

STATE OF FLORIDA

Commissioners:  
JOE GARCIA, CHAIRMAN  
J. TERRY DEASON  
SUSAN F. CLARK  
E. LEON JACOBS, JR.  
LILA A. JABER



DIVISION OF REGULATORY OVERSIGHT  
DANIEL M. HOPPE, DIRECTOR  
(850) 413-6900

# Public Service Commission

June 27, 2000

Mr. Richard S. Webb, IV, Esquire  
c/o Lutz, Webb & Bobo, P.A.  
2 North Tamiami Trail, Suite 500  
Sarasota, FL 34236

Re: Docket No. 000545-WS, Application for original certificates to operate a water and wastewater utility in Pasco County by Labrador Services, Inc.

Dear Mr. Webb:

The above referenced application for Labrador Services, Inc. (Labrador or utility) was received by the Division of Records and Reporting on May 4, 2000. Pursuant to Rule 25-30.025, Florida Administrative Code, the "official date of filing" will be the date staff determines the application meets the minimum filing requirements. Listed below under "Deficiencies" are those requirements which need to be met before the application will be considered filed. Separate from the deficiencies are additional information or clarification necessary to process the application.

As you may be aware, there were numerous responses to the utility's notice of application which have required staff's attention. The concerns raised by these customers are important and have been included in the information or clarification necessary to process the application.

## DEFICIENCIES

1. **Financial Ability.** Rule 25-30.034(d), Florida Administrative Code, requires a statement regarding the financial ability of the applicant to continue to provide service. (Emphasis added.) The only statement contained in the application with regard to financial ability is that Mr. Viau will continue to provide operating and capital funds, as needed, to support the Labrador utility operation and to operate the utility until a rate case is concluded. Staff does not believe this is sufficient information upon which to make a recommendation regarding financial ability. Since it appears from the application that Mr. Viau is the sole owner of Labrador, at a minimum, it will be necessary to provide a recent income statement for Mr. Viau. The statement need not be certified by a public accounting firm. However, it should be provided under an affidavit from Mr. Viau attesting to the accuracy of the information.

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CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl](mailto:contact@psc.state.fl)

DOCUMENT NUMBER-DATE

07913 JUN 29 00

FPSC-RECORDS/REPORTING

2. **Technical Ability.** Rule 25-30.034(d), Florida Administrative Code, also requires a statement regarding the technical ability of the applicant to continue to provide service. The application indicates that Mr. Viau, in connection with various partners, has owned and operated other mobile home parks in the State of Florida. Also, through various entities, Mr. Viau continues to own and operate various mobile home communities in the State of Florida which have water and wastewater treatment facilities. The application goes on to state that Mr. Viau is, therefore, thoroughly versed in all phases of utility operation and possesses the technical and management skills to continue to manage this utility. These statements need clarification in order for staff to assess Mr. Viau's technical ability.
  - 2a.. Please indicate the names of the other mobile home parks in the State of Florida with water and or wastewater facilities with which Mr. Viau has had ownership interest. For each park, please indicate the county in which it is located, the telephone number for the park, and the name under which Mr. Viau owns or owned interest. If Mr. Viau does not currently have ownership interest in the park, please indicate the name of the entity with primary ownership interest.
  - 2b. Is Mr. Viau licensed by the FDEP as a water or wastewater operator? If so, please provide the class of utility and the FDEP license number(s). If not, please indicate what operator currently maintains the utility's plants and the operator's FDEP license number(s) and class.
3. **Rate Authority.** Rule 25-30.034(g), Florida Administrative Code, requires a statement specifying on what date and under what authority the current rates and charges were established. The application indicates that Mr. Viau, and other corporate entities, owned and operated Forest Lakes Mobile Home Park and Forest Lakes R.V. Resort since 1989 and established the current rates and charges.
  - 3a. Please provide a copy of the Prospectus approved by the Department of Business and Professional Regulations for these communities as verification of the establishment of the current rates and charges.
  - 3b. Please provide the names of the other entities which owned and operated Forest Lakes Mobile Home Park and Forest Lakes R.V. Resort and the percentage of their ownership interest.
4. **Utility Authorization.** Pursuant to Section 367.031, Florida Statutes, each utility subject to the jurisdiction of the Commission must obtain from the Commission a certificate of authorization to provide water or wastewater service.

Please provide a specific explanation why Mr. Viau did not apply for certificates of authorization from the Commission prior to the transfer of the utility facilities to Labrador. Before answering, please refer to Item No. 9, below.

**ADDITIONAL INFORMATION OR CLARIFICATION**

As noted earlier, a number of customers responded to the utility's notice of application with concerns. (Copies of the letters are attached.) While it does not appear at this time that a request for a hearing has been made, staff has indicated it will attempt to address the concerns during the processing of the application. Below is a summary the concerns. Please respond as indicated.

5. **Water Quality.** Some of the customers complain that water is poorly filtered and has a bad smell. Some believe the holding tank is not flushed regularly. Several letters refer to an incident regarding a health warning several years ago.
  - 5a. Is the utility aware of these concerns by its customers? If so, how has the utility responded to the concerns?
  - 5b. Would the utility agree that most residents either purchase water filters, purchase bottled water, or boil their water? If not, what percentage of its customers does the utility estimate rely on supplemental water purification?
  - 5c. Please describe the incident regarding the health warning several years ago and how the utility responded.
  - 5d. Please describe the utility's maintenance schedule for flushing its holding tank and fire hydrants.
  - 5e. Please describe any actions the utility has recently taken, or is planning to take, with regard to water quality.
  
6. **Wastewater Capacity.** Some of the customers also believe that the capacity of the utility's wastewater treatment system is not adequate during high volume winter usage. Some believe the system is not adequate during lower volume summer usage, either. Also, the letters refer to excessive trucking relating to the wastewater treatment plant.
  - 6a. Is the utility aware of these customer concerns? If so, how has the utility responded to the concerns?
  - 6b. Please explain any excessive trucking regarding the wastewater treatment facilities.
  - 6c. Please describe the utility's maintenance program for its wastewater pumps and blowers. Have there been any critical equipment failures recently? If so, could the failure have been avoided by a more timely maintenance and replacement program?
  - 6d. Does the utility believe its wastewater treatment facilities are adequate? If not, please describe any actions the utility has recently taken, or is planning to take, with regard to increasing capacity.

7. **Water Meters.** Apparently, there is a concern by some residents of Forest Lake Estates that they may have to share in the cost of providing water meters to Forest Lake R.V. Resort.
  - 7a. What was the charge to install meters at Forest Lake Estates?
  - 7b. Is Forest Lake Estates fully metered? If not, what percentage of the lots are metered?
  - 7c. If Forest Lake Estates is fully metered, why weren't usage rates implemented?
  - 7d. What is Labrador's current plan for meter installation at Forest Lake R.V. Resort?
  
8. **Billing Address.** Apparently, there have been a number of different names and addresses used recently for utility billing. According to the May 2000 community newsletter "Connections" (copy attached), utility payments are to be made out to "FLE" but mailed to an unrelated post office box.
  - 8a. Please explain why residents are being asked to make utility payments to "FLE" instead of Labrador.
  - 8b. What entity is "FLE" intended to represent?
  - 8b. Why is the post office box different from that given in the application for Labrador?
  - 8c. Please indicate the extent, if any, of Forest Lake Estates Co-op, Inc.'s business connections with Labrador or its water and wastewater utility operations.
  - 8d. Please indicate the extent, if any, of Chateau Communities, Inc.'s business connections with Labrador or its water and wastewater utility operations.
  
9. **Utility Authorization.** As indicated in Item 4 above, Section 367.031, Florida Statutes, requires each utility subject to the jurisdiction of the Commission to obtain certificates of authorization. The only exemptions to this law are those listed in Section 367.022, Florida Statutes. Apparently, when this matter was raised recently at the community meeting on the utility's application, a notice was placed on the park bulletin board giving the following explanation why the utility had not previously applied for certificates:
  1. The owner of a mobile home/RV community does not need a state license to operate a water/sewer plant. Supervision comes mainly from the County and other State management.
  2. When the owner sells the community or sells the water/sewer plants to someone other than the owner of the community, then the water/sewer plant is subject to supervision under the Public Service Commission. The owner of the water/sewer plants has one year to apply for the license which Henry Viau is now doing.

Mr. Richard S. Webb, IV, Esquire  
Page 5  
June 27, 2000

- 9a. In conjunction with the utility's response to Item 4, above, please explain whether these statements on the community bulletin board represent Mr. Viau's explanation as to why the utility had not previously applied for certificates.
- 9b. If so, please explain how these statements are consistent with Sections 367.022 and .031, Florida Statutes.
10. **Water and Wastewater Tariffs**. The water and wastewater tariffs filed with the utility application contained a number of corrections that need to be made. However, the corrections are relatively minor in nature and will be communicated at a later date.

As indicated above, Labrador's application will not be considered filed until Items 1 through 4, including reference to Item 9, are completed. Therefore, it is to the utility's advantage to respond to these items first and fully. If need be, the response to the remainder of the items may be sent at a later date but, in any case, no later than July 28, 2000. An original and five copies of all responses should be filed directly with:

**The Director, Division of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32299-0850**

If you have any questions regarding the information requested above, please contact a member of my staff, Ms. Patricia Brady, at (850) 413-6686 or legal counsel, Ms. Jennifer Brubaker, at (850) 413-6228.

Sincerely,

*Pat Brady / for / Patti Daniel*

Patti Daniel  
Chief, Bureau of Certification

PD:plb

Attachments

cc: Division of Regulatory Oversight (Messer, Brady, Redemann)  
Division of Legal Services (Brubaker)  
Division of Records and Reporting

RECEIVED

JUN 01 2000

Florida Public Service Commission  
Division of Regulatory Oversight

Milton F. Watson  
6406 Utopia Drive  
Zephyrhills, FL 33540-8513  
1 (813) 780-1939  
May 24, 2000

Director - Division of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

000545-WS

Dear Sir:

I am writing in response to a Legal Notice referencing an Application for Original Certificate (for a utility in existence and charging rates) from Labrador Services, Inc. This corporation is currently operating a water and sewer utility in Forest Lake Estates, Zephyrhills, Fl. The Legal Notice says that any objections to the application must be made in writing to you.

The area in which Labrador Services is applying is a mobile home park, Forest Lake Estates, formerly owned and operated by Mr. Henri Viau. At the time he owned the park he supplied the water and sewer service which is now re-named Labrador Services, Inc. This park is a "snowbird" park where most residents go to their homes somewhere up north for the summer. They reside in Forest Lake Estates during the six month winter season when the park is full to capacity.

The current and past service for both water and sewer provided by Henri Viau ranges from inadequate to very poor. The water quality is poor because it is not filtered and frequently is odoriferous. A glass filled from a water tap clearly shows disgusting little white particles floating in the water. The smell of the water is often so bad that it is nauseating. Most residents in this park purchased water filters in order to make the water more palatable. The home filters help with the particles but does not remove the odor. Many residents purchase bottle water for drinking and cooking. Two years ago the water was declared unfit to drink by the Department of Public Health because it contained dangerous levels of e-coli bacteria.

A water holding/pressure tank exists on the well-field. This tank needs to be flushed and cleaned periodically. That has not been done. Flushing of the complete water system should be done periodically. The flushing has not been performed in more than a year.

The sewer system is inadequate at best. During the summer months when only about 1/2 of the residents are here two to three large tank trucks pump waste from the sewer plant weekly.

During the winter months two to three large taker trucks pump and remove sewer waste every day. This pumping and hauling of sewer waste out of the park is necessary because the sewer plant cannot handle the load generated by the residents.

Because of the overload of this inadequate sewer system there frequently is a strong smell of human waste throughout the park. During the winter months the strong smell of human waste is present almost daily. Complaints have been made without any noticeable result.

- APP \_\_\_\_\_
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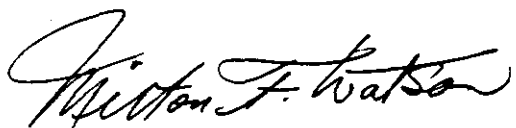
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DOCUMENT NUMBER-DATE  
~~06571 MAY 30 8~~  
FPSC-RECORDS/REPORTING

The sewer plant was initially planned to handle the original section of the park. Since its construction and operation the park expanded by 204 homes. Subsequently, Forest Lake Estates constructed and commenced operation of an RV park consisting of 274 units. This RV park is also serviced by this same sewer system. The sewer and waste plant was never upgraded to handle those 478 additions. It just can't adequately and efficiently handle the load!

Instead of granting Labrador Services Inc. their request you should cause an investigation into how it can continue to operate with such inadequate and unsafe facilities.

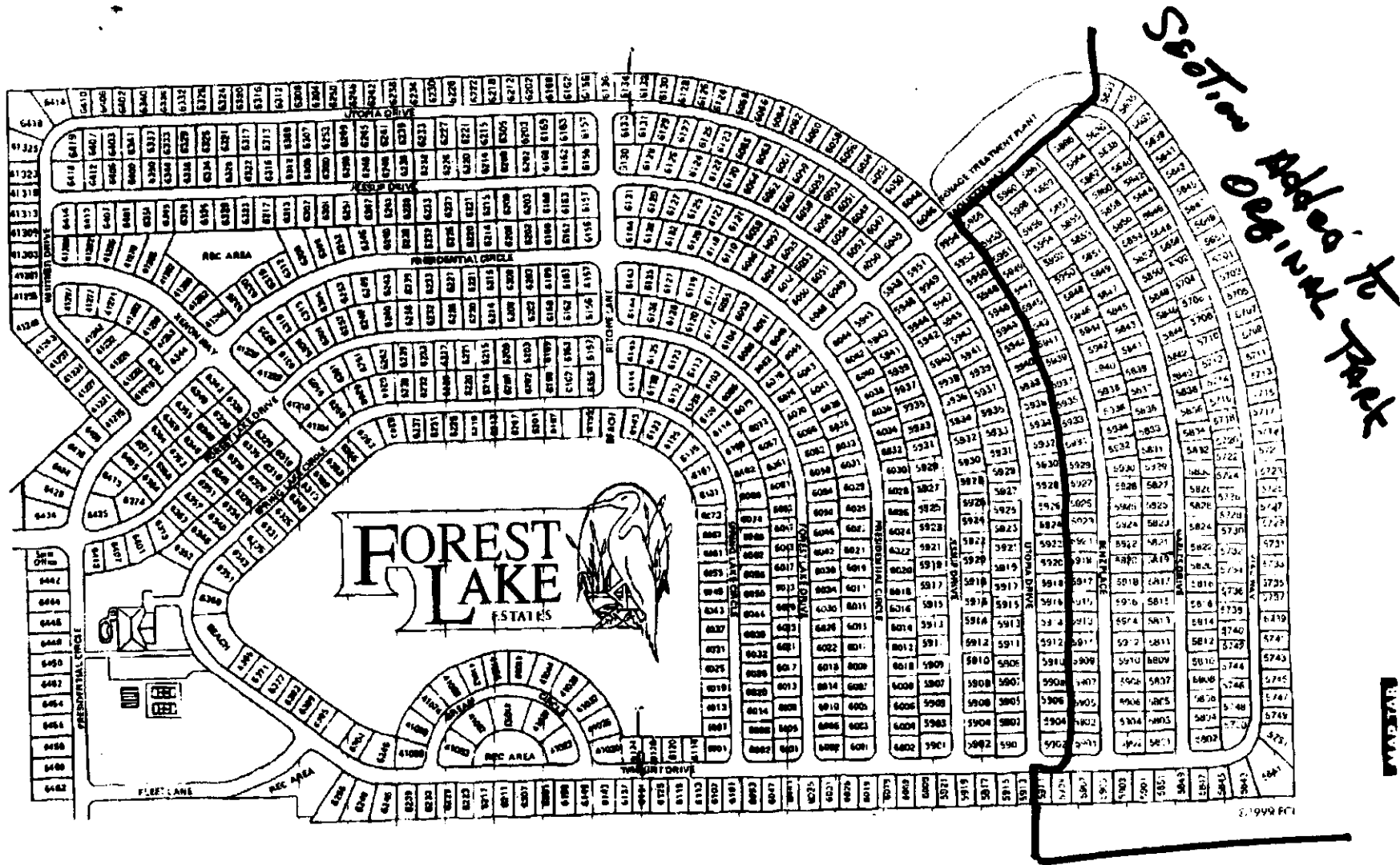
Sincerely,

A handwritten signature in cursive script that reads "Milton F. Watson".

Milton F. Watson

attachment: Map of Park

RV PARK NOT SHOWN





RGO

RECEIVED

JUN 01 2000

Florida Public Service Commission  
Division of Regulatory Oversight

George N. Miller Jr.  
5859 Naples Drive  
Zephyrhills, Florida 33540  
USA  
Home Phone 813-788-1932

RECEIVED FPSC

MAY 30 AM 10:16

000545-WS RECORDS AND REPORTING  
MAY 29 2000

ORIGINAL

Director, Division of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

Mr. Director,

Sir, I have received a notice from Labrador Services, Inc., (a Henri Viau owned company). This notice informs me that, Mr. Viau has made application to the Public Service Commission, to operate a water and/or wastewater utility, as to provide services to Forest Lake Estates Mobile Home Park and Forest Lakes R.V. Resort.

Just to go back a year ago; Mr. Viau owned Forest Lake Estates Mobile Home Park and Forest Lakes R.V. Resort for many years. On June 10, 1999, Mr. Viau sold the community to the, then present Homeowners Association (now the Cooperative). In this purchase, the Homeowners Association did not purchase the water and/or wastewater facilities.

Since that time, Mr. Viau has collected payments, not as a regulated utility, from the residents of this park. I have been paying for the last year, to an organization called FLE (another Henri Viau owned company), for my monthly water and sewer as stated in our Prospectus. This has been since the date of the park purchase.

Many things are wrong with this system that he is trying to call a utility. It has an sickening odor most of the time, to the affect, that for over a month this past winter, the smell was fout. A total stench throughout the Park. He has allowed pumps to go bad and not repaired them in a timely fashion, so that the sewer has backed up in a couple homes. Even to make this worse than it should be, the Department of Environmental Protection shut down the wells two years ago, for about a week, because the bacteria count was to high. To my recollection; Mr. Viau, has not flushed the fire hydrants this past year (as per the Department of Environmental Protection and the water tank, has not been cleaned since I came to the Park 4 years ago. I can not believe that he wants this, to be called a utility and for you regulate it.

If you take the little screens off the water taps in the house, you will find anything from dirt to dead bugs. Many times the chlorine fumes from running water at the tap are just nauseating. I personally do not know anyone that drink this water unless they have filtered it or boiled it. Many of the residents I know purchase water from the store. This is not good. Also, if my recollection is good; during the Park Purchase time, the sewer facilities were inspected and the cost to bring them up to standard, was quite overwhelming. To date, I have not seen any repairs being done, and I only live just one block away from the sewer facility.

I am requesting that the Public Service Commission, NOT grant this application for utility, for the following basic reasons:

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- PAI \_\_\_\_\_
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- SEC I
- SER \_\_\_\_\_
- OTH req to Henry

1. Mr. Viau has not attempted to correct any problems that this utility has and the resident are the ones suffering.
2. The operation has not changed hands since I moved into the Park. Mr. Viau still owns this facility, and he has always adhered to the Forest Lake Estates Prospectus when it came to water and sewer billing.

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06572 MAY 30 8

FPSC-RECORDS/REPORTING

3. Since this utility has not changed hands to another owner, I would request that the PSC deny this application, and make Mr. Viau adhere to the current Prospectus that he gave out, when I purchased my home in Forest Lake Estates.

4. The Prospectus is a legal document, and I got it from Henri Viau. I personally want Mr. Viau to continue to provide this service as he has in the past and adhere to the Forest Lake Prospectus.

On the enclosed sheet, page 9 of the Forest Lake Estates Prospectus, you will see, this is part of my lot rental amount, and which is found under Section VIII. Lot Rental Amount. Nothing has changed with the water and sewer, since Mr. Viau still and has owned the utility since I purchased my home in Forest Lake Estates.

I welcome to opportunity to meet with you and the Public Service Commission, to openly state my objection to this application being approved. If any documentation is needed to further sway your disapproval, I will be willing to provide them for your use.

Thank you for taking my letter under consideration, and I know that the Commission will rule accordingly, so as to uphold the Forest Lake Prospectus. We don't have many rights here in Florida, but we do have our Prospectus (a legal document).

Sincerely,

  
George N. Miller Jr.

Enc: 1  
Forest Lake Estates Prospectus  
page 9 VIII. 5. d.

3. Property Taxes and Utilities. The Park owner may pass through at any time during the term of the Lease Agreement ad valorem property taxes and utilities charges subject to the requirements of Florida Statutes Chapter 723. The charges may be assessed more often than annually and will be assessed to each developed lot as defined above. Each mobile home shall be notified of an increase, as set forth above, at least ninety (90) days prior to the increase. The cost as set forth above, will be shared equally among all developed lots. An increase of the homeowner's Lot Rental Amount.

4. Lot Maintenance. Each resident is responsible for the overall appearance of the homesite. It shall be kept orderly, neat, clean, and free of litter, rubble and debris. NO unsightly storage will be permitted under or around the mobile home. In the event the resident does not keep the mobile home lot up to minimum requirements, the Park owner reserves the right to have the work done and the cost (\$ 45.00 ) will be charged to the resident on the following month's lot rent bill.

5. Other fees, charges, or assessments that resident is responsible for are:

(a) A \$ 5.00 per day late charge, retroactive to the first of the month will be charged to rents received after the fifth of the month.

(b) A \$ -0- hook-up fee for water and sewer installation.

(c) A \$ -0- fee for trash and garbage collection.

→ (d) Water and sewer service is billed separately from base rent and is calculated according to the actual metered water usage by the homeowner according to the following schedule:

0 to 2,000 gallons \$ 15.00

Each additional 1,000 gallons or part thereof \$ 1.50

The above schedule and rates are subject to change.

(f) A service charge of \$ 10.00 will be imposed for all checks returned for insufficient funds, and such checks may be treated by management as non-payment of rent.

RBC

ORIGINAL

June 3, 2000

00 JUN 05 11 34 48

Ms. Blanca Bayo  
Director, Division of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 323-0850

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JUN 07 2000

Florida Public Service Commission  
Division of Regulatory Oversight

**RE: Doc. #: 000545-WS**  
**Application by Labrador Services, Inc. for Certification of Water and Sewer Utilities Located in Forest Lake Estates, Zephyrhills, FL**

Dear Ms. Bayo:

Due to the fact the owner of Labrador Services is Henry Viau, the **former owner** of Forest Lake Estates Mobile Homes and RV Parks, and during his ownership he did very little to improve the quality of water and sewer plants, we herewith wish to add our objections and concerns to your file on Labrador Services.

As officers of the Forest Lake Estates Non Shareholders Homeowners Association we have listed below questions received from our members concerning this certification.

1. Will you explain "**why certification**" and if a hearing is requested, what will it involve? Are there any charges for a hearing?
2. Why was Labrador Services allowed to operate for at least nine years **without** being certified?
3. **Before** Labrador Services is granted a certification, will the Public Service Commission demand they bring these plants up to standards set forth by the Environmental Protection Agency? And, who will pay for the improvements?

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**NOTE:** The present facilities are not large enough to service these two parks (mobile homes park and RV park) in the winter season when over 750 homes are occupied. They have to have tankers haul out the sludge and the stink is unbearable, particularly to those homes closest to the sewer plant. The water is sub-standard therefore the necessity of a home filter.

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06821 JUN-58

FPSC-RECORDS/REPORTING

4. Water Meters: Some homes already have meters which were installed several years ago but never used. The RV Park has none. Therefore, if Labrador Services decides to activate water meters, who will pay for the installation of meters of those lots (including the RV Park) that don't presently have meters? If they choose not to put meters in the RV Park, will our water rates cover their water usage?? How will we know what our rates exactly cover?
  
5. Will Chateau Communities, acting in behalf of the Forest Lake Estates Co-op Inc., be allowed to attach a pass-on to the non-shareholders lot rental to cover repairs for these plants to aid Labrador Services? Henry Viau, Chateau Communities and the Co-op each own homes in the park

Thank you for your consideration.



---

Glenn M. Wasack, Vice President FLENS Homeowners Assn.



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Dolores Wasack, Secretary FLENS Homeowners Assn.

5820 Naples Drive  
Zephyrhills, FL 33540  
(813) 788-4047

RGC/Brady

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JUN 09 2000

Florida Public Service Commission  
Division of Regulatory Oversight

Sam Koury  
5907 Jessup Drive  
Zephyrhills, FL 33540-8513  
1 (813) 782-0981  
June 3, 2000

ORIGINAL

Director - Division of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

000545-W5

Dear Sir:

I am writing in response to a Legal Notice referencing an Application for Original Certificate (for a utility in existence and charging rates) from Labrador Services, Inc. This corporation is currently operating a water and sewer utility in Forest Lake Estates, Zephyrhills, Fl. The Legal Notice says that any objections to the application must be made in writing to you.

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The current and past service for both water and sewer provided by Henri Viau ranges from inadequate to very poor. The water quality is poor because it is not filtered and frequently is odoriferous. A glass filled from a water tap clearly shows disgusting little white particles floating in the water. The smell of the water is often so bad that it is

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nauseating. Most residents in this park purchased water filters in order to make the water more palatable. The home filters help with the particles but does not remove the odor. Many residents purchase bottle water for drinking and cooking. Two years ago the water was declared unfit to drink by the Department of Public Health because it contained dangerous levels of e-coli bacteria.  
A water holding/pressure tank exists on the well field. This tank needs to be flushed and cleaned periodically. That has not been done. Flushing of the complete water system should be done periodically. The flushing

Brady  
Arey

DOCUMENT NUMBER-DATE 06/03/2000  
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FDSE-2500000

has not been performed in more than a year.

The sewer system is inadequate at best. During the summer months when only about 1/2 of the residents are here two to three large tank trucks pump waste from the sewer plant weekly. During the winter months two to three large taker trucks pump and remove sewer waste every day. This pumping and hauling of sewer waste out of the park is necessary because the sewer plant cannot handle the load generated by the residents.

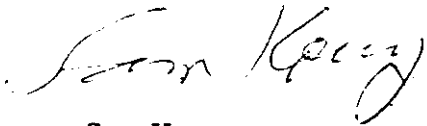
Because of the overload of this inadequate sewer system there frequently is a strong smell of human waste throughout the park. During the winter months the strong smell of human waste is present almost daily. Complaints have been made without any noticeable result.

The sewer plant was initially planned to handle the original section of the park. Since its construction and operation the park expanded by 204 homes. Subsequently, Forest Lake Estates constructed and commenced operation of an RV park consisting of 274 units. This RV park is also serviced by this same sewer system. The sewer and waste plant was never upgraded to handle those 478 additions. It just can't adequately and efficiently handle the load!

In addition to the above the prospectus we agreed to when we purchased our home in this park stated that water and sewer would be provided at \$15.00 per month. That monthly cost for water and sewer should continue.

Instead of granting Labrador Services Inc. their request you should investigate Mr. Viau to determine how he can continue to operate with such inadequate and unsafe facilities.

Sincerely,

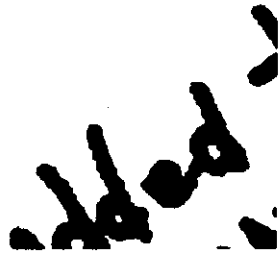


Sam Koury

attachment: Map of Park

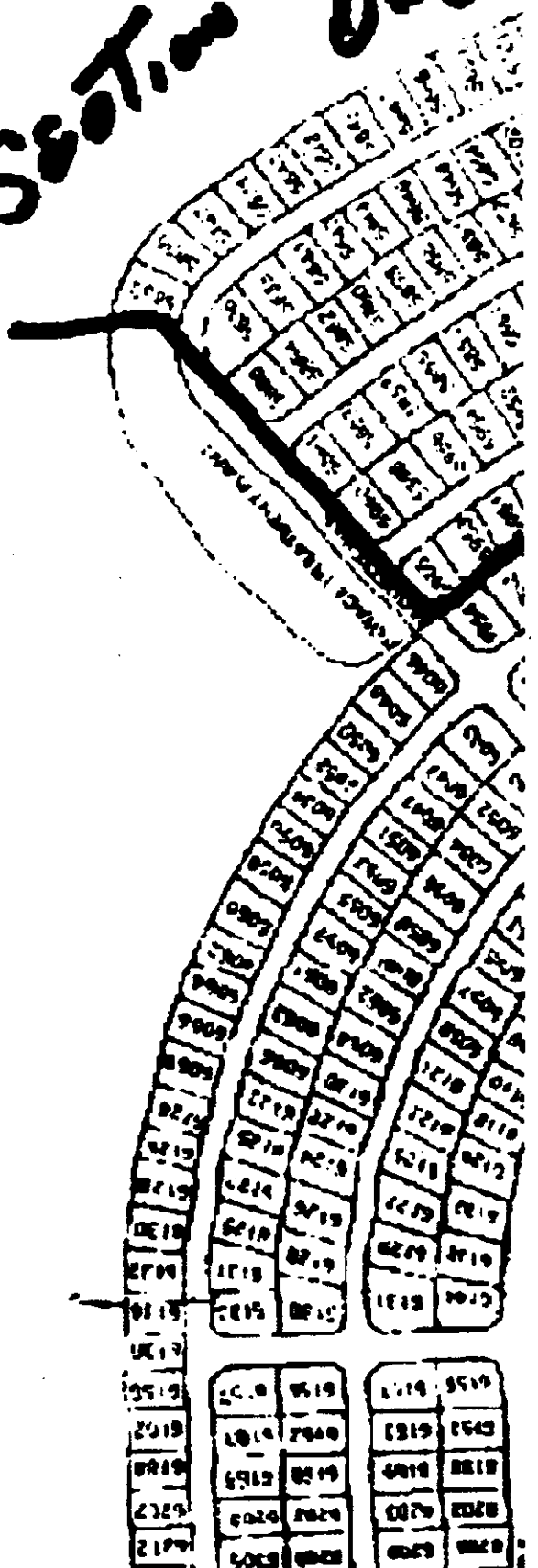
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Please note our address for the summer  
is 34660 HUNTLEY ER  
STERLING HTS, MICH 48312  
1 510 939 5379



06/03/2000

# SECTION A-088



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RV PARK NOT SHOWN



RECEIVED

JUN 09 2000

Florida Public Service Commission  
Division of Regulatory Oversight

6/3/00

RBC Bragg

000545-W3

APP	_____
CAF	_____
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00 0001-7 AM 8 33  
MILLINOR

Director - Division of Records  
& Reporting  
Florida Public Service  
Commission  
2540 Hammond Oak Boulevard  
Tallahassee, FL 32399-0850

Dear Sirs:

I am writing in regards to the letter attached.

We moved into this park 8 years ago & when time to raise our rates I was told by the state that he signed a paper agreeing to the \$15.00 rate. Since that time our water & sewer system has gotten worse.

We bring water in to drink & the sewer is hauled out everyday.

We cannot seem to find out just what kind of tests have been done on this system.

Due to the number of people that have died with cancer & those that are sick with cancer, makes us wonder.

I feel this request should be granted.

Eva T. Bush  
2912 Jessup Dr.  
Tallahassee, FL 32340

DOCUMENT NUMBER-DATE  
06995 JUN-88  
FPSC-RECORDS/REPORTING

**LEGAL NOTICE FOR  
APPLICATION FOR ORIGINAL CERTIFICATE  
(FOR A UTILITY IN EXISTENCE AND CHARGING RATES)**

~~(Section 367.045, Florida Statutes)~~

~~LEGAL NOTICE~~

Notice here hereby given on May 16, 2000, pursuant to section 367.045, Florida Statutes, of the application of Labrador Services, Inc. to operate a water and/or wastewater utility to provide service to the following described territory in Pasco County, Florida as follows:

**FOREST LAKE ESTATES MOBILE HOME PARK  
and  
FOREST LAKES R.V. RESORT**

**PARCEL A:**

A tract of land lying in sections 5 & 8, Township 26 South, Range 22 East, Pasco County, Florida—  
~~BEING MORE PARTICULARLY DESCRIBED AS FOLLOWS.~~

Begin at the SW corner of said Section 5, also being the NW corner of said Section 8, thence N 00°35'43" East along the West boundary of said Section 5, 1747.18' to the South right-of-way line of Frontier Drive, thence South 89°55'21" East along said right-of-way 50.00' to the East right-of-way line of Frontier Boulevard; thence North 00°35'43" East along said right-of-way line of Frontier Boulevard 690.21' thence continue along said East right-of-way North 00°36'06" East 357.18' to the Southerly right-of-way line of State Road 54; thence Northeasterly along said right-of-way line and a curve to the left having a radius of 5779.58', a chord bearing and distance of North 71°56'58" East 684.96'; thence along the arc of said curve a distance of 685.36'; thence continue along said right-of-way North 68°33'08" East 381.15'; thence continuing along said right-of-way North 68°35'45" East 1067.00'; thence South 00°01'19" West 1096.12'; thence South 00°00'38" East, 3473.69'; thence North 89°55'55" West 2097.29' to the West boundary line of said Section 8; thence North 01°04'30" East along said West boundary 1030.84' to the point of beginning. Containing 60.05 acres.

AND

**PARCEL B:**

Township 25 South, Range 22 East, Pasco County Florida  
SECTION 32:

The Southeast 1/4 of the Southwest 1/4 of said Section 32.

ALSO

The South 1/2 of the Northeast 1/4 of the Southwest 1/4 of said Section 32.

LESS

That part thereof within any railroad right-of-way. Containing 197.00 acres.

NOTE: PARENT TRACT LEGALS REFER TO PARCELS AS 1,2,3 & 4.

Any objection to the said application must be made in writing and filed with the director, Division of Records and Reporting, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, within 30 days from the date of this notice. At the same time, a copy of said objection should be mailed to the applicant whose address is set forth below. The objection must state the grounds for the objection with particularity.

Labrador Services, Inc.  
c/o Lutz, Webb, IV, Esq.  
2 North Tamiami Trail, Suite 500  
Sarasota, Florida 34238

000545-WS

ORIGINAL

Angie Hashisho

From: Karen Dockham  
Sent: Wednesday, June 21, 2000 5:24 PM  
To: 'dart5678@webtv.net'; CAF Internet E-mail  
Subject: RE: Water

RECEIVED--FPSC

00 JUN 22 AM 11:19

Thank you for your interest in the Florida Public Service Commission. Your e-mail will be read and forwarded to the appropriate Commission personnel for response. If someone will respond as quickly as possible.

RECORDS AND REPORTING

The Webmaster

-----Original Message-----

From: dart5678@webtv.net [mailto:dart5678@webtv.net]  
Sent: Monday, June 19, 2000 10:29 AM  
To: webmaster@psc.state.fl.us  
Subject: Water

Dear Sirs,

I have been informed that Labrador Water Services is a Canadian based operation and am wondering why they would be allowed to operate such an important service here in the USA. I know the company is owned by a Canadian who has no interest in the people he is serving. He is a past owner in Forest Lake Estates in Zephyrhills Fl., we are resident/owners at FLE and are very familiar with the way he operates his businesses. We have been informed that he would like to form a Corporation for Labrador Services and would like to know how this would affect the residents of FLE.

He also has the Waste Treatment Plant for FLE and it hasn't operated without a strong odor for several years, in fact it is so bad that some residents have moved their homes out of the Park. Some have had doctors tell them that only God knew what they were breathing into their lungs. Since she has moved one of the residents has had no respiratory infections, prior to the move she had been ill constantly.

We feel that this Company and the operation should have your immediate attention to maintain a healthy environment at Forest Lake Estates. I might add, this is a Manufactured Home Community with approximately 800 homes. It is managed by Chateau Communities

Thank you for the attention that I am sure you will give regarding this letter.

Sincerely,  
Arthur A Chapman  
Social Club President

Darlene/Art

- APP \_\_\_\_\_
- CAF \_\_\_\_\_
- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
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DOCUMENT NUMBER-DATE

07609 JUN 22 8

FPSC-RECORDS/REPORTING

# Connections

A MONTHLY PUBLICATION FOR OUR RESIDENTS

MAY 2000

## MANAGEMENT NEWS

By Wanda & Dick Urwick, Community Managers

Management and the Co-op are working together in a positive way for the betterment of Forest Lake Estates. We will be addressing all concerns that are brought forth by you. Working together we can accomplish a lot of positive things. Our goal is to better serve the residents in a more timely fashion. Management will be working very closely with the co-op to enforce the rules and regulations of the community. You will see Management frequently touring the community to inspect sites and the condition of homes in Forest Lake Estates. We will then be sending out letters to some of the homeowners expressing any concerns that we might have. We feel that this will be a positive move in upgrading Forest Lake Estates. Working together we can continue to maintain our 5-Star rating. We know all of your want to be proud of your community.

The following are some of the projects that we are currently working on:

- Additional pool furniture.
- Strapping of current pool furniture.
- Have identified many potholes and will soon be repairing.
- Identified and temporarily fenced in the large hole on vacant lot which was a hazard to children and pets. Permanent repair to be completed soon.
- Beautification of the front entrance and office.
- Added additional bulletin board and trash can at post office as requested by residents.
- Painting of docks completed.

Over the summer, we will be working on many more projects.

## GATOR NEWS

After hearing several complaints of Gators in both the pond at the RV Resort and the big lake at Forest Lakes, we contacted the authorities who sent a trapper out. They

were here for the weekend of the 15th and were successful in trapping a 41/2 foot gator from the RV pond.

They did not spot any gators in the big lake but will come back this weekend, 4/22 & 4/23 to try and trap one or more of the larger gators in the big lake.

Please remember that they are licensed by the State of Florida and therefore any vandalism to their equipment such as hooks or lines, can be punishable by fines and or imprisonment as it is against Florida statutes. Therefore, DO NOT BOTHER, REMOVE OR CUT ANY OF THEIR TRAPPING EQUIPMENT. We need these gators removed for the safety of our residents and that fish in the lakes.

*We hope you all had a wonderful and Happy Easter!*

## HEALTH NEWS

### FDA APPROVES NEW ARTHRITIS DRUG

Mobic joins class with Celebrex and Vioxx

Associated Press - WASHINGTON, April 14 - A third new drug for people suffering from the pain of arthritis has been approved by federal regulators, The Food and Drug Administration said Friday it has approved meloxicam tablets for the treatment of osteoarthritis.

Meloxicam will be marketed under the name Mobic by Boehringer Ingelheim Pharmaceuticals and Abbott Laboratories and is expected to be available in early May. The wholesale price is expected to be \$1.98 per tablet and dosage is once a day.

Mobic is the third new arthritis drug approved in the last two years, joining Celebrex and Vioxx.

Millions of people depend on aspirin, ibuprofen, naproxen and other pills to relieve pain. But these can cause ulcers,

stomach bleeding and other side effects, especially in long-term users. In clinical trials Mobic had a low instance of gastrointestinal side effects, the manufacturer said.

## SENIOR EXERCISE

By Lotte Sutton, exerciser

Monday, Wednesday and Friday at 9:00 am is a program designed for people over 50 years of age.

It is called Senior Shape Up and consists of 15 minutes chair, and 15 minutes of standup exercise. It is done to an audio tape, and is not strenuous, but is designed to strengthen muscles. We started this program in November 1986, and it has been well attended.

At this time, I want to thank Jan Smith who has covered for me over the years, when I was unable to be there. She was there for us. Thank you, Jan!

## NEW ADDRESS FOR WATER PAYMENTS

Mail Water Payments to:

FLE

P.O. Box 120188

Ft. Lauderdale, FL 33312-0004

Our office will not accept water payments

## IN THIS ISSUE

- PG. 1 Management News, Senior Exercise  
FDA Approves New Arthritis Drug
- PG. 2 Thank You's, Visitors, Cribbage,  
Gardening, Pool Room
- PG. 3 Beautification Committee,  
Calendar of Events
- PG. 4 Birthdays & Anniversaries
- PG. 5 Memorials, Food, Safety Tips,  
Golf, Reminders
- PG. 6 Classifieds, New Staff,  
Emergency Numbers