

Ms. Beth Salak, Director, Regulatory Analysis Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

RE: ACN Communication Services, LLC Revision for Florida Price List No. 3 (Local)

Dear Ms. Salak:

Enclosed for filing please find the above referenced tariff filing submitted on behalf of ACN Communication Services, LLC ("Company"). This filing increases local and national Directory Assistance rates for business and residential customers and introduces the Cost Assessment Charge in AT&T service areas. All customers are being notified of these changes via bill messages. The Company respectfully requests an effective date of November 1, 2017 for this filing.

The following tariff pages are included:

4 th Revised Page 1	Updates Check Sheet
2 nd Revised Page 2	Updates Check Sheet
1st Revised Page 38	Adds Cost Assessment Charge in AT&T Area and adds text.
2 nd Revised Page 80	Increases Directory Assistance Rates for ACN Business Advantage Unlimited in AT&T
	Area
2 nd Revised Page 84	Increases Directory Assistance Rates for ACN Business Advantage Plus in AT&T Area
1st Revised Page 105	Increases Residential Local Directory Assistance Rate in AT&T Area
1st Revised Page 107	Increases Residential National Directory Assistance Rate in AT&T Area

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to Sthomas@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Sharon Thomas

Sharon Thomas
Consultant to ACN Communication Services, LLC

tms: FL11702 Enclosures ST/im

CHECK SHEET

The pages of this Price List, as listed below, are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original Price List and are currently in effect as of the date at the bottom of this page.

PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
Title	Original	38	1 st Revised *	70	
1	4 th Revised *	39	Original	71	Original
2	2 nd Revised *	40	Original	72	Original
3	Original	41	Original	73	Original
4	Original	42	Original	74	1st Revised
5	Original	43	Original	75	Original
6	Original	44	1st Revised	76	1 st Revised
7	Original	45	Original	77	Original
8	Original	46	Original	78	Original
9	Original	47	1st Revised	79	Original
10	Original	48	Original	80	2 nd Revised *
11	Original	49	Original	81	Original
12	Original	50	Original	82	Original
13	Original	51	Original	83	Original
14	Original	52	Original	84	2 nd Revised *
15	Original	53	Original	85	Original
16	Original	54	Original	86	Original
17	Original	55	Original	87	Original
18	Original	56	Original	88	Original
19	Original	57	Original	89	Original
20	Original	58	Original	90	Original
21	Original	59	1st Revised	91	Original
22	Original	60	Original	92	Original
23	Original	61	Original	93	Original
24	Original	62	Original	94	Original
25	Original	63	Original	95	Original
26	Original	64	Original	96	Original
27	Original	65	Original	97	Original
28	Original	66	1st Revised	98	Original
29	Original	67	Original	99	Original
36	Original	68	Original	100	Original
37	Original	69	1st Revised		

^{*} Included with this filing.

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Issued By: Jeremy Smuckler

Associate General Counsel

1000 Progress Place

CHECK SHEET (CONT'D.)

PAGE	REVISION	
101	Original	
102	Original	
103	Original	
104	Original	
105	1st Revised	*
106	Original	
107	1st Revised	*
108	1st Revised	
109	1st Revised	
110	Original	
111	1st Revised	
112	Original	
113	Original	
114	Original	
115	Original	
116	Original	
117	Original	
118	Original	
119	Original	
120	Original	
121	Original	
122	Original	

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^{*} Included with this filing.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES

All Services listed in the Section are grandfathered and available to existing Customers only. Services are not available for new installations.

3.1 General

3.1.1 Service is furnished for telecommunications originating and terminating within the State of Florida under the terms and conditions of this price list. Service is offered through the use of leased facilities and on a resale basis. Service is available for use twenty-four hours per day, seven days per week.

Customers are billed based on their use of ACN's network and services. Charges may vary by service offering, class of service, class of call, and/or call duration.

The Company provides access to operator services, "911" services, and relay services for the hearing impaired, as required in Chapter 364.337(2), Fla. Statutes.

3.1.2 Cost Assessment Charge (CAC)

A Cost Assessment Charge (CAC) is assessed on a per access line basis for residential and business Customers. The CAC recovers ongoing costs associated with the administration of local telephone numbers. This charge is not a tax or fee that the government requires the carrier to collect from its Customers.

AT&T Service Areas

Per Local Exchange Line: Residential Business \$1.38

3.2 Quality and Grade of Service Offered

Minimum Call Completion Rate - Customers can expect a call completion rate of not less than 90% during peak use periods. The call completion rate is calculated as the number of calls completed (including calls completed to a busy line or to a line which remains unanswered by the called party) divided by the number of calls attempted.

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Associate General Counsel

1000 Progress Place Concord, North Carolina 28025

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.7 Business Bundled Services (Cont'd.)

3.7.1 ACN Business Advantage Unlimited (Cont'd.)

C. Rates and Charges - AT&T Territory (Cont'd.)

2. Monthly Recurring and Usage Charges (Cont'd.)

Operator Services, per call	
Operator Assistance	\$5.00
Directory Assistance	
Local Directory Assistance	\$2.29 (I)
National Directory Assistance	\$2.29 (I)
Directory Listing Services	
Non-listed number, per month	\$2.99
Non-published number, per month	\$3.99
Additional listings – local or foreign, per month	\$6.00
Toll Free Directory Listing, per month	\$25.00
Features, per use	
Repeat Dialing	\$0.75
Call Trace	\$5.00

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SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.7 Business Bundled Services (Cont'd.)

3.7.2 ACN Business Advantage Plus

C. Rates and Charges - AT&T Territory (Cont'd.)

2. Monthly Recurring and Usage Charges (Cont'd.)

Operator Services, per call	
Operator Assistance	\$5.00
Directory Assistance	
Local Directory Assistance	\$2.29 (I)
National Directory Assistance	\$2.29 (I)
Directory Listing Services	
Non-listed number, per month	\$2.99
Non-published number, per month	\$3.99
Additional listings – local or foreign, per month	\$6.00
Toll Free Directory Listing, per month	\$25.00
Features, per use	
Repeat Dialing	\$0.75
Call Trace	\$5.00

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SECTION 4 – SUPPLEMENTAL SERVICES AND RATES (CONT'D.)

4.7 Directory Assistance

4.7.1 Local Directory Assistance

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings per each call to Directory Assistance.

There are no call allowances for Directory Assistance. No credit will be given for requested telephone numbers that are not found in the directory. Customers may reach Directory Assistance by dialing direct or by having the call billed to a calling card or third number.

A business or residence main telephone exchange line may be registered for exemption from Directory Assistance charges where one of the users of the line is considered to be legally blind, visually or physically handicapped, or where the user's handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0". Requests for exemption must be accompanied by certification of the handicap. Acceptable certifications include those signed by a physician, issued by a state agency qualified to certify such handicaps or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for use of the facilities of an agency for the blind.

Rates

AT&T Territory

Per Call: Residence \$2.29 (I)

Embarg Territory

Per Call: Residence \$1.25

Verizon Territory Service not yet available

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SECTION 4 – SUPPLEMENTAL SERVICES AND RATES (CONT'D.)

4.7 Directory Assistance (Cont'd.)

4.7.3 National Directory Assistance Service

National Directory Assistance Service is provided to customers of the Company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local Directory Assistance service area.

There are no call allowances or exemptions for National Directory Assistance.

A maximum of two(2) requested telephone numbers are allowed per call.

This service may be alternately billed by using a calling card, billing to a third number, or collect. Operator-handled charges, as specified in Section 4.8 of this price list, apply as appropriate.

Rates

AT&T Territory

Per Call: Residence \$2.29 (I)

Embarq Territory

Residence

Per Call: \$1.25

Verizon Territory Service not yet available

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