

MESSAGE  
Subject: procedures  
Sender: Larry E. Glover /AL, BRHM06

*Jim needs to develop policy*

Dated: 10/24/97 at 9: Contents

Item 1

*- me get with Jim to ensure he is including*

FROM: Larry E. Glover /AL, BRHM06  
TO: Susan H. Claytor /AL, BRHM07 { Undisplayable address parts }

Item 2

**CONFIDENTIAL**  
**DECLASSIFIED**  
*11-30-00*

*Barbara got a 58 funded in the work brief*

Susan

This process has some big holes but I can not offer an alternative at this time. Just because a number shows up on one of these directories does not mean that it is actually an ISP. Wayne has not documented any part of the verification process. I will talk to Bob Cunningham about documenting this area.

The Source IV section has the word "guarantee" and I am not sure we will ever get in a position to say the list is 100% accurate and complete. If that is the expectation we should set the record straight now. Do we need to draft a letter to legal on the accuracy of the process and the affect on any PSC/FCC testimony?

On your service order proposal - can we expect the customer to tell us how he plans to use the line? Some customers would tell us that it is none of our business.

Thanks.

10/24/97 BELLSOUTH E-MAIL REGARDING CABS

Larry G.

*Card # 3*

Item 3

MESSAGE  
Subject: procedures  
Creator: Susan H. Claytor /AL, BRHM07

Dated: 10/23/97 at 1 Content

Item 3.1

TO: Larry E. Glover /AL, BRHM06 { Undisplayable address parts }  
David L. Ballett /AL, BRHM07

Item 3.2

Larry,  
Per our discussion today, attached is an Email I just received. My concern with these procedures is that it seems to recognize there are st: gaps, it seems that it could change daily as the internet changes (how would you ever know what is on the Directory.Com vs other places), and it leaves potentially big unknown in procedure IV. I also have questions about a call to an 800 number. I would think the 800 number would be published, which may be ok for invoice verification (assumi

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C-RECORDS/REPORTING

They are including originating ... terminations for billing would need the associated POTS number. It also focuses totally on Internet providers but does not address other ESP like 976 calling or N11.

To me the procedure needs to have rationale included which gets blessed by those who decided to pursue this process.

I would have a tough time if put on the witness stand to testify to the accuracy and completeness.

Any thoughts or concerns from you?

Item 3.3

MESSAGE  
Subject: procedures  
Creator: James H. Childress /AL, BRHM07

Dated: 10/23/97 at 12  
Contents

Item 3.3.1

TO: Susan H. Claytor /AL, BRHM07 { Undisplayable address parts }

Item 3.3.2

Susan,

Attached are the procedures that Wayne Fleming provided for determining ISP/E numbers. Your thoughts?

Jim

Item 3.3.3

MESSAGE  
Subject: procedures  
Creator: Wayne N. Fleming /AL, BRHM03

Dated: 10/20/97 at 12  
Contents

Item 3.3.3.1

FROM: Wayne N. Fleming /AL, BRHM03 { Undisplayable address parts }  
TO: Bob J. Cunningham /AL, BRHM09 { Undisplayable address parts }  
CC: Barbara Z. Bradley /AL, BRHM07 { Undisplayable address parts }  
James H. Childress /AL, BRHM07

Item 3.3.3.2

see attachment for your copy.

Item 3.3.3.3