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February 10, 1998

VIA HAND DELIVERY

Honorable Blanca S. Bayo
Director - Records and Reporting
Florida Public Service Commission
Room 110
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

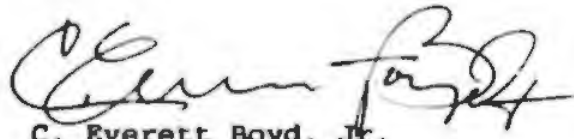
RE: Docket Number 971314-TP

Dear Ms. Bayo:

Enclosed for filing in the referenced docket on behalf of Sprint are the original and 15 copies of two revised exhibits to the direct testimony of Richard A. Warner. The exhibits are "Rev. Exhibit No. RAW-5" (page 1 of 1) and "Rev. Exhibit No. RAW-9" (pages 1-8 of 8). Please substitute these two exhibits for the original exhibits in the Commission's docket file.

Thank you for your assistance in this matter.

Sincerely,



C. Everett Boyd, Jr.

ACK _____

AFA _____

APP _____

CAF _____

CMU _____

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CEB/BC
Enclosures

CTR _____

EAG CC: William P. Cox, Esq., w/encls.

LEG 2 Nancy White, Esq., w/encls.

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FPSC BUREAU OF RECORDS

DOCUMENT NUMBER-DATE

02073 FEB 10 88

FPSC RECORDS REPORTING

BellSouth FOC Problems April 1997

APRIL 1997

FOC PROBLEMS (OVER 48 HOURS)

(FOC = Firm Order Confirmation)
(ASR = Access Service Request)
(PON = Purchase Order Number)

Total ASRs Submitted 19
Total FOCs Received Within 48 Hours 1
Percent of FOCs Received Within 48 Hours 5%

CUSTOMER	Customer PON	ASR TO BELL	FOC Received	Number of Business Days From ASR To FOC	Actual Migration Complete
Customer A	N001895	04/04/97	04/10/97	5	05/12/97
Customer B	N001800	04/16/97	04/21/97	4	05/28/97
Customer C	N002008	04/24/97	04/28/97	3	04/29/97
Customer D	N001100A	04/02/97	04/10/97	6	04/26/97
Customer E	N001100	04/02/97	04/10/97	7	04/21/97
Customer F	N001574	04/07/97	04/11/97	5	04/23/97
Customer G	N004310	04/14/97	04/18/97	5	06/25/97
Customer H	N006062B	04/10/97	04/16/97	5	04/28/97
Customer I	N000155	03/31/97	04/06/97	7	04/18/97
Customer J	N010883	04/07/97	04/14/97	6	05/05/97
Customer K	N005280	04/10/97	04/15/97	4	04/17/97
Customer L	N006462	04/16/97	04/21/97	4	05/01/97
Customer M	N007200A,B	03/17/97	04/09/97	18	04/18/97
Customer N	N007491	04/04/97	04/09/97	4	04/15/97
Customer O	N004576	04/04/97	04/09/97	4	04/17/97
Customer P	N00744A	04/01/97	04/09/97	7	04/14/97
Customer Q	C000555	04/14/97	04/22/97	7	04/23/97
Customer R	N005200	04/08/97	04/16/97	7	04/24/97

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BellSouth FOC Problems May 1997

May 1997

FOC PROBLEMS (OVER 48 HOURS)

(FOC = Firm Order Confirmation)
(ASR = Access Service Request)
(PON = Purchase Order Number)

Total ASRs Submitted 16
Total FOCs Received Within 48 Hours: 8
Percent of FOCs Received Within 48 Hours: 50%

CUSTOMER	Customer PON	ASR TO BELL	FOC Received	Number of Business Days From ASR To FOC	Actual Migration Complete
Customer A	N004337	05/20/97	05/23/97	4	06/24/97
Customer B	N001764	05/09/97	05/16/97	6	07/02/97
Customer C	N005858	04/21/97	05/06/97	12	05/07/97
Customer D	N002002, A	05/19/97	05/23/97	5	06/05/97
Customer E	N003220	05/02/97	05/08/97	5	05/22/97
Customer F	N001033	04/18/97	05/06/97	13	06/19/97
Customer G	C001043	05/20/97	05/28/97	7	06/03/97
Customer H	N000374A	05/09/97	05/20/97	8	06/11/97

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Revised 12/16/97

BellSouth FOC Problems

June 1997

June 1997

FOC PROBLEMS (OVER 48 HOURS)

(FOC = Firm Order Confirmation)
(ASR = Access Service Request)
(PON = Purchase Order Number)

Total ASRs Submitted 15
Total FOCs Received Within 48 Hours 4
Percent of FOCs Received Within 48 Hours. 27%

CUSTOMER	Customer PON	ASR TO BELL	FOC Received	Number of Business Days From ASR To FOC	Actual Migration Complete
Customer A	barr.ds1	06/24/97	06/26/97	3	06/01/97
Customer B	N002661	06/23/97	06/02/97	6	06/20/97
Customer C	centralst.ds0	06/17/97	06/27/97	9	07/03/97
Customer D	N005750	05/30/97	06/04/97	4	06/12/97
Customer F	N007900A	06/05/97	06/11/97	5	07/18/97
Customer G	lakehi.ds0	06/17/97	06/23/97	4	07/12/97
Customer H	N007900B	06/05/97	06/11/97	5	07/18/97
Customer I	story.ds0	06/05/97	06/11/97	5	07/15/97
Customer J	N009146	06/11/97	06/25/97	11	06/19/97
Customer K	C009145/46	06/11/97	06/20/97	11	06/27/97

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BellSouth FOC Problems September 1997

September 1997

FOC PROBLEMS (OVER 48 HOURS)

(FOC = Firm Order Confirmation)
(ASR = Access Service Request)
(PON = Purchase Order Number)

Total ASRs Submitted: 12
Total FOCs Received Within 48 Hours: 7
Percent of FOCs Received Within 48 Hours: 58%

^a This was a verbal FOC, paper not received.

^b BellSouth did not submit FOC due to their policy on Access orders. When BellSouth receives an order for access service instead of an unbundled loop, the order is worked through BellSouth's ICSC Department. The ICSC Department's policy is not return FOC, when the request is 0-4 days prior to the migration date. Instead, they commit to expedite processing the order the day the order is received and Sprint is to be notified 24 hours prior to the migration date of any facility problems.

If BellSouth receives an order for access service (which will be worked by their ICSC Department) 5 days or more prior to the migration date the ICSC Department will then issue an FOC. As detailed, in September's Facility Problems, BellSouth's system is flawed, as they failed in their commitment to notify Sprint 24 hours prior to migration of facility problems. Therefore, without receipt of an FOC when any ASR is submitted to BellSouth, Sprint cannot be guaranteed of facility availability prior to migration date.

CUSTOMER	Customer DN	ASR TO BELL	FOC Received	Number of Business Days From ASR To FOC	Actual Migration Complete
Customer A	Control.bn	09/15/97	09/18/97	3	09/26/97
Customer B	N001950	09/25/97	09/29/97	4	09/30/97
^a Customer C	NSIGT10	09/26/97	10/01/97	5	10/01/97
^a Customer D	OTC.ds1	09/23/97	NO FOC	*Did not receive FOC	10/02/97
^a Customer E	Access.ds1	09/12/97	No FOC	* Did not receive FOC	09/22/97

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October FOC Problems

BellSouth FOC Problems
October 1997

FOC PROBLEMS (OVER 48 HOURS)

(FOC = Firm Order Confirmation)
(ASR = Access Service Request)
(PON = Purchase Order Number)

Total ASRs Submitted 21
Total FOCs Received Within 48 Hours 19
Percent of FOCs Received Within 48 Hours 90%

CUSTOMER	Customer PON	ASR TO BELL	FOC Received	Number of Business Days From ASR To FOC	Actual Migration Complete
Customer P	N47817197/C33626197	10/6/97	10/9/97	3	10/15/97
Customer Q	Rolledso vlr	10/27/97	10/30/97	3	10/31/97

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Revised 12/15/97

BellSouth FOC Problems
November 1997

FOC PROBLEMS (OVER 48 HOURS)

(FOC = Firm Order Confirmation)
(ASR = Access Service Request)
(PON = Purchase Order Number)

Total ASRs Submitted: 22
Total FOCs Received Within 48 Hours: 17
Percent of FOCs Received Within 48 Hours: 77%

CUSTOMER	Customer PON	ASR TO BELL	FOC Received	Number of Business Days From ASR To FOC	Actual Migration Complete
Customer S	TWC.ds3	10/14/97	10/25/97	11	11/05/97
Customer M	2E018E	11/6/97	11/11/97	6	11/12/97
Customer T	N007676	10/28/97	11/13/97	14	11/21/97
Customer U	N851000	10/30/97	11/12/97	11	11/21/97

Revised 12/2/97

December FOC Problems

BellSouth FOC Problems
December 1997

FOC PROBLEMS (OVER 48 HOURS)

(FOC = Firm Order Confirmation)
(ASR = Access Service Request)
(PON = Purchase Order Number)

Total ASRs Submitted 11
Total FOCs Received Within 48 Hours 7
Percent of FOCs Received Within 48 Hours 63.64%

CUSTOMER	Customer PON	ASR TO BELL	FOC Received	Number of Business Days From ASR To FOC	Actual Migration Complete
Customer V	LKMYHILTO	11/11/97	11/14/97	3	12/09/97
Customer W	PULAUBRI.TA	11/19/97	11/24/97	3	12/09/97
Customer X	HILTON.DS02	12/3/97	12/8/97	3	12/16/97
Customer Y	ORLUTHSDS0.CR	12/11/97	12/17/97	4	12/18/97

Revised 12/2/97