

ORIGINAL August 4, 1999 Via Overnight Delivery

210 N. Park Ave. Winter Park, FL 32789 P.O. Drawer 200 Winter Park, FL 32790-0200	Ms. Blanca Bayo, Director Division of Records and Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0870 RE: Alternative Local Exchange Ca	99000〕 rrier Price List for Global NAPs, Inc.
Tel: 407-740-8575 Fax: 407-740-0613 tmi@tminc.com		six (6) copies of the initial Alternative Local nalf of Global NAPs, Inc. This initial Price

List is dated to become effective on August 6, 1999.

Please acknowledge receipt of this filing by returning the extra copy of this letter, file stamped, in the self-addressed, stamped envelope enclosed for that purpose.

Questions regarding this filing may be directed to me at (407) 740-8575. Thank you for your cooperation and assistance.

Sincerely,

Connie Wightman

Consultant to Global NAPs, Inc.

CW/ig.

cc: John Postl, Global NAPs File: Global NAPs - FL Local TMS: FLL9901 H(D) TIVE Help dL990000

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Florida Price List Original Sheet 1

TITLE PAGE

FLORIDA PRICE LIST

OF

GLOBAL NAPs, INC.

This Price List contains the descriptions, regulations, service standards and rates applicable to the furnishing of service and facilities for telecommunications services provided by GLOBAL NAPs, INC. with principal offices at 10 Merrymount Road, Quincy, MA 02169. This Price List applies to services provided within the State of Florida. This Price List is on file with the Florida Public Service Commission and copies may be inspected, during normal business hours, at the Company's principal place of business.

Issued:	August 5, 1999	Effective:	August 6, 1999
Issued By:	Frank T. Gangi, President 10 Merrymount Road Quincy, MA 02169		
	······,····		FLL9901

CHECK SHEET

The sheets of this Price List, as listed below, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original Price List and are currently in effect as of the date at the bottom of this page.

<u>SHEET</u>	<u>REVISION</u>	SHEET	<u>REVISION</u>
1	Original	26	Original
2	Original	27	Original
3	Original	28	Original
4	Original	29	Original
5	Original	30	Original
6	Original	31	Original
7	Original	32	Original
8	Original	33	Original
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CHECK SHEET, Cont'd.

The sheets of this Price List, as listed below, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original Price List and are currently in effect as of the date at the bottom of this page.

<u>SHEET</u>	REVISION	<u>SHEET</u>	REVISION
51	Original		
52	Original		
53	Original		
54	Original		
56	Original		
57	Original		
58	Original		
59	Original		

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GLOBAL NAPs, INC.

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- **D** Delete Or Discontinue
- I Change Resulting In An Increase to A Customer's Bill
- M Moved From Another Price List Location
- ${\bf N}$ New
- **R** Change Resulting In A Reduction To A Customer's Bill
- T Change in Text Or Regulation But No Change In Rate Or Charge

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PRICE LIST FORMAT

- A. Sheet Numbering Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the Price List. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between Sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. that the FPSC follows in their Price List approval process, the most current sheet number on file with the Commission is not always the Price List page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
 - 2. 2.1. 2.1.1. 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1.(a). 2.1.1.A.1.(a).I. 2.1.1.A.1.(a).I.(i). 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets When a Price List filing is made with the FPSC, an updated check sheet accompanies the Price List filing. The check sheet lists the sheets contained in the Price List, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some pages). The Price List user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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EXCHANGE SERVICE LIST

GLOBAL NAPs, INC. ("GNI") has included all of the exchanges in the BellSouth, GTE and Sprint-Florida (United Telephone and Centel) local exchange territory in Florida as the potential areas where alternative local exchange service is planned. Initially, the Company plans to provide alternative local exchange service in the Miami, Orlando, Jacksonville and Tampa metropolitan areas.

BellSouth exchanges (and corresponding BellSouth rate group number):				
Archer (5)	Fernandina Beach (3)	Lynn Haven (5)		
Baldwin (9)	Flagler Beach (3)	Marathon (3)		
Bell Glade (3)	Ft. George (9)	Maxville (9)		
Big Pine Key (E)	Ft. Lauderdale (12)	Melbourne (7)		
Boca Raton (10)	Ft. Pierce (5)	Miami (12)		
Boynton Beach (10)	Gainesville (6)	Micanopy (5)		
Bronson (E)	Geneva (7)	Middleburg (9)		
Brooksville (5)	Graceville (3)	Milton (6)		
Bunnell (3)	Green Cove Springs (3)	Munson (6)		
Cantonment (6)	Gulf Breeze (6)	Newberry (5)		
Cedar Keys (1)	Havana (6)	New Smyrna Beach (4)		
Century (6)	Hawthorne (5)	North Dade (12)		
Chiefland (3)	Hobe Sound (6)	North Key Largo (3)		
Chipley (3)	Holley-Navarre (6)	Oak Hill (4)		
Cocoa (7)	Hollywood (12)	Old Town (2)		
Cocoa Beach (7)	Homestead (12)	Orange Park (9)		
Coral Springs (12)	Islamorada (4)	Orlando (11)		
Cross City (2)	Jacksonville (10)	Oviedo (11)		
Daytona Beach (6)	Jacksonville Beach (9)	Pace (6)		
DeBary (5)	Jay (E)	Pahokee (3)		
Deerfield Beach (12)	Jensen Beach (6)	Palatka (4)		
Deland (5)	Julington (9)	Palm Coast (3)		
DeLeon Springs (4)	Jupiter (9)	Panama City (5)		
Delray Beach (8)	Key Largo (4)	Panama City Beach (5)		
Dunnellon (6)	Keystone Heights (3)	Pensacola (7)		
East Orange (11)	Key West (4)	Perrine (12)		
Eau Gallie (7)	Lake City (4)	Pierson (4)		

E - See BellSouth General Subscriber Service Tariff.

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EXCHANGE SERVICE LIST, Cont'd.

BellSouth exchanges (and corresponding BellSouth rate group number) - (continued):				
Pomona Park (4)	Sebastian (6)	Vero Beach (5)		
Pompano Beach (12)	Stuart (6)	Weekiwachee Springs (5)		
Ponte Vedra Beach (9)	Sugarloaf Key (4)	Welaka (4)		
Port St. Lucie (6)	Sugariour Roy (1) Sunny Hills (3)	West Palm Beach (10)		
St. Augustine (4)	Titusville (5)	Yankeetown (4)		
St. Johns (11)	Trenton (E)	Youngstown-Fountain (5)		
Sanford (8)	Vernon (3)	Yulee (9)		
GTE exchanges (and correspondence)	nding GTE rate group number)			
Bartow (4)	Mulberry (3)	Tampa - Central Area (5)		
Bradenton (4)	Myakka (4)	Tampa - North Area (5)		
Clearwater (5)	New Port Richey (3)	Tampa - East Area (5)		
Englewood (2)	North Port (3)	Tampa - South Area (5)		
Frostproof (1)	Palmetto (3)	Tampa - West Area (5)		
Haines City (3)	Plant City (5)	Venice (4)		
Hudson (3)	Polk City (3)	Winter Haven (4)		
Indian Lake (1)	Sarasota (5)	Zephyerhills (2)		
Lakeland (4)	St. Petersburg (5)	• • • • • • • • • • • • • • • • • • • •		
Lake Wales (3)	Tarpon Springs (5)			
Sprint-Centel exchanges (and o	corresponding Sprint-Centel rate	group number)		
Alford (1)	Glendale (1)	Panacea (6)		
Baker (2)	Grand Ridge (2)	Ponce de Leon (2)		
Bonifay (1)	Greenville (6)	Reynolds Hill (1)		
Cherry Lake (1)	Greenwood (2)	St. Marks (6)		
Cottondale (2)	Kingsley Lake (2)	Santa Rosa Beach (4)		
Crawfordville (6)	Lawtey (2)	Seagrove Beach (1)		
Crestview (2)	Lee (1)	Shalimar (5)		
DeFuniak Springs (2)	Madison (1)	Sneeds (2)		
Destin (5)	Malone (2)	Sopchoppy (6)		
Fort Walton Beach (5)	Marianna (3)	Starke (2)		
Freeport (2)	Monticello (6)	Tallahassee (6)		
	Valparaiso (5)	Westville (1)		

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EXCHANGE SERVICE LIST, Cont'd.

Sprint-United exchanges (and corresponding Sprint-United rate group number)

Apopka (6)	Howey-in-the-Hills (4)	Punta Gorda (3)
Arcadia (1)	Immokalee (1)	Reedy Creek (6)
Astor (4)	Inverness (3)	Saint Cloud (3)
Avon Park (1)	Kenansville (3)	Salt Springs (4)
Belleview (4)	Kissimmee (3)	San Antonio (2)
Beverly Hills (3)	LaBelle (1)	Sanibel-Captiva Islands (5)
Boca Grande (1)	Lady Lake (5)	Sebring (2)
Bonita Springs (5)	Lake Placid (1)	Silver Springs Shores (4)
Bowling Green (1)	Leesburg (4)	Spring Lake (2)
Bushnell (1)	Lehigh Acres (4)	Tavares (4)
Cape Coral (5)	Marco Island (4)	Trilachoochee (2)
Cape Haze (2)	Montverde (6)	Umatilla (4)
Clermont (6)	Moore Haven (1)	Wachula (1)
Clewiston (1)	Mount Dora (4)	West Kissimmee (3)
Crystal River (3)	Naples (4)	Wildwood (1)
Dade City (2)	North Cape Coral (5)	Williston (1)
Eustis (4)	North Fort Myers (5)	Windermere (6)
Everglades (1)	North Naples (4)	Winter Garden (6)
Forest (4)	Ocala (4)	Winter Park (6)
Fort Meade (3)	Ocklawaha (4)	Zolfo Springs (1)
Fort Myers (5)	Okeechobee (1)	
Fort Myers Beach (5)	Orange City (3)	
Groveland (4)	Pine Island (5)	
Homosassa Springs (3)	Port Charlotte (3)	

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Access Line - A circuit between the station protector on the Customer's telephone service or PBX to, and including, the serving central office main frame.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service under terms and conditions of this price list. The Customer remains responsible for payment of services.

Auxiliary Line - An additional individual access line used for one-way (inward to the Customer) service.

Back-up Line - An optional service providing individual line Business Customers with an additional line for inward and outward calling with usage charges applying for originating and terminating calls.

Bandwidth - The difference, expressed in Hertz, between the highest and lowest frequencies of a band constituting a channel or circuit.

Baud - A unit of signaling speed. The speed in bauds is the number of signaling elements per second.

Bit - A unit of information content. A bit is the smallest unit of information in a binary system of notation.

Bit Rate - The speed at which bits are transmitted, expressed in bits per second.

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Business Customer - In general, Business Customers are those who have access lines that terminate at offices, mills, stores or a business location. Business rates apply if the service is used primarily or substantially for business purposes even if the access line does not terminate at a business location, or if the access line has a business directory listing.

Call - A completed connection established between a calling station and one or more called stations.

Called Party - The person, individual, corporation, or other entity whose telephone number is called by the End User. For calls placed on an Collect Billing basis, the Called Party accepts responsibility for payment of the charges for use of services provided by GNI.

Central Office - A local Company switching system where exchange service Customer station loops are terminated for purposes of interconnection to each other and to trunks.

Channel or Circuit - A transmission path or paths between two or more points having a bandwidth or transmission speed suitable to render service to a Customer.

Class of Service - A description of telephone service furnished a Customer in terms such as: Grade of Line - Individual line Type of Rate - Flat rate Character of Use - Business or Residence Dialing Method - Touch-Tone or Rotary

Collect Billing - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commission - Florida Public Service Commission.

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Company or Carrier - Global NAPs, Inc. ("GNI") or otherwise clearly indicated by the context.

Customer or Subscriber - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's price list.

Day - From 8:00 AM up to but not including 5:00 PM local time Sunday through Friday.

Directory Assistance/Directory Assistance Call Completion (DA/DACC) - A service which provides the Customer a local exchange Customer telephone number and local call completion to the number provided, if requested, given a listed name and address.

DS-1 to Digital Multiplexer - A service provided by the Company at central offices, designated as multiplexing hubs, that converts a 1.544 Mbps channel to 24 channels for use with digital private line service.

DS-1 to Voice Multiplexer - A service provided by the Company at central offices, designated as multiplexing hubs, that converts a 1.544 Mbps channel to 24 channels for use with voice grade service.

Dial Pulse (DP) - The pulse type employed by rotary dial Station sets.

Dual Tone Multi-Frequency ("DTMF") - The pulse type employed by tone dial Station sets.

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End User - Any person, firm, corporation, partnership or other entity which uses the services of the Carrier under the provisions and regulations of this price list. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

Exchange - A central office or group of central offices, together with the Customer's stations and lines connected thereto, forming a local system which furnishes means of telephonic intercommunication without toll charges between Customers within a specified area, usually a single city, town or village.

Exchange Service Area - The territory, including the base rate, suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

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Extended Area Service - A type of service where Customers of a given exchange may complete calls to and, where provided by the price list, receive messages from one or more exchanges without the application of long distance message telecommunications charges.

Flat Rate Service - A classification of exchange service for which a stipulated charge is made, regardless of the amount of use.

GNI - Refers to Global NAPs, Inc. or the Company.

Holidays - The Company's recognized holidays are New Year's Day, Presidents' Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, and Christmas Day.

Hunting - Routes a call to an idle Station line.

Individual Case Basis (ICB) - A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

LATA - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange company provides communications services.

LEC - Local Exchange Company

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Multiplexing - The act of combining a number of individual message circuits for transmission over a common transmission path.

Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

Nonrecurring Charges (NRC) - One-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Operator Station Call - A service whereby caller places a non-Person to Person call with the assistance of an operator (live or automated).

PBX - A private branch exchange; a service providing equipment and facilities for connecting central office trunks and tie lines to stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

Person to Person Call - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Premises - A building or buildings on contiguous property.

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Recurring Charges - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Residential Customer - In general, Residential Customers are those who have access lines that terminate at a private residence where a business listing is not employed in the Company's telephone directory. Customers residing college dormitory rooms, apartment complexes, hotels, etc. that subscribe to individual service are also considered Residential Customers.

Service Connection Charge - A nonrecurring charge applying to the establishment of basic telephone service for a Customer and certain subsequent additions to that service.

Serving Wire Center - The wire center from which the Customer-designated premises normally obtains dial tone from the Company.

Station - Telephone equipment from or to which calls are placed.

Station to Station Call - A service whereby the person originating the call either dials the telephone number desired or gives to the company operator the telephone number of the desired telephone, PBX station, or the name and address under which such number is listed and does not specify a particular person to be reached.

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Suspension of Service - An arrangement made at the request of the Customer, or initiated by the Company for violation of price list regulations by the Customer, for temporarily discontinuing service without terminating the service agreement or removing the telephone equipment from the Customer's premises.

Termination Charge - A charge applied when a Customer discontinues an item of service or equipment prior to the expiration of the initial service period designated for such item. The basic termination charge is an amount established for an individual item of service or equipment from which the termination charge is computed.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

Trunk - An Access Line which connects to a Private Branch Exchange or a hybrid system.

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of GNI Long Distance and Quality of Service Standards

Global NAPs, Inc. ("GNI") offers local telecommunications services described herein and related enhanced services in a manner that equals or exceeds accepted industry performance standards for network quality, planning, maintenance, and testing unless the Customer and the Company mutually agree otherwise. Performance standards specified in individual contractual exhibits shall govern the services provided.

2.2 Applicability of the Florida Price List

This Price List and the rules and regulations contained herein are applicable to telecommunications services provided by GNI within the state of Florida.

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2.3 **Restoration of Service**

Restoration of service resulting from service outages due to equipment failures, human error, fire, natural disaster, acts of God, or similar occurrences shall be provided as follows: Restoration priority shall be afforded to those network elements and services affecting national security or emergency preparedness capabilities and those affecting public safety, health and welfare as those elements and services are identified by the appropriate government agencies. All other service shall be restored as expeditiously as practical.

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2.4 Liability for Outage

The liability of GNI in connection with service provided to the Customer shall be limited to a credit for outage time unless the outage is the result of gross negligence or willful misconduct by GNI, their employees, agents, or contractors. Such credit shall be limited to an amount equal to that portion of the charges due to the Company and attributable to the interrupted service provided by GNI for the duration of the outage and shall be based on a proportionate reduction of such charges. Any claim or demand for credit as a result of any such outage shall be waived unless presented in writing within one (1) year after the date of the outage.

2.5 Ownership

The provision of service to the Customer and payment by the Customer to the Company does not create any easement, ownership, or property rights of any nature in any facilities used to provide service.

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2.6 Liability of the Company

- **2.6.1** The Company is not liable for any act or omission of any other company or companies furnishing a portion of the service. No agents or employees of other carriers shall be deemed to be agents or employees of the Company.
- **2.6.2** The Customer shall indemnify, defend and hold harmless the Company (including the costs of reasonable attorney's fees) against:
 - (i) Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's facilities or equipment; and
 - (ii) Claims for patent infringement arising from combining or connecting the Company's facilities or equipment with facilities, equipment, apparatus or systems of the Customer; and
 - (iii) All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer, or the Customer's agents, End Users, or Customers, in connection with any service or facilities or equipment provided by the Company.

The Customer shall notify the Company promptly, in writing, of any claims, lawsuits or demands for which the Company is responsible and shall cooperate in every reasonable way to facilitate defense or settlement of claims.

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2.6 Liability of the Company, cont'd.

- **2.6.3** In no event will Company be responsible for consequential damages or lost profits suffered by Customer on account of interrupted or unsatisfactory service unless Company is found to have been willfully negligent.
- 2.6.4 The Company shall not be liable for any delay or failure in performance of any part of the service agreement from any cause beyond its control and without its fault or negligence, such as acts of God, acts of civil or military authority, government regulations, embargoes, epidemics, war, terrorist acts, riots, insurrections, fires, explosions, earthquakes, nuclear accidents, floods, strikes, power blackouts, volcanic action, lightning, other environmental disturbances, unusually severe weather conditions, inability to secure products or services of other persons or transportation facilities, destruction of or damages to facilities (i.e., cable cuts), or acts or omissions of transportation common carriers.

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2.7 Billing and Payment Regulations

2.7.1 Payment Arrangements

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by GNI. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent (such as a local exchange telephone company). Any objections to billed charges must be reported to the Company or its billing agent within six months after receipt of bill. Adjustments to the Customer's bill shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.7.2 Billing

Unless otherwise contractually specified, bills or statements will be rendered monthly for all services and facilities provided. Bills shall be paid within thirty (30) calendar days of the date printed on the bill. GNI will issue bills in sufficient time for the Customer to have at least twenty (20) days from the date the bill is received until the payment date to allow adequate time for processing. Unpaid bills or partial bills are subject to late payment fees of 1.5% per month on the 21st day after the bill rendering date. Late payment fees will be assessed on the succeeding bill for the related services or facilities.

Service is subject to discontinuance if the Customer fails to pay any amount due within thirty (30) days of the due date. GNI reserves the right to discontinue the provision of service to the Customer after providing written notice by Certified US Mail to the person designated as the Customer's contact.

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2.7 Billing and Payment Regulations, cont'd.

2.7.3 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of monies due the Company including legal and accounting expenses. The Customer is also responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

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2.8 Deposits

- **2.8.1** Prior to, or at any time after the provision of a service to the Customer, GNI may require the Customer to make a deposit to be held as a guarantee of the payment of rates and charges. Such deposit may not exceed the actual or estimated rates and charges for the service for a two (2) month period plus the amount of any termination charges attributable to the service. The fact that a deposit has been made in no way relieves the Customer from complying with requirements as to payment of bills.
- **2.8.2** When the Customer has been provided notice that a deposit is required prior to the provisioning of a service or facility, such deposit amount shall be paid in full prior to GNI's activation of the service or facility. In the event where a service or facility is currently operational and GNI determines a deposit is required, GNI will provide notice to the Customer of such a deposit request, identifying the amount of deposit being requested and the reason for such action by GNI. In this instance, GNI's request for a deposit will be base solely on the Customers record of performance relative to the applicable service provided by GNI. The Customer will be required to remit the deposit in full within thirty (30) calendar days of GNI's deposit request and shall be subject to all other requirements and actions regarding payments to GNI.
- **2.8.3** When the provision of service to the Customer is terminated, the amount of the deposit will be credit the Customer's account and any credit balance that may remain will be refunded. The Customer will receive interest in accordance with applicable Florida law.

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2.9 Advance Payments

In addition to or in lieu of a deposit, GNI may require an advance payment equivalent to nonrecurring charges plus one (1) month's service. The advance payment will be applied to the first full billing cycle statement and additional one (1) month advance payment may be required for each subsequent month.

2.10 Taxes

Company reserves the right to bill any and all applicable taxes in addition to normal long distance usage charges, including, but not limited to: Federal Excise Tax, State Sales Tax, Municipal Taxes, and Gross Receipts Tax. Such taxes will be itemized separately on Customer invoices and are not included in the quoted rates.

2.11 Minimum Service Period

Unless otherwise specified in the service agreement between the Customer and the Company, the minimum period of service for which payment is due is thirty days.

2.12 Assignment

Service is provided by the Company for the sole use of the Customer and its authorized users. The Customer may not assign or transfer, in whole or in part, its obligations or rights in the service of the Company without the prior written consent of the Company. If any affiliate of the Customer succeeds to that portion of the business that is responsible for or entitled to any rights, obligations, duties or other interests in the Company's service, such affiliate succeeds to the rights, obligations, duties and interests of the Customer.

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2.13 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.14 Cancellation by Customer

Unless otherwise specified elsewhere in this Price List or by mutually accepted contract between the Customer and the Company, service may be canceled by the Customer at any time.

2.15 Limitations of Service

- 2.15.1 Service will be furnished subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this Price List.
- 2.15.2 GNI reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this Price List, or in violation of law.
- **2.15.3** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.15.4 GNI reserves the right to discontinue the offering of service, with notice, or deny an application for service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company.

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2.16 Use of Service

Service may be used for any lawful purpose for which it is technically suited. Customers reselling or rebilling GNI's Florida intrastate service must have an appropriate Certificate of Public Convenience and Necessity from the Florida Public Service Commission.

2.17 Applicable Law

This Price List shall be subject to and construed in accordance with Florida law.

2.18 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winner of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time the Company may waive all processing fees for a Customer.

2.19 Termination Charges

- 2.19.1 In the event the Customer cancels, repudiates or otherwise voids the service agreement prior to the time service is established, the Customer shall pay all costs and expenses incurred by GNI in connection with implementation of the service. Such charges shall not exceed the nonrecurring charges applicable to the service, plus any special construction costs.
- **2.19.2** If any portion of the Customer's service is disconnected for any reason prior to the end of the service period, the Customer shall pay a termination liability charge equal to 100% of the payments remaining the service period within thirty (30) days of the disconnection.

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2.20 Application of Business Rates

The use of business facilities and service is restricted to the Customer, Customers, agents and representatives of the Customer, and joint users. Business rates as described in Sections 3 and 4 apply to service furnished:

- 1. In office buildings, stores, factories and all other places of a business nature;
- 2. In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the Customer's domestic establishment and no business listings are provided; colleges, hospitals and other institutions; and in churches except when service is provided to an individual of the clergy for personal use only and business service is already established for the church at the same location;
- 3. At any location when the listing or public advertising indicates a business or a profession;
- 4. At any location where the service includes an extension which is at a location where business rates apply unless the extension is restricted to incoming calls;
- 5. At any location where the Customer resells or shares exchange service;

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2.21 Application of Residential Rates

Residential rates as described in Sections 3 and 4 apply to service furnished in private homes or apartments (including all parts of the Customer's domestic establishment) for domestic use. Residential rates also apply in college fraternity or sorority houses, convents and monasteries, and to the clergy for domestic use in residential quarters.

Residential rates do not apply to service in residential locations if the listing indicates a business or profession. Residential rates do not apply to service furnished in residential locations if there is an extension line from the residential location to a business location unless the extension line is limited to incoming calls.

The use of residential service and facilities is restricted to the Customer, members of the Customer's domestic establishment, and joint users.

2.22 Telephone Number Changes

When a residential Customer changes telephone numbers the referral period for the disconnected number is 90 days.

When service in an existing location is continued for a new Customer, the existing number may be retained by the new Customer only if the former Customer consents in writing, and if all charges against the account are paid or assumed by the new Customer.

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SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES

3.1 General

GNI is a reseller of local exchange service company providing basic local exchange communications services throughout Florida.

GNI's rates and services are based on the rates and services of the large incumbent local exchange carriers. This tariff documents the rates and services for GNI's provision of local exchange service.

Customers are billed based on their use of GNI's network and services. Charges may vary by service offering, class of service, CLASS/custom calling feature(s), class of call, time of day, day of week, and/or call duration.

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SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, Cont'd.

3.2 Time of Day Rate Periods, cont'd.

3.2.1 Discounts and Applicable Rate Periods

Usage discounts for measured services apply equally to the total charges for all usage-sensitive charges with fractional amounts rounded up to the lower cent. Discounts do not apply to add-on charges for Customer dialed calling card, other station, or person charges.

	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
8AM-	Full	Full	Full	Full	Full	50%	50%
5PM*	Rate	Rate	Rate	Rate	Rate	Disc.	Disc.
5PM-	25%	25%	25%	25%	25%	50%	25%
11PM*	Disc.						
11PM-	50%	50%	50%	50%	50%	50%	50%
8AM*	Disc.						

*To, but not including.

Day Rate Period = Full Rate Evening Rate Period = 25% Discount Night and Weekend Rate Period = 50% Discount

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SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, Cont'd.

3.3 Calculation of Distance

Usage charges for all mileage sensitive services are based on the airline distance between the rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. GNI uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communication Research in their NPA-NXX V&H Coordinates Tape and Bell's NECA No 4.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the rate centers as defined by BellCore (Bell Communications Research), in the following manner:

- **Step 1:** Obtain the "V" and "H" coordinates for the rate center or network access point serving the Customer's location and the called/calling station.
- **Step 2:** Obtain the difference between the "V" coordinates. Obtain the difference between the "H" coordinates.
- **Step 3:** Square the differences obtained in Step 2.
- **Step 4:** Add the squares of the "V" difference and "H" difference obtained in Step 3.
- **Step 5:** Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- **Step 6:** Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating locations of the call.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, Cont'd.

3.4 Network Switched Service

3.4.1 General

Network Switched Service is provided via one or more channels terminated at the Customer's premises. Each Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Network Switched Service provides a Customer with a connection to the Company's switching network which enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company's local calling service;
- c) access the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 911 service for emergency calling; and
- d) access the service of providers of interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive toll-free service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (such as 10XXX or 101XXXXX).

Basic Business or Residential Access Lines are provided for connection of Customerprovided single-line terminal equipment such as station sets or facsimile machines. A nonrecurring service connection charge applies to each new access line installation and monthly recurring charge applies per access line.

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SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, Cont'd.

Network Switched Service, cont'd. 3.4

3.4.2 Rate Group Descriptions

A. BellSouth Areas

Rate Group	Upper limits of Total Exchange Access Lines and PBX Trunks
1	2,000
2	7,000
3	22,000
4	55,000
5	120,000
6	195,000
7	280,000
8	375,000
9	450,000
10	550,000
11	700,000

The groups are based on rate groups as defined in BellSouth's General Subscriber Tariff Section A3. GNI will initially be providing service in the Miami, Orlando, Tampa and Jacksonville metropolitan areas.

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Network Switched Service, cont'd. 3.4

3.4.2 Rate Group Descriptions, cont'd.

B. GTE Areas

Rate Group	Upper limits of Total Exchange Access Lines and PBX Trunks
1	50,000
2	90,000
3	170,000
4	300,000
5	Unlimited

The groups are based on rate groups as defined in GTE's General Services Tariff Section A3. GNI will initially be providing service in the Miami, Orlando, Tampa and Jacksonville metropolitan areas.

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Network Switched Service, cont'd. 3.4

3.4.2 Rate Group Descriptions, cont'd.

C. Sprint - Centel Areas

Rate Group	Upper limits of Total Exchange Access Lines and PBX Trunks
1	8,000
2	16,000
3	32,000
4	64,000
5	128,000
6	Unlimited

The groups are based on rate groups as defined in Sprint-Florida's General Subscriber Tariff Section A3. GNI will initially be providing service in the Miami, Orlando, Tampa and Jacksonville metropolitan areas.

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3.4 Network Switched Service, cont'd.

3.4.2 Rate Group Descriptions, cont'd.

D. Sprint - United Telephone Areas

Rate Group	Upper limits of <u>Total Exchange Access Lines and PBX Trunks</u>
1	20,000
2	50,000
3	100,000
4	200,000
5	400,000
6	Unlimited

The groups are based on rate groups as defined in Sprint-Florida's General Subscriber Tariff Section A3. GNI will initially be providing service in the Miami, Orlando, Tampa and Jacksonville metropolitan areas.

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3.4 Network Switched Service, cont'd.

3.4.3 Classes of Service

A. Flat Rate Service

Monthly exchange rates for flat rate service entitle Customers to an unlimited number of messages to all exchange access lines bearing the designation of central offices within the serving exchange.

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3.4 Network Switched Service, cont'd.

3.4.4 Monthly Recurring Charges

A. BellSouth Areas - Rate Groups 1-6

Service Type			Rate (Groups 1-6		
	1	2	3	4	5	6
Residential Flat Rate	\$ 7.30	\$ 7.70	\$ 8.10	\$ 8.40	\$ 8.80	\$ 9.15
Business, Flat Rate	19.80	20.80	21.90	22.90	23.85	24.90
Business Rotary, add'l per line	6.50	6.83	7.19	7.52	7.83	8.17

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3.4 Network Switched Service, cont'd.

3.4.4 Monthly Recurring Charges, cont'd.

Service Type			Rate G	roups 7-12		
	7	8	9	10	11	12
Residential Flat Rate	\$ 9.50	\$ 9.80	\$ 10.05	\$ 10.30	\$ 10.45	\$ 10.65
Business, Flat Rate	25.75	26.60	27.40	28.00	28.60	29.10
Business Rotary, Add'l per line	8.45	8.73	9.00	9.19	9.39	9.55

A. BellSouth ("Bell") Areas - Rate Groups 7-12

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3.4 Network Switched Service, cont'd.

R

3.4.4 Monthly Recurring Charges, cont'd.

1.	OILINGUS	reace Groups r	0

GTE Areas - Rate Groups 1-5

Service Type		F	Rate Groups 1	-6	
	1	2	3	4	5
Residential Flat Rate	\$ 9.51	\$ 10.41	\$ 10.86	\$ 11.36	\$ 11.81
Business, Flat	23.95	26.25	27.45	28.70	29.90

Residential rotary line service is limited to three (3) lines in rotary. If more than three
(3) lines in rotary are required, the Business rotary line rates will apply to all lines in rotary.

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3.4 Network Switched Service, cont'd.

3.4.4 Monthly Recurring Charges, cont'd.

Service Type		Rate Groups 1-6					
	1	2	3	4	5	6	
Residential Flat Rate	\$ 7.40	\$ 7.85	\$ 8.25	\$ 8.70	\$ 9.15	\$ 9.65	
Business, Flat Rate	16.65	17.65	18.55	19.60	20.60	21.75	
Business Rotary, Flat Rate	25.00	26.50	27.85	29.40	30.90	32.65	

C. Sprint-Centel ("Centel") Areas - Rate Groups 1-6

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3.4 Network Switched Service, cont'd.

3.4.4 Monthly Recurring Charges, cont'd.

Service Type		Rate Groups 1-6						
	1	2	3	4	5	6		
Residential Flat Rate	\$ 6.47	\$ 7.22	\$ 7.98	\$ 8.73	\$ 9.48	\$ 10.23		
Business, Flat Rate	15.20	16.96	18.71	20.47	22.28	24.03		
Business Rotary, Flat Rate	23.27	25.97	28.68	31.39	34.10	36.81		

D. Sprint-United Telephone ("UTF") Areas - Rate Groups 1-6

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Incumbent Local Exchange Area

SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, Cont'd.

3.4 Network Switched Service, cont'd.

3.4.5 Monthly Recurring Charges, cont'd.

(A) Residential Service, per line

				(
	<u>Bell</u>	<u>GTE</u>	<u>Centel</u>	<u>UTF</u>
Touch Tone	\$ n/c	\$ n/c	\$ 1.00	\$1.00
FCC Charge	3.50	3.50	3.50	3.50
Hearing and Speech Surcharge	0.12	0.12	0.12	0.12

(B) Business Service, per line

	Incumbent Local Exchange Area					
	<u>Bell</u>	<u>Bell</u> <u>GTE</u>		<u>UTF</u>		
Touch Tone	\$ n/c	\$ n/c	\$ 1.00	\$1.00		
FCC Charge Hearing and Speech Surcharge	3.50 0.12	3.50 0.12	3.50 0.12	3.50 0.12		

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Incumbent Local Exchange Area

SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, Cont'd.

3.4 Network Switched Service, cont'd.

3.4.6 Nonrecurring Charges

(A) Residential Service, per line

	meann	Joint Loc	ai LAOIR	<u>ingo mica</u>	1
	<u>Bell</u>	<u>GTE</u>	<u>Centel</u>	<u>UTF</u>	
Basic Line	\$55.00	\$55.00	\$50.00	\$50.00	
Second Line, same order as basic	12.00	55.00	30.00	30.00	
Second Line, added later	40.00	55.00	50.00	50.00	
Premise Visit trip charge					
- 1st 15 minutes	25.00	35.00*	21.00	10.00	
- Each Additional 15 minutes	9.00	n/c	30.00	12.00	
Telephone Number change	23.00	20.00	9.50	9.50	
Restore Service	23.00	36.00	15.00	15.00	
Trouble Location	35.00	35.00	35.00	35.00	
Primary IXC change	1.49	5.00	4.80	4.80	

(B) Business Service, per line

~ x	Incum	<u>bent Loc</u>	<u>al Excha</u>	ange Area
	<u>Bell</u>	<u>GTE</u>	<u>Centel</u>	<u>UTF</u>
Basic Line	\$56.00	\$68.90	\$65.00	\$60.00
Second Line, same order as basic	12.00	68.90	35.00	35.00
Second Line, added later	56.00	68.90	65.00	60.00
Premise Visit trip charge				
- 1st 15 minutes	28.00	35.00*	21.00	10.00
- Each Additional 15 minutes	9.00	n/c	30.00	12.00
Telephone Number change	38.00	23.00	11.50	11.50
Restore Service	38.00	36.00	15.00	20.00
Trouble Location	35.00	35.00	35.00	35.00
Primary IXC change	1.49	5.00	4.80	4.80

* The premise visit charge is \$35.00 and is not variable upon the duration of the visit.

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Quincy, MA 02169Gangi, President

3.5 Calling Features

Customers of the Company's Access Line, Trunk Service, or Centrex arrangements may obtain central office based functions which are auxiliary to call processing. The availability of these features are dependent upon the central office which services the Customer's location. The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

3.5.1 Residential Service

(A) Monthly Recurring Charges:

	Incumbent Local Exchange Are				
	<u>Bell</u>	<u>GTE</u>	<u>Centel</u>	UTF	
Call Forwarding	\$ 2.45	\$ 2.50	\$2.50	\$2.50	
C					
Call Forwarding Busy Line	3.00	2.50	1.00	1.00	
Call Forwarding no Answer	3.00	2.50	1.00	1.00	
Call Forward with remote activation	5.20	5.00	1.75	1.75	
Fixed Call Forwarding no Answer	1.00	5.00	1.00	1.00	
Fixed Call Forwarding Busy	1.00	5.00	1.00	1.00	
Three Way Calling	3.30	3.50	2.00	2.00	
Three Way Calling, per use	0.75	n/a	0.75	0.75	
Call Waiting	3.50	4.00	3.50	3.50	
Call Waiting/Cancel Call Waiting	6.00	4.00	4.50	4.50	
Speed Dialing 8-Code	2.00	2.50	2.00	2.00	
Distinctive Ring Plus	6.00	6.00	5.00	5.00	
Call Return	4.00	5.00	3.00	3.00	
Call Return, per activation	0.75	0.75	0.75	0.75	
Repeat Dialing	4.00	5.00	3.00	3.00	
Repeat Dialing, per activation	0.75	0.75	0.75	0.75	

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3.5 Calling Features, cont'd.

3.5.1 Residential Service, cont'd.

(A) Monthly Recurring Charges, cont'd.

		Incumbent Local Exchange Area			
		<u>Bell</u>	<u>GTE</u>	Centel	<u>UTF</u>
	Call Trace	\$ 3.50	\$ 5.00	\$4.00	\$4.00
	Call Block	4.00	3.00	3.00	3.00
	Caller ID	6.00	7.00	7.00	7.00
	Caller ID Deluxe	7.50	7.95	n/a	n/a
	Anonymous Call Rejection	3.00	3.00	4.00	4.00
(B)	Nonrecurring Charges:				
	All other features,	,	,	,	,
	- with initial order	n/a	n/a	n/a	n/a
	- with subsequent order	19.00	20.00	9.50	9.50

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3.5 Calling Features, cont'd.

3.5.2 Business Service

(A) Monthly Recurring Charges:

(\mathbf{A})	Montiny Recurring Charges.				
		Incun	nbent Loc	al Exchai	<u>nge Area</u>
		<u>Bell</u>	<u>GTE</u>	<u>Centel</u>	<u>UTF</u>
	Call Forwarding	\$ 3.60	\$ 4.00	\$4.50	\$4.50
	-				
	Call Forwarding Busy Line	3.25	4.00	1.00	1.00
	Call Forwarding no Answer	3.25	4.00	1.00	1.00
	Call Forward with remote activation	3.00	8.00	2.50	2.50
	Fixed Call Forwarding no Answer	3.00	4.00	1.00	1.00
	Fixed Call Forwarding Busy	3.00	4.00	1.00	1.00
	Three Way Calling	3.75	4.00	3.00	3.00
	Three Way Calling, per use	0.75	n/a	0.75	0.75
	Call Waiting/Cancel Call Waiting	6.00	5.00	5.25	5.25
	Speed Dialing 8-Code	3.00	2.50	3.00	3.00
	Distinctive Ring Plus	7.00	9.00	8.00	8.00
	Call Return	4.50	6.00	3.50	3.50
	Call Return, per activation	0.75	0.75	0.75	0.75
	Repeat Dialing	4.50	6.00	3.50	3.50
	Repeat Dialing, per activation	0.75	0.75	0.75	0.75
	Call Trace	3.50	6.00	4.00	4.00
	Call Block	4.50	4.00	3.50	3.50
	Caller ID	6.00	7.00	7.00	7.00
	Caller ID Deluxe	7.50	11.50	10.00	10.00
(B)	Nonrecurring Charges:				
	All other features,				
	- with initial order	n/a	n/a	n/a	n/a
	- with subsequent order	19.00	33.90	16.00	16.00

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3.6 ISDN Primary Service

- **3.6.1** GNI's ISDN service provides a clear channel for full utilization of the 64 Kbps bandwidth of a B channel. The line code used to provide 64 Kbps clear channel capability is bipolar with 8 zero substitution.
- **3.6.2** Blocks of 100 consecutive telephone numbers are provided for Direct Inward Dialing.
- **3.6.3** ISDN Primary Service provides access to switched data transport services via a 1.544 Mbps digital path between ISDN compatible customer premises equipment and an ISDN equipped central office.
- **3.6.4** ISDN Primary Service is offered only from suitably equipped central offices of local exchange companies certificated to provide such services within the State of Florida. Service is offered on a message rate basis only for local calling.
- **3.6.5** ISDN Primary Service includes a primary port and distribution channel. Each port consists of D channel signaling and up to 23 B channels for transmission.
- **3.6.6** The Customer must provide equipment to connect ISDN primary service in compliance with AT&T technical publications 41449, 41459, 5D5-900-312 and 5D5-900-322.
- 3.6.7 The minimum service period for ISDN primary service is one month.

3.6.8 Rates and Charges

Monthly Charge	\$ 550.00
Installation charge	\$1,000.00
Local Message Charges	\$0.055 per Minute

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3.7 GNI Frame Relay Service

- 3.7.1 Frame Relay Service is a packet switched data transmission service accessible at speeds up to 1.544 Mbps, which provides Customers with connectivity via Virtual Circuits to multiple locations using statistically multiplexed network access lines and a shared high speed packet switching network. The Customer establishes a Network Address (private numbering plan) with the company and Network Map (routing scheme) for moving data among the Customer's various locations on a secure basis.
- **3.7.2** Access to FRS is provided via a link from the Customer's location to the nearest FRS service point (local telephone company FRS switch).
- **3.7.3** The Customer must provide premises equipment for interconnection of FRS service that complies with the requirement as specified in New England Telephone and Telegraph Company publication NTR-74260.

3.7.4 Application of Rates

The following rate elements apply to each Frame Relay service arrangement:

Access Concentrator Port Connection - the interface at the FRS service point which terminates the Customer's 56 Kbps and 384 Kbps circuit.

Packet Switched Port Connection - the interface at the FRS node which terminates the Customer's 1.544 Mbps circuit.

Additional Logical Channel - Additional communications channels between the Customer's equipment and the FRS network that allows transmission of data through the network. One local channel is included with each FRS port connection. A separate rate applies to each additional logical channel. Two logical channels are required to form a permanent virtual circuit.

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3.7 GNI Frame Relay Service, cont'd.

3.7.5 Recurring and Nonrecurring Charges

Nonrecurring Charges:

Access Concentrator, per 56 Kbps Port	\$ 150.00
Access Concentrator, per 384 Kbps Port	\$ 160.00

Packet Switch Port, per	1.544 Mbps Port	\$ 180.00

Additional Logical Channel, per port \$ 55.00

Monthly Recurring Charges:

Access Concentrator, per 56 Kbps Port	\$ 59.00
Access Concentrator, per 384 Kbps Port	\$ 245.00
Packet Switch Port, per 1.544 Mbps Port	\$ 950.00
Additional Logical Channel, per port	\$ 10.00

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3.8 DS-1 Service, cont'd.

3.8.7 Rates and Charges

A. Digital Local Channel

	Der Chennel	
1.	<u>Per Channel</u> Nonrecurring Charge	\$350.00
_		• • • • • •
2.	Monthly Charge, first ¹ / ₂ mile	\$ 96.90
3.	Monthly Charge, each add'l ½ mile or fraction thereof	\$ 44.00
В.	Service Establishment Charge	
	Per Channel	
1.	Nonrecurring Charge	\$575.00
2.	Service Change Charge	\$350.00
3.	Premise Visit Charge	\$ 40.00
C.	Interoffice Channel	
1.	Each channel, fixed rates, any amount o	f mileage
	Nonrecurring Charge	\$100.00
	Monthly Fixed Charge	\$ 64.35
2 Ea	ch channel, per airline mile or fraction the	preof
2. Ea	en enamer, per annie nine of fraction the	Monthly Charge
	- 0 to 8 miles	\$ 29.80
	= 0 to 25 miles	\$ 27.00

- 0 to 8 miles	\$ 29.80
- 9 to 25 miles	\$ 27.95
- Over 25 miles	\$ 26.10

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3.9 Blocking Service

3.9.1 General

Blocking Service is a feature that permits a Customer to restrict access from his or her telephone line to various discretionary services. Blocking Service is available where equipment and facilities permit. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls. The following blocking options are available to Residential and Business Customers:

- A. Option #1 allows the Customer to block the following calls: Operator 0-, Operator 0+, 1+900, 1+555-1212, 1+NPA-555-1212, 411, 976 and 1+976.
- B. Option #2 allows the Customer to block the following calls: 976, 1+976, Operator 0- and Operator 0+.
- C. Option #3 allows the Customer to block the following calls: Operator 0-, Operator 0+, 1+900, 1+555-1212 and 1+NPA-555-1212.
- D. Option #4 allows the Customer to block the following calls: 976, 1+976 and 1+900.

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3.9 Blocking Service, cont'd.

3.9.2 Rates

A. Options #1-#3. The nonrecurring charge for each line of Blocking service is \$10.00. The monthly rate of Blocking Service is as follows:

	Monthly Charge, each line		
Residence line	\$ 2.50		
Business line	3.75		
PBX Trunk	5.50		

B. Option #4. A one time charge of \$10.00 applies after the Customer has subscribed to the service for 60 days. No monthly charges apply.

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SECTION 4 - MISCELLANEOUS SERVICES

4.1 Directory Assistance

There is no charge for the first three calls per month to Directory Assistance. The Customer can request a maximum of two numbers per call to Directory Assistance. Call completion service is provided when the Customer requests that the Directory Assistance operator call the Directory Assistance number requested. All completed calls will be charged the Directory Assistance Call Completion charge, in addition to any other appropriate charges. The service charges for each service are noted below:

Incumbent Local Exchange Area	<u>Bell</u>	<u>GTE</u>	<u>Centel</u>	<u>UTF</u>
A. Directory Assistance	\$ 0.25	\$ 0.40	\$ 0.40	\$ 0.40
B. Directory Assistance Call Completion	0.30	0.45	0.40	0.40

4.2 Local Operator Services

A per-call service charge applies in addition to the per minute usage rates when applicable. The service charge applies in all rate periods and is as follows:

				al Exchar	
		<u>Bell</u>	<u>GTE</u>	<u>Centel</u>	<u>UTF</u>
A.	Customer Dialed Calling Card	\$ 0.75	\$ 0.75	\$ 0.75	\$ 0.75
B.	Station to Station operator assisted, collect, third party	1.00	1.50	1.00	1.00
C.	Person-to-Person operator assisted local call	2.50	3.00	2.50	2.50
D.	Operator Busy Verification	0.35	1.00	0.95	0.95
E.	Operator Emergency Interruption	0.40	0.50	0.45	0.45

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SECTION 4 - MISCELLANEOUS SERVICES, Cont'd.

4.3 **Directory Listings**

One listing, termed the initial listing, is included with each Customer's service. Additional listings are confined to the names of those who are entitled to use the Customer's service. Telephone numbers of non-published service are not listed in the Telephone Company's directories or on directory assistance records. Listing information (name, address and number) on non-published service is not available to the general public, notwithstanding any claim of emergency the calling party may present. Telephone numbers of non-directory listed service are omitted or deleted from the Company's alphabetical directory, however, they are carried in the Company's directory assistance and other records and are given to any calling party. The charges listed below are monthly charges and are the same for both Residence or **Business** Customers.

	Incumbent Local Exchange A	<u>Area</u>
	<u>Bell</u> <u>GTE</u>	<u>Centel</u> <u>UTF</u>
A. Non-Published Number, per line	\$ 1.75 \$ 2.00	\$ 2.35 \$ 2.35
B. Non-Listed Number, per line	0.80 1.10) 1.60 1.00
C. Additional Listing, per listing	1.20 1.25	5 1.25 1.25

4.4 **Telecommunications Relay Service**

For intrastate toll calls received from the relay service, call charges shall be discounted by 50% from the otherwise applicable usage rate for a voice non-relay call, except that where the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit call surcharge.

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SECTION 4 - MISCELLANEOUS SERVICES, Cont'd.

4.5 Discounts for Hearing Impaired Customers

Intrastate toll message rates for a telecommunications devise for the deaf (TDD) user, which is communicated using a TDD by property certified business establishments or individuals equipped with TDDs for communications with hearing or speech impaired persons, shall be evening rates for daytime calls and night rates for evening and night calls.

4.6 Emergency Call Exemptions

The following calls are exempted from all charges: Emergency calls to recognizable authorized civil agencies including police, fire, ambulance, bomb squad and poison control. GNI will only handle these calls if the caller dials all of the digits to route and bill the call. Credit will be given for any billed charges pursuant to this exemption on a subsequent bill after verified notification by the billed Customer within thirty (30) days of billing.

4.7 Directory Assistance

There shall be no charge for the first 50 directory assistance calls made per billing cycle for lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of 50 calls within a billing cycle.

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SECTION 5 - PROMOTIONS

5.1 Special Construction

Where the Company furnishes a facility service for which a rate or charge is not specified in the Company's Price List, charges will be based on the costs incurred by the Company (including return) and may include:

- a) nonrecurring charges;
- b) recurring charges;
- c) termination liabilities; or
- d) combinations of (a), (b), and (c).

5.2 Non-Routine Installation and/or Maintenance

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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