

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

ORIGINAL
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In re: Proposed tariff filings by)
SOUTHERN BELL TELEPHONE AND TELEGRAPH)
COMPANY clarifying when a nonpublished)
number can be disclosed and introducing)
Caller ID to TouchStar Service)
_____)

Docket No. 891194-TI
Filed: June 7, 1990

REQUEST FOR HEARINGS

Pursuant to Section 350.0611 and Chapters 120 and 164, Florida Statutes, the Citizens of the State of Florida ("Citizens"), by and through Jack Shreve, Public Counsel, request the Commission to hold both customer hearings in the territory served by Southern Bell, as well as a formal evidentiary proceeding under §120.57(1), Florida Statutes, on Southern Bell's tariff filing introducing Caller ID service and changing the circumstances when a nonpublished number can be disclosed.

1. Caller ID poses unprecedented issues concerning the public health, safety and welfare, as well as important issues concerning privacy. The Commission should not make a final decision concerning these matters until receiving input from the public at hearings held in the territory served by Southern Bell and holding formal evidentiary proceedings under Section 120.57(1), Florida Statutes.

2. The Citizens' substantial interests are affected by Southern Bell's tariff filing because it fundamentally alters the information automatically provided by a calling party to a receiving party.

3. The Citizens have identified the following disputed issues of material fact, law and policy to be resolved in a hearing held under §120.57(1), Florida Statutes:

(a) Should all calling parties be given an option, on a per-call basis without charge, to block the transmission of their telephone number to the receiving party?¹

(b) How many of Southern Bell's customers currently have either unlisted or nonpublished numbers?

(c) What effect would this tariff filing have on customers currently electing to have either unlisted or nonpublished telephone numbers?

(d) Should the rates for unlisted and nonpublished telephone numbers be changed?

¹ In Nevada Centel filed Caller ID with per-call blocking available to all customers at no charge. Centel intends to offer Caller ID in Florida with these same features.

(c) What will be the effect of this tariff filing on the following groups, services, or activities:

- (i) law enforcement,
- (ii) doctors,
- (iii) lawyers,
- (iv) AIDS hot-lines,
- (v) child abuse centers,
- (vi) spouse abuse registries,
- (vii) parents anonymous,
- (viii) rape crisis centers,
- (ix) mental health crisis hot-lines,
- (x) substance abuse hot-lines,
- (xi) pregnancy referral centers,
- (xii) suicide prevention hot-lines,
- (xiii) newspapers and television stations involved in investigative reporting,
- (xiv) crime stopper tip lines,
- (xv) the state's guardian ad litem program, and
- (xvi) users of the state telephone system.

(d) To what extent do other service offerings of Southern Bell, such as call-block, call-trace, and call-return, provide similar or substantially the same services as provided by Caller ID?

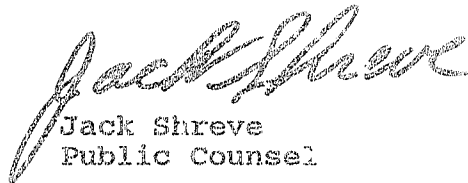
(g) Should Call Trace be charged on a per-call basis?
What rate should be charged per call?

(h) As proposed by Southern Bell, does Caller ID violate
the right to privacy guaranteed by Article I, Section 23
of the Florida Constitution?

(i) As proposed by Southern Bell, does Caller ID violate
chapter 934, Florida Statutes?

WHEREFORE, the Citizens respectfully request the Commission
to hold hearings as described in this pleading prior to taking
final agency action.

Respectfully submitted,



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CERTIFICATE OF SERVICE
Docket No. 891194-TT

I HEREBY CERTIFY that a copy of the foregoing has been furnished by U.S. Mail or hand-delivery to the following parties this 7th day of June, 1989.

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Telegraph Company
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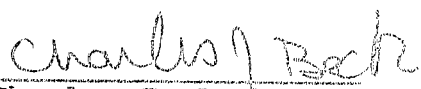
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