

REQUEST TO ESTABLISH DOCKET
(PLEASE TYPE)

Date 7/16/96

Docket No. 960834-WV

1. Division Name/Staff Name WAW/Eric Groom
2. OPR R. Capeless (LEG)
3. OCR E. Groom (WAW)
4. Suggested Docket Title Complaint by Lori Booker against Utilities, Inc.
of Florida in Seminole County regarding reclaimed water.

5. Suggested Docket Mailing List (attach separate sheet if necessary)

- A. Provide NAMES ONLY for regulated companies or ACRONYMS ONLY regulated industries, as shown in Rule 25-22.104, F.A.C.
- B. Provide COMPLTE name and address for all others. (Match representatives to clients.)

1. Parties and their representatives (if any)

<u>Ms. Lori Booker</u>	<u>Jacquelyne Resmussen</u>
<u>1495 N. Maitland Ave.</u>	<u>200 Weathersfield Ave.</u>
<u>Maitland, Florida 32751</u>	<u>Altamonte springs, FL 32714</u>
<u>(407) 834-7777</u>	<u>(407) 869-6961</u>
_____	_____
_____	_____
_____	_____

2. Interested Persons and their representatives (if any)

_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

6. Check one:

- Documentation is attached.
 Documentation will be provided with recommendation.

CAF

CARLMAN · BOOKER · REIS
PUBLIC RELATIONS

July 8, 1996

Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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FPSC-RECORDS/REPORTING

To Whom It May Concern:

Please open a docket to include this letter.

I recently purchased a property at 1495 North Maitland Avenue in Maitland, Florida (in unincorporated Seminole County). While preparing to install my irrigation system, I encountered a situation which raises several critical issues, and has since needlessly cost me hundreds of dollars.

Years ago, when Maitland Avenue was raised and widened, the City of Altamonte installed reclaimed water delivery pipes onto my property (right on my front lawn). However, when I called to connect my new irrigation system to the reclaimed water, I was told that I could not do so without permission of Utilities, Inc. which provides my drinking water supply. Ms. Rasinussen at Utilities, Inc. denied my request, even though her company does not provide reclaimed water to my property. She said that they deny such requests because they impact the profit potential of their company and would require a rate increase situation with the Public Service Commission.

Speaking of impacting profits, I have since learned that connecting my irrigation system to the fresh water supply cost me an additional \$600 for a backflow prevention device as well as special sprinkler heads to compensate for the fresh water's lower water pressure.

There are two critical issues here.

1. Looking at the big picture, the PSC needs to address the issue that some consumers are being required to water their lawns with fresh Florida aquifer water, *even when reclaimed water is available*.
2. I have incurred costly installation expenses to connect to a system which depletes our fresh water supply. Utilities, Inc. refused my request to temporarily tap into the reclaimed water supply until a final determination could be made on this issue. I felt strongly that it was unreasonable to require me to use fresh water for irrigation while department heads and attorneys argue the need for certificated territories for gray water!

I am a strong proponent of water recycling and the protection of our aquifer. It seems ludicrous that Utilities, Inc. positions itself as a proponent of the environment, yet forbids customers to use reclaimed water already on their properties! **The media would have a field day with this.**

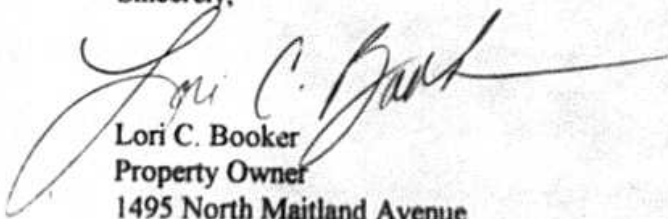
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PSC, Page Two

I would like to go on record as promising that should Utilities, Inc. service my property with gray water in the future, I will immediately transfer my irrigation system to their supply.

Thank you in advance of your consideration of my request. Let's do what is fair and in the best interest of the environment. I stand ready to assist you in any way possible.

Sincerely,

A handwritten signature in cursive script, appearing to read "Lori C. Booker", with a long horizontal flourish extending to the right.

Lori C. Booker
Property Owner
1495 North Maitland Avenue
(corner of Lakeshore and Maitland)
Seminole County

cc: Mr. Eric Groom