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Unfiled
SEP 1

August 28, 1997

Mrs. Blanca S. Bayó
Director, Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: **Docket No. 970604-TP**
311 Direct, Inc.

Dear Ms. Bayó:

The following is in response to National Telephone Enterprises, Inc.'s correspondence of August 8, 1997 in connection with the above docket

On February 18, 1997, the Federal Communications Commission ("FCC") issued its First Report and Order No. 97-51 in Docket No. 92-105. In this Order, the FCC assigned 311 on a nationwide basis to reach non-emergency police and other government services. Whenever an incumbent local exchange company ("ILEC") receives a request from an entity to use 311 for such access, the ILEC must ensure that the entity previously assigned 311 will relinquish the number. The current holder of 311 numbers in Florida is 311 Direct, Inc. in the following areas: Miami, Fort Lauderdale, West Palm Beach, Boca Raton, Delray Beach, Melbourne, and Orlando.

On several occasions after the FCC's Order, 311 Direct, Inc. held discussions with BellSouth concerning changing the 311 code to another N11 code, namely 211. On May 5, 1997, in an effort to assist its customer in this transfer, per Section A39.1.2D of its GSST, BellSouth discussed this matter with 311 Direct and this Commission. BellSouth was encouraged to resolve this matter and, to that end, agreed that 311 Direct could transfer from 311 to 211 everywhere in Florida where 211 was currently available. At this time, BellSouth informed 311 Direct and the Commission that the 211 code in Orlando was not available as that code was in the process of being assigned to National Telephone Enterprises. Mr. Schneider was incorrect in his letter to National Telephone Enterprises dated July 3, 1997 when he stated that he had been

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"directed" by the Commission to transfer the 211 code to 311 Direct whenever possible. As stated above, BellSouth was attempting to help 311 Direct's transition to another code. At this time, however, it appears that National Telephone Enterprises desires to use 211 in areas other than Orlando, including some of the same cities where it has been assigned to 311 Direct.

On May 16, 1997, 311 Direct filed its Petition with this Commission seeking the assignment of the 211 code in all areas in Florida, including Orlando. At no time was this matter predetermined by BellSouth. BellSouth will abide by whatever decision is reached by this Commission as to the disposition of the 211 code in Florida.

Sincerely,

Nancy B. White
Nancy B. White (NW)

NBW/vf

cc: All parties of record
A. M. Lombardo
R. G. Beatty
William J. Ellenberg II

CERTIFICATE OF SERVICE
DOCKET NO. 970604-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing was served by U.S. Mail this 28th day of August, 1997 to the following:

William P. Cox
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