

FLORIDA PUBLIC SERVICE COMMISSION
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M E M O R A N D U M

FEBRUARY 26, 1998

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Reporting

TO: DIRECTOR, DIVISION OF RECORDS AND REPORTING (BAYO)

FROM: DIVISION OF COMMUNICATIONS (MUSSELWHITE) *MSM*
DIVISION OF LEGAL SERVICES (BOWMAN) *BB*
DIVISION OF AUDITING AND FINANCIAL ANALYSIS (CATER) *out DM 180*

RE: DOCKET NO. 980162-TL - REQUEST FOR APPROVAL OF TARIFF FILING TO ADD CENTREX SERVICE AND TOLL RESTRICTIONS BY FRONTIER COMMUNICATIONS OF THE SOUTH, INC. (T-98-0073 FILED 1/16/98)

AGENDA: MARCH 10, 1998 - REGULAR AGENDA - TARIFF FILING - INTERESTED PERSONS MAY PARTICIPATE

CRITICAL DATES: 30-DAY SUSPENSION DATE: WAIVED BY THE COMPANY

SPECIAL INSTRUCTIONS: S:\PSC\CMU\WP\980162TL.RCM

CASE BACKGROUND

On January 16, 1998 Frontier Communications of the South, Inc. (Frontier or the Company) filed a tariff filing to add Centrex Service and Toll Restrictions.

DISCUSSION OF ISSUES

ISSUE 1: Should Frontier's proposed tariff filing to add Centrex Service and Toll Restrictions be approved?

RECOMMENDATION: Yes. The proposed tariff filing to add Centrex Service and Toll Restrictions should be approved, with an effective date of March 10, 1998. (Musselwhite, Cater)

STAFF ANALYSIS: Through its tariff filing, attached hereto as Attachment A, Frontier seeks approval to add Centrex Service and Toll Restrictions in the Company's Subscriber Services Tariff.

DOCUMENT NUMBER DATE

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FILED IN THE OFFICE OF THE

Centrex Service

The Company's Centrex Service is a central office based business communications service which provides capabilities similar to those offered on a Private Branch Exchange (PBX), but without requiring switching equipment on the customer's premises. This service will integrate all of a business customer's lines into a single telecommunications system. All Centrex lines will be equipped with the following standard features:

1. Dual-Tone Multifrequency Signaling
2. Direct Inward Dialing
3. Direct Outward Dialing
4. Business Group Automatic Identified Outward Dialing
5. Intercom Dialing
6. Call Hold
7. Three-Way Calling
8. Call Transfer
9. Distinctive Ringing
10. Call Pick-Up
11. Regular Hunting

In addition to the above standard features, other optional features may also be selected by the business customer.

The purpose of Frontier's filing is to tariff the general rates, terms, and conditions for Centrex Service. Currently, Centrex Service is offered to six business customers on an individual case basis (ICB). In an effort to make sure that future customers will be charged standardized rates, Frontier is now tariffing Centrex Service. The proposed rates are the same rates that Frontier's ICB business customers currently pay; therefore, Frontier is not proposing any rate changes for its existing customers with this filing. In addition, Frontier does not currently anticipate any new customers signing up for Centrex Service because of this filing.

Frontier's proposed Centrex Service rates are consistent with the rates that have been approved for other LECs with similar standard feature packages. As stated above, there is no revenue or rate impact on Frontier or its current customers. Therefore, staff recommends that the Commission approve Frontier's tariff filing to add Centrex Service as a standard offering.

Toll Restriction

Toll Restriction is a service which enables customers to restrict certain types of outgoing calls from being placed over

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DATE: FEBRUARY 26, 1998

their exchange lines/trunks. This service is available to basic exchange customers with individual residence lines or business service, PBX Trunks, or Coin Telephone Lines. Toll Restriction allows calls to Company numbers, such as repair service, Public Service Emergency numbers (911), or 1-800 calling. Codes that are screened (i.e., blocked) include: 1+, 0+, 00-, (1+/0+), 411, 976, NPA 900, IDDD 01+, and IDDD 011+. The monthly rate for Toll Restriction is \$3.00 per line.

Frontier has projected that the annual revenue impact for Toll Restriction will be a net increase of \$6,084.00. This will raise Frontier's ROE to -12.54%, an increase of 0.23%, assuming no incremental expense. Staff has reviewed the revenue impact study provided by Frontier, and we find the estimates to be reasonable. Therefore, staff recommends that the Commission approve Frontier's Toll Restriction tariff.

In conclusion, staff recommends that the Commission approve Frontier's tariff filing to tariff Centrex Service and Toll Restrictions. Staff believes that the addition of these services will allow the Company to provide these services at rates comparable to those charged by other LECs for similar services.

ISSUE 2: Should this docket be closed.

RECOMMENDATION: Yes. If the Commission approves staff's recommendation in Issue 1, this tariff should become effective on March 10, 1998. If a protest is filed within 21 days from the issuance date of the Order, the tariff should remain in effect pending resolution of the protest. If no timely protest is filed, this docket should be closed. (Bowman)

STAFF ANALYSIS: If the Commission approves staff's recommendation in Issue 1, this tariff should become effective March 10, 1998. If a protest is filed within 21 days from the issuance date of the Order, the tariff should remain in effect pending resolution of the protest. If a timely protest is filed, this docket should be closed.

SUBSCRIBER SERVICES TARIFF

Frontier Communications of
the South, Inc.
201 South Panama Avenue
Atmore, Alabama 36502

Florida
Public Service Commission
Schedule 21
Original Contents Sheet I

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Schedule 21

Centrex

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Issued By: Jeff L. McGehee,
Vice President - Southern Region

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SUBSCRIBER SERVICES TARIFF

Frontier Communications of
the South, Inc.
291 South Pensacola Avenue
Atmore, Alabama 36502

Florida
Public Service Commission
Schedule 21
Original Sheet 1

CENTREX

A. GENERAL

1. Centrex is a Central Office based business communications service which provides capabilities similar to those offered on a Private Branch Exchange, but without requiring switching equipment on the customer's premises. Centrex integrates all of a business customer's lines into a single telecommunications system.
2. All Centrex lines will be equipped with standard features as set forth in D.1. following. Additional optional features may also be selected and generally result in additional charges as specified.

B. CONDITIONS

1. A Centrex customer must have a minimum of two Centrex lines.
2. The minimum charge period for services provided under this tariff shall be for one month.
3. Centrex is offered subject to the availability of outside plant and/or Central Office facilities.
4. One directory listing is provided without charge for each Centrex customer.
5. The customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month customer may, at any time, convert to a service contract plan by paying the applicable service period plan rate currently in effect.
6. The monthly rate for customers choosing the service period plan is guaranteed against Telephone Company initiated charges during the selected service contract period.

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Vice President - Southern Region

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SUBSCRIBER SERVICES TARIFF

**Frontier Communications of
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201 South Pensacola Avenue
Atmore, Alabama 36502**

**Florida
Public Service Commission
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Original Sheet 2**

CENTREX

B. CONDITIONS (Cont'd)

7. Subsequent line additions/deletions to the original service contract period are stipulated as follows:
 - a. Subsequent additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract. If the line addition causes the customer's total Centrex line count to exceed the threshold of the line count previously contracted, all lines will be billed at the rate for the larger line account.
 - b. Subsequent line deletions, resulting in reductions equal to or exceeding 20% of the initial quantity under contract, will be considered a termination liability and treated as specified in paragraph 8. below. If the reduction causes the total number of lines to fall into a different line size group, all remaining lines will be billed at rates for the smaller line size group.
8. Termination Liabilities shall be treated as follows:
 - a. If the service is canceled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the monthly rate by the remaining months in the contract period times fifty percent.
 - b. A customer who reduces the quantity of Centrex lines under contract has the following options for the duration of the contract period.
 - (i) Continue to pay an amount equal to the monthly rate for the number of Centrex station lines that are disconnected under contract, or
 - (ii) Pay termination charges as described in (1) above on the number of Centrex station lines disconnected.
9. Customers who subscribe to Centrex for more than 100 lines may, at the Telephone Company's discretion, be offered customer specific pricing on a contract basis. The rate will be offered in writing to the customer for acceptance. An individual service agreement will specify the length of the contract period and the applicable rates. With the exception of the customer specific rates, all other rates, charges, and regulations specified herein shall continue to apply

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SUBSCRIBER SERVICES TARIFF

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201 South Pensacola Avenue
Atmore, Alabama 36502

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Public Service Commission
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CENTREX

B. CONDITIONS (Cont'd)

10. All exchange lines in a Centrex group must have the same billing arrangement.
11. When used with Call Forwarding or Call Transfer, the Centrex customer is responsible for the payment of the applicable toll charge for each billable call connected over the public network between the Centrex station and the station at which the call is answered. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering stations.
12. The Centrex lines for a Centrex customer may terminate at multiple locations, however, all Centrex lines in the same group must be served by the same Central Office.
13. This tariff Centrex service does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, contract, or may or may not be provided by the customer.
14. Unless specifically exempted, Centrex service shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in the general tariff.

C. DEFINITIONS

1. **Direct Inward Dialing** allows Centrex station users to directly receive incoming calls without the assistance of an attendant.
2. **Direct Outward Calling** enables Centrex station users to call outside the Centrex group directly without the assistance of an attendant.
3. **Business Group Automatic Identified Outward Dialing** provides identification of the calling line or the Centrex Group billing/pilot number of billable calls directed to the public network.
4. **Intercom Dialing** allows Centrex station users to call other stations within their Centrex groups by dialing abbreviated codes.
5. **Call Hold** allows a station user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return to the previously held call.

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CENTREX

C. DEFINITIONS (Cont'd)

6. **Three-way Calling** allows a station user to add a third party to an existing call, and thus enables a simultaneous conference between parties at multiple locations.
7. **Call Transfer** allows a station user to transfer calls to another station by flashing the switchhook and dialing the transfer-to number.
8. **Off Premises Station** enable a secondary business location to access the same Centrex features and services as the main business location. The secondary locations must be served by the same Digital Central Office as the primary location.
9. **Call Forwarding Variable (All Calls)** enables a station user to divert all incoming calls to another directory number. Activation, deactivation and the forward-to destination are controlled by the station user.
10. **Call Forwarding Busy Line** causes all calls to be redirected to an alternate station when the called station is busy.
11. **Call Forwarding Don't Answer** allows all calls that terminate to a user's station to be redirected to an alternate station after a predetermined number of rings.
12. **Call Forwarding Incoming Only** is an option that can be used with any of the Call Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and allows only incoming calls (calls that originate outside the Centrex group) to be forwarded. Calls from within the group or a private facility are not forwarded.
13. **Call Forwarding Within Group Only** is an option that can be used with any of the Call Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and restricts call forwarding to only directory numbers within the same Centrex group, thus preventing the station user from forwarding calls outside the Centrex group.
14. **Call Forwarding Distinctive Ringing** is a Call Forwarding Line option that allows station users to distinguish between forwarded and non-forwarded calls. The distinctive ringing pattern is two short rings. This option is assigned to the base or forwarding station, but is active (rings) on the forward-to station.

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CENTREX

C. DEFINITIONS (Cont'd)

15. **Call Pick-Up** permits a station user to answer incoming calls directed to another station within the same pick-up group by dialing an access code.
16. **Directed Call Pick-up Non Barge-In** enables a station user to answer a call that is ringing at another station within the Centrex group by dialing an access code and the ringing station number.
17. **Call Waiting** provides a burst of tone to inform a station user with a call already in progress that another call is waiting to be answered. The station user may answer the waiting call by hanging up or flashing the switchhook.
18. **Cancel Call Waiting** allows a station user, on a per-call basis, to deactivate Call Waiting by dialing an access code.
19. **Voice/Data Protection** allows a station user to inhibit intrusion features such as Call Waiting and Operator Verification which are directed to that line when it is busy.
20. **Do Not Disturb** allows a station user to prevent incoming calls from ringing at his/her station by diverting them to a tone or recorded announcement. This feature can be offered with a Personal Identification Number (PIN) override option that selected callers can dial to override Do Not Disturb.
21. **Speed Calling 8-Code** enables a station user to call a list of up to 8 preselected directory numbers by dialing one-digit codes instead of the directory numbers.
22. **Speed Calling 30-Code** enables a station user to call a list of up to 30 preselected directory numbers by dialing two-digit codes instead of the directory numbers.
23. **Direct Connect Service** allows a station user to automatically place a call to a preselected directory number by lifting the receiver off the switchhook. No dialing is required for the calling party to reach the specified destination.
24. **Manual Line Service** automatically places a call to the operator when the station user lifts the receiver off the switchhook.
25. **Warm Line** provides a time-out option with either Direct Connect Service or Manual Line Service. The time-out interval may be set at 1 to 14 seconds. During the time-out interval, a station owner will receive normal dial tone and can originate calls. However, after the time-out interval expires, a call is automatically set up and routed to the specified destination.

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201 South Penacola Avenue
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CENTREX

C. DEFINITIONS (Cont'd)

26. **Customer Access Treatment Code Restrictions (CAT Codes)** can be used to prevent a Centrex station from dialing certain codes. For example, CAT Codes could be used to prevent a station from gaining access to the public network, using private facilities, or dialing specific stations within the Centrex group.
27. **Semi-Restricted Line** is prevented from making calls to and/or receiving calls from stations outside the Centrex group. It may, however, make and/or receive outside calls indirectly via the attendant, Call Forwarding, Call Transfer, and Call Pick-Up features.
28. **Fully-Restricted Line** is prevented from making calls to and/or receiving calls from stations outside the Centrex group. It is also prevented from making calls to and/or receiving calls from the attendant, thereby denying it indirect access to/from outside the Centrex group.
29. **Toll Restriction** blocks the completion of calls that are directed to outside operator or to numbers outside the local calling area. A Toll Restriction list may be assigned to either an individual line or shared by multiple lines.
30. **Code Restriction** blocks the completion of calls that are directed to customer specified area codes (NPA's) and/or central office codes (NNX's). A Code Restriction list may be assigned to either an individual line or shared by multiple lines.
31. **Outgoing Call Screening** blocks the completion of calls to specific directory numbers (3, 6, 7 or 10 digit basis). An Outgoing Call Screening may be assigned to either an individual line or shared by multiple station users.
32. **Distinctive Alerting/Call Waiting Indication** allows a Centrex station user to determine the source of incoming calls (from within or outside the business) by the Distinctive Ringing pattern or the Call Waiting tone. Normal ringing and Call Waiting tones are used to identify intra-Centrex group calls. Calls which originate from outside the Centrex group are identified by either two short rings and/or Call Waiting tones.
33. **Business Group Dialing Plan** enables a Centrex Group to have a unique dialing scheme which includes Intercom Dialing; access to an attendant, private network and/or special facilities using 1 to 5 digit codes; Single-Digit Dialing, and customized feature activation/deactivation codes. Each Centrex group may use either a standardized or a customized Business Group Dialing Plan.

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CENTREX

C. DEFINITIONS (Cont'd)

34. **Special Intercept Announcement** may optionally be used to address the following conditions: a) If a Centrex station user dials a code which is not defined or assigned in the Business Group Dialing Plan, or b) If the call is restricted due to various restriction arrangements (i.e., Semi-Restricted, etc.).
35. **Paging Access** allows selected stations to have dial access to customer-provided loudspeaker paging equipment. A line or a tie-trunk is required to support the customer's paging equipment.
36. **Single-Digit Dialing** permits a Centrex station user to reach a line or facility, or to access a feature by dialing a single-digit code. The Single-Digit Dialing codes are shared by all users in a Centrex group and pre-programmed by the telephone company.
37. **Simulated Facility Groups** restrict the number of simultaneous calls between the Centrex group and the public network. For example, a 100 line Centrex group could be limited to 20 simultaneous calls to/from the public network. This emulates the physical trunks to a similarly sized PBX.
38. **Night Service** allows calls directed to the attendant to be re-routed to pre-designated station lines within the same Centrex group when the attendant position is not staffed (i.e., evening hours, weekends).
39. **OutWATS** is a form of Direct Distance Dialing Service that allows a station user to place long distance calls to specified geographical areas at reduced rates. Each OutWATS call is screened to ensure that the call destination is within the bank limits of the OutWATS station user.
40. **OutWATS - Simulated Facility Groups** control the number of simultaneous OutWATS calls that can be made from a business. OutWATS Simulated Facility Groups optionally allow the following capabilities:
 - a. **OutWATS - Automatic Flexible Routing** is an OutWATS Simulated Facility Group option which permits calls to be automatically routed to a lower or less expensive OutWATS band.
 - b. **OutWATS - Overflowing Hunting** is an OutWATS Simulated Facility Group option which permits OutWATS calls to automatically overflow or hunt to a higher band if the Simulated Facility Group associated with the lower band is busy.

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CENTREX

C. DEFINITIONS (Cont'd)

41. **Uniform Call Distribution** is intended to distribute calls evenly among the stations in a Multiline Hunt Group. When a caller is connected to an idle station, the location of the next station is marked as the starting point for hunting when the next incoming call is received. Once hunting begins, it proceeds in a circular manner until an idle station is found.
42. **Series Completion** is similar to Multiline Hunt Service; however, a significant difference between the two services is that Series Completion stations always have their own directory number and their own classes of service. Two different hunting arrangements can be selected with Series Completion: linear or circle.
43. **Queuing** may optionally be used when all stations in a hunt group are busy. When this occurs, a call is placed into a queue. The call remains in the queue until an idle station is located. Up to ten calls can be queued for a Multiline Hunt Group. Queuing cannot be provided for Preferential Hunt groups or Series Completion groups.
44. **Delay Announcements for Queued Calls** can optionally be used to inform a caller that his or her call has been placed in a queue. The delay announcement can be repeated at regular intervals until an idle station becomes available.
45. **Make Busy** can be used to temporarily make a particular station in a Multiline Hunt Group appear busy to incoming callers. Make Busy causes the hunt to skip over a station during the search for an idle station.
46. **Group Make Busy** can be used to temporarily make a group of stations or an entire Multiline Hunt Group appear busy to incoming callers. Make busy causes the hunt to skip over a group of stations during the search for an idle station and is operated via physical switch.
47. **Voice Mail Integration** allows calls to be redirected to a voice mail system. Call Forwarding Busy Line and Call Forwarding Don't Answer are provided with this feature along with the following capabilities: (a) Called Party Identification (to the voice mail system) on forwarded calls, and (B) Message Waiting Activation/Deactivation (stutter dial tone).
48. **Music on Hold Port** provides a connection to customer provided recording devices or music source. The customer device must support a 600 ohm termination.

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Frontier Communications of
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201 South Pennsylvania Avenue
Atmore, Alabama 36502

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CENTREX

D. RATES

1. The monthly rates for Centrex lines specified in D 2. below include the following standard features:

- a. DTMF Signaling
- b. Direct Inward Dialing*
- c. Direct Outward Dialing*
- d. Business Group Automatic Identified Outward Dialing
- e. Intercom Dialing
- f. Call Hold
- g. Three-Way Calling
- h. Call Transfer
- i. Distinctive Ringing
- j. Call Pick-Up
- k. Regular Hunting

*Direct Inward Dialing and Direct Outward Dialing capabilities may be limited by Simulated Facilities.

2. The following per line rates and charges apply for contract periods ranging from month-to-month to 60 months. The customer is required to pay for the number of months in the service period selected:

Number of Lines	Monthly	12	24	36	48	60
		Months	Months	Months	Months	Months
1-100	34.00	32.00	30.00	28.00	26.00	24.00
USOC	CENTR	CENT1	CENT2	CENT3	CENT4	CENT5

3. Service Establishment Charge per line \$25.00 Non-recurring

4. Rate per Simulated Facility \$36.00 Recurring

5. The FCC Access Line Charge will be assessed based upon the total number of Centrex lines to which the customer subscribes and will be in addition to other charges.

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SUBSCRIBER SERVICES TARIFF

Frontier Communications of
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281 South Pennington Avenue
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CENTREX

D. RATES (Cont'd)

6. The following individual station features can be provided at the monthly rates shown below in addition to other applicable rates and charges.

- a. Call Forwarding
- b. Call Forwarding Busy Line
- c. Call Forwarding Don't Answer
- d. Directed Call Pick-Up
- e. Call Waiting
- f. Cancel Call Waiting
- g. Voice Data Protection
- h. Do Not Disturb
- i. Speed Calling 8-Code
- j. Direct Connect Service
 - (i) Manual Line Service
 - (ii) Warm Line
- k. Speed Calling 30-Code
- l. Toll/Code Restriction Feature
 - (i) Toll Restriction
 - (ii) Code Restriction
 - (iii) Outgoing Call Screening
- m. Voice Mail Integration
- n. Other Features as available by the telephone company

Individual features - per line	\$ 1.00 per line
Three features - per line	2.00 per line
Five or more features - per line	3.00 per line

Additions and/or changes to Individual Station Features - per line	13.00 non-recurring
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Music on Hold Port	\$17.00 per line
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Docket No 980162-TL
Attachment A (12 of 14)

SUBSCRIBER SERVICES TARIFF

**Frontier Communications
the South, Inc.
201 South Pennacola Avenue
Atmore, Alabama 36502**

**Florida
Public Service Commission
Schedule 61
First Revised Contents Sheet 1
Cancelling Original Contents Sheet 1**

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Long Distance Messages Telecommunications

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Frontier Communications of
the South, Inc.
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Florida
Public Service Commission
Schedule 61
Eighth Revised Sheet 1
Cancelling Seventh Revised Sheet 1

LONG DISTANCE MESSAGE TELECOMMUNICATIONS

A. GENERAL

(C)

- 1. Long Distance Message Telecommunications service is that of furnishing facilities for telephone communications between local Service Areas.
- 2. The Telephone Company does not undertake to transmit messages but offers the use of its facilities for communications between its customers, and between its customers and customers of other telephone companies.

B. Long Distance

(C)

- 1. Interstate. An Interstate Long Distance Message Telecommunications Service Tariff is filed with the Federal Communications Commission by AT&T Communications.
- 2. Intrastate. The Telephone Company assents to, adopts, and concurs in the Intrastate Long Distance Message Telecommunications Service Tariff and WATS Tariff filed with the Public Service Commission by St. Joseph Telephone & Telegraph Company, Indian Town Telephone* and by the AT&T Communications Company, as such Tariffs now exist, or as they may be revised, added to, or supplemented by succeeding sheets or issues.
- * The Company concurs with Indian Town Telephone for the IntraLATA operator dialed surcharge tariff only, and for all other Intrastate tariffs with St. Joseph Telephone.

(M)

C. Access Charges

(C)

- 1. Interstate. The Telephone Company adopts the Frontier Telephone of Rochester, Inc.'s, Interstate Access Charge Tariff for intrastate use as approved by the FCC. This tariff was filed with the FCC by Frontier Telephone of Rochester, Inc. on behalf of the corporation's subsidiary companies. This tariff includes all the rules, regulations, rates and charges under which interstate access services will be offered. (C)
- 2. Intrastate. The Telephone Company assents to, adopts and concurs in the Florida Uniform Statewide Access Service Tariff filed with the Florida Public Service Commissions, except for the following sections: E.8.1.7, E.8.2.1, E.8.2.2, E.8.3.7, and E.8.4.7. The Telephone Company offers billing and collecting services under contract rates. (C)
- 3. The Telephone Company concurs in these Tariffs as they now exist, or as they may be revised, added to, or supplemented by succeeding sheet or issues.

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Original Sheet 2

LONG DISTANCE MESSAGE TELECOMMUNICATIONS

D. TOLL RESTRICTIONS

1. General

- a. Toll Restriction is a service which enables customers to restrict certain types of outgoing calls from being placed over their exchange lines/trunks. It is available to basic exchange customers with Individual Residence Lines or Business Service, PBX Trunks, or Coin Telephone Lines.
- b. Toll Restriction is furnished only from central office equipped to provide this service and where facilities permit.
- c. Subscribing to Toll restriction does not relieve customers of responsibility for calls charged to their numbers.
- d. It is the responsibility of the customer who subscribes to a Toll Restriction service that restricts operator access, to notify all users of their service that an operator cannot be reached.
- e. The Company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from, or in connection with the provision of this service, including without limitation, the inability of station users to access the operator for any purpose, or any other restricted codes.
- f. Toll Restriction does not provide restriction of non-chargeable calls to Company numbers, such as Repair Service, Public Service Emergency numbers (911), or 1+ 800 calling.
- g. Codes that can be screened are 1+, 0-, 0+, 00-, (1+ 0+) 411, 976, NPA 900, IDDD 01+, IDDD 011+.

2. Rates

- a. The following rates are in addition to all other applicable charges.

Recurring Rate	\$3.00
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- b. 900/976 Blocking (Initial & Subsequent Order) No charge for either recurring or non-recurring

Issued By: Jeff L. McGehee,
Vice President - Southern Region

Date Issued: January 16, 1998

Effective: _____

Order Number: _____