# REQUEST TO ESTABLISH DOCKET (PLEASE TYPE)

(PLEASE TIPE)									
Date May 21, 1999 Docket No. 990672-TX									
1. Division Name/Staff Name <u>Communications/Isler</u>									
2. OPR Communications/Isler									
3. OCR Legal Services/K. Pena; C. Bedell									
4. Suggested Docket TitleCancellation by Florida Public Service Commission of Alternative Local									
Exchange Certificate No. 5751 Issued to DPI-Teleconnect, L.L.C., for Violation of Rules 25-4.0161, F.A.C.,									
Regulatory Assessment Fees; Telecommunications Companies and 25-22.005(7), F.A.C., Noticing Address Files									
5. Suggested Docket Mailing List (attach separate sheet if necessary)									
A. Provide NAMES ONLY for regulated companies or ACRONYMS ONLY regulated industries, as shown in Rule 25-22.104, F.A.C.									
B. Provide COMPLETE name and address for all others. (Match representatives to clients.)									
1. Parties and their representatives (if any)									
David M. Pikoff									
DOVIG N. FIROIT									
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·									
2. Interested Persons and their representatives (if any)									
6. Check one:									
XX Documentation is attached.									
Documentation will be provided with recommendation.									
I:\PSC\RAR\\P\ESTDKT.									
PSC/RAR 10 (Revised 01/96)									

DOCUMENT NUMBER-DATE 06534 MAY 24 A

State of Florida Public Service Commission

> 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0870

> > DPI-Teleconnect, L.L.C. 1290 Gulf Blvd., Suite 2007 Clearwater FL 38767-2742

> > > DPI-290 3376 2023 1399 19 05/05/99
> > > RETURN TO SENDER
> > > DPI TELECONNECT INC
> > > MOVED LEFT NO ADDRESS
> > > UNAGLE TO FORWARD
> > > RETURN TO SENDER

APR 3 0 '99

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## Operational Support Systems (OSS) Commission Workshop

May 5 and 6, 1999 - 9:30 a.m. Room 148, Betty Easley Conference Center

On the first day of this workshop, we will concentrate on the status of the individual ILECs' OSS, any planned enhancements, and compare the ILECs' OSS systems in Florida. The second day of the workshop will be dedicated to presentations by ALECs on their OSS capabilities and interfaces. Additionally, the Florida Competitive Carriers Association (FCCA) and KPMG will make presentations regarding independent third-party OSS testing.

ILEC presentations will be separated into three areas: 1. Service Establishment Orders; 2. Move, Add and Change Orders; and 3. Repair Orders. Some additional, limited comments are also planned on third-party OSS testing. Thus, each ILEC will make a separate presentation to address each order type for a total of three separate presentations. BellSouth will present first for each category, followed by GTE and Sprint. Please be aware that the times scheduled herein for the ILECs for each of the three categories are only guidelines and are not intended to focus attention on any particular category. The times set forth for the three categories are subject to change as necessary to accommodate ILEC presentations. Due to the expected length of the ILEC presentations, questions for ILEC presenters should be reserved for the brief Question and Answer Session scheduled at the end of Day 2.

Presenters are asked to have copies of their presentations available for distribution at the workshop. All presentations, ILEC and ALEC, should follow the format set forth in the Notice of Commission Workshop:

#### Presentation Format

- 1. Transaction Type
- 2. System(s) Used
- 3. By Step:

Function(s) Performed Method (Manual or Electronic) Edit Checks and Fallout Correction

- 4. Flow-Through/Reliability Measures
- 5. Time Required to Complete Order (Elapsed Time, Work Time)

#### COMMISSION WORKSHOP AGENDA

#### **Operational Support Systems (OSS)**

May 5-6, 1999

## Wednesday, May 5, 1999

9:30 - 9:35 A.M.

**Opening Remarks** 

Chairman Joe Garcia

## **ILEC PRESENTATIONS**

9:35 - 11:00 A.M.

SERVICE ESTABLISHMENT ORDERS

BellSouth

William Stacy Jerry Holland

GTE Sprint

John Felz

11:00 - 11:15 A.M. Break

11:15 A.M. - 12:30 P.M.

Resume ILEC Presentations

Stacy, Holland, Felz

12:30 - 1:15 P.M.

Lunch

1:15 - 3:15 P.M.

MOVE, ADD AND CHANGE ORDERS Stacy, Holland, Felz

3:15 - 3:30 P.M.

Break

3:30 - 5:30 P.M.

**REPAIR ORDERS** 

Stacy, Holland, Felz

5:30 P.M.

Conclude

Thursday, May 6, 1999

#### OSS Workshop Agenda, continued

# **ALEC PRESENTATIONS**

9:00 - 11:00 A.M.

AT&T

Jay Bradbury

11:00 A.M. - 12:15 P.M.

MCI WorldCom

Bryan Green

12:15 - 1:00 P.M.

Lunch

1:00 - 2:00 P.M.

Supra

Carol Bentley

**Brad Hamilton** 

2:00 - 2:45 P.M.

**TCCF** 

Cathy Leo

Andrea K. Welch

2:45 - 3:00 P.M.

**Break** 

3:00 - 3:45 P.M.

SEACLEC

Alternative Phone

Jeff Roaderick

TBA

TBA

3:45 - 4:45 P.M.

**FCCA** 

Joe Gillan

4:45 - 5:30 P.M.

**KPMG** 

Steve Minning

5:30 - 5:45 P.M.

Question & Answer Session

All Participants

5:45 P.M.

Conclude

FFB 2 5 1999

EC-

	February 25, 1999	Chiu
TO:	Rick Moses, Division of Communications	
FROM:	Nonnye Grant, Division of Records and Reporting	
RE:	Returned Mail	
the followi	ve received returned mail from the United States Post Office of the Company: 2nd REQUEST (NOTE DOCKET IS PENDING FOR A NAME LECONNECT, INC. (TX249)	25/
	ost Office returned the mail on the above Company stating the	
following r	eason(s):	
	Addressee Unknown  XXX Attempted - Not Known  Box Closed - No Order  Forwarding Order Expired  Insufficient Address  Moved, Left No Forwarding Address  No Forward Order on File	

Moved, Left No Forwarding Address
No Forward Order on File
No Mail Receptacle/Vacant
No Such Person or Number
No Such Office in State
No Such Street
Not at this Address
Refused
XXX Return to Sender
Return for Better Address
Unable to Forward
Unable to Locate
Unclaimed
Undeliverable as Addressed

Please furnish us with a current address, both for <u>mail and location</u>.

Also, we need to have <u>new phone</u> and <u>fax numbers</u> since they have moved. Should you not be able to get a current address, can staff initiate proceedings to have the Company's certificate canceled?

\_\_\_\_ Verification of Address furnished by Post Office

Copy of returned envelope attached for your information.

Vacant

/nbg
Attachment(s)

ce Commission d. 99-0870



TX249
DPI-Teleconnect, Inc.
1290 Gulfablyd., Suite 2007
Clearwater, FL 33767-2742

12-23-98 2 NO Reg 2-25-99

990134 - ky for name chez to DPI- seleconnect, Li.C.

From: Beth Keating

To: Kay Flynn, Rick Moses Subject: fwd: More Returns - FYI -----

===NOTE========1/14/99==3:18pm== I just got in a few returned letters from the notice of the Comment period for the GTE/BellAtlantic merger IA/workshop that have no forwarding address:

DPI-Teleconnect, Inc. / 1290 Gulf Blvd., Suite 2007 Clearwater, FL 33767-2742

USA Tele Corp. 351 South Cypress Road, Suite 402 Pompano Beach, FL 33069

Telenet of South Florida, Inc. 10422 Taft Street Pembroke Pines, FL 33026-2819

Fwd=by:=Kay=Flynn=====1/14/99==4:14pm==Fwd to: Beth Keating CC: Nonnye Grant, Rick Moses .......... Thanks--I'll pass on to Rick.

#### DPI-Teleconnect - RAR also received some returned mail; we've advised CMU.

USA Tele Corp. - we haven't received returned mail for this company.

Telenet - We have a docket open to cancel this company's certificate.

#### Kay

Fwd∍ Fwd													=	=	1	/	1	4	/	9	9	=	=	4	:	1	4	p	m	=	=
FYI	• •	•	• •	• •	•	•	•	•	• •	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•

## MEMORANDUM

December 23, 1998

TO: Rick Moses, Division of Communications
FROM: Nonnye Grant, Division of Records and Reporting $MS$
RE: Returned Mail
We have received returned mail from the United States Post Office on the following Company: <u>lst request</u> NOTE: CERTIFICATE EFFECTIVE 12-5-98 DPI-TELECONNECT, INC (TX249)
The Post Office returned the mail on the above Company stating the
following reason(s):
Addressee Unknown  XXX Attempted - Not Known  Box Closed - No Order  Forwarding Order Expired  Insufficient Address  Moved, Left No Forwarding Address  No Forward Order on File  No Mail Receptacle/Vacant  No Such Person or Number  No Such Office in State  No Such Office in State  Not at this Address  Refused  XXX Return to Sender  Return for Better Address  Unable to Forward  Unable to Forward  Unable to Locate  Unclaimed  Undeliverable as Addressed  Vacant  Verification of Address furnished by Post Office
Please furnish us with a current address, both for mail and location.
Also, we need to have <u>new phone</u> and <u>fax numbers</u> since they have moved. Should
you not be able to get a current address, can staff initiate proceedings to have
the Company's certificate canceled?  Copy of returned envelope attached for your information.

/nbg Attachment(s)

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ulevard 399-0870	00:23 11/17/	98 TEH AL 32	301)
DPI-Teleca 1290 Gulf Clearwate	Nonect, Inc. Blvd., Suite 2007 FL 33767-2742	المحراث	
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		) SUCH HUNGER . NO.——CARR/IN	IT.—DATE——

Contificale off 12-5-98 1si Reg 12-23 98