

BellSouth Telecommunications, Inc. Suite 400 904 222-1201 Fax 904 222-8640 Nancy H. Sims Director - Regulatory Relations

150 South Monroe Street Tallahassee, Florida 32301

September 19, 1997

Mrs. Blanca S. Bayo Director, Division of Records and Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399

Thank you for your attention to this matter.

RE: Docket No. 970783-TP; Request for Approval of Resale Agreement Negotiated by BellSo th Telecommunications, Inc. and Supra

Dear Mrs. Bayo:

Enclosed is BellSouth's response to the Florida Public Service Commission Staff's request for additional information regarding the above-stated agreement. In the interest of time, BellSouth has already provided a copy of this information to Supra.

| ACK | Sincerely, |
|-------|---------------------------------|
| AFA | |
| APP | Mancy H. Sims |
| CAF | (0) 109 12 |
| CMU) | Nancy H. Sims (2) |
| CTR | Director - Regulatory Relations |
| EAG | Enclosures |
| LEG | cc: All Parties of Record |
| LIN | cc: All Parties of Record |
| OPC | - |
| RCH | DECEMBER . THE PERSON |
| SEC | RECEIVED & FILED |
| WAS | - Comment of the second |
| OTH | EPSC-ZUREA LOF RECORDS |

DOCUMENT NUMBER-DATE

U9571 SEP 195

CERTIFICATE OF SERVICE

Docket 970783-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via U.S. Mail this 19th day of September, 1997 the following:

TCG South Florida C/O Rutledge Law Firm Kenneth Hoffman P. O. Box 551 Tallahassee, Florida 32302-0551

Supra Telecommunications & Information Systems P. O. Box 144122 Coral Gables, FL 33114-4122

Janya H. Lynn



Resale Agreement between BellSouth Telecommunications, Inc. and Supra Effective: June 1, 1997

Response to Florida Public Service Commission's Request for Additional Information Docket Number 970783-TP

| No. | Section | Request | Response |
|-----|-----------|--|--|
| 1. | IV.A(3) | What are the tariff references for Hotel and Hospital PBX service and COCOTS | A7. and A11. General Subscriber Service Tariff |
| 2. | IV.A(5) | What are the service charges for changes between class of service and backbilling? If in tariff, give reference. | A4. General Subscriber Service Tariff |
| 3. | V.H. | What are the Company's standard time and material charges. If in tariff, give reference. | BellSouth's handling of troubles not found to be on BellSouth's network, will be billed as follows: 1. If customer is on an Inside Wire Maintenance Plan - no charge, whether or not work is performed. 2. If customer is not on an Inside Wire Maintenance Plan and does not want BellSouth to perform repair work, Trouble Isolation Charges set forth in A15. of BellSouth's General Subscriber Service Tariff will apply. 3. If customer is not on an Inside Wire Maintenance Plan and requests that BellSouth perform repair work past demarcation point, BellSouth will bill deregulated time and labor charges as set forth in: Pricing Guide, Installation and Maintenance Basic Residence and Basic Business Services, Inside Wire; or Non-Basic Inside Wire Price List. |
| 4. | VI.G. | What are deposit requirements? If in tariff, give reference. | A2.4 General Subscriber Service Tariff |
| 5. | VIII.A(1) | What are the restoration of service charges? If in tariff, give reference. | A4.3 General Subscriber Service Tariff |
| 6. | VIII.B(4) | What are the termination charges? If in tariff, give reference. | A2.3.8 and A2.3.17 General Subscriber Service Tariff |
| 7. | VIII.B(5) | What are the connection fees? If in the tariff, give reference | A4.3 General Subscriber Service Tariff |

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