

REQUEST TO ESTABLISH DOCKET

Date July 12, 1993

- 1. Division Name/Staff Name Division of Consumer Affairs/Shirley Stokes
- 2. OPR Legal (Bob Christ)
- 3. OCR Division of Electric & Gas (Bill Berg)
- 4. Suggested Docket Title Complaint of Mrs. Fadylla Abdallah against Florida Power and Light Company regarding backbilling for current diversion

5. Suggested Docket Mailing List (attach separate sheet if necessary)

A. Parties (Provide names of regulated companies; provide names and addresses of nonregulated companies)

<u>Florida Power and Light Company</u>	<u>Mrs. Fadylla Abdallah</u>
	<u>3699 West 12 Avenue, #68</u>
	<u>Hialeah, FL 33012</u>

B. Interested Persons/Companies (Provide names and complete mailing addresses)

_____	_____
_____	_____
_____	_____

C. This is a generic proceeding and the Interested Persons mailing list should be expanded to include the industries checked below:

- | | |
|---|--|
| <input type="checkbox"/> Investor-Owned Electrics | <input type="checkbox"/> Water Utilities |
| <input type="checkbox"/> Electric Cooperatives | <input type="checkbox"/> Local Exchange Telephone Cos. |
| <input type="checkbox"/> Municipal Electrics | <input type="checkbox"/> Interexchange Telephone Cos. |
| <input type="checkbox"/> Gas Utilities | <input type="checkbox"/> Coin-Operated Telephone Cos. |
| <input type="checkbox"/> Sewer Utilities | <input type="checkbox"/> Shared Tenant Telephone Cos. |

6. Check One:

- Documentation attached.
- Documentation will be provided with recommendation.

NOTE: INFORMAL CONFERENCE ALREADY HELD--DO NOT SERVE UTILITY

Name ABDALLAH, FADYLLA

Company FLORIDA POWER AND LIGHT COMPANY

Request No. 28298P

Flavia since Roseann and Judi Zkiab weren't available. I told them to make sure the district office is notified of the request and not to take collection action because the customer's attorney said the service was scheduled for disconnection today.

04/06 I called Mr. David Lawrence, Attorney, at 11:40 a.m. acknowledging receipt of his letter requesting the informal conference. I'll get back in touch with him regarding a meeting time.

04/08 Follow-up acknowledgment letter to Mr. Lawrence

04/20 I left messages at 10:03 a.m. & 2:40 p.m. for Mr. Lawrence to call me to discuss a meeting time for the conference. His secretary told me at 2:40 that Mr. Lawrence received the message this morning, but he went home sick. She will make sure that he calls me.

05/11 I left a message with Mr. Lawrence's secretary, Jenny, at 8:47 a.m. that I need to talk with him this morning to discuss a meeting time for the conference. Mr. Lawrence called at 9:05 a.m., and the

CONSUMER REQUEST

FLORIDA

PUBLIC

SERVICE

COMMISSION



101 EAST GAINES STREET
TALLAHASSEE, FLORIDA 32399

PLEASE RETURN THIS FORM
WITH REPORT OF ACTION TO:

Mike Dymek

DUE: 09/11/92

05/27 Cont'd. I also told him that Mrs. Abdallah wanted him to review the offer.

06/10 at 3:40 p.m. I left a message for Mr. Lawrence to give me a call.

06/11 at 8:25 a.m. I called co. (Rita Lynn) to discuss the outcome of the settlement offer since Mr. Lawrence hadn't returned my call, and I was informed that she was attending a seminar. However, Diane (co.) said that the customer had fired the attorney because he suggested that she accepts the company's offer. Customer is looking for another attorney.

06/14 at 11:05 a.m. Rita Lynn (co.) returned my call. She verified the information discussed on June 11 with Diane, and I told her that I'm going to write the customer a letter and provide the co. with a copy giving Mrs. Abdallah another date to make a decision. If she hasn't reached a decision by that date, I will have to write a recommendation.

06/15 Letter to Mrs. Abdallah giving her until June 28 to make her decision

06/28 Mrs. Abdallah called at 11:30 a.m., and she put her 14 year old daughter on the line to translate the information since she speaks Spanish. She says that she's looking for a court appointed attorney, and she wanted an extension until Monday, July 5. I told her that I had given her enough time, and an attorney at this stage of the complaint will not prevent the writing of a recommendation to the Commission if she doesn't agree to the settlement offer. She stated that FPL had told her to call the Commission for an extension; however, Rita Lynn (co.) handling the case didn't know anything about the extension request. I provided her with Rita Lynn's contact information, and I told her that she needs to call Rita today to let the co. know whether or not she will sign the form. If so, the form needs to be signed today as stated in my letter to her. She said that she wasn't going to sign the form. I told her that an ext. will not be granted, and her attorney could represent her during the agenda discussion in Tallahassee.

See Company's June 28 Report stating that Mrs. Abdallah has not contacted the company's Revenue Protection Department

07/01 I called the co. (Rita Lynn) on July 1 at 11:45 a.m. I asked the co. to provide me with a report regarding the information in my letter as to whether the co. will still offer the settlement by July 7. Also, that date will allow Ms. Abdallah more time to call the co. Rita indicated that the offer will probably be null & void.

ABDALLAH, FADYLLA

FLORIDA POWER AND LIGHT CO.

28298P

07/08 See Company's Final Supplemental Report 2 stating that customer was contacted on July 7, and Mrs. Abdallah stated that she will not pay any portion of the backbilling. Company advised the negotiations were over, and she needs to pay the full amount of the backbilling.

FPL

FADYLLA ABDALLAH
3699 W 12 AVE NO. 68
HIALEAH, FL 33012

SUPPLEMENT 2

DATE: 7-7-93
TO: SHIRLEY FROM: YOLANDA
FOSC #: 28298-P
NEXT REPORT SHOULD BE RECEIVED BY: N/A

MS. ABDALLAH WAS CONTACTED ON JULY 7, 1993. SHE STATED THAT SHE WILL NOT PAY ANY PORTION OF THE REVENUE PROTECTION BILL. SHE WAS ADVISED THAT THE NEGOTIATIONS WERE OVER AND THE FULL AMOUNT WAS WHAT SHE NEEDED TO PAY. THE CUSTOMER AGAIN STATED THAT SHE HAD NO PLANS TO PAY THE BILL AND FPL COULD DO WHATEVER THEY WANTED. THE CONVERSATION WAS CONCLUDED.

RITA D. LYNN
-----07/07/93
R. P SUPERVISOR



1016 P.04

FPL

FADYLLA ABDALLAH
3699 W 12 AVE #68
HTALEAH FL 33012

SUPPLEMENTAL REPORT 1

AS OF JUNE 28, 1993, MS. ABDALLAH HAS NOT CONTACTED FPL'S REVENUE PROTECTION DEPARTMENT.

RITA LYNN

RP SUPERVISOR

DATE: 6/28/93
TO: SHIRLEY FROM: ROSEMARY
PSC #: 08298-D
NEXT RESPONSE SHOULD BE RECEIVED BY: 4/7

STATE OF FLORIDA



PUBLIC SERVICE COMMISSION

101 E. GAINES STREET
FLETCHER BUILDING
TALLAHASSEE, FLORIDA 32399-0864

FACSIMILE TRANSMITTAL COVER SHEET

PRIORITY TO TRANSMIT: _____

DATE: June 15, 1993 TIME SUBMITTED: ____:____.m. ____ NOT TO EXCEED 2 HOURS
X NOT TO EXCEED 30
MIN.

TO: JUDI ZKIAB / Rita Lynn

OFFICE/BUSINESS: FLORIDA POWER & LIGHT COMPANY

FACSIMILE ~~SPEED~~ NO.: 09 (IF AVAILABLE) OR FAX NO.: (____) ____

TELEPHONE NO.: (305) 552-3372

FROM: CONSUMER AFFAIRS / Shirley Stokes

OFFICE/DIVISION: _____

FACSIMILE NO.: (904) 487-0509 TELEPHONE NO.: (904) 488-7238

COMMENTS: RE: FADYLLA ABDALLAH, 28298P--SEE ATTACHED LETTER to Mrs. Abdallah
and requesting a report from the company by June 28, 1993.

NUMBER OF PAGES, INCLUDING THIS COVER SHEET: 2

IF PROBLEMS ARE EXPERIENCED WITH THIS TRANSMISSION, PLEASE CALL:
ALONZO WILLIAMS AT: SUNCOM 278-4733 OR (904) 488-4733

State of Florida

Commissioners:
J. TERRY DEASON, CHAIRMAN
THOMAS M. BEARD
SUSAN F. CLARK
LUIS J. LAUREDO
JULIA L. JOHNSON



DIVISION OF CONSUMER AFFAIRS
GEORGE HANNA
DIRECTOR
(904) 488-7238
TOLL FREE 1-800-342-3552

Public Service Commission

June 15, 1993

Mrs. Fadylla Abdallah
3699 West 12 Avenue, #68
Hialeah, FL 33012

Dear Mrs. Abdallah:

This is a follow-up to your complaint against Florida Power and Light Company.

Although the Public Service Commission's rules and regulations allow the company to backbill for current diversion, the company offered to adjust half of the current diversion backbilling with payment arrangements at the informal conference on May 24. Since you wanted your lawyer, Mr. David Lawrence, to review the offer, it was agreed that you had until June 7, 1993 to let the company know if the offer was accepted.

The company told me that Mr. Lawrence suggested that you accept the offer, but I understand that you are looking for another attorney. Therefore, I have extended the due date until **June 28, 1993** for the company to let me know if the Settlement Agreement Form was signed by you or your attorney. **If the form isn't signed, the settlement offer isn't binding.** However, the company must let me know by **June 28** if the offer is still being extended to you. After **written** notification from the company, I will proceed with writing a recommendation or closing the file. If the complaint isn't resolved, the complaint will be scheduled for discussion in Tallahassee at an agenda conference. I've attached a copy of the customer complaint rules for your review.

Should you have any questions, please let me know.

Sincerely,

Shirley A. Stokes
Consumer Affairs Analyst
Division of Consumer Affairs

Enclosure
cc: Florida Power and Light Co.

KWH HISTORY SUMMARY

NAME: FADYIA ABDALHAY
 ADDRESS: 3679 W 12 AV #68
 ACCT. NO.: 54332-76762 (CURRENT)
 ACCT. NO.: _____ (PREVIOUS)

METER SET DATE: _____ METER NO.: _____
 CUSTOMER CONNECT DATE: 7-2-87
 CASE NUMBER 92C 3262

TOTAL P.02

MONTH	1993	1992	1991	1990	1989	1988
JANUARY ^{1/7}	637 ^{56.92}					
FEBRUARY ^{2/4}	502 ^{45.49}					
MARCH ^{3/8}	451 ^{44.57}					
APRIL ^{4/7}	493 ^{45.59}					
MAY ^{5/6}	602 ^{54.21}					
JUNE						
JULY						
AUGUST		^{8/6} 415.70 1777				
SEPTEMBER		^{9/4} 804 ^{67.46}				
OCTOBER		^{10/6} 603 ^{53.30}				
NOVEMBER		^{11/4} 838 ^{72.53}				
DECEMBER		^{12/5} 656 ^{57.40}				

STATE OF FLORIDA



PUBLIC SERVICE COMMISSION

101 E. GAINES STREET
FLETCHER BUILDING
TALLAHASSEE, FLORIDA 32399-0864

FACSIMILE TRANSMITTAL COVER SHEET

PRIORITY TO TRANSMIT: _____

DATE: May 11, 1993 TIME SUBMITTED: ____:____.m.____ NOT TO EXCEED 2 HOURS
____ NOT TO EXCEED 30 MIN.

TO: JUDI ZKIAB

OFFICE/BUSINESS: FLORIDA POWER & LIGHT COMPANY

FACSIMILE SPEED NO.: 09 (IF AVAILABLE) OR FAX NO.: (____) _____

TELEPHONE NO.: (305) 552-3372

FROM: CONSUMER AFFAIRS / Shirley Stokes

OFFICE/DIVISION: _____

FACSIMILE NO.: (904) 487-0509 TELEPHONE NO.: (904) 488-7238

COMMENTS: RE: INFORMAL CONFERENCES FOR THOMAS BUSCAGLIA AND FADYLLA ABDALLAH*
(David Lawrence, Attorney)--SEE ATTACHED LETTERS REGARDING INFORMAL CONFERENCES
ON MONDAY, MAY 24 AT 10:30 A.M. AND 12:45 P.M.

NUMBER OF PAGES, INCLUDING THIS COVER SHEET: 3

IF PROBLEMS ARE EXPERIENCED WITH THIS TRANSMISSION, PLEASE CALL:
ALONZO WILLIAMS AT: SUNCOM 278-4733 OR (904) 488-4733

State of Florida

Commissioners:
J. TERRY DEASON, CHAIRMAN
THOMAS M. BEARD
SUSAN F. CLARK
LUIS J. LAUREDO
JULIA L. JOHNSON



DIVISION OF CONSUMER AFFAIRS
GEORGE HANNA
DIRECTOR
(904) 488-7238
TOLL FREE 1-800-342-3552

Public Service Commission

May 11, 1993

David Lawrence III, Esquire
ADORNO & ZEDER
2601 South Bayshore Drive, Suite 1600
Miami, FL 33133

Dear Mr. Lawrence:

This is a follow-up to my telephone conversation today regarding a meeting time for the informal conference concerning Ms. Fadylla Abdallah's complaint against Florida Power and Light Company (FPL).

I've made arrangements to have the conference on **Monday, May 24 at 12:45 p.m.** in Miami at the **Public Service Commission District Office, 3625 Northwest 82 Avenue, Suite 400**. If you need directions, please call the District Office at 470-5600. I've also notified FPL of the conference date and time.

I look forward to meeting you at the conference on May 24 and hope the problem can be resolved satisfactorily.

Sincerely,

Shirley A. Stokes
Consumer Affairs Analyst
Division of Consumer Affairs

SAS

cc: FPL

STATE OF FLORIDA



PUBLIC SERVICE COMMISSION

101 E. GAINES STREET
FLETCHER BUILDING
TALLAHASSEE, FLORIDA 32399-0864

file copy

FACSIMILE TRANSMITTAL COVER SHEET

PRIORITY TO TRANSMIT: _____

DATE: April 8, 1993 TIME SUBMITTED: ____:____.m. NOT TO EXCEED 2 HOURS
 NOT TO EXCEED 30 MIN.

TO: JUDI ZKIAB

OFFICE/BUSINESS: FLORIDA POWER & LIGHT COMPANY

FACSIMILE SPEED NO.: 09 (IF AVAILABLE) OR FAX NO.: (____) ____

TELEPHONE NO.: (305) 552-4277

FROM: CONSUMER AFFAIRS / Shirley Stokes

OFFICE/DIVISION: _____

FACSIMILE NO.: (904) 487-0509 TELEPHONE NO.: (904) 488-7238

COMMENTS: RE: 28298P, Fadylla Abdallah--See attached letter to Mr. David Lawrence, customer's attorney, regarding an informal conference request.

NUMBER OF PAGES, INCLUDING THIS COVER SHEET: 2

IF PROBLEMS ARE EXPERIENCED WITH THIS TRANSMISSION, PLEASE CALL:
ALONZO WILLIAMS AT: SUNCOM 278-4733 OR (904) 488-4733

ADORNO & ZEDER

A PROFESSIONAL ASSOCIATION
ATTORNEYS AT LAW
2601 SOUTH BAYSHORE DRIVE
SUITE 1600

MIAMI, FLORIDA 33133

TELEPHONE (305) 858-5555

FAX (305) 858-4777

ONE BOCA PLACE
2255 GLADES ROAD
SUITE 342W
BOCA RATON, FLORIDA 33431
TELEPHONE (407) 994-4411
TELEFAX (407) 997-7173

NEW RIVER CENTER, SUITE 1400
200 EAST LAS OLAS BOULEVARD
FORT LAUDERDALE, FLORIDA 33301

TELEPHONE (305) 832-0050
TELEFAX (305) 832-0350

WRITER'S DIRECT NO:

VIA FACSIMILE AND MAIL

March 31, 1993

PLEASE REPLY TO
MIAMI OFFICE

George Hanna
Director of Consumer Affairs
Florida Public Service Commission
101 East Gaines Street
Fletcher Building
Tallahassee, Florida 32399-0850

Dear Mr. Hanna:

I represent Fadylla Abdallah ("Abdallah"). Pursuant to Rule 25-22.032(4), Florida Administrative Code, Abdallah hereby requests a conference to review the November 20, 1992 decision of the Division of Consumer Affairs regarding Abdallah's billing dispute with Florida Power & Light Company ("FPL"), a copy of which is enclosed with this letter.

As Abdallah's electricity is to be "cut off" tomorrow, Abdallah requests that the Public Service Commission act pursuant to Rule 25-22.032(10), Florida Administrative Code, to prevent FPL from terminating her electric service pending the outcome of the conference requested above.

Thank you for your assistance.

Sincerely yours,


David Lawrence III

Enclosure

cc: H. Lubert, Florida Power & Light Co.
Fadylla Abdallah

APR 2 1993



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: April 1, 1993
TO: Shirley Stokes, Consumer Affairs Analyst
FROM: Margaret Ring, Supervisor *MR*
RE: Informal Conference Requested on Complaint of Fadylla Abdallah Against FPL

Please review the attached file and conduct informal conference proceedings for this customer. If a conference is necessary, please hold it in conjunction with the Buscaglia conference in Miami so two trips will not have to be made.

The attorney advises Ms. Abdallah's service is to be disconnected today, so FPL needs to be contacted immediately and advised of the conference request. Also note that the address listed on the file needs to be corrected so that all future correspondence is mailed to the proper location.

ADORNO & ZEDER

A PROFESSIONAL ASSOCIATION
ATTORNEYS AT LAW
2801 SOUTH BAYSHORE DRIVE
SUITE 1600
MIAMI, FLORIDA 33133
TELEPHONE (305) 855-8585
FAX (305) 855-4777

ONE BOCA PLAZA
2888 BLADES ROAD
SUITE 342W
BOCA RATON, FLORIDA 33481
TELEPHONE (407) 884-4411
TELEFAX (407) 887-7173

NEW RIVER CENTER, SUITE 600
800 EAST LAS OLAS BOULEVARD
FORT LAUDERDALE, FLORIDA 33801
TELEPHONE (308) 838-0080
TELEFAX (308) 832-0390
WRITER'S DIRECT NO. 1

VIA FACSIMILE AND MAIL

March 31, 1993

PLEASE REPLY TO:
MIAMI OFFICE

George Hanna
Director of Consumer Affairs
Florida Public Service Commission
101 East Gaines Street
Fletcher Building
Tallahassee, Florida 32399-0850

Dear Mr. Hanna:

I represent Fadylla Abdallah ("Abdallah"). Pursuant to Rule 25-22.032(4), Florida Administrative Code, Abdallah hereby requests a conference to review the November 20, 1992 decision of the Division of Consumer Affairs regarding Abdallah's billing dispute with Florida Power & Light Company ("FPL"), a copy of which is enclosed with this letter.

As Abdallah's electricity is to be "cut off" tomorrow, Abdallah requests that the Public Service Commission act pursuant to Rule 25-22.032(10), Florida Administrative Code, to prevent FPL from terminating her electric service pending the outcome of the conference requested above.

Thank you for your assistance.

Sincerely yours,


David Lawrence III

Enclosure

cc: H. Lubert, Florida Power & Light Co.
Fadyllah Abdallah

Commissioners:
THOMAS M. BEARD, CHAIRMAN
BETTY EASLEY
J. TERRY DEASON
SUSAN F. CLARK
LUIS J. LAUREDO



DIVISION OF CONSUMER AFFAIRS
GEORGE HANNA
DIRECTOR
(904) 488-7238
TOLL FREE 1-800-342-3552

Public Service Commission

November 20, 1992

Ms. Fadylla Abdallah
3699 W 2nd Ave. #68
Hialeah, FL 33012

Dear Ms. Abdallah:

This is a follow-up to the backbilling you received from Florida Power & Light Company.

Records indicate your meter was removed on July 6, 1992 when a meterman observed evidence of tampering. The meter was tested and found to have a missing inner seal, drag marks on the bottom of the disk, a tampered bearing screw, and shiny blades.

The backbilling covers the period from July, 1987 to July, 1992, as the company noted low kilowatt hour usage throughout your period of occupancy. The company calculated the additional kilowatt hours by using a methodology based on seasonal charts as a means of determining the actual amount of energy consumed. This estimating formula is sensitive to normal heating and cooling demands of the average residential customer in your area. Since FPL believed that you may have inherited the tampered meter condition when you moved to the residence in 1987, it did not bill any investigative charges. However, FPL did backbill for the electricity that was used in the residence and not recorded on the meter.

I can understand your concern over the billing. However, Florida Public Service Commission rules allow the company to backbill in the event of meter tampering based on a reasonable estimate of energy used but not billed. Although you may not have created the tampered meter condition, FPL is within its rights in backbilling you. It is not vital for FPL to prove who tampered with the meter, but just that the condition exists, and the customer of record benefitted from the condition.

I wish I could resolve every complaint to the complete satisfaction of the customer, but sometimes this isn't possible. FPL is acting within its rights and under commission guidelines in backbilling you for the tampered meter condition.

November 20, 1992

Ms. Fadylla Abdallah
3699 W 2nd Ave. #68
Hialeah, FL 33012

Dear Ms. Abdallah:

This is a follow-up to the backbilling you received from Florida Power & Light Company.

Records indicate your meter was removed on July 6, 1992 when a meterman observed evidence of tampering. The meter was tested and found to have a missing inner seal, drag marks on the bottom of the disk, a tampered bearing screw, and shiny blades.

The backbilling covers the period from July, 1987 to July, 1992, as the company noted low kilowatt hour usage throughout your period of occupancy. The company calculated the additional kilowatt hours by using a methodology based on seasonal charts as a means of determining the actual amount of energy consumed. This estimating formula is sensitive to normal heating and cooling demands of the average residential customer in your area. Since FPL believed that you may have inherited the tampered meter condition when you moved to the residence in 1987, it did not bill any investigative charges. However, FPL did backbill for the electricity that was used in the residence and not recorded on the meter.

I can understand your concern over the billing. However, Florida Public Service Commission rules allow the company to backbill in the event of meter tampering based on a reasonable estimate of energy used but not billed. Although you may not have created the tampered meter condition, FPL is within its rights in backbilling you. It is not vital for FPL to prove who tampered with the meter, but just that the condition exists, and the customer of record benefitted from the condition.

I wish I could resolve every complaint to the complete satisfaction of the customer, but sometimes this isn't possible. FPL is acting within its rights and under commission guidelines in backbilling you for the tampered meter condition.

Page Two

The company will probably make payment arrangements with you if you contact them. Thank you for giving us the opportunity to review your situation, and I'm sorry I couldn't be of more assistance.

Sincerely,

Mike Dymek
Consumer Affairs Analyst
Division of Consumer Affairs

MD:kt
cc: Florida Power & Light

FLORIDA POWER & LIGHT CO.

CUSTOMER RESPONSE

FPSC No.:92V1336 REPORT STATUS: FINAL DATE: AUGUST 14, 1992

1. CUSTOMER NAME: FADYLLA ABDALLAH
2. SERVICE ADDRESS: 3699 W 12 AV #68
3. CITY:HIALEAH STATE: FLORIDA ZIP: 33012
4. ACCT NO.:83-07-164-52610-4 CASE NO.:92C3262-1
5. INVESTIGATION INITIATED BY: METER READING DEPARTMENT
DATE: JUNE 5, 1992
6. METER SEAL STATUS: SEAL GONE METER NO.:5C63198
INITIAL OBSERVATION:DIAL TAMPERING, UNKNOWN EQUIPMENT, DISK
TURNING AND SEAL GONE.
7. METERMAN INSPECTION DATE:JULY 6, 1992 NEW METER SET:YES
PRETESTED: NO, NEW FROM FACTORY.
8. OBSERVATIONS:MISSING INNER SEAL, DRAG MARKS ON BOTTOM OF DISK
AND DISK NOT TURNING.
9. TEST RESULTS: FL 10.52% LL 0 W/A 8.42% VB 11/6
DATE: JULY 8, 1992
10. OBSERVATIONS: MISSING INNER SEAL, SHINY BLADES, DRAG MARKS ON
BOTTOM OF DISK, TAMPERED BEARING SCREW-BOTTOM AND LOWERED
DISK.
11. CUSTOMER CONNECT DATE:JULY 2, 1987 METER SET DATE:DECEMBER,
1986
12. ADDITIONAL BILLING TIME FRAME FR:JULY, 1987 TO: JULY, 1992
13. REASON FOR START DATE: CONSUMPTION THROUGH OUT CUSTOMER'S
PERIOD OF OCCUPANCY WAS NOT COMPARABLE TO CONSUMPTION
AFTER NEW METER WAS SET.

ON AUGUST 7, 1992, MS. ABDALLAH WAS CONTACTED TO ACKNOWLEDGE RECEIPT OF HER COMPLAINT TO THE FPSC. SHE WAS ASKED IF SHE HAD ANY ADDITIONAL QUESTIONS OR INFORMATION TO PROVIDE PRIOR TO RESPONSE BEING PREPARED, SHE STATED NO.

26. PAYMENT ARRANGEMENTS MADE :

INITIAL PAYMENT OF: \$

BALANCE IN EQUAL PAYMENTS OF \$ PER MONTH.

Leah Carpenter

Revenue Protection Supv.

J. A. Lynn

System Revenue Protection
Manager

8/19/92

DATE

8-19-92

DATE

558-5327

POSTED

***** CURRENT DIVERSION *****

REGULAR INVESTIGATION REQUEST

DATE PRINTED: 06/08/92

DATE REPORTED: 06/05/92
LEAD REPORTED BY: RQX

CONDITION OBSERVED: 114921UEDTSG

① CEI-MRL
6/12/92 (M)

NUMBER OF REQUESTS FOR THIS ACCOUNT: 02

CUSTOMER NAME: FADYLLA; ABDALLAH

ADDRESS: 3699 W 12 AV #68

CITY: HIALEAH FL

ACCOUNT NUMBER: 83-07-164-52310-4

TLN: 8656058680

METER NUMBER: 5063198

METER LOCATION:

LEAD INSTRUCTIONS:

TNSP. READ 81883 LAST BILL READ: 81856 PREV. BILL READ: 81853

DISC TURNING (Y OR N) METER SEALED (Y OR N)

CANOPY SEAL INTACT (Y OR N) SEAL RIGGED (Y OR N)

SEAL NUMBER _____ COLOR _____ YEAR _____

NEW METER SET NUMBER 5047517 64 LOCKED (Y OR N) TYPE _____

NEW METER SET READING 00000

NEW SEAL NUMBER 0097835 COLOR YL YEAR _____
DESCRIPTION OF DIVERSION FOUND: MIS YL DRUG MKS BOTTOM

EQUIPMENT ON: CENTRAL A/C ___ WALL A/C ___ OUTSIDE LIGHTS ___

INSIDE LIGHTS ___ WASHER ___ DRYER ___

POOL PUMP ___ OTHER _____

AMP PROBE READINGS: RIGHT LINE ___ LEFT LINE ___ HI LEG ___
RIGHT LOAD ___ LEFT LOAD ___ HI LEG LOAD ___

ADDITIONAL DESCRIPTION _____

SIGNED KL BARKETT FR LOC CODE _____ SOC. SEC. # _____

DATE INVESTIGATED 7-6-92 TIME _____

COMPANY SUPERVISOR RECOMMENDS EMPLOYEE BE PAID A BONUS: _____

YES ✓ NO ___ SUPERVISOR'S SIGNATURE _____ DATE 6/12/92

①

F P L M E T E R T E S T R E P O R T

FPL SYMBOL.....: 5C
COMPANY NUMBER: 63198
SERIAL NUMBER.: W055818010
TYPE_CODE.....: 75
DATE OF TEST...: 07/08/92
DISTRICT.....: 83
ADDRESS.....: 3699 W 12 AVE. #68
AS FOUND TEST RESULTS: SF: 10.52 SP: . SL: 000.00 WA: 08.42
AS LEFT TEST RESULTS.: SF: 10.52 SP: . SL: 000.00 WA: 08.42
REGISTER TEST (VERIBOARD) RESULTS: 14/6
DIAL READING IN.: 81883
DIAL READING OUT: 81889
TEST REASON...: CDT
CREEP (YES/NO).....: N
OPERATOR.....: GME
KWH BOARD #.....: 09
DEMAND BOARD #.....:
KWD FULL SCALE.....:
KWD % ERROR AF.....: + .
KWD % ERROR AL.....: + .
TRANSMITTAL NUMBER: 1399
TRANSMITTAL DATE...: 07/08/92
GENERAL REMARKS....: 51,65,80,85,81

COMMENTS: _____

SIGNATURE _____ DATE _____

(3)

KWH HISTORY SUMMARY

NAME: Fadulla Albalcah
 ADDRESS: 2699 W 12 Ave #08
 ACCT. NO.: 83-09-164-52610-4 (CURRENT)
 ACCT. NO.: _____ (PREVIOUS)

METER SET DATE: 12/86 METER NO.: 5063198
 CUSTOMER CONNECT DATE: 7/2/87
 CASE NUMBER: 9203262-1

4

MONTH	1992	1991	1990	1989	1988	1987
JANUARY	1/9 747	1/8 607	1/8 665	1/10 522	1/9 458	
FEBRUARY	2/7 607	2/6 527	2/9 529	2/9 476	2/9 518	
MARCH	3/9 635	3/8 477	3/6 404	3/13 524	3/10 429	
APRIL	4/7 588	4/8 524	4/6 504	4/11 427	4/11 523	
MAY	5/6 614	5/7 534	5/8 998	5/10 427	5/10 474	
JUNE	6/5 03	6/6 568	6/7 967	6/9 528	6/9 787	
JULY	7/7	7/8 1268	7/9 1282	7/11 932	7/11 1029	7/10 475
AUGUST	8/6 1777	8/7 1356	8/8 701	8/10 632	8/9 751	8/11 956
SEPTEMBER		9/6 1309	9/7 379	9/11 728	9/9 459	9/10 1141
OCTOBER		10/7 1278	10/8 408	10/10 1163	10/11 457	10/9 624
NOVEMBER		11/7 1052	11/6 340	11/9 595	11/9 411	11/9 398
DECEMBER		12/9 870	12/7 308	12/11 468	12/9 396	12/9 338

83-19-080-08410

83-09-164-52610-4

2/26

ADDITIONAL BILLING WORKSHEET - SOUTHERN DIVISION

CUSTOMER NAME Fadylla Abdallah
 ADDRESS _____ ZIP _____
 MAILING ADDRESS _____ ZIP _____
 ACCOUNT # _____
 NEW/OLD ACCT # _____

CASE # 92C3263
 CO DATE _____
 METER # _____
 SET DATE _____
 RATE _____

REVISED 01/31/90

AVERAGE PERCENTAGE OF USAGE CALCULATIONS					
#	MONTH	YEAR	ACTUAL KWH	APPLIED %	TOTAL YEARLY USAGE
1	_____	_____	_____	_____	_____
2	_____	_____	_____	_____	_____
3	_____	_____	_____	_____	_____
4	_____	_____	_____	_____	_____
AVERAGE OF TOTAL YEARLY USAGE :					<u>18447</u>
METHOD DETERMINED FOR ACTUAL BILLING :					1 2 3 4 AV
METHOD OTHER THAN % CHART INCLUDING LAST BILLING MONTH'S BREAKDOWN (MOO)					

SERVICE TO '89	KWH ASBILLED	KWD	% USAGE	KWH REBILLED	KWD	REMARKS
JAN 1/10	522		6.64	1225		
FEB 2/9	476		6.23	1149		
MAR 3/13	524		6.77	1249		
APR 4/11	427		6.81	1226		
MAY 5/10	427		7.72	1424		
JUN 6/9	508		9.78	1799		
JUL 7/11	432		9.78	1800		
AUG 8/10	632		10.71	1976		
SEP 9/11	728		10.65	2020		
OCT 10/10	1163		10.06	1856		
NOV 11/9	595		7.90	1457		
DEC 12/11	468		6.70	1236		

SERVICE TO '90	KWH ASBILLED	KWD	% USAGE	KWH REBILLED	KWD	REMARKS
JAN 1/8	665		7.29	1363		
FEB 2/9	529		6.45	1190		
MAR 3/8	404		6.06	1122		
APR 4/6	504		6.42	1184		
MAY 5/8	998		7.68	1417		
JUN 6/7	967		9.52	1756		
JUL 7/9	1482		10.25	1897		
AUG 8/8	701		10.89	2009		
SEP 9/7	379		10.21	1883		
OCT 10/8	408		10.27	1895		
NOV 11/6	310		6.17	1507		
DEC 12/7	308		6.67	1230		

TOTAL CDIC CHARGE 0 BILLED BY [Signature]
 DATE BILLED 7/22/90

6

ADDITIONAL BILLING WORKSHEET - SOUTHERN DIVISION

CUSTOMER NAME
ADDRESS
MAILING ADDRESS
ACCOUNT #
NEW/OLD ACCT #

Fadyella Abdallah

CASE # *9203263*
CO DATE
METER #
SET DATE
RATE

REVISED 03/17/92

AVERAGE PERCENTAGE OF USAGE CALCULATIONS					
#	MONTH	YEAR	ACTUAL KWH	APPLIED %	TOTAL YEARLY USAGE
1					
2					
3					
4					
AVERAGE OF TOTAL YEARLY USAGE:					<i>18447</i>
METHOD DETERMINED FOR ACTUAL BILLING:					1 2 3 4 AV
METHOD OTHER THAN % CHART INCLUDING LAST BILLING MONTH'S BREAKDOWN (MOO)					
<i>Adj mo: 2059 ÷ 30 = 69 days × 8 = 552</i>					

SERVICE TO '87	KWH ASBILLED	KWD	% USAGE	KWH REBILLED	KWD	REMARKS
JAN			7.06			
FEB			6.33			
MAR			6.62			
APR			6.15			
MAY			7.35			
JUN			9.20			
JUL	<i>7/10</i>	<i>475</i>	11.16	<i>552</i>		<i>8 days</i>
AUG	<i>8/11</i>	<i>956</i>	11.40	<i>2120</i>		
SEP	<i>9/10</i>	<i>1141</i>	11.61	<i>2142</i>		
OCT	<i>10/9</i>	<i>624</i>	9.28	<i>1712</i>		
NOV	<i>11/9</i>	<i>398</i>	7.56	<i>1395</i>		
DEC	<i>12/9</i>	<i>338</i>	6.81	<i>1256</i>		

SERVICE TO '88	KWH ASBILLED	KWD	% USAGE	KWH REBILLED	KWD	REMARKS
JAN	<i>1/9</i>	<i>458</i>	6.66	<i>1229</i>		
FEB	<i>2/9</i>	<i>518</i>	6.47	<i>1194</i>		
MAR	<i>3/10</i>	<i>429</i>	6.27	<i>1157</i>		
APR	<i>4/11</i>	<i>523</i>	6.66	<i>1232</i>		
MAY	<i>5/10</i>	<i>474</i>	7.31	<i>1348</i>		
JUN	<i>6/9</i>	<i>789</i>	8.88	<i>1638</i>		
JUL	<i>7/11</i>	<i>1024</i>	10.27	<i>1895</i>		
AUG	<i>8/9</i>	<i>751</i>	10.46	<i>1930</i>		
SEP	<i>9/9</i>	<i>459</i>	11.56	<i>2132</i>		
OCT	<i>10/11</i>	<i>481</i>	10.30	<i>1917</i>		
NOV	<i>11/9</i>	<i>411</i>	7.92	<i>1461</i>		
DEC	<i>12/9</i>	<i>396</i>	7.13	<i>1315</i>		

TOTAL CDIC CHARGE *8*

BILLED BY *[Signature]*

DATE BILLED *7/22/92*

REPORT NO: 1456-205 DIST 83 - CURRENT DIV BILL CALCULATION REQUEST 07/23/92

PAGE 21

REPORT NO: 1456-205 DIST 83 - CURRENT DIV BILL CALCULATION REQUEST 07/23/92

PAGE 22

ACCT NO: 83-07-164-52610-4 RECORD TYPE: 4-1

REV/RATE	SVC TO	DAYS	KWH	KMD	BASE AMT	FUEL	FRAN	CTY TAX	FLA TAX	ALLOWANCE	MISC CHG	TOTAL	CTY	EX
1/44	09/06/91	30	1957		94.48	40.92	8.00	13.13	.00	.00	.00	171.09	0.00	
	ON PEAK:					.00	ECC:	2.64	OBC:	9.98	GRT:	1.14		
CPRC AMT	.00	REFUND INTEREST			.41	FOR TYPING BILL:	FPL AMOUNT		150.78	REFUND AMOUNT		2.76		
* ACCOUNT TOTALS:		1957			94.48	40.92	8.00	13.13	.00	.00	.00	171.09	0.00	
	ON PEAK:					.00	ECC:	2.64	OBC:	9.98	GRT:	1.14		

THIRD LINE TOTAL

CPRC AMT	.00	REFUND INTEREST			.41	FOR TYPING BILL:	FPL AMOUNT		150.78	REFUND AMOUNT		2.76		
----------	-----	-----------------	--	--	-----	------------------	------------	--	--------	---------------	--	------	--	--

REMARKS- RTN TO S MYERS

OPER: LOF DATE: 07/23/92

NO ADJUSTMENTS HAVE BEEN POSTED TO THE CUSTOMER RECORD

9

ACCT: 83-07-164-52610-9 RECORD TYPE: 4-1

REV/RATE	SVC TO	DAYS	KWH	KWD	BASE AMT	FUEL	FRAN	CTY TAX	FLA TAX	ALLOWANCE	MISC CHG	TOTAL	CTY EX
1/44	08/07/91	30	2024		97.78	42.32	9.19	13.74	.00	.00	.00	178.67	0.00
	ON PEAK:					.00	EDC:	2.73	OBC:	11.72	GRT:	1.19	
	CPRC AMT	.00	REFUND INTEREST		.16	FOR TYPING BILL: FPL AMOUNT			156.01	REFUND AMOUNT		1.46	
1/44	07/08/91	30	1871		90.25	39.12	8.49	12.68	.00	.00	.00	165.00	0.00
	ON PEAK:					.00	EDC:	2.53	OBC:	10.83	GRT:	1.10	
	CPRC AMT	.00	REFUND INTEREST		.14	FOR TYPING BILL: FPL AMOUNT			144.00	REFUND AMOUNT		1.35	
1/44	06/06/91	30	1758		84.68	36.76	7.95	11.87	.00	.00	.00	154.48	0.00
	ON PEAK:					.00	EDC:	2.37	OBC:	10.17	GRT:	.68	
	CPRC AMT	.00	REFUND INTEREST		.14	FOR TYPING BILL: FPL AMOUNT			135.25	REFUND AMOUNT		1.27	
1/44	05/07/91	30	1574		75.63	32.91	7.10	10.61	.00	.00	.00	138.10	0.00
	ON PEAK:					.00	EDC:	2.12	OBC:	9.12	GRT:	.61	
	CPRC AMT	.00	REFUND INTEREST		.12	FOR TYPING BILL: FPL AMOUNT			120.91	REFUND AMOUNT		1.13	
1/44	04/08/91	30	1264		60.37	26.43	5.68	8.48	.00	.00	.00	110.48	0.00
	ON PEAK:					.00	EDC:	1.71	OBC:	7.32	GRT:	.49	
	CPRC AMT	.00	REFUND INTEREST		.10	FOR TYPING BILL: FPL AMOUNT			96.74	REFUND AMOUNT		.91	
* ACCOUNT TOTALS:			8491		408.71	177.54	38.41	57.38	.00	.00	.00	746.73	0.00
	ON PEAK:					.00	EDC:	11.46	OBC:	49.16	GRT:	4.07	
THIRD LINE TOTAL													
	CPRC AMT	.00	REFUND INTEREST		.66	FOR TYPING BILL: FPL AMOUNT			652.99	REFUND AMOUNT		6.12	

REMARKS- RTH TO S MYERS

OPER: LOF DATE: 07/23/92

NO ADJUSTMENTS HAVE BEEN POSTED TO THE CUSTOMER RECORD

10

83-07-164-52610-4 0: A RECORD TYPE: 4-1

REV/RATE	SVC TO DAYS	KWH	KWD	BASE AMT	FUEL	FRAN	CTY TAX	FLA TAX	ALLOWANCE	MISC CHG	TOTAL	CTY EX
1/44	09/07/90 30 ON PEAK:	1883		90.04	42.93 .00	7.92 ECC:	12.32 .83	.00 OBC:	.00 9.00	.00 GRT:	164.65 .73	0.00
1/44	08/08/90 30 ON PEAK:	2009		97.04	45.81 .00	8.46 ECC:	13.15 .88	.00 OBC:	.00 9.68	.00 GRT:	175.80 .78	0.00
1/44	07/09/90 30 ON PEAK:	1891		91.23	43.11 .00	7.96 ECC:	12.37 .83	.00 OBC:	.00 9.11	.00 GRT:	165.35 .74	0.00
* ACCOUNT TOTALS: ON PEAK:		5783		279.11	131.85 .00	24.34 ECC:	37.84 2.54	.00 OBC:	.00 27.87	.00 GRT:	505.80 2.25	0.00

REMARKS- RTN TO S MYERS

OPER: LOF DATE: 07/23/92

NO ADJUSTMENTS HAVE BEEN POSTED TO THE CUSTOMER RECORD

12

AC 83-07-164-52610-4 A RECORD TYPE: 4-1

REV/RATE	SVC TO	DAYS	KWH	KWD	BASE AMT	FUEL	FRAN	CTY TAX	FLA TAX	ALLOWANCE	MISC CHG	TOTAL	CTY EX
1/44	06/07/90	30	1756		84.59	40.04	7.34	11.41	.00	.00	.00	152.61	0.00
	ON PEAK:					.00	ECC:	.77	OBC:	8.46	GRT:	.00	
1/44	05/08/90	30	1417		67.90	32.31	5.91	9.17	.00	.00	.00	122.74	0.00
	ON PEAK:					.00	ECC:	.62	OBC:	6.83	GRT:	.00	
1/44	04/06/90	30	1184		56.43	27.00	4.92	7.63	.00	.00	.00	102.21	0.00
	ON PEAK:					.00	ECC:	.52	OBC:	5.71	GRT:	.00	
1/44	03/08/90	30	1122		53.38	22.11	4.64	7.43	.00	.00	.50	95.54	0.00
	ON PEAK:					.00	ECC:	.57	OBC:	7.41	GRT:	.00	
1/44	02/09/90	30	1190		56.73	23.45	4.93	7.89	.00	.00	.00	101.46	0.00
	ON PEAK:					.00	ECC:	.61	OBC:	7.85	GRT:	.00	
1/44	01/08/90	30	1363		65.24	26.86	5.66	9.07	.00	.00	.00	116.53	0.00
	ON PEAK:					.00	ECC:	.70	OBC:	9.00	GRT:	.00	
1/44	12/11/89	30	1236		59.79	24.36	5.17	8.29	.00	.00	.00	106.40	0.00
	ON PEAK:					.00	ECC:	.63	OBC:	8.16	GRT:	.00	
1/44	11/09/89	30	1457		70.81	28.72	6.11	9.81	.00	.00	.00	125.81	0.00
	ON PEAK:					.00	ECC:	.74	OBC:	9.62	GRT:	.00	
1/44	10/10/89	30	1856		90.71	36.58	7.81	12.54	.00	.00	.00	160.84	0.00
	ON PEAK:					.00	ECC:	.95	OBC:	12.25	GRT:	.00	
1/44	09/11/89	30	2020		98.88	45.49	8.95	13.94	.00	.00	.00	183.87	0.00
	ON PEAK:					.00	ECC:	.85	OBC:	15.76	GRT:	.00	
1/44	08/10/89	30	1976		96.69	44.50	8.75	13.63	.00	.00	.00	179.81	0.00
	ON PEAK:					.00	ECC:	.83	OBC:	15.41	GRT:	.00	
1/44	07/11/89	30	1800		87.91	40.54	7.97	12.40	.00	.00	.00	163.62	0.00
	ON PEAK:					.00	ECC:	.76	OBC:	14.04	GRT:	.00	
1/44	06/09/89	30	1799		87.86	40.51	7.96	12.39	.00	.00	.00	163.51	0.00
	ON PEAK:					.00	ECC:	.76	OBC:	14.03	GRT:	.00	
1/44	05/10/89	30	1424		69.16	25.35	5.91	9.73	.00	.00	.00	121.86	0.00
	ON PEAK:					.00	ECC:	.60	OBC:	11.11	GRT:	.00	
1/44	04/11/89	30	1256		60.78	22.36	5.20	8.56	.00	.00	.00	107.23	0.00
	ON PEAK:					.00	ECC:	.53	OBC:	9.80	GRT:	.00	
1/44	03/13/89	30	1249		60.44	21.91	5.22	8.66	.00	.00	.00	107.90	0.00
	ON PEAK:					.00	ECC:	.60	OBC:	11.07	GRT:	.00	

13

ACCT NO 83-07-164-52610-4 CD: A RECORD TYPE: 4-1

REV/RATE	SVC TO	DAYS	KWH	KWD	BASE AMT	FUEL	FRAN	CTY TAX	FLA TAX	ALLOWANCE	MISC CHG	TOTAL	CTY EX
1/44	02/09/89	30	1149		55.45	20.15	4.79	7.95	.00	.00	.00	99.67	0.00
	ON PEAK:					.00	ECC:	.55	OBC:	10.18	GRT:	.00	
1/44	01/10/89	30	1225		59.24	21.49	5.12	8.49	.00	.00	.00	105.78	0.00
	ON PEAK:					.00	ECC:	.59	OBC:	10.85	GRT:	.00	
1/44	12/09/88	30	1315		63.73	23.07	5.50	9.12	.00	.00	.00	113.70	0.00
	ON PEAK:					.00	ECC:	.63	OBC:	11.65	GRT:	.00	
1/44	11/09/88	30	1461		71.01	25.63	6.12	10.16	.00	.00	.00	126.56	0.00
	ON PEAK:					.00	ECC:	.70	OBC:	12.94	GRT:	.00	
1/44	10/11/88	30	1917		93.75	33.62	8.06	13.39	.00	.00	.00	166.72	0.00
	ON PEAK:					.00	ECC:	.92	OBC:	16.98	GRT:	.00	
1/44	09/09/88	30	2132		104.47	53.13	9.61	14.53	.00	.00	.00	197.22	0.00
	ON PEAK:					.00	ECC:	1.26	OBC:	14.22	GRT:	.00	
1/44	08/09/88	30	1930		94.40	48.10	8.69	13.14	.00	.00	.00	178.34	0.00
	ON PEAK:					.00	ECC:	1.14	OBC:	12.87	GRT:	.00	
1/44	07/11/88	30	1895		92.65	47.22	8.53	12.89	.00	.00	.00	175.05	0.00
	ON PEAK:					.00	ECC:	1.12	OBC:	12.64	GRT:	.00	
1/44	06/09/88	30	1638		79.83	40.82	7.36	11.12	.00	.00	.00	151.03	0.00
	ON PEAK:					.00	ECC:	.97	OBC:	10.93	GRT:	.00	
1/44	05/10/88	30	1348		65.37	33.59	6.04	9.12	.00	.00	.00	123.91	0.00
	ON PEAK:					.00	ECC:	.80	OBC:	8.99	GRT:	.00	
1/44	04/11/88	30	1232		59.59	30.70	5.51	8.32	.00	.00	.00	113.07	0.00
	ON PEAK:					.00	ECC:	.73	OBC:	8.22	GRT:	.00	
1/44	03/10/88	30	1157		55.85	26.90	5.02	8.02	.00	.00	.00	106.60	0.00
	ON PEAK:					.00	ECC:	.71	OBC:	10.02	GRT:	.00	
1/44	02/09/88	30	1194		57.69	27.04	5.19	8.28	.00	.00	.00	110.07	0.00
	ON PEAK:					.00	ECC:	.73	OBC:	10.34	GRT:	.00	
1/44	01/09/88	30	1229		59.44	28.66	5.34	8.53	.00	.00	.00	113.36	0.00
	ON PEAK:					.00	ECC:	.75	OBC:	10.64	GRT:	.00	
1/44	12/09/87	30	1256		60.78	29.29	5.46	8.72	.00	.00	.00	115.90	0.00
	ON PEAK:					.00	ECC:	.77	OBC:	10.08	GRT:	.00	
1/44	11/09/87	30	1395		67.72	32.53	6.00	9.70	.00	.00	.00	128.96	0.00
	ON PEAK:					.00	ECC:	.85	OBC:	12.00	GRT:	.00	

14

83-07-164-52610-4

RECORD TYPE: 4-1

REV/RATE	SVC TO	DAYS	KMH	KMD	BASE AMT	FUEL	FRAN	CTY TAX	FLA TAX	ALLOWANCE	MISC CHG	TOTAL	CTY EX
1/44	06/05/92	30		3	5.77	.05	.34	.62	.00	.00	.00	6.84	0.00
	ON PEAK:					.00	ECC:	.00	OBC:	.00	GRT:	.04	
	CPRC AMT	.02	REFUND INTEREST		.00	FOR TYPING BILL: FPL AMOUNT			5.84	REFUND AMOUNT		.00	
1/44	05/06/92	30		614	29.73	11.20	2.66	4.16	.00	.00	.00	52.46	0.00
	ON PEAK:					.00	ECC:	.83	OBC:	.09-	GRT:	.35	
	CPRC AMT	3.62	REFUND INTEREST		.00	FOR TYPING BILL: FPL AMOUNT			45.29	REFUND AMOUNT		.00	
1/44	04/07/92	30		588	28.71	10.73	2.56	4.01	.00	.00	.00	50.51	0.00
	ON PEAK:					.00	ECC:	.79	OBC:	.09-	GRT:	.32	
	CPRC AMT	3.47	REFUND INTEREST		.00	FOR TYPING BILL: FPL AMOUNT			43.61	REFUND AMOUNT		.00	
1/44	03/09/92	30		635	30.55	12.10	2.84	4.35	.00	.00	.00	55.31	0.00
	ON PEAK:					.00	ECC:	.79	OBC:	.06	GRT:	.37	
	CPRC AMT	4.25	REFUND INTEREST		.00	FOR TYPING BILL: FPL AMOUNT			47.75	REFUND AMOUNT		.00	
1/44	02/07/92	30		607	29.46	11.57	2.73	4.19	.00	.00	.00	53.17	0.00
	ON PEAK:					.00	ECC:	.76	OBC:	.05	GRT:	.35	
	CPRC AMT	4.06	REFUND INTEREST		.00	FOR TYPING BILL: FPL AMOUNT			45.90	REFUND AMOUNT		.00	
1/44	01/09/92	30		747	34.95	15.66	3.37	5.02	.00	.00	.00	65.43	0.00
	ON PEAK:					.00	ECC:	.93	OBC:	.07	GRT:	.43	
	CPRC AMT	5.00	REFUND INTEREST		.00	FOR TYPING BILL: FPL AMOUNT			56.61	REFUND AMOUNT		.00	
1/44	12/09/91	30		870	40.98	18.24	3.94	5.88	.00	.00	.00	76.54	0.00
	ON PEAK:					.00	ECC:	1.09	OBC:	.08	GRT:	.51	
	CPRC AMT	5.82	REFUND INTEREST		.00	FOR TYPING BILL: FPL AMOUNT			66.21	REFUND AMOUNT		.00	
1/44	11/07/91	30		1052	49.93	22.05	4.78	7.14	.00	.00	.00	92.97	0.00
	ON PEAK:					.00	ECC:	1.32	OBC:	.09	GRT:	.62	
	CPRC AMT	7.04	REFUND INTEREST		.00	FOR TYPING BILL: FPL AMOUNT			80.43	REFUND AMOUNT		.00	
1/44	10/07/91	30		1278	61.06	26.79	5.83	8.72	.00	.00	.00	113.42	0.00
	ON PEAK:					.00	ECC:	1.60	OBC:	.12	GRT:	.75	
	CPRC AMT	8.55	REFUND INTEREST		.00	FOR TYPING BILL: FPL AMOUNT			98.12	REFUND AMOUNT		.00	
* ACCOUNT TOTALS:		6394			311.14	128.39	29.05	44.09	.00	.00	.00	566.65	0.00
	ON PEAK:					.00	ECC:	8.11	OBC:	.29	GRT:	3.75	

THIRD LINE TOTAL

CPRC AMT 41.83 REFUND INTEREST .00 FOR TYPING BILL: FPL AMOUNT 489.76 REFUND AMOUNT 16 .00

REMARKS- RTN TO S MYERS

OPER: LOF DATE: 07/23/92

A RECORD TYPE: 4-1

REV/RATE	SVC TO	DAYS	KWH	KWD	BASE AMT	FUEL	FRAN	CTY TAX	FLA TAX	ALLOWANCE	MISC CHG	TOTAL	CTY EX
1/44	09/06/91	30	1309		62.58	27.37	5.85	8.72	.00	.00	.00	113.71	0.00
	ON PEAK:					.00	ECC:	1.77	OBC:	6.67	GRT:	.75	
CPRC AMT	.00	REFUND INTEREST			.27		FOR TYPING BILL: FPL AMOUNT		100.24		REFUND AMOUNT		1.85
* ACCOUNT TOTALS:		1309			62.58	27.37	5.85	8.72	.00	.00	.00	113.71	0.00
	ON PEAK:					.00	ECC:	1.77	OBC:	6.67	GRT:	.75	

THIRD LINE TOTAL

CPRC AMT	.00	REFUND INTEREST			.27		FOR TYPING BILL: FPL AMOUNT		100.24		REFUND AMOUNT		1.85
----------	-----	-----------------	--	--	-----	--	-----------------------------	--	--------	--	---------------	--	------

REMARKS- RTN TO S MYERS

OPER: LOF DATE: 07/23/92

NO ADJUSTMENTS HAVE BEEN POSTED TO THE CUSTOMER RECORD

17

A 83-07-164-52610-4 A RECORD TYPE: 4-1

REV/RATE	SVC TO	DAYS	KWH	KWD	BASE AMT	FUEL	FRAN	CTY TAX	FLA TAX	ALLOWANCE	MISC CHG	TOTAL	CTY EX
1/44	08/07/91	30	1356		64.90	28.35	6.12	9.14	.00	.00	.00	118.98	0.00
	ON PEAK:					.00	ECC:	1.83	OBC:	7.85	GRT:	.79	
	CPRC AMT	.00	REFUND INTEREST		.10	FOR TYPING BILL: FPL AMOUNT		103.91	REFUND AMOUNT		.98		
1/44	07/08/91	30	1268		60.57	26.51	5.72	8.53	.00	.00	.00	111.12	0.00
	ON PEAK:					.00	ECC:	1.71	OBC:	7.34	GRT:	.74	
	CPRC AMT	.00	REFUND INTEREST		.10	FOR TYPING BILL: FPL AMOUNT		97.04	REFUND AMOUNT		.91		
1/44	06/06/91	30	568		27.93	11.88	2.60	3.90	.00	.00	.00	50.59	0.00
	ON PEAK:					.00	ECC:	.77	OBC:	3.29	GRT:	.22	
	CPRC AMT	.00	REFUND INTEREST		.04	FOR TYPING BILL: FPL AMOUNT		44.28	REFUND AMOUNT		.41		
1/44	05/07/91	30	534		26.59	11.17	2.47	3.70	.00	.00	.00	47.96	0.00
	ON PEAK:					.00	ECC:	.72	OBC:	3.10	GRT:	.21	
	CPRC AMT	.00	REFUND INTEREST		.04	FOR TYPING BILL: FPL AMOUNT		41.96	REFUND AMOUNT		.38		
1/44	04/08/91	30	524		26.20	10.96	2.43	3.64	.00	.00	.00	47.18	0.00
	ON PEAK:					.00	ECC:	.71	OBC:	3.03	GRT:	.21	
	CPRC AMT	.00	REFUND INTEREST		.04	FOR TYPING BILL: FPL AMOUNT		41.28	REFUND AMOUNT		.38		
* ACCOUNT TOTALS:			4250		206.19	88.87	19.34	28.91	.00	.00	.00	375.83	0.00
ON PEAK:						.00	ECC:	5.74	OBC:	24.61	GRT:	2.17	

THIRD LINE TOTAL

CPRC AMT .00 REFUND INTEREST .32 FOR TYPING BILL: FPL AMOUNT 328.47 REFUND AMOUNT 3.06

REMARKS- RTN TO S MYERS

OPER: LOF DATE: 07/23/92

NO ADJUSTMENTS HAVE BEEN POSTED TO THE CUSTOMER RECORD

18

83-07-164-52610-4 RECORD TYPE: 4-1

REV/RATE	SVC TO DAYS	KWH	KWD	BASE AMT	FUEL	FRAN	CTY TAX	FLA TAX	ALLOWANCE	MISC CHG	TOTAL	CTY EX
1/44	09/07/90 30 ON PEAK:	379		20.51	8.64 .00	1.72 ECC:	2.72 .17	.00 OBC:	.00 1.83	.00 GRT:	35.75 .16	0.00
1/44	06/08/90 30 ON PEAK:	701		33.14	15.98 .00	2.91 ECC:	4.51 .31	.00 OBC:	.00 3.38	.00 GRT:	60.50 .27	0.00
1/44	07/09/90 30 ON PEAK:	1282		61.26	29.23 .00	5.36 ECC:	8.32 .56	.00 OBC:	.00 6.18	.00 GRT:	111.41 .50	0.00
* ACCOUNT TOTALS: ON PEAK:		2362		114.91	53.85 .00	9.99 ECC:	15.55 1.04	.00 OBC:	.00 11.39	.00 GRT:	207.66 .93	0.00

REMARKS- RTN TO S MYERS

OPER: LOF DATE: 07/23/92

NO ADJUSTMENTS HAVE BEEN POSTED TO THE CUSTOMER RECORD

20

83-07-164-52610-4 CD: A RECORD TYPE: 4-1

REV/RATE	SVC TO DAYS	KWH	KWD	BASE AMT	FUEL	FRAN	CTY TAX	FLA TAX	ALLOWANCE	MISC CHG	TOTAL	CTY EX
1/44	06/07/90 30 ON PEAK:	967		45.75	22.05 .00	4.00 ECC:	6.20 .43	.00 OBC:	.00 4.66	.00 GRT:	83.09 .00	0.00
1/44	05/08/90 30 ON PEAK:	998		47.28	22.75 .00	4.13 ECC:	6.40 .44	.00 OBC:	.00 4.81	.00 GRT:	85.81 .00	0.00
1/44	04/06/90 30 ON PEAK:	504		25.42	11.49 .00	2.17 ECC:	3.40 .22	.00 OBC:	.00 2.43	.00 GRT:	45.13 .00	0.00
1/44	03/08/90 30 ON PEAK:	404		21.49	7.96 .00	1.00 ECC:	2.92 .21	.00 OBC:	.00 2.67	.00 GRT:	37.05 .00	0.00
1/44	02/09/90 30 ON PEAK:	529		26.40	10.43 .00	2.26 ECC:	3.63 .27	.00 OBC:	.00 3.49	.00 GRT:	46.48 .00	0.00
1/44	01/08/90 30 ON PEAK:	665		31.73	13.11 .00	2.76 ECC:	4.41 .34	.00 OBC:	.00 4.39	.00 GRT:	56.74 .00	0.00
1/44	12/11/89 30 ON PEAK:	468		24.31	9.22 .00	2.05 ECC:	3.32 .24	.00 OBC:	.00 3.09	.00 GRT:	42.23 .00	0.00
1/44	11/09/89 30 ON PEAK:	595		29.37	11.73 .00	2.52 ECC:	4.05 .30	.00 OBC:	.00 3.93	.00 GRT:	51.90 .00	0.00
1/44	10/10/89 30 ON PEAK:	1163		56.15	22.92 .00	4.86 ECC:	7.79 .59	.00 OBC:	.00 7.68	.00 GRT:	99.99 .00	0.00
1/44	09/11/89 30 ON PEAK:	728		34.68	16.39 .00	3.17 ECC:	4.92 .31	.00 OBC:	.00 5.68	.00 GRT:	65.15 .00	0.00
1/44	08/10/89 30 ON PEAK:	632		30.85	14.23 .00	2.00 ECC:	4.35 .27	.00 OBC:	.00 4.93	.00 GRT:	57.43 .00	0.00
1/44	07/11/89 30 ON PEAK:	932		44.63	20.99 .00	4.00 ECC:	6.33 .39	.00 OBC:	.00 7.27	.00 GRT:	93.69 .00	0.00
1/44	06/09/89 30 ON PEAK:	528		26.70	11.89 .00	2.39 ECC:	3.73 .22	.00 OBC:	.00 4.12	.00 GRT:	49.05 .00	0.00
1/44	05/10/89 30 ON PEAK:	427		22.67	7.60 .00	1.88 ECC:	3.12 .18	.00 OBC:	.00 3.33	.00 GRT:	38.78 .00	0.00
1/44	04/11/89 30 ON PEAK:	427		22.67	7.60 .00	1.88 ECC:	3.12 .18	.00 OBC:	.00 3.33	.00 GRT:	38.78 .00	0.00
1/44	03/13/89 30 ON PEAK:	524		26.54	9.19 .00	2.25 ECC:	3.76 .25	.00 OBC:	.00 4.64	.00 GRT:	46.63 .00	0.00

21

83-07-164-52630-4

RECORD TYPE: 4-1

REV/RATE	SVC TO	DAYS	KWH	KMD	BASE AMT	FUEL	FRAN	CTY TAX	FLA TAX	ALLOWANCE	MISC CHG	TOTAL	CTY EX
1/44	10/09/87	30	624		30.53	14.55	2.73	4.37	.00	.00	.00	57.96	0.00
	ON PEAK:					.00	ECC:	.38	OBC:	5.40	GRT:	.00	
1/44	09/10/87	30	1141		55.05	25.52	4.69	7.49	.00	.00	.00	99.47	0.00
	ON PEAK:					.00	ECC:	.76	OBC:	5.96	GRT:	.00	
1/44	08/11/87	30	956		45.82	21.39	3.91	6.24	.00	.00	.00	82.99	0.00
	ON PEAK:					.00	ECC:	.64	OBC:	4.99	GRT:	.00	
1/44	07/10/87	08	475		23.19	10.63	1.97	3.15	.00	.00	.00	41.74	0.00
	ON PEAK:					.00	ECC:	.32	OBC:	2.48	GRT:	.00	
* ACCOUNT TOTALS:			22113		1100.74	481.49	96.25	152.70	.00	.00	.00	1997.60	0.00
	ON PEAK:					.00	ECC:	11.71	OBC:	154.71	GRT:	.00	

REMARKS- RTN TO S MYERS

OPER: LDF DATE: 07/23/92

NO ADJUSTMENTS HAVE BEEN POSTED TO THE CUSTOMER RECORD

23

FOR TYPING ONLY
RESIDENTIAL

	DIST	CYCLE	ROUTE	FOLIO	T	C
NEW	83	07	164	52610	4	2
OLD						

TOTALS FROM BCAL

KWH USED	FPL AMOUNT	FUEL ADJ	FRANCHISE CHARGE	UTILITY TAX	FLA SALES TAX	CRY-SALES TAX	TOTAL BELLED						
REBILLED													
93093	4500	60	2012	12	403	82	628	42	19	50	8239	93	
ASBILLED													
39095	1934	06	849	17	172	68	268	45		8	72	3514	44
53998	2566	54	1162	95	231	14	359	97			10	78	
											472549	472549	

ECC: 70.92
30.61
40.31

TOT. OBC:
(A+B+C)

365.81

4135.61
SUB TOTAL

FPL AMOUNT

4135.61

TAX SAVING/CRD INT

(12.01)

GROSS RCPTS TAX INCR

10.78

FRANCHISE CHARGE

231.14

UTILITY TAX

359.97

TAX SAVING/CRD INTEREST

(1.68)

CDIC CHARGE

-

TOTAL RECALCULATED CHARGE

4723.81

512.20 REF/CRD AMT: (B) 20.83 OPRC: (C) 92.35
208.92 8.82 46.83
303.28 12.01 50.52

REF INT/CRD: 2.84
1.16
1.68

CUST NAME
MAILING ADDR

FADYLLA ABDALLAH
3699 W 12 AV #68
HIALEAH FL 33012

STIGATOR

H. Lubert

ST #

92C 3263

SR #

5063198

SBILLED

61

SERVICE ADDR

[Signature]

TYPEBILL 10/29/90 REV 10/17/91 CDS/SD #2

(24)



Billing Statement

FPL
Box 025209

Address Inquiries To:
MIAMI FL 33102

Address Change?
Need Information?
Please write on the back
of this statement.

Please Do Not Write Above This Line

FADYLLA ABDALLAH
3699 W 12 AV # 68
HIALEAH FL 33012

Account Number	Service To	New Charges Past Due After	Total Amount Now Due
83107164526104		AUG 6, 92	4723.81
FPL GENERAL MAIL FACILITY MIAMI FL 33188-0001			

Please mail this portion with your check or bring entire bill to your local FPL business office or community paystation. Call for the paystation location nearest you.

Make check payable to FPL in U.S. funds and mail payments to above address.



Customer Copy

Please notify FPL of any changes in the customer name or rate class type of usage (Example: Residential VS. Non-Residential).

Fold On Perforation Before Tearing

Customer Name	Service Address	Account Number	Mr/Ms				
FADYLLA ABDALLAH	3699 W 12 AV # 68	83107164526104					
Rate Schedule/Class Of Service	Service Used From	To	Days	Meter Readings Previous	Current	Kilowatt Hours Used	Amount
RS-1 RESIDENTIAL						53998	4135.61

***COMBINED TAX REFUND	12.01 CR
GROSS RECEIPTS TAX	10.78
FRANCHISE CHARGE	231.14
UTILITY TAX	359.97
COMBINED TAX INTEREST	1.68 CR

LATE PAYMENT CHARGES OF 1.5% WILL APPLY IF NOT PAID BY AUGUST 6, 1992

CASE NUMBER 92C 3262-1 *corrected on bill*

BILLING DETAILS AVAILABLE UPON REQUEST

H. LUBERT 347-6432

Total Amount Now Due ▶ 4723.81

Energy Usage Information			**Electric Service Amount Includes The Following Charges:			
KWH Used This Month	Days	KWH Per Day	Customer Charge	Non-Fuel Energy Charges	Fuel Charge	Demand Charge
This Year			Dollars Per Month	Cents Per KWH	Cents Per KWH	Dollars Per KW
Last Year						

25

FPL Office Location
If you have any questions or require assistance, call or visit any FPL business office. Call for other FPL customer service locations. See reverse side for additional information.

FPL Phone No.
For Hearing/Speech Impaired
Call (TTY TDD) 1-800-432-6554.

ACCT NO- 03 07 164 52610 4 2
NAME --- FADYLLA*ABDALLAH
SER ADD- 3699 W 17 AV #68
STD PO - HIALEAH FL 33012

STATUS- 4/1 ACTIVE 07/07/87 CH
ORIG CON- 03/07
REV/RATE- 1/44/ RS-1
CIS ACTY-- NONE PENDING 5C63178

***** USAGE HISTORY INFORMATION ***** PG 3

CONST:	KWH-	1							
SVC TO	READ	DAYS	RC	BCD	KWH	KWH	RDG	BTLL	AMT
07/07/72		00	HM	N	0	00060	-----		
06/05/77		30		F	3	-----			6.84
05/06/77		29		F	614	-----			52.46
04/07/77		29		F	588	-----			50.51
03/07/77		31		F	635	-----			55.31
02/07/77		29		F	607	-----			53.17
01/09/72		31		F	747	-----			65.43
12/09/91		32		F	870	-----			76.54
11/07/91		31		F	1,052	-----			92.77
10/07/91		31		F	1,278	-----			113.47
09/06/91		30		F	1,307	-----			113.71
08/07/91		30		F	1,356	-----			118.98
07/08/91		32		F	1,268	-----			111.12

PHONE NUMBER 550-5327 SEE ACOM INFO
ENTER P/3/2 TO GET ADDITIONAL INFORMATION.
ENTER TRANSACTION CODE OR PAGING REQUEST -----

=====
===== PPRNCICS 07/16/97 13:37:44 PA1 RCN 80UA =====
=====

27

ACCT NO- 83 07 164 52610 4 2
NAME --- FADYLLA*ABDALLAH
SER ADD- 3699 W 12 AV #68
STD PO - HIALEAH FL 33012

STATUS- 4/1 ACTIVE 07/07/87 CH
ORTG CON- 03/87
REV/RATE- 1/44/ RG-1
CIS ACTY-- NONE PENDING 5C63198

***** BILLING DETAIL ***** PG 4
FRAN P/B SIC SSS CPY TAX CD NSC READ C D HOW SER #EST/O KWH MAC REC
R301 A R 43

SPECIAL INST- 07/08/92 MI PND7/6/92 12/86

***** METER INFORMATION *****
SEQ CODE SYM/NO. DIAL CD KWH CONST KWD CONST SET/TEST RESEAL SEAL GONE
1 81 5C63198 5 1 17/86

TLN- 8-6560-5868-0-5 PPID- 002198869 RD SEQ- 021700

ENTER TRANSACTION CODE OR PAGING REQUEST -----

=====
===== PPRNCICS 07/16/97 13:32:59 PA1 RCN 80UA =====
=====

29