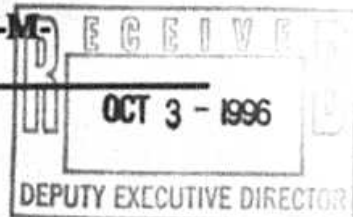




# Public Service Commission

-M-E-M-O-R-A-N-D-U-M-



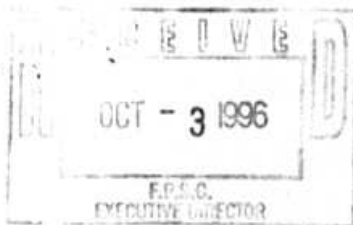
**DATE:** October 2, 1996  
**TO:** Billy Stiles, Commissioner Aide  
**FROM:** Charlie Pellegrini, Division of Legal Services  
 Rick Moses, Division of Communications  
**RE:** REQUEST FOR DEFERRAL OF ITEM 28, DOCKET NUMBER 961107-TL

Staff does not support a deferral of this item. As indicated in GTE's request for deferral (copy attached) staff has been working with GTE to get the complainant's service satisfactorily repaired for four months. The subscriber has been trying to do so without result for 7 years as described in the recommendation. Staff does not believe any further delay serves any purpose, particularly since the subscriber continues to have sub-standard service.

*Recommend that request be denied*  
*WR*

- ACK \_\_\_\_\_
- AFA \_\_\_\_\_
- APP \_\_\_\_\_
- CAF \_\_\_\_\_
- CMU \_\_\_\_\_
- CTE \_\_\_\_\_
- EAS \_\_\_\_\_
- LL \_\_\_\_\_
- LIT \_\_\_\_\_
- DPT \_\_\_\_\_
- RC \_\_\_\_\_
- SEC 1
- WAS \_\_\_\_\_
- OTH \_\_\_\_\_

DOCUMENT NUMBER-DATE  
 10867 OCT 10 96  
 FPSC-RECORDS/REPORTING



Beverly Y. Menard  
Regional Director-Regulatory & Industry Affairs (FL)



**GTE Telephone Operations**

One Tampa City Center  
Post Office Box 110, FLTC0616  
Tampa, Florida 33601-0110  
813-224-4825  
813-223-4888 (Facsimile)

October 2, 1996

Susan F. Clark, Chairman  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-085

FAX'D 10/02/96

Dear Chairman Clark:

**Re: Docket No. 961107-TL GTE Florida Incorporated-Complaint of Charles W. Poe against GTE Florida Incorporated for failure to replace facilities necessary to provide adequate and reliable service in accordance with Rules 25-4.069, F.A.C., Maintenance of Plant Equipment, and 25-4.0721(1), F.A.C., Transmission Requirements.**

GTE Florida Incorporated respectfully requests the deferral of Item 28 on the October 8, 1996 Agenda Conference for one agenda until October 29, 1996. The reason for the request is to attempt to reach a mutually agreeable settlement with Staff and ultimately avoid the time and expense of a hearing on this matter.

While the matter has been under discussion with Staff since June of this year, the current workload facing both GTE and the Commission make it advantageous to reach an agreement and avoid the time and expense of a hearing.

Your consideration in this matter is greatly appreciated and if the deferral is granted, GTE will contact the Staff as soon as possible to finalize a settlement.

Sincerely yours,

Beverly Y. Menard

BYM:CMS:wjh

c: William Talbott



FACSIMILE  
TRANSMITTAL  
COVER SHEET

GTE FLORIDA  
Tampa, FL

DATE: October 3, 1996

TO: Rick Moses

LOCATION: FPSC Div. of Communications

TEL. NO.:

FAC. NO.:

FROM: Mike Scobie

LOCATION: Regulatory Tampa, Florida

TEL. NO.: 813/224-8479

FAC.: 813/223-4888

MESSAGE: Rick  
Here is the letter you  
Requested.  
Mike

NUMBER OF PAGES INCLUDING THIS PAGE: 2



GTE Telephone Operations

One Tampa City Center  
201 N. Franklin Street  
P.O. Box 110  
Tampa, FL 33601-0110

October 3, 1996

Mr. Rick Moses, Engineer Supervisor  
Bureau of Service Evaluation  
Division of Communications  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850

Dear Mr. Moses:

**Subject: Docket No. 961107-TL Complaint of Charles W. Poe against GTE Florida Incorporated**

Per our telephone conversation today, GTEFL agrees to replace Mr. Poe's facility in question at no charge to Mr. Poe by Friday, October 11, 1996. GTEFL understands that our agreement to replace this facility will result in a satisfactory resolution of this matter, the removal of this item from the October 8, 1996 agenda and the closing of this docket.

Your consideration in this matter is appreciated and if you have any questions, please contact me at (813) 224-6479.

Sincerely yours,

Mike Scobie  
Regional Manager-Regulatory Affairs & Tariffs

CMS:wjh



# Public Service Commission



## -M-E-M-O-R-A-N-D-U-M-

DATE: October 3, 1996  
 TO: Mary Bane, Deputy Executive Director  
 FROM: Charlie Pellegrini, Division of Legal Services  
 Rick Moses, Division of Communications  
 RE: REQUEST FOR DEFERRAL OF ITEM 28 - DOCKET NUMBER 961107-TL

GTE has reconsidered its position in this docket and has submitted its proposal (attached) to repair Mr. Poe's service by October 11, 1996. Since the main crux of the recommendation was to ensure Mr. Poe's quality of service, staff believes deferral of this item is appropriate. Furthermore, upon verification that the service has been properly repaired, staff will recommend closure of the docket.

10/3/96

*Susan,  
 I now recommend that  
 this item be deferred!  
 Bill*