

NANCY B. WHITE Assistant General Counsel-Florida

BellSouth Telecommunications, Inc. 150 South Monroe Street Room 400 Tallahassee, Florida 32301 (305) 347-5558

February 20, 1998

Mrs. Blanca S. Bayó
Director, Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 971140-TP (Recombination Docket)

Dear Ms. Bayó:

Enclosed is an original and fifteen copies of BellSouth Telecommunications, Inc.'s Rebuttal Testimony of D. Daonne Caldwell, Jerry Hendrix, Eno Landry and Alphonso J. Varner, which we ask that you file in the captioned matter.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return the copy to me. Copies have been served to the parties shown on the attached Certificate of Service.

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CERTIFICATE OF SERVICE DOCKET NO. 971140-TP (Recombination Issues)

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via Federal Express 20th day of February, 1998 to the following:

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Nancy B. White

1		BELLSOUTH TELECOMMUNICATIONS, INC.
2		REBUTTAL TESTIMONY OF D. DAONNE CALDWELL
3		BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
4		DOCKET NO. 971140-TP (RECOMBINATION)
5		FEBRUARY 20, 1998
6		
7	Q.	PLEASE STATE YOUR NAME, OCCUPATION AND ADDRESS.
8	A.	My name is D. Daonne Caldwell. I am a Director in the Finance
9		Department of BellSouth Telecommunications, Inc. (hereinafter referred
10		to as "BellSouth" or "the Company"). My area of responsibility
11		encompasses the development of economic costs. My business
12		address is 675 W. Peachtree St., N.E., Atlanta, Georgia, 30375.
13		
14	Q.	ARE YOU THE SAME D. DAONNE CALDWELL WHO FILED DIRECT
15		PANEL TESTIMONY IN THIS DOCKET?
16	A.	Yes.
17		
18	Q.	WHAT IS THE PURPOSE OF YOUR REBUTTAL TESTIMONY?
19	A.	The purpose of my testimony is to rebut testimony provided by
20		witnesses for AT&T and MCI.
21		
22	Q.	MR. LYNOTT AND MR. HYDE HAVE PROPOSED COSTS WHICH
23		ARE SUBSTANTIALLY LOWER THAN THOSE PRESENTED BY
24		BELLSOUTH. CAN YOU COMMENT ON THE DIFFERENCES?
25		

Yes. The main difference stems from the underlying assumption about 2 what these costs should reflect. The AT&T/MCI interpretation is that the purpose of this docket is to determine the cost of transferring an 3 existing BellSouth customer to an Alternative Local Exchange 4 Company (ALEC), i.e. "migration". However, as Mr. Varner makes 5 6 perfectly clear in both his direct and rebuttal testimony, one of the goals of this proceeding is to eliminate duplicate cost recovery in 7 nonrecurring charges for stand alone elements when requested at the 8 same time on the same order. This is exactly what was done by 9 BellSouth and what was presented in my direct testimony, that is, the 10 11 difference in cost between ordering a loop and port individually as compared to when they are ordered on the same service request. Mr. 12 Varner then utilized the resulting percent difference to ascertain the 13 "savings" incurred when a loop and port are requested on the same 14 order. 15

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Q. CAN YOU ELABORATE ON WHY THE NEW COSTS EXCEED THE 17 **CURRENT RATES IN EFFECT?** 18

Yes. At the time the original 1996 nonrecurring cost studies were conducted, methods and procedures had not been finalized and several technical issues were still being resolved. Thus, work flows from existing retail services were used as a guide to developing the costs presented in the 1996 time frame. The newer studies reflect BellSouth's experience gleaned in processing orders for unbundled elements. For example, it was determined an interface organization, the Access Carrier Advocacy Center (ACAC) was required to ensure dates were met and transmission standards were maintained. Thus, the ACAC organization plays an integral part in the new studies being presented. Additionally, only minimal testing was included for the loop in the 1996 studies. As BellSouth witness, Mr. Landry, explains testing is an important step in ensuring that the unbundled loop meets transmission standards. The 1997 studies reflect the level of testing required to meet transmission standards outlined in arbitration agreements.

11 Q. DO YOU HAVE ANY FURTHER COMMENTS ON THE

12 NONRECURRING COSTS PRESENTED BY AT&T/MCI WITNESSES?

A. Yes. As I have stated in my deposition and in rebuttal testimony in Docket No. 960833-TP, the nonrecurring model touted by AT&T/MCI is based upon an unobtainable level of mechanization. The seamless processing assumed in their model anticipates every Operational Support System (OSS) is totally compatible, with limited order fall-out. Probably the most blatant misconception in their model is that every piece of required equipment is in place from the central office to every subscriber. This is not an arrangement BellSouth, nor any company, would design in its network since it is not economical due to the capital

24 Q. DOES THIS CONCLUDE YOUR TESTIMONY?

investment required.

25 A. Yes.