

March 16, 2011

Ms. Beth Salak
Director, Division of Competitive Markets and Enforcement
Attention: Tariff Section
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: **TK001**

Dear Ms. Salak:

Attached for filing, please find the following revised Check Sheet pages for the Embarq Communications, Inc. d/b/a CenturyLink Communications Florida Tariff P.S.C. No. 2. This filing is submitted with a proposed effective date of March 18, 2011. The Company's tariffs are available on its website at http://about.centurylink.com/tariffs.

73rd Revised Page 2 17th Revised Page 2.1

This filing proposes to grandfather Residential Solutions Services and introduce Residential Easy Talk Calling Card and Easy Talk Services and a related residential promotion. Also, certain Business Solutions Services and certain Unlimited Regional Solutions options are being grandfathered coincident with introduction of Unlimited Regional Solutions Simple Business Solutions Toll Free Services and Business Assist Advantage Plans.

Please let me know if you have questions. Thank you.

Sincerely,

/s/ Debra A. Levy

Debra A. Levy

cc: Sandy Khazraee

Attachments

FL 11-04

CHECK SHEET

The Title Page and Pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original Tariff pages that are in effect on the date shown on each page.

^{*}Asterisk indicates changes in current Tariff filing.

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CHECK SHEET

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^{*}Asterisk indicates changes in current Tariff filing.

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Darlene Terry 5454 West 110th Street Overland Park, Kansas 66211 **EFFECTIVE:** 03-18-11

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5. RESIDENTIAL SERVICES

5.1 Message Telecommunications Services (MTS)

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Message Telecommunications Services (MTS) are available to residential customers whose local service is provided by an Embarq LOC company. Customers must select the Company as their primary exchange carrier. These rates will apply as long as the customer remains an Embarq LOC customer.

A customer's phone line may not be classified as a "business", "public" or "semi-public" line. If the Company determines the service is not being used for individual residential service, or if use of the service in any other way violates the conditions of the service to which the customer is subscribed, the subscriber will be ineligible for this service and the Company may terminate the subscriber's account immediately, upon notice.

MTS is not available in group or multi-family housing, including but not limited to housing associated with educational institutions or military barracks.

Dial-1 usage does not include usage associated with calls which are pay for use, including calls to 900, 976, 555 and 700 numbers; calls to Directory Assistance and operator assistance, including emergency interrupt; and toll free service.

Operator Services and Directory Assistance are available with MTS under the terms and conditions specified in Section 7 of this Tariff. Calls placed using Operator Services are charged at the applicable rates for those services in lieu of the rates specified herein, unless otherwise specified in the rates section for a particular Solutions Service.

5.1.1 Solutions Service

Effective March 18, 2011, Solutions Services are not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Easy Talk Service in Section 5.1.3 of this Tariff.

(N)

(N)

Solutions Services are add-ons to the Company's interstate Solutions Services. These services are available only through Embarq LOC to Embarq LOC residential Customers who have selected the Company as their Primary Interexchange Carrier. Customers must subscribe to Solutions Service for both the interstate and intrastate long distance service. Applicable interstate rates are located in the Company's interstate Residential Schedule **No. 1** located at http://about.centurylink.com/tariffs.

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The Solutions Service rates will apply as long as the Customer subscribes to all of the qualifying services. Customers who discontinue any or all of the qualifying services will no longer be eligible to subscribe to a Solutions Service and will be switched, upon notice, to Standard Weekends as set forth in Section 5.1.2 of this Tariff, unless specified otherwise elsewhere in this Tariff for a particular service.

5. RESIDENTIAL SERVICES (Continued)

- 5.1 Message Telecommunications Services (MTS) (Continued)
 - 5.1.1 Solutions Service (1) (Continued)

(T)

A. Solutions - No MRC

A Customer who subscribes to Solutions - No MRC pays a per minute rate for all interstate and/or intrastate Dial-1 usage without incurring a monthly recurring charge.

When a Customer subscribes multiple lines to Solutions - No MRC, at least one of every two lines must meet the eligibility requirements specified below. For example, when a Customer subscribes either three or four lines to this service, at least two of those lines must meet the eligibility requirements. The Customer's lines may be at the same or different locations provided that the eligibility requirements are met.

Customers who discontinue any or all of the qualifying services required to maintain eligibility for Solutions w/\$.11 LD No MRC will be switched, upon notice, to Standard Weekends as set forth in Section 5.1.2 of this Tariff.

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⁽¹⁾ Effective March 18, 2011, Solutions Services are not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Easy Talk Service in Section 5.1.3 of this Tariff.

- 5. RESIDENTIAL SERVICES (Continued)
 - 5.1 Message Telecommunications Services (MTS) (Continued)
 - 5.1.1 <u>Solutions Service</u> (1) (Continued)

(T)

- A. Solutions No MRC (Continued)
 - (1) Solutions w/\$.11 LD No MRC

To be eligible for Solutions w/\$.11 LD No MRC, the Customer must subscribe to one of the following Embarq LOC services: 1) Solutions-Residence Package Home II Solution with one of the following features: Home Phone Warranty, LineGuard or Voicemail ***; 2) Solutions-Residence Package Personal II Solution***; 3) Solutions-Residence Package Safe and Sound II Solution***; 4) Solutions-Residence Package Core Solution with LineGuard and Voicemail**; 5) Solutions-Residence Package Clear Solution with LineGuard and Voicemail**; 6)**** ISDN-BRI with Caller ID with Name, Call Forwarding, Flexible Calling, Automatic Callback and Additional Call Offering: 7) Solutions Residence Package Progressive Plan with one of the following features: Home Phone Warranty*, LineGuard*, Data LineGuard*, or Voicemail; 8) Solutions Residence Package Standard Home Phone II with one of the following features: Home Phone Warranty, LineGuard, Data LineGuard, Privacy ID or Voicemail; 9) Solutions-Residence Package Follow Me Plan plus Voicemail with Integrated Calling Features (ICF); or 10) Solutions-Residence Package Essential Home Phone.

\$0.11

(a) Dial-1 Rate

Per Minute

(b) Monthly Recurring Charge

No monthly recurring charge applies.

(1) Effective March 18, 2011, Solutions Services are not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Easy Talk Service in Section 5.1.3 of this Tariff.

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- * Effective 01/18/07, subscription to Home Phone Warranty, LineGuard, and Data LineGuard with Progressive Plan no longer qualifies new customers under this option. New customers must subscribe to Progressive Plan plus Voicemail.
- ** Effective 02/21/07, subscription to this service no longer qualifies new customers for Solutions w/ \$.11 LD No MRC.
- *** Effective June 20, 2008, subscription to this service no longer qualifies new customers for Solutions w/\$.11 LD No MRC.
- **** This option no longer qualifies new customers for Solutions w/\$.11 LD No MRC.

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5. RESIDENTIAL SERVICES (Continued)

5.1 Message Telecommunications Services (MTS) (Continued)

5.1.1 Solutions Service (1) (Continued)

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B. Personal Solutions with International (44T)

A Customer who subscribes to Personal Solutions with International pays a monthly recurring charge each month and a Per Minute rate for all interstate and/or intrastate Dial-1 usage. The Customer will also receive selected lower international rates.

When a Customer subscribes multiple lines to Personal Solutions with International, at least one of every two lines must meet the eligibility requirements specified below. For example, when a Customer subscribes either three or four lines to this service, at least two of those lines must meet the eligibility requirements. The Customer's lines may be at the same or different locations as provided that the eligibility requirements are met.

To be eligible for Personal Solutions with International, the Customer must subscribe to one of the following options: 1) Embarq LOC Solutions-Residence Package Personal II Solution with two of the following features: Voicemail, LineGuard, Privacy ID or CPE Warranty Plus***; 2) Embarq LOC Solutions-Residence Package Clear Solution with LineGuard and Voicemail**; 3) Embarq LOC Solutions-Residence Package Core Solution with Voicemail, LineGuard and CPE Warranty Plus***; 4) Embarq LOC Solutions-Residence Package Core Solution Plus with two of the following features: Voicemail, LineGuard or CPE Warranty Plus***; or 5) Special Plan Bundle***.

(1) Dial-1 Rate

Per Minute \$0.08

(2) Monthly Recurring Charge

\$4.80

The monthly recurring charge is identical to and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's interstate Residential Schedule **No. 1** located at http://about.centurylink.com/tariffs.

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Effective March 18, 2011, Solutions Services are not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Easy Talk Service in Section 5.1.3 of this Tariff.

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- ** Effective 02/21/07, subscription to this service no longer qualifies new customers for Personal Solutions with International.
- *** Effective June 20, 2008, subscription to this service no longer qualifies new customers for Personal Solutions with International.

ISSUED: 03-16-11

5. RESIDENTIAL SERVICES (Continued)

5.1 Message Telecommunications Services (MTS) (Continued)

5.1.1 Solutions Service (1) (Continued)

C. Solutions Unlimited

Solutions Unlimited Customers will receive unlimited interstate and intrastate Dial-1 usage for a monthly recurring charge.

The monthly recurring charges for this service will be billed in advance. The Customer's first invoice will contain a pro-rated MRC for the first month (based on the number of Customer in-service days in the initial billing cycle) and a full MRC for the second month.

The following restrictions apply in addition to those specified in Section 5.1.1 preceding:

The Customer may not use this service for commercial use, for connection to the Internet or private networks, for other data service (including a significant amount of facsimile transmissions or data usage per month) or for any other use that does not involve a person-to-person conversation or voice message. This service may not be used to access conference lines, chat lines and pay-per-call lines.

If it is determined that the Customer's usage is not consistent with residential voice service, the Customer will be disconnected from the service.

Customers who subscribe to Solutions Unlimited and do not subscribe to the required service(s) or feature(s) will only qualify for Solutions Unlimited Option 3 (Solutions Unlimited SA). Customers who subscribe to Option 1 and subsequently cancel the services required to maintain eligibility for that option will be switched to Option 2, upon notice, if the services to which they are then subscribed render them eligible for Option 2.

When Customers subscribed to Option 4 subsequently cancel the services required to maintain eligibility for that option they will be switched to Option 1 or 2 upon notice, if the services to which they are then subscribed render them eligible for one of those options.

When Customers who are subscribed to Solutions Unlimited Option 1, 2 or 4 subsequently cancel the qualifying service(s) or feature(s) required to maintain eligibility for those options they will be switched to Option 3 (Solutions Unlimited SA) upon notice.

(1) Effective March 18, 2011, Solutions Services are not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Easy Talk Service in Section 5.1.3 of this Tariff.

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5. RESIDENTIAL SERVICES (Continued)

5.1 Message Telecommunications Services (MTS) (Continued)

5.1.1 Solutions Service (1) (Continued)

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C. Solutions Unlimited (Continued)

Each line subscribed to Solutions Unlimited must meet the eligibility requirements specified for the service option selected.

(1) Solutions Unlimited – Option 1

To be eligible for Option 1, Customers must subscribe to one of the following Embarq LOC services: 1) Solutions-Residence Package Personal II Solution with two of the following features: Voicemail, LineGuard, Privacy ID, or Home Phone Warranty***; 2) Solutions-Residence Package Clear Solution** with LineGuard and Voicemail; 3) Solutions-Residence Package Core Solution** with Voicemail, LineGuard and Home Phone Warranty; 4) Solutions-Residence Package Core Solution Plus with two of the following features: Voicemail, LineGuard or Home Phone Warranty***; 5) High-speed Internet with 512/128 bps speed or above with a one-year term agreement or 6) Solutions-Residence Package Special Plan Bundle***.

(2) Solutions Unlimited – Option 2

To be eligible for Option 2, Customers must subscribe to one of the following Embarq LOC services: 1) Solutions-Residence Package Personal II Solution***; or 2) Solutions-Residence Package Home II Solution and one of the following services: LineGuard, Home Phone Warranty, Voicemail or Privacy ID***.

(1) Effective March 18, 2011, Solutions Services are not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Easy Talk Service in Section 5.1.3 of this Tariff.

(N) | | (N)

- * Effective 01/18/07, subscription to Home Phone Warranty, LineGuard, and Data LineGuard no longer qualifies new customers for Option 4 Solutions with Progressive Plan.
- ** Effective 02/21/07, subscription to this service no longer qualifies new customers for Solutions Unlimited Option 1.
- *** Effective June 20, 2008, subscription to this service no longer qualifies new customers for Solutions Unlimited Option 1 or Option 2.

5. RESIDENTIAL SERVICES (Continued)

- 5.1 Message Telecommunications Services (MTS) (Continued)
 - 5.1.1 Solutions Service (1) (Continued)
 - C. Solutions Unlimited (Continued)

Each line . . . (cont'd)

(3) Solutions Unlimited – Option 3 (Solutions Unlimited SA)

To be eligible for Option 3, Solutions Unlimited SA Customers must subscribe to residential local service.

(4) Solutions Unlimited – Option 4

To be eligible for Option 4, Customers must subscribe to one of the following Embarq LOC Services: 1) Solutions-Residence Package Progressive Plan and one of the following features: Home Phone Warranty*, LineGuard*, Data LineGuard*, or Voicemail; or 2) Solutions-Residence Package Standard Home Phone II; or 3) Solutions-Residence Package Simple Solution; or 4) Solutions-Residence Package Follow Me Plan plus Voicemail with Integrated Calling Features (ICF) or; 5) Solutions-Residence Package Essential Home Phone Plan.

- (1) Effective March 18, 2011, Solutions Services are not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Easy Talk Service in Section 5.1.3 of this Tariff.
- * Effective 01/18/07, subscription to Home Phone Warranty, LineGuard, and Data LineGuard no longer qualifies new customers for Option 4 Solutions with Progressive Plan.
- ** Effective 02/21/07, subscription to this service no longer qualifies new customers for Solutions Unlimited Option 1.
- *** Effective June 20, 2008, subscription to this service no longer qualifies new customers for Solutions Unlimited Option 1 or Option 2.

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			INTERE	EXCHA	ANGE TELECOMMUNICATIONS SERVICE	STARIFF	
5.	RES	SIDENTIA	AL SERVI	CES (Continued)		
	5.1	<u>Messa</u>	ge Teleco	mmun	ications Services (MTS) (Continued)		
		5.1.1	Solution	ns Serv	rice (1) (Continued)		(T)
			C. Solu	ıtions l	<u>Jnlimited</u> (Continued)		
			(5)	Rate	es and Charges		
				(a)	Dial-1 Rate		
					Per Minute	\$0.00	
				(b)	Monthly Recurring Charges		
					Solutions Unlimited – Option 1, (4RK)	<u>Intrastate</u>	
					Per line	\$16.00 ⁽²⁾	(T)
					Solutions Unlimited – Option 2, (6AY) Per line	22.00	
					Solutions Unlimited – Option 3 (6LJ) (Solutions Unlimited SA), Per line	25.00	
					Solutions Unlimited – Option 4 (5DR) ⁽³⁾ Per line	5.00	(T)
					The interstate monthly recurring charge ability to place interstate long distant Company's interstate Residential Schuttp://about.centurylink.com/tariffs.	ce calls is located in the	(T) (T)
(1)	acc pro	ounts visionir	have been	en es m, and	, Solutions Services are not available tablished in or converted to the Cod is limited to existing lines in service for ted. See Easy Talk Service in Section 5	mpany's new billing and r current customers whose	(X)
(2)	one Netv	of the force	ollowing s	service om the	ers who subscribe to Special Plan bundle as is \$12.00 (6NP): the Company's High-Se Company or Embarq Wireless. Effective stomers.	Speed Internet (DSL), DISH	(T)
(3)					on to Home Phone Warranty, LineGuard, a	nd Data LineGuard no longer	(T)

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qualifies new customers for Solutions Unlimited -Option 4.

5. RESIDENTIAL SERVICES (Continued)

5.1 Message Telecommunications Services (MTS) (Continued)

5.1.1 <u>Solutions Service</u> (1) (Continued)

(T)

D. 5 Cent Plan (59U)

A Customer who subscribes to 5 Cent Plan pays a per-call surcharge and a Per Minute rate on all Dial-1 domestic interstate and intrastate calls, 24 hours a day, seven days a week. There is no monthly recurring charge associated with this product.

Each line subscribed to 5 Cent Plan must meet the eligibility requirements specified below.

To be eligible for 5 Cent Plan, Customers must subscribe to at least one of the following options: 1) Embarq LOC Solutions-Residence Package Safe and Sound II Solution*; 2) any Embarq LOC Custom Calling, ExpressTouch, or Network Service feature; or 3) one of the following Embarq LOC products: Voicemail or CPE Warranty.

(1) Dial-1 Rates

Per Minute	\$0.05
Per-Call Surcharge	0.39

(2) Monthly Recurring Charge

\$1.00

The monthly recurring charge is identical to and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's interstate Residential Schedule **No. 1** located at http://about.centurylink.com/tariffs.

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(1) Effective March 18, 2011, Solutions Services are not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Easy Talk Service in Section 5.1.3 of this Tariff.

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Effective June 20, 2008, subscription to this service no longer qualifies new customers for 5 Cent Plan.

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5. RESIDENTIAL SERVICES (Continued)

5.1 <u>Message Telecommunications Services (MTS)</u> (Continued)

5.1.1 Solutions Service (1) (Continued)

E. Bonus 30 (SB4)

Bonus 30 Customers will receive up to 30 minutes of state-to-state, in-state, and/or intraLATA Dial-1 long distance usage at no charge each month. Unused minutes cannot be carried over to the next month. Any usage above the 30 minutes will be charged a specific time-of-day flat rate for all intrastate and interstate Dial-1 calls. There is no monthly recurring charge associated with this product.

When a Customer subscribes multiple lines to Bonus 30, at least one of every two lines must meet the eligibility requirements specified below. For example, when a Customer subscribes to this service for either three or four lines, at least two of those lines must meet the eligibility requirements. The Customer's lines may be at the same or different locations provided that the eligibility requirements are met.

To be eligible for Bonus 30, Customers must subscribe to one of the following options: 1) any Embarq LOC calling feature, 2) Voicemail, or 3) the Embarq LOC Solutions-Residence Package Safe and Sound II Solution*.

The following rate periods apply: Monday – Friday All Hours Saturday-**Sunday** All Hours (T)

(1) Dial-1 Rates

(2)

Per Minute, for Usage up to 30 Minutes	\$0.00
Per Minute, for Usage above 30 minutes- All Hours, Monday through Friday	0.16
Per Minute, for Usage above 30 minutes- All Hours, Saturday and Sunday	0.11
Monthly Recurring Charge	\$1.00

The monthly recurring charge is identical to and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's interstate Residential Schedule **No. 1** located at http://about.centurylink.com/tariffs.

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(T)

^{*} Effective June 20, 2008, subscription to this service no longer qualifies new customers for Bonus 30.

⁽¹⁾ Effective March 18, 2011, Solutions Services are not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Easy Talk Service in Section 5.1.3 of this Tariff.

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

5. RESIDENTIAL SERVICES (Continued)

- 5.1 Message Telecommunications Services (MTS) (Continued)
 - 5.1.1 <u>Solutions Service</u> (1) (Continued)

(T)

F. 8 Cent Plan (7AZ) (5RS)

A Customer who subscribes to 8 Cent Plan will pay a flat Per Minute rate on all Dial-1 domestic calls, 24 hours a day, seven days a week.

When a Customer subscribes multiple lines to 8 Cent Plan - Option 1, at least one of every two lines must be provided by Embarq LOC. For example, when a Customer subscribes to this service for either three or four lines, at least two of those lines must be provided by Embarq LOC. The Customer's lines may be at the same or different locations provided that the eligibility requirements are met.

(1) Dial-1 Rate

Per Minute \$0.08

(2) Monthly Recurring Charge

Per every two lines subscribed \$6.95

The monthly recurring charge is identical to and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's interstate Residential Schedule **No. 1** located at http://about.centurylink.com/tariffs.

(T)

(1) Effective March 18, 2011, Solutions Services are not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Easy Talk Service in Section 5.1.3 of this Tariff.

(N)

Florida Tariff P.S.C. No. 2 Section 5 5th Revised Page 38 Cancels 4th Revised Page 38

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

5.	RESIDENTIAL	SERVICES	(Continued))

- 5.1 Message Telecommunications Services (MTS) (Continued)
 - 5.1.1 <u>Solutions Service</u> (1) (Continued)
 - G. Reserved for Future Use

(1) Effective March 18, 2011, Solutions Services are not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Easy Talk Service in Section 5.1.3 of this Tariff.

(N)

(T)

5. RESIDENTIAL SERVICES (Continued)

- 5.1 Message Telecommunications Services (MTS) (Continued)
 - 5.1.1 <u>Solutions Service</u> (1) (Continued)

(T)

H. International Long Distance (7AG)

A Customer who subscribes to International Long Distance will pay a flat Per Minute rate on all Dial-1 domestic intrastate and interstate calls, 24 hours a day, seven days a week. A monthly recurring charge is applicable.

To be eligible for International Long Distance Customers must subscribe to an international calling plan offered by the Company. Customers who subscribe to International Long Distance and subsequently cancel their qualifying international calling plan needed to maintain eligibility for International Long Distance will be switched to 8 Cent Plan as set forth elsewhere in this Tariff.

(1) Dial-1 Rate

Per Minute \$0.11

(2) Monthly Recurring Charge

\$9.95

This monthly recurring charge is identical to, and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's interstate Residential Schedule **No. 1** located at http://about.centurylink.com/tariffs.

(T)

(1) Effective March 18, 2011, Solutions Services are not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Easy Talk Service in Section 5.1.3 of this Tariff.

(N)

- 5. RESIDENTIAL SERVICES (Continued)
 - 5.1 Message Telecommunications Services (MTS) (Continued)

5.1.2 Standard Weekends (1)

(M)(T)

Customers who are subscribed to Standard Weekends will pay a specific time-of-day flat rate for all intrastate and interstate Dial-1 calls. There is no monthly recurring charge associated with this product.

Customers subscribed to any Solutions Service who discontinue any or all of the qualifying services and/or features and consequently no longer meet the eligibility requirements for that service will be switched to this product. Customers may discontinue this product at any time by subscribing to another residential service for which they meet the eligibility requirements.

The following rate periods apply:

Monday – Friday All Hours Saturday All Hours Sunday All Hours

(a) Dial-1 Rates

Per Minute, Monday - Friday \$0.41 Per Minute, Saturday \$0.26 Per Minute, Sunday \$0.11

(M)

- (1) Effective March 18, 2011, this service is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Easy Talk Service in Section 5.1.3 of this Tariff.
- (N)

(N)

(M) Material now appearing on this sheet was previously found on 4th Revised Page 40.

5. RESIDENTIAL SERVICES (Continued)

Message Telecommunications Services (MTS) (Continued)

5.1.3 Easy Talk Service

(N)

Easy Talk Services are available only through Embarg LOC to Embarg LOC residential Customers whose accounts have been converted to or established in the Company's new billing and provisioning platform. Customers must subscribe to Easy Talk Service for both the interstate and intrastate long distance service.

Unless otherwise specified for a particular Easy Talk Service plan, the monthly recurring charges for Easy Talk Service will be billed in advance. Customer's first invoice will contain a pro-rated MRC for the first month (based on the number of Customer in-service days in the initial billing cycle) and a full MRC for the second month. The Customer's last invoice will also be prorated (based on the number of services days utilized).

Easy Talk Service rates will apply as long as the Customer subscribes to all of the qualifying services. Customers who discontinue any or all of the qualifying services will no longer be eligible to subscribe to an Easy Talk Service and will be switched, upon notice, to Easy Talk No MRC as set forth in Section 5.1.7 of this Tariff, unless specified otherwise elsewhere in this Tariff for a particular service.

If the Company determines the service is not being used for individual residential service, or in any other way violates the restrictions of this service, the Subscriber will be ineligible for the service and the Company may: (1) terminate the Subscriber's account or (2) switch the Customer's service, upon notice, to Matchmaker as set forth in Section 5.1.3.H. of this Tariff.

A. Easy Talk - No MRC

1. Service Description

A Customer who subscribes to Easy Talk - No MRC pays a per minute usage rate for all interstate and/or intrastate Dial-1 usage without incurring a monthly recurring charge (MRC).

When a Customer subscribes multiple lines to Easy Talk - No MRC, at least one of the lines at each location must meet the eligibility requirements.

2. Rates

Intrastate Dial-1 Rate a. **Per Minute Rate**

\$0.25

b. **Monthly Recurring Charge** No monthly recurring charge applies.

(N)

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EFFECTIVE: 03-18-11

Darlene Terry 5454 West 110th Street Overland Park, Kansas 66211

5. RESIDENTIAL SERVICES (Continued)

5.1 Message Telecommunications Services (MTS) (Continued)

5.1.3 Easy Talk Service (Continued)

(M)(N)

B. Easy Talk 50

1. <u>Service Description</u>

A Customer who subscribes to Easy Talk 50 will pay a monthly recurring charge (MRC) and will receive up to 50 minutes of state-to-state, in-state, and/or intraLATA Dial-1 long distance usage at no additional charge each month. Unused minutes cannot be carried over to the next month. Any usage above the 50 minutes will be charged a specific time-of-day flat rate for all intrastate and interstate Dial-1 calls.

When a Customer subscribes multiple lines to Easy Talk 50, at least one of the lines at each location must meet the eligibility requirements. The monthly recurring charge applies per account, per location.

2. Rates

b.

a. Per Minute

for usage up to 50 Minutes	\$0.00	(M)
for usage above 50 minutes All Hours, Monday through Friday	\$0.15	
for usage above 50 minutes All Hours, Saturday and Sunday	\$0.15	
Monthly Recurring Charge	\$3.50	

The monthly recurring charge is identical to and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's interstate Residential Schedule No. 1 located at http://about.centurylink.com/tariffs.

(N)

(M) Material previously found on this sheet now appears on 2nd Revised Page 39.1

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

5. RESIDENTIAL SERVICES (Continued)

5.1 Message Telecommunications Services (MTS) (Continued)

5.1.3 Easy Talk Service (Continued)

C. Easy Talk 7

1. Service Description

A Customer who subscribes to Easy Talk 7 pays a per minute usage rate for all interstate and/or intrastate Dial-1 usage plus a monthly recurring charge (MRC).

When a Customer subscribes multiple lines to Easy Talk 7, at least one of the lines at each location must meet the eligibility requirements. The monthly recurring charge applies per account, per location.

2. Rates

a. Dial-1 Rate

Per Minute Rate

\$0.07

b. Monthly Recurring Charge

\$6.95

The monthly recurring charge is identical to and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's interstate Residential Schedule No. 1 located at http://about.centurylink.com/tariffs.

(N)

(N)

ISSUED: 03-16-11

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

RESIDENTIAL SERVICES (Continued)

5.1 <u>Message Telecommunications Services (MTS)</u> (Continued)

5.1.3 Easy Talk Service (Continued)

D. <u>Easy Talk Stand Alone Unlimited Long Distance</u>

Easy Talk Stand Alone Unlimited customers will receive unlimited interstate and intrastate Dial-1 voice usage for a monthly recurring charge. A 10 cent per minute charge applies for data calls, including but not limited to fax, modem tones, and calls to long distance dial-up Internet providers.

Unlimited Dial-1 calling is available only for typical domestic residential voice usage. This service may not be used for any purpose inconsistent with typical residential voice usage, including calls to 900 numbers, directory assistance, calling card, operator services, toll free calling services, auto-dialing, commercial facsimile, chat rooms, call centers, direct telemarketing centers, resale, and any other use that does not involve a single path person-to-person conversation or voice message. Single path calls that originate into multi-party conference calls are allowed although the Customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provide multiple paths over a single line. Calls to residential toll-free accounts are not available for Unlimited Dial-1 calling.

This plan is not available to customers with a multi-line account or an account that bills to another number or is the recipient of charges billed from another number unless the Customer establishes separate billing accounts for each line. Each line subscribed to Business Unlimited must meet the eligibility requirements specified following:

Each line subscribed to Easy Talk Stand Alone Unlimited Long Distance must be subscribed to Embarq LOC local exchange service. A monthly recurring charge applies for each line subscribed.

The Company reserves the right to move a Customer on this plan to an alternative plan if the Company determines, in its sole discretion, that the Customer's usage on the plan does not resemble typical residential usage. For the purpose of this plan, typical residential usage is presumed to be total usage that does not exceed 5,000 minutes per month of intrastate and/or interstate service per line.

(N)

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

5. RESIDENTIAL SERVICES (Continued)

- 5.1 <u>Message Telecommunications Services (MTS)</u> (Continued)
 - 5.1.3 Easy Talk Service (Continued)

- D. <u>Easy Talk Stand Alone Unlimited Long Distance</u> (Continued)
 - 2. Rates
 - a. Dial-1 Rates

i. Voice Usage Rate, per minute \$0.00

- ii. Data Rate, per minute \$0.10
- b. Monthly Recurring Charge
 - i. <u>Intrastate MRC</u>

Per Month, Per Line \$12.20

ii. Interstate MRC

The monthly recurring charge which affords Customers the ability to place *interstate* long distance calls is located in the Company's interstate Residence Schedule No. 1 located at http://about.centurylink.com/tariffs.

(N)

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

5. RESIDENTIAL SERVICES (Continued)

5.1 Message Telecommunications Services (MTS) (Continued)

5.1.3 Easy Talk Service (Continued)

E. <u>Simple Choice Unlimited Long Distance</u>

Simple Choice Unlimited Long Distance customers will receive unlimited interstate and intrastate Dial-1 voice usage for a monthly recurring charge. A 10 cent per minute charge applies for data calls, including but not limited to fax, modem tones, and calls to long distance dial-up Internet providers.

Unlimited Dial-1 calling is available only for typical residential voice usage. Simple Choice Unlimited Long Distance may not be used for any purpose inconsistent with typical residential domestic voice usage, including calls to 900 numbers, directory assistance, calling card, operator services, toll free calling services, auto-dialing, resale, chat rooms, call centers, direct telemarketing centers, and any other use that does not involve a single path person-to-person conversation or voice message. Single path calls that originate into multi-party conference calls are allowed although the Customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provide multiple paths over a single line.

This plan is not available to customers with a multi-line account or an account that bills to another number or is the recipient of charges billed from another number unless the Customer establishes separate billing accounts for each line. A monthly recurring charge applies for each line subscribed.

To be eligible for this service, the Customer must subscribe to the Embarq LOC Simple Choice Bundle (with unlimited extended/expanded local calling, where offered). Each line subscribed to Simple Choice Unlimited Long Distance must meet the eligibility requirements.

The Company reserves the right to move a Customer on this plan to an alternative plan if the Company determines, in its sole discretion, that the Customer's usage on the plan does not resemble typical residential usage. For the purpose of this plan, typical residential usage is presumed to be total usage that does not exceed 5,000 minutes per month of intrastate and/or interstate service per line.

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ISSUED: 03-16-11 EFFECTIVE: 03-18-11

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

- 5. RESIDENTIAL SERVICES (Continued)
 - 5.1 Message Telecommunications Services (MTS) (Continued)
 - 5.1.3 Easy Talk Service (Continued)

(N)

- E. <u>Simple Choice Unlimited Long Distance</u> (Continued)
 - 2. Rates
 - a. Dial-1 Rates

i.	Voice Usage, Per Minute	\$0.00
ii.	Data Rate, Per Minute	0.10

- b. <u>Monthly Recurring Charge</u>
 - i. <u>Intrastate MRC</u>

Per Month, Per Line \$10.00

ii. <u>Interstate MRC</u>

The monthly recurring charge which affords Customers the ability to place interstate long distance calls is located in the Company's interstate Residence Schedule No. 1 located at http://about.centurylink.com/tariffs.

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

5. RESIDENTIAL SERVICES (Continued)

5.1 Message Telecommunications Services (MTS) (Continued)

5.1.3 Easy Talk Service (Continued)

F. Simple Choice Long Distance

1. Service Description

A Customer who subscribes to Simple Choice pays a per minute usage rate for all interstate and/or intrastate Dial-1 usage plus a monthly recurring charge (MRC).

To be eligible for this service, the Customer must subscribe to the Embarq LOC Residence Solutions Package Simple Choice Bundle with High Speed Internet.

When a Customer subscribes multiple lines to Simple Choice Long Distance, at least one of the lines at each location must meet the eligibility requirements. The monthly recurring charge applies per account, per location.

2. Rates

1. <u>Dial-1 Rate</u>

Per Minute Rate \$0.09

2. <u>Monthly Recurring Charge</u>

\$6.00

The monthly recurring charge is identical to and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's interstate Residential Schedule No. 1 located at http://about.centurylink.com/tariffs.

(N)

(N)

ISSUED:

Darlene Terry 5454 West 110th Street

Overland Park, Kansas 66211

EFFECTIVE: 03-18-11

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

5. RESIDENTIAL SERVICES (Continued)

5.1 Message Telecommunications Services (MTS) (Continued)

5.1.3 Easy Talk Service (Continued)

G. Economy Pack Long Distance

1. Service Description

Economy Pack Long Distance is a Dial-1 service for residential customers. Customers will receive thirty (30) minutes of intrastate and/or interstate long distance voice usage for a flat monthly fee.

A per minute overage rate applies for all usage in excess of thirty (30) minutes. Block minutes that have not been used at the end of the Customer's billing cycle will not carry over to the next month.

To be eligible for Economy Pack Long Distance, the Customer must subscribe to the Embarg LOC Residence Solutions Package Economy Pack Bundle.

2. Rates

a. Monthly Recurring Charges

Minutes Included in Block	Monthly Charges
30	\$0.00

The monthly recurring charge is identical to and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's interstate Residential Schedule No. 1 located at http://about.centurylink.com/tariffs.

b. Per Minute Rate

The following per minute rates apply for intrastate Dial-1 minutes above the customer's monthly block of time:

Overage Per Minute

\$0.05

(N)

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

5. RESIDENTIAL SERVICES (Continued)

5.1 Message Telecommunications Services (MTS) (Continued)

5.1.3 Easy Talk Service (Continued)

H. Matchmaker

1. Service Description

Matchmaker, a basic switched toll service, offers residence customers a flat rate for Dial-1. Customers who have not selected a specific long distance plan will be billed at the rates reflected herein.

All calls are billed in whole minute increments. Partial minutes are rounded up to the next whole minute. There is no monthly recurring charge associated with this product.

2. Rates

a. Dial-1 Rate

Per Minute \$0.42

b. Monthly Recurring Charge

Per Month \$0.00

The monthly recurring charge is identical to and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's interstate Residential Schedule No. 1 located at http://about.centurylink.com/tariffs.

(N)

(N)

ISSUED: 03-16-11

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

5. RESIDENTIAL SERVICES (Continued)

5.1 Message Telecommunications Services (MTS) (Continued)

5.1.3 Easy Talk Service (Continued)

I. Residential Easy Talk Toll Free

1. Service Description

Residential Easy Talk Toll Free Service is a flat-rated, inward calling service for residential customers which allows calls to be terminated over the subscriber's residential phone line. The subscriber does not need to change phone numbers or add additional lines. Residential Toll Free Service is available on a stand-alone basis to customers who have not selected the Company as their primary interexchange carrier.

2. Rates

a. Simple 800

i. Per Minute Rates

Per Originating Minute of Use

\$0.259

ii. Monthly Recurring Charge

\$0.99

The monthly recurring charge is identical to and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's interstate Residential Schedule No. 1 located at http://about.centurylink.com/tariffs.

b. Easy Talk 800

i. Per Minute Rates

Per Originating Minute of Use

\$0.10

ii. Monthly Recurring Charge

\$2.95

The monthly recurring charge is identical to and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's interstate Residential Schedule No. 1 located at http://about.centurylink.com/tariffs.

(N)

(N)

ISSUED: 03-16-11

EFFECTIVE: 03-18-11

6. BUSINESS SERVICES

6.1 Message Telecommunications Services (MTS)

Message Telecommunications Services, except for Business Sense, are add-ons to the Company's interstate offering and accordingly, Customers must subscribe to Message Telecommunications Services for both the interstate and intrastate long distance service. These services are available only through Embarq LOC to Embarq LOC and the Company's competitive local exchange service business Customers who have selected the Company as their Primary Interexchange Carrier. Applicable interstate rates are located in the Company's interstate Business Schedule **No. 2** located at http://about.centurylink.com/tariffs.

A Customer's phone line may not be classified as a "residential," "public," or "semipublic" line or in housing associated with educational institutions. The term "Dial-1" does not include: 1) calls which are pay-for-use, including but not limited to calls to 900, 976, 555 and 700 numbers, 2) calls to Directory Assistance, 3) operator service calls, including emergency interrupt and intercept call completion, 4) inbound toll free service calls, 5) Switched Data Services ("SDS") calls and 6) international calls.

Toll Free Service is available with Message Telecommunications Services. The Toll Free Service rates in Section 7.2 apply for customers whose accounts have not been converted to the Company's new billing and provisioning platform unless specified otherwise for a particular service. Simple Business Solutions Toll Free Service as specified in Section 6.1.5.E. of this Tariff is the only toll free service option available with Business Assist Advantage Plans.

If the Company determines the service is not being used for business service or in any other way violates the restrictions of this service, the Subscriber will be ineligible for the service and the Company may terminate the Customer's account.

Customers whose accounts have been converted to the Company's new billing and provisioning platform who have not selected a specific long distance plan will be billed at the rates applicable for Matchmaker service.

Operator Services and Directory Assistance are available with all services under the terms and conditions specified in Section 7 of this Tariff. Calls placed using Operator Services are charged at the applicable rates for those services in lieu of the rates specified herein, unless otherwise specified in the rates section for a particular service.

6.1.1 Solutions Service

The Solutions Service rates will apply as long as the Customer remains an Embarq Communications, Inc. and an Embarq LOC Customer and subscribes to all of the qualifying services. Customers who discontinue any or all of the qualifying services will no longer be eligible to subscribe to a Solutions Service and will be switched, upon notice, to Business Sense as set forth in Section 6.1.2 of this Tariff.

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(N)

(N) | (N)

BUSINESS SERVICES (Conti	inued)
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- 6.1 Message Telecommunications Services (MTS) (Continued)
 - 6.1.1 Solutions Service (Continued)
 - A. Small Business Unlimited Solutions II (1)

Effective March 18, 2011, Small Business Unlimited Solutions II is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Business Assist Advantage Plans Business Unlimited in Section 6.1.6.A of this Tariff. Small Business Unlimited Solutions II Customers will receive unlimited interstate and intrastate Dial-1 usage for a monthly recurring charge.

Monthly recurring charges will not be prorated for a partial month's service when a Customer cancels service.

(D)

(T) (D)

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(N)

(M)

(M)

(N)

(N)

(M) Material previously found on this page now appears on Original Page 42.1.

ISSUED: 03-16-11

03-18-11

⁽¹⁾ Effective March 18, 2011, Small Business Unlimited Solutions II is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Business Advantage Plans Business Unlimited in Section 6.1.6.A of this Tariff.

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

6. BUSINESS SERVICES (Continued)

6.1 Message Telecommunications Services (MTS) (Continued)

6.1.1 Solutions Service (1) (Continued)

(T)

A. Small Business Unlimited Solutions II (Continued)

(M)

(M)

(N)

(N)

The term "Dial-1" does not include usage from multi-party conference calls. A Customer may not use this service for connection to the internet or other data service (including a significant amount of facsimile transmissions or data usage per month) or for any other use that does not involve a single path person-to-person conversation or voice message, e.g., auto dialer lines and call center line. The Customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provide multiple paths over a single line.

If the Company determines the Customer has violated the terms and conditions of the service, the Customer will be assessed a \$500.00 charge per line. In addition, the Customer's long distance service will be suspended.

The Customer may subscribe to this service for a maximum of nine lines per location/account. Multiple location accounts are limited to nine unlimited lines per account. Each line subscribed to Small Business Unlimited Solutions II must meet the eligibility requirements specified following:

a. Option 1 – Small Business Unlimited Solutions

To be eligible for this option, the Customer must subscribe to one of the following Embarq LOC or Company competitive local exchange services: 1) Solutions-Business Package Priority Solution*; 2) Solutions-Business Package Sure Solution II 3) Solutions-Business Package Rotary Classic Solution; 4) Solutions-Business Package Economy Solution; 5) Solutions-Business Package Economy Bundle Solution IIA; 6) Solutions-Business Package Complete Business Bundle 7) Connection Central Bundle or 8) MultiLine Bundle; 9) Centrex Service II with a term discount plan 10) Hosted MultiLine Bundle; 11) MultiLine 2 Bundle; or 12) Solutions II-Business Economy Bundle II B. These services include unlimited expanded local calling where offered.

- Effective June 20, 2008, subscription to this service no longer qualifies new customers for Small Business Unlimited Solutions II.
- (1) Effective March 18, 2011, Small Business Unlimited Solutions II is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Business Advantage Plans Business Unlimited in Section 6.1.6.A of this Tariff.

(M) Material now appearing on this sheet was previously found on 5th Revised Page 41.

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<u>ISSUED:</u> 03-16-11 EFFECTIVE: 03-18-11

6. BUSINESS SERVICES

- 6.1 Message Telecommunications Services (MTS) (Continued)
 - 6.1.1 Solutions Service (1) (Continued)
 - A. <u>Small Business Unlimited Solutions II</u> (Continued)

Option 2 - Extended Calling USA

To be eligible for this option, the Customer must subscribe to one of the following Embarq LOC or Company competitive local exchange services: 1) Solutions II-Business Connected II; or 2) Solutions II-Business Complete Business Bundle II.

(1) Rates and Charges

Option 1 – Small Business Unlimited Solutions

(a) <u>Dial-1 Rate</u> \$0.00

(b) Monthly Recurring Charge Intrastate

\$10.00 ⁽²⁾

The interstate portion of the monthly recurring charge which affords Customers the ability to place interstate long distance calls is located in the Company's interstate Business Schedule **No. 2** located at http://about.centurylink.com/tariffs.

Option 2 – Extended Calling USA

(a) <u>Dial-1 Rate</u> \$0.00

(b) Monthly Recurring Charge Intrastate

\$10.00

The interstate portion of the monthly recurring charge which affords Customers the ability to place interstate long distance calls is located in the Company's interstate Business Schedule No. 2 located at http://about.centurylink.com/tariffs.

(T) (T)

(N)

(T)

(T)

(T)

- (1) Effective March 18, 2011, Small Business Unlimited Solutions II is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Business Advantage Plans Business Unlimited in Section 6.1.6.A of this Tariff.
- Small Business Unlimited Solutions II is available for \$6.00 when customers also subscribe to Embarg LOC's MultiLine 2 Bundle.

(N) (T)

ISSUED: 03-16-11

6. BUSINESS SERVICES (Continued)

6.1 Message Telecommunications Services (MTS) (Continued)

6.1.1 <u>Solutions Service</u> (Continued)

B. Business Simple Rate

Business Simple Rate plan is available to small business customers. Customers must: 1) subscribe to a monthly minimum usage level of \$30.00 or \$50.00 and 2) select the Company as their Primary Interexchange Carrier. There is no monthly recurring charge associated with this product.

Customers whose total monthly long distance usage charges do not meet the monthly minimum usage level will be assessed the difference between their total long distance usage charges and their subscribed monthly minimum usage level.

Toll Free Service is available with this product at the rates specified in this section.

(1) Dial-1 Rates

Calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

moromon.		
	Monthly Minimum Usage Level	
	\$30.00	\$50.00
Per Minute	\$.06	\$.055

(2) SDS and SDS Toll Free Rates (1)

Calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

Per Minute \$.1430 \$.1430

(3) Monthly Recurring Charge

No Monthly Recurring Charge applies.

(T)

⁽¹⁾ Effective September 23, 2009, the Switched Data Service (SDS) and SDS Toll Free options are no longer available to new customers.

- 6. BUSINESS SERVICES (Continued)
 - 6.1 Message Telecommunications Services (MTS) (Continued)
 - 6.1.1 <u>Solutions Service</u> (Continued)
 - B. Business Simple Rate (Continued)

Per Minute

(4) Toll Free Service Option (1)

(T)

Monthly Minimum Usage Level

\$30.00 \$.06 \$.055

(a) Monthly Recurring Charge \$5.00

This monthly recurring charge is identical to, and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's interstate Business Schedule No. 2 located at http://about.centurylink.com/tariffs.

(T)

(5) Simple Business Solutions Toll Free Service Rate (2)

(N)

(a) Per Minute Rates

All calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

Monthly Minimum Usage Level \$30.00 \$50.00 \$0.05

Per Minute

(b) Toll Free Service Monthly Recurring Charge

See Section 6.1.6.F.2.b. of this Tariff.

- (1) Effective March 18, 2011, this option is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted.
- Effective March 18, 2011, this toll free option is only available to customers whose accounts have been converted to the Company's new billing and provisioning platform.

(N)

ISSUED: 03-16-11

6. BUSINESS SERVICES (Continued)

6.1 Message Telecommunications Services (MTS) (Continued)

6.1.1 Solutions Service (Continued)

C. Business AnvTime (1)

(T)

(N)

Effective March 18, 2011, Business AnyTime is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Business Advantage Plans in Section 6.1.6 of this Tariff.

(N)

Business AnyTime offers business customers a flat rate for Dial-1 and SDS Services. Toll Free Service is available with this product at the rates specified in this section.

All calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

(1) Dial-1 Rates

Per Minute

\$.0780

(2) SDS and SDS Toll Free Rate (1)

Per Minute

\$.1430

(3) Monthly Recurring Charge

\$5.95*

*The monthly recurring charge is identical to, and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's interstate Business Schedule **No. 2** located at http://about.centurylink.com/tariffs.

(T)

(4) Toll Free Service Option

Per Minute

\$.1000

Monthly Recurring Charge

\$5.00*

(T)

*This monthly recurring charge is identical to, and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's interstate Business Schedule No. 2 located at http://about.centurylink.com/tariffs.

(T)

ISSUED: 03-16-11

⁽¹⁾ Effective September 23, 2009, the Switched Data Service (SDS) and SDS Toll Free options are no longer available to new customers.

6. BUSINESS SERVICES (Continued)

- 6.1 <u>Message Telecommunications Services (MTS)</u> (Continued)
 - 6.1.1 Solutions Service (Continued)
 - D. Block of Time for Small Business

Effective March 18, 2011, Block of Time for Small Business is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Business Advantage Plans in Section 6.1.6 of this Tariff.

Block of Time for Small Business offers small business customers a block of minutes for a flat monthly fee. This block of minutes can be used for Dial-1 long distance voice services in the interstate and intrastate jurisdictions. Block minutes will be applied in the following order to qualified domestic Dial-1 outbound, Toll Free Service and qualified residential usage. Block minutes cannot be applied to Operator or Switched Data Service ("SDS")⁽¹⁾ calls. Each customer may purchase only one block of minutes for their monthly long distance usage.

Toll Free Service is available with this product. A separate monthly recurring charge for Toll Free Service applies in addition to the Block of Time for Small Business monthly recurring charge. Toll Free usage is included in the block of time.

No international usage can be applied to the block minutes. The Company will charge Customers for any usage in excess of the block minutes (overage minutes) selected at the rates set forth herein. Block minutes that have not been used at the end of Customer's billing cycle will not carry over to the next month.

Switched Data Service ("SDS") will not contribute to the block of minutes.

The Customer may elect to have employee usage at satellite locations be subscribed to Block of Time for Small Business under the Customer's account via Consolidated Invoicing. No more than ten satellite locations' (e.g., customer's employees' homes) usage can be subscribed under the Customer's account. These satellite locations will receive the applicable per minute rates, including block overage rates, associated with Block of Time for Small Business. The Customer will be financially responsible for the satellite locations' Block of Time for Small Business charges.

(N)

⁽¹⁾ Effective September 23, 2009, Switched Data Service (SDS) is no longer available to new customers.

6.	BUSINESS SERVICES	(Continued)	

- 6.1 Message Telecommunications Services (MTS) (Continued)
 - 6.1.1 Solutions Service (Continued)
 - D. <u>Block of Time for Small Business</u> (1) (Continued)
 - (1) <u>Dial-1, Toll Free Service & Qualified Residential Rates</u>
 - (a) Monthly Recurring Charges

Minutes Included in Block	Monthly Charge *
100	\$10.00
400	24.00
500	30.00
600	36.00
1,000	60.00
2,000	120.00
3,500	210.00
5,000	300.00
10,000	600.00

This charge is identical to, and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's interstate Business Schedule **No. 2** located at http://about.centurylink.com/tariffs.

(T) (T)

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(T)

(b) Dial-1, Toll Free Service and Qualified Residential Overage Rate

The following per minute rate applies for qualified interstate and intrastate minutes above the customer's monthly block of time

Overage Per Minute

\$0.1000

(2) SDS and SDS Toll Free Rate (2)

All calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

Per Minute \$0.1430

- Effective March 18, 2011, this option is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted.
- ⁽²⁾ Effective September 23, 2009, the Switched Data Service (SDS) and SDS Toll Free options are no longer available to new customers.

<u>ISSUED:</u> 03-16-11

Florida Tariff P.S.C. No. 2 Section 6 5th Revised Page 49 Cancels 4th Revised Page 49

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

- 6. BUSINESS SERVICES (Continued)
 - 6.1 Message Telecommunications Services (MTS) (Continued)
 - 6.1.1 <u>Solutions Service</u> (Continued)
 - D. <u>Block of Time for Small Business</u> (1) (Continued)
 - (3) Toll Free Service Option
 - (a) Monthly Recurring Charge

\$5.00

This monthly recurring charge is identical to, and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's interstate Business Schedule **No. 2** located at http://about.centurylink.com/tariffs. This monthly recurring charge applies in addition to the Block of Time for Small Business monthly recurring charge.

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⁽¹⁾ Effective March 18, 2011, this option is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted.

- 6. BUSINESS SERVICES (Continued)
 - 6.1 Message Telecommunications Services (MTS) (Continued)
 - 6.1.1 Solutions Service (Continued)
 - F. Block of Time for MultiLine Bundle (DML)

Effective March 18, 2011, Block of Time for MultiLine Bundle is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Business Advantage Plans in Section 6.1.6 of this Tariff.

Block of Time for MultiLine Bundle offers business customers a block of minutes for a flat monthly fee. This block of minutes can be used for direct dial (Dial-1) outbound long distance voice services in the interstate and intrastate jurisdictions. Block minutes cannot be applied to Operator, Switched Data Service ("SDS")⁽¹⁾ or international usage.

Each line subscribed to Block of Time for MultiLine Bundle must be subscribed to Embarq LOC or Company local exchange service. Block of Time for MultiLine Bundle minutes may be shared among local exchange service lines at a single location that are billed under a single account. Customers may subscribe to multiple Block of Time for MultiLine Bundle plans at a single location; however, each line at a location may only be associated with one block of minutes (i.e., block minutes may not be combined). A separate monthly recurring charge is applicable for each block of minutes.

A per minute overage rate applies for all usage in excess of the block minutes. Block minutes that have not been used at the end of the Customer's billing cycle will not carry over to the next month.

Customers who discontinue the qualifying local exchange service for any lines subscribed to Block of Time for MultiLine Bundle will no longer be eligible to subscribe to the Block of Time for MultiLine Bundle and will be switched, upon notice, to Block of Time for Small Business as set forth in Section 6.1.1.D. of this Tariff.

Switched Data Service ("SDS")⁽¹⁾ is available at the rates specified elsewhere in this Section for those services.

(1) Effective September 23, 2009, the Switched Data Service (SDS) and SDS Toll Free options are no longer available to new customers.

Overland Park, Kansas 66211

(N)

6.	BUS	SINESS S	SERVICE:	S (Con	tinued)		
	6.1	Messa	ge Teleco	<u>mmun</u>	ications Services (MTS) (Continued)		
		6.1.1	Solution	ns Serv	rice (Continued)		
			F. <u>Bloc</u>	ck of Ti	me for MultiLine Bundle (1) (DML)		(T)
			(1)	Dial-	1 Rates		
				(a)	Monthly Recurring Charges		
					Total Block of Domestic Minutes	Monthly Recurring Charge	
					500	\$30.00 *	
					* This monthly recurring charge is ide monthly recurring charge for conspecified in the Company's inter- located at http://about.centurylink.	ompanion interstate service as state Business Schedule No. 2	(T) (T)
				(b)	Overage Rate		
					For any qualified domestic minutes of monthly block of minutes, the Cust minute.		
			(2)	SDS	Rates (2)		(T)
				All ca	alls will be subject to an eighteen (18)	second minimum. After the initial	

eighteen (18) second minimum, calls will be billed in six (6) second increments.

Per Minute \$0.2230

Effective March 18, 2011, this option is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted.

 $^{\left(2\right)}$ Effective September 23, 2009, the SDS option is no longer available to new customers.

ISSUED: 03-16-11

EFFECTIVE: 03-18-11 (N)

- 6. BUSINESS SERVICES (Continued)
 - 6.1 Message Telecommunications Services (MTS) (Continued)
 - 6.1.1 Solutions Service (Continued)
 - G. Block of Time for Integrated Service (Continued)
 - (1) Dial-1 Rates
 - (a) Monthly Recurring Charges
 - 1. Total Block of Interstate and Intrastate Voice Minutes

Total Minutes Included In Block	MRC
2,000 4,000 6,000 8,000 10,000	\$0.00 \$40.00 \$75.00 \$110.00 \$145.00
- ,	+

This monthly recurring charge is identical to and not in addition to the monthly recurring charge for companion interstate service as specified in the Company's interstate Business Schedule No. 2 located at http://about.centurylink.com/tariffs.

(b) Overage Rate

The following per minute rates apply for applicable interstate and intrastate minutes above the block:

Overage Per Minute

\$0.04

(2) SDS Rate (1)

All calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

Per Minute \$0.2230

(M) (M)

- (1) Effective September 23, 2009, the SDS option is no longer available to new customers.
- (M) Material previously found on this sheet now appears on Original Page 49.6.1.

ISSUED: 03-16-11 <u>EFFECTIVE:</u> 03-18-11

Original Page 49.6.1

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

- 6. BUSINESS SERVICES (Continued)
 - 6.1 Message Telecommunications Services (MTS) (Continued)
 - 6.1.1 Solutions Service (Continued)
 - G. Block of Time for Integrated Service (Continued)
 - (3) Toll Free Service Rate (1)

(T) (M)

(a) Per Minute

\$0.04

(b) Monthly Recurring Charge

\$5.00

This monthly recurring charge is identical to, and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's interstate Business Schedule No. 2 located at http://about.centurylink.com/tariffs.

(T) (M)

(4) Simple Business Solutions Toll Free Service Rates (2)

(N)

(N)

(a) Per Minute

\$0.04

(b) Monthly Recurring Charge

See Section 6.1.6.F.2.b. of this Tariff.

- (1) Effective March 18, 2011, this option is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted.
- (2) Effective March 18, 2011, this toll free option is only available to customers whose accounts have been converted to the Company's new billing and provisioning platform.

(M) Material now appearing on this sheet was previously found on 1st Revised Page 49.6.

ISSUED: 03-16-11

03-18-11

- 6. BUSINESS SERVICES (Continued)
 - 6.1 Message Telecommunications Services (MTS) (Continued)
 - 6.1.1 Solutions Service (Continued)
 - H. Business Unlimited Multiline

Effective March 18, 2011, Business Unlimited Multiline is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Business Advantage Plans in Section 6.1.6 of this Tariff.

Business Unlimited Multiline Customers will receive unlimited interstate and intrastate Dial-1 usage for a monthly recurring charge. The monthly recurring charge for this service will be billed in advance.

The Customer's first invoice will contain a monthly recurring charge for the first full or partial month of service and for the second full month of service. The monthly recurring charge is not prorated for the initial partial month of service or any final partial month upon termination of service.

To be eligible for this service, the Customer must subscribe to one of the following Embarq LOC or Company competitive local exchange services at each location at which Business Unlimited Multiline service is provided: 1) Solutions-Business Package MultiLine Bundle; or 2) Solutions-Business Package Rotary Classic Solution. The qualifying service must be subscribed to any Company long distance plan.

Business Unlimited Multiline service is available under two and three year term commitments. A minimum of two lines per location, up to a maximum of nine lines per location, must be subscribed to this service, with all lines billing under the same account. If the qualifying service is subscribed to this long distance plan, at least one additional single business line or key trunk must be subscribed to this service at each location.

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(M) Material previously found on this sheet now appears on 1st Revised Page 49.7.1.

ISSUED: 03-16-11

Original Page 49.7.1

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

- 6. BUSINESS SERVICES (Continued)
 - Message Telecommunications Services (MTS) (Continued) 6.1
 - 6.1.1 Solutions Service (Continued)
 - H. Business Unlimited Multiline (1) (Continued)

The term "Dial-1" does not include the following types of calls:

- calls to Internet service providers or other data service providers
- multi-party conference calls (except when dialed using a toll free number)
- calls initiated by high volume auto dialers (high volume call centers)
- calls for the purpose of dictation or transcription
- intercom calls / monitoring calls
- calls not involving person-to-person conversation, with the following exceptions: the answering party (device) provides a voice announcement; the answering party (device) allows the caller to leave a brief voice message: the answering party (device) is a facsimile machine and fax usage on the line does not exceed fifty percent of total usage on the line during any billing month.

- Effective March 18, 2011, this service is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted.
- (M) Material now appearing on this sheet was previously found on Original Page 49.7.

ISSUED: 03-16-11

EFFECTIVE: 03-18-11

Darlene Terry Manager - Tariffs 5454 West 110th Street Overland Park, Kansas 66211

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

6	BUSINESS SERVICES	(Continued)
υ.	DUSINESS SEIVICES	(COHUHUCU)

- 6.1 Message Telecommunications Services (MTS) (Continued)
 - 6.1.1 Solutions Service (Continued)
 - H. <u>Business Unlimited Multiline</u> (1) (Continued)

(1) <u>Dial-1 Rate</u> \$0.00

(2)	Monthly Recurring Charge	<u>Intrastate</u>		
		2 Year	3 Year	
	For 3 or fewer lines subscribed, each	\$15.00	\$10.00	
	For 4-9 lines subscribed, each	10.00	5.00	

The interstate portion of the monthly recurring charge which affords Customers the ability to place interstate long distance calls is located in the Company's interstate Business Schedule **No. 2** located at http://about.centurylink.com/tariffs.

(3) SDS and SDS Toll Free Rates (2)

Per Minute \$0.10

(1) Effective March 18, 2011, this service is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted.

⁽²⁾ Effective September 23, 2009, the Switched Data Service (SDS) and SDS Toll Free options are no longer available to new customers.

ISSUED:
03-16-11 Darlene Terry
Manager – Tariffs

Manager – Tariffs 5454 West 110th Street Overland Park, Kansas 66211

6. BUSINESS SERVICES (Continued)

6.1 Message Telecommunications Services (MTS) (Continued)

6.1.2 Business Sense

Effective March 18, 2011, Business Sense is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Business Advantage Plans in Section 6.1.6 of this Tariff.

Business Sense is a packaged telecommunications service which offers small business Customers a flat rated switched product using either domestic and/or international calling for their outbound and Switched Data Service⁽¹⁾. There is no monthly recurring charge associated with the product.

Toll Free Service is available with this product. A monthly recurring charge for Toll Free Service applies at the rates specified in this section.

This service is available to any Embarq LOC or Company competitive local exchange service business Customer who contacts the Company or is contacted by the Company and requests this service plan. Customers may subscribe to another business service by contacting an Embarq LOC representative.

Customers subscribed to any Solutions Service who discontinue any or all of the qualifying services and/or features and consequently no longer meet the eligibility requirements for that service will be switched to this product. Customers may discontinue this product at any time by subscribing to another business service for which they meet the eligibility requirements.

Business Sense Customer's employees may subscribe to the Customer's Business Sense service for up to 10 satellite locations (e.g., from home). The satellite locations (up to 10) will be eligible to receive the Customer's underlying Business Sense rates, for satellite locations.

(N)

(N)

ISSUED: 03-16-11

⁽¹⁾ Effective September 23, 2009, the SDS option is no longer available to new customers.

6. BUSINESS SERVICES (Continued)

6.1 Message Telecommunications Services (MTS) (Continued)

6.1.2 <u>Business Sense</u> (1) Continued)

(T)

(T)

A. <u>Dial-1 Rates</u> <u>Per Minute</u>

Per Minute \$.2000

B. SDS and SDS Toll Free Rate (2) \$.2520

All calls will be subject to a thirty (30) second minimum. After the initial thirty (30) second minimum, calls will be billed in six (6) second increments.

C. <u>Monthly Recurring Charge</u>

No monthly recurring charge applies.

D. Toll Free Service Option

Per Minute \$.2000

(a) Monthly Recurring Charge

\$5.00

This monthly recurring charge is identical to, and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's interstate Business Schedule No. 2 located at http://about.centurylink.com/tariffs.

(1) Effective March 18, 2011, this service is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted.

²⁾ Effective September 23, 2009, the Switched Data Service (SDS) and SDS Toll Free options are no longer available to new customers.

(N) | (N)

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

6. BUSINESS SERVICES (Continued)

6.1 Message Telecommunications Services (MTS) (Continued)

6.1.4 Business Basics

Effective March 18, 2011, Business Basics is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Business Advantage Plans in Section 6.1.6 of this Tariff.

Business Basics offers small business Customers a flat rate for Dial-1 and SDS ⁽¹⁾. There is no monthly recurring charge associated with this product.

Toll Free Service is available with this product. A monthly recurring charge for Toll Free Service applies as specified in this section.

To be eligible for Business Basics, business customers must: 1) subscribe to any Business Solutions Package; 2) be a multiline Customer with at least one local exchange service line or trunk provided by Embarq LOC or the Company, with a minimum of four lines presubscribed to this service; 3) be a multiline Customer with at least five individual business lines or at least two key trunks provided by Embarq LOC or the Company; or 4) subscribe to MultiLine Bundle provided by Embarq LOC or the Company.

Customers who subscribe to this service and subsequently cancel their qualifying service needed to maintain eligibility will be switched, upon notice, to Business Sense as set forth in Section 6.1.2 of this Tariff.

Business Basics Customers' employees may subscribe to the Customer's Business Basics service for up to 10 satellite locations (e.g., from home). The satellite locations (up to 10) will be eligible to receive the Customer's underlying Business Basics rates for satellite locations. Unless, otherwise indicated, all Business Basics calls are rated in full-minute increments. Partial minutes will be rounded up to the next full minute.

A. Dial-1 Rate

Per Minute \$0.10

This option is grandfathered as of April 9, 2007 and is only available to existing customers.

(1) Effective September 23, 2009, Switched Data Service (SDS) is no longer available to new customers.

ISSUED: 03-16-11

converted.

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03-16-11

longer available to new customers.

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

6.	BU	SINESS S	SERVIO	CES (Continued)		
	6.1	Message	e Telec	communications Services (MTS) (Continued)		
		6.1.4	Busin	ness Basics (1) (Continued)		(T
			C.	Toll Free Service Option		
				Per Minute	\$0.10	
				The monthly recurring charge for Toll Free S ability to receive intrastate and interstate lo Company's interstate Business Schhttp://about.centurylink.com/tariffs.		(T (T
			D.	SDS and SDS Toll Free Rate (2)		(T
				Per Minute	\$0.2520	
				All calls will be subject to a thirty (30) seco (30) second minimum, calls will be billed in s		
(1)				, 2011, this service is not available to new on a converted to the Company's new billin		(N

(N)

(T)

is limited to existing lines in service for current customers whose accounts have been

Effective September 23, 2009, the Switched Data Service (SDS) and SDS Toll Free options are no

- 6. BUSINESS SERVICES (Continued)
 - 6.1 Message Telecommunications Services (MTS) (Continued)
 - 6.1.5 Unlimited Regional Solutions (Continued)
 - A. Service Description (Continued)

Toll Free Service ⁽¹⁾, which allows up to five (5) toll free numbers, is available for an additional monthly recurring charge. A separate monthly recurring applies for each additional set of five (or increment thereof) toll free numbers requested by the customer. A Toll Free Service ⁽¹⁾ per minute rate applies for all domestically originated Toll Free Service ⁽¹⁾ calls. Domestically originated calls do not include calls originated in Canada or through the International Access pathway (Toll Free on International Access).

(T) (T)

(T)

(M)

(M) (N)

- (1) Effective March 18, 2011, this Toll Free Service option is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Simple Business Solutions Toll Free Service in Section 6.1.5.E.
- (N)

(M) Material previously found on this page now appears on Original Page 54.4.1.

ISSUED: 03-16-11

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

6. BUSINESS SERVICES (Continued)

- 6.1 Message Telecommunications Services (MTS) (Continued)
 - 6.1.5 <u>Unlimited Regional Solutions</u> (Continued)
 - B. Options
 - (1) Option 1 Basic (interstate and intrastate unlimited LATA wide calling) (1) (T) (M)

Customers receive unlimited Dial-1 IntraLATA calling (interstate and intrastate) for a monthly recurring charge, with a flat per minute Dial-1 InterLATA rate.

To be eligible for this option, the Customer must be subscribed to two or more of the Embarq LOC Multiline Bundles at each location for which this option is selected. In addition to subscribing to two MultilLine Bundles, the customer may subscribe up to seven additional lines and/or MultiLine Bundles to this option for a single monthly recurring charge. A separate monthly recurring charge applies per location for every nine lines/bundles subscribed to this option. If a customer discontinues the service(s) that are required to receive these rates, the customer's rates will revert to the tariffed rates applicable for EMBARQ Business Basics.

(2) Option 2 – Basic (intrastate unlimited LATA wide calling) (1)

(T)

Customers receive unlimited Dial-1 Intrastate IntraLATA calling for a monthly recurring charge, with a flat per minute Dial-1 InterLATA rate.

To be eligible for this option, the Customer must be subscribed to two or more of the Embarq LOC Multiline Bundles at each location for which this option is selected. In addition to subscribing to two MultiLine Bundles, the customer may subscribe up to seven additional lines and/or MultiLine Bundles to this option for a single monthly recurring charge. A separate monthly recurring charge applies per location for every nine lines/bundles subscribed to this option. If a customer discontinues the service(s) that are required to receive these rates, the customer's rates will revert to the tariffed rates applicable for EMBARQ Business Basics.

(M)

(1) Effective March 18, 2011, this option is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted.

(N)

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(M) Material now appearing on this sheet was previously found on Original Page 54.4.

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6.	BUSINESS SERVICES	(Continued)

- 6.1 Message Telecommunications Services (MTS) (Continued)
 - **Unlimited Regional Solutions (Continued)** 6.1.5
 - C. Rates and Charges
 - Option 1 Basic (Unlimited IntraLATA (Interstate and Intrastate) Calling with InterLATA Flat Rate) (1)
 - (a) Monthly Recurring Charge

The monthly recurring charge which affords customers the opportunity to place unlimited interstate and/or intrastate Dial-1 calls within their LATA is specified in the Company's interstate Business Schedule No. 2 located at http://about.centurylink.com/tariffs.

(T) (T)

(b) Dial-1 Rate

Per Minute IntraLATA \$ 0.00 InterLATA 0.07

- Option 2 Basic (Unlimited IntraLATA (Intrastate only) Calling with InterLATA Flat Rate) (1)
 - (a) Monthly Recurring Charge

Per Service Location

\$10.00*

- This rate affords customers the opportunity to place unlimited intrastate Dial-1 calls within their LATA. There is no interstate monthly recurring charge for this option.
- (b) Dial-1 Rate

Per Minute IntraLATA \$ 0.00 InterLATA 0.07

Effective March 18, 2011, this option is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted.

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6.	BUSINESS SE	-RVICES	(Continued)

- 6.1 Message Telecommunications Services (MTS) (Continued)
 - 6.1.5 <u>Unlimited Regional Solutions</u> (Continued)

D. Toll Free Service (1)

(T)

In addition to the rates specified preceding for the Unlimited Regional Solutions option selected, the following charges apply for Toll Free Service. A monthly recurring charge applies for every five numbers ordered.

(1) Monthly Recurring Charge

The monthly recurring charge which affords Customers the ability to receive intrastate and interstate Toll Free Service calls is located in the Company's interstate Business Schedule No. 2 located at http://about.centurylink.com/tariffs

(T)

(2) Per Minute Rate

Per Minute of Use

\$0.07

E. Simple Business Solutions Toll Free Service (2)

(N)

In addition to the rates specified preceding for the Unlimited Regional Solutions option selected, the following charges apply for Toll Free Service. A monthly recurring charge applies for every number ordered. All calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

(1) Monthly Recurring Charge

See Section 6.1.6.F.2(b).

(2) Per Minute Rate

Per Minute of Use

\$0.07

- (1) Effective March 18, 2011, this option is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted.
- ⁽²⁾ Effective March 18, 2011, this option is only available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform.

(N)

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6. BUSINESS SERVICES (Continued)

6.1 Message Telecommunications Services (MTS) (Continued)

6.1.6 Business Assist Advantage Plans

(M)(N)

Business Assist Advantage Plans are available only through Embarq LOC to Embarq LOC and the Company's competitive local exchange service business customers whose accounts have been converted to or established in the Company's new billing and provisioning platform. Customers must subscribe to Business Assist Advantage Plans for both the interstate and intrastate long distance service.

Unless otherwise specified for a particular Business Assist Advantage Plan, the monthly recurring charges for Business Assist Advantage Plans will be billed in advance. The Customer's first invoice will contain a pro-rated MRC for the first month (based on the number of Customer in-service days in the initial billing cycle) and a full MRC for the second month. The Customer's last invoice will also be prorated (based on the number of services days utilized).

Business Assist Advantage Plans rates will apply as long as the Customer subscribes to all of the qualifying services. Customers who discontinue any or all of the qualifying services that are required to remain eligible for a Business Assist Advantage Plan will be switched, upon notice, to Matchmaker as set forth in Section 6.1.6.B. of this Tariff, unless specified otherwise elsewhere in this Tariff for a particular service.

If the Company determines the service to which a Customer subscribes is not being used for individual business service, or in any other way violates the restrictions of that service, the Subscriber will be ineligible for the service and the Company may: (1) terminate the Subscriber's account or (2) switch the Customer's service, upon notice, to Matchmaker as set forth in Section 6.1.6.B. of this Tariff, unless the Customer requests a different service for which he is eligible.

Simple Business Solutions Toll Free Service is available with all Business Assist Advantage Plans for an additional charge as specified in Section 6.1.6.F.

(N)

(M)

(M) Material previously found on this page now appears on Original Page 54.21.

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

6. <u>BUSINESS SERVICES</u> (Continued)

- 6.1 Message Telecommunications Services (MTS) (Continued)
 - 6.1.6 <u>Business Assist Advantage Plans</u> (Continued)

A. <u>Business Unlimited</u>

Service Description

Business Unlimited customers will receive unlimited interstate and intrastate Dial-1 voice usage for a monthly recurring charge. A 10 cent per minute charge applies for data calls, including but not limited to fax, modem tones, and calls to long distance dial-up Internet providers.

Unlimited Dial-1 calling is available only for typical domestic voice usage. Business Unlimited may not be used for any purpose inconsistent with typical domestic voice usage, including usage from multi-party conference calls, auto-dialing, resale, chat rooms, call centers, direct telemarketing centers, and any other use that does not involve a single path person-to-person conversation or voice message. The Customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provide multiple paths over a single line.

Calls placed to 900 numbers, toll free calling services, directory assistance, or completed using a calling card or operator services are not included in the unlimited calling plan and are chargeable at the rates applicable for those services.

The Customer may subscribe to this service for a maximum of ten lines per location/account. Multiple location accounts are limited to ten unlimited lines per account. Each line subscribed to Business Unlimited must meet the eligibility requirements specified following:

To be eligible for this service, the Customer must subscribe to one of the following Embarq LOC or Company competitive local exchange services:

(1) Business Assist Advantage Plan (with unlimited extended/expanded local calling, where offered); (2) Hosted Multiline Bundle; (3) Centrex Service II with a term discount plan; (4) Business Unlimited; or (5) Business Unlimited Plus.

(N)

(N)

ISSUED: 03-16-11

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

6. BUSINESS SERVICES (Continued)

- 6.1 Message Telecommunications Services (MTS) (Continued)
 - 6.1.6 <u>Business Assist Advantage Plans</u> (Continued)

(N)

- A. <u>Business Unlimited</u> (Continued)
 - 2. Rates
 - a. <u>Dial-1 Voice Usage Rate</u>

(i)	Qualified Voice Usage rate	\$0.00
(ii)	Data Calls	0.10

b. Monthly Recurring Charge Intrastate

Initial Line \$10.00 Each Additional Line 5.00

The interstate portion of the monthly recurring charge which affords Customers the ability to place *interstate* long distance calls is located in the Company's interstate Business Schedule No. 2 located at http://about.CenturyLink.com/tariffs.

(N)

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

6. BUSINESS SERVICES (Continued)

- 6.1 Message Telecommunications Services (MTS) (Continued)
 - 6.1.6 <u>Business Assist Advantage Plans</u> (Continued)

B. <u>Matchmaker</u>

1. <u>Service Description</u>

Matchmaker, a basic switched toll service, offers business customers a flat rate for Dial-1. Customers who have not selected a specific long distance plan will be billed at the rates reflected herein.

All calls are billed in whole minute increments. Partial minutes are rounded up to the next whole minute. There is no monthly recurring charge associated with this product.

2. Rates

a. Dial-1 Rate

Per Minute \$0.42 (N)

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

6. BUSINESS SERVICES (Continued)

6.1 Message Telecommunications Services (MTS) (Continued)

6.1.6 <u>Business Assist Advantage Plans</u> (Continued)

C. Business Anytime II Bundled

Service Description

Business Anytime II Bundled is a flat rated Dial-1 service. All calls are billed in whole minute increments. Partial minutes are rounded up to the next whole minute.

A Customer who subscribes to Business Anytime II Bundled pays a monthly recurring charge each month and a per minute usage rate for all interstate and/or intrastate Dial-1 usage.

To be eligible for Business Anytime II Bundled, the Customer must also subscribe to one of the following Embarq LOC or Company competitive local exchange services:

(1) Business Assist Advantage Plan or (2) Hosted Multiline Bundle.

When a Customer subscribes multiple lines to Business Anytime II Bundled, at least one of the lines at each location must meet the eligibility requirements. The monthly recurring charge applies per account, per location.

2. Rates

a. Dial-1 Rate

Per Minute Rate \$0.07

b. <u>Monthly Recurring Charge</u> (per account, per location)

\$5.00

The monthly recurring charge is identical to and not in addition to the monthly recurring charge for companion interstate Company's interstate Business Schedule No. 2 located at http://about.centurylink.com/tariffs.

(N)

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

6. BUSINESS SERVICES (Continued)

6.1 Message Telecommunications Services (MTS) (Continued)

6.1.6 Business Assist Advantage Plans (Continued)

D. Business Anytime II

1. <u>Service Description</u>

Business Anytime II is flat rated Dial-1 service. All calls are billed in whole minute increments. Partial minutes are rounded up to the next whole minute.

A Customer who subscribes to Business Anytime II pays a monthly recurring charge each month and a per minute usage rate for all interstate and/or intrastate Dial-1 usage. The monthly recurring charge applies per account, per location.

2. Rates

a. Dial-1 Rate

Per Minute Rate \$0.07

b. Monthly Recurring Charge \$7.95 (per account, per location)

The monthly recurring charge is identical to and not in addition to the monthly recurring charge for companion interstate Company's interstate Business Schedule No. 2 located at http://about.centurylink.com/tariffs.

(N)

(N)

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

6. BUSINESS SERVICES (Continued)

6.1 Message Telecommunications Services (MTS) (Continued)

6.1.6 <u>Business Assist Advantage Plans</u> (Continued)

E. Business Complete – Block of Time

1. <u>Service Description</u>

Business Complete – Block of Time offers small business customers a block of minutes for a flat monthly fee. The blocks of minutes can be used for Dial-1 long distance and toll free voice services in the interstate and intrastate jurisdictions. Block minutes cannot be applied to Operator Services calls. No international usage can be applied to the block minutes.

Customers may subscribe to only one block of minutes for their monthly long distance usage.

Qualified domestic Dial-1 outbound and toll free service usage will contribute towards Block minutes as such qualified calls are completed. The Company will charge Customers for any usage in excess of the block minutes (overage minutes) selected at the rates set forth herein. Block minutes that have not been used at the end of the Customer's billing cycle will not carry over to the next month. Minutes used in excess of the Customer's selected Block of Time will be billed in whole minute increments. Partial minutes are rounded up to the next whole minute.

Multiple lines subscribe to a single Block of Time option must be billed under the same account, whether or not at the same location. The monthly recurring charge applies per account.

2. Rates

a. Monthly Recurring Charges

(i) Block of Time Minutes

Minutes Included in Block	Monthly Charges
250	\$ 14.99
500	29.99
1,000	59.99
2,500	129.99
5.000	249.99

The monthly recurring charge is identical to and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's interstate Business Schedule No. 2 located at http://about.centurylink.com/tariffs.

(N)

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

- 6. BUSINESS SERVICES (Continued)
 - 6.1 Message Telecommunications Services (MTS) (Continued)
 - 6.1.6 <u>Business Assist Advantage Plans</u> (Continued)
 - E. <u>Business Complete Block of Time</u> (Continued)
 - 2. Rates (Continued)
 - a. Monthly Recurring Charges (Continued)
 - (ii) Per Toll Free Number

See Section 6.1.6.F.2.b.

b. Per Minute Rate

The following per minute rates apply for qualified interstate and intrastate Dial-1 and Toll Free Service minutes above the customer's monthly block of time:

Overage Per Minute

\$0.10

(N)

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

6. BUSINESS SERVICES (Continued)

- 6.1 Message Telecommunications Services (MTS) (Continued)
 - 6.1.6 <u>Business Assist Advantage Plans</u> (Continued)

(N)

- F. Simple Business Solutions Toll Free Service
 - 1. Service Description

Simple Business Solutions Toll Free Service is available to business customers who subscribe to a Company Message Telecommunications Services (MTS) which does not include a defined toll free per minute rate option. Simple Business Solutions Toll Free Service is a flat-rated, inward calling service which allows calls to be terminated over the subscriber's business phone line. The phone line to which calls are terminated must also be presubscribed to a Company MTS long distance plan for Dial-1 outbound calling.

In emergency conditions (e.g. disaster recovery) the terminating number to which a toll free number is routed may be temporarily changed so that toll free calls may terminate to a number that is not presubscribed to a Company MTS long distance plan.

A monthly recurring charge applies for each toll free number requested by the Customer. A per minute rate applies for all Toll Free Service calls.

A nonrecurring charge will apply if after initial installation the customer requests a change in the terminating number to which the toll free number is routed. The charge will apply for each toll free number change termination requested.

The following rates apply in addition to the charges for other Message Telecommunications Services, unless different Toll Free Service rates are specified elsewhere in this Tariff for a particular service.

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

6. BUSINESS SERVICES (Continued)

- 6.1 Message Telecommunications Services (MTS) (Continued)
 - 6.1.6 <u>Business Assist Advantage Plans</u> (Continued)

F. Simple Business Solutions Toll Free Service (Continued)

2. Rates

a. Toll Free Service Per Minute Rate

The following per minute rate is billed in 6-second increments, with a per call minimum of 30 seconds.

Per Minute \$0.079

b. Monthly Recurring Charge \$0.99 (per Toll Free Number)

The monthly recurring charge is identical to and not in addition to the monthly recurring charge for companion interstate Company's interstate Business Schedule No. 2 located at http://about.centurylink.com/tariffs.

c. Nonrecurring Charge

Per Toll Free Termination
Number Change \$5.00

The nonrecurring charge is identical to and not in addition to the nonrecurring charge for companion interstate Company's interstate Business Schedule No. 2 located at http://about.centurylink.com/tariffs.

(N)

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

6. <u>BUSINESS SERVICES</u> (Continued)

- 6.1 Message Telecommunications Services (MTS) (Continued)
 - 6.1.6 <u>Business Assist Advantage Plans</u> (Continued)

G. Business Basics II

1. <u>Service Description</u>

Business Basics II offers business Customers a flat rate for Dial-1 and Toll Free Service. No monthly recurring charge applies for Dial-1 calling. A monthly recurring charge applies for each toll free number requested by the Customer.

To be eligible for Business Basics II, the Customer must also subscribe to an Embarq LOC or Company competitive local exchange service Business Assist Advantage Plan or Hosted Multiline Bundle except that customers who are subscribed to an eligible domestic Dial-1 long distance Business Assist Advantage Plan within this section may subscribe designated fax line(s) to Business Basics II, as long as one of the lines designated for voice usage at the fax line location(s) meets the eligibility requirements specified for that particular Business Assist Advantage Plan.

All domestic Dial-1 Business Assist Advantage Plans except Business Anytime II and Matchmaker service qualify as an eligible domestic Dial-1 long distance Business Assist Advantage Plan.

2. Rates

a. Dial-1 and Toll Free Service Per Minute Rate

Per Minute \$0.10

b. Toll Free Service Monthly Recurring Charge

See Section 6.1.6.F.2.b.

(N)

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

6. <u>BUSINESS SERVICES</u> (Continued)

6.1 Message Telecommunications Services (MTS) (Continued)

6.1.6 <u>Business Assist Advantage Plans</u> (Continued)

(N)

H. Business Assist Term Discount Plan

1. <u>Service Description</u>

Business Assist Term Discount Plan (TDP) provides Business Assist Advantage Plan customers with discounted rates when the customers subscribe to a one, two or three-year TDP.

To be eligible, customers must subscribe to an Embarq LOC Business Assist Advantage Plan and one of the following Business Assist Advantage Plans offered by the Company: (1) Business Unlimited, Business Anytime II Bundled, or Business Complete – Block of Time.

Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If a Company-initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.

2. Termination Liability Charges

If customer discontinues service prior to the end of the one, two or three year commitment period, there will be no termination liability charges applicable to the regulated portion(s) of the Business Assist Advantage Plan option.

3. Discounts

The following discount applies for each occurrence of the monthly recurring charge applicable for the service to which the customer is subscribed. Usage charges are not discounted. The discount applies for the initial and each additional bundle at the same location.

One Year	Two Years	Three Years
10%	15%	20%

Upon expiration of the customer's TDP, the discount will expire and the customer will be charged at the prevailing monthly rates unless the customer renews or signs up for a new TDP. (N)

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

6. BUSINESS SERVICES (Continued)

6.1 Message Telecommunications Services (MTS) (Continued)

6.1.7 <u>Diverse Routing</u>

(T) (M)

Diverse Routing is available to business customers who subscribe to Embarq LOC IP trunking and IP long distance services. Diverse Routing provides a back-up long distance service for the origination and termination of calls over the Customer's public-switched telephone network in the event of an IP service failure.

Each line subscribed to Diverse Routing must be subscribed to Embarq LOC regulated PBX trunk or Integrated Services Digital Network – Primary Rate Interface II (ISDN-PRI II) service.

The Diverse Routing rates will apply as long as the Customer subscribes to all of the qualifying services. Customers who discontinue any or all of the qualifying services will no longer be eligible to subscribe to Diverse Routing and will be switched, upon notice, to Business Sense as set forth in Section 6.1.2 of this Tariff.

If the Company determines the service is not being used for business service or in any other way violates the restrictions of this service, the Subscriber will be ineligible for the service and the Company may terminate the Customer's account.

Calls placed using Operator Services are charged at the applicable Operator Services rates in lieu of the rates specified herein for Diverse Routing.

Toll Free Service is not available with Diverse Routing.

A. Rates

All calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

Dial-1 Per Minute Rates

Per Minute \$0.0300 (M)

(M) Material now appearing on this page was previously found on Original Page 54.9.

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7. MISCELLANEOUS SERVICES (Continued)

7.2 Toll Free Service

Effective March 18, 2011, Toll Free Service is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Business Advantage Plans, Simple Business Solutions Toll Free Service in Section 6.1.6.F of this Tariff.

(N)

(N)

Toll Free Service is available to business Customers who subscribe to the Company's Message Telecommunications Services (MTS). Toll Free Service is a flat-rated, inward calling service which allows calls to be terminated over the subscriber's business phone line.

Toll Free Service allows up to five (5) toll free numbers. A separate monthly recurring charge applies for each additional set of five (or increment thereof) toll free numbers per service group location requested by the Customer. A Toll Free Service per minute rate applies for all domestically originated Toll Free Service calls.

The following Toll Free Service monthly recurring charge and per minute usage rates apply when Toll Free Service is provided in conjunction with any Message Telecommunications Service, unless different Toll Free Service rates are specified elsewhere in this Tariff for a particular service.

A. Toll Free Service Per Minute Rate

The following per minute rate is billed in 6-second increments, with a per call minimum of 18 seconds.

Per Minute \$0.07

B. Monthly Recurring Charge \$5.00

This monthly recurring charge is identical to and not in addition to the monthly recurring charge for interstate Toll Free Service calls is located in the Company's interstate Business Schedule No. 2 located at http://about.centurylink.com/tariffs.

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(T)

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

7. MISCELLANEOUS SERVICES (Continued)

7.7 Easy Talk Calling Card

1. Service Description

Easy Talk Calling Card is an outbound calling card service available to residential customers whose local service is provided by Embarq LOC. The Easy Talk Calling Card allows a residential customer to place a long distance call to any geographical area within the United States from an access line and receive the bill for said call on an assigned calling card billing account. International calls are not permitted.

All calls are billed in whole minute increments. Partial minutes are rounded up to the next whole minute. A monthly recurring charge applies.

Easy Talk Calling Card rates do not include any payphone or operator surcharges that are incurred by the customer.

2. Rates

a. Outbound Calling Card Rate

Per Minute \$0.42

b. Monthly Recurring Charge

The monthly recurring charge is identical to and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's interstate Residential Schedule No. 1 located at http://about.centurylink.com/tariffs.

\$1.00

(N)

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

8. Promotional Offerings (Continued)

Simple Choice Unlimited \$10 for 12 Promo

During the period March 18, 2011 through December 31, 2011, existing residence customers may be eligible for a \$10 bill credit for 12 months when they contact the Company to disconnect service and agree to retain service with the Company. To be eligible, the customer must agree to subscribe to the Company's Simple Choice Unlimited Bundle and Embarq Communication, Inc.'s Simple Choice Unlimited Long Distance plan for a minimum of 12 months. The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 11 consecutive months thereafter. If a customer discontinues the Company's Simple Choice Unlimited Bundle and Embarq Communication, Inc.'s Simple Choice Unlimited Long Distance plan prior to the end of the 12 month period, no additional credits will be applied.

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