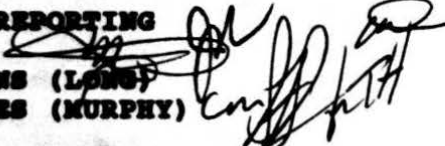


FLORIDA PUBLIC SERVICE COMMISSION
FLETCHER BUILDING
101 EAST GAINES STREET
TALLAHASSEE, FLORIDA 32399-0850

MEMORANDUM

August 15, 1991

TO : DIRECTOR OF RECORDS AND REPORTING

FROM : DIVISION OF COMMUNICATIONS (LONG) 
DIVISION OF LEGAL SERVICES (MURPHY)

RE : ~~ISSUE NO. 910795-TL~~ - PROPOSED TARIFF FILING TO
PROVIDE BILLED NUMBER SCREENING FOR DID CUSTOMERS BY
CENTRAL TELEPHONE COMPANY OF FLORIDA (T-91-293 FILED
6/20/91)

AGENDA: AUGUST 27, 1991 - CONTROVERSIAL - PARTIES MAY
PARTICIPATE

CRITICAL DATES: TARIFF SUSPENSION DEADLINE - 8/19/91
COMPANY WAIVED 60-DAY RULE

DISCUSSION OF ISSUES

ISSUE 1: Should the proposed tariff filing to provide billed number screening service for DID customers and restriction codes for Centrex customers by Central Telephone Company of Florida be approved?

RECOMMENDATION: Yes, the proposed tariff filing to provide billed number screening service for DID customers and restriction codes for Centrex customers by Central Telephone Company of Florida should be approved.

STAFF ANALYSIS: Central Telephone Company of Florida (Centel or Company) filed proposed revisions to its General Customer Services Tariff on June 20, 1991. The Company proposed to offer Billed Number Screening (BNS) to individual DID station numbers. Also, the Company proposed to identify the method by which restricted codes are established for Centrex users.

BNS is available from all LECs on a per-line or trunk basis. The feature prevents third number and collect calls from being billed to a subscriber's line. Centel has had requests from Camp Blanding, FSU, TCC, and other large PBX users for an option that

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will prevent third number and collect calls from individual station line numbers in a PBX system. Centel's current tariff does not offer BNS on a station line basis.

Centel plans to charge customers a \$39.50 nonrecurring charge and a \$19.00 recurring charge per block of consecutive numbers (no limit on number, but they must be consecutive). GTE, the only other LEC with a per-number BNS rate in its tariff, charges nonrecurring fees of \$15.00 per request plus \$.10 per number, and recurring charges of \$4.00 per trunk (not per number). An example of the two companies' charges for a PBX system of 10 trunks/100 stations is as follows:

10 Trunk/100 Station BNS Rate Comparison		
	Nonrecurring	Recurring
Centel	\$39.50	\$19.00
GTE	\$25.00	\$40.00

It should be noted that the rate elements do not compare directly. If a Centel customer had a PBX system with 100 stations that were not all in consecutive order (most prefer to have numbers in consecutive order if they can get them), that customer would pay additional charges for each block.

Centel also proposes in this filing to add Centrex customer groups and DID blocks to its Restricted Sent Paid Service (RSPS). RSPS enables a customer to restrict outgoing toll calls to only operator assisted and charged to the called number, a third number, or a credit card. The Company plans to charge the same rate to Centrex customers as it currently does on other lines (per line/trunk:\$10.00 nonrecurring, \$1.50 recurring). Also, the Company plans to charge DID blocks the same rate for RSPS as it does for BNS.

The Company did not perform an individual cost study for these changes. Centel does not expect a large demand for these features (10 projected customers), and the annual revenue is expected to be \$2,280. The rate used for BNS on DID blocks is 1/10 of the rate for BNS that screens an entire NXX. The Company

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believes this rate will cover the minimal costs to provision the service.

Staff believes this tariff filing is appropriate. Specific customers that are experiencing fraud problems have requested these services, and the Company will not have to make any additional investment for these few customers. For these reasons, staff recommends this tariff be approved as filed.

Docket No. 910795-TL
August 15, 1991

ISSUE 2: Should this docket be closed?

RECOMMENDATION: Yes, if Issue 1 is approved this tariff should become effective on 9/2/91. If a timely protest is filed this tariff should remain in effect with any increase held subject to refund pending resolution of the protest. If no timely protest is filed, this docket should be closed.

STAFF ANALYSIS: At the conclusion of the protest period, if no protest is filed this docket should be closed.

CENTEL

1313 Blair Stone Drive
P. O. Box 2214
Tallahassee, FL 32316
Telephone 904 599 1000

June 13, 1991

Mr. Walter D'Haeseleer, Director
Division of Communications
Public Service Commission
101 East Gaines Street
Tallahassee, Florida 32399-0850

Dear Mr. D'Haeseleer:

Enclosed for filing are five copies of the following sheets of Central Telephone Company of Florida's (Central Telephone-Florida) General Customer Services Tariff.

Section 13

Sixth Revised Sheet 40
Sixth Revised Sheet 41
Fifth Revised Sheet 42
Sixth Revised Sheet 46
Sixth Revised Sheet 47

The purpose of this filing is to provide billed number screening (BNS) service to customers who subscribe to a block of consecutive numbers associated with DID or similar type service at a rate that is equitable to the volume user. Today, Central Telephone-Florida provides BNS on a per-line and per-NXX basis.

Our customers have requested this rate to make it affordable for them to protect their services from fraudulent billing.

This filing also includes references to identify the method by which restricted codes are established for Centrex users. This is neither a change in policy nor rate, but specifies that

RECEIVED

JUN 20 1991

DEPT OF COMMUNICATIONS

Mr. D'Haeseleer
June 13, 1991
Page 2

different Centrex Customer Groups are allowed by network class-of-service (NCOS) to customize the desired restrictions.

Customer Services representatives have estimated the initial subscriptions to this service at ten; therefore, the projected monthly recurring revenue impact for 1992 is \$2,280.

Please return one copy of this tariff filing upon approval.

Sincerely,


C. Dean Kurtz
General Regulatory Manager

CDK:MSP:wa

Enclosures

MISCELLANEOUS SERVICE ARRANGEMENTS

13.13 RESTRICTED SENT PAID SERVICE (RSPS)

13.13.1 General

- a. Restricted Sent Paid Service (RSPS) enables a customer to restrict outgoing toll calls on his access line or trunk to calls that are operator assisted and charged to the called number, a third number, or a credit card.
- b. Depending on the option chosen by a customer, certain direct dial long distance calls (DDD) from an access line with RSPS will be denied.
- c. Local calls and calls to Company numbers such as repair service, directory assistance and emergency service numbers such as 911 will be permitted.
- d. This service is available to customers served by digital central offices where facilities permit.
- e. Customers subscribing to RSPS are responsible for toll charges associated with incoming calls.
- f. Requests for RSPS will be accepted only in writing. This requirement is applicable to installation and removal of the RSPS features unless the customer access line or trunk is totally removed from service.

13.13.2 Rates and Charges

- a. Service Charges as shown in Section 4 of this tariff apply as follows:
 - (1) For initial installation of RSPS (Options 1 and 2) when ordered with a new access line, the service charges associated with a new access line shall apply in addition to the nonrecurring charges shown in (b.) following.

(G)
(C)

g. Centrex Customers may also be provided the service where central office facilities permit. Centrex Network Class of Service (NCS) features established for the Centrex Customer Group will prevail and be used to route appropriate calls to the RSPS trunk group. This feature can only be provided by Centrex Customer Group and all users within that group will have the feature.

(N)
(N)

ISSUED: ~~January 17, 1991~~
June 13, 1991

EFFECTIVE: ~~MAR 23 1991~~

C. Dean Kurtz
General Regulatory Manager
Tallahassee, Florida

GENERAL CUSTOMER SERVICES TARIFF

T-91-293

CENTRAL TELEPHONE COMPANY OF FLORIDA

Section 13
Sixth Fifth Revised Sheet 41
Cancel Fourth Revised Sheet 41
Fifth

MISCELLANEOUS SERVICE ARRANGEMENTS

13.13 RESTRICTED SENT PAID SERVICE (RSPS) (Cont'd.)

13.13.2 Rates and Charges (Cont'd.)

(2) When RSPS (Option 1) is added to an existing access line, a service ordering charge shall apply in addition to the nonrecurring charge shown below.

b. Monthly charges for RSPS are in addition to the applicable rates for access lines or trunks, and are applicable to each line or trunk.

CSEC MRC CSEC Monthly Rate

Option 1

Restricted Sent Paid Service Per Line/TK (08741) \$10.00 (07050) \$1.50

Restricted Codes

- DDD 1+
1 + 900
1 + 555-1212
1 + NPA-555-1212
IDDD 011 +

Option 2 (Note 1)

Restricted Sent Paid Service Per Line/TK (08742) \$10.00

Restricted Codes

- 1 + 900

Note 1: Service charges are not applicable. Nonrecurring charges will be waived for a period of ninety (90) days following customer notification of this offering. Also, for new customers, nonrecurring charges will be waived for a ninety (90) day period following initial establishment of service.

Option 3 (08744) \$10.00 (07050) 1.50
Restricted Codes
For Centrex Users Per Line/TK
By NCS Design
Per Customer Group

ISSUED: January 17, 1991

EFFECTIVE: MAR 23 1991

June 13, 1991

C. Dean Kurtz
General Regulatory Manager
Tallahassee, Florida

GENERAL CUSTOMER SERVICES TARIFF

CENTRAL TELEPHONE COMPANY
OF FLORIDA

Fifth Section 13
Fourth Revised Sheet 42
~~Change Third Revised Sheet 42~~
Fourth

MISCELLANEOUS SERVICE ARRANGEMENTS

13.13 RESTRICTED SEMI PAID SERVICE (RSPS) (Cont'd.)

13.13.2 Rates and Charges (Cont'd.)

c. RSPS Charges for NXX Screening Per NXX

	CSEC	NRC	CSEC	Monthly Rate
<u>Option 1</u>	(08291)	\$395.00	(07198)	\$190.00

Restricted Codes
DDD 1+
1 + 900
1 + 555-1212
1 + NPA-555-1212
DDDD 011+

<u>Option 2 (Note L-Sheet 41)</u>	(08291)	\$395.00		
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Restricted Codes
1 + 900

<u>Option 3</u>	(08291)	\$395.00	(07198)	\$190.00
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Restricted Codes
For Centrex Users
By NCO's Design
Per Customer Group

d. RSPS Charges Per Block of Consecutive Numbers

	CSEC	NRC	CSEC	Monthly Rate
<u>Option 1</u>	(00000)	\$39.50	(00000)	\$19.00

Restricted Codes
DDD 1+
1 + 900
1 + 555-1212
1 + NPA-555-1212
DDDD 011+

<u>Option 2 (Note L-Sheet 41)</u>	(00000)	\$39.50		
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Restricted Codes
1 + 900
Option 3
Restricted Codes (00000) \$39.50
(00000) \$19.00
For Centrex Users
By NCO's Design
Per Customer Group

ISSUED: ~~January 17, 1991~~
June 13, 1991

EFFECTIVE: ~~MAR 23 1991~~

C. Dean Kurtz
General Regulatory Manager
Tallahassee, Florida

(T) ~~(G)~~
(N)
(N)
(N)
(N)

Fifth

MISCELLANEOUS SERVICE ARRANGEMENTS

13.15 BILLED NUMBER SCREENING

13.15.1 General

- a. Billed Number Screening (BNS) is a service offering providing for the automatic blocking of third number billing or collect billing to a customer's access line.
- b. Where an NEX exclusively serves a particular subscriber and there is a need to screen all numbers in the NEX, charges as shown in 13.15.2(c) of this section apply.
- d. → Special equipment serving the originating callers location is necessary to make this feature operable. The Company does not guarantee all third number or collect will be screened. The customer is responsible for charges made from locations where such special equipment is not installed.

~~(M)~~
~~(N)~~

(T) ~~(E)~~

13.15.2 Rates and Charges

- a. Service charges as shown in Section 4 of this tariff apply as follows:
 - (1) For the initial installation of BNS when ordered with a new access line, regular service charges apply.
 - (2) When BNS is added to an existing access line, only a secondary service ordering charge shall apply.

c. Where a customer subscribes to a block of numbers associated with DID or similar type service, and those numbers are in consecutive order, BNS options may be applied per consecutive number block screened at the rates shown in 13.15.2.d.

(M)

(N)

ISSUED: ~~September 11, 1990~~

EFFECTIVE: ~~NOV 13 1990~~

June 13, 1991

C. Dean Kurts
General Regulatory Manager
Tallahassee, Florida

CENTRAL TELEPHONE COMPANY OF FLORIDA

Sixth Section 13
 - Sixth Revised Sheet 47
 Cancel - Fourth Revised Sheet 47
Fifth

MISCELLANEOUS SERVICE ARRANGEMENTS

13.15 BILLED NUMBER SCREENING (Cont'd.)

13.15.2 Rates and Charges (Cont'd.)

b. Monthly charges for BNS per line screened:

	Monthly Rate
(1) Option A - No third number or collect billing per line screened. (7140-BNSA)	\$1.00
(2) Option B - No third number billing, per line screened. (7141-BNSB)	\$.60
(3) Option C - No collect billing, per line screened. (7142-BNSC)	\$.60

c. Charges for BNS per NXX screened:

	CSEC	NRC	CSEC	Monthly Rate
(1) Option A - No third number or collect billing per NXX screened.	(08291)	\$395.00	(07195)	\$190.00
(2) Option B - No third number billing per NXX screened.	(08291)	\$395.00	(07196)	\$190.00
(3) Option C - No collect billing per NXX screened.	(08291)	\$395.00	(07197)	\$190.00

d. Charges for BUS per Block of Consecutive Numbers Screened

	CSEC	NRC	CSEC	Monthly Rate
(1) <u>Option A - No Third Number or Collect Billing per Block Screened</u>	(XXXX)	\$39.50	(XXXX)	\$19.00
(2) <u>Option B - No Third Number Billing per Block Screened</u>	(XXXX)	\$39.50	(XXXX)	\$19.00
(3) <u>Option C - No Collect Billing per Block Screened</u>	(XXXX)	\$39.50	(XXXX)	\$19.00

ISSUED: ~~September 11, 1990~~
June 13, 1991

EFFECTIVE: ~~NOV 13 1990~~

C. Dean Kurtz
 General Regulatory Manager
 Tallahassee, Florida