

FLORIDA PUBLIC SERVICE COMMISSION

VOTE SHEET

MAY 18, 1999

RE: DOCKET NO. 950778-TL - Petition to initiate investigation of potential changes to Rules 25-4.066 through 25-4.080, F.A.C. by BellSouth Telecommunications, Inc.

Issue 1: Should this docket be closed?

Recommendation: Yes, this docket should be closed. The customer satisfaction survey sought by BellSouth is not an adequate measure of the quality of service provided by LECs. The petition filed by BellSouth does not encompass the changes in the telecommunications regulatory environment that have occurred since the company filed its petition.

MODIFIED

Approved with the understanding that customer satisfaction surveys will be considered in the rule.

COMMISSIONERS ASSIGNED: Full Commission

COMMISSIONERS' SIGNATURES

MAJORITY

DISSENTING

[Handwritten signatures in majority column]

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REMARKS/DISSENTING COMMENTS:

DOCUMENT NUMBER-DATE

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FPSC-RECORDS/REPORTING