| 1 | BEFORE THE |
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| 2 | FLORIDA PUBLIC SERVICE COMMISSION |
| 3 | In the Matter of |
| 4 | : DOCKET NO. 920199-WS Application for rate increase in Brevard: |
| 5 | Charlotte/Lee, Citrus, Clay, Duval, : Highlands, Lake, Marion, Martin, Nassau,: |
| 6 | Orange, Osceola, Pasco, Putnam, Seminole: |
| 7 | SOUTHERN STATES UTILITIES, INC.; Collier: |
| 8 | (Deltona); Hernando County by SPRING : |
| 9 | County by DELTONA LAKES UTILITIES : (Deltona) : |
| 10 | County by DELTONA LAKES UTILITIES : (Deltona) : |
| 11 | FIRST DAY - MORNING SESSION |
| 12 | VOLUME I |
| 13 | Pages 1 through 157 |
| 14 | |
| 15 | PROCEEDINGS: FINAL HEARING |
| 16 | BEFORE: CHAIRMAN THOMAS M. BEARD |
| 17 | COMMISSIONER BETTY EASLEY COMMISSIONER SUSAN F. CLARK |
| 18 | RECEIVED DATE: Division of Records & Reporting Friday, November 6, 1992 |
| 19 | TIME: NOV 9 1992 Commenced at 9:30 a.m. |
| 20 | PLACE: Florida Public Service Commission FPSC, Hearing Room 106 |
| 21 | 101 East Gaines Street Tallahassee, Florida 32399 |
| 22 | REPORTED BY: JOY KELLY, CSR, RPR |
| 23 | SYDNEY C. SILVA, CSR, RPR PAMELA A. CANELL |
| 24 | Official Commission Reporters and |
| 25 | LISA GIROD JONES, RPR, CM |
| | DOCUMENT NUMBER-DATE FLORIDA PUBLIC SERVICE COMMISSION 13147 NOV-9 1992 |
| 1 | FPSC-RECORDS/REPORTING |

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| 1 | APPEARANCES: |
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| 4 | Florida Bank Building, 215 South Monroe Street, |
| 5 | Tallahassee, Florida 32303, Telephone No. (904) |
| 6 | 222-0720; and |
| 7 | BRIAN P. ARMSTRONG, 1000 Color Place, Apopka, |
| 8 | Florida 32703, appearing on behalf of Southern States |
| 9 | Utilities, Inc. |
| 10 | HARRY JONES, President, Cypress and Oak |
| 11 | Villages Association of Sugar Mill Woods, Homosassa, 91 |
| 12 | West Cypress Boulevard, Homosassa, Florida 32646, |
| 13 | appearing on behalf of Cypress and Oak Villages of |
| 14 | Homosassa. |
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| 18 | appearing on behalf of The Board of County |
| 19 | Commissioners for Citrus County. |
| 20 | JACK SHREVE, Public Counsel, and HAROLD |
| 21 | McLEAN, Office of the Public Counsel, Claude Pepper |
| 22 | Building, Room 812, 111 West Madison Street, |
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| 24 | 488-9330, appearing on behalf of the Citizens of the |
| 25 | State of Florida. |
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FLORIDA PUBLIC SERVICE COMMISSION

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1 APPEARANCES CONTINUED:

| 2 | MATTHEW FEIL, CATHERINE BEDELL, LILA JABER, |
|----|--|
| 3 | LEEANN KNOWLES, KAREN ASHER-COHEN, SUZANNE SUMMERLIN, |
| 4 | and REX GOLDEN, Florida Public Service Commission |
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| 10 | Florida 32399-0862, Counsel to the Commissioners. |
| 11 | ALSO PRESENT: |
| 12 | BUD HANSEN, Cypress and Oak Villages |
| 13 | Association, Sugar Mill Woods |
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| 1 | <u>proceedings</u> |
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| 2 | (Hearing convened at 9:30 a.m.) |
| 3 | CHAIRMAN BEARD: Good morning. Do you want |
| 4 | to read the notice? |
| 5 | MR. FEIL: Yes, sir. Pursuant to notice, |
| 6 | this time and place has been scheduled for the hearing |
| 7 | in Docket No. 920199-WS, application for rate increase |
| 8 | by Southern States Utilities, Inc. |
| 9 | CHAIRMAN BEARD: Take appearances, somebody? |
| 10 | MR. HOFFMAN: Good morning, Mr. Chairman. |
| 11 | My name is Kenneth A. Hoffman, with the |
| 12 | Messer Vickers firm in Tallahassee, P.O. Box 1876, |
| 13 | Tallahassee, Florida 32302. With me is Brian P. |
| 14 | Armstrong, Southern States Utilities, Inc., 1000 Color |
| 15 | Place, Apopka, Florida, 32703. And we are both |
| 16 | appearing on behalf of Southern States Utilities, Inc. |
| 17 | CHAIRMAN BEARD: Okay. |
| 18 | MR. JONES: My name is Harry Jones. I'm |
| 19 | President of the Cypress and Oak Villages Association |
| 20 | in Sugar Mill Woods. With me is Mr. Bud Hansen, who is |
| 21 | our resident expert on sewers and water. And we're |
| 22 | appearing on behalf of the residents of Sugar Mill |
| 23 | Woods. |
| 24 | CHAIRMAN BEARD: Okay. |
| 25 | MR. HAAG: Larry Haag, County Attorney for |
| | FLORIDA PUBLIC SERVICE COMMISSION |

| 1 | Citrus County, representing the Board of County |
|----|---|
| 2 | Commissioners, Citrus County. |
| 3 | CHAIRMAN BEARD: Okay. |
| 4 | MR. McLEAN: Jack Shreve and Harold McLean, |
| 5 | representing the Citizens of the State of Florida, 111 |
| 6 | West Madison, Tallahassee, Florida 32399. |
| 7 | MR. FEIL: Representing Commission Staff will |
| 8 | be myself, Matthew Feil, Ms. Catherine Bedell, Ms. Lila |
| 9 | Jaber, Ms. LeeAnn Knowles, Ms. Karen Asher-Cohen, Ms. |
| 10 | Suzanne Summerlin and Mr. Rex Golden. |
| 11 | MR. PRUITT: And I'm Prentice Pruitt, Counsel |
| 12 | to the Commissioners. |
| 13 | CHAIRMAN BEARD: Okay. It's my understanding |
| 14 | we have some outstanding motions, et cetera, et cetera, |
| 15 | et cetera. |
| 16 | MR. FEIL: Mr. Commissioner, I believe we |
| 17 | have two outstanding motions: One is a motion from |
| 18 | Southern States to submit revised rebuttal testimony of |
| 19 | Mr. Scott Vierima. |
| 20 | The second motion, I believe, was a motion |
| 21 | that Commissioner Easley reserved ruling on after the |
| 22 | Prehearing Conference, and that was Southern States |
| 23 | Motion for Expedited Discovery. |
| 24 | CHAIRMAN BEARD: Okay. On the Prehearing |
| 25 | Order, help me out real quickly, I show three motions. |
| | FLORIDA PUBLIC SERVICE COMMISSION |

MR. FEIL: Excuse me, Mr. Commissioner. Let 1 me clarify that. Both of those requests for 2 confidentiality -- excuse me, one of those has been 3 ruled on and an order has been signed already. The 4 other, the order is either signed already by 5 Commissioner Easley or on her desk. 6 COMMISSIONER EASLEY: It was signed this 7 8 morning. CHAIRMAN BEARD: So the only one showing in 9 the prehearing motion is the third one, the Motion for 10 Expedited Discovery? 11 MR. FEIL: Yes, Mr. Chairman. 12 CHAIRMAN BEARD: And then there is one other 13 14 motion beside that? 15 MR. FEIL: That was filed on November 3rd, 16 yes, sir. CHAIRMAN BEARD: And that again is what? 17 MR. FEIL: Southern States Motion to Submit 18 Revised Rebuttal of Witness Vierima. (Pause) 19 CHAIRMAN BEARD: And there have been 20 responses? 21 MR. FEIL: I don't believe there have been 22 responses filed to either motions, although the time 23 for filing response for the Motion for Revised Rebuttal 24 25 Testimony hasn't expired yet. FLORIDA PUBLIC SERVICE COMMISSION

| 1 | COMMISSIONER EASLEY: I thought the time for |
|----|--|
| 2 | expedited discovery has expired. |
| 3 | MR. FEIL: The time has expired, yes. |
| 4 | COMMISSIONER EASLEY: That was one of the |
| 5 | reasons I deferred ruling, as I recall. |
| 6 | MR. FEIL: I believe so. |
| 7 | CHAIRMAN BEARD: Where does that leave us? |
| 8 | Help me out here real quick. There's no response? |
| 9 | MR. FEIL: There's no response with regards |
| 10 | to the Motion for Revised Rebuttal Testimony. |
| 11 | CHAIRMAN BEARD: There's no response to the |
| 12 | Motion for Expedited Discovery? |
| 13 | MR. FEIL: Yes, sir. |
| 14 | CHAIRMAN BEARD: And the time has run? |
| 15 | MR. FEIL: Yes, sir. At the Prehearing |
| 16 | Conference, Commissioner Easley was under the |
| 17 | understanding that the parties would attempt to work |
| 18 | out their dispute regarding the discovery. |
| 19 | CHAIRMAN BEARD: And that happened? |
| 20 | MR. SHREVE: There was an attempt. There was |
| 21 | no resolution of it. And if there is and, of |
| 22 | course, I understand you're taking up the motion to |
| 23 | have our responses expedited. I'd like to have the |
| 24 | opportunity to argue that. |
| 25 | There is no agreement, we feel, and would |
| | FLORIDA PUBLIC SERVICE COMMISSION |

| 1 | like to make a motion at this time that the other |
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| 2 | outstanding discovery be expedited by the Company. And |
| 3 | I would like to very briefly identify the questions |
| 4 | that we're talking about on the expedited discovery, |
| 5 | which came at a very convenient time. |
| 6 | "Please identify the amount of rain that will |
| 7 | fall during the calendar year 1992." |
| 8 | "Please identify when housing sales will |
| 9 | increase in Florida to the levels experienced in the |
| 10 | 1980s." |
| 11 | COMMISSIONER EASLEY: I'm sorry. Read the |
| 12 | second one again. |
| 13 | MR. SHREVE: Please identify when housing |
| 14 | sales will increase in Florida to the levels |
| 15 | experienced in the 1980s? Please identify when home |
| 16 | constructions will return to the levels experience in |
| 17 | the 1990s? And please identify when the current |
| 18 | recession will end? Then, in addition to that, there |
| 19 | were very lengthy, which and I'm frankly still |
| 20 | trying to answer I don't really have good answers to |
| 21 | these. We'll do our best on them. I'm trying to |
| 22 | answer some interrogatories concerning my conversations |
| 23 | with legislators over the last two or three years, not |
| 24 | concerning just utility matters, but all matters. |
| 25 | We're in the process of doing that, because we do not |
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| 1 | feel they're relevant, but we can't even object to that |
|----|---|
| 2 | because then the Company will have one more opportunity |
| 3 | to run up rate case expense. |
| 4 | So we're at your mercy on these. We'll |
| 5 | going to try and answer them. If you want them |
| 6 | expedited, we'll be glad to do it. We have legitimate |
| 7 | questions we've asked them. We'll in the case now. We |
| 8 | need that information; if we don't get it by |
| 9 | interrogatory, we'll go through it detail-by-detail on |
| 10 | the stand. |
| 11 | CHAIRMAN BEARD: I can give you the first |
| 12 | three questions: 97 inches, September of '93 and |
| 13 | October of '94. They can't dispute them. |
| 14 | MR. SHREVE: I will go ahead and accept that, |
| 15 | subject to check. |
| 16 | CHAIRMAN BEARD: Well, of course, of course. |
| 17 | COMMISSIONER EASLEY: I don't know how you're |
| 18 | going to check them. |
| 19 | MR. SHREVE: Well, I don't think you can. I |
| 20 | think it's nothing more than harassment. |
| 21 | MR. ARMSTRONG: Commissioners, if I may? |
| 22 | MR. SHREVE: Briefly, yeah, you may. |
| 23 | MR. ARMSTRONG: My name is Brian Armstrong, |
| 24 | and I am an in-house attorney with Southern States. |
| 25 | Mr. Shreve has identified three requests. |
| | FLORIDA PUBLIC SERVICE COMMISSION |

1 There were less than 100 requests that were made, and I 2 think if you review those requests you'd find that the 3 vast majorities referred specifically to the testimony 4 of Kim Dismukes, who is a Public Counsel witness. I 5 think we picked out three or four of the requests, and 6 I don't think that's an accurate representation of what 7 those requests comprised.

8 MR. SHREVE: I think those three or four are 9 accurate representations of those three or four if he 10 wants credit for them.

11 CHAIRMAN BEARD: What are we talking about --12 MR. SHREVE: I frankly am still -- we're 13 trying to answer them, and I'm still trying to get the 14 legislative ones together and we'll be more than happy. 15 I think they're relevant, but we're not going to raise 16 that because I don't want the Company running up any 17 more rate case expense than they already have.

18 CHAIRMAN BEARD: When we're talking about expediting these responses, let's start first with the 19 -- SSU has a motion for expedited discovery. I quess, 20 you know, I could easily postpone response to that to 21 22 January the first of '93, then we'd know what the 23 rainfall is in '92. I'm trying to find out what a reasonable compromise is here, because if you can't do 24 that, then I can start this week out by being real 25

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| 1 | unreasonable, and I'm not adverse to that. |
|----|---|
| 2 | MR. SHREVE: Commissioner, we'll go ahead and |
| 3 | try and get ours together just as quickly as we can. |
| 4 | We'll do what we can on them. I will continue I can |
| 5 | even get the legislative stuff together as quickly as I |
| 6 | can. I have to go over it and check and try to |
| 7 | remember the stuff between that record, is all I was |
| 8 | asking. |
| 9 | COMMISSIONER EASLEY: Mr. Shreve, the trouble |
| 10 | is this is precisely the answer I got at the Prehearing |
| 11 | from both parties, that one of the reasons for the |
| 12 | deferral on the ruling was that both sides had wanted |
| 13 | expedited discovery and both sides said, "Yeah, we'll |
| 14 | try and handle it." And now I'm hearing, "Yeah, we'll |
| 15 | try and handle it." What have we been doing since the |
| 16 | prehearing? |
| 17 | MR. SHREVE: There was no agreement. You give |
| 18 | us a date |
| 19 | COMMISSIONER EASLEY: You all said in front |
| 20 | of me, "We will try and handle it." Now both sides |
| 21 | said that. Now how much I thought that was a |
| 22 | commitment. |
| 23 | MR. SHREVE: It was tried to. They tried to |
| 24 | handle it as far as I understand, and there was no |
| 25 | agreement that the Company we will try and get ours |
| : | FLORIDA PUBLIC SERVICE COMMISSION |

| 1 | in, what we have; if the Company will do the same |
|----|---|
| 2 | thing. I think that's when "try and handle" now, |
| 3 | we've had problems with discovery from the very first |
| 4 | one when we filed them and then they were delayed by |
| 5 | two months. If you want to go ahead and claim a date, |
| 6 | that's fine. |
| 7 | COMMISSIONER EASLEY: I'm not directing this |
| 8 | to one or the other party but I am directing it to both |
| 9 | parties. |
| 10 | MR. SHREVE: It cuts both ways. |
| 11 | COMMISSIONER EASLEY: You're darn right it |
| 12 | cuts both ways, because the commitment I had at the |
| 13 | Prehearing and I will tell you, frankly, I probably |
| 14 | would have ruled on the motions had I known that I was |
| 15 | going to get the to hearing and hear exactly the same |
| 16 | response I heard at the prehearing, and it's because we |
| 17 | can't work it out. We couldn't work it out then. You |
| 18 | know, I'm sorry, but it's a little irritating to come |
| 19 | to the morning of the hearing and be dealing with |
| 20 | expedited discovery on first parts. |
| 21 | MR. SHREVE: Commissioner, we will get I |
| 22 | will have to eliminate the ones that I do not have the |
| 23 | information on yet, because we do not have any order |
| 24 | and there are certain things that I just know can't be |
| 25 | answered. We'll continue to do what we can on those. |
| | |

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The others we will try and furnish tomorrow morning, 1 today, whatever, if you'll have the Company do the same 2 3 thing. CHAIRMAN BEARD: Expedited testimony on both 4 parts; can be in by start of business on Monday 5 6 morning. MR. SHREVE: That's fine. That's all 7 outstanding discovery that we've been talking about, so 8 that we're not talking technicality. 9 10 COMMISSIONER EASLEY: That's right. It's both sides. 11 MR. SHREVE: I think that's fair. 12 CHAIRMAN BEARD: Okay. On the motion to 13 submit revised rebuttal testimony, response time is not 14 up; is there any response on that one from Public 15 16 Counsel? MR. McLEAN: No, we have no objection. 17 CHAIRMAN BEARD: Okay. That takes care of 18 19 that motion. What else have we got? 20 MR. FEIL: Commissioner, I believe that there 21 are a few stipulations that have arisen since the 22 prehearing order was issued. Also with regards to the 23 order of witnesses appearing there, I realize this 24 morning that I made a mistake, and did not put the 25 direct --FLORIDA PUBLIC SERVICE COMMISSION

| 1 | CHAIRMAN BEARD: Let's one thing at a |
|----|---|
| 2 | time. You've got stipulations. I'm in the back here |
| 3 | on Title Page 81. It's listed as Category 1 |
| 4 | Stipulations. That's 1 through 8. Then I have |
| 5 | Category 2 Stipulations. Are these the ones that are |
| 6 | in excess of 130 miles per hour? |
| 7 | COMMISSIONER EASLEY: Yes. These are exactly |
| 8 | like Andrew classification. |
| 9 | CHAIRMAN BEARD: I thought maybe they were. |
| 10 | COMMISSIONER EASLEY: Very appropriately. |
| 11 | MR. FEIL: Mr. Chairman, the Utility has |
| 12 | advised us that they are willing to stipulate to |
| 13 | several issues in addition to those appearing at the |
| 14 | stipulation section at the back. I believe the ones |
| 15 | CHAIRMAN BEARD: Well, let's bear with me |
| 16 | in my limited cognitive ability. The 23 26, excuse |
| 17 | me, issues or stipulations, those are stipulated by all |
| 18 | parties? |
| 19 | MR. FEIL: No, Mr. Chairman, that's one of |
| 20 | those unusual circumstances where some of the parties |
| 21 | participate in the stipulations and some of them don't. |
| 22 | CHAIRMAN BEARD: Are any of these |
| 23 | stipulations opposed by any party in this case? |
| 24 | MR. FEIL: Not that I'm aware of. |
| 25 | CHAIRMAN BEARD: So they either have agreed |
| | FLORIDA PUBLIC SERVICE COMMISSION |

| 1 | to the stipulation or they have agreed not to disagree |
|----|---|
| 2 | with the stipulation? |
| 3 | MR. FEIL: Yes, sir. |
| 4 | CHAIRMAN BEARD: Okay. So I can assume those |
| 5 | 24 are, for all intents and purposes, stipulated, if we |
| 6 | approve them? |
| 7 | MR. FEIL: Yes, sir, those 26, yes, sir. |
| 8 | CHAIRMAN BEARD: Okay. 26, excuse me, thank |
| 9 | you. Now, in addition to that, you're telling me that |
| 10 | the Company has some others that they are willing to |
| 11 | stipulate too. |
| 12 | MR. FEIL: Yes, sir. |
| 13 | CHAIRMAN BEARD: And those are? |
| 14 | MR. FEIL: I believe, unless Mr. Hoffman |
| 15 | corrects my numbering, I believe they're Issues No. 21, |
| 16 | 55, 76 and 98. I'll repeat those. 21, 55, 76 and 98. |
| 17 | CHAIRMAN BEARD: Is that correct? |
| 18 | MR. HOFFMAN: If I could have a moment, Mr. |
| 19 | Chairman. 21 I know is correct, 76 I know is correct. |
| 20 | What was the last one, Mr. Feil? |
| 21 | MR. FEIL: 98. |
| 22 | COMMISSIONER EASLEY: And you missed 55. |
| 23 | MR. HOFFMAN: And 55. |
| 24 | CHAIRMAN BEARD: Let's do this: Immediately |
| 25 | after lunch, assuming we take one, which is I'm |
| | FLORIDA PUBLIC SERVICE COMMISSION |
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hesitant to make that assumption at this time. But at 1 some time in the 1:00 time frame, all of the parties 2 3 will have had time to look at those four issues and see if there is agreement or disagreement on stipulating 4 those issues, or at least agreeing not to oppose it. Ι 5 don't want to rush something through here and other 6 parties don't get to look at that, and make sure they 7 don't have a problem. 8 COMMISSIONER EASLEY: Let me add one, Mr. 9 Chairman. If you'd look at Issue 16 on Page 21, no 10 parties have taken any position, and I can't remember 11 if we dealt with this in the prehearing conference and 12 if we did why it was left as an issue. 13 14 MR. FEIL: I don't believe that was a stipulated issue, I believe that's something -- an 15 issue that Staff raised, which we intended to explore 16 on cross examination. 17 COMMISSIONER EASLEY: All right. 18 CHAIRMAN BEARD: So, if someone will make a 19 little note early this afternoon, I will again survey 20 the parties on Issues 21, 55, 76 and 98 to see if 21 there's opposition to stipulating those issues. 22 If you'll take a look at those this morning in your spare 23 24 time. Okay. Now, the order of witnesses that you were 25

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| 1 | going to refer to. Now, let me start out, |
| 2 | Commissioners, what's your pleasure on doing direct and |
| 3 | rebuttal at the same time? (Pause) |
| 4 | COMMISSIONER CLARK: Mr. Chairman, given the |
| 5 | short of time we have to process this case, I'm willing |
| 6 | to change my position with respect to rebuttal |
| 7 | testimony, and it would be all right with me if we |
| 8 | heard them at the same time. |
| 9 | COMMISSIONER BEARD: Do the parties have |
| 10 | opposition to that? |
| 11 | MR. McLEAN: No. In fact we support it. |
| 12 | MR. FEIL: We support it. |
| 13 | COMMISSIONER BEARD: Well, against my better |
| 14 | judgment and personal preference, I'm outnumbered. I |
| 15 | will allow it this time. Don't take that as a |
| 16 | precedent, though. |
| 17 | COMMISSIONER CLARK: We know what your |
| 18 | preference is. Mine is not a firm vote. |
| 19 | COMMISSIONER BEARD: Nor is mine. |
| 20 | COMMISSIONER EASLEY: Well, the only problem |
| 21 | I have, Ms. Chairman, and I'll tell you up front, the |
| 22 | only problem I have is this case is complicated enough; |
| 23 | and I see an advantage in having rebuttal follow |
| 24 | direct. But I'm willing to give it a try, and if it |
| 25 | becomes even as confusing as I thnk it's going to, you |
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| 1 | may want to revert to the other way. |
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| 2 | COMMISSIONER BEARD: And I will maintain that |
| 3 | option. We'll see how it goes. Okay? |
| 4 | COMMISSIONER EASLEY: Mr. Jones? |
| 5 | MR. JONES: I have a question. I believe |
| 6 | there's one or two witnesses that only are rebuttal |
| 7 | witnesses. What do you do with them? |
| 8 | COMMISSIONER BEARD: They would then come at |
| 9 | the end. |
| 10 | MR. JONES: At the end of regular witnesses? |
| 11 | COMMISSIONER BEARD: Yes, sir. We would do |
| 12 | the direct and rebuttal as a convenience to try to get |
| 13 | some of these people who are from out of town; it saves |
| 14 | ratepayer money; it saves double travel times. Those |
| 15 | kinds of things. That's the only thing we would do, |
| 16 | but for scheduling the witness' purposes. Do you have |
| 17 | any just for rebuttal? |
| 18 | MR. JONES: No. We're not involved in |
| 19 | rebuttal. We have some rebuttals that we want to |
| 20 | question. |
| 21 | COMMISSIONER BEARD: Okay. Now, order of |
| 22 | witnesses. |
| 23 | MR. FEIL: I realize this morning that I did |
| 24 | not put the order of witnesses for the Utility's direct |
| 25 | case in the order that Mr. Hoffman suggested. He may |
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| 1 | even now have a different order of witnesses, so |
| 2 | perhaps if he made whatever changes he thinks are |
| 3 | necessary, we can deal with that. |
| 4 | MR. HOFFMAN: Mr. Chairman, we would like to |
| 5 | begin with Mr. Sandbulte. |
| 6 | COMMISSIONER BEARD: Uh-huh. |
| 7 | MR. HOFFMAN: And then Mr. Phillips. |
| 8 | COMMISSIONER BEARD: Uh-huh. |
| 9 | MR. HOFFMAN: We would like to then move up |
| 10 | Mr. Gangnon. |
| 11 | COMMISSIONER BEARD: Uh-huh. |
| 12 | MR. HOFFMAN: Because he's from Minnesota. |
| 13 | COMMISSIONER CLARK: Is he in a hurry to get |
| 14 | back? |
| 15 | COMMISSIONER EASLEY: I assume that's because |
| 16 | of travel, not just because he's from Minnesota. |
| 17 | (Laugh) I mean is Minnesota day-to-day? |
| 18 | COMMISSIONER BEARD: We don't want people |
| 19 | from Minnesota to stay in town too long, is that it? |
| 20 | MR. HOFFMAN: Basically, yeah. |
| 21 | COMMISSIONER EASLEY: Okay. |
| 22 | COMMISSIONER BEARD: I see. |
| 23 | MR. HOFFMAN: And then the remaining order |
| 24 | would stay the same. |
| 25 | COMMISSIONER BEARD: Is he avoiding |
| | FLORIDA PUBLIC SERVICE COMMISSION |

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| 1 | homecoming or trying to get home to a Vikings game? It |
| 2 | makes a big difference on whether he comes out of order |
| 3 | or not. |
| 4 | MR. HOFFMAN: Subject to check, I don't think |
| 5 | he's avoiding homecoming. |
| 6 | COMMISSIONER BEARD: And then we would retain |
| 7 | the order of witnesses? |
| 8 | MR. HOFFMAN: Yes. |
| 9 | COMMISSIONER BEARD: Okay. Any the other |
| 10 | problems with order of witnesses? |
| 11 | MR. HOFFMAN: One other comment, Mr. |
| 12 | Chariman. |
| 13 | COMMISSIONER BEARD: Uh-huh. |
| 14 | MR. HOFFMAN: Mr. Cresse will be unavailable |
| 15 | beginning next Wednesday, so depending on where we're |
| 16 | at, we would like to get him up there before then. |
| 17 | COMMISSIONER EASLEY: Either Monday or |
| 18 | Tuesday? |
| 19 | MR. HOFFMAN: Yes, ma'am. |
| 20 | COMMISSIONER BEARD: We'll give it our best |
| 21 | shot. |
| 22 | MR. HOFFMAN: Thank you. |
| 23 | COMMISSIONER BEARD: Is he adverse to |
| 24 | testifying at 2:00 in the morning? |
| 25 | MR. HOFFMAN: I'll have to ask. |
| | FLORIDA PUBLIC SERVICE COMMISSION |
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COMMISSIONER BEARD: Well, knowing the case 1 schedules he used to keep, the answer is probably no. 2 COMMISSIONER CLARK: I think it's entirely 3 The last time I remember working on appropriate. 4 Veteran's Day, he was making us work because there was 5 a gas rate case going on. I think we ought to make him 6 work on Wednesday myself. 7 MR. HOFFMAN: He may have trouble 8 recollecting that, Commissioner, but your probably just 9 refreshed his memory. 10 COMMISSIONER CLARK: You can tell him I was 11 nine months pregnant, and I had the baby the next day. 12 I remember it very well. (Laughter) 13 COMMISSIONER EASLEY: I'll tell you what, Joe 14 15 wouldn't have that excuse. (Laughter) 16 COMMISSIONER BEARD: I sense that the Commission is not very sypathetic to his plight. 17 COMMISSIONER EASLEY: And if he's listening, 18 he'll understand. 19 COMMISSIONER BEARD: Okay. That takes care 20 of order of witnesses. Anything else before we call 21 the first witness? 22 COMMISSIONER EASLEY: I have one question, 23 Mr. Chairman. 24 Mr. Hoffman, did we not agree at the 25 FLORIDA PUBLIC SERVICE COMMISSION

prehearing that we would expand upon some of these 1 responses to these issues and change as per the MFRs 2 where we could. Have we done any of those? I did not 3 4 see any. MR. HOFFMAN: Yes, ma'am. We filed that --5 let me just look -- we had it hand delivered to the 6 7 Commission's office. COMMISSIONER EASLEY: Is that the November 8 5th revision? 9 MR. HOFFMAN: It's called revisions to 10 11 prehearing orders. COMMISSIONER EASLEY: Would some of these 12 replace that language? 13 MR. HOFFMAN: They expand -- where we had per 14 the MFRs? 15 COMMISSIONER EASLEY: Uh-huh. 16 MR. HOFFMAN: They provide an expanded 17 18 position. 19 COMMISSIONER EASLEY: Okay. I will take another look at them. I must have looked too quick. 20 If so, I apologize; if not, you'll hear from me again. 21 COMMISSIONER BEARD: Anything else? Company? 22 MR. HOFFMAN: Yes, Mr. Chairman. At this 23 point we would like to make an ore tenus motion to 24 strike one of the issues in the prehearing order. 25 FLORIDA PUBLIC SERVICE COMMISSION

| 1 | COMMISSIONER BEARD: Which is number? |
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| 2 | MR. HOFFMAN: No. 40. |
| 3 | COMMISSIONER BEARD: Page 33. |
| 4 | MR. HOFFMAN: Yes. Let me explain and give |
| 5 | you a little background. |
| 6 | The issue asks, and I think it was raised by |
| 7 | Public Counsel, should the cost of debt capital be |
| 8 | adjusted to reflect the reduced interest rate for the |
| 9 | 15.95% fixed rate on the Company's \$22.5 million of |
| 10 | long-term mortgage bonds. Southern States' position |
| 11 | was that this issue has already been decided by the |
| 12 | First DCA in the Marco Island Utilities versus Public |
| 13 | Service Commission decision. |
| 14 | Following up on that, we think that the legal |
| 15 | doctrine of collateral estoppel applies to this issue, |
| 16 | and what we're saying is that Public Counsel has had |
| 17 | its day both its day before the Commission and its |
| 18 | day in court on this issue. The principle of |
| 19 | collateral |
| 20 | COMMISSIONER BEARD: Excuse me. Please hold |
| 21 | the conversations down. I'm sorry. Go ahead. |
| 22 | MR. HOFFMAN: The principle of collateral |
| 23 | estoppel does apply to administrative proceedings, |
| 24 | including those before the Commission, and you need to |
| 25 | have three things. You need to have an identity of |
| | FLORIDA PUBLIC SERVICE COMMISSION |

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| 1 | issues, identity of parties, and the specific issue |
| 2 | might have been litigated and determined in a prior |
| 3 | case. |
| 4 | Now, here, the parties are the same as those |
| 5 | in the last Marco Island rate case. Southern States is |
| 6 | a successor in interest to Marco Island Utilities and, |
| 7 | of course, Public Counsel was a party in the last case |
| 8 | and is a party in this case. |
| 9 | The issue raised under Issue No. 40 is |
| 10 | whether the cost of debt issued to Marco Island |
| 11 | Utilities in 1984 should be adjusted for rate making |
| 12 | purposes. That issue has been previously litigated and |
| 13 | adjudicated on its merits. Once by the Commission, |
| 14 | then on appeal by the First DCA, and then the |
| 15 | Commission again, which modified its first decision in |
| 16 | accordance with the First DCA's decision. |
| 17 | Now, after the remand from the First DCA, the |
| 18 | Commission issued an order, and I'll quote two |
| 19 | sentences from that. It's Order No. 23841. It says |
| 20 | "Following the mandate of the Court of Appeals upon |
| 21 | remand and upon review of the record, we find that the |
| 22 | appropriate cost of debt is 16.1%, which is the actual |
| 23 | cost of debt." |
| 24 | Issue No. 40 is simply a second attempt to |
| 25 | litigate the interest rate again for rate making |
| | FLORIDA PUBLIC SERVICE COMMISSION |

purposes. You would note that there's a 15.95% number
 used in the issue, and the only reason it's different
 than the 16.1% is due to the amortization of debt
 expense on these bonds.

So our position is under the legal doctrine 5 of collateral estoppel, Public Counsel is barred from 6 relitigating the issue. Their position is they would 7 like to ask the Commission to impose a negative 8 acquisition adjustment. They can pursue a negative 9 acquisition adjustment under Issue 34, which 10 specifically deals with the negative acquisition 11 adjustments as in issue. But we do not believe that 12 they can attempt to modify the interest rate on these 13 bonds -- excuse me -- in seeking an end result of a 14 negative acquisition adjustment. 15

16 COMMISSIONER BEARD: Public Counsel, it's17 your issue.

I have some 18 MR. McLEAN: Yes, sir, it is. familiarity with that issue because I was counsel to 19 the Commissioners at the hearing, I appealed it on 20 behalf the the Commission, and then when I got to the 21 office of Public Counsel they wanted me to -- they 22 23 asked me if I wanted to file for reconsideration on behalf of the Public Counsel. So it's one I've been 24 involved with for a little while. 25

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| 1 | The issue at trial, and at hearing later, was |
| 2 | whether the Company whether it was a prudent |
| 3 | decision for the Company to engage in a lending |
| 4 | agreement whereby they could not refinance, |
| 5 | essentially. |
| 6 | The remedy which the Commission chose was to |
| 7 | simply assign a new cost of equity to the case. The |
| 8 | First DCA thought that that wasn't such a good idea |
| 9 | because the record wouldn't support the new number. So |
| 10 | what came out of that case was Deltona was assigned its |
| 11 | actual cost of debt. There was no surviving finding by |
| 12 | the Commission that Deltona had acted imprudently in |
| 13 | any way, and as I say, they got their cost of debt. |
| 14 | This issue, I think, is a lot different. |
| 15 | Southern States has bought a utility with a high debt, |
| 16 | irrespect of prudent or otherwise, it's an unusually |
| 17 | high percentage rate to pay for debt. And that |
| 18 | utility, Deltona namely, can't refinance it. The |
| 19 | question arises is: Is that a prudent decision? And |
| 20 | the answer is yes, if you reflect that sort of |
| 21 | liability in the original purchase price. |
| 22 | The First DCA, I will give them this, found |
| 23 | that Deltona had not acted imprudently. And I think |
| 24 | that forecloses the question forever unless there was |
| 25 | an appeal to some other authority, but there was not. |
| | FLORIDA PUBLIC SERVICE COMMISSION |

1 So that issue is foreclosed.

| 2 | Now, when the new utility comes in and buys |
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| 3 | that existing utility, which has a very high |
| 4 | obligation, it does not have the opportunity to revisit |
| 5 | that obligation, is that a prudent decision on the part |
| 6 | of the new utility? I don't think so, unless they |
| 7 | chose to get by the utility at less than market price, |
| 8 | because there's the existing liability there. That's a |
| 9 | liability that Deltona has; Southern States when they |
| 10 | took that on should have made arrangements to |
| 11 | accommodate it. So I think the issue is different. |
| 12 | COMMISSIONER CLARK: Mr. Chairman, I looked |
| 13 | at Public Counsel's position. I think it should remain |
| 14 | a viable issue. I think what Public Counsel is |
| 15 | suggesting is that you have a successor in interest, |
| 16 | and what did they gain by taking on this significant |
| 17 | liability; that being a high interest rate for |
| 18 | long-term debt. And I think that's something we should |
| 19 | look at in terms of how much should be allowed in rate |
| 20 | base for the investment in this plant, so I think it's |
| 21 | a slightly different issue and should remain. |
| 22 | CHAIRMAN BEARD: Any comments from other |
| 23 | parties? Staff? Mr. Pruitt, any sage advice? |
| 24 | MR. PRUITT: I agree with Commissioner Clark. |
| 25 | CHAIRMAN BEARD: Well, No. 40 sits on paper |
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| 1 | and stays in the case. |
| 2 | MR. HOFFMAN: Thank you, Mr. Chairman. |
| 3 | CHAIRMAN BEARD: Anything else from the |
| 4 | Company? |
| 5 | MR. HOFFMAN: Mr. Chairman, the Company will |
| 6 | be filing, as a late-filed exhibit, the written |
| 7 | responses that the Company has submitted in response to |
| 8 | customer complaints raised at the service hearings and |
| 9 | we wanted to let you know that up front. |
| 10 | CHAIRMAN BEARD: Okay. |
| 11 | COMMISSIONER EASLEY: When will that be coming? |
| 12 | MR. HOFFMAN: Excuse me. (Pause) |
| 13 | Commissioner Easley, I'm going to have the |
| 14 | follow up on that to give you a specific time. |
| 15 | COMMISSIONER EASLEY: All right. |
| 16 | CHAIRMAN BEARD: When will we have an answer? |
| 17 | (Pause) |
| 18 | MR. HOFFMAN: After the first break. |
| 19 | CHAIRMAN BEARD: Very good. Anything else |
| 20 | before we begin, gentlemen? Counselor? |
| 21 | MR. McLEAN: No, sir. Nothing. |
| 22 | CHAIRMAN BEARD: Public Counsel? |
| 23 | MR. McLEAN: Nothing further. |
| 24 | CHAIRMAN BEARD: Okay. |
| 25 | It is my understanding that we are momentarily |
| | FLORIDA PUBLIC SERVICE COMMISSION |

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expecting the arrival of some people from at least Spring 1 Hill if not other points south of here. And to the extent 2 that there are parties that arrive here that have not had 3 the opportunity at one of the ten service hearings that 4 we've held to give public testimony because they were up 5 north or for whatever reason they were unable to attend, I 6 will do my best to accommodate them. We will not stop in 7 the middle of a technical witness, but we'll find a way 8 today to try to fit those in. 9

I'm very specifically saying those that have not 10 testified before, okay? We tried very hard to get as many 11 cases as we could out there at service hearings. But I 12 know that there were people up north that have not been 13 able to get down here that are here now who want to 14 testify, and those people need to be accommodated if we 15 can at all do that. Okay. But it is not a matter of 16 going through case-by-case a repeat of every witness that 17 testified before. We want to be reasonable in the 18 accommodation, but we have a lot of work to do, as we all 19 20 know. Okay.

21

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Okay? Anything, Staff?

22 MR. FEIL: Commissioner, one other thing that 23 perhaps this would be a good time to mention now 24 regarding the DER witnesses, which are here --

CHAIRMAN BEARD: Uh-huh.

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MR. FEIL: -- on the order of witnesses. 1 The Company and the parties have agreed to 2 stipulate in the testimony of all of those persons 3 appearing there, beginning on Page 6 with Mr. Burghardt, 4 going through the next page and ending with Mr. Reining. 5 CHAIRMAN BEARD: Hang on for a second, let me 6 get -- beginning with Mr. Burghardt? 7 MR. FEIL: Yes, sir. 8 CHAIRMAN BEARD: And that includes one HRS 9 10 witness, Van Loon? MR. FEIL: Yes. 11 CHAIRMAN BEARD: And then tracking all the 12 13 way down. Through the next page. 14 MR. FEIL: CHAIRMAN BEARD: Through City of Jacksonville, 15 DER, DER, all the way through Reining? 16 17 MR. FEIL: Yes, sir. CHAIRMAN BEARD: Those are all stipulated? 18 MR. FEIL: Yes. 19 CHAIRMAN BEARD: The direct testimony is 20 stipulated? 21 MR. FEIL: Yes, sir. 22 CHAIRMAN BEARD: Are there exhibits 23 associated with that? 24 25 MR. FEIL: Yes, sir, there are. They should FLORIDA PUBLIC SERVICE COMMISSION

| 1 | appear in the exhibit list on Page 78. Beginning with |
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| 2 | the exhibit for Mr. Schobert, there's an exhibit for |
| 3 | Mr. Squitieri, Ms. Ball and Mr. Burghardt. |
| 4 | CHAIRMAN BEARD: Okay. What exhibit number |
| 5 | am I at, do we know? |
| 6 | MR. FEIL: I don't know for certain. I think |
| 7 | it's 16. 16. |
| 8 | CHAIRMAN BEARD: 16 is the next number. |
| 9 | Okay. In that case, JS-1, for Squitieri, will become |
| 10 | Exhibit No. 16. |
| 11 | COMMISSIONER EASLEY: What about Schobert? |
| 12 | Didn't they include Schobert? |
| 13 | CHAIRMAN BEARD: Excuse me. I apologize. |
| 14 | NS-1, my mistake, for Schobert, will become |
| 15 | Exhibit No. 1. JS-1 for Squitieri will become Exhibit No. |
| 16 | 2. And Ball's Exhibits 1 and 2 will now become 3 and 4 |
| 17 | and PB-1 for Burghardt will become Exhibit No. 5. |
| 18 | COMMISSIONER EASLEY: Are you doing 1, 2, 3, |
| 19 | 4 or 16, 17, 18? |
| 20 | MR. FEIL: Commissioner, if I may make a |
| 21 | CHAIRMAN BEARD: What day is it? |
| 22 | COMMISSIONER EASLEY: It's apparently about |
| 23 | December 3rd? |
| 24 | CHAIRMAN BEARD: Yes, I'm sorry. |
| 25 | COMMISSIONER EASLEY: We're starting with 16. |
| | FLORIDA PUBLIC SERVICE COMMISSION |

| 1 | CHAIRMAN BEARD: 16, 17, 18, 19 and 20. Let |
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| 2 | me try it again to make sure I got it right. |
| 3 | NS-1 for Schobert will become Exhibit No. 16; |
| 4 | Squitieri's Exhibit JS-1 will become 17; Ball's BB-1 |
| 5 | will become 18; Ball's BB-2 will become 19 and |
| 6 | Burghardt's PB-1 will become Exhibit No. 20. |
| 7 | Have I cleared up the mess I made? |
| 8 | MR. FEIL: You're clear, Mr. Chairman. I |
| 9 | would like to move those into the record now. |
| 10 | CHAIRMAN BEARD: Okay, without objection, |
| 11 | those will be moved into the record. The stipulated |
| 12 | testimony as identified for all the DER witnesses |
| 13 | COMMISSIONER EASLEY: And HRS. |
| 14 | CHAIRMAN BEARD: and HRS and City of |
| 15 | Jacksonville, which begins on Page 6 with Burghardt and |
| 16 | ends on Page 8 with Reining, are entered into the |
| 17 | record as though read without objection. Okay. |
| 18 | (Exhibit Nos. 16 through 20 marked for |
| 19 | identification and received in evidence.) |
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| DIRECT TESTIMONY OF PETE BURGHARDT |
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| Q. Please state your name and business address. |
| A. My name is Pete Burghardt and my business address is 3804 Coconut Palm |
| Drive, Tampa, Florida 33619. |
| Q. Please state a brief description of your educational background and |
| experience. |
| A. I have a B.S. degree (1980) in Biology from the University of South |
| Florida and ten years experience with the Department of Environmental |
| Regulation. |
| Q. By whom are you presently employed? |
| A. I am employed by the State of Florida, Department of Environmental |
| Regulation (DER). |
| Q. How long have you been employed with the Department of Environmental |
| Regulation and in what capacity? |
| A. I have been employed since October 31, 1990 as an Environmental |
| Specialist in the Domestic Wastewater Section. |
| Q. What are your general responsibilities at the Department of |
| Environmental Regulation? |
| A. My duties are to assure that all wastewater treatment plants in the |
| Southwest district are in compliance with pertinent state regulations. |
| Q. Are you familiar with the Palm Terrace and Zephyr Shores wastewater |
| systems in Pasco County? |
| A. Yes. |

Q. Does the utility have current operating or construction permits from theDepartment of Environmental Regulation?

A. No. The Zephyr Shores plant has no permit. Palm Terrace has a current
 operating permit, D051-150578, issued September 6, 1988, which expires on
 August 18, 1993.

4 Q. Is Palm Terrace in compliance with its permit?

5 A. This plant has experienced problems with turbidity and fecal coliforms
6 as shown by its groundwater monitoring.

7 Q. Please explain why Zephyr Shores does not have a current operating or
8 construction permit.

9 A. The Department issued a notice of permit denial on August 25, 1992, as 10 a result of review of the utility's application for permit number

12 Q. What problem does this Zephyr Shores plant have?

A. The plant has inadequate effluent disposal capability. To correct this
problem, the plant will need to build additional disposal, or, divert its flow
to the county's wastewater system.

16 Q. Are the wastewater collection, treatment and disposal facilities 17 adequate to serve present customers based on permitted capacity?

18 A. No, not at Zephyr Shores, due to the effluent disposal problem discussed
19 above. Palm Terrace's facilities are adequate.

20 Q. Are the treatment and disposal facilities located in accordance with 21 Section 17-6.070(2), Florida Administrative Code?

22 A. Yes.

Q. Has DER required the utility to take any action so as to minimize
possible adverse effects resulting from odors, noise, aerosol drift or
lighting?

Not for the Zephyr Shores plant. At Palm Terrace, aerosol drift from 11 Α. the restricted access sprayfield has required some attention by the DER. 2 Do the pump stations and lift stations meet DER requirements with 3 Q. respect to location, reliability and safety? 4 The DER's files contain no information addressing this point. 5 Α. Does the utility have certified operators as required by Chapter 17-602, Q. 6 Florida Administrative Code? 7 Yes, the utility's plant staffing is sufficient. 8 Α. Is the overall maintenance of the treatment, collection, and disposal 9 Q. facilities satisfactory? 10 No. The Zephyr Shores plant's disposal system is inadequate as already 11 Α. discussed. The utility's failure to resolve this problem has resulted in the 12 Department's denial of the permit application and consideration of enforcement 13 action. Palm Terrace's facilities are satisfactorily maintained. 14 Do the facilities meet effluent disposal requirements of Sections 17-15 Q. 16 6.055 and 17-6.080, Florida Administrative Code? No. The disposal problem at Zephyr Shores was discussed earlier in this 17 Α. testimony. The Palm Terrace plant discharges to two percolation/evaporation 18 ponds and also a 2.2 acre restricted area sprayfield and is meeting effluent 19 disposal requirements. 20 Are the collection, treatment and disposal facilities in compliance with 21 0. all the other provisions of Title 17, Florida Administrative Code, not 22 23 previously mentioned? As far as I know, yes. 24 Α. Have any of these system been the subject of any Department of 25 **Q**.

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Environmental Regulation enforcement action within the past two years?
 A. A consent order involving Zephyr Shores, comprised of six pages is being
 provided as Exhibit PB-1.

4 Q. Do you have anything further to add?

5 A. Yes. On November 27, 1990, an inspection of Palm Terrace showed the 6 facility was not reporting abnormal events as required. Specifically an 7 "office wall calendar," instead of the official operator's log, noted 16 days 8 in November, 1990, of solids loss. This was neither reported to the 9 Department nor recorded in the operator's log. A reinspection on May 2, 1991 10 indicated that at that time the problems were resolved.

11 Q. Does this conclude your testimony?

12 A. Yes, it does.

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2 Q. Please state your name and business address.
3 A. Raymond Van Loon, Volusia County Public Health Unit, 501 S. Clyde Morris

4 Blvd., P.O. Box 9190, Daytona Beach, FL 32120-9190.

5 Q. Please state a brief description of your educational background and 6 experience.

7 A. I graduated from college with a bachelor of science degree in civil
8 engineering.

9 Q. By whom are you presently employed?

10 A. I am employed by the Florida Department of Health and Rehabilitative
11 Services (HRS).

12 Q. How long have you been employed with the Department of Health and13 Rehabilitative Services and in what capacity?

14 A. I have been employed with HRS as licensed Professional Engineer II for
15 one year and eight months. I am the engineer in charge of the drinking water
16 program in Volusia County.

17 Q. What are your general responsibilities at the Department of Health and18 Rehabilitative Services?

19 A. My responsibilities include seeing that all water systems in Volusia
20 County comply with both the State and Federal Safe Drinking Water Acts. This
21 includes permitting, compliance monitoring, and enforcement.

Q. Are you familiar with Southern States Utilities, Inc.'s Deltona Lakes,
and Sugar Mill Water System in Volusia County?

24 A. Yes.

1

25 Q. Does the utility have a current construction permit from the Department

1 | of Environmental Regulation?

2 A. Yes.

3 Q. Please state the issuance date the construction permit.

4 A. For Deltona Lakes, the earliest construction permit date that I located
5 in the files was April 8, 1966. This appears to be the initial permit.

For Sugar Mill, the original issuance date of the construction permit
7 is January 25, 1979.

8 Q. Are the plants in compliance with their permits?

9 A. Yes.

10 Q. Are the utility's treatment facilities and distribution system 11 sufficient to serve its present customers?

12 A. Yes.

13 Q. Does the utility maintain the 20 psi minimum pressure throughout the 14 distribution system as required by Section 17-555.350, Florida Administrative 15 Code?

16 A. Yes.

17 Q. Does the utility have an adequate auxiliary power source in the event18 of a power outage?

19 A. Yes.

Q. Are the utility's water wells in a location complies with Section
17-555.312, Florida Administrative Code?

22 A. Yes.

Q. Does the utility have certified operators as required by Chapter 17-602,
Florida Administrative Code?

25 A. Yes.

1 Q. Has the utility established a cross-connection control program in 2 accordance with Section 17-555.360, Florida Administrative Code?

3 A. Yes.

4 Q. Is the overall maintenance of the treatment plant and distribution5 facilities satisfactory?

6 A. Yes.

Q. Does the water produced by the utility meet the State and Federal
maximum contaminant levels for primary and secondary water quality standards?
A. Yes, except Deltona Lakes. For the secondary standards at Deltona
Lakes, there have been levels of chlorides, iron, color and TDS exceeded the
MCLs in 1990, and recheck samples were required. SSU has not submitted the
analyses of recheck water samples.

Q. Does the utility monitor the organic contaminants listed in Section
14 17-550.410, Florida Administrative Code?

15 A. Yes.

16 Q. Do recent chemical analyses of raw and finished water, when compared to 17 regulations, suggest the need for additional treatment?

18 A. No. However, recent secondary chemical tests indicate that there may
19 be a need for additional treatment at Deltona Lakes.

20 Q. Does the utility maintain the required chlorine residual or its21 equivalent throughout the distribution system?

22 A. Yes.

Q. Are the plant and distribution systems in compliance with all the other
provisions of Chapter 17 Florida Administrative Code, not previously
mentioned?

| 1 | Α. | Yes. |
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| 2 | Q. | Has the Deltona Lakes or Sugar Mill System of Southern States Utilities, |
| 3 | Inc. | been the subject of any Department of Environmental Regulation |
| 4 | enfor | cement action or Department of Health and Rehabilitative Services within |
| 5 | the p | ast two years? |
| 6 | Α. | No. |
| 7 | Q. | Does SSU resell water from Astor West, Inc. for the Jungle Den system? |
| 8 | Α. | Yes. |
| 9 | Q. | Is the utility's distribution system sufficient to serve its present |
| 10 | custo | omers? |
| 11 | Α. | Yes. |
| 12 | Q. | Does SSU meet all applicable requirement of Chapter 17 of the Florida |
| 13 | Admin | istrative Code for this system? |
| 14 | Α. | Yes. |
| 15 | Q. | Has the Jungle Den System of Southern States Utilities, Inc. been the |
| 16 | subje | ect of any Department of Environmental Regulation enforcement action or |
| 17 | Depar | tment of Health and Rehabilitative Services within the past two years? |
| 18 | Α. | No. |
| 19 | Q. | Do you have anything further to add? |
| 20 | Α. | No, I do not. |
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- 4 -

| 1 | DIRECT TESTIMONY OF WILLIAM DARLING |
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| 2 | Q. Please state your name and business address. |
| 3 | A. My name is William E. Darling. My address is 3319 Maguire Blvd., Suite |
| 4 | 232, Orlando, Florida 32803. |
| 5 | Q. Please state a brief description of your educational background and |
| 6 | experience. |
| 7 | A. I received a Bachelor of Science in Biology from Stetson in 1958. I |
| 8 | have sixteen years experience with county and state environmental regulatory |
| 9 | agencies. |
| 10 | Q. By whom are you presently employed? |
| 11 | A. I am employed by the Florida Department of Environmental Regulation |
| 12 | (FDER). |
| 13 | Q. How long have you been employed with the FDER and in what capacity? |
| 14 | A. I have been employed by the FDER for 12 1/2 years: eight years in |
| 15 | enforcement, 3 years in domestic waste, and 1 $1/2$ years in the potable water |
| 16 | section. |
| 17 | Q. What are your general responsibilities at the FDER? |
| 18 | A. My responsibilities include but are not limited to supervising the |
| 19 | potable water monitoring and reporting section, enforcing federal and state |
| 20 | drinking water rules, and inspecting drinking water systems. |
| 21 | Q. Are you familiar with Southern States Utilities, Inc.'s (SSU) East Lake |
| 22 | Harris Estates, Western Shores, Venetian Village, Morningview, Sunshine Park |
| 23 | Way, Palisades, Palms Mobile Home Park, and Stone Mountain water systems in |
| 24 | Lake County? |
| 25 | A. Yes. |

Are the utility's treatment facilities and distribution system 1 Q. sufficient to serve its present customers? 2 3 Α. Yes. Does the utility maintain the 20 psi minimum pressure throughout the 0. 4 distribution system as required by Section 17-555.350, Florida Administrative 5 Code? 6 7 Α. Yes. Does the utility have an adequate auxiliary power source in the event 8 Q. of a power outage for these systems? 9 Yes. 10 Α. Are the utility's water wells in a location which complies Section 17-11 Q. 12 555.312, Florida Administrative Code? 13 Yes. Α. Does the utility have certified operators as required by Chapter 17-602, 14 Q. 15 Florida Administrative Code? 16 Yes. Α. Has the utility established a cross-connection control program in 17 0. accordance with Section 17-555.360, Florida Administrative Code? 18 Yes. 19 Α. Is the overall maintenance of these treatment plants and distribution 20 Q. 21 facilities satisfactory? 22 Α. Yes. Does the water produced by the utility meet the State and Federal 23 Q. maximum contaminant levels for primary and secondary water quality standards? 24 25 Α. Yes.

| 1 | Q. | Does the utility monitor the organic contaminants listed in Section 17- |
|----|-------|---|
| 2 | 550.4 | 10, Florida Administrative Code? |
| 3 | Α. | Yes. |
| 4 | Q. | Do recent chemical analyst of raw and finished water, when compared to |
| 5 | regul | ations, suggest the need for additional treatment? |
| 6 | Α. | No. |
| 7 | Q. | Does the utility maintain the required chlorine residual or its |
| 8 | equiv | alent throughout the distribution system? |
| 9 | Α. | Yes. |
| 10 | Q. | Are the plant and distribution systems in compliance with all the other |
| 11 | provi | sions of Chapter 17, Florida Administrative Code, not previously |
| 12 | menti | oned? |
| 13 | Α. | Yes. |
| 14 | Q. | Does SSU resell water from Brevard County for the Kingswood and Oakwood |
| 15 | syste | ems? |
| 16 | Α. | Yes. |
| 17 | Q. | Is the distribution system sufficient to serve the present customers? |
| 18 | Α. | Yes. |
| 19 | Q. | Does SSU meet all applicable requirement of Ch. 17 of the Florida |
| 20 | Admir | istrative Code for these two systems? |
| 21 | Α. | Yes. |
| 22 | Q. | Have any of these systems been the subject of any Department of |
| 23 | Envir | conmental Regulation enforcement action within the past two years? |
| 24 | Α. | No. |
| 25 | Q. | Do you have anything further to add? |
| | Α. | No. |

- 3 -

| 1 | DIRECT TESTIMONY OF DEBORAH OBLACZYNSKI |
|----|--|
| 2 | Q. Please state your name and business address. |
| 3 | A. My name is Deborah Lee Oblaczynski. |
| 4 | Department of Environmental Regulation, 1900 South Congress Avenue, Suite A, |
| 5 | West Palm Beach, FL 33406. |
| 6 | Q. Please state a brief description of your educational background and |
| 7 | experience. |
| 8 | A. I have a bachelor of science degree in biological science from the |
| 9 | Florida State University in 1989, and interdisciplinary minor in chemistry and |
| 10 | physics. I have one year and two months experience as an environmental |
| 11 | chemist with the McGinnes Laboratories, Inc. in West Palm Beach, Florida and |
| 12 | one year and five months experience as an environmental specialist in the |
| 13 | drinking water section of the Florida Department of Environmental Regulation. |
| 14 | Q. By whom are you presently employed? |
| 15 | A. I am employed by the Florida Department of Environmental Regulation |
| 16 | (DER). |
| 17 | Q. How long have you been employed with the Department of Environmental |
| 18 | Regulation and in what capacity? |
| 19 | A. One year and four months as an Environmental Specialist I and one month |
| 20 | as an Environmental Specialist II. |
| 21 | Q. What are your general responsibilities at the Department of |
| 22 | Environmental Regulation? |
| 23 | A. My responsibilities include tracking and determining compliance with |
| 24 | monitoring and reporting requirements for public water systems in Martin |
| 25 | County, inspections of 130 public water systems in Martin and St. Lucie |
| | |

Counties, and some enforcement responsibilities for systems out of compliance.
 Q. Are you familiar with Southern States Utilities, Inc.'s Leilani Heights,
 Fisherman's Haven, and Fox Run Water Systems in Martin County?

4 A. Yes.

Q. Does the utility have a current construction permit from the Departmentof Environmental Regulation?

7 A. Yes, except Fisherman's Haven.

8 Q. Please state the issuance date of the construction permit.

9 A. For Leilani Heights, the original issuance date of the construction 10 permit is July 6, 1973, Permit No. B-14659, for Plant No. 1 by HRS, and this 11 plant was never cleared for service. The Department is asking SSU to provide 12 related information for clearance. For Plant No.2, the original issuance date 13 is December 1, 1982, Permit No. WC-43-61732 by DER, and the plant was cleared 14 on December 12, 1983.

The Department has no construction permit record for Fisherman's Haven, and we are asking the utility to provide related information.

For Fox Run, WC-43-2054 was issued on November 8, 1977 for a 0.055 MGD 17 Currently this plant is in 18 plant with one well but it was never cleared. WC-43-102024 was issued on June 24, 1986 for a 0.035 MGD plant, 19 service. WC-43-148796 was issued on three new filters, and two gas chlorinators. 20 February 14, 1989 for upgrading treatment: two new filters, three backwash 21 ponds, and a 20,000 gallon storage tank. WC-43-180019 was issued on September 22 21, 1990 to construct a sodium hydroxide chemical feeding facility to aid in 23 the control of iron. However, SSU does not intend to install this chemical 24 feeding facility. WC-43-176328 was issued on February 25, 1991 to modify the 25

1 existing water treatment plant, including a second well of 8 inches, a new 2 high service pump, auxiliary power, a double walled fuel storage unit, a 3 curbed concrete pad beneath the auxiliary power unit, and a storage tank. It 4 is not cleared for service yet. WC-43-188475 was also issued on February 25, 5 1991 for the addition of eight new pressure filters. It is cleared for 6 service.

7 Q. Are the plants in compliance with their permits?

8 A. Yes, except Leilani Heights and Fisherman's Haven. The loss of chlorine
9 alarms were added to both plants without the Department's permits for
10 modifying the plants at Leilani Heights.

For Fisherman's Haven, because of no permit record, in the Department's opinion there has not been a plant design capacity established. An engineering evaluation will be necessary to properly rate the plant.

14 Q. Are the utility's treatment facilities and distribution system 15 sufficient to serve its present customers?

A. Yes, except Leilani Heights and Fisherman's Haven. The water plant at
Leilani Heights does not have adequate chlorine detention time to meet the
maximum day flow demand.

19 For Fisherman's Haven, answer depends upon determination of plant 20 capacity and comparison to actual flows because there is no construction 21 permit record.

Q. Does the utility maintain the 20 psi minimum pressure throughout the
distribution system as required by Section 17-555.350, Florida Administrative
Code?

25 A. Yes.

Q. Does the utility have an adequate auxiliary power source in the event
 of a power outage?

A. Yes, except Leilani Heights and Fisherman's Haven. No auxiliary power
source is provided as required at Leilani Heights and Fisherman's Haven. The
requirement for auxiliary power is based on population exceeding 350. In the
Department's opinion, based on 146 service connections and the type of
community of Fisherman's Haven, a definite potential to exceed 350 exists.

8 For Leilani Heights, the ability to meet fire control demand is 9 dependent on both Plants No.1 and No.2 being in service. Also the requirement 10 for two wells appears to be being met by Plant No.2. However, auxiliary power 11 should be provided to both plants. The company has not responded for this 12 issue.

Q. Are the utility's water wells in a location that complies with Section
14 17-555.312, Florida Administrative Code?

A. Yes. However, the well of Fisherman's Haven may be less than 100 feet
away from residential sewage plumbing, and the utility is required to submit
more information regarding this concern.

18 Q. Does the utility have certified operators as required by Chapter 17-602,
19 Florida Administrative Code?

20 A. Yes.

21 Q. Has the utility established a cross-connection control program in 22 accordance with Section 17-555.360, Florida Administrative Code?

23 A. Yes, the program is on file with the Department.

Q. Are the overall maintenance of the treatment plants and distributionfacilities satisfactory?

| 2 | Q. Does the water produced by the utility meet the State and Federal |
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| 3 | maximum contaminant levels for primary and secondary water quality standards? |
| 4 | A. Yes, except Fox Run. Iron is still above the O.3 mg/L maximum |
| 5 | contaminant level at Fox Run. It ranges from 0.3 to 0.6 mg/L. |
| 6 | Q. Does the utility monitor the organic contaminants listed in Section |
| 7 | 17-550.410, Florida Administrative Code? |
| 8 | A. Yes. |
| 9 | Q. Do recent chemical analyses of raw and finished water, when compared to |
| 10 | regulations, suggest the need for additional treatment? |
| 11 | A. No, except Fox Run. The water produced by Fox Run water plant still |
| 12 | exceeds MCLs for iron, even though the utility has just installed several new |
| 13 | filters. |
| 14 | Q. Does the utility maintain the required chlorine residual or its |
| 15 | equivalent throughout the distribution system? |
| 16 | A. Yes. |
| 17 | Q. Are the plant and distribution systems in compliance with all the other |
| 18 | provisions of Chapter 17, Florida Administrative Code, not previously |
| 19 | mentioned? |
| 20 | A. Yes, except Fisherman's Haven. Some construction and operational |
| 21 | deficiencies exist at Fisherman's Haven. There is inadequate protection of |
| 22 | well which has no well pad and is subject to inundation. There should be two |
| 23 | wells as required by rule, and inadequate detention time is provided for |
| 24 | chlorination. |
| 25 | Q. Has any of the water systems of Southern States Utilities, Inc. in |

| 1 | Martin County been the subject of any Department of Environmental Regulation |
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| 2 | enforcement action within the past two years? |
| 3 | A. No, except Fox Run. The Department has a current enforcement case |
| 4 | concerning iron levels. |
| 5 | Q. Do you have anything further to add? |
| 6 | A. No. |
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| 1 | DIRECT TESTIMONY OF WILLAIM THIEL |
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| 2 | Q. Please state your name and business address. |
| 3 | A. My name is William J. Thiel. My business address is the Department of |
| 4 | Environmental Regulation, 1801 S.E. Hillmoore Drive, Port St. Lucie, FL 34952. |
| 5 | Q. Please state a brief description of your educational background and |
| 6 | experience. |
| 7 | A. I have a bachelor of science degree in environmental science from the |
| 8 | Florida Institute of Technology in 1983 and more than seven years experience |
| 9 | in the environmental regulatory field. |
| 10 | Q. By whom are you presently employed? |
| 11 | A. Currently, I am employed by the Department of Environmental Regulation |
| 12 | (DER). |
| 13 | Q. How long have you been employed with the Department of Environmental |
| 14 | Regulation and in what capacity? |
| 15 | A. I have been employed with the DER for approximately four years as an |
| 16 | environmental specialist in domestic wastewater compliance and enforcement and |
| 17 | technical service, and three and a half years as a technician in the technical |
| 18 | service section. |
| 19 | Q. What are your general responsibilities at the Department of |
| 20 | Environmental Regulation? |
| 21 | A. My responsibilities include compliance assurance and enforcement |
| 22 | procedures for domestic wastewater facilities. |
| 23 | Q. Are you familiar with Southern States Utilities, Inc.'s wastewater |
| 24 | systems in Martin County particularly the Fox Run, Fisherman's Haven, and |
| 25 | Leilani Heights Systems? |
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1 A. Yes.

Q. Does the utility have current operating or construction permits from the
3 Department of Environmental Regulation?

4 A. Yes.

5 Q. Please state the issuance date and the expiration date of the operating
6 or construction permits.

7 A. For Fox Run, the permit DT 43-193523 was issued on December 13, 1991 and
8 will be expired on December 31, 1993.

9 For Fisherman's Haven, the construction permit DC 43-150277 was issued
10 on February 20, 1990 and the expiration date has been extended to February 28,
11 1993.

For Leilani Heights, the facility is currently under operating permit DO 43-194646 issued on October 14, 1991 and will be expired on October 14, 14 1996.

Q. Please state whether the permit is a temporary operating permit, and ifso, please describe the permit terms.

17 A. No, except Fox Run. See Exhibit WJT-1 for corrective action schedule.

18 Q. Are the plants in compliance with their permits?

19 A. The Fox Run system appears to be in compliance with effluent
20 requirements. However, the permittee is falling behind the permit's
21 corrective action schedule.

Yes for Fisherman's Haven, with the exception of occasional low chlorine
residual excursions in March 1992.

For Leilani Heights, a noncompliance letter was issued to Southern States Utilities following a DER inspection on June 2, 1992, regarding

- 2 -

bypassing of the filters, sludge in one of the percolation ponds and weir box,
 and lack of a standby blower as required by the permit. A response dated June
 25, 1992, has addressed the above deficiencies, though corrective actions have
 not been verified by DER inspection.

5 Q. Are the wastewater collection, treatment and disposal facilities
6 adequate to serve present customers based on permitted capacity?

7 A. Yes, except Fox Run. The effluent disposal facility of Fox Run is not
8 adequate. The facility of Fisherman's Haven is at less than 50% of its
9 permitted capacity.

For Leilani Heights, based on the submitted self monitoring data, the facilities are adequate. However, current flows are approaching the permitted capacity.

Q. Are the treatment and disposal facilities located in accordance with
Rule 17-600, Florida Administrative Code?

A. Yes. However, at Fisherman's Haven, the plant is located near a private potable well, and this well was constructed after the plant was in service. As such, the construction permit required the installation and sampling of an intercepting monitoring well. As groundwater violations have been reported by the utility, they are in the process of developing a more stringent monitoring program and developing a means to increase the level of treatment at the plant.

The wastewater treatment plant at Leilani Heights was constructed prior to Chapter 17-600, Florida Administrative Code. The wastewater treatment plant should have been located in accordance with the applicable rules at that time.

Q. Has the Department of Environmental Regulation (DER) required the
 utility to take any action so as to minimize possible adverse effects
 resulting from odors, noise, aerosol drift or lighting?

A. No for Fox Run and Fisherman's Haven. In the past several years at
Fisherman's Haven, there have been no problems. Though more careful attention
to operation was needed in 1987 following odor complaints.

Yes for Leilani Heights, pursuant to the consent order entered into with
Southern States Utilities, an engineering evaluation was undertaken to correct
odor problems. Vegetative screening, chemical addition, etc. were instituted.
Currently, odors do not appear to be a problem.

11 Q. Do the pump stations and lift stations meet DER requirements with 12 respect to location, reliability and safety?

A. Yes, at the time of permitting. DER regulations require that prior to construction, a permit must be obtained from DER unless the source is exempt from permitting. During the permitting process the application is reviewed by the Department to confirm the proposed construction provides reasonable assurances, that the facilities will meet DER requirements. After permitting, DER does not usually inspect the lift stations.

19 Q. Does the utility have certified operators as required by Chapter 17-602,
20 Florida Administrative Code?

21 A. Yes.

Q. Are the overall maintenance of the treatment, collection, and disposalfacilities satisfactory?

A. Yes, the maintenance appears satisfactory at Fisherman's Haven and
Leilani Heights with the exception of the recent problems noted above. For

Fox Run at this time, besides disposal facility, the treatment and collection
 systems are generally satisfactory.

Q. Does the facility meet all applicable technology based effluent
limitations (TBELS) and water quality based effluent limitations (WQBELS)?
A. Yes, as determined by the monthly self monitoring data submitted, the
facilities generally meet all technology based limits.

7 However at Fisherman's Haven, groundwater contamination has been
8 confirmed as above.

9 Q. Does the facility meet the effluent disposal requirements of Sections
10 17-600 and 17-610, Florida Administrative Code?

A. No for Fox Run. Not until the completion of alternate disposal system
or connection to a regional facility is accomplished as stipulated in the
temporary operating permit.

With regard to effluent limitations at Fisherman's Haven, the minimum chlorine residual for disinfection was not met on seven days during March 16 1992.

For Leilani Heights, the construction of the percolation ponds were permitted prior to Chapter 17-610, Florida Administrative Code. The facility should have met the applicable rules at that time.

Q. Are the collection, treatment and disposal facilities in compliance with
all the other provisions of Chapter 17, Florida Administrative Code, not
previously mentioned?

A. Yes. However for Fisherman's Haven, it is yes upon the completion of
modifications and upgrading of the construction permit and any corrective
actions required as a result of the groundwater contamination.

| 1 | Q. Has any wastewater systems of Southern States Utilities, Inc. in Martin |
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| 2 | County been the subject of any Department of Environmental Regulation |
| 3 | enforcement action within the past two years? |
| 4 | A. No. |
| 5 | Q. Do you have anything further to add? |
| 6 | A. No, I do not. |
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| 1 | DIRECT TESTIMONY OF JOHN POPE |
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| 2 | Q. Please state your name and business address. |
| 3 | A. John H. Pope, Department of Environmental Regulation, 160 Governmental |
| 4 | Center, Pensacola, FL 32501. |
| 5 | Q. Please state a brief description of your educational background and |
| 6 | experience. |
| 7 | A. I received a Bachelor of Science degree in environmental science in 1978 |
| 8 | from the University of West Florida, Pensacola, Florida. I have 15 years |
| 9 | environmental experience. |
| 10 | Q. By whom are you presently employed? |
| 11 | A. I am employed by the Florida Department of Environmental Regulation |
| 12 | (DER). |
| 13 | Q. How long have you been employed with the Department of Environmental |
| 14 | Regulation and in what capacity? |
| 15 | A. I have been employed by DER for seven years as an Environmental |
| 16 | Specialist. |
| 17 | Q. What are your general responsibilities at the Department of |
| 18 | Environmental Regulation? |
| 19 | A. My responsibilities include compliance and enforcement for public water |
| 20 | systems. |
| 21 | Q. Are you familiar with Southern States Utilities, Inc.'s Water System in |
| 22 | Washington County, particularly the Sunny Hills System? |
| 23 | A. Yes. |
| 24 | Q. Does the utility have a current construction permit from the Department |
| 25 | of Environmental Regulation? |

Currently there are no open water construction permits. 1 Α. Please state the issuance date and the expiration date of the operation 2 0. 3 or construction permit. The system was in existence at the inspection of the Department. 4 Α. Therefore, we did not issue an original construction permit for this system. 5 DER does not issue operating permits for potable water systems. 6 7 Are the utility's treatment facilities and distribution system Q. 8 sufficient to serve its present customers? Α. Yes. 9 Does the utility maintain the 20 psi minimum pressure throughout the 10 0. distribution system as required by Section 17-555.350, Florida Administrative 11 12 Code? Α. Yes. 13 Does the utility have an adequate auxiliary power source in the event 14 Q. of a power outage? 15 16 Α. Yes. Are the utility's water wells in a location that complies with Section 17 0. 17-555.312, Florida Administrative Code? 18 19 Α. Yes. Does the utility have certified operators as required by Chapter 17-602, 20 Q. 21 Florida Administrative Code? 22 Α. Yes. Has the utility established a cross-connection control program in 23 Q. 24 accordance with Section 17-555.360, Florida Administrative Code? 25 Α. Yes.

Q. Is the overall maintenance of the treatment plant and distribution
 facilities satisfactory?
 A. Yes.

Q. Does the water produced by the utility meet the State and Federal
maximum contaminant levels for primary and secondary water quality standards?
A. Yes.

7 Q. Does the utility monitor the organic contaminants listed in Section
8 17-550.410, Florida Administrative Code?

9 A. Yes.

10 Q. Do recent chemical analyses of raw and finished water, when compared to11 regulations, suggest the need for additional treatment?

12 A. No.

Q. Does the utility maintain the required chlorine residual or itsequivalent throughout the distribution system?

15 A. Yes.

16 Q. Are the plant and distribution systems in compliance with all the other 17 provisions of Chapter 17 Florida Administrative Code, not previously 18 mentioned?

19 A. Yes.

Q. Has the Sunny Hills System of Southern States Utilities, Inc. been the
subject of any Department of Environmental Regulation enforcement action
within the past two years?

23 A. No.

24 Q. Do you have anything further to add?

25 A. No, I do not.

DIRECT TESTIMONY OF LYNAL DEFALCO 1 Please state your name and business address. 2 0. My name is Lynal DeFalco and my business address is 7825 Baymeadows Way 3 Α. Suite 200-B, Jacksonville, FL 32256-7577. 4 Please state a brief description of your educational background and 5 0. 6 experience. I have a Bachelor of Arts Degree in Biology from Jacksonville 7 Α. University. I have over ten years experience in the Drinking Water Section of 8 DER and HRS. 9 By whom are you presently employed? 10 0. I am currently employed by The Florida Department of Environmental 11 Α. 12 Regulation. How long have you been employed with the Department of Environmental 13 Q. Regulation and in what capacity? 14 I have been employed in the potable water section of DER as an 15 Α. Environmental Specialist for approximately eight years. 16 are your general responsibilities at the Department of 17 0. What Environmental Regulation? 18 I perform field inspections of public drinking water systems and monitor 19 Α. compliance and enforcement of state and federal regulations. 20 Are you familiar with the Southern States Utilities Water Systems in 21 0. Clay County, particularly the Keystone Heights, Lakeview Villas and Postmaster 22 Village systems? 23 I am familiar with all of the systems through DER files. I have visited 24 Α. the Keystone Heights and Postmaster Village systems. I have not visited the 25

1 | Lakeview Villas system.

2 Q. Do the utilities have construction permits from the Department of3 Environmental Regulation?

"4 A. The systems do not have current construction permits.

5 Q. Are the utility's treatment facilities and distribution systems6 sufficient to serve its present customers?

7 A. Yes.

8 Q. Does the utility maintain the required 20 psi minimum pressure9 throughout the distribution systems?

10 A. Yes. I have not received customer complaints that indicate a pressure 11 problem.

12 Q. Do these systems have an adequate auxiliary power source in the event13 of a power outage?

14 A. The Keystone Heights system has adequate auxiliary power.

15 The Lakeview Villas is not required to have auxiliary power.

The Postmaster Village is required to have auxiliary power but does not have adequate auxiliary power. I have sent SSU a non-compliance letter and am waiting for a response.

19 Q. Are the utility's water wells located in compliance with Rule 20 17-555.312, Florida Administrative Code?

21 A. Yes.

Q. Does the utility have certified operators as required by Chapter 17-602,
Florida Administrative Code?

24 A. Yes.

25 Q. Has the utility established a cross-connection control program in

No written program is on file. SSU is required to develop a cross-2 Α. connection control program. However, it has been my experience with this 3 utility that each connection is checked for potential hazards and a ** 4 determination is made whether further protection is needed. 5 Is the overall maintenance of the treatment plants and distribution 6 0. facilities satisfactory? 7 Yes, I inspected the Postmaster Village and Keystone Heights systems in 8 Α. June 1992. Both systems were deficient because they do not have a loss of gas 9 chlorination capability alarm. I have sent SSU a non-compliance letter and am 10 waiting for a response. 11

accordance with Section 17-555.360, Florida Administrative Code?

Q. Does the water produced by the utilities meet the State and Federal
maximum contaminant levels for primary and secondary water quality standards?
A. Yes.

15 Q. Do the utilities monitor the organic contaminants listed in Rule 16 17-550.410, Florida Administrative Code?

17 A. Yes.

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Q. Do recent chemical analyses of raw and finished water, when compared to
regulations, suggest the need for additional treatment at any of the systems?
A. No.

Q. Do the utilities maintain the required chlorine residual or itsequivalent throughout the distribution systems?

23 A. Yes.

Q. Are the plants and distribution systems in compliance with all the other
provisions of Title 17, Florida Administrative Code, not previously mentioned?

Α. Yes. Have any of the SSU - Clay County systems been the subject of any Q. Department of Environmental Regulation enforcement action within the past two . years? Α. No. Do you have anything further to add? Q. No, I do not. Α.

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| DIRECT TESTIMONY OF THOMAS HAMILTO | N . |
|---|------------------------|
| 2 Q. Please state your name and business address. | |
| 3 A. My name is Thomas R. Hamilton and by business | address is HRS Duval |
| 4 County Public Health, 515 W. Sixth St., Jacksonville, F | L 32206. |
| 5 Q. Please state a brief description of your educat | ional background and |
| 6 experience. | |
| 7 A. I have a B.S. Degree in mechanical engineering fr | om Auburn University. |
| 8 I am a registered professional engineer, #24457. I have | been employed by HRS |
| 9 as an environmental engineer since January, 1972. | |
| 10 Q. By whom are you presently employed? | |
| 11 A. HRS Duval County Public Health Unit. | |
| 12 Q. How long have you been employed with the Duval Cour | nty Public Health Unit |
| 13 and in what capacity? | |
| 14 A. I have been employed with the Duval county public | health since October |
| 15 12, 1990 as a Professional Engineer Administrator | |
| 16 Q. What are your general responsibilities at the Duva | l County Public Health |
| 17 Unit? | |
| 18 A. I oversee the planing and implementation o | f the environmental |
| 19 engineering division programs. One of these programs | is the Florida Safe |
| 20 Drinking Water Act program. | |
| 21 Q. Are you familiar with the Southern States Utili | ties Water Systems in |
| 22 Duval County, particularly the Beacon Hills, Cobblestone | and Woodmere systems? |
| 23 A. Yes. The Beacon Hills and Cobblestone systems | are interconnected. I |
| 24 understand that in the PSC filing both of these systems | are referred to as the |
| | |

Q. Do the utilities have current construction permits from the Department
 of Environmental Regulation?

3 A. Yes. The systems have current permits for line extensions.

4 Q. Are the plants in compliance with their permits?

5 A. Yes. The limitation of 1546 ERCs for the Cobblestone system has been
6 exceeded. However, the system is interconnected to the Beacon Hills system and
7 this additional source is sufficient to satisfy the water demand.

8 Q. Are the utility's treatment facilities and distribution systems9 sufficient to serve its present customers?

Based on our information, all three plants have insufficient chlorine 10 Α. contact times. Because these plants are old, it is not clear how DER and the 11 Duval County Public Health Unit will address this problem. Also, the 12 Cobblestone plant is supplying more water than its design capacity. In order 13 for the interconnection with the Beacon Hills system to suffice for meeting 14 demand, the Cobblestone plant production must be limited to the plant design. 15 Does the utility maintain the required 20 psi minimum pressure 16 Q. throughout the distribution systems? 17

18 A. Yes. There have not been any pressure complaints in the past two years.
19 However, there had been pressure complaints in previous years.

Q. Does each system have an adequate auxiliary power source in the eventof a power outage?

A. The Beacon Hills and Woodmere systems have adequate auxiliary power. The
Cobblestone system does not have adequate auxiliary power. An official notice
was sent to SSU regarding this matter. SSU engineers believe that, in the
event of a power outage, the Beacon Hills plant is capable of supplying enough

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- 2 -

water for both the Beacon Hills and Cobblestone systems. If this is correct,
 the Cobblestone plant may not be required to have an auxiliary power source.
 The Duval County Public Health Unit is studying this situation to determine
 is an auxiliary power source at the Cobblestone plant will be required.

5 Q. Are the utility's water wells located in compliance with Section
6 17-555.312, Florida Administrative Code?

7 A. Yes.

8 Q. Does the utility have certified operators as required by Chapter 17-602,
9 Florida Administrative Code?

10 A. Yes.

11 Q. Has the utility established a cross-connection control program in 12 accordance with Section 17-555.360, Florida Administrative Code?

13 A. Yes.

14 Q. Is the overall maintenance of the treatment plants and distribution 15 facilities satisfactory?

A. Yes. With the exception of a leaking ground storage tank at the Beacon Hills plant. SSU was sent an official notice regarding this matter. SSU has stated that the ground storage tank is a double walled tank, and that the leak is water that has spilled over the first wall and become trapped between the two walls. If this is correct the problem may be less severe than previously thought. We are currently reviewing this matter to determine if additional enforcement action will be required.

Q. Does the water produced by the utilities meet the State and Federal
maximum contaminant levels for primary and secondary water quality standards?
A. Yes.

Q. Do the utilities monitor the organic contaminants listed in Section
 2 17-550.410, Florida Administrative Code?

3 A. Yes.

Q. Do recent chemical analyses of raw and finished water, when compared to
regulations, suggest the need for additional treatment at any of the systems?
A. No. However, as mentioned previously, retention time for hydrogensulfide reduction limits the plant capacity and the chlorine contact time is
inadequate during peak flows.

9 Q. Do the utilities maintain the required chlorine residual or its 10 equivalent throughout the distribution systems?

11 A. Yes.

12 Q. Are the plants and distribution systems in compliance with all the other
13 provisions of Title 17, Florida Administrative Code, not previously mentioned?
14 A. Yes.

Q. Have any of the SSU Duval County systems been the subject of any
Department of Environmental Regulation or Duval County Public Health Unit
enforcement action within the past two years?

18 A. Yes. As mentioned previously, an official notice was sent to SSU 19 regarding the leaking ground storage tank at the Beacon Hills plant and the 20 lack of auxiliary power at the Cobblestone plant. SSU has responded to both 21 of the problems and the problems are being reviewed.

- 22 Q. Do you have anything further to add?
- 23 A. No, I do not.
- 24

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- 4 -

| Q. Please state your name and business address. A. My name is Vincent Seibold and my business address is 7825 Baymea Way Suite 200-B, Jacksonville, FL 32256-7577 Q. Please state a brief description of your educational background experience. A. I earned a Bachelor of Science Degree in Environmental Engineering | |
|---|------|
| 4 Way Suite 200-B, Jacksonville, FL 32256-7577 5 Q. Please state a brief description of your educational background 6 experience. | |
| 5 Q. Please state a brief description of your educational background 6 experience. | dows |
| 6 experience. | ۰. |
| | and |
| 7 A. I earned a Bachelor of Science Degree in Environmental Engineerin | |
| | g in |
| 8 December 1989. I have been employed with DER since December 1989. | |
| 9 Q. By whom are you presently employed? | |
| 10 A. The Florida Department of Environmental Regulation. | |
| 11 Q. How long have you been employed with the Department of Environme | ntal |
| 12 Regulation and in what capacity? | |
| 13 A. I have bee employed with DER for over two years. From December 198 | 9 to |
| 14 April 1990 I was an Engineer I in the domestic waste section. From April | 1990 |
| 15 to June 1991 I was an Engineer 2 in the industrial waste section. I have | been |
| 16 employed as an Engineer 3 in the potable water section since June 1991. | |
| 17 Q. What are your general responsibilities at the Department | of |
| 18 Environmental Regulation? | |
| 19 A. I conduct inspections of public water systems, review pe | rmit |
| 20 applications and engineering drawings, investigate water quality compla | ints |
| 21 and review water chemical data, and prepare and transmit enforcement rel | ated |
| 22 documents. | |
| 23 Q. Are you familiar with Southern States Utilities Water System in Na | ssau |
| 24 County, particularly the Amelia Island System? | |
| 25 A. Yes, I have been a DER inspector for Nassau County for the past y | |

| 1 | I conducted a sanitary survey at Amelia Island on August 8, 1991. |
|----|---|
| 2 | Q. Are the utility's treatment facilities and distribution system |
| 3 | sufficient to serve its present customers? |
| 4 | A. Yes. |
| 5 | Q. Does the utility maintain the required 20 psi minimum pressure |
| 6 | throughout the distribution system? |
| 7 | A. Yes. |
| 8 | Q. Does the utility have an adequate auxiliary power source in the event |
| 9 | of a power outage? |
| 10 | A. Yes. |
| 11 | Q. Are the utility's water wells located in compliance with Rule |
| 12 | 17-555.312, Florida Administrative Code? |
| 13 | A. Yes. |
| 14 | Q. Does the utility have certified operators as required by Rule 17-602, |
| 15 | Florida Administrative Code? |
| 16 | A. Yes. |
| 17 | Q. Has the utility established a cross-connection control program in |
| 18 | accordance with Rule 17-555.360, Florida Administrative Code? |
| 19 | A. No. SSU is required to develop a cross-connection control program. I |
| 20 | informed SSU of their need to develop a program in a letter dated 11/7/91. |
| 21 | Q. Is the overall maintenance of the treatment plant and distribution |
| 22 | facilities satisfactory? |
| 23 | A. Yes. During my survey on August 8, 1991 I noted two deficiencies. The |
| 24 | roof on Aerator needed maintenance or replacement and the air relief valve on |
| 25 | 60hp pump was leaking. |

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- 2 -

| 1 | The aerator roof was replaced on 10/17/91. Air valve leak was repaired |
|----|--|
| 2 | the same day as the inspection. |
| 3 | Q. Does the water produced by the utility meet the State and Federal |
| 4 | maximum contaminant levels for primary and secondary water quality standards? |
| 5 | A. Yes. |
| 6 | Q. Does the utility monitor the organic contaminants listed in Section |
| 7 | 17-550.410, Florida Administrative Code? |
| 8 | A. Yes. |
| 9 | Q. Do recent chemical analyses of raw and finished water, when compared to |
| 10 | regulations, suggest the need for additional treatment? |
| 11 | A. No. |
| 12 | Q. Does the utility maintain the required chlorine residual or its |
| 13 | equivalent throughout the distribution system? |
| 14 | A. Yes. |
| 15 | Q. Are the plant and distribution systems in compliance with all the other |
| 16 | provisions of Title 17, Florida Administrative Code, not previously mentioned? |
| 17 | A. Yes. |
| 18 | Q. Has the Amelia Island been the subject of any Department of |
| 19 | Environmental Regulation enforcement action within the past two years? |
| 20 | A. No. |
| 21 | Q. Do you have anything further to add? |
| 22 | A. No, I do not. |
| 23 | |
| 24 | |
| 25 | |

- 3 -

| 1 | DIRECT TESTIMONY OF JAMES MAHER |
|----|--|
| 2 | Q. Please state your name and business address. |
| 3 | A. My name is James R. Maher and my business address is 7825 Baymeadows Rd. |
| 4 | Suite 200-B, Jacksonville, FL 32256-7577 |
| 5 | Q. Please state a brief description of your educational background and |
| 6 | experience. |
| 7 | A. I received a Bachelor of Science Degree in Chemical Engineering from |
| 8 | Lehigh University. I served as a Naval Engineer on the USS Forrestal. I have |
| 9 | also been employed as an environmental engineer for HRS. I have been employed |
| 10 | for approximately four years in the drinking water section of DER. |
| 11 | Q. By whom are you presently employed? |
| 12 | A. The Florida Department of Environmental Regulation. |
| 13 | Q. How long have you been employed with the Department of Environmental |
| 14 | Regulation and in what capacity? |
| 15 | A. I have been employed with DER for approximately 4 years. I am currently |
| 16 | an Engineer 4 in the Potable Water Section. |
| 17 | Q. What are your general responsibilities at the Department of |
| 18 | Environmental Regulation? |
| 19 | A. I inspect public water facilities, monitor system compliance, recommend |
| 20 | corrective action for deficiencies and recommend enforcement action when |
| 21 | necessary. I also permit new systems and upgrades. |
| 22 | Q. Are you familiar with the Southern States Utilities Water Systems in |
| 23 | Putnam County, particularly the Beechers Point, Hermits Cove, Interlachen Lake |
| 24 | Estates, Palm Port, Park Manor, Pomona Park, River Grove, River Park, Saratoga |
| 25 | Harbor, Silver Lake Oaks,St. Johns Highlands, Welaka and Wootens systems? |
| | |

Yes, I am familiar with all of these water systems. 1 Α. 2 Are the utility's distribution systems sufficient to serve its present Q. 3 customers? 4 Α. Yes. 5 0. Does the utility maintain the required 20 psi minimum pressure 6 throughout the distribution systems? Yes. 7 Α. 8 Does each system have an adequate auxiliary power source in the event 0. 9 of a power outage? The Beechers Point, Palm Port, River Grove, Silver Lake Oaks, St. Johns 10 Α. Highlands, Welaka and Wootens systems are not required to have auxiliary 11 12 power. 13 The Hermits Cove system has an adequate auxiliary power source as 14 required by DER. The Interlachen Lake Estates system does not have adequate auxiliary 15 power as required by DER. A permit has been issued to install the auxiliary 16 17 power source, but the work has not been completed. The Pomona Park system does not have adequate auxiliary power as 18 required by DER. I have issued a non-compliance letter to SSU about this 19 20 matter. I am currently waiting for a response from SSU. The River Park system does not have adequate auxiliary power as required 21 by DER. A permit has been issued to install the auxiliary power source, but 22 23 the work has not been completed. The Saratoga Harbor system does not have adequate auxiliary power as 24 required by DER. I have issued a non-compliance letter to SSU about this 25

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- 2 -

2 Q. Are the utility's water wells located in compliance with Rule 17-555.312, Florida Administrative Code? 3 Α. Yes. 4 5 Q. Does the utility have certified operators as required by Chapter 17-602, 6 Florida Administrative Code? Α. Yes. 7 Has the utility established a cross-connection control program in 8 Q. accordance with Section 17-555.360, Florida Administrative Code? 9 10 Α. I am not aware of a cross-connection program established by any of the Putnam county systems. SSU is responsible for developing a cross-connection 11 12 control program. Is the overall maintenance of the treatment plants and distribution 13 Q. facilities satisfactory? 14 Yes. Southern States corrects minor deficiencies when they are noted. 15 Α. Does the water produced by the utilities meet the State and Federal 16 Q. maximum contaminant levels for primary and secondary water quality standards? 17 The water produced by the Interlachen Lake Estates, Palm Port, River 18 Α. Grove and Welaka systems meet state and federal maximum contaminant levels for 19

matter. I am currently waiting for a response from SSU.

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The Beechers Point system does not meet the primary MCL for Sodium. The Beechers Point system does meet the secondary MCLs for Chloride and TDS. Additional treatment or additional source of supply is needed. I have sent a non-compliance letter to SSU about their water quality. SSU has informed me they have hired a engineering firm to study the problem and recommend a

primary and secondary water quality standards.

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- 3 -

1 solution. I am currently waiting for this report.

The Hermits Cove system does not meet the secondary MCLs for Manganese and TDS. These contaminants did not clear the 1992 rechecks. I have sent a non-compliance letter to SSU about their water quality. SSU has informed me they have hired a engineering firm to study the problem and recommend a solution. I am currently waiting for this report.

7 The Park Manor water plant is no longer in operation. Water is supplied
8 through a interconnection with the Interlachen Lake Estates water system.

9 The Pomona Park system showed high levels of Manganese in the 1992 10 analysis. The 1992 rechecks confirmed the Manganese levels exceed the MCLs but 11 the test results were erratic. We are allowing additional sampling before 12 additional treatment, is mandated.

The River Park system does not meet the secondary MCLs for iron. High iron levels were measured in 1985 and 1988, but the rechecks cleared the MCLs both years. However, the rechecks did not clear the MCLs in 1992. Also, Color is at the current MCL. I have sent a non-compliance letter to SSU about their water quality. SSU has informed me they have hired a engineering firm to study the problem and recommend a solution. I am currently waiting for this report.

19 The Saratoga Harbor system meets the primary and secondary MCLs with 20 some qualification. The odor levels exceeded the MCL but the rechecks are 21 erratic and additional sampling is needed before the Odor level is confirmed 22 to exceed the MCL. The aerator and ground storage tank are adequately sized. 23 The Silver Lake Oaks system meets primary and secondary MCLs. However, 24 iron levels fluctuate greatly, so filtration may be required in the future. 25 The St. Johns Highlands system meets primary and secondary MCLs.

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 However, TDS and chloride barely cleared the 1992 rechecks.
 The Wootens system does not meet secondary MCLs. Color, odor and turbidity levels currently exceed the MCLs. It should be noted that none of

4 these parameters exceeded the MCLs before 1991. I have sent a non-compliance 5 letter to SSU about their water quality. SSU has informed me they have hired 6 a engineering firm to study the problem and recommend a solution. I am 7 currently waiting for this report.

- 8 Q. Do the utilities monitor the organic contaminants listed in Rule
 9 17-550.410, Florida Administrative Code?
- 10 A. Yes.

11 Q. Do the utilities maintain the required chlorine residual or its 12 equivalent throughout the distribution systems?

13 A. Yes, generally. When inspections note a low chlorine residual, adequate
14 levels are soon restored.

Q. Are the plants and distribution systems in compliance with all the other
provisions of Title 17, Florida Administrative Code, not previously mentioned?
A. Yes.

18 Q. Have any of the SSU - Putnam County water systems been the subject of
19 any Department of Environmental Regulation enforcement action within the past
20 two years?

21 A. Yes. Warning notices were issued for past due chemical analyses. The
22 chemical analyses have now been received and the violations cleared.

23 Q. Do you have anything further to add?

24 A. No, I do not.

| 1 | DIRECT TESTIMONY OF CINDY HAYNIE |
|----|--|
| 2 | Q. Please state your name and business address. |
| 3 | A. My name is Cindy Haynie. My business address is 3319 Maguire Blvd., |
| 4 | Orlando, Florida 32803-3767. |
| 5 | Q. Please state a brief description of your educational background and |
| 6 | experience. |
| 7 | A. I received a B.S. in Food Technology from Texas Tech University IN 1979 |
| 8 | and have 3½ years experience in the environmental field. |
| 9 | Q. By whom are you presently employed? |
| 10 | A. I am employed by the Florida Department of Environmental Regulation. |
| 11 | Q. How long have you been employed with the Department of Environmental |
| 12 | Regulation and in what capacity? |
| 13 | A. I have been with DER for 17 months as an Environmental Specialist, |
| 14 | Drinking Water. |
| 15 | Q. What are your general responsibilities at the Department of |
| 16 | Environmental Regulation? |
| 17 | A. My general responsibilities include enforcement and compliance |
| 18 | monitoring of public water systems. |
| 19 | Q. Are you familiar with Southern States' Holiday Heights and University |
| 20 | Shores water treatment systems? |
| 21 | A. Yes. |
| 22 | Q. Are the utility's treatment facilities and distribution system |
| 23 | sufficient to serve its present customers? |
| 24 | A. Yes. |
| 25 | Q. Does the utility maintain the required 20 psi minimum pressure |

1 throughout the distribution system?

2 A. Yes.

3 Q. Does the utility have an adequate auxiliary power source in the event4 of a power outage?

5 A. Yes.

6 Q. Are the utility's water wells located in compliance with Section
7 17-555.312, Florida Administrative Code?

8 A. Yes, for University Shores. No, for Holiday Heights. The Holiday
9 Heights well is within 100 feet of a wastewater plumbing discharge. At this
10 time DER has accepted this situation.

Q. Does the utility have certified operators as required by Chapter 17-602,
 Florida Administrative Code?

13 A. Yes.

14 Q. Has the utility established a cross-connection control program in 15 accordance with Section 17-555.360, Florida Administrative Code?

16 A. Yes.

17 Q. Is the overall maintenance of the treatment plant and distribution 18 facilities satisfactory?

19 A. Yes.

Q. Does the water produced by the utility meet the State and Federal
maximum contaminant levels for primary and secondary water quality standards?
A. Yes.

Q. Does the utility monitor the organic contaminants listed in Section
17-550.410, Florida Administrative Code?

25 A. Yes.

Do recent chemical analyses of raw and finished water, when compared to 1 Q. regulations, suggest the need for additional treatment? 2 3 No. Α. Does the utility maintain the required chlorine residual or its 4 Q. 5 equivalent throughout the distribution system? 6 Yes. Α. 7 Has the water system of the Utility been the subject of any Department Q. of Environmental Regulation enforcement action within the past two years? 8 9 Α. Yes. Do you have anything further to add? 10 Q. 11 Α. No. 12 13 14 15 16 17 18 19 20 21 22 23 24 25

- 3 -

| 1 | DIRECT TESTIMONY OF ROBERTO ANSAG |
|----|--|
| 2 | Q. Please state your name and business address. |
| 3 | A. My name is Roberto Ansag. My address is 3319 Maguire Blvd., Suite 232, |
| 4 | Orlando, Florida 32803-3767. |
| 5 | Q. Please state a brief description of your educational background and |
| 6 | experience. |
| 7 | A. I graduated from Rollins College with a degree in Environmental Science |
| 8 | in 1983. I have been employed with the Florida Department of Environmental |
| 9 | Regulation (FDER) since 1985. |
| 10 | Q. By whom are you presently employed? |
| 11 | A. I am employed by the Florida Department of Environmental Regulation |
| 12 | (FDER). |
| 13 | Q. How long have you been employed with the Department of Environmental |
| 14 | Regulation and in what capacity? |
| 15 | A. I have worked at the FDER for 7 years and am now an Environmental |
| 16 | Supervisor II. |
| 17 | Q. What are your general responsibilities at the Department of |
| 18 | Environmental Regulation. |
| 19 | A. My responsibilities are to ensure that public water systems are in |
| 20 | compliance with Florida's potable drinking water rules (Chapter 17-550, |
| 21 | Florida Administrative Code). |
| 22 | Q. Are you familiar with Southern States Utilities, Inc's Citrus Park and |
| 23 | Salt Springs water systems in Marion County? |
| 24 | A. Yes. |
| 25 | Q. Are the utility's treatment facilities and distribution system |

2 A. Yes.

Q. Does the utility maintain the 20 psi minimum pressure throughout the
distribution system as required by Section 17-555.350, Florida Administrative
Code?

6 A. Yes.

7 Q. Does the utility have an adequate auxiliary power source in the event8 of a power outage for these systems?

9 A. Yes.

10 Q. Are the utility's water wells in a location which complies Section 17-

11 555.312, Florida Administrative Code?

12 A. Yes.

Q. Does the utility have certified operators as required by Chapter 17-602,
Florida Administrative Code?

15 A. Yes.

16 Q. Has the utility established a cross-connection control program in 17 accordance with Section 17-555.360, Florida Administrative Code?

18 A. Yes.

19 Q. Is the overall maintenance of the treatment plant and distribution 20 facilities satisfactory?

21 A. Yes.

Q. Does the water produced by the utility meet the State and Federal
maximum contaminant levels for primary and secondary water quality standards?
A. Yes.

25 Q. Does the utility monitor the organic contaminants listed in Section 17-

- 1 | 550.410, Florida Administrative Code?
- 2 A. Yes.

3 Q. Do recent chemical analysis of raw and finished water, when compared to
4 regulations, suggest the need for additional treatment?

5 A. No.

6 Q. Does the utility maintain the required chlorine residual or its7 equivalent throughout the distribution system?

8 A. Yes.

9 Q. Are the plant and distribution systems in compliance with all the other 10 provisions of Chapter 17 Florida Administrative Code, not previously 11 mentioned?

12 A. Yes.

Q. Have any of these water systems been the subject of any Department of
Environmental Regulation enforcement action within the past two years?

15 A. Yes.

16 Q. Are you familiar with Southern States Utilities, Inc. Daetwyler Shores,

17 Lake Conway Park, and Westmont water systems in Orange County?

18 A. Yes.

19 Q. Does SSU resell water from the Orlando Utilities Commission for the 20 above systems in Orange County?

21 A. Yes.

22 Q. Is the distribution system sufficient to serve the present customers?

23 A. Yes.

Q. Does SSU meet all other applicable requirements of Ch. 17 of the FloridaAdministrative Code for these three systems?

| 1 | A. Ye | es. |
|----|----------|--|
| 2 | | |
| 3 | Q. Ha | ave any of these systems been the subject of Department of |
| 4 | Environ | mental Regulation enforcement action within the past two years? |
| 5 | A. Ye | es. SSU failed to submit sufficient numbers of satisfactory monthly |
| 6 | bacterio | ological tests at the Westmont system. The utility paid a fine and the |
| 7 | case was | s closed on 4/22/91. |
| 8 | Q. Do | o you have anything further to add? |
| 9 | A. No | 0. |
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| 1 | DIRECT TESTIMONY OF ROMEO ENAGE |
|----|--|
| 2 | Q. Please state your name and business address. |
| 3 | A. My name is Romeo Enage. My business address is 3319 Maguire Blvd., |
| 4 | Suite 232, Orlando, Florida 32803-3767. |
| 5 | Q. Please state a brief description of your educational background and |
| 6 | experience. |
| 7 | A. I received a B.S. in Civil Engineering from University of Baguio, |
| 8 | Philippines in 1978. I have 13 years experience in water supply engineering. |
| 9 | Q. By whom are you presently employed? |
| 10 | A. I am employed by the Florida Department of Environmental Regulation. |
| 11 | Q. How long have you been employed with the Department of Environmental |
| 12 | Regulation and in what capacity? |
| 13 | A. I have been employed for $1\frac{1}{2}$ years as an Engineer I. |
| 14 | Q. What are your general responsibilities at the Department of |
| 15 | Environmental Regulation? |
| 16 | A. My responsibilities include enforcement, conducting sanitary surveys and |
| 17 | compliance inspections related to public drinking water. |
| 18 | Q. Are you familiar with Southern States' Apple Valley, Chuluota, Dol Ray |
| 19 | Manor, Druid Hills, Fern Park, Harmony Homes, Lake Brantley and Meredith Manor |
| 20 | water treatment systems? |
| 21 | A. Yes. |
| 22 | Q. Are all treatment plants in compliance with their permit(s)? |
| 23 | A. Yes. |
| 24 | Q. Are the utility's treatment facilities and distribution systems |
| 25 | sufficient to serve its present customers? |

1 A. Yes.

2 Q. Does the utility maintain the required 20 psi minimum pressure3 throughout the distribution system?

4 A. Yes.

5 Q. Does the utility have an adequate auxiliary power source in the event6 of a power outage?

7 A. Yes, except for Harmony Homes, Lake Brantley and Lake Harriet Estates.
8 Those systems serve fewer than 350 people and are exempt from the emergency
9 power requirement.

10 Q. Are the utility's water wells located in compliance with Section 11 17-555.312, Florida Administrative Code?

12 A. Yes.

Q. Does the utility have certified operators as required by Chapter 17-602,
Florida Administrative Code?

15 A. Yes.

16 Q. Has the utility established a cross-connection control program in 17 accordance with Section 17-555.360, Florida Administrative Code?

18 A. Yes.

25

19 Q. Is the overall maintenance of the treatment plant and distribution 20 facilities satisfactory?

A. Yes, except for minor deficiencies in various systems which have been
reported to the Utility and have been rectified.

Q. Does the water produced by the utility meet the State and Federal

- 2 -

maximum contaminant levels for primary and secondary water quality standards? 1 Yes, except for the Chuluota facility. The combined Radium-226 and 2 Α. Radium 288 level registered 7.01 pCi/L. This level exceeds the maximum 3 contaminate level (MCL) of 5.0 pCi/L. Pursuant to Rule 17-550.510 (7) (a) 10, 4 Florida Administrative Code, quarterly sampling shall be required until the 5 6 annual average does not exceed the MCL. 7 Does the utility monitor the organic contaminants listed in Section Q. 8 17-550.410, Florida Administrative Code?

9 A. Yes.

10 Q. Do recent chemical analyses of raw and finished water, when compared to 11 regulations, suggest the need for additional treatment?

12 A. No.

Q. Does the utility maintain the required chlorine residual or itsequivalent throughout the distribution system?

15 A. Yes.

16 Q. Has the water system of the Utility been the subject of any Department 17 of Environmental Regulation enforcement action within the past two years?

18 A. No.

19 Q. Do you have anything further to add?

20 A. No.

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- 3 -

| 1 | DIRECT TESTIMONY OF MIRIAM HUNT-BOATENG |
|----|---|
| 2 | Q. Please state your name and business address. |
| 3 | A. My name is Miriam Hunt-Boateng. My business address is 3319 Maguire |
| 4 | Blvd., Orlando, Florida 32803-3767. |
| 5 | Q. Please state a brief description of your educational background and |
| 6 | experience. |
| 7 | A. I received a B.S. in Electrical Engineering from Pennsylvania State |
| 8 | University. I have a total of 5 years of water regulatory experience in the |
| 9 | States of Connecticut (Dept. of Public Utility Control) and Florida. |
| 10 | Q. By whom are you presently employed? |
| 11 | A. I am presently employed by the Florida Department of Environmental |
| 12 | Regulation in the Central District. |
| 13 | Q. How long have you been employed with the Department of Environmental |
| 14 | Regulation and in what capacity? |
| 15 | A. I have been employed by DER approximately 3 months as an Engineer I in |
| 16 | the Drinking Water Compliance/Enforcement Section. |
| 17 | Q. What are your general responsibilities at the Department of |
| 18 | Environmental Regulation? |
| 19 | A. My general responsibilities include inspecting public water systems and |
| 20 | examining all engineering drawings and related technical data. |
| 21 | Q. Are you familiar with Southern States' Bay Lake Estates, Fountains, |
| 22 | Intercession City, Lake Ajay Village, Pineridge Estates, Tropical Park and |
| 23 | Windsong water treatment systems? |
| 24 | A. Yes. |
| 25 | Q. Are all plants in compliance with current permit(s)? |

1 A. Yes.

2 Q. Are the utility's treatment facilities and distribution systems3 sufficient to serve its present customers?

4 A. Yes.

5 Q. Does the utility maintain the required 20 psi minimum pressure6 throughout the distribution systems?

7 A. Yes.

8 Q. Does the utility have an adequate auxiliary power source in the event9 of a power outage?

10 A. Yes, for Intercession City, Pineridge Estates, Tropical Park and
11 Windsong. No, for Bay Lake Estates, Fountains and Lake Ajay Village.
12 According to DER Rule 17-555.320(6) since these systems serve fewer than 350
13 people, emergency power is not required.

14 Q. Are the utility's water wells located in compliance with Section15 17-555.312, Florida Administrative Code?

16 A. Yes, for Bay Lake Estates, Fountains, Lake Ajay Village, Pineridge
17 Estates and Windsong. Intercession City and Tropical Park each have a well
18 within 100 feet of a septic tank or a wastewater plumbing source, however, DER
19 has currently accepted both wells.

Q. Does the utility have certified operators as required by Chapter 17-602,
Florida Administrative Code?

22 A. Yes.

Q. Has the utility established a cross connection control program in
accordance with Section 17-555.360, Florida Administrative Code?

25 A. No, for all systems.

Q. What is required to bring the utility into compliance with the cross connection control program?

3 A. The Utility must submit a written cross connection control program to4 this department and provide a copy to each resident.

5 Q. Is the overall maintenance of the treatment plant and distribution 6 facilities satisfactory?

7 A. Yes, for Bay Lake Estates, Fountains, Lake Ajay Village, Pineridge
8 Estates and Tropical Park. No, for Intercession City and Windsong.
9 Intercession City's hydropneumatic tank shows evidence of corrosive pitting
10 and should be repaired or replaced. Windsong, at the time of inspection on
11 9/29/92, was utilizing the interconnection to the City of Kissimmee water
12 system due to customer complaints of sand in the distribution lines.

Q. Does the water produced by the utility meet the State and Federal
maximum contaminant levels for primary and secondary water quality standards?
A. Yes.

16 Q. Does the utility monitor the organic contaminants listed in Section 17 17-550.410, Florida Administrative Code?

18 A. Yes.

19 Q. Do recent chemical analyses of raw and finished water, when compared to20 regulations, suggest the need for additional treatment?

21 A. No.

Q. Does the utility maintain the required chlorine residual or itsequivalent throughout the distribution system?

24 A. Yes.

25 Q. Has the water system of the Utility been the subject of any Department

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- 3 -

1 of Environmental Regulation enforcement action within the past two years?

2 A. No.

3 Q. Do you have anything further to add?

A. No, except with regard to Bay Lakes Estates and Windsong. At Bay Lakes
Estates, a sanitary survey was conducted by this department on September 27,
1990, and SSU was told the pressure tank was not being maintained in good
operating condition. The access manhole was rusted. On October 2, 1990, the
pressure tank ruptured. The tank was replaced and the system reinspected on
9/24/91 and 9/29/92. No major deficiencies were noted.

The Windsong system has a history of pumping sand from the well since April of 1989. The Utility attempted to correct the problem by installing a 6 inch PVC liner and packer to a depth of 220 feet. The Utility's explanation for the 9/29/92 problem of sand in the distribution system was a buildup of sand in the hydropneumatic tank.

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- 4 -

| 1 | DIRECT TESTIMONY OF THOMAS CHERUKARA |
|----|---|
| 2 | Q. Please state your name and business address. |
| 3 | A. My name is Thomas Cherukara, my business address is 2295 Victoria |
| 4 | Avenue, Ft. Myers, Florida 33901. |
| 5 | Q. Please state a brief description of your educational background and |
| 6 | experience. |
| 7 | A. I received a B.S. in Mechanical Engineering from Ranchi University in |
| 8 | Ranchi, India in 1978, and a Master of Science in Material Science and |
| 9 | Engineering (M.S.E.) from Rochester Institute of Technology in 1984. I have |
| 10 | 11 years experience in mechanical construction and 3 years in environmental |
| 11 | engineering. |
| 12 | Q. By whom are you presently employed? |
| 13 | A. I am employed by the Department of Environmental Regulation. |
| 14 | Q. How long have you been employed with the Department of Environmental |
| 15 | Regulation and in what capacity? |
| 16 | A. I have been employed 3 years as a Professional Engineer. |
| 17 | Q. What are your general responsibilities at the Department of |
| 18 | Environmental Regulation? |
| 19 | A. I supervise permitting, compliance and enforcement in the drinking water |
| 20 | section. |
| 21 | Q. Are you familiar with Southern States' Burnt Store water treatment |
| 22 | system? |
| 23 | A. Yes. |
| 24 | Q. Does the utility have a construction permit(s) from the Department of |
| 25 | Environmental Regulation? |

Yes. 1 Α. Please state the issuance date of the construction permit(s). 2 0. WC08-180225 dated 1/14/91 3 Α. Is the plant in compliance with its permit(s)? 4 0. 5 Yes. Α. Are the utility's treatment facilities and distribution system 6 Q. 7 sufficient to serve its present customers? 8 Yes. Α. Does the utility maintain the required 20 psi minimum pressure 9 Q. throughout the distribution system? 10 11 Α. Yes. Does the utility have an adequate auxiliary power source in the event 12 Q. 13 of a power outage? Yes 14 Α. Are the utility's water wells located in compliance with Section 15 Q. 17-555.312, Florida Administrative Code? 16 17 Α. Yes. Does the utility have certified operators as required by Chapter 17-602, 18 0. Florida Administrative Code? 19 20 Α. Yes. Has the utility established a cross-connection control program in 21 0. 22 accordance with Section 17-555.360, Florida Administrative Code? 23 Α. No. What is required to bring the utility into compliance with the cross-24 Q. 25 connection control program?

A. They must develop a cross-connection control plan and submit it to the
 department for approval.

3 Q. Is the overall maintenance of the treatment plant and distribution4 facilities satisfactory?

5 A. Yes

Q. Does the water produced by the utility meet the State and Federal
maximum contaminant levels for primary and secondary water quality standards?
A. Yes, except the utility missed two reporting quarters, 5/92 and 8/92,
for radiological analysis reports.

10 Q. Does the utility monitor the organic contaminants listed in Section
11 17-550.410, Florida Administrative Code?

12 A. Yes

Q. Do recent chemical analyses of raw and finished water, when compared toregulations, suggest the need for additional treatment?

15 A. No.

16 Q. Does the utility maintain the required chlorine residual or its 17 equivalent throughout the distribution system?

18 A. Yes.

19 Q. Has the water system of the Utility been the subject of any Department
20 of Environmental Regulation enforcement action within the past two years?

21 A. No, as far as this District office and the water facilities are22 concerned.

23 Q. Do you have anything further to add?

A. Yes, the water system is under enforcement through the Tampa office of
DER for industrial wastewater violations. The Burnt Store treatment plant is

a reverse osmosis (RO) facility. RO plants have a certain percentage (15% to 25%) of what is referred to as reject water. It is water that is left over from the treatment process that is laden with minerals. DER considers it industrial waste. The action of the Tampa office has been ongoing for about three years. Additionally, iron levels at one of the residences served by the utility exceeded the Maximum Contaminate Level (MCL) for a period of time. However, now the results show full compliance in regard to iron at the residence.

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| 1 | DIRECT TESTIMONY OF PETER DENTICE |
|----|---|
| 2 | Q. Please state your name and business address. |
| 3 | A. My name is Peter F. Dentice. My address is Department of Environmental |
| 4 | Regulation, 3319 Maguire Blvd., Suite 232, Orlando, Florida 32714. |
| 5 | Q. Please state a brief description of your educational background and |
| 6 | experience. |
| 7 | A. I received a B.A. in Biology from the State University of New York, |
| 8 | Potsdam N.Y., in May, 1975. I also completed 30 hours of graduate level study |
| 9 | in Environmental Engineering at Clarkston College of Technology in Potsdam. |
| 10 | Q. By whom are you presently employed? |
| 11 | A. I am employed by the Florida Department of Environmental Regulation. |
| 12 | Q. How long have you been employed with the Department of Environmental |
| 13 | Regulation and in what capacity? |
| 14 | A. I have been with the Department since December 12, 1977 in various |
| 15 | positions. My current title is Environmental Specialist II, in the Domestic |
| 16 | Waste section. |
| 17 | Q. What are your general responsibilities at the Department of |
| 18 | Environmental Regulation? |
| 19 | A. My responsibilities include performing enforcement reconnaissance |
| 20 | inspections, drafting reports, reviewing files to determine compliance, and |
| 21 | drafting enforcement correspondence and documents. |
| 22 | Q. Are you familiar with the Southern States Inc. Apple Valley, Florida |
| 23 | Central/Commerce Park, Chuluota, Meredith Manor, Deltona Lakes, Jungle Den, |
| 24 | Sugar Mill, Morningview, Citrus Park, Salt Springs, South Forty, Venetian |
| 25 | Village, Holiday Haven, Sunshine Parkway and University Shores wastewater |
| | |

1 systems in Orange, Seminole, Volusia, Marion, and Lake Counties?

A. Yes, except for Meredith Manor which was permitted with a group under
the name of Lake Brantley and is a collection system only. Apple Valley is
a collection system only. All wastewater is pumped to the City of Altamonte
Springs for treatment.

Q. Does the utility have current and valid operating or construction
permits from the Department of Environmental Regulation for the above listed
systems?

9 A. Yes, except for Sugar Mill. For Sugar Mill, the owner submitted the 10 application for an operation permit in a timely manner and is authorized to 11 operate under the conditions of permit No. DO 64-134622 until issuance of a 12 currently valid operation permit.

Q. Please state whether any of the permits are temporary, if so, pleasedescribe the permit terms.

15 A. Sunshine Parkway and Holiday Haven are the only systems with temporary 16 operating permits. The Sunshine Parkway compliance schedule allows for the 17 construction of additional effluent disposal area to eliminate the discharge 18 from the spray field at Sunshine Parkway to surface water.

For Holiday Haven, the temporary operating permit is required to provide
additional effluent disposal capacity to eliminate the existing effluent
discharge to the St. John's River.

22 Q. Are the facilities in compliance with their permits?

A. Yes, except for Sunshine Parkway, Holiday Haven and the University
Shores No. 1 and No. 2 facilities. The Sunshine Parkway system is in
substantial compliance with its permits.

- 2 -

1 At Holiday Haven, the utility was to commence construction of the 2 additional effluent disposal capability prior to August 8, 1992 in accordance 3 with the compliance schedule contained in the permit DT35-148316. The utility 4 was unable to commence construction because the Astor/Astor Park Water Association filed a petition against the issuance of the construction permit 5 6 to construct two additional percolation ponds. This matter should be resolved 7 in the near future. The utility proposes to modify the current percolation 8 pond design to a spray irrigation site.

9 The Utility was notified by the Department on April 13, 1992 of the 10 results of a bioassay of their effluent from the University Shores No. 1 11 facility. The effluent was determined to be acutely toxic. After meeting 12 with the Department, the Utility decided to rehabilitate the plant in hopes 13 of eliminating the toxicity problem and improving the nitrogen removal results, which have exceeded the effluent limitations set forth in their 14 15 operation permit No. D048-187714. A recent inspection of University Shores 16 No. 2 plant indicates that effluent is ponding on the drainfields and two of the percolation ponds are discharging to surface waters. The problems are 17 under investigation by the Department. 18

19 Q. Are the wastewater collection, treatment, and disposal facilities of 20 sufficient size to serve the present customers?

A. Yes, except for Holiday Haven. As I stated earlier, the effluent
disposal is inadequate until expanded effluent disposal can be permitted and
constructed.

Q. Are the treatment and disposal facilities located in accordance withChapter 17-600, Florida Administrative Code?

- 3 -

A. Yes, except for the Morningview, Sunshine Parkway, and Holiday Haven
 systems.

For Morningview, the treatment and disposal facilities are located in accordance with the requirements of the Department at the time the original construction permit DC 72466 was issued on November 8, 1978.

For Sunshine Parkway, the facilities approved under DC 35-174231, when
completed, will be in compliance with the rules and requirements of the
Department.

9 For Holiday Haven, the effluent disposal is inadequate until additional
10 effluent disposal can be permitted and constructed.

11 Q. Are the treatment plants located on the site so as to minimize adverse12 effects resulting from odors, noise, and lighting?

A. Yes, except for Salt Springs. In response to an odor and hydraulic loading problem being experienced due to the volume and characteristic of wastewater received from Adventures Resorts Campground (an RV resort), the utility is in the process of installing a surge tank. The surge tank will equalize the flows and provide the volatilization of the formaldehyde present in the wastewater. This is the work which construction permit DC42-205369 authorizes.

20 Q. Do the pump stations and lift stations meet DER requirements with21 respect to location, reliability and safety?

22 A. Yes, the pump stations and lift stations were constructed and located23 in accordance with the rules and regulations at the time of approval.

Q. Does the utility have certified operators as required by Chapter 17-602,
Florida Administrative Code?

- 4 -

1 A. Yes.

2 Q. Do Department of Environmental Regulation rules require the utility to
3 have certified operators if they only operate a collection system?

4 A. No.

5 Q. Is the overall maintenance of the treatment, collection and disposal6 facilities satisfactory?

7 A. Yes, except for the Jungle Den and Holiday Haven systems. For Jungle
8 Den the collection system has experienced periodic and excessive hydraulic
9 loading due to high levels of infiltration.

For Holiday Haven, the utility needs to address the following items:
the catwalk supports are corroded and require replacement and the existing
percolation pond requires removal of excessive vegetation and regular mowing.
Q. Do the facilities meet the effluent disposal requirements of Rules 17600 and 17-610, Florida Administrative Code?

15 A. Yes, except for the following systems.

For Morningview, the facility's effluent disposal area was designed and constructed in accordance with the rules and regulations at the time of approval. The operation of the effluent disposal area is in compliance with Rule 17-600s, Florida Administrative Code.

For Sunshine Parkway, when the construction authorized under DC 35-21 174231 is completed it will meet the requirements.

Holiday Haven is only allowed a temporary discharge to the St. John's River until construction of additional effluent disposal. WQBELS have not been developed and TBELS are not applicable.

25 The problems of University Shores Nos. 1 and 2 were discussed

- 5 -

Q. Are the collection, treatment, and disposal facilities in compliance
with all the other provisions of Chapter 17, Florida Administrative Code, not
previously mentioned?

5 A. Yes.

Q. Have any of the systems of Southern States Utilities, Inc. been the
subject of any Department of Environmental Regulation enforcement action
within the past two years?

9 No, except for Deltona Lakes. Deltona Lakes System of Southern States Α. 10 Utilities, Inc. has been the subject of DER enforcement within the past two 11 years. On June 14, 1991, the Department issued a warning notice (No. DW-91-12 0100) to Southern States Utilities, Inc. for failing to produce reclaimed 13 water which would meet unrestricted public access treatment levels, releasing of substandard reclaimed water to a public access disposal site, and failing 14 15 to notify the Department of the facilities' inability to meet treatment levels. All violations were corrected, therefore, the facility was returned 16 17 to compliance operation. The enforcement action was resolved through the issuance of a consent order. 18

19 Q. Do you have anything further to add?

A. Yes, the renovation of the University Shores Nos. 1 and 2 facilities is
very important because failure to eliminate the toxicity and ponding problems
may require the Utility to obtain additional effluent disposal sites.

- 23 Q. Does this conclude your testimony?
- 24 A. Yes.
- 25

| 1 | DIRECT TESTIMONY OF HARLEY W. YOUNG |
|----|--|
| 2 | Q. Please state your name and business address. |
| 3 | A. My name is Harley W. Young. My business address is 2295 Victoria |
| 4 | Avenue, Ft. Myers, Florida 33901. |
| 5 | Q. Please state a brief description of your educational background and |
| 6 | experience. |
| 7 | A. I received a B.S. and M.S. in Civil Engineering from Iowa State |
| 8 | University in 1980 and 1982 respectively. I have 12 years engineering |
| 9 | experience. |
| 10 | Q. By whom are you presently employed? |
| 11 | A. I am presently employed by the Florida Department of Environmental |
| 12 | Regulation. |
| 13 | Q. How long have you been employed with the Department of Environmental |
| 14 | Regulation and in what capacity? |
| 15 | A. I have been with the department for 3 years as a Professional Engineer |
| 16 | 111. |
| 17 | Q. What are your general responsibilities at the Department of |
| 18 | Environmental Regulation? |
| 19 | A. My responsibilities include administration, permitting, enforcement and |
| 20 | compliance in Domestic Wastewater-Water facilities. |
| 21 | Q. Are you familiar with the Southern States' Burnt Store wastewater |
| 22 | treatment and collection system in Charlotte County? |
| 23 | A. Yes. |
| 24 | Q. Does the utility have any current construction permits? If yes, explain |
| 25 | what the permit is for and when it expires. |

1 Α. No. What is the permitted capacity of the wastewater treatment plant? 2 Q. 3 The current permitted capacity is 0.025 million gallons per day. Α. Is the wastewater treatment facility of sufficient size to serve the 4 0. 5 present customers? Yes. 6 Α. Is the treatment plant located on the site so as to minimize adverse 7 0. effects resulting from odors, noise, and lighting? 8 9 Α. Yes. 10 Is the wastewater collection system adequate to serve the present Q. 11 customers? 12 Α. Yes. Is the overall maintenance of the collection system satisfactory? 13 0. Yes. 14 Α. Do the pump stations and lift stations meet DER requirements with 15 Q. 16 respect to location, reliability and safety? Yes. 17 Α. 18 Does the utility have the appropriate number and type of certified Q. operators as required by Chapter 17-602, Florida Administrative Code? 19 Yes. 20 Α. How often and how much time is the certified operator required to spend 21 0. at the wastewater plant during a week? 22 The operator requirement for this facility is 5 days per week, 3 hours 23 Α. per day plus one weekend visit. 24 25 Is the overall maintenance of the wastewater plant and equipment Q.

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- 2 -

| satisfactory? |
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| A. Yes. |
| Q. Does the facility meet all applicable Technology Based Effluent |
| Limitations (TBELS) and Water Quality Based Effluent Limitations (WQBELS)? |
| A. Yes. |
| Q. Does the utility have any citations, violations, or corrective orders |
| in regard to the wastewater treatment plant and effluent disposal system? |
| A. No. |
| Q. Do you have anything further to add? |
| A. No. |
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| 1 | DIRECT TESTIMONY OF PETER SCRENOCK |
|----|---|
| 2 | Q. Please state your name and business address. |
| 3 | A. My name is Peter Screnock and my business address is 3804 Coconut Palm |
| 4 | Drive, Tampa, FL 33619. |
| 5 | Q. Please state a brief description of your educational background and |
| 6 | experience. |
| 7 | A. I have a Bachelors degree in Environmental Science from Ramapo College of |
| 8 | New Jersey and have worked as a water and wastewater plant operator. |
| 9 | Q. By whom are you presently employed? |
| 10 | A. I am employed by the State of Florida, Department of Environmental |
| 11 | Regulation (DER). |
| 12 | Q. How long have you been employed with the Department of Environmental |
| 13 | Regulation and in what capacity? |
| 14 | A. I have been employed with the DER for one and a half years, in the |
| 15 | Compliance/Enforcement potable water section. |
| 16 | Q. What are your general responsibilities at the Department of Environmental |
| 17 | Regulation? |
| 18 | A. My general responsibilities include monitoring compliance of public |
| 19 | drinking water systems, in my assigned areas by conducting sanitary surveys, |
| 20 | inspections and complaint investigations and enforcement actions necessary to |
| 21 | bring about compliance with the Department's rules and regulations. |
| 22 | Q. Are you familiar with Crystal River Highlands and Sugarmill Woods in |
| 23 | Citrus County? |
| 24 | A. Yes. |
| 25 | Q. Do the systems have current permits from the DER? |

| 2 | Q. Are the plants in compliance with their permits? |
|----|---|
| 3 | A. Yes. |
| 4 | Q. Are the utility's treatment facilities and distribution systems sufficient |
| 5 | to serve its present customers? |
| 6 | A. Yes. |
| 7 | Q. Does the utility maintain the required 20 PSI minimum pressure throughout |
| 8 | the distribution systems? |
| 9 | A. Yes. |
| 10 | Q. Does the utility have an adequate auxiliary power source in the event of |
| 11 | a power outage? |
| 12 | A. Crystal River is exempt from this requirement due to its small size. |
| 13 | Sugarmill Woods has an adequate auxiliary power source. |
| 14 | Q. Are the utility's water wells located in compliance with Section 17- |
| 15 | 555.312, Florida Administrative Code? |
| 16 | A. Yes. |
| 17 | Q. Does the utility have certified operators as required by Chapter 17-602, |
| 18 | Florida Administrative Code? |
| 19 | A. Yes, the utility's plant staffing is sufficient. |
| 20 | Q. Has the utility established a cross-connection control program in |
| 21 | accordance with Section 17-555.360, Florida Administrative Code? |
| 22 | A. Yes. |
| 23 | Q. Is the overall maintenance of the treatment plant and distribution |
| 24 | facilities satisfactory? |
| 25 | A. Yes. |

-

1 A. Yes.

| 1 | Q. Does the water produced by the utility meet the state and federal maximum |
|----|--|
| 2 | contaminant levels for primary and secondary water quality standards? |
| 3 | A. Yes. |
| 4 | Q. Does the utility monitor the organic contaminants listed in Section |
| 5 | 17-550.410, Florida Administrative Code? |
| 6 | A. Yes. |
| 7 | Q. Do recent chemical analyses of raw and finished water, when compared to |
| 8 | regulations, suggest the need for additional treatment? |
| 9 | A. No. |
| 10 | Q. Does the utility maintain the exemptions chlorine residual or its |
| 11 | equivalent throughout the distribution system? |
| 12 | A. Yes. |
| 13 | Q. Are the plant and distribution systems in compliance with all the other |
| 14 | provisions of Title 17, Florida Administrative Code, not previously mentioned? |
| 15 | A. Yes. |
| 16 | Q. Have any of the systems been the subject of any Department of |
| 17 | Environmental Regulation enforcement action within the past two years? |
| 18 | A. No. |
| 19 | Q. Do you have anything further to add? |
| 20 | A. No, I do not. |
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- 3 -

| 1 | DIRECT TESTIMONY OF ROBERT BARKER |
|----|---|
| 2 | Q. Please state your name and business address. |
| 3 | A. My name is Robert Barker and my business address is 3804 Coconut Palm |
| 4 | Drive, Tampa, FL 33619. |
| 5 | Q. Please state a brief description of your educational background and |
| 6 | experience. |
| 7 | A. I have a Bachelors degree in Geography, with a minor in Science from |
| 8 | Florida State University and have worked for the State of Florida for 30 |
| 9 | years. |
| 10 | Q. By whom are you presently employed? |
| 11 | A. I am employed by the State of Florida, Department of Environmental |
| 12 | Regulation (DER). |
| 13 | Q. How long have you been employed with the Department of Environmental |
| 14 | Regulation and in what capacity? |
| 15 | A. I have been employed with the State of Florida for 30 years, and with DER |
| 16 | since its inception. I have worked in the Air Program for 16 years, Solid |
| 17 | Waste for 4 years, and over 10 years in Drinking Water. I am currently an |
| 18 | Environmental Specialist II. |
| 19 | Q. What are your general responsibilities at the Department of Environmental |
| 20 | Regulation? |
| 21 | A. My general responsibilities include monitoring compliance of public |
| 22 | drinking water system, in my assigned areas by conducting sanitary surveys, |
| 23 | inspections and complaint investigations and enforcement actions necessary to |
| 24 | bring about compliance with the Department's rules and regulations. |
| 25 | Q. Are you familiar with the Palm Terrace system in Pasco County? |

1 A. Yes, but at the DER we have two separate systems, one called Ell-Nar 2 (C. L. Smith) and the other called Palm Terrace, which is the way these 3 systems were originally permitted years ago. Do the systems have current permits from the DER? 4 0. 5 A. Yes. 6 Q. Are the plants in compliance with their permits? 7 A. Yes, the plants are in compliance with their permits, except as stated 8 later in this testimony. 9 Q. Are the utility's treatment facilities and distribution systems sufficient 10 to serve its present customers? A. Yes, but it should be pointed out that Palm Terrace no longer has 11 12 treatment facilities and purchases its water from a municipality. This makes 13 Palm Terrace a consecutive system. 14 Q. Does the utility maintain the required 20 PSI minimum pressure throughout 15 the distribution systems? A. Yes. 16 17 Q. Does the utility have an adequate power source in the event of a power 18 outage? 19 A. Yes, for Ell-Nar. 20 Q. Are the utility's water wells located in compliance with Section 17-21 555.312, Florida Administrative Code? 22 A. Yes, for Ell-Nar. Palm Terrace has no wells. 23 **Q**. Does the utility have certified operators as required by Chapter 17-602, 24 Florida Administrative Code? 25 A. Yes, the utility's plant staffing is sufficient.

| 1 | Q. Has the utility established a cross-connection control program in |
|----|--|
| 2 | accordance with Section 17-555.360, Florida Administrative Code? |
| 3 | A. Yes. |
| 4 | Q. Is the overall maintenance of the treatment plant and distribution |
| 5 | facilities satisfactory? |
| 6 | A. Yes. |
| 7 | Q. Does the water produced by the utility meet the state and federal maximum |
| 8 | contaminant levels for primary and secondary water quality standards? |
| 9 | A. Yes. |
| 10 | Q. Does the utility monitor the organic contaminants listed in Section |
| 11 | 17-550.410, Florida Administrative Code? |
| 12 | A. Yes, for Ell-Nar. Palm Terrace requires no separate monitoring since the |
| 13 | water is supplied by Pasco County. |
| 14 | Q. Do recent chemical analyses of raw and finished water, when compared to |
| 15 | regulations, suggest the need for additional treatment? |
| 16 | A. No. |
| 17 | Q. Does the utility maintain the exemptions chlorine residual or its |
| 18 | equivalent throughout the distribution system? |
| 19 | A. Yes. |
| 20 | Q. Are the plant and distribution systems in compliance with all the other |
| 21 | provisions of Title 17, Florida Administrative Code, not previously mentioned? |
| 22 | A. Yes. |
| 23 | Q. Have any of the systems been the subject of any Department of |
| 24 | Environmental Regulation enforcement action within the past two years? |
| 25 | A. No. |

| 1 | Q. Do you have anything further to add? |
|----|---|
| 2 | A. Yes. Sampling and water quality analysis is due for the Ell-Nar system |
| 3 | covering turbidity, primary organics, primary inorganics, secondary |
| 4 | contaminants, unregulated contaminants and one more quarter of volatile |
| 5 | organic contaminants. We are expecting the sample results any day. A non- |
| 6 | compliance letter has been sent to Southern States Utilities. |
| 7 | Q. Do you have anything further to add? |
| 8 | A. No, I do not. |
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| 1 | DIRECT TESTIMONY OF WILLIAM C. DUNN |
|------|--|
| 2 | Q. Please state your name and business address. |
| 3 | A. My name is William C. Dunn and my business address is 3804 Coconut Palm |
| 4 | Drive, Tampa, FL 33619 |
| 5 | Q. Please state a brief description of your educational background and |
| 6 | experience. |
| 7 | A. I have a B.S. degree from East Tennessee State University. I have |
| 8 | completed graduate work in public health at the University of South Florida. |
| 9 | I worked for H.R.S. for 4 1/2 years in a local public health clinic and have |
| 10 | now worked for the DER for the past year. |
| 11 | Q. By whom are you presently employed? |
| 12 | A. I am employed by the State of Florida, Department of Environmental |
| 13 | Regulation (DER). |
| 14 | Q. How long have you been employed with the Department of Environmental |
| 15 | Regulation and in what capacity? |
| 16 | A. I have been employed for one year in the Drinking Water section |
| 17 | compliance/enforcement. |
| 18 | Q. What are your general responsibilities at the Department of |
| 19 | Environmental Regulation? |
| . 20 | A My duties include compliance and enforcement of regulations concerning |
| 21 | public water systems in Hernando County, Florida. |
| 22 | Q. Are you familiar with the Spring Hill Water System in Hernando County? |
| 23 | A. Yes. |
| 24 | Q. Does the utility have a current construction permit from the Department |
| 25 | of Environmental Regulation? |
| | |

| 1 | Α. | Yes. |
|----|-------|--|
| 2 | Q. | Are the plants in compliance with its permits? |
| 3 | Α. | Yes, the plants are in compliance with their permits. |
| 4 | Q. | Are the utility's treatment facilities and distribution system |
| 5 | suffi | cient to serve its present customers? |
| 6 | Α. | Yes. |
| 7 | Q. | Does the utility maintain the required 20 PSI minimum pressure |
| 8 | throu | ghout the distribution system? |
| 9 | Α. | Yes. |
| 10 | Q. | Does the utility have adequate auxiliary power sources in the event of |
| 11 | a pow | ver outage? - |
| 12 | Α. | Yes. |
| 13 | Q. | Are the utility's water wells located in compliance with Section 17- |
| 14 | 555.3 | 312, Florida Administrative Code? |
| 15 | Α. | Yes. |
| 16 | Q. | Does the utility have certified operators as required by Chapter 17-602, |
| 17 | Flor | ida Administrative Code? |
| 18 | Α. | Yes, the utility's plant staffing is sufficient. |
| 19 | Q. | Has the utility established a cross-connection control program in |
| 20 | accoi | rdance with Section 17-555.360, Florida Administrative Code? |
| 21 | Α. | A cross-connection control program was established in April, 1989 in |
| 22 | accol | rdance with Section 17-555.360 F.A.C. |
| 23 | Q. | Is the overall maintenance of the treatment plant and distribution |
| 24 | faci | lities satisfactory? |
| 25 | Α. | Yes. |

- 2 -

1 Q. Does the water produced by the utility meet the state and federal 2 maximum contaminant levels for primary and secondary water quality standards? 3 Α. Yes. Does the utility monitor the organic contaminants listed in Section 17-4 Q. 5 550,410, Florida Administrative Code? 6 Α. Yes. 7 Do recent chemical analyses or raw and finished water, when compared to Q. regulations, suggest the need for additional treatment? 8 9 Α. No. 10 0. Does the utility maintain the required chlorine residual or its 11 equivalent throughout the distribution system? 12 Α. Yes. 13 Are the plant and distribution systems in compliance with all the other Q. provisions of Title 17, Florida Administrative Code, not previously mentioned? 14 15 Α. Yes. 16 0. Has Spring Hill been the subject of any Department of Environmental 17 Regulation enforcement action within the past two years? 18 Α. No. 19 Q. Do you have anything further to add? 20 Yes, I would like to add that Ricky Leach, lead operator, and the staff Α. 21 for Spring Hill Utilities, perform their duties and responsibilities as they 22 relate to the water system, in an outstanding capacity. 23 Does that conclude your testimony? 0. 24 Α. Yes, it does. 25

| 1 | DIRECT TESTIMONY OF SANDRA ANDINO SEQUEIRA |
|----|---|
| 2 | Q. Please state your name and business address. |
| 3 | A. My name is Sandra Andino Sequeira and my business address is 3804 Coconut |
| 4 | Palm Drive, Tampa, FL 33619. |
| 5 | Q. Please state a brief description of your educational background and |
| 6 | experience. |
| 7 | A. I have a Bachelors degree with a major in Biology (1985) from the |
| 8 | University of Tampa. |
| 9 | Q. By whom are you presently employed? |
| 10 | A. I am employed by the State of Florida, Department of Environmental |
| 11 | Regulation (DER). |
| 12 | Q. How long have you been employed with the Department of Environmental |
| 13 | Regulation and in what capacity? |
| 14 | A. I have been employed with the DER since March, 1989. |
| 15 | Q. What are your general responsibilities at the Department of Environmental |
| 16 | Regulation? |
| 17 | A. My general responsibilities include monitoring compliance of public |
| 18 | drinking water systems, in my assigned areas by conducting sanitary surveys, |
| 19 | inspections and complaint investigations and enforcement actions necessary to |
| 20 | bring about compliance with the Department's rules and regulations. |
| 21 | Q. Are you familiar with Zephyr Shores Mobile Home Estates in Pasco County? |
| 22 | A. Yes. |
| 23 | Q. Does the system have current permits from the DER? |
| 24 | A. Yes. |
| 25 | Q. Is the plant in compliance with its permit? |

- 1 A. Yes.
- 2 Q. Are the utility's treatment facilities and distribution systems sufficient3 to serve its present customers?

4 A. Yes.

- 5 Q. Does the utility maintain the required 20 PSI minimum pressure throughout6 the distribution systems?
- 7 A. It appears so. The Department does not receive any information on a
 8 regular basis to confirm pressure maintained, other than a visual check of the
 9 pressure gauge at the plant during inspections.
- 10 Q. Does the utility have an adequate auxiliary power source in the event of 11 a power outage?
- 12 A. Zephyr Shores is exempt from this requirement due to its small size.
- 13 Q. Are the utility's water wells located in compliance with Section 17-
- 14 555.312, Florida Administrative Code?
- 15 A. Yes.
- 16 Q. Does the utility have certified operators as required by Chapter 17-602, 17 Florida Administrative Code?
- 18 A. Yes, the utility's plant staffing is sufficient.

19 Q. Has the utility established a cross-connection control program in
20 accordance with Section 17-555.360, Florida Administrative Code?

A. This system had none at the time of the Department's last inspection onJuly 31, 1991.

- Q. Is the overall maintenance of the treatment plant and distributionfacilities satisfactory?
- 25 A. Yes.

| 1 | Q. Does the water produced by the utility meet the state and federal maximum |
|----|--|
| 2 | contaminant levels for primary and secondary water quality standards? |
| 3 | A. Yes. |
| 4 | Q. Does the utility monitor the organic contaminants listed in Section |
| 5 | 17-550.410, Florida Administrative Code? |
| 6 | A. Yes. |
| 7 | Q. Do recent chemical analyses of raw and finished water, when compared to |
| 8 | regulations, suggest the need for additional treatment? |
| 9 | A. No. |
| 10 | Q. Does the utility maintain the exemptions chlorine residual or its |
| 11 | equivalent throughout the distribution system? |
| 12 | A. Yes. |
| 13 | Q. Are the plant and distribution systems in compliance with all the other |
| 14 | provisions of Title 17, Florida Administrative Code, not previously mentioned? |
| 15 | A. No. There is an open enforcement case at this time. There was a warning |
| 16 | notice issued October 12, 1990 referring to a lack of testing (inorganics, |
| 17 | secondary organics, and turbidity). Reports for samples taken September 13, |
| 18 | 1990 were received October 22, 1990. |
| 19 | Q. Have any of the systems been the subject of any Department of |
| 20 | Environmental Regulation enforcement action within the past two years? |
| 21 | A. Yes, as mentioned above. |
| 22 | Q. Do you have anything further to add? |
| 23 | A. Yes. The utility's operator generally reports any breakdown of plant |
| 24 | equipment to the Department and follows up accordingly. |
| 25 | Q. Does this conclude your testimony? |
| | A. Yes, it does. |

| 1 | DIRECT TESTIMONY OF ROBERT GLENN |
|----|---|
| 2 | Q. Please state your name and business address. |
| 3 | A. My name is Robert D. Glenn, R.S., and my business address is 2295 Victoria |
| 4 | Avenue, Fort Myers, FL 33901. |
| 5 | Q. Please state a brief description of your educational background and |
| 6 | experience. |
| 7 | A. I received a B.S. in Biology from Jacksonville University in 1985. I have |
| 8 | three years experience with HRS Environmental Health Compliance and |
| 9 | Enforcement; one year with DER in Domestic Wastewater Compliance and |
| 10 | Enforcement, and two years with DER in Drinking Water Compliance and |
| 11 | Enforcement. |
| 12 | Q. By whom are you presently employed? |
| 13 | A. I am employed by the Florida Department of Environmental Regulation |
| 14 | (FDER). |
| 15 | Q. How long have you been employed with the Department of Environmental |
| 16 | Regulation and in what capacity? |
| 17 | A. I have been employed a total of three years as mentioned above. |
| 18 | Q. What are your general responsibilities at the Department of Environmental |
| 19 | Regulation? |
| 20 | A. I am the coordinator for Compliance and Enforcement of the Drinking Water |
| 21 | Section. |
| 22 | Q. Are you familiar with the Marco Shores water system in Collier County and |
| 23 | the Leisure Lakes water system in Highlands County? |
| 24 | A. Yes. |
| 25 | |

A. Yes, at Marco Shores. At Leisure Lakes, however, the system must have two
approved wells and only one of the three wells is approved for use. Also, the
operator has recommended replacing the hydropneumatic tank. I believe that
SSU should investigate the hydropneumatic tank to see if it should be
replaced.

- 8 Q. Does the utility maintain the required 20 PSI minimum pressure throughout9 the distribution system?
- 10 A. Yes.
- 11 Q. Does the utility have an adequate auxiliary power source in the event of 12 a power outage?
- 13 A. Yes, at Marco Shores, At Leisure Lakes, however, the generator does not
 14 have automatic start capability and only has a 100 gallon fuel tank.
- 15 Q. Are the utility's water wells located in compliance with Section 17-16 555.312, Florida Administrative Code?
- 17 A. At Marco Shores the system draws water from a surface water source and has
 18 no wells. The surface source is in compliance with the rules. At Leisure
 19 Lakes, the wells are within 100 feet of the generator's fuel tank which has
 20 no spill containment and maybe a sanitary hazard.
- Q. Does the utility have certified operators as required by Chapter 17-602,
 Florida Administrative Code?
- 23 A. Yes, the utility's plant staffing is sufficient.
- Q. Has the utility established a cross-connection control program in
 accordance with Section 17-555.360, Florida Administrative Code?

1 A. No. A review of the file indicates that a letter requesting a copy of the 2 cross-connection control program for Marco Shores was sent on November 28, 3 1990 and no response has been received. The utility also needs to file a 4 cross-connection control plan for the Leisure Lakes system. 5 Q. Is the overall maintenance of the treatment plants and distribution facilities satisfactory? 6 7 A. Yes, at Marco Shores. At Leisure Lakes, however, minor leaks were 8 observed, the log book did not contain all of the required information, and 9 the generator was not periodically run under full load as required. Q. Does the water produced by the utility meet the state and federal maximum 10 11 contaminant levels for primary and secondary water quality standards? 12 A. Yes. 13 Q. Does the utility monitor the organic contaminants listed in Section 14 17-550.410, Florida Administrative Code? A. Yes. 15 16 Do recent chemical analyses of raw and finished water, when compared to Q. 17 regulations, suggest the need for additional treatment? 18 A. No. 19 Q. Does the utility maintain the required chlorine residual or its equivalent 20 throughout the distribution systems?

21 A. Yes.

Q. Are the plants and distribution systems in compliance with all the other
provisions of Title 17, Florida Administrative Code, not previously mentioned?
A. Yes.

Q. Have either of these water systems been the subject of any Department of Environmental Regulation enforcement action within the past two years? A. No. Do you have anything further to add? Q. A. No, I do not.

| 1 | DIRECT TESTIMONY OF JIM GROB |
|----|---|
| 2 | Q. Please state your name and business address. |
| 3 | A. My name is Jim Grob and my business address is 2295 Victoria Avenue, Ft. |
| 4 | Myers, Florida 33904. |
| 5 | Q. Please state a brief description of your educational background and |
| 6 | experience. |
| 7 | A. I received a BS in Business Administration and a BS in Environmental |
| 8 | Studies from Ramapo College of New Jersey in 1981. I have five years |
| 9 | experience in the environmental regulatory field, currently as an |
| 10 | Environmental Manager-Domestic Waste in the Department of Environmental |
| 11 | Regulation's Ft. Myers office. |
| 12 | Q. By whom are you presently employed? |
| 13 | A. I am an Environmental Manager at the Florida Department of Environmental |
| 14 | Regulation (FDER). |
| 15 | Q. How long have you been employed with the Department of |
| 16 | Environmental Regulation and in what capacity? |
| 17 | A. I have been employed with the FDER since December, 1989 as an |
| 18 | Environmental Manager. |
| 19 | Q. What are your general responsibilities at the Department of |
| 20 | Environmental Regulation? |
| 21 | A. I am responsible for Compliance/Enforcement activities related to |
| 22 | Domestic Waste Facilities for the South District. |
| 23 | Q. Are you familiar with the Marco Shores wastewater system in Collier |
| 24 | County and the Leisure Lakes wastewater system in Highlands County? |
| 25 | A. Yes. |

Does the utility have a current operating or construction 1 Q. 2 permit from the FDER? 3 Α. Yes. 4 Q. Please state the issuance date and the expiration date of the 5 operating permit. 6 Marco Shores current permit was issued December 20, 1988 and expires Α. 7 December 20, 1993. Leisure Lakes operating permit was issued on May 19, 1988 8 and expires on May 19, 1993. 9 Please state whether the permit is a temporary operating permit, Q. 10 and if so, please describe the permit terms. 11 The permit is not a temporary operating permit. Α. 12 Q. Are the plants in compliance with their permits? Yes, the plants are in compliance with the permits. 13 Α. 14 Q. Are the wastewater collection, treatment and disposal facilities 15 adequate to serve present customers based on permitted capacity? 16 Yes. Α. Are the treatment and disposal facilities located in accordance 17 Q. 18 with Section 17-600. Florida Administrative Code? 19 Α. Yes. 20 Has the FDER required the utility to take any action so as to minimize Q. 21 possible adverse effects resulting from odors, noise, aerosol drift 22 or lighting? 23 Α. No. Do the pump stations and lift stations meet DER requirements with 24 0. 25 respect to location, reliability, and safety?

- 2 -

1 A. Yes.

2 Q. Does the utility have certified operators as required by Chapter
3 17-602, Florida Administrative Code?

- 4 A. Yes, and the utility's plant staffing is sufficient.
- 5 Q. Is the overall maintenance of the treatment, collection, and
- 6 disposal facilities satisfactory?
- 7 A. Yes.
- 8 Q. Do the facilities meet all applicable technology based
- 9 effluent limitations (TBELS) and water quality based effluent limitations 10 (WQBELS)?
- 11 A. Yes.
- 12 Q. Do the facilities meet the effluent disposal requirements of
- 13 | Section 17, Florida Administrative Code?
- 14 A. Yes.
- 15 Q. Are the collection, treatment, and disposal facilities in compliance
- 16 | with all the other provisions of Title 17, Florida Administrative Code,
- 17 | not previously mentioned?
- 18 A. Yes.
- 19 Q. Have either of the plants been the subject of any Department of20 Environmental Regulation enforcement action within the past two years?
- 21 A. No.
- 22 Q. Is Marco Shores in a critical water use area?

A. Yes. The Marco Shores system is in a critical water supply area and the
utility uses ponds for effluent disposal. The FDER believes that this meets
reuse criteria.

Q. Do you have anything further to add?

A. No.

- 3 -

| 1 | DIRECT TESTIMONY OF HOSSEIN KADIVAR |
|----|---|
| 2 | Q. Please state your name and business address. |
| 3 | A. My name is Hossein "Nick" Kadivar. My address is 3319 Maguire Blvd., |
| 4 | Suite 232, Orlando, Florida 32803-3767. |
| 5 | Q. Please state a brief description of your educational background and |
| 6 | experience. |
| 7 | A. I received a Bachelor of Science in Civil Engineering from the |
| 8 | University of Central Florida in 1983. I have 6 years of engineering |
| 9 | experience in the structural and environmental engineering field. |
| 10 | Q. By whom are you presently employed? |
| 11 | A. I am employed by the Florida Department of Environmental Regulation |
| 12 | (FDER). |
| 13 | Q. How long have you been employed with the FDER? |
| 14 | A. I have been employed with the FDER for 20 Months as an engineer in the |
| 15 | potable water program. |
| 16 | Q. What are your general responsibilities at the Department of |
| 17 | Environmental Regulation? |
| 18 | A. My responsibilities include conducting sanitary surveys and |
| 19 | compliance inspections of public water systems regulated by the FDER. I also |
| 20 | conduct enforcement meetings. |
| 21 | Q. Are you familiar with the following Southern States Utilities, Inc. |
| 22 | water systems in Lake County: Carlton Village, Fern Terrace, Friendly Center, |
| 23 | Grand Terrace, Hobby Hills, Imperial Mobile Terrace, Picciola Island, Piney |
| 24 | Woods, Quail Ridge, Silver Lake Estates, and Skycrest? |
| 25 | A. Yes. At Quail Ridge, however, my responses will be based on a sanitary |

1 | survey conducted by Gary Miller on 1/8/91.

2 Q. Are the treatment facilities and distribution systems for these water3 systems sufficient to serve its present customers?

4 A. Yes. A second well is required at Fern Terrace, however, since FDER
5 rules require that utilities provide 2 wells if they serve over 350 people.

Q. Does the utility maintain the 20 psi minimum pressure throughout the
distribution system as required by Section 17-555.350, Florida Administrative
8 Code?

9 A. Yes.

10 Q. Does the utility have an adequate auxiliary power source in the event 11 of a power outage?

A. Yes. The following systems do not need an auxiliary power source since
the population is less than 350 people: Skycrest, Friendly Center, Grand
Terrace, Hobby Hills, and Quail Ridge.

Q. Are the utility's water wells in a location which complies Section
16 17-555.312, Florida Administrative Code?

17 A. Yes, except for the well at Friendly Center. A retention pond is less18 than 100 feet from the well but the FDER has accepted this distance.

19 Q. Does the utility have certified operators as required by Chapter 17-602,
20 Florida Administrative Code?

21 A. Yes.

Q. Has the utility established a cross-connection control program in
accordance with Section 17-555.360, Florida Administrative Code?

24 A. Yes.

25 Q. Is the overall maintenance of the treatment plant and distribution

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1 | facilities satisfactory?

2 A. Yes.

3 Q. Does the water produced by the utility meet the State and Federal
4 maximum contaminant levels for primary and secondary water quality standards?
5 A. Yes.

6 Q. Does the utility monitor the organic contaminants listed in Section
7 17-550.410, Florida Administrative Code?

8 A. Yes.

9 Q. Do recent chemical analyses of raw and finished water, when compared 10 to regulations, suggest the need for additional treatment?

11 A. No.

12 Q. Does the utility maintain the required chlorine residual or its 13 equivalent throughout the distribution system?

14 A. Yes.

Q. Are the plant and distribution systems in compliance with all the other provisions of Chapter 17 Florida Administrative Code, not previously mentioned?

18 A. Yes.

Q. Have any of these water systems been the subject of any Department of
Environmental Regulation enforcement action within the past two years?
A. Yes.

At Carlton Village, SSU refurbished one of the wells without first obtaining a permit and then placed it into service without a clearance. A consent order is being drafted for utility's review and signature.

25 At Fern Terrace, a consent order is being drafted for SSU's review which

requires SSU to provide a second well. As I mentioned previously, a second well is required since they are serving more than 350 people. At Silver Lake Estates, SSU did not get a clearance for the Ocklawaha Drive Extension which was connected to this distribution system (Permit WD35206683, issued 4/5/92). A consent order is being drafted for SSU's review. Do you have anything further to add? Q. Α. No.

- 4 -

| 1 | DIRECT TESTIMONY OF GERALD FOSTER |
|----|--|
| 2 | Q. Please state your name and business address. |
| 3 | A. My name is Gerald B. Foster. My address is 4522 Oak Fair Blvd., Tampa, |
| 4 | Florida 33610. |
| 5 | Q. Please state a brief description of your educational background and |
| 6 | experience. |
| 7 | A. I received a Bachelor of Art in Biology from the University of South |
| 8 | Florida in 1982. I have worked 4 years in the Florida Department of |
| 9 | Environmental Regulation (FDER) drinking water section. |
| 10 | Q. By whom are you presently employed? |
| 11 | A. I am employed by the FDER. |
| 12 | Q. How long have you been employed with the FDER and in what capacity? |
| 13 | A. I have been employed with the FDER for 4 years. I have been working in |
| 14 | the Drinking water section during the 4 years beginning as an Environmental |
| 15 | Specialist, and now as an Environmental Supervisor. |
| 16 | Q. What are your general responsibilities at the Department of |
| 17 | Environmental Regulation? |
| 18 | A. My responsibilities include inspection of drinking water systems, |
| 19 | monitoring compliance of drinking water systems with all of DER's compliance |
| 20 | rules, and basic supervisory duties. |
| 21 | Q. Are you familiar with Southern States Utilities, Inc's Marion Oaks and |
| 22 | Samira Villas water systems in Marion County? |
| 23 | A. Yes. |
| 24 | Q. Are the utility's treatment facilities and distribution system |
| 25 | sufficient to serve its present customers? |

- 1 -

Does the utility maintain the 20 psi minimum pressure throughout the 2 Q. distribution system as required by Section 17-555.350, Florida Administrative 3 4 Code? 5 Α. Yes. Does the utility have an adequate auxiliary power source in the event 6 **Q**. 7 of a power outage? The Marion Oaks facility has adequate auxiliary power. Samira Villas 8 Α. is not required to have an auxiliary power source. 9 10 Q. Are the utility's water wells in a location which complies with Section 17-555.312, Florida Administrative Code? 11 12 Α. Yes. Has the utility established a cross-connection control program in 13 **Q**. accordance with Section 17-555.360, Florida Administrative Code? 14 15 Α. Yes. Is the overall maintenance of the treatment plant and distribution 16 0. facilities satisfactory? 17 Yes. 18 Α. Does the water produced by the utility meet the State and Federal 19 0. maximum contaminant levels for primary and secondary water quality standards? 20 21 Yes. Α. Does the utility monitor the organic contaminants listed in Section 17-22 Q. 23 550.410, Florida Administrative Code? 24 Α. Yes.

Yes.

1 A.

25 Q. Do recent chemical analyst of raw and finished water, when compared to

regulations, suggest the need for additional treatment? 1 2 Α. No. Does the utility maintain the required chlorine residual or its 3 Q. 4 equivalent throughout the distribution system? 5 Yes. Α. Are the plants and distribution systems in compliance with all the other 6 Q. provisions of Chapter 17 Florida Administrative Code, not previously 7 mentioned? 8 9 Yes. Α. Have either of these water systems been the subject of any Department 10 Q. 11 of Environmental Regulation enforcement action within the past two years? 12 No. Α. 13 Do you have anything further to add? Q. 14 Α. No. 15 16 17 18 19 20 21 22 23 24 25

| 1 | DIRECT TESTOMONY OF CHARLES HUBSCH |
|----|---|
| 2 | Q. Please state your name and business address. |
| 3 | A. Charles J. Hubsch, 421 West Church St. Suite 412, |
| 4 | Jacksonville, FL 32202-4111 |
| 5 | Q. Please state a brief description of your educational background and |
| 6 | experience. |
| 7 | A. I received a Bachelor of Science Degree in Civil Engineering from the |
| 8 | University of South Florida in 1986. |
| 9 | Q. By whom are you presently employed? |
| 10 | A. The City of Jacksonville Regulatory and Environmental Services |
| 11 | Department (RESD), Water Quality Division (WQD). |
| 12 | Q. How long have you been employed with the Regulatory and Environmental |
| 13 | Services Department and in what capacity? |
| 14 | A. I have been employed with Regulatory and Environmental Services |
| 15 | Department as an engineer since April 18, 1988. |
| 16 | Q. What are your general responsibilities at the Regulatory and |
| 17 | Environmental Services Department? |
| 18 | A. I review permit applications for wastewater treatment plants in Duval |
| 19 | county. |
| 20 | Q. Are you familiar with Southern States Utilities wastewater systems in |
| 21 | Duval County, particularly the Beacon Hills and Woodmere systems? |
| 22 | A. Yes. |
| 23 | Q. Do the utilities have current operating permits from the Department of |
| 24 | Environmental Regulation? |
| 25 | A. Yes. |

÷.

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A. Woodmere Operation Permit No. D016-194530 was issued August 6, 1991, and
expires April 30, 1996. Beacon Hills operation permit No. D016-132425 was
issued June 10, 1987, and expired June 1, 1992. Operation permit application
No. 213087 is currently being processed by the WQD. At this time, no final
permitting action has been taken.

8 Q. Please state whether the permit is a temporary operating permit, and if9 so, please describe the permit terms.

10 A. No.

11 Q. Are the plants in compliance with its permits?

12 A. Yes, the plants are in compliance with their permits.

Q. Are the wastewater collection, treatment and disposal facilities
adequate to serve present customers based on permitted capacity?

15 A. To the best of my knowledge, yes.

16 Q. Are the treatment and disposal facilities located in accordance with 17 Rule 17-600, Florida Administrative Code?

18 A. To the best of my knowledge, yes.

19 Q. Has DER or the WQD required either of the utilities to take any action
20 so as to minimize possible adverse effects resulting from odors, noise,
21 aerosol drift or lighting?

22 A. To the best of my knowledge, no.

Q. Do the pump stations and lift stations meet DER requirements withrespect to location, reliability and safety?

25 A. For Woodmere, yes. Wastewater plant operators are required to notify DER

and the WQD when wastewater overflows occur in the collection system. From
 these reports, regarding the Beacon Hills system, I have noticed that there
 is one lift station that malfunctions from time to time. Otherwise the system
 is in compliance.

5 Q. Do the utilities have certified operators as required by Chapter 17-602,
6 Florida Administrative Code?

7 A. To the best of my knowledge, yes.

8 Q. Is the overall maintenance of the treatment, collection, and disposal9 facilities satisfactory?

10 A. To the best of my knowledge, yes.

11 Q. Do the facilities meet all applicable technology based effluent 12 limitations (TBELS) and water quality based effluent limitations (WQBELS)?

A. Current WQD data indicates both facilities are meeting TBELS. WQD is currently reviewing St. Johns River water quality data, as part of the review of application permit No. 213087, to determine if the Beacon Hills wastewater treatment plant should be required to meet a water quality based effluent limitation (WQBELS).

18 Q. Do the facilities meet the effluent disposal requirements of Sections
19 17-610 and 17-600.540, Florida Administrative Code?

20 A. To the best of my knowledge, yes.

Q. Are the collection, treatment and disposal facilities in compliance with all the other provisions of Chapter 17, Florida Administrative Code, not previously mentioned?

A. Yes. SSU is currently preparing to repair the subaqueous portion of theBeacon Hills effluent outfall in the St. Johns River.

- 3 -

Q. Have any of the Duval county systems been the subject of any Department of Environmental Regulation or WQD enforcement action within the past two years? Beacon Hills has not. The Woodmere wastewater treatment plant was under Α. enforcement for effluent violations. However the violations were corrected and the enforcement case was dismissed on January 14, 1991. Do you have anything further to add? Q. Α. No, I do not.

. .

- 4 -

| 1 | DIRECT TESTIMONY OF CHARLES HOURIET |
|----|---|
| 2 | Q. Please state your name and business address. |
| 3 | A. My name is Charles Houriet and my business address is Florida DER, 7825 |
| 4 | Baymeadows Way, Jacksonville, FL. The zip code is 32256-7577 |
| 5 | Q. Please state a brief description of your educational background and |
| 6 | experience. |
| 7 | A. I received a Bachelor of Science in Chemical Engineering from the |
| 8 | University of Florida in 1950. I have gained varied types of experience in |
| 9 | engineering since that time. |
| 10 | Q. By whom are you presently employed? |
| 11 | A. I am presently employed by the Florida Department of Environmental |
| 12 | Regulation. |
| 13 | Q. How long have you been employed with the Department of Environmental |
| 14 | Regulation and in what capacity? |
| 15 | A. I have been employed by the Florida Department of Environmental |
| 16 | Regulation since December 1985. |
| 17 | Q. What are your general responsibilities at the Department of |
| 18 | Environmental Regulation? |
| 19 | A. I am a supervisor in the Domestic Waste Compliance and Enforcement |
| 20 | Section. This section of DER determines utility compliance with DER |
| 21 | regulations and recommends enforcement action. |
| 22 | Q. Are you familiar with Southern States Utilities wastewater systems in |
| 23 | Nassau and Putnam Counties, particularly the Amelia Island, Beechers Point, |
| 24 | Palm Port, Park Manor, and Silver Lake Oaks systems? |
| 25 | A. Yes. However, I have not visited the Amelia Island system recently and |

have not seen the latest changes. Also with regard to the systems, which are
 in Putnam county, my knowledge is mostly based on file review. No current DER
 Northeast District employee has visited all of those systems.

4 Q. Do the utilities have current operating permits from the Department of5 Environmental Regulation?

6 A. Yes.

7 Q. Please state the issuance date and the expiration date of the operating8 permits.

9 Α. For Amelia Island, the operation permit number is D045-180686. This permit was issued on June 21, 1990 and expires on 6/21/95. The Beechers Point 10 11 wastewater operating permit was issued on June 22, 1988 and expires on June 22, 1993. The Palm Port wastewater operating permit was issued on June 2, 1988 12 and expires on June 2, 1993. The Park Manor wastewater operating permit was 13 issued on June 9, 1988 and expires on June 9, 1993. The Silver Lake Oaks 14 wastewater operating permit was issued on August 9, 1991 and expires on August 15 16 9, 1996.

17 Q. Are the plants in compliance with their permits?

18 A. Yes, the plants are in compliance with their permits to the best of the 19 department's knowledge. However at the Beechers Point system, the average 20 nitrate-nitrogen during the period 6/91 to 5/92 was 15ppm. This exceeds the 21 permitted level of 12ppm.

Q. Are the wastewater collection, treatment and disposal facilitiesadequate to serve present customers based on permitted capacity?

A. Yes, for all of the wastewater systems the wastewater collection,treatment and disposal facilities are adequate to serve present customers

1 | based on permitted capacity.

2 Q. Are the treatment and disposal facilities located in accordance with
3 Rule 17-600, Florida Administrative Code?

4 A. Yes. According to DER records, the treatment and disposal facilities are
5 located in accordance with rule 17-600, Florida Administrative code. Regarding
6 the Silver Lake Oaks system, there was a problem with the drainfield under the
7 previous owner. SSU relocated and built a new drainfield in 1990.

Q. Has DER required any of the systems to take any action so as to minimize
possible adverse effects resulting from odors, noise, aerosol drift or
lighting?

11 A. No.

12 Q. Do the pump stations and lift stations meet DER requirements with 13 respect to location, reliability and safety?

14 A. Yes, based on permit applications and plans the pump stations and
15 liftstations meet DER requirements with respect to location, reliability and
16 safety.

17 Q. Does the utility have certified operators as required by Chapter 17-602,
18 Florida Administrative Code?

19 A. Yes, according to the operation logs and monthly reports submitted by 20 SSU.

21 Q. Is the overall maintenance of the treatment, collection, and disposal 22 facilities satisfactory?

23 A. Yes. DER has not received any recent complaints.

Q. Does the facility meet all applicable technology based effluentlimitations (TBELS)?

- 3 -

A. The Amelia Island facility meets the requirements of 17-600.420, Florida
 Administrative Code, (TBELS). The effluent is discharged to a land reuse
 system. For the Putnam County systems, yes, except for the Beechers Point
 system. As stated before, the annual average nitrate-nitrogen level is 15ppm
 which exceeds the permitted level of 12ppm.

Q. Do the facilities meet the effluent disposal requirements of Sections
7 17-610, Florida Administrative Code?

8 A. Yes, the facilities meet the requirements of 17-610 Florida 9 Administrative Code. However, prior to cleaning the percolation ponds at the 10 Palm Port system earlier this year, the freeboard level was frequently less 11 than the required 3 feet. SSU representatives now indicate proper freeboard 12 is now provided.

Q. Are the collection, treatment and disposal facilities in compliance with all the other provisions of Chapter 17, Florida Administrative Code, not previously mentioned?

16 A. Yes, although DER does not have the personnel to inspect all phases of 17 construction and operation, the collection, treatment and disposal facilities 18 appear to be in compliance with all of the provisions of Chapter 17, Florida 19 Administrative Code.

Q. Have any of the SSU Nassau and Putnam County systems been the subject
of any Department of Environmental Regulation enforcement action within the
past two years?

23 A. No.

24 Q. Do you have anything further to add?

25 A. No, I do not.

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| 1 | DIRECT TESTIMONY OF JOE SQUITIERI |
|----|---|
| 2 | Q. Please state your name and business address. |
| 3 | A. My name is Joe Squitieri and my business address is 3804 Coconut Palm |
| 4 | Drive, Tampa, Florida 33619. |
| 5 | Q. Please state a brief description of your educational background and |
| 6 | experience. |
| 7 | A. I have a B.S. degree (1979) in Environmental Biology from the University |
| 8 | of Tennessee at Chattanooga. |
| 9 | Q. By whom are you presently employed? |
| 10 | A. I am employed by the State of Florida, Department of Environmental |
| 11 | Regulation (DER). |
| 12 | Q. How long have you been employed with the Department of Environmental |
| 13 | Regulation and in what capacity? |
| 14 | A. From January, 1985 until July 1991, I was an Environmental Specialist, |
| 15 | working in Enforcement of domestic and industrial wastewater plants. In July, |
| 16 | 1991, I was promoted to Environmental Supervisor and perform the same duties |
| 17 | as stated, except with supervisory responsibilities now added. |
| 18 | Q. What are your general responsibilities at the Department of |
| 19 | Environmental Regulation? |
| 20 | A. My duties are to assure that all wastewater treatment plants in the |
| 21 | Southwest district are in compliance with pertinent state regulations. |
| 22 | Q. Are you familiar with the Apache Shores, Citrus Springs, Point O' Woods, |
| 23 | Sugarmill Woods and Spring Hill wastewater systems in Citrus and Hernando |
| 24 | Counties? |
| 25 | A. Yes. |

Q. Does the utility have current operating or construction permits from the
 Department of Environmental Regulation?

3 A. Yes.

4 Q. Please state the issuance date and the expiration date of the operating5 or construction permit.

6 A. The following permits exist:

Apache Shores: Operating permit number D009-16805, issued August 28,
1989, with an expiration date of August 24, 1994; Construction permit number
DC09-213217, issued June 1, 1992, with an expiration date of June 1, 1997;

10 Citrus Springs: Operating permit number D009-147228A, issued August 8,
11 1988, with an expiration date of May 24, 1993;

Point O' Woods: Operating permit number D009-159336, issued on May 11,
13 1989, with an expiration date of May 15, 1994;

Spring Hill: Operating permit number D027-137917, which expires
September 30, 1992, and Construction permit number DC27-133904, which expires
September 30, 1992;

Sugarmill Woods: Operating permit number DO09-158879, expires September
1, 1992; Construction permit number DC09-188699, expires December 31, 1992.
Q. Please state whether the permits are temporary operating permits, and
if so, please describe the permit terms.

21 A. The permits are not temporary operating permits.

22 Q. Are the plants in compliance with their permits?

A. Not all the plants are in compliance with their permits. Point O'
Woods, according to the Citrus County Health Department, has ponds which are
overgrown with vegetation and need to be cleared from outside toe to outside

during the last inspection on 07/12/92, to have violations of wastewater 3 residuals, poor maintenance of effluent disposal, inadequate digester 4 capacity, failure to report abnormal events, raw influent spills at bar 5 screens and discharges of plant solids in the spray fields and groundwater 6 7 monitoring area.

8 Q. Are the wastewater collection, treatment and disposal facilities adequate to serve present customers based on permitted capacity? 9

Yes. 10 Α.

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toe.

Are the treatment and disposal facilities located in accordance with 11 Q. Section 17-6.070(2), Florida Administrative Code? 12

Yes, except for Sugarmill Woods. The site is not enclosed with a fence Α. 13 which is required per Rule 17-6.070(2)(b), F.A.C. 14

Has DER required the utility to take any action so as to minimize 15 Q. possible adverse effects resulting from odors, noise, aerosol drift or 16 17 lighting?

Α. No. 18

Do the pump stations and lift stations meet DER requirements with 19 0. respect to location, reliability and safety? 20

Yes, for the most part. At Point O' Woods, an inspection by the Citrus 21 Α. County Health Department on June 24, 1992, showed audible and visible alarms 22 were not functioning. 23

Does the utility have certified operators as required by Chapter 17-602, 24 Q. Florida Administrative Code? 25

- 3 -

1 | A. Yes, the utility's plant staffing is sufficient.

2 Q. Is the overall maintenance of the treatment, collection, and disposal3 facilities satisfactory?

4 A. Yes, for the most part. It is noted at Spring Hill that there have been
5 a number of overflows from the collection system and a number of odor
6 complaints from certain lift stations in the recent past. At Sugarmill Woods,
7 the Department has periodically received complaints from residents of odor and
8 lift station failures.

9 Q. Do the facilities meet all applicable technology based effluent
10 limitations (TBELS) and water quality based effluent limitations (WOBELS)?
11 A. Yes.

12 Q. Do the facilities meet effluent disposal requirements of Sections 1713 6.055 and 17-6.080, Florida Administrative Code?

A. All the plants discharge to land application and are in compliance with
our regulations except at Sugarmill Woods where groundwater monitoring is
sketchy and incomplete.

17 Q. Are the collection, treatment and disposal facilities in compliance with 18 all the other provisions of Title 17, Florida Administrative Code, not 19 previously mentioned?

20 A. Yes, for the most part. At Sugarmill Woods, some slopes of collection
21 lines are inadequate to meet 2.0 ft/sec and requires periodic flushing.

Q. Have any of these system been the subject of any Department ofEnvironmental Regulation enforcement action within the past two years?

A. A non-compliance letter was sent to Spring Hill on July 6, 1992, as
already mentioned. At Sugarmill Woods, a letter of non-compliance was sent

- 4 -

3 Q. Do you have anything further to add?

A. Yes. Sugarmill Woods has applied to increase its wastewater plant size
from 0.5 to 2.5 mgd. Insufficient attention has been devoted to proper
maintenance and care of the existing plant. Unless a major surge in
population occurs, the current facility appears adequate to serve this
community, but repairs and improvements are needed in the influent structure,
digester capacity, and maintenance of the spray site.

10 Q. Does this conclude your testimony?

11 A. Yes.

- 5 -

| DIRECT TESTIMONY OF BRENDA BALL |
|---|
| Q. Please state your name and business address. |
| A. My name is Brenda Ball and my business address is 3804 Coconut Palm |
| Drive, Tampa, FL 33619. |
| Q. Please state a brief description of your educational background and |
| experience. |
| A. I have a Bachelors degree in Biology (1986) from Florida Southern |
| College in Lakeland, and one year with DER performing inspections of public |
| drinking water facilities to insure their compliance with the Florida |
| Administrative Code. |
| Q. By whom are you presently employed? |
| A. I am employed by the State of Florida, Department of Environmental |
| Regulation (DER). |
| Q. How long have you been employed with the Department of Environmental |
| Regulation and in what capacity? |
| A. I have been employed for one year as mentioned above. |
| Q. What are your general responsibilities at the Department of |
| Environmental Regulation? |
| A. My responsibilities include performing sanitary surveys of water plants, |
| compliance inspections of water plants, reviewing water chemical and |
| bacteriological reports, preparing enforcement cases against utilities and |
| monitoring and investigating complaints against utilities. I also conduct |

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23 lead and copper workshops.

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Are you familiar with Apache Shores, Citrus Springs, Golden Terrace, 24 Q. Gospel Island, Oak Forest, Pine Ridge, Point O' Woods, Rolling Green, and 25

| 1 | Rosemont water systems in Citrus County? |
|----|--|
| 2 | A. I have familiarized myself with the files related to these systems. |
| 3 | Q. Do the systems have current permits from the DER? |
| 4 | A. Yes, except Rolling Green. It is now merged with the Rosemont system. |
| 5 | Q. Are the plants in compliance with their permits? |
| 6 | A. Yes, the plants are in compliance with their permits, except as stated |
| 7 | later in this testimony. |
| 8 | Q. Are the utility's treatment facilities and distribution systems |
| 9 | sufficient to serve its present customers? |
| 10 | A. Yes. |
| 11 | Q. Does the utility maintain the required 20 PSI minimum pressure |
| 12 | throughout the distribution system? |
| 13 | A. The files in the department do not show any pressure deficiencies. |
| 14 | Q. Does the utility have an adequate power source in the event of a power |
| 15 | outage? |
| 16 | A. The files do not clearly show which systems do not have auxiliary power |
| 17 | sources. It should be pointed out that auxiliary power is not required until |
| 18 | the system serves 350 or more persons. |
| 19 | Q. Are the utility's water wells located in compliance with Section 17- |
| 20 | 555.312, Florida Administrative Code? |
| 21 | A. Yes. |
| 22 | Q. Does the utility have certified operators as required by Chapter 17-602, |
| 23 | Florida Administrative Code? |
| 24 | A. Yes, the utility's plant staffing is sufficient. |
| 25 | Q. Has the utility established a cross-connection control program in |

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| 1 | accordance with Section 17-555.360, Florida Administrative Code? |
|----|--|
| 2 | A. The files do not indicate any information on cross-connection control |
| 3 | programs for these systems. |
| 4 | Q. Is the overall maintenance of the treatment plant and distribution |
| 5 | facilities satisfactory? |
| 6 | A. Yes. |
| 7 | Q. Does the water produced by the utility meet the state and federal |
| 8 | maximum contaminant levels for primary and secondary water quality standards? |
| 9 | A. Not at Point O' Woods, because the iron levels have commonly exceed the |
| 10 | maximum contaminant level (MCL) since at least February, 1991. The utility |
| 11 | is currently under a consent order with the Department to add iron filters to |
| 12 | the system. |
| 13 | Q. Does the utility monitor the organic contaminants listed in Section |
| 14 | 17-550.410, Florida Administrative Code? |
| 15 | A. Yes. |
| 16 | Q. Do recent chemical analyses of raw and finished water, when compared to |
| 17 | regulations, suggest the need for additional treatment? |
| 18 | A. Yes, for Point O' Woods. Iron filters need to be added as a result of |
| 19 | the consent order mentioned above. |
| 20 | Q. Does the utility maintain the exemptions chlorine residual or its |
| 21 | equivalent throughout the distribution system? |
| 22 | A. Yes. |
| 23 | Q. Are the plant and distribution systems in compliance with all the other |
| 24 | provisions of Title 17, Florida Administrative Code, not previously mentioned? |
| 25 | A. The Citrus Springs plant was required to submit a lead and copper |

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sampling plan no later than June 30, 1992. The DER received the plan, but it was deficient in four areas. The Department notified Citrus Springs in a letter dated June 16, 1992. As of September 25, 1992, no information has been received by this office to complete this EPA required plan. As DER has only a draft lead and copper rule, this is a violation of the EPA's lead and copper rule.

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Golden Terrace is presently exceeding the MCL for iron. The Department
is working with the utility to sign a consent order agreement to expedite
correction of this violation. If the consent order is not signed, a notice
of violation will be issued.

11 A loss of chlorination capability alarm is needed at the Apache Shores' plant, per Rule 17-555.320(5)(a), F.A.C. At Point O' Woods, during the 12 process of drilling a new 10" well on September 18, 1992, a sinkhole developed 13 around the casing and caused both this new well and the main system well to 14 Back-up wells could not be used because the utility's hydrologist 15 collapse. 16 feared causing other sinkholes and collapsing all the wells. Initially, bottled potable water was provided to the customers and tanker trucks were 17 used to provide water to flush toilets. Now, back-up wells are providing 18 water for sanitary purposes, but bottled water must still be provided for 19 drinking. The utility reports that it is finishing construction on the new 20 well to provide potable water to its customers. 21

Q. Have any of the systems been the subject of any Department of
Environmental Regulation enforcement action within the past two years?
A. Yes. Golden Terrace was issued a warning notice on November 14, 1991

- 4 -

25 because it was exceeding the MCL for iron. Gospel Island was issued a warning

notice on November 19, 1991 because the system was exceeding the MCL for manganese. Point O' Woods has been issued a warning notice for exceeding the MCL for iron. Do you have anything further to add? Q. Α. No, I do not.

| 1 | DIRECT TESTIMONY OF NEAL SCHOBERT |
|----|---|
| 2 | Q. Please state your name and business address. |
| 3 | A. My name is Neal Schobert. My address is 3804 Coconut Drive, Tampa, |
| 4 | Florida 33619-8318. |
| 5 | Q. Please state a brief description of your educational background and |
| 6 | experience. |
| 7 | A. I received a Bachelor of Science in Biology from FSU in 1976. I have |
| 8 | worked in the environmental field for over 9 years. |
| 9 | Q. By whom are you presently employed? |
| 10 | A. Currently, I am employed by the Florida Department of Environmental |
| 11 | Regulation (FDER). |
| 12 | Q. How long have you been employed with the FDER and in what capacity? |
| 13 | A. I have been employed with the FDER for 5 years as an Environmental |
| 14 | Specialist. |
| 15 | Q. What are your general responsibilities at the Department of |
| 16 | Environmental Regulation? |
| 17 | A. Currently, I conduct inspections of wastewater treatment plants and |
| 18 | collections systems to ensure compliance with Chapter 17 of the Florida |
| 19 | Administrative Code. |
| 20 | Q. Are you familiar with Southern States Utilities, Inc.'s Marion Oaks |
| 21 | wastewater system in Marion County? |
| 22 | A. Yes. |
| 23 | Q. Does the utility have current operating or construction permits from the |
| 24 | FDER? |
| 25 | A. Yes. |

| 1 | Q. Please state the issuance date and the expiration date of the |
|----|---|
| 2 | operating or construction permits. |
| 3 | A. The operating permit, D042-178431, was issued on May 25, 1990 and |
| 4 | expires on May 23, 1995. |
| 5 | Q. Is this permit a temporary operating permit, and if so, please describe |
| 6 | the permit terms? |
| 7 | A. No. |
| 8 | Q. Is the plant in compliance with its permits? |
| 9 | A. Yes. |
| 10 | Q. What is the permitted capacity of the wastewater treatment plant? |
| 11 | A. The permitted capacity is 200,000 gpd. |
| 12 | Q. Are the wastewater collection, treatment, and disposal facilities |
| 13 | adequate to serve the present customers based on permitted capacity? |
| 14 | A. Yes. |
| 15 | Q. Are the treatment and disposal facilities located in accordance with |
| 16 | Chapter 17-600, Florida Administrative Code? |
| 17 | A. Yes. |
| 18 | Q. Has the Department of Environmental Regulation (DER) required the |
| 19 | utility to take any action so as to minimize possible adverse effects |
| 20 | resulting from odors, noise, aerosol drift or lighting? |
| 21 | A. No. |
| 22 | Q. Do the pump stations and lift stations meet DER requirements with |
| 23 | respect to location, reliability and safety? |
| 24 | A. Yes. |
| 25 | Q. Does the utility have certified operators as required by Chapter 17-602, |

1 | Florida Administrative Code?

2 A. Yes.

3 Q. Is the overall maintenance of the treatment, collection, and disposal4 facilities satisfactory?

5 A. Yes.

Q. Does the facility meet all applicable technology based effluent
7 limitations (TBELS) and water quality based effluent limitations (WQBELS)?
8 A. Yes.

9 Q. Does the facility meet the effluent disposal requirements of Chapter 17,
10 Florida Administrative Code?

11 A. Yes.

12 Q. Are the collection, treatment and disposal facilities in compliance with 13 all the other provisions of Chapter 17, Florida Administrative Code, not 14 previously mentioned?

15 A. Yes.

16 Q. Has this system been the subject of any Department of Environmental17 Regulation enforcement action within the past two years?

18 A. No.

19 Q. Do you have anything further to add?

A. Yes. On July 9, 1992 and July 16, 1992, I inspected the Marion Oaks
wastewater treatment plant. Exhibit NS-1 summarizes the deficiencies which
were noted at this plant and provides the utility's response to these
deficiencies.

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| 1 | DIRECT TESTIMONY OF ROBERT REINING |
|----|---|
| 2 | Q. Please state your name and business address. |
| 3 | A. Robert R. Reining, Jr., Department of Environmental Regulation, 160 |
| 4 | Governmental Center, Pensacola, FL 32501. |
| 5 | Q. Please state a brief description of your educational background and |
| 6 | experience. |
| 7 | A. I received a bachelor of science degree in civil engineering from George |
| 8 | Washington University in 1958 and a master of science degree in civil |
| 9 | engineering from the University of Massachusettes in 1967. Since 1975, I am |
| 10 | a registered professional engineer in Massachusettes (#27928), and also in |
| 11 | Florida since 1984 (#35134). |
| 12 | Q. By whom are you presently employed? |
| 13 | A. Currently, I am employed by the Department of Environmental Regulation. |
| 14 | Q. How long have you been employed with the Department of Environmental |
| 15 | Regulation and in what capacity? |
| 16 | A. I have been employed with the DER since 1985. |
| 17 | Q. What are your general responsibilities at the Department of |
| 18 | Environmental Regulation? |
| 19 | A. My responsibilities include Domestic Waste Section Supervisor, Northwest |
| 20 | District. |
| 21 | Q. Are you familiar with Southern States Utilities, Inc.'s wastewater |
| 22 | systems in Washington County particularly the Sunny Hills system? |
| 23 | A. Yes. |
| 24 | Q. Does the utility have current operating or construction permits from the |
| 25 | Department of Environmental Regulation? |

1 A. Yes.

2 Q. Please state the issuance date and the expiration date of the operating3 permits.

4 A. The date of issuance was September 28, 1990 and the expiration date is
5 September 24, 1995.

Q. Please state whether the permit is a temporary operating permit, and if
7 so, please describe the permit terms.

8 A. It is not a temporary operating permit. It is a regular 5 year
9 operation permit.

10 Q. Are the plants in compliance with its permits?

11 A. Yes.

12 Q. Are the wastewater collection, treatment and disposal facilities13 adequate to serve present customers based on permitted capacity?

14 A. Yes.

15 Q. Are the treatment and disposal facilities located in accordance with16 Rule 17-600, Florida Administrative Code?

17 A. Yes.

18 Q. Has the Department of Environmental Regulation (DER) required the
19 utility to take any action so as to minimize possible adverse effects
20 resulting from odors, noise, aerosol drift or lighting?

A. Construction permit requirement - see F.A.C. 17-600.715(1)(e) - No
reported problems.

Q. Do the pump stations and lift stations meet DER requirements withrespect to location, reliability and safety?

25 A. Yes.

Does the utility have certified operators as required by Chapter 17-602, Q. 1 Florida Administrative Code? 2 Yes. 3 Α. Is the overall maintenance of the treatment, collection, and disposal 4 Q. 5 facilities satisfactory? Yes - Based on information currently available to this office. 6 Α. Does the facility meet all applicable technology based effluent 7 Q. limitations (TBELS) and water quality based effluent limitations (WQBELS)? 8 Not applicable. 9 Α. Does the facility meet the effluent disposal requirements of Sections 10 Q. 17-600.500s and 17-610, Florida Administrative Code? 11 12 Α. Yes. Has the Sunny Hills System of Southern States Utilities, Inc. been the 13 Q. subject of any Department of Environmental Regulation enforcement action 14 within the past two years? 15 16 Α. No. Do you have anything further to add? 17 Q. 18 Α. No, I do not. 19 20 21 22 23 24 25

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| 1 | CHAIRMAN BEARD: Okay. Anything else from Staff? |
| 2 | MR. FEIL: The only thing I wanted to mention |
| 3 | was at the Prehearing Conference the parties agreed to |
| 4 | taking other Staff witnesses out of order, including |
| 5 | Mr. Shafer and Mr. Todd. |
| 6 | Mr. Williams and Mr. Chapdelaine, I believe, |
| 7 | will be available at any time, so we can take them in |
| 8 | order. |
| 9 | CHAIRMAN BEARD: When are we taking Mr. Shafer |
| 10 | and Mr. Todd? |
| 11 | MR. FEIL: Mr. Shafer said that he could be |
| 12 | available today if we had a few minutes for him, or |
| 13 | Monday or Tuesday. |
| 14 | CHAIRMAN BEARD: Okay. |
| 15 | MR. FEIL: Mr. Todd, I believe, was told to |
| 16 | come on Thursday? |
| 17 | CHAIRMAN BEARD: Okay. Why don't you just |
| 18 | keep me posted? |
| 19 | MR. FEIL: Yes, sir, I will. |
| 20 | CHAIRMAN BEARD: We'll kind of see where we |
| 21 | go. So basically, Mr. Shafer and Mr. Cresse are in the |
| 22 | same boat; they don't want to work Wednesday. |
| 23 | Anything else? |
| 24 | MR. FEIL: I believe that's all. |
| 25 | CHAIRMAN BEARD: Mr. Pruitt, you got anything |
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| 1 | else? Just checking everybody. First witness. |
| 2 | MR. HOFFMAN: Mr. Chairman, I've got two more |
| 3 | things. |
| 4 | CHAIRMAN BEARD: Well, now, I asked you once |
| 5 | already if you had everything. |
| 6 | MR. HOFFMAN: Can we get an exhibit number |
| 7 | for the late-filed exhibit on the responses to the |
| 8 | customer complaints? |
| 9 | CHAIRMAN BEARD: That just became Exhibit No. |
| 10 | 21, which will be "Late-Filed Responses to Customer |
| 11 | Service Complaints/Questions." And assuming we have |
| 12 | some people show up today that wish to testify, that |
| 13 | list may expand. We'll have to cross that bridge as we |
| 14 | come to it. Okay. |
| 15 | That's one of the two things you had. |
| 16 | (Late-filed Exhibit No. 21 identified.) |
| 17 | MR. HOFFMAN: Also by stipulation of the |
| 18 | parties, Mr. Chairman, we would like to place into the |
| 19 | record as an exhibit the deposition of Victoria |
| 20 | Montanaro, witness of the Office of Public Counsel, |
| 21 | which noticed in both the Lehigh case, which is Docket |
| 22 | No. 911188, and in this case. |
| 23 | CHAIRMAN BEARD: The deposition of Victoria |
| 24 | Montanaro will become Exhibit No. 22 by stipulation. |
| 25 | MS. BEDELL: That includes the exhibits that |
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. 1 were --2 MR. HOFFMAN: Sure. 3 (Exhibit No. 22 marked for identification and received in evidence.) 4 5 CHAIRMAN BEARD: Is that the last of the two 6 things you had. 7 MR. HOFFMAN: Yes, sir. CHAIRMAN BEARD: Okay. Get your witness on 8 9 the stand. 10 MR. HOFFMAN: We call Arend J. Sandbulte. CHAIRMAN BEARD: While they're doing that, 11 12 let's -- you want to take a really quick --13 COMMISSIONER EASLEY: I wouldn't mind, just to get organized here. 14 15 CHAIRMAN BEARD: We'll take about ten minutes 16 while they're getting on the stand and we get ourselves organized here. 17 18 (Brief recess.) 19 (Transcript follows in sequence in Volume II.) 20 21 22 23 24 25 FLORIDA PUBLIC SERVICE COMMISSION

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