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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In the Matter of:)
)
Petition by ICG TELECOM GROUP, INC.)
for Arbitration of an Interconnection)
Agreement with BELLSOUTH)
TELECOMMUNICATIONS, INC. Pursuant to)
Section 252(b) of the Telecommunications)
Act of 1996.)
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Docket No. 990691-TP

Filed: September 7, 1999

REBUTTAL TESTIMONY
OF
MICHAEL STARKEY
ON BEHALF OF
ICG TELECOM GROUP, INC.

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6 **DOCKET NUMBER 990691-TP**

7 **Q. PLEASE STATE YOUR NAME.**

8 A. My name is Michael Starkey.

9 **Q. ARE YOU THE SAME MICHAEL STARKEY WHO PREVIOUSLY FILED**
10 **DIRECT TESTIMONY IN THIS PROCEEDING?**

11 A. Yes, I am.

12 **Q. WHAT IS THE PURPOSE OF YOUR REBUTTAL TESTIMONY?**

13 A. My rebuttal testimony will respond to a number of issues raised by
14 BellSouth Telecommunications, Inc. ("BellSouth") in its direct testimony.
15 Specifically, I will address the following issues:

16 I. I will respond to arguments raised by Alphonso J. Varner describing
17 BellSouth's duty to compensate ICG for ISP-bound traffic. Specifically, I will
18 dispel BellSouth's argument that the Commission should simply not address this
19 extremely important issue within the context of this arbitration. (Varner direct,
20 15).

21 II. I address Mr. Varner's arguments that ICG should, instead of
22 receiving reciprocal compensation payments for carrying BellSouth's traffic, pay

1 BellSouth for carrying that traffic, though it is my understanding that this
2 testimony is subject to a Motion to Strike. I conclude that Mr. Varner has so
3 twisted the FCC's decisions and the rubric of common sense that this proposal
4 can't be taken seriously.

5 III. I show that Mr. Varner is mistaken in his contention that ICG is not
6 entitled to be compensated at the tandem interconnection rate.

7 **Q. BEFORE YOU EXPLAIN YOUR POSITION ON EACH OF THE ISSUES**
8 **ABOVE, CAN YOU FIRST SUMMARIZE YOUR RESPONSE TO BELLSOUTH'S**
9 **POSITION THAT ICG SHOULD PAY BELLSOUTH FOR CARRYING BELLSOUTH'S**
10 **CUSTOMERS' ISP-BOUND TRAFFIC?**

11 A. As a preliminary matter, I note that concurrently with the filing of its
12 rebuttal testimony, ICG Telecom, Inc. (ICG) has filed a Motion to Strike the
13 portion of Mr. Varner's testimony addressing this argument as outside the scope
14 of the issues to be arbitrated. My discussion of this matter is subject to the
15 ruling on that motion.

16 BellSouth's proposition is outlandish. BellSouth's argument is an obvious
17 attempt to shift the Commission's attention away from the proper cost recovery
18 mechanisms required to ensure that carriers like ICG are compensated for
19 carrying traffic generated by BellSouth's end users. At its heart, BellSouth's
20 position makes obvious the fact that while it continues to sell enormous
21 amounts of second access lines and generally does everything it can to reap
22 windfall profits from its customers' internet usage, it is unwilling to pay the

1 carriers that end up carrying the brunt of its end users' traffic - the ICGs of the
2 marketplace (i.e. ALECs). Boiled down, BellSouth asks this Commission to
3 believe that carriers like ICG should pay BellSouth for the privilege of carrying
4 the traffic of BellSouth's customers! When the Commission applies sound
5 economics, good public policy, and common sense to the subject of reciprocal
6 compensation, it will reject the argument out of hand. Later in my testimony,
7 I discuss at greater length why on every front BellSouth's argument in support
8 of its "switched access sharing" proposal is grossly flawed and inappropriate.

9 **Q. CAN YOU REITERATE ICG'S POSITION REGARDING THE ISSUE OF**
10 **PROPER PAYMENT FOR TRAFFIC ORIGINATED ON THE NETWORK OF ONE**
11 **INTERCONNECTING LEC AND PASSED TO AN ISP SERVED BY THE OTHER**
12 **INTERCONNECTING LEC?**

13 A. It is ICG's position that sound economic and public policy rationales
14 require that another carrier be compensated for costs incurred when a first
15 carrier uses the other carrier's network for purposes of completing the
16 originating traffic of a customer of that first carrier. BellSouth's customers use
17 ICG's network whenever they dial an ICG customer, regardless of whether ICG's
18 customer is a residential customer or an ISP. BellSouth's use of ICG's network
19 generates costs that ICG must recover, just as ICG's use of the BellSouth
20 network generates costs for which ICG is willing to compensate BellSouth. As
21 I fully explained in my direct testimony, the costs generated by a call bound for
22 an ISP customer do not differ from those generated by calls bound for other

1 types of ICG customers. Hence, BellSouth should be required to compensate
2 ICG for its use of ICG's network regardless of whether the call is bound for an
3 ISP or any other type of local customer. Because calls to an ISP are identical to
4 other local calls, the reciprocal compensation rate applicable to local traffic is the
5 best cost-based rate available for purposes of establishing reasonable
6 compensation for ISP-bound traffic.

7 **Q. CAN YOU BRIEFLY DESCRIBE BELLSOUTH'S POSITION ON THIS MATTER**
8 **AS YOU UNDERSTAND IT?**

9 A. I will attempt to, though BellSouth's position appears to be multi-layered.
10 The following citations from the testimony of Mr. Varner give us some insight:

- 11 1. Mr. Varner says reciprocal compensation is not applicable to ISP-
12 bound traffic. (Varner direct at 4).
- 13 2. BellSouth recommends this Commission not address this issue
14 because it asserts compensation for ISP bound traffic is not subject
15 to a §252 arbitration. (Varner direct at 15).
- 16 3. Mr. Varner argues that payment of reciprocal compensation for
17 ISP-bound traffic is inconsistent with sound public policy and
18 economic principles of cost causation.
- 19 4. According to Mr. Varner, ICG should compensate BellSouth for the
20 use of ICG facilities by a BellSouth customer to place a call to an
21 ICG served ISP. (Exhibit No. AJV-6).

22 **Q. PLEASE RESPOND TO BELLSOUTH'S CONTENTION THAT RECIPROCAL**

1 **COMPENSATION RATES ARE NOT APPLICABLE TO ISP BOUND TRAFFIC.**

2 A. Mr. Varner's statements fly in the face of pertinent FCC rulings. It is clear
3 from reading the FCC's *Declaratory Ruling in C.C. Docket No. 96-98 and Notice*
4 *of Proposed Rulemaking in CC Docket No. 96-98* (hereafter *Declaratory Ruling*),
5 that while the FCC made a number of critical decisions impacting compensation
6 for ISP bound traffic, the FCC left to the states an enormous responsibility to
7 determine the proper compensation that carriers should receive for this traffic
8 until a national rule is established. The following excerpt from paragraph 26 of
9 the FCC's *Declaratory Ruling* best frames a state commission's responsibility in
10 this regard:

11 Although reciprocal compensation is mandated under Section
12 251(b)(5) only for the transport and termination of local traffic,
13 neither the statute nor our rules prohibit a state commission from
14 concluding in an arbitration that reciprocal compensation is
15 appropriate in certain instances not addressed by section
16 251(b)(5), so long as there is no conflict with governing federal
17 law. A state commission's decision to impose reciprocal
18 compensation obligations in an arbitration proceeding - or a
19 subsequent state commission decision that those obligations
20 encompass ISP-bound traffic - does not conflict with any
21 Commission rule regarding ISP-bound traffic. *By the same token,*
22 *in the absence of governing federal law, state commissions also are*

1 *free not to require the payment of reciprocal compensation for this*
2 *traffic and to adopt another compensation mechanism.*

3 (Footnotes omitted, emphasis added).

4 **Q. WHY DID YOU HIGHLIGHT THE LAST SENTENCE OF THE ABOVE**
5 **QUOTATION?**

6 A. I think there is an important point the FCC is making in the last sentence
7 that it reiterates more directly in paragraph 29:

8 We acknowledge that, no matter what the payment arrangement,
9 LECs incur a cost when delivering traffic to an ISP that originates
10 on another LEC's network.

11 It seems clear from these two paragraphs that while a state Commission is
12 "...free not to require the payment of reciprocal compensation for this traffic...",
13 if it chooses this path it must "adopt another compensation mechanism." It is
14 clear that the FCC's pronouncements leave no room for BellSouth's position that
15 the Commission should ignore the issue.

16 The FCC has obviously left the state commissions to determine an
17 appropriate rate of compensation one LEC should pay another for ISP-bound
18 traffic. It appears that it has given the state commissions an option to either
19 adopt the reciprocal compensation rates that they have adopted as reasonable
20 payment for all other types of local traffic, or, to construct another means of
21 compensation specific to ISP-bound traffic. While ISP-bound traffic may no
22 longer meet the legal definition of local traffic that the FCC has found

1 appropriate for compensation under §251(b)(5) of the Act, the FCC has given
2 a strong indication that such reciprocal compensation rates are a good place to
3 start when determining reasonable rates for ISP-bound traffic.

4 **Q. HAVE OTHER STATE COMMISSIONS MADE DECISIONS IN THIS**
5 **RESPECT SINCE THE FCC ISSUED ITS DECLARATORY RULING?**

6 A. Yes, as many as 16 states have issued decisions since the FCC's issuance
7 of its *Declaratory Ruling* and have found that payments for ISP-bound traffic are
8 appropriate. Among those that have interpreted the FCC's *Declaratory Ruling*
9 for purposes of governing interconnection agreements within their intra-state
10 jurisdictions is the Maryland Public Service Commission. In my opinion, the
11 Maryland Commission provides the most reasoned reading to date of the FCC's
12 intentions. In Order No. 75280 at pages 16 and 17, the Maryland Commission
13 finds as follows:

14 Thus, under the FCC's *ISP Order*, it is incumbent upon this
15 Commission to determine an interim cost recovery methodology
16 which may be used until the FCC completes its rulemaking on this
17 issue and adopts a federal rule governing inter-carrier compensation
18 arrangements.

19 In fact, according to the FCC, "State commissions are free
20 to require reciprocal compensation for ISP-bound calls, or not
21 require reciprocal compensation and **adopt another compensation**
22 **mechanism**, bearing in mind that ISP/ESPs are exempt from paying

1 access charges." This directive does not leave us the option of
2 providing for no compensation for ISP-bound calls. State
3 commissions must either require reciprocal compensation or
4 develop another compensation mechanism. To fail to provide for
5 any compensation would violate the 1996 Act, which states:

6 A State commission shall not consider the terms and
7 conditions for reciprocal compensation to be just and
8 reasonable unless such terms and conditions provide
9 for the mutual and reciprocal recovery by each carrier
10 of costs associated with the transport and termination
11 on each carrier's network facilities of calls that
12 originate on the network facilities of the other carrier.

13 (47 USC §252(d)(2)(A)).

14 We are very concerned that the adoption of BA-MD'S position will
15 result in ALECs receiving no compensation for terminating ISP-
16 bound traffic. Such an effect will be detrimental to our efforts to
17 encourage competition in Maryland. No one disputes that local
18 exchange carriers incur costs to terminate the traffic of other
19 carriers over their network. In the absence of finding that
20 reciprocal compensation applies, a class of calls (ISP traffic) will
21 exist for which there is no compensation. The reciprocal
22 compensation rates established by our arbitration order and

1 contained in the approved Statement of Generally Available Terms
2 ("SGAT") reflect the costs of this termination. Until the FCC
3 establishes an appropriate inter-carrier compensation mechanism
4 for ISP-bound traffic, we find that it is in the public interest to
5 require BA-MD to pay our arbitrated reciprocal compensation rates
6 contained in the SGAT as an interim compensation mechanism.

7 (Footnotes omitted; emphasis in original).

8 **Q. MR. VARNER SUGGESTS IN HIS TESTIMONY THAT "COMPENSATION**
9 **FOR ISP BOUND TRAFFIC IS NOT SUBJECT TO A SECTION 252**
10 **ARBITRATION." HOW DO YOU RESPOND?**

11 A. One needs only to place Mr. Varner's testimony beside the FCC's
12 pronouncement to see that he is wrong. In footnote 87, found in paragraph 26
13 of the FCC's *Declaratory Ruling*, the FCC states:

14 As discussed, *supra*, in the absence of a federal rule, state
15 commissions have the authority under section 252 of the Act to
16 determine inter-carrier compensation for ISP-bound traffic.

17 Moreover, in its *Notice of Proposed Rulemaking* included as a portion of its
18 *Declaratory Ruling*, the FCC tentatively concludes that even as a result of the
19 federal policy it ultimately adopts in a federal rule, states should still play the
20 role of setting inter-carrier compensation rates for ISP-bound traffic:

21 30. We tentatively conclude that, as a matter of federal
22 policy, the inter-carrier compensation for this interstate

1 telecommunications traffic [ISP-bound traffic] should be governed
2 prospectively by interconnection agreements negotiated and
3 arbitrated under sections 251 and 252 of the Act. Resolution of
4 failures to reach agreement on inter-carrier compensation for
5 interstate ISP-bound traffic then would occur through arbitrations
6 conducted by state commissions, which are appealable to federal
7 district courts.

8 **Q. PLEASE RESPOND TO BELLSOUTH'S ASSERTION THAT ICG SHOULD**
9 **PAY BELLSOUTH FOR ORIGINATING THE CALL WHEN A CALL IS ULTIMATELY**
10 **PASSED TO AN ISP?**

11 A. BellSouth's claim is the absurd result of its erroneous argument that
12 switched access charges should apply to traffic passed to ISP customers and
13 that the switched access charge regime is the proper framework within which
14 to view ISP traffic and its proper compensation.

15 **Q. PLEASE EXPLAIN.**

16 A. BellSouth's mistaken premise is that ISPs actually purchase switched
17 access services from ILECs and ALECs when gaining access to the public
18 switched network and that ISPs are thereby "carriers" that should be required
19 to bear the burden of all costs generated from their customers (i.e. BellSouth
20 and ICG customers) that subscribe to internet services. From this notion,
21 BellSouth derives the argument that it should be compensated, by ICG, for
22 originating those switched access calls, i.e., ICG should pay BellSouth when a

1 Bellsouth end user calls an ISP served by ICG.

2 **Q. PLEASE DESCRIBE THE DIFFERENCES BETWEEN THE SWITCHED**
3 **ACCESS AND RECIPROCAL COMPENSATION FRAMEWORKS.**

4 A. The differences are major. Within the switched access charge regime,
5 long distance carriers of toll traffic compensate local exchange carriers both to
6 originate and terminate calls placed over their networks. On the other hand,
7 reciprocal compensation obligates the local exchange carrier originating a local
8 call to compensate the carrier to which the call is sent for delivery to the called
9 number. The switched access framework is not the appropriate framework
10 within which to view ISP-bound traffic.

11 **Q. WHY NOT?**

12 A. Very simply, because the switched access framework is intended for long-
13 distance carriers and toll traffic, neither of which is present when ICG completes
14 a call from a BellSouth customer to its ISP. The FCC has already found that
15 switched access charges do not apply to such traffic. Hence, it is important
16 that even if this Commission decides that the reciprocal compensation rate paid
17 for all other local traffic is not applicable to ISP-bound traffic and that some
18 other rate should apply, it must find that the reciprocal compensation *framework*
19 (i.e., the originating carrier is responsible for costs associated with carrying the
20 call) is the proper framework within which to establish reasonable rates for ISP-
21 bound traffic. If any semblance of economic cost causality is to remain in the
22 local exchange marketplace, BellSouth's proposal to charge ALECs for carrying

1 BellSouth's traffic must be rejected.

2 **Q. BELLSOUTH CONTENDS THAT THE FCC HAS REGULATED DATA**
3 **CARRIERS AS INTERSTATE CARRIERS FOR OVER 30 YEARS AND HAS HELD**
4 **THAT WHILE THESE CARRIERS ARE BEING PROVIDED ACCESS SERVICES,**
5 **THEY ARE ALLOWED TO COLLECT TRAFFIC AT THE PRICES FOR BUSINESS**
6 **SERVICES. CAN YOU COMMENT?**

7 A. ISP's are not "carriers" based on the FCC rules. In the FCC's *Computer*
8 *II Inquiry* (77 FCC 2d 384, 387, May 2, 1980), the FCC found that ESPs (of
9 which ISPs are a subset) are not common carriers within the meaning of Title II
10 of the Communications Act (Title II includes all requirements associated with
11 common carriage). This FCC decision was codified in FCC rule 64.702. Section
12 64.702 of the FCC rules provides:

13 [T]he term enhanced service shall refer to services offered
14 over common carrier transmission facilities used in interstate
15 communications which employ computer processing applications
16 that act on the format, content, code, protocol or similar aspects
17 of the subscriber's transmitted information; provide the subscriber
18 additional, different or restructured information, or involve
19 subscriber interaction with stored information. Enhanced services
20 are not regulated under Title II of the Act.

21 (Emphasis added). In addition, more recent FCC regulations clearly specify that
22 ISPs are to be treated as end users, not as carriers. The FCC's *Declaratory*

1 *Ruling* from earlier this year at paragraph 15 specifically comments on the status
2 of ISPs:

3 The Commission's treatment of ESP [enhanced service
4 providers, of which ISPs are a subset] traffic dates from 1983
5 when the Commission first adopted a different access regime for
6 ESPs. Since then, the Commission has maintained the ESP
7 exemption, pursuant to which it treats ESPs as end users under the
8 access charge regime and permits them to purchase their links to
9 the PSTN through intrastate local business tariffs rather than
10 through interstate access tariffs. As such, the Commission
11 discharged its interstate regulatory obligations through the
12 applications of local business tariffs. Thus, although recognizing
13 that it was interstate access, the Commission has treated ISP-
14 bound traffic as though it were local.

15 (Emphasis added). This plain language clearly discredits the testimony of Mr.
16 Varner with respect to his characterization of ISPs as carriers rather than end
17 users. Indeed, Mr. Varner fails to include a single reference in his testimony
18 supporting why he believes the FCC or any other authority has ever considered
19 ISPs to be "carriers."

20 **Q. IS THERE ADDITIONAL INFORMATION WHICH REFUTES MR. VARNER'S**
21 **CONTENTION THAT ISPS ARE CARRIERS WHO PURCHASE SWITCHED ACCESS**
22 **SERVICES FOR PURPOSES OF PROVIDING INTERSTATE TOLL SERVICES TO**

1 **THEIR CUSTOMERS?**

2 A. Yes, there is. Regardless of how the FCC has regulated "data carriers,"
3 as Mr. Varner has used that term, ISPs, to the extent they compare to the "data
4 carriers" to which Mr. Varner refers, are not purchasing or being provided
5 interstate access services when they purchase connection to the public
6 switched network.

7 The FCC has provided an exemption such that ISPs are not purchasing
8 access and do not pay access charges. BellSouth concludes from this
9 information that ISP-bound traffic is subject to the switched access regime, and
10 the FCC has simply suspended the requirement that ISPs pay these charges.
11 Indeed, BellSouth goes so far as to suggest that the rates ISPs pay local carriers
12 like ICG are actually access charges assessed on a per month, instead of a per
13 minute basis. As such, goes the argument, local carriers like ICG should be
14 responsible for sharing those monthly access charges with BellSouth in
15 compliance with industry standard access sharing arrangements. (Carriers often
16 share switched and special access revenues through "meet point billing"
17 arrangements, wherein the percentage ownership of facilities required to
18 provision the service is determined and the access charge revenues are divided
19 among the carriers based on this percentage. But, in meet point billing, the
20 carrier receiving jointly provided service from the provider carrier is purchasing
21 access.) This analysis is tortured and self-serving.

22 **Q. PLEASE ELABORATE.**

1 A. First, the revenue ICG, or any other local exchange carrier, receives from
2 an ISP is not switched or special access revenue charged on a monthly, instead
3 of on a per minute of use basis. The FCC has stated on numerous occasions
4 that ISPs are to connect to the public switched network using intrastate, local
5 business access line tariffs. That is what they pay, and that is what they
6 purchase. (*Declaratory Ruling*, ¶20).

7 Second, the FCC in its *Declaratory Ruling* makes clear that the proper
8 framework within which to view compensation for ISP-bound traffic is the
9 reciprocal compensation framework wherein the carrier originating a call is
10 responsible for the costs of carrying the call. Therefore, it seems clear from the
11 FCC rulings that compensation for ISP-bound traffic is not subject to the
12 switched access framework. (*Declaratory Ruling*, ¶30. The FCC states, "...We
13 tentatively conclude that, as a matter of federal policy, the inter-carrier
14 compensation for this interstate telecommunications traffic should be governed
15 prospectively by interconnection agreements negotiated and arbitrated under
16 Sections 251 and 252 of the Act." Switched access services are not part and
17 parcel of sections 251 and 252, as held by the FCC in its *First Report and Order*
18 in C.C. Docket No. 96-98 (paragraph 478), hence, it is clear that the FCC
19 considers reciprocal compensation requirements, as exclusively included in
20 sections 251 and 252 of the Act, as the model by which "this (i.e. ISP-bound
21 traffic) interstate telecommunications traffic should be governed....").

22 Third, switched access charges are assessed on toll traffic generated by

1 a local exchange carrier's customer and passed to an interexchange carrier.
2 Fundamentally, the traffic at issue here, traffic to an ISP, is not toll traffic. The
3 end user customer dialing the call is not assessed toll charges, the ISP to which
4 the traffic is ultimately passed is not purchasing switched access service, and
5 perhaps most importantly, none of the revenues generated by either the ILEC or
6 the ALEC can be considered toll or access revenue. Hence, despite BellSouth's
7 arguments, there is little if any relationship between traffic bound for an ISP
8 customer and traffic bound for an IXC. All technical, economic and regulatory
9 comparisons between local traffic, ISP traffic and long distance/access traffic
10 indicate that local traffic and ISP traffic share far more similarities than do ISP
11 traffic and toll/access traffic.

12 **Q. CAN YOU EXPLAIN IN GREATER DETAIL WHY NONE OF THE REVENUES**
13 **GENERATED BY EITHER THE ILEC OR THE ALEC IN A CALL TO AN ISP CAN BE**
14 **CONSIDERED TOLL OR ACCESS REVENUE?**

15 A. The FCC has specifically held that revenues and costs generated by traffic
16 to an ISP must be considered to be intrastate, not interstate, traffic. In fact,
17 both SBC and Bell Atlantic have attempted to reclassify costs and revenues from
18 traffic to an ISP provider as interstate access traffic. The FCC rejected both
19 filings. In the most recent attempt made by Bell Atlantic in this regard the FCC's
20 Common Carrier Bureau had the following to say:

21 As I recently explained to SBC Communications, the Commission
22 requires carriers to classify the costs and revenues associated with

1 ISP-bound traffic as intrastate for jurisdictional separations and
2 reporting purposes.

3 (July 29, 1999 letter from Lawrence E. Strickling, Chief, Common Carrier
4 Bureau, to Don Evans, Vice President, Regulatory Affairs, Bell Atlantic). It is
5 interesting to note that Mr. Strickling, the Chief of the FCC's Common Carrier
6 Bureau and the author of the Commission's letter to Bell Atlantic, cited the
7 FCC's *Declaratory Ruling* as the authority for requiring Bell Atlantic to classify
8 its ISP-bound traffic as intrastate, not interstate, traffic.

9 **Q. IF ALL TECHNICAL, ECONOMIC, AND REGULATORY COMPARISONS**
10 **INDICATE THAT TRAFFIC BOUND FOR ISP PROVIDERS MORE CLOSELY**
11 **RESEMBLES LOCAL TRAFFIC AS OPPOSED TO SWITCHED ACCESS TRAFFIC,**
12 **ON WHAT BASIS DOES BELLSOUTH CONTEND THAT THIS TRAFFIC IS**
13 **SWITCHED ACCESS TRAFFIC FOR WHICH RECIPROCAL COMPENSATION IS**
14 **NOT REQUIRED?**

15 A. BellSouth's entire rationale for refusing to pay reciprocal compensation for
16 ISP-bound traffic is based upon the argument that ISP-bound traffic is interstate,
17 not local, traffic.

18 **Q. WHAT ECONOMIC CONDITIONS BEAR ON BELLSOUTH'S PREMISE?**

19 A. Certainly, sound economic and public policies must recognize that when
20 a carrier uses another carrier's network and costs result, the carrier upon whose
21 network the call originates (the true cost causer) must be responsible for
22 compensating the other carrier for the costs it incurs. Even BellSouth

1 acknowledges this point. At page 47 of his testimony, Mr. Varner has no
2 problem understanding why compensation must be paid whenever a local call
3 originates on the BellSouth network and is directed to the ICG network. Only
4 when the exact same local call is passed by a competitive local provider to an
5 ISP end user does Mr. Varner begin to reassess the economic and public policy
6 ramifications of such compensation. However, neither the economic nor
7 technical characteristics of the call have changed. The only change that
8 BellSouth can even argue is one of the regulatory definition of the traffic.
9 Regardless, Mr. Varner and BellSouth assert that this change requires a
10 substantial shift in the way in which costs for this traffic must be recovered.
11 Now, instead of BellSouth paying ICG to carry this traffic originated by its local
12 exchange customers, BellSouth says ICG should compensate BellSouth for
13 carrying the exact same traffic. All of this results not from a change in calling
14 patterns, a change in the equipment required to carry the traffic, or really, any
15 physical or economic change at all. It results simply from the fact that Mr.
16 Varner and BellSouth assert a regulatory paradigm shift has occurred. That is,
17 the end user receiving the call (i.e., the ISP) should now be considered a
18 "carrier" who is purchasing switched access services to provide an interstate toll
19 service. Mr. Varner's testimony in this respect specifically highlights the fact
20 that BellSouth's position has no basis in sound economic or public policy
21 rationale and that BellSouth's position is nothing more than a contrived
22 strawman.

1 Q. EVEN IF IT WERE APPROPRIATE TO DISCARD SOUND ECONOMIC AND
2 PUBLIC POLICY RATIONALE, DO YOU AGREE WITH BELLSOUTH'S
3 ARGUMENT?

4 A. No, I do not. Neither does BellSouth's affiliate.

5 Q. PLEASE EXPLAIN.

6 A. In a press release dated March 12, 1997, hailing a strategic agreement
7 between BellSouth (via BellSouth.net) and IBM that would provide a
8 comprehensive set of internet/intranet services to customers in the Southeast,
9 John Robinson, president of BellSouth.net, Inc. said,

10 By connecting to the Internet through the IBM Global Network,
11 BellSouth customers will get an important benefit - the ability to
12 access the Internet from more than 830 locations in 49 counties
13 with just a local call.

14 (From the BellSouth Website. *Emphasis added*).

15 When marketing the internet to its own customers BellSouth makes every
16 effort to make accessing the internet as easy and economical as possible for its
17 own ISP customers. Indeed, in the excerpt above, BellSouth is not only
18 admitting that a call made to its wholly owned ISP (Bellsouth.net) is a local call,
19 it is marketing this fact as a major advantage of using BellSouth.net.

20 Q. MR. VARNER INCLUDES A NUMBER OF DIAGRAMS WITH HIS
21 TESTIMONY DEPICTING A NUMBER OF CALL SCENARIOS. CAN YOU
22 DESCRIBE THE POINT MR. VARNER IS ATTEMPTING TO MAKE AND PROVIDE

1 **YOUR ANALYSIS OF HIS TESTIMONY?**

2 A. Mr. Varner includes the following diagrams in his testimony: AJV-1, AJV-
3 2, AJV-4, and AJV-5. If I understand Mr. Varner's point correctly, he is,
4 through these diagrams, attempting to show the differences between calls made
5 to an end user customer and calls made to what he refers to as an ISP/IXC.
6 AJV-1 provides two diagrams (A&B) depicting the difference between a local
7 call carried solely by BellSouth (Diagram A) and then a call carried by both
8 BellSouth and an ALEC such as ICG (Diagram B).

9 Mr. Varner at pages 19-20 of his testimony describes Diagram A as
10 follows:

11 In this scenario, the ILEC receives a monthly fee from its end user
12 to apply towards the cost of that local call. For that payment the
13 ILEC provides the end user with transport and termination of local
14 calls throughout the local calling area. End users typically do not
15 pay for calls terminated to them. Importantly, in this case, the end
16 user is the ILEC's customer, which means that the end user pays
17 the ILEC revenue for the service.

18 Similarly, at page 20 Mr. Varner describes Diagram B as follows:

19 By comparison, Diagram B illustrates a typical local call that is
20 handled by two carriers - one end of the call is handled by an ILEC,
21 and an ALEC handles the other end of the call. In this scenario,
22 when the ILEC's end user makes a local call to the ALEC's end

1 user, the ILEC's end user is paying the ILEC the same price for
2 local exchange services as in Diagram A.... As previously noted,
3 end users do not pay for local calls terminated to them, so the
4 ALEC cannot be expected to charge its end user. While the ILEC
5 is receiving the same revenues as shown in Diagram A, its costs
6 are lower. Consequently, reciprocal compensation would be paid
7 by the ILEC to compensate the ALEC for terminating that local call
8 over its network. If the reciprocal compensation rate equals the
9 ILEC's cost, the ILEC is indifferent to whether the ILEC or the ALEC
10 completes the call.

11 Now, importantly, Mr. Varner attaches Exhibit AJV-5 that includes Diagram G.
12 Diagram G is Mr. Varner's depiction of a call originated on the BellSouth
13 network, transported to an ALEC for transfer to the ALEC's ISP customer. It is
14 important to note that Diagram G is in every way exactly the same as Diagrams
15 A and B, except that Mr. Varner has changed the name (and shape) of the end
16 user receiving the call from an "end user" (the shape of a telephone) to an "ISP"
17 (the shape of a STOP sign). Diagrams A, B and G use exactly the same network
18 schematic. They incorporate all of the same facilities and functionality,
19 indicating that the route of the call and all other handling characteristics are
20 exactly the same regardless of whether the call is completed to a residential,
21 business or ISP customer. Indeed, if you were to remove the verbiage from
22 Mr. Varner's diagrams I think you would find that they are all derived from

1 exactly the same underlying picture.

2 **Q. WHY IS THIS IMPORTANT?**

3 A. These diagrams directly contradict Mr. Varner. Mr. Varner attempted to
4 demonstrate that there are major differences between calls made to ALEC
5 business and residential end users (calls subject to reciprocal compensation) and
6 calls made to ISPs (calls not subject to reciprocal compensation according to Mr.
7 Varner). However, the fact that Mr. Varner is required to use exactly the same
8 network diagram, incorporating exactly the same facilities and functions for
9 purposes of depicting both types of calls, shows that there is no difference from
10 a technical or economic perspective between these calls. The only difference
11 that is apparent is made in Mr. Varner's verbiage wherein he likens the ISP to
12 an IXC and therefore decides that calls to ISPs are, or should be, regulated
13 differently.

14 **Q. PLEASE CONTINUE.**

15 A. Mr. Varner's diagrams actually make my point that BellSouth should be
16 economically indifferent as to whether it pays reciprocal compensation for calls
17 bound for an ISP or whether it completes those calls itself. With respect to
18 Diagram B and its depiction of a local call terminated by ICG on BellSouth's
19 behalf, Mr. Varner suggested the following:

20 As previously noted, end users do not pay for local calls terminated
21 to them, so the ALEC cannot be expected to charge its end user.

22 While the ILEC is receiving the same revenues as shown in Diagram

1 A, its costs are lower. Consequently, reciprocal compensation
2 would be paid by the ILEC to compensate the ALEC for terminating
3 that local call over its network. If the reciprocal compensation rate
4 equals the ILEC's cost, the ILEC is indifferent to whether the ILEC
5 or the ALEC completes the call.

6 (Varner direct at 20.) Even though there is no difference between a call
7 depicted in Diagram B (about which Mr. Varner is speaking here) and Diagram
8 G (a call to an ISP served by ICG), Mr. Varner's characterization as to the way
9 that such calls should be treated in terms of reciprocal compensation differs by
10 180 degrees. Indeed, Mr. Varner argues that calls depicted by Diagram G are
11 so different, that BellSouth should pay ICG for carrying the call in one scenario,
12 but BellSouth should receive revenue from ICG in another. I emphasize that
13 nothing in the network, the routing of the call, or the economics of the call (i.e.
14 cost causation) actually changed between Diagram B (local calls for which
15 BellSouth says reciprocal compensation is appropriate) and Diagram G (calls to
16 ALEC ISPs for which BellSouth says it must receive payment for originating).
17 At best, a purported regulatory distinction (i.e. the claim that the ISP is an IXC
18 and not an end user - a distinction that I have refuted above) has been made
19 between the two call types. Regardless, this regulatory distinction does not
20 change the fundamental technical, economic, or public policy nature of the call
21 and the manner by which costs should be recovered. In short, Mr. Varner's
22 diagrams prove that there is no difference between calls made to an ICG

1 residential or business customers and an ICG ISP. Likewise, the costs ICG
2 incurs in carrying this traffic when generated by BellSouth local exchange
3 customers do not differ and hence, the rates assessed by ICG on BellSouth for
4 purposes of recovering the costs of this traffic should not differ.

5 **Q. MR. VARNER AT PAGE 38 OF HIS TESTIMONY INCLUDES A TABLE**
6 **INTENDED TO SHOW THAT THE LACK OF RECIPROCAL COMPENSATION FOR**
7 **ISP BOUND TRAFFIC WOULD NOT DISTORT THE MARKETPLACE MAKING ISP**
8 **CUSTOMERS LESS ATTRACTIVE THAN OTHER TYPES OF CUSTOMERS. DO**
9 **YOU HAVE ANY COMMENTS REGARDING MR. VARNER'S TABLE?**

10 A. Yes, I do. Mr. Varner at page 38 of his testimony includes the following
11 chart:

	<i>SERVING AN ISP AND RECEIVING RECIPROCAL COMPENSATION</i>	<i>SERVING AN ISP WITHOUT RECEIVING RECIPROCAL COMPENSATION</i>
REVENUE FROM ISP FOR SERVICE	\$600	\$900
RECIPROCAL COMPENSATION REVENUE PAID	\$300	\$0
COST OF PROVIDING SERVICE TO ISP	(\$600)	(\$600)
NET MARGIN	\$300	\$300

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20 In my direct testimony I argued that the absence of reciprocal
21 compensation payments would distort the marketplace. Mr. Varner attempts to
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1 use the table above to show that reciprocal compensation paid for ISP bound
2 traffic is the culprit responsible for distorting the competitive marketplace.
3 However, properly viewed, Mr. Varner's table actually undermines his point and
4 supports mine.

5 **Q. WHY DO YOU BELIEVE THE ABOVE TABLE SHOWS THAT THE**
6 **ABSENCE OF RECIPROCAL COMPENSATION PAYMENTS FOR ISP BOUND**
7 **TRAFFIC WOULD DISTORT THE MARKETPLACE?**

8 A. The table above makes a number of assumptions: (1) that it costs an
9 ALEC \$300 to carry traffic originated on the ILECs network to the ISP, (2) that
10 it costs an ALEC \$300 to provide an access line to an ISP, and (3) that the
11 ALEC receives a \$300 margin. Using these assumptions lets review two
12 scenarios: (1) the Commission requires BellSouth to compensate ICG for
13 carrying BellSouth's customers' traffic to ICG ISPs, and (2) the Commission
14 decides to not require reciprocal compensation for such ISP bound traffic.

15 Under scenario (1), ICG would receive \$600 from its ISP customer for an
16 access line allowing the ISP to connect to the network. Likewise, it would
17 receive \$300 from BellSouth for carrying traffic originated from BellSouth
18 customers to the ISP (a total of \$900 in revenue). All told, the ALEC would
19 incur \$600 in costs (\$300 for provisioning the access line and \$300 for carrying
20 BellSouth's traffic) and receive \$900 in revenue while charging its ISP customer
21 \$600.

22 If the Commission were to decide not to require BellSouth to pay for ICG's

1 carriage of its traffic, scenario number (2) would look much different.

2 Under scenario number 2, ICG would receive \$0 from BellSouth for
3 carrying its traffic. Regardless, it would still incur both its own \$300 in cost for
4 providing an access line to the ISP and it would continue to incur \$300 in costs
5 associated with carrying BellSouth's traffic. Hence, in order to maintain its
6 \$300 net margin, ICG would be required to charge \$900 to its ISP instead of the
7 \$600 it charged earlier.

8 You need only compare scenario 2 above with a scenario wherein the ICG
9 customer in question is a large business user instead of an ISP to appreciate the
10 market distortion. The following table compares a scenario very much like Mr.
11 Varner's, except that it compares a business customer and an ISP customer
12 served by ICG and assumes reciprocal compensation payments for ISP bound
13 traffic are not required:

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	<i>SERVING A BUSINESS CUSTOMER WITH LARGE INBOUND CALLING PATTERNS</i>	<i>SERVING AN ISP</i>
REVENUE FROM ACCESS LINE SERVICE	\$600	\$900
RECIPROCAL COMPENSATION REVENUE PAID	\$300	\$0
COST OF PROVIDING SERVICE	(\$600)	(\$600)
NET MARGIN	\$300	\$300

1 Because BellSouth agrees that calls to ICG business users are subject to
2 reciprocal compensation, it would reimburse ICG for the \$300 in costs
3 associated with carrying its traffic. Hence, serving a large business user would
4 look very much like scenario number 1 above, in which ICG was required to
5 charge only \$600 for a network access line to serve the customer. In the
6 marketplace under scenario 2, however, assuming the Commission allowed
7 BellSouth to avoid reimbursing ICG for carrying its traffic, ICG could offer the
8 exact same business line to a business customer at \$600 that it must offer to
9 an ISP at \$900 to receive the same net margin. Or, looking at it another way,
10 ICG could charge \$600 to a business customer for an access line and receive
11 \$300 in net margin while offering the same access line to an ISP for \$600 and
12 receiving \$0 in net margin. It is easy to see that under such a scenario, ISPs
13 would become less attractive than any customer for which reciprocal
14 compensation would be paid. Further, it is likely rates to ISPs would go up or
15 carriers serving large numbers of ISPs would find themselves with a large
16 population of unprofitable customers.

17 **Q. HOW WOULD THIS SITUATION BE AFFECTED BY BELLSOUTH'S**
18 **PROPOSAL THAT ICG PAY BELLSOUTH FOR ORIGINATING CALLS TO ITS ISP**
19 **CUSTOMERS?**

20 A. This aspect reveals the ludicrous nature of BellSouth's proposition. If ICG
21 were required to pay BellSouth for carrying large amounts of BellSouth's traffic
22 to its ISP customers, ISPs would not be merely unprofitable (i.e. generating \$0

1 in net margin); they would be a financial burden. Under such a circumstance,
2 ICG would be providing a great service to BellSouth's customers (i.e. carrying
3 traffic bound for the internet) and incurring substantial costs to do so, while at
4 the same time being required to pay BellSouth for the "opportunity." It simply
5 doesn't make any sense.

6 **Q. WOULD SUCH A SITUATION BENEFIT BELLSOUTH?**

7 A. Undoubtedly. Such a circumstance would greatly benefit BellSouth at the
8 expense of the ALECs and the marketplace. This is exactly the point I made in
9 my direct testimony. When the Commission attempts to understand BellSouth's
10 underlying rationale for its somewhat bizarre recommendation regarding
11 reciprocal compensation, it should keep in mind the likely results of adopting
12 such a recommendation. In a world where ALECs are required to pay BellSouth
13 for carrying its customers' internet traffic, ISPs will undoubtedly pay higher rates
14 for the same services offered to other businesses and they are likely to simply
15 become far less attractive. As a result, fewer and fewer carriers would attempt
16 to serve them. In general, life becomes hard as an ISP.

17 However, there is a class of ISPs in the market that would be somewhat
18 insulated from this effect. Any ISP that had an affiliation with a local exchange
19 carrier and provided services primarily to customers served by the local
20 exchange carrier, would create a situation wherein the LEC rarely, if ever, was
21 required "share" ISP revenues with another LEC. This lack of sharing would
22 lower the costs of providing services to the ISP and would increase the

1 profitability not only of the LEC serving the ISP, but also of the ISP itself. This
2 type of ISP would be a powerful competitor against ISPs without such an "on-
3 net" customer base. It could charge prices significantly below ISP competitors
4 who were paying higher rates to ALECs while maintaining profitability. To
5 illustrate, BellSouth.net would be such a competitor. Because BellSouth still
6 maintains a near monopoly market position in the provision of services to
7 residential and small business customers (the primary customer base responsible
8 for dial-up internet access), BellSouth would, under BellSouth's compensation
9 proposal, rarely if ever need to share ISP revenues with other local carriers.
10 Rarely would an ALEC customer dial into BellSouth.net (at least compared to the
11 number of BellSouth customers calling non-BellSouth ISPs) such that BellSouth
12 would be required to share revenues with the local exchange carrier. In the vast
13 majority of circumstances, BellSouth.net would serve BellSouth's local exchange
14 customers so that BellSouth would receive all revenues.

15 **Q. IS THERE ANY REQUIREMENT THAT BELLSOUTH.NET SERVE ALL**
16 **CUSTOMERS THAT REQUEST ITS SERVICE?**

17 A. I am not aware of any such requirement. However, it is not likely that
18 BellSouth.net would turn customers away simply because they happen to obtain
19 local service from another carrier. What is more likely, is that BellSouth would
20 attempt to provide better ISP prices and services to its own local exchange
21 customers as opposed to local exchange customers of other carriers. In that
22 way, BellSouth.net would be an attractive alternative only to BellSouth local

1 customers and customers of other local carriers would be unlikely to subscribe
2 to BellSouth.net. Not only is this likely, it happens today. BellSouth currently
3 offers promotions that tie its local exchange services and its internet services
4 together at discounted rates. Indeed, it is my understanding that e.spire and the
5 Competitive Telecommunications Association (Comptel) have recently filed a
6 complaint with this Commission highlighting BellSouth's marketing efforts in this
7 regard.

8 **Q. IF BELLSOUTH OFFERED SERVICES TO ISPS OTHER THAN**
9 **BELLSOUTH.NET, WOULDN'T THIS FORCE BELLSOUTH TO SHARE REVENUES**
10 **WITH ALECS WHOSE CUSTOMERS DIALED THOSE NON-BELLSOUTH**
11 **AFFILIATED ISPS?**

12 A. Yes, if BellSouth were to serve a non-BellSouth affiliated ISP that had no
13 incentive to serve primarily BellSouth customers, it is likely BellSouth, under its
14 own proposal, would be required to share the revenues associated with serving
15 the ISP with other ALECs. However, I already highlighted in my direct testimony
16 the fact that BellSouth has lost an enormous number of ISP providers (or new
17 providers have chosen never to obtain service from BellSouth). This results from
18 the fact that ALECs provide those ISPs with more flexible service offerings and
19 work directly with the ISPs to enhance their business. BellSouth, because of
20 BellSouth.net, has no incentive to assist the ISPs in their business. Likewise, it
21 has no incentive (indeed it has a disincentive) to provide those ISPs with quality
22 services at reasonable rates. A primary example of BellSouth's unwillingness to

1 accommodate the unique needs of ISPs is BellSouth's unwillingness to allow
2 ISPs to collocate in its central offices. ISPs prefer to share the environmentally
3 controlled offices used by local exchange carriers to aggregate traffic. These
4 offices provide efficient means by which to connect to the public switched
5 network. Many ALECs allow the ISPs, just like they allow other large users, to
6 use their central office space to house equipment. To this point, however,
7 BellSouth has refused to allow similar access to its central offices. In this way,
8 and simply by not meeting the needs of ISPs, BellSouth could, and would have
9 an incentive to, dissuade non-BellSouth affiliated ISPs from using its services
10 and thereby requiring that BellSouth share revenues with other ALECs.

11 **Q. CAN YOU SUMMARIZE BELLSOUTH'S POSITION AS TO WHETHER ICG**
12 **SHOULD BE ALLOWED TO CHARGE BELLSOUTH A RECIPROCAL**
13 **COMPENSATION RATE EQUAL TO THAT WHICH BELLSOUTH CHARGES,**
14 **INCLUDING TANDEM SWITCHING AND TRANSPORT COSTS?**

15 A. BellSouth believes that while it should be allowed to charge ICG a
16 "reciprocal" compensation rate including the recovery of end office, tandem and
17 transport costs, ICG should be allowed to charge BellSouth a rate only
18 recovering end office costs. At page 45 of his testimony Mr. Varner states as
19 follows:

20 BellSouth's position is that if a call is not handled by a switch on a
21 tandem basis, it is not appropriate to pay reciprocal compensation for the
22 tandem switching function. BellSouth will pay the tandem interconnection rate

1 only if ICG's switch is identified in the local exchange routing guide ("LERG") as
2 a tandem..

3 Likewise, at page 44 of his testimony Mr. Varner states:

4 ICG is seeking to be compensated for the cost of equipment it does
5 not own and for functionality it does not provide.

6 **Q. CAN YOU REITERATE ICG'S POSITION ON THIS ISSUE?**

7 A. BellSouth should pay ICG a reciprocal compensation rate based upon the
8 recovery of tandem, transport and end office switching costs. The FCC at
9 paragraph 1090 of its *First Report and Order in C.C. Docket No. 96-98*
10 (hereafter referred to as the FCC's Local Competition Order) provides the
11 following guidance with respect to the appropriate rate of reciprocal
12 compensation ICG should receive from BellSouth:

13 1090. We find that the "additional costs" incurred by a
14 LEC when transporting and terminating a call that originated on a
15 competing carrier's network are likely to vary depending upon
16 whether tandem switching is involved. We, therefore, conclude
17 that states may establish transport and termination rates in the
18 arbitration process that vary according to whether the traffic is
19 routed through a tandem switch or directly to an end-office switch.
20 In such event, states shall also consider whether new technologies
21 (e.g. fiber ring or wireless networks) perform functions similar to
22 those performed by an incumbent LEC's tandem switch and thus,

1 whether some or all calls terminating on the new entrant's network
2 should be priced the same as the sum of transport and termination
3 via the incumbent LEC's tandem switch. Where the
4 interconnecting carrier's switch serves a geographic area
5 comparable to that served by the incumbent LEC's tandem switch,
6 the appropriate proxy for the interconnecting carrier's additional
7 costs is the LEC tandem interconnection rate.

8 (Emphasis added).

9 The actual FCC rule that discusses this issue is even more direct:

10 **51.711 Symmetrical reciprocal compensation**

11 (3) Where the switch of a carrier other than an incumbent
12 LEC serves a geographic area comparable to the area served by the
13 incumbent LEC's tandem switch, the appropriate rate for the carrier
14 other than an incumbent LEC is the incumbent LEC's tandem
15 interconnection rate. (Rule 41.711 also includes subparts (a)(1) and
16 (a)(2) that have been excluded from the above excerpt.)

17 Accordingly, the FCC establishes that the LEC's tandem interconnection rate is
18 the appropriate rate for an ALEC to receive if this single geographic criterion is
19 met. In states in which ICG has an established business, it employs a network
20 configuration in which its switch serves a geographical area comparable to that
21 served by a tandem switch and provides comparable functionality. That is to
22 say, ICG's switching platform transfers traffic among discrete network nodes

1 that exist in the ICG network for purposes of servicing groups of its customers
2 in exactly the same fashion that BellSouth's tandem switch distributes traffic -
3 a similarity that the FCC does not require to justify the application of the tandem
4 rate. In Florida, ICG is in a start-up mode. However, as it grows its business
5 in Florida, ICG intends to develop the type of network - including the
6 geographical coverage of its switches - that typifies its approach to network
7 design in other jurisdictions.

8 **Q. WOULD THERE BE A SEPARATE BASIS FOR APPLYING THE TANDEM**
9 **RATE?**

10 A. Yes. As ICG deploys its network in Florida, when it provides comparable
11 functionality, that will provide a separate, independent basis for the tandem rate.

12 **Q. DOES THIS CONCLUDE YOUR REBUTTAL TESTIMONY?**

13 A. Yes.

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CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of the ICG Telecom Group, Inc.'s Rebuttal Testimony of Michael Starkey have been furnished by (*)hand-delivery and by U.S. mail this 7th day of September, 1999 to:

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