

1 **APPEARANCES:**

2 **J. JEFFRY WAHLEN**, Ausley & McMullen, Post
3 Office Box 391, Tallahassee, Florida 32302, appearing
4 on behalf of **ALLTEL Florida, Inc.**

5 **MICHAEL ZIMMERMAN**, P. O. Box 567, Fort
6 White, Florida 32308, appearing on behalf of the
7 **Community of Fort White.**

8 **BETH KEATING**, Florida Public Service
9 Commission, Division of Legal Services, 2540 Shumard
10 Oak Boulevard, Tallahassee, Florida 32399-0870,
11 appearing on behalf of the **Commission Staff.**

12

13 **ALSO PRESENT:**

14 **ANN SHELFER**, FPSC Division of Communications

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I N D E X

WITNESSES

3	NAME	PAGE NO.
4	DAVID PECK	
5	Direct Statement	10
6	RUTH GRIFFITH	
7	Direct Statement	12
8	JOAN WILLIAMS	
9	Direct Statement	13
9	JOAN SHELTON	
10	Direct Statement	16
10	JIM LANCE	
11	Direct Statement	18
12	W. C. COWARD	
13	Direct Statement	19
13	CONRAD MARTIN	
14	Prefiled Direct Testimony Inserted Into the Record by Stipulation	25
15	HARRIET E. EUDY	
16	Direct Examination By Mr. Wahlen	30
17	Prefiled Direct Testimony Inserted	34
17	Cross Examination By Ms. Keating	44
18	J. MICHAEL ZIMMERMAN	
19	Direct Statement By Commissioner Deason	52
19	Prefiled Direct Testimony Inserted	54
20	Cross Examination By Ms. Keating	59
20	TRUETT GEORGE, JR.	
21	Direct Statement By Commissioner Deason	64
22	Prefiled Direct Testimony Inserted	66
22	Cross Examination By Ms. Keating	71
23	HARRIET E. EUDY	
24	Examination By Commissioner Deason	75
24	EILEEN M. ZIMMERMAN	
25	Direct Statement	84

1	WITNESSES CONTINUED:		
2	PAMELA PRESLEY		
	Direct Statement		86
3			
4	HANK LOWREY		
	Direct Statement		88
5	TERRELL E. HOLLINGSWORTH		
	Direct Statement		91
6			
7	PAT RILEY		
	Direct Statement		92
8	TOMMY DIEDEMAN		
	Direct Statement		94
9			
10	FRED FARSHAD		
	Direct Statement		96
11	REBECCA HINES		
	Direct Statement		97
12			
13			
14		EXHIBITS	
15	NUMBER	ID.	ADMTD.
16			
17	1	HEE-1 through 5	33 52
18	2	Revised Exhibits HEE-2, 3 & 5	33 52
19	3	TG-1 and TG-1A	65 74
20			
21	CERTIFICATE OF REPORTER		101
22			
23			
24			
25			

1 opportunity to welcome you to our hearing today. My
2 name is Terry Deason. I'm a member of the Florida
3 Public Service Commission. I'll be chairing the
4 hearing today. Seated to my immediate left is
5 Commissioner Leon Jacobs. He'll be hearing this
6 matter with me today. We constitute the panel of the
7 Commissioners which will be hearing this matter and
8 making the decision in this case.

9 The purpose of today's hearing is to hear
10 from you, members of the public, concerning the
11 petition that has been filed requesting extended area
12 telephone service from Fort White into Gainesville.
13 We have a number of representatives of the Commission
14 that are here today. There are two ladies in the
15 back, Ms. Thelma Crump and Ms. Sandy Moses, who
16 greeted you as you entered the room. Seated to my
17 right are members of the staff of the Commission.
18 Ms. Keating just introduced herself. Seated by
19 Ms. Keating is Ms. Ann Shelfer who handles the
20 technical side of EAS matters at the Commission.

21 When you entered the hearing today you
22 should have been given a "Special Report" printed on
23 blue paper which gives you the background information
24 of the matter which is pending before the Commission.
25 It explains this case, as well as general information

1 concerning procedures at public hearings at the Public
2 Service Commission. The last page of this handout is
3 designed to be detached. It is provided for members
4 of the public who do not wish to make a formal
5 statement, but do wish to have their comments provided
6 to the Commission. You may detach this page, write
7 your comments, fold it and mail it to the Public
8 Service Commission.

9 I want to briefly describe the procedure
10 we're going to follow today. In just a few moments
11 I'm going to ask all members of the public who wish to
12 testify to stand and raise your right hand and to be
13 sworn in. This is a necessity so that your testimony
14 can become part of the official record in this
15 proceeding. We do have a court reporter of the Public
16 Service Commission here today who will be taking down
17 all of the testimony and will be compiling a record
18 for purposes of this docket.

19 If you do wish to testify, you would have to
20 be sworn. We ask that you sign in. Ms. Keating and
21 Ms. Shelfer will be keeping that list and will be
22 calling members of the public. When you hear your
23 name, if you'll come forward to the podium directly in
24 front, and begin by giving us your name and your
25 address. And if you think it will be helpful to the

1 court reporter you may wish to spell your name so it
2 will be reported accurately in the record. You may
3 then proceed with your statement.

4 We do not put strict time limits on
5 statements. The only thing we ask that you be mindful
6 is there are other members of the public who are
7 patiently waiting their turn to address the
8 Commission, so be mindful of your neighbors. Tell us
9 all you want us to know but please try not to be
10 repetitive.

11 When you conclude your statement, if you'll
12 wait for just a moment, there may be some clarifying
13 questions, either from Commissioners or from our Staff
14 or from Mr. Wahlen of ALLTEL.

15 Let me announce that after we conclude all
16 of the public testimony, we will proceed into what we
17 refer to as the technical phase of the hearing where
18 we will take the prefiled expert testimony from the
19 telephone companies. You're welcome to stay for that
20 phase of the hearing. And then this evening, at 6:00,
21 we will reconvene another public hearing to hear
22 testimony from the public who could not make it here
23 with us at this particular time.

24 I think that covers all of the
25 preliminaries. Let me ask Mr. Wahlen and Ms. Keating

1 if there are any preliminary matters?

2 **MS. KEATING:** As I indicated, the testimony
3 of BellSouth's witness was stipulated at the
4 prehearing. That needs to be inserted into the record
5 but I suggest we do that at the beginning of the
6 technical portion of this.

7 **COMMISSIONER DEASON:** Very well. Just
8 remind me and we'll take care of that matter.
9 Mr. Wahlen.

10 **MR. WAHLEN:** Commissioner Deason, I just
11 want to announce there are representatives from ALLTEL
12 here today in the audience. They are sitting down
13 here in front. If any of the customers who are here
14 have any questions or concerns they'd like to raise
15 with the people from ALLTEL, they will be available
16 after the hearing is over today.

17 **COMMISSIONER DEASON:** I'll ask, if you don't
18 mind, to stand members of ALLTEL contingency.
19 Likewise, Staff of the Commission are here and willing
20 to assist you in any way possible. If you have
21 concerns about this particular matter or any other
22 concerns concerning the companies which the Commission
23 regulates, please ask our Staff. And they will either
24 answer your question or they will get your question
25 and get it answered by someone who can answer your

1 question who may not be here today.

2 Okay. With that, I'm going to ask all
3 members of the public to please stand and raise your
4 right hand. All members of the public who wish to
5 testify to please stand and raise your right hand.

6 (Witnesses collectively sworn.)

7 **COMMISSIONER DEASON:** Ms. Shelfer, you may
8 call your first witness.

9 **MS. SHELFER:** Commissioner, two of the
10 witnesses, Ms. Eudy and Mr. Zimmerman, are also
11 technical witnesses, so I will not call them as public
12 witnesses, even though I know Mr. Zimmerman has his
13 own business, but I think he's testifying in the
14 technical part.

15 **COMMISSIONER DEASON:** Mr. Zimmerman, you're
16 going to testify in the technical phase of the
17 hearing?

18 **WITNESS ZIMMERMAN:** Yes, sir.

19 **COMMISSIONER DEASON:** Okay.

20 **MS. SHELFER:** I believe it's David Beck or
21 Reck.

22

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25

1 **DAVID PECK**

2 appeared as a witness and, having been duly sworn,
3 testified as follows:

4 **DIRECT STATEMENT**

5 **WITNESS PECK:** I'm sorry, that's David Peck.
6 P-E-C-K.

7 I would just like to state for the public
8 record that I'm for the extended area service in
9 whatever form it may take. Thank you.

10 **COMMISSIONER DEASON:** Excuse me. Just a
11 moment. You're a resident of Fort White?

12 **WITNESS PECK:** Yes, sir.

13 **COMMISSIONER DEASON:** And you're for the
14 extended area service.

15 **WITNESS PECK:** Yes. Between my wife and
16 myself, our private phone use, probably 30% of our
17 calls are in Gainesville, and within the two
18 businesses that we have probably 40 and 60% of our
19 calls are to Gainesville. So that would help us out
20 greatly.

21 **COMMISSIONER DEASON:** So you have a business
22 and residence in Fort White; is that correct?

23 **WITNESS PECK:** Yes, sir.

24 **COMMISSIONER DEASON:** Are you aware that
25 there is an additive to the telephone bill, an

1 increase in your telephone rate to obtain the service?

2 **WITNESS PECK:** Yes, sir.

3 **COMMISSIONER DEASON:** Were you aware of
4 that?

5 **WITNESS PECK:** Yes, sir.

6 **COMMISSIONER DEASON:** You're aware of that.
7 And you're willing to pay that additive for both your
8 residence and your business.

9 **WITNESS PECK:** At the moment I don't have a
10 business phone but we're going to obtain one and we
11 would be willing to pay.

12 **COMMISSIONER DEASON:** Just for your own
13 information and all of those that are here with us
14 today, Staff has provided me information which
15 indicates that the additive for residents would be
16 \$2.29 per month per line, and that the additive for
17 business would be \$6.23 per month per line. So if
18 you're sitting out there you may want to contemplate
19 that. You may want to indicate whether that's a
20 reasonable additive in your opinion and whether you
21 would be willing to pay to obtain the service to
22 Gainesville. Any other questions?

23 **MR. WAHLEN:** No questions.

24 **COMMISSIONER DEASON:** Thank you, sir.

25 **WITNESS PECK:** Thank you, sir.

1 **MS. SHELFER:** Mr. and Mrs. Glenn Griffith.

2

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RUTH GRIFFITH

4 appeared as a witness and, having been duly sworn,
5 testified as follows:

6

DIRECT STATEMENT

7

WITNESS GRIFFITH: I'm Mrs. Ruth Griffith.

8

G-R-I-F-F-I-T-H, like "Melanie."

9

I am definitely for this. Now, we have had
10 illnesses in our family where we have had to call
11 specialists in Gainesville. And I don't know if
12 you're familiar with calling doctors, but you stand
13 there and maybe wait ten minutes on hold. This is
14 quite expensive. And I think anybody who is not for
15 this is not thinking of his fellow man. Because a lot
16 of people need a reduced rate -- I mean, a direct call
17 to Gainesville, \$2 and whatever it is, is very minimal
18 and I think everybody should go along with it. Thank
19 you.

20

COMMISSIONER DEASON: Any questions? No

21

questions. Thank you, ma'am.

22

MS. SHELFER: Joan Williams.

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1 therefore, it's a detriment as far as my business is
2 concerned.

3 I do a relay system whereby my son, who
4 lives less than a mile down from the road from me, has
5 a telephone that he can call to Gainesville without it
6 being a toll number and sometimes he'll take messages
7 for me. A lot of times I will have people call my
8 voice mail at my office. However, they want to talk
9 to somebody. They don't want to talk to my recording.
10 Somehow that just doesn't have the same effect. So,
11 therefore, as a business person I feel like that it
12 would be a really good thing for the growth of this
13 area partially to be able to call Gainesville as a
14 toll free call.

15 Also others have spoken of the medical
16 problems. I recently had surgery. My doctors are in
17 Gainesville. I was in the hospital in Gainesville.
18 My son could not call me without it being long
19 distance or him having to get over to his brother's
20 house in order to call from his phone. Therefore,
21 those are my reasons that affect me, personally, as
22 far as us not being able to have a toll free call into
23 Gainesville. Thank you very much.

24 **COMMISSIONER JACOBS:** Ms. Williams, do you
25 see the migration from Gainesville? Is that a growing

1 trend? A lot of people are moving in here?

2 **WITNESS WILLIAMS:** Yes. Absolutely.

3 We have a lot of people in the medical field
4 and also in the education field who are looking to get
5 out of the traffic and out of the city in Gainesville.
6 And they are moving out to this area where it's a
7 fairly easy commute, especially since it's 70 miles an
8 hour on the interstate. And they can hop on the
9 interstate and be in Gainesville in a very short time.
10 And we are having a lot of people move out into this
11 area.

12 Another thing that's going to add to that is
13 when the new high school is here in Fort White, that's
14 going to add to that migration out to this area.

15 **COMMISSIONER JACOBS:** Thank you.

16 **WITNESS WILLIAMS:** You're welcome.

17 **MS. SHELFER:** Moran Tanner.

18 **UNIDENTIFIED SPEAKER:** I decline my
19 opportunity to speak.

20 **MS. SHELFER:** Joan Shelton.
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1 the Public Service Commission indicating whether the
2 subscriber is for or against the service. So there
3 would be a democratic process, if you will, to
4 determine if there is enough interest, and if there
5 are people willing to pay the additive before the
6 additive is put on customers' bills and the service
7 instituted. So just for your information that's the
8 process that is contemplated.

9 At this particular phase of this process
10 we're trying to determine if there is enough community
11 of interest to determine if a ballot is warranted. So
12 rest assured, before there's an increase in your phone
13 bill, you will have the opportunity to vote yea or nay
14 on such a proposal.

15 **MS. SHELFER:** That's all.

16 **COMMISSIONER DEASON:** I think that that
17 exhausts our list of customers who indicated they
18 wished to testify. Let me ask, are there any other
19 members of the public who have not yet testified who
20 do wish to provide a statement to the Commission? If
21 you will please just raise your hand and indicate.
22 Okay. There's two gentlemen. I'm going to ask the
23 gentlemen in the back to come forward first, then I'll
24 take the gentlemen in the front.

25 Sir, were you sworn earlier?

1 **UNIDENTIFIED SPEAKER:** No, I was not.

2 **COMMISSIONER DEASON:** Okay. And the
3 gentlemen in the front, if you were not sworn, I'm
4 going to ask you to stand and raise your right hand
5 please. (Witnesses sworn.)

6 Please proceed by giving us your name and
7 your address.

8 - - - - -

9 **JIM LANCE**

10 appeared as a witness and, having been duly sworn,
11 testified as follows:

12 **DIRECT STATEMENT**

13 **WITNESS LANCE:** My name is Jim Lance. My
14 address is P. O. Box 152, Fort White.

15 I own a business here in town. I have four
16 children. I would like to see the phone -- I would
17 like to see it go to Gainesville. I make a lot of my
18 business calls into Gainesville. I have a lot of
19 medical. With four children, almost all of them --
20 actually all of them go to Gainesville. As the woman
21 stated earlier, if you get put on hold for a few
22 minutes, that's going to eat up that minimum \$2.49
23 fee.

24 I have a residential phone and business
25 phone listed in the yellow pages and I'm well aware of

1 increase in the business. Again, most of my
2 business -- 60% of my business is generated through
3 Gainesville because that's where the people are. So
4 I'm for this. Thank you very much.

5 **COMMISSIONER DEASON:** Thank you. Any
6 questions? Sir, if you will come forward and give us
7 your name and address as well, please.

8 - - - - -

9 **W. C. COWARD**

10 appeared as a witness and, having been duly sworn,
11 testified as follows:

12 **DIRECT STATEMENT**

13 **WITNESS COWARD:** My name is
14 W. C. Coward C-O-W-A-R-D. I'm Route 1, Box 3520,
15 Fort White, Florida.

16 And I'd like to make a statement to the
17 effect that all of this hearing involves around
18 discrimination. Now, I live in Fort White. I can
19 call Gainesville anytime I want to but I can't call
20 Lake City unless it costs me 25 cents every time I
21 dial the phone. I can't call the sheriff. I can't
22 call the Commissioners. I can't call my preacher. I
23 can't call my friends. It seems to me that if ALLTEL
24 is going to provide service to Fort White, they should
25 provide it equally. Everybody in Fort White should be

1 able to call Gainesville free of charge. They should
2 be able to call Lake City free of charge and not have
3 this discrimination that my neighbor can call Lake
4 City free, I can call Gainesville free, but we don't
5 have equality.

6 Now, I have expressed this opinion to ALLTEL
7 on several occasions and they say they can't do
8 anything about it; that it's up to the Public
9 Utilities Commission. I've called the Public Utility
10 Commission. They say, "We don't handle those things."
11 But somewhere somebody should be able to handle this.
12 And if there's a case of discrimination anywhere in
13 the world, it is right here with this phone company,
14 ALLTEL, which is an absolutely greedy monopoly that
15 serves nobody in an equal fashion.

16 You try to talk to them -- they've even told
17 me that the FCC requires them to make this charge for
18 me to call Lake City.

19 Now, if they are putting that information
20 out to their employees, the Public Service Utility
21 Commission should straighten them out and tell them
22 who controls the Florida phone service. It's not the
23 FCC. And I just want to make this statement to the
24 effect that discrimination should be stopped by
25 somebody, and it should be done equally for everybody

1 in Fort White, not to let some of us call Gainesville,
2 some of them call Lake City. And to me it is
3 ridiculous that modern-day phone service costs to --
4 charges you long distance to call 25, 30 miles. If
5 you go to competing services in large cities, you can
6 call 60, 70, 80 miles and not cost you anything. You
7 can talk to 7 million people and not cost you
8 anything. I moved here from Houston, Texas. I was
9 with the Bell System. My phone bill was lower than it
10 is here, and I could talk to 7 million people.

11 And I think that the Public Utility
12 Commission should look into this practice of
13 discrimination and put a stop to it. Thank you.

14 **COMMISSIONER DEASON:** Sir, if you could wait
15 just for a moment. You currently have toll free
16 service to Gainesville?

17 **WITNESS COWARD:** I do.

18 **COMMISSIONER DEASON:** Okay. Where do you
19 reside?

20 **WITNESS COWARD:** I reside on Route 1, Box
21 3520, Fort White, Florida, Columbia County.

22 **COMMISSIONER DEASON:** Could I have the first
23 three numbers of your telephone number? The prefix?

24 **WITNESS COWARD:** 454.

25 **COMMISSIONER DEASON:** 454.

1 **WITNESS COWARD:** See, ALLTEL has taken the
2 position that rather than provide service out of the
3 Fort White exchange, for their convenience they put me
4 on the High Springs exchange, but they won't let me
5 call my sheriff, my county Commissioner. And even the
6 911 number, when they started developing that in
7 Columbia County, they weren't sure whether ALLTEL
8 would channel our calls into High Springs or to Lake
9 City and we had to go through a test to find out that.

10 **COMMISSIONER DEASON:** So you're in the High
11 Springs exchange?

12 **WITNESS COWARD:** I'm in the High Springs
13 exchange, but I live in Fort White. I live in
14 Columbia County. I can't even call my sheriff without
15 paying a quarter.

16 **COMMISSIONER DEASON:** Thank you. Are there
17 any further questions?

18 Are there any other members of the public
19 who have not testified who wish to make a statement at
20 this time? (No response) Let the record reflect
21 there are none.

22 Let me take this opportunity to thank all of
23 the members of the public who came out to testify and
24 let me indicate there will be another session this
25 evening beginning at 6:00.

1 What we're going to do at this time -- do we
2 need to take a break or can we go right straight into
3 the technical?

4 **MR. WAHLEN:** We can go right into it, if
5 you'd like.

6 **COMMISSIONER DEASON:** Okay. We're going to
7 proceed directly into the technical phase of the
8 hearing.

9 Ms. Keating, you indicated that we needed to
10 insert some testimony. Is now the appropriate time to
11 do that?

12 **MS. KEATING:** Yes, sir, that's correct. At
13 the prehearing conference, the parties and Staff
14 agreed that the testimony of BellSouth's witness,
15 Conrad Martin, could be inserted into the record
16 without cross and it would be appropriate to do so at
17 this time.

18 Therefore, I suggest that the prefiled
19 testimony of Conrad Martin be inserted into the record
20 as though read.

21 **COMMISSIONER DEASON:** There's a motion to
22 insert that testimony. Without objection that
23 testimony shall be inserted into the record. Are
24 there exhibits to be identified?

25 **MS. KEATING:** No. Witness Martin had no

1 exhibits.

2 COMMISSIONER DEASON: Okay. Very well.

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1 BELL SOUTH TELECOMMUNICATIONS, INCORPORATED

2 TESTIMONY OF CONRAD D. MARTIN

3 BEFORE THE FLORIDA STATE PUBLIC SERVICE COMMISSION

4 DOCKET NO. 971627-TL

5 OCTOBER 20, 1998

6

7 Q. PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.

8

9 A. My name is Conrad D. Martin. My business address is 675 West Peachtree Street,
10 Atlanta, Georgia 30375.

11

12 Q. BY WHOM ARE YOU EMPLOYED?

13

14 A. I am employed by BellSouth Telecommunications, Inc. as Director-Pricing and
15 Regulatory Support.

16

17 Q. PLEASE GIVE A BRIEF DESCRIPTION OF YOUR BACKGROUND AND
18 EXPERIENCE.

19

20 A. I graduated from Davidson College with a Bachelor of Science degree in
21 mathematics. I have 28 years of experience in the telephone industry and am
22 currently responsible for pricing and regulatory support in the nine BellSouth states.

23

24 Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?

25

1 A. The purpose of my testimony is to address the issues applicable to BellSouth that are
2 identified in Docket No. 971627-TL. Those issues include whether a sufficient
3 community of interest exists between Fort White and Gainesville to warrant toll
4 relief, and if such a community of interest exists what form of relief: Extended Area
5 Service (EAS), one-way Extended Calling Service (ECS) or another alternative form
6 is appropriate. Further if one-way ECS is deemed appropriate, what rates should
7 BellSouth charge to terminate ECS interLATA traffic for all carriers?

8

9 Q. WHICH ROUTE ASSOCIATED WITH THIS DOCKET INVOLVES BELLSOUTH
10 EXCHANGES?

11

12 A. Fort White to Gainesville is the route involved in this docket. Gainesville is a
13 BellSouth exchange.

14

15 Q. DID BELLSOUTH CONDUCT TRAFFIC STUDIES ON THIS ROUTE?

16

17 A. No, BellSouth did not conduct traffic studies on this route. This route is interLATA
18 and data is not available to BellSouth on interLATA routes. The Commission
19 recognized this fact in a previous docket (Order No. PSC-93-1168-FOF-TL, dated
20 August 10, 1993, which relieved BellSouth of the requirement to file traffic data in a
21 similar situation).

22

23 Q. DOES BELLSOUTH HAVE A POSITION AS TO WHETHER A PLAN, SUCH AS
24 EXTENDED AREA SERVICE (EAS), EXTENDED CALLING SERVICE (ECS,
25 ON A ONE-WAY BASIS) OR ANOTHER FORM OF TOLL RELIEF SHOULD BE

1 RECOMMENDED AS AN ALTERNATIVE METHOD TO PROVIDE TOLL
2 RELIEF?

3

4 A. No. In the absence of traffic data on this route, we do not have a position and are not
5 able to determine whether a sufficient community of interest exists. We, therefore, do
6 not have a position on whether EAS, one-way ECS or another form of toll relief
7 should be recommended.

8

9 Q. IF EAS IS DETERMINED TO BE APPROPRIATE, WHAT WOULD BE THE
10 ECONOMIC IMPACT ON GAINESVILLE SUBSCRIBERS?

11

12 A. There would be no impact on Gainesville subscribers so long as the Commission
13 allows BellSouth to recover any costs.

14

15 Q. IF AN ALTERNATIVE TOLL PLAN SUCH AS ONE-WAY ECS IS
16 DETERMINED TO BE APPROPRIATE, WHAT RATE, IF ANY, SHOULD
17 BELL SOUTH CHARGE TO TERMINATE ECS INTERLATA TRAFFIC FOR ALL
18 CARRIERS?

19

20 A. The Telecommunications Act of 1996, Section 202(a), prohibits BellSouth from any
21 unjust or unreasonable discrimination in charges when terminating interLATA traffic.
22 Interexchange Carriers (IXCs) completing calls on this route are charged terminating
23 access rates. It would appear that terminating access rates must also be charged to a
24 LEC completing calls on the same route.

25

1 Q. WOULD YOU PLEASE SUMMARIZE YOUR TESTIMONY?

2

3 A. Because traffic data to determine a community of interest is not available on these
4 routes, BellSouth does not have a position on whether or not EAS, one-way ECS or
5 another form of toll relief is justified. If the Commission determines that a sufficient
6 community of interest does exist and EAS is considered to be in the best interest of
7 Fort White and Gainesville subscribers, BellSouth would be willing to implement
8 Gainesville to Fort White EAS, providing the Commission allows BellSouth to
9 recover its cost. If such a community of interest is determined to exist, and one-way
10 interLATA ECS is ordered, BellSouth recommends terminating switched access rates
11 as the appropriate rates for terminating traffic on these routes.

12

13 Q. DOES THIS CONCLUDE YOUR TESTIMONY?

14

15 A. Yes.

16

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1 Are there any other preliminary matters?

2 No? Okay.

3 **MS. KEATING:** None that I'm aware of.

4 **COMMISSIONER DEASON:** Mr. Zimmerman is going
5 to provide testimony. I assume -- I'm sorry. Let me
6 check my -- Mr. Zimmerman is after Ms. Eudy.

7 Ms. Eudy, you have been sworn, correct?

8 **WITNESS EUDY:** No, sir, I have not.

9 **COMMISSIONER DEASON:** Please stand and raise
10 your right hand. Mr. Zimmerman, have you been sworn?

11 **WITNESS ZIMMERMAN:** Yes, sir.

12 - - - - -

13 **HARRIET E. EUDY**

14 was called as a witness on behalf of the Citizens of
15 Fort White, and, having been duly sworn, testified as
16 follows:

17 **DIRECT EXAMINATION**

18 **BY MR. WAHLEN:**

19 Q Would you please state your name?

20 A Harriet Eudy.

21 Q By whom are you employed?

22 A ALLTEL Florida, Incorporated.

23 Q Ms. Eudy, did you prepare and cause to be
24 filed on October 20th, 1998, prefiled testimony
25 consisting of nine pages?

1 **A** Yes, sir.

2 **Q** Do you have any changes or corrections to
3 that testimony?

4 **A** Yes, sir. I have a couple of minor changes
5 to two pages of my direct testimony. And the first is
6 on Page 7.

7 **UNIDENTIFIED SPEAKER:** Can't hear you.

8 **WITNESS EUDY:** I don't think this is on.
9 Can you hear me now? Is that better? Sorry about
10 that.

11 The first change is on Page 7, and the
12 second full paragraph on Line 9, the 2.49 should be
13 2.29. And on Line 10, the 6.18 should be 6.23.

14 **Q** With those changes, if I ask you the
15 questions --

16 **A** I still have couple. I'm sorry, Jeff.

17 On Line 11 the 49,372 should be struck and
18 the correct number is 53,071. And there's one more
19 change on that page, on Line 22, the 83,970 should be
20 struck and the correct amount is 84,078. Those are
21 the pages on Page 7.

22 I have one more small change on Page 9
23 Line 2, the 16 cents should be changed to 18 cents.
24 And I have revised exhibits today to support all of
25 those changes. And we're prepared to hand those out

1 at this time.

2 **MR. WAHLEN:** I thought that after we got her
3 testimony into the record, we would mark both her
4 original exhibit and her revised exhibit, if that's
5 acceptable?

6 **Q** **(By Mr. Wahlen)** Ms. Eudy, with those
7 changes to your testimony, if I asked you the
8 questions contained in your testimony today would your
9 answers be the same?

10 **A** Yes, sir.

11 **MR. WAHLEN:** Commissioner Deason, we'd
12 request that Ms. Eudy's testimony be inserted into the
13 record as though read.

14 **COMMISSIONER DEASON:** Without objection it
15 shall be so inserted.

16 **BY MR. WAHLEN:**

17 **Q** Ms. Eudy, did you prepare and cause to be
18 filed on October 20th, 1998, an exhibit consisting of
19 five documents labeled HEE-1 through HEE-5?

20 **A** Yes, sir, I did.

21 **MR. WAHLEN:** Could we please have that
22 marked as an exhibit?

23 **COMMISSIONER DEASON:** Yes it shall be
24 identified as Exhibit No. 1.

25 (Exhibit 1 marked for identification.)

1 **Q** **(By Mr. Wahlen)** Ms. Eudy, have you also
2 prepared revisions to that exhibit, in particular
3 revised documents HEE-2, HEE-3 and HEE-5?

4 **A** Yes, sir.

5 **MR. WAHLEN:** Could we have that marked as
6 Exhibit 2.

7 **COMMISSIONER DEASON:** It shall be so
8 identified.

9 (Exhibit 2 marked for identification.)

10 **Q** **(By Mr. Wahlen)** Ms. Eudy, Exhibit 2
11 reflects revisions to Exhibit 1; is that correct?

12 **A** Those -- yes.

13 **Q** Okay.

14 **MR. WAHLEN:** With the Commission's
15 permission, I'd like to hand out the revised exhibit.

16 (Counsel hands out documents.)

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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

DIRECT TESTIMONY

OF

HARRIET E. EUDY

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Q. Please state your name and business address.

A. My name is Harriet E. Eudy. My business address is 206 White Avenue, Live Oak, Florida 32060.

Q. By whom and in what capacity are you employed?

A. I am employed by ALLTEL Florida, Inc. ("ALLTEL" or the "Company") as Manager, Regulatory Matters.

Q. Please describe your educational background.

A. I was graduated from North Florida Junior College in 1966 with an Associate in Arts degree. I began working for North Florida Telephone Company (now ALLTEL Florida, Inc.) in the accounting and cost separations areas. I became a supervisor in the regulatory department in 1987, and I have held my current position in that department since 1991.

Q. What is the purpose of your testimony?

1 A. The purpose of my testimony is to provide background
2 information about ALLTEL and to present ALLTEL's position on
3 the issues in these dockets.

4

5 Q. Have you prepared exhibits to accompany this testimony?

6

7 A. Yes. Exhibit HEE-1 to HEE-5 were prepared under my direction
8 and supervision. Exhibit HEE-1 contains certain community of
9 interest data for the ALLTEL routes involved in this docket.
10 The information in that exhibit is taken from the business
11 records of ALLTEL and is true and correct to the best of my
12 information and belief. The other four exhibits were also
13 prepared under my direction and supervision and are explained
14 in the body of my testimony.

15

16

ABOUT ALLTEL

17

18 Q. Where does ALLTEL provide local exchange services in Florida?

19

20 A. ALLTEL provides local exchange telecommunications services to
21 all or parts of thirteen (13) counties in North Central
22 Florida. This service is provided under authority from the
23 Commission as evidenced by Certificates of Public Convenience
24 and Necessity. We serve all of the counties of Suwannee,
25 Hamilton and Lafayette and parts of the counties of Alachua,

1 Gilchrist, Bradford, Nassau, Marion, Putnam, Clay, Columbia,
2 St. Johns and Union.

3

4 Q. How many exchanges has ALLTEL established to serve this area?

5

6 A. The Company presently has twenty-seven (27) exchanges which
7 are located at Alachua, Branford, Brooker, Callahan, Citra,
8 Crescent City, Dowling Park, Florahome, Florida Sheriffs Boys
9 Ranch, Fort White, Hastings, High Springs, Hilliard,
10 Interlachen, Jasper, Jennings, Lake Butler, Live Oak,
11 Luraville, Mayo, McIntosh, Melrose, Orange Springs, Raiford,
12 Waldo, Wellborn, and White Springs.

13

14 Q. What is the geographical size and density of the area the
15 Company serves?

16

17 A. ALLTEL's service territory is approximately 3,700 square
18 miles. As of August 31, 1998, ALLTEL served approximately
19 84,920 access lines. This equates to approximately 23 access
20 lines per square mile, which is relatively low compared to
21 the larger local exchange companies in Florida.

22

23 Q. What do these density figures show?

24

25 A. These figures reflect the type of area we serve, i.e., a

1 predominately rural agricultural area. We do not serve a
2 major urban area or city. Rural areas tend to be more costly
3 to serve, both in terms of the cost of initial construction
4 and in terms of operating and maintenance costs.

5

6 Q. Has ALLTEL elected to be regulated under the "price
7 regulation" provisions in Chapter 364, Florida Statutes
8 (1995)?

9

10 A. No. ALLTEL is a "small local exchange telecommunications
11 company" within the meaning of Section 364.052, Florida
12 Statutes (1997), and has not elected price regulation at this
13 time. Accordingly, ALLTEL remains on rate of return
14 regulation.

15

16 Q. To what degree will your Company be impacted by a decision in
17 these dockets?

18

19 A. Resolution of the issues in this docket is very important to
20 ALLTEL. ALLTEL is hopeful that the Commission can finally
21 resolve the issues in these dockets in a manner that promotes
22 the public interest and protects the interests of ALLTEL and
23 its customers who do not make calls on the routes involved in
24 these dockets.

25

Issues

1

2

3 Q. What route is involved in this docket?

4

5 A. The route in this docket is from Ft. White in ALLTEL's
6 territory to Gainesville in BellSouth's territory. It is an
7 interLATA route.

8

9 Q. Does ALLTEL own facilities to carry the traffic on this route
10 on an end-to-end basis?

11

12 A. No. The traffic on this route is currently being routed over
13 facilities owned by an interexchange carrier. The customers
14 making calls over this route are paying the applicable toll
15 rate for these calls.

16

17 Q. How is ALLTEL currently compensated for its role in the
18 provision of service over these routes?

19

20 A. The calls on this route are toll calls. If there is a
21 billing and collection arrangement between ALLTEL and the IXC
22 carrying the call, ALLTEL collects the toll revenue on behalf
23 of the IXC and remits it to the IXC pursuant to the terms of
24 the applicable billing and collection contract. ALLTEL is
25 compensated for the use of its facilities to originate and

1 terminate the IXC traffic through access charges paid by the
2 carriers.

3

4 Q. Is there a sufficient community of interest on the Ft.
5 White/Gainesville route to justify non-optional extended area
6 service ("EAS") as currently defined in the Commission's
7 rules or to implement an alternative toll plan?

8

9 A. It is very difficult for ALLTEL to answer this with the
10 empirical information available to it. As shown in Exhibit
11 HEE-1, there is a high volume of calling on this route from
12 Ft. White to Gainesville; however, ALLTEL cannot tell from
13 this data whether the calling volumes are being generated by
14 a few customers making a huge number of calls or a large
15 number of customers most of whom are regularly calling from
16 Ft. White to Gainesville. The fact that there is a high
17 calling volume on this route does not necessarily mean that
18 there are enough customers making enough calls to justify
19 non-optional EAS.

20

21 In the absence of empirical data about call distribution
22 among customers, the Commission usually looks at non-
23 empirical information such as the location of medical
24 facilities, shopping areas, government offices, educational
25 facilities and other similar factual information. Testimony

1 from customers and community leaders is often a good source
2 of this type of non-empirical information.

3

4 Q. If the Commission finds that a sufficient community of
5 interest exists, what economic impact would EAS with a 25/25
6 plan and regrouping have on ALLTEL's subscribers and ALLTEL?

7

8 A. Under EAS with a 25/25 plan and regrouping, ALLTEL's
9 subscribers would pay an additive of ~~\$2.49~~^{\$2.29} for Residential
10 and ~~\$6.18~~^{\$6.23} for B-1. As shown on page 1 of Exhibit HEE-2, the
11 estimated annual loss to ALLTEL would be ~~\$49,372~~^{\$53,071}.

12

13 Q. If the Commission finds that a sufficient community of
14 interest exists, what economic impact would one-way extended
15 calling service ("ECS") have on ALLTEL's subscribers and
16 ALLTEL?

17

18 A. Under a one-way ECS plan, ALLTEL's residential subscribers
19 would pay \$.25 per message, and ALLTEL's business subscribers
20 would pay \$.10 for the first minute and \$.06 for each
21 additional minute. As shown on page 1 of Exhibit HEE-3, the
22 estimated annual loss to ALLTEL would be ~~\$83,970~~^{\$84,078}.

23

24 Q. If the Commission finds that a sufficient community of
25 interest exists, are there any other alternatives that should

1 be considered by the Commission?

2

3 A. ALLTEL believes that if the Commission finds a sufficient
4 community of interest, the Commission should implement a plan
5 that is already in place in other portions of ALLTEL's
6 territory, such as flat-rate EAS or ECS. All rates should be
7 designed to fully recover the costs associated with any such
8 plan.

9

10 Q. If the Commission were to order EAS for the Ft.
11 White/Gainesville route, what would be the appropriate rates,
12 charges, or additives for ALLTEL's customers and how long
13 would any additive last?

14

15 A. As shown on Exhibit HEE-4, the proposed additives would be
16 \$4.71 for a residential customer and \$11.79 for business
17 customers. While the Commission sometimes requires the
18 additive to be in place for two years, ALLTEL believes that
19 it should be permanent.

20

21 Q. If the Commission were to order ECS for the Ft.
22 White/Gainesville route, what would be the appropriate rates,
23 charges, or additives for ALLTEL's customers and how long
24 would any additive last?

25

1 A. As shown on Exhibit HEE-5, the minutes-of-use rate necessary
2 to recover ALLTEL's cost of implementing the plan is ~~9.16~~^{8.18} per
3 minute. This should be a permanent rate.

4

5 Q. What dialing pattern should be implemented if the Commission
6 determines that toll relief is appropriate on the route in
7 this docket?

8

9 A. 10-digit dialing would need to be implemented on this route.

10

11 Q. Does that conclude your direct testimony?

12

13 A. Yes, it does.

14

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25 h:\data\jjw\all\971627.hee.doc

1 Q **(By Mr. Wahlen)** Could you please summarize
2 your testimony.

3 A Yes, sir. The route of this docket is
4 between two different local access transport areas, or
5 LATAs. Those are artificial geographic boundaries
6 between -- typically interexchange carriers
7 participate on service or provide service between
8 those points.

9 This fact has made it very difficult to
10 measure the actual customer calling patterns to
11 determine whether or not a sufficient community of
12 interest is present according to the Commission's
13 rules. Also, because this route is between LATAs, if
14 I may use that term, ALLTEL does not own the
15 facilities between Fort White and Gainesville that
16 could be used to implement some new service.

17 The cost to ALLTEL to build these facilities
18 or to lease them, combined with other cost factors,
19 creates a significant expense to implement any new
20 plan.

21 ALLTEL does not object to a Commission
22 finding that a sufficient community of interest exists
23 to require implementation of toll relief on the route
24 as long as we're allowed to recover the cost of
25 providing the new service. The exhibits we just

1 entered into the record are -- show the economic
2 impact to ALLTEL under the different calling or -- EAS
3 plans including the rate structure necessary to
4 generate revenues sufficient to cover the cost of
5 implementing a new plan. Thank you.

6 **MR. WAHLEN:** Mrs. Eudy is available for
7 cross examination.

8 **COMMISSIONER DEASON:** Mr. Zimmerman, do you
9 have questions of Ms. Eudy?

10 **WITNESS ZIMMERMAN:** No, sir, I do not.

11 **COMMISSIONER DEASON:** Okay. Staff.

12 **CROSS EXAMINATION**

13 **BY MS. KEATING:**

14 **Q** Good morning, Ms. Eudy.

15 **A** Good morning.

16 **Q** We just have a few questions and most of
17 them are clarification of things in your testimony.

18 I'm going to start out looking on Page 8,
19 and on that page you indicate that the proposed
20 additive for residential service is \$4.71 for
21 residential and \$11.79 for business.

22 **A** That's correct.

23 **Q** Then in your exhibit HEE-4, and also on
24 Page 7, of your testimony, you indicate that the
25 additive is 2.29 for residential and 6.23 for

1 business. Could you explain which additives are
2 correct?

3 A They are both correct depending on which
4 plan the Commission would order us to implement.
5 \$2.29 and 6.23, I believe it is, are the rates that
6 would be produced by the 25/25 plan that the
7 Commission has proposed. The 4.71 on Page 8 and the
8 11.79 are the rates that would be produced to recover
9 our full cost of actually providing the service.

10 Q You've also indicated that the additives
11 should be permanent. Why do you believe that?

12 A Yes. We believe that the cost will be
13 permanent, therefore, the rate should be permanent.

14 Q Historically, though, hasn't the Commission
15 generally required that an additive be removed after
16 two to four years?

17 A They have in some cases done that.

18 Q Okay. Looking back at your testimony now to
19 Page 6 and I'm looking at Lines 12 through 19. There
20 you say that ALLTEL's unable on to determine from the
21 M/A/M data whether calls are being made by a few
22 customers or by a large number of customers.

23 Are you aware of any large business in
24 Fort White that might drive up the M/A/M data?

25 A Personally I'm not. We were unsure as to

1 whether that calling volume was being generated by one
2 or a lot of customers. It was difficult to tell.

3 Q But generally in your experience when there
4 are M/A/Ms of 13.5 or over, hasn't that been
5 indicative of a greater or higher community of
6 interest?

7 A In most cases I have been involved with that
8 has been the case.

9 Q Now, if we could move forward again to
10 Page 9 of your testimony. It's the revised testimony.
11 You've indicated that the cost of implementing ECS is
12 18 cents per minute?

13 A Yes, ma'am.

14 Q Could you explain what this 18 cents per
15 minute is and why you believe that it should be
16 permanent?

17 A Yes, ma'am. We have done an economic impact
18 analysis to determine the cost of providing extended
19 calling service on this route. And we've taken those
20 calls and divided them by the projected minutes of use
21 that we would anticipate would be generated by the ECS
22 calling. And that's produced the 18 cents per minute.
23 Again, since the cost is permanent, and this is a
24 recurring fee, we feel it would be appropriate to
25 continue it.

1 Q So this would be a 18 cent -- per call?

2 A Per minute.

3 Q Per minute?

4 A Right.

5 Q On top of the regular rate?

6 A No -- yes. The existing rate would remain
7 the same. There would be no additive. It would just
8 be 18 cents a minute.

9 COMMISSIONER DEASON: Does ALLTEL currently
10 provide long distance service --

11 WITNESS EUDY: Yes.

12 COMMISSIONER DEASON: -- between Fort White
13 and Gainesville?

14 WITNESS EUDY: No, ALLTEL of Florida does
15 not.

16 COMMISSIONER DEASON: You get access charges
17 for customers of companies that do?

18 WITNESS EUDY: That's right.

19 COMMISSIONER DEASON: And so the impact on
20 the company's earnings is primarily driven by a loss
21 of access revenue?

22 WITNESS EUDY: That's a portion of it,
23 certainly.

24 COMMISSIONER DEASON: And then there are the
25 cost of putting in the facilities.

1 **WITNESS EUDY:** That's correct.

2 **COMMISSIONER DEASON:** I know you don't
3 provide the service so you can't give me your rates,
4 since you don't provide the service -- do you know
5 what customers are currently paying per minute to call
6 between Fort White and Gainesville? It depends on,
7 obviously, who their carrier is. But do you know if
8 there are any special calling plans available
9 currently?

10 **WITNESS EUDY:** I really don't,
11 Commissioner Deason. I honestly am not aware of
12 those.

13 **Q** **(By Ms. Keating)** Just one more
14 clarification on that point. So what you're saying,
15 this 18 cents, is that in lieu of the rate plan that
16 the Commission's historically used; the \$.25 for
17 residential and 10 and 6 for business?

18 **A** Yes, it is. I'm not wed to that. I'm just
19 giving you the simple per-minute analysis of what
20 generally on an average it would take to recover the
21 cost. That would be tweaked in some way to produce a
22 higher first minute charge and a lower additional
23 minute. I just didn't do that for simplicity.

24 **COMMISSIONER DEASON:** Did you incorporate a
25 stimulation factor for the number of minutes of use on

1 this route?

2 **WITNESS EUDY:** Yes, I did. I used -- for
3 the ECS plan, I used a stimulation of 2. 200%.

4 **COMMISSIONER JACOBS:** I notice that you
5 indicated that's a bit higher than normal.

6 **WITNESS EUDY:** That was under the flat rated
7 stimulation that I used. Not for the ECS plans.
8 That's the same that we have been using all along.

9 **Q (By Ms. Keating)** On Page 9 you also
10 indicated that 10-digit dialing would be necessary.
11 Is that for EAS or ECS or --.

12 **A** It's just for ECS is primarily what we're
13 recommending here.

14 **Q** Why do you feel like 10-digit dialing is
15 necessary?

16 **A** 10-digit dialing is becoming necessary
17 because more and more companies are utilizing the
18 codes, which we just experienced one scenario where
19 that created a problem. Customers already had flat
20 rated 7-digit dialing to a particular NXX. And along
21 came another route using that same NXX where it was
22 the ECS-type plan, and the switch can only send the
23 call in one direction. So if they dial seven digits,
24 they've got to know where to send the calls, so you
25 have to have an unique calling pattern to enable the

1 switch to tell which direction to send the call to.

2 **MS. KEATING:** Just a moment. We're checking
3 to see if we have any more questions. (Pause)

4 **Q (By Ms. Keating)** Just one more question
5 and this has to do with Exhibit HEE-4.

6 Do you happen to have -- have you prepared
7 an exhibit that demonstrates a breakdown of the
8 104,388 using the 25/25 plan?

9 **A** Let me look at the other exhibit for just a
10 minute. (Pause)

11 **A** No, but I can prepare such an exhibit.

12 **Q** We would like to ask that you provide that
13 as a late-filed.

14 **A** Let me make sure I understand what I'm
15 preparing.

16 What I would really be showing is the
17 difference between what is generated by the 25/25 plan
18 and the actual cost of providing the service. Is that
19 what you're looking for? The 104, on Exhibit 4,
20 HEE-4. The 104,388 is the cost of providing flat rate
21 two-way nonoptional EAS. The 25/25 is just the rate
22 structure to recover cost. So that's shown on Page 5
23 of 6 of Exhibit HEE-2. The difference between the
24 result there and the result on the other one is the
25 amount of loss we would incur. And I think that's

1 shown on the summary, on HEE-2.

2 Q I think what we'd like to see is an exhibit
3 that demonstrates the total cost to provide service
4 using the 25/25 plan with a breakdown of the costs.

5 A Okay. That's basically what the 104,388 is.

6 Q But it's using your projected rate rather
7 than the 25/25?

8 A By projected rate what do you mean?

9 Q If there's a difference in the cost between
10 implementing it using your proposed rates and using
11 the 25/25 plan, we'd like an exhibit that outlines --

12 A Okay. There's no difference in the cost.
13 The costs are the same.

14 MS. KEATING: Then we withdraw our request
15 for a late-filed exhibit.

16 COMMISSIONER DEASON: Let me ask a
17 clarifying -- are you assuming the same stimulation
18 from a flat rated plan as would result from a
19 per-minute plan?

20 WITNESS EUDY: No, sir. These are both flat
21 rated plans that we referring to now. Exhibit 4 is
22 based on a flat rated plan.

23 COMMISSIONER DEASON: So Staff's question
24 was both for flat rated. Okay.

25 MS. KEATING: I believe those are all the

1 inserted into the record?

2 **MR. WHALEN:** We would just stipulate his
3 direct testimony into the record as though read if
4 that would make it easier.

5 **MS. KEATING:** That's fine. We move
6 Mr. Zimmerman's testimony and exhibits.

7 **COMMISSIONER DEASON:** Without objection, Mr.
8 Zimmerman's prefiled testimony is inserted into the
9 record as though read. And there are no exhibits
10 attached, correct, Mr. Zimmerman?

11 **WITNESS ZIMMERMAN:** That is correct, sir.

12 **COMMISSIONER DEASON:** All right. Then your
13 testimony shall be inserted into the record.

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Direct Testimony of

J. Michael Zimmerman

On Behalf of The Community of Fort White
Before the Florida Public Service Commission
January 11, 1999

12 Question: Please state your name, business, address, and title.

14 Answer: J. Michael Zimmerman, Rt. 2 Box, 9192, Fort White, Florida 32038,
15 President and CEO of Cruise & Tour Emporium, Inc., a small business
16 that services the surrounding area in specialty travel, cruising and diving.

17 Question: Please describe your educational background and business experience.

18 Answer: Graduate of LaSalle University, Bachelors of Science Degree in Business
19 Management. My experience includes eighteen years of purchasing and
20 purchasing management, responsible for a thirty million dollar annual
21 budge in purchasing raw materials and services for four manufacturing
22 plants in the area of high tech electronics and computer room
23 environmental systems. Additionally, a Senior Purchasing Agent for
24 The University of Florida. Supervised the purchases of capital equipment
25 and operating supplies for the medical and dental departments.

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TELETYPE REPORTING

1 Currently I own a small business and sell travel, primarily cruises and
2 diving packages to customers in a small market area, including the
3 surrounding areas of the Fort White community (defined as the city of Fort White
4 area having the 497 exchange as well as the 454 exchange within southern Columbia
5 County).

6. Question: Please describe your role as a community leader in the Fort White Community.

7. Answer: My role as a community leader in the Fort White Community, as a founding
8 member of the Fort White Area Chamber of Commerce my belief is to help
9 promote economic growth that will aid in bringing business and jobs to the
10 community, which will support a better quality of life than is now possible.

11. Question: Why is it appropriate that the Florida Public Service Commission be
12 concerned with the 497 extension extended area service for the Fort White
13 Community?

14. Answer: It is appropriate that the Florida Public Service Commission be involved in
15 the consideration of extended calling service for the 497 exchange as it will
16 immediately yield economic relief to those having the need to call Gainesville
17 where the majority of the community of interest is located. The majority of
18 the medical facilities, doctors, higher education, and commerce are located in
19 the Gainesville area. Additionally, with an improved infrastructure in
20 communications the doors for growth will be opened, as the community
21 grows the utilities will grow proportionally.

22 Furthermore, it is important as one company, BellSouth, Inc., is not under
23 the guidance of the Florida Public Service Commission, and Alltel, Inc.
24 remains under guidelines and regulations of The Florida Public Service
25 Commission.

1 Question: In what way will the implementation of the Extended Calling Area impact
2 your business and community interest?

3 Answer: With the greatest part of the community of interest being in Gainesville,
4 individuals needing medical treatment, care, higher education, family,
5 employment and commerce would benefit by being relieved economically
6 when calling Gainesville for these needs, whereas it is presently a toll call. In
7 the same community, the telephone exchange 454 exists and the people in this
8 area can access Gainesville toll free. Many people in this area are on fixed
9 incomes and the current toll charges can be significant especially when dealing
10 with medical and health issues.

11 Question: In what way do you foresee the implementation of the Extended calling
12 service impacting the economy of Fort White area?

13 Answer: The economic impact would be significant to the residents of this area. As
14 mentioned before, many are on fixed incomes or government assistance. The
15 lack of businesses and employment opportunities are partially do to the
16 communications infrastructure with associated high costs. With
17 communications more affordable, the residents of the Fort White Community
18 will be able to take advantage and utilize the community of interest on a
19 wider basis and develop growth. The Fort White Community is a bedroom
20 community to Gainesville. Businesses and jobs will migrate to the Fort White
21 area with all the open land and low prices.

22 Question: Describe what you see as the Fort White Community's growth potential with
23 the extended area service for local telephone usage.

24 Answer: With the lower tax base in Columbia County and the new High School to be
25 built and staffed by the year 2001, businesses and families will be moving into

1 the area in great numbers. It has been estimated that one thousand people
2 will be moving into the area just because of the new high school. Of course,
3 high telephone service can be a deciding factor in deciding in community
4. growth.

1 **COMMISSIONER DEASON:** You may proceed with a
2 summary of your testimony, if you wish, at this time.

3 **WITNESS ZIMMERMAN:** Okay. Really, just in
4 short, I started this basically for myself and for my
5 little business, and trying to lower my phone costs.
6 And the more I got into it, the more it became more
7 involved and involved. And so finally I wound up
8 getting a petition together. And with the assistance
9 of Frank Alberry (ph) and so on and so forth, got a
10 letter out, got it up to you folks, and that's kind of
11 where we stand with it right now.

12 I can say that I have talked to many, many
13 people in the Fort White area, residential-type
14 people; other people with businesses. And the
15 majority of the people I have spoken with, okay, are
16 100% for this. There are a few that are not -- the
17 folks that are on fixed incomes -- but here, again, I
18 don't know if they are looking at the total picture,
19 okay, down the pike when they may need this service,
20 okay, the costs would be much lower to them than what
21 they are right now.

22 As far as my testimony goes -- did you have
23 any questions regarding my testimony?

24 **COMMISSIONER DEASON:** Well, I only have one
25 question, and I'll ask it now, is that you do not

1 oppose going forward with the balloting process; is
2 that correct?

3 **WITNESS ZIMMERMAN:** Oh, heavens no. That's
4 fine. Going with the balloting process, I think
5 that's very democratic in nature. Very.

6 **COMMISSIONER DEASON:** Any other questions?

7 **MS. KEATING:** We have just a few questions.

8 **COMMISSIONER DEASON:** Is it all right then
9 that we would just proceed with questions from Staff.

10 **WITNESS ZIMMERMAN:** Oh, certainly.

11 **MR. WAHLEN:** I have no questions.

12 **COMMISSIONER DEASON:** I'm sorry, I didn't
13 mean to overlook you, Mr. Wahlen.

14 **MR. WAHLEN:** That's fine.

15 **CROSS EXAMINATION**

16 **BY MS. KEATING:**

17 **Q** Good morning.

18 First off, could you tell us whether
19 Fort White has any medical doctors or medical
20 facilities in town?

21 **A** I'm not aware of any doctors, medical
22 doctors, in Fort White itself, or, you know, for that
23 matter in the surrounding community. The closest
24 doctors or medical doctors that I'm aware of is still
25 in Columbia County is Lake City, which, from where we

1 live, is approximately 23 miles.

2 Q So to the best of your knowledge do most
3 residents use medical facilities and hospitals that
4 are in Lake City or Gainesville?

5 A There is a satellite office or satellite
6 branch of Shands Hospital in Lake City, and it's --
7 Shands acquired that about a year, year-and-a-half
8 ago. It is staffed with a minimal Staff. They have
9 some equipment. Kind of a hand-me-down-type fashion.
10 But when anybody basically needs a specialist, or more
11 than what they can handle at that hospital, then, of
12 course, they are sent down to Shands in Gainesville.

13 Q Are there any higher education facilities in
14 Columbia County?

15 A Lake City Community College. And to this
16 point right now you can only get an Associates Degree,
17 although I'm aware that in the very near future they
18 will be offering bachelor programs.

19 Q Okay. I'm looking at Page 3 of your
20 testimony. And you've indicated that employment is a
21 factor in seeking extended area service. And correct
22 me if I'm wrong, but you're a founding member of the
23 Fort White area Chamber of Commerce?

24 A Yes, I am. I'm one of the founding members.

25 Q Well, as a member of the Chamber of

1 Commerce, do you have any idea of the number of
2 Fort White residents that are employed in Gainesville?

3 A I don't have a good feel for that. If I
4 gave you a percentage, I would just be seriously
5 guessing. I can tell you, though, that there are a
6 lot of people in the Fort White area that do work in
7 Gainesville. Of course, the University of Florida is
8 one of the largest employers.

9 Q Just as an estimation, would you guess that
10 it was 50% or more? Or less than 50%?

11 A I'm going to say 30 to 50%.

12 Q Well, do you believe that residents and
13 businesses in Fort White are willing to pay a higher
14 monthly charge to have the toll free calling to
15 Gainesville?

16 A Here again, the people that I have spoken
17 with for the most part are willing to, you know, pay
18 the extra to gain the access to call Gainesville on a
19 toll free basis, yes.

20 Q As a member of the Fort White community, do
21 you feel that Gainesville is an intricate part of the
22 day-to-day life of Fort White residents?

23 A Well, basically Fort White -- or Gainesville
24 is really a community of interest. And let me -- I
25 brought this up to the -- at one of the meetings we

1 were, and I don't have all of the information me, but
2 the phone books that we have -- the ALLTEL phone book
3 that we get, of course, with our residential or
4 business phones, lists the area Fort White, High
5 Springs, in and around our community. And, of course,
6 there's a very small amount of Yellow Pages in there
7 that's for advertising. There are a few numbers for
8 Fort White in there. The bulk you're going to find
9 are either Lake City, Alachua, Gainesville. Of
10 course, you get into Gainesville, they are long
11 distance. And I would have to say that probably 50%
12 of the Yellow Pages in the ALLTEL book are long
13 distance. The other book that we get here is the
14 Source Book. And if you look at the Gainesville
15 Source Book, it's about two, maybe two and a half
16 inches thick, and, of course, that's Gainesville and
17 the surrounding areas there.

18 If you put the two together, the Gainesville
19 book far outweighs the ALLTEL book that we have. It's
20 in terms of businesses, governmental services,
21 education, and personal things like shopping and
22 things of that nature.

23 **MS. KEATING:** Thank you, Mr. Zimmerman.
24 Those are all the questions that Staff has.

25 **COMMISSIONER JACOBS:** Did I understand you

1 to say that a large number of the numbers listed in
2 the Fort White Yellow Pages are going to be
3 Gainesville exchanges, or Gainesville businesses?

4 **WITNESS ZIMMERMAN:** What I was saying was
5 that in our ALLTEL book that we have, okay, if you
6 look into the Yellow Pages you're going to find a lot
7 of businesses in Gainesville that advertise in that
8 book and are going to have a Gainesville exchange
9 whereas it's long distance for us to call.

10 **COMMISSIONER JACOBS:** If you know this, it
11 would be great; if not, that's not a problem.

12 Do you know what percentage or rough
13 percentage of Fort White residents are in the High
14 Springs -- are served by the High Springs exchange?

15 **WITNESS ZIMMERMAN:** I'll tell you, sir, I
16 don't have a breakdown on that. I have a map. I have
17 a geographic map that shows the 454 exchange and the
18 454 exchange of Fort White. I have that information.
19 But as far as the sure numbers of residents and folks,
20 I don't have that information.

21 **COMMISSIONER JACOBS:** Well, maybe I'll take
22 a look at that. Staff has it, right? I'll just take
23 a look at it. Thank you.

24 **COMMISSIONER DEASON:** Thank you, sir.

25 **WITNESS ZIMMERMAN:** Thank you very much.

1 testimony will be inserted into the record and you may
2 proceed with a summary of that testimony.

3 **MS. KEATING:** Mr. George has some exhibits.

4 **COMMISSIONER DEASON:** Let's identify those
5 exhibits that are attached to the testimony. They
6 will be identified as Exhibit 3, as a composite
7 exhibit, and that would consist of all of the exhibits
8 attached to the prefiled testimony of the Mayor.

9 (Exhibit 3 marked for identification.)

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1 Direct Testimony of

2 Truett George, Jr.

3 On Behalf of The Town of Fort White

4 Before the Florida Public Service Commission

5 October 13, 1998

6

7 **Q. Please state your name, business name, address and title.**

8 **A.** My name is Truett George, Jr. I am the Mayor of the Town of Fort White. My
9 business address is State Road 47, South, Fort White, Florida. The name of my
10 business is Advent Glass Works, Inc.

11

12 **Q. Please describe your educational background and your business experience.**

13 **A.** My educational background consists of a Masters and Bachelors degrees in Business
14 Administration. My background in business involves over twenty-five years as
15 President and General Manager of Advent Glass Works, Inc. in Fort White, Florida.
16 Prior to moving to Fort White, I was employed as an Senior Accounts Representative
17 in an advertising agency New York City, Louisville, Kentucky and Savannah,
18 Georgia.

19 **Q. Please describe your role as a community leader in Fort White.**

20 **A.** My involvement in the community consists of serving on the Town Council of Fort
21 White for over nine years. I have served two terms as President of the Fort White
22 School Parent Teacher Organization. I have served two terms as Chairman of the Fort
23 White School Advisory Committee. I served as the founding Chairman of the Friends

1 of the Fort White Library. I served as a founding member and on the Board of
2 Directors of the Fort White Community for Historic Preservation. This organization
3 was responsible for raising \$ 850,000.00 for the restoration of the old Fort White
4 School and writing the nomination for this property to be placed on the National
5 Register of Historic Places.

6 **Q. Why is it appropriate that the Florida Public Service Commission be concerned**
7 **with the provision of extended area telephone service for Fort White.**

8 **A.** I believe the Florida Public Service Commission should be concerned with the need to
9 extend telephone service for Fort White for many reasons which include the fact that
10 the population of the south end of Columbia County is the fastest growing part of our
11 county and most of the growth (85%) uses the Fort White telephone prefix of 497.

12 **Q. In what ways will the implementation of extended area telephone service impact**
13 **your business and community interests?.**

14 **A.** The population of the area serviced with the 497 exchange is the southern portion of
15 Columbia County and includes the Town of Fort White. In my opinion, the majority
16 of the residents of this area consider the facilities for shopping, educational, cultural
17 and medical needs to be more adequate in Alachua County and the City of
18 Gainesville. The availability of less expensive communication costs would be a plus
19 for the residents and businesses of the Fort White Community.

20 **Q. In what ways do you foresee the implementation of extended area telephone**
21 **service impacting the economy of Fort White and South Columbia County?**

22 **A.** Projections for continued population growth in this area indicate the area will continue
23 growth over the next ten to twenty years. There is a new High School under

1 construction in Fort White. There are many new businesses and real estate
2 developments underway due to the attractiveness of moving to an area with great
3 educational facilities.

4 **Q. Describe what you see as the areas growth potential with extended area**
5 **telephone service for local telephone usage.**

6 **A.** Extended area telephone service is a decided plus for businesses contemplating
7 locating in the Fort White area. It is also a decided plus for the natural migration of
8 people and businesses contemplating moving to the area from the Alachua County and
9 Gainesville area. Extended area telephone service makes it easier for the school
10 system and the businesses in the area to recruit potential employees and potential
11 customers from the Alachua County and Gainesville areas. In addition, extended area
12 telephone service will enable existing and potential businesses in the area to better
13 serve the area.

1 **COMMISSIONER DEASON:** Your exhibits have
2 been identified and you may proceed with a summary of
3 your testimony.

4 **WITNESS GEORGE:** Well, there have been
5 several issues mentioned here this morning that as
6 Mayor I'd like to address.

7 This extended area telephone service has
8 been a subject that's been important to me for a
9 number of years.

10 When I first came here 25 years ago and
11 opened my business, I realized a great deal of my
12 business was going to be in the Gainesville area.
13 That's no longer true. My business is more covering
14 all of the southeast and Carribbean basin. But as a
15 result of that, I tried to get telephone service, an
16 answering service for my business some years ago, and
17 was unable to find anyone in Fort White or Lake City
18 that I could use for my business as an answering
19 service. So I put in a direct line to High Springs
20 where there was an answering service. I paid \$30 a
21 month for the answering service and I paid \$120 a
22 month for a telephone line. Then all of a sudden
23 telephone answering machines became more popular and
24 people began to use them, I just felt that I'd really
25 save myself a lot of money -- but I still had that

1 problem of reaching Gainesville.

2 I've dealt with it. I have the cheapest
3 long distance rates I can get and I absorb most of
4 that through my business. And, frankly, to me it is
5 only important as Mayor of the town to see that our
6 citizens here get the best deal possible. And I think
7 that includes extended area telephone service that
8 would include the Gainesville area.

9 I have been approached by a number of the
10 locals; people that live not only in Fort White but in
11 South Columbia County which we consider Fort White.
12 We have 500 people in Fort White and we have 900
13 students in our elementary school. So you understand
14 that Fort White is Columbia County and that's where
15 the bulk of the 497 numbers are. We do not have the
16 accessibility of the Gainesville marketplace we feel
17 we would have if we had a 454 number. Of course, with
18 a 454 number we would not have access to the Lake City
19 number which a lot of people need too.

20 I think it's the feeling generally in the
21 community that the Gainesville area calling area is
22 real important to us. And, in fact, I would venture
23 to say if you were to ballot all of 497 you would get
24 it 80% in favor of extended area service.

25 **COMMISSIONER DEASON:** Does that conclude

1 your summary?

2 **WITNESS GEORGE:** That concludes my summary.

3 **COMMISSIONER DEASON:** Questions?

4 **MR. WAHLEN:** No questions.

5 **COMMISSIONER DEASON:** Staff?

6 **MS. KEATING:** I have just one question.

7 **CROSS EXAMINATION**

8 **BY MS. KEATING:**

9 Q Look at your testimony on Page 2 on Lines 15
10 through 18, and there you stated, "In my opinion, the
11 majority of the residents of this area consider the
12 facilities for shopping, educational, cultural and
13 medical needs for more adequate in Alachua County and
14 the city of Gainesville. Could you explain why you
15 believe these facilities to be more adequate in
16 Alachua County and Gainesville rather than in Columbia
17 County?

18 A Yes. I can explain that pretty easily.
19 There are 1500 doctors in Gainesville. There's 75
20 doctors in Lake City. There are three, at least,
21 major full facility hospitals in Gainesville. There's
22 not a full facility hospital in Lake City. A lot of
23 friends of mine who have medical practices in
24 Gainesville come to Lake City once or twice a month on
25 special calls, have office representation there. But

1 once you sign up with an oncologist in Lake City,
2 further calls, they ask you to come to Gainesville
3 because their testing and treatment facilities are so
4 much better.

5 So even if you go to one of the satellite
6 offices out at Gainesville that are located in Lake
7 City, your second, third and fourth treatments are
8 generally in the Gainesville area, which endeavors a
9 long distance phone call to make changing in
10 arrangements, et cetera.

11 Q What about for shopping, educational and
12 cultural facilities?

13 A Well, we have a major university, a major
14 university sports facility, as well as academic
15 facility in Gainesville, and nobody goes to Gator
16 games in Lake City. They go to Gator games in
17 Gainesville. They eat in Gainesville. Even when
18 Florida State comes to Gainesville we all go to
19 Gainesville.

20 Movies, theater, all of these are much more
21 readily available. If I need a hard-to-find hardware
22 part, I will make phone calls to Lake City to see if
23 it's available. Generally in it's not, it is
24 available in Gainesville, but I have to go to
25 Gainesville to find it or make those same phone calls.

1 **MS. KEATING:** Thank you, Mr. George. That's
2 all the questions Staff has.

3 **COMMISSIONER DEASON:** You indicated that you
4 had -- I don't mean to be putting words in your mouth
5 but I got the impression you had shopped around for
6 the best available rate to pay long distance between
7 Fort White and Gainesville; is that correct?

8 **WITNESS GEORGE:** Absolutely.

9 **COMMISSIONER DEASON:** What did you find, if
10 you don't mind sharing that with us.

11 **WITNESS GEORGE:** I use a long distance
12 service called IDS. I think they are out of the
13 Orlando area. And I pay 9.9 cents per minute on all
14 long distance coming in or going out. I happen to
15 have a couple of 800 numbers in my business and even
16 all of those calls are 9.9 cents per minute, 24 hours
17 a day, seven days a week. People call me and want me
18 to sign up with their long distance service because
19 we're a high volume long distance business. They
20 offer an introductory rate of about the same but that
21 rate changes after 60 to 90 days. I have been with
22 this company for three years, and very satisfied with
23 them.

24 **COMMISSIONER DEASON:** Now, you indicated you
25 have -- you're a high volume customer when it comes to

1 the long distance service. Is that the reason you
2 think you got this rate? Is a rate like this
3 available to any customer in Fort White?

4 **WITNESS GEORGE:** I don't know that it's
5 available to any customer. I think it's primarily
6 available to business customers who are logging \$100
7 or so a month. And I fit that. But most of my long
8 distance charges are not for Gainesville. They are
9 for all over the country.

10 **COMMISSIONER DEASON:** But this rate would
11 apply for your calls to Gainesville.

12 **WITNESS GEORGE:** Exactly. And my residence
13 phones are also included as part of my business there.
14 But all of my residential calls that are long distance
15 are generally to the Gainesville area.

16 **COMMISSIONER DEASON:** Thank you, sir. Any
17 further questions?

18 Without objection, then, Exhibit 3 shall be
19 admitted. Your Exhibit 3 is admitted in the record.
20 Thank you, Mayor.

21 (Witness George excused.)

22 (Exhibit 3 received in evidence.)

23 **COMMISSIONER DEASON:** The Mayor was the last
24 scheduled witness, so we'll recall Ms. Eudy.

25

- - - - -

1 **HARRIET E. EUDY**
2 was recalled as a witness on behalf of ALLTEL Florida,
3 Inc. and, having been previously sworn, testified as
4 follows:

5 **EXAMINATION**

6 **COMMISSIONER DEASON:** Thank you, Ms. Eudy.
7 I apologize, but I had a question that was triggered
8 from the testimony of Mr. Zimmerman, and, obviously,
9 you are still under oath.

10 **WITNESS EUDY:** Yes, sir.

11 **COMMISSIONER DEASON:** How does ALLTEL
12 account for its directory advertising revenue? Is
13 that a regulated or is it a shared revenue or how is
14 that done?

15 **WITNESS EUDY:** I am honestly don't know. I
16 don't work in that end of it that much to remember how
17 we treat that. Jeff may know, actually.

18 **COMMISSIONER DEASON:** Mr. Wahlen just for
19 informational purposes, do you have --

20 **MR. WAHLEN:** I think that the amount of
21 directory revenue that is attributed to local exchange
22 service is defined by statute.

23 **COMMISSIONER DEASON:** It's the sharing
24 mechanism in the statute. I thought that was the
25 case. So the statute speaks for itself.

1 The reason I asked the question is that
2 Mr. Zimmerman indicated that there is, in his opinion,
3 a large number of advertisers in the ALLTEL Yellow
4 Pages from businesses that primarily reside or serve
5 the Gainesville area but this peripheral area as well.
6 Do you agree with that characterization?

7 **WITNESS EUDY:** I haven't reviewed it to know
8 that, but that could be case. The directory that Fort
9 White is located in is shared by a number of other
10 exchanges that actually have free calling in
11 Gainesville already, so the community that it serves
12 is a good bit larger than just the Fort White
13 community.

14 **COMMISSIONER DEASON:** That was going to lead
15 to my next question. If there were flat rate extended
16 area service between Fort White and Gainesville, would
17 that stimulate more directory advertising and generate
18 more revenue for ALLTEL?

19 **WITNESS EUDY:** I don't think it would
20 stimulate the advertising at all because that is a
21 fairly large directory covering a large geographic
22 area where there is a lot of interest. So I think
23 that would probably not happen.

24 **COMMISSIONER DEASON:** So it's your testimony
25 that even if the service were implemented, that if

1 there were an impact it would be minimal.

2 **WITNESS EUDY:** Very minimal.

3 **COMMISSIONER DEASON:** Okay. Any follow-up
4 questions? Redirect?

5 **MR. WHALEN:** No.

6 **COMMISSIONER DEASON:** Thank you.

7 That concludes all of the testimony from
8 witnesses with prefiled testimony?

9 **MS. KEATING:** That's correct.

10 **COMMISSIONER DEASON:** Is there my other
11 matter to come up before the Commission before the
12 evening session?

13 **MS. KEATING:** I wanted to point out at this
14 time that briefs are due January 29th, and Staff is
15 scheduled to file a recommendation March 4.

16 **COMMISSIONER DEASON:** So the recommendation
17 in this matter is scheduled to be filed March 4th, and
18 that would be for a March 16th agenda conference.

19 **MS. KEATING:** That's correct.

20 **COMMISSIONER DEASON:** What Staff is
21 indicating is that after this matter is concluded,
22 Staff will review this record, all of the exhibits,
23 the testimony and the customer testimony, we'll make a
24 recommendation to the Commission. They will file that
25 recommendation on the 4th of March and that

1 recommendation will be considered by the Commission on
2 the 16th of March. And there will be a decision by
3 the Commission on that date. So you may want to be
4 apprised of that and inquire as to what that decision
5 is.

6 With that, we're going to adjourn for this
7 stage of the hearing. And we will reconvene at this
8 same location at 6:00 p.m. and you're welcome to join
9 us then. Thank you.

10 (Whereupon, the hearing adjourned at
11 11:30 a.m. and reconvened at 6:00 p.m.)

12

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13 **COMMISSIONER DEASON:** Ladies and gentlemen,
14 if I can have your attention we'll call the hearing to
15 order. This is a continuance of a hearing that was
16 held earlier today. We will begin by having the
17 notice read.

18 **MS. KEATING:** By notice issued December 15,
19 1998, this time and place have been set for a hearing
20 Docket No. 971627, petition by the residents of
21 Fort White requesting EAS into Gainesville. The
22 purpose is as set forth in the notice.

23 **COMMISSIONER DEASON:** Ladies and gentlemen,
24 let me introduce myself. My name is Terry Deason.
25 I'm a member of the Florida Public Service Commission.

1 Seated to my immediate left is Commissioner Leon
2 Jacobs. We constitute the panel of Commissioners
3 which will be hearing and considering this matter.

4 First of all, can everyone hear me okay?

5 **THE AUDIENCE:** Yes, sir.

6 **COMMISSIONER DEASON:** Fine. Thank you.

7 Let me welcome you here. I've introduced
8 myself and Commissioner Jacobs. Let me introduce
9 Staff counsel, who is here this evening, Ms. Beth
10 Keating. She's the one that read the notice. As I
11 indicated, she's the attorney that works for the
12 Commission that is handling this matter. Seated to
13 her left is Ms. Ann Shelfer. She's here assisting in
14 this matter. And there are some other representatives
15 of the Public Service Commission here as well at the
16 rear of the auditorium. There are also
17 representatives of ALLTEL here. I'm going to ask
18 those representatives to please stand. (Complied in
19 response) They were here this morning as well.

20 If you have questions of any of these folks,
21 please feel free to contact them. They will be more
22 than happy to assist you in any way.

23 The purpose of the hearing this evening is
24 to hear from you, members of the public, concerning a
25 petition which is pending before the Commission

1 concerning a request for extended area telephone
2 service between Fort White and Gainesville.

3 As you entered the auditorium this evening
4 you should have been provided a "Special Report"
5 printed on blue paper. This report contains the
6 essential information concerning this hearing and the
7 process that we follow at the Public Service
8 Commission hearings. Also, the last page of this
9 handout is designed to be detached and for you to
10 provide comments. This is for those members of the
11 public who wish to provide written comments as opposed
12 to formally making a statement here at the Commission
13 this evening. You can do either or neither if you
14 wish.

15 The procedure that we're going to follow
16 this evening, in a few moments I'm going to ask all
17 members of the public who wish to testify to stand
18 raise your right hand and to be sworn in. This is
19 necessary so your testimony can become part of the
20 official record of this proceeding. We have a court
21 reporter here this evening to record all of the
22 testimony that is given so that it can be incorporated
23 into the record.

24 Ms. Keating, or Ms. Shelfer, one, will be
25 calling members of the members of the public who have

1 signed in. When your name is called, we ask that you
2 please come forward to the podium directly in front of
3 the stage and begin by giving your name and your
4 address. And if you think it would be helpful to the
5 court reporter, you may wish to spell your name so it
6 is accurate in the record.

7 After you conclude your statement, we ask
8 that you wait for just a moment. There may be some
9 clarifying questions either from the Staff of the
10 Commission or from the Commissioners.

11 As I indicated earlier, this is a
12 continuation of a hearing which was held earlier here
13 today. We began the earlier session with public
14 testimony, and then we proceeded into what we refer to
15 as the technical phase of the hearing where we receive
16 testimony from witnesses who had prefiled their
17 testimony. There was a witness from ALLTEL and a
18 witness from BellSouth, as well as two members of the
19 public, Mr. Zimmerman and the Mayor of Fort White who
20 had prefiled testimony. And that testimony was
21 entered into the record and there were questions of
22 those witnesses earlier today.

23 The schedule for this case is that after
24 today's hearing our Staff will take the record -- are
25 there going to be briefs filed in this matter?

1 **MS. KEATING:** Yes, there are.

2 **COMMISSIONER DEASON:** They will take the
3 record and the briefs that are filed by the parties
4 and they will compile a recommendation and file that
5 with the Commission. This recommendation is due to be
6 filed sometime during the first part of March. When
7 is that date?

8 **MS. KEATING:** Briefs are due January 29th.
9 Staff recommendation is scheduled to be filed March
10 4th. And the Commission is currently scheduled to
11 consider Staff's recommendation at the March 16th
12 agenda conference.

13 **COMMISSIONER DEASON:** We will consider that
14 recommendation on March the 16th in Tallahassee. If
15 you wish, you're welcome to come and attend that
16 meeting as well. At that time we will determine,
17 based upon all of the evidence in the record, the
18 degree of the community of interest between Fort White
19 and Gainesville. If we determine that there is
20 sufficient community of interest, the Commission will
21 order a ballot to be sent to all customers to
22 determine if they are willing to pay of the additive
23 to their bills to acquire the service between -- the
24 toll free service between Fort White and Gainesville.
25 This is not an optional service. If the ballot

1 passes, all customers will receive the service and
2 will be required to pay the additive to the telephone
3 bill. That's why there is a ballot sent. If the
4 Commission determines there's not sufficient community
5 of interest, there will no longer a need for a ballot
6 and most likely that would terminate the docket. So
7 that's the stage of the proceeding that we're in at
8 this point. So it's important that you provide us
9 with your information concerning the community of
10 interest and your position on whether the additive
11 should or should not be part of your bill on obtain
12 that service.

13 Are there any preliminary matters?

14 **MS. KEATING:** None that I'm aware of.

15 **COMMISSIONER DEASON:** Thank you for your
16 patience. We will now swear in all the members of the
17 public who wish to provide a statement tonight.
18 Please stand and raise your right hand.

19 (Witnesses collectively sworn.)
20
21
22
23
24
25

EILEEN M. ZIMMERMAN

1
2 appeared as a witness and, having been duly sworn,
3 testified as follows:

DIRECT STATEMENT

4
5 **WITNESS E. ZIMMERMAN:** I'm Eileen Zimmerman.
6 E-I-L-E-E-N Z-I-M-M-E-R-M-A-M. My address is Route 2,
7 Box 9192, Fort White, Florida.

8 **COMMISSIONER DEASON:** You may proceed.

9 **WITNESS E. ZIMMERMAN:** I think there are a
10 couple of different areas here that we need to look at
11 when we're considering this proposal.

12 One is the growth of business in this area.
13 As we look over how the community has remained small
14 for a long time, now we're getting a new high school,
15 it gives an opportunity for a lot of businesses to get
16 started on a shoestring, as my husband and I did in
17 the travel business. Doing that successfully, with
18 having to pay long distance charges to Gainesville,
19 having customers call us long distance, has been very,
20 very difficult. It involves having an 800 number so
21 that they can get through and not be charged and then
22 calls back to them which we would pay for.

23 Any chance for people who are wanting to
24 start any kind of a small business in this area is not
25 going to be very successful unless we can get this

1 phone matter settled.

2 On a personal and family level, obviously,
3 we have other options of places to shop and doctors to
4 see, but I think those who say they don't call
5 Gainesville very often, they are probably like I am, I
6 don't call because it costs something. And I could
7 probably save more money if I could let my finger do
8 some shopping to compare prices and find the best
9 price before I order something or purchase something.

10 A couple of years ago my mother was in
11 Shands. And calling Shands one time and getting put
12 on hold for ten minutes I think would more than eat up
13 the \$2 a month. And if you have a family member who
14 is in that situation, and many of us will or have
15 been, again, I think on the long run, in various
16 aspects, it's going to help our community stay
17 healthier, seek medical help that perhaps we need that
18 otherwise we might put off longer, and just grow as a
19 community and be able to assist each other better.
20 Thank you.

21 **COMMISSIONER DEASON:** Any questions? No
22 questions. Thank you, Ms. Zimmerman.

23 **WITNESS E. ZIMMERMAN:** Thank you.

24 **MS. SHELFER:** Johnny Edgar. (No response)

25 **COMMISSIONER DEASON:** Say it one more time.

1 So from a working standpoint with my
2 profession, it really eats up my income. From my
3 company which is W. W. Moore Foundation, I would hope
4 that we could pass what Mr. Zimmerman has worked so
5 hard on because it will help everyone.

6 As Mr. Zimmerman said, with Shands Hospital,
7 with the stores, with Office Max, with Office Depot,
8 no matter what, this area needs Gainesville and it's
9 tough financially.

10 So I do hope it's considered and I do hope
11 it passes. And I would like to commend Mr. Zimmerman
12 for doing this for the entire area. Thank you.

13 **COMMISSIONER DEASON:** Any questions?

14 **MS. KEATING:** I just have one question, Ms.
15 Presley. I was wondering, is there an Internet
16 service provider in Fort White?

17 **WITNESS PRESLEY:** Not in Fort White.

18 **MS. KEATING:** Thank you.

19 **COMMISSIONER DEASON:** Is there a provider
20 that can be accessed on a toll free basis?

21 **THE AUDIENCE:** Yes. Several.

22 **WITNESS PRESLEY:** Mr. Zimmerman also does a
23 lot of community computer things, and so I look at him
24 because I don't know.

25 **COMMISSIONER DEASON:** Okay. Thank you.

1 **MS. SHELFER:** Hank Lowrey.

2 - - - - -

3 **HANK LOWREY**

4 appeared as a witness and, having been duly sworn,
5 testified as follows:

6 **DIRECT STATEMENT**

7 **WITNESS LOWERY:** My name is Hank Lowrey.
8 L-O-W-R-E-Y. I'm a long-time resident since the
9 middle '50s of Fort White. And unfortunately now I'm
10 a disabled person. I have to do a lot of contact with
11 Shands and other specialists in Gainesville. And
12 being on a limited income like so many people that are
13 in this area, that does eat up the pay. And when you
14 are put on hold for 30 minutes, that's just like
15 taking half of my income. And having children and
16 trying to find babysitters, this, that and the other,
17 I have to take them with me because I can't get ahold
18 of anybody this close. And that's basically why I'm
19 up here, with people like myself, on limited income or
20 disabled, that have a fixed income, that can't afford
21 to be calling four, five times a week find out why
22 their prescriptions weren't sent. They have no 800
23 number for Shands, or any hospital I know of within
24 the Gainesville area. And that's about the extent of
25 my situation.

1 **COMMISSIONER DEASON:** I have one question.
2 Are you aware that there is an additive of \$2.29 per
3 residential line per month to obtain the service?

4 **WITNESS LOWERY:** Oh, yes.

5 **COMMISSIONER DEASON:** And you're aware
6 that -- you feel that that service is more than -- you
7 would be willing to pay that for the service, I take
8 it; is that correct?

9 **WITNESS LOWERY:** That \$2 wasn't worth
10 anything when you have been put on hold for a hour.

11 **COMMISSIONER DEASON:** Any other questions?

12 **COMMISSIONER JACOBS:** Mr. Lowery, are you
13 familiar with the program Lifeline?

14 **WITNESS LOWERY:** Yes.

15 **COMMISSIONER JACOBS:** Do you know if you
16 qualify for that or not?

17 **WITNESS LOWERY:** Yes and no. It has to be a
18 life threatening situation before they'll do anything
19 for you.

20 **COMMISSIONER JACOBS:** No, no. I'm talking
21 about -- this is a program offered through the
22 telephone company which, if you qualify based on
23 income, gives you monthly discount on your phone bill.

24 **WITNESS LOWERY:** No, I wasn't even aware of
25 that.

1 **COMMISSIONER JACOBS:** Okay. I would suggest
2 you give -- there's an 800 number that should be on
3 your printout here for customer service, or talk to
4 Ms. Crump in the back, and make sure you get some
5 information on that. Because if you qualify -- and I
6 stress that there's some income qualification
7 criteria -- it will give you monthly I think it's
8 \$10.50 reduction in your phone bill.

9 **WITNESS LOWERY:** That would be great.
10 Appreciate the information.

11 **COMMISSIONER DEASON:** Thank you, sir.

12 **MS. SHELFER:** That's all.

13 **COMMISSIONER DEASON:** Okay.

14 **MS. SHELFER:** Johnny Edgar? (No response)

15 **COMMISSIONER DEASON:** That has exhausted our
16 list. Let me ask, are there -- I'm sorry, Ms. Crump
17 has just given us a hand signal that there may be some
18 more names. (Pause)

19 Let me indicate that apparently when you
20 signed up there is a box that can be checked for
21 persons wish to speak. We anticipate that perhaps
22 some persons wish to speak but failed to check that
23 box. So before we leave we're going to make sure that
24 everybody who wants to testify is going to have the
25 opportunity. So we're going to continue to read from

1 the list. But once we go through the entire list I'm
2 going to ask if there is anyone that does wish to
3 testify, and has not had the opportunity, if they will
4 identify themselves. We'll make sure that everyone
5 has an opportunity.

6 **MS. SHELFER:** Terrell Hollingsworth.

7 - - - - -

8 **TERRELL E. HOLLINGSWORTH**

9 appeared as a witness and, having been duly sworn,
10 testified as follows:

11 **DIRECT STATEMENT**

12 **WITNESS HOLLINGSWORTH:** Yes. My name is
13 Terrell Hollingsworth. I was born and raised in this
14 area. And I'd just like to say most of the hospitals
15 that we use are in Gainesville. The doctors we use
16 are in Gainesville. Our university is in Gainesville.
17 If we need to contact the university for any
18 information -- I do a little farming, and if we have
19 to contact somebody over there at the university, and
20 like the gentlemen said, we get put on hold a lot of
21 times and it costs a lot of money. When you get put
22 on hold sometimes they hang up on you. You have to
23 call back. And it would really be an asset to this
24 community -- and a lot of people that are not here
25 tonight, that didn't have the time or they work or

1 couldn't get here on time -- I was a little late
2 myself -- we would appreciate the opportunity to be
3 able to call Gainesville even if it did cost a fee. I
4 understand there's got to be some charge there. But
5 it would help us out greatly in this area. And it
6 would be a benefit to all of us. And I, myself, am in
7 favor of whatever we have to do to get to be able to
8 call Gainesville because of all of those things I
9 suggested. Thank you very much.

10 **COMMISSIONER DEASON:** Thank you, sir.

11 **MS. SHELFER:** Pat Riley.

12 - - - - -

13 **PAT RILEY**

14 appeared as a witness and, having been duly sworn,
15 testified as follows:

16 **DIRECT STATEMENT**

17 **WITNESS RILEY:** Hi. My name is Pat Riley
18 and I'm a local business owner and I'm also the
19 president of the Fort White Area Chamber of Commerce.
20 I'm not speaking for the Chamber of Commerce this
21 evening. I'm speaking for myself as a business owner.
22 We discussed this at the Chamber and said that each
23 and every one of us should make our own decision in
24 this; not as a group decision. I hope that you would
25 consider letting us call Gainesville without it being

1 a long distance call. I think it would be a benefit
2 to all of our businesses as well as -- people don't
3 realize that when you call there and get put on hold,
4 just as the gentlemen had said -- I don't make a
5 tremendous lot of my calls to Gainesville. A lot of
6 them are mostly local because I'm a "buy here, pay
7 here" car lot. But in August I did have a illness and
8 had to have a lot of contacts with doctors and
9 hospitals in Gainesville. And in that one month what
10 my bill increased from making all those long distance
11 phone calls, I could have paid that \$2-and-something a
12 month for four or five years.

13 So the elderly people who have problems with
14 an increase in their phone bill, I can completely
15 understand is you're living on a fixed income, but
16 that fixed income could really be knocked for a loop
17 if they had to go to Gainesville, had testing, call
18 doctors and make appointments. And as the man said, I
19 guarantee it, when you call Gainesville to a doctor or
20 to a hospital you will be put on hold. There's no
21 sense in, you know, that you're going to get the
22 immediate answer from whom you're looking for every
23 time. And that's all. I thank you for your time. I
24 hope you take this into strong consideration. I think
25 it would be an asset to our community.

1 **COMMISSIONER DEASON:** Thank you.

2 **MS. SHELFER:** That's it.

3 **COMMISSIONER DEASON:** I'm going to ask at
4 this point, are there any members the public who wish
5 to testify and have not yet had the opportunity, if
6 you will please identify yourself.

7 Sir, you were sworn in earlier so please
8 come forward and begin by giving us your name and
9 address and then you may proceed with your statement.

10 - - - - -

11 **TOMMY DIEDEMAN**

12 appeared as a witness and, having been duly sworn,
13 testified as follows:

14 **DIRECT STATEMENT**

15 **WITNESS DIEDEMAN:** My name is Tommy
16 Diedeman, D-I-E-D-E-M-A-N, Route 3, Box 5566
17 Fort White, Florida 32038.

18 I'm originally from High Springs. We moved
19 out here in '87. And there's a lot of changes that's
20 been made in the local coverage area. High Springs,
21 when were we were growing up, it was long distance.
22 Now it's just a quarter call. There's all kinds of
23 things -- all kind of things that are changing. I
24 have friends in other places that pay, like you said,
25 a premium, and they can call anywhere from two hours

1 around their vicinity where they are at in different
2 counties two hours away, pay a little premium, but it
3 beats paying long distance.

4 As far as the Internet is concerned, all of
5 the major -- like America On Line, you can't get that
6 around here. It's long distance only to -- the
7 nearest place the last time I checked was Gainesville.
8 They had two Gainesville numbers out of there. They
9 had smaller providers like on the Worldwide Web and
10 stuff, that you can get out of Lake City, but none of
11 the major providers are around here.

12 My wife and everybody else works in
13 Gainesville. Kids' doctors are in Gainesville, like
14 you heard before. And I strongly recommend that you
15 all take whatever step it is we need to take to get
16 the number local here. It would be a big asset to the
17 community. Thank you.

18 **COMMISSIONER DEASON:** Any questions? Thank
19 you, sir.

20 Are there other members of the public who
21 wish to testify? Please, sir, come forward.

22 Were you sworn in earlier, sir?

23 **WITNESS FARSHAD:** Yes.

24

25

1 **FRED FARSHAD**

2 appeared as a witness and, having been duly sworn,
3 testified as follows:

4 **DIRECT STATEMENT**

5 **COMMISSIONER DEASON:** Please proceed with
6 your name and address.

7 **WITNESS FARSHAD:** My name is Fred Farshad.
8 I'm a small business owner in Fort White.

9 **COMMISSIONER DEASON:** Sir, could you spell
10 your last name, please?

11 **WITNESS FARSHAD:** F, as in Frank,
12 A-R-S-H-A-D. Farshad.

13 And during this past 14 months that I own
14 this business I've experienced that one of the real
15 big expenses is long distance, especially from here to
16 Gainesville. Because all my suppliers mostly are in
17 Gainesville and that's really hard. I believe it's
18 very good opportunity for people in this area to have
19 this service. That's all.

20 **COMMISSIONER DEASON:** Any questions? Thank
21 you, sir.

22 Are there any other members of the public
23 who wish to testify? Yes, ma'am. Please come
24 forward. Were you sworn earlier? (Sworn now)

25

1 **REBECCA HINES**

2 appeared as a witness and, having been duly sworn,
3 testified as follows:

4 **DIRECT STATEMENT**

5 **COMMISSIONER DEASON:** Give us your name and
6 address.

7 **WITNESS HINES:** My name is Rebecca Hines.
8 H-I-N-E-S, P. O. Box 536, Fort White, Florida 32038.

9 Up until about a year and a half ago every
10 job I had was in Gainesville, so every time I needed
11 to contact my employer for anything it was a long
12 distance call. To call in sick or for children's'
13 illnesses it was a long distance call. And even
14 though I work locally now, my bank, my doctor, my
15 dentist and soon to be OB doctor will be in
16 Gainesville. So I would be thrilled to pay \$2 and
17 something a month for, you know, local access to
18 Gainesville.

19 **COMMISSIONER DEASON:** Any questions? Thank
20 you ma'am.

21 **COMMISSIONER DEASON:** Ms. Crump, are there
22 any other witnesses who have entered the room and wish
23 to testify? Okay.

24 I believe then that takes care of all of the
25 witnesses who have indicated they wish to testify.

1 Let me take this opportunity to thank you
2 all for coming out this evening. We appreciate your
3 testimony and your concern. We hope that this meeting
4 has been informative. We ask that you continue to
5 monitor this. If there is to be a ballot -- and I
6 don't know at this point if there is -- but if there
7 is to be a ballot it is important that the word be
8 spread through the community so we get as many
9 responses as possible. Regardless of what the vote
10 is, the more responses, the better so we have a better
11 indication of the desire of the community. And, in
12 fact, our rules require there be a certain number of
13 ballots returned before we can rely upon the outcome
14 of the balloting process.

15 Are there any concluding matters?

16 **MS. KEATING:** Ms. Shelfer just wanted me to
17 point out and emphasize to the public that the ballot
18 will be in a separate mailing. It won't be in your
19 phone bill. So be on the lookout for it.

20 **COMMISSIONER DEASON:** The ballot -- if there
21 is to be a ballot it will be a separate mailing. I
22 think part of the reason for that is that customers
23 would be put on notice to look for that and perhaps
24 would not, when they get their telephone bill, simply
25 throw away information that is not actually part of

1 the bill, which sometimes happens in our society
2 today. So we try to take precautions to make sure
3 that customers realize the ballot is coming and to
4 look for it.

5 Any other matters?

6 **COMMISSIONER JACOBS:** I think someone had a
7 question.

8 **COMMISSIONER DEASON:** If you have a question
9 you need to come to the microphone.

10 **UNIDENTIFIED SPEAKER:** It was answered.

11 **COMMISSIONER DEASON:** Okay. Thank you,
12 ma'am. Okay.

13 As I indicated earlier, if there are any
14 other questions, there will be representatives of the
15 Public Service Commission here to answer those after
16 the meeting. I'm sure that Commissioner Jacobs and
17 myself will make ourselves available if you wish to
18 speak to either one of thus. Ms. Shelfer.

19 **MS. SHELFER:** I just want to add that when
20 you get the bill stuffer, if the Commission decides
21 the balloting is appropriate, there will be a postcard
22 which will have the postage already paid and it will
23 be mailed to the Public Service Commission. We will
24 do the calculations.

25 **COMMISSIONER DEASON:** Thank you for coming

1 this evening. This hearing is adjourned.

2 (Whereupon, the hearing concluded at

3 6:35 p.m.)

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1 STATE OF FLORIDA)
2 COUNTY OF LEON)

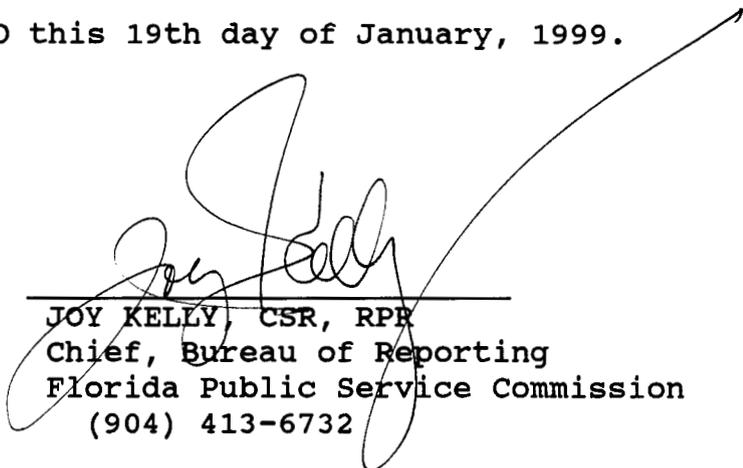
CERTIFICATE OF REPORTER

3 I, JOY KELLY, CSR, RPR, Chief, Bureau of
4 Reporting, Official Commission Reporter,

5 DO HEREBY CERTIFY that the Hearing in Docket
6 No. 971627-TL was heard by the Florida Public Service
7 Commission at the time and place herein stated; it is
8 further

9 CERTIFIED that I stenographically reported
10 the said proceedings; that the same has been
11 transcribed under my direct supervision; and that this
12 transcript, consisting of 99 pages, constitutes a true
13 transcription of my notes of said proceedings.
14 and the insertion of the prescribed prefiled
15 testimony of the witness.

16 DATED this 19th day of January, 1999.



15 JOY KELLY, CSR, RPR
16 Chief, Bureau of Reporting
17 Florida Public Service Commission
18 (904) 413-6732

25

BETH 2/8, 5/17
big 17/12, 95/16, 96/15
bill 11/25, 17/16, 17/20, 18/13, 22/9, 83/3, 83/11,
89/23, 90/8, 93/10, 93/14, 98/19, 98/24, 99/1, 99/20
bills 18/6, 82/23
bit 49/5, 76/12
blue 6/23, 80/5
board 14/11
book 62/2, 62/12, 62/13, 62/14, 62/15, 62/19, 63/5,
63/8
books 62/2
born 91/13
Boulevard 2/10
boundaries 43/5
Box 2/3, 2/5, 14/6, 17/6, 19/14, 20/14, 22/20, 84/7,
86/13, 90/20, 90/23, 94/16, 97/8
branch 60/6
break 24/2
breakdown 50/7, 51/4, 63/16
briefs 77/14, 81/25, 82/3, 82/8
brother's 15/19
brought 61/25
build 43/17
bulk 62/8, 70/15
burden 17/25
Bureau 1/12, 101/3
business 10/13, 11/21, 12/8, 12/10, 12/17, 14/14,
14/16, 15/1, 15/11, 19/15, 19/18, 19/24, 20/1, 20/2,
44/21, 45/1, 45/23, 48/17, 58/5, 62/4, 69/11, 69/12,
69/13, 69/16, 69/18, 70/4, 73/15, 73/19, 74/6, 74/13,
84/12, 84/17, 84/24, 92/18, 92/21, 96/8, 96/14
businesses 11/18, 58/14, 61/13, 62/20, 63/3, 63/7,
76/4, 84/15, 93/2
buy 93/6
buyers 14/18

C

C-O-W-A-R-D 20/14
calculations 99/24
call 5/5, 10/8, 10/11, 13/10, 13/16, 14/24, 15/5, 15/7,
15/13, 15/14, 15/18, 15/20, 15/22, 20/19, 20/21, 20/22,
20/23, 21/1, 21/2, 21/3, 21/4, 21/18, 22/1, 22/2, 22/4,
22/6, 23/5, 23/14, 47/1, 48/5, 49/23, 50/1, 61/18, 63/9,
72/9, 73/17, 78/14, 84/19, 85/4, 85/6, 86/19, 91/23,
92/3, 92/8, 92/25, 93/1, 93/3, 93/17, 93/19, 94/22,
94/25, 97/12, 97/13
calls 11/17, 11/19, 19/18, 23/8, 45/21, 46/20, 49/24,
71/25, 72/2, 72/22, 72/25, 73/16, 74/11, 74/14, 84/22,
93/5, 93/11
came 23/23, 49/21, 69/10
car 93/7
care 9/8, 14/21, 97/24
Carribbean 69/14
carrier 48/7
carriers 43/6
case 6/8, 6/25, 21/12, 46/8, 75/25, 76/8, 81/23
cases 45/17, 46/7
cent 47/1
cents 20/20, 31/23, 46/12, 46/14, 46/22, 47/8, 48/15,
73/13, 73/16
CERTIFICATE 4/21, 101/1
CERTIFIED 101/7
CERTIFY 101/4
chairing 6/3
Chamber 14/10, 14/11, 14/13, 60/23, 60/25, 92/19,
92/20, 92/22
chance 84/23
change 31/11, 31/19, 31/22
changed 31/23
changes 31/2, 31/4, 31/14, 31/25, 32/7, 73/21, 94/19
changing 72/9, 94/23
channel 23/8
characterization 76/6
charge 21/1, 21/2, 21/17, 48/22, 61/14, 92/4
charged 84/21
charges 22/4, 47/16, 74/8, 84/18
cheapest 70/2
check 17/14, 30/6, 90/22
checked 90/20, 95/7
checking 50/2
Chief 1/22, 101/3
children 19/16, 19/19, 88/15
children's 97/12
cities 22/5
Citizens 30/14, 52/17, 64/14, 70/6
city 16/5, 20/20, 21/2, 21/4, 21/18, 22/2, 23/9, 59/25,
60/4, 60/6, 60/15, 62/9, 69/17, 70/18, 71/14, 71/20,
71/22, 71/24, 72/1, 72/7, 72/16, 72/22, 95/10
clarification 44/17, 48/14
clarifying 8/12, 51/17, 81/9
close 88/18
closest 59/23

codes 49/18
College 60/15
Columbia 1/7, 22/21, 23/7, 23/14, 59/25, 60/14,
70/11, 70/14, 71/16
combined 43/18
Commenced 1/16
commend 87/11
comments 7/5, 7/7, 80/10, 80/11
Commerce 14/10, 14/12, 14/13, 60/23, 61/1, 92/19,
92/20
COMMISSION 1/1, 1/21, 2/9, 2/11, 5/18, 6/3, 6/13,
6/17, 6/20, 6/24, 7/2, 7/6, 7/8, 7/16, 8/8, 9/19, 9/22,
17/19, 17/21, 18/1, 18/20, 21/9, 21/10, 21/21, 22/12,
43/21, 45/4, 45/7, 45/14, 77/11, 77/24, 78/1, 78/3,
78/25, 79/12, 79/15, 79/25, 80/8, 80/12, 81/10, 82/5,
82/10, 82/20, 83/4, 99/15, 99/20, 99/23, 101/3, 101/5
Commission's 33/14, 43/12, 48/16
COMMISSIONER 1/13, 1/14, 3/18, 3/21, 3/23, 5/3,
5/12, 5/19, 5/24, 6/5, 9/7, 9/10, 9/17, 10/7, 10/9,
10/15, 10/19, 11/10, 11/13, 11/21, 11/24, 12/3, 12/6,
12/12, 12/24, 13/20, 15/24, 16/15, 17/18, 18/16, 19/2,
20/5, 22/14, 22/18, 22/22, 22/25, 23/5, 23/10, 23/16,
24/6, 24/21, 25/2, 30/4, 30/9, 32/11, 32/14, 32/23,
33/7, 44/8, 44/11, 47/9, 47/12, 47/16, 47/19, 47/24,
48/2, 48/11, 48/24, 49/4, 51/16, 51/23, 52/2, 52/6,
52/9, 52/13, 52/21, 52/24, 53/7, 53/12, 58/1, 58/24,
59/6, 59/8, 59/12, 62/25, 63/10, 63/21, 63/24, 64/1,
64/5, 64/10, 64/18, 64/21, 64/25, 65/4, 69/1, 70/25,
71/3, 71/5, 73/3, 73/9, 73/24, 74/10, 74/16, 74/23,
75/6, 75/11, 75/18, 75/23, 76/14, 76/24, 77/3, 77/6,
77/10, 77/16, 77/20, 78/13, 78/23, 79/1, 79/6, 79/8,
82/2, 82/13, 83/15, 84/8, 85/21, 85/25, 86/2, 86/14,
87/13, 87/19, 87/25, 89/1, 89/5, 89/11, 89/12, 89/15,
89/20, 90/1, 90/11, 90/13, 90/15, 92/10, 94/1, 94/3,
95/18, 96/5, 96/9, 96/20, 97/5, 97/19, 97/21, 98/20,
99/6, 99/8, 99/11, 99/16, 99/25
Commissioners 6/7, 8/13, 20/22, 79/2, 81/10
Communications 2/14
Community 2/7, 17/22, 18/10, 43/11, 43/22, 46/5,
59/23, 60/15, 61/20, 61/24, 62/5, 70/21, 76/11, 76/13,
82/18, 82/20, 83/4, 83/9, 84/13, 85/16, 85/19, 87/23,
91/24, 93/25, 95/17, 98/8, 98/11
commute 16/7
companies 8/19, 9/22, 47/17, 49/17
company 21/13, 73/22, 87/3, 89/22
company's 47/20
compare 85/8
competing 22/5
compile 82/4
compiling 7/17
Complied 79/18
composite 65/6
computer 87/23
concern 98/3
concerned 15/2, 95/4
concerns 9/14, 9/21, 9/22
conclude 8/11, 8/15, 70/25, 81/7
Concluded 1/17, 77/21, 100/2
concludes 71/2, 77/7
concluding 98/15
conduct 17/22
conference 5/22, 24/13, 77/18, 82/12
CONRAD 3/13, 24/15, 24/19
consideration 93/24
constitute 6/6, 79/2
constitutes 101/8
contact 79/21, 86/17, 88/10, 91/17, 91/19, 97/11
contacts 93/8
contained 32/8
contains 80/5
contemplate 12/18
contemplated 18/8
contingency 9/18
continuance 78/15
continuation 81/12
continue 46/25, 90/25, 98/4
CONTINUED 4/1
controls 21/22
convened 5/2
convenience 23/3
correct 11/22, 24/12, 30/7, 31/18, 31/20, 33/11,
44/22, 45/2, 45/3, 48/1, 52/22, 53/10, 53/11, 59/2,
60/21, 64/2, 64/3, 64/19, 73/7, 77/9, 77/19, 89/8
corrections 31/2
cost 22/6, 22/7, 43/17, 43/18, 43/24, 44/4, 45/9,
45/12, 46/11, 46/18, 46/23, 47/25, 48/21, 50/18, 50/20,
50/22, 51/3, 51/9, 51/12, 92/3
costs 20/20, 22/3, 51/4, 51/13, 58/5, 58/20, 85/6, 91/21
counsel 5/19, 5/23, 33/16, 79/9
counties 95/2
country 74/9
County 1/7, 1/8, 22/21, 23/5, 23/7, 23/14, 59/25,
60/14, 70/11, 70/14, 71/13, 71/16, 71/17, 101/2

D

D-I-E-D-E-M-A-N 94/16
data 45/21, 45/24
DATE 1/15, 78/3, 82/7
DAVID 3/4, 10/20, 11/1, 11/5
day 73/17
days 73/21
deal 69/11, 70/6
dealt 70/2
DEASON 1/13, 3/18, 3/21, 3/23, 5/3, 5/12, 5/19,
5/24, 6/2, 9/7, 9/10, 9/17, 10/7, 10/15, 10/19, 11/10,
11/13, 11/21, 11/24, 12/3, 12/6, 12/12, 12/24, 13/20,
17/18, 18/16, 19/2, 20/5, 22/14, 22/18, 22/22, 22/25,
23/10, 23/16, 24/6, 24/21, 25/2, 30/4, 30/9, 32/11,
32/14, 32/23, 33/7, 44/8, 44/11, 47/9, 47/12, 47/16,
47/19, 47/24, 48/2, 48/11, 48/24, 51/16, 51/23, 52/2,
52/6, 52/9, 52/13, 52/21, 52/24, 53/7, 53/12, 58/1,
58/24, 59/6, 59/8, 59/12, 63/24, 64/1, 64/5, 64/10,
64/18, 64/21, 64/25, 65/4, 69/1, 70/25, 71/3, 71/5,
73/3, 73/9, 73/24, 74/10, 74/16, 74/23, 75/6, 75/11,
75/18, 75/23, 76/14, 76/24, 77/3, 77/6, 77/10, 77/16,
77/20, 78/13, 78/23, 78/24, 79/6, 82/2, 82/13, 83/15,
84/8, 85/21, 85/25, 86/2, 86/14, 87/13, 87/19, 87/25,
89/1, 89/5, 89/11, 90/11, 90/13, 90/15, 92/10, 94/1,
94/3, 95/18, 96/5, 96/9, 96/20, 97/5, 97/19, 97/21,
98/20, 99/8, 99/11, 99/25
December 5/7, 78/18
decides 99/20
decision 6/8, 78/2, 78/4, 92/23, 92/24
decline 16/18
defined 75/22
Degree 60/16, 82/18
democratic 18/3, 59/5
demonstrates 50/7, 51/3
dentist 97/15
depends 48/6
Depot 87/7
describe 7/9
designed 7/3, 80/9
desire 98/11
detach 7/6
detached 7/3, 80/9
determine 18/4, 18/10, 18/11, 43/11, 45/20, 46/18,
82/16, 82/19, 82/22
determines 17/21, 83/4
detriment 15/1
developing 23/6
dial 20/21, 49/23
dialing 49/10, 49/14, 49/16, 49/20
DIEDEMAN 4/8, 94/11, 94/15, 94/16
difference 17/12, 50/17, 50/23, 51/9, 51/12
difficult 14/16, 43/9, 46/2, 84/20
digits 49/23
Direct 3/5, 3/6, 3/8, 3/9, 3/11, 3/12, 3/14, 3/16, 3/18,
3/19, 3/21, 3/25, 4/2, 4/4, 4/5, 4/7, 4/8, 4/10, 4/11,
11/4, 13/6, 13/16, 14/4, 17/4, 19/12, 20/12, 30/17,
31/5, 52/20, 53/3, 64/17, 69/19, 84/4, 86/10, 88/6,
91/11, 92/16, 94/14, 96/4, 97/4, 101/8
direction 49/23, 50/1
directory 75/12, 75/21, 76/8, 76/17, 76/21
disabled 88/10, 88/20
discount 89/23
discrimination 20/18, 21/3, 21/12, 21/24, 22/13
discussed 92/22
distance 14/24, 15/19, 22/4, 47/10, 62/11, 62/13,
63/9, 70/3, 72/9, 73/6, 73/11, 73/14, 73/18, 73/19,
74/1, 74/8, 74/14, 84/18, 84/19, 86/19, 86/20, 93/1,
93/10, 94/21, 95/3, 95/6, 96/15, 97/12, 97/13
divided 46/20

Division 2/9, 2/14
 DOCKET 1/4, 5/9, 7/18, 43/3, 78/20, 83/6, 101/4
 doctor 93/19, 97/14, 97/15
 doctors 13/12, 15/16, 59/19, 59/21, 59/22, 59/24,
 71/19, 71/20, 85/3, 91/15, 93/8, 93/18, 95/13
 documents 32/19, 33/3, 33/16
 doesn't 15/10, 17/11
 drive 45/24
 driven 47/20
 during 82/6, 96/13

E

E-I-L-E-E-N 84/6
 earnings 47/20
 EAS 5/10, 6/20, 44/2, 49/11, 50/21, 78/21
 easier 53/4
 easily 71/18
 easy 16/7
 eat 19/22, 72/17, 85/12, 88/13
 eats 87/2
 economic 44/1, 46/17
 ECS 46/11, 46/21, 49/3, 49/7, 49/11, 49/12
 ECS-type 49/22
 Edgar 85/24, 86/1, 90/14
 education 16/4, 60/13, 62/21
 educational 71/12, 72/11
 effect 15/10, 20/17, 21/24
 EILEEN 3/24, 84/1, 84/5
 elderly 14/20, 93/13
 elementary 70/13
 emphasize 98/17
 employed 30/21, 61/2
 employees 21/20
 employer 97/11
 employers 61/8
 employment 60/20
 end 75/16
 endeavors 72/8
 entered 6/16, 6/21, 44/1, 80/3, 81/21, 97/22
 equal 21/15
 equality 21/5
 equally 20/25, 21/25
 equipment 60/9
 ERA 14/7
 estimation 61/9
 EUDY 3/15, 3/23, 30/8, 30/13, 30/20, 31/8, 47/11,
 47/14, 47/18, 47/22, 48/1, 48/10, 49/2, 49/6, 51/20,
 75/1, 75/10, 75/15, 76/7, 76/19, 77/2
 evening 8/20, 23/25, 77/12, 79/9, 79/23, 80/3, 80/13,
 80/16, 80/21, 92/21, 96/2, 100/1
 evidence 52/12, 74/22, 82/17
 Examination 3/16, 3/17, 3/19, 3/22, 3/23, 30/17,
 44/7, 44/12, 59/15, 71/7, 75/5
 exchange 1/6, 1/7, 23/3, 23/4, 23/11, 23/13, 63/8,
 63/14, 63/17, 63/18, 75/21
 exchanges 63/3, 76/10
 Excuse 11/10
 excused 5/20, 5/23, 74/21
 exhausted 90/15
 exhausts 18/17
 exhibit 32/4, 32/18, 32/22, 32/24, 32/25, 33/2, 33/6,
 33/9, 33/10, 33/11, 33/15, 44/23, 50/5, 50/7, 50/9,
 50/11, 50/19, 50/23, 51/2, 51/11, 51/15, 51/21, 52/3,
 65/6, 65/7, 65/9, 74/18, 74/19, 74/22
 EXHIBITS 4/13, 4/17, 24/24, 25/1, 31/24, 43/25,
 52/7, 52/10, 52/12, 53/6, 53/9, 65/3, 65/5, 65/7, 69/1,
 77/22
 existing 47/6
 exists 43/22
 expense 43/19
 expenses 96/15
 expensive 13/14
 experience 46/3
 experienced 49/18, 96/14
 expert 8/18
 expressed 21/6
 extended 1/6, 6/11, 11/8, 11/14, 46/18, 60/21, 69/7,
 70/7, 70/24, 76/15, 80/1

F

facilities 43/15, 43/17, 47/25, 59/20, 60/3, 60/13,
 71/12, 71/15, 72/3, 72/12
 facility 71/21, 71/22, 72/14, 72/15
 fact 14/15, 43/9, 70/22, 98/12
 factor 48/25, 60/21
 factors 43/18
 failed 90/22
 families 17/9
 family 13/10, 85/2, 85/13
 farming 91/18

FARSHAD 4/9, 95/23, 96/1, 96/7, 96/11, 96/12
 fashion 21/15, 60/9
 favor 70/24, 92/7
 FCC 21/17, 21/23
 fee 19/23, 46/24, 92/3
 fellow 13/15
 field 16/3, 16/4
 file 77/15, 77/24, 82/4
 filed 6/11, 30/24, 32/18, 52/22, 77/17, 81/25, 82/3,
 82/6, 82/9
 financially 87/9
 find 17/15, 23/9, 62/8, 63/6, 69/17, 72/25, 73/9, 85/8,
 88/16, 88/21
 finding 43/22
 fine 53/5, 59/4, 59/14, 64/9, 79/6
 finger 85/7
 finishes 64/7
 firm 51/5
 fit 74/7
 five 32/19, 88/21, 93/12
 fixed 58/17, 88/20, 93/15, 93/16
 flat 49/6, 49/19, 50/20, 51/18, 51/20, 51/22, 51/24,
 76/15
 FLORIDA 1/1, 1/19, 1/21, 2/3, 2/4, 2/6, 2/8, 2/10,
 5/15, 5/16, 6/2, 17/7, 20/15, 21/22, 22/21, 30/22,
 47/14, 61/7, 72/18, 75/2, 78/25, 84/7, 86/13, 86/22,
 94/17, 97/8, 101/1, 101/5
 fold 7/7
 folks 58/10, 58/17, 63/19, 79/20
 follow 7/10, 80/7, 80/15
 follow-up 77/3
 follows 11/3, 13/5, 14/3, 17/3, 19/11, 20/11, 30/16,
 52/19, 64/16, 75/4, 84/3, 86/9, 88/5, 91/10, 92/15,
 94/13, 96/3, 97/3
 form 11/9
 formal 7/4
 formally 80/12
 Fort 1/18, 1/19, 2/5, 2/7, 5/10, 6/12, 11/11, 11/22,
 14/6, 14/9, 14/10, 14/12, 14/15, 14/18, 14/25, 16/13,
 17/7, 17/14, 19/14, 19/14, 20/15, 20/18, 20/24, 20/25, 22/1,
 22/21, 23/3, 23/13, 30/15, 43/15, 45/24, 47/12, 48/6,
 52/17, 58/13, 59/19, 59/22, 60/23, 61/2, 61/6, 61/13,
 61/20, 61/22, 61/23, 62/4, 62/8, 63/2, 63/13, 63/18,
 64/14, 69/17, 70/10, 70/11, 70/12, 70/14, 73/7, 74/3,
 76/8, 76/12, 76/16, 78/21, 80/2, 81/19, 82/18, 82/24,
 84/7, 86/13, 87/16, 87/17, 88/9, 92/19, 94/17, 96/8, 97/8
 Foundation 87/3
 founding 60/22, 60/24
 four 19/15, 19/19, 45/16, 88/21, 93/12
 fourth 72/7
 FPSC 2/14
 Frank 58/9, 96/11
 FRED 4/9, 96/1, 96/7
 free 15/14, 15/22, 21/1, 21/2, 21/4, 22/15, 61/14,
 61/19, 76/10, 79/21, 82/24, 87/20
 friends 20/23, 71/23, 94/24
 front 7/24, 9/13, 18/24, 19/3, 81/2
 Ft 1/5, 1/6
 future 60/17

G

G-R-F-F-I-T-H 13/8
 gain 61/18
 Gainesville 1/7, 5/10, 6/12, 11/17, 11/19, 12/22,
 13/11, 13/17, 14/19, 14/24, 15/5, 15/13, 15/17, 15/23,
 15/25, 16/5, 16/9, 19/17, 19/18, 19/20, 20/3, 20/19,
 21/1, 21/4, 22/1, 22/16, 43/15, 47/13, 48/6, 60/4,
 60/12, 61/2, 61/7, 61/15, 61/18, 61/21, 61/23, 62/9,
 62/10, 62/14, 62/16, 62/18, 63/3, 63/7, 63/8, 69/12,
 70/1, 70/8, 70/16, 70/21, 71/14, 71/16, 71/19, 71/21,
 71/24, 72/2, 72/6, 72/8, 72/15, 72/17, 72/18, 72/19,
 72/24, 72/25, 73/7, 74/8, 74/11, 74/15, 76/5, 76/11,
 76/16, 78/21, 80/2, 82/19, 82/24, 84/18, 85/5, 86/21,
 86/23, 87/8, 88/11, 88/24, 91/15, 91/16, 92/3, 92/8,
 92/25, 93/5, 93/9, 93/17, 93/19, 95/7, 95/8, 95/13,
 96/16, 96/17, 97/10, 97/16, 97/18
 games 72/16
 Gator 72/15, 72/16
 generate 44/4, 76/17
 generated 20/2, 46/1, 46/21, 50/17
 gentlemen 5/3, 5/25, 18/22, 18/23, 18/24, 19/3,
 78/13, 78/23, 91/20, 93/4
 geographic 43/5, 63/17, 76/21
 GEORGE 3/20, 64/2, 64/4, 64/11, 64/13, 64/20,
 69/4, 71/2, 73/8, 73/11, 74/4, 74/12, 74/21
 governmental 62/20
 greater 46/5
 greedy 21/14
 greeted 6/16
 GRIFFITH 3/6, 13/1, 13/3, 13/7
 group 92/24
 grow 85/18

growing 15/25, 94/21
 growth 15/12, 84/12
 guarantee 93/19
 guess 61/9

H

H-I-N-E-S 97/8
 half 62/15, 88/15, 97/9
 hand 7/12, 10/4, 10/5, 18/21, 19/4, 30/10, 31/25,
 33/15, 80/18, 83/18, 90/17
 hand-me-down-type 60/9
 handle 21/10, 21/11, 60/11
 handles 6/19
 handling 79/12
 handout 7/2, 80/9
 hands 33/16
 hang 91/22
 HANK 4/3, 88/1, 88/3, 88/7
 happy 79/22
 hard 87/5, 96/17
 hard-to-find 72/21
 hardware
 HARRIET 3/15, 3/23, 30/13, 30/20, 75/1
 healthier 85/17
 HEARINGS 1/11, 7/1, 80/8
 heavens 59/3
 HEE-1 4/16, 32/19
 HEE-2 4/17, 33/3, 50/23, 51/1
 HEE-3 33/3
 HEE-4 44/23, 50/5, 50/20
 HEE-5 32/19, 33/3
 held 78/16, 81/12
 help 11/19, 85/16, 85/17, 87/5, 92/5
 helpful 7/25, 81/4
 Hi 92/17
 High 14/8, 16/13, 23/4, 23/8, 23/10, 23/12, 62/4,
 63/13, 63/14, 69/19, 73/19, 73/25, 84/14, 94/18, 94/20
 higher 46/5, 48/22, 49/5, 60/13, 61/13
 HINES 4/11, 97/1, 97/7
 Historically 45/14, 48/16
 hold 13/13, 19/21, 85/12, 88/14, 89/10, 91/20, 91/22,
 93/3, 93/20
 HOLLINGSWORTH 4/5, 91/6, 91/8, 91/12, 91/13
 home 14/9, 14/20, 14/22, 14/23, 14/25
 homes 14/17
 honestly 48/11, 75/15
 hop 16/8
 hope 17/14, 86/15, 87/3, 87/10, 92/24, 93/24, 98/3
 hospital 15/17, 60/6, 60/11, 71/22, 87/6, 88/23, 93/20
 hospitals 60/3, 71/21, 91/14, 93/9
 hour 16/8, 89/10
 hours 73/16, 94/25, 95/2
 house 15/20
 Houston 22/8
 husband 84/16

I

ID 4/14
 idea 61/1
 identification 32/25, 33/9, 65/9
 identified 24/24, 32/24, 33/8, 65/6, 69/2
 identify 65/4, 91/4, 94/6
 IDS 73/12
 illness 93/7
 illnesses 13/10, 97/13
 immediate 6/4, 79/1, 93/22
 impact 44/2, 46/17, 47/19, 77/1
 implement 43/16, 43/19, 45/4
 implementation 43/23
 implemented 76/25
 implementing 44/5, 46/11, 51/10
 impression 73/5
 inches 62/16
 income 17/9, 17/12, 17/16, 87/2, 88/12, 88/15, 88/19,
 88/20, 89/23, 90/6, 93/15, 93/16
 incomes 58/17
 incorporate 48/24
 Incorporated 30/22, 80/22
 increase 12/1, 17/20, 17/24, 18/12, 20/1, 93/14
 increased 93/10
 incur 50/25
 indicate 12/19, 17/19, 18/21, 23/24, 44/19, 44/24,
 90/19
 indicated 9/2, 18/17, 24/9, 45/10, 46/11, 49/5, 49/10,
 60/20, 73/3, 73/24, 76/2, 79/11, 81/11, 97/25, 99/13
 indicates 12/15
 indicating 18/1, 77/21
 indication 98/11
 indicative 46/5
 information 6/23, 6/25, 12/13, 12/14, 17/24, 18/7,

21/19, 62/1, 63/18, 63/20, 80/6, 83/9, 90/5, 90/10, 91/18, 96/25
informational 75/19
informative 98/4
inquire 78/4
insert 24/10, 24/22
inserted 3/14, 3/16, 3/19, 3/21, 9/4, 24/15, 24/19, 24/23, 32/12, 32/15, 53/1, 53/8, 53/13, 64/22, 65/1
insertion 101/9
instituted 18/7
interest 17/22, 18/4, 18/11, 43/12, 43/22, 46/6, 61/24, 76/22, 82/18, 82/20, 83/5, 83/10
interexchange 43/6
Internet 86/24, 87/15, 95/4
interstate 16/8, 16/9
intricate 61/21
introduce 78/24, 79/8
introduced 6/18, 79/7
introductory 73/20
issued 5/7, 78/18
issues 69/5

LOWERY 88/7, 89/4, 89/9, 89/14, 89/17, 89/24, 90/9
LOWREY 4/3, 88/1, 88/3, 88/7

M

M/A/M 45/21, 45/24
M/A/Ms 46/4
machines 69/23
mail 7/7, 15/8
mailed 99/23
mailing 96/18, 98/21
major 71/21, 72/13, 95/5, 95/11
majority 58/15, 71/11
man 13/15, 93/18
map 63/16, 63/17
March 77/15, 77/17, 77/18, 77/25, 78/2, 82/6, 82/9, 82/11, 82/14
mark 32/3
marked 32/22, 32/25, 33/5, 33/9, 65/9
marketplace 70/16
MARTIN 3/13, 24/15, 24/19, 24/25
Matter 1/4, 6/6, 6/7, 6/24, 9/8, 9/21, 59/23, 77/11, 77/17, 77/21, 79/3, 79/12, 79/14, 81/25, 85/1, 87/8
matters 6/20, 9/1, 30/1, 83/13, 98/15, 99/5
Max 87/7
Mayor 64/2, 64/5, 64/7, 64/10, 65/8, 69/6, 70/5, 74/20, 74/23, 81/19
McMullen 2/2
measure 43/10
mechanism 75/24
medical 15/15, 16/3, 19/19, 59/19, 59/21, 59/24, 60/3, 71/13, 71/23, 85/17
meeting 82/16, 96/3, 99/16
meetings 61/25
Melanie 13/8
member 6/2, 60/22, 60/25, 61/20, 78/25, 85/13
members 6/10, 6/17, 7/3, 7/11, 7/22, 8/6, 9/18, 10/3, 10/4, 18/19, 23/18, 23/23, 60/24, 79/24, 80/10, 80/17, 80/25, 81/18, 83/16, 94/4, 95/20, 96/22
mentioned 69/5
messages 15/6
MICHAEL 2/5, 3/18, 52/16
microphone 99/9
middle 88/9
migration 15/25, 16/14
mile 15/4
miles 16/7, 22/4, 22/6, 60/1
million 22/7, 22/10
mind 9/18, 73/10
mindful 8/5, 8/8
minimal 13/17, 60/8, 77/1, 77/2
minimum 17/10, 19/22
minor 31/4
minute 17/8, 46/12, 46/15, 46/22, 47/2, 47/3, 47/8, 48/5, 48/22, 48/23, 50/10, 73/13, 73/16
minutes 13/13, 19/22, 46/20, 48/25, 85/12, 88/14
modern-day 22/3
mom 14/19
moment 8/12, 11/11, 12/9, 22/15, 50/2, 81/8
Monday 1/15
money 17/10, 17/16, 69/25, 85/7, 91/21
monitor 98/5
monopoly 21/14
month 12/16, 12/17, 17/10, 69/21, 69/22, 71/24, 74/7, 85/13, 89/3, 93/9, 93/12, 97/17
monthly 61/14, 89/23, 90/7
months 96/13
Moore 87/3
Moran 16/17
morning 44/14, 44/15, 59/17, 69/5, 79/19
Moses 6/15
mother 14/20, 85/10
motion 24/21
mouth 73/4
move 16/10, 46/9, 52/7, 53/5
moved 22/8, 94/18
Movies 72/20
moving 16/1, 16/6
Mr. and 13/1
Mr. George 65/3, 73/1
Mr. Lowery 89/12
Mr. Wahlen 3/16, 8/14, 8/25, 9/9, 9/10, 12/23, 24/4, 30/18, 32/2, 32/6, 32/11, 32/16, 32/21, 33/1, 33/5, 33/10, 33/14, 43/1, 44/6, 59/11, 59/13, 59/14, 64/6, 64/23, 71/4, 75/18, 75/20
MR. WHALEN 5/14, 52/7, 53/2, 64/9, 77/5
Mr. Zimmerman 10/10, 10/12, 10/15, 30/4, 30/6, 30/10, 44/8, 52/13, 52/21, 53/10, 62/23, 75/8, 76/2, 81/19, 87/4, 87/6, 87/11, 87/22
Mr. Zimmerman's 53/6
Mrs. Eudy 44/6
Mrs. Glenn 13/1
Mrs. Ruth 13/7

Ms. Ann 6/19, 79/13
Ms. Beth 79/9
Ms. Crump 90/4, 90/16, 97/21
Ms. Eudy 10/10, 30/6, 30/7, 30/23, 32/6, 32/17, 33/1, 33/10, 44/9, 44/14, 52/11, 64/7, 64/8, 74/24, 75/6
Ms. Eudy's 32/12
Ms. Keating 3/17, 3/19, 3/22, 5/7, 5/17, 5/21, 6/18, 6/19, 7/20, 8/25, 9/2, 24/9, 24/12, 24/25, 30/3, 44/13, 48/13, 49/9, 50/2, 50/4, 51/14, 51/25, 52/4, 53/5, 59/7, 59/16, 62/23, 64/3, 64/24, 65/3, 71/6, 71/8, 73/1, 77/9, 77/13, 77/19, 78/18, 80/24, 82/1, 82/8, 83/14, 87/14, 87/18, 96/16
Ms. Sandy 6/15
Ms. Sheffer 7/21, 10/7, 10/9, 10/20, 13/1, 13/22, 16/17, 16/20, 18/15, 80/24, 85/24, 86/1, 86/5, 88/1, 90/12, 96/14, 91/6, 92/11, 94/2, 98/16, 99/18, 99/19
Ms. Thehma 6/15
Ms. Williams 15/24
Ms. Zimmerman 85/22

J

JACOBS 1/14, 6/5, 15/24, 16/15, 49/4, 62/25, 63/10, 63/21, 79/2, 79/8, 89/12, 89/15, 89/20, 90/1, 99/6, 99/16
January 1/15, 77/14, 82/8
Jeff 5/14, 31/16, 75/17
JEFFRY 2/2
JIM 3/10, 19/9, 19/13
JOAN 3/7, 3/9, 13/22, 14/1, 14/5, 16/20, 17/1, 17/5
job 97/10
Johnny 85/24, 86/1, 90/14
join 78/8
JOY 1/21, 101/3

K

KEATING 2/8, 5/17, 79/10
KELLY 1/21, 101/3
Kids' 95/13
knocked 93/16
knowledge 60/2

L

L-O-W-E-R-E-Y 88/8
labeled 32/19
Ladies 5/3, 5/25, 6/14, 78/13, 78/23
Lake 20/20, 21/2, 21/3, 21/18, 22/2, 23/8, 59/25, 60/4, 60/6, 60/15, 62/9, 69/17, 70/18, 71/20, 71/22, 71/24, 72/1, 72/6, 72/16, 72/22, 95/10
LANCE 3/10, 19/9, 19/13
large 22/5, 45/22, 45/23, 63/1, 76/3, 76/21
larger 76/12
largest 61/8
LATAs 43/5, 43/13
late-filed 50/13, 51/15, 52/3
law 5/15
lead 76/14
lease 43/18
leave 90/23
left 6/4, 79/1, 79/13
Legal 2/9
LEON 1/14, 6/5, 79/1, 101/2
letter 58/10
level 85/2
Life 61/22, 89/18
Lifeline 89/13
limited 88/12, 88/19
limits 8/4
line 12/16, 12/17, 31/12, 31/13, 31/17, 31/19, 31/23, 69/19, 69/22, 89/3, 95/5
Lines 45/19, 71/9
list 7/21, 18/17, 90/16, 91/1
listed 14/17, 19/25, 63/1
lists 62/4
little 14/16, 58/5, 91/18, 92/1, 95/2
live 14/6, 14/15, 17/6, 17/12, 20/18, 23/13, 60/1, 70/10
lives 15/4
living 17/10, 86/17, 93/15
local 43/4, 75/21, 92/18, 93/6, 94/20, 95/16, 97/17
locally 97/14
locals 70/10
located 72/6, 76/9
location 78/8
logging 74/6
lookout 98/19
loop 93/16
loss 47/20, 50/25
low 17/9
lower 17/16, 22/9, 48/22, 58/5, 58/20

N

NAME 3/3, 5/17, 6/2, 7/23, 7/24, 8/1, 14/5, 17/5, 19/6, 19/13, 20/7, 20/13, 30/19, 78/24, 81/1, 81/3, 81/5, 86/11, 88/7, 91/12, 92/17, 94/8, 94/15, 96/6, 96/7, 96/10, 97/5, 97/7
names 90/18
nature 59/5, 62/22
nay 18/13
nearest 95/7
necessary 44/3, 49/10, 49/15, 49/16, 80/19
necessity 7/13
need 13/16, 24/2, 58/19, 70/19, 72/21, 83/5, 84/10, 85/17, 91/17, 95/15, 99/9
needed 24/9, 97/10
needs 9/4, 60/10, 71/13, 87/8
neighbor 21/3
neighbors 8/8
neither 80/13
new 16/13, 43/16, 43/19, 43/25, 44/5, 84/14
nine 30/25
nonoptional 50/21
normal 49/5
notes 101/9
notice 5/6, 5/7, 5/11, 49/4, 78/17, 78/18, 78/22, 79/10, 98/23
NUMBER 4/14, 6/13, 14/9, 14/23, 14/25, 15/6, 22/23, 23/6, 31/18, 45/22, 48/25, 61/1, 63/1, 69/9, 70/9, 70/17, 70/18, 70/19, 76/3, 76/9, 84/20, 88/23, 90/2, 95/16, 98/12
numbers 22/23, 62/7, 63/1, 63/19, 70/15, 73/15, 95/8
NXX 49/20, 49/21

O

Oak 2/10
oath 75/9
OB 97/15
object 43/21
objection 24/22, 32/14, 52/9, 53/7, 64/21, 64/23, 64/24, 74/18
obtain 12/1, 12/10, 12/21, 83/11, 89/3
occasions 21/7
October 30/24, 32/18
offer 73/20
offered 89/21
offering 60/18
Office 2/3, 14/8, 15/8, 60/5, 71/25, 87/7
offices 72/6
official 7/14, 80/20, 101/3
oncologist 72/1
opened 69/11
opinion 12/20, 21/6, 71/10, 76/2
opportunity 6/1, 16/19, 18/13, 23/22, 84/15, 90/25, 91/3, 91/5, 92/2, 94/5, 96/18, 98/1
oppose 59/1
opposed 80/11
optional 82/25
options 85/3
order 5/5, 15/20, 45/4, 78/15, 82/21, 85/9
original 32/4
originally 94/18
Orlando 73/13
outcome 98/13
outlines 51/11
outstanding 52/2
outweighs 62/19
overlook 59/13
owner 92/18, 92/21, 96/8

P

P-A-M-E-L-A 86/12
P-E-C-K 11/6
P-R-E-S-L-E-Y 86/12
p.m 1/17, 78/8, 78/11, 100/3
pages 19/25, 30/25, 31/5, 31/21, 62/6, 62/12, 63/2, 63/6, 76/4, 101/8
paid 69/20, 69/21, 93/11, 99/22
PAMELA 4/2, 86/5, 86/7, 86/11
panel 6/6, 79/2
paper 6/23, 80/5
paragraph 31/12
part 7/14, 10/14, 61/17, 61/21, 72/22, 74/13, 80/19, 82/6, 83/11, 98/22, 98/25
participate 43/7
parties 24/13, 82/3
pass 87/4
passes 83/1, 87/11
PAT 4/6, 92/11, 92/13, 92/17
patience 83/16
patiently 8/7
pattern 49/25
patterns 43/10
Pause 50/3, 50/10, 90/18
pay 12/7, 12/11, 12/21, 18/5, 61/13, 61/17, 73/6, 73/13, 82/22, 83/2, 84/18, 84/22, 88/13, 89/7, 93/6, 94/24, 95/2, 97/16
paying 23/15, 48/5, 95/3
PECK 3/4, 11/1, 11/5, 11/12, 11/15, 11/23, 12/2, 12/5, 12/9, 12/25
pending 6/24, 79/25
per-minute 48/19, 51/19
percentage 61/4, 63/12, 63/13
peripheral 76/5
permanent 45/11, 45/13, 46/16, 46/23
permission 33/15
person-at-large 14/11
personal 62/21, 85/2
personally 15/21, 45/25
Petition 1/5, 5/9, 6/11, 58/8, 78/20, 79/25
ph 58/9
phase 8/17, 8/20, 10/16, 18/9, 24/7, 81/15
phone 11/16, 12/10, 14/9, 14/23, 14/25, 15/20, 17/16, 18/12, 19/16, 19/24, 19/25, 20/21, 21/13, 21/22, 22/3, 22/9, 58/5, 62/2, 72/9, 72/22, 72/25, 85/1, 89/23, 90/8, 93/11, 93/14, 98/19
phones 62/4, 74/13
picture 58/18
pike 58/19
PLACE 1/18, 5/8, 78/19, 95/7, 101/5
places 85/3, 94/24
plan 43/20, 44/5, 45/4, 45/6, 48/15, 49/3, 49/22, 50/8, 50/17, 51/4, 51/11, 51/18, 51/19, 51/22
plans 44/3, 48/8, 49/7, 51/21
podium 7/23, 81/2
point 48/14, 60/16, 77/13, 83/8, 94/4, 98/6, 98/17
points 43/8
Politicians 86/20
popular 69/23
portion 9/6, 47/22
position 23/2, 83/10
possible 9/20, 70/6, 98/9
Post 2/2
postage 99/22
postcard 99/21
practice 22/12
practices 71/23
preacher 20/22
precautions 99/2
Prefiled 3/14, 3/16, 3/19, 3/21, 8/18, 24/18, 30/24, 52/22, 53/8, 64/18, 65/8, 77/8, 81/16, 81/20, 101/9
prefix 22/23
prehearing 5/21, 9/4, 24/13
preliminaries 8/25
preliminary 9/1, 30/1, 83/13
premium 94/25, 95/2
prepare 30/23, 32/17, 50/11
prepared 31/25, 33/2, 50/6
preparing 50/15
prescribed 101/9
prescriptions 88/22
president 92/19
PRESLEY 4/2, 86/5, 86/7, 86/11, 86/15, 87/15, 87/17, 87/22
pretty 71/18
price 85/9
prices 85/8
printed 6/22, 80/5
printout 90/3
private 11/16
problem 49/19, 63/11, 70/1
problems 15/16, 93/13

procedure 7/9, 80/15
procedures 7/1, 52/25
proceed 8/3, 8/16, 19/6, 24/7, 58/1, 59/9, 65/2, 69/2, 84/8, 86/14, 94/9, 96/5
preceeded 81/14
proceeding 7/15, 80/20, 83/7
PROCEEDINGS 1/11, 101/7, 101/9
process 17/23, 18/3, 18/8, 18/9, 59/1, 59/4, 80/7, 98/14
produce 48/21
produced 45/6, 45/8, 46/22
profession 87/2
program 89/13, 89/21
programs 60/18
projected 46/20, 51/6, 51/8
proposal 18/14, 84/11
proposed 44/19, 45/7, 51/10
provide 18/20, 20/24, 20/25, 23/2, 30/5, 43/7, 47/10, 48/3, 48/4, 50/12, 51/3, 80/10, 80/11, 83/8, 83/17
provider 87/16, 87/19
providers 95/9, 95/11
PUBLIC 1/1, 1/18, 1/21, 2/8, 6/3, 6/10, 7/1, 7/4, 7/7, 7/11, 7/15, 7/22, 8/6, 8/16, 8/21, 8/22, 10/3, 10/4, 10/11, 11/7, 18/1, 18/19, 21/8, 21/9, 21/20, 22/11, 23/18, 23/23, 78/25, 79/15, 79/24, 80/7, 80/11, 80/17, 80/25, 81/13, 81/19, 83/17, 94/4, 95/20, 96/22, 98/17, 99/15, 99/23, 101/5
purchase 85/9
purpose 5/11, 6/9, 78/22, 79/23
purposes 7/18, 75/19
put 8/4, 18/6, 19/21, 22/13, 23/3, 62/18, 69/19, 85/11, 85/18, 88/14, 89/10, 91/20, 91/21, 93/3, 93/20, 98/23
putting 21/19, 47/25, 73/4

Q

qualification 90/6
qualify 89/16, 89/22, 90/5
quarter 23/15, 94/22
question 9/24, 10/1, 50/4, 51/23, 58/25, 64/6, 71/6, 75/7, 76/1, 76/15, 87/14, 89/1, 99/7, 99/8
questions 8/13, 9/14, 12/22, 12/23, 13/20, 13/21, 17/18, 20/6, 23/17, 31/15, 32/8, 44/9, 44/16, 50/3, 52/1, 58/23, 59/6, 59/7, 59/9, 59/11, 62/24, 71/3, 71/4, 73/2, 74/17, 77/4, 79/20, 81/9, 81/21, 85/21, 85/22, 87/13, 89/11, 95/18, 96/20, 97/19, 99/14

R

raise 7/12, 9/14, 10/3, 10/5, 18/21, 19/4, 30/9, 80/18, 83/18
raised 91/13
rate 12/1, 13/16, 17/24, 44/3, 45/13, 47/5, 47/6, 48/15, 50/20, 50/21, 51/6, 51/8, 73/6, 73/20, 73/21, 74/2, 74/10, 76/15
rated 49/6, 49/20, 51/18, 51/21, 51/22, 51/24
rates 45/5, 45/8, 48/3, 51/10, 70/3
reaching 70/1
read 5/6, 24/20, 32/13, 53/3, 53/9, 78/17, 79/10, 90/25
Realty 14/8
rear 79/16
reason 74/1, 76/1, 98/22
reasonable 12/20
reasons 15/21
REBECCA 4/11, 97/1, 97/7
recall 64/8, 74/24
recalled 75/2
receive 81/15, 83/1
received 52/12, 74/22
Reck 10/21
recommend 95/14
recommendation 77/15, 77/16, 77/24, 77/25, 78/1, 82/4, 82/5, 82/9, 82/11, 82/14
recommending 49/13
reconvene 8/21, 78/7
reconvened 78/11
Record 3/14, 7/14, 7/17, 8/2, 9/4, 11/8, 23/20, 24/15, 24/19, 24/23, 32/3, 32/13, 44/1, 53/1, 53/3, 53/9, 53/13, 64/22, 65/1, 74/19, 77/22, 80/20, 80/21, 80/23, 81/6, 81/21, 81/24, 82/3, 82/17
recording 15/9
recover 43/24, 45/8, 48/20, 50/22
recurring 46/24
Redirect 52/6, 52/7, 77/4
reduced 13/16
reduction 90/8
reflect 23/20
reflects 33/11
regular 47/5
regulated 75/13
regulates 9/23

relay 15/3
relief 43/23
rely 98/13
remain 47/6
remained 84/13
remember 75/16
remind 9/8
removed 45/15
repetitive 8/10
Report 6/22, 80/4, 80/5
REPORTED 1/21, 8/2, 101/7
REPORTER 4/21, 7/15, 8/1, 80/21, 81/5, 101/1, 101/3
Reporting 1/22, 101/3
representation 71/25
representatives 6/13, 9/11, 79/14, 79/17, 79/18, 99/14
request 32/12, 51/14, 52/3, 52/5, 80/1
requesting 1/5, 5/10, 6/11, 78/21
require 43/23, 98/12
required 45/15, 83/2
requires 21/17
research 86/23
reside 22/19, 22/20, 76/4
residence 11/22, 12/8, 74/12
resident 11/11, 88/8
residential 19/24, 44/20, 44/21, 44/25, 48/17, 62/3, 74/14, 89/3
residential-type 58/13
residents 1/5, 5/9, 12/15, 60/3, 61/2, 61/12, 61/22, 63/13, 63/19, 71/11, 78/20
response 23/20, 79/19, 85/24, 86/1, 90/14
responses 98/9, 98/10
rest 18/12
result 50/24, 51/18, 69/15
returned 17/25, 98/13
revenue 47/21, 75/12, 75/13, 75/21, 76/18
revenues 44/4
review 77/22
reviewed 76/7
Revised 4/17, 31/24, 32/4, 33/3, 33/15, 46/10
revisions 33/2, 33/11
RILEY 4/6, 92/11, 92/13, 92/17
Road 1/19, 15/4
room 6/16, 97/22
rough 63/12
Route 14/6, 17/6, 20/14, 22/20, 43/3, 43/13, 43/23, 46/19, 49/1, 49/21, 84/6, 86/12, 94/16
RPR 1/21, 101/3
rules 43/13, 98/12
run 85/15
RUTH 3/6, 13/3

S

S-H-E-L-T-O-N 17/6
sale 14/17
satellite 60/5, 72/5
satisfied 73/22
save 69/25, 85/7
scenario 49/18
schedule 81/23
scheduled 64/2, 74/24, 77/15, 77/17, 82/9, 82/10
School 1/18, 16/13, 70/13, 84/14
Seated 6/4, 6/16, 6/18, 79/1, 79/12
second 31/12, 72/7
seek 85/17
seeking 60/21
send 49/22, 49/24, 50/1
sense 93/21
sent 60/12, 82/21, 83/3, 88/22
separate 98/18, 98/21
serve 76/4
served 63/14
serves 21/15, 76/11
SERVICE 1/1, 1/6, 1/11, 1/21, 2/8, 6/3, 6/12, 7/2, 7/8, 7/16, 11/8, 11/14, 12/1, 12/21, 17/24, 18/1, 18/2, 18/6, 20/24, 21/20, 21/22, 22/3, 22/16, 23/2, 43/7, 43/16, 43/25, 44/20, 45/9, 46/19, 47/10, 48/3, 48/4, 50/18, 51/3, 58/19, 60/21, 69/7, 69/15, 69/16, 69/19, 69/20, 69/21, 70/7, 70/24, 73/12, 73/18, 74/1, 75/22, 76/16, 76/25, 78/25, 79/15, 80/2, 80/7, 82/23, 82/24, 82/25, 83/1, 83/12, 87/16, 89/3, 89/6, 89/7, 90/3, 96/19, 99/15, 99/23, 101/5
Services 2/9, 22/5, 62/20
session 23/24, 77/12, 81/13
set 5/8, 5/11, 78/19, 78/22
settled 85/1
seven 49/23, 73/17
Shands 60/6, 60/7, 60/12, 85/11, 87/6, 88/11, 88/23
shared 75/13, 76/9
sharing 73/10, 75/23
SHELPER 2/14, 6/19, 79/13
SHELTON 3/9, 16/20, 17/1, 17/5

<p>sheriff 20/21, 23/5, 23/14 shoestring 84/16 shop 85/3 shopped 73/5 shopping 62/21, 71/12, 72/11, 85/8 short 16/9, 58/4 show 44/1, 52/10 shows 63/17 Shumard 2/9 sick 97/12 side 6/20 sign 7/20, 72/1, 73/18 signal 90/17 signed 81/1, 90/20 simple 48/19 simplicity 48/23 single 14/19 sitting 9/12, 12/18 situation 85/14, 88/25, 89/18 small 31/22, 62/6, 84/13, 84/24, 96/8 smaller 95/9 society 99/1 son 15/3, 15/18 sound 17/11 Source 62/14, 62/15 South 70/11 southeast 69/14 SPEAKER 16/18, 19/1, 31/7, 99/10 specialist 60/10 specialists 13/11, 88/11 spell 8/1, 81/5, 96/9 sports 72/14 spread 98/8 Springs 14/8, 23/4, 23/8, 23/11, 23/12, 62/5, 63/14, 69/19, 94/18, 94/20 Staff 2/11, 5/18, 6/17, 8/13, 9/19, 9/23, 12/14, 24/13, 44/11, 52/1, 52/24, 59/9, 60/8, 62/24, 63/22, 71/5, 73/2, 77/14, 77/20, 77/22, 79/9, 81/9, 81/24, 82/9 Staff's 51/23, 82/11 staffed 60/8 stage 78/7, 81/3, 83/7 stand 7/12, 9/18, 10/3, 10/5, 13/12, 19/4, 30/9, 58/11, 79/18, 80/17, 83/18 standpoint 87/1 start 44/18, 84/24 started 23/6, 58/4, 84/16 State 1/19, 11/7, 30/19, 72/18, 101/1 Statement 3/5, 3/6, 3/8, 3/9, 3/11, 3/12, 3/18, 3/21, 3/25, 4/2, 4/4, 4/5, 4/7, 4/8, 4/10, 4/11, 7/5, 8/3, 8/11, 11/4, 13/6, 14/4, 17/4, 18/20, 19/12, 20/12, 20/16, 21/23, 23/19, 52/20, 64/17, 80/12, 81/7, 83/17, 84/4, 86/10, 88/6, 91/11, 92/16, 94/9, 94/14, 96/4, 97/4 statements 8/5 statute 75/22, 75/24, 75/25 stay 8/19, 85/16 stenographically 101/7 step 95/15 stepped 86/4 stimulate 76/17, 76/20 stimulation 48/25, 49/3, 49/7, 51/17 stipulate 53/2 stipulated 5/22, 9/3 Stipulation 3/14 stop 22/13 stopped 21/24 stores 87/7 straight 24/2 straighten 21/21 stress 90/6 strict 8/4 strong 93/24 struck 31/17, 31/20 structure 44/3, 50/22 students 70/13 stuff 95/10 stuffer 99/20 subject 69/8 subscriber 18/2 successful 84/25 successfully 84/17 sufficient 17/21, 43/11, 43/22, 44/4, 82/20, 83/4 summarize 43/1 summary 51/1, 58/2, 65/2, 69/2, 71/1, 71/2 supervision 101/8 suppliers 96/16 support 31/24 surgery 15/16 surrounding 59/23, 62/17 swear 83/16 switch 49/22, 50/1 sworn 7/13, 7/20, 10/6, 11/2, 13/4, 14/2, 17/2, 18/25, 19/3, 19/5, 19/10, 20/10, 30/7, 30/10, 30/15, 52/18, 64/15, 75/3, 80/18, 83/19, 84/2, 86/8, 88/4, 91/9,</p>	<p>92/14, 94/7, 94/12, 95/22, 96/2, 96/24, 97/2 system 15/3, 22/9</p>	<p>Utilities 21/9 Utility 21/20, 22/11 utilizing 49/17</p>
T		
<p>talk 15/8, 15/9, 21/16, 22/7, 22/10, 90/3 talked 58/12 talking 89/20 Tallahassee 2/3, 2/10, 5/15, 82/14 Tanner 16/17 TECHNICAL 1/12, 6/20, 8/17, 9/6, 10/11, 10/14, 10/16, 24/3, 24/7, 81/15 teenager 14/20 telephone 6/12, 8/19, 11/25, 12/1, 15/5, 17/20, 22/23, 69/7, 69/15, 69/22, 69/23, 70/7, 80/1, 83/2, 89/22, 98/24 ten 13/13, 85/12 term 43/14 terminate 83/6 terms 62/20 TERRELL 4/5, 91/6, 91/8, 91/13 TERRY 1/13, 6/2, 78/24 test 23/9 testified 11/3, 13/5, 14/3, 17/3, 18/19, 19/11, 20/11, 23/19, 30/15, 52/18, 64/15, 75/3, 84/3, 86/9, 88/5, 91/10, 92/15, 94/13, 96/3, 97/3 testify 7/12, 7/19, 10/5, 10/16, 18/18, 23/23, 80/17, 90/24, 91/3, 94/5, 95/21, 96/23, 97/23, 97/25 testifying 10/13 Testimony 3/14, 3/16, 3/19, 3/21, 7/13, 7/17, 8/16, 8/18, 8/22, 9/2, 24/10, 24/14, 24/19, 24/22, 24/23, 30/5, 30/24, 31/3, 31/5, 32/3, 32/7, 32/8, 32/12, 43/2, 44/17, 44/24, 45/18, 46/10, 52/22, 52/25, 53/3, 53/6, 53/8, 53/13, 58/2, 58/22, 58/23, 60/20, 64/19, 64/22, 65/1, 65/2, 65/5, 65/8, 69/3, 71/9, 75/8, 76/24, 77/7, 77/8, 77/23, 80/19, 80/22, 81/14, 81/16, 81/17, 81/20, 90/3, 101/10 testing 72/3, 93/17 Texas 22/8 TG-1 4/18 TG-1A Thank 5/12, 5/24, 11/9, 12/24, 12/25, 13/18, 13/21, 15/23, 16/15, 17/17, 20/4, 20/5, 22/13, 23/16, 23/22, 44/5, 52/11, 62/23, 63/23, 63/24, 63/25, 64/11, 73/1, 74/16, 74/20, 75/6, 77/6, 78/9, 79/6, 83/15, 85/20, 85/22, 85/23, 87/12, 87/18, 87/25, 90/11, 92/9, 92/10, 93/23, 94/1, 95/17, 95/18, 96/20, 97/19, 98/1, 99/11, 99/25 theater 72/20 they've 21/16, 49/24 thick 62/16 third 72/7 threatening 89/18 three 22/23, 71/20, 73/22 thrilled 97/16 throw 98/25 TIME 1/16, 5/8, 8/4, 8/23, 16/9, 17/8, 20/20, 23/20, 24/1, 24/10, 24/17, 32/1, 58/2, 77/14, 78/19, 82/16, 84/14, 85/11, 85/25, 86/19, 86/24, 91/25, 92/1, 93/23, 95/7, 97/10, 101/5 times 14/16, 14/22, 15/7, 88/21, 91/21 toH 15/6, 15/14, 15/22, 22/15, 43/23, 61/14, 61/19, 82/24, 87/20 TOMMY 4/8, 94/11, 94/15 top 47/5 tough 87/9 town 19/15, 59/20, 70/5 traffic 16/5 transcribed 101/8 transcript transcription 101/9 transport 43/4 travel 84/17 treat 75/17 treatment 72/3 treatments 72/7 Trend 14/8, 16/1 triggered 75/7 true 69/13, 101/8 TRUETT 3/20, 64/3, 64/13 turn 8/7 tweaked 48/21 two 6/14, 10/9, 11/17, 18/22, 31/5, 43/4, 45/16, 62/15, 62/18, 81/18, 94/25, 95/2, 95/8 two-way 50/21</p>	<p>talk 15/8, 15/9, 21/16, 22/7, 22/10, 90/3 talked 58/12 talking 89/20 Tallahassee 2/3, 2/10, 5/15, 82/14 Tanner 16/17 TECHNICAL 1/12, 6/20, 8/17, 9/6, 10/11, 10/14, 10/16, 24/3, 24/7, 81/15 teenager 14/20 telephone 6/12, 8/19, 11/25, 12/1, 15/5, 17/20, 22/23, 69/7, 69/15, 69/22, 69/23, 70/7, 80/1, 83/2, 89/22, 98/24 ten 13/13, 85/12 term 43/14 terminate 83/6 terms 62/20 TERRELL 4/5, 91/6, 91/8, 91/13 TERRY 1/13, 6/2, 78/24 test 23/9 testified 11/3, 13/5, 14/3, 17/3, 18/19, 19/11, 20/11, 23/19, 30/15, 52/18, 64/15, 75/3, 84/3, 86/9, 88/5, 91/10, 92/15, 94/13, 96/3, 97/3 testify 7/12, 7/19, 10/5, 10/16, 18/18, 23/23, 80/17, 90/24, 91/3, 94/5, 95/21, 96/23, 97/23, 97/25 testifying 10/13 Testimony 3/14, 3/16, 3/19, 3/21, 7/13, 7/17, 8/16, 8/18, 8/22, 9/2, 24/10, 24/14, 24/19, 24/22, 24/23, 30/5, 30/24, 31/3, 31/5, 32/3, 32/7, 32/8, 32/12, 43/2, 44/17, 44/24, 45/18, 46/10, 52/22, 52/25, 53/3, 53/6, 53/8, 53/13, 58/2, 58/22, 58/23, 60/20, 64/19, 64/22, 65/1, 65/2, 65/5, 65/8, 69/3, 71/9, 75/8, 76/24, 77/7, 77/8, 77/23, 80/19, 80/22, 81/14, 81/16, 81/17, 81/20, 90/3, 101/10 testing 72/3, 93/17 Texas 22/8 TG-1 4/18 TG-1A Thank 5/12, 5/24, 11/9, 12/24, 12/25, 13/18, 13/21, 15/23, 16/15, 17/17, 20/4, 20/5, 22/13, 23/16, 23/22, 44/5, 52/11, 62/23, 63/23, 63/24, 63/25, 64/11, 73/1, 74/16, 74/20, 75/6, 77/6, 78/9, 79/6, 83/15, 85/20, 85/22, 85/23, 87/12, 87/18, 87/25, 90/11, 92/9, 92/10, 93/23, 94/1, 95/17, 95/18, 96/20, 97/19, 98/1, 99/11, 99/25 theater 72/20 they've 21/16, 49/24 thick 62/16 third 72/7 threatening 89/18 three 22/23, 71/20, 73/22 thrilled 97/16 throw 98/25 TIME 1/16, 5/8, 8/4, 8/23, 16/9, 17/8, 20/20, 23/20, 24/1, 24/10, 24/17, 32/1, 58/2, 77/14, 78/19, 82/16, 84/14, 85/11, 85/25, 86/19, 86/24, 91/25, 92/1, 93/23, 95/7, 97/10, 101/5 times 14/16, 14/22, 15/7, 88/21, 91/21 toH 15/6, 15/14, 15/22, 22/15, 43/23, 61/14, 61/19, 82/24, 87/20 TOMMY 4/8, 94/11, 94/15 top 47/5 tough 87/9 town 19/15, 59/20, 70/5 traffic 16/5 transcribed 101/8 transcript transcription 101/9 transport 43/4 travel 84/17 treat 75/17 treatment 72/3 treatments 72/7 Trend 14/8, 16/1 triggered 75/7 true 69/13, 101/8 TRUETT 3/20, 64/3, 64/13 turn 8/7 tweaked 48/21 two 6/14, 10/9, 11/17, 18/22, 31/5, 43/4, 45/16, 62/15, 62/18, 81/18, 94/25, 95/2, 95/8 two-way 50/21</p>	<p>venture 70/22 vicinity 95/1 voice 15/8 volume 46/1, 73/19, 73/25 vote 18/13, 98/9</p>
V		
W		
<p>sworn 7/13, 7/20, 10/6, 11/2, 13/4, 14/2, 17/2, 18/25, 19/3, 19/5, 19/10, 20/10, 30/7, 30/10, 30/15, 52/18, 64/15, 75/3, 80/18, 83/19, 84/2, 86/8, 88/4, 91/9,</p>	<p>UNIDENTIFIED 16/18, 19/1, 31/7, 99/10 University 61/7, 72/13, 72/14, 86/22, 86/23, 91/16, 91/17, 91/19 unsure 45/25</p>	<p>WAHLEN 2/2, 5/14 wait 8/12, 13/13, 22/14, 81/8 waiting 8/7 warranted 18/11 Web 95/9 wed 48/18 week 73/17, 88/21 welcome 6/1, 8/19, 16/16, 64/10, 78/8, 79/7, 82/15 White 1/5, 1/6, 1/18, 1/19, 2/6, 2/7, 5/10, 6/12, 11/11, 11/22, 14/6, 14/9, 14/10, 14/12, 14/15, 14/18, 14/25, 16/13, 17/7, 17/14, 19/14, 20/15, 20/18, 20/24, 20/25, 22/1, 22/21, 23/3, 23/13, 30/15, 43/15, 45/24, 47/12, 48/6, 52/18, 58/13, 59/19, 59/22, 60/23, 61/2, 61/6, 61/13, 61/20, 61/22, 61/23, 62/4, 62/8, 63/2, 63/13, 63/18, 64/15, 69/17, 70/10, 70/11, 70/12, 70/14, 73/7, 74/3, 76/9, 76/12, 76/16, 78/21, 80/2, 81/19, 82/18, 82/24, 84/7, 86/13, 87/16, 87/17, 88/9, 92/19, 94/17, 96/8, 97/8 wife 11/15, 95/12 WILLIAMS 3/7, 13/22, 14/1, 14/5, 16/2, 16/16 willing 9/19, 12/7, 12/11, 12/21, 18/5, 61/13, 61/17, 82/22, 89/7 wish 7/4, 7/5, 7/11, 7/19, 8/1, 10/4, 18/20, 23/19, 58/2, 80/11, 80/14, 80/17, 81/5, 82/15, 83/17, 90/21, 90/22, 91/2, 94/4, 95/21, 96/23, 97/22, 97/25, 99/17 wished 18/18 withdraw 51/14 withdrawn 52/4 witness 5/22, 9/3, 10/8, 10/18, 11/2, 11/5, 11/12, 11/15, 11/23, 12/2, 12/5, 12/9, 12/25, 13/4, 13/7, 14/2, 14/5, 16/2, 16/16, 17/2, 17/5, 19/10, 19/13, 20/10, 20/13, 22/17, 22/20, 22/24, 23/1, 23/12, 24/14, 24/25, 30/8, 30/11, 30/14, 31/8, 44/10, 47/11, 47/14, 47/18, 47/22, 48/1, 48/10, 49/2, 49/6, 51/20, 52/17, 52/23, 53/11, 58/3, 59/3, 59/10, 63/4, 63/15, 63/25, 64/2, 64/11, 64/14, 64/20, 69/4, 71/2, 73/8, 73/11, 74/4, 74/12, 74/21, 74/24, 75/2, 75/10, 75/15, 76/7, 76/19, 77/2, 81/17, 81/18, 84/2, 84/5, 84/9, 85/23, 86/3, 86/8, 86/11, 86/15, 87/17, 87/22, 88/4, 88/7, 89/4, 89/9, 89/14, 89/17, 89/24, 90/9, 91/9, 91/12, 92/14, 92/17, 94/12, 94/15, 95/23, 96/2, 96/7, 96/11, 97/2, 97/7, 101/10 WITNESSES 3/2, 4/1, 10/6, 10/10, 10/11, 10/12, 19/5, 77/8, 81/16, 81/22, 83/19, 97/22, 97/25 woman 19/20 wondering 87/15 word 98/7 words 73/4 work 14/7, 14/21, 61/6, 75/16, 91/25, 97/14 worked 87/4 working 87/1 works 79/11, 95/12 world 21/13, 86/18 Worldwide 95/9 worth 89/9 wound 58/7 write 7/6, 86/17, 86/19, 86/20 written 80/11 wrong 60/22</p>
X		
Y		
Z		
<p>switch 49/22, 50/1</p>	<p>Z-I-M-M-E-R-M-A-M 84/6 ZIMMERMAN 2/5, 3/18, 3/24, 10/18, 30/11, 44/10, 52/16, 52/23, 53/11, 58/3, 59/3, 59/10, 63/4, 63/15, 63/25, 84/1, 84/5, 84/9, 85/23</p>	<p>year 60/7, 97/9 year-and-a-half 60/7 years 45/16, 69/9, 69/10, 69/16, 73/22, 85/10, 93/12 yellow 19/25, 62/6, 62/12, 63/2, 63/6, 76/3</p>

ALLTEL FLORIDA, INC.
DOCKET NO. 971627-TL
ORDER NO. PSC-98-0098-FOF-TL
ANALYSIS STATEMENT
Fort White - Gainesville EAS

All traffic data collected for the calling rate computation for this study is based on the October 1997 billing period. Calling main stations for this study includes 1B, Semi-Public Paystations, PBX Trunks, Key System Lines, Centrex, Customer-Owned Paystations, and 1R. Calling main totals differ from access line totals. Access line totals include Public Paystations and Special Services (Private Lines, Special Access, FX, and Wats.) Totals on both counts exclude test lines and official company lines.

All community of interest factors reported in this study are based on only the usage which ALLTEL bills on behalf of specific interexchange carriers. To the extent other IXC's may be carrying traffic of which we are unaware, the community of interest may be affected. Usage of this type is not available for study by ALLTEL since we do not perform the recording and billing function for all carriers.

FX Lines 1. Fort White (Closed End) - Gainesville - 0

The communities of interest for the citizens residing in the Fort White area for calling to Gainesville are the University of Florida, Medical Facilities, employment, shopping, entertainment, and calling of friends and family.

On the enclosed map the existing EAS routes are shown with solid arrows and the proposed routes are shown with broken arrows.

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET
NO. 971627-TL EXHIBIT NO. 1
COMPANY/
BUSINESS: Ludwig
DATE: 1-11-99

047-ALLTEL FLORIDA, INC.
 ONE-WAY CALLING RATES
 SCHEDULE I
 NOT INCLUDING FX
 DOCKET NO. 971627-TL, ORDER NO. PSC-98-0098-FOF-TL

<u>NOT INCLUDING FX</u>	<u>CALLING MAINS</u>			<u>MESSAGES</u>			<u>M/A/M</u>			<u>% CUSTOMERS MAKING 2 OR MORE CALLS</u>		
	<u>BUS</u>	<u>RES</u>	<u>COMB</u>	<u>BUS</u>	<u>RES</u>	<u>COMB</u>	<u>BUS</u>	<u>RES</u>	<u>COMB</u>	<u>BUS</u>	<u>RES</u>	<u>COMB</u>
<u>STUDY ROUTE</u>												
PART I - ROUTES OVER 3.00												
1. Fort White to Gainesville	150	1,449	1,599	N/A	N/A	21,586	N/A	N/A	13.50	N/A	N/A	N/A
PART II - ROUTES 2.99 to 2.00												
2. None												
PART III - ROUTES 1.99 to 1.00												
3. None												
PART IV - ROUTES BELOW .99												
4. None												

SOURCE: CABS Records - Customer Billing Records Are Not Available : October, 1997

Docket 971627-TL
 ALLTEL
 Exhibit HEE-1
 Filed: 10/20/98
 Page 2 of 8

047-ALLTEL FLORIDA, INC.
EXTENDED AREA SERVICE STUDY
FORT WHITE - GAINESVILLE

BUSINESS

RESIDENCE

COMBINED

SCHEDULE OF DISTRIBUTION OF CALLS

SCHEDULE OF DISTRIBUTION OF CALLS

SCHEDULE OF DISTRIBUTION OF CALLS

BUSINESS				RESIDENCE				COMBINED			
SCHEDULE OF DISTRIBUTION OF CALLS				SCHEDULE OF DISTRIBUTION OF CALLS				SCHEDULE OF DISTRIBUTION OF CALLS			
A	B	C	D	E	F	G	H	I	J	K	L
NUMBER OF CALLS	CALLING MAIN STATIONS	ACCUMULATED MAIN STATIONS	PERCENT TO ACCUMULATED STATIONS	NUMBER OF CALLS	CALLING MAIN STATIONS	ACCUMULATED MAIN STATIONS	PERCENT TO ACCUMULATED STATIONS	NUMBER OF CALLS	CALLING MAIN STATIONS	ACCUMULATED MAIN STATIONS	PERCENT TO ACCUMULATED STATIONS
1.	26 or more		N/A	26 or more			N/A	26 or more			N/A
2.	25		N/A	25			N/A	25			N/A
3.	24		N/A	24			N/A	24			N/A
4.	23		N/A	23			N/A	23			N/A
5.	22		N/A	22			N/A	22			N/A
6.	21		N/A	21			N/A	21			N/A
7.	20		N/A	20			N/A	20			N/A
8.	19		N/A	19			N/A	19			N/A
9.	18		N/A	18			N/A	18			N/A
10.	17		N/A	17			N/A	17			N/A
11.	16		N/A	16			N/A	16			N/A
12.	15		N/A	15			N/A	15			N/A
13.	14		N/A	14			N/A	14			N/A
14.	13		N/A	13			N/A	13			N/A
15.	12		N/A	12			N/A	12			N/A
16.	11		N/A	11			N/A	11			N/A
17.	10		N/A	10			N/A	10			N/A
18.	9		N/A	9			N/A	9			N/A
19.	8		N/A	8			N/A	8			N/A
20.	7		N/A	7			N/A	7			N/A
21.	6		N/A	6			N/A	6			N/A
22.	5		N/A	5			N/A	5			N/A
23.	4		N/A	4			N/A	4			N/A
24.	3		N/A	3			N/A	3			N/A
25.	2		N/A	2			N/A	2			N/A
26.	1		N/A	1			N/A	1			N/A
27.	0		N/A	0			N/A	0			N/A
28.	TOTALS	N/A	N/A	TOTALS	N/A	N/A		TOTALS	N/A	N/A	
29.	AVERAGE REVENUE PER MESSAGE		N/A	AVERAGE REVENUE PER MESSAGE		N/A		AVERAGE REVENUE PER MESSAGE		N/A	N/A

Docket 971627-TL
 ALLTEL
 Exhibit HBE-1
 Filed: 10/20/98
 Page 3 of 8

ALLTEL FLORIDA, INC.
DOCKET NO. 971627-TL
ORDER NO. PSC-98-0098-FOF-TL
Fort White - Gainesville EAS

LONG DISTANCE TOLL INFORMATION

Rate Day Period	<u>INIT'L MIN</u>	<u>OVERTIME MIN.</u>	<u>AIRLINE MILES</u>	<u>ARPM</u>
1. Fort White - Gainesville	\$.19	\$.19	29	Not Available

ACCESS LINE CLASSIFICATION DATA BY CLASSES OF SERVICE

Toll revenue between the following routes are Intrastate/interLATA and is turned over to the carriers for whom we do billing. ALLTEL bills access to the carriers for this usage out of the Intrastate Access Tariff:

Fort White - Gainesville

The following station classification data reflects the total number of access lines for Fort White as of October 31, 1997.

	<u>Fort White</u>
1. 1B	113
2. Centrex	25
3. Semi-Pub Paystations	2
4. Public Paystations	2
5. Cust Owned Paystations	7
6. PBX Trunks	0
7. Key System Lines	3
8. 1R	1,449
9. FX	0
10. Private Lines	3
11. WATS	0
12. TOTALS	<u>1,604</u>

The NNX's that can be accessed via EAS today are as follows:

Fort White (497)	Alachua	- 418, 462
	Branford	- 935
	High Springs	- 454
	Lake City	- 207,719, 752, 754, 755, 758, 961, and 965

ALLTEL FLORIDA, INC.
DOCKET NO. 971627-TL
ORDER NO. PSC-98-0098-FOF-TL
Fort White - Gainesville EAS

DEMOGRAPHIC DESCRIPTIONS

Fort White

The Fort White Wire Center is located in the southwestern portion of Columbia County. This exchange covers approximately 65 square miles including the unincorporated areas of Wilson Springs and Hollingworth Bluff. The subscriber density for the Fort White service area for October 1997 is projected to have a total of 24.7 customer access lines per square mile.

This central office is a Northern Telecom DMS 10 which provides custom calling and class features for this area.

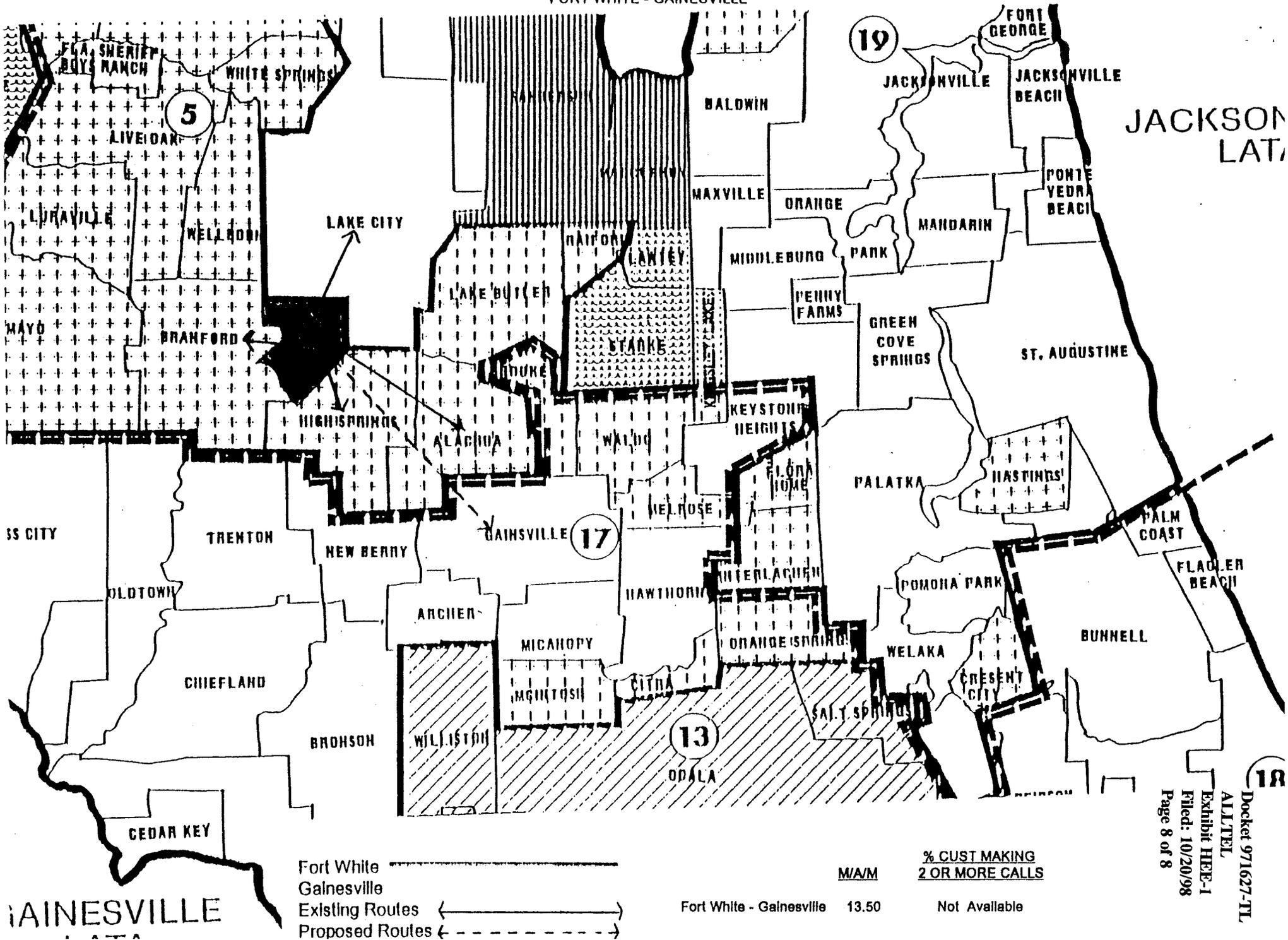


EXHIBIT HEE-2 Page 1 of 6
DOCKET NO. 971627-TL, FORT WHITE-GAINESVILLE EAS
Economic Impact Statement - ALLTEL Only
Flat-Rate Non-Optional Two-Way EAS with Dedicated Trunks
Extended Area Service Plan

Revenue Requirement to Support Added Investment:

Facility Cost	\$	86,400	
Annual Carrying Chg		31.36%	\$ 27,095
Lost Revenues from Access			49,998
Lost B&C Revenues			7,783
Additional DA Expense			19,609
Total Cost of Plan			104,485
Total Revenue derived from 25/25 Plan			55,113
Estimated Annual Impact to ALLTEL under EAS			(49,372)

EXHIBIT HEE-2 Page 2 of 6
DOCKET NO. 971627-TL, FORT WHITE-GAINESVILLE EAS
Estimated Additional Facility Requirements
Based on Flat-Rate Non-Optional Two-Way EAS (traditional)

Two-Way Non-Optional EAS - Assumed stimulation of 800%*

44,352 MOU/mo X 8 X 12 = 4,257,792

Requires 12 T1s @ \$7,200 each	\$ 86,400
Annual Carrying Charge	<u>31.36%</u>
Revenue Requirement	\$ 27.095

*Historically, the Commission has recognized (6) as an appropriate stimulation factor. With the increased Internet usage and the obvious interest among customers in this proceeding for EAS for that purpose, we assumed a higher stimulation factor.

EXHIBIT HEE-2 Page 5 of 6
 DOCKET NO. 971627-TL, FORT WHITE-GAINESVILLE EAS
 Revenue Impact from 25/25 Plan

		Existing Rate	25% Additive*	Regrouping	New Rate
R1	RG5	9.95	2.49	N/A	12.44
B1	RG5	24.70	6.18	N/A	30.88
PBX	RG5	47.20	11.80	N/A	59.00

*Based on 25% of existing rate since adding Gainesville did not move Fort White to higher rate group.

	Access Lines	Additive	Monthly Revenue	Annual Revenue
R1	1,569	2.49	3,906.81	46,881.72
B1	111	6.18	685.98	8,231.76
PBX	0	0	0	0
Total				55,113.48

EXHIBIT HEE-3 Page 2 of 7
DOCKET NO. 971627-TL, FORT WHITE-GAINESVILLE EAS
Estimated Additional Facility Requirements
based on One Way Non-Optional ECS

Docket 971627-TL
ALLTEL
Exhibit HEE-3
Filed: 10/20/98
Page 2 of 7

Originating MOU (Access) 48,724/mo (Conversation) 44,352/mo

One-Way Non-Optional ECS - Assumed stimulation of 200%

44,352 MOU/mo X 2 X 12 = 1,064,448

Requires 2 T1s @ \$7,200 each	\$ 14,400
Annual Carrying Charge	<u>31.36%</u>
Revenue Requirement	\$ 4,516

EXHIBIT HEE-3 Page 4 of 7
DOCKET NO. 971627-TL, FORT WHITE-GAINESVILLE EAS
Estimated Terminating Access Expense
Payable to BellSouth to Terminate ECS Traffic on Fort White - Gainesville

Total Originating Access MOU under ECS (assumed stimulation of 200% - 48,724 x 2)	97,448
BellSouth Terminating Composite Access Rate	.028490
Access Expense per month	2,776
Annual Access Expense	33,312

EXHIBIT HEE-3 Page 5 of 7
DOCKET NO. 971627-TL, FORT WHITE-GAINESVILLE EAS

Additional Local Directory Assistance Expense (payable to BellSouth as operator services provider)

Fort White Access Lines - 1,734

Local DA Calls billed to ALLTEL by BellSouth 9/98 - 2,265

Current Local Calling Scope for Fort White - 44,158

Gainesville Access Lines at 6/98 - 110,088

Local DA Calls - % calls per access lines in current calling scope - 5%

Calling Scope with Gainesville added - 154,246

$5\% \times 154,246 = 7,712$

Current DA Messages = 2,265

Additional DA Messages with Gainesville Added to Calling Scope = 5,447/mo

Additional Annual DA Messages	65,364
Cost Per Message	<u>\$.30</u>
Additional DA	\$19,609

EXHIBIT HEE-2 Page 1 of 6 **REVISED 1/6/99**
DOCKET NO. 971627-TL, FORT WHITE-GAINESVILLE EAS
Economic Impact Statement - ALLTEL Only
Flat-Rate Non-Optional Two-Way EAS with Dedicated Trunks
Extended Area Service Plan

Revenue Requirement to Support Added Investment:

Facility Cost	\$	86,400		
Annual Carrying Chg		31.36%	\$	27,095
Lost Revenues from Access				49,998
Lost B&C Revenues				7,783
Additional DA Expense				19,609
Total Cost of Plan				104,485
Total Revenue derived from 25/25 Plan			55,113	<u>51,414</u>
Estimated Annual Impact to ALLTEL under EAS			(49,372)	<u>(53,071)</u>

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET
NO. 971627-TL EXHIBIT NO. 2
COMPANY/
WITNESS: Kudy
DATE: 1-21-99

Ex 2

EXHIBIT HEE-2 Page 2 of 6
DOCKET NO. 971627-TL, FORT WHITE-GAINESVILLE EAS
Estimated Additional Facility Requirements
Based on Flat-Rate Non-Optional Two-Way EAS (traditional)

Two-Way Non-Optional EAS - Assumed stimulation of 800%*

$$44,352 \text{ MOU/mo} \times 8 \times 12 = 4,257,792$$

Requires 12 T1s @ \$7,200 each	\$ 86,400
Annual Carrying Charge	<u>31.36%</u>
Revenue Requirement	\$ 27,095

*Historically, the Commission has recognized (6) as an appropriate stimulation factor. With the increased Internet usage and the obvious interest among customers in this proceeding for EAS for that purpose, we assumed a higher stimulation factor.

EXHIBIT HEE-2 Page 3 of 6
ALLTEL Florida
Fort White to Gainesville EAS/ECS
Access & B&C Revenue Loss

Docket 971627-TL
 ALLTEL
 Exhibit HEE-2 (Revised)
 Filed: 10/20/98
 Page 3 of 6

Usage

Data

Estimated Miles for Facility Ch.	10
Originating Minutes of Use	48,724
Terminating Minutes of Use	27,854
Originating Messages	17,215

<u>Access Revenue Loss</u>	<u>Monthly</u> <u>Orig. Acces</u>	<u>Monthly</u> <u>Term. Acces</u>	<u>Total</u> <u>Monthly</u> <u>Access</u>	<u>Annual</u> <u>Access</u> <u>Rev. Loss</u>
	\$	\$	\$	\$
CCL Originating	\$ 0.03040	\$ 1,481.21	\$ 1,481.21	\$ 17,774.52
CCL Terminating	\$ 0.03820		\$ 1,064.02	\$ 12,768.27
Local Switching	\$ 0.01770	\$ 862.41	\$ 493.02	\$ 16,265.17
Tandem Switched Termination	\$ 0.00036	\$ 17.54	\$ 10.03	\$ 330.82
Tandem Switched Facility	\$ 0.00004	\$ 19.49	\$ 11.14	\$ 367.57
Tandem Switching	\$ 0.00050	\$ 24.36	\$ 13.93	\$ 459.47
Residual Interconnection Ch.	\$ 0.00221	\$ 107.73	\$ 61.59	\$ 2,031.77
		\$ 2,512.75	\$ 1,653.72	\$ 4,166.47
			\$ 4,166.47	\$ 49,997.58

Billing & Collection Revenue Loss

Percent Traffic Billed B&C by ALLTEL Combined per Message Rate	80% *	\$ 0.0471	\$ 648.59	\$ 7,783.04
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Total Access and Billing & Collection Revenue Loss			\$ 4,815.05	\$ 57,780.63
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* IXCs bill their business customers themselves. We only bill for residential B&C.

EXHIBIT HEE-2 Page 4 of 6
DOCKET NO. 971627-TL, FORT WHITE-GAINESVILLE EAS

Additional Local Directory Assistance Expense (payable to BellSouth as
operator services provider)

Fort White Access Lines - 1,734

Local DA Calls billed to ALLTEL by BellSouth 9/98 - 2,265

Current Local Calling Scope for Fort White - 44,158

Gainesville Access Lines at 6/98 - 110,088

Local DA Calls - % calls per access lines in current calling scope - 5%

Calling Scope with Gainesville added - 154,246

$5\% \times 154,246 = 7,712$

Current DA Messages = 2,265

Additional DA Messages with Gainesville Added to Calling Scope = 5,447/mo

Additional Annual DA Messages	65,364
Cost Per Message	<u>\$.30</u>
Additional DA	\$19,609

EXHIBIT HEE-2 Page 5 of 6
 DOCKET NO. 971627-TL, FORT WHITE-GAINESVILLE EAS
 Revenue Impact from 25/25 Plan

REVISED 1/6/99

		Existing Rate	25% Additive*	Regrouping	New Rate
R1	RG5	9.95	2.49 <u>2.29</u>	N/A	12.44 <u>12.24</u>
B1	RG5	24.70	6.18 <u>6.23</u>	N/A	30.88 <u>30.93</u>
PBX	RG5	47.20	11.80 <u>10.58</u>	N/A	59.00 <u>57.78</u>

*Based on 25% of existing rate since adding Gainesville did not move Fort White to higher rate group. Gainesville's stand-alone rate.

	Access Lines	Additive	Monthly Revenue	Annual Revenue
R1	1,569	2.49 <u>2.29</u>	3,906.81 <u>3,593.01</u>	46,881.72 <u>43,116.12</u>
B1	111	6.18 <u>6.23</u>	685.98 <u>691.53</u>	8,231.76 <u>8,298.36</u>
PBX	0	0	0	0
Total				55,113.48 <u>51,414.48</u>

EXHIBIT HEE-2 Page 6 of 6 **REVISED 1/6/99**
 DOCKET NO. 971627-TL, FORT WHITE-GAINESVILLE EAS

Basic Information as of 8/31/98:

Access Lines - Fort White	R1	1,569
	B1	111
	Centrex	34
	Semi Pub PS	2
	COTE PS	9
	PBX Trunks	0
	Key Lines	3
	Private Lines	3
	WATS	0
	Total	1,734

Calling Mains - Fort White	R1	1,569
	B1	111
	Centrex	34
	Total	1,714

Conversation MOU/mo 44,352

NCTA (NECA) NECA Methodology

Access MOU - Originating 48,724

Access MOU - Terminating 27,854

Originating Messages 17,215

Fort White Calling Scope at 6/30/98 - 44,158 RG 5
 (calling scope 40,000-200,000)
 Alachua, Branford, High Springs, Lake City, and Fort White

Add Gainesville 110,088

Total with Gainesville 154,246 RG 5

Fort White Rates - RG 5

R1	\$ 9.95	25%	\$ 2.49	<u>2.29</u>	These rates are based on 25% of the
B1	24.70		6.18	<u>6.23</u>	Gainesville stand-alone rate.
PBX	47.20		14.80	<u>10.58</u>	

EXHIBIT HEE-3 Page 1 of 7 **REVISED 1/6/99**
DOCKET NO. 971627-TL, FORT WHITE-GAINESVILLE EAS
Economic Impact Statement - ALLTEL Only
Non-Optional One-Way ECS with Dedicated Trunks
Toll Relief Plan

Revenue Requirement to Support Added Investment:

Facility Cost	\$ 14,400		
Annual Carrying Chg	31.36%	\$	4,516
Estimated Lease Cost for T1s - 2 @ \$3,000/mo			72,000
Lost Revenues from Access			49,998
Lost B&C Revenues			7,783
Terminating Access Expense (to BellSouth)			33,312
Additional DA Expense			<u>19,609</u>
Total Cost of Plan			187,218
Estimated Revenue @ 25 cents per message using stimulated messages of 34,416 <u>34,381</u>		403,248	<u>103,140</u>
Estimated Impact to ALLTEL under ECS		-(83,970)	<u>(84,078)</u>

EXHIBIT HEE-3 Page 2 of 7
DOCKET NO. 971627-TL, FORT WHITE-GAINESVILLE EAS
Estimated Additional Facility Requirements
based on One Way Non-Optional ECS

Docket 971627-TL
ALLTEL
Exhibit HEE-3(Revised)
Filed: 10/20/98
Page 2 of 7

Originating MOU (Access) 48,724/mo (Conversation) 44,352/mo

One-Way Non-Optional ECS - Assumed stimulation of 200%

$44,352 \text{ MOU/mo} \times 2 \times 12 = 1,064,448$

Requires 2 T1s @ \$7,200 each	\$ 14,400
Annual Carrying Charge	<u>31.36%</u>
Revenue Requirement	\$ 4,516

EXHIBIT HEE-3 Page 3 of 7
ALLTEL Florida
Fort White to Gainesville EAS/ECS
Access & B&C Revenue Loss

Docket 971627-TL
 ALLTEL
 Exhibit HEE-3 (Revised)
 Filed: 10/20/98
 Page 3 of 7

Usage

Data

Estimated Miles for Facility Ch.	10
Originating Minutes of Use	48,724
Terminating Minutes of Use	27,854
Originating Messages	17,215

<u>Access Revenue Loss</u>	<u>Monthly Orig. Acces</u>	<u>Monthly Term. Acces</u>	<u>Total Monthly Access</u>	<u>Annual Access Rev. Loss</u>
	<u>\$</u>	<u>\$</u>		
CCL Originating	\$ 0.03040	\$ 1,481.21	\$ 1,481.21	\$ 17,774.52
CCL Terminating	\$ 0.03820		\$ 1,054.02	\$ 12,768.27
Local Switching	\$ 0.01770	\$ 862.41	\$ 493.02	\$ 16,265.17
Tandem Switched Termination	\$ 0.00036	\$ 17.54	\$ 10.03	\$ 330.82
Tandem Switched Facility	\$ 0.00004	\$ 19.49	\$ 11.14	\$ 367.57
Tandem Switching	\$ 0.00050	\$ 24.36	\$ 13.93	\$ 459.47
Residual Interconnection Ch.	\$ 0.00221	\$ 107.73	\$ 61.59	\$ 2,031.77
		\$ 2,512.75	\$ 1,653.72	\$ 4,166.47
			\$ 4,166.47	\$ 49,997.58

Billing & Collection Revenue Loss

Percent Traffic Billed B&C by ALLTEL Combined per Message Rate	80% *	\$ 0.0471	\$ 648.59	\$ 7,783.04
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Total Access and Billing & Collection Revenue Loss \$ 4,815.05 \$ 57,780.63

* IXC's bill their business customers themselves. We only bill for residential B&C.

EXHIBIT HEE-3 Page 4 of 7
DOCKET NO. 971627-TL, FORT WHITE-GAINESVILLE EAS
Estimated Terminating Access Expense
Payable to BellSouth to Terminate ECS Traffic on Fort White - Gainesville

Total Originating Access MOU under ECS (assumed stimulation of 200% - 48,724 x 2)	97,448
BellSouth Terminating Composite Access Rate	.028490
Access Expense per month	2,776
Annual Access Expense (x 12)	33,312

EXHIBIT HEE-3 Page 5 of 7
DOCKET NO. 971627-TL, FORT WHITE-GAINESVILLE EAS

Additional Local Directory Assistance Expense (payable to BellSouth as operator services provider)

Fort White Access Lines - 1,734

Local DA Calls billed to ALLTEL by BellSouth 9/98 - 2,265

Current Local Calling Scope for Fort White - 44,158

Gainesville Access Lines at 6/98 - 110,088

Local DA Calls - % calls per access lines in current calling scope - 5%

Calling Scope with Gainesville added - 154,246

$5\% \times 154,246 = 7,712$

Current DA Messages = 2,265

Additional DA Messages with Gainesville Added to Calling Scope = 5,447/mo

Additional Annual DA Messages	65,364
Cost Per Message	<u>\$.30</u>
Additional DA	\$19,609

7,712
- 2,265
<u>5,447</u>

EXHIBIT HEE-3 Page 6 of 7 **REVISED 1/6/99**
DOCKET NO. 971627-TL, FORT WHITE-GAINESVILLE EAS
Revenue Impact from ECS Plan

Total Monthly Conversation MOU	44,352
MOU per Message based on 44,352 MOU divided by 17,215 Msgs	2.58
Projected Conversation MOU based on 200% stimulation (2 x 44,352)	88,794 <u>88,704</u>

Total Projected Messages if same MOU per Message
is assumed ~~34,416*~~ 34,381

* Actually, the holding time per message will likely be longer than the existing 2.58, but it is very difficult to predict this and price it out with any certainty.

~~34,416~~ 34,381 x 25 cents per msg = ~~\$8,604~~ \$8,595 x 12 = \$103,248 \$103,140
Annual Revenue at 25 cents per msg

NOTE: I used a flat 25 cents per message, since the average holding time of 2.58 minutes per message would produce nearly that amount at 10 cents and 6 cents. Most of the customers are residential.

EXHIBIT HEE-3 Page 7 of 7
REVISED 1/6/99
 DOCKET NO. 971627-TL, FORT WHITE-GAINESVILLE EAS

Basic Information as of 8/31/98:

Access Lines - Fort White	R1	1,569
	B1	111
	Centrex	34
	Semi Pub PS	2
	COTE PS	9
	PBX Trunks	0
	Key Lines	3
	Private Lines	3
	WATS	0
	Total	<u>1,734</u>

Calling Mains - Fort White	R1	1,569
	B1	111
	Centrex	<u>34</u>
	Total	1,714

Conversation MOU/mo 44,352

NCTA (NECA) NECA Methodology

Access MOU - Originating 48,724

Access MOU - Terminating 27,854

Originating Messages 17,215

Fort White Calling Scope at 6/30/98 - 44,158 RG 5
 (calling scope 40,000-200,000)
 Alachua, Branford, High Springs, Lake City, and Fort White

Add Gainesville 110,088

Total with Gainesville 154,246 RG 5

Fort White Rates - RG 5

R1	\$ 9.95	25%	\$ 2.49	<u>2.29</u>	These rates are based on 25% of the
B1	24.70		6.18	<u>6.23</u>	Gainesville stand-alone rate.
PBX	47.20		11.80	<u>10.58</u>	

REVISED 1/6/99

EXHIBIT HEE-5
DOCKET NO. 971627-TL, FORT WHITE-GAINESVILLE EAS
PROPOSED RATE FOR ECS
TO RECOVER COST

Total Cost of Plan \$ 187,218

ECS Projected MOU 97,448 88,704/month
(200% stimulation)

~~1,169,376~~ 1,064,448/annual

\$ 187,218 divided by ~~1,169,376~~ 1,064,448 = \$ ~~.16~~ .18 per minute of use

Prehearing Statement

Docket NO. 971627-TL

1. A statement of all pending motions or other matters the party seeks action upon

1. We with the 497 telephone exchange, only seek to call Gainesville, Fl., our community of interest, as a local call, just as the 454 exchange within our same community does. We do endorse the State of Florida's Public Service Commission's suggestion that the 25/25 plan is appropriate.

2. A statement as to any requirement set forth in this order that cannot be complied with, and the reasons therefore.

1. Based upon the recommendations of the Public Service Commission, there is nothing with which we, the users of the 497 exchange cannot comply.

FLORIDA PUBLIC SERVICE COMMISSION
EXHIBIT
NO. 971627-TL EXHIBIT NO. 3
COMPANY: Suett
WITNESS: _____
DATE: 1-11-99

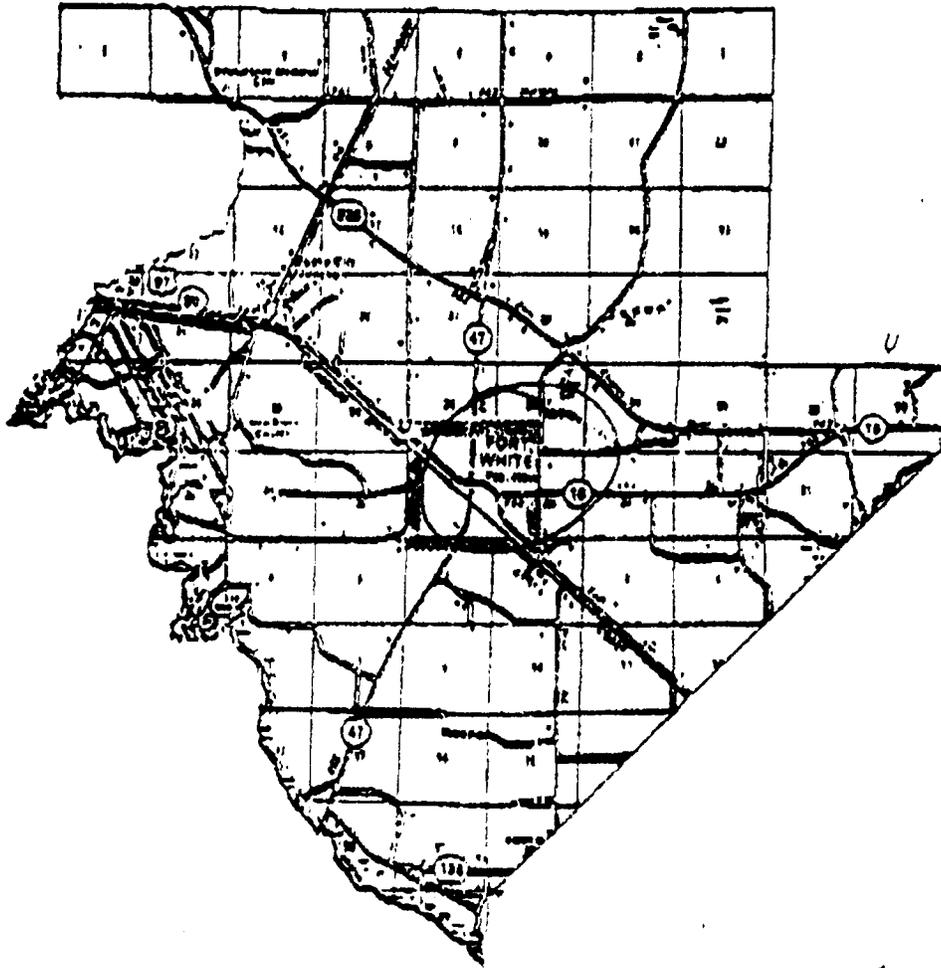
Prehearing Statement

Docket No. 971627-1L

i A description of all known exhibits that may be used by the party.

- A. Exhibits I and IA are maps, supplied by the Columbia County Commissioner's office detailing the boundaries of the Fort White community and further broken down into telephone exchanges.**
- 1. Exhibit I: Is the geographical area of the Fort White community that is in the said exchange of 497 under the area code 904. This area of the community is currently being charged long distance rates when calling Gainesville, Florida. As previously discussed in Tallahassee, September 22, 1998, with Florida Public Service Commission, Alltel, Inc and BellSouth, Inc. it was agreed the majority of the Community of interest is in Gainesville, Florida.**
 - 2. Exhibit IA: Is the geographical area of the balance of the community of Fort White that is in the said exchange of 454 under the area code of 904. This area of Fort White has local access to Gainesville, Florida with no additional long distance charges being impinged.**

EXHIBIT 1



497

Prehearing Statement

Docket No. 971627-1L

i. A statement of basic position in the proceeding.

Our belief is that the long distance charges being impinged on the residents and businesses of the Fort White area of Southern Columbia County (not being limited to the city limits of Fort White, FL.) who have the 497 telephone exchange and the 32038 zip code are discriminatory and create a hardship for many people living in this area where the majority of the Community of Interest is in Gainesville, Florida. While the residents and business in the Fort White community, in the 454 exchange and the zip code 32038, have local access to Gainesville, Florida.

Prehearing Statement

Docket No. 971627-TL

1. A statement of each question of fact the party considers at issue, the party's position each such issue, and which of the party's witnesses will address the issue.

1. The fact is that the majority of the Community of interest for the community of Fort White, located in the southern end of Columbia County with a postal zip code of 32038 is in Gainesville, Florida.

2. The fact is that the community of Fort White has two telephone exchanges, 454 and 497, both under the area code of 904. The 454 exchange can access Gainesville as a local call, Whereas the 497 exchange is charged a per minute toll to access the same areas of Gainesville.

3. The fact is the toll charges for the 497 exchange when calling Gainesville appears to be discriminatory and does create an economic hardship for most residents and small businesses in the 497 exchange since the majority of the Community of interest is in Gainesville.

2 The witnesses will be Mr. Fruit George , Mayor of Fort White, and Mr. J. Michael Zimmerman, President , Cruise & Tour Emporium, Inc. We the witnesses will be prepared to answer questions pertaining to any and all the facts listed above.

3. Being this is a public hearing, we would like to ask the court if it would be possible for the attending citizens of Fort White to give verbal testimony without being listed as a witness on this document.

Prehearing Statement

Docket NO. 971627-TL

1. A statement of each question of law the party considers at issue and the party's position on each such issue.

1. There has been nothing illegally done among all parties concerned. It appears, however, that the 497 exchange is being discriminated against in terms of having to pay a toll to contact the community of interest whereas the 454 exchange within the same community accesses the same community of interest as a local call. We, the residents and small businesses currently in the 497 exchange, are requesting equality to the 454 exchange and being granted economic relief.

Prehearing Statement

Docket NO. 971627-TL

1. A statement of each policy question the party considers at issue, the party's position on each such issue, and which of the party's witnesses will address the issue.

1. We feel that it is discriminatory for the residents and business of the same zip code within the same community to have varying telephone charges within the same community of interest, one being long distance and on being local. We are requesting that the court rule in our favor to make the 497 telephone exchange local to our community of interest as is the 454 exchange.

2. Witnesses on this issue: Mr. Truit George, Mayor of Fort White, and J. Michael Zimmerman, President of Cruise & Tour Emporium.

Prehearing Statement

Docket NO. 971627-TL

1. A statement of issues that have been stipulated to by the parties.

1. Parties involved are Alltel, Inc., Bell South Inc., the State of Florida, Public Service Commission, and the residents and businesses of the 497 telephone exchange in southern Columbia County including but not limited to Fort White, Florida in the 32038 zip code area.

2. Both telephone companies agreed on September 22, 1998, to examine their connect and disconnect charges and Alltel agreed to report their findings to the Public Service Commission. In addition, the State of Florida Public Service Commission has suggested that the 25/25 plan man be the most equitable solution for all parties. The residents and business within the 497 exchange area who have been contacted are in favor of this program.