

David Christian
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April 15, 2011

Ms. Beth W. Salak, Director
Division of Competitive Markets and Enforcement
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are revised tariff pages filed to become part of the Verizon Florida LLC General Services Tariff.

Section A13 Miscellaneous Service Arrangements

4th Revised Page 11.0.4
35th Revised Page 11.1
14th Revised Page 11.1.1
16th Revised Page 11.1.2
8th Revised Page 11.1.3
1st Revised Page 11.1.3.1
Original Page 11.1.3.2

The purpose of this filing is to expand Regional Essentials Bundle Discounts to include discounts to customers both with and without an unlimited long distance calling plan.

If you require additional information, please call Frank App at (813) 978-2006.

Sincerely,

David M. Christian
Vice President
Regulatory Affairs Florida

Attachments

DMC:rt

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.1 Custom Calling Features and Feature Packaged Services (Continued)

E. Rates (Continued)

2. Feature Packaged Services (Continued)

		Monthly Rate
(g)	Regional Value ^{1,2}	\$ 30.04

Residential Local Service (including Extended Calling Service) ³
 Unlimited IntraLATA Long Distance (only 1+ direct-dialed) ⁴

(h)	Regional Essentials ^{1,2}	32.04
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Residential Local Service (including Extended Calling Service) ³
 Unlimited IntraLATA Long Distance (only 1+ direct-dialed) ⁴
 Up to 3 Vertical Options: ⁵
 Caller ID
 Call Waiting/Cancel Call Waiting
 A choice of voicemail options ⁶

3. Bundled Local Service

(a) Regional Essentials Bundle Discounts

1) A monthly discount may apply when Regional Essentials is bundled with or without an unlimited long distance calling plan plus the following: (C)

WITH an unlimited long distance calling plan: (N)

DISCOUNTS IN THIS SECTION ARE FOR CUSTOMERS SUBSCRIBING PRIOR TO NOVEMBER 1, 2008..

Verizon Online Broadband (Up to 3.0 Mbps or up to 7.1 Mbps package)	\$ 3.00	
	Through <u>April 30, 2008</u>	On or After <u>May 1, 2008</u>
Verizon Wireless One-Bill®	5.00	0.00
DIRECTV® through Verizon (Choice or higher)	7.99	0.00
Verizon Online Broadband (Up to 3.0 Mbps or up to 7.1 Mbps package) and either or both of Verizon Wireless One-Bill® or DIRECTV® through Verizon (Choice or higher)	5.00	0.00

¹ Nonrecurring charges, specified in Section A4, are not applicable when Regional Value or Regional Essentials calling services are established or discontinued.

² Regional Value or Regional Essentials are not available with any other IntraLATA long distance calling plan.

³ Residential service and Extended Calling Service (ECS) are provided in A3 of this tariff

⁴ Only applies when presubscribed to Verizon Florida for IntraLATA Long Distance.

⁵ These vertical options are described in A13.14 of this tariff.

⁶ Voicemail is a non-regulated service.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.1 Custom Calling Features and Feature Packaged Services (Continued)

E. Rates (Continued)

3. Bundled Local Service (Continued)

(b) Regional Essentials Bundle Discounts (Continued)

1) (Continued):

May 1, 2008
 through
October 31, 2008

Verizon Online Broadband (Up to 3.0 Mbps or up to 7.1 Mbps package) and Verizon Wireless One-Bill® \$3.00

Verizon Online Broadband (Up to 3.0 Mbps or up to 7.1 Mbps package) and DIRECTV® through Verizon (Choice or higher) 5.00

2) Customers who subscribed to the above Regional Essentials Bundle Discount will renew at the rates below on a month to month basis upon expiration of their initial 12 month discount.

Through April 17, 2009 On or After Apr 18, 2009

Verizon Online Broadband (Up to 3.0 Mbps or up to 7.1 Mbps package) \$3.00 3.00

Verizon Online Broadband (Up to 3.0 Mbps or up to 7.1 Mbps package) and Verizon Wireless One-Bill® 3.00 3.00

Verizon Online Broadband (Up to 3.0 Mbps or up to 7.1 Mbps package) and DIRECTV® through Verizon (Choice or higher) 3.00 5.00

3) **DISCOUNTS IN THIS SECTION ARE FOR CUSTOMERS SUBSCRIBING BETWEEN NOVEMBER 1, 2008 AND APRIL 16, 2011.** (C) (N)

Verizon Online Broadband (Up to 1.0 Mbps, up to 3.0 Mbps, up to 7.1 Mbps or **15.1Mbps** package) 5.00

DIRECTV® through Verizon (Choice or higher) 5.00

Verizon Online Broadband (Up to 1.0 Mbps, up to 3.0 Mbps, up to 7.1 Mbps or **15.1Mbps** package) and DIRECTV® through Verizon (Choice or higher) 5.00

(M)

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(M) Material relocated to Page 11.1.1.

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.1 Custom Calling Features and Feature Packaged Services (Continued)

E. Rates (Continued)

3. Bundled Local Service (Continued)

(b) Regional Essentials Bundle Discounts (Continued)

4) MONTHLY DISCOUNTS IN THIS SECTION ARE FOR CUSTOMERS SUBSCRIBING ON OR AFTER APRIL 17, 2011.

WITH an unlimited long distance calling plan:

Verizon Online Broadband	\$10.02
DirecTV® through Verizon	\$13.01
Verizon Online Broadband and DirecTV® through Verizon	\$10.02

WITHOUT an unlimited long distance calling plan:

Verizon Online Broadband	\$12.05
DirecTV® through Verizon	\$15.04
Verizon Online Broadband and DirecTV® through Verizon	\$12.05

Customers who enroll on **Verizon.com** will receive an additional \$5.00 discount per month for 24 months.

For customers who initially enrolled before April 17, 2011, the applicable bundle discount will expire 12 months from the date it is implemented on a customer's account unless extended by the Company. For customers who enroll on or after April 17, 2011, the 12 month term does not apply; bundle discount is on a month-to-month basis. Customers are limited to one discount only and cannot combine discounts. Each product must be billed by Verizon Florida LLC. Bundle discounts are subject to billing system capability.

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.

Verizon Broadband up to 1.0 Mbps, up to 3.0 Mbps, up to 7.1 Mbps or **15.1Mbps** package refers to a specific Verizon offering that offers a maximum speed of 1.0 Mbps, 3.0 Mbps, 7.1 Mbps or 15.1Mbps and does not refer to other products that offer lower maximum speeds.

(c) Regional Essentials Feature Package

When Regional Essentials is bundled with an unlimited long distance calling plan, the following features may be added at no additional charge:

Call Forwarding, Three-Way Calling and Verizon Call Assistant ¹

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service – Unlimited as found in the Verizon Long Distance Posted Rates, Terms and Conditions.

Each product must be billed by Verizon Florida LLC. Discontinuance of any one of the services or add-ons listed above will result in immediate termination of this offer. This offer may not be combined with other offers except as authorized by Verizon Florida LLC.

¹ A non-regulated service.

(M) Material relocated from Page 11.1

(M¹) Material relocated to Page 11.1.2

(N)

(N)

(M)(C)

(C)

(C)

(M)

(M¹)

(N)

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.1 Custom Calling Features and Feature Packaged Services (Continued)

E. Rates (Continued)

3. Bundled Local Service (Continued)

(d) Regional Value Bundle Discounts

- 1) Regional Value customers who subscribe to an unlimited long distance calling plan are eligible for a discount when they have the following:

	<u>Regional Value Discount</u>	
	<u>Through Oct. 31, 2008</u>	<u>On or after Nov. 1, 2008</u>
One Bill with a Verizon wireless plan as specified by Verizon.	\$5.00	0.00

Customers who subscribed to the Regional Value Bundle Discount may receive an additional twelve-month discount as listed below upon expiration of their initial 12 month discount.

One Bill with a Verizon wireless plan as specified by Verizon.	\$8.00
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The applicable monthly discount will expire 12 months from the date it is implemented on a customer's account.

Customer's are limited to one discount only and cannot combine discounts.

Each product must be purchased through or billed by Verizon North LLC.

Qualifying unlimited long distance calling plans must be consistent with the Plan O service – Unlimited as found in the Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.

- 2) A monthly discount may apply when Regional Value is bundled with or without an unlimited long distance calling plan plus the following:

DISCOUNTS IN THIS SECTION ARE FOR CUSTOMERS SUBSCRIBING ON OR BEFORE APRIL 16, 2011.

WITH an unlimited long distance calling plan:

Verizon Online Broadband (Up to 1.0 Mbps package)	\$8.00
DIRECTV® through Verizon (Choice or higher)	8.00
Verizon Online Broadband (Up to 1.0 Mbps package) and DIRECTV® through Verizon (Choice or higher)	13.00
Verizon Online Broadband (Up to 1.0 Mbps package) and DIRECTV® through Verizon (Choice or higher) and ONE-BILL	8.00

(M) Material relocated from Page 11.1.1

(M') Material relocated to Page 11.1.3

(M)(T)

(M)

(N)

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(N)

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.1 Custom Calling Features and Feature Packaged Services (Continued)

E. Rates (Continued)

3. Bundled Local Service (Continued)

(d) Regional Value Bundle Discounts (Continued)

2) (Continued)

WITHOUT an unlimited long distance calling plan:

Verizon Online Broadband (Up to 1.0 Mbps package)	\$10.04
DIRECTV® through Verizon (Choice or higher)	10.04
Verizon Online Broadband (Up to 1.0 Mbps package) and DIRECTV® through Verizon (Choice or higher)	9.03

The applicable bundle discount will expire 12 months from the date it is implemented on a customer's account unless extended by the Company. Customers are limited to one discount only and cannot combine discounts. Each product must be billed by Verizon Florida LLC. Bundle discounts are subject to billing system capability.

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.

Verizon Broadband up to 1.0 Mbps package refers to a specific Verizon offering that offers a maximum speed of 1.0 Mbps and does not refer to other products that offer lower maximum speeds.

(e) Voice Discount Plan

Residence customers who call to disconnect their primary lines, customers who change their local service from another provider to Verizon, customers who have changed their local service from another provider to Verizon and have initiated local service with Verizon within the past 30 days and specifically request these rates, customers who have Verizon Online high speed internet service but no local service from Verizon Florida LLC, or customers who have been offered VDP by a Verizon Representative to negotiate service and accept this offer from Verizon, will be eligible for the following Voice Discount Plan. The applicable discount will expire 12 months from the date it is implemented on a customer's account unless extended by Verizon.

(M) Material relocated from Page 11.1.2

(M¹) Material relocated to Page 11.1.3.1

(N)

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(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.1 Custom Calling Features and Feature Packaged Services (Continued)

F. Rates (Continued)

3. Bundled Local Service (Continued)

(f) Regional Value Price Guarantee

Residential customers in a location that is not eligible for Verizon Online Broadband or Verizon FiOS products who establish new dial tone service or who call to disconnect their local service and agree to subscribe to Regional Value bundled with an unlimited long distance calling plan will be eligible to receive Regional Value for a monthly rate of \$17.04.

The monthly rate is guaranteed for as long as the customer:

- (i) remains at the same service address.

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Verizon Long Distance Posted Rates, Terms and Conditions.

Each product must be billed by Verizon Florida LLC. Discontinuance of any one of the services listed preceding will result in immediate termination of this offer. This offer may not be combined with other offers except as authorized by Verizon Florida LLC.

(N)

(N)

(M)

(M)

(M) Material relocated from Page 11.1.3.1

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.1 Custom Calling Features and Feature Packaged Services (Continued)

E. Rates (Continued)

2. Feature Packaged Services (Continued)

	Monthly Rate
(g) Regional Value ^{1,2}	\$ 30.04
Residential Local Service (including Extended Calling Service) ³ Unlimited IntraLATA Long Distance (only 1+ direct-dialed) ⁴	
(h) Regional Essentials ^{1,2}	32.04
Residential Local Service (including Extended Calling Service) ³ Unlimited IntraLATA Long Distance (only 1+ direct-dialed) ⁴ Up to 3 Vertical Options: ⁵ Caller ID Call Waiting/Cancel Call Waiting A choice of voicemail options ⁶	

3. Bundled Local Service

(a) Regional Essentials Bundle Discounts

1) A monthly discount may apply when Regional Essentials is bundled with or without an unlimited long distance calling plan plus the following: (C)

WITH an unlimited long distance calling plan: (N)

DISCOUNTS IN THIS SECTION ARE FOR CUSTOMERS SUBSCRIBING PRIOR TO NOVEMBER 1, 2008.

Verizon Online Broadband (Up to 3.0 Mbps or up to 7.1 Mbps package)	\$ 3.00	
	Through	On or After
	<u>April 30, 2008</u>	<u>May 1, 2008</u>
Verizon Wireless One-Bill [®]	5.00	0.00
DIRECTV [®] through Verizon (Choice or higher)	7.99	0.00
Verizon Online Broadband (Up to 3.0 Mbps or up to 7.1 Mbps package) and either or both of Verizon Wireless One-Bill [®] or DIRECTV [®] through Verizon (Choice or higher)	5.00	0.00

¹ Nonrecurring charges, specified in Section A4, are not applicable when Regional Value or Regional Essentials calling services are established or discontinued.

² Regional Value or Regional Essentials are not available with any other IntraLATA long distance calling plan.

³ Residential service and Extended Calling Service (ECS) are provided in A3 of this tariff

⁴ Only applies when presubscribed to Verizon Florida for IntraLATA Long Distance.

⁵ These vertical options are described in A13.14 of this tariff.

⁶ Voicemail is a non-regulated service.

[®] Registered Trademark

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.1 Custom Calling Features and Feature Packaged Services (Continued)

E. Rates (Continued)

3. Bundled Local Service (Continued)

(b) Regional Essentials Bundle Discounts (Continued)

1) (Continued):

May 1, 2008
 through
October 31, 2008

Verizon Online Broadband (Up to 3.0 Mbps or up to 7.1 Mbps package) and Verizon Wireless One-Bill®	\$3.00
Verizon Online Broadband (Up to 3.0 Mbps or up to 7.1 Mbps package) and DIRECTV® through Verizon (Choice or higher)	5.00

2) Customers who subscribed to the above Regional Essentials Bundle Discount will renew at the rates below on a month to month basis upon expiration of their initial 12 month discount.

	<u>Through April 17, 2009</u>	<u>On or After Apr 18, 2009</u>
Verizon Online Broadband (Up to 3.0 Mbps or up to 7.1 Mbps package)	\$3.00	3.00
Verizon Online Broadband (Up to 3.0 Mbps or up to 7.1 Mbps package) and Verizon Wireless One-Bill®	3.00	3.00
Verizon Online Broadband (Up to 3.0 Mbps or up to 7.1 Mbps package) and DIRECTV® through Verizon (Choice or higher)	3.00	5.00

3) DISCOUNTS IN THIS SECTION ARE FOR CUSTOMERS SUBSCRIBING ~~ON OR AFTER~~BETWEEN NOVEMBER 1, ~~2008~~ AND APRIL 16, 2011. (C) (N)

Verizon Online Broadband (Up to 1.0 Mbps, up to 3.0 Mbps, up to 7.1 Mbps or 15.1Mbps package)	5.00
DIRECTV® through Verizon (Choice or higher)	5.00
Verizon Online Broadband (Up to 1.0 Mbps, up to 3.0 Mbps, up to 7.1 Mbps or 15.1Mbps package) and DIRECTV® through Verizon (Choice or higher)	5.00

~~The applicable bundle discount will expire 12 months from the date it is implemented on a customer's account unless extended by the Company. Customers are limited to one discount only and cannot combine discounts. Each product must be billed by Verizon Florida LLC. Bundle discounts are subject to billing system capability.~~ (M)

~~Qualifying unlimited long distance calling plans must be consistent with the Plan O Service—Unlimited as found in the Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.~~

~~Verizon Broadband up to 1.0 Mbps, up to 3.0 Mbps, up to 7.1 Mbps or 15.1Mbps package refers to a specific Verizon offering that offers a maximum speed of 1.0 Mbps, 3.0 Mbps, 7.1 Mbps or 15.1Mbps and does not refer to other products that offer lower maximum speeds.~~ (M)

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(M) Material relocated to Page 11.1.1. (N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.1 Custom Calling Features and Feature Packaged Services (Continued)

E. Rates (Continued)

3. Bundled Local Service (Continued)

(b) Regional Essentials Bundle Discounts (Continued)

(N)

4) MONTHLY DISCOUNTS IN THIS SECTION ARE FOR CUSTOMERS SUBSCRIBING ON OR AFTER APRIL 17, 2011.

WITH an unlimited long distance calling plan:

Verizon Online Broadband	\$10.02
DirecTV® through Verizon	\$13.01
Verizon Online Broadband and DirecTV® through Verizon	\$10.02

WITHOUT an unlimited long distance calling plan:

Verizon Online Broadband	\$12.05
DirecTV® through Verizon	\$15.04
Verizon Online Broadband and DirecTV® through Verizon	\$12.05

Customers who enroll on Verizon.com will receive an additional \$5.00 discount per month for 24 months.

(N)

For customers who initially enrolled before April 17, 2011, the applicable bundle discount will expire 12 months from the date it is implemented on a customer's account unless extended by the Company. For customers who enroll on or after April 17, 2011, the 12 month term does not apply, bundle discount is on a month-to-month basis. Customers are limited to one discount only and cannot combine discounts. Each product must be billed by Verizon Florida LLC. Bundle discounts are subject to billing system capability.

(M)(C)

(C)

(C)

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.

Verizon Broadband up to 1.0 Mbps, up to 3.0 Mbps, up to 7.1 Mbps or 15.1Mbps package refers to a specific Verizon offering that offers a maximum speed of 1.0 Mbps, 3.0 Mbps, 7.1 Mbps or 15.1Mbps and does not refer to other products that offer lower maximum speeds.

(M)

(c) Regional Essentials Feature Package

When Regional Essentials is bundled with an unlimited long distance calling plan, the following features may be added at no additional charge:

Call Forwarding, Three-Way Calling and Verizon Call Assistant ¹

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service – Unlimited as found in the Verizon Long Distance Posted Rates, Terms and Conditions.

Each product must be billed by Verizon Florida LLC. Discontinuance of any one of the services or add-ons listed above will result in immediate termination of this offer. This offer may not be combined with other offers except as authorized by Verizon Florida LLC.

¹ A non-regulated service.

~~(d) Regional Value Bundle Discounts~~

~~(M)~~

~~1) Regional Value customers who subscribe to an unlimited long distance calling plan are eligible for a discount when they have the following:~~

	Regional Value Discount
	Through
	On or after

~~One Bill with a Verizon wireless plan as specified by Verizon. \$5.00 0.00~~

~~Customers who subscribed to the Regional Value Bundle Discount may receive an additional twelve month discount as listed below upon expiration of their initial 12 month discount.~~

~~One Bill with a Verizon wireless plan as specified by Verizon. \$8.00~~

~~The applicable monthly discount will expire 12 months from the date it is implemented on a customer's account.~~

~~Customer's are limited to one discount only and cannot combine discounts.~~

~~Each product must be purchased through or billed by Verizon North LLC.~~

~~Qualifying unlimited long distance calling plans must be consistent with the Plan O service Unlimited as found in the Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.~~

(M')

(M) Material relocated from Page 11.1

(N)

(M') Material relocated to Page 11.1.2

(N)

MICHELLE ROBINSON, PRESIDENT
TAMPA, FLORIDA

EFFECTIVE: April 18, 2010
ISSUED: April 16, 2010

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.1 Custom Calling Features and Feature Packaged Services (Continued)

E. Rates (Continued)

3. Bundled Local Service (Continued)

~~(d) Regional Value Bundle Discounts (Continued)~~

(M)(T)

1) Regional Value customers who subscribe to an unlimited long distance calling plan are eligible for a discount when they have the following:

	Regional Value Discount	
	Through	On or after
	Oct. 31, 2008	Nov. 1, 2008
<u>One Bill with a Verizon wireless plan as specified by Verizon.</u>	<u>\$5.00</u>	<u>0.00</u>

Customers who subscribed to the Regional Value Bundle Discount may receive an additional twelve-month discount as listed below upon expiration of their initial 12 month discount.

<u>One Bill with a Verizon wireless plan as specified by Verizon.</u>	<u>\$8.00</u>
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The applicable monthly discount will expire 12 months from the date it is implemented on a customer's account.

Customer's are limited to one discount only and cannot combine discounts.

Each product must be purchased through or billed by Verizon North LLC.

Qualifying unlimited long distance calling plans must be consistent with the Plan O service – Unlimited as found in the Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.

(M)

2) A monthly discount may apply when Regional Value is bundled with or without an unlimited long distance calling plan plus the following:

DISCOUNTS IN THIS SECTION ARE FOR CUSTOMERS SUBSCRIBING ON OR BEFORE APRIL 16, 2011.

(N)

WITH an unlimited long distance calling plan:

Verizon Online Broadband (Up to 1.0 Mbps package)	\$8.00
DIRECTV® through Verizon (Choice or higher)	8.00
Verizon Online Broadband (Up to 1.0 Mbps package) and DIRECTV® through Verizon (Choice or higher)	13.00
Verizon Online Broadband (Up to 1.0 Mbps package) and DIRECTV® through Verizon (Choice or higher) and ONE-BILL	8.00

~~Without an unlimited long distance calling plan:~~

(M')

Verizon Online Broadband (Up to 1.0 Mbps package)	\$10.04
DIRECTV® through Verizon (Choice or higher)	10.04

~~Verizon Online Broadband (Up to 1.0 Mbps package) and
DIRECTV® through Verizon (Choice or higher) 9.03~~

~~The applicable bundle discount will expire 12 months from the date it is implemented on a customer's account unless extended by the Company. Customers are limited to one discount only and cannot combine discounts. Each product must be billed by Verizon Florida LLC. Bundle discounts are subject to billing system capability.~~

~~Qualifying unlimited long distance calling plans must be consistent with the Plan O Service Unlimited as found in the Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.~~

~~Verizon Broadband up to 1.0 Mbps package refers to a specific Verizon offering that offers a maximum speed of 1.0 Mbps and does not refer to other products that offer lower maximum speeds.~~

(M)

(M) Material relocated from Page 11.1.1

(N)

(M) Material relocated to Page 11.1.3

(N)

MICHELLE ROBINSON, PRESIDENT
TAMPA, FLORIDA

EFFECTIVE: October 17, 2010
ISSUED: October 15, 2010

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.1 Custom Calling Features and Feature Packaged Services (Continued)

E. Rates (Continued)

3. Bundled Local Service (Continued)

(d) Regional Value Bundle Discounts (Continued)

(N)

2) (Continued)

(N)

WITHOUT an unlimited long distance calling plan:

(M)

Verizon Online Broadband
 (Up to 1.0 Mbps package) \$10.04

DIRECTV® through Verizon (Choice or higher) 10.04

Verizon Online Broadband (Up to 1.0 Mbps package) and
 DIRECTV® through Verizon (Choice or higher) 9.03

The applicable bundle discount will expire 12 months from the date it is implemented on a customer's account unless extended by the Company. Customers are limited to one discount only and cannot combine discounts. Each product must be billed by Verizon Florida LLC. Bundle discounts are subject to billing system capability.

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.

Verizon Broadband up to 1.0 Mbps package refers to a specific Verizon offering that offers a maximum speed of 1.0 Mbps and does not refer to other products that offer lower maximum speeds.

(M)

(e) Voice Discount Plan

Residence customers who call to disconnect their primary lines, customers who change their local service from another provider to Verizon, customers who have changed their local service from another provider to Verizon and have initiated local service with Verizon within the past 30 days and specifically request these rates, customers who have Verizon Online high speed internet service but no local service from Verizon Florida LLC, or customers who have been offered VDP by a Verizon Representative to negotiate service and accept this offer from Verizon, will be eligible for the following Voice Discount Plan. The applicable discount will expire 12 months from the date it is implemented on a customer's account unless extended by Verizon.

	<u>Discount on or before March 5, 2010</u>	<u>(M)</u>
<u>Regional Value</u>	<u>\$20.05</u>	
<u>Regional Essentials¹⁻²</u>	<u>\$17.05</u>	
<u>Regional Value³</u>	<u>\$18.00</u>	
<u>Regional Essentials³</u>	<u>\$10.00</u>	

	<u>Discount on or after March 6, 2010</u>
<u>Regional Value</u>	<u>\$20.05</u>
<u>Regional Value^{3,4}</u>	<u>\$13.00</u>
<u>Regional Value³</u>	<u>\$8.00</u>
<u>Regional Essentials^{3,4}</u>	<u>\$5.00</u>

Customers who are currently subscribed to the Voice Discount Plan or promotional offers numbered 353, 368, 378, 379 or 382 will renew at the renewal rates on a month to month basis upon expiration of their initial 12 month discount.

	Renewal Discount Through Mar 31, 2009	Renewal Discount Apr 1, 2009 Through March 5, 2010	Renewal Discount November 1, 2009 Through March 5, 2010
Regional Value	\$ 7.05		\$20.05
Regional Essentials ¹	\$ 7.05	\$17.05	
Regional Value ²	\$12.00		\$18.00
Regional Essentials ³	\$ 7.00	\$10.00	

Customers who initially enrolled on or after March 6, 2010, will receive renewal discounts equal to their original initial term discounts.

¹—Purchased with additional line.

²—Not available to new subscribers as of September 15, 2008.

³—Bundled with a qualifying unlimited long distance calling plan.

⁴—Not available to customers who currently subscribe to package services; Local Package, Local Package Extra, Regional Package, Regional Package Extra, Regional Value and Regional Essentials.

(M)

(M) Material relocated from Page 11.1.2

(N)

(M) Material relocated to Page 11.1.3.1

(N)

MICHELLE ROBINSON, PRESIDENT
TAMPA, FLORIDA

EFFECTIVE: August 21, 2010
ISSUED: August 20, 2010

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.1 Custom Calling Features and Feature Packaged Services (Continued)

E. Rates (Continued)

3. Bundled Local Service (Continued)

(e) Voice Discount Plan (Continued)

	Discount on or before March 5, 2010	(M)
Regional Value	\$20.05	
Regional Essentials ^{1,2}	\$17.05	
Regional Value ³	\$18.00	
Regional Essentials ³	\$10.00	
Discount on or after March 6, 2010		
Regional Value	\$20.05	
Regional Value ^{3,4}	\$13.00	
Regional Value ³	\$8.00	
Regional Essentials ^{3,4}	\$5.00	

Customers who are currently subscribed to the Voice Discount Plan or promotional offers numbered 353, 368, 378, 379 or 382 will renew at the renewal rates on a month to month basis upon expiration of their initial 12 month discount.

	Renewal Discount Through Mar 31, 2009	Renewal Discount Apr 1, 2009 Through March 5, 2010	Renewal Discount November 1, 2009 Through March 5, 2010
Regional Value	\$ 7.05		\$20.05
Regional Essentials ¹	\$ 7.05	\$17.05	
Regional Value ³	\$12.00		\$18.00
Regional Essentials ³	\$ 7.00	\$10.00	

Customers who initially enrolled on or after March 6, 2010, will receive renewal discounts equal to their original initial term discounts.

¹ Purchased with additional line.

² Not available to new subscribers as of September 15, 2008.

³ Bundled with a qualifying unlimited long distance calling plan.

⁴ Not available to customers who currently subscribe to package services; Local Package, Local Package Extra, Regional Package, Regional Package Extra, Regional Value and Regional Essentials.

(M)

Discontinuance of any one of the services listed preceding will result in immediate termination of the discount.

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.

~~(f) Regional Value Price Guarantee~~

~~(M1)~~

~~Residential customers in a location that is not eligible for Verizon Online Broadband or Verizon FiOS products who establish new dial tone service or who call to disconnect their local service and agree to subscribe to Regional Value bundled with an unlimited long distance calling plan will be eligible to receive Regional Value for a monthly rate of \$17.04.~~

~~The monthly rate is guaranteed for as long as the customer:~~

~~(i) remains at the same service address.~~

~~Qualifying unlimited long distance calling plans must be consistent with the Plan O Service Unlimited as found in the Verizon Long Distance Posted Rates, Terms and Conditions.~~

~~Each product must be billed by Verizon Florida LLC. Discontinuance of any one of the services listed preceding will result in immediate termination of this offer. This offer may not be combined with other offers except as authorized by Verizon Florida LLC.~~

(M)

(M) Material relocated from Page 11.1.3

(N)

(M) Material relocated to Page 11.1.3.2

(N)

MICHELLE ROBINSON, PRESIDENT
TAMPA, FLORIDA

EFFECTIVE: August 21, 2010
ISSUED: August 20, 2010

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

(N)

.1 Custom Calling Features and Feature Packaged Services (Continued)

F. Rates (Continued)

3. Bundled Local Service (Continued)

(N)

(f) Regional Value Price Guarantee

(M)

Residential customers in a location that is not eligible for Verizon Online Broadband or Verizon FiOS products who establish new dial tone service or who call to disconnect their local service and agree to subscribe to Regional Value bundled with an unlimited long distance calling plan will be eligible to receive Regional Value for a monthly rate of \$17.04.

The monthly rate is guaranteed for as long as the customer:

(i) remains at the same service address.

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Verizon Long Distance Posted Rates, Terms and Conditions.

Each product must be billed by Verizon Florida LLC. Discontinuance of any one of the services listed preceding will result in immediate termination of this offer. This offer may not be combined with other offers except as authorized by Verizon Florida LLC.

(M)

(M) Material relocated from Page 11.1.3.1

(N)

MICHELLE ROBINSON, PRESIDENT
TAMPA, FLORIDA

EFFECTIVE:
ISSUED: