

Section 4 - Local Exchange/IntraLATA Toll Calling Areas and Rates (cont'd)

4.5 Enhanced LATA Wide Service (Cont'd)

3. Suspension of ELWS is allowed subject to the terms and conditions specified in Section 2.8 of this Tariff during the suspension period, the monthly recurring rates for the service are rated at one-half their normal amounts.
4. The rates for ELWS option may be charged in addition to the rates for basic local exchange service.
5. The monthly rates are per residence or business subscriber line as defined and where applicable

B. Rates and Charges

Enhanced LATA Wide Service is currently available only to at the following rates or on an Individual Contract Basis.

Subscriber Type:	Rate:
Residential Single Line	N/A
Business Single Line	N/A
Business line (DS-1) (1.544 mbps) (PRI)	\$ 1,680.00 (I)
Business Line (DS-3) 44 mbps (PRI)	\$44,800.00 (I)

Section 5 - SUPPLEMENTAL SERVICES

5.1 CUSTOM CALLING SERVICE

5.1.1 General

A. Calling Features

	<u>Monthly Recurring Charge</u>
Anonymous Call Rejection	n/c
Ascending/Regular Hunting, per line	n/c
Automatic Call Return	\$3.64 (I)
Automatic Call Redial	\$3.64 (I)
Call Forward All Calls	\$3.64 (I)
Call Forward Busy	\$3.64 (I)
Call Forward Don't Answer	\$3.64 (I)
Call Forward Plus	\$7.28 (I)
Call fwd remote Access (Cust Program)	\$3.64 (I)
Call Fed Variable (Cust. Program)	\$3.64 (I)
Call Forward Remote (no access)	\$22.34 (I)
Call Hold 1 & 2	\$3.64 (I)
Call Privacy (aka Per Call Restrict)	n/c
Call Trace (customer originated)	\$3.64 (I)
Call Transfer	\$3.64 (I)
Call Waiting	\$3.64 (I)
Caller ID (incoming)	\$3.64 (I)
Caller ID Plus Name (incoming)	\$3.64 (I)
Caller ID (outgoing)	n/c
Caller ID Plus Name (outgoing)	n/c
Customized	\$3.64 (I)
DID DNIS	\$7.28 (I)
Forward Circular Hunting	n/c
Hunting/Non Hunting Number	\$5.32 (I)
Speed Calling (8 & 30)	\$3.64 (I)
ANI (DINS with ANI forwarding), per number	\$16.80 (I)
Three Way Calling	\$3.64 (I)
Uniform Call Distribution	n/c
Queing (UCD w/ generic Announcement)	\$3.64 (I)

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.1 CUSTOM CALLING SERVICE (Cont'd)

5.1.1 General (Cont'd)

A. Calling Features (Cont'd)	<u>Monthly Recurring Charge</u>	<u>Non- Recurring Charge</u>
B Channel Transfer/PRI T1	\$22.34 (I)	N/A
Local Account Codes, Non Verified	n/c	N/A
Local Account codes, Verified	\$16.80 (I)	N/A
Expanded Rate Centers (up to 5)	\$56.00 (I) per rate center	N/A
Remote Call Forwarding – per number	\$22.34 (I)	N/A
Remote Call Forwarding – per path	\$3.64 (I)	N/A
Selective Call Rejection	\$3.92 (I)	N/A
Selective Call Acceptance	\$3.92 (I)	N/A
Selective Call Forward	\$3.92 (I)	N/A
Selective Distinctive Alerting	\$3.92 (I)	N/A
PRI Call by Call	\$25.50 (I)	N/A
Redirect Number Delivery	\$100.00	N/A
Direct Trunk Overflow (DTO)	\$55.94 (I)	\$25.00
Remote Access DTO	\$11.20 (I)	N/A

5.1.2 Description of Features

- A. Blocking Service or a telephonic block can only be removed pursuant to a written request by the customer of record, or the customer of record providing the correct password over the telephone, or by a request made in person by such customer. The customer of record can provide a personal password to use to remove blocking service at the time blocking service is established.
- B. Direct Trunk Overflow (DTO)
The Direct Trunk Overflow feature gives the Customer another termination option if all of their DID trunks are busy. This all-trunks-busy condition may be caused either by legitimate heavy incoming traffic or by a trouble condition where the T-1 system is down and the 5ESS senses that trouble as an all-trunks-busy condition. During either busy condition, the incoming call attempts to terminate to the DID group. When the 5ESS sees all trunks busy, it will choose an alternate route for the call to a telephone number that is programmed in the 5ESS only. This telephone number has the Call Forward Remote feature assigned to it and forwards the call to a number chosen by the Customer.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.5 BUSY LINE VERIFICATION AND INTERRUPT SERVICE (Cont'd)

5.5.3 Busy Line Verification and Interrupt Service Rates (Cont'd)

- E. The operator verifies that the line is available for incoming calls.
- F. The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call advising the called party the name of the calling party. One charge will apply for both verification and interruption.

Per Request

Busy Line Verification:	\$ 0.45 (I)
Busy Line Interrupts:	\$ 1.01 (I)
Intercept Call Completion	\$ 2.24 (I)

5.6 TRAP CIRCUIT SERVICE

5.6.1 General

Trap Circuit Service is designed to allow the customer to control the release of an incoming call so that in situations involving emergency or nuisance calls, calls may be held and traced.

5.6.2 Regulations

- A. This service is provided when there is a continuing requirement for the identification of the calling party in cases involving nuisance calls or emergency situations or other situations involving law enforcement or public safety.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.7 DIRECTORY ASSISTANCE SERVICE

5.7.1 General

A customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

5.7.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- A. Calls from pay telephones.
- B. Requests for telephone numbers of non-published service.
- C. Requests in which the Directory Assistance operator provides an incorrect number. The customer must inform the Company of the error in order to receive credit.
- D. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the terms outlined under "Handicapped Person" in Section 8 of this Price list, up to a maximum of 50 requests per month.

5.7.3 Rates

The directory assistance charge applies after the call allowance of two calls per line.

Directory Assistance	\$1.99 per request
Directory Assistance Call Completion	\$1.99 per request (I)
Enhanced Directory Assistance	\$1.99 per request

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.8 LOCAL OPERATOR SERVICE

Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to the originating line, or to a valid authorized calling card. Local calls may be placed to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service.

The following surcharges will be applied on a per call basis:

Collect Calling	\$2.24 per request (I)
Person to Person	\$4.48 per request (I)
Operator Dialed	\$2.24 per request (I)
General Assistance	\$2.23 per request (I)

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.4 Rates

A. PBX Trunks (minimum of 24)

	Measured Monthly (\$)	Service NRC (\$)
ONE YEAR TERM		
DID Trunk, per line	\$45.36 (I)	\$45.00
DOD Trunk, per line	\$45.36 (I)	\$45.00
Two Way Combo Trunk	\$45.36 (I)	\$45.00
PBX/Attendant Trunk	\$45.36 (I)	\$45.00
TWO YEAR TERM		
DID Trunk, per line	\$41.44 (I)	\$45.00
DOD Trunk, per line	\$41.44 (I)	\$45.00
Two Way Combo Trunk	\$41.44 (I)	\$45.00
PBX/Attendant Trunk	\$41.44 (I)	\$45.00
THREE YEAR TERM		
DID Trunk, per line	\$38.08 (I)	\$45.00
DOD Trunk, per line	\$38.08 (I)	\$45.00
Two Way Combo Trunk	\$38.08 (I)	\$45.00
PBX/Attendant Trunk	\$38.08 (I)	\$45.00

Monthly Recurring Charges

B.	<u>DID Numbers</u>		
	Per 20 numbers	<u>BellSouth Territory</u> \$ 6.72 (I)	<u>Verizon Territory</u> \$6.72 (I)
C.	One Way Toll-Free Trunk	\$ 5.60 (I)	
D.	Order Charge	\$15.00 each additional line/trunk	

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.5 Term Liability/Termination Charges

Several of the services offered above are available at reduced prices if the Customer agrees at the time the order is placed to continued service for a specified period of time ("term"). If the Customer terminates service prior to the end of the term, in part or in whole, then termination charges may apply. If a customer disconnects service prior to the fulfillment of the term plan contracted, then a termination liability will be due to Company from Customer. The termination liability charge will be the difference between the monthly rate for the highest term period which could have been satisfied prior to service discontinuance and the monthly rate for the selected commitment period multiplied by the actual number of months the plan has been in effect. The monthly rates used for this calculation will be those in effect at the time the service is disconnected.

7.3 PRI T-1 Service

PRI T-1 (Primary Rate Interface) T-1 Service provides the customer with a direct digital connection via switched access to one or more private or public services. PRI T-1 Service is an enhanced T-1 service that allows the customer Integrated Services Digital network (ISDN) bandwidth that facilitates end-to-end digital connectivity to support a variety of services. PRI T-1 Service is 23 B channels each being a full 64,000 bps. One channel is a D channel to allow for signaling information to be passed. The service is utilized to connect ISDN compatible equipment at the customer premises to a suitably equipped Company node.

7.3.1. PRI T-1 Rates

	<u>Recurring Charge</u>	<u>Nonrecurring Charge</u>
PRIT1 1 yr. Term	\$2,240.00 (I)	\$300.00
PRIT1 2 yr. Term	\$2,016.00 (I)	\$300.00
PRIT1 3 yr. Term	\$1,792.00 (I)	\$300.00
DigitalT11 yr. Term	\$2,240.00 (I)	\$300.00
DigitalT12 yr. Term	\$2,016.00 (I)	\$300.00
DigitalT13 yr. Term	\$1,792.00 (I)	\$300.00

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.7 EMERGENCY CONTACT SERVICE (Cont'd)

8.7.2 Availability

Emergency Contact Service is only available upon request and to those customers that support an ISDN PRI trunk.

8.7.3 Provisions of this service are at the sole discretion of the Customer. The Company assumes no liability for provision of this service except that covered for refunds in the event of service outage. Limitation of Liability applies as specified in Section 8.5 and 8.6 above.

8.7.4 The Customer is responsible for providing accurate information relating to the location/locations of end-users. Customers who request this service are required to provide the Company with a callback number for each direct inward dialing (DID) number owned by the Customer and are responsible for association of that number with an office location, suite location or other internal type location peculiar to the Customer's business address. This callback number will then be incorporated into the 911 database for use by the Emergency 911 center. The Customer is solely responsible to the Company for updates if any of the information provided is altered in any way.

8.7.5 Rate and Charges

Monthly Recurring Charge:	\$28.00 (I)
Installation Fee:	\$150.00

Section 9 – SPECIAL ARRANGEMENTS (Cont'd)**9.5 East Florida Communications, Inc. (Cont'd)****Classes of Service****A. Service Description and Rates for Flat Rate Service**

Monthly exchange rates for flat rate service entitle Customers to an unlimited number of messages to all exchange access lines bearing the designation of central offices within the serving exchange.

<u>Rate Group</u>	<u>Flat Rate Service</u>	
	<u>Residence</u>	<u>Business</u>
1	\$6.93	\$21.07 (I)
2	\$7.31	\$22.13 (I)
3	\$7.69	\$23.30 (I)
4	\$7.98	\$24.36 (I)
5	\$8.36	\$25.37 (I)
6	\$8.69	\$26.49 (I)
7	\$9.02	\$27.40 (I)
8	\$9.31	\$28.30 (I)
9	\$9.78	\$29.79 (I)
11	\$9.92	\$30.43 (I)
12	\$10.12	\$30.97 (I)

Section 9 – SPECIAL ARRANGEMENTS (Cont'd)**9.5 East Florida Communications, Inc. (Cont'd)****Network Switched Service, (Cont'd.)****Classes of Service, (Cont'd.)****B. Service Description and Rates for Message Rate Service**

Monthly exchange rates for message rate service entitle Customers to a message allowance where there is no incremental charge per message up to and including the monthly message allowance. Messages in excess of the monthly message allowance are billed on a per call basis. Messages in excess of the monthly message allowance are \$0.10 and \$0.12 per message for Residential lines and Business lines, respectively. The monthly message allowance is 30 and 75 messages for Residential lines and Business lines, respectively. The monthly exchange rates up to and including the monthly message allowance are as follows:

<u>Rate Group</u>	<u>Message Rate Service</u> <u>Monthly Per Line Charge</u>	
	<u>Residence</u>	<u>Business</u>
1	\$6.43	\$15.65 (I)
2	\$6.43	\$16.45 (I)
3	\$6.43	\$17.34 (I)
4	\$6.43	\$18.13 (I)
5	\$6.43	\$18.88 (I)
6	\$6.43	\$19.72 (I)
7	\$6.53	\$20.41 (I)
8	\$6.74	\$22.20 (I)
9	\$6.91	\$21.72 (I)
10	\$7.08	\$22.20 (I)
11	\$7.19	\$22.67 (I)
12	\$7.32	\$23.08 (I)

C. Vacation Service or Customer Requested Temporary Suspension of Service

Vacation service allows Customers to temporarily suspend service for a minimum of one month and up to a maximum of six months. The monthly charge for this service is 50% of the normal monthly rate regularly charged to Customers that subscribe to either flat rate or message rate service.

Section 9 – SPECIAL ARRANGEMENTS (Cont'd)

9.5 East Florida Communications, Inc. (Cont'd)

Network Switched Service, (Cont'd.)

Service Applicable to Volusia County Exchanges

EFC's primary local exchange service territory will be the Daytona Beach metropolitan area and the Volusia County exchanges. The exchanges outside of Volusia County are documented in BellSouth Telecommunications, Inc.'s General Customer Service Price List in Section A3. The Volusia County exchanges and rates are as follows:

A. Service Description and Rates for Flat Rate Service

<u>Exchange</u>	<u>Flat Rate Service</u>	
	<u>Residence</u>	<u>Business</u>
Bunnell	\$7.69	\$23.30 (I)
Daytona Beach	\$8.69	\$26.49 (I)
DeBary	\$8.36	\$25.37 (I)
Deland	\$8.36	\$25.37 (I)
DeLeon Springs	\$7.98	\$24.36 (I)
Flagler Beach	\$7.69	\$23.30 (I)
New Smyrna Beach	\$7.98	\$24.36 (I)
Oak Hill	\$7.98	\$24.36 (I)
Palm Coast	\$7.69	\$23.30 (I)
Pierson	\$7.98	\$24.36 (I)

Section 9 – SPECIAL ARRANGEMENTS (Cont'd)

9.5 East Florida Communications, Inc. (Cont'd)

Network Switched Service, (Cont'd.)

Service Applicable to Volusia County Exchanges, (Cont'd.)

B. Service Description and Rates for Message Rate Service

Message Allowances and per messages charges as described in Section 3.4.3.B apply in addition to the following per month, per line charges.

<u>Exchange</u>	<u>Message Rate Service</u>	
	<u>Monthly Per Line Charge</u>	
	<u>Residence</u>	<u>Business</u>
Bunnell	\$6.43	\$17.34 (I)
Daytona Beach	\$6.43	\$19.72 (I)
DeBary	\$6.43	\$18.88 (I)
Deland	\$6.43	\$18.88 (I)
DeLeon Springs	\$6.43	\$13.65 (I)
Flagler Beach	\$6.43	\$17.34 (I)
New Smyrna Beach	\$6.43	\$18.13 (I)
Oak Hill	\$6.43	\$18.13 (I)
Palm Coast	\$6.43	\$17.34 (I)
Pierson	\$6.43	\$18.13 (I)

Section 9 – SPECIAL ARRANGEMENTS (Cont'd)**9.5 East Florida Communications, Inc. (Cont'd)****Network Switched Service, (Cont'd.)****Service Applicable to Volusia County Exchanges, (Cont'd.)****D. Optional Extended Local Calling Service for Customers in Daytona Beach and New Smyrna Beach**

Optional Extended Local Calling (OELC) provides for optional 2-way flat service for Customer dialed station-to-station calls between Customers served from the Daytona Beach and New Smyrna Beach exchanges. Customers who subscribe to OELC may dial 7-digit calls to New Smyrna Beach on a flat rate basis and 7-digit calls from New Smyrna Beach to the Customer's number in Daytona Beach at no charge to the calling party. Daytona Beach Customers who subscribe to OELC are entitled to one listing in the New Smyrna Beach directory at no charge. The directory listing will contain sufficient wording to advise New Smyrna Beach callers that the Daytona Beach OELC Customer can be called toll-free. The same calling and directory listing arrangement is used for New Smyrna Beach OELC Customers as it relates to Daytona Beach calls and the Daytona Beach directory listing.

Customers who subscribe to OELC service will not be billed Extended Calling Service rates. OELC rates are in addition to the applicable local exchange class of service rates:

	<u>OELC Monthly Rate for each line</u>	
	<u>Daytona Beach</u>	<u>New Smyrna Beach</u>
Residence individual line, each	\$7.52	\$8.27
Business individual line, each	\$20.12 (I)	\$22.30 (I)
Residence PBX Trunk, each	\$16.54	\$18.19
Business PBX Trunk, each	\$44.25 (I)	\$49.06 (I)

Section 9 – SPECIAL ARRANGEMENTS (Cont'd)**9.5 East Florida Communications, Inc. (Cont'd)****Network Switched Service, (Cont'd.)****Hunting Service, Back-Up Lines and Outgoing Only Lines****A. Hunting Service**

Hunting Service is an arrangement that allows completion of an incoming call to any of the lines in a group when the original line (in the group) is busy.

Residence service lines at private residence locations shall be limited to five (5) lines in hunting. If more than 5 lines are required then business rates will apply.

Hunting service is available to the Flat Rate class of service as noted in Section 3.4.3.A. The additional monthly charge per line is as follows:

<u>Rate Group</u>	<u>Residence</u>	<u>Business</u>
1	\$3.92	\$7.17 (I)
2	\$4.13	\$7.54 (I)
3	\$4.35	\$7.93 (I)
4	\$4.51	\$8.30 (I)
5	\$4.73	\$8.64 (I)
6	\$4.92	\$9.02 (I)
7	\$5.10	\$9.30 (I)
8	\$5.26	\$9.63 (I)
9	\$5.40	\$9.92 (I)
10	\$5.53	\$10.15 (I)
11	\$5.62	\$10.36 (I)
12	\$5.72	\$10.54 (I)

Section 9 – SPECIAL ARRANGEMENTS (Cont'd)

9.5 East Florida Communications, Inc. (Cont'd)

Network Switched Service, (Cont'd.)**Hunting Service, Back-Up Lines and Outgoing Only Lines, (Cont'd.)**

B. Back-Up Line

Back-Up Line service provides individual line Business Customers with an additional line for inward and outward dialing. Directory listings are not furnished with Back-Up lines.

Back-Up line rates are billed in two components. One component is a flat charge per line. The second component is a usage charge. The flat charge per month, per line is 50% of the Business Individual Flat Rate. The Business Flat Rate monthly charge is located at Section 3.4.3.A. The usage charge is \$0.05 per minute of use for all inward calls that terminate on the Back-Up line service. Time of day discounts do not apply.

C. Outgoing Only Lines

Outgoing Only Lines service provides outgoing only access to the network for Residence and Business Customers desiring to have a line that cannot receive calls. The service is provided on both a Flat Rate and Message Rate charge per line, per month. Usage charges do not apply. The monthly charges per line are noted as follows:

Rate Group	Flat Rate Service		Message Rate Service	
	<u>Residence</u>	<u>Business</u>	<u>Residence</u>	<u>Business</u>
1	\$6.93	\$21.07 (I)	\$4.16	\$15.65 (I)
2	\$7.31	\$22.13 (I)	\$4.39	\$16.45 (I)
3	\$7.69	\$23.30 (I)	\$4.62	\$17.34 (I)
4	\$7.98	\$24.36 (I)	\$4.79	\$18.13 (I)
5	\$8.36	\$25.37 (I)	\$5.02	\$18.88 (I)
6	\$8.69	\$26.49 (I)	\$5.22	\$19.72 (I)
7	\$9.02	\$27.40 (I)	\$5.42	\$20.41 (I)
8	\$9.31	\$28.30 (I)	\$5.59	\$21.08 (I)
9	\$9.54	\$29.15 (I)	\$5.73	\$21.72 (I)
10	\$9.78	\$29.79 (I)	\$5.87	\$22.20 (I)
11	\$9.92	\$30.43 (I)	\$5.96	\$22.67 (I)
12	\$10.12	\$30.97 (I)	\$6.07	\$23.08 (I)

Section 9 – SPECIAL ARRANGEMENTS (Cont'd)

9.5 East Florida Communications, Inc. (Cont'd)

Custom Calling Features, (Cont'd.)

Monthly Rates and Charges

The monthly rates per Custom Calling Feature are as follows:

<u>Custom Calling Feature</u>	<u>Residence</u>	<u>Business</u>
Call Waiting – Basic	\$4.10	\$7.00 (I)
Three Way Calling	\$4.00	\$5.60 (I)
Speed Calling (8 codes)	\$2.00	\$3.36 (I)
Speed Calling (30 codes)	\$3.00	\$5.60 (I)
Call Forwarding Variable	\$3.00	\$5.60 (I)
Call Forwarding Don't Answer – Basic	\$1.00	\$3.64 (I)
Call Forwarding Busy Line – Basic	\$1.00	\$3.64 (I)
Enhanced Call Forwarding	\$5.00	\$10.08 (I)
Enhanced Call Forwarding w Audio Calling Name	\$7.00	\$12.32 (I)
Enhanced Call Forwarding Plus	\$7.00	N/A
Enhanced Call Forwarding Plus w ACN	\$9.00	N/A
Call Forwarding Variable w Remote Access	\$5.20	\$10.08 (I)
Call Forwarding Don't Answer w/ Ring Control	\$1.00	\$3.64 (I)
Call Forwarding Don't Answer w/ Customer Control	\$3.00	\$7.00 (I)
Call Forwarding Busy Line w/ Customer Control	\$3.00	\$7.00 (I)
Call Waiting – Deluxe	\$6.00	N/A

N/A - Not Available

Section 9 – SPECIAL ARRANGEMENTS (Cont'd)

9.5 East Florida Communications, Inc. (Cont'd)

Custom Calling Features, (Cont'd.)

Monthly Rates and Charges, (Cont'd.)

<u>Custom Calling Features (Cont'd)</u>	<u>Residence</u>	<u>Business</u>
Caller ID - Basic	\$6.00	\$11.20 (I)
Caller ID – Deluxe	\$7.50	\$11.19 (I)
Anonymous Call Rejection	\$3.00	\$4.48 (I)
Call Block	\$4.00	\$5.04 (I)
Call Return	\$4.00	\$5.60 (I)
Call Selector	\$4.00	\$5.04 (I)
Call Tracing	\$4.00	\$5.60 (I)
Calling Number Delivery Blocking, per line	\$0.00	\$0.00
Message Waiting Indication – Audible	\$0.50	\$0.84 (I)
Message Waiting Indication – Audible and Visual	\$0.50	\$0.84 (I)
Multiple DN Distinctive Ringing – One DN	\$4.00	\$8.96 (I)
Multiple DN Distinctive Ringing – Two DNs	\$6.00	\$11.20 (I)
Preferred Call Forwarding	\$4.00	\$5.60 (I)
Repeat Dialing	\$4.00	\$5.04 (I)
Three Way Calling with Transfer	\$4.95	\$6.72 (I)

Section 9 – SPECIAL ARRANGEMENTS (Cont'd)

9.5 East Florida Communications, Inc. (Cont'd)

Integrated Services Digital Network (ISDN), (Cont'd.)**Rates and Charges**

	<u>Business Charges</u>		<u>Residence Charges</u>	
	<u>One Time</u>	<u>Month to Month</u>	<u>One Time</u>	<u>Month to Month</u>
Interoffice circuit, per line				
- each circuit, includes first mile	\$240.00	\$128.80 (I)	\$240.00	\$115.00
- each circuit, each additional mile	-	\$ 0.50 (I)	-	\$ 0.45
Basic rate per line interface	\$130.00	\$ 61.60 (I)	\$130.00	-
B Channels Activated, each				
- Circuit switched voice/data				
- Individual service	\$ 10.00	\$ 18.20 (I)	\$ 10.00	\$ 43.00
- Centrex service	\$ 10.00	\$ 13.72 (I)	-	-
- Permanent high speed packet	\$ 25.00	\$134.40 (I)	\$ 25.00	\$110.00
- On-demand high speed packet	\$ 25.00	\$123.20 (I)	\$ 25.00	\$ 90.00
D Channels Activated, each				
- Low speed packet a single service	\$ 15.00	\$ 15.12 (I)	\$ 15.00	*
- Low speed packet with B Channel	\$ 15.00	\$ 15.12 (I)	\$ 15.00	*

* Included in rate for B Channel activation.

Per minute of use charge above the 320 hour allowance for Business ISDN service and 200 hour allowance for Residence ISDN service is \$0.01 per minute.

Section 9 – SPECIAL ARRANGEMENTS (Cont'd)

9.5 East Florida Communications, Inc. (Cont'd)

EFC Frame Relay Service, (Cont'd.)**Rates and Charges, (Cont'd.)**

	<u>Charges</u>	
	<u>Nonrecurring</u>	<u>Month to Month</u>
A. Customer Connection to FRS		
- at 56 Kbps	\$ 400.00	\$89.60 (I)
- at 64 Kbps	\$ 400.00	\$89.60 (I)
- at 112 Kbps	\$ 460.00	\$134.40 (I)
- at 128 Kbps	\$ 460.00	\$134.40 (I)
- at 192 Kbps	\$ 460.00	\$212.80 (I)
- at 256 Kbps	\$ 460.00	\$268.80 (I)
- at 320 Kbps	\$ 460.00	\$336.00 (I)
- at 384 Kbps	\$ 525.00	\$459.20 (I)
- at 448 Kbps	\$ 525.00	\$459.20 (I)
- at 512 Kbps	\$ 525.00	\$459.20 (I)
- at 576 Kbps	\$ 525.00	\$459.20 (I)
- at 640 Kbps	\$ 525.00	\$459.20 (I)
- at 704 Kbps	\$ 525.00	\$459.20 (I)
- at 768 Kbps	\$ 525.00	\$459.20 (I)
- at 1024 Kbps	\$ 525.00	\$459.20 (I)
- at 1152 Kbps	\$ 525.00	\$459.20 (I)
- at 1.536 Mbps	\$ 525.00	\$459.20 (I)
- at 44.210 Mbps	\$ 1,225.00	\$3,920.00 (I)
B. FRS Feature Charges		
- Each Customer connection feature	25.00	\$2.24 (I)
- Feature change charge	25.00	-

Section 9 – SPECIAL ARRANGEMENTS (Cont'd)

9.5 East Florida Communications, Inc. (Cont'd)

EFC Frame Relay Service, (Cont'd.)**Rates and Charges, (Cont'd.)**

C. Committed Information Rate per DLCI	<u>Monthly Rate</u>
- 0 thru 32 Kbps	\$ 8.96 (I)
- 33 thru 56 Kbps	\$ 14.56 (I)
- 57 thru 64 Kbps	\$ 15.68 (I)
- 65 thru 128 Kbps	\$ 21.28 (I)
- 129 thru 256 Kbps	\$ 32.48 (I)
- 257 thru 384 Kbps	\$ 45.92 (I)
- 385 thru 512 Kbps	\$ 57.12 (I)
- 513 thru 768 Kbps	\$ 104.16 (I)
- 769 Kbps thru 1.536 Mbps	\$ 156.80 (I)
- 1.537 thru 4 Mbps	\$ 224.00 (I)
- 4.1 thru 10 Mbps	\$ 414.40 (I)
- 10.1 thru 16 Mbps	\$ 728.00 (I)
- 16.1 thru 34 Mbps	\$ 1,904.00 (I)
- 34.1 thru 44.210 Mbps	\$ 2,464.00 (I)
D. Inter-Network Serving Area Link	<u>Monthly Rate</u>
- 0 thru 32 Kbps	\$ 11.20 (I)
- 33 thru 56 Kbps	\$ 16.80 (I)
- 57 thru 64 Kbps	\$ 17.92 (I)
- 65 thru 128 Kbps	\$ 22.40 (I)
- 129 thru 256 Kbps	\$ 39.20 (I)
- 257 thru 384 Kbps	\$ 61.60 (I)
- 385 thru 512 Kbps	\$ 78.40 (I)
- 513 thru 768 Kbps	\$ 168.00 (I)
- 769 Kbps thru 1.536 Mbps	\$ 252.00 (I)
- 1.537 thru 4 Mbps	\$ 560.00 (I)
- 4.1 thru 10 Mbps	\$ 728.00 (I)
- 10.1 thru 16 Mbps	\$ 896.00 (I)
- 16.1 thru 34 Mbps	\$ 2,352.00 (I)
- 34.1 thru 44.210 Mbps	\$ 2,800.00 (I)

The one-time establishment charge per end of link for Inter-Network Serving Area Link service is \$10.00.

Section 9 – SPECIAL ARRANGEMENTS (Cont'd)**9.5 East Florida Communications, Inc. (Cont'd)****Digital Data Service, (Cont'd.)****Rates and Charges****A. Digital Local Channel - charges apply per local channel**

<u>Kbps Speed</u>	<u>Nonrecurring Charge</u>		<u>Monthly Charge</u>
	<u>First Channel</u>	<u>Add'l Channels</u>	
2.4	\$260.00	\$76.00	\$55.27 (I)
4.8	\$260.00	\$76.00	\$55.27 (I)
9.6	\$260.00	\$76.00	\$55.27 (I)
19.2	\$260.00	\$76.00	\$55.27 (I)
56.0	\$260.00	\$76.00	\$77.39 (I)
64.0	\$260.00	\$76.00	\$77.39 (I)

B. Node Channel Termination - required at the Company's Node Central Office. Charges apply per local channel.

<u>Kbps Speed</u>	<u>Nonrecurring Charge</u>		<u>Monthly Charge</u>
	<u>First Channel</u>	<u>Add'l Channels</u>	
2.4	\$25.00	\$19.00	\$10.53 (I)
4.8	\$25.00	\$19.00	\$10.53 (I)
9.6	\$25.00	\$19.00	\$10.53 (I)
19.2	\$25.00	\$19.00	\$10.53 (I)
56.0	\$25.00	\$19.00	\$31.14 (I)
64.0	\$25.00	\$19.00	\$31.14 (I)

Section 9 – SPECIAL ARRANGEMENTS (Cont'd)

9.5 East Florida Communications, Inc. (Cont'd)

Digital Data Service, (Cont'd.)**Rates and Charges, (Cont'd.)**

Digital Interoffice Channel - required between a Serving Wire Center and the Node Central Office or between Node Central Offices. Digital Interoffice mileage is portrayed in bands. The appropriate mileage band for calculating interoffice airline mileage rates is determined by the total length in miles of that interoffice channel. The airline mileage calculation is documented in Section 3.3. A flat rate and a rate per mile apply to each band for each Digital Interoffice Channel provided.

1. Each channel, fixed rates, any amount of mileage

Nonrecurring Charge	\$95.00
Monthly Charge	
- 2.4, 4.8, 9.6 and 19.2 Kbps	\$21.22 (I)
- 56.0 and 64.0 Kbps	\$42.06 (I)

2. Each channel, per mile rates

0-8 miles, monthly charge	<u>Per mile charge</u>
- 2.4, 4.8, 9.6 and 19.2 Kbps	\$2.13 (I)
- 56.0 and 64.0 Kbps	\$4.26 (I)
9-25 miles, monthly charge	<u>Per mile charge</u>
- 2.4, 4.8, 9.6 and 19.2 Kbps	\$2.07 (I)
- 56.0 and 64.0 Kbps	\$4.14 (I)
Over 25 miles, monthly charge	<u>Per mile charge</u>
- 2.4, 4.8, 9.6 and 19.2 Kbps	\$2.02 (I)
- 56.0 and 64.0 Kbps	\$4.03 (I)

Section 9 – SPECIAL ARRANGEMENTS (Cont'd)

9.5 East Florida Communications, Inc. (Cont'd)

2. CO multiplexing DS-1 to digital data service

CO multiplexing DS-1 to digital data services rates and charges apply for digital private line connections from the CO multiplexer to a Customer's premises.

3. CO multiplexing DS-1 to analog data service

CO multiplexing DS-1 to analog data service rates and charges apply for digital private line connections from the CO multiplexer to a Customer's premises.

A. Digital Local ChannelPer Channel

- | | |
|---|--------------|
| 1. Nonrecurring Charge | \$350.00 |
| 2. Monthly Charge, first 1/2 mile | \$108.53 (I) |
| 3. Monthly Charge, each add'l 1/2 mile
or fraction thereof | \$ 49.28 (I) |

B. Service Establishment ChargePer Channel

- | | |
|--------------------------|----------|
| 1. Nonrecurring Charge | \$575.00 |
| 2. Service Change Charge | \$350.00 |
| 3. Premise Visit Charge | \$ 40.00 |

Section 9 – SPECIAL ARRANGEMENTS (Cont'd)

9.5 East Florida Communications, Inc. (Cont'd)

C. Interoffice Channel

1. Each channel, fixed rates, any amount of mileage

Nonrecurring Charge	\$100.00
Monthly Fixed Charge	\$ 64.35

2. Each channel, per airline mile or fraction thereof

	<u>Monthly charge</u>
- 0 to 8 miles	\$33.38 (I)
- 9 to 25 miles	\$31.30 (I)
- Over 25 miles	\$29.23 (I)

D. Clear Channel Capability

Nonrecurring Charge, per circuit	Individual Case Basis
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E. Central Office Multiplexing

1. DS-1 to analog data service	
a. Nonrecurring Charge, per arrangement	\$335.00
b. Monthly, per arrangement	\$11.20 (I)
2. DS-1 to analog voice	
a. Nonrecurring Charge, per arrangement	\$172.00
b. Monthly, per arrangement	\$7.84 (I)
3. DS-1 to digital data service	
a. Nonrecurring Charge, per arrangement	\$331.00
b. Monthly, per arrangement	\$17.92 (I)

F. Move

Moving a Local Distribution Channel to terminate in a premises	
Nonrecurring Charge, per channel	\$374.00

Section 9 – SPECIAL ARRANGEMENTS (Cont'd)**9.5 East Florida Communications, Inc. (Cont'd)****Blocking Service****General**

Blocking Service is a feature that permits a Customer to restrict access from his or her telephone line to various discretionary services. Blocking Service is available where equipment and facilities permit. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls. The following blocking options are available to Residential and Business Customers:

- A. Option #1 - allows the Customer to block the following calls: Operator 0-, Operator 0+, 1+900, 1+555-1212, 1+NPA-555-1212, 411, 976 and 1+976.
- B. Option #2 - allows the Customer to block the following calls: 976, 1+976, Operator 0- and Operator 0+.
- C. Option #3 - allows the Customer to block the following calls: Operator 0-, Operator 0+, 1+900, 1+555-1212 and 1+NPA-555-1212.
- D. Option #4 - allows the Customer to block the following calls: 976, 1+976 and 1+900.

Rates

- A. Options #1-#3. The nonrecurring charge for each line of Blocking service is \$10.00. The monthly rate of Blocking Service is as follows:

<u>Monthly Charge, each line</u>	
Residence line	\$2.50
Business line	\$4.20 (I)
PBX Trunk	\$6.16 (I)
- B. Option #4. A one-time charge of \$10.00 applies after the Customer has subscribed to the service for 60 days. No monthly charges apply.

Section 9 – SPECIAL ARRANGEMENTS (Cont'd)

9.5 East Florida Communications, Inc. (Cont'd)

Directory Assistance

A Directory Assistance charge applies per local directory assistance calls made from points within the State of Florida. The Customer may make two (2) requests for a telephone number per call and is allowed three (3) complimentary Directory Assistance calls per billing period for each business or residence exchange line. The Directory Assistance Charge applies regardless of whether the operator is able to supply the requested number.

Per call to directory assistance	
in excess of call allowance	\$1.99 (I)
Per call connected by directory assistance	\$1.99 (I)

Directory Listing

One listing, termed the initial listing, is included with each Customer's service. Additional listings are confined to the names of those who are entitled to use the customer's service. Telephone numbers of non-published service are not listed in the Telephone Company's directories or on directory assistance records. Listing information (name, address and number) on non-published service is not available to the general public, notwithstanding any claim of emergency the calling party may present. Telephone numbers of non-directory listed service are omitted or deleted from the Telephone Company's alphabetical directory, however, they are carried in the Telephone Company's directory assistance and other records and are given to any calling party. Cross reference listing is used when it is necessary to refer the directory user to another directory listing. The charges listed below are the same for Residence or Business Customers.

1) Additional listing - Monthly charge per listing	\$3.92 (I)
2) Non-Published Listing - Monthly charge per line	\$6.72 (I)
3) Non-Directory Listed - Monthly charge per listing	\$3.92 (I)
4) Cross Reference Listing - Monthly charge	\$3.36 (I)
5) Foreign Directory Listing	\$5.04 (I)

Section 9 – SPECIAL ARRANGEMENTS (Cont'd)

9.5 East Florida Communications, Inc. (Cont'd)

Local Operator Services

Local Operator Services allow Customers to place local calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.

Service Charge

A per-call service charge applies in addition to the per minute usage rates when applicable. The service charge applies in all rate periods.

	Per Call
Customer Dialed Calling Card, Station-to-Station Calls	\$0.84 (I)
Station-to-Station, Operator assisted sent-paid, collect, third number and non-Customer dialed credit card calls	\$1.70 (I)
Person-to-Person Operator Assisted calls	\$3.34 (I)
Operator Dialed Surcharge	\$0.67 (I)
Verification Service, per request	\$0.39 (I)
Emergency Interrupt, per request	\$0.45 (I)

Promotions - General

From time to time, the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some or all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration. Such promotions shall be made available to all similarly situated Customers in the target market area, and will comply with all applicable Commission regulations.

Section 9 – SPECIAL ARRANGEMENTS (Cont'd)

9.5 East Florida Communications, Inc. (Cont'd)

PAETEC Advantage Feature Pack

Current Customers of the Company will be offered a month-to-month or a one to three year agreement for Feature Pack offerings. Current late payment and verified account code charges will be applied. This service is not available in all areas at this time.

Basic Service Features:

Business Lines – 1 year contract	\$32.98 (I)
Business Lines – 2 year contract	\$30.18 (I)
Business Lines – 3 year contract	\$27.38 (I)
Remote Call Forward Lines	\$11.20 (I)
Additional Paths	\$11.20 (I)
Business Lines – month-to-month	\$35.78 (I)

Features:

Hunting	\$5.60 (I)
Caller ID	\$12.32 (I)
Caller ID Deluxe	\$16.24 (I)
Call Waiting	\$8.90 (I)
Call Waiting Deluxe	\$8.90 (I)
Call Forwarding	\$9.52 (I)
Call Forwarding Don't Answer	\$5.60 (I)
CFDA add paths	\$5.60 (I)
Call Forward Busy	\$5.60 (I)
CF Busy add Paths	\$5.60 (I)
Remote Access to Call Forwarding	\$8.90 (I)
RA Call Forwarding add paths	\$8.90 (I)
3 Way Calling	\$8.90 (I)
3 Way Calling with Transfer	\$4.48 (I)
Speed Calling 8	\$7.78 (I)
Speed Calling 30	\$7.84 (I)
Call Tracing	\$4.48 (I)
Call Selector	\$3.36 (I)
Call Return	\$8.96 (I)
Call Block	\$3.36 (I)
Repeat Dialing	\$7.84 (I)
Anonymous Call Rejection	\$0.00
Privacy Detector	\$5.60 (I)

Section 9 – SPECIAL ARRANGEMENTS (Cont'd)

9.6 East Florida Communications, Inc. (Cont'd)

PAETEC Advantage Feature Pack (Cont'd)

Features:

Ring Master Service	\$11.20 (I)
Ring Master Service additional number	\$11.20 (I)
Denial of Call Trace	\$4.48 (I)
Memory Call Answer Service	\$16.80 (I)

Local Directory Listing For Business Lines:

Non Publish	\$6.72 (I)
Foreign Listing	\$5.04 (I)
MAIN Listings	\$0.00
Additional Listings	\$3.92 (I)
Non Listings	\$3.92 (I)

Feature Packages:

Up to 3 Features	\$5.60 (I) per line
4 to 6 Features	\$7.84 (I) per line
7 to 10 Features	\$11.20 (I) per line

Customers not selecting the PAETEC Advantage Local Service option may choose to select Company basic local services in combination with, or independent of, purchase of associate long distance services as contracted or tariffed in Company's FL PSC Tariff No. 1. Customers availing themselves of this option for local service will be assessed a monthly recurring charge set at 5% less than the associated residential or business flat rate of the incumbent local exchange carrier serving the same region in which the Customer is physically located. The Customer may select an option to purchase the service via month to month billing or via a set term from one to three years. Applicable tariffed incumbent local exchange carrier discounts for term services would be the basis by which the 5% Company reduction in rate would be applied.

This rate discount does not apply to optional features and services selected by the customer but are as tariffed herein.

Section 10 - DIRECTORY (Cont'd)

10.1 ALPHABETICAL DIRECTORY (Cont'd)

10.1.1 Directory Listings (Cont'd)

E. (Cont'd)

6. Recurring Charges: Monthly Recurring Charges associated with Directory Listings are as follows:

All Customers:

Primary Listing	N/C
Additional Listing	\$ 3.92 (I)
Non-directory Listed Number	\$ 3.92 (I)
Non-Published Number	\$ 6.72 (I)
Foreign Directory Listing	\$ 5.04 (I)
Cross Reference Listing	\$ 3.36 (I)