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September 10, 1998

Ms. Blanco Bayo, Director  
Division of Records and Reporting  
Florida Public Service Commission  
Betty Easley Conference Center  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

via Hand Delivery

RECEIVED-FPSC  
SEP 10 4:16  
RECORDS AND REPORTING

Re: IN RE: Request for review of  
proposed numbering plan relief  
for 305 area code.  
DOCKET NO. 971058-TL

Dear Ms. Bayo:

Enclosed for filing please find an original and fifteen copies  
of the Emergency Request for Extension of Permissive Dialing. You  
will also find a copy of this letter enclosed. Please date-stamp  
this copy to indicate that the original was filed and return a copy  
to me. We need to ensure that the Commission is notified of this  
withdrawal as this item is number 16 on today's agenda.

- ACK \_\_\_\_\_
- AFA \_\_\_\_\_
- APP \_\_\_\_\_
- CAF \_\_\_\_\_
- CMU \_\_\_\_\_
- CTR \_\_\_\_\_
- EAG \_\_\_\_\_
- LEG 1 \_\_\_\_\_
- LIN 5 \_\_\_\_\_
- OPC \_\_\_\_\_
- RCH \_\_\_\_\_
- SEC 1 \_\_\_\_\_
- WAS \_\_\_\_\_
- TH \_\_\_\_\_

If you have any questions regarding this matter, please feel  
free to contact me. Thank you for your assistance in processing  
this filing.

RECEIVED & FILED

FPSC BUREAU OF RECORDS  
BDA/kab

Respectfully,  
*Barbara D. Auger* / KAB  
Barbara D. Auger

Enclosure: As noted  
cc: Counsel of record w/enclosure

DOCUMENT NUMBER 98-1620  
158251  
09911 SEP 10 1998  
FPSC-RECORDS/REPORTING

ORIGINAL

BEFORE THE PUBLIC SERVICE COMMISSION

IN RE: Request for review of  
proposed numbering plan relief  
for 305 area code.

DOCKET NO. 971058-TL

FILED: September 10, 1998

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**EMERGENCY REQUEST FOR EXTENSION OF PERMISSIVE DIALING**

SecurityLink from Ameritech, Inc. ("SecurityLink"), by and through its undersigned counsel, does hereby file its Emergency Request for Permissive Dialing and in support thereof states as follows:

1. SecurityLink is a Delaware Corporation authorized to do business in Florida. SecurityLink operates in Florida as an alarm company with its principal place of business located at Oakbrook Terrace, Illinois.

2. The names and addresses of the persons to whom copies of all correspondence, notices, orders and other documents in this proceeding should be sent are as follows:

Barbara D. Auger, Esq.  
Pennington, Moore, Wilkinson,  
Bell & Dunbar, P.A.  
Post Office Box 10095  
Tallahassee, Florida 32302  
(850) 222-3533  
(850) 222-2126 (facsimile)

3. SecurityLink requests a temporary extension of time from

09 11 SEP 1998  
FPSC-RECORDS/REPORTING

this Commission's Order number 98-0040-FOF-TL and Order number 98-0812-FOF-TL in the nature of an extension of the mandatory ten (10) digit dialing established in that Order for a period of an additional thirty (30) days (i.e. November 1, 1998) for alarm company only.

4. SecurityLink is an alarm services company with approximately 30,000 customers in the Miami-Dade County area, seventy-five percent (75%) of which are residential customers.

5. Once activated or tripped many of SecurityLink's customer's alarm systems send an electronic signal via the telephone lines to one of SecurityLink's central monitoring stations. Presently, the alarms in the Miami-Dade County area dial a local seven digit phone number. In order to continue to provide alarm service to our existing customers, SecurityLink must reprogram the alarm panels in each business or residence to allow for the mandatory ten-digit local dialing.

6. On December 29, 1997, SecurityLink was notified by facsimile that ten-digit dialing would become mandatory. A copy of the Order was received by certified mail on March 18, 1998. Since receipt of notification that the ten-digit dialing would become mandatory, SecurityLink has taken all necessary and reasonable steps to complete the conversion by the deadline. SecurityLink has, however, been unable to complete the necessary conversion.

Since the Commission's agenda conference on June 30, 1998, at which time the Commission extended the permissive dialing for an additional three (3) months, SecurityLink has taken all steps necessary to complete the conversion by the October 1, 1998, deadline. After unsuccessfully attempting to hire new employees with the requisite skill to assist with the conversion process SecurityLink has added an additional forty (40) technicians, which technicians have mostly been transferred from other offices. This transfer of its staff has negatively impacted the service abilities in other SecurityLink areas. The additional technicians will, however, assist in making the conversion by November 1, 1998.

7. SecurityLink's customer base is comprised substantially of original customers of ten to twelve companies, which companies or their assets were later acquired by SecurityLink. The majority of these customers have different technologies, which require a site visit to make the necessary conversion. Since the majority of the site visits are residential, an appointment must be made to gain entry. SecurityLink has discovered that approximately 10-15% of the site visits require a total replacement of the equipment before the conversion can be made.

8. SecurityLink will be unable to complete the conversion process until November 1, 1998. If an extension of time is not granted, approximately 7,000 customers will be without monitoring


service for a period of time up to thirty (30) days. The inability to provide service to those customers could expose SecurityLink's customers to potential life threatening situations.

9. SecurityLink requests an extension of time of the mandatory ten (10) digit dialing for those phone exchanges where SecurityLink has affected customers for a period of thirty (30) days. A denial of SecurityLink's request would create a substantial hardship on SecurityLink and its customers. Additionally, a denial could expose SecurityLink's customers to significant and unintended harm.

10. Inasmuch as the pertinent Order requires mandatory ten digit dialing on October 1, 1998, emergency relief is requested and necessary.

11. BellSouth has been contacted regarding this request for extension of time and has indicated that there is no objection to the relief requested.

This Emergency Request for Extension of Time is respectfully submitted this 10<sup>th</sup> day of September, 1998.

  
\_\_\_\_\_  
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(850) 222-3533  
(850) 222-2126 (fax)

Counsel for: SecurityLink from  
Ameritech

CERTIFICATE OF SERVICE  
DOCKET NO. 971058-TL

I HEREBY CERTIFY that a true and correct copy of the foregoing has been served by U.S. Mail on this 10th day of September, 1998, to the following parties of record:

ABC Paging  
Paul Klugerman  
16500 NW 52nd Ave.  
Hialeah, FL 33014

ACSI of AL  
Bill Stipe  
131 National Bus Pkwy., #100  
Annapolis Junction, MD 20701

AirTouch Cellular  
Chris Horton  
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Atlanta, GA 30319

AirTouch Paging  
Birtwistle/Jim Cigler  
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Boca Raton, FL 33487

AirTouch Paging  
Jeffy Sutton  
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Dallas, TX 75251

Akerman, Senterfitt & Eidson  
Mark Herron  
216 S. Monroe St., #200  
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Ameripage, Inc.  
Doug Thompson  
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AT&T Communications of the  
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AT&T Wireless Services  
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Benton Beach, FL 33426

AT&T Wireless Services  
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ATC Long Distance  
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BellSouth Mobility, Inc. (Atl)  
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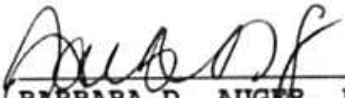
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