MACFARLANE AUSLEY FERGUSON CHARMULLEN

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HAND DELIVERY

Ms. Mary Anne Helton Division of Appeals Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399

> Re: Docket No. 951465-EU; Petition to Initiate Changes to Rule 25-6.049, F.A.C., Measuring Customer Service, by Micrometer Corporation

Docket No. 960020-EU; Petition to Initiate Rulemaking to Amend Rule 25-6.049, F.A.C., Measuring Customer Service, by Vistana Management, Ltd.

Dear Mary Anne:

Pursuant to your memorandum dated January 29, 1996, we enclose Tampa Electric Company's Answers to Staff's Data Requests in the above-referenced dockets.

Sincerely,

ames D. Beasley

JDB/bjm

Enclosure

cc: Jana Hathorne (w/encl.)

DOCUMENT NUMBER-DATE

02706 MAR-6%

FPSC-RECORDS/REPORTING

- 4 Do you presently bill any master metered customers at a residential rate? If so, is one RS customer charge assessed for all customers, or does each customer pay the RS customer charge?
- A Tampa Electric does not presently bill any master metered customers at a residential rate Customer charges, for all master metered accounts, are assessed for the master meter only and not multiplied by the number of customers behind the master meter.
- Pursuant to Rule 25-6.049(5)(a), the types of buildings listed in this paragraph for which construction commenced prior to January 1, 1981 may be master metered. What problems, if any, have been encountered with those buildings that were grandfathered in under this paragraph?
- A On occasion problems have cropped up at grandfathered, master metered buildings/facilities. Most of the problems involve disputes between the building/facility owner and an energy user behind the master meter. These disputes often involve the appropriate allocation of energy usage from the master meter to the end users. For example, allocation may be made based on square footage of the building or on some internal submetering system. At other times disputes involve the price charged. For example, a resident of a trailer park called complaining that he was being billed a higher kWh rate than what Tampa Electric was charging the park owner. In this case it turned our that the park owner was allocating each resident energy costs from the common facilities and lighting of the park.

AGENDA

Wednesday, March 27, 1996 9:30 a.m., Room 171, Easley Building

WORKSHOP CONCERNING RULE 25-6.049, F.A. MEASURING CUSTOMER SERVICE



FPSC-RECORDS/REPORTING

1. WELCOME

II. TIMESHARES

- A. Impact on utility rates, costs, and forecasting
- B. Impact on conservation
- C. Conversion issues
- D. "Qualifying" distinction raised by TECO
- E. Appropriateness

III. MICTOMETER'S PROPOSAL

- A. Demonstration by microMETER
- B. Impact on utility rates, costs, and forecasting
- C. Impact on conservation
- D. Impact on customer protection
- E. Conversion issues
- F. Appropriateness

IV. CLEAN-UP

- A. Marinas
- B. Flat rate
- C. Cost description
- D. Resale enforcement
- V. CLOSE

MACFARLANE AUSLEY FERGUSON

ATTORNEYS AND COUNSE 96 FEB 29 PM 3: 15

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> Ms. Mary Anne Helton Division of Appeals Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399

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Docket No. 952965 Petition to Initiate Changes to Rule 25-6.049, F.A.C., Measuring Customer Service, by Micrometer Corporation

Docket No. 960020-EU; Petition to Initiate Rulemaking to Amend Rule 25-6.049, F.A.C., Measuring Customer Service, by Vistana Management, Ltd.

Dear Mary Anne:

Pursuant to your memorandum dated January 29, 1996, we enclose Tampa Electric Company's Answers to Staff's Data Requests in the above-referenced dockets.

Sincerely,

JDB/bjm

Enclosure

cc: Jana Hathorne (W/encl.)

DOCUMENT NUMBER-DATE

02706 MAR-6#

FPSC-RECORDS/REPORTING

TAMPA ELECTRIC COMPANY ANSWERS TO STAFF DATA REQUEST IN DOCKET NOS. 951485-EU AND 960020-EU

- Pursuant to Rule 25-6.049(5)(a), the units in time shares for which construction commenced after January 1, 1981 must be individually metered. Vistana seeks to amend the rule so that time share buildings may be master metered. Is it appropriate to allow time shares to be master metered? If time shares were master metered, what would be the impact on the utility, if any?
- A It may be appropriate for some "qualifying" time share buildings to be master metered, since the operations of such buildings are often indistinguishable from hotels. "Qualifying" time shares would need to be wholly-owned by one management, with no mixing of time share tenants and separate full-time resident owners in the same building.
 - A separate master meter would need to be installed for each transformer, with appropriate metering. The time share would own all equipment behind the meter. There would then be no interaction between Tampa Electric and the individual tenants. There would be some administrative impact in "qualifying" time shares so that only those wholly-owned by one management would be master metered, and to assure that such condition remains after initially established
- Pursuant to Rule 25-6.049(5)(a), all marina slots must be individually metered. Is it appropriate to allow overnight occupancy marinas to be master metered? If marinas were master metered, what would be the impact on the utility, if any?
- A The same conditions that might make time-share facilities possible exceptions to the master meter rules would apply to wholly-owned overnight occupancy marinas. Again, if there are any permanent live-aboard residents of the marina, that should disqualify that marina from exception status
- MicroMETER seeks to amend Rule 25-6.049 so that the individual metering requirement may be accomplished by a non-utility entity. The utility would install a master meter and bill the building owner or manager, who would be responsible for submetering and billing the individual unit occupants. Is it appropriate to allow a non-utility to be responsible for the "individual metering" requirement?
- A No Other than the exceptions contained in the rule, and the possible addition of whollyowned time-shares and marina, Tampa Electric does not think it is appropriate to allow a
 non-utility to be responsible for the "individual metering" requirement. The commission
 must retain jurisdiction over metering accuracy and the billing process in order to continue
 providing its consumer protection role, access to energy usage data and ability to foster
 energy conservation programs. Only electric utilities under the jurisdiction of the
 commission can provide these services with the confidence of electric consumers and
 minimization of customer billing disputes

- Do you presently bill any master metered customers at a residential rate? If so, is one RS customer charge assessed for all customers, or does each customer pay the RS customer charge?
- A Tampa Electric does not presently bill any master metered customers at a residential rate. Customer charges, for all master metered accounts, are assessed for the master meter only and not multiplied by the number of customers behind the master meter.
- Pursuant to Rule 25-6.049(5)(a), the types of buildings listed in this paragraph for which construction commenced prior to January 1, 1981 may be master metered. What problems, if any, have been encountered with those buildings that were grandfathered in under this paragraph?
- A On occasion problems have cropped up at grandfathered, master metered buildings/facilities. Most of the problems involve disputes between the building/facility owner and an energy user behind the master meter. These disputes often involve the appropriate allocation of energy usage from the master meter to the end users. For example, allocation may be made based on square footage of the building or on some internal submetering system. At other times disputes involve the price charged. For example, a resident of a trailer park called complaining that he was being billed a higher kWh rate than what Tampa Electric was charging the park owner. In this case it turned our that the park owner was allocating each resident energy costs from the common facilities and lighting of the park.