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July 22, 1999

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Subject: KMC Telecom YEAR 2000 Readiness Assessment

Dear Sir/Madam:

This letter is in response to your inquiry regarding the steps KMC Telecom is undertaking to address the Year 2000 (Y2K) issue. KMC began addressing the Y2K issue over a year ago and has company-wide Year 2000 Program underway to review and resolve Y2K problems in mission critical systems. The goal of this program is to minimize any impact on the services provided by KMC to its client base.

Our project team includes representatives throughout KMC as well as sound relationships with our external suppliers of commercial software. One of our more significant goals has been in making sure our internal computing environment is not impacted by the Year 2000 date change. Nearly all of our key business applications have been or will soon be upgraded to meet both new business needs and Year 2000 compliance issues. Most of these applications have been implemented within the last twelve months.

KMC is dedicated to providing our customers reliable, high-quality telecommunication services during the transition to the Year 2000. If you need additional information about the KMC Year 2000 Program, please write to KMC Telecom Year 2000 Project, attn: CIO or you may contact us via e-mail at [bedmin@kmctelecom.com](mailto:bedmin@kmctelecom.com).

Sincerely,

*Paul R. DiMarco*

Paul R. DiMarco  
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