## FLORIDA PUBLIC SERVICE COMMISSION

DATE JUN 1 <u>4</u> 1999

DEPOSIT

D152<sup>MR</sup>

2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850

CI<sup>2</sup>, Inc., a Georgia Corporation

#### APPLICATION FOR AUTHORITY

**TO PROVIDE** 

ALTERNATIVE LOCAL EXCHANGE SERVICE

WITHIN THE STATE OF FLORIDA

1

#### COVER LETTER FOR CLEC APPLICATION FOR FLORIDA

# 990769-TX

Dear Ms. McCoy

 ${\rm CI}^2$ , Inc. has correctly attached all exhibits accordingly. Wherefore, the tariff has also been forwarded along with this Application. An original and 15 copies of this application has been enclosed for your review. Thank you for your consideration of  ${\rm CI}^2$ , Inc. as a Telecommunications Service Provider (CLEC).

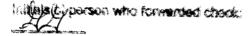
Please contact Nefertari Swainson at (770)425-2267 x-236 for any questions concerning this Application.

This  $7^{\text{TH}}$  day of June, 1999.

Willa Andrella Bayli; President/CEO



Check received with filing and forwarded to Fiscal for deposit. Part is a forward a copy of check to their with proof of deposit.



DOCUMENT NUMBER-DATE

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## FLORIDA PUBLIC SERVICE COMMISSION

2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850

CI<sup>2</sup>, Inc., a Georgia Corporation

APPLICATION FOR AUTHORITY

TO PROVIDE

ALTERNATIVE LOCAL EXCHANGE SERVICE

WITHIN THE STATE OF FLORIDA

,

#### **APPLICATION (FLORIDA)**

- 1. This is an application for (check one):
  - (**x**) Original certificate (new company)
  - () Approval of transfer of existing certificate:
  - () Approval of assignment of existing certificate:
  - () Approval of transfer of control:
- 2. Name of Company: **Cl<sup>2</sup>, Inc.**
- 3. Name under which applicant will do business (fictitious name, etc.) **Cl<sup>2</sup>, Inc.**
- 4. Official mailing address: 200 Galleria Pkwy., Suite 1550 Atlanta, GA 30339
- 5. Florida address: N/A.
- 6. Structure of organization;
  - () Individual

() Other

- (x) Foreign Corporation
- () Limited Partnership
- ( ) Corporation( ) Foreign Partnership
- () General Partnership
- 7. If individual, provide: N/A
- 8. If <u>incorporated in Florida</u>, provide proof of authority to operate in Florida: N/A.
- 9. If <u>foreign corporation</u>, provide proof of authority to operate in Florida:

#### Certificate of Authority: Exhibit A

- (a) The Florida Secretary of State Corporate Registration number: **F99000001551.**
- 10. If <u>using fictitious name-d/b/a.</u> provide proof of compliance with fictitious name statute (Chapter 865.09, FS) to operate in Florida: **N/A.**
- 11. If <u>a limited liabilily partnership</u>, provide proof of registration to operate in Florida: **N/A**.
- 12. <u>If A partnership, provide name, title and address of all partners and a copy of the partnership agreement.</u> N/A.

- 13. <u>If a foreign limited partnership</u> provide proof of compliance with the foreign limited partnership statute (Chapter 620.169, FS), if applicable. **N/A** 
  - (a) The Florida registration number:

Provide FEID Number (if applicable) 582165936

- 14. Provide the following (if applicable):
  - (a) Will the name of your company appear on the bill for your services? (x) Yes () No
  - (b) If not, who will bill for your services? **N/A**.
  - (c) How is this information provided? N/A
- 15. Who will serve as liaison to the Commission with regard to the following?
  - (a) <u>The application:</u>

Name: Pat Dixon

Title: General Counsel

Address: 200 Galleria Parkway, Suite 1550

City/State/Zip: Atlanta, GA 30339

Telephone No.: (770) 425-2267 Fax No.: (770) 425-1338

Internet E-Mail Address: nswainson@ci2.com

Internet Website Address: <u>www.ci2.com</u>

(b) Official point of contact for the ongoing operations of the company

Name: Sharon Mendon

Title: Operations Manager

Address: 200 Galleria Pkwy, Suite 1550

City/State/Zip: Atlanta, GA 30339

Telephone No.: (770) 425-2267 Fax No.: (770) 422-1338

Internet E-Mail Address: smendon@ci2.com

Internet Website Address: www.ci2.com

(c) <u>Complaints/inquiries from customers:</u>

Name:	Charles Overall			
Title:	Telecommunications Manager			
Address:	Same as above			
Telephone No	D.: 1 (888) 657-FAST Fax No.: (770) 422-1338			
Internet E-Mail Address: Coverall@ci2.com				
Internet Website Address: www.ci2.com				

- 18. List the states in which the applicant:
  - (a) has operated as an alternative local exchange company: None
  - (b) has applications pending to be certificated as an alternative local exchange company. **None.**
  - (c) is certificated to operate as an alternative local exchange company. None
  - (d) has been denied authority to operate as an alternative local exchange company and the circumstances involved. **None**
  - (e) has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved: None
  - (f) has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved. **None**
- Submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed).
   A proposed tariff will be submitted one day prior to the day we will begin providing service.
- 20. Submit the following:

#### A. **Financial capability.**

The application **should contain** the applicant's audited financial statements for the most recent 3 years. If the applicant does not have audited financial statements, it shall so be stated.

The unaudited financial statements should be signed by the applicant's chief executive officer and chief financial officer <u>affirming that the financial statements</u> <u>are true and correct</u> and should include:

Cl<sup>2</sup> is a new entrant in the telecommunication service market. A current financial balance sheet, income statement, and statement of retained earnings has been attached as Exhibit B.

- 1. the balance sheet;
- 2. income statement; and
- 3. statement of retained earnings.

NOTE: This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

Further, the following (which includes supporting documentation) should be provided:

1. A<u>written explanation</u> that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.

Cl<sup>2</sup> has the financial soundness and ability to provide Intrastate telecommunications services within the state of Florida.

Cl<sup>2</sup> is authorized to issue 100,000 shares of common stock and has issued 10,000 shares of common stock. Cl<sup>2</sup> stock has not gone public.

2. A <u>written explanation</u> that the applicant has sufficient financial capability to maintain the requested service.

Cl<sup>2</sup> has the financial soundness and ability to provide Intrastate telecommunications and maintain the requested service.

Cl<sup>2</sup> is authorized to issue 100,000 shares of common stock and has issued 10,000 shares of common stock. Cl<sup>2</sup> stock has not gone public.

3. A. A <u>written explanation</u> that the applicant has sufficient financial capability to meet its lease or ownership obligations.

Cl<sup>2</sup> has the financial soundness and ability to meet its lease and ownership obligations.

 $Cl^2$  is authorized to issue 100,000 shares of common stock and has issued 10,000 shares of common stock.  $Cl^2$  stock has not gone public.

- B. Managerial capability; give resumes of employees/officers of the company that would indicate sufficient managerial experiences of each. **Exhibit C.**
- C. Technical capability; give resumes of employees/officers of the company that would indicate sufficient technical experiences or indicate what company has been contracted to conduct technical maintenance. **Exhibit D.**

#### \*\* APPLICANT ACKNOWLEDGMENT STATEMENT\*\*

REGULATORY ASSESSMENT FEE: I understand that all telephone companies must pay a regulatory assessment fee in the amount of <u>.15 of one percent</u> of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.

- 2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of <u>two and one-half percent</u> on all intra and interstate business.
- 3. **SALES TAX:** I understand that a seven percent sales tax must be paid on intra and interstate revenues.
- 4. **APPLICATION** FEE: I understand that a non-refundable application fee of \$250.00 must be submitted with the application.

UTILITY OFF	ICIAL ANDRELLA BAYLIS
Signature	THUNALLET Selex
Date:	6/7/99
Title:	President/CEO
Address:	200 Galleria Pkwy Atlanta, GA  30339
Telephone No	(770) 425-2267

Fax No. (770) 425-1338

APPENDIXES:

A - CERTIFICATE SALE, TRANSFER, OR ASSIGNMENT STATEMENT B -CUSTOMER DEPOSITS AND ADVANCE PAYMENTS C - CURRENT FLORIDA INTRASTATE NETWORK D - AFFIDAVIT - FLORIDA TELEPHONE EXCHANGES AND EAS ROUTES -GLOSSARY

#### "APPENDIX A"

#### CERTIFICATE TRANSFER, OR ASSIGNMENT STATEMENT

1.	(Name)	N/A	of
	(Title)		
	(Name of Comp	oany)	
	and current hole	der of Florida Public Service Com	mission Certificate Number
	have reviewed	this application and join in the peti	tioner's request for a:
	() transfer		
	() assignment		
	of the above-me	entioned certificate.	



\* APPENDIX B \*\*

CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be provided in one of the following ways (applicant, please I check one):

- (x) The applicant will not collect deposits nor will it collect payments for service more than one month in advance.
- () The applicant intends to collect deposits and/or advance payments for more than one month's service and will file and maintain a surety bond with the Commission in an amount equal to the current balance of deposits and advance payments in excess of one month. (The bond must accompany the application.)

UTILITY OFF	ICIAL ANDRELLA BAYLIS
Signature	Sitte Altation
Date:	617199
Title:	President/CEO
Address:	200 Galleria Pkwy Atlanta, GA 30339
Telephone No	o. (770) 425-2267

Fax No. (770) 425-1338

#### \*\* APPENDIX C

#### CURRENT FLORIDA INTRASTATE SERVICES

Applicant has () or has not (**x**) previously provided intrastate telecommunications in Florida.

If the answer is <u>has</u>, fully describe the following:

- a) What services have been provided and when did these services begin?
- b) If the services are not currently offered, when were they discontinued?

UTILITY OFF	CIAL ANDRELLA BAYLIS
Signature:	file Michel Takes
Date:	6/7/99
Title:	President/CEO
Address:	200 Galleria Pkwy, Suite 1550 Atlanta, GA 30339
Telephone No	. (770) 425-2267
Fax No.	(770) 4251338

\*\* APPENDIX D \*\*

#### AFFIDAVIT

By my signature below, 1, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide alternative local exchange company service in the State of Florida. I have read the foregoing and declare that, to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

Further, I am aware that, pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant In the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083."

UTILITY OFF	ICIAL ANDRELLA BAYLIS
Signature	And called the fill
Date:	6/7/90
Title:	President/CEO

Address: 200 Galleria Pkwy, Suite 1550 Atlanta, GA 30339

Telephone No. (770) 425-2267

Fax No. (770) 425-1338



FLORIDA DEPARTMENT OF STATE Katherine Harris Secretary of State

March 24, 1999

NEFERTARI SWAINSON CI2, INC. 200 GALLERIA PKWY., SUITE 1550 ATLANTA, GA 30339

Qualification documents for CI2, INC. were filed on March 24, 1999 and assigned document number F99000001551. Please refer to this number whenever corresponding with this office.

Your corporation is now qualified and authorized to transact business in Florida as of the file date.

A corporation annual report will be due this office between January 1 and May 1 of the year following the calendar year of the file date. A Federal Employer Identification (FEI) number will be required before this report can be filed. If you do not already have an FEI number, please apply NOW with the Internal Revenue by calling 1-800-829-3676 and requesting form SS-4.

Please be aware if the corporate address changes, it is the responsibility of the corporation to notify this office.

Should you have any questions regarding this matter, please telephone (850) 487-6091, the Foreign Qualification/Tax Lien Section.

Lee Rivers Document Specialist Division of Corporations

Letter Number: 799A00014705

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CI2,	Inc.		·• ••	د. ۱۹۹۰ - محمد برویونو به این	and and a second se The second se	•••
words or abbrev	pration; must include the word "In viations of like import in languag or partnership if not so contained	e as will clearly in	dicate that	NY", "CORPORATI it is a corporation inst	ON" or tead of a	
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(State or country	y under the law of which it is inco	prporated)	•	(FEI number, if app	plicable)	•
Febru	ary 7, 1995	5. Pe	rpetual	L		
(Da	te of incorporation)	(Duratio	on: Year co	orp. will cease to exis	t or "perpetual")	
"Upo	n Qualification"	· ••	• •••	· · ·	• • •	
	t transacted business in Florida.) (	SEE SECTIONS	507.1501, 6	07.1502 and 817.155	, F.S.)	
200 G	alleria Pkwy, Suite	1550				
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	(Curren	t maning address)			HAA 21	
	vide Telecommunicat	ion Servic	es.		SSE	T
	s) of corporation authorized in ho			ried out in state of Flo	prida) T	0
_	-		•			
Name and stre	eet address of Florida registe	red agent: (P.O.	Box or M	lail Drop Box <u>NOT</u>		
Name:	CT Corporation S	ystem				
-	1200 South Pine I	sland Rd.				
fice Address:						
-	Plantation, FL		, Florida,	33324 (Zip code)		
				(Zip code)		
Revistered of	gent's acceptance:					
. ICENICICU X	tent a acceliance:					

and accept the obligations of my position as registered agent.	JENNIFER F AULTMAN ASSISTANT SECRETARY
(Registered agent's	

11 superched is a certificate of existence duly authenticated, not more than 90 days prior to delivery of this application to the Department of State, by the Secretary of State or other official having custody of corporate records in the jurisdiction under the law of which it is incorporated.

resses of o	fficers and/or directors:	(Street address UNLY -	P.O. Box NOT acceptab	
ORS (Street add	iress only - P.O. Box N	OT acceptable)		
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<u>Ann Fann</u> i	ln			
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			ditional officers and/or of	lirectors.
<u>MAR</u>	ela saile	)	number 12 of the senti	
	ORS (Street add n:	Ann Fannin Ann Fannin Ann Fannin Same address as above Andress as above	ORS (Street address only - P.O. Box NOT acceptable)         m:         m:         RS (Street address only - P.O. Box NOT acceptable)         Andrelia Baylis         200 Galleria Pkwy., Suite 1550         Atlanta, GA 30339         ::         Ann Fannin         Same address as above         Same address as above         Same address as above         Ann Fannin         Same address as above	RS (Street address only - P.O. Box NOT acceptable) Andrelia Baylis 200 Galleria Pkwy., Suite 1550 Atlanta, GA 30339

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# EXHIBIT B

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## CI2, Incorporated

## **Balance Sheet**

## For the period ended December 31, 1998

		12 Months Ended ec. 31, 1998
Assets		
Current Assets	•	
Cash	\$	93,940.69
Accounts Receivable (Net)		2,831,168.00
Deposits		14,967.64
Organizing Expenses	<u></u>	2,500.00
Total Current Assets		2,942,576.33
Property and Equipment		
Real Estate		2,045,083.00
Furniture and Fixtures		47,321.86
Computer Equipment		169,390.66
Less: Accumulated Depreciation		(61,442.28)
Net property and equipment		2,200,353.24
Total Assets	<u>\$</u>	5,142,929.57
Liabilities		
Current Liabilities		
Accounts Payable	\$	1,115,825.49
Notes Payable		390,065.75
Accrued Payroll		28,640.81
Deferred Revenue		2,000,000.00
Total Current Liabilities		3,534,532.05
Total Liabilities	<u> </u>	3,534,532.05
Equity		
Capital Stock		19,970.00
Additional Paid-in Capital		30,952.97
Retained Earnings (Deficit)		1,557,474.55
Total Equity		1,608,397.52
Total Liabilities		
and Equity	<u>\$</u>	5,142,929.57

## CI2, Incorporated Combined Statement of Income

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## and Retained Earnings

## For the period ended December 31, 1998

	12 Months Ended Dec. 31, 1998	Pct
Revenue	•	
Contract Income 8 (A).	\$ 0.00	0.00
Contract Income Non 8 (A)	7,049,654.25	(100.00)
Total Sales	7,049,654.25	(100.00)
Cost of Sales		
Cost of Contract Income 8 (A)	0.00	0.00
Cost of Contract Income Non 8 (A)	3,587,688.13	(50.89)
GSA IFF Fee	56,658.85	(0.80)
Total Cost of Sales	3,644,346.98	(51.70)
Gross Margin	3,405,307.27	(48.30)
General and Administrative		
Personnel	1,148,180.48	(16.29)
Administration	590,226.78	(8.37)
Occupancy	183,638.32	(2.60)
Marketing	297,430.68	(4.22)
Total General and		
Administrative	2,219,476.26	(31.48)
Other Income and Expenses		
Interest Income	9,067.52	(0.13)
Unrealized Gain	0.00	0.00
Interest Expense	29,759.00	(0.42)
Deprec. & Amortiza. Exp.	14,347.61	(0.20)
Total Other Income		
and(Expenses)	35,039.09	(0.50)
Net income before taxes	1,150,791.92	(16.32)
Loss on Investment	128,496.00	(1.82)
Net Income (Loss)	<u>\$ 1,022,295.92</u>	(14.50)
Beginning retained earnings	<b>\$</b> 535,178.63	(7.59)
Net income	1,022,295.92	(14.50)
nding retained earnings	<u>\$ 1,557,474.55</u>	(22.09)

#### CI2, Incorporated

#### Statement of Cash Flows

#### For the Twelve Months Ended December 31, 1998

#### Increase (Decrease) in Cash and Cash Equivalents

#### CASH FLOWS FROM OPERATING ACTIVITIES

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Net Income	\$	5	1,022,297
Adjustment to reconcile net income			
to net cash provided by			
operating activities			
Depreciation Expense	14,347		
Change in Assets and Liabilities:			•
(Decrease) in accounts receivable	1,289,417		
(Decrease) in investments	128,496		
(Decrease) in accounts payable	(2,213,609)		
(Decrease) in other liabilities	(14,601)		
(Decrease) in income taxes	(409,607)		
Increase in deferred revenue	532,155		
Total Adjustments		_	(673,402)
Net Cash Provided by Operating Activities			348,895
CASH FLOWS FROM INVESTING ACTIVITIE Additional paid in captial Net Cash Used in Investing Activities	<u>:S</u> (281,982)		(281,982)
CASH FLOWS FROM FilNANCING ACTIVITI Purchase of equipment Acquisition of capital assets Payments on notes	<u>ES</u> (354,480) (109,159) (293,934)		
Net Cash Provided by Financing Activities		-	(757,573)
Net (Decrease) in Cash and Cash Equivale	ents		(690,660)
Cash and Cash Equivalents at Beginning of	of Year	-	784,600
Cash and Cash Equivalents at December	31, 1998	\$	93,940

#### WILLA ANDRELLA BAYLIS 843 MARY ANN DRIVE MARIETTA, GEORGIA 30068 (170 425-2267) OFFICE (770 565-9371) HOME

#### **EDUCATION** Bachelor of Science in Business Administration and Accounting (1976). Tennessee State University. Nashville, TN. Masters of Business Administration-Finance (1980). Roosevelt University, Chicago, Illinois.

#### EXPERIENCE

#### PRESIDENT/CEO CI<sup>2</sup>, Inc

#### April 1995 to Present Marietta, Georgia

July 1989-April 1995

Atlanta, Georgia

 $CI^2$ , Inc is a minority and woman owned corporation certified under the Small Business Administration (SBA), 8(a) program through the year 2004. Since its inception,  $CI^2$  has designed, deployed and maintained numerous technology-oriented solutions which enables clients to substantially expand communications and database access capabilities; configure and manage customized cost effective Local Area Networks and Wide Area Networks; integrate open architecture document imaging systems into existing LAN & WAN's.  $CI^2$  has a distinguished track record of providing stank alone LAN based PC workstations across platforms supported by DOS, Windows NT, Windows and OS/2.

#### Account Manager

**Information Systems of America** 

Responsible for all activities related to the development, enhancement, maintenance and customer education of mainframe accounting software products (ABC) installed in over 40% of America's largest insurance companies. Created and conducted educational and sales seminars and courses for both new and advanced functional Maintain highest possible rating- for classroom instruction. system users. Approved all specification for enhancements and fixes, and responsible for system quality including- all system documentation (12 volumes). Frequently involved in hotline support for functional problems or creative alternatives for customized processing requirements. Responsible for creating and implementing the three-year product plan that called for the development of two new products (PC Platform) and comprehensive technological update of the existing systems. Completed many special projects including 3rd party software acquisitions for the purpose of integrating them into ISA's products. Prepared marketing materials, price lists and wrote multiple articles for the Product Line News, a formal monthly newsletter issued to over 2000 clients and prospects. Expert user of Lotus, DOS, Q&A, Hotshot, Storyboard, Quattro, TSO, Excel, Infront, Windows, and Autotester Plus.

#### Financial Analyst Hewlett Packard

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#### April 1988-July 1989 Atlanta, Georgia

Duties include Regionwide Statistical Sampling; Quarterly and Annual Schedules; Inventory Price Revision; Aco Accounting; Monitoring and maintaining the Cabling Inventory Operation and Mat Inventory Systems. Duties included closing the Systems on a monthly basis.

#### Senior Financial Analyst

Seimens Energy & Automation, Inc.

#### March 1984-April 1988 Alpharetta, Georgia

Duties include preparation and consolidation of the Monthly Financial Statements, Rolling Operating Forecast, graphs, and timely submission of appropriate data to the Corporate headquarters. Issuance of the Financial Statements, reviews and analysis of the Financial position of the division and the issuance of the results on a monthly basis. Coordination of the visitive Budgets. Also wrote and used several financial models (i.e. EPS, ENFIRE DYNAPISAN, LOTUS, KOLA GRAPHICS). JOHN M. WEAVER 26801 Georgia Highway 85 Senoia, Georgia 30276 (770) 599 0597 (Home) (404) 464 9334 (Work) Weaverjo@usarc-emh2.army.mil Weaverj@Mindspring.com

#### OBJECTIVE

A position as a Project Manager providing telecommunications services.

#### PROFESSIONAL EXPERIENCE SUMMARY

Twenty plus years in the U.S. Army specializing in providing voice and data services in both commercial and tactical environments. Possess strong managerial and supervisory skills. Proficient in MS Office applications. Top Secret clearance.

#### ACHIEVEMENTS

1998 to Present

Telecommunications Plans Officer U.S. Army Reserves

Assisted in coordination and planning the redesign of nationwide Frame Relay and ATM network to save over \$2M per year. Planned and coordinated the implementation of a National Billing Account for USAR with goals of reducing telecommunications costs 10% to 20%.

Chief of the Telecommunications Branch 1996 to 1998 U. S. Army Reserves

Provided day-to-day telecommunications guidance and support for an 800 person headquarters and for over 1000 facilities in the United States. Audited telecommunications bills and developed policies resulting in further savings of over \$300K per year. Oversaw the Video Teleconferencing program, Distance Learning initiatives, Communications Security, Y2K assessments and contingency plans. Supervised 10 personnel.

**JOHN M. WEAVER** (770) 599 0597

Chief of the Automation and Telecommunications Branch 1993 to 1996 U.S. Army Reserves

Supported day-to-day telecommunications and automation operations for a 200 person headquarters and over 170 facilities in a five state area. Maintained help desk operations for automation and telecommunications issues. Planned and directed the installation of a \$750K campus area network while simultaneously upgrading to a Centrex telecommunications system. Supervised 11 personnel.

Telecommunications Plans Officer , 1988 to 1993 U.S. Army Reserves

Planned and implemented contingency telecommunications plans in support of disaster recovery operations in response to Hurricanes Andrew and Hugo, to include the use of High Frequency Radio, satellite equipment, and the utilization of commercial land line and cellular communications facilities. Planned and implemented information technology support for two military humanitarian support operations in Honduras.

#### EDUCATION

- Masters of Arts in Geography and Regional Planning, California University of Pennsylvania, 1996
- Certificate of Completion in "Supporting MS Windows NT 3.51", Pittsburgh, Pennsylvania, 1995
- Certificate of Completion in "Continuous Communications Systems (CCS) Technical Training for Coral Voice Switching Systems", Clearwater, Florida, 1993
- Graduate of Computer Science School, Fort Gordon, Georgia, 1992
- Bachelor of Science in Geology, Florida State University, Tallahassee, Florida, 1975

Page 2/4 PAGE 82

David L. Mosley

316 Curacao Way Niceville, FL 32578 (850) 987-5528 <u>phc@arc.set</u>

#### NETWORK ADMINISTRATION INTERNET SECURITY SPECIALIST

#### Profile

Network Administrator and Information Systems Operations and Internet Security Specialist with over 15 years of specialized experience in network administration, communications, and internet security programs in conjunction with civilian, military and defense contractors. Strong methodical aptitude in network problem isolation and resolution. Committed to improving security standards, productivity and minimizing system down-time while increasing information system longsvity. Substantially contributes to the operational achievement of set and self-initiated goals. Extremely computer literate and trained in both hardware and software installation, integration and support. Hold a TOP SECRET CLEARANCE for the Department of Defense.

#### AREAS OF EXPERTISE

Network Management Research/Development Software Development Project Management Policy/Procedure Development System Installation Account Management Telecommunications Risk Management

#### **PROFESSIONAL HISTORY**

United States Air Force Special Operations, (AFRC) Eglin AFB Chief, Systems & Network Management Computer System Security Officer (CSSO) June 94 - present

Served as the Network Administrator for the 919<sup>th</sup> Special Operations Wing and the Computer System Security Officer. Maintained 8 NT servers and over 1,300 end users as a one man shop. Last year migrated from Banyan Vine to NT Operating System. Also, established a Help Desk for statistics and trends for indications of potential security incidents. Manage the Wing Computer Security Protection Program and establish policies and procedures for auditing activities on network, copyright, piracy, fraud, waste and abuse.

-Worked on network expansions, configured routers, hubs and install catalog five cables

-Chairman of the Network Administration Working Group for the AFRC / 919 SOW

-Established and directed the overall Information Systems Security program

-Responsible for budgeting, planning, organizing, assessing, and controlling cryptographic

-Performed information security systems inspections and audits

-Audits included the physical and logical security methods using established government criteria

-Provides guidance to command designated approving authority (DAA) in matters related to contification and accreditation of all network systems connected to the WAN

-Manages the divisions information security program to include facility inspections -Manages the divisions annual security training requirements of information systems personnel, to include military, civilizo, and contractors

1

#### EXHIBIT D

#### CI<sup>2</sup>, Inc. Personnel Technical Capabilities

**John Lee**, *Chief Technical Officer*, designed, acquired and installed under contract with the Georgia Institute of Technology's, Georgia Center for Advanced Telecommunications Technology (GCATT) the first ATM based voice, video and data network for Georgia Tech. The project included relining GCATT requirements, surveying the industry, developing purchase specifications, ordering the equipment, supervising installation and turn up of the network and operational testing and training of GCATT personnel to maintain and run the network.

The network consisted of three (3) Newbridge Networks 36150 Network Access Switches, two Teleos Access Switch 20s and video and audio equipment to support interactive, full motion, full duplex video teleconferencing across the network. Each switch which was populated with a Motion JPEG video card with stereo audio, a four port Ethernet card and a TI Constant Bit Rate (CEIR) card. The Switches were interconnected by single mode, fiber optic interfaces. Shure audio teleconference, Grass Valley video switched and Sony 3CCD cameras and monitors were used for the VTC. The Teleos ISDN switch was connected to another switch across the ATM backbone. A PRI circuit was delivered from BellSouth to allow ISDN VTC callers to take place from outside Georgia Tech and be delivered across the ATM backbone to any of the switch locations on Georgia Tech.

In 1996, Aft. Lee was contracted to architect and design an ATM based network for the Army Assistant Chief of Staff for Installation Management (ACSEW) that was to enhance the existing Army on Post network called CUITN. The Army Basewide Broadband Architecture (ABBA) was developed to allow the Army to have an ATM network that would span from buildings to all over the world. The on-Post component of ALBBA was designed and installed at the US Army Signal Center and Fort Gordon for Mr. Jose! Miller the Director of the Directorate of Information Management (DOIN4). The ATM WAN component of the network is the Fore Systems based, Army Regional Transition Network (ARTNet) fielded by MG Sutten of the Army Systems Command, Fort *Huchauca, AZ*.

The on-Post network is composed of five ATM Work Group Switches (WGS) and twenty Yellow Ridge Multi-layer Switches. The protocols supported by the network include User to Network Interface (UNI) 3.1 and shortly 4.0. Multi-Protocol over ATM (MPOA) that allows bridged and routed protocols to be supported over the network. Interactive Full Motion Video Teleconferencing (HWVRC) using K-Net, Motion JPEG based direct attached ATM video CODECs are used as well as MPEG and 2 full motion video distribution over IP is supported. Plans are under way to add Voice over IP gateways and FL323 VTC over IP gateways to the network. Additional details of these projects can be provided on request.

**Charles Mead,** *Sr. Network Engineer, has* over thirteen years of experience as a network Support engineer and baker Eleven of those thirteen years of were spent as a network engineer, designing, installing, integrating and managing local and wide area network information systems. Duties include responsibility for all technical operations, including circuit provisioning, router configuration and management, circuit monitoring, network design and implementation, and development of the company's overall plan and direction for the ISP business.

As a Wide Area Network (WAN) manager for MCI and AT&T, he was responsible for day to day management and troubleshooting of national and international router and switch based networks, including AJG, MSN, Warner Lambert, Turner Broadcasting, American Express, Visa, SunMicrosystems, Chrysler, Lear, and Tech Data. These networks used a variety of protocols, including ISDN, Frame Relay, 1[PL and switched WANs (ATM and SMOS) and were managed with SUN NetManager, HP Open View, MM Net View 6000, Tivoli Enterprise Console and Accugraph's Physical Network Manager running on AX~ Sun Solaris, HP-UX, Windows 95, NT 3.61 and NT 4.0 based platforms. Daily duties included troubleshooting and resolution on Cisco, Wellfleet and 3COM routers, and a myriad of Digital Cross Connect (DXC)/Multiplexing (MLIX) and EDNX devices including a wide variety of DSO, DS1 and DS3 terminal and demarcation equipment.

Other duties included data collection, interpretation, network design and authoring of requirements documentation for a large Client/Server based WAN using MS NT, Unix and Sun Solaris based platforms across ATM, Frame Relay, INMARSAT-8, Switched 16Kbps, and SMDS communications finks.

**David L Mosley**, *Project Manager*, has over fifteen years of specialized experience in network administration, and Internet security programs in conjunction with civilian, military, and defense contractors. He has a very strong methodical aptitude in network problem isolation and resolution. David is committed to improving security standards, productivity, and system. downtime while increasing information systems longevity Substantially contributes to the operational achievement of set and self-initiated goals. David is extremely well versed in technology and trained in hardware and software installations, integration, and support.

Responsibilities include the management of a WAN with eight NT servers and 1,300 end-users, supervision of system installations, evaluation of facilities layout, of help desk services for statistics and trends for indication of potential security breaches, and the establishment of policies and procedures for auditing activities on network, copyright, piracy, and fraud waste and abuse. Additional responsibilities include the determination of equipment, training, and supplies needed for systems implementation and support, the of training programs, assistance to functional users in defining requirements, recommends automated methods to enhance resource use, and monitoring of the Internet/Intranet to distribute information and to improve information management practices.

**Charles R. Overall, Jr.**, *Telecommunications Manager*, has over five years experience in the telecommunications, industry, with such companies as Motorola, MCI and Sprint. Mr. Overall is a Certified BellSouth CLEC specialist.

Responsibilities include. The establishment of telephone and long distance account, identifying DNIS and interfaced with engineers and vendors to arrange TI and multi-service features, performed remote programming to ]DS telephone systems, assisted technicians in identifying parts for various systems, and cabling various systems and networks. Other responsibilities include verifying customer account information, tracking sales reports, tracking local and long distance sales trends, tracking industry trends, and performed quality assurance.

**Pete Oliver**, *Sr. Network Engineer*, has over ten years experience in system integration networking, As a certified Microsoft Certified Systems Engineer (MCSE), Microsoft Certified Solutions Developer (MCSD), and a Master/Enterprise CNE. Mr. Oliver has extensive experience in the design, testing, and real-world installation with parent company for wide-area network of about 750 users. Also installed

an Exchange Internet gateway for servicing downstream MS-Mail post offices and setup an internal SMTP backbone as a gateway between Microsoft and Lotus Notes users.

Responsibilities include the management and support for seven System Administrators and the complete operation of an enterprise Token Ring network with 21 servers and over 300 end-users, the design and implementation of web site and ISDN Internet/E-mail gateway, and Project management for new LAN installations, including WAN connectivity, cabling and hubs along with budgeting and personnel hiring.

**Jeff Moffett**, *Network Engineer*, has over eighteen years experience in the network/telecommunications arena. Mr. Moffett has managed a Campus Area Network Asynchronous Transfer Mode backbone and installed, configured and verified interoperability of Newbridge Network ATM Switches with Fore Systems ATM Switches.

Responsibilities included network support for over 300 desktops, the development of web sites, installed, tested and troubleshoot Single and multi Mode Fiber Optic cable and Category 5 UTP cable. Also worked with Fiber Optic, SONET and Category 5 UIP cable and protocol test equipment.

John M. Weaver, *Project Manager, Telecommunications Division*, Served 23 years in the U.S. Army specializing in providing voice and data services in both commercial and tactical environments. Provided telecommunications planning and coordination for the General Services Administration in support of the Federal Emergency Management Agency (FEMA) disaster recovery operations. Supported numerous exercises as well as telecommunications recovery operations following Hurricane Andrew. Served as the Telecommunications Branch Chief for the U.S. Army Reserves and the 99<sup>th</sup> Regional Support Command, a five (5) state region Headquartered in Pittsburgh PA).

Responsibilities include coordinating between vendors and customers the circuit provisioning and the configuration and installation of customer premise equipment. In addition, contacting and negotiating with other telecom vendors best price for services provided. Also coordinate the transition of the paper telephone bills to electronic media from every RBOC and numerous Independent telephone companies creating a National Billing Accounts where possible.

**Detrius McCall**, *Project Manager, Telecommunications Division*, Has over seven (7) years experience in the Telecommunications Industry with MCI and Lucent Technologies. Served as primary liaison for Engineering, Manufacturing and Installation departments to ensure the timely completion of service requests. Interfaced with engineers and vendors to assure quality service while installing T1 and multi service features.

Other responsibilities included supervising a team of 15-20 employees, provided training sessions to ensure associates adhered to quality customer service and provided career development assistance to associates. Developed training tools to be used as a guide on product specification and customer service standards.



# $Cl^2$ , Inc.



## CI<sup>2</sup>, INC. - GEORGIA, CORPORATION REGULATIONS AND SCHEDULE OF CHARGES FOR RESALE OF COMPETITIVE, INTRALATA LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES WITHIN THE STATE OF FLORIDA

1/1-1-0	ated	Florida Price List No Original Page
1/0/a Compu	ter Intelligence <sup>2</sup> , Inc.	
	TABLE OF CONTENTS	
NDEX		•••••
HECK PA	GE	
YMBOLS		
RICE LIST	FORMAT	
ECTION 1	- DEFINITIONS AND ABBREVIATIONS	
ECTION 2	- RULES AND REGULATIONS	
	PLICATION OF THE TARIFF	
2.1.1	General	
2.1.2	Service Areas	
2.1.2	Class of Service	
2.1.4	Exchange Rate Groups and Exchange Rate Group Classification	
2.1.5	Local Calling Areas	
2.1.6	General	
2.1.7	Trials and Services	
	ITATIONS ON SERVICE	
2.2.1	Availability of Facilities	
2.2.2	Limited Communication	
2.2.3	Transfer of Service Between Customers	
2.2.4	Discontinuance of Service for Cause	
2.2.5	Recording of Conversations	
2.2.6	Discontinuance Procedures	
2.2.7	Suspension of Business Service	••••••
2.2.8	Termination of Service	•••••
2.2.9	Suspension of Business Service	••••••
2.2.10	Failure to Provide Notice or Insist Upon Compliance	••••••
2.3 LIM	ITATION OF LIABILITY	
2.3.1	Fit for Purpose	••••••
2.3.2	Contractors and Agents	••••••
2.3.3	Company's Officers	••••••
2.3.4	Limitations	
2.3.5	Liability for Damages	••••••
2.3.6	Customer Premises Inside Wire	••••••
2.3.7	Responsibility of the Customer	•••••••••••••••••••••••••••••••••••••••
2.3.8	Violation of Regulations	•••••••••••••••••••••••••••••••••••••••
2.3.9	Liability for Message Content	•••••••••••••••••••••••••••••••••••••••
2.3.10	Directory Errors and Omissions With Respect to Emergency Number 911 Service	
2.3.11	With Respect to Emergency Number 911 Service With Respect to Non-Published and Non-Listed Telephone Numbers	
2.3.12 2.4 USE	of Service	•••••••••••••••••••••••••••••••••••••••
	Service Availability	
2.4.1 2.4.2	Service Availability Allowable Uses	
/ 4 /	JIGATIONS OF THE CUSTOMER	
2.5 OBL	Indemnification of Company by Customer	
2.5 OBL 2.5.1	Indemnification of Company by Customer Payment Obligations	
2.5 OBL 2.5.1 2.5.2	Indemnification of Company by Customer Payment Obligations AINING SERVICE	

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CI <sup>2</sup> , Incorpor	ated	Florida Price List No. 1
d/b/a Compu	ter Intelligence <sup>2</sup> , Inc.	Original Page 2
2.6.2	Establishment of Credit	
2.6.3	Customer Deposits	
2.6.4	Initial Contract Periods and Termination of Service	
2.6.5	Provision and Ownership of Equipment and Facilities	
2.6.6	Installation, Maintenance and Repair	
2.6.7	Non-Routine Establishment of Services	
2.6.8	Provision and Ownership of Directories	
	VANCE AND ASSURANCE OF PAYMENTS	
	PUTE PROCEDURES	
2.8.1	Inquiries and disputes, including billing disputes, will be handled as follows:	
	STOMER SERVICE	
	EDITS	
2.10.1	Allowances for Interruptions	
2.10.2	Credit for an Incomplete Call	
	TES PERIODS, TIMING OF CALLS AND CHARGE COMPUTATION	
1	es and Surcharges	
2.12.1	Federal, State and Local Taxes and Surcharges	
2.12.2	Tax Exemption Status	
SECTION 3	- SERVICE DESCRIPTIONSAND RATES	
3.1 BAS	NIC LOCAL EXCHANGE SERVICE	54
3.1.1	Flat Rate Service	
3.1.2	Message Rate Service	
3.1.3	Rotary Line Service	
3.1.4	Break in Rotary Number Group and Line Make Busy	
3.1.5	PBX Service	
3.1.6	Direct-Inward-Dialing (DID) Service	
3.1.7	Local Usage Detail (LUD	
3.1.8	Business Line Features.	
3.1.9	Feature Packages	
3.1.10	Directory Assistance.	
3.1.11	Operator Assisted Local Calls	
3.1.12	Verification and Emergency Interrupt Service	
3.1.13	Local Directory Assistance Call Completion Service	
3.1.14	Non-Published (Private) Listing	
3.1.15	Non- Published Listing	
3.1.16	Additional Listing	
3.1.17	Foreign Listing	
3.1.18	Foreign Exchange Service	
3.1.19	Foreign Central Office Service	
SECTION 4	SERVICE CHARGES	70
	ERAL	
	EDULE OF CHARGES FOR CONNECTING OR CHANGING SERVICE	
4.2.1	Line Connection Charge (First Line and/or Additional Line)	
4.2.2	Line Change Charge (First Line and/or Additional Line)	
4.2.3	Secondary Service Charge	
4.2.4	Premises Work Charge	
	L SERVICE	
4.3.1	General	
4.3.2	Rates and Charges	
SECTION 5 -	- FAST PACKET TRANSPORT SERVICES	
5.1 Asy	NCHRONOUS TRANSFER MODE (ATM) SERVICE	
5.1.1	General	
Issued: June 3.		Effective Date:
135ucu. Julie J.	Willa Andrella Baylis, President & CEO	Directive Date.
	200 Galleria Parkway, Suite 1550	
	Atlanta, Georgia 30339	
1		

	CI <sup>2</sup> , Incorpora	ted	Florida Price List No. 1
5.1.2       Rates and Charges       8         5.2       FRAME RELAY SERVICE       8         5.2.1       General       8         5.2.2       Rates and Charges       9         5.3       BROADBAND EXCHANGE LINE SERVICE       9         5.3.1       General       9         SECTION 6 - INTEGRATED SERVICES DIGITAL NETWORK (ISDN)       10         6.1       GENERAL       10         6.1       GENERAL       10         6.1.2       Primary Rate ISDN (PRI)       10         6.1.2       Primary Rate ISDN (PRI)       10         5.2.1       General       10         7.1       VOICE GRADE SERVICE - SERES 2000       10         7.1.1       General       10         7.1.2       Local Channels - Voice Grade       10         7.1.3       Non-Wire Center Connected Channels       10         7.1.4       Interoffice Channels       10         7.1.5       Signaling Arrangements       11         7.1.6       Optional Features and Functions       11         7.2       Commercial Quality Video Service       11         7.2.1       General       11         7.3       Rates and Charges       11 <td>d/b/a Comput</td> <td></td> <td><math>O</math> <math>\cdot</math> <math>\cdot</math> <math>ID</math> <math>o</math></td>	d/b/a Comput		$O$ $\cdot$ $\cdot$ $ID$ $o$
5.2.1       General       8         5.2.2       Rates and Charges       9         5.3       BROADBAND EXCHANGE LINE SERVICE       9         5.3.1       General       9         SECTION 6 - INTEGRATED SERVICES DIGITAL NETWORK (ISDN)       10         6.1       GENERAL       10         6.1.1       ISDN Basic Rate Interface (BRI)       10         6.1.2       Primary Rate ISDN (PRI)       10         5.2.4       Frimary Rate ISDN (PRI)       10         7.1       VOICE GRADE SERVICE - SERIES 2000       10         7.1.1       General       10         7.1.2       Local Channels - Voice Grade       10         7.1.3       Non-Wire Center Connected Channels       10         7.1.4       Interoffice Channels       10         7.1.5       Signaling Arrangements       11         7.1.6       Optional Features and Functions       11         7.2.1       General       11         7.2.2       Rates and Charges       11         7.3       RATE REGULATIONS       11         7.3       RATE REGULATIONS       11         7.3.1       Types of Rates and Charges       11         7.3.2       Moves       <		Rates and Charges	
5.2.2       Rates and Charges       9         5.3       BROADBAND EXCHANGE LINE SERVICE.       9         5.3.1       General       9         SECTION 6 - INTEGRATED SERVICES DIGITAL NETWORK (ISDN)       10         6.1       GENERAL       10         6.1.1       ISDN Basic Rate Interface (BRI)       10         6.1.2       Primary Rate ISDN (PRI)       10         SECTION 7 - PRIVATE LINE SERVICE       10         7.1       VOICE GRADE SERVICE - SERIES 2000       10         7.1.1       General       10         7.1.2       Local Channels - Voice Grade       10         7.1.3       Non-Wire Center Connected Channels       10         7.1.4       Interoffice Channels       10         7.1.5       Signaling Arrangements       11         7.1.6       Optional Features and Functions       11         7.2.2       Rates and Charges       11         7.3       RATE REGULATIONS       11         7.3.1       Types of Rates and Charges       11         7.3.2       Moves       11         7.3.2       Moves       11         7.3.2       Moves       11	5.2 FRA		
5.3       BROADBAND EXCHANGE LINE SERVICE       9         5.3.1       General       9         SECTION 6 - INTEGRATED SERVICES DIGITAL NETWORK (ISDN)       10         6.1       GENERAL       10         6.1.1       ISDN Basic Rate Interface (BRI)       10         6.1.2       Primary Rate ISDN (PRI)       10         SECTION 7 - PRIVATE LINE SERVICE       10         7.1       VOICE GRADE SERVICE - SERIES 2000       10         7.1.1       General       10         7.1.2       Local Channels - Voice Grade       10         7.1.3       Non-Wire Center Connected Channels       10         7.1.4       Interoffice Channels       10         7.1.5       Signaling Arrangements       11         7.1.6       Optional Features and Functions       11         7.2.1       General       11         7.2.2       Rates and Charges       11         7.3       RATE REGULATIONS       11         7.3.1       Types of Rates and Charges       11         7.3.2       Moves       11         7.3.1       Types of Rates and Charges       11         7.3.2       Moves       11			
5.3.1       General			
SECTION 6 - INTEGRATED SERVICES DIGITAL NETWORK (ISDN)       10         6.1       GENERAL       10         6.1.1       ISDN Basic Rate Interface (BRI)       10         6.1.2       Primary Rate ISDN (PRI)       10         SECTION 7 - PRIVATE LINE SERVICE       10         7.1       VOICE GRADE SERVICE - SERIES 2000       10         7.1.1       General       10         7.1.2       Local Channels - Voice Grade       10         7.1.3       Non-Wire Center Connected Channels       10         7.1.4       Interoffice Channels       10         7.1.5       Signaling Arrangements       11         7.1.6       Optional Features and Functions       11         7.2.1       General       11         7.2.2       Rates and Charges       11         7.3       RATE REGULATIONS       11         7.3       RATE REGULATIONS       11         7.3       RATE REGULATIONS       11         7.3       Moves       11         7.3       RATE REGULATIONS       11         7.3       RATE REGULATIONS       11         7.3       RATE REGULATIONS       11         7.3.1       Types of Rates and Charges       11			
6.1       GENERAL       10         6.1.1       ISDN Basic Rate Interface (BRI)       10         6.1.2       Primary Rate ISDN (PRI)       10         SECTION 7 – PRIVATE LINE SERVICE         10       7.1       VOICE GRADE SERVICE - SERIES 2000       10         7.1       VOICE GRADE SERVICE - SERIES 2000       10         7.1.1       General       10         7.1.2       Local Channels – Voice Grade       10         7.1.3       Non-Wire Center Connected Channels       10         7.1.4       Interoffice Channels       10         7.1.5       Signaling Arrangements       11         7.1.6       Optional Features and Functions       11         7.2       COMMERCIAL QUALITY VIDEO SERVICE       11         7.2.1       General       11         7.2.2       Rates and Charges       11         7.3       RATE REGULATIONS       11         7.3.1       Types of Rates and Charges       11         7.3.2       Moves       11         7.3.2       Moves       11         7.3.2       Moves       11	5.3.1	General	
6.1.1       ISDN Basic Rate Interface (BRI)			
6.1.2       Primary Rate ISDN (PRI)       10         SECTION 7 - PRIVATE LINE SERVICE       10         7.1       VOICE GRADE SERVICE - SERIES 2000       10         7.1.1       General       10         7.1.2       Local Channels - Voice Grade       10         7.1.3       Non-Wire Center Connected Channels       10         7.1.4       Interoffice Channels       10         7.1.5       Signaling Arrangements       11         7.1.6       Optional Features and Functions       11         7.2.1       General       11         7.2.2       Rates and Charges       11         7.3       RATE REGULATIONS       11         7.3       Types of Rates and Charges       11         7.3.2       Moves       11         7.3.2       Moves       11			
SECTION 7 - PRIVATE LINE SERVICE       10         7.1       VOICE GRADE SERVICE - SERIES 2000       10         7.1.1       General       10         7.1.2       Local Channels - Voice Grade       10         7.1.3       Non-Wire Center Connected Channels       10         7.1.4       Interoffice Channels       10         7.1.5       Signaling Arrangements       11         7.1.6       Optional Features and Functions       11         7.2       COMMERCIAL QUALITY VIDEO SERVICE       11         7.2.1       General       11         7.2.2       Rates and Charges       11         7.3       RATE REGULATIONS       11         7.3.1       Types of Rates and Charges       11         7.3.2       Moves       11         SECTION 8 - DIGITAL DATA SERVICE       11			
7.1VOICE GRADE SERVICE - SERIES 2000107.1.1General107.1.2Local Channels - Voice Grade107.1.3Non-Wire Center Connected Channels107.1.4Interoffice Channels107.1.5Signaling Arrangements117.1.6Optional Features and Functions117.2COMMERCIAL QUALITY VIDEO SERVICE117.2.1General117.2.2Rates and Charges117.3RATE REGULATIONS117.3.1Types of Rates and Charges117.3.2Moves11SECTION 8 - DIGITAL DATA SERVICE11	6.1.2	Primary Rate ISDN (PRI)	
7.1.1General107.1.2Local Channels - Voice Grade107.1.3Non-Wire Center Connected Channels107.1.4Interoffice Channels107.1.5Signaling Arrangements117.1.6Optional Features and Functions117.2COMMERCIAL QUALITY VIDEO SERVICE117.2.1General117.3RATE REGULATIONS117.3RATE REGULATIONS117.3.1Types of Rates and Charges117.3.2Moves11SECTION 8 - DIGITAL DATA SERVICE11	SECTION 7 -	- PRIVATE LINE SERVICE	
7.1.2Local Channels – Voice Grade107.1.3Non-Wire Center Connected Channels107.1.4Interoffice Channels107.1.5Signaling Arrangements117.1.6Optional Features and Functions117.2COMMERCIAL QUALITY VIDEO SERVICE117.2.1General117.2.2Rates and Charges117.3RATE REGULATIONS117.3.1Types of Rates and Charges117.3.2Moves11SECTION 8 – DIGITAL DATA SERVICE11	7.1 Void	ce Grade Service - Series 2000	
7.1.3Non-Wire Center Connected Channels107.1.4Interoffice Channels107.1.5Signaling Arrangements117.1.6Optional Features and Functions117.2COMMERCIAL QUALITY VIDEO SERVICE117.2.1General117.2.2Rates and Charges117.3RATE REGULATIONS117.3.1Types of Rates and Charges117.3.2Moves11SECTION 8 - DIGITAL DATA SERVICE11	7.1.1	General	
7.1.4Interoffice Channels107.1.5Signaling Arrangements117.1.6Optional Features and Functions117.2COMMERCIAL QUALITY VIDEO SERVICE117.2.1General117.2.2Rates and Charges117.3RATE REGULATIONS117.3.1Types of Rates and Charges117.3.2Moves11SECTION 8 - DIGITAL DATA SERVICE11	7.1.2	Local Channels – Voice Grade	
7.1.5Signaling Arrangements117.1.6Optional Features and Functions117.2COMMERCIAL QUALITY VIDEO SERVICE117.2.1General117.2.2Rates and Charges117.3RATE REGULATIONS117.3.1Types of Rates and Charges117.3.2Moves11SECTION 8 - DIGITAL DATA SERVICE11			
7.1.6       Optional Features and Functions.       11         7.2       COMMERCIAL QUALITY VIDEO SERVICE       11         7.2.1       General       11         7.2.2       Rates and Charges       11         7.3       RATE REGULATIONS       11         7.3.1       Types of Rates and Charges       11         7.3.2       Moves       11         SECTION 8 - DIGITAL DATA SERVICE       11			
7.2       COMMERCIAL QUALITY VIDEO SERVICE       11         7.2.1       General       11         7.2.2       Rates and Charges       11         7.3       RATE REGULATIONS       11         7.3.1       Types of Rates and Charges       11         7.3.2       Moves       11         SECTION 8 – DIGITAL DATA SERVICE       11			
7.2.1       General       11         7.2.2       Rates and Charges       11         7.3       RATE REGULATIONS       11         7.3.1       Types of Rates and Charges       11         7.3.2       Moves       11         SECTION 8 – DIGITAL DATA SERVICE			
7.2.2       Rates and Charges       11         7.3       RATE REGULATIONS       11         7.3.1       Types of Rates and Charges       11         7.3.2       Moves       11         SECTION 8 – DIGITAL DATA SERVICE		•	
7.3       RATE REGULATIONS       11         7.3.1       Types of Rates and Charges       11         7.3.2       Moves       11         SECTION 8 - DIGITAL DATA SERVICE       11			
7.3.1       Types of Rates and Charges       11         7.3.2       Moves       11         SECTION 8 - DIGITAL DATA SERVICE       11		5	
7.3.2 Moves			
SECTION 8 - DIGITAL DATA SERVICE			
8.1 T-1 Service			
8.1.1 General	8.1.1	General	
SECTION 8 – DIGITAL DATA SERVICE	SECTION 8 -	DIGITAL DATA SERVICE	
8.1 T-1 Service	8.1 T-1 S	Service	
8.1.2 Clear Channel Capability	8.1.2	Clear Channel Capability	
8.1.3 Rates and Charges	<i>8.1.3</i>	Rates and Charges	
SECTION 9 - LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE	SECTION 9 -	LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE	
9.1 Application	9.1 Appi	ΙζΑΤΙΩΝ	124
9.2 GENERAL 12			
9.3 Two-Point Service			
9.3.1 Service Between Land Wire Telephones			
9.4 DIRECTORY ASSISTANCE SERVICE			
9.4.1 General			
9.4.2 Rates and Charges	9.4.2	Rates and Charges	
9.5 INTRALATA LONG DISTANCE VERIFICATION AND EMERGENCY INTERRUPT SERVICE	9.5 Intr.	ALATA LONG DISTANCE VERIFICATION AND EMERGENCY INTERRUPT SERVICE .	
9.5.1 General			
9.6.1 Application of Rates and Charges	9.6.1	Application of Rates and Charges	

CI <sup>2</sup> , Incorporated d/b/a Computer Intelligence <sup>2</sup> , Inc.	Florida Price List No. Original Page
d/b/a Computer Intelligence , Inc. INDEX	
4	
Asynchronous Transfer Mode (ATM) Service	
ATM Service	
PVC service categories	
Constant Bit Rate	
Unspecified Bit Rate	
Variable Bir Rate-Non-Real Time	
Variable Bit Rate-Real Time	
В	
Basic Local Exchange Service	
Additional Listing	
Call Forwarding Busy Line	
Call Forwarding Don't Answer	
Call Return	
Call Waiting	
Caller ID-Basic	
Direct-Inward Dialing (DID) Service	
Directory Assistance	
Emergency Interrupt Services	
Foreign Central Office Service	
Foreign Exchange Service	
Foreign Listing	
Local Directory Assistance Call Completion Service	
Flat Rate Service	
Message Rate Service	
Monthly Allowance and Usage Charges	
Non-Published (Private) Listing	
Operater Assisted Local Calls	
Operator Dialed Surcharge	
Person-to-Person Operator Assisted Calls	
Station-to-Station Assisted	
Package Service	
Feature Package Option A	
Feature Package Option B	
PBX Service	
PBX Trunk	
Rotary Line Service	
Break in Rotary Number Group	
Flat Rate Service	
Line Make Busy	
Message Rate	
Semi-Private Listing	
Three-Way Calling	
Verification Services	
Broadband Exchange Line Service	
Fast Packet Option	
C	
Call Forwarding Busy Line	
Call Forwarding Don't Answer	

Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

$CI^2$ , Incorporated	Florida Price List No. 1 Original Page 5
d/b/a Computer Intelligence <sup>2</sup> , Inc. INDEX	
INDEA	
Call Return	5
Call Waiting	5
Caller ID – Basic (Number Delivery)	4
Cl <sup>2</sup> , Inc.	1
Commercial Quality Video Service	10
Multiple Channel Video System Single Channel Video Service	10
Dual Service	
3	
Exchange Rate Groups	:
7	
Feature Packages	
Calling Features	
Grame Relay Service	
Back-Up Capability	
Committed Information Rate	
ncoming Call Extension	
ntegrated Services Digital Network	
SDN SDN Basic Rate Interface	
B Channels	
BRI Service	
D Channels	
Local Calling Areas	
Long distance message telecommunications service	1
PRI service	
PRI B-Channels	
PRI D-Channel	
PRI Interface	
Primary Rate ISDN	
5	
Service Between Land Wire Telephones	
Service Charge	
Line Change Charge Line Connection Charge	
Premises Work Charge	
Secondary Service Charge	
becondary bervice charge	

Issued: June 3, 1999

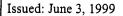
Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339 Effective Date:

CI <sup>2</sup> , Incorporated d/b/a Computer Intelligence <sup>2</sup> , Inc.	Florida Price List No. Original Page
INDEX	Onginal Page
T	
T-1 Service	
1.544 Mbps Clear Channel Canchility	1.
Clear Channel Capability Extended Superframe Format	1.
Extended Superframe Format Superframe Format	1
Three-Way Calling	1
V	
Voice Grade Service	
Interoffice Channels	10
Tie Lines Voice Grade Service - Series 2000	10
Conditioning	10
Local Channels-Voice Grade	10
Non-Wire Center connected Channels	10
Series 2000 Voice Grade Service	10
Signaling Arrangements	10
Voice Grade Bridges (Series 2000)	10
· · ·	
anad Ivez 2, 1000	
ssued: June 3, 1999 Willa Andrella Baylis Presider	Effective Date
Willa Andrella Baylis, Presider 200 Galleria Parkway, Suite	
Atlanta, Georgia 30339	

#### CHECK PAGE

All of the pages of this Tariff are effective as of the date shown at the bottom of the page. Original and revised pages as named below comprise all changes from the original Tariff.

PAGE	REVISION
1	Original Page
2	Original Page
3	Original Page
4	Original Page
5	Original Page
6	Original Page
7	Original Page
8	Original Page
9	Original Page
10	Original Page
11	Original Page
12	Original Page
13	Original Page
14	Original Page
15	Original Page
16	Original Page
17	Original Page
18	Original Page
19	Original Page
20	Original Page
21	Original Page
22	Original Page
23	Original Page
24	Original Page
25	Original Page
26	Original Page
27	Original Page
28	Original Page
29	Original Page
30	Original Page
31	Original Page
32	Original Page
33	Original Page
34	Original Page
35	Original Page
36	Original Page
37	Original Page
39	Original Page
39	Original Page
40	Original Page
41	Original Page
42	Original Page
43	Original Page
44	Original Page
45	Original Page
	Ongman 1 age
2 1000	



Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339 Effective Date:

corporated Computer Intelligence <sup>2</sup> , Inc.	Florida Price Li Origina
CHECK	
PAGE	REVISION
46	Original Page
47	Original Page
48	Original Page
49	Original Page
50	Original Page
51	Original Page
52	Original Page
53	Original Page
54	Original Page
55	Original Page
56	
57	Original Page
	Original Page
58	Original Page
59	Original Page
60	Original Page
61	Original Page
62	Original Page
63	Original Page
64	Original Page
65	Original Page
66	Original Page
67	Original Page
68	Original Page
69	Original Page
70	Original Page
71	Original Page
72	Original Page
73	Original Page
74	Original Page
75	Original Page
76	Original Page
77	Original Page
78	Original Page
79	Original Page
80	Original Page
81	Original Page
82	Original Page
83	Original Page
83	
85	Original Page
86	Original Page
	Original Page
87	Original Page
88	Original Page
89	Original Page
90	Original Page
91	Original Page
92	Original Page
93	Original Page
94	Original Page
95	Original Page
Lune 2, 1000	
june 3, 1999	President & CEO

Galleria Parkway, Suite 1 Atlanta, Georgia 30339

CHECK PAGE	Original Page Original Page Original Page Original Page Original Page Original Page
	Original Page Original Page Original Page Original Page
	Original Page Original Page Original Page Original Page
	Original Page Original Page Original Page
	Original Page Original Page
	Original Page
	Original Page

Issued: June 3, 1999

Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

CI <sup>2</sup> , Incorporated	
d/b/a Computer	Intelligence <sup>2</sup> , Inc.

# SYMBOLS

The following are the only symbols used for the purposes indicated below:

С	Changed regulation
D	Discontinued rate or regulation
Ι	Increase
М	Matter relocated without change
Ν	New rate or regulation
R	Reduction
S	Reissued matter
Т	Change in text, but no change in rate or regulation

Issued: June 3, 1999

Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339 Effective Date:

Florida Price List No. 1 Original Page 10

orporat ompute	ed Florida Price List No. er Intelligence <sup>2</sup> , Inc. Original Page 1
	PRICE LIST FORMAT
Α.	<b>Page Numbering</b> - Page numbers appear in the upper right comer of the page. Pages are numbers sequentially. However, new pages are occasionally added to the Tariff. When a new page is added between pages already in effect, a decimal is added. For example, new page added between pages 14 and 15 would be 14.1.
В.	<b>Page Revision Numbers</b> - Revision numbers also appear in the upper right comer of each page. The numbers are used to determine the most current page version on file wi the Commission. For example, the 4th revised page 14 cancels the 3 revised page 14.
C.	<b>Paragraph Numbering Sequence</b> - There are six levels of paragraph coding. Each level of coding Subservient to its next higher level:
2. 1.1 2.1.1.A	
D.	<b>Check Pages</b> - When a Tariff filing is made with the Commission, an updated check page accompani the Tariff filing. The check page lists the pages contained in the Tariff with a cross reference to the current revision number. When new pages are added, the check page changed to reflect the revision.
	999 Effective Date

Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

# SECTION 1 - DEFINITIONS AND ABBREVIATIONS

#### Access Line

An arrangement which connects the customer's location to a switching center or point of presence.

#### Account Code

A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of service user so it may rate and bill the call. All Account codes shall be the sole property of the company and no Customer shall have any property or other right or interest in the use of any particular Account code.

#### Another Telephone Company

The term denotes a corporation, association, firm or individual owning and operating a toll line or one or more central offices and with whom traffic is interchanged.

#### Applicant

Any entity or individual who applies for service under this Tariff.

#### Asynchronous Transfer Mode

One of the general class of packet switching technologies that relay traffic via an address contained within the packet (referred to in ATM as cells). ATM is a switching method in which information does not occur periodically with respect to some reference such as a frame pattern.

## ATM

An acronym for Asynchronous Transfer Mode

#### Base Rate Area

A specific section of an exchange area within which primary classes of service are available without Band Charges.

#### Basic Service Area

An area within which telephone service is furnished customers under a specific schedule of exchange area and without long distance charges. A basic service area may include one or more exchange service areas. The basic service area is always included in the local service area for a given exchange.

#### Baud

The term "baud" denotes a unit of signaling speed. It is the reciprocal of the time duration in seconds of the shortest signal element (mark or space) within a code signal. The speed in bauds is the number of signal elements per second.

#### Bipolar With 8 Zero Substitution (B8ZS)

The term denotes a line code which allows transport of all zero octet over a DS1/1.544 Mbps High Capacity channel. B8ZS enables Clear Channel Capability on T-1 service.

#### Blocking

A temporary condition that may be initiated by the Company so that the Customer cannot complete a telephone call.

## **Business** Customer

A Customer whose use of Service is for a business, professional, institutional, or occupational purpose.

## **Business Line Features**

Optional features available for use in conjunction with a customer's local exchange service.



Issued: June 3, 1999

Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

# **SECTION 1 - DEFINITIONS AND ABBREVIATIONS**

## Central Office

The term "Central Office" denotes a switching unit providing telephone service to the customers connected thereto.

#### Centrex Type Services

Central office based non-transport arrangements which permit abbreviated internal calling, and inward and outward calling from station lines.

#### Channel

A channel is a path (or paths) for electrical communication, between two or more stations or Company offices. A channel may be furnished in such manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not by means of a single facility or route.

#### Clear Channel Capability

The term denotes the ability to transport twenty-four, 64 Kpbs channels over a T-1 service channel, via B8ZS line code format.

#### Data Access Arrangement

The term "Data Access Arrangement" denotes a protective connecting arrangement for use with the network control signaling unit, or, in lieu of the connection arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with criteria set forth in Section 7 of this Tariff.

#### Data Switching

The term "Data Switching" as used in connection with composite data service denotes the switching of data (non-voice) messages by the interchange, controlling and routing of data messages between two or more stations, via communications facilities, wherein the information content of the message remains unaltered.

### Demarcation Point

The point of demarcation and/or interconnection between Company communications facilities and terminal equipment, protective apparatus or wiring at a customer's premises. Company-installed facilities at, or constituting, the demarcation point shall consist of wire or a jack conforming to Subpart F of part 68 of the Federal Communications Commission's rules. "Premises" as used herein generally means a dwelling unit, other building or a legal unit of real property such as a lot on which a dwelling unit is located, as determined by the Company's reasonable and non-discriminatory standard operating practices.

## Direct Dialed

A call where the caller places a long distance call outside the caller's local service area without operator assistance.

#### **Dual Service**

A service offering which supplies the same dial tone concurrently to two different addresses served from the same wire center during the time of a customer move.

#### Duplex Service

The term "Duplex Service" denotes service which provides for simultaneous transmission in both directions.

Issued: June 3, 1999

Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

# SECTION 1 - DEFINITIONS AND ABBREVIATIONS

#### End User

The person or legal entity that uses the service provided by the Company.

#### Enhanced Services

Optional services and features available for use in conjunction with a Customer's local exchange service.

#### Equal Access

The ability to access all long distance carriers by dialing 1 and not a string of long dialing codes. Equal Access provides the Company the ability to serve Customers on a pre-subscribed basis rather than through the use of dial access codes.

#### Exchange

A geographical area established for the administration of communication services and consists of one or more central offices together with associated facilities used in providing exchange services.

#### Exchange Access Line

The serving central office line equipment and all Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message till service and for local calling appropriate to the tariffed use offering selected by the customer. Exchange access Lines are subdivided as follows:

- (a) Central Office Line: A circuit extending from a central office to the location of an individual access line or multi-party access line service; a PBX or Centrex type service, or such similar equipment.
- (b) Exchange Access: The circuit portion of an exchange access line which extends from the service location to the central office.
- (c) PBX Station Line: The circuit portion of a PBX station. It consists of all facilities from the PBX common equipment to the telephone jack or outlet of a PBX station location on a customer's premises.
- (d) Tie Line: A circuit connecting PBX, Centrex type services, and/or other switching arrangements.
- (e) Trunk Line: A circuit extending from a central office and terminated in PBX switching equipment or a common group of switched lines (pooled) connected to other services.
- (f) ESSX<sup>®</sup> service Main Station Line: The circuit portion of an ESSX<sup>®</sup> service main station. It consists of all facilities, including intercommunication, and outside plant facilities, from the ESSX<sup>®</sup> service system dialing switching equipment to the network interface of the ESSX<sup>®</sup> service main station line.
- (g) ESSX<sup>®</sup> service Extension Station Line: The ESSX<sup>®</sup> service extension station consists of additional usage of traffic sensitive central office equipment.

#### Exchange Area

The entire area within which are located the stations that a customer may call at the rates and charges specified in the Local Exchange Services.

## **Exchange Services**

Lines and services that give Customers access to the telecommunications network.

Issued: June 3, 1999

Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

# **SECTION 1 - DEFINITIONS AND ABBREVIATIONS**

F.C.C.

Federal Communications Commission.

### Flat Rate Service

A classification of exchange service for which a stipulated charge is made, regardless of the amount of use.

#### Half-Duplex Service

This term denotes service which permits communications alternately in either direction or for communication in one direction only, including bi-directional simultaneous transmission of tones required solely for control purposes or quick turn around or synchronization.

I.L.E.C.

The incumbent Local Exchange Carrier.

#### Individual Case Basis

A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

#### Individual Line Service

A classification of exchange service which provides that only one exchange access line shall be served by the line connecting such access line with the central office or other switching unit.

#### Installation Charge

A non-recurring charge applying to the provision of certain items of equipment or facilities as distinguished from the service charge applicable for establishment of basic telephone service. The installation charge is normally associated with optional service features and may sometimes be called an "initial" charge.

#### Integrated Services Digital Network (ISDN)

A network architecture supporting Digital Telecommunications services which are user selectable through a common access at a standard interface.

## InterLATA Service

Telecommunications between a point located in a local access and transport area and a point located outside such area.

#### IntraLATA

A service that originates and terminates within the same LATA.

#### Interface

This term denotes that point on the premises of the customer, authorized user or joint user at which provision is made for connection of other than Company provided facilities to services, provided by the Company.

#### Interoffice Channel

The term denotes that element of a private line service which interconnects Local Channels which serve customers located in different central office areas (wire center serving areas).

#### IXC Interexchange Carrier.

Issued: June 3, 1999



Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

# SECTION 1 - DEFINITIONS AND ABBREVIATIONS

## LATA

An acronym for Local Access and Transport Area .

#### Late Payment Charge

A late payment charge is a charge applied to a customer's bill when the previous month's bill has not been paid in full prior to the next billing date.

### L.E.C.

LEC stands for Local Exchange Carrier.

#### Local Access and Transport Area

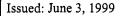
A geographic area established for the administration of communication service. It encompasses designated exchanges which are grouped to serve common social, economic and other purposes.

#### Local Channel

The term generally denotes that element of private line service required for connecting a customer premises to its serving wire center.

Local Exchange Carrier

The term "local exchange carrier" means any person that is engaged in the provision of telephone exchange service or exchange access.



Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

Florida Price List No. 1 Original Page 17

## SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Measured Rate Service

A classification of exchange service which is charged on the basis of a fixed local access line rate plus usage, as determined by the number of calls, the duration of the calls, the distance of the calls, and the time of day the calls are placed.

Message Rate Service

A classification of exchange service which is charged for on the basis of amount of use.

### Modification of Final Judgment

Modification of Final Judgment refers to the judicial opinion set forth at United States vs. American Telephone & Telegraph Company, 552 F. Supp. 131 (D.C. 1982). See United States v. Western Electric Co., 552 F. Supp. 131 (D.D.C. 1982), affd sub nom. Maryland v. United States, 460 U.S. 1001 (1983).

#### Multipoint Service

This term denotes a service which provides communications capability between more than two private line station locations on different premises by means of a bridging or hubbing arrangement.

#### Network Interface

The Network Interface is a standard Jack provided by the Company as a part of exchange access, WATS, or Private Line Services for the connection of customer terminal equipment and premises wiring to the Company network. The Network Interface will be located at the demarcation point.

#### Non-Recurring Charges

The one time charges for services or order processing including, but not limited to installation, special fees at time of ordering service.

NPA

Refers to the Numbering Plan Area and is commonly called an area code.

**Operator Services** 

Operator services are operator provided services that help Customers to complete calls.

Issued: June 3, 1999

Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

# **SECTION 1 - DEFINITIONS AND ABBREVIATIONS**

## Party Line Service

A classification of exchange service which provides that two or more exchange access lines may be served by the same central office line.

### Person-to-Person

A Person-to-Person call is any call whereby the person originating a call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant. Person-to-Person calls are provided by an operator.

## PIC

An acronym for Primary Interexchange Carrier and is identified by a code number which is assigned by the LEC to the telephone numbers of all the Customers to that carrier to ensure the calls are routed over the correct network. When a customer switches long distance carriers, it often is referred to as a PIC change.

### Point of Presence

The central office of where the LEC hands off the traffic of the Company's Customers or where the Customers access facility interconnects with the long distance network.

#### POP

An acronym for Point-of-Presence

#### Premises (same)

The Term "same premises" (except in connection with Inside Moves) shall be interpreted to mean: (a) the building or buildings, together with the surrounding land occupied or used in the conduct of one establishment or business, and not intersected by a public thoroughfare or by property occupied by others; or (b) the portion of the building occupied by the customer, either in the conduct of his business, and not intersected by a public corridor or by space occupied by others; or (c) the building or portion of a building occupied by the customer in the conduct of his business and a residence provided both the business and the residence bear the same street address; or (d) the continuous property operated as a single farm whether or not intersected by a public thoroughfare.

#### Promotions

Promotions are offerings of service that may include waivers or reductions in rates, that may be limited in term, dates, times and locations.

#### Presubscription

An arrangement whereby a Customer may select and designate an exchange carrier that it wishes to use for toll calling.

Issued: June 3, 1999

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# SECTION 1 - DEFINITIONS AND ABBREVIATIONS

### Private Line Channel Service

This term denotes a channel which provides a path for intraLATA communications capabilities between station locations or Company offices and the channel service is not directly connected to the public switched network.

### **Restriction Services**

Restriction services allow Customers to customize the outbound calling capabilities of their lines.

#### Service

Any or all Services provided pursuant to this Tariff or other Tariffs of the Company.

#### Service Charges

Service charges are charges for services performed by the Company with respect to establishment and altering of Customer's lines and associated services and features.

## Special Charges

Special charges are administrative fees associated with payment.

State

State refers to the State of Florida.

#### Station-to-Station

For the purposes of this Tariff, Station-to-Station is any operator handled call that is not a Person-to-Person call.

#### Suspension of Service

An arrangement made at the request of the Customer, or initiated by the Company for violation of tariff regulations by the customer, for temporarily discontinuing service without terminating the service agreement or removing the telephone equipment from the customer's premises.

Issued: June 3, 1999

Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

# **SECTION 1 - DEFINITIONS AND ABBREVIATIONS**

#### Telecommunications

The transmission, between or among points specified by the user, of information of the user's choosing, without change in the form or content of the information as sent and received.

### Telecommunications Service

The offering of telecommunications for a fee directly to the public, or to such classes of users as to be effectively available directly to the public, regardless of the facilities used.

#### Telecommunications Service Priority (TSP) System

A structured coding scheme that prescribes the order in which National Security Emergency Preparedness (NSEP) telecommunications services are installed or restored. The TSP System was developed to support the requirements of the U.S. Government and applies only to NSEP telecommunications services to which the Company is able to apply priority treatment. It requires and authorizes priority as the Company.

#### Telephone Exchange Service

(a) A service within a telephone exchange, or within a connected system of telephone exchanges within the same exchange area operated to furnish to customers intercommunicating service of the character ordinarily furnished by a single exchange and which is covered by the exchange service charge, or (b) comparable service provided through a system of switches, transmission equipment, or other facilities (or combination thereof) by which a customer can originate and terminate a telecommunications service.

Terminate

Terminate means to permanently disconnect service.

#### Termination Liability Charge

This term when used in connection with specially constructed facilities denotes the portion of the Maximum Termination Liability that is applied as a nonrecurring charge when all services are discontinued prior to the expiration of the specified liability period. This term as used in connection with the application of termination charges for private line services denotes the discontinuance, either at the request of the customer or by the Company under its regulations concerning cancellation for cause, of service or facilities (including channels and station equipment provided by the Company).

Touch-Tone Dialing Capability

A classification of exchange service whereby calls are originated through the use of push-buttons in lieu of a rotary dial.

#### Underlying Carrier

Underlying Carrier refers to any carrier that provides local exchange services resold by the Company pursuant to this Tariff.

## WATS

See Wide Area Telecommunications Service

#### Wide Area Telecommunications Service

The furnishing of facilities for dial type telephone communication between a wide area service access line and other exchange and toll station telephones in the area prescribed in this Tariff.

#### Wire Center

A "Wire Center" is a Company facility that houses Company equipment for the provision of switched and non-switched telephone service to customers in a defined geographical area. The facility is identified with V&H coordinates and is assigned one or more NXX's for use in providing switched services to customers located in the specified geographical area. The Company equipment located at a Wire Center may consist of switching equipment or non-switched equipment working with a distant host switch as well as equipment used to terminate dedicated non-switched services.

Issued: June 3, 1999

Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

- 2.1 Application of the Tariff
  - 2.1.1 General

This Tariff contains the description, regulations, and rates applicable to all intraLATA telecommunications services offered by  $Cl^2$ , Inc. - Georgia, Corporation with principal offices located at 200 Galleria Parkway; Suite 1550, Atlanta, Georgia 30339. Service is furnished for communications; originating and terminating at points within the State of Florida under terms of this Tariff. The Company operates as a reseller and resells the services of LECs and DUCs. The coverage area is the entire State.

#### 2.1.2 Service Areas

 $CI^2$ , Inc., - Georgia, Corporation service areas coincide with those served by Bell South Telecommunications, Inc. Florida.

#### 2.1.3 Class of Service

Business service is classified and charged where the use is primarily or substantially of a business, professional, institutional or occupational nature.

2.1.4 Exchange Rate Groups and Exchange Rate Group Classification

Rate groups applicable to Exchange Services and the appropriate classification for each Exchange Rate Group in Georgia are based on Bell South Telecommunications, Inc. Florida Tariff - General Subscriber Service Tariff, Section A3.2 and A3.3.

#### 2.1.5 Local Calling Areas

The rates specified in this tariff for flat rate services and message services entitle customers to access all exchange access lines in the customer's county within the same LATA, all exchange access lines bearing the central office designation(s) of the customer's exchange, and all exchange access lines bearing the central office designation(s) of additional exchanges in the basic service area as shown in Bell South Telecommunications, Inc. Florida Tariff - General Subscriber Service Tariff, Section A3.6.

The rates specified in this tariff for message rate services not described above entitle customers to access all exchange access lines in the customer's county within the same LATA, all exchange access lines bearing the central office designation(s) of the customer's exchange, and all exchange access lines bearing the central office designation(s) of additional exchanges in the basic service area and the expanded service area as shown in Bell South Telecommunications, Inc. Florida Tariff - General Subscriber Service Tariff, Section A3.6. Usage charges specified herein apply for calls in the local calling area.

#### 2.1.6 General

Optional non-basic exchange services may be offered periodically on a trial basis by the Company for technical and/or marketing purposes under the terms and conditions listed following. These trials shall be for the purpose of evaluating, in an operating environment, the performance and pricing of the specific service in conjunction with other marketing and environmental factors that can influence customer demand.

Issued: June 3, 1999

Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

## **SECTION 2 - RULES AND REGULATIONS**

- 2.1 Application of the Tariff (continued)
  - 2.1.7 Trials and Services
    - A. Marketing and/or technical trials shall be governed by the regulations set forth in this section of the tariff.
    - B. A marketing and/or technical trial shall not require a tariff filing or demand and cost support to initiate the trial. However, a transmittal letter shall be provided to the Public Service Commission and Public Service Commission Staff no later than fifteen (15) days before the start of the trial which will include the following information:
      - 1. A description of the new service proposed to be offered.
      - 2. The specific geographic area(s) or telephone exchange(s) in which the service is to be offered.
      - 3. The rates and charges for the service, including any applicable range of rates within which the rates may be increased or decreased;
      - 4. All rules and regulations governing the offering of the trial service to customers.
    - C. A trial service may be offered to a customer, a group of customers, or to all customers in the classification(s) of service and the specific area(s) for which the trial service is made available. If the trial is to be limited to specific customers, the trial customer(s) shall be listed in the transmittal letter. However, a trial service may be offered at different rates to different geographical locations for the purpose of determine the appropriate rate. Rates for a trial service may also change for a specific location during the trial period to determine the appropriate rate(s).
    - D. The applicable terms and conditions for the trial services shall be determined by the Company and provided for a test period of not less than one month or more than twelve months.
    - E. The Company reserves the right to alter the rates, within the specific range, with thirty (30) days notice to the Commission.

Issued: June 3, 1999

Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

Florida Price List No. 1 Original Page 23

## **SECTION 2 - RULES AND REGULATIONS**

## 2.2 Limitations on Service

### 2.2.1 Availability of Facilities

Service is offered subject to the availability of facilities, equipment, or systems, including those to be provided by the DUC(s), Company, CLEC(s) or LEC, the Company's ability to fulfill the order, and the provisions of this Tariff. The Company reserves the right, without incurring liability, to limit service to or from any location where the necessary facilities, equipment, systems, and/or switch software are available or where the Company is unable to fulfill the order.

#### 2.2.2 Limited Communication

Shortage of facilities provided by the LEC caused by emergency conditions may result in limitation on the length of communication. The Company recognizes that underlying carriers may impose such limitation on service and reserves such right on their behalf.

- 2.2.3 Transfer of Service Between Customers
  - A. At the Company's discretion, service previously furnished one customer may be assumed by a new customer if the new customer willingly assumes all indebtedness of the previous customer and existing financial responsibility for the account once such service has been cancelled or abandoned by the previous customer providing there is no lapse in the rendition of service. Service charges, as specified in Section 4 of this Tariff, will apply as appropriate.
  - B. After the new customer assumes financial responsibility, the new customer may retain the existing telephone number if the Company deems such a transfer appropriate and if the previous customers consents or the previous customers has abandoned the service. After the new customer assumes financial responsibility and the previous customers has consented or is deemed by the Company to have abandoned the service, all future bills will be rendered to the new customer.

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# **SECTION 2 - RULES AND REGULATIONS**

- 2.2 Limitations on Service (continued)
  - 2.2.6 Discontinuance Procedures
    - A. In the event of a proposed discontinuance of business service only, the following apply:
      - 1. No basic business service shall be discontinued for local service charges until at least 29 days from the date of the bill.
    - B. If contact with the customer was not previously made and notice of the discontinuance was by mail or by leaving it at the premises, the Company must make a good faith effort to contact the customer at least two (2) days before the proposed discontinuance.
    - C. No customer's service may be discontinued for unpaid business local service if the customer notifies the Company between the date of receiving a notification of the proposed discontinuance of service and the date set for discontinuance and agrees to pay the unpaid balance for service previously provided in equal installments over the three consecutive billing months immediately following said notice. Further, the customer agrees to pay future bills and the installments by the date due. However, if a customer has received a notice of intent to discontinue at any time prior to the time when the customer is once again current in his billings for service previously provided, if the customer makes toll calls exceeding \$10.00 in any thirty (30) day period, the Company shall have the right to immediately and without further notice, discontinue telephone service to that customer. Similarly, if the customer fails to make any agreed upon payment as set forth immediately preceding, the Company may discontinue service without further notice.

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# **SECTION 2 - RULES AND REGULATIONS**

## 2.2 Limitations on Service (continued)

- 2.2.7 Suspension of Business Service
  - A. General
    - 1. Upon request, a customer to business service may arrange for the temporary suspension of such service unless otherwise specified in other sections of this Tariff. Suspension of service is available on a customer's complete service or on such portion thereof as can be suspended.
    - 2. A suspension period shall not be less than one month in duration. Only one suspension, not exceeding six months in duration, shall be granted in any calendar year, except authorized emergency-oriented organizations as specified following.
    - 3. When a complete service, or portion thereof which can be suspended, is subject to an initial service period of more than one month, the basic termination charge applicable thereto will be reduced at one-half the normal full rate of reduction while the service is on a suspended basis and the initial service period is extended by one-half month for each month of suspension.
    - 4. In connection with complete suspension of service, local or long distance service is not furnished during the period of suspension. At the request of the customer, inward calls to a service which is suspended may be referred to the call number of another service in the same or a distant exchange.

The charge for the total suspension period may be collected in advance.

- 5. There is no reduction in the charge for foreign central office line channels, foreign exchange channels, or tie line services during the period of suspension.
- 6. In connection with service at a concession rate, the charge for service during the period of suspension is 50 percent of the rate regularly charged for service without concession, except in case the concession is 50 percent or more, then the charge during the period of suspension is the rate regularly charged for the concession service.

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# **SECTION 2 - RULES AND REGULATIONS**

## 2.2 Limitations on Service (continued)

## 2.2.8 Termination of Service

- A. Termination of Service by the Company
  - 1. Violation of any of the regulations contained in this Tariff on the part of the customer may be regarded as sufficient cause for termination of the customer's service.
  - 2. When the service is terminated on the initiative of the Company because of violation of its regulations by the customer, the regulations stipulated below for termination of service at the customer's request apply.
  - 3. The company may refuse to furnish or continue to furnish service hereunder, if such service would be used or is used for a purpose other than that for which it is provided or when its use interferes with or impairs, or would interfere with or impair, any other service rendered to the public by the Company.
- B. Termination of Service At The Customers Request
  - 1. Service may be terminated at any time upon reasonable notice from the customer to the Company. Upon such termination the customer shall be responsible for the payment of all charges due. This includes all charges due for the period service has been rendered plus any unexpired portion of an initial service period or applicable termination charges, or both.

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- 2.2 Limitations on Service (continued)
  - 2.2.8 Termination of Service (continued)
    - C. Termination Charge
      - 1. A termination charge is determined by applying to the Basic Termination Charge the percentage which the unexpired portion of the Initial Service Period bears to the full Initial Service Period.
        - (a) The Basic Termination Charge and the Initial Service Period are indicated in the section of this tariff covering the service items to which they apply. The Initial service period is shown in brackets following the amount of the Basic Termination Charge.
        - (b) When a customer discontinues one or more units of a group of the same item, the service latest installed shall be considered as the service first discontinued.
        - (c) When a customer cancels an order for service carrying a Basic Termination Charge prior to the establishment of that service, a termination charge applies equal to the cost incurred by the Company in engineering, ordering, and providing the service; the termination charge in this event will not exceed the Basic Termination Charge.

## 2.2.9 Suspension of Business Service

- A. Application of Charges
  - 1. Access Line
    - (a) The charge for basic exchange line service and associated optional services and features during the period of suspension is 50 percent of the rate regularly charged, except as specified in service – specific tariffs. Where specified in other sections of this Tariff, optional services associated with the basic exchange line can be suspended at not recurring charge during the period of suspension. Other restrictions in service – specific tariffs shall still apply. Service charges will continue to apply as specified in Section 4.

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# **SECTION 2 - RULES AND REGULATIONS**

- 2.2 Limitations on Service (continued)
  - 2.2.9 Suspension of Business Service (continued)
    - 2. Emergency Organizations
      - (a) In order to reasonably insure prompt service in emergency situations, qualifying emergency organizations may have up to thirty (30) access lines at an individual site suspended without regard to any time limit, and at no recurring charge.
      - (b) The emergency organization must meet the following criteria to qualify for the special suspension treatment.
        - I. The primary mission of the organization is to aid the preservation of life or property;
        - II The use of the service is limited to emergency situations and kept on a standby basis during non-emergency times, except during maintenance testing by the customer.
      - (c) In those instances where the service is restored for emergency situations, the applicable full tariff rate will apply for the period of time that the service is restored. There will be no minimum time requirement for the service to be in operation.
      - (d) There will be no charge for restoring service strictly for testing purposes.
      - (e) The usual suspension and restoral charges will apply when service is restored for emergency situations.

CI <sup>2</sup> , Incorporated	
d/b/a Computer Intelligence <sup>2</sup>	, Inc

2.2 Limitations on Service (continued)

2.2.10 Failure to Provide Notice or Insist Upon Compliance

The Company's failure to give notice of default, to enforce or insist upon compliance with any of the terms or conditions herein, to grant a waiver of any term or conditions herein, or to grant the Customer an extension of time for performance, will not constitute the permanent waiver of any such term or condition herein. Each of the provisions will remain, at all times, in full force and in effect until modified in writing, signed by the Company and Customer.

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### 2.3 Limitation of Liability

The Company's liability will be limited to that expressly assumed in this section of the Tariff and that arises in connection with the provision of service to Customer.

#### 2.3.1 Fit for Purpose

With respect to service provided hereunder, the Company hereby expressly disclaims, without limitation, all warranties not stated in this Tariff, whether expressed, implied or statutory, and in particular disclaims all implied warranties of merchantability and of fitness for a particular purpose.

#### 2.3.2 Contractors and Agents

No contractors, agents or employees of connecting, concurring or other participating carriers or companies will be deemed to be contractors, agents or employees of the Company without the Company's written authorization.

#### 2.3.3 Company's Officers

Under no circumstances whatsoever will the Company's officers, agents, or employees be liable for any damages, including but not limited to direct, indirect, actual, consequential, special or punitive damages or lost profits.

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Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

## **SECTION 2 - RULES AND REGULATIONS**

### 2.3 Limitation of Liability (continued)

2.3.4 Limitations

The Company will not be liable for, and shall be fully indemnified and held harmless by the Customer for:

- A. Any claim, loss, expense or damage for any interruption, delay, error, omission or defect in service, facility or transmission provided under this Tariff, if caused by the CLEC(s), LEC or DUC(s) or any other third party providing a portion of the service, or by an act of God, fire, war, civil disturbance, act of government, or due to any other causes beyond the Company's control, and no event absent a determination of willful misconduct through a judicial or administrative proceeding.
- B. Any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.
- C. Any damages caused by the fault or negligence or willful misconduct of the Customer.
- D. Any failure to provide or maintain service under this Tariff due to circumstances beyond the Company's reasonable control.
- E. The use or abuse of any service described herein by any party including, but not limited to, the Customers employees or members of the public. Use or abuse includes, but is not limited to, any calls placed by means of PBX-reorigination or any other legal or illegal equipment, service, or device. In the case of inbound service, this also applies to third parties who dial the Customer's 800/888 number by mistake.
- F. Any action, such as Blocking or refusal to accept certain calls, that Company deems necessary in order to prevent unauthorized, fraudulent, or unlawful use of its service. Compensation for any injury the Customer may suffer due to the fault of parties other than the Company must be sought from such other parties.
- G. Any claim where the Customer indemnifies the Company pursuant to this Tariff.

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# **SECTION 2 - RULES AND REGULATIONS**

## 2.3 Limitation of Liability (continued)

#### 2.3.5 Liability for Damages

The Company will use its best efforts to provide competent services consistent with industry standards. The Company will have no liability to the Customer for any loss of revenue or any other direct, special, incidental, consequential, or other damages the Customer may sustain resulting from the failure or inability of the Company to provide service to its Customers; negligent or defective services to Customers; equipment, computer, network, or electrical malfunctions of any kind, breakdowns, or outages; or any other cause, whether or not within the control of the Company.

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects occurring in the course of providing Service hereunder, where such damages were not caused by the Company's willful misconduct, will in no event exceed an amount equivalent to the initial period charge to the Customer according to this Tariff for the call during which such mistake, omission, interruption, delay, error or defect occurred.

- 2.3 Limitation of Liability (continued)
  - 2.3.6 Customer Premises Inside Wire
    - A. Customer premises inside wire is defined as that wire, including connectors, blocks and jacks, on the customer's side of the demarcation point, that runs between the termination of the Exchange Access Line or Private Line and those standard jack locations on the customer's side of the demarcation point to which terminal equipment can be connected for access to the Exchange Access Line.
    - B. Customer premises inside wire provided by the customer must be installed in accordance with the technical standards and installation guidelines furnished to the Commission by the Company.
    - C. Customer premises inside wire provided by the customer may be connected to business individual basic exchange service or private line service furnished by the Company according to Part 68 of the Federal Communications Commissions Rules and Regulations.
    - D. The Network Interface for the connection of customer premises inside wire consists of a standard miniature modular jack and is provided as part of the Exchange Access Line. The normal location of the Network Interface would be in close proximity to the protector or equivalent if located outside or where the Company's facilities enter the customer's premises when located inside. When the Company is notified prior to the installation of the Network Interface, the customer shall have the option, at no charge to the customer, of an indoor or outdoor Network Interface. When at the instance of the customer, an existing Network Interface is moved from the outside to the inside, or vice versa, the applicable nonrecurring Service Charges specified in Section A4 of this Tariff apply. There will be no charge to the customer when the Company retrofits existing Access Line terminations in connection with other maintenance or installation work at the customer's premises.
    - E. The rates and charges for the Exchange Access Line do not include Company maintenance of customer premises inside wire associated with business individual line and party line basic exchange service.

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Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

# **SECTION 2 - RULES AND REGULATIONS**

- 2.3 Limitation of Liability (continued)
  - 2.3.7 Responsibility of the Customer
    - A. The customer is responsible for the installation and maintenance of any customer-provided inside wire and standard jacks in accordance with the technical standards furnished to the Commission by the Company. Customers electing to maintain telephone company provided inside wire and standard jacks must do so in accordance with those same technical standards.
    - B. In the event that the customer maintains or attempts to maintain inside wire, the customer assumes the risk of loss of service, damage to property, or death to, or injury of, the customer's agent. The customer will save the Company harmless from any and all liability, claims, or damage suits arising out of the customer's wire maintenance activity.
    - C. Where customer premises inside wire is maintained by the customer, the customer is responsible for correcting any service difficulty that is causing harm to the telecommunications network upon notice from the Company that such wire is causing the difficulty.
    - D. The Company will make the technical standards and installation guidelines for customer provision of inside wire available to customers upon request.

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Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

# **SECTION 2 - RULES AND REGULATIONS**

2.3 Limitation of Liability (continued)

## 2.3.8 Violation of Regulations

- A. Where customer-provided inside wire is installed or maintained by the customer or where Company-provided inside wire is maintained by the customer in violation of this Tariff, the Company will promptly notify the customer of the violation and will take such immediate action as necessary for the protection of the telecommunications network and Company employees.
- B. The customer shall discontinue use of the customer-provided inside wire which is in violation of this Tariff or correct the violation and notify the Company in writing within 10 days after receipt of such notice that the violation has been corrected.
- C. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of this Tariff.

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Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

## 2.3 Limitation of Liability (continued)

## 2.3.9 Liability for Message Content

The Company does not undertake to transmit messages but furnishes the use of its services to its Customers for telecommunications. The Company is not liable for the content of Customer messages.

#### 2.3.10 Directory Errors and Omissions

In the event of an error in the number published in the directory, the extent of the Company's liability will be to cover the expense of an intercept for all calls placed to the published number if it is not in service. If the published number is in service, the Company will also be liable for appropriate transfer of service and provision of a new telephone number to the party served by the published number, if so requested, and for intercepting all calls to the published number for the shorter of the life of the directory or one year.

The Company's liability arising from other errors or omissions in Directory Listings, in no event shall exceed one-half the amount of the fixed monthly charges applicable to the exchange service affected during the period covered by the directory in which the error or omission occurs.

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Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

## 2.3 Limitation of Liability (continued)

2.3.11 With Respect to Emergency Number 911 Service

The Company will take appropriate measures at all times to provision Emergency Number 911 Service. The Company resells the services of the LEC and relies on the LEC and its interfaces with Emergency Organizations to provide Emergency 911 service. As such, the Company assumes no liability of any kind for any claims, damages or suits for any personal injury, death, loss, or damage caused by mistakes, omissions, interruptions, delays, errors or defects in the provision of service for portions of this service provided by the LEC, DUC, CLEC(s) or other third parties (including Emergency organizations) on behalf of the Company.

Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of enhanced 911 service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing enhanced 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its Users, agencies or municipalities, or the employees or agents of any one of them.

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Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

## 2.3 Limitation of Liability (continued)

2.3.12 With Respect to Non-Published and Non-Listed Telephone Numbers

In conjunction with a non-published and non-listed telephone number, as described in Section 3 the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged through other sources including Caller ID display units and the Return Call custom calling feature.

When a Customer with a non-published telephone number, as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this tariff, Customer acknowledges and agrees with the release of information as described above.

The acceptance by the Company of the customer's request to furnish a non-listed listing does not create any relationship or obligation, direct or indirect, to any person other than the customer.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-listed telephone number in the directory, shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-listed listing. The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed listing.

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Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

# **SECTION 2 - RULES AND REGULATIONS**

### 2.4 Use of Service

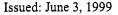
### 2.4.1 Service Availability

The Company's services are available for use twenty-four hours per day, seven days per week.

#### 2.4.2 Allowable Uses

The service offered herein may not be used for any lawful purpose, including business, governmental, or other use. The use of service shall be restricted to the Customer, the Customer's employees and representatives in the case of business service, or the Customer, except as otherwise specified in this Tariff. The Company will have no liability to any person or entity other than the Customer and only as set forth herein. The Customer will not use nor permit others to use the service in a manner that could interfere with service provided to others or that could harm the facilities of the CLEC(s), DUC(s), LEC or others as given in this Tariff and will be liable for reimbursing the Company or LEC, CLEC or DUC for damages to any facilities or equipment caused by such negligence or willful acts.

Service furnished under this Tariff is intended only for communications in which the Customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by the Customer for such use or in the collection, transmission or delivery of any communication for others, except as otherwise stated in this Tariff.



Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

## 2.5 Obligations of the Customer

2.5.1 Indemnification of Company by Customer

The Customer will indemnify, defend, and hold the Company harmless from and against all claims and liabilities against the Company:

- A. where the Company has stated a limitation of liability in this Tariff.
- B. resulting from Customer (or its employee's agents or independent contractors) actions hereunder, including, but not limited to breach of any provision in this Tariff, misrepresentation of Company services or rates, unauthorized or illegal acts, or violations of right to privacy by the Customer, its employees, agents, or independent contractor.
- C. for any personal injury to, or death of, any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the provision of service, whatever shall be the cause and whether negligent or otherwise.
- D. for any and all liability not expressly assumed by the Company in this Tariff and arising in connection with the provision of service to the Customer, and will protect and defend the Company from any suits or claims alleging such liability, and will pay all expenses and satisfy all judgments which may be incurred by or rendered against the Company in connection therewith.
- E. for any and all claims, demands, suits, actions, losses, damages, assessments or payments which may be asserted or demanded by third parties directly or indirectly authorized by Customer to use the service.
- F. violation by Customer of any other literary, intellectual, artistic, dramatic, or musical right.
- G. violations by Customer of the right to privacy.

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#### 2.5 Obligations of the Customer (continued)

#### 2.5.2 Payment Obligations

The Customer is responsible for payment for all applicable charges pursuant to this Tariff originated at the Customer's number(s), accepted at the Customer's number, or incurred at the specific request of the Customer. The Customer is responsible for paying for all services the Company provides to or from the Customer's number(s), regardless of whether the Customer's facilities were used fraudulently.

The Customer is responsible for payment for all long distance calls originated at the Customer's number(s), terminated on the Customer's 800/888 number, billed to the Customer's Account code, accepted at the Customer's number, or incurred at the specific request of the Customer. The Customer is responsible for paying for all services the Company provides to or from the Customer's number(s), regardless of whether the Customer's facilities were used fraudulently or used without the Customer's knowledge in full or in part.

The termination or disconnection of service(s) by the Company does not relieve the Customer of any obligations to pay the Company for charges due and owing for service(s) furnished up to the time of termination or disconnection. The remedies set forth herein will not be exclusive and the Company will at all times be entitled to all rights available to it under either law or equity.

The Customer will be responsible for the payment of all charges for services provided under this Tariff and for the payment of all excise, sales, use, gross receipts or other taxes that may be levied by a federal, state, or local governing body or bodies applicable to the service(s) furnished under this Tariff unless specified otherwise herein.

Customers subscribing to local exchange services pursuant to the Rules and Regulations of this Tariff are responsible for payment for the F.C.C. authorized interstate Customer Line Charge (also called End User Common Line Charge).

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Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

Florida Price List No. 1 Original Page 43

## **SECTION 2 - RULES AND REGULATIONS**

## 2.6 Obtaining Service

#### 2.6.1 Application for Service

To obtain service, the Company may require the Customer to provide the Company with a signed letter of agency or third party verified verbal authorization of agency. Upon the Company's acceptance of this proof, all applicable provisions in the Company's Tariff, as amended from time-to-time which are lawfully on file, become the agreement for service between the Company and the Customer. Acceptance or use of service offered by the Company shall be deemed an application for such service and an agreement by the Customer to subscribe to, use, and pay for such service in accordance with the applicable Tariffs of the Company.

Company reserves the right to refuse service to applicants per this Tariff including those who are known to have been previously terminated by Company or by LEC or other CLECs within the last twelve (12) months and when the applicant cannot establish credit satisfactory to the Company as given in this tariff.

#### 2.6.2 Establishment of Credit

A. Applicant

The Company reserves the right to require all Applicants to establish credit worthiness to the reasonable satisfaction of the Company. Upon receipt of the signed letter of agency or verbal third party verified authorization by the Company, the Applicant will be deemed to have authorized the Company to obtain such routine credit information and verification as the Company requires.

B. Customer

Under certain conditions an existing Customer may be required to establish additional credit. The Company reserves the right to examine the credit record and check the references of any Customer under these circumstances.

#### 2.6 Obtaining Service (continued)

#### 2.6.3 Customer Deposits

Any Applicant whose credit is not acceptable to the Company as provided in this Tariff may be required to make a deposit to be held by Company as a guarantee of payment for service provided under this Tariff. In addition, an existing Customer may be required to make a deposit or to increase a deposit presently held by the Company if re-establishment of credit is not satisfactory subject to this tariff.

Interest at the rate of 7 percent per annum is allowed to the customer during the continuance of the deposit. Interest on a deposit shall accrue annually and, if requested, shall be annually credited to the customer by the accrual date. Interest shall not be paid on a deposit for the period following ninety days after discontinuance of service, if during such period the Company has made a reasonable effort to refund the deposit.

The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company regulations as to advance payments and the prompt payment of bills on presentation or constitutes a waiver or modification of the regular practices of the Company providing for the discontinuance of service for non-payment of any sums due the Company.

Florida Price List No. 1 Original Page 45

# **SECTION 2 - RULES AND REGULATIONS**

## 2.6 Obtaining Service (continued)

- 2.6.4 Initial Contract Periods and Termination of Service
  - A. Initial Contract Periods

Except as provided herein, the Initial Contract period is one month. Service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until cancelled by the Customer, with written notification to the Company within a reasonable period in advance of the date of cancellation. Unless otherwise specified herein, for purposes of computing this tariff, every month is considered to have thirty (30) days. Initial Contract Periods begin on and include the day following the establishment of service.

## B. Cancellation of Service

When an application or request for service, including additions and changes is cancelled or changed in whole or in part before service is established, the customer may be required to reimburse the Company for all costs incurred in connection with that part of the application or request which is cancelled or changed, except as otherwise stated in this Tariff. The charge to the Customer shall not exceed the charges which would have applied to normal establishment of the original order and subsequent cancellation thereof.

- C. Service may be cancelled prior to expiration of the Initial Contract Period with written notification from the Customer to the Company within a reasonable period in advance of the date of cancellation. Upon such cancellation, the Customer will be responsible for the payment of all charges due for the service period.
- D. Service may be cancelled subsequent to the expiration of the Initial Contact Period with written notification from the Customer to the Company within a reasonable period in advance of the date of cancellation. Upon such cancellation, the Customer will be responsible for the payment of all charges up to and including the date of cancellation.

# **SECTION 2 - RULES AND REGULATIONS**

### 2.6 Obtaining Service (continued)

### 2.6.5 Provision and Ownership of Equipment and Facilities

Company may use equipment and facilities for provision of services that are furnished in whole or in part by the LEC. Such equipment and facilities located on the premises of a Customer remain the property of the LEC, whose employees or agents acting on behalf of the Company may enter said premises at any reasonable hour to install, repair and inspect equipment and facilities up to and including the Network Interface. In cases where the equipment and facilities beyond the Network Interface remain the property of the Building Owner or other entity, Agents and employees of the Company may enter the premises at any reasonable hour to install, repair and inspect facilities and equipment beyond the Network Interface up to and including the inside wiring and the jack(s).

Equipment and facilities utilized by the Company for the provision of services, termination of service shall be returned to their owner in good condition, reasonable wear and tear thereof expected. In the case of damage, loss or destruction of any aforementioned equipment and facilities, due to the negligence or willful act of the Customer or other Authorized Users, the Customer shall be required to pay the expense incurred by the Company in connection with replacement of the property damaged, lost, stolen or destroyed, or the expense incurred in restoring it to its original condition.

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# **SECTION 2 - RULES AND REGULATIONS**

- 2.6 Obtaining Service (continued)
  - 2.6.6 Installation, Maintenance and Repair

All installation, service and repair expense is borne by the Company except as otherwise specified in this Tariff. The Customer shall not install, disconnect, rearrange, remove or attempt to repair any equipment or facilities furnished by the Company or permit others to do so, except upon the written consent of the Company or as specified in this Tariff.

#### 2.6.7 Non-Routine Establishment of Services

At the Customer's request, establishment of services may be performed outside the Company's normal business hours and normal work intervals. In such cases, costs may be incurred that would not otherwise have been incurred. The Customer may be required to pay, in addition to the other rates and charges specified in this Tariff, the amount of additional costs incurred by the Company as a result of the Customer's special requests.

2.6.8 Provision and Ownership of Directories

Directories are furnished by or on behalf of the Company to Customers as an aid to the use of services. Company may request that directories be returned to the Company or other specified entity or location when new directories are issued. The Company will furnish to its Customers without charge such directories as it deems necessary for efficient use of the services. Other directories may be purchased at the Customer's expense by dialing (800) 432-6657.

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Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

# **SECTION 2 - RULES AND REGULATIONS**

### 2.7 Advance and Assurance of Payments

Customers and applicants may be required to pay for service charges, installation and non-recurring charges or one month's fixed charge in advance of installation of their service. The amount of any advance payment is credited to the Customer's account and applied to indebtedness for the services ordered once provisioned. Customers may also be required to provide a guarantee of payment in the form of credit card imprint or other such guarantee of payment for future services. The required advance payments or other security may be increased or decreased by the Company as it deems appropriate in light of changing conditions.

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# **SECTION 2 - RULES AND REGULATIONS**

### 2.8 Dispute Procedures

- 2.8.1 Inquiries and disputes, including billing disputes, will be handled as follows:
  - A. The Customer shall pose the inquiry or dispute directly to the Company for resolution. Written communications should be directed to the Company's Customer Service department as per this Tariff. All undisputed portions of any outstanding balance due are to be paid while resolution of the inquiry or dispute is pending
  - B. The Company will investigate a Customer inquiry or dispute and report the findings to the Customer.
  - C. If the Company finds its actions to be consistent with this Tariff, the Company will inform the Customer of its no fault finding and require full payment of any outstanding balance due.
  - D. If the Customer is not satisfied with the Company's resolution of an inquiry or dispute, the Customer may refer the matter to the Florida Public Service Commission for final determination.

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# **SECTION 2 - RULES AND REGULATIONS**

### 2.9 Customer Service

The Company maintains a Customer Service Department in Georgia exclusively for Customers' questions, requests for service, compliments, complaints and trouble handling. The Company's Customer Service address and toll free number(s) are printed on the Customer's bill. For Customers using Credit Card billing or automatic withdrawal from the checking or savings account the Company's Customer Service address and toll free numbers are provided with the Customer's call detail. Customers may contact the Company's Customer Service Department in writing or by calling a toll free number.

The Customer Service Department is located at 200 Galleria Parkway Place; Suite 1550 Atlanta, Georgia 30339. The toll free number is (888) 657-FAST. Excluding holidays, Customer Service Representatives are available 8:00 AM to 6:00 PM standard time Monday through Friday. After hours, Sundays and on holidays, Customers are automatically forwarded to an answering service for messaging.

Customer Service support for repair services is available twenty four (24) hours per day, 365 days per year at (888) 657-FAST. After hours, trouble management teams will be paged by the answering service for immediate response to reports of trouble and repair needed.

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# **SECTION 2 - RULES AND REGULATIONS**

### 2.10 Credits

### 2.10.1 Allowances for Interruptions

The Company will take appropriate measures to assure minimal service interruptions. If service is interrupted, appropriate action will be taken to the extent possible to restore service within twenty four (24) hours following notification by the Customer.

Interruptions of more than twenty four (24) consecutive hours, which are reported to or detected by the Company, and which are not due to the negligence or willful act of the Customer will be credited to the Customer's account upon the Customer's request at the proportionate monthly charge involved for each twenty four hours or fraction thereof of interruption.

#### 2.10.2 Credit for an Incomplete Call

An incomplete call is a call where two-way communication was not possible between the called station and the calling station. When a Customer notifies the Company that the Customer has been inadvertently billed for an incomplete call, the Company will issue credit for the amount of the charge for that call.

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# **SECTION 2 - RULES AND REGULATIONS**

#### 2.11 Rates Periods, Timing of Calls and Charge Computation

Usage charges are based on usage used or billed as timed and recorded by the DUC. Chargeable time for the Customer begins when the called party answers and ends when the calling station hangs up thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by the automatic timing equipment in the telecommunications network or by the operator. For all services, fractions of a billing increment are rounded up to the next higher increment. Calls are measured in sixty (60) second increments. The usage charges for each completed call during a billing month will be computed. If the charge includes a fraction of a cent of \$.005 or more, the fraction is rounded up to the next higher whole cent. Otherwise, the charge is rounded down to the next lower whole cent.

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### **SECTION 2 - RULES AND REGULATIONS**

#### 2.12 Taxes and Surcharges

2.12.1 Federal, State and Local Taxes and Surcharges

In addition to the charges specifically pertaining to services, certain federal, state, and local surcharges, taxes, and fees apply to services. These taxes, surcharges, and fees are calculated based upon the point of origination of the call, the point of termination of the call, the length of each call, and the taxing jurisdictions rules and regulations.

Applicable interstate Customer Line Charges or End User Common Line Charges, authorized by the F.C.C., will apply in addition to the rates and charges specified for local exchange service in this and/or other Tariffs of the Company.

All federal, state, and local taxes, surcharges, and fees (i.e., sales tax, gross receipts tax, municipal utilities tax, etc.) are listed on the Customer's invoices, and unless otherwise specified herein, are not included in the rates listed in this Tariff.

#### 2.12.2 Tax Exemption Status

In order to be granted tax exempt status, a Customer claiming tax exempt status must provide the Company with copies of all tax exemption certificates and documents required by the Company at the time service is ordered. Failure to provide the required documentation at the time service is ordered will result in all taxes as noted herein being levied by the Company on the Customer's service, and the Customer will be responsible for the payment of all such charges. At the Company's option, the Company may accord the Customer tax exempt status upon receipt of the required documentation after service is ordered. However, the Customer will be billed for all applicable taxes and responsible for the payment of same until such time as the Company has ceased billing the applicable taxes. The Company is not liable for refunding the amount of the taxes paid the Customer. The Customer is responsible for seeking refunds for such taxes from the appropriate taxing authority. Failure to pay the appropriate taxes prior to tax exempt status being accorded by the Company will result in termination of service.

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Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

	ncorporate Compute		gence <sup>2</sup> , Inc	· ·					lorida Pric Origi	inal Page
			SEC	TION $3 - 5$	SERVICE DES	CRIPTIO	NSAND R	ATES		
3.1	Basic !	Local Ex	xchange Se	ervice						
	3.1.1	Flat R	Rate Servic	e						
		А.			exchange service ea.	for which a	stipulated c	harge inclu	des unlimit	ed calls
		B.	Rates a	and Charges						
			1.	Business –	- Individual Line	5	GRO	OUP		
					1 \$19.80	2 \$20.80	3 \$21.90	4 \$22.90	5 \$23.85	6 \$24.90
					7 \$25.7:	8 5 \$26.60	9 \$27.40	10 \$28.00	11 \$28.60	12 \$29.10
	3.1.2	Messa	age Rate S							
		A.	Genera A class of use.		non-coin box exc	hange servic	e which is c	harged for	on the basi	s of amo
		B.	Rates a	nd Charges						
			1.	Business –	- Individual Lines	5	GRO	OUP		
					1 \$14.7	2 1 \$15.46	3 \$16.29	4 \$17.04	5 \$17.75	6 \$18.54
					7 \$19.18	8 \$19.81	9 \$20.41	10 \$20.86	11 \$21.31	12 \$21.69
coned.	June 3, 1	999					. <u> </u>		Eff	ective D

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d/b/a	Compute	r Intellige	ence <sup>2</sup> ,	Inc.	Original Page 55
			SI	ECTION 3 – SERVICE DESCRIPTIONS AND RATES	
3.1	Basic I	Local Exc	chang	e Service (continued)	
	3.1.2	Messag	ge Ra	te Service (continued)	
		C.	Mo	onthly Allowance and Usage Charges	
			1.	The monthly message allowance, per line, is 75 local messages an calls.	d operator handled
					CHARGE PER CALL
				(a) Additional local messages to the Local Calling Area excluding the Extended Calling Service additional charges in excess of	
				allowance, each	\$.12

# SECTION 3 - SERVICE DESCRIPTIONS AND RATES

### 3.1 Basic Local Exchange Service (continued)

- 3.1.3 Rotary Line Service
  - A. General

Any individual lines arranged for rotary level hunting or similar service which allows an incoming call to a line that is called to be completed over another line by means of central office equipment if the first line or previous line is busy.

### B. Rates and Charges

- 1. Flat Rate Service
  - (a) Business Individual Line

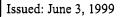
1	2	3	4	5	6
\$6.40	\$6.73	\$7.08	\$7.41	\$7.71	\$8.05
7	8	9	10	11	12
\$8.33	\$8.60	\$8.86	\$9.06	\$9.25	\$9.41

GROUP

# 2. Message Rate

(a) Business Individual Line

		GRO	UP		
1	2	3	4	5	6
\$6.40	\$6.73	\$7.08	\$7.41	\$7.71	\$8.05
7	8	9	10	11	12
\$8.33	\$8.60	\$8.86	\$9.06	\$9.25	\$9.41



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### **SECTION 3 – SERVICE DESCRIPTIONS AND RATES**

- 3.1 Basic Local Exchange Service (continued)
  - 3.1.4 Break in Rotary Number Group and Line Make Busy
    - A. General
      - 1. Break in rotary number group is an arrangement whereby certain central office lines or PBX trunks may be temporarily removed from the rotary number group by means of a key and associated equipment at the customer's premises which, through the use of a signaling channel, operates control equipment in the central office. Such service is only offered where facilities permit its use (step-by-step or cross bar central offices).
      - 2. Line make busy is an arrangement whereby certain central office lines or PBX trunks may be temporarily arranged to indicate a busy condition by operation of a key at the customer's premises which regulates control equipment at the central office. This service is only offered where facilities permit its use (cross bar central offices).

#### Rates and Charges MONTHLY BASIC RATE TERMINATION CHARGE Common equipment in the central 1. office to effect a break in rotary group. \$12.00 \$280.00 For the first 10 lines (a) For each additional 10 lines (b) \$8.35 \$200.00 controlled by the same key 2. Change of the numbers in line make busy arrangement in the same central \$0.00 \$21.25 office Change in point in break in rotary 3. group \$0.00 \$21.25 (a) Each

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Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

# SECTION 3 – SERVICE DESCRIPTIONS AND RATES

- 3.1 Basic Local Exchange Service (continued)
  - 3.1.5 PBX Service
    - A. General

Private Branch Exchange service, commonly know as PBX service, provides an arrangement of switching equipment and stations for intercommunicating among the stations and for connections through the local and long distance telephone network to other customers.

B. PBX Trunk

Trunk line rates apply to all central office lines terminated in Private Branch Exchange (PBX) switching equipment, a common group of pooled lines connected to customers' equipment and to other such services as specifically covered in this Tariff.

- C. Rates and Charges
  - 1. Flat Rate Trunk

				GR	OUP		
		1	2	3	4	5	6
(a)	Combination	\$33.66	\$35.36	\$37.23	\$38.93	\$40.55	\$42.33
(b)	Out Dial	\$33.66	\$35.36	\$37.23	\$38.93	\$40.55	\$42.33
(c)	Inward Only	\$33.66	\$35.36	\$37.23	\$38.93	\$40.55	\$42.33
(d)	DID (Direct In-Dial)	\$33.66	\$35.36	\$37.23	\$38.93	\$40.55	\$42.33
(e)	DID Combination	\$67.32	\$70.72	\$74.46	\$77.86	\$81.10	\$84.66

				GRO	OUP		
		7	8	9	10	11	12
(a)	Combination	\$43.78	\$45.22	\$46.58	\$47.60	\$48.62	\$49.47
(b)	Out Dial	\$43.78	\$45.22	\$46.58	\$47.60	\$48.62	\$49.47
(c)	Inward Only	\$43.78	\$45.22	\$46.58	\$47.60	\$48.62	\$49.47
(d)	DID (Direct In-Dial)	\$43.78	\$45.22	\$46.58	\$47.60	\$48.62	\$49.47
(e)	DID Combination	\$87.56	\$90.44	\$93.16	\$95.20	\$97.24	\$98.94

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CI <sup>2</sup> , Incorpoi d/b/a Compi	ated iter Intellis	gence <sup>2</sup> , Inc.					Florida Price Origin	List No. al Page 5
<b>^</b>		SECTION 3 –	SERVICE	DESCRIPT	TIONS ANI	<b>D</b> RATES		
3.1 Bas	ic Local E	kchange Service (con	tinued)					
3.1.	5 PBX Ser	vice (continued)						
	C.	Rates and Charge	s (continued)	)				
		2. Message Rat	e Trunk					
					GR	OUP		
(a	) Comb	pination, 1 <sup>st</sup> trunk	1	2	3	4	5	6
,	with a	n allowance of 75 rd local messages	\$15.26	\$16.01	\$16.84	\$17.59	\$18.30	\$19.0
			7	8	9	10	11	12
			\$19.73	\$20.36	\$20.96	\$21.41	\$21.86	\$22.2
					GR	OUP		
			1	2	3	4	5	6
(b		ination, additional	1	2	C	-	5	0
	allowa	without message ince	\$7.63	\$8.01	\$8.42	\$8.79	\$9.15	\$9.54
			7	8	9	10	11	12
			\$9.86	\$10.18	\$10.48	\$10.71	\$10.93	\$11.1
					GR	OUP		
(c)	Out di	al, 1 <sup>st</sup> trunk with an	1	2	3	4	5	6
(0)	allowa	nce of 75 outward nessages	\$15.26	\$16.01	\$16.84	\$17.59	\$18.30	\$19.0
			7	8	9	10	11	12
			\$19.73	\$20.36	\$20.96	\$21.41	\$21.86	\$22.2
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CI <sup>2</sup> , In d/b/a	icorporate Computer	ed r Intelligence <sup>2</sup> , Inc.					Florida Price Origin	List No. al Page 6
<u>u o u</u>	oomputo	SECTION 3 – S	ERVICE	DESCRIPT	IONS AND	RATES		
3.1	Basic I	Local Exchange Service (conti	nued)					
		3.1.5 PBX Service (conti	inued)					
		C. Rates and Charges	(continued)					
		2. Message H	Rate Trunk (	continued)				
					GR	OUP		
	(d)	Out dial, additional trunk without an allowance of	1	2	3	4	5	6
		75 outward local messages	\$7.63	8.01	\$8.42	\$8.79	\$9.15	\$9.54
			7	8	9	10	11	12
			\$9.86	\$10.18	\$10.48	\$10.71	\$10.93	\$11.12
					GR	OUP		
	(e)	Additional local messages	1	2	3	4	5	6
		in excess of allowance, each message	\$.12	\$.12	\$.12	\$.12	\$.12	\$.12
			7	8	9	10	11	12
			\$.12	\$.12	\$.12	\$.12	\$.12	\$.12

### **SECTION 3 – SERVICE DESCRIPTIONS AND RATES**

- 3.1 Basic Local Exchange Service (continued)
  - 3.1.6 Direct-Inward-Dialing (DID) Service
    - A. General
      - 1. Direct-Inward Dialing (DID) service is an optional feature which can be used in conjunction with PBX trunks. DID service transmits the dialed digits for all incoming calls allowing the customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number without the assistance of an attendant. Charges for DID capability and DID number blocks apply in addition to charges specified for PBX trunks.
      - 2. The customer is required to subscribe to at least one group of DID numbers for each DID equipped trunk or trunk group. The assignment of telephone numbers and the sequence of the numbers assigned to a DID service is made at the discretion of the Company. Where the customer requests additional blocks of telephone numbers held in reserve for future use, the rates and charges as specified herein are applicable for each unused block of telephone numbers.

Issued: June 3, 1999

Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

	corporate Computer		ence <sup>2</sup> .	Inc.		Florida Price List No. Original Page 6
	<b>_</b>	¥		ECTION 3 - SERVICE DESCRIPTIONS AN	<b>D</b> RATES	
3.1	Basic I	Local Ex	chang	e Service (continued)		
	3.1.6	Direct	t-Inwa	rd-Dialing (DID) Service (continued)		
		B.	Ra	tes and Charges		
				1	MONTHLY RATE	NONRECURRING CHARGE
			1.	Establish trunk group and provide first group of 20 DID numbers	\$4.00	\$915.00
			2.	Each additional group of 20 DID numbers	\$4.00	\$15.00
			3.	Non-Consecutive DID Numbers, each	\$.20	\$2.20
			4.	DID Trunk Termination- Inward Only	\$21.80	\$90.00
			5.	DID Trunk Termination- Combination Trunk with Call Transfer	\$45.00	\$250.00
			6.	Multi-frequency (MF) Pulsing Option, each trunk	\$7.50	\$0.00
			7.	Dial Tone Multi-frequency (DTMF) Pulsing Option, each	\$7.50	\$0.00
			8.	Automatic Intercept Service, per number referred	\$0.00	\$16.00

Florida Price List No. 1 Original Page 63

## **SECTION 3 – SERVICE DESCRIPTIONS AND RATES**

- 3.1 Basic Local Exchange Service (continued)
  - 3.1.7 Local Usage Detail (LUD
    - A. Local Usage Detail (LUD) is an option for customers who desire a printed listed of per call billing details in addition to the usual summary billing of all dialed, sent-paid, billed expanded local usage.
    - B. The provision of LUD will coincide with the billing period(s) for the access lines to receive detailed billing; i.e., the reporting of expanded call details will start at the beginning of a billing period and stop at the end of a billing period. For existing customers, LUD should be ordered at least five days prior to the billing date to endure the timely start or stop of detailed reporting. However, if LUD is requested on an order which establishes service, detailed reporting will start coincident with establishment of the service.
    - C. The following charge applies for LUD.

MONTHLY RATE

Per monthly printed listing of call detail

 (a) Per call listed

\$0.00

Issued: June 3, 1999

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# **SECTION 3 – SERVICE DESCRIPTIONS AND RATES**

- 3.1 Basic Local Exchange Service (continued)
  - 3.1.8 Business Line Features
    - A. These auxiliary features are provided in addition to basic telephone service.
      - 1. Call Waiting By means of a tone signal a customer who is using his telephone is alerted when another caller is trying to reach that station. The feature permits putting first call on hold so that second call can be answered, or alternating between the two.
      - 2. Three-Way Calling This feature allows the customer to speak to two people in two different locations. The customer can connect a third party to his conversation at any time, regardless of who called whom. And when more than one user has this service, the customers can bring on as many callers as they like.
      - 3. Call Forwarding Busy Line This feature provides for calls terminating to a customer's busy directory number to be forwarded to another telephone number on a premises other than the provisioned premises. The customer selected forward-to telephone number is preprogrammed at the time service is established and can only be changed via service order.
      - 4. Call Forwarding Don't Answer This feature provides for calls terminating to a customer's idle directory number to be forwarded, after a customer pre-selected interval, to another telephone number. The customer selected forward-to telephone number and specified interval are preprogrammed at the time service is established and can only be changed via service order.
      - 5. Caller ID Basic (Number Delivery) This feature enables the customer to view on a display unit the phone number of the person trying to reach the customer. If you have a telephone with Caller ID display capacity, Caller ID shows you the name and number of the person who is calling you before you answer the phone, so you can choose which calls to pick up and which ones to return at a more convenient time.
      - 6. Call Return This feature enables a customer to automatically call back the telephone number associated with the last number that called, whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call.

Issued: June 3, 1999

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	ncorporate Compute:		gence <sup>2</sup> , Iı	nc.	F	lorida Price List No. 1 Original Page 65
				TION 3 – SERVICE DESCRIPTIONS	AND RATES	
3.1	Basic I	Local E	xchange	Service (continued)		
	3.1.8	Busin	ness Line	Features (continued)		
		B.	Rates	and Charges	MONTHLY RATE	NONRECURRING CHARGE
			1.	Call Waiting	\$5.80	\$0.00
			2.	Three-Way Calling with Transfer	\$6.00	\$0.00
			3.	Call Forwarding – Busy Line	\$3.25	\$0.00
			4.	Call Forwarding – Don't Answer	\$3.25	\$0.00
			5.	Caller ID – Basic	\$10.00	\$0.00
			6.	Call Return (a) Per line (b) Per activation	\$4.00 \$0.00	\$0.00 \$.75

Issued: June 3, 1999

Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

# SECTION 3 - SERVICE DESCRIPTIONS AND RATES

- 3.1 Basic Local Exchange Service (continued)
  - 3.1.9 Feature Packages
    - A. General
      - 1. Feature Packages provide the customer with touch-tone service and up to five compatible services and features from the following list. The calling features chosen may vary from line to line in a Feature Package line grouping.
    - B. Calling Features
      - 1. Call Forward Busy Line
      - 2. Call Forward Don't Answer
      - 3. Call Forward Don't Answer Ring Control
      - 4. Call Forward Variable
      - 5. Flexible Call Forwarding
      - 6. Call Waiting
      - 7. Speed Calling 8
      - 8. Speed Calling 30
      - 9. Three Way Calling
      - 10. Message Waiting Indicator Audible
      - 11. Message Waiting Indicator Visual
      - 12. Call Return
      - 13. Call Block
      - 14. Call Tracing
      - 15. Repeat Dialing
      - 16. Call Selector
      - 17. Preferred Call Forwarding
      - 18. RingMaster I
      - 19. RingMaster II
      - 20. Remote Access Call Forwarding
      - 21. Three Way Calling with Transfer

Issued: June 3, 1999

Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

		_				Florida Price List No. 1
Computer	r Intellig	gence <sup>2</sup> , In	nc.			Original Page 67
		SE	CTIC	<b>DN 3 - SERVICE DESCRIPTI</b>	ONS AND RATES	
Basic I	Local Ex	xchange S	Service	(continued)		
3.1.9	Featu	re Packaş	ges (co	ntinued)		
	C.	Rates	and C	harges		
		1.	Pac	kage Service		
					MONTHLY RATE	NONRECURRING CHARGE
			(a)	Feature Package Option A,		CHARGE
				Each Package	\$96.95	\$0.00
			(b)			
				Each Package	\$66.95	\$0.00
	Compute Basic I	Basic Local E 3.1.9 Featu	Computer Intelligence <sup>2</sup> , Ir SE Basic Local Exchange 3.1.9 Feature Packag C. Rates	Computer Intelligence <sup>2</sup> , Inc. SECTIO Basic Local Exchange Service 3.1.9 Feature Packages (co C. Rates and C 1. Pac (a)	Computer Intelligence <sup>2</sup> , Inc. SECTION 3 – SERVICE DESCRIPTI Basic Local Exchange Service (continued) 3.1.9 Feature Packages (continued) C. Rates and Charges 1. Package Service	Computer Intelligence <sup>2</sup> , Inc.         SECTION 3 – SERVICE DESCRIPTIONS AND RATES         Basic Local Exchange Service (continued)       3.1.9 Feature Packages (continued)         C.       Rates and Charges         1.       Package Service         MONTHLY RATE         (a) Feature Package Option A, Each Package         (b) Feature Package Option B,

	ncorporate					Florida Price List No. 1
d/b/a	Computer	Intellig				Original Page 68
			SEC	TION	N 3 – SERVICE DESCRIPTIONS AND RATES	
3.1	Basic L	local E	change S	ervice	e (continued)	
	3.1.10	Direc	tory Assis	stance		
		A.		ompa	ny furnishes a Directory Assistance service for the purpos lephone numbers.	se of aiding customers ir
		B.	Servic	e Cha	rges	
			1.	Ree	quest of a listing (maximum of two requests per call)	
					TTTT 1 1 1 11 0 discrimination line	RATE
				(a)	Within the local calling area for the originating line Each call	\$.25
				(b)	Outside the local calling and LATA/NPA serving areas for the originating line Each call	\$.85
				(c)	Charges for Directory Assistance service are not applica within the local calling area for calls originating from li	

of handicapped persons.

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# SECTION 3 - SERVICE DESCRIPTIONS AND RATES

- 3.1 Basic Local Exchange Service (continued)
  - 3.1.11 Operator Assisted Local Calls
    - A. General

All types of local exchange service have local calling areas which are the areas that can be called on a flat rate basis (no charge for individual calls), on a message rate basis (charges based on the number of calls), or on a measured service basis (charges based on a combination of one or more measured service rating elements.)

#### B. Rates and Charges

The following charges for operator assisted local calls apply in addition to the local dial rate applicable.

1.	Billing Surcharges	NONDECEMPTIC		
		NONRECURRING CHARGE		
	(a) Station-to-Station customer dialed calling card (credit card) calls, each	\$.75		
	(b) Station-to-Station operator assisted sent-paid, collect, third number, and non-customer dialed credit cards calls, each	\$1.26		
	(c) Person-to-Person Operator assisted calls, each	\$2.98		
2.	Operator Dialed Surcharge			
	<ul> <li>(a) Station-to-Station operator assisted or person-to-person Operator assisted calls, (excluding those billed to calling cards) where the operator dials the terminating number, each</li> </ul>	\$.60		

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Florida Price List No. 1 Original Page 70

### SECTION 3 - SERVICE DESCRIPTIONS AND RATES

- 3.1 Basic Local Exchange Service (continued)
  - 3.1.12 Verification and Emergency Interrupt Service
    - A. General

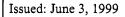
1.

Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

Verification Verification Service is furnished for the purpose of aiding customers with legitimate call completion problem. Upon request the operator will verify and provide the line status condition of a local customer line.

2. Emergency Interrupt Service When a customer who has originated a verification request to a line which has been found in a busy talking state informs the operator that an urgent or emergency situation exists and requests that the operator have the busy line cleared.

B.	Rates and Charges	
		NONRECURRING CHARGE
	(a) Verification Request,	
	Each request	\$.35
	(b) Emergency Interrupt Request,	
	Each request	\$.45



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# SECTION 3 – SERVICE DESCRIPTIONS AND RATES

- 3.1 Basic Local Exchange Service (continued)
  - 3.1.13 Local Directory Assistance Call Completion Service
    - A. General

Local Directory Assistance Call Completion (DACC) is an optional service provided to users of Local Directory Assistance (DA) Service. When dialing (411), Local DA customers may choose to have the telephone number they are requesting dialed by the DA Operator System.

B. Service Charges

### NONRECURRING CHARGE

DA/DACC Charge

 (a) Per Completed Call

\$.30

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CI <sup>2</sup> , Iı	ncorporate	đ	2 -		· · · ·	· · · · · · · · · · · · · · · · · · ·	F	florida Price List No. 1
d/b/a	Computer	Intellig						Original Page 72
			SEC	CTION 3	B – SERVICE DES	CRIPTIONS AND RA	TES	
3.1	Basic L	ocal Ex	cchange l	Service (o	continued)			
	3.1.14	Non-l	Published	l (Private	) Listing			
		Α.	or di Howe listing	n-publish rectory a ever, whe g, the na	ssistance records and en a call is placed fro ume and/or number r	in either the alphabetical will not be furnished up om a telephone number a nay be disclosed if the osing incoming telephone	pon requ ssociated called p	lest of a calling party. d with a non-published arty has the necessary
		B.	Rate .	Applicati	on			
			1.	Non-I	Published Listing	MONT RA		NONRECURRING CHARGE
				(a)	Each	\$1.0	65	\$0.00

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d/b/a	Computer	Intellig			SEDVICE DESCI	RIPTIONS AND RATES	Original Page			
			SEC	LIION 3	- SERVICE DESCI	AFTIONS AND RATES				
3.1	Basic Local Exchange Service (continued)									
	3.1.15	Non-	Publishe	d Listing						
	5.1.15		1 40115110	u 21511115						
		A.	main	n-listed li tained on	sting is not listed in the directory assistance rec	alphabetical section of the Con ords and will be furnished upon	npany's directory, bu the request of a cal			
			party	•						
		B.	Rate	Applicatio	on					
			1.	Non-l	isted listing					
						MONTHLY RATE	NONRECURRI CHARGE			
				(a)	Each	\$.70	\$0.00			

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	20mputor				<b>B – SERVICE DESCRI</b>	TIONS AND RATES	onginar r age /4	
3.1	Basic L							
	3.1.16	Addit	ional List	ing				
		A.	General A business additional listing may be furnished in other names, when in the so the Company the customer's service is not joint user, shared or being resold.					
		B.	Rate A	pplicatio	on			
			1.	Busin	ess Additional Listing			
						MONTHLY RATE	NONRECURRING CHARGE	
				(a)	Each	\$1.20	\$0.00	

$CI^2$ , Ir	ncorporate Computer	ed r Intellig	zence <sup>2</sup> In			]	Florida Price List No. 1 Original Page 75		
w u/a	Computer				<b>3 – SERVICE DESCRIP</b>	TIONS AND RATES	Oliginal Fage /3		
3.1	Basic Local Exchange Service (continued)								
211	3.1.17		gn Listin		(international)				
		А.	Gener A lis excha	ral ting in t .nge may	he alphabetical section of ( be furnished. The listing is ctory in which the listing is to	subject to the rates and regu			
		B.	Rate A	Applicati	on				
			1.	Forei	gn listing				
						MONTHLY RATE	NONRECURRING CHARGE		
				(a)	Business, each	\$1.20	\$0.00		

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# SECTION 3 – SERVICE DESCRIPTIONS AND RATES

- 3.1 Basic Local Exchange Service (continued)
  - 3.1.18 Foreign Exchange Service
    - A. General

Foreign Exchange service is exchange service furnished to a customer from an exchange other than the one from which the customer would normally be served, allowing customers to have local presence and two-way communications in an exchange different from their own.

B. Local Channel

The primary local channel provides for a communications path between a customer premises and the home wire center of that premises. One local channel applies per channel termination.

Where multipoint service is provided, the secondary local channel provides a communication path between an additional customer premises and the home wire center of that premises.

C. Interoffice Channel

The Interoffice Channel provides for the transmission facilities between the home wire center of the primary local channel and the foreign office, and where applicable, between the home wire center of the secondary local channel and the office in which the extension is bridged.

Interoffice mileage is portrayed in mileage bands. A fixed rate and a rate per mile applies to each such channel and band.

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d/b/a	corporated Computer In	telligence <sup>2</sup>	Inc.				Florida Price Origin	al Page 7		
				3 – SERVIC	E DESCRIPTION	IS AND RATES	Onghi	un rage /		
3.1	Basic Loc	al Exchange	Service							
	3.1.18 F	3.1.18 Foreign Exchange Service (continued)								
	Ι	D. Rate	s and Cha							
		1.	Loca	Channel						
						MONTHLY RATE		ARGE		
			(a) Prima (b) Secon			\$21.15 \$21.15	First \$435.00 \$435.00	Addition \$149.0 \$149.0		
		2.	Tanéna m	office Channel						
		2.	Interc		FIXED MONTHLY CHARGE	MONTHLY CHARGE PER MILE		CURRIN ARGE IANNEL		
			(a) 1 thru		\$28.50	\$1.65		5.00		
			(b) 9 thru (c) Over		\$28.50 \$28.50	\$1.60 \$1.55		5.00 5.00		
		3.	Bridg	ing Equipmen	t Charge	MONTHLY CHARGE	NONRE CH	CURRIN ARGE		
			(a)	Per Local (	Channel bridged	\$30.00	\$8	8.00		
		4.	Excha	nge Access						
			(a)	Per line		\$19.50	\$4	5.00		
		5.	Usage	Charges						
			(a)	Basic Loca	l Calling Area Usage	;				
				(I) Pe	er originating minute	of use or fraction the	reof			
						INITIAL MINUTE	ADDI	ACH FIONAL NUTE		
				(i)	Each	\$.08	\$	.06		
ssued:	June 3, 1999		W	200 Galleria	Baylis, President & ( 1 Parkway, Suite 1550 1, Georgia 30339		Effec	ctive Date		

# SECTION 3 – SERVICE DESCRIPTIONS AND RATES

- 3.1 Basic Local Exchange Service (continued)
  - 3.1.19 Foreign Central Office Service
    - A. General

Foreign Central Office service is an exchange service furnished to a customer in a multi-office exchange from a central office other that the one from which the customer would normally be served. The Interoffice Channel provides for the transmission facilities between the customer's home wire center and the foreign office.

#### B. Rate Elements

1. Interoffice Channel

Interoffice channel mileage is portrayed in mileage band. A fixed rate and rate per mile applies to each band, per channel.

	FIXED	MONTHLY	NONRECURRING
	MONTHLY	CHARGE	CHARGE
	CHARGE	PER MILE	PER CHANNEL
<ul> <li>(a) 1 thru 8 miles</li> <li>(b) 9 thru 25 miles</li> <li>(c) Over 25 miles</li> </ul>	\$28.50	\$1.65	\$85.00
	\$28.50	\$1.60	\$85.00
	\$28.50	\$1.55	\$85.00

Issued: June 3, 1999

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	ncorporate Compute		gence <sup>2</sup> , Inc.	Florida Price List No Original Page				
			<b>SECTION 4 - SERVICE CHARGES</b>					
4.1 General Service Charge is a nonrecurring charge or charges applying to the ordering, installing, more rearranging or furnishing of telecommunication services of facilities Service Charges are categories.								
		Line Seco	Connection Charge Change Charge ndary Service Charge iises Work Charge					
4.2	Schedu	ule of C	harges for Connecting or Changing Service					
	4.2.1	Line	Connection Charge (First Line and/or Additional Line)					
			ies for establishing an exchange access line or trunk. The charge includ e work, exchange access line work and a standard voice miniature six po					
				RATE				
		A.	First Line (per customer request)	\$56.00				
		B.	Additional Line, (each)	\$12.00				
	4.2.2	Line Change (First Line and/or Additional Line)						
		Applies per line to miscellaneous customer requested changes on existing service for, but not limited number changes and suspend/restore.						
		mume		RATE				
		A.	First Line (per customer request)	\$38.00				
		B.	Additional Line, (each)	\$11.00				
	4.2.3	Secor	ndary Service Charge					
			es per customer request for the receiving, recording, and processing se services or add new or additional services.	g of customer requests				
		A.	Applies per customer request	RATE				
			Each	\$19.00				
	4.2.4	Premi	ises Work Charge					
			recurring charge based on the labor time and miscellaneous materials rewire, protector and/or network interface.					
		A.	First 15-minute increment or fraction thereof	RATE				
			Per increment	\$28.00				
		B.	Each additional 15-minute increment or fraction thereof Per increment	\$9.00				
ssued:	June 3, 1	999		Effective Da				
			Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339					

$CI^2$ , I	ncorporate	ed	Florida	Price List No. 1
d/b/a	Compute	r Intellig	ence <sup>2</sup> , Inc.	Original Page 80
			SECTION 4 - SERVICE CHARGES	
4.3	Dual S	ervice		
	4.3.1	Genera	al	
		A.	Dual Service is a service offering which supplies the same dial tone con different addresses served from the same wire center for a limited period maximum) for non-designed services only. The provision of Dual Service ass continual service at both locations during the time of a move.	of time (90 days
		B.	A request for Dual Service may be made on orders for a transfer of service wire center where no telephone number change is involved.	e within the same
	4.3.2	Rates a	and Charges	
		А.	Exchange Access Line	RATE
		л.	-	\$20.00
			1. Per Business line, trunk or main line	

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### SECTION 5 – FAST PACKET TRANSPORT SERVICES

### 5.1 Asynchronous Transfer Mode (ATM) Service

#### 5.1.1 General

Asynchronous Transfer Mode (ATM) Service is a connection-oriented data transport service based on ATM cell-based switching technology. It is a technology that helps the network process data with the most efficient than "stream" technology. With smaller, fixed-size bits of information, the network manages traffic better, speeding up the transmission and improving its quality. And, because the size is set – each cell is a fixed size of 53 bytes – no matter what service or product the communications comes from or its destination, the network handles the cells the same way – quickly and efficiently. The cell-size of 53 bytes is easily digestible and keeps the network from choking.

ATM Service provides flexible connectivity using virtual connections implemented over digital facilities operating at transmission speed of 1.536 Mbps, 44.210 Mbps, 149.760 Mbps or 599.040 Mbps. As ATM is a connection-oriented service to transfer information, a virtual connection must be set up across the ATM network. ATM service supports permanent virtual connections.

ATM handles any type of communication – voice, data, image or video – and does it quickly and accurately. ATM speed small, manageable cells of data over the network, makes quick connections, and accurately reassembles the transmission at its destination.

An ATM cell relay switch never "reads" the messages. ATM equipment passes the message along without checking for errors or controlling flow. Those jobs are done by the destination device. Packet switching checks the message for flow and errors during its transmission, which slows things down.

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#### SECTION 5 – FAST PACKET TRANSPORT SERVICES

- 5.1 Asynchronous Transfer Mode (ATM) Service (continued)
  - 5.1.1 General (continued)

PVC service categories are established to support the service requirements of various categories of customer applications for ATM PVCs. Four PVC service categories are available. The customer must specify the desired service category for each PVC that is ordered. ATM Service supports the following types of PVC service categories:

- Constant Bit Rate (CBR): CBR allows for applications where a PVC requires special network timing requirements (i.e., strict PVC cell loss, cell delay and cell delay variation performance). Such applications would include private line like service or voice type service where delays in transmission cannot be tolerated. The customer specifies the bandwidth required for each CBR PVC when it is ordered.
- B. Variable Bit Rate Real Time (VBR-RT) : VBR-RT allows for applications where a PVC requires low cell delay variation. The customer specifies the bandwidth required for each VBR-RT PVC when it is ordered.
- C. Variable Bit Rate Non-Real Time (VBR-NRT): VBR-NRT allows for a PVC that can tolerate larger cell delay variations than VBR-RT. The customer specifies the bandwidth required for each VBR-NRT PVC when it is ordered.
- D. Unspecified Bit Rate (UBR): UBR allows for a PVC where the user does not require one of the PVC service categories described in a. through c. preceding. The Company will attempt to deliver all ATM cells received via UBR PVCs; however, network congestion may result in loss of ATM cells.

Issued: June 3, 1999

Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

	icorporate Computer	ed r Intelligence	a <sup>2</sup> Inc	]	Florida Price List No. 1 Original Page 83
<u>u</u> /0/a	Computer		SECTION 5 – FAST PACKET TRANS	PORT SERVICES	Oliginal Lage 85
5.1	Asyncl	hronous Trar	nsfer Mode (ATM) Service (continued)		
	5.1.2	Rates and	Charges		
		A. C	Customer Connection to ATM Service		
				MONTHLY RATE	NONRECURRING CHARGE
		1	. 1.536 Mbps ATM Service Per customer connection	\$550.00	\$595.00
		2	. 44.210 Mbps ATM Service Per customer connection	\$3,500.00	\$1,225.00
		3	<ul> <li>149.760 Mbps ATM Service</li> <li>(a) Per Customer Connection</li> <li>(b) Per mile or fraction thereof</li> </ul>	\$5,580.00 \$140.00	\$2,175.00 \$0.00
		4.	. 599.040 Mbps ATM Service		
			<ul><li>(a) Per customer connection</li><li>(b) Per mile or fraction thereof</li></ul>	\$14,550.00 \$205.00	\$4,750.00 \$0.00

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d/b/a (	corporate Computer	r Intellig	ence <sup>2</sup> , In	IC.		1	Florida Price List No. Original Page 8
					- FAST PACKET TRANSPO	ORT SERVICES	¥.
5.1	Asyncl	hronous '	Transfer	Mode (A	TM) Service (continued)		
	5.1.2	Rates	and Cha	rges (con	tinued)		
	0.1.2						
		В.	PVC	Feature C	Charges		
			1.	Const	ant Bit Rate (CBR) Service Catego	ory	
						MONTHLY RATE	NONRECURRIN CHARGE
				(a)	PVC Segment Charge, Per Segment	\$5.00	\$70.00
				(b)	Per Megabit–Bandwidth Charge, Per Segment	\$40.00	\$0.00
				(c)	Per Increment of 64Kbps - Bandwidth Charge, Per Segment	\$2.60	\$0.00
			2.	Varial	ble Bit Rate - Real Time (VBR-RT	C) Service Category	
						MONTHLY RATE	NONRECURRIN CHARGE
				(a)	PVC Segment Charge, Per Segment	\$5.00	\$70.00
				(b)	Per Megabit–Bandwidth Charge, Per Segment	\$40.00	\$0.00
				(c)	Per Increment of 64Kbps - Bandwidth Charge, Per Segment	\$2.60	\$0.00
lssued:	June 3, 1	999		W	Villa Andrella Baylis, President & 200 Galleria Parkway, Suite 155		Effective Dat

	ncorporate		2 -			]	Florida Price List No. 1
d/b/a	Compute	r Intellig	gence <sup>2</sup> , Inc				Original Page 85
			SEC	TION 5	- FAST PACKET TRANSP	ORT SERVICES	
5.1	Async	hronous	Transfer	Mode (A	ATM) Service (continued)		
	5.1.2	Rates	and Char	ges (con	tinued)		
		B.	PVC F	eature C	Charges (continued)		
			3.	Varia	ble Bit Rate - Non-Real Time (VE	R-NRT) Service Cate	gory
						MONTHLY RATE	NONRECURRING CHARGE
				(a)	PVC Segment Charge, Per Segment	\$5.00	\$70.00
				(b)	Per Megabit-Bandwidth Charge, Per Segment	\$40.00	\$0.00
				(c)	Per Increment of 64Kbps - Bandwidth Charge, Per Segment	\$2.60	\$0.00

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	<b>^</b>				- FAST PACKET TRANSPORT SE	ERVICES	<u></u> _
5.1	Asyncl	hronous	Transfe	r Mode (A	TM) Service (continued)		
	5.1.2	Rates	and Cha	arges (con	tinued)		
		B.	PVC	Feature C			
			4.	Unspe	cified Bit Rate (UBR) Service Category N	IONTHLY	NONRECURRING
					-	RATE	CHARGE
				(a)	PVC Segment Charge, Per PVC Segment	\$5.00	\$70.00
				Per Cu	ustomer Connection		
				(b)	1.536 Mbps UBR Service Activation Charge	\$10.00	\$0.00
				(b)	44.210 Mbps UBR Service Activation Charge	\$250.00	\$0.00
				(c)	149.760 Mbps UBR Service Activation Charge	\$500.00	\$0.00
				(d)	599.040 Mbps UBR Service Activation Charge	\$1,000.00	\$0.00

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$CI^2$ , In	corporate Computer	ed Intellio	rence <sup>2</sup> Ir			]	Florida Price List No. 1 Original Page 87			
u ora	Computer	meme			- FAST PACKET TRANSPOR	RT SERVICES	Oliginal Lage 67			
5.1	Asyncl	hronous	Transfer	· Mode (A	ATM) Service (continued)					
	5.1.2	Rates	and Cha	rges (con	tinued)					
		C.	Inter-	Network	Serving Area Link PVC Feature Cha	arges				
			1.	Inter-	Inter-Network Serving Area Link PVC Establishment Charge,					
						MONTHLY RATE	NONRECURRING CHARGE			
				(a)	Per End of Link, Per PVC Per Establishment	\$0.00	\$35.00			
			2.	CBR	PVC Bandwidth Charge, Per PVC					
				(a)	Per Megabit-Per End of Link	\$40.00	\$0.00			
				(b)	Per Increment of 64 Kbps Per End of Link	\$2.60	\$0.00			
			3.	VBR-	RT PVC Bandwidth Charge, PVC					
				(a)	Per T-1-Per End of Link	\$40.00	\$0.00			
				(b)	Per Increment of 64 Kbps Per End of Link	\$2.60	\$0.00			

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<u>a ora</u> (	computer	memg			- FAST PACKET TRANSPOR	T SERVICES	uge 00
5.1	Asynch	nronous '	Transfer	Mode (A	TM) Service (continued)		
	5.1.2	Rates					
		C.	Inter-	ter-Network Serving Area Link PVC Feature Charges (continued)			
			4.	VBR-	RT PVC Bandwidth Charge, PVC	MONTHLY RATE	NONRECURRING CHARGE
				(b)	Per Megabit-Per End of Link	\$40.00	\$0.00
				(c)	Per Increment of 64 Kbps - Per End of Link	\$2.60	\$0.00
			5.	UBR I Per PV	PVC Service Activation Charge, VC		
				(a)	Per End of Link	\$40.00	\$0.00
		D.	Featur	re Change	e Charge		
			1.	Per Oo (a)	ccurrence Per Feature	\$0.00	\$75.00

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#### SECTION 5 - FAST PACKET TRANSPORT SERVICES

#### 5.2 Frame Relay Service

#### 5.2.1 General

Frame Relay provides a packet-switching data communications capability that is used across the interface between user devices (e.g., routers, bridges, host machines) and network equipment (e.g., switching nodes). User devices are often referred to as data terminal equipment (DTE), while network equipment that interfaces to DTE is often referred to as data circuit-terminating equipment (DCE). The network providing the Frame Relay interface can be either a carrier-provided public network or a network of privately owned equipment serving a single enterprise.

As an interface to a network, Frame Relay is the same type of protocol as X.25; however, Frame Relay differs significantly from X.25 in its functionality and format.

- Call-control packets, used for setting up and clearing virtual circuits, are carried on the same channel and same virtual channel as data packets, In effect, in-band signaling is used.
- Multiplexing of virtual circuits takes place at layer 3.
- Both layer 2 and 3 include flow-control and error-control mechanisms.

This approach results in considerable overhead. Frame Relay is designed to eliminate as much as possible of the overhead of X.25. In particular, Frame Relay is a more streamlined protocol, facilitating higher performance and greater efficiency.

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#### SECTION 5 – FAST PACKET TRANSPORT SERVICES

#### 5.2 Frame Relay Service (continued)

5.2.1 General (continued)

As an interface between user and network equipment, Frame Relay provides a means for statistically multiplexing many logical data conversations (referred to as virtual circuits) over a single physical transmission link. This contrasts with systems that use only time-division-multiplexing (TDM) techniques for supporting multiple data streams. Frame Relay's statistical multiplexing provides more flexible and efficient use of available bandwidth. It can be used without TDM techniques or on top of channels provided by TDM systems.

Another important characteristic of Frame Relay is that it exploits the recent advances in wide-area networks (WAN) transmission technology. Earlier WAN protocols such as X.25 were developed when analog transmission systems and copper media were predominant. These links are much less reliable than the fiber media/digital transmission links available today. Over links such as these, link-layer protocols can forego time-consuming error correction algorithms, leaving these to be performed at higher protocol layers. Greater performance and efficiency is therefore possible without sacrificing data integrity. Frame Relay is designed with this approach in mind. It includes a cycle redundancy check (CRC) algorithm for detecting corrupted bits (so the data can be discarded), but it does not include any protocol mechanisms for correcting bad data (e.g., by re-transmitting it at this level of protocol.

Current Frame Relay standards address permanent virtual circuits (PVCs) that are administratively configured and managed in a Frame Relay network. Another type, switched virtual circuits (SVCs), has also been proposed. The Integrated Services Digital Network (ISDN) signaling protocol is proposed as the means by which DTE and DCE will communicate to establish, terminate, and manage SVCs dynamically. For more information on ISDN, see Section 6.

Frame Relay is provided in increments of 64K which will provide only 56K in actual bandwidth. Frame Relay connections are sized according to maximum burst rate throughput. Network sizing is accorded at approximately one-half the maximum burst; e.g., with a T1 Frame Relay (1.544 MBPS) connection, the expectation to have a maximum 'normal' burst load of 787 KBPS. Burst rates may exceed T1, up to 10%, but no guarantees are made that this rate of transmission will ever be available.

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**SECTION 5 – FAST PACKET TRANSPORT SERVICES** 

- 5.2 Frame Relay Service (continued)
  - 5.2.2 Rates and Charges
    - A. Customer Connection to Frame Relay Service
      - 1. A minimum of one Customer Connection is required per customer to subscribe to Frame Relay Service. Each customer Connection includes one DLCI

		MONTHLY	NONRECURRING
		RATE	CHARGE
(a)	at 56 Kbps	\$80.00	\$400.00
(b)	at 64 Kbps	\$80.00	\$400.00
(c)	at 112 Kbps	\$120.00	\$460.00
(d)	at 128 Kbps	\$120.00	\$460.00
(e)	at 192 Kbps	\$190.00	\$460.00
(f)	at 256 Kbps	\$240.00	\$460.00
(g)	at 320 Kbps	\$300.00	\$460.00
(h)	at 384 Kbps	\$410.00	\$525.00
(i)	at 448 Kbps	\$410.00	\$525.00
(j)	at 512 Kbps	\$410.00	\$525.00
(k)	at 576 Kbps	\$410.00	\$525.00
(1)	at 640 Kbps	\$410.00	\$525.00
(m)	at 704 Kbps	\$410.00	\$525.00
(n)	at 768 Kbps	\$410.00	\$525.00
(o)	at 1024 Kbps	\$410.00	\$525.00
(p)	at 1152 Kbps	\$410.00	\$525.00
(q)	at 1.536 Mbps	\$410.00	\$525.00
(r)	at 44.210 Mbps	\$3,500.00	\$1,225.00

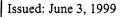
#### B. Back-Up Capability

On an optional basis a customer may choose to have Back-Up Capability for his Frame Relay Service. A minimum of one Back-Up Frame Relay Customer Connection is required in order to have Back-Up Capability.

1.	Back-Up	Frame	Relav	Customer	Connection
<b>-</b> ·	Duch Op	1 1 1110	reeray	Customer	Commodulon

	MONTHLY	NONRECURRING
	RATE	CHARGE
at 56 Kbps	\$40.00	\$400.00
at 64 Kbps	\$40.00	\$400.00
at 1.536 Mbps	\$328.00	\$525.00
at 44.210 Mbps	\$2,800.00	\$1,225.00
	at 64 Kbps at 1.536 Mbps	RATE           at 56 Kbps         \$40.00           at 64 Kbps         \$40.00           at 1.536 Mbps         \$328.00

. . . . . . . . . . . . .



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u/0/a	Compute	ed r Intellig	gence <sup>2</sup> , In	nc.			r	lorida Price List No. Original Page 92
					5 – FAST PA	CKET TRANSPORT	SERVICES	
5.2	Frame	Relay S	ervice (c	ontinued	.)			
	5.2.2	Rates	and Cha	rges (cor	itinued)			
		C.	Fram	e Relay S	Service Featur	e Charges		
		0.		-		e churges		
			1.	DLC	1		MONTHLY RATE	NONRECURRIN CHARGE
				(a) A I	Additional Per Custor	mer Connection	MIL	CHARGE
				1	(i) Each		\$2.00	\$25.00
			2.	Com	mitted Informa	ation Rate (CIR)		
				(a)		n CIR cannot exceed the n nd of the PVC.	ninimum transmis	sion speed of the link
					I. Per D	LCI		
							MONTHLY	NONRECURRIN
						0 Kbps	RATE \$0.00	CHARGE \$0.00
					(i) (ii)	1 thru 32 Kbps	\$8.00	\$0.00
					(iii)	33 thru 56 Kbps	\$13.00	\$0.00
						57 thru 64 Kbps	\$13.00	\$0.00
					(iv)			
					(v)	65 thru 128 Kbps	\$19.00	\$0.00
					(vi)	129 thru 256 Kbps	\$29.00	\$0.00
					(vii)	257 thru 384 Kbps	\$41.00	\$0.00
					(viii)	385 thru 512 Kbps	\$51.00	\$0.00
					(ix)	513 thru 768 Kbps	\$93.00	\$0.00
					(x)	769 Kbps thru 1.536 Mbps	\$140.00	\$0.00
					(xi)	1.537 thru 4 Mbps	\$200.00	\$0.00
					(xii)	4.1 thru 10 Mbps	\$370.00	\$0.00
					(xiii)	10.1 thru 16 Mbps	\$650.00	\$0.00
					(xiv)	16.1 thru 34 Mbps	\$1,700.00	\$0.00
					(xv)	34.1 thru 44.210 Mbps	\$2,200.00	\$0.00
			3.	Featur	e Change Cha	arge		
				(a)	Per occurre	ence, per feature		\$25.00

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	corporate Computer							Florida Price List No. 1 Original Page 93
			SEC	CTION 5	– FAST	PACKET TRANSPO	RT SERVICES	
5.2	Frame	Relay S	Service (a	continued)	i			
	5.2.2	Rates	and Cha	arges (con	tinued)			
		A.	Inter	-Network	Serving A	Area Link	MONTHLY RATE	NONRECURRING CHARGE
			1.	Per Ei (a)	nd of Linl Link (i)	C Per establishment	\$0.00	\$10.00
			2.	CIR				
				(a) (b) (c) (d) (e) (f) (g) (h) (i) (j) (k) (l) (m) (n)	33 thru 57 thru 65 thru 129 th 257 th 385 th 513 th 769 Kl 1.537 th 4.1 thr 10.1 th 16.1 th	32 Kbps a 56 Kbps a 64 Kbps a 128 Kbps ru 256 Kbps ru 384 Kbps ru 512 Kbps ru 768 Kbps bps thru 1.536 Mbps thru 4 Mbps a 10 Mbps aru 16 Mbps aru 34 Mbps aru 44.210 Mbps	\$10.00 \$15.00 \$16.00 \$20.00 \$35.00 \$55.00 \$70.00 \$150.00 \$225.00 \$500.00 \$650.00 \$800.00 \$2,100.00 \$2,500.00	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00

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#### SECTION 5 – FAST PACKET TRANSPORT SERVICES

- 5.3 Broadband Exchange Line Service
  - 5.3.1 General
    - A. Broadband Exchange Line Service provides the customer with a local connection to high speed frame or cell-based switched services.
  - 5.3.2 Fast Packet Option (FPO)
    - A. General
      - 1. The Fast Packet Option (FPO) of Broadband Exchange Line Service is only available when used in conjunction with Frame Relay Service, Connectionless Data Service (CDS), Asynchronous Transfer Mode (ATM) Service, or Multipoint Video Conferencing Service (MVCS). Specifications for Frame Relay Service, CDS specifications, ATM Service specifications are contained in this section of the Tariff. Specifications for MVCS are contained in this Tariff.
      - 2. The Fast Packet Option is used to connect a customer premises with the Frame Relay, CDS, ATM or MVCS Network Serving Areas.
      - 3. The Fast Packet Option is designed to transmit digital data signals at speeds of 56 Kbps, 64 Kbps, 128 Kbps, 1.536 Mbps, or 44.210 Mbps, 149.760 Mbps, or 599.040 Mbps.
      - 4. The Broadband Exchange Line Extension-FPO may be used by the customer for two other functions besides connecting the customer's Serving Wire Center to a Serving Area Point.

Also, when the Fast Packet Option is provided in association with T-1 channel service to connect customer locations to Frame Relay Service or CDS, the Broadband Exchange Line Extension-FPO may be used. This use occurs if the Central Office where the channelization exists for T-1 channel service is not a Frame Relay or CDS Serving Area Point, then a Broadband Exchange Line Extension-FPO is required to connect the Central Office where the channelization occurs to the closest Serving Area Point.

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### SECTION 5 - FAST PACKET TRANSPORT SERVICES

- 5.3 Broadband Exchange Line Service (continued)
  - 5.3.2 Fast Packet Option (FPO) (continued)
    - A. General (continued)
      - 5. The Fast Packet Option may be provided in association with T-1 channel service to connect a customer location to Frame Relay Service or CDS. Rates, regulations, and charges for T-1 channel service are provided in section 8 of this Tariff. DS1 facilities being channelized via T-1 channel service to be associated with the Fast Packet Option must be provisioned with Bipolar with 8 Zero Substitution (B8ZS) and Extended Superframe (ESF) if such service is to support a customer connection that is 64 Kbps or a higher speed that is a multiple of 64 Kbps.
      - 6. The Fast Packet Option operating at a transmission speed of 1.536 Mbps must be provisioned with Bipolar with 8 Zero Substitution (B8ZS) and Extended Superframe (ESF) if such service is to support a customer connection that is 64 Kbps or a higher speed that is a multiple of 64 Kbps.

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	corporate Computer		gence <sup>2</sup> , Ir	nc.			Florida Price List No. 1 Original Page 96
		<u></u>	SEC	CTION 5	- FAST PACKET TRANS	PORT SERVICES	
5.3	Broadt	band Ex	change L				
	5.3.2	Fast F	Packet Op	ption (FP	O) (continued)		
		B.	Rates	and Cha	rges for the Fast Packet Option		
			1.	Broad	band Exchange Line-FPO		
						MONTHLY	NONRECURRING
						RATE	CHARGE
				(a)	56 Kbps	\$70.00	\$450.00
				(b)	64 Kbps	\$70.00	\$450.00
				(c)	128 Kbps	\$105.00	\$450.00
				(d)	1,536 Mbps	\$155.00	\$465.00
				(e)	44.210 Mbps	\$1,500.00	\$1,000.00
				(f)	149.760 Mbps	\$2,550.00	\$1,800.00
				(g)	599.040 Mbps	\$5,100.00	\$3,600.00

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CI <sup>2</sup> , Incorpora d/b/a Comput		gence <sup>2</sup> Inc.		F	Florida Price List No. 1 Original Page 97
		<u> </u>	5 – FAST PACKET TRANSP	ORT SERVICES	Oligital Tage 97
.3 Broa	dband Ex				
5.3.3	Fast	Packet Option (FP	O) (continued)		
	B.	Rates and Cha	rges for the Fast Packet Option (c	ontinued)	
		2. Broadban	d Exchange Line Extension-FPO		
		(a) An H	Extension less than 20 miles		
				MONTHLY RATE	NONRECURRING CHARGE
		Per	Extension		
		I.	56 Kpbs	\$20.00	\$75.00
		II.	64 kbps	\$20.00	\$75.00
		III.	1.536 Mbps	\$160.00	\$120.00
		IV. V.	44.210 Mbps 149.760 Mbps	\$1,725.00 \$5,000.00	\$350.00 \$750.00
		VI.	599.040 Mbps	\$12,505.00	\$1,500.00
		(b)	An Extension 20 - 50 miles		
		Per I	Extension		
		I.	56 Kpbs	\$30.00	\$75.00
		II.	64 kbps	\$30.00	\$75.00
		III.	1.536 Mbps	\$280.00	\$120.00
		IV.	44.210 Mbps	\$2,600.00	\$350.00
		V. VI.	149.760 Mbps 599.040 Mbps	\$6,785.00 \$14,980.00	\$750.00 \$1,500.00
		¥ 1.	222.040 MOD8	\$14,900.00	φ1,300.00

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ed er Intellig	ence <sup>2</sup> , In	c.		F	lorida Price List No. 1 Original Page 99
			- FAST PACKET TRANSPOR	RT SERVICES	
band Exc	change Li	ine Servi	ce (continued)		
Fast P	acket Op	tion (FP	D) (continued)		
B.	Rates	and Chai	rges for the Fast Packet Option (conti	inued)	
		(e)	An Extension 101 - 125 miles	MONTHLY RATE	NONRECURRING CHARGE
		Per E	xtension		
		I. II. IV. V. VI.	56 Kpbs 64 kbps 1.536 Mbps 44.210 Mbps 149.760 Mbps 599.040 Mbps	\$70.00 \$70.00 \$600.00 \$4,395.00 \$9,890.00 \$21,530.00	\$75.00 \$75.00 \$120.00 \$350.00 \$750.00 \$1,500.00
		(f)	An Extension more than 125 mile	es	
		Per Er	xtension		
		I. II. IV. V. VI.	56 Kpbs 64 Kbps 1.536 Mbps 44.210 Mbps 149.760 Mbps 599.040 Mbps	\$80.00 \$80.00 \$700.00 \$4,600.00 \$13,225.00 \$30,645.00	\$75.00 \$75.00 \$120.00 \$350.00 \$750.00 \$1,500.00
	band Exc Fast P	SEC band Exchange Li Fast Packet Op	SECTION 5 band Exchange Line Servi Fast Packet Option (FPC B. Rates and Chan 2. Broad (e) Per E: I. II. III. IV. V. VI. (f) Per E: I. II. III. IV. V. V. VI. (f) Per E: I. II. II. IV. V. V. V. V. V. V. V. V. V.	SECTION 5 – FAST PACKET TRANSPOR         band Exchange Line Service (continued)         Fast Packet Option (FPO) (continued)         B.       Rates and Charges for the Fast Packet Option (cont         2.       Broadband Exchange Line Extension-FPO         (e)       An Extension 101 - 125 miles         Per Extension         I.       56 Kpbs         III.       1.536 Mbps         IV.       44.210 Mbps         VI.       599.040 Mbps         (f)       An Extension more than 125 mile         Per Extension       I.         56 Kpbs       II.         (f)       An Extension more than 125 mile         Per Extension       I.         56 Kpbs       II.         64 Kbps       III.         1.56 Kpbs       II.         64 Kbps       III.         1.536 Mbps       IV.         44.210 Mbps       V.         149.760 Mbps       V.	SECTION 5 – FAST PACKET TRANSPORT SERVICES         band Exchange Line Service (continued)         Fast Packet Option (FPO) (continued)         B.       Rates and Charges for the Fast Packet Option (continued)         2.       Broadband Exchange Line Extension-FPO (continued)         (e)       An Extension 101 - 125 miles         MONTHLY RATE         Per Extension         I.       56 Kpbs       \$70.00         II.       64 kbps       \$70.00         III.       1.536 Mbps       \$6600.00         IV.       44.210 Mbps       \$21,530.00         V.       149.760 Mbps       \$21,530.00         (f)       An Extension more than 125 miles         Per Extension         I.       56 Kpbs       \$80.00         III.       1.536 Mbps       \$24,600.00         V.       149.760 Mbps       \$21,530.00         III.       1.536 Mbps       \$700.00         IV.       44.210 Mbps       \$36,000         III.       1.536 Mbps       \$700.00         V.       149.760 Mbps       \$36,000         III.       1.536 Mbps       \$700.00         IV.       44.210 Mbps       \$4,600.00

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B.

#### SECTION 6 - INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

#### 6.1 General

Integrated Services Digital Network (ISDN) involves the digitization of the telephone network so that voice, data, text, graphics, music, video, and other source material can be provided to end-users from a single end-user terminal over existing telephone wiring.

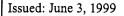
ISDN is an effort to standardize customer services, user/ network interfaces, and network and inter-network capabilities. Standardizing customer services attempts to ensure a level of international compatibility. Standardizing the user/network interface stimulates development and marketing of these interfaces by third-party manufacturers. Standardizing network and inter-network capabilities helps achieve the goal of worldwide connectivity by enduring that ISDN networks easily communicate with one another.

#### 6.1.1 ISDN Basic Rate Interface (BRI)

The ISDN Basic Rate Interface (BRI) service offers two B channels and one D channel (2B+D). BRI B-channel service operates at 64 KBPS and is meant to carry user data; BRI D-channel service operates at 16 KBPS and is meant to carry control and signaling information, although it can support user data transmission under certain circumstances. The D channel signaling protocol comprises Layers 1 through 3 of the OSI reference model. BRI also provides for framing control and other overhead, bringing its total bit rate to 192 KBPS.

- A. BRI will consist of the following components:
  - Basic Rate Digital Customer Line (DSL) Access
  - At least one channel, either B or D, must be activated. A maximum of two simultaneous B channels can be in use per Basic Rate Access.
  - Minimum of one and maximum of eight User Profiles per Basic Rate Digital Customer Line (DSL) Access Arrangement.

Rates	and Charges	MONTHLY	NONRECURRING		
1.	Interoffice Circuit, per DSL	RATE	CHARGE		
	(a) Each, including first mile	\$115.00	\$240.00		
	(b) Each additional mile	\$.45	\$0.00		



CI <sup>2</sup> , Ir d/b/a	ncorporate Computer	r Intellig						Florida Price List No. 1 Original Page 101
		SECT	<b>FION</b>	6 -	INTI	EGRATED SERVICES DIGI	TAL NETWORK	(ISDN)
6.1	Genera	ıl (contir	nued)					
	6.1.1	ISDN	Basic	Rate	e Inter	face (BRI) (continued)		
		B.	Int	erfac	e		MONTHLY RATE	NONRECURRING CHARGE
			1.	Ba	sic Ra	te DSL Access Arrangement		
					(a)	Per DSL – Flat Rate	\$130.00	\$55.00
					<b>(b)</b>	Per DSL – Usage Option Plan A	\$130.00	\$69.95
					(c)	Per DSL – Usage Option Plan B	\$130.00	\$249.95
			2.	Ch	annel	s Activated -B-Channel (Maximun	n of 2)	
				(a)	Circu	uit Switched Voice/Data, each		
					I.	Flat Rate	\$16.25	\$0.00
					II.	Plan A	\$0.00	\$0.00
					III.	Plan B	\$0.00	\$0.00
				(b)	Perm	anent High Speed Packet	\$0.00	\$120.00
				(c)	On-I	Demand High Speed Packet	\$0.00	\$110.00
			3.	D-0	Channe	el (maximum of 1)		
				(a)	Low	Speed Packet as a single service	\$0.00	\$13.50
				(b)	Low	Speed Packet with a B Channel Se	ervice \$0.00	\$13.50

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CI <sup>2</sup> , Iı	ncorporate	ed	2 _		Florida Price List No.
d/b/a	Compute	r Intelligence <sup>2</sup>	, Inc. N 6 – INTEGRATED SERVICES DIG		Original Page 10
		SECTION	0 – INTEGRATED SERVICES DIG	IIAL NEIWORK	(ISDN)
6.1	Genera				
	6.1.1	ISDN Basic	c Rate Interface (BRI) (continued)		
		C. Interfa	ce Users	MONTHLY	NONRECURRING
		1.	Per User/Terminal Profile (a) Per Terminal Service Profile	RATE \$0.00	CHARGE \$0.00
		2.	Access to B-Channel	\$0.00	\$10.00
		3.	(a) Flat Rate, each Access to B-Channel	\$0.00	\$10.00
			(a) Permanent High Speed Packet	\$0.00	\$25.00
		4.	Access to D-Channel (a) Low Speed Packet	\$0.00	\$15.00
		D. Usage			
			age above 320 hours per DSL allowed in the an or per minute of use per DSL in Usage Pl		
					RATE PER MINUTE OF US
		(a)	Per Minute of Use above Flat Rate		\$.01
		(b)	Per Minute of Use-Plan A		\$.05
		(c)	Per Minute of Use – Plan B		\$.09

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#### SECTION 6 – INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

#### 6.1 General (continued)

6.1.2 Primary Rate ISDN (PRI)

Primary Rate ISDN (PRI), an intraLATA offering, provides an ISDN based, DS1 access to the telecommunications network and includes the flexibility of integration of multiple voice and/or data transmission channels on the same line.

- A. PRI service offers 23 B channels and one D channel yielding a total bit rate of 1.544 MBPS (the PRI D channel runs at 64 KPBS). The customer has the option to activate up to 23 B-Channels on the first PRI arrangement and up to 24 channels on additional PRI arrangements. A Digital Data Only option and a Inward Data Option are also available. The 23 B-Channels can be used to connect the customer's CPE to the Public Circuit Switched Network; e.g., outward, inward and 2-way network access. Calling Number Delivery, Called Number Delivery, and Hunting are inherent to this service. One Directory Listing will be furnished at no charge for each PRI B-Channel. Additional listings can be obtained as specified in Section 13 of the Tariff.
- B. PRI provides capability for the transmission of digital signals only. Clear Channel Capability and Extended Superframe Format are inherent to the service.
- C. The required components for Primary Rate ISDN are as follows:
  - PRI Access Line where applicable
  - Interoffice Channels where applicable
  - PRI Interface
  - PRI B-Channels
  - PRI D-Channel
  - Telephone Numbers
  - Call Types
- D. The optional offering of Incoming Call Extension (ICE) provides the capability of Primary Rate ISDN customers to retain serving wire center telephone numbers for incoming analog service when their existing analog services are converted to Primary Rate ISDN. ICE is only available when the Primary Rate ISDN is provided from a central office switch other than the one providing the converting analog services. ICE can also be used to provide additional serving wire center telephone numbers to an existing ICE arrangement. Rates and charges are applicable per telephone number or per path. Primary Rate ISDN B-Channel rate for the Voice/Data (Standard) option are listed in this Tariff. Exchange access is included as a part of the B-Channel rate on a flat rate basis only.

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	corporate Compute	r Intelligenc			Florida Price List No. 1 Original Page 104
		SECTIC	N 6 – INTEGRATED SERVICES DIGITAL NI	ETWORK (I	(SDN)
6.1	Genera	ul (continued			
	6.1.2	Primary F			
		E. I	ates and Charges		
			Ν	IONTHLY RATE	NONRECURRIN CHARGE
		1	. PRI Access Line, each	\$140.00	\$875.00
		2	<ul> <li>Interoffice Channel, each channel</li> <li>(a) Fixed Monthly Rate</li> </ul>	\$75.00	\$125.00
			(b) Each airline mile or fraction thereof	\$24.00	\$0.00
		3	PRI Interface, each	\$400.00	\$110.00
		4	<ul> <li>PRI B-Channel</li> <li>(a) Voice/Data</li> <li>(b) Digital Data Only Option</li> <li>(c) Inward Data Option</li> </ul>	\$48.40 \$24.50 \$29.00	\$5.00 \$5.00 \$5.00
		5	<ul> <li>Telephone Number for PRI Voice/Data and Digital</li> <li>Data Only option</li> <li>(a) Per telephone number requested inward and 2- way</li> </ul>	\$.20	\$0.00
		6	<ul> <li>Telephone Number for PRI Inward Data Option</li> <li>(a) Each telephone number requested inward only within standard allowance</li> <li>(b) Each telephone number requested inward only above standard allowance</li> </ul>	\$.20 \$20.00	\$0.00 \$0.00
		7	(a) For maximum of one call per telephone number - low use	\$.30	\$2.00
			<ul> <li>(b) For more than one simultaneous call per telephone number - high use, 1<sup>st</sup> path</li> <li>(c) Additional method for (b) shows more additional</li> </ul>	\$10.00	\$25.00
			(c) Additional paths for (b) above, per additional path	\$8.00	\$25.00
		8	Next Route Index (a) Per analog and/or digital arrangement	\$30.00	\$100.00

	ncorporate Computer		rence <sup>2</sup> In	c	J	Florida Price List No. 1 Original Page 105					
<u>u 0, a</u>	computer				GRATED SERVICES DIGITAL NETWORK (I	· · · · · · · · · · · · · · · · · · ·					
5.1	Genera	General (continued)									
	6.1.2	Prima	ary Rate I	SDN (PR	RI) (continued)						
		E.	Rates and Charges (continued)								
			9.	A mo same	Charge ve charge applies for each PRI Access Line moved to building. This move charge is equal to the sum of the Se he Premises Visit Charge.						
			10.	Servic inform transf	Service Rearrangement Charges Service Rearrangement Charges are applicable for receiving and recor information and/or taking action in connection with a customer's Inside Mov transfer of service responsibility request or for processing the necessary data for change on an existing PRI.						
				(a)	Service Charge and/or Inside Move, per PRI Access I	CHARGE					
					(I) Inside move or change requiring redesign of transmission facilities – Type 1	\$160.00					
					(II) Change involving central office translations and all other types of changes – Type 2	65.00					
				(b)	Per Transfer of Responsibility and Record Orders	8.00					
			11.	Charg	ses Visit Charges are applicable for inside moves. On e applies when more than one Primary Rate ISDN Acc me premises at the same time.						

(a) Premises Visit Charge 14.00

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#### SECTION 7 – PRIVATE LINE SERVICE

- 7.1 Voice Grade Service Series 2000
  - 7.1.1 General
    - A. Series 2000 voice grade service provides for voice and/or data communications on a two point or multipoint basis for service 7 days per week, 24 hours per day, for a minimum period of one month. These channels may also be furnished on a link (partial channel) basis when connected to services such as service, T-1 channel service. Channels which provide Tie Line Service will not be furnished to connect a flat rate system with a message rate system.
    - B. Channel Services provided under the provisions of this Tariff are offered for IntraLATA Services only. Services consisting of Local Channels, Interoffice Channels, and Optional Features and Functions are classified by series. The various series are sub-divided into different types and are described in terms of circuit characteristics and use.
    - C. Customers may order local channels which are designed to meet specific communications requirements. The customer is responsible for determining that his terminal equipment is compatible with the service provided by the Company.
    - D. Where multi-point service is furnished, the local channels are bridged in the wire center.

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#### **SECTION 7 – PRIVATE LINE SERVICE**

- 7.1 Voice Grade Service Series 2000 (continued)
  - 7.1.2 Local Channels Voice Grade

A local channel provides for a communications path between the demarcation point at a customer's premises and the serving wire center of that premises. One local channel charge applies per channel termination.

- A. Voice
  - 1. Type 2230 A two-wire interface with effective two-wire facilities engineered for a 1004 Hz net loss of 0 to 10dB. Generally furnished for voice transmission Private Line Telephone, Mobile Radio Telephone, or Supervisory Control Use.
  - 2. Type 2231 A two-wire interface with two or four-wire facilities engineered for a 1004 Hz net loss of 0dB to 4. This is generally used for PBX (or similar system) main or extension station services. Signaling is required for service.
  - 3. Type 2432 A two or four-wire interface with effective four-wire facilities engineered for tie line service use between PBX's or customer-provided communications systems. Signaling is required for this service.
  - 4. Type 2434 A two or four-wire interface for connection to the serving wire center where loop facilities are not required. This channel is suitable for tie line service (with E&M signaling) between Centrex Type Services Systems and may be connected with Type 2432 local channels.
  - 5. Type 2435 A four-wire interface with effective four-wire facilities engineered for a 1004 Hz net loss of 0 to Generally furnished for voice transmission. Multipoint service may be provided.
- B. Data
  - 1. Type 2260 A two-wire interface with effective two-wire facilities engineered for a 1004 Hz net loss of 16dB Generally used in the provision of low speed (1200 baud or less) half duplex data services.
  - 2. Type 2463 A four-wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of anolog data services. Multipoint service may be provided.
  - 3. Type 2464 A two-wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services. Mulitpoint service may be provided.

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#### $CI^2$ , Incorporated Florida Price List No. 1 d/b/a Computer Intelligence<sup>2</sup>, Inc. Original Page 108 **SECTION 7 – PRIVATE LINE SERVICE** 7.1 Voice Grade Service - Series 2000 7.1.2 Local Channels - Voice Grade (continued) C. Application of Rates 1. Voice (a) Per point of termination MONTHLY NONRECURRING RATE CHARGE First Additional (I) Type 2230 \$21.15 \$340.00 \$110.00 Type 2231 (II) \$21.15 \$340.00 \$110.00 Type 2432 (III) \$31.90 \$140.00 \$395.00 (IV) Type 2434 \$2.95 \$155.00 \$75.00 (V) Type 2435 \$31.90 \$365.00 \$125.00 2. Data (a) Per point of termination (I) Type 2260 \$25.45 \$405.00 \$150.00 (II) Type 2463 \$31.65 \$405.00 \$150.00 (III) Type 2464 \$31.65 \$405.00 \$150.00

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d/b/a	corporate Compute	r Intellig	gence <sup>2</sup> , Inc.			lorida Price List No. 1 Original Page 109
			SECTION	N 7 – PRIVATE LINH	ESERVICE	
7.1	Voice	Grade S	ervice - Series 2000 (co	ntinued)		
	7.1.3	Non-V	Wire Center Connected	Channels		
		A.			irect basis and are limited at the option of the Compa	
				vided by non-wire center es in lieu of local channe	connected channels, a nor l charges.	n-wire center connected
		В.	Served Direct Rates	and Charges		
			1. Not routed	via the central office, lim	ited to one airline mile or l	ess
					MONTHLY RATE	NONRECURRING CHARGE First Additional
			(a) Set	ries 2000	\$8.50	\$475.00 \$165.00
	7.1.4	Intero	ffice Channels			
		A.	associated with two customer premises ar	customer premises, b ad a Company hub, or be	nission facilities between etween serving wire cen tween two Company hubs. nds. A flat rate and a rate p	ters associated with a
		B.	Fixed and Mileage C	harges applicable		
			1. Voice Grade	e Service – Series 2000		
			<ul> <li>(a) 1 thru 8 miles</li> <li>(b) 9 thru 25 miles</li> <li>(c) Over 25 miles</li> </ul>	FIXED MONTHLY CHARGE \$28.50 \$28.50 \$28.50	MONTHLY CHARGE PER MILE \$1.65 \$1.60 \$1.55	NONRECURRING CHARGE \$89.00 \$89.00 \$89.00
sued:	June 3, 1	999		ndrella Baylis, President		Effective Date:
			200	Galleria Parkway, Suite Atlanta, Georgia 30339		

	corporate Compute		gence <sup>2</sup> , In		CTION				rice List No. 1 ginal Page 11(
71	Voice	Creada S	arriaa			7 - PRIVATE L	INESERVICE		
7.1	V DICE	Grade 5	ervice -	Series 20	)00 (conti	nuea)			
	7.1.5	Signa	ling Arra	angemen	ts				
		A.	signa	ling. Sig	gnaling is		he customer's option t -premises extension cl		
						· · ·	MONTH RATI	E (	RECURRING CHARGE
			1. 2.		down – M down – A		\$11.9 \$9.70		
		B.	Off P	Premises S	Station				
			1.	Signa	aling is re	quired on all off-p	remises extension cha	nnels.	
				(a)		capable of operat	r use with Class A F ion over loops with r		
				(b)		capable of operati	r use with Class B P on over loops with res		
				(c)	ports		r use with Class C P ration over loops with		
							MONTH RATI	E (	RECURRING CHARGE
					(I) (II) (III)	Туре А Туре В Туре В	\$5.40 \$5.40 \$.95	\$43.00	\$140.00
		C.	Tie Li	ines					
			1.	E&M interfa		g is provided for	r use with tie line	channels with	E&M signali
							MONTH RATI		RECURRING CHARGE Addition
				(a)	E & N	1 Signaling	\$9.50		
ssued:	June 3, 1	999				rollo Doulia Brosi		]	Effective Date

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$CI^{-}$ , In d/b/a	corporate Compute	ed r Intellig	ence <sup>2</sup>	Inc			Florida Price List No. 1 Original Page 111		
<u>u</u> or u	compute	memb			ECTION 7 – PRIVATE LINE S	SERVICE			
7.1	Voice	Grade Se	ervice	e - Series	2000				
	7.1.6	Optior	nal Fe	atures an	nd Functions				
		A.	B C	ridging c hannels a		ore than two Local Channels, or one or more Local hannel, or more than one Local Channel and one at the same wire center.			
		B.	Ra	tes and C	Charges	MONTHLY RATE	NONRECURRINO CHARGE		
			1.	Voice I	Bridging		CHINCL		
				(a) Per	r Port				
				• • •	Two-Wire (Type 2230) ) Four-Wire (Type 2435)	\$3.95 \$3.95	\$31.00 \$31.00		
			2.	Data Br	ridging				
				(a) Per	r Port				
				(I)	Four-Wire (types 2463 & 2464	\$6.70	\$34.00		

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	icorporate Computer		ence <sup>2</sup> , Ir						Florida Pric Origin	e List No. al Page 112
				SEC	TION '	7 – PRIV	ATE LINE S	ERVICE		
7.1	Voice	Grade So	ervice - :	Series 20	00 (conti	inued)				
	7.1.6	Option	nal Feati	ires and I	Functions	s (continu	led)			
		C.	Cond	itioning (	Voice G	rade Serv	vices)			
			1.	There differ and e noise	e are two rent techn nvelope ratio and	o types o nical spe delay dis 1 intermo	f C-conditioning cifications. C-T tortion. D-Type dulation distortio		D-conditionin ontrols attenti ols the signal	g, each wi on distortic to C-notch
				point	service.	For two-p	point services the	cal Channel basis fo parameters apply to to any path betwee	o each service	. For
		D.	The t	ypes and	rates of t	the availa	ble conditioning	options are as follo	ws:	
			1.	C-Ty]	pe Condi	itioning				
				(a)	C-Ty	pe Condi	tioning is availat	ole for Types 2463 a	and 2464.	
					I.	C-Ty	pes of Condition	ing per local channe	el	
								MONTHLY RATE		CURRING ARGE Additiona
						(i) (ii)	С1-Туре С2-Туре	\$1.00 \$1.00	\$10.00 \$22.00	\$86.00 \$95.00
			2.	D-Tyj	pe Condi	tioning				
				(a)	D-Ty	pe Condi	tioning is availab	ole for Types 2463 a	and 2464.	
					I.	D-Ty]	pe Conditioning	per local channel		
								MONTHLY RATE	CHA	CURRING ARGE
						(i)	D1-Type	\$.30	First \$16.00	Additiona \$90.00
	June 3, 1	999							Eff	ective Date
	2, 1			W	200 Ga	alleria Pa	rlis, President & rkway, Suite 155 eorgia 30339		211	Duk

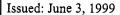
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#### SECTION 7 – PRIVATE LINE SERVICE

- 7.2 Commercial Quality Video Service
  - 7.2.1 General
    - A. Commercial Quality Video private line service provides for video transmission with less stringent technical parameters than Broadcast Quality Video Service. These channels are available for use with customer-provided station equipment only.
    - B. Commercial Quality Video service provides a video channel with one-way transmission capability for a standard525-line/60-field monochrome or National Television Systems Committee (NTSC) System M video signal. This service includes two 15 KHZ associated audio signals. Commercial Quality Video service is available for local channels and for associated interoffice channels. This video service is visually comparable to Broadcast Quality Video service, but has less stringent technical parameters.

Commercial Quality Video is available in two configurations (a Single Channel Video Service and a Multiple Channel Video System), at monthly rates and charges.

For each video channel, whether a Single Channel Video Service or in a Multiple Channel Video System, both a Transmit element and a Receive element are required. Also, on the Multiple Channel Video System, both a Transmit and a Receive System element are required.



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			<u> </u>		CTION 7 - PRIVATE LINE SE	RVICE		
7.2	Commercial Quality Video Service (continued)							
	7.2.2	Rates and Charges						
	,	A.	Local Channels					
			The rates and charges set forth for Commercial Quality Video provide for the furnishing service where suitable facilities are available. Where special construction of facilitie necessary, special construction charges may apply.					
			1.	Multiple Channel Video System (1-8 Video Channels)				
				,	·	MONTHLY RATE	NONRECURRING CHARGE	
				(a)	Transmit, per System	\$700.00	\$445.00	
				(b)	Receive per System	\$700.00	\$445.00	
				(c) (d)	Transmit, per Video Channel Receive, per Video Channel	\$117.00 \$117.00	\$75.00 \$75.00	
			2.		e Channel Video Service	\$117.00	\$75.00	
			2.	SillBi				
				(a)	Transmit	\$350.00	\$350.00	
				(b)	Receive	\$350.00	\$350.00	
		B.	Intero	ffice Cha	annels			
			1.	Single Channel Video Service				
				(a)	Interoffice Channel, per System			
			(I)	Fixed	(1-20 miles)	\$200.00	\$170.00	
			(II)		Airline mile or fraction thereof miles)	\$60.00	\$0.00	
			(III)		(greater than 20 miles)	\$200.00	\$265.00	
						\$200.00	\$205.00	
			(IV)		Airline mile or fraction thereof er than 20 miles)	\$70.00	\$0.00	

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Florida Price List No. 1 Original Page 115

#### SECTION 7 – PRIVATE LINE SERVICE

- 7.3 Rate Regulations
  - 7.3.1 Types of Rates and Charges
    - A. The two types of rates and charges are monthly rates and nonrecurring charges and are described as follows:
      - 1. Monthly Rates Monthly rates are recurring charges that apply each month or fraction thereof that a service is provided. For billing purposes, each month is considered to have 30 days.
      - 2. Nonrecurring Charges

Nonrecurring Charges are one-time charges that apply for a specific work activity. The three types of nonrecurring charges that apply are installation of service, installation of features and functions and service rearrangements.

(a) Installation of Service Nonrecurring charges apply for each service terminated at the customer's premises. For the installation of local channels when more than one of the same type of service, between the same locations, for the same customer is ordered and installed at the same time, one at each location is billed at the First Service Installed rate and the others are billed at the Additional Service Installed rate.

> The nonrecurring charges for the Installation of Services are set forth within nonrecurring Charges for the Local Channel and Interoffice Channel rate elements.

(b) Nonrecurring charges apply for the installation of features and functions available with the various services. For some features and functions there is a lower charge if installed coincident with the service and a higher charge if installed subsequent to the service.

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#### **SECTION 7 – PRIVATE LINE SERVICE**

#### 7.3 Rate Regulations (continued)

- 7.3.1 Types of Rates and Charges (continued)
  - A. The two types of rates and charges are monthly rates and nonrecurring charges and are described as follows: (continued)
    - 2. Nonrecurring Charges (continued)

I.

- (c) Service Rearrangements
  - Service rearrangements are changes to existing (installed) services which do not result in either a change in the minimum period requirements or a change in the physical location of the point of termination at a customer premises. Changes which result in the establishment of new minimum period obligations are treated as disconnects and starts. Changes in the physical location of the point of termination are treated as moves.

The charge to the customer for the service rearrangement is dependent on whether the change is administrative only in nature or involves actual physical change to the service.

Administrative changes will be made without charge(s) to the customer. Such changes require the continued provision and billing of the private line service to the same entity (i.e., customer remains responsible for all outstanding indebtedness for the service). Administrative changes are as follows:

- Change of customer name (i.e., the customer of record does not change but rather the customer of record changes name),
- Change of customer or customer's premises address when the change of address is not a result of a physical relocation of equipment.
- Change in billing data (name, address or contact name or telephone number).

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#### **SECTION 7 – PRIVATE LINE SERVICE**

#### 7.3 Rate Regulations (continued)

- 7.3.1 Types of Rates and Charges (continued)
  - A. The two types of rates and charges are monthly rates and nonrecurring charges and are described as follows: (continued)
    - 2. Nonrecurring Charges (continued)
      - (c) Service Rearrangements (continued)
        - II. All other service rearrangements will be charged for as follows:
          - If the change involves the addition of other customer designated premises to an existing multipoint service, the nonrecurring charge for the local channel rate element will apply. The charges will apply only for the location(s) that is being added.
          - If the change involves the addition of an optional feature or function which has a separate nonrecurring charge, that nonrecurring charge will apply.
          - If the change involves changing the type of signaling on a voice grade service the subsequent, nonrecurring charge will apply for the new type signaling. The charge will apply per service termination affected.
            - For all other changes, including a change of the customer of record involving no physical changes to the service provided or the addition of optional features without separate nonrecurring charges, a charge equal to a local channel rate element nonrecurring charge will apply. Only one such charge will apply per service, per change.

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#### **SECTION 7 – PRIVATE LINE SERVICE**

7.3 Rate Regulations (continued)

2.

- 7.3.2 Moves
  - A. A move involves a change in the physical location of one of the following:
    - 1. The point of interface at the customer premises,
    - 2. The customer's premises.
  - B. The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.
    - 1. Moves Within the Same Building When the move is to a new location within the same building, the charge for the move will be an amount equal to one-half the nonrecurring (i.e., installation) charge for the affected service termination at the customer's premises. There will be no change in the minimum period requirements. If a move is made at the same time a service rearrangement is made, the total charge will never exceed a full nonrecurring charge for the basic service.
      - To a Different Building Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established at the new location. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

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# **SECTION 8 – DIGITAL DATA SERVICE**

8.1 T-1 Service

- 8.1.1 General
  - 1. T-1 service is a service for the transmission of digital signals only and uses only digital transmission facilities.
  - 2. T-1 service provides for the simultaneous two-way transmission of isochronal digital signals at DS1 speeds of 1.544 Mbps, where facilities are available.
  - 3. To ensure satisfactory operation, the terminal equipment provided by the customer must be compatible with the DS1/1.544 Mbps channel facility provided by the Company.
  - 4. The rates specified for T-1 service contemplate the provision of a digital quality facility over existing interoffice carrier equipment and/or exchange cable facilities compatible with this service. If such equipment, new facilities or changes to existing facilities are required for the provision of this service, a special construction charge based on the cost incurred to make the changes will apply in addition to the rates for T-1 service.
  - 5. T-1 service is furnished for the simultaneous two-way transmission of serial, Bipolar, Return-to-Zero (BPRZ) isochronal digital signals, except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution (B8ZS) format, at a speed of DS1/1.544 Mbps between two-points located within a LATA.
  - 6. A Channel Service Unit (CSU) or appropriate Termination Equipment (TE) provided by the customer is required at a customer's or authorized user's premises to perform such functions as:
    - Proper termination of the service
    - Amplification
    - · Signal shaping
    - Remote loop-back

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## **SECTION 8 – DIGITAL DATA SERVICE**

- 8.1 T-1 Service
  - 8.1.2 Clear Channel Capability
    - A. Clear Channel Capability (CCC) is an arrangement that alters a DS1/1.544 Mbps signal with unconstrained information bits, to meet pulse density requirements outlined in Technical Reference 73525. This will allow a customer to transport an all zero octet over a T-1 service channel providing an available combined maximum 1.536 Mbps data rate. This arrangement requires the customer signal at the channel interface to conform to Bipolar with 8 Zero Substitution (B8ZS) line code.
    - B. CCC is provided on T-1 service channels between two customer designated premises, from a customer premises to their Serving Wire Center or Node Central Office and/or to a remote Serving Wire Center or Node Central Office, and from a Central Office to a Central Office, and is subject to the availability of facilities. This optional feature may be ordered at the same time the T-1 service channel is ordered, or it may be ordered as an additional feature of an existing T-1 service channel.
    - C. When providing CCC via a DS3/44.736 Mbps High Capacity channel, that DS3 channel must be designated, in Company records, as having Clear Channel Capability prior to the provisioning of a DS1/1.544 Mbps High Capacity channel with CCC. Customers must agree to out-of-service periods required to add this feature to an existing T-1 service channel to be optioned for B8ZS.

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CI <sup>2</sup> , Incorpor d/b/a Compu		gence <sup>2</sup> , Inc.		Florida Price List No. 1 Original Page 121
		SECTION 8 – DIGITAL DATA SERVIO	CE	
8.1 T-1	Service (c	ontinued)		
8.1.	3 Rates	and Charges		
	А.	Rates and Charges, each	MONTHLY RATE	NONRECURRING CHARGE
		1. Digital Local Channel		
		<ul> <li>(a) First ½ mile</li> <li>(b) Each additional ½ mile, or fraction thereof</li> </ul>	\$96.90 \$44.00	\$350.00 \$0.00
	B.	Interoffice Channel		
		1. Interoffice channel, each channel $0 - 8$ miles		
		<ul><li>(a) Fixed monthly rate</li><li>(b) Each airline mile, or fraction thereof</li></ul>	\$64.35 \$29.80	\$100.00 \$0.00
		<ul> <li>2. Interoffice channel, each channel 9 – 25 miles</li> <li>(a) Fixed monthly rate</li> <li>(b) Each airline mile or fraction thereof</li> </ul>	\$64.35 \$29.80	\$100.00 \$0.00
		<ul> <li>3. Interoffice channel, each channel over 25 miles</li> <li>(a) Fixed monthly rate</li> <li>(b) Each airline mile or fraction thereof</li> </ul>	\$64.35 \$27.95	\$100.00 \$0.00

#### CI<sup>2</sup>, Incorporated Florida Price List No. 1 d/b/a Computer Intelligence<sup>2</sup>, Inc. Original Page 122 **SECTION 8 – DIGITAL DATA SERVICE** 8.1 T-1 Service (continued) Rates and Charges (continued) 8.1.2 Clear Channel Capability is furnished on a per T-1 service channel basis. C. 1. Per T-1 service channel optioned as: MONTHLY NONRECURRING CHARGE RATE First Additional (a) Superframe Format (SF) \$0.00 \$0.00 \$655.00 (b) Extended Superframe Format (ESF) \$0.00 \$0.00 \$655.00 D. Move Charge A move charge, T-1 service channel, applies for each Digital Local Channel moved to a new location in the same building. This move charge is equal to the sum of the Digital Local Channel Nonrecurring Charge, Service Charge Charge Inside Moves, and Premises Visit Charge. E. Service Connection Charges

- 1. Service Establishment Charges are applicable, for each T-1 service channel ordered, for receiving and recording information and/or taking action in connection with a customer's request, and processing the necessary data. These charges include engineering design, common centralized testing and coordination.
- 2. Service Change Charges are applicable for receiving and recording information and/or taking action in connection with a customer's Inside Move or transfer of service responsibility request, for processing the necessary data on an existing T-1 service channel. A Service Change Charge is applicable for each T-1 service channel associated with the customer request (in lieu of a Service Establishment Charge).
- 3. Premises Visit Charges are applicable, per Digital Local Channel, for the termination of a channel at a customer's premises or for inside moves. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated or moved at the same premises at the same time.
- 4. Connection charges are applicable for the connection and testing of Digital Local Channels and/or Interoffice Channels.
- 5. The charges applied are those nonrecurring charges contained in A. and B. preceding.

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					TION 8	- DIGITAL DATA SERVICE	
8.1	T-1 Se	rvice (co	ontinue	ed)			
	8.1.2	Rates	and C				
		A.	Ch	arges for T-	-1 Service	9	
			1.	-		ishment Charge	
				(a)		-1 Service Channel	
				(")			NONRECURRING CHARGE
					I.	Each	\$575.00
			2.	Service C	hange Ch	narge	
				(a)	Per T-	-1 Service Channel	
					(I)	For Inside Moves, each	350.00
					(II)	Per transfer of Responsibility, each	350.00
			3.	Premises	Visit Cha	urge	
				(a)	Per D	igital Local Channel or for an Inside Move	
					Per Vi	isit	40.00

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# SECTION 9 - LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### 9.1 Application

This Section applies to long distance message telecommunications service furnished or made available by the Company and its connecting companies, between two or more points which are located in the same Local Access and Transport Area (LATA) within the State of Florida where the respective rate centers of such points also are located in said State.

## 9.2 General

- A. Long distance message telecommunications service is that of furnishing facilities for communications between stations in different rate centers for either two-point or conference service.
- B. Rates for service between points are based on airline mileage between rate centers. In general, each point is designated as a rate center except that certain small towns or communities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest. Airline mileage between rate centers is determined as provided in following.

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# SECTION 9 - LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

- 9.3 Two-Point Service
  - 9.3.1 Service Between Land Wire Telephones
    - A. Rate Table

Rates shown in the following tables are applicable to intraLATA intrastate business for business customers between all points within the same LATA and within the State of Florida.

#### 1. Basic Rate Table for all classes of Service

RATE MILEAGE	INITIAL MINUTE	EACH ADD'L MINUTE
0-10	\$.1245	\$.0249
11-22	\$.1245	\$.0249
23-55	\$.1245	\$.0249
56-124	\$.1245	\$.0249
125-292	\$.1245	\$.0249

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						GE TELECOMMUNICATION	
	onn berv	ice (con	(inued)				
9.3.1				Wire Tele	ephones (c	continued)	
		2.		ional cha	-		
			(a)	The f	ollowing		
							RECURRING
				I.	Billing	s Surcharges	
					(i)	Station-to-Station customer dialed calling card (credit card) calls, each	\$.75
					(ii)	Station-to-Station operator assisted sent-paid, third number, and non-customer dialed credit card calls, each	\$1.52
					(iii)	Person-to-Person operator assisted calls, each	\$2.98
				II.	Operat	or Dialed Surcharge	
					(i)	those billed to calling cards) where the operator dials the	ş \$.60
					·		
		June 3, 1999			I. I.	when the call is I. Billing (i) (ii) (iii) II. Operat (i)	<ul> <li>when the call is placed using the following operator NON-C</li> <li>I. Billing Surcharges <ul> <li>(i) Station-to-Station customer dialed calling card (credit card) calls, each</li> <li>(ii) Station-to-Station operator assisted sent-paid, third number, and non-customer dialed credit card calls, each</li> <li>(iii) Person-to-Person operator assisted calls, each</li> </ul> </li> <li>II. Operator Dialed Surcharge <ul> <li>(i) Station-to-Station operator assisted calls (excluding those billed to calling cards) where the operator dials the terminating number, each</li> </ul> </li> </ul>

Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

# CI<sup>2</sup>, Incorporated

d/b/a Computer Intelligence<sup>2</sup>, Inc.

## SECTION 9 - LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

- 9.3 Two-Point Service (continued)
  - 9.3.1 Service Between Land Wire Telephones (continued)
    - A. Rate Table (continued)
      - 3. Discounts and Applicable Rate Periods
        - (a) Discounts apply equally to total charges for all messages with total fractional amounts rounded down to the lower cent. Discounts do not apply to add on charges for Customer Dialed Calling Card (Credit Card), other Station, or Person charges shown in 2. preceding.

#### Applicable Discounts

	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
7:00 AM	Full	Full	Full	Full	Full	40%	40%
to 6:00 PM <sup>1</sup>	Rate	Rate	Rate	Rate	Rate	Disc.	Disc.
6:00 PM	40%	40%	40%	40%	40%	40%	40%
to 7:00 AM <sup>2</sup>	Disc,	Disc.	Disc.	Disc.	Disc.	Disc.	Disc.

(b) Day Rate Period = Full Rate (Peak)

Evening, Night and Weekend Rate Period = 40% Discount (Off-Peak)

CI², Ir d/b/a	ncorporate Compute	ed r Intellie	gence <sup>2</sup> I	nc		Florida Price List No. Original Page 123				
<u>u 0/u</u>					ANCE MESSAGE TE	LECOMMUNICATIONS SERVICE				
.4	Direct	tory Assistance Service								
	9.4.1	Gene								
		The Company furnishes directory assistance for the purpose of aiding customers in obtaining teleph numbers.								
	9.4.2	Rates	and Cha	nd Charges						
		A. Directory Assistance service - request of a listing (maximum of two requests p								
			1.		de the Company's local cal A/NPA serving area for the	lling area but within the Company's originating line				
						RATE				
				(a)	Each Call	\$.85				
			2.		de the Company's local cal for the originating line	ling and LATA/NPA serving				
				(a)	Each Call	\$.85				
			3.	All ca	lls to Directory Assistance					
				(a)	Per Call	\$.35				
		B.	LATA		the originating line for o	e are not applicable to requests of listings within th calls originating from lines furnished for the use o				

Issued: June 3, 1999

Willa Andrella Baylis, President & CEO 200 Galleria Parkway, Suite 1550 Atlanta, Georgia 30339

d/b/a	Compute SEC				ANCE MESSAGE TE	Original Page 12 CLECOMMUNICATIONS SERVICE				
9.5					fication and Emergency In					
	9.5.1	General								
		Verifi permi		nd Eme	rgency Interrupt Service	is furnished where and to the extent that faciliti				
		А.	Verif	ication						
			1.	call c status	completion problems. Upor	d for the purpose of aiding customers with legitima n request the operator will verify and provide the li ine within the IntraLATA calling area but outside t				
		B.	Emer	gency In	terrupt Service					
			1.	verifi opera	cation request to a line wh	s furnished when a customer who has originated tich has been found in a busy talking state informs t rgency situation exists and requests that the operat				
	9.6.1	Appli	cation of	Rates ar	nd Charges					
						NON-RECURRING CHARGE				
			1.		ication Request					
				(a)	Each request	\$.95				
			2.	Emer	gency Interrupt Request					
				(a)	Each request	\$.50				
Issued:	June 3, 1	999		v	/illa Andrella Baylis, Pres	Effective Dat				
					200 Galleria Parkway, S Atlanta, Georgia 30	uite 1550				

# FLORIDA PUBLIC SERVICE COMMISSION

DATE JUN 1 4 1999 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850

DEPOSIT D152M

990769-TX

CI<sup>2</sup>, Inc., a Georgia Corporation

APPLICATION FOR AUTHORITY

**TO PROVIDE** 

ALTERNATIVE LOCAL EXCHANGE SERVICE

## WITHIN THE STATE OF FLORIDA

5573 200 GALLERIA PARKWAY, SUITE 1550 UNITED ATLANTA, GA 30339 ORATED BANK 68-444-560 PH. (770) 425-2267 DATE CONTROL NO. AMOUNT 05/10/99 \*\*\*\*\*250 DOLLARS AND 00 CENTS\*\* 005573 \*\*\*\*250.00 PAY TO THE ORDER OF FLORIDA PUBLIC SERV. COMM â "005573" 

# STATE OF FLORIDA

Commissioners: Joe Garcia, Chairman J. Terry Deason Susan F. Clark Julia L. Johnson E. Leon Jacobs, Jr.



DIVISION OF RECORDS & REPORTING BLANCA S. BAYO DIRECTOR (850) 413-6770

# Public Service Commission

June 15, 1999

Willa Andrella Baylis, President/CEO Cl2, Inc. 200 Galleria Pkwy., Suite 1550 Atlanta, Georgia 30339

Re: Docket No. 990769-TX

Dear Ms. Baylis:

This will acknowledge receipt of an application for certificate to provide alternative local exchange telecommunications service by Cl2, Inc., which was filed with this office on June 14, 1999 and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6078 or FAX (850) 413-6079.

Please make notes as well that Commission Rule 25-22.005(7), F.A.C., requires certificated companies to notify the Commission of any changes in name, telephone, address, or contact person. Should your application be granted by the Commission, you will be expected to comply with this rule by advising us of any changes as they occur.

Division of Records and Reporting Florida Public Service Commission