

M E M O R A N D U M

January 20, 1993

TO: DIVISION OF RECORDS AND REPORTING
FROM: DIVISION OF LEGAL SERVICES (GREEN) *CS*
RE: DOCKET NO. ~~920260~~-PL

Attached please find a corrected page number 3D.1 to Exhibit DBM-4 of the direct testimony of Donald B. McDonald in the above-referenced docket. Please remove the original page 3D.1 from the exhibit and replace it with the attached corrected page.

Copies have been served on the parties as shown on the enclosed certificate of service.

ABG/ttl
Attachment
cc: Division of Communications
Division of Auditing and
Financial Analysis

ref DN 14515-92

ACK _____
AFA _____
APP _____
CAF _____
CMU _____
CTR _____
EAG _____
LEG _____
LIM *orig + 6*
CPC _____
RDM _____
SET *1*
WAS _____
OTH _____

DOCUMENT NUMBER-DATE

00788 JAN 20 88

FPSC-RECORDS/REPORTING

Southern Bell
May 11 thru July 17, 1992

Exhibit **ORIGINAL**
COPY

Rule 25-4.073
25-4.079

Exhibit 3D

Answer Times

Business Office (Combined)

Central Office	NXX	Total Calls	Busy &/ Failures	Total Ans.	Total Ans. W/I 20 Secs	% Comp.	% Ans. W/I 20 Secs
Azalea Park	249	31	0	31	0	100.0	0.0
Sanford	320	11	0	11	0	100.0	0.0
Pine Hills	290	15	0	15	0	100.0	0.0
Deltona	860	11	0	11	0	100.0	0.0
Sandlake	345	15	0	15	0	100.0	0.0
Pay Telephones	**	239	0	239	2	100.0	0.8
TDDs	**	44	18	26	2	59.1	7.7
Company Totals		366	18	348	4	95.1	1.1

Overall Percentage (including failures)... 1.1 %

** Calls made from various NXX's

3D.1

DOCUMENT NUMBER-DATE
00788 JAN 20 88
FPSC-RECORDS/REPORTING

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Comprehensive review of) DOCKET NO. 920260-TL
revenue requirements and rate)
stabilization plan of SOUTHERN) FILED: 01/20/93
BELL TELEPHONE AND TELEGRAPH)
COMPANY.)
_____)

CERTIFICATE OF SERVICE

I HEREBY CERTIFY copies of corrected page number 3D.1 to Exhibit DBM-4 of the direct testimony of Donald B. McDonald have been furnished by U.S. Mail on this 20th day of January, 1993, to the following:

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DOCUMENT NUMBER-DATE
00788 JAN 20 1993
FPSC-RECORDS/REPORTING

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DOCKET NO. 920260-TL

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DOCKET NO. 920260-TL

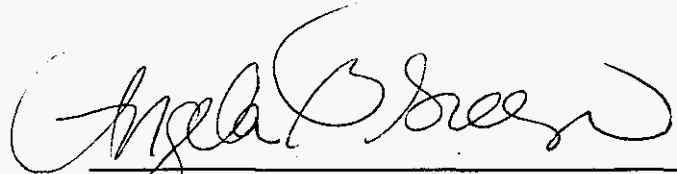
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