116 Yacht Haven Drive Cocoa Beach, FL 32939 August 14, 1998 AUgust 14, 1998

Florida Public Service Commission Study on Fair Rates Division of Records and Reporting 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Sir:

I will be unable to attend your hearings on residential telecommunication rates, but I want to take this opportunity to complain about the excessive taxes that are imposed on my telephone bills. My bills for my house phone and cellular phone for the month of July totaled \$67.33 of which \$8.13 was taxes and surcharges. The charges went to:

Residence phone (Bell South, AT&T)

Emergency 911 (county charge) Interstate toll access (FCC) Telecom access system act surcharge (federal?) Federal tax (local calls) Florida gross receipts surcharge (local calls) City tax (Cocoa Beach) Franchise charge (Ccooa Beach) Carrier line charge (AT&T) Universal connectivity charge (AT&T?) Federal tax (long distance) Florida gross receipts surcharge (long distance)

Cell Phone (Bell South)

Federal State Fla. gross receipts surcharge City Universal service charge

This is an absurd situation. Please help us consumers by reducing, eliminating or consolidating these charges.

Thank you.

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Sincerely,

Leroy Gross

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A _ NO SERVICE INC.