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November 12, 1999

HAND DELIVERED

Ms. Blanca S. Bayo, Director
Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

ORIGINAL

RECORDS AND
REPORTING

99 NOV 12 AM 10:26

RECEIVED-FPSC

Re: Proposed Amendment of Rule 25-6.049, F.A.C., - Measuring Customer Service
FPSC Docket No. 981104-EU

Dear Ms. Bayo:

Enclosed for filing in the above docket are the original and fifteen (15) copies of Tampa Electric Company's Written Comments on Proposed Rule.

Please acknowledge receipt and filing of the above by stamping the duplicate copy of this letter and returning same to this writer.

Thank you for your assistance in connection with this matter.

Sincerely,



James D. Beasley

AFA _____
APP 2 JDB/pp
CAF _____ Enclosure
CMU _____
CTR _____
EAG _____ cc: All Parties of Record (w/enc.)
LEG _____
MAS _____
OPC _____
PAI _____
SEC 1 _____
WAW _____
OTH _____

RECEIVED & FILED

FPSC-BUREAU OF RECORDS

DOCUMENT NUMBER-DATE

13882 NOV 12 99

FPSC-RECORDS/REPORTING

Done 11/17/99

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

ORIGINAL

In re: Proposed Amendment)
of Rule 25-6.049 F.A.C. -)
Measuring Customer Service.)
_____)

DOCKET NO. 981104-EU
FILED: November 12, 1999

**TAMPA ELECTRIC COMPANY'S
WRITTEN COMMENTS ON PROPOSED RULE**

Tampa Electric Company supports the proposed amendment of Rule 25-6.049, F.A.C., as described in the Notice of Rulemaking, issued on October 15, 1999.

Tampa Electric Company believes the proposed amendment is a clarification of the existing rule consistent with past practices and in keeping with the intent of the rule, and therefore does not believe a hearing is needed at this time.

DOCUMENT NUMBER-DATE

13882 NOV 12 89

FPSC-RECORDS/REPORTING