

ORIGINAL

BEFORE THE
FLORIDA PUBLIC SERVICE COMMISSION

REBUTTAL TESTIMONY OF
JEFFREY KING

ON BEHALF OF

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.
AND
MCI WORLDCOM, INC.

Docket No. 990649-TP

July 31, 2000

DOCUMENT NUMBER-DATE

09156 JUL 31 8

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REBUTTAL TESTIMONY OF
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ON BEHALF OF
AT&T COMMUNICATIONS OF THE SOUTHERN STATES,
INC. AND
MCI WORLDCOM, INC.
DOCKET NO: 990649-TP

Q. PLEASE STATE YOUR NAME, BUSINESS ADDRESS AND TITLE.

A. My name is Jeffrey King and my business address is 1200 Peachtree Street, N.E., Atlanta, Georgia 30309. I am employed by AT&T as a District Manager in the Local Services & Access Management organization.

Q. BRIEFLY OUTLINE YOUR EDUCATIONAL BACKGROUND AND BUSINESS EXPERIENCE IN THE TELECOMMUNICATIONS INDUSTRY.

A. I received a Bachelor of Arts degree in Business Administration with a concentration in Industrial Administration from the University of Kentucky, Lexington, KY, in 1983. I joined AT&T's Access Information Management organization in April of 1986 developing and testing the ordering and inventory Access Capacity Management System (ACMS) for electronically

1 interfacing High Capacity access orders with incumbent local
2 exchange carriers (ILECs). I worked closely with the Ordering &
3 Billing Forum (OBF) to insure industry standard specifications
4 were implemented and enforced by quality control edits to
5 maintain the integrity of the data. I joined the Integrated Access
6 Planning and Implementation organization in August of 1990 and
7 performed the national ACMS User Representative role for
8 implementing Business Unit requirements, enhancements,
9 Methods & Procedures, and training. This work function also
10 required subject matter expertise of the processes to plan,
11 provision and utilize special access circuits and facilities in order
12 to optimize the effectiveness of AT&T's operational support
13 systems (OSS) to manage these processes. I joined the Access
14 Management organization in December of 1992 and managed
15 customer/supplier relations on Interstate access price issues,
16 including access charge impacts and tariff, terms and conditions
17 analysis, with BellSouth Telecommunications, Inc. and Sprint
18 LTD. In addition, my responsibilities included ILEC cost study
19 analysis.

20 I began supporting AT&T's efforts to enter the local
21 services market with the implementation of the
22 Telecommunications Act of 1996. In particular, I support
23 AT&T's efforts to obtain cost-based non-recurring rates for

1 AT&T's requests of unbundled network elements (UNEs) from
2 ILECs by analyzing ILEC non-recurring cost studies and utilizing
3 the AT&T/MCI Non-Recurring Cost Model. I also interface with
4 subject matter experts ("SMEs") on the efficient processes and
5 practices of ordering and provisioning UNEs based on a least-
6 cost, forward looking telecommunications infrastructure. My
7 organization also supports the cost models, such as the HAI
8 Model, to develop the recurring costs (i.e., capital expenditure) to
9 efficiently support the telecommunications infrastructure.

10 Since July 1998 my additional responsibilities include
11 analyzing ILEC costs and recommending all cost-based prices
12 charged by ILECs. My responsibilities also include managing
13 access charges paid by AT&T to ILECs in the nine state
14 BellSouth territory. Specifically, I advocate cost-based rates for
15 access to the ILECs' networks for the purpose of originating and
16 terminating local and toll traffic. Indeed, UNEs comprise the
17 same elements of the telecommunications network as offered by
18 BellSouth, and other ILECs, for access services.

19
20 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?**

21 A. On behalf of AT&T and MCI WorldCom, Inc. I am presenting in
22 Exhibits JAK-1 and JAK-2 a total summary of the Unbundled
23 Network Element (UNE) recurring and non-recurring rates

1 recommended for interconnection with BellSouth and GTE. I am
2 also testifying on the necessary modifications to the cost models
3 of BellSouth and GTE in order to produce competitively efficient
4 non-recurring rates.

5 **Q. HOW IS YOUR TESTIMONY STRUCTURED?**

6 A. I address the following subjects:

7 RECOMMENDED UNE RATES FOR BELLSOUTH AND
8 GTE4
9 COST MODELS5
10 COST MODEL ASSUMPTIONS.....6
11 NON-RECURRING COSTS.....9

12

RECOMMENDED UNE RATES FOR BELLSOUTH AND GTE

13

14 **Q. WHAT RECURRING AND NON-RECURRING RATES**
15 **(INCLUDING DEAVERAGED RECURRING LOOP**
16 **RATES WHERE APPROPRIATE) SHOULD BELLSOUTH**
17 **AND GTE BE PERMITTED TO CHARGE?**

18 A. Exhibit JAK-1 contains a summary of the recurring and non-
19 recurring rates determined to better represent the ceiling for rates
20 that BellSouth should be permitted to charge Alternative Local
21 Exchange Carriers (ALECs) for the purpose of interconnecting
22 and providing competitive communication services to over 6.8M
23 Florida access lines. Likewise, Exhibit JAK-2 contains the GTE

1 summary rate recommendation in order to interconnect to over
2 approximately 2 million additional Florida access lines.

3 **COST MODELS**

4 **Q. WHAT COSTING MODEL WAS USED TO DEVELOP**
5 **THE RECURRING AND NON-RECURRING RATES**
6 **THAT AT&T AND MCIWORLDCOM ARE PROPOSING**
7 **IN THIS PROCEEDING FOR BELLSOUTH?**

8 A. AT&T and MCI WorldCom have chosen to use BellSouth's cost
9 model to develop the UNE rates, including UNE combination
10 rates, in this proceeding. Specifically I rely on the BellSouth
11 Cost Calculator Version 2.3 filed by BellSouth in Docket No.
12 990649-TP and necessary modifications to the inputs and
13 operation of that model.

14
15 **Q. WHAT COSTING MODEL WAS USED TO DEVELOP**
16 **THE RECURRING AND NON-RECURRING RATES**
17 **THAT AT&T AND MCIWORLDCOM ARE PROPOSING**
18 **IN THIS PROCEEDING FOR GTE?**

19 A. AT&T and MCI Worldcom have chosen to use GTE's cost model
20 to develop the recurring UNE rates, including UNE combination
21 rates, in this proceeding. Specifically I rely on the GTE
22 Integrated Cost Model (ICM) Version 4.1B filed by GTE in
23 Docket No. 990649-TP and the necessary modifications to the

1 inputs and operation of that model. GTE, however, has not
2 provided cost studies for some UNEs being requested by ALECs.
3 I am therefore recommending that the BellSouth rates for those
4 UNEs (such as Unbundled Network Terminating Wire and
5 Intrabuilding Network Cable) be adopted by this Commission
6 until GTE can furnish company-specific evidence and cost
7 models to support rates for those elements. Exhibit JAK-2 has
8 been marked to identify those UNEs that contain an AT&T and
9 MCI WorldCom rate proposal and for which GTE has not offered
10 a proposal at all at this time. Further, the non-recurring rates I
11 have proposed for GTE have been developed in the similar
12 fashion as those recommended for BellSouth.

13

COST MODEL ASSUMPTIONS

14

15 **Q. PLEASE DESCRIBE THE BASIS FOR THE**
16 **RECOMMENDED CHANGES MADE TO BELLSOUTH'S**
17 **COST MODEL?**

18 **A.** Changes to BellSouth's cost studies are necessary in order to
19 conform to non-discriminatory costing principles and efficient
20 provisioning of the affected UNEs. I rely on a number of Subject
21 Matter Experts (SMEs). The principal SMEs have also filed
22 testimony in this proceeding:

- 1 • Witness Brian Pitkin analyzed the BellSouth
2 Telecommunications Loop Model[®] (“BSTLM”) and the
3 BellSouth Cost Calculator[®] (“BSCC”). This is the first cost
4 proceeding in which BellSouth has introduced this study and,
5 as such, required extensive review. Many of the model’s
6 modifications are already under consideration for future
7 BellSouth releases.
- 8 • Witness John Donovan provides technical support for least-
9 cost forward-looking network investment and design choices
10 of the telecommunications infrastructure, including the
11 capabilities of this network to be efficiently provisioned.
- 12 • Witness Cathy Pitts provides technical support on switching
13 costs.
- 14 • Witness Dr. Brenda Kahn addresses sub-loop UNEs. In
15 particular, she analyzes efficient access to multi-dwelling
16 units.
- 17 • Witness Greg Darnell addresses BellSouth’s shared and
18 common costs, as well as the development of expense and
19 plant-specific cost factors. In addition, I am applying the
20 weightings sponsored by witness Darnell for the deaveraging
21 of BellSouth and GTE’s recurring loop rates.
- 22 • Witness John Hirshleifer is recommending the cost of capital
23 input data.

- 1 • Witness Mike Majoros is recommending the depreciation
2 input data.
- 3 • Witness Roger Riggert provides technical support and lead
4 responsibility to analyze and recommend modifications to
5 GTE's ICM to conform with forward-looking least-cost
6 principles.

7

8 **Q. PLEASE DESCRIBE THE RECOMMENDED CHANGES**
9 **MADE TO BELLSOUTH AND GTE'S RESPECTIVE**
10 **COST MODEL INPUTS AND ASSUMPTIONS?**

11 A. In addition to the non-recurring analysis I discuss later, I
12 recommend that you take note of the testimony filed by the
13 witnesses previously mentioned to obtain greater detail of
14 necessary cost model modifications and the sound logic for these
15 modifications. Exhibits JAK-1 and JAK-2 contain the total
16 results of the proposed modifications. An electronic copy of
17 BellSouth and GTE's modified cost models and the input files
18 that were utilized to develop the recommended UNE rates are
19 attached as Exhibits JAK-4 (BellSouth) and JAK-5 (GTE)
20 respectively. Underlying themes include:

- 21 • Least-cost engineering design, including investment choices;
- 22 • Forward-looking, yet currently available and deployed,
23 technology; and

- 1 • Non-discriminatory, including competitive efficiencies such
2 as direct access to OSS and removal of workgroups and
3 activities that the ILECs' own retail operations do not
4 experience. In other words, ALECs must only incur costs
5 which the ILEC would incur using a forward looking network
6 architecture and efficient OSS or else the ALEC is burdened
7 with an excessive barrier to entry and the ILEC has no
8 incentive to become efficient
9

10 **NON-RECURRING COSTS**

11 **Q. HOW DO NON-RECURRING RATES DIFFER FROM** 12 **RECURRING RATES?**

13 A. Non-recurring cost activities are those that only benefit the
14 ALEC requesting the elements. If the activity being performed is
15 a one-time activity, but has the potential to benefit future users of
16 a particular telecommunications facility, the costs of the activity
17 should be characterized as recurring. The cost of constructing a
18 loop is one such example. Proper allocation of one-time costs is
19 particularly important in a competitive environment where more
20 than one local exchange access carrier (including the Incumbent
21 LEC, Alternative LEC or Data LEC) may use a particular facility
22 at different points in that facility's lifetime. If all the forward-
23 looking costs of a one-time activity benefiting multiple users are

1 borne by the first telecommunications provider to use the facility,
2 then obviously the first user will be forced to pay more than its
3 fair share while subsequent users get a free ride.

4 Recurring rates recover the cost, including shared and
5 common cost, of the investment and expense necessary to install
6 and maintain a quality telecommunications network. These costs
7 are then capitalized and appropriately taxed to earn a competitive
8 return on the investment in order to derive the chargeable rates.

9

10 **Q. HOW ARE NON-RECURRING RATES DEVELOPED?**

11 A. The theory behind the development of a non-recurring cost model
12 is fairly simple. First, it is necessary to identify the non-recurring
13 actions required to provision unbundled network elements to
14 ALECs. Second, it is necessary to break down each action into
15 the detailed work activities that comprise each action, and
16 determine both the time necessary to complete these activities
17 and the associated labor rates. Finally, it is necessary to
18 determine, for each action, the probability that a particular work
19 activity will be required to provide the action.

20 The non-recurring cost of a particular action, then, is
21 simply the sum of the costs of each of the necessary work
22 activities, calculated as the product of (1) the required time, (2)

1 the labor rate, and (3) the probability of occurrence of each work
2 activity.

3

4 **Q. ARE THE NON-RECURRING COSTS FOR BELLSOUTH**
5 **AND GTE THE SAME?**

6 A. The non-recurring costs to efficiently provision UNEs are not
7 exactly the same for both BellSouth and GTE, but very similar.
8 Non-recurring costs are the efficient, one-time costs associated
9 with establishing, disconnecting or rearranging unbundled
10 network elements purchased from an ILEC at the request of an
11 ALEC. The non-recurring cost components are (1) the required
12 time to perform a particular task, (2) the labor rate for each
13 affected work group that may perform tasks, and (3) the
14 probability of occurrence that each work activity is required on
15 any particular UNE provisioning order.

16 On average, manual worktimes should not differ
17 significantly between companies assuming efficient Operational
18 Support Systems (OSS) are in place. Probability of occurrence
19 for manual activities is mainly driven by two factors: (1) OSS
20 fallout and manual intervention and (2) additional work
21 associated with copper plant technology versus fiber plant
22 technology. Since GTE and BellSouth should be equally
23 efficient, OSS fallout is not a cost difference variable. Based on

1 the analysis performed on GTE's ICM model, less copper plant
2 would be placed in GTE's network, therefore GTE's probability
3 of copper technology-related manual work activities is less than
4 BellSouth would experience. Labor rates, however, are based on
5 union contracts but, based on a cursory review, GTE's labor rates
6 are generally slightly lower than BellSouth's.

7 Therefore, using BellSouth's NRCs as surrogates for GTE
8 provide a conservative estimate for permissive non-recurring
9 rates charged by GTE.

10

11 **Q. PLEASE DESCRIBE THE RECOMMENDED CHANGES**
12 **MADE TO BELLSOUTH'S NON-RECURRING COST**
13 **STUDIES?**

14 A. Exhibit JAK-3 displays the NRC input worksheets that were
15 modified. The affected worksheets also document the
16 assumptions used to adjust each cost study.

17 I have eliminated costs that have no justification in a
18 forward-looking network architecture and efficient provisioning
19 process. For example, BellSouth introduces unnecessary
20 workgroups and costs in the ALEC provisioning process, which
21 BellSouth's own retail operations do not incur. Such workgroups
22 as the Local Customer Service Center (LCSC) and the UNE
23 Center (UNEC)/Access Customer Advocate Center (ACAC) are

1 intermediary work groups not intended for efficient operations.
2 In other words, these workgroups are the middlemen.

3 I adjusted work times for certain work group activities.
4 Most of these changes entail consistent application of work times
5 between individual UNE studies covering similar work routines.

6 Fiber technology and the intelligent digital and optical
7 support equipment also provide for remote electronic access and
8 mechanized efficiencies for installing, disconnecting and re-
9 arranging UNE and UNE combinations. BellSouth has assumed
10 100% manual work by a host of work centers. For those work
11 groups that should be involved if an electronic mechanized order
12 were to "fall-out" of the provisioning process, I have assumed
13 BellSouth's affected work centers will be manually involved 10%
14 of the time.

15 Activities associated with manual assistance due to errors
16 in the network management systems and databases (Operational
17 Support Systems) are examples of activities that do not benefit
18 the customer. This is because efficiently managed systems do
19 not experience these errors. Most, if not all fallout from the OSS
20 is a result of mismatching data from one system to the other.
21 Maintaining the accuracy of these databases is a function of
22 normal day to day maintenance and is recovered through
23 recurring costs. Poorly maintained systems results in higher

1 recurring costs. Such manual activities are a function of
2 embedded inefficiencies, and result in costs for which ALECs
3 should not compensate an ILEC. Viewed another way, the
4 customer (ALEC) did not cause the error, they caused the ILEC
5 to discover the error and, therefore, should not be penalized
6 through additional charges.

7

8 **Q. DO YOU HAVE ANY ADDITIONAL CONCERNS WITH**
9 **THE GENERAL OPERATION OF EITHER THE**
10 **BELLSOUTH OR GTE SPONSORED COST MODELS?**

11 A. Yes. In particular, BellSouth's cost model is not user friendly.
12 The Loop study requires hours and hours of CPU time to perform
13 its computations, not to mention the requirement of upgraded
14 state-of-the-art computer technology and software. Many
15 computations were found to be in error. Such errors range from
16 incorrect cell references to non-existent study references to hard
17 coding of input data to prevent proper sensitivity analysis. The
18 other rebuttal witnesses to this proceeding also point to input
19 assumption changes in order to account for network design and
20 technology mix flaws. My point is that the AT&T and MCI
21 WorldCom recurring and non-recurring rate proposals should
22 serve as a ceiling for rates because further investigation of the

1 model with all so-called fixes could very well produce lower
2 rates and enhance the *viability of competition*.

3

4 **Q. WHAT IS THE AT&T AND MCI WORLDCOM RATE**
5 **PROPOSAL FOR THOSE UNES THAT HAVE NOT BEEN**
6 **PRESENTED BY GTE BUT WHICH HAVE BEEN**
7 **REQUESTED BY ALECS?**

8 A. Like the Unbundled Network Terminating Wire UNE mentioned
9 previously, AT&T and MCI WorldCom are proposing that the
10 BST equivalent rate be adopted until GTE provides its own
11 forward-looking cost study(s).

12

13 **Q. DOES THIS CONCLUDE YOUR TESTIMONY?**

14 A. Yes.

BellSouth Cost Calculator 2.3 - Element Summary Report Comparison of BellSouth and AT&T/MCI WorldCom Proposed Rates															
Study Name: Florida Docket No 990649-TP															
State: Florida															
		BellSouth Proposed						AT&T & MCI WorldCom Proposed							
Cost Element	Description	Recurring	Non recurring	Non-Recurring		Recurring	Non recurring	Non-Recurring							
				First	Additional			Initial	Subsequent	First	Additional	Initial	Subsequent		
71	Zone 4					\$8.78									
72	Zone 5					\$12.89									
73	Zone 6					\$20.39									
74	A.2.23 Sub-Loop - Per 2-Wire Analog Voice Grade Loop SL2 / Feeder Only - Disconnect Only			\$114.56	\$21.01			\$35.19	\$8.93						
75	A.2.24 Sub-Loop - Per 4-Wire Analog Voice Grade Loop / Feeder Only	\$29.29		\$238.60	\$147.73	\$10.06		\$50.00	\$24.81						
76	Zone 1	\$22.49				\$6.72									
77	Zone 2	\$26.16				\$9.40									
78	Zone 3	\$43.58				\$11.60									
79	Zone 4					\$17.80									
80	Zone 5					\$26.13									
81	Zone 6					\$41.36									
82	A.2.24 Sub-Loop - Per 4-Wire Analog Voice Grade Loop / Feeder Only - Disconnect Only			\$129.84	\$25.27			\$41.98	\$15.19						
83	A.2.25 Sub-Loop - Per 2-Wire ISDN Digital Grade Loop / Feeder Only	\$23.13		\$198.07	\$100.67	\$12.60		\$44.38	\$19.32						
84	Zone 1	\$22.29				\$8.42									
85	Zone 2	\$25.23				\$11.78									
86	Zone 3	\$28.71				\$14.52									
87	Zone 4					\$22.29									
88	Zone 5					\$32.73									
89	Zone 6					\$51.80									
90	A.2.25 Sub-Loop - Per 2-Wire ISDN Digital Grade Loop / Feeder Only - Disconnect Only			\$114.56	\$21.01			\$34.87	\$8.76						
91	A.2.29 Sub-Loop - Per 4-Wire 56 or 64 Kbps Digital Grade Loop / Feeder Only	\$28.47		\$227.10	\$136.22	\$12.62		\$50.75	\$25.40						
92	Zone 1	\$25.34				\$8.43									
93	Zone 2	\$29.48				\$11.80									
94	Zone 3	\$30.50				\$14.55									
95	Zone 4					\$22.33									
96	Zone 5					\$32.78									
97	Zone 6					\$51.89									
98	A.2.29 Sub-Loop - Per 4-Wire 56 or 64 Kbps Digital Grade Loop / Feeder Only - Disconnect Only			\$129.84	\$25.27			\$42.58	\$15.57						
99	A.2.30 Sub-Loop - Per 2-Wire Copper Loop Short / Feeder Only	\$10.31		\$174.33	\$91.17	\$2.63		\$50.03	\$23.69						
100	Zone 1	\$10.91				\$1.76									
101	Zone 2	\$9.68				\$2.46									
102	Zone 3	\$7.75				\$3.03									
103	Zone 4					\$4.65									
104	Zone 5					\$6.83									
105	Zone 6					\$10.81									
106	A.2.30 Sub-Loop - Per 2-Wire Copper Loop Short / Feeder Only - Disconnect Only			\$114.56	\$21.01			\$38.75	\$10.87						
107	A.2.32 Sub-Loop - Per 4-Wire Copper Loop Short / Feeder Only	\$22.40		\$216.74	\$135.71	\$5.48		\$56.30	\$29.66						
108	Zone 1	\$22.68				\$3.66									
109	Zone 2	\$20.36				\$5.12									
110	Zone 3	\$18.58				\$6.32									
111	Zone 4					\$9.70									
112	Zone 5					\$14.24									
113	Zone 6					\$22.53									
114	A.2.32 Sub-Loop - Per 4-Wire Copper Loop Short / Feeder Only - Disconnect Only			\$129.84	\$25.27			\$46.94	\$18.49						
115	A.2.40 Sub-Loop - Per 2-Wire Copper Loop Short / Distribution Only	\$9.03		\$138.07	\$60.20	\$1.88		\$28.14	\$10.10						
116	Zone 1	\$7.95				\$1.26									
117	Zone 2	\$10.38				\$1.76									
118	Zone 3	\$12.55				\$2.17									
119	Zone 4					\$3.33									
120	Zone 5					\$4.88									
121	Zone 6					\$7.73									
122	A.2.40 Sub-Loop - Per 2-Wire Copper Loop Short / Distribution Only - Disconnect Only			\$99.26	\$13.18			\$25.86	\$5.01						
123	A.2.42 Sub-Loop - Per 4-Wire Copper Loop Short / Distribution Only	\$8.97		\$176.17	\$85.67	\$1.94		\$31.02	\$12.99						
124	Zone 1	\$6.39				\$1.30									
125	Zone 2	\$10.99				\$1.81									
126	Zone 3	\$18.70				\$2.24									
127	Zone 4					\$3.43									
128	Zone 5					\$5.04									
129	Zone 6					\$7.98									
130	A.2.42 Sub-Loop - Per 4-Wire Copper Loop Short / Distribution Only - Disconnect Only			\$120.03	\$17.28			\$29.80	\$8.51						
131	A.2.44 Network Interface Device (NID) - 2 line			\$95.24	\$57.67			\$81.60	\$47.17						
132	A.2.45 Network Interface Device (NID) - 6 line			\$137.82	\$100.25			\$104.28	\$69.85						

		BellSouth Cost Calculator 2.3 - Element Summary Report Comparison of BellSouth and AT&T/MCI WorldCom Proposed Rates													
		BellSouth Proposed						AT&T & MCI WorldCom Proposed							
Cost Element	Description	Recurring	Non recurring	Non-Recurring			Recurring	Non recurring	Non-Recurring						
				First	Additional	Initial			Subsequent	First	Additional	Initial	Subsequent		
134	A.3	LOOP CHANNELIZATION AND CO INTERFACE (INSIDE CO)													
135	A.3.12	\$474.24		\$656.15			\$164.18								
136	A.3.13	\$56.38		\$273.40			\$42.44								
137	A.3.14	\$514.16		\$656.15			\$194.24								
138	A.3.15	\$95.01		\$273.40			\$71.51								
139	A.3.16	\$5.32		\$127.60	\$92.89		\$4.00			\$19.72	\$15.34				
140	A.3.16			\$31.35	\$8.78					\$4.35	\$4.35				
141	A.3.17	\$2.11		\$21.24	\$21.13		\$1.59			\$17.46	\$13.69				
142	A.3.17			\$10.07	\$10.01					\$4.35	\$4.35				
143	A.3.18	\$8.44		\$21.24	\$21.13		\$6.35			\$17.46	\$13.69				
144	A.3.18			\$10.07	\$10.01					\$4.35	\$4.35				
145	A.3.19	\$12.55		\$21.24	\$21.13		\$9.45			\$17.46	\$13.69				
146	A.3.19			\$10.07	\$10.01					\$4.35	\$4.35				
147	A.3.20	\$7.49		\$21.24	\$21.13		\$5.63			\$17.46	\$13.69				
148	A.3.20			\$10.07	\$10.01					\$4.35	\$4.35				
149	A.3.21	\$36.59		\$21.24	\$21.13		\$27.54			\$17.46	\$13.69				
150	A.3.21			\$10.07	\$10.01					\$4.35	\$4.35				
151	A.3.22	\$11.09		\$21.24	\$21.13		\$8.35			\$17.46	\$13.69				
152	A.3.22			\$10.07	\$10.01					\$4.35	\$4.35				
154	A.4	4-WIRE ANALOG VOICE GRADE LOOP													
155	A.4.1	\$31.02		\$279.73	\$197.11		\$11.83			\$17.59	\$9.89				
156		\$28.95					\$7.90								
157		\$40.11					\$11.06								
158		\$68.90					\$13.64								
159							\$20.93								
160							\$30.73								
161							\$48.64								
162	A.4.1			\$124.30	\$19.73					\$4.10	\$2.73				
164	A.5	2-WIRE ISDN DIGITAL GRADE LOOP													
165	A.5.1	\$29.80		\$220.42	\$123.02		\$13.81			\$22.58	\$13.79				
166		\$28.07					\$9.22								
167		\$34.28					\$12.91								
168		\$37.48					\$15.92								
169							\$24.43								
170							\$35.88								
171							\$56.78								
172	A.5.1			\$109.13	\$15.58					\$7.78	\$5.18				
174	A.6	2-WIRE ASYMMETRICAL DIGITAL SUBSCRIBER LINE (ADSL) COMPATIBLE LOOP													
175	A.6.1	\$18.13		\$302.26	\$194.26		\$4.12			\$20.64	\$12.00				
176		\$17.66					\$2.75								
177		\$18.87					\$3.85								
178		\$19.08					\$4.75								
179							\$7.29								
180							\$10.70								
181							\$16.94								
182	A.6.1			\$155.44	\$35.51					\$5.70	\$3.11				
184	A.7	2-WIRE HIGH BIT RATE DIGITAL SUBSCRIBER LINE (HDSL) COMPATIBLE LOOP													
185	A.7.1	\$14.17		\$319.72	\$211.72		\$3.61			\$20.64	\$12.00				
186		\$13.84					\$2.41								
187		\$14.57					\$3.37								
188		\$15.05					\$4.16								
189							\$6.39								
190							\$9.38								
191							\$14.84								
192	A.7.1			\$155.44	\$35.51					\$5.70	\$3.11				
194	A.8	4-WIRE HIGH BIT RATE DIGITAL SUBSCRIBER LINE (HDSL) COMPATIBLE LOOP													

BellSouth Cost Calculator 2.3 - Element Summary Report Comparison of BellSouth and AT&T/MCI WorldCom Proposed Rates															
Cost Element	Description	BellSouth Proposed					AT&T & MCI WorldCom Proposed								
		Recurring	Non recurring	Non-Recurring			Recurring	Non recurring	Non-Recurring						
				First	Additional	Initial			Subsequent	First	Additional	Initial	Subsequent		
287	A.13.1 2-Wire Copper Loop - short	\$18.13		\$300.38	\$192.38					\$4.12		\$26.43	\$16.27		
256	Zone 1	\$17.66								\$2.75					
259	Zone 2	\$18.87								\$3.85					
260	Zone 3	\$19.08								\$4.75					
261	Zone 4									\$7.29					
262	Zone 5									\$10.70					
263	Zone 6									\$16.94					
264	A.13.1 2-Wire Copper Loop - short - Disconnect Only			\$155.44	\$35.51							\$9.58	\$5.23		
265	A.13.7 2-Wire Copper Loop - long	\$52.66		\$192.33	\$109.17					\$8.29		\$24.65	\$11.84		
266	Zone 1	\$48.24								\$5.54					
267	Zone 2	\$57.24								\$7.75					
268	Zone 3	\$72.33								\$9.58					
269	Zone 4									\$14.67					
270	Zone 5									\$21.54					
271	Zone 6									\$34.08					
272	A.13.7 2-Wire Copper Loop - long - Disconnect Only			\$155.44	\$35.51							\$36.62	\$18.75		
273															
274	A.14 4-WIRE COPPER LOOP														
275	A.14.1 4-Wire Copper Loop - short	\$27.41		\$355.69	\$239.97					\$6.96		\$29.45	\$19.26		
276	Zone 1	\$27.12								\$4.65					
277	Zone 2	\$29.35								\$6.51					
278	Zone 3	\$35.11								\$8.02					
279	Zone 4									\$12.31					
280	Zone 5									\$18.08					
281	Zone 6									\$28.62					
282	A.14.1 4-Wire Copper Loop - short - Disconnect Only			\$171.55	\$40.07							\$13.33	\$8.89		
283	A.14.7 4-Wire Copper Loop - long	\$90.39		\$247.63	\$156.76					\$14.80		\$27.67	\$18.93		
284	Zone 1	\$77.45								\$9.75					
285	Zone 2	\$128.11								\$13.65					
286	Zone 3	\$150.72								\$16.83					
287	Zone 4									\$25.83					
288	Zone 5									\$37.93					
289	Zone 6									\$60.03					
290	A.14.7 4-Wire Copper Loop - long - Disconnect Only			\$171.55	\$40.07							\$13.33	\$8.89		
291															
292	A.15 UNBUNDLED NETWORK TERMINATING WIRE (NTW)														
293	A.15.1 Unbundled Network Terminating Wire (NTW) per Pair	\$0.4591	\$60.93							\$0.1762		\$0.4316			
294															
295	A.16 HIGH CAPACITY UNBUNDLED LOCAL LOOP														
296	A.16.1 High Capacity Unbundled Local Loop - DS3 - Facility Termination	\$407.58		\$910.45	\$532.19					\$244.72		\$49.36	\$37.90		
297	A.16.1 High Capacity Unbundled Local Loop - DS3 - Facility Termination - Disconnect Only			\$223.20	\$156.12							\$18.18	\$9.70		
298	A.16.2 High Capacity Unbundled Local Loop - DS3 - Per Mile	\$11.97								\$4.19					
299	A.16.4 High Capacity Unbundled Local Loop - OC3 - Facility Termination	\$651.40		\$974.02	\$412.05					\$422.09		\$33.90	\$29.76		
300	A.16.4 High Capacity Unbundled Local Loop - OC3 - Facility Termination - Disconnect Only			\$112.44	\$109.19							\$5.00	\$5.00		
301	A.16.5 High Capacity Unbundled Local Loop - OC3 - Per Mile	\$9.08								\$3.18					
302	A.16.7 High Capacity Unbundled Local Loop - OC12 - Facility Termination	\$2,068		\$1,193	\$412.05					\$1,323		\$33.90	\$29.76		
303	A.16.7 High Capacity Unbundled Local Loop - OC12 - Facility Termination - Disconnect Only			\$112.44	\$109.19							\$5.00	\$5.00		
304	A.16.8 High Capacity Unbundled Local Loop - OC12 - Per Mile	\$11.18								\$3.91					
305	A.16.10 High Capacity Unbundled Local Loop - OC48 - Facility Termination	\$1,699		\$1,193	\$412.05					\$992.75		\$1,196	\$413.06		
306	A.16.10 High Capacity Unbundled Local Loop - OC48 - Facility Termination - Disconnect Only			\$112.44	\$109.19							\$112.71	\$109.45		
307	A.16.11 High Capacity Unbundled Local Loop - OC48 - Per Mile	\$36.67								\$12.84					
308	A.16.13 High Capacity Unbundled Local Loop - OC48 - Interface OC12 on OC48	\$592.09		\$547.98	\$314.49					\$416.95		\$549.32	\$315.26		
309	A.16.13 High Capacity Unbundled Local Loop - OC48 - Interface OC12 on OC48 - Disconnect Only			\$112.44	\$109.19							\$112.71	\$109.45		
310	A.16.15 High Capacity Unbundled Local Loop - STS-1 - Facility Termination	\$449.40		\$910.45	\$532.19					\$277.98		\$49.36	\$37.90		
311	A.16.15 High Capacity Unbundled Local Loop - STS-1 - Facility Termination - Disconnect Only			\$223.20	\$156.12							\$18.18	\$9.70		
312	A.16.16 High Capacity Unbundled Local Loop - STS-1 - Per Mile	\$11.97								\$4.19					
313															
314	A.17 LOOP CONDITIONING														
315	A.17.1 Unbundled Loop Modification - Load Coil / Equipment Removal - short		\$70.68								\$0				
316	A.17.2 Unbundled Loop Modification - Load Coil / Equipment Removal - long - First and Additional			\$772.31	\$23.96							\$0	\$0		
317	A.17.3 Unbundled Loop Modification - Bridged Tap Removal		\$82.06								\$0				
318	A.17.4 Unbundled Loop Modification - Additive			\$120.98	\$120.98							\$121.27	\$121.27		

BellSouth Cost Calculator 2.3 - Element Summary Report Comparison of BellSouth and AT&T/MCI WorldCom Proposed Rates																													
A		B		C		D		E		F		G		H		I		J		K		L		M		N		O	
3 Study Name:		Florida Docket No 990649-TP																											
4 State:		Florida																											
5		BellSouth Proposed										AT&T & MCI WorldCom Proposed																	
6				Recurring		Non recurring		Non-Recurring				Recurring		Non recurring		Non-Recurring													
7 Cost Element		Description						First		Additional		Initial		Subsequent						First		Additional		Initial		Subsequent			
8																													
399																													
320 A.18		MULTIPLEXERS																											
321 A.18.1		Channelization - Channel System DS1 to DS0		\$154.74		\$183.57		\$126.16						\$40.68		\$19.79		\$17.33											
322 A.18.1		Channelization - Channel System DS1 to DS0 - Disconnect Only				\$19.68		\$18.29								\$4.36		\$4.36											
323 A.18.2		Interface Unit - Interface DS1 to DS0 - OCU-DP Card		\$2.22		\$13.26		\$9.50						\$1.08		\$11.50		\$7.73											
324 A.18.3		Interface Unit - Interface DS1 to DS0 - BRITE Card		\$3.86		\$13.26		\$9.50						\$2.32		\$11.50		\$7.73											
325 A.18.4		Interface Unit - Interface DS1 to DS0 - Voice Grade Card		\$1.46		\$13.26		\$9.50						\$0.5084		\$11.50		\$7.73											
326 A.18.5		Channelization - Channel System DS3 to DS1		\$222.61		\$359.20		\$299.24						\$68.32		\$19.30		\$15.34											
327 A.18.5		Channelization - Channel System DS3 to DS1 - Disconnect Only				\$189.04		\$186.37								\$4.36		\$4.36											
328 A.18.6		Interface Unit - Interface DS3 to DS1		\$14.51		\$13.26		\$9.50						\$6.11		\$11.50		\$7.73											
329																													
330 A.19		LOOP TESTING BEYOND VOICE GRADE																											
331 A.19.1		Loop Testing Beyond VG - Basic per 1/2 hour								\$125.81		\$55.17				\$0		\$0											
332 A.19.2		Loop Testing Beyond VG - Overtime per 1/2 hour								\$164.62		\$72.36				\$0		\$0											
333 A.19.3		Loop Testing Beyond VG - Premium per 1/2 hour								\$203.42		\$89.55				\$0		\$0											
334																													
335 B.0		UNBUNDLED LOCAL EXCHANGE PORTS AND FEATURES																											
336																													
337 B.1		EXCHANGE PORTS																											
338 B.1.1		Exchange Ports - 2-Wire Analog Line Port (Res., Bus., Centrex, Coin)		\$1.63		\$4.79		\$4.58																					
339 B.1.1		Exchange Ports - 2-Wire Analog Line Port (Res., Bus., Centrex, Coin) - Disconnect Only				\$2.79		\$2.61						\$0.6527		\$4.80		\$4.59											
340 B.1.2		Exchange Ports - 4-Wire Analog Voice Grade Port		\$8.81		\$4.79		\$4.58								\$2.79		\$2.61											
341 B.1.2		Exchange Ports - 4-Wire Analog Voice Grade Port - Disconnect Only				\$2.64		\$2.66						\$8.05		\$4.80		\$4.59											
342 B.1.3		Exchange Ports - 2-Wire DID Port		\$9.60		\$249.83		\$37.79								\$2.85		\$2.67											
343 B.1.3		Exchange Ports - 2-Wire DID Port - Disconnect Only				\$114.17		\$9.04						\$3.58		\$250.44		\$37.88											
344 B.1.4		Exchange Ports - DDITS Port		\$63.85		\$416.61		\$192.94								\$114.45		\$9.06											
345 B.1.4		Exchange Ports - DDITS Port - Disconnect Only				\$138.36		\$138.36						\$24.48		\$417.63		\$193.41											
346 B.1.5		Exchange Ports - 2-Wire ISDN Port		\$9.54		\$156.00		\$106.83								\$138.70		\$138.70											
347 B.1.5		Exchange Ports - 2-Wire ISDN Port - Disconnect Only				\$99.78		\$22.42						\$3.64		\$156.38		\$107.10											
348 B.1.6		Exchange Ports - 4-Wire ISDN DS1 Port		\$96.34		\$420.23		\$204.77								\$100.02		\$22.47											
349 B.1.6		Exchange Ports - 4-Wire ISDN DS1 Port - Disconnect Only				\$150.92		\$38.23						\$37.17		\$421.25		\$205.27											
350 B.1.7		Exchange Ports - 2-Wire Analog Line Port (PBX)		\$1.63		\$63.05		\$29.93								\$151.29		\$38.32											
351 B.1.7		Exchange Ports - 2-Wire Analog Line Port (PBX) - Disconnect Only				\$26.57		\$1.70						\$0.6527		\$63.20		\$30.01											
352																													
353 B.4		FEATURES																											
354 B.4.10		Centrex Functionality		\$0.9007																									
355 B.4.13		Features per port		\$3.64										\$0.9147															
356																													
357 C.0		UNBUNDLED SWITCHING AND LOCAL INTERCONNECTION																											
358																													
359 C.1		END OFFICE SWITCHING																											
360 C.1.1		End Office Switching Function, Per MOU		\$0.0008941												\$0.0004085													
361 C.1.2		End Office Trunk Port - Shared, Per MOU		\$0.0001910												\$0.0000737													
362																													
363 C.2		TANDEM SWITCHING																											
364 C.2.1		Tandem Switching Function Per MOU		\$0.0001545												\$0.0001110													
365 C.2.2		Tandem Trunk Port - Shared, Per MOU		\$0.0002737												\$0.0001065													
366																													
367 D.0		UNBUNDLED TRANSPORT AND LOCAL INTEROFFICE TRANSPORT																											
368																													
369 D.1		COMMON TRANSPORT																											
370 D.1.1		Common Transport - Per Mile, Per MOU		\$0.0000039												\$0.0000028													
371 D.1.2		Common Transport - Facilities Termination Per MOU		\$0.0004615												\$0.0002850													
372																													
373 D.2		INTEROFFICE TRANSPORT - DEDICATED - VOICE GRADE																											
374 D.2.1		Interoffice Transport - Dedicated - 2-Wire Voice Grade - Per Mile		\$0.0100												\$0.0035													
375 D.2.2		Interoffice Transport - Dedicated - 2-Wire Voice Grade - Facility Termination		\$26.72		\$81.73		\$55.26								\$14.38		\$15.13		\$10.55									
376 D.2.2		Interoffice Transport - Dedicated - 2-Wire Voice Grade - Facility Termination - Disconnect Only				\$31.26		\$12.88										\$9.58		\$5.23									
377																													
378 D.3		INTEROFFICE TRANSPORT - DEDICATED - DS0 - 56/64 KBPS																											
379 D.3.1		Interoffice Transport - Dedicated - DS0 - Per Mile		\$0.0100												\$0.0035													
380 D.3.2		Interoffice Transport - Dedicated - DS0 - Facility Termination		\$19.46		\$81.74		\$55.26								\$8.91		\$18.15		\$13.56									

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1	Element Summary Report Comparison of GTE and AT&T and MCI WorldCom Proposed Rates						
2							
3	Study Name:	Florida Docket No 990649-TP					
4	State:	Florida					
5			AT&T & MCI WorldCom Proposed				
6				Non	Non-Recurring		
7	Notes	Description	Recurring	recurring	First	Additional	Initial Subsequent
8							
9							
10		SUB-LOOP					
11		Sub-Loop Feeder Per 2-Wire Analog Voice Grade Loop	\$4.14		\$37.13	\$16.72	
12		Zone 1	\$1.16		\$31.88	\$8.29	
13		Zone 2	\$1.78				
14		Zone 3	\$2.98				
15		Zone 4	\$4.04				
16		Zone 5	\$6.10				
17		Zone 6	\$8.22				
18		Zone 7	\$13.16				
19		Zone 8	\$30.98				
20		Sub-Loop Feeder Per 2-Wire Analog Voice Grade Loop - Disconnect Only					
21		Sub-Loop Distribution Per 2-Wire Analog Voice Grade Loop	\$6.73		\$28.14	\$10.10	
22		Zone 1	\$1.89				
23		Zone 2	\$2.89				
24		Zone 3	\$4.85				
25		Zone 4	\$6.57				
26		Zone 5	\$9.91				
27		Zone 6	\$13.36				
28		Zone 7	\$21.40				
29		Zone 8	\$50.35				
30		Sub-Loop Distribution Per 2-Wire Analog Voice Grade Loop - Disconnect Only			\$25.86	\$5.01	
31		Sub-Loop Feeder Per 4-Wire Analog Voice Grade Loop	\$13.03		\$50.00	\$24.81	
32		Zone 1	\$3.67				
33		Zone 2	\$5.60				
34		Zone 3	\$9.39				
35		Zone 4	\$12.72				
36		Zone 5	\$19.19				
37		Zone 6	\$25.87				
38		Zone 7	\$41.42				
39		Zone 8	\$97.49				
40		Sub-Loop Feeder Per 4-Wire Analog Voice Grade Loop - Disconnect Only			\$41.98	\$15.19	
41		Sub-Loop Distribution Per 4-Wire Analog Voice Grade Loop	\$11.73		\$34.99	\$14.65	
42		Zone 1	\$3.30				
43		Zone 2	\$5.04				
44		Zone 3	\$8.45				
45		Zone 4	\$11.45				
46		Zone 5	\$17.27				
47		Zone 6	\$23.29				
48		Zone 7	\$37.29				
49		Zone 8	\$87.76				
50		Sub-Loop Distribution Per 4-Wire Analog Voice Grade Loop - Disconnect Only			\$33.61	\$9.60	
51		Network Interface Device Cross Connect	\$0.59		\$9.54	\$9.54	

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1	Element Summary Report Comparison of GTE and AT&T and MCI WorldCom Proposed Rates						
2							
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4	State:	Florida					
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6							
7	Notes	Description	Recurring	Non recurring	Non-Recurring		
8					First	Additional	Initial
					Subsequent		
52	Note 1	2-Wire Intrabuilding Network Cable (INC)	\$0.5661		\$0.4304	\$0.4304	
53	Note 1	2-Wire Intrabuilding Network Cable (INC) - Disconnect Only					
54	Note 1	4-Wire Intrabuilding Network Cable (INC)	\$1.25		\$0.4304	\$0.4304	
55	Note 1	4-Wire Intrabuilding Network Cable (INC) - Disconnect Only					
56		2-Wire Drop	\$1.95				
57		4-Wire Drop	\$2.14				
58		Loop 4-Wire w/NID	\$24.69				
59		DSAL - 56KB	\$36.20				
60		DSAL - DS1	\$108.11				
61							
62		UNBUNDLED LOCAL LOOP					
63							
64		2-WIRE ANALOG VOICE GRADE LOOP					
65		2-Wire Analog Voice Grade Loop	\$10.67		\$21.26	\$12.34	
66		Zone 1	\$3.00				
67		Zone 2	\$4.59				
68		Zone 3	\$7.69				
69		Zone 4	\$10.42				
70		Zone 5	\$15.71				
71		Zone 6	\$21.19				
72		Zone 7	\$33.92				
73		Zone 8	\$79.83				
74		2-Wire Analog Voice Grade Loop - Disconnect Only			\$6.02	\$3.28	
75							
76		4-WIRE ANALOG VOICE GRADE LOOP					
77		4-Wire Analog Voice Grade Loop	\$24.84		\$17.59	\$9.89	
78		Zone 1	\$6.99				
79		Zone 2	\$10.67				
80		Zone 3	\$17.90				
81		Zone 4	\$24.25				
82		Zone 5	\$36.58				
83		Zone 6	\$49.32				
84		Zone 7	\$78.97				
85		Zone 8	\$185.85				
86		4-Wire Analog Voice Grade Loop - Disconnect Only			\$4.10	\$2.73	
87							
88		2-WIRE ISDN DIGITAL GRADE LOOP					
89		2-Wire ISDN Digital Grade Loop	\$12.30		\$22.58	\$13.79	
90		Zone 1	\$3.46				
91		Zone 2	\$5.29				
92		Zone 3	\$8.86				
93		Zone 4	\$12.01				

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1	Element Summary Report Comparison of GTE and AT&T and MCI WorldCom Proposed Rates						
2							
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5			AT&T & MCI WorldCom Proposed				
6				Non	Non-Recurring		
7	Notes	Description	Recurring	recurring	First	Additional	Initial
8							Subsequent
94		Zone 5	\$18.11				
95		Zone 6	\$24.42				
96		Zone 7	\$39.10				
97		Zone 8	\$92.03				
98		2-Wire ISDN Digital Grade Loop - Disconnect Only			\$7.78	\$5.18	
99							
100		2-WIRE ASYMMETRICAL DIGITAL SUBSCRIBER LINE (ADSL) COMPATIBLE LOOP					
101	Note 2	2-Wire Asymmetrical Digital Subscriber Line (ADSL) Compatible Loop	\$6.59		\$20.64	\$12.00	
102		Zone 1	\$1.85				
103		Zone 2	\$2.83				
104		Zone 3	\$4.75				
105		Zone 4	\$6.43				
106		Zone 5	\$9.71				
107		Zone 6	\$13.09				
108		Zone 7	\$20.95				
109		Zone 8	\$49.31				
110		2-Wire Asymmetrical Digital Subscriber Line (ADSL) Compatible Loop - Disconnect Only			\$5.70	\$3.11	
111							
112		2-WIRE HIGH BIT RATE DIGITAL SUBSCRIBER LINE (HDSL) COMPATIBLE LOOP					
113	Note 2	2-Wire High Bit Rate Digital Subscriber Line (HDSL) Compatible Loop	\$5.77		\$20.64	\$12.00	
114		Zone 1	\$1.62				
115		Zone 2	\$2.48				
116		Zone 3	\$4.16				
117		Zone 4	\$5.64				
118		Zone 5	\$8.50				
119		Zone 6	\$11.47				
120		Zone 7	\$18.36				
121		Zone 8	\$43.21				
122		2-Wire High Bit Rate Digital Subscriber Line (HDSL) Compatible Loop - Disconnect Only			\$5.70	\$3.11	
123							
124		4-WIRE HIGH BIT RATE DIGITAL SUBSCRIBER LINE (HDSL) COMPATIBLE LOOP					
125	Note 2	4-Wire High Bit Rate Digital Subscriber Line (HDSL) Compatible Loop	\$9.82		\$22.43	\$13.79	
126		Zone 1	\$2.76				
127		Zone 2	\$4.22				
128		Zone 3	\$7.08				
129		Zone 4	\$9.59				
130		Zone 5	\$14.47				
131		Zone 6	\$19.50				
132		Zone 7	\$31.23				
133		Zone 8	\$73.49				
134		4-Wire High Bit Rate Digital Subscriber Line (HDSL) Compatible Loop - Disconnect Only			\$7.94	\$5.29	
135							
136		4-WIRE DS1 DIGITAL LOOP					

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2							
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4	State:	Florida					
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6				Non	Non-Recurring		
7	Notes	Description	Recurring	recurring	First	Additional	Initial
8							Subsequent
137		4-Wire DS1 Digital Loop	\$95.17		\$30.56	\$23.54	
138		Zone 1	\$26.78				
139		Zone 2	\$40.90				
140		Zone 3	\$68.58				
141		Zone 4	\$92.91				
142		Zone 5	\$140.16				
143		Zone 6	\$188.97				
144		Zone 7	\$302.55				
145		Zone 8	\$712.06				
146		4-Wire DS1 Digital Loop - Disconnect Only			\$17.77	\$13.42	
147							
148		4-WIRE DS3 DIGITAL LOOP					
149		4-Wire DS3 Digital Loop	\$593.56		\$49.36	\$37.90	
150		Zone 1	\$167.01				
151		Zone 2	\$255.06				
152		Zone 3	\$427.75				
153		Zone 4	\$579.44				
154		Zone 5	\$874.14				
155		Zone 6	\$1,178.59				
156		Zone 7	\$1,886.98				
157		Zone 8	\$4,441.01				
158		4-Wire D31 Digital Loop - Disconnect Only			\$18.18	\$9.70	
159							
160		4-WIRE 19, 56 OR 64 KBPS DIGITAL GRADE LOOP					
161	Note 2	4-Wire 19, 56 or 64 Kbps Digital Grade Loop	\$23.23		\$23.87	\$14.80	
162		Zone 1	\$6.54				
163		Zone 2	\$9.98				
164		Zone 3	\$16.74				
165		Zone 4	\$22.68				
166		Zone 5	\$34.21				
167		Zone 6	\$46.12				
168		Zone 7	\$73.84				
169		Zone 8	\$173.79				
170		4-Wire 19, 56 or 64 Kbps Digital Grade Loop - Disconnect Only			\$8.93	\$5.96	
171							
172		2-WIRE COPPER LOOP					
173	Note 2	2-Wire Copper Loop - short	\$6.59		\$26.43	\$16.27	
174		Zone 1	\$1.85				
175		Zone 2	\$2.83				
176		Zone 3	\$4.75				
177		Zone 4	\$6.43				
178		Zone 5	\$9.71				
179		Zone 6	\$13.09				

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5			AT&T & MCI WorldCom Proposed				
6				Non	Non-Recurring		
7	Notes	Description	Recurring	recurring	First	Additional	Initial
8							Subsequent
180		2-Wire Copper Loop - short - Disconnect Only			\$9.58	\$5.23	
181	Note 2	2-Wire Copper Loop - long	\$13.26		\$24.66	\$11.84	
182		Zone 1	\$3.73				
183		Zone 2	\$5.70				
184		Zone 3	\$9.56				
185		Zone 4	\$12.95				
186		Zone 5	\$19.53				
187		Zone 6	\$26.33				
188		2-Wire Copper Loop - long - Disconnect Only			\$36.62	\$18.75	
189							
190		4-WIRE COPPER LOOP					
191	Note 2	4-Wire Copper Loop - short	\$11.13		\$29.45	\$19.28	
192		Zone 1	\$3.13				
193		Zone 2	\$4.78				
194		Zone 3	\$8.02				
195		Zone 4	\$10.87				
196		Zone 5	\$16.40				
197		Zone 6	\$22.11				
198		4-Wire Copper Loop - short - Disconnect Only			\$13.33	\$8.89	
199	Note 2	4-Wire Copper Loop - long	\$23.36		\$27.67	\$18.93	
200		Zone 1	\$6.57				
201		Zone 2	\$10.04				
202		Zone 3	\$16.83				
203		Zone 4	\$22.80				
204		Zone 5	\$34.40				
205		Zone 6	\$46.38				
206		4-Wire Copper Loop - long - Disconnect Only			\$13.33	\$8.89	
207							
208		UNBUNDLED NETWORK TERMINATING WIRE (NTW)					
209	Note 1	Unbundled Network Terminating Wire (NTW) per Pair	\$0.1762		\$0.4316		
210							
211		MULTIPLEXERS					
212		Channelization - Channel System DS1 to DS0	\$141.74		\$24.15	\$21.69	
213		Channelization - Channel System DS1 to DS0 - Disconnect Only			\$4.36	\$4.36	
214		Channelization - Channel System DS3 to DS1	\$389.61		\$23.66	\$19.70	
215		Channelization - Channel System DS3 to DS1 - Disconnect Only			\$4.36	\$4.36	
216							
217		UNBUNDLED LOCAL EXCHANGE PORTS AND FEATURES					
218							
219		EXCHANGE PORTS					
220		Exchange Ports - 2-Wire Analog Line Port (Res., Bus., Centrex, Coin)	\$1.68		\$4.80	\$4.59	
221		Exchange Ports - 2-Wire Analog Line Port (Res., Bus., Centrex, Coin) - Disconnect Only			\$2.79	\$2.61	
222		Exchange Ports - 2-Wire ISDN Port	\$8.66		\$156.38	\$107.10	

A	B	C	D	E	F	G	H	
1	Element Summary Report Comparison of GTE and AT&T and MCI WorldCom Proposed Rates							
2								
3	Study Name:	Florida Docket No 990649-TP						
4	State:	Florida						
5			AT&T & MCI WorldCom Proposed					
6				Non recurring	Non-Recurring			
7	<u>Notes</u>	<u>Description</u>	<u>Recurring</u>		<u>First</u>	<u>Additional</u>	<u>Initial</u>	<u>Subsequent</u>
8								
223		Exchange Ports - 2-Wire ISDN Port - Disconnect Only			\$100.02	\$22.47		
224		Exchange Ports - 4-Wire ISDN DS1 Port	\$39.11		\$421.25	\$205.27		
225		Exchange Ports - 4-Wire ISDN DS1 Port - Disconnect Only			\$151.29	\$38.32		
226		Exchange Ports - ISDN PRI Port	\$146.93		\$421.25	\$205.27		
227		Exchange Ports -ISDN PRI Port - Disconnect Only			\$151.29	\$38.32		
228		Features - various	\$0					
229								
230		UNBUNDLED SWITCHING AND LOCAL INTERCONNECTION						
231								
232		END OFFICE SWITCHING						
233		End Office Switching Function, Per MOU	\$0.001126					
234								
235		TANDEM SWITCHING						
236		Tandem Switching Function Per MOU	\$0.000791					
237								
238		UNBUNDLED TRANSPORT AND LOCAL INTEROFFICE TRANSPORT						
239								
240		COMMON TRANSPORT						
241		Common Transport - Per Mile, Per MOU	\$0.000001					
242		Common Transport - Facilities Termination Per MOU	\$0.000069					
243								
244		INTEROFFICE TRANSPORT - DEDICATED - VOICE GRADE						
245		Interoffice Transport - Dedicated - 2-Wire Voice Grade - Per Mile	\$0.03					
246		Interoffice Transport - Dedicated - 2- Wire Voice Grade - Facility Termination	\$6.61		\$15.13	\$10.55		
247		Interoffice Transport - Dedicated - 2- Wire Voice Grade - Facility Termination - Disconnect Only			\$9.58	\$5.23		
248								
249		INTEROFFICE TRANSPORT - DEDICATED - DS0 - 56/64 KBPS						
250	Note 2	Interoffice Transport - Dedicated - DS0 - Per Mile	\$0.03					
251	Note 2	Interoffice Transport - Dedicated - DS0 - Facility Termination	\$4.10		\$18.15	\$13.56		
252		Interoffice Transport - Dedicated - DS0 - Facility Termination - Disconnect Only			\$13.07	\$8.71		
253								
254		INTEROFFICE TRANSPORT - DEDICATED - DS1						
255		Interoffice Transport - Dedicated - DS1 - Per Mile	\$0.50					
256		Interoffice Transport - Dedicated - DS1 - Facility Termination	\$16.64		\$19.24	\$15.34		
257		Interoffice Transport - Dedicated - DS1 - Facility Termination - Disconnect Only			\$13.07	\$8.71		
258								
259		INTEROFFICE TRANSPORT - DEDICATED - DS3						
260		Interoffice Transport - Dedicated - DS3 - Per Mile	\$5.88					
261		Interoffice Transport - Dedicated - DS3 - Facility Termination	\$97.80		\$18.50	\$13.96		
262		Interoffice Transport - Dedicated - DS3 - Facility Termination - Disconnect Only			\$13.71	\$9.36		
263								
264		INTEROFFICE TRANSPORT - DEDICATED - OC3						
265	Note 1	Interoffice Transport - Dedicated - OC3 - Per Mile	\$2.93					

A	B	C	D	E	F	G	H	
Element Summary Report Comparison of GTE and AT&T and MCI WorldCom Proposed Rates								
1								
2								
3	Study Name:	Florida Docket No 990649-TP						
4	State:	Florida						
5		AT&T & MCI WorldCom Proposed						
6			Non	Non-Recurring				
7	Notes	Description	Recurring	recurring	First	Additional	Initial	Subsequent
8								
266	Note 1	Interoffice Transport - Dedicated - OC3 - Facility Termination	\$1,800		\$18.50	\$13.96		
267		Interoffice Transport - Dedicated - OC3 - Facility Termination - Disconnect Only			\$13.71	\$9.36		
268								
269		INTEROFFICE TRANSPORT - DEDICATED - OC12						
270	Note 1	Interoffice Transport - Dedicated - OC12 - Per Mile	\$9.42					
271	Note 1	Interoffice Transport - Dedicated - OC12 - Facility Termination	\$6,859		\$18.50	\$13.96		
272		Interoffice Transport - Dedicated - OC12 - Facility Termination - Disconnect Only			\$13.71	\$9.36		
273								
274		INTEROFFICE TRANSPORT - DEDICATED - OC48						
275	Note 1	Interoffice Transport - Dedicated - OC48 - Per Mile	\$12.13					
276	Note 1	Interoffice Transport - Dedicated - OC48 - Facility Termination	\$7,583		\$25.59	\$7.90		
277		Interoffice Transport - Dedicated - OC48 - Facility Termination - Disconnect Only			\$18.05	\$4.98		
278	Note 1	Interoffice Transport - Dedicated - OC48 - Interface OC12 on OC48	\$887.12					
279		Interoffice Transport - Dedicated - OC48 - Interface OC12 on OC48 - Disconnect Only						
280								
281		INTEROFFICE TRANSPORT - DEDICATED - STS-1						
282	Note 1	Interoffice Transport - Dedicated - STS-1 - Per Mile	\$1.49					
283	Note 1	Interoffice Transport - Dedicated - STS-1 - Facility Termination	\$604.83		\$18.50	\$13.96		
284		Interoffice Transport - Dedicated - STS-1 - Facility Termination - Disconnect Only			\$13.71	\$9.36		
285								
286		INTEROFFICE TRANSPORT - DEDICATED - 4-WIRE VOICE GRADE						
287	Note 2	Interoffice Transport - Dedicated - 4-Wire Voice Grade - Per Mile	\$0.03					
288	Note 2	Interoffice Transport - Dedicated - 4-Wire Voice Grade - Facility Termination	\$5.61		\$18.15	\$13.56		
289		Interoffice Transport - Dedicated - 4-Wire Voice Grade - Facility Termination - Disconnect Only			\$13.07	\$8.71		
290								
291		LOCAL CHANNEL - DEDICATED						
292	Note 1	Local Channel - Dedicated - 2-Wire Voice Grade	\$10.83		\$28.04	\$14.62		
293		Local Channel - Dedicated - 2-Wire Voice Grade - Disconnect Only			\$10.50	\$5.99		
294	Note 1	Local Channel - Dedicated - 4-Wire Voice Grade	\$11.73		\$31.06	\$17.63		
295		Local Channel - Dedicated - 4-Wire Voice Grade - Disconnect Only			\$11.37	\$6.86		
296	Note 1	Local Channel - Dedicated - DS3 - Per Mile	\$3.26					
297	Note 1	Local Channel - Dedicated - DS3 - Facility Termination	\$328.38		\$46.10	\$37.90		
298		Local Channel - Dedicated - DS3 - Facility Termination - Disconnect Only			\$14.41	\$9.70		
299	Note 1	Local Channel - Dedicated - OC3 - Per Mile	\$2.74					
300	Note 1	Local Channel - Dedicated - OC3 - Facility Termination	\$583.29		\$33.89	\$29.75		
301		Local Channel - Dedicated - OC3 - Facility Termination - Disconnect Only			\$5.00	\$5.00		
302	Note 1	Local Channel - Dedicated - OC12 - Per Mile	\$3.91					
303	Note 1	Local Channel - Dedicated - OC12 - Facility Termination	\$1,616		\$33.89	\$29.75		
304		Local Channel - Dedicated - OC12 - Facility Termination - Disconnect Only			\$5.00	\$5.00		
305	Note 1	Local Channel - Dedicated - OC48 - Per Mile	\$12.84					
306	Note 1	Local Channel - Dedicated - OC48 - Facility Termination	\$1,041		\$33.89	\$29.75		
307		Local Channel - Dedicated - OC48 - Facility Termination - Disconnect Only			\$5.00	\$5.00		
308	Note 1	Local Channel - Dedicated - OC48 - Interface OC12 on OC48	\$438.81					

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1	Element Summary Report Comparison of GTE and AT&T and MCI WorldCom Proposed Rates						
2							
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5			AT&T & MCI WorldCom Proposed				
6				Non	Non-Recurring		
7	Notes	Description	Recurring	recurring	First	Additional	Initial
8							Subsequent
309		Local Channel - Dedicated - OC48 - Interface OC12 on OC48 - Disconnect Only					
310	Note 1	Local Channel - Dedicated - STS-1 - Per Mile	\$3.26				
311	Note 1	Local Channel - Dedicated - STS-1 - Facility Termination	\$343.01		\$46.10	\$37.89	
312		Local Channel - Dedicated - STS-1 - Facility Termination - Disconnect Only			\$14.41	\$9.70	
313	Note 1	Local Channel - Dedicated - DS1	\$24.25		\$41.58	\$21.75	
314		Local Channel - Dedicated - DS1 - Disconnect Only			\$13.42	\$13.42	
315							
316		SIGNALING NETWORK, DATA BASES, & SERVICE MANAGEMENT SYSTEMS					
317							
318		800 ACCESS TEN DIGIT SCREENING					
319		Carrier Selection service - DB800 Query per MOU	\$0.000279				
320		SS7 Query Setup - DB800 Query Group	\$0.000170				
321		SS7 Query Transport - DB800 Query Transport	\$0.000001				
322							
323		LINE INFORMATION DATA BASE ACCESS (LIDB)					
324		LIDB Query per MOU	\$0.000248				
325							
326		CCS7 SIGNALING TRANSPORT					
327		SS7 DSAT - 56 Kb Facility per ALM	\$0.58				
328		SS7 DSAL - per 56 Kb Link	\$36.33	\$18.01			
329		SS7, Per 56Kbps Signaling Link - Disconnect Only		\$14.42			
330		CCS7 Signaling Termination, Per STP Port	\$169.64				
331		SS7 DSAT - DS1 Facility per ALM	\$6.88				
332		SS7 DSAL - per DS1 Link	\$107.46	\$18.01			
333		SS7, Per DS1 Signaling Link - Disconnect Only		\$14.42			
334							
335		CALLING NAME (CNAM) DATABASE (DB) SERVICE					
336		CNAM Query per MOU	\$0.000223				
337		SS7 Query Setup - CNAM Query Group	\$0.000150				
338		SS7 Query Transport - CNAM Query Transport	\$0.000001				
339							
340		LNP QUERY SERVICE					
341		LNP Query per MOU	\$0.0008387				
342							
343		SELECTIVE ROUTING					
344							
345		SELECTIVE ROUTING (INTERIM SOLUTION LINE CLASS CODES)					
346	Note 1	Selective Routing Per Unique Line Class Code Per Request Per Switch		\$17.12			
347		Selective Routing Per Unique Line Class Code Per Request Per Switch - Disconnect Only					
348							
349		OTHER					
350							
351		DARK FIBER					

A		B		C	D	E	F	G	H
Element Summary Report Comparison of GTE and AT&T and MCI WorldCom Proposed Rates									
3	Study Name:	Florida Docket No 990649-TP							
4	State:	Florida							
				AT&T & MCI WorldCom Proposed					
7	Notes	Description	Recurring	Non recurring	Non-Recurring				
					First	Additional	Initial	Subsequent	
352	Note 1	Dark Fiber, Per Four Fiber Strands, Per Route Mile or Fraction Thereof - Local Channel/Loop	\$17.82		\$97.27	\$23.17			
353		Dark Fiber, Per Four Fiber Strands, Per Route Mile or Fraction Thereof - Local Channel/Loop - Disconnect Only			\$85.24	\$12.85			
354	Note 1	Dark Fiber, Per Four Fiber Strands, Per Route Mile or Fraction Thereof - Interoffice	\$9.92		\$90.13	\$23.17			
355		Dark Fiber, Per Four Fiber Strands, Per Route Mile or Fraction Thereof - Interoffice - Disconnect Only			\$76.99	\$12.85			
356									
357		LINE SHARING SPLITTER - DATA							
358	Note 1	Line Sharing Splitter, per System 96 Line Capacity	\$137.84		\$16.44				
359		Line Sharing Splitter, per System 96 Line Capacity - Disconnect Only			\$19.01				
360	Note 1	Line Sharing Splitter, per System 24 Line Capacity	\$34.46		\$16.44				
361		Line Sharing Splitter, per System 24 Line Capacity - Disconnect Only			\$19.01				
362	Note 1	Line Sharing Splitter - per Line Activation	\$6.68		\$26.88	\$12.16			
363		Line Sharing Splitter - per Line Activation - Disconnect Only			\$19.76	\$9.70			
364		Line Sharing Splitter - per Subsequent Activity per Line Rearrangement			\$28.05	\$14.99			
365									
366		ACCESS TO THE DCS							
367	Note 1	Customer Reconfiguration Establishment			\$3.01				
368		Customer Reconfiguration Establishment - Disconnect Only			\$3.48				
369	Note 1	DS1 DCS Termination with DS0 Switching	\$24.80		\$52.14	\$40.13			
370		DS1 DCS Termination with DS0 Switching - Disconnect Only			\$31.45	\$25.29			
371	Note 1	DS1 DCS Termination with DS1 Switching	\$10.67		\$37.69	\$25.68			
372		DS1 DCS Termination with DS1 Switching - Disconnect Only			\$23.09	\$16.93			
373	Note 1	DS3 DCS Termination with DS1 Switching	\$131.86		\$52.14	\$40.13			
374		DS3 DCS Termination with DS1 Switching - Disconnect Only			\$31.45	\$25.29			
375									
376									
377		Expanded Interconn Srv Conn DS0/VG	\$0.19						
378		Expanded Interconn Srv Conn DS1	\$4.41						
379		Expanded Interconn Srv Conn DS3	\$24.29						
380									
381									
382	Note 3	UNBUNDLED LOOP COMBINATIONS							
383									
384		UNE PLATFORM (Loop + Port)							
385		Basic Analog	\$12.35		\$0.2004	\$0.2004			
386		ISDN BRI	\$20.96		\$0.2004	\$0.2004			
387		ISDN PRI	\$134.28		\$0.2004	\$0.2004			
388		DS1	\$135.35		\$0.2004	\$0.2004			
389									
390	Note 4	ENHANCED EXTENDED LINK							
391	Note 5	2-Wire voice Grade Loop, DS0/1 Mux	\$152.40						
392	Note 5	DS1 Loop and Jumper	\$99.58						

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2										
3	Study Name:	Florida Docket No 990649-TP								
4	State:	Florida								
5	AT&T & MCI WorldCom Proposed									
6					Non	Non-Recurring				
7	Notes	Description			Recurring	recurring	First	Additional	Initial	Subsequent
8										
393	Note 5	DS1 Loop, DS3/1 Mux, DS3 Interoffice Transport			\$582.58					
394										
395										
396										
397	Note 1:	AT&T & MCI WorldCom rate based on BST proposal until GTE can submit own supporting cost study.								
398	Note 2:	AT&T & MCI WorldCom rate based on BST proposal's ratio of same UNE to 2-W Voice Grade, until GTE can submit own supporting cost study.								
399	Note 3:	Loop portion of UNE combination requires deaveraging.								
400	Note 4:	Any UNE Combination not addressed will be based on the sum of parts until GTE can submit own supporting cost study..								
401	Note 5:	NRC pending further analysis.								

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Florida												
2	NONRECURRING WORKTIMES												
3	Study Period: 2000-2002				ADJUSTED								
4													
5	Element D.5.1				First	First	Additional	Additional					
6	Item Description				Install	Disconnect	Install	Disconnect					
7	Work Group	Description	JFC / JG / WS	Source	Time Hrs	Time Hrs	Time Hrs	Time Hrs		BST Defaults			
8													
9	NTWK PLUG-IN ADMIN (PICS)		3A2X	N	0.0033	0.0033	0.0000	0.0000		0.0333	0.0333	0.0000	0.0000
10													
11	CKT PROV GRP (CPG)		4N4X	N	0.0957	0.0123	0.0000	0.0000		0.9566	0.1233	0.0000	0.0000
12													
13	NTWK SVS CLERICAL	C T	2700	N	0.0000	0.0000	0.0000	0.0000		0.4605	0.1765	0.0000	0.0000
14	CO INSTALL & MTCE FIELD	C & T	431X	N	0.3167	0.0980	0.2333	0.0980		2.4335	0.0980	0.5458	0.0980
15	CO INSTALL MTC & ADMIN SW	C & T	432X	N	0.0383	0.0000	0.0000	0.0000		0.3833	0.0000	0.0000	0.0000
16	NTWK SVS CLERICAL	C & T	2700	N	0.0000	0.0000	0.0000	0.0000		0.2666	0.0000	0.0000	0.0000
17	ACC CUST ADV CTR (UNEC)	C & T	4AXX	N	0.0000	0.0000	0.0000	0.0000		0.7666	0.0000	0.0000	0.0000
18	INST & MTCE-SP SVC (SSIM)	C & T	411X	N	0.1667	0.0833	0.0833	0.0153		3.1835	0.8930	0.8678	0.0153
19													
20	INST & MTCE-SP SVC (SSIM)	T	411X	N	0.0000	0.0000	0.0000	0.0000		0.3000	0.0000	0.0000	0.0000
21													
22	COST ELEMENT LIFE IN MONTHS		43										
23													
24	A E		10										
25	UNEC ACAC LCSC	ST											
26	C	(... CLEC OSS)											
27	CO I&M - 5	.6	5	3									
28	SSIM - 5	5											
29	Local Channel Infrastructure is all fiber to staffed CO. No incremental Travel required.												

	A		C	D	E	F	G		I		K	L	M
1	Florida												
2	NONRECURRING WORKTIMES												
3	Stud Period 2000-2002												
4													
5	Element D.5.2				First	First	Additional	Additional					
6	Item Description				Install	Disconnect	Install	Disconnect					
7	Wor Grou	Description	FC G WS	Source	Time rs	Time rs	Time rs	Time rs		ST Defaults			
8													
9	NTWK PLUG-IN ADMIN (PICS)	En ineerin	3A2X	Net or	0.0033	0.0033	0.0000	0.0000		0.0333	0.0333	0.0000	0.0000
10													
11	CKT PROV GRP (CPG)	En ineerin	4N4X	Net or	0.0957	0.0123	0.0000	0.0000		0.9566	0.1233	0.0000	0.0000
12													
13	NTWK SVS CLERICAL	Connect & Test	2700	Net or	0.0000	0.0000	0.0000	0.0000		0.4605	0.1765	0.0000	0.0000
14	CO INSTALL & MTCE FIELD	Connect & Test	431X	Net or	0.3833	0.1148	0.3000	0.1148		2.4530	0.1148	0.5652	0.1148
15	CO INSTALL MTC & ADMIN SW	Connect & Test	432X	Net or	0.0383	0.0000	0.0000	0.0000		0.3833	0.0000	0.0000	0.0000
16	NTWK SVS CLERICAL	Connect & Test	2700	Net or	0.0000	0.0000	0.0000	0.0000		0.2666	0.0000	0.0000	0.0000
17	ACC CUST ADV CTR (UNEC)	Connect & Test	4AXX	Net or	0.0000	0.0000	0.0000	0.0000		0.7666	0.0000	0.0000	0.0000
18	INST & MTCE-SP SVC (SSIM)	Connect & Test	411X	Net or	0.1667	0.0833	0.0833	0.0153		3.1835	0.8930	0.8678	0.0153
19													
20	INST & MTCE-SP SVC (SSIM)	Travel	411X	Net or	0.0000	0.0000	0.0000	0.0000		0.3000	0.0000	0.0000	0.0000
21													
22	COST ELEMENT LIFE IN MONTHS		43										
23													
24	Assumes En ineerin manual or at a fallout of 10												
25	UNEC ACAC and LCSC are intermediar or rou s not utilized in ST s o n rocessin .												
26	Clerical or is inefficient in mechani ed rocess (e. , CLEC should have direct OSS access).												
27	CO I&M - 5 minutes to rocess and com lete order. 10 minutes to install -connect 5 minutes to test 3 minutes to ta .												
28	SSIM - 5 minutes to rocess and com lete order 5 minutes to test.												
29	Local Channel infrastructure is all fiber to staffed CO. No incremental Travel required.												

	A		C	D	E	F	G		I		K	L	M	N
1	Florida													
2	800 Access Ten Digit Screening Service													
3	Stud Period 01 2000-12 2002													
4														
5														
6														
7	Item Description	FC	Source	Connect- 1 NRC	Disconnect- 1 NRC	Connect-First	Connect-Additional	Disconnect-First	Disconnect-Additional	ST Default				
8	Labor													
9	E.1.2													
10	800 Number Reservation													
11	Per 800 Number Reserved													
12	Connect & Test	432X	Net or			0.010	0.002			0.100	0.017			
13														
14														
15	E.1.3													
16	Established WO POTS Translations													
17	Per 800 Number													
18	Connect & Test	432X	Net or			0.013	0.002	0.012	0.002	0.133	0.017	0.117	0.017	
19	Connect & Test	410X	Net or			0.012	0.002	0.003	0.000	0.117	0.017	0.033	0	
20														
21	E.1.4													
22	Established With POTS Translations													
23	Per 800 Number													
24	Connect & Test	432X	Net or			0.013	0.002	0.012	0.002	0.133	0.017	0.117	0.017	
25	Connect & Test	410X	Net or			0.012	0.002	0.003	0.000	0.117	0.017	0.033	0	
26														
27														
28	E.1.5													
29	Customized Area of Service													
30	Per 800 Number													
31	Connect & Test	432X	Net or			0.010	0.005			0.100	0.050			
32														
33														
34	E.1.6													
35	Multiple InterLATA CXR Routing													
36	Per CXR Requested per 800 Number													
37	Connect & Test	432X	Net or			0.012	0.007			0.117	0.067			
38														
39														
40	E.1.7													
41	Change Charge													
42	Per Request													
43	Connect & Test	432X	Net or			0.012	0.002			0.117	0.017			
44														
45														
46	E.1.8													
47	Call Forwarding & Destination Features													
48	Connect & Test	432X	Net or			0.010				0.100				
49														
50														
51	800 Database connections have all been cancelled and should not require an I&M Admin. or. Provided allowance for						10.							

	A		C	D	E	F	G		I		K	L	M
1	ellSouth Re ion												
2	Non Recurrin Labor												
3	Stud Period 01 2000 - 12 2002				AD USTED								
4													
5	Element D.3				First	First	Additional	Additional					
6	Item/Description				Install	Disconnect	Install	Disconnect					
7	Wor Grou	Descri tion	FC G WS	Source	Time rs	Time rs	Time rs	Time rs		ST Default			
8													
9	ACCESS CUSTOMER ADVOCATE CENTER (UNEC	Connect & Test	4AXX	Net or	0.0000	0.0000	0.0000	0.0000		0.0600	0.1800	0.0600	0.1800
10	CIRCUIT PROVISIONING GROUP (CPG)	En ineerin	4N4X	Net or	0.0190	0.0000	0.0000	0.0000		0.1900	0.1280	0.0000	0.0000
11	WORK MANAGEMENT CENTER	Connect & Test	4WXX	Net or	0.0000	0.0000	0.0000	0.0000		0.2500	0.0000	0.0500	0.0000
12	NETWORK PLANNING & ENGINEERING (PICS)	En ineerin	3A2X	Net or	0.0033	0.0000	0.0000	0.0000		0.0333	0.0000	0.0000	0.0000
13	CO INSTALL & MTCE CKT & FAC (NTEL)	Connect & Test	431X	Net or	0.3833	0.2500	0.3000	0.1667		0.4160	0.3330	0.1660	0.0830
14	ACCESS CUSTOMER ADVOCATE CENTER (UNEC	Connect & Test	4AXX	Net or	0.0000	0.0000	0.0000	0.0000		1.0600	0.0000	1.0600	0.0000
15													
16													
17	Cost element Life (Months)		43	Net or									
18													
19	Assumes Engineering manual work at a fallout of: 10% Install onl												
20	UNEC/ACAC are intermediary work groups not utilized in BST's own processing.												
21	CO I&M - 5 minutes to process and complete order. 10 minutes to install -connect 5 minutes to test 3 minutes to tag.												
22	SONET Infrastructure												

	A	B	C	D	E	F	G	I	K	L	M
1	Florida										
2	CCS7 SIGNALING TRANSPORT										
3	Study Period: 01/2000-12/2002 Level										
4											
5											
6											
7	Item/Description										
8	Demand										
9	Signal Transfer Points				Network						
10	BST Service Switching Point A Links				Network		80 100				
11	BST C Links				Network		10 080				
12	BST B & D Links				Network		276 096				
13	Customer Access Links				Network	1 436					
14	BST Service Switching Point A & Customer Links				Network						
15											
16	Total ISUP Messages				Network			1 377 555 009 724			
17	Total TCAP Messages				Network			219 325 788 050			
18	Ratio ISUP Octets to Total Octets				Finance Cost			0.6109			
19	Ratio TCAP Octets to Total Octets				Finance Cost			0.3891			
20											
21	Investment										
22	Signal Transfer Point-Per Site	377C	03		Network						
23	Signal Transfer Point-Per Initial Port	377C	03		Network						
24	Signal Transfer Point-Per Additional Port	377C	03		Network						
25	Signal Transfer Point-Port Gateway	377C	03		Network						
26	Integrated Digital Service Terminal	377C	03		Network						
27	Link Monitoring System	377C	03		Network						
28	Link Termination Per Link	357C	03		I/O Transport Dedicated DSO			132.268			
29	Link Termination Per Link	357C	06		I/O Transport Dedicated DSO			138.145			
30	Link Termination Per Link	357C	09		I/O Transport Dedicated DSO			119.005			
31	Link Termination Per Link	357C	15		I/O Transport Dedicated DSO			0.283			
32	Link Mileage Per Mile	822C	00		I/O Transport Dedicated DSO		30	0.041			
33	Link Mileage Per Mile	845C	00		I/O Transport Dedicated DSO		30	0.045			
34	Link Mileage Per Mile	85C	00		I/O Transport Dedicated DSO		30	0.086			
35	Signal Transfer Point Per Initial Port	560C	00		Network						
36	Signal Transfer Point Per Additional Port	560C	00		Network						
37	Link Monitoring System Total Link RTU	560C	00		Network						
38	Link Monitoring System	560C	00		Network						
39	Signal Transfer Point	560C	00		Network						
40	Integrated Digital Service Terminal	560C	00		Network						
41											
42											
43	Labor, Per Link										
44											
45	Engineering			4N4X	I/O Transport Dedicated DSO			0.019	0.013	BST Default	0.190 0.128
46	Connect & Test			4AXX	I/O Transport Dedicated DSO			0.000	0.000		1.120 0.180
47	Connect & Test			431X	I/O Transport Dedicated DSO			0.3833	0.2500		0.416 0.333
48	Connect & Test			432X	Network			0.108	0.108		1.080 1.080
49	Connect & Test			WS16	Network			0.000	0.000		0.083 0.083
50											
51											
52	Study Mid Point										
53											
54	Location Life, Months Connect				Study Assumption						60
55											
56	Assumes Engineering manual work at a fallout of: 10% install only										
57	UNEC/ACAC are intermediary work groups not utilized in BST's own processing.										
58	CO I&M -5 minutes to process and complete order -10 minutes to install -connect 5 minutes to test 3 minutes to lag.										
59	SONET infrastructure										
60	Clerical support inefficient if direct OSS available.										

	A	B	C	D	E	F	G	I	K	L	M	N
1	Florida											
2	Non Recurring Labor											
3	Study Period: 01/2000-12/2002				ADJUSTED							
4												
5	Element : A.18				First	First	Additional	Additional				
6	Item/Description				Install	Disconnect	Install	Disconnect				
7	Work Group	Description	FC / G / WS	Source	Time rs	Time rs	Time rs	Time rs	BST Default			
8												
9												
10	Circuit Provisioning Group (CPG)	Engineering	4N4X	Network	0.0133	0.0000	0.0000	0.0000	0.1333	0.0333	0.0000	0.0000
11	Work Management Center (WMC)	Connect & Test	4WXX	Network	0.0000	0.0000	0.0000	0.0000	0.2500	0.0000	0.0500	0.0000
12	Ntwk & Eng Planning (FG20)	Engineering	34XX	Network	0.0000	0.0000	0.0000	0.0000	1.0000	0.0000	0.1667	0.0000
13												
14	Acc Cust Advocate Cntr (UNEC)	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000	0.0600	0.1800	0.0600	0.1800
15	Circuit Provisioning Group (CPG)	Engineering	4N4X	Network	0.0492	0.0000	0.0492	0.0000	0.4917	0.0250	0.4917	0.0250
16	Network Plug-in Administration (PICS)	Engineering	3A2X	Network	0.0050	0.0000	0.0500	0.0000	0.0500	0.0000	0.0500	0.0000
17				Network								
18	CO Install & Mtce Field - Ckt & Fac	Connect & Test	431X	Network	0.3833	0.0833	0.3000	0.0833	0.3333	0.1667	0.3333	0.1667
19	Acc Cust Advocate Cntr (UNEC)	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000	1.9000	0.0000	1.9000	0.0000
20												
21												
22												
23	Feature Activation											
24												
25	Network Plug-in Administration (PICS)	Engineering	3A2X	Network	0.0050	0.0000	0.0050	0.0000	0.0500	0.0000	0.0500	0.0000
26												
27	CO Install & Mtce Field - Ckt & Fac	Connect & Test	431X	Network	0.2500	0.0000	0.1667	0.0000	0.2500	0.0000	0.1667	0.0000
28												
29												
30												
31	Network & Engineering planning part of recurring rate.											
32	CPG and PICS fallout:				10%	Install only						
33	UNEC/ACAC and LCSC are intermediary work groups not utilized in BST's own processing.											
34	CO I&M - 5 minutes to process and complete order, 10 minutes to install interface card, 5 minutes to test, 3 minutes to tag.											
35					Maximum of 25 entries per Cost Element							

	A	B	C	D	E	F	G		I		K	L
1	Florida											
2	Non Recurring Labor											
3	Study Period: 01/2000-12/2002			AD-USTED								
4												
5	Element : A.18.5--A.18.6			First	First	Additional	Additional					
6	Item/Description			Install	Disconnect	Install	Disconnect					
7	Work Group	Description	FC / G / WS	Time rs	Time rs	Time rs	Time rs	Source	BST Default			
8												
9	Comple Resale Support group (CRSG)	Service Inquiry	SDWC	0.0000	0.0000	0.0000	0.0000	Network	2.0000	2.0000	2.0000	2.0000
10	Work Management Center (WMC)	Connect & Test	4WXX	0.0000	0.0000	0.0000	0.0000	Network	0.2500	0.0000	0.0500	0.0000
11	Circuit Provisioning Cntr. (CPG)	Engineering	4N4X	0.0492	0.0000	0.0492	0.0000	Network	0.9116	0.1750	0.9116	0.1750
12	Ntwk & Eng Planning (FG20)	Engineering	34XX	0.0000	0.0000	0.0000	0.0000	Network	1.0000	0.0000	0.1667	0.0000
13	Network Plug-in Administration (PICS)	Engineering	3A2X	0.0050	0.0000	0.0000	0.0000	Network	0.1855	0.0583	0.0000	0.0000
14	CO Install & Mtce Field - Ckt & Fac	Connect & Test	431X	0.3833	0.0833	0.3000	0.0833	Network	1.5000	1.0000	1.5000	1.0000
15	Acc Cust Advocate Cntr (UNEC)	Connect & Test	4AXX	0.0000	0.0000	0.0000	0.0000	Network	1.9000	0.0000	1.9000	0.0000
16												
17	Feature Activation											
18												
19	Network Plug-in Administration (PICS)	Engineering	3A2X	0.0050	0.0000	0.0050	0.0000	Network	0.0500	0.0000	0.0500	0.0000
20												
21	CO Install & Mtce Field - Ckt & Fac	Connect & Test	431X	0.2500	0.0000	0.1667	0.0000	Network	0.2500	0.0000	0.1667	0.0000
22												
23	Network & Engineering planning part of recurring rate.											
24	CPG and PICS fallout:				10%	Install only.						
25	UNEC/ACAC and CRSG are intermediary work groups not utilized in BST's own processing.											
26	CO I&M - 5 minutes to process and complete order. 10 minutes to install interface card, 5 minutes to test, 3 minutes to tag.											

	A	B	C	D	E	F	G
1	Florida						
2	P.1.11 Centre Common Block Nonrecurring Costs Switch as is						
3	Study Period: 01/2000-12/2002						
4					ADJUSTED		
5	Element : P.1.11						
6	Item/Description						
7	Description	Function	FC/ G/WS	Source	Amount		BST Defa
8							
9	Nonrecurring (Labor) Inputs						
10	Worktimes (Hours) by JFC			Network			
11							
12	First Port - Install						
13	Total Customer Point of Contact - LCSC	Service Order	230X		0.0000		2.8333
14	Manual Service Order Adjustment	N.1.2			0.0000		0.6667
15	Net Customer Point of Contact - LCSC	Service Order	230X	Ln13 - Ln14	0.0000		2.1667
16	WS10 Clerk - LCSC	Service Order	WS10		0.0000		0.5000
17							
18	Additional Ports - Install						
19	Customer Point of Contact - LCSC	Service Order	230X		0.0000		1.0000
20	WS10 Clerk - LCSC	Service Order	WS10		0.0000		0.0000
21							
22							
23	Location Life (Months)					49	
24							
25							
26							
27							
28	Assumes Mechanized order. LCSC is intermediary workgroup not in BST own provisioning process.						

	A	B	C	D	E	F	G	
1	Florida							
2	P.1.13 2-Wire Voice Grade Loop/Line Port Combination (PBX) Nonrecurring Costs Switch as is							
3	Study Period: 01/2000-12/2002							
4					AD USTED			
5	Element : P.1.13							
6	Item/Description							
7	Description	Function	FC/ GWS	Source	Amount		BST Default	
8								
9	Nonrecurring (Labor) Inputs							
10	Worktimes (Hours) by JFC			Network				
11								
12	First Port - Install							
13	Address and Facility	Connect	4M1X		0.0035		0.0035	
14	Circuit Provisioning Group	Engineering	4N4X		0.0076		0.1517	
15	Recent Change Line Translations	Connect	4N1X		0.0018		0.0018	
16	UNE Center	Connect	4AXX		0.0000		0.2500	
17								
18	Additional Ports - Install							
19	Address and Facility	Connect	4M1X		0.0000		0.0000	
20	Circuit Provisioning Group	Engineering	4N4X		0.0052		0.1042	
21	Recent Change Line Translations	Connect	4N1X		0.0018		0.0018	
22	UNE Center	Connect	4AXX		0.0000		0.0000	
23								
24								
25	Location Life (Months)					49		
26								
27								
28								
29	CPG Fallout:		5%					
30	UNEC/ACAC and LCSC are intermediary work groups not utilized in BST's own processing.							

	A	B	C	D	E	F	G
1	Florida						
2	P.1.17 PBX Subsequent Activity - Change/Rearrange Multiline Unit Group						
3	Study Period: 01/2000-12/2002						
4					ADJUSTED		
5	Element : P.1.17						
6	Item/Description						
7	Description	Function	FC/ GWS	Source	Amount		BST Default
8							
9	Nonrecurring (Labor) Inputs						
10	Worktimes (Hours) by JFC			Network			
11							
12	First Port - Install						
13	Address and Facility	Connect & Test	4M1X		0.0035		0.0416
14	Circuit Provisioning Group	Engineering	4N4X		0.0040		0.0800
15	Recent Change Line Translations	Connect & Test	4N1X		0.0018		0.0018
16	UNE Center	Connect & Test	4AXX		0.0000		0.2500
17							
18	Additional Ports - Install						
19	Address and Facility	Connect & Test	4M1X		0.0000		0.0000
20	Circuit Provisioning Group	Engineering	4N4X		0.0025		0.0500
21	Recent Change Line Translations	Connect & Test	4N1X		0.0018		0.0018
22	UNE Center	Connect & Test	4AXX		0.0000		0.0000
23							
24	Location Life (Months)				49		
25							
26							
27	CPG Fallout	5%					
28	UNEC/ACAC and LCSC are intermediary work groups not utilized in BST's own processing.						

	A	B	C	D	E	F	G
1	Florida						
2	P.3.3 2-WireVoice Grade Loop / 2-Wire DID Trunk Port Combination - Nonrecurring Costs Switch as is						
3	Study Period: 01/2000-12/2002						
4					ADJUSTED		
5	Element : P.3.3						
6	Item/Description	Function	FC/ GWS	Source	Amount		BST Default
7	Description						
8							
9	Nonrecurring (Labor) Inputs						
10	Worktimes (Hours) by JFC			Network			
11							
12	First Port - Install						
13	Address and Facility	Connect	4M1X		0.0035		0.0035
14	Circuit Provisioning Group	Engineering	4N4X		0.0060		0.1200
15	UNE Center	Connect	4AXX		0.0000		0.2500
16							
17	Additional Ports - Install						
18	Address and Facility	Connect	4M1X		0.0000		0.0000
19	Circuit Provisioning Group	Engineering	4N4X		0.0052		0.1042
20	UNE Center	Connect	4AXX		0.0000		0.0000
21							
22							
23	Location Life (Months)				49		
24							
25							
26							
27							
28	CPG Fallout:	5%					
29	UNEC/ACAC and LCSC are intermediary work groups not utilized in BST's own processing.						

	A	B	C	D	E	F	G
1	Florida						
2	P.3.7 2-Wire DID Subsequent Activity - Add Trunks, per Trunk						
3	Study Period: 01/2000-12/2002						
4					ADJUSTED		
5	Element : P.3.7						
6	Item/Description						
7	Description	Function	FC/ G/WS	Source	Amount		BST Defaults
8							
9	Nonrecurring (Labor) Inputs						
10	Worktimes (Hours) by JFC			Network			
11							
12	First Port - Install						
13	Address and Facility Inventory Group	Connect & Test	4M1X		0.0035		0.0583
14	Switch and Trunk Based Translations	Connect & Test	4N2X		0.0050		0.1000
15	Central Office Install & Maintenance, Circuit & Facility	Connect & Test	431X		0.4200		0.4200
16	Circuit Provisioning Group	Engineering	4N4X		0.0048		0.0967
17	Line & Number Administration	Connect & Test	2730		0.0333		0.0333
18	UNE Center	Connect & Test	4AXX		0.0000		0.2500
19	Outside Plant Engineering	Connect & Test	32XX		0.0000		0.1000
20	Work Management Center	Connect & Test	4WXX		0.0000		0.2500
21							
22	Additional Ports - Install						
23	Address and Facility Inventory Group	Connect & Test	4M1X				
24	Switch and Trunk Based Translations	Connect & Test	4N2X				
25	Central Office Install & Maintenance, Circuit & Facility	Connect & Test	431X				
26	Circuit Provisioning Group	Engineering	4N4X				
27	Line & Number Administration	Connect & Test	2730				
28	UNE Center	Connect & Test	4AXX				
29	Outside Plant Engineering	Connect & Test	32XX				
30	Work Management Center	Connect & Test	4WXX				
31							
32	Location Life (Months)					49	
33							
34							
35							
36							
37	CPG & Translations Fallout:	5%					
38	UNEC/ACAC and LCSC are intermediary work groups not utilized in BST's own processing						
39	Engineering recovered thru recurring charge						

	A	B	C	D	E	F	G
1	Florida						
2	P.4.3 2-Wire ISDN Digital Grade Loop / 2-Wire ISDN Line Side Port Combination - Nonrecurring Cost Switch as is						
3	Study Period: 01/2000-12/2002						
4					AD JUSTED		
5	Element : P.4.3						
6	Item/Description						
7	Description	Function	FC/ G/WS	Source	Amount		BST Default
8							
9	Nonrecurring (Labor) Inputs						
10	Worktimes (Hours) by JFC			Network			
11							
12	First Combo - Install						
13	Total Customer Point of Contact - LCSC	Service Order	230X		0.0000		2.5000
14	Manual Service Order Adjustment			N.1.2	0.0000		0.6667
15	Net Customer Point of Contact - LCSC	Service Order	230X	Ln13 - Ln14	0.0000		1.8333
16	WS10 Clerk - LCSC	Service Order	WS10		0.0000		0.5000
17	Access Customer Advocate Center/BRMC	Connect	4AXX		0.0000		0.0667
18	Circuit Provisioning Group (CPG)	Engineering	4N4X		0.0020		0.0402
19	Address & Facility Inventory (AFIG)	Connect	4M1X		0.0035		0.1500
20	Recent Change Line Translations	Connect	4N1X		0.0038		0.0750
21							
22	Additional Combo - Install						
23	Customer Point of Contact - LCSC	Service Order	230X		0.0000		1.2500
24	WS10 Clerk - LCSC	Service Order	WS10		0.0000		0.0000
25	Access Customer Advocate Center/BRMC	Connect	4AXX		0.0000		0.0667
26	Circuit Provisioning Group (CPG)	Engineering	4N4X		0.0020		0.0402
27	Address & Facility Inventory (AFIG)	Connect	4M1X		0.0035		0.1500
28	Recent Change Line Translations	Connect	4N1X		0.0038		0.0750
29							
30							
31							
32	Location Life (months)				60		
33							
34	CPG & Translations Fallout:		5%				
35	UNEC/ACAC and LCSC are intermediary work groups not utilized in BST's own processing.						

	A	B	C	D	E	F	G
1	Florida						
2	P.5.3 4-Wire DS1 Digital Loop / 4-Wire ISDN DS1 Digital Trunk Port Combination - Nonrecurring Costs Switch as is						
3	Study Period: 01/2000-12/2002						
4					ADJUSTED		
5	Element : P.5.3						
6	Item/Description						
7	Description	Function	FC/ G/WS	Source	Amount		BST Default
8							
9	Nonrecurring (Labor) Inputs						
10	Worktimes (Hours) by JFC				Network		
11							
12	First Combo - Install						
13	Total Customer Point of Contact - LCSC	Service Order	230X		0.0000		5.7500
14	Manual Service Order Adjustment			N.1.2	0.0000		0.6667
15	Net Customer Point of Contact - LCSC	Service Order	230X	Ln13 - Ln14	0.0000		5.0833
16	WS10 Clerk - LCSC	Service Order	WS10		0.0000		0.5000
17	Access Customer Advocate Center/BRMC (ACAC)	Connect	4AXX		0.0000		0.0667
18	CO Installation & Maintenance - Circuit & Facility	Connect	431X		0.3333		0.3333
19	Circuit Provisioning Group (CPG)	Engineering	4N4X		0.0458		0.9167
20	Switch & Trunk Based Translations	Connect	4N2X		0.0167		0.3333
21	Address & Facility Inventory (AFIG)	Connect	4M1X		0.0040		0.0040
22							
23	Additional Combo - Install						
24	Customer Point of Contact - LCSC	Service Order	230X		0.0000		2.7500
25	WS10 Clerk - LCSC	Service Order	WS10		0.0000		0.5000
26	Access Customer Advocate Center/BRMC (ACAC)	Connect	4AXX		0.0000		0.0667
27	CO Installation & Maintenance - Circuit & Facility	Connect	431X		0.3333		0.3333
28	Circuit Provisioning Group (CPG)	Engineering	4N4X		0.0458		0.9167
29	Switch & Trunk Based Translations	Connect	4N2X		0.0167		0.3333
30	Address & Facility Inventory (AFIG)	Connect	4M1X		0.0040		0.0040
31							
32							
33	Location Life (months)				48		
34							
35	CPG & Translations Fallout:	5%					
36	UNEC/ACAC and LCSC are intermediary work groups not utilized in BST's own processing.						
37							

	A	B	C	D	E	F	G
1	Florida						
2	P.5.5 4-Wire DS1 Digital Loop / 4-Wire ISDN DS1 Digital Trunk Port Combination - Subsequent Channel Activation - per Channel						
3	Study Period: 01/2000-12/2002						
4	P.5.7 4-Wire DS1 Digital Loop / 4-Wire ISDN DS1 Digital Trunk Port Combination - Subsequent Outward Telephone Numbers						
5	P.5.8 4-Wire DS1 Digital Loop / 4-Wire ISDN DS1 Digital Trunk Port Combination - Subsequent Inward Telephone Numbers						
6	Study Period: 01/2000 - 12/31/2002						
7					AD USTED		
8	Element : P.5.5, P.5.6, P.5.7, P.5.8						
9	Item/Description						
10	Description	Function	FC/ GWS	Source	Amount		BST Default
11							
12	Nonrecurring (Labor) Inputs						
13	Worktimes (Hours) by JFC			Network			
14							
15	P.5.5 Install						
16	Access Customer Advocate Center/BRMC (ACAC)	Connect & Test	4AXX		0.0000		0.2500
17	Circuit Provisioning Group (CPG)	Engineering	4N4X		0.0156		0.3125
18	NISC Comple Translations Group	Connect & Test	4N2X		0.0083		0.1667
19							
20	P.5.6 Install						
21	RCMAG/MARC	Connect & Test	4N1X		0.0018		0.0250
22							
23	P.5.7 Install						
24	NISC Comple Translations Group	Connect & Test	4N2X		0.0250		0.5000
25							
26	P.5.8 Install						
27	NISC Comple Translations Group	Connect & Test	4N2X		0.0500		1.0000
28							
29							
30							
31							
32	CPG & Translations Fallout: 5%						
33	UNEC/ACAC and LCSC are intermediary work groups not utilized in BST's own processing.						

	A	B	C	D	E
1	Florida				
2	P.15.3 4-Wire DS1 Digital Loop / DDITS Port Combination - Nonrecurring Costs Switch as is				
3	Study Period: 01/2000-12/2002				
4					AD USTED
5	Element : P.15.3				
6	Item/Description				
7	Description	Function	FC/ GWS	Source	Amount
8					
9	Nonrecurring (Labor) Inputs				
10	Worktimes (Hours) by JFC				Network
11					
12	First Port - Install				
13	Total Customer Point of Contact - LCSC	Service Order	230X		0.0000
14	Manual Service Order Adjustment			N.1.2	0.0000
15	Net Customer Point of Contact - LCSC	Service Order	230X	Ln13 - Ln14	0.0000
16	WS10 Clerk - LCSC	Service Order	WS10		0.0000
17	Address and Facility Inventory Group	Connect	4M1X		0.0012
18	Switch and Trunk Based Translations	Connect	4N2X		0.0250
19	Circuit Provisioning Group	Engineering	4N4X		0.1050
20	UNE Center	Connect	4AXX		0.0000
21					
22	Additional Port - Install				
23	Customer Point of Contact - LCSC	Service Order	230X		0.0000
24	WS10 Clerk - LCSC	Service Order	WS10		0.0000
25	Address and Facility Inventory Group	Connect	4M1X		0.0000
26	Switch and Trunk Based Translations	Connect	4N2X		0.0050
27	Circuit Provisioning Group	Engineering	4N4X		0.0650
28	UNE Center	Connect	4AXX		0.0000
29					
30	Location Life (Months)				49
31					
32					
33					
34	CPG & Translations Fallout:		5%		
35	UNEC/ACAC and LCSC are intermediary work groups not utilized in BST's own processing.				
36					
37					
38					
39					

	A	B	C	D	E	F	G	
1	Florida							
2	P.15.5 4-Wire DS1 Digital Loop / DDITS Digital Trunk Port Combination - Subsequent Channel Activation - per Channel							
3	Study Period: 01/2000-12/2002							
4					ADJUSTED			
5	Element : P.15.5							
6	Item/Description							
7	Description	Function	FC/ GWS	Source	Amount		BST Default	
8								
9	Nonrecurring (Labor) Inputs							
10	Worktimes (Hours) by JFC			Network				
11								
12	P.15.5 Install							
13	Access Customer Advocate Center/BRMC (ACAC)	Connect & Test	4AXX		0.0000		0.0830	
14	Circuit Provisioning Group (CPG)	Engineering	4N4X		0.0083		0.1667	
15	NISC Comple Translations Group	Connect & Test	4N2X		0.0083		0.1667	
16	NISC Trunk Translations	Connect & Test	4N4X		0.0167		0.3333	
17								
18								
19								
20								
21	CPG & Translations Fallout:	5%						
22	UNEC/ACAC and LCSC are intermediary work groups not utilized in BST's own processing.							
23								
24								
25								

	A	B	C	D	E	F	G
1	Florida						
2	P.16.3 2-Wire VG Loop / 2-Wire VG Interoffice Transport / 2-Wire Port Combination - Nonrecurring Costs Switch as is						
3	Study Period: 01/2000-12/2002						
4							
5	Element : P.16.3				AD USTED		
6	Item/Description						
7	Description	Function	FC/ GWS	Source	Amount		BST Default
8							
9	Nonrecurring (Labor) Inputs						
10	Worktimes (Hours) by JFC			Network			
11							
12	First Port - Install						
13	Address and Facility	Connect	4M1X		0.0035		0.0350
14	Circuit Provisioning Group	Engineering	4N4X		0.0076		0.1517
15	Recent Change Line Translations	Connect	4N1X		0.0018		0.0018
16	UNE Center	Connect	4AXX		0.0000		0.2500
17							
18	Additional Ports - Install						
19	Address and Facility	Connect	4M1X		0.0000		0.0000
20	Circuit Provisioning Group	Engineering	4N4X		0.0052		0.1042
21	Recent Change Line Translations	Connect	4N1X		0.0000		0.0000
22	UNE Center	Connect	4AXX		0.0000		0.0000
23							
24	Location Life (Months)				49		
25							
26							
27							
28	CPG & Translations Fallout:	5%					
29	UNEC/ACAC and LCSC are intermediary work groups not utilized in BST's own processing.						

	A	B	C	D	E	F	G
1	Florida						
2	P.50.1 4-Wire DS1 Loop / Channelization Port Combination - Nonrecurring Costs Switch as is						
3	Study Period: 01/2000-12/2002						
4					AD USTED		
5	Element : P.50.1						
6	Item/Description						
7	Description	Function	FC/ G/WS	Source	Amount		BST Default
8							
9	Nonrecurring (Labor) Inputs						
10	Worktimes (Hours) by JFC			Network			
11							
12	First Port - Install						
13	Total Customer Point of Contact - LCSC	Service Order	230X		0.0000		7.5000
14	Manual Service Order Adjustment			N.1.2	0.0000		0.6667
15	Net Customer Point of Contact - LCSC	Service Order	230X	Ln13 - Ln14	0.0000		6.8333
16	WS10 Clerk - LCSC	Service Order	WS10		0.0000		0.5000
17	Address and Facility Inventory Group	Connect	4M1X		0.0023		0.0023
18	Circuit Provisioning Group	Engineering	4N4X		0.0700		1.4000
19	Recent Change Line Translations	Connect	4N1X		0.0035		0.0035
20	UNE Center	Connect	4AXX		0.0000		0.5000
21							
22	Additional Ports - Install						
23	Customer Point of Contact - LCSC	Service Order	230X		0.0000		0.5000
24	WS10 Clerk - LCSC	Service Order	WS10		0.0000		0.0000
25	Address and Facility Inventory Group	Connect	4M1X		0.0000		0.0000
26	Circuit Provisioning Group	Engineering	4N4X		0.0000		0.0000
27	Recent Change Line Translations	Connect	4N1X		0.0035		0.0035
28	UNE Center	Connect	4AXX		0.0000		0.0000
29							
30							
31	Location Life (Months)					43	
32							
33							
34	CPG Fallout: 5%						
35	UNEC/ACAC and LCSC are intermediary work groups not utilized in BST's own processing.						

	A	B	C	D	E	F	G	
1	Florida							
2	P.50.4 DS1 Loop / Channelization Port Combination - Subsequent Activity - Add Lines - per Line							
3	Study Period: 01/2000-12/2002							
4					AD USTED			
5	Element : P.50.4							
6	Item/Description							
7	Description	Function	FC/ GWS	Source	Amount		BST Default	
8								
9	Nonrecurring (Labor) Inputs							
10	Worktimes (Hours) by JFC			Network				
11								
12	First Port - Install							
13	Address and Facility Inventory Group	Connect & Test	4M1X		0.0023		0.0023	
14	Central Office Install & Maintenance, Circuit & Facilit	Connect & Test	431X		0.4167		0.4167	
15	Recent Change Line Translations	Connect & Test	4N1X		0.0035		0.0035	
16	Install & Maintenance - Special Services	Connect & Test	411X		0.0000		0.0000	
17	UNE Center	Connect & Test	4AXX		0.0000		2.0000	
18	Work Management Center	Connect & Test	4WXX		0.0000		0.2500	
19								
20	Additional Ports - Install							
21	Address and Facility Inventory Group	Connect & Test	4M1X					
22	Central Office Install & Maintenance, Circuit & Facilit	Connect & Test	431X					
23	Recent Change Line Translations	Connect & Test	4N1X					
24	Install & Maintenance - Special Services	Connect & Test	411X					
25	UNE Center	Connect & Test	4AXX					
26	Work Management Center	Connect & Test	4WXX					
27								
28	First Port - Disconnect							
29	Address and Facility Inventory Group	Connect & Test	4M1X					
30	Central Office Install & Maintenance, Circuit & Facilit	Connect & Test	431X					
31	Recent Change Line Translations	Connect & Test	4N1X					
32	Install & Maintenance - Special Services	Connect & Test	411X					
33	UNE Center	Connect & Test	4AXX					
34	Work Management Center	Connect & Test	4WXX					
35								
36	Additional Ports - Disconnect							
37	Address and Facility Inventory Group	Connect & Test	4M1X					
38	Central Office Install & Maintenance, Circuit & Facilit	Connect & Test	431X					
39	Recent Change Line Translations	Connect & Test	4N1X					
40	Install & Maintenance - Special Services	Connect & Test	411X					
41	UNE Center	Connect & Test	4AXX					
42	Work Management Center	Connect & Test	4WXX					
43								
44								
45								
46	Location Life (Months)					43		
47								
48	UNEC/ACAC and LCSC are intermediary work groups not utilized in BST's own processing.							

	A	B	C	D	E	F	G	
1	Florida							
2	P.50.5 DS1 Loop / Channelization Port Combination - Subsequent Activity - Add Trunks - per Trunk							
3	Study Period: 01/2000-12/2002							
4					ADJUSTED			
5	Element : P.50.5							
6	Item/Description							
7	Description	Function	FC/ GWS	Source	Amount		BST Default	
8								
9	Nonrecurring (Labor) Inputs							
10	Worktimes (Hours) by JFC				Network			
11								
12	First Port - Install							
13	Switch and Trunk Based Translations	Connect & Test	4N2X		0.0238		0.4750	
14	Central Office Install & Maintenance, Circuit & Facility	Connect & Test	431X		0.4167		0.4167	
15	Circuit Provisioning Group	Engineering	4N4X		0.0317		0.6334	
16	Recent Change Line Translations	Connect & Test	4N1X		0.0167		0.0167	
17	Install & Maintenance - Special Services	Connect & Test	411X		0.0000		0.0000	
18	UNE Center	Connect & Test	4AXX		0.0000		2.0000	
19	Work Management Center	Connect & Test	4WXX		0.0000		0.2500	
20								
21	Additional Ports - Install							
22	Switch and Trunk Based Translations	Connect & Test	4N2X					
23	Central Office Install & Maintenance, Circuit & Facility	Connect & Test	431X					
24	Circuit Provisioning Group	Engineering	4N4X					
25	Recent Change Line Translations	Connect & Test	4N1X					
26	Install & Maintenance - Special Services	Connect & Test	411X					
27	UNE Center	Connect & Test	4AXX					
28	Work Management Center	Connect & Test	4WXX					
29								
30	First Port - Disconnect							
31	Switch and Trunk Based Translations	Connect & Test	4N2X					
32	Central Office Install & Maintenance, Circuit & Facility	Connect & Test	431X					
33	Circuit Provisioning Group	Engineering	4N4X					
34	Recent Change Line Translations	Connect & Test	4N1X					
35	Install & Maintenance - Special Services	Connect & Test	411X					
36	UNE Center	Connect & Test	4AXX					
37	Work Management Center	Connect & Test	4WXX					
38								
39	Additional Ports - Disconnect							
40	Switch and Trunk Based Translations	Connect & Test	4N2X					
41	Central Office Install & Maintenance, Circuit & Facility	Connect & Test	431X					
42	Circuit Provisioning Group	Engineering	4N4X					
43	Recent Change Line Translations	Connect & Test	4N1X					
44	Install & Maintenance - Special Services	Connect & Test	411X					
45	UNE Center	Connect & Test	4AXX					
46	Work Management Center	Connect & Test	4WXX					
47								
48								
49								
50	Location Life (Months)					43		
51								
52	UNEC/ACAC and LCSC are intermediary work groups not utilized in BST's own processing.							
53	CPG & Translations Fallout:		5%					

	A	B	C	D	E	F	G		I		K	L	M
1	Florida												
2	Interoffice Dark Fiber												
3	Study Period: 01/2000 - 12/2002				ADJUSTED								
4													
5	Element : .1.3				First	First	Additional	Additional					
6	Item/Description				Install	Disconnect	Install	Disconnect		BST Default			
7	Work Group	Description	FC/ GWS	Source	Time rs	Time rs	Time rs	Time rs					
8	COMPLEX RESALE SUPPORT GROUP (CRSG)	Service Inquiry	SDWC	Network	0.0000	0.0000	0.0000	0.0000		1.8600	1.4100	0.0000	0.0000
9	CIRCUIT PROVISIONING GROUP (CPG)	Engineering	4N4X	Network	0.0500	0.0225	0.0167	0.0021		0.5000	0.2250	0.1666	0.0213
10	CO INSTALL & MTCE CKT & FAC (NTEL)	Connect & Test	431X	Network	0.7763	0.4573	0.1626	0.0875		0.7763	0.4573	0.1626	0.0875
11	ACCESS CUSTOMER ADVOCATE CENTER (UNE)	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000		1.0763	0.7851	0.3486	0.3486
12	OUTSIDE PLANT ENGINEERING (FG30)	Service Inquiry	32XX	Network	0.0000	0.0000	0.0000	0.0000		3.0000	0.0000	0.0000	0.0000
13	CIRCUIT CAPACIT MANAGEMENT (CCM)	Service Inquiry	34XX	Network	0.0000	0.0000	0.0000	0.0000		3.0000	0.0000	0.0000	0.0000
14	OUTSIDE PLANT ENGINEERING (FG30)	Engineering	32XX	Network	0.0000	0.0000	0.0000	0.0000		5.0000	2.0000	0.5000	2.0000
15	NETWORK & ENGINEERING PLANNING (FG20)	Engineering	34XX	Network	0.0000	0.0000	0.0000	0.0000		5.0000	2.0000	0.5000	2.0000
16	INSTALL & MTCE - SPEC SVCS (SSIM)	Connect & Test	411X	Network	1.0903	0.9236	0.3118	0.1451		2.1835	0.9236	1.3200	0.1451
17	CO INSTALL & MTCE CKT & FAC (NTEL)	Connect & Test	431X	Network	0.0000	0.0000	0.0000	0.0000		3.0000	2.0000	3.0000	2.0000
18	INSTALL & MTCE - SPEC SVCS TRAVEL (SSIM)	Connect & Test	411X	Network	0.0000	0.0000	0.0000	0.0000		0.7313	0.7313	0.0000	0.0000
19													
20													
21	Cost element Life (Months)	43		Network									
22													
23	No justification for Work Group duplication.												
24	Service Inquiry process is mechanized. Planning functions are recovered in recurring rate.												
25	Assumes Engineering manual work at a fallout of: 10%												
26	UNEC/ACAC and CRSG are intermediary work groups not utilized in BST's own processing.												
27	Clerical work is inefficient in mechanized process (e.g., CLEC should have direct OSS access).												
28	SSIM - Install and disconnect should differ by no more than 10 minutes to account for testing activities												
29	No incremental travel for interoffice infrastructure												

	A	B	C	D	E	F	G		I		K	L	M
1	Florida												
2	Loop Dark Fiber												
3	Study Period: 01/2000 - 12/2002				AD USTED								
4													
5	Element : .1.2				First	First	Additional	Additional					
6	Item/Description				Install	Disconnec	Install	Disconnect		BSt Default			
7	Work Group	Description	FC/ G/WS	Source	Time rs	Time rs	Time rs	Time rs					
8	COMPLEX RESALE SUPPORT GROUP (CRSG)	Service Inquiry	SDWC	Network	0.0000	0.0000	0.0000	0.0000		1.8600	1.4100	0.0000	0.0000
9	CIRCUIT PROVISIONING GROUP (CPG)	Engineering	4N4X	Network	0.0500	0.0225	0.0167	0.0021		0.5000	0.2250	0.1666	0.0213
10	CO INSTALL & MTCE CKT & FAC (NTEL)	Connect & Test	431X	Network	0.7763	0.4573	0.1626	0.0875		0.7763	0.4573	0.1626	0.0875
11	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000		1.0763	0.7851	0.3486	0.3486
12	OUTSIDE PLANT ENGINEERING (FG30)	Service Inquiry	32XX	Network	0.0000	0.0000	0.0000	0.0000		3.0000	0.0000	0.0000	0.0000
13	CIRCUIT CAPACIT MANAGEMENT (CCM)	Service Inquiry	34XX	Network	0.0000	0.0000	0.0000	0.0000		3.0000	0.0000	0.0000	0.0000
14	OUTSIDE PLANT ENGINEERING (FG30)	Engineering	32XX	Network	0.0000	0.0000	0.0000	0.0000		5.0000	2.0000	0.5000	2.0000
15	NETWORK & ENGINEERING PLANNING (FG20)	Engineering	34XX	Network	0.0000	0.0000	0.0000	0.0000		5.0000	2.0000	0.5000	2.0000
16	INSTALL & MTCE - SPEC SVCS (SSIM)	Connect & Test	411X	Network	1.0903	0.9236	0.3118	0.1451		2.1835	0.9236	1.3200	0.1451
17	CO INSTALL & MTCE CKT & FAC (NTEL)	Connect & Test	431X	Network	0.0000	0.0000	0.0000	0.0000		3.0000	2.0000	3.0000	2.0000
18	INSTALL & MTCE - SPEC SVCS TRAVEL (SSIM)	Connect & Test	411X	Network	0.1463	0.1463	0.0000	0.0000		0.7313	0.7313	0.0000	0.0000
19													
20													
21	Cost element Life (Months)		43	Network									
22													
23	No justification for Work Group duplication.												
24	Service Inquiry process is mechanized. Planning functions are recovered in recurring rate.												
25	Assumes Engineering manual work at a fallout of: 10%												
26	UNEC/ACAC and CRSG are intermediary work groups not utilized in BST's own processing.												
27	Clerical work is inefficient in mechanized process (e.g., CLEC should have direct OSS access).												
28	SSIM - Install and disconnect should differ by no more than 10 minutes to account for testing activities												
29	Non-Staffed CO: 20%												

	A	B	C	D	E	F	G	I	K	L	M	
1	Florida											
2	NONRECURRING WORKTIMES											
3	Study Period: 2000-2002				AD USTED							
4												
5	Element : D.5.24				First	First	Additional	Additional				
6	Item/Description				Install	Disconnect	Install	Disconnect				
7	Work Group	Description	FC / G / WS	Source	Time rs	Time rs	Time rs	Time rs	BST Defaults			
8												
9	CO INSTALL & MTCE FIELD	Connect & Test	431X	Network	0.0000	0.0000	0.0000	0.0000	0.0417	0.0417	0.0000	0.0000
10	ACC CUST ADV CTR (UNEC)	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000	0.0633	0.0000	0.0000	0.0000
11	CKT PROV GRP (CPG)	Engineering	4N4X	Network	0.0000	0.0000	0.0000	0.0000	0.1333	0.0333	0.0000	0.0000
12	WORK MGT CTR (WMC)	Connect & Test	4WXX	Network	0.0000	0.0000	0.0000	0.0000	0.2500	0.0000	0.0500	0.0000
13	INST & MTCE-SP SVC (SSIM)	Connect & Test	411X	Network	0.0000	0.0000	0.0000	0.0000	0.3072	0.1667	0.0000	0.0000
14												
15	OSP ENG (FG30)	Engineering	32XX	Network	0.0000	0.0000	0.0000	0.0000	3.0000	0.0000	3.0000	0.0000
16	CKT PROV GRP (CPG)	Engineering	4N4X	Network	0.0492	0.0000	0.0000	0.0000	0.4917	0.0250	0.4917	0.0250
17	ADD & FAC INVENT (AFIG)	Engineering	4M1X	Network	0.0016	0.0000	0.0016	0.0000	0.0163	0.0000	0.0155	0.0000
18	NTWK PLUG-IN ADMIN (PICS)	Engineering	3A2X	Network	0.0050	0.0000	0.0000	0.0000	0.0500	0.0000	0.0000	0.0000
19												
20	CO INSTALL & MTCE FIELD	Connect & Test	431X	Network	0.3833	0.2500	0.3000	0.1667	0.4167	0.1667	0.4167	0.1667
21	INST & MTCE-SP SVC (SSIM)	Connect & Test	411X	Network	0.1667	0.0833	0.1667	0.0833	2.1333	0.3333	2.1333	0.3333
22	ACC CUST ADV CTR (UNEC)	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000	0.6500	0.0000	0.6500	0.0000
23												
24	INST & MTCE-SP SVC (SSIM)	Travel	411X	Network	0.0000	0.0000	0.0000	0.0000	0.3000	0.0000	0.0000	0.0000
25												
26	COST ELEMENT LIFE IN MONTHS		43									
27												
28	No justification for Work Group duplication.											
29	Assumes Engineering manual work at a fallout of: 10% Install inly.											
30	UNEC/ACAC and LCSC are intermediary work groups not utilized in BST's own processing.											
31	OSP Engineering is recovered thru recurring rates.											
32	CO I&M - 5 minutes to process and complete order, 10 minutes to install -connect, 5 minutes to test, 3 minutes to tag.											
33	SSIM - 5 minutes to process and complete order, 5 minutes to test.											
34	Local Channel infrastructure is all fiber to staffed CO. No incremental Travel required.											

	A	B	C	D	E	F	G		I	J	K	L	M
1	Florida												
2	NONRECURRING WORKTIMES												
3	Study Period: 2000-2002				ADJUSTED								
4													
5	Element #: D.5.7 & D.5.8				First	First	Additional	Additional					
6	Item/Description				Install	Disconnect	Install	Disconnect					
7	Work Group	Description	JFC / JG / WS	Source	Time rs	Time rs	Time rs	Time rs	BST Defaults				
8													
9	COMPLEX RESALE SUPPORT GROUP (CRSG)	Service Inquiry	SDWC	NETWORK	0.0000	0.0000	0.0000	0.0000		2.0000	0.0000	0.0000	0.0000
10	NETWORK & ENGINEERING PLANNING (FG20)	Service Inquiry	34XX	NETWORK	0.0000	0.0000	0.0000	0.0000		2.2500	0.0000	0.0000	0.0000
11													
12	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	NETWORK	0.0000	0.0000	0.0000	0.0000		0.0600	0.1800	0.0600	0.1800
13	CIRCUIT PROVISIONING GROUP (CPG)	Engineering	4N4X	NETWORK	0.0000	0.0000	0.0000	0.0000		0.1118	0.0412	0.0000	0.0000
14	WORK MANAGEMENT CENTER	Connect & Test	4WXX	NETWORK	0.0000	0.0000	0.0000	0.0000		0.2500	0.0000	0.0500	0.0000
15	CO INSTALL & MTCE-SWITCH EQUIP	Connect & Test	430X	NETWORK	0.0133	0.0117	0.0083	0.0117		0.1333	0.1166	0.0833	0.1166
16													
17	OUTSIDE PLANT ENGINEERING (FG30)	Engineering	32XX	NETWORK	0.2083	0.0000	0.2083	0.0000		2.0833	0.0000	2.0833	0.0000
18	NETWORK PLANNING & ENGINEERING (PICS)	Engineering	3A2X	NETWORK	0.0033	0.0000	0.0000	0.0000		0.0333	0.0333	0.0000	0.0000
19	CIRCUIT PROVISIONING CENTER (CPG)	Engineering	4N4X	NETWORK	0.1664	0.0000	0.1664	0.0000		1.6640	0.2626	1.6640	0.2626
20													
21	CO INSTALL & MTCE CKT & FAC (INTEL)	Connect & Test	431X	NETWORK	0.3833	0.0833	0.3000	0.0833		3.7300	1.5966	3.7300	1.5966
22	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	NETWORK	0.0000	0.0000	0.0000	0.0000		1.9000	0.0000	1.9000	0.0000
23													
24	INSTALL & MTCE-SPEC SVCS (SSIM)	Connect & Test	411X	NETWORK	0.2500	0.1667	0.1667	0.0833		0.2500	0.1667	0.1667	0.0833
25	INSTALL & MTCE-SPEC SVCS (SSIM)	Connect & Test	411X	NETWORK	0.0000	0.0000	0.0000	0.0000		4.6000	1.5000	2.3000	0.7500
26	INSTALL & MTCE-SPEC SVCS (SSIM)	Travel	411X	NETWORK	0.0000	0.0000	0.0000	0.0000		0.3000	0.3000	0.0000	0.0000
27													
28	COST ELEMENT LIFE IN MONTHS		43										
29													
30	No justification for Work Group duplication.												
31	Service Inquiry process is mechanized. Planning functions are recovered in recurring rate.												
32	Assumes Engineering manual work at a fallout of: 10%												
33	UNEC/ACAC and CRSG are intermediary work groups not utilized in BST's own processing.												
34	Clerical work is inefficient in mechanized process (e.g., CLEC should have direct OSS access).												
35	CO I&M - 5 minutes to process and complete order. 10 minutes to install DCS card & SONET Mux card, 5 minutes to test, 3 minutes to tag.												
36	Local Channel Infrastructure is all fiber to staffed CO. No incremental Travel required.												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Florida												
2	NONRECURRING WORKTIMES												
3	Study Period: 2000-2002				ADJUSTED								
4													
5	Element #: A.16.1 & 16.2				First	First	Additional	Additional					
6	Item/Description				Install	Disconnect	Install	Disconnect					
7	Work Group	Description	JFC / JG / WS	Source	Time Hrs	Time Hrs	Time Hrs	Time Hrs		BST Default			
8													
9	COMPLEX RESALE SUPPORT GROUP (CRSG)	Service Inquiry	SDWC	NETWORK	0.0000	0.0000	0.0000	0.0000		2.0000	0.0000	0.0000	0.0000
10	NETWORK & ENGINEERING PLANNING (FG20)	Service Inquiry	34XX	NETWORK	0.0000	0.0000	0.0000	0.0000		2.2500	0.0000	0.0000	0.0000
11													
12	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	NETWORK	0.0000	0.0000	0.0000	0.0000		0.0600	0.1800	0.0600	0.1800
13	CIRCUIT PROVISIONING GROUP (CPG)	Engineering	4N4X	NETWORK	0.0000	0.0000	0.0000	0.0000		0.1118	0.0412	0.0000	0.0000
14	WORK MANAGEMENT CENTER	Connect & Test	4WXX	NETWORK	0.0000	0.0000	0.0000	0.0000		0.2500	0.0000	0.0500	0.0000
15	CO INSTALL & MTCE-SWMTCH EQUIP	Connect & Test	430X	NETWORK	0.0133	0.0117	0.0083	0.0117		0.1333	0.1166	0.0833	0.1166
16													
17	OUTSIDE PLANT ENGINEERING (FG30)	Engineering	32XX	NETWORK	0.2083	0.0000	0.2083	0.0000		2.0833	0.0000	2.0833	0.0000
18	NETWORK PLANNING & ENGINEERING (PICS)	Engineering	3A2X	NETWORK	0.0033	0.0000	0.0000	0.0000		0.0333	0.0333	0.0000	0.0000
19	CIRCUIT PROVISIONING CENTER (CPG)	Engineering	4N4X	NETWORK	0.1664	0.0000	0.1664	0.0000		1.6640	0.2626	1.6640	0.2626
20													
21	CO INSTALL & MTCE CKT & FAC (INTEL)	Connect & Test	431X	NETWORK	0.3833	0.0833	0.3000	0.0833		3.7300	1.5966	3.7300	1.5966
22	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	NETWORK	0.0000	0.0000	0.0000	0.0000		1.9000	0.0000	1.9000	0.0000
23													
24	INSTALL & MTCE-SPEC SVCS (SSIM)	Connect & Test	411X	Network	0.2500	0.1667	0.1667	0.0833		0.2500	0.1667	0.1667	0.0833
25	INSTALL & MTCE-SPEC SVCS (SSIM)	Connect & Test	411X	Network	0.0000	0.0000	0.0000	0.0000		4.6000	1.5000	2.3000	0.7500
26	INSTALL & MTCE-SPEC SVCS (SSIM)	Travel	411X	Network	0.0667	0.0667	0.0000	0.0000		0.3000	0.3000	0.0000	0.0000
27													
28	COST ELEMENT LIFE IN MONTHS		43										
29													
30	No justification for Work Group duplication.												
31	Service Inquiry process is mechanized. Planning functions are recovered in recurring rate.												
32	Assumes Engineering manual work at a fallout of: 10%												
33	UNEC/ACAC and CRSG are intermediary work groups not utilized in BST's own processing.												
34	Clerical work is inefficient in mechanized process (e.g., CLEC should have direct OSS access).												
35	CO I&M - 5 minutes to process and complete order. 10 minutes to install DCS card & SONET Mux card, 5 minutes to test, 3 minutes to tag.												
36	Local Channel infrastructure is all fiber. Non-Staffed CO: 20%												

	A	B	C	D	E	F	G	H
1	Florida							
2	Input - Labor							
3	Study Period: 01/2000-12/2002			ADJUSTED			BST Default	
4								
5								
6	Item/Description	JFC / JG / WS	Source	Connect	Disconnect		Connect	Disconnect
7	DATABASE AND NON DATABASE - LARGE OR SMALL (HOURS)							
8								
9								
10								
11	Implementation Work (per Initial Order):							
12	Up-Front Coordination Activities & SMS Support	JG58	Network Planning & Support	0.667	0.500		0.667	0.500
14	CNARG Update	JG58	Network Planning & Support	0.250	0.188		0.250	0.188
16	DATABASE OWNERS - Provisioning							
17	Small Networks (Hours):							
18	Up-Front Coordination Activities - Initial	432X	Network Planning & Support	7	3		7	3
19	- Subsequent	432X	Network Planning & Support	1,000	0.750		1,750	0.750
20	Initial and Subsequent:							
21	Establishment of Initial Point Code(s) (STP Hosting Customer SCPs)	432X	Network Planning & Support	3	See Ln55-61		1	See Ln55-61
22	Establishment of Point Code(s) (GSTP Hosting CNAM SCPs)	432X	Network Planning & Support	2	See Ln55-61		7	See Ln55-61
23	Global Title Additions/Changes	432X	Network Planning & Support	1,500	See Ln55-61		1,500	See Ln55-61
24	Gateway Screening to Allow Queries	432X	Network Planning & Support	1	See Ln55-61		1	See Ln55-61
25	Large Networks (Hours):							
26	Up-Front Coordination Activities - Initial	432X	Network Planning & Support	14	3		30	3
27	- Subsequent	432X	Network Planning & Support	1,000	0.750		1,000	0.750
28	Initial and Subsequent:							
29	Establishment of Initial Point Code(s) (GSTP) Including Gateway Screening	432X	Network Planning & Support	3	See Ln55-61		24	See Ln55-61
30	Establishment of Routing (STPs hosting CNAM SCPs)	432X	Network Planning & Support	2	See Ln55-61		26	See Ln55-61
31	Global Title Additions/Changes	432X	Network Planning & Support	1,500	See Ln55-61		40	See Ln55-61
32	Distribution of Networks:							
33	Small Networks		Network Planning & Support	80%			80%	
34	Large Networks		Network Planning & Support	20%			20%	
35	NON DATABASE OWNERS - Provisioning							
36	Routing Names in Another Provider's Database (Hours):							
37	Up-Front Coordination Activities - Initial	432X	Network Planning & Support	5	3		5	3
38	- Subsequent	432X	Network Planning & Support	1,000	0.750		1,500	0.750
39	Initial and Subsequent:							
40	Establishment of Initial Point Code(s) (GSTP hosting the customers)	432X	Network Planning & Support	2	See Ln55-61		2	See Ln55-61
41	Establishment of Point Code(s) (STPs hosting CNAM SCPs)	432X	Network Planning & Support	2	See Ln55-61		2	See Ln55-61
42	Global Title Additions/Changes (Changes made at Gateway STPs)	432X	Network Planning & Support	1,500	See Ln55-61		3	See Ln55-61
43	Gateway Screening to Allow Queries (GSTP) to Allow Response Messages	432X	Network Planning & Support	1	See Ln55-61		1	See Ln55-61
44	RSAG Setup in SMS/par OCN - Initial	WS16		0.375	See Ln55-61		0.500	See Ln55-61
45	DATABASE & NON DATABASE OWNERS - Disconnect							
46	Initial and Subsequent:							
47	Screening and routing changes in associated BST STPs to Allow Queries to the new provider	432X	Network Planning & Support		0			1
48	Global Title Changes	432X	Network Planning & Support		1,500			1,500
49	Gateway Screening to Allow Queries and Responses from the New Provider for the Customer (Gateway STPs w/ Connection to New Provider)	432X	Network Planning & Support		0			1
50	Cutover and troubleshooting	432X	Network Planning & Support		0			2
51	RSAG Setup in SMS/par OCN - Initial	WS16	Network Planning & Support		0.375			0.375
52	TROUBLE HANDLING/CUSTOMER INSTRUCTION (HOURS):							
53	Implementation Manager	JG58	Network Planning & Support	0				600
54	RSAG Setup in SMS/par OCN - Initial	WS16	Network Planning & Support	0				2,000
55	SMS Support	JG58	Network Planning & Support	0				900
56	INSAC	432X	Network Planning & Support	0				480
57	CNARG Administration	JG58	Network Planning & Support	0				21
58	Global Title Changes/Additions	432X	Network Planning & Support	0				1,380
59	Service Life (Months)							
60			Marketing	60				60
61			Product Team	3				3
62	Number of years to Recover R&D							
63	SMS R&D - S&T for CNAM		Science & Technology	HOURS				HOURS
64	Research Director	JG61		0				925,440
65	Senior Member of Technical Staff	JG60		0				5,321,280
66	Member of Technical Staff	JG59		0				2,776,320
67	Associate Member of Technical Staff	JG58		0				2,082,240
68	Many mental functions should not differ between large or small networks. Definitely no more than two-fold.							
69	No economies of scale are factored, or recognition of efficiencies.							
70	BST has not verified that the salaried hours identified above have been removed from its common overhead.							
71	Disconnect activities over-recover for work activities associated with new code establishment.							

	A	B	C	D	E	F	G	H	I	J	K	L	M
1													
2	NONRECURRING COST STUDY INPUT - VERSION 2.0												
3	UNBUNDLED SUB-LOOP INTRABUILDING NETWORK CABLE (INC) 2-WIRE PROVISIONING (Non-Designed Circuit)												
4	DISCONNECT LOCATION LIFE (MOS.):	43											
5													
6	STATE:	FL											
7	COST ELEMENT #:	A.2.14											
8					ADJUSTED								
9	STUDY PERIOD:	2000-2002											
10													
11	<u>DESCRIPTION</u>	<u>WORK CENTERS / WORK ACTIVITIES</u>	<u>SME</u>	<u>JFC</u>	<u>FIRST INSTALL</u>	<u>FIRST DISCONNECT</u>	<u>ADDTL INSTALL</u>	<u>ADDTL DISCONNECT</u>		<u>BST Defaults</u>			
12													
13	SERVICE INQUIRY	LCSC receives service inquiry, validates for accuracy and processes order.	Interconn Svcs	230X	0.0000	0.0000	0.0000	0.0000		0.7500	0.5000	0.1667	0.1667
14	ENGINEERING	AFIG assigns loop facilities	Network	4M1X	0.0117	0.0000	0.0117	0.0000		0.1333	0.1333	0.1333	0.1333
15	CONNECT & TURN-UP TEST	WMC coordinates dispatched technicians	Network	4WXX	0.0000	0.0000	0.0000	0.0000		0.2500	0.2500	0.0000	0.0000
16	CONNECT & TURN-UP TEST	UNEC pulls order information and assigns to work groups; ensures dispatch and contacts customer and completes order.	Network	4AXX	0.0000	0.0000	0.0000	0.0000		0.5157	0.4323	0.0000	0.0000
17	CONNECT & TURN-UP TEST	SSIM processes request, places cross-connect, tests circuit, tags circuit and completes order.	Network	411X	0.0000	0.0000	0.0000	0.0000		1.2167	0.7833	0.5667	0.1333
18	TRAVEL	SSIM dispatched to cross-connect point.	Network	411X	0.0000	0.0000	0.0000	0.0000		0.3333	0.3333	0.0000	0.0000
19													
20													
21	<u>BST ASSUMPTIONS:</u>												
22	1) Assumes 100% dispatch to connect.												
23	2) This UNE is a non-designed circuit. (If this circuit is combined with concentrated transport, then the circuit becomes a designed circuit.)												
24													
25													
26													
27	Assumes Engineering manual work at a fallout of:	10%											
28	See Brenda Kahn Testimony and FCC UNE Remand Order at para. 226												
29	CLEC will survey site, install x-connect, tag and perform test and turn-up.												
30	BST work activities assume duplicative equipment being placed.												
31	NRC captures cost to BST to change OSS records identifying INC as CLEC.												
32	---ASSUMES MECHANICAL SERVICE ORDER ENTRY---												

A	B	C	D	E	F	G	H	I	J	K	L	M
1												
2	NONRECURRING COST STUDY INPUT - VERSION 2.0			--ASSUMES MANUAL SERVICE ORDER ENTRY--								
3	UNBUNDLED SUB-LOOP INTRABUILDING NETWORK CABLE (INC) 4-WIRE PROVISIONING (Non-Designed Circuits)											
4												
5	DISCONNECT LOCATION LIFE (MOS.):	49										
6												
7	STATE:	FL										
8	COST ELEMENT #:	A.2.15										
9												
10	STUDY PERIOD:	2000-2002			ADJUSTED							
11												
12	DESCRIPTION	WORK CENTERS / WORK ACTIVITIES	SME	JFC	FIRST INSTALL	FIRST DISCONNECT	ADDTL INSTALL	ADDTL DISCONNECT	BST Defaults			
13												
14	SERVICE INQUIRY	LCSC receives service inquiry, validates for accuracy and processes order.	Interconn Svcs	230X	0.0000	0.0000	0.0000	0.0000	0.7500	0.5000	0.1667	0.1667
15	ENGINEERING	AFIG assigns loop facilities	Network	4M1X	0.0117	0.0000	0.0117	0.0000	0.1333	0.1333	0.1333	0.1333
16	CONNECT & TURN-UP TEST	WMC coordinates dispatched technicians	Network	4WXX	0.0000	0.0000	0.0000	0.0000	0.2500	0.2500	0.0000	0.0000
17	CONNECT & TURN-UP TEST	UNEC pulls order information and assigns to work groups; ensures dispatch and contacts customer and completes order.	Network	4AXX	0.0000	0.0000	0.0000	0.0000	0.7735	0.5157	0.0000	0.0000
18	CONNECT & TURN-UP TEST	SSIM processes request, places cross-connect, tests circuit, tags circuit and completes order.	Network	411X	0.0000	0.0000	0.0000	0.0000	1.8250	0.7833	0.8500	0.1333
19	TRAVEL	SSIM dispatched to cross-connect point.	Network	411X	0.0000	0.0000	0.0000	0.0000	0.3333	0.3333	0.0000	0.0000
20												
21												
22	BST ASSUMPTIONS:											
23	1) Assumes 100% dispatch to connect.											
24	2) This UNE is a non-designed circuit. (If this circuit is combined with concentrated transport, then the circuit becomes a designed circuit.)											
25												
26												
27	Assumes Engineering manual work at 10% 7 minute activity to update facility inventory manually - based on UNTW & Loops											
28	See Brenda Kahn Testimony and FCC UNE Remand Order at para. 226											
29	CLEC will survey site, install x-connect, tag and perform test and turn-up.											
30	BST work activities assume duplicative equipment being placed.											
31	NRC captures cost to BST to change OSS records identifying INC as CLEC.											
32	--ASSUMES MECHANICAL SERVICE ORDER ENTRY--											

	A	B	C	D	E	F	G	H	I
1									
2	Loop Qualification - Service Inquiry With Loop Make-Up		---ASSUMES MANUAL SERVICE INQUIRY PROCESS---						
3	Study Period: 2000-2002								
4	DISCONNECT LOCATION LIFE:	0							
5									
6	STATE:	FL							
7	COST ELEMENT #:	J.3.3							
8									
9	STUDY PERIOD:	2000-2002			ADJUSTED				
10									
11									
12	DESCRIPTION	WORK CENTERS/WORK ACTIVITIES	SME	JFC	Worktimes (Hrs.)				
13					INSTALL	DISCONNECT		BST Default	
14	SERVICE INQUIRY	CRSG receives SI from CLEC, screens document; prepares/sends transmittals to OSPE;	Interconnection	SDWC	0.0000	n/a		0.7500	n/a
15		logs SI into tracking system, completes notice to CLEC with information							
16	SERVICE INQUIRY	LCSC receives SI and issues service order for billing	Interconnection	230X	0.0000	n/a		0.3333	n/a
17	ENGINEERING	OSPE - sorts, logs, assigns SI to engineer	Network	4FXX	0.0000	n/a		0.5000	n/a
18	ENGINEERING	OSPE - looks up records - manual or mechanized; prepares loop-make-up; transmits to C	Network	JG57	0.0000	n/a		2.7500	n/a
19									
20	ASSUMPTIONS:								
21	1) No assignment of facilities takes place; only service inquiry								
22	2) Service Inquiry checks for the best fit for xDSL service on address/circuit ID								
23	requested by CLEC								
24	3) Engineering returns two make-ups 50% of time and one make-up 50% of the time								
25									
26	Non-discriminatory costing assumes direct access to OSS.								

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	NONRECURRING COST STUDY INPUT - VERSION 2.0												
2	ORDER COORDINATION												
3	(Applies to Service Level 1, Service Level 1-Feeder Subloop, 2W Voice Grade Subloop-Distribution, 4W Voice Grade Subloop-Distribution and Unbundled Copper Loops)												
4	DISCONNECT LOCATION LIFE (MOS.):	N/A											
5													
6	STATE:	FL											
7	COST ELEMENT #:	N.1.5			ADJUSTED								
8													
9	STUDY PERIOD:	2000-2002											
10													
11	DESCRIPTION												
12													
13	CONNECT & TURN-UP TEST	UNEC performs manual order coordination (RCF, disconnect, UL order, cut sheet creation) when service is converted on existing loop (reuse of facilities)	Network	4AXX	0.0400	N/A	0.0400	N/A		0.4000	N/A	0.4000	N/A
14													
15													
16	ASSUMPTIONS:												
17	1) Assumes incremental time associated with order coordination (i.e., disconnect order for retail loop, unbundled loop order, and remote call forward/number portability order) to ensure customer cutover specifications are met.												
18													
19													
20	---ASSUMES ELECTRONIC SERVICE ORDER ENTRY---												
21	NONRECURRING COST STUDY INPUT - VERSION 2.0												
22	ORDER COORDINATION - SPECIFIED CONVERSION TIME												
23	(Applicable to all 2-Wire/4W UVL, UDL, USFL, & USL where a particular conversion time is specified.)												
24	DISCONNECT LOCATION LIFE (MOS.):	N/A											
25													
26	STATE:	FL											
27	COST ELEMENT #:	N.1.6											
28													
29	STUDY PERIOD:	2000-2002											
30													
31													
32	DESCRIPTION												
33													
34													
35	CONNECT & TURN-UP TEST	UNEC performs work associated with coordination when CLEC specifies a particular conversion time.	Network	4AXX	0.0333	N/A	0.0000	N/A		0.3333	N/A	0.0000	N/A
36	CONNECT & TURN-UP TEST	WMC coordinates technician dispatches	Network	4WXX	0.0000	N/A	0.0000	N/A		0.1667	N/A	0.0000	N/A
37	TRAVEL	CO I&M Field - Circuit & Facility handles wiring changes in the CO.	Network	431X	0.0000	N/A	0.0000	N/A		0.3750	N/A	0.0000	N/A
38													
39	ASSUMPTIONS:												
40	1) Assumes incremental manual order coordination required when an CLEC specifies a particular conversion time.												
41	2) Assumes 75% of central offices are not manned every day and 50% of the time the CLEC will specify conversion at a time when the central office is not manned.												
42													
43													
44	Order Coordination is handled via Field Identifiers on the service order and should not require manual assistance.												
45	Allowance for order fallout: 10%												
46	WMC is mechanized with WFA OSS												
47	No incremental travel time necessary. Recovered in UNE specified UNE.												

A		B		C	D	E	F	G	H	I	J	K	L	M
--ASSUMES MANUAL SERVICE ORDER ENTRY--														
1														
2	NONRECURRING COST STUDY INPUT - VERSION 2.0													
3	2-WIRE COPPER LOOP-SHORT (Designed Circuit)													
4	DISCONNECT LOCATION LIFE:	43												
5														
6	STATE:	FL												
7	COST ELEMENT #:	A.13.1	ADJUSTED											
8														
9	STUDY PERIOD:	2000-2002												
10	WORKTIMES SHOWN ARE IN HOURS													
11	DESCRIPTION	WORK CENTERS / WORK ACTIVITIES	SME	JFC	FIRST INSTALL	FIRST DISCONNECT	ADDTL INSTALL	ADDTL DISCONNECT	BST Default					
12														
13	SERVICE INQUIRY	CRSG receives firm order SI from CLEC and screens documents; CRSG prepares/sends transmittals to OSPE for verification of facility availability. Upon completion of job, CRSG informs CLEC facilities are available. LCSC receives SI from CRSG, validates for accuracy and sends FOC to CLEC	Interconn Svcs	SDWC	0.0000	0.0000	0.0000	0.0000	0.5356	0.4250	0.2678	0.2125		
14	SERVICE INQUIRY		Interconn Svcs	230X	0.0000	0.0000	0.0000	0.0000	0.3900	0.5000	0.0867	0.1667		
15	SERVICE INQUIRY	OSPE reviews request, assigns FRN, & returns svc inquiry to CRSG	Network	JG57	0.0406	0.0000	0.0080	0.0000	1.3000	0.0000	1.3000	0.0000		
16	SERVICE INQUIRY	SAC logs in/out which involves interaction with CRSG.	Network	4FX7	0.0000	0.0000	0.0000	0.0000	0.2600	0.0000	0.2600	0.0000		
17	ENGINEERING	CPG processes request; designs circuit and generates DLR & WORD document for CLEC and Field.	Network	4M4X	0.0550	0.0000	0.0300	0.0000	0.0825	0.0442	0.0450	0.0067		
18	ENGINEERING	AFIG assigns facilities	Network	4M1X	0.0058	0.0000	0.0058	0.0000	0.0400	0.0058	0.0400	0.0058		
19	CONNECT & TURN-UP TEST	UNEC pulls info, assigns to work forces, verifies & ensures accuracy of design, ensures dispatch, performs frame continuity and due date coordination and testing; and contacts customer and completes order.	Network	4AXX	0.0000	0.0000	0.0000	0.0000	1.3756	0.4823	0.9194	0.0500		
20	CONNECT & TURN-UP TEST	WMC coordinates dispatched technicians	Network	4WXX	0.0000	0.0000	0.0000	0.0000	0.2500	0.2500	0.0000	0.0000		
21	CONNECT & TURN-UP TEST	CO I&M Field wires circuit at collocation site	Network	431X	0.3167	0.1833	0.2333	0.1000	0.2833	0.2125	0.1417	0.0992		
22	CONNECT & TURN-UP TEST	SSi&M processes order, places cross-connect at cross-box, checks continuity and dial tone, resolves trouble, performs test from NID and completes order.	Network	411X	0.1667	0.0000	0.0833	0.0000	1.0210	0.7833	1.2710	0.1333		
23	TRAVEL	SSiM dispatched to cross-box	Network	411X	0.0000	0.0000	0.0000	0.0000	0.3333	0.3333	0.0000	0.0000		
24														
25														
26	ASSUMPTIONS:	Assumes Engineering manual work at a fallout of 10% install only. UNEC/ACAC, CRSG and LCSC are intermediary work groups not utilized in BST's own processing.												
27	1) Assumes 100% dispatch to connect.	Fallout rate for AFIG is 30% for installation and 5% for disconnects.												
28	2) Fallout rate for AFIG is 30% for installation and 5% for disconnects.	UNEC and CO I&M Field (connect and test) times assume 15% of total are carried in other transport elements. CO I&M - 5 minutes to process and complete order, 6 minutes to install x-connect, 5 minutes to test, 3 minutes to tag.												
29	3) UNEC and CO I&M Field (connect and test) times assume 15% of total are carried in other transport elements.	Copper Plant: 100%												
30	4) SSiM travel to premises is captured in Drop/NID investment.	SSiM - Cross-box connection in recurring, 5 minutes to process and complete order, 5 minutes to test.												
31	5) Incremental time associated with handling CLEC specified conversions is charged separately.	ASSUMES MECHANIZED SERVICE ORDER ENTRY--												
32	6) CRSG, LSCS, OSPE and SAC installation times are adjusted by 52% to reflect situations when loop and modems are used.	--ASSUMES MANUAL SERVICE ORDER ENTRY--												
33	NONRECURRING COST STUDY INPUT - VERSION 2.0													
34	4-WIRE COPPER LOOP-SHORT (Designed Circuit)													
35	DISCONNECT LOCATION LIFE	49												
36	(MOS.):													
37	STATE:	FL												
38	COST ELEMENT #:	A.14.1	ADJUSTED											
39														
40	STUDY PERIOD:	2000-2002												
41	WORKTIMES SHOWN ARE IN HOURS													
42	DESCRIPTION	WORK CENTERS / WORK ACTIVITIES	SME	JFC	FIRST INSTALL	FIRST DISCONNECT	ADDTL INSTALL	ADDTL DISCONNECT	BST Default					
43														
44	SERVICE INQUIRY	CRSG receives firm order SI from CLEC and screens documents; CRSG prepares/sends transmittals to OSPE for verification of facility availability. Upon completion of job, CRSG informs CLEC facilities are available. LCSC receives SI from CRSG, validates for accuracy and sends FOC to CLEC	Interconn Svcs	SDWC	0.0000	0.0000	0.0000	0.0000	0.5356	0.4250	0.2678	0.2125		
45	SERVICE INQUIRY		Interconn Svcs	230X	0.0000	0.0000	0.0000	0.0000	0.3900	0.5000	0.0867	0.1667		
46	SERVICE INQUIRY	OSPE reviews request, assigns FRN, & returns svc inquiry to CRSG	Network	JG57	0.0406	0.0000	0.0080	0.0000	1.3000	0.0000	1.3000	0.0000		
47	SERVICE INQUIRY	SAC logs in/out which involves interaction with CRSG.	Network	4FX7	0.0000	0.0000	0.0000	0.0000	0.2600	0.0000	0.2600	0.0000		
48	ENGINEERING	CPG processes request; designs circuit and generates DLR & WORD document for CLEC and Field.	Network	4M4X	0.0550	0.0000	0.0300	0.0000	0.0825	0.0442	0.0450	0.0067		
49	ENGINEERING	AFIG assigns facilities	Network	4M1X	0.0058	0.0000	0.0058	0.0000	0.0400	0.0058	0.0400	0.0058		
50	CONNECT & TURN-UP TEST	UNEC pulls info, assigns to work forces, verifies & ensures accuracy of design, ensures dispatch, performs frame continuity and due date coordination and testing; and contacts customer and completes order.	Network	4AXX	0.0000	0.0000	0.0000	0.0000	1.7805	0.4823	1.3244	0.0500		
51	CONNECT & TURN-UP TEST	WMC coordinates dispatched technicians	Network	4WXX	0.0000	0.0000	0.0000	0.0000	0.2500	0.2500	0.0000	0.0000		
52	CONNECT & TURN-UP TEST	CO I&M Field wires circuit at collocation site	Network	431X	0.3833	0.2500	0.3000	0.1667	0.2833	0.2125	0.1417	0.0992		
53	CONNECT & TURN-UP TEST	SSi&M processes order, places cross-connect at cross-box, checks continuity and dial tone, resolves trouble, performs test from NID and completes order.	Network	411X	0.1667	0.0000	0.0833	0.0000	2.7148	1.0083	1.9065	0.2000		
54	TRAVEL	SSiM dispatched to cross-box	Network	411X	0.0000	0.0000	0.0000	0.0000	0.3333	0.3333	0.0000	0.0000		
55														
56														
57	ASSUMPTIONS:	Assumes Engineering manual work at a fallout of 10% install only. UNEC/ACAC, CRSG and LCSC are intermediary work groups not utilized in BST's own processing.												
58	1) Assumes 100% dispatch to connect.	Fallout rate for AFIG is 30% for installation and 5% for disconnects.												
59	2) Fallout rate for AFIG is 30% for installation and 5% for disconnects.	UNEC and CO I&M Field (connect and test) times assume 15% of total are carried in other transport elements. CO I&M - 5 minutes to process and complete order, 10 minutes to install x-connect, 5 minutes to test, 3 minutes to tag.												
60	3) UNEC and CO I&M Field (connect and test) times assume 15% of total are carried in other transport elements.	Copper Plant: 100%												
61	4) SSiM travel to premises is captured in Drop/NID investment.	SSiM - Cross-box connection in recurring, 5 minutes to process and complete order, 5 minutes to test.												
62	5) Incremental time associated with handling CLEC specified conversions is charged separately.	ASSUMES MECHANIZED SERVICE ORDER ENTRY--												
63	6) CRSG, LSCS, OSPE and SAC installation times are adjusted by 52% to reflect situations when loop and modems are used.	--ASSUMES MANUAL SERVICE ORDER ENTRY--												

A	B	C	D	E	F	G	H	I	J	K	L	M
1	Florida			---ASSUMES MANUAL SERVICE ORDER ENTRY---								
2	NONRECURRING COST STUDY INPUT - VERSION 2.0											
3	2-WIRE COPPER LOOP - LONG (Designed Circuit)											
4	DISCONNECT LOCATION LIFE (MOS.):	43										
5												
6	STATE:	FL										
7	COST ELEMENT #:	A.13.7										
8				ADJUSTED								
9	STUDY PERIOD:	2000-2002										
10				WORKTIMES SHOWN ARE IN HOURS								
11	DESCRIPTION	WORK CENTERS / WORK ACTIVITIES	SME	JFC	FIRST INSTALL	FIRST DISCONNECT	ADDTL INSTALL	ADDTL DISCONNECT	BST Default			
13	SERVICE INQUIRY	CRSG receives firm order SI from CLEC and screens documents, CRSG prepares/sends transmittals to OSPE for verification of facility availability. Upon completion of job, CRSG informs CLEC facilities are available. LCSC receives SI from CRSG, validates for accuracy and sends FOC to CLEC	Interconn Svcs	SDWC	0.0000	0.0000	0.0000	0.0000	0.0000	0.4250	0.0000	0.2125
14	SERVICE INQUIRY		Interconn Svcs	230X	0.0000	0.0000	0.0000	0.0000	0.0000	0.5000	0.0000	0.1667
15	SERVICE INQUIRY	OSPE reviews request, assigns FRN, & returns svc inquiry to CRSG	Network	JG57	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000
16	SERVICE INQUIRY	SAC logs in/out which involves interaction with CRSG	Network	4FXJ	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000
17	ENGINEERING	CPG processes request, designs circuit and generates DLR & WORD document for CLEC and Field.	Network	4N4X	0.0550	0.0000	0.0300	0.0000	0.0825	0.0442	0.0450	0.0067
18	ENGINEERING	AFIG assigns facilities	Network	4M1X	0.0058	0.0000	0.0058	0.0000	0.0400	0.0058	0.0400	0.0058
19	CONNECT & TURN-UP TEST	UNEC pulls info, assigns to work forces; verifies & ensures accuracy of design; ensures dispatch, performs frame continuity and due date coordination and testing, and contacts customer and completes order.	Network	4AXX	0.0000	0.0000	0.0000	0.0000	1.3756	0.4823	0.9194	0.0500
20	CONNECT & TURN-UP TEST	WMC coordinates dispatched technicians	Network	4WXX	0.0000	0.0000	0.0000	0.0000	0.2500	0.2500	0.0000	0.0000
21	CONNECT & TURN-UP TEST	CO I&M Field wires circuit at collocation site	Network	431X	0.3167	0.1833	0.2333	0.1000	0.2833	0.2125	0.1417	0.0892
22	CONNECT & TURN-UP TEST	SSIM processes order; places cross-connect at cross-box, checks continuity and dial tone, resolves trouble, performs test from NID and completes order	Network	411X	0.1867	0.0000	0.0833	0.0000	1.9210	0.7833	1.2710	0.1333
23	TRAVEL	SSIM dispatched to cross-box	Network	411X	0.0000	0.0000	0.0000	0.0000	0.3333	0.3333	0.0000	0.0000
24												
25												
26	ASSUMPTIONS:											
27	1) Assumes 100% dispatch to connect.		Assumes Engineering manual work at a fallout of 10% install only.									
28	2) Fallout rate for AFIG is 30% for installation and 5% for disconnects.		UNEC/JACAC, CRSG and LCSC are intermediary work groups not utilized in BST's own processing.									
29	3) UNEC and CO I&M Field (connect and test) times assume 15% of total are carried in other transport elements.		CO I&M - 5 minutes to process and complete order, 6 minutes to install x-connect, 5 minutes to test, 3 minutes to tag.									
30	4) SSIM travel to premises is captured in DropNID investment.		Copper Plant: 100%									
31	5) Incremental time associated with handling CLEC specified conversions is charged separately.		SSIM - Cross-box connection in recurring: 5 minutes to process and complete order, 5 minutes to test.									
32	6) Installation times for CRSG, LCSC, OSPE and SAC assume 100% is captured in loop modification worktimes.		---ASSUMES MECHANIZED SERVICE ORDER ENTRY---									
33	NONRECURRING COST STUDY INPUT - VERSION 2.0											
34	4-WIRE COPPER LOOP - LONG (Designed Circuit)											
35	DISCONNECT LOCATION LIFE (MOS.):	49										
36												
37	STATE:	FL										
38	COST ELEMENT #:	A.14.7										
39				ADJUSTED								
40	STUDY PERIOD:	2000-2002										
41				WORKTIMES SHOWN ARE IN HOURS								
42	DESCRIPTION	WORK CENTERS / WORK ACTIVITIES	SME	JFC	FIRST INSTALL	FIRST DISCONNECT	ADDTL INSTALL	ADDTL DISCONNECT	BST Default			
44	SERVICE INQUIRY	CRSG receives firm order SI from CLEC and screens documents, CRSG prepares/sends transmittals to OSPE for verification of facility availability. Upon completion of job, CRSG informs CLEC facilities are available. LCSC receives SI from CRSG, validates for accuracy and sends FOC to CLEC	Interconn Svcs	SQWC	0.0000	0.0000	0.0000	0.0000	0.0000	0.4250	0.0000	0.2125
45	SERVICE INQUIRY		Interconn Svcs	230X	0.0000	0.0000	0.0000	0.0000	0.0000	0.5000	0.0000	0.1667
46	SERVICE INQUIRY	OSPE reviews request, assigns FRN, & returns svc inquiry to CRSG	Network	JG57	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000
47	SERVICE INQUIRY	SAC logs in/out which involves interaction with CRSG	Network	4FXJ	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000
48	ENGINEERING	CPG processes request, designs circuit and generates DLR & WORD document for CLEC and Field.	Network	4N4X	0.0550	0.0000	0.0300	0.0000	0.0825	0.0442	0.0450	0.0067
49	ENGINEERING	AFIG assigns facilities	Network	4M1X	0.0058	0.0000	0.0058	0.0000	0.0400	0.0058	0.0400	0.0058
50	CONNECT & TURN-UP TEST	UNEC pulls info, assigns to work forces; verifies & ensures accuracy of design; ensures dispatch, performs frame continuity and due date coordination and testing, and contacts customer and completes order.	Network	4AXX	0.0000	0.0000	0.0000	0.0000	1.7805	0.4823	1.3244	0.0500
51	CONNECT & TURN-UP TEST	WMC coordinates dispatched technicians	Network	4WXX	0.0000	0.0000	0.0000	0.0000	0.2500	0.2500	0.0000	0.0000
52	CONNECT & TURN-UP TEST	CO I&M Field wires circuit at collocation site	Network	431X	0.3833	0.2500	0.3000	0.1667	0.2833	0.2125	0.1417	0.0892
53	CONNECT & TURN-UP TEST	SSIM processes order; places cross-connect at cross-box, checks continuity and dial tone, resolves trouble, performs test from NID and completes order	Network	411X	0.1867	0.0000	0.0833	0.0000	2.7146	1.0083	1.9065	0.2000
54	TRAVEL	SSIM dispatched to cross-box	Network	411X	0.0000	0.0000	0.0000	0.0000	0.3333	0.3333	0.0000	0.0000
55												
56												
57	ASSUMPTIONS:											
58	1) Assumes 100% dispatch to connect.		Assumes Engineering manual work at a fallout of 10% install only.									
59	2) Fallout rate for AFIG is 30% for installation and 5% for disconnects.		UNEC/JACAC, CRSG and LCSC are intermediary work groups not utilized in BST's own processing.									
60	3) UNEC and CO I&M Field (connect and test) times assume 15% of total are carried in other transport elements.		CO I&M - 5 minutes to process and complete order, 10 minutes to install x-connect, 5 minutes to test, 3 minutes to tag.									
61	4) SSIM travel to premises is captured in DropNID investment.		Copper Plant: 100%									
62	5) CPG time assumes 15% fallout on installations and 10% fallout on disconnects.		SSIM - Cross-box connection in recurring: 5 minutes to process and complete order, 5 minutes to test.									
63	6) Installation times for CRSG, LCSC, OSPE and SAC assume 100% is captured in loop modification worktimes.		---ASSUMES MECHANIZED SERVICE ORDER ENTRY---									

A	B	C	D	E	F	G	H	I
1								
2	UNTW - Single Point of Interconnection							
3	Study Period: 2000-2002	---ASSUMES MANUAL SERVICE INQUIRY---						
4	DISCONNECT LOCATION LIFE:	0						
5								
6	STATE:	FL						
7	COST ELEMENT #:	A.15.1						
8								
9	STUDY PERIOD:	2000-2002						
10					INSTALL - ADJUSTED			
11					Worktimes (Hrs.)			
12	DESCRIPTION	WORK CENTERS / WORK ACTIVITIES	SME	JFC	Per Job	Per Pair	BST Default	
13	Average # of Lines CLECs use in SPOI ==>	10.8				=Column D *B10		
14								
15	SPOI - SERVICE INQUIRY	Account Team (AE) takes CLEC request for SPOI, records information on Service Inquiry (SI) form, passes SI to I&M for interconnection site visit; accepts completed SI from OSPE; sends SO to LCSC to schedule work; informs CLEC of completion of SPOI job	Interconnection	SOWC	0.0000	-	1.0300	0.0954
16								
17	SPOI - SERVICE INQUIRY	LCSC receives SI from CRSG; issues SO for equipment order and I&M placing work	Interconnection	230X	0.0000	-	0.7500	0.0694
18	SPOI - SITE SURVEY/SET-UP	I&M Spvsr. Contacts and meets CLEC for site visit, determines space availability, methods of interconnection, adds existing terminal and new terminal address, provides RSAG valid address, Sends SI to OSPE, issue routine job to technician	Network	JG57	0.0000	-	3.3000	0.3056
19								
20		to install SPOI, includes travel and service inquiry handling						
21	SPOI - SITE SURVEY/SET-UP	OSPE receives SI from I&M, uses working number to obtain premises address from LFACS, creates new terminal address	Network	32XX	0.0000	-	0.2500	0.0231
22		validates existing terminal, provides other inventory info, sends SI to AFIG & CRSG for new terminal address						
23	SPOI - SITE SURVEY/SET-UP	AFIG builds terminal address information in LFACS	Network	4M1X	0.0000	-	0.3333	0.0309
24	SPOI - CONNECT & TURN-UP TEST	I&M places SPOI, mounts cross-connect blocks, & terminates connector cable on common block; includes travel and tag	Network	410X	0.0000	-	2.8400	0.2630
25								
26								
27	BST ASSUMPTIONS:							
28	1) Assumes of 5 pr NTW per living unit (LU)							
29	2) Assumes 60% of SPOI locations are at Garden Terminals and 40% are in Wiring Closets							
30	3) Average of Lines used in SPOI assumes 100pr unit/5prs per unit = 20 customer x 2 lines working							
31	of which 27% will be served by CLEC = 10.8 working lines on average for SPOI							
32	4) I&M tags all pairs in SPOI to give CLEC ability to identify customers/pairs							
33								
34	NONRECURRING COST STUDY INPUT - VERSION 2.0							
35	UNTW Pair Provisioning							
36								
37	DISCONNECT LOCATION LIFE:	0						
38								
39	STATE:	FL						
40	COST ELEMENT #:	A.15.1						
41								
42	STUDY PERIOD:	2000-2002						
43								
44								
45	DESCRIPTION	WORK CENTERS / WORK ACTIVITIES	SME	JFC	FIRST	ADDITL	BST Default	
46								
47								
48	ENGINEERING	AFIG provides manual assistance for fallout orders.	Network	4M1X	0.0117	n/a	0.0233	n/a
49								
50								
51	ASSUMPTIONS:							
52	1) AFIG provides manual assistance for non-flow through orders (20% total fallout)							
53	2) UNTW Pair provisioning is ordered via an electronic interface.							
54								
55	Assumes Engineering manual work at a fa							10%
56								
57								
58								

See Brenda Kahn Testimony and FCC UNE Remand Order at para. 226
 CLEC will survey site, install x-connect, tag and perform test and turn-up.
 BST work activities assume duplicative equipment being placed.
 NRC (below) captures cost to BST to change OSS records identifying UNTW as CLEC.

A		C	D	E	F	G	H	I	J	K	L	M
206	CONNECT & TURN-UP TEST	Outside Plant Construction (OSPC) - setup, mount backbox, and close up site	Network	420X	0.0000							2.0000
207	TRAVEL	OSPE travels to site prior to engineering job (verifying location matched with CLEC cable)	Network	JG57	0.0000							0.5000
208	TRAVEL	OSPC travels to site to set up job.	Network	420X	0.0000							0.5000
209												
210												
211	ASSUMPTIONS:											
212	1) Assumes 100% visit to building equipment room											
213	2) First install assumes first 25-pair block plus site set-up; additional install includes each additional 25-pair block											
214	3) Disconnect first & additional work times are not applicable.											
215												
216												
217	NONRECURRING COST STUDY INPUT - VERSION 2.0											
218	SUB-LOOP - PER 2-WIRE ANALOG VOICE GRADE LOOP - SERVICE LEVEL 2 / FEEDER ONLY (Designed Circuit)											
219	DISCONNECT LOCATION LIFE (MOB.):	43										
220												
221	STATE:	FL										
222	COST ELEMENT #:	A.2.23										
223												
224	STUDY PERIOD:	2000-2002										
225												
226	DESCRIPTION	WORK CENTERS / WORK ACTIVITIES	SME	JFC	FIRST INSTALL	FIRST DISCONNECT	ADDTL INSTALL	ADDTL DISCONNECT				ST Default
227												
228	ENGINEERING	CPG processes request; designs circuit and generates DLR & WORD document for CLEC and Field.	Network	4N4X	0.0550	0.0000	0.0300	0.0000	0.0825	0.0442	0.0450	0.0087
229	ENGINEERING	PICS Planner orders plug-in when not in stock. (JG57)	Network	JG57	0.0033	0.0000	0.0000	0.0000	0.0250	0.0000	0.0250	0.0000
230	ENGINEERING	PICS clerical functions in connection with handling of plug-in order (V516)	Network	WS16	0.0000	0.0000	0.0000	0.0000	0.2750	0.0000	0.2750	0.0000
231	ENGINEERING	AFIG assigns loop facilities	Network	4M1X	0.0058	0.0000	0.0058	0.0000	0.1333	0.1333	0.1333	0.1333
232	ENGINEERING	OSPE reviews request and handles request for manual assistance (RMA)	Network	JG57	0.0408	0.0000	0.0000	0.0000	0.1000	0.0000	0.1000	0.0000
233	CONNECT & TURN-UP TESTING	UNEC pulls info, assigns to work force; verifies and ensures accuracy of order design; creates cut sheets to verify reuse of facilities; ensures dispatch; performs frame continuity and due date coordination and testing; performs manual order coordination	Network	4A4X	0.0000	0.0000	0.0000	0.0000	1.6956	0.4823	1.2394	0.0500
234	CONNECT & TURN-UP TESTING	VMC coordinates dispatched technicians.	Network	4W2X	0.0000	0.0000	0.0000	0.0000	0.2500	0.2500	0.0000	0.0000
235	CONNECT & TURN-UP TESTING	CO I&M Field wires circuit at collection site.	Network	431X	0.1989	0.1182	0.1488	0.0828	0.2833	0.2126	0.1417	0.0892
236	CONNECT & TURN-UP TESTING	SSIM processes request; places cross-connect at cross-box; checks continuity and dia tone; resolves troubles and completes order.	Network	411X	0.3187	0.1833	0.2333	0.1000	1.3917	0.7833	0.7417	0.1333
237	TRAVEL	SSIM dispatched to cross-box	Network	411X	0.3333	0.3333	0.0000	0.0000	0.3333	0.3333	0.0000	0.0000
238												
239												
240	ASSUMPTIONS:											
241	1) 20% loops are new; 80% are reused facilities which require additional UNEC time.											
242	2) OSPE engineering time assumes a 10% fail-out rate requiring manual intervention (RMA) - occurs with unbanding when loop terminates											
243	3) UNEC and CO I&M (connect and test) times assume 18% of total are carried in other transport elements.											
244	4) Failout rate for AFIG is 20%.											
245	5) Assumes 100% dispatch to connect.											
246	6) PICS time assumes planner has to order non-stocked item 10% of the time.											
247	7) PICS clerical time assumes problems occur 10% of the time which require additional work.											
248	8) CPG time assumes 18% failout on installations and 10% failout on disconnects.											
249	9) OSPE reviews request and handles request for manual assistance (RMA)											
250	NONRECURRING COST STUDY INPUT - VERSION 2.0											
251	SUB-LOOP - PER 4-WIRE ANALOG VOICE GRADE LOOP / FEEDER ONLY (Designed Circuit)											
252	DISCONNECT LOCATION LIFE (MOB.):	49										
253												
254	STATE:	FL										
255	COST ELEMENT #:	A.2.24										
256												
257	STUDY PERIOD:	2000-2002										
258												
259	DESCRIPTION	WORK CENTERS / WORK ACTIVITIES	SME	JFC	FIRST INSTALL	FIRST DISCONNECT	ADDTL INSTALL	ADDTL DISCONNECT				ST Default
260												
261	ENGINEERING	CPG processes svc request; designs circuit and generates DLR & WORD document for CLEC and Field.	Network	4N4X	0.0550	0.0000	0.0300	0.0000	0.0825	0.0442	0.0450	0.0087
262	ENGINEERING	PICS Planner orders plug-in when not in stock. (JG57)	Network	JG57	0.0033	0.0000	0.0000	0.0000	0.0250	0.0000	0.0250	0.0000
263	ENGINEERING	PICS clerical functions in connection with handling of plug-in order (V516)	Network	WS16	0.0000	0.0000	0.0000	0.0000	0.2750	0.0000	0.2750	0.0000
264	ENGINEERING	AFIG assigns loop facilities	Network	4M1X	0.0058	0.0000	0.0058	0.0000	0.1333	0.1333	0.1333	0.1333
265	ENGINEERING	OSPE reviews request and handles request for manual assistance (RMA)	Network	JG57	0.0408	0.0000	0.0000	0.0000	0.1000	0.0000	0.1000	0.0000
266	CONNECT & TURN-UP TESTING	UNEC pulls info, assigns to work force; verifies and ensures accuracy of order design; creates cut sheets to verify reuse of facilities; ensures dispatch; performs frame continuity and due date coordination and testing; performs manual order coordination	Network	4A4X	0.0000	0.0000	0.0000	0.0000	2.1055	0.4823	1.6444	0.0500
267	CONNECT & TURN-UP TESTING	VMC coordinates dispatched technicians.	Network	4W2X	0.0000	0.0000	0.0000	0.0000	0.2500	0.2500	0.0000	0.0000
268	CONNECT & TURN-UP TESTING	CO I&M Field wires circuit at collection site.	Network	431X	0.2408	0.1870	0.1864	0.1047	0.2833	0.2126	0.1417	0.0892
269	CONNECT & TURN-UP TESTING	SSIM processes request; places cross-connect at cross-box; checks continuity and dia tone; resolves troubles and completes order.	Network	411X	0.3833	0.2500	0.3000	0.1887	1.9208	1.0083	1.1125	0.2000
270	TRAVEL	SSIM dispatched to cross-box	Network	411X	0.3333	0.3333	0.0000	0.0000	0.3333	0.3333	0.0000	0.0000
271												
272												
273	ASSUMPTIONS:											
274	1) Assumes 100% dispatch to connect.											
275	2) OSPE engineering time assumes a 10% fail-out rate requiring manual intervention (RMA) - occurs with unbanding when loop terminates											
276	3) UNEC and CO I&M (connect and test) times assume 18% of total are carried in other transport elements											
277	4) Failout rate for AFIG is 20%.											
278	5) Assumes 100% dispatch to connect.											
279	6) PICS time assumes planner has to order non-stocked item 10% of the time.											
280	7) PICS clerical time assumes problems occur 10% of the time which require additional work.											
281	8) CPG time assumes 18% failout on installations and 10% failout on disconnects.											
282	9) OSPE reviews request and handles request for manual assistance (RMA)											
283	NONRECURRING COST STUDY INPUT - VERSION 2.0											
284	SUB-LOOP - PER 2-WIRE SDN DIGITAL GRADE LOOP / FEEDER ONLY (Designed Circuit)											
285	DISCONNECT LOCATION LIFE (MOB.):	43										
286												
287	STATE:	FL										
288	COST ELEMENT #:	A.2.25										
289												
290	STUDY PERIOD:	2000-2002										
291	DESCRIPTION	WORK CENTERS / WORK ACTIVITIES	SME	JFC	FIRST INSTALL	FIRST DISCONNECT	ADDTL INSTALL	ADDTL DISCONNECT				ST Default
292												
293	ENGINEERING	CPG processes request; designs circuit and generates DLR & WORD document for CLEC and Field.	Network	4N4X	0.0550	0.0000	0.0300	0.0000	0.0825	0.0442	0.0450	0.0087
294	ENGINEERING	PICS Planner orders plug-in when not in stock. (JG57)	Network	JG57	0.0033	0.0000	0.0000	0.0000	0.0250	0.0000	0.0250	0.0000
295	ENGINEERING	PICS clerical functions in connection with handling of plug-in order (V516)	Network	WS16	0.0000	0.0000	0.0000	0.0000	0.2750	0.0000	0.2750	0.0000
296	ENGINEERING	AFIG assigns loop facilities	Network	4M1X	0.0058	0.0000	0.0058	0.0000	0.1333	0.1333	0.1333	0.1333
297	ENGINEERING	OSPE reviews request and handles request for manual assistance (RMA)	Network	JG57	0.0408	0.0000	0.0000	0.0000	0.4078	0.0000	0.0803	0.0000
298	CONNECT & TURN-UP TESTING	UNEC pulls info, assigns to work force; verifies and ensures accuracy of order design; creates cut sheets to verify reuse of facilities; ensures dispatch; performs frame continuity and due date coordination and testing; performs manual order coordination	Network	4A4X	0.0000	0.0000	0.0000	0.0000	1.4156	0.4823	0.9594	0.0500
299	CONNECT & TURN-UP TESTING	VMC coordinates dispatched technicians.	Network	4W2X	0.0000	0.0000	0.0000	0.0000	0.2500	0.2500	0.0000	0.0000

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A		C	D	E	F	G	J	L	M			
300	CONNECT & TURN-UP TESTING	CO I&M Field wires circuit at collocation site.	Network	431X	0.1884	0.1961	0.1369	0.0565	0.2833	0.2125	0.1417	0.0992
301	CONNECT & TURN-UP TESTING	SSIM processes request; places cross-connect at cross-box; checks continuity and dia	Network	411X	0.3167	0.1833	0.2333	0.1000	1.3917	0.7833	0.7417	0.1333
302	TRAVEL	SSIM dispatched to cross-box	Network	411X	0.3333	0.3333	0.0000	0.0000	0.3333	0.3333	0.0000	0.0000
303												
304	ASSUMPTIONS:											
305	1) Assumes 100% dispatch to connect.											
306	2) Incremental time associated with handling CLEC specified conversions is charged separately.											
307	3) Fall-out rate for AFIG is 20%.											
308	4) UNEC and CO I&M (connect and test) times assume 15% of total are carried in other transport elements.											
309	5) 10% loops are reused facilities which require additional UNEC time; 80% are new.											
310	6) PICS time assumes planner has to order non-stocked item 10% of the time.											
311	7) PICS clerical time assumes problems occur 10% of the time which require additional work.											
312	8) PICS time assumes 15% fall-out on installations and 10% fall-out on disconnects.											
313	NONRECURRING COST STUDY INPUT - VERSION 2.0											
314	SUB-LOOP - PER 4-WIRE 18.58 OR 84 KBPS DIGITAL GRADE LOOP / FEEDER ONLY (Designed Circuit)											
315	DISCONNECT LOCATION LIFE (MOB.):	48										
316	STATE:	FL										
317	COST ELEMENT #:	A.2.29										
318	STUDY PERIOD:	2000-2002										
319												
320												
321												
322												
323	DESCRIPTION		SME	JFC	FIRST INSTALL	FIRST DISCONNECT	ADDTL INSTALL	ADDTL DISCONNECT				
324	CPG processes request; designs circuit and generates DLR & WORD document for CLEC and Field.		Network	4N4X	0.0650	0.0000	0.0300	0.0000	0.0825	0.0442	0.0450	0.0067
325	PICS Planner orders plug-in when not in stock (JG57)		Network	JG57	0.0058	0.0000	0.0000	0.0000	0.2500	0.2500	0.0000	0.0000
326	PICS clerical functions in connection with handling plug-in order (WB16)		Network	4M1X	0.0000	0.0000	0.0000	0.0000	0.2750	0.0000	0.2750	0.0000
327	AFIG assigns loop facilities.		Network	4M1X	0.0056	0.0000	0.0058	0.0000	0.1333	0.1333	0.1333	0.1333
328	OSPE reviews request and handles request for manual assistance (RMA)		Network	JG57	0.0408	0.0000	0.0080	0.0000	0.1000	0.0000	0.1000	0.0000
329	UNEC puts info, assigns to work forces; verifies and ensures accuracy of order design; creates out sheets to verify reuse of facilities; ensures dispatch; performs frame continuity and due date coordination and testing; performs manual order coordination		Network	4A4X	0.0000	0.0000	0.0000	0.0000	1.8205	0.4823	1.2644	0.0500
330	WMC coordinates dispatched technicians.		Network	4W0X	0.0000	0.0000	0.0000	0.0000	0.2633	0.2125	0.1417	0.0992
331	CO I&M Field wires circuit at collocation site.		Network	431X	0.2574	0.1879	0.2014	0.1119				
332	SSIM processes request; places cross-connect at cross-box; checks continuity and dia		Network	411X	0.3833	0.2900	0.3000	0.1687	1.9208	1.0083	1.1125	0.2000
333	tone; resolves troubles and completes order.		Network	411X	0.3333	0.3333	0.0000	0.0000	0.3333	0.3333	0.0000	0.0000
334	TRAVEL	SSIM dispatched to cross-box										
335												
336												
337	ASSUMPTIONS:											
338	1) Assumes 100% dispatch to connect.											
339	2) OSPE engineering time assumes a 10% fall-out rate requiring manual intervention (RMA) - occurs with unbundling when loop terminates											
340	3) CPG time assumes 15% fall-out on installation and 10% fall-out on disconnect.											
341	4) Fall-out rate for AFIG is 20%.											
342	5) UNEC and CO I&M (connect and test) times assume 15% of total are carried in other transport elements.											
343	6) 10% loops are reused facilities which require additional UNEC time; 80% are new.											
344	7) PICS time assumes planner has to order non-stocked item 10% of the time.											
345	8) PICS clerical time assumes problems occur 10% of the time which require additional work.											
346	NONRECURRING COST STUDY INPUT - VERSION 2.0											
347	SUB-LOOP - PER 2-WIRE COPPER LOOP / FEEDER ONLY (Designed Circuit)											
348	DISCONNECT LOCATION LIFE (MOB.):	48										
349	STATE:	FL										
350	COST ELEMENT #:	A.2.30										
351	STUDY PERIOD:	2000-2002										
352												
353												
354												
355	DESCRIPTION		SME	JFC	FIRST INSTALL	FIRST DISCONNECT	ADDTL INSTALL	ADDTL DISCONNECT				
356	CPG processes request; designs circuit and generates DLR & WORD document for CLEC and Field.		Network	4N4X	0.0650	0.0000	0.0300	0.0000	0.0825	0.0442	0.0450	0.0067
357	AFIG assigns loop facilities.		Network	4M1X	0.0058	0.0000	0.0058	0.0000	0.1333	0.1333	0.1333	0.1333
358	OSPE reviews request and handles request for manual assistance (RMA)		Network	JG57	0.0408	0.0000	0.0080	0.0000	0.1000	0.0000	0.1000	0.0000
359	UNEC puts info, assigns to work forces; verifies & ensures accuracy of design; ensures dispatch; performs frame continuity and due date coordination and testing; and contacts customer and completes order.		Network	4A4X	0.0000	0.0000	0.0000	0.0000	1.3758	0.4823	0.9194	0.0500
360	WMC coordinates dispatched technicians.		Network	4W0X	0.0000	0.0000	0.0000	0.0000	0.2500	0.2500	0.0000	0.0000
361	CO I&M Field wires circuit at collocation site.		Network	431X	0.3167	0.1833	0.2333	0.1000	0.2833	0.2125	0.1417	0.0992
362	SSIM processes request; places cross-connect at cross-box; checks continuity and dia		Network	411X	0.3167	0.1833	0.2333	0.1000	1.3917	0.7833	0.7417	0.1333
363	tone; resolves troubles and completes order.		Network	411X	0.3333	0.3333	0.0000	0.0000	0.3333	0.3333	0.0000	0.0000
364	TRAVEL	SSIM dispatched to cross-box										
365												
366												
367	ASSUMPTIONS:											
368	1) Assumes 100% dispatch to connect.											
369	2) OSPE engineering time assumes a 10% fall-out rate requiring manual intervention (RMA) - occurs with unbundling when loop terminates											
370	3) Incremental time associated with handling CLEC specified conversions is charged separately.											
371	4) Fall-out rate for AFIG is 20%.											
372	5) UNEC and CO I&M (connect and test) times assume 15% of total are carried in other transport elements.											
373	6) CPG time assumes 15% fall-out on installations and 10% fall-out on disconnects.											
374	NONRECURRING COST STUDY INPUT - VERSION 2.0											
375	SUB-LOOP - PER 4-WIRE COPPER LOOP / FEEDER ONLY (Designed Circuit)											
376	DISCONNECT LOCATION LIFE (MOB.):	48										
377	STATE:	FL										
378	COST ELEMENT #:	A.2.32										
379	STUDY PERIOD:	2000-2002										
380												
381												
382												
383	DESCRIPTION		SME	JFC	FIRST INSTALL	FIRST DISCONNECT	ADDTL INSTALL	ADDTL DISCONNECT				
384	CPG processes request; designs circuit and generates DLR & WORD document for CLEC and Field.		Network	4N4X	0.0650	0.0000	0.0300	0.0000	0.0825	0.0442	0.0450	0.0067
385	AFIG assigns loop facilities.		Network	4M1X	0.0058	0.0000	0.0058	0.0000	0.1333	0.1333	0.1333	0.1333
386	OSPE reviews request and handles request for manual assistance (RMA)		Network	JG57	0.0408	0.0000	0.0080	0.0000	0.1000	0.0000	0.1000	0.0000
387	UNEC puts info, assigns to work forces; verifies & ensures accuracy of design; ensures dispatch; performs frame continuity and due date coordination and testing; and contacts customer and completes order.		Network	4A4X	0.0000	0.0000	0.0000	0.0000	1.7805	0.4823	1.5839	0.0500
388	WMC coordinates dispatched technicians.		Network	4W0X	0.0000	0.0000	0.0000	0.0000	0.2500	0.2500	0.0000	0.0000
389	CO I&M Field wires circuit at collocation site.		Network	431X	0.3833	0.2500	0.3000	0.1687	0.2833	0.2125	0.1417	0.0992
390	SSIM processes request; places cross-connect at cross-box; checks continuity and dia		Network	411X	0.3167	0.1833	0.2333	0.1000	1.3917	0.7833	0.7417	0.1333
391	tone; resolves troubles and completes order.		Network	411X	0.3333	0.3333	0.0000	0.0000	0.3333	0.3333	0.0000	0.0000
392	TRAVEL	SSIM dispatched to cross-box										
393												
394												
395	ASSUMPTIONS:											
396	1) Assumes 100% dispatch to connect.											
397	2) OSPE engineering time assumes a 10% fall-out rate requiring manual intervention (RMA) - occurs with unbundling when loop terminates											
398	3) Incremental time associated with handling CLEC specified conversions is charged separately.											
399	4) Fall-out rate for AFIG is 20%.											
400	5) UNEC and CO I&M (connect and test) times assume 15% of total are carried in other transport elements.											
401	6) CPG time assumes 15% fall-out on installations and 10% fall-out on disconnects.											
402	NONRECURRING COST STUDY INPUT - VERSION 2.0											
403	SUB-LOOP - PER 2-WIRE COPPER LOOP / DISTRIBUTION ONLY (Non-Designed Circuit)											
404	DISCONNECT LOCATION LIFE (MOB.):	48										
405	STATE:	FL										
406	COST ELEMENT #:	A.2.40										
407	STUDY PERIOD:	2000-2002										
408												
409												
410												
411	DESCRIPTION		SME	JFC	FIRST INSTALL	FIRST DISCONNECT	ADDTL INSTALL	ADDTL DISCONNECT				

	A	C	D	E	F	G	H	I	J	K	L	M	
412	ENGINEERING	AFIG assigns loop facilities.	Network	4M1X	0.0000	0.0000	0.0000	0.0000		0.1333	0.1333	0.1333	0.1333
413	ENGINEERING	OSPE reviews request and handles request for manual assistance (RMA).	Network	JG57	0.0000	0.0000	0.0000	0.0000		0.1000	0.0000	0.1000	0.0000
414	CONNECT & TURN-UP TESTING	UNEC pulls information, assigns to work groups, ensures dispatch and contacts customer and completes order.	Network	4AXX	0.0000	0.0000	0.0000	0.0000		0.5167	0.4323	0.0200	0.0000
415	CONNECT & TURN-UP TESTING	WMC coordinates dispatched technicians.	Network	4WXX	0.0000	0.0000	0.0000	0.0000		0.2500	0.2500	0.0000	0.0000
416	CONNECT & TURN-UP TESTING	SSIM processes request; plices cross-connect at cross-box; checks continuity and dial tone; resolves troubles; performs test from NID and completes order.	Network	410X	0.3167	0.1833	0.2333	0.1000		1.6980	0.7833	1.0460	0.1333
417	TRAVEL	SSIM dispatched to cross-box. (Travel to premises captured in Drop/NID Investment.)	Network	410X	0.3333	0.3333	0.0000	0.0000		0.3333	0.3333	0.0000	0.0000
419													
420													
421	ASSUMPTIONS:												
422	1) Assumes 100% dispatch to connect.												
423	2) OSPE engineering time assumes a 18% fail-out rate requiring manual intervention (RMA) - occurs with unbundling when loop terminate												
424	3) Incremental time associated with handling CLEC specified conversions is charged separately.												
425	4) Failout rate for AFIG is 20%.												
426													
427	NONRECURRING COST STUDY INPUT - VERSION 2.0												
428	SUB-LOOP - PER 4-WIRE COPPER LOOP / DISTRIBUTION ONLY (Non-Designed Circuit)												
429	DISCONNECT LOCATION LIFE (MO.):	49											
430													
431	STATE:	FL											
432	COST ELEMENT #:	A.2.42											
433													
434	STUDY PERIOD:	2006-2002											
435													
436	DESCRIPTION	WORK CENTERS / WORK ACTIVITIES	SME	JFC	FIRST INSTALL	FIRST DISCONNECT	ADDL. INSTALL	ADDL. DISCONNECT		ST Default			
437	ENGINEERING	AFIG assigns loop facilities.	Network	4M1X	0.0000	0.0000	0.0000	0.0000		0.1333	0.1333	0.1333	0.1333
438	ENGINEERING	OSPE reviews request and handles request for manual assistance (RMA).	Network	JG57	0.0000	0.0000	0.0000	0.0000		0.1000	0.0000	0.1000	0.0000
439	CONNECT & TURN-UP TESTING	UNEC pulls information, assigns to work groups, ensures dispatch and contacts customer and completes order.	Network	4AXX	0.0000	0.0000	0.0000	0.0000		0.5354	0.5521	0.0000	0.0000
440	CONNECT & TURN-UP TESTING	WMC coordinates dispatched technicians.	Network	4WXX	0.0000	0.0000	0.0000	0.0000		0.2500	0.2500	0.0000	0.0000
441	CONNECT & TURN-UP TESTING	SSIM processes request; plices cross-connect at cross-box; checks continuity and dial tone; resolves trouble; tests from NID and completes order.	Network	410X	0.3633	0.2500	0.3000	0.1667		2.3773	1.0083	1.5680	0.2000
442	TRAVEL	SSIM dispatched to cross-box. (Travel to premises captured in Drop/NID Investment.)	Network	410X	0.3333	0.3333	0.0000	0.0000		0.3333	0.3333	0.0000	0.0000
443													
444													
445	ASSUMPTIONS:												
446	1) Assumes 100% dispatch to connect.												
447	2) OSPE engineering time assumes a 10% fail-out rate requiring manual intervention (RMA) - occurs with unbundling when loop terminate												
448	3) Incremental time associated with handling CLEC specified conversions is charged separately.												
449	4) Failout rate for AFIG is 20%.												

No Engineering required on Non-Designed Circuit.
 UNEC/ACAG, CRBO and LCBC are intermediately work groups not utilized in ST's own processing.
 SSIM - 5 minutes to process and complete order, 5 minutes to install x-connect, 5 minutes to test, 3 minutes to tag.

---ASSUMES ELECTRONIC SERVICE ORDER ENTRY---

ADJUSTED
 WORKTIMES SHOWN ARE IN HOURS

Docket No. 990649-TP

Witness: King

Exhibit ____ (JAK-3)

Pages 46 of 82 and 47 of 82 intentionally left blank.

A		B		C	D	E	F	G	H	I	J	K	L	M
1	NONRECURRING COST STUDY INPUT - VERSION 2.0													
2	TESTING BEYOND VOICE GRADE - BASIC, PER HALF HOUR													
3	DISCONNECT LOCATION LIFE (MOS.): 0													
4	STATE: FL													
5	COST ELEMENT #: A.19.1													
6														
7	STUDY PERIOD: 2000-2002													
8	ADJUSTED													
9														
10														
11	DESCRIPTION	WORK CENTERS/WORK ACTIVITIES	SME	JFC	WORKTIMES (HRS)				BASIC DIRECT	BASIC COST	BASIC COST			
12					FIRST 1/2 Hr.	ADDTL 1/2 Hr.			LABOR RATE	FIRST 1/2 Hr.	ADDTL 1/2 Hr.			
13	CONNECT & TURN-UP TEST	CO I&M conducts central office test	Network	431X	0.0833	0.0833			\$ 40.32	\$ 3.3600	\$ 3.3600			
14	CONNECT & TURN-UP TEST	WMC coordinates dispatched technicians	Network	4WXX	0.2500	0.0000			\$ 31.60	\$ 7.9000	\$ -			
15	CONNECT & TURN-UP TEST	UNEC pulls order, ensures CO dispatch, performs testing and contacts customer and complete SO	Network	4AXX	1.4708	0.8457			\$ 35.83	\$ 52.7000	\$ 30.3002			
16	CONNECT & TURN-UP TEST	SSIM processes svc request and conducts field test	Network	411X	0.7500	0.4167			\$ 42.67	\$ 32.0025	\$ 17.7792			
17	TRAVEL	SSIM	Network	411X	0.5000	0.0000			\$ 42.67	\$ 21.3350	\$ -			
18														
19	BST Default													
20	ASSUMPTIONS:													
21	1) Assumes testing request is separate from loop, qualification or modification order													
22	2) Only applies to a loop that has received conditioning													
23														
24														
25	NONRECURRING COST STUDY INPUT - VERSION 2.0													
26	TESTING BEYOND VOICE GRADE - OVERTIME, PER HALF HOUR													
27	DISCONNECT LOCATION LIFE (MOS.): 0													
28	STATE: FL													
29	COST ELEMENT #: A.19.2													
30														
31	STUDY PERIOD: 2000-2002													
32	ADJUSTED													
33														
34														
35	DESCRIPTION	WORK CENTERS/WORK ACTIVITIES	SME	JFC	WORKTIMES (HRS)				OVERTIME DIRECT	OVERTIME COST	OVERTIME COST			
36					FIRST 1/2 Hr.	ADDTL 1/2 Hr.			LABOR RATE	FIRST 1/2 Hr.	ADDTL 1/2 Hr.			
37	CONNECT & TURN-UP TEST	CO I&M conducts central office test	Network	431X	0.0833	0.0833			\$ 52.09	\$ 4.3408	\$ 4.3408			
38	CONNECT & TURN-UP TEST	WMC coordinates dispatched technicians	Network	4WXX	0.2500	0.0000			\$ 40.73	\$ 10.1825	\$ -			
39	CONNECT & TURN-UP TEST	UNEC pulls order, ensures CO dispatch, performs testing and contacts customer and complete SO	Network	4AXX	1.4708	0.8457			\$ 47.29	\$ 69.5557	\$ 39.9916			
40	CONNECT & TURN-UP TEST	SSIM processes svc request and conducts field test	Network	411X	0.7500	0.4167			\$ 55.52	\$ 41.6400	\$ 23.1333			
41	TRAVEL	SSIM	Network	411X	0.5000	0.0000			\$ 55.52	\$ 27.7600	\$ -			
42														
43	BST Default													
44	ASSUMPTIONS:													
45	1) Assumes testing request is separate from loop, qualification or modification order													
46	2) Only applies to a loop that has received conditioning													
47														
48														
49	NONRECURRING COST STUDY INPUT													
50	TESTING BEYOND VOICE GRADE - PREMIUM, PER HALF HOUR													
51	DISCONNECT LOCATION LIFE (MOS.): 0													
52	STATE: FL													
53	COST ELEMENT #: A.19.3													
54														
55	STUDY PERIOD: 2000-2002													
56	ADJUSTED													
57														
58														
59	DESCRIPTION	WORK CENTERS/WORK ACTIVITIES	SME	JFC	WORKTIMES (HRS)				PREMIUM DIRECT	PREMIUM COST	PREMIUM COST			
60					FIRST 1/2 Hr.	ADDTL 1/2 Hr.			LABOR RATE	FIRST 1/2 Hr.	ADDTL 1/2 Hr.			
61	CONNECT & TURN-UP TEST	CO I&M conducts central office test	Network	431X	0.0833	0.0833			\$ 63.85	\$ 5.3208	\$ 5.3208			
62	CONNECT & TURN-UP TEST	WMC coordinates dispatched technicians	Network	4WXX	0.2500	0.0000			\$ 49.85	\$ 12.4625	\$ -			
63	CONNECT & TURN-UP TEST	UNEC pulls order, ensures CO dispatch, performs testing and contacts customer and complete SO	Network	4AXX	1.4708	0.8457			\$ 58.76	\$ 86.4262	\$ 49.6914			
64	CONNECT & TURN-UP TEST	SSIM processes svc request and conducts field test	Network	411X	0.7500	0.4167			\$ 68.36	\$ 51.2700	\$ 28.4833			
65	TRAVEL	SSIM	Network	411X	0.5000	0.0000			\$ 68.36	\$ 34.1800	\$ -			
66														
67	BST Default													
68	ASSUMPTIONS:													
69	1) Assumes testing request is separate from loop, qualification or modification order													
70	2) Only applies to a loop that has received conditioning													
71														
72														
73	TOTAL LABOR COSTS ==>													
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	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Florida												
2	Non Recurring Labor												
3	Study Period: 01/2000 - 12/2002												
4													
5	Element #: D.3												
6	Item/Description				First	First	Additional	Additional					
7	Work Group	Description	JFC/JG/WS	Source	Install	Disconnect	Install	Disconnect					
8					Time Hrs	Time Hrs	Time Hrs	Time Hrs		BST Default			
9	ACCESS CUSTOMER ADVOCATE CENTER (UNEC	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000		0.0600	0.1800	0.0600	0.1800
10	CIRCUIT PROVISIONING GROUP (CPG)	Engineering	4N4X	Network	0.0190	0.0000	0.0000	0.0000		0.1900	0.1280	0.0000	0.0000
11	WORK MANAGEMENT CENTER	Connect & Test	4WXX	Network	0.0000	0.0000	0.0000	0.0000		0.2500	0.0000	0.0500	0.0000
12	NETWORK PLANNING & ENGINEERING (PICS)	Engineering	3A2X	Network	0.0033	0.0000	0.0000	0.0000		0.0333	0.0000	0.0000	0.0000
13	CO INSTALL & MTCE CKT & FAC (NTEL)	Connect & Test	431X	Network	0.3833	0.2500	0.3000	0.1667		0.4160	0.3330	0.1660	0.0830
14	ACCESS CUSTOMER ADVOCATE CENTER (UNEC	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000		1.0600	0.0000	1.0600	0.0000
15													
16													
17	Cost element Life (Months) =	43		Network									
18													
19	Assumes Engineering manual work at a fallout of: 10% Install only												
20	UNEC/ACAC are intermediary work groups not utilized in BST's own processing.												
21	CO I&M - 5 minutes to process and complete order. 10 minutes to install x-connect, 5 minutes to test, 3 minutes to tag.												
22	SONET Infrastructure												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Florida												
2	Non Recurring Labor												
3	Study Period: 01/2000 - 12/2002												
4													
5	Element #: D.4												
6	Item/Description				First	First	Additional	Additional					
7	Work Group	Description	JFC/JG/WS	Source	Install	Disconnect	Install	Disconnect					
8					Time Hrs	Time Hrs	Time Hrs	Time Hrs		BST Default			
9	CO INSTALL & MTCE CKT & FAC (NTEL)	Connect & Test	431X	Network	0.0000	0.0000	0.0000	0.0000		0.0417	0.0417	0.0000	0.0000
10	CIRCUIT PROVISIONING GROUP (CPG)	Engineering	4N4X	Network	0.0000	0.0000	0.0000	0.0000		0.1333	0.0333	0.0000	0.0000
11	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000		0.0600	0.1800	0.0600	0.1800
12	WORK MANAGEMENT CENTER	Connect & Test	4WXX	Network	0.0000	0.0000	0.0000	0.0000		0.2500	0.0000	0.0500	0.0000
13	NETWORK PLANNING & ENGINEERING (PICS)	Engineering	3A2X	Network	0.0033	0.0000	0.0000	0.0000		0.0333	0.0000	0.0000	0.0000
14	NETWORK & ENGINEERING PLANNING (FG20)	Engineering	34XX	Network	0.0000	0.0000	0.0000	0.0000		0.5000	0.0000	0.5000	0.0000
15	CIRCUIT PROVISIONING GROUP (CPG)	Connect & Test	4N4X	Network	0.0492	0.0000	0.0492	0.0000		0.4917	0.0250	0.4917	0.0250
16	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000		1.9000	0.0000	1.9000	0.0000
17	CO INSTALL & MTCE CKT & FAC (NTEL)	Connect & Test	431X	Network	0.3833	0.2500	0.3000	0.1667		0.8333	0.3333	0.8333	0.3333
18													
19													
20	Cost element Life (Months) =	43		Network									
21													
22	Assumes Engineering manual work at a fallout of: 10% Install only												
23	Network & Engineering Planning is recovered thru recurring charges.												
24	UNEC/ACAC are intermediary work groups not utilized in BST's own processing.												
25	No justification for work group duplication without description of work function performed.												
26	CO I&M - 5 minutes to process and complete order. 10 minutes to install DCS & SONET Mux card, 5 minutes to test, 3 minutes to tag.												
27	SONET Infrastructure												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Florida												
2	Non Recurring Labor												
3	Study Period: 01/2000 - 12/2002				ADJUSTED								
4													
5	Element #: D.6				First	First	Additional	Additional					
6	Item/Description				Install	Disconnect	Install	Disconnect					
7	Work Group	Description	JFC/JG/WS	Source	Time Hrs	Time Hrs	Time Hrs	Time Hrs		BST Default			
8													
9	COMPLEX RESALE SUPPORT GROUP (CRSG)	Service Inquiry	SDWC	Network	0.0000	0.0000	0.0000	0.0000		2.0000	0.0000	0.0000	0.0000
10	ACCESS CUSTOMER ADVOCATE CENTER (UNEC	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000		0.0600	0.1800	0.0600	0.1800
11	CIRCUIT PROVISIONING GROUP (CPG)	Engineering	4N4X	Network	0.0112	0.0000	0.0000	0.0000		0.1118	0.0412	0.0000	0.0000
12	WORK MANAGEMENT CENTER	Connect & Test	4WXX	Network	0.0000	0.0000	0.0000	0.0000		0.2500	0.0000	0.0500	0.0000
13	CO INSTALL & MTCE-SWITCH EQUIP	Connect & Test	430X	Network	0.0133	0.0117	0.0083	0.0117		0.1333	0.1166	0.0833	0.1166
14	NETWORK PLANNING & ENGINEERING (FG20)	Service Inquiry	34XX	Network	0.0000	0.0000	0.0000	0.0000		2.2500	0.0000	0.2500	0.0000
15	NETWORK PLANNING & ENGINEERING (PICS)	Engineering	3A2X	Network	0.0033	0.0000	0.0000	0.0000		0.0333	0.0333	0.0000	0.0000
16	CO INSTALL & MTCE CKT & FAC (NTEL)	Connect & Test	431X	Network	0.3833	0.2500	0.3000	0.1667		3.7300	1.5966	3.7300	1.5966
17	CIRCUIT PROVISIONING GROUP (CPG)	Engineering	4N4X	Network	0.0000	0.0000	0.0000	0.0000		1.6640	0.2626	1.6640	0.2626
18	ACCESS CUSTOMER ADVOCATE CENTER (UNEC	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000		1.9000	0.0000	1.9000	0.0000
19													
20													
21	Cost element Life (Months) =	43		Network									
22													
23	Assumes Engineering manual work at a fallout of: 10% Install Only												
24	Network & Engineering Planning (FG20) is recovered thru recurring charges. No charge for Service Inquiry with direct CLEC access to OSS.												
25	UNEC/ACAC and CRSG are intermediary work groups not utilized in BST's own processing.												
26	No justification for work group duplication without description of work function performed.												
27	CO I&M - 5 minutes to process and complete order. 10 minutes to install SONET Mux card, 5 minutes to test, 3 minutes to tag.												
28	SONET Infrastructure												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Florida												
2	NON RECURRING LABOR												
3	Study Period: 01/2000 - 12/2002				ADJUSTED								
4													
5	Element #: D.8				First	First	Additional	Additional					
6	Item/Description				Install	Disconnect	Install	Disconnect		BST Default			
7	Work Group	Description	JFC / JG / WS	Source	Time Hrs	Time Hrs	Time Hrs	Time Hrs					
8	COMPLEX RESALE SUPPORT GROUP (CRSG)	Service Inquiry	SDWC	Network	0.0000	0.0000	0.0000	0.0000		2.0000	0.0000	0.0000	0.0000
9	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000		0.0600	0.1800	0.0600	0.1800
10	CIRCUIT PROVISIONING GROUP (CPG)	Engineering	4N4X	Network	0.0112	0.0000	0.0000	0.0000		0.1118	0.0412	0.0000	0.0000
11	WORK MANAGEMENT CENTER	Connect & Test	4WXX	Network	0.0000	0.0000	0.0000	0.0000		0.2500	0.0000	0.0500	0.0000
12	CO INSTALL & MTCE-SWITCH EQUIP	Connect & Test	430X	Network	0.0133	0.0117	0.0083	0.0117		0.1333	0.1166	0.0833	0.1166
13	NETWORK PLANNING & ENGINEERING (FG20)	Service Inquiry	34XX	Network	0.0000	0.0000	0.0000	0.0000		12.0000	0.0000	0.0000	0.0000
14	NETWORK PLANNING & ENGINEERING (PICS)	Engineering	3A2X	Network	0.0033	0.0000	0.0000	0.0000		0.0333	0.0333	0.0000	0.0000
15	CO INSTALL & MTCE CKT & FAC (NTEL)	Connect & Test	431X	Network	0.3833	0.2500	0.3000	0.1667		3.7300	1.5966	3.7300	1.5966
16	CIRCUIT PROVISIONING GROUP (CPG)	Engineering	4N4X	Network	0.0000	0.0000	0.0000	0.0000		1.6640	0.2626	1.6640	0.2626
17	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000		1.9000	0.0000	1.9000	0.0000
18													
19													
20	Cost element Life (Months) =	43		Network									
21													
22													
23	Assumes Engineering manual work at a fallout of:		10% Install Only										
24	Network & Engineering Planning (FG20) is recovered thru recurring charges. No charge for Service Inquiry with direct CLEC access to OSS.												
25	UNEC/ACAC and CRSG are intermediary work groups not utilized in BST's own processing.												
26	No justification for work group duplication without description of work function performed.												
27	CO I&M - 5 minutes to process and complete order. 10 minutes to install SONET Mux card, 5 minutes to test, 3 minutes to tag.												
28	SONET Infrastructure												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Florida												
2	NON RECURRING LABOR												
3	Study Period: 01/2000 - 12/2002				ADJUSTED								
4													
5	Element #: D.7				First	First	Additional	Additional					
6	Item/Description				Install	Disconnect	Install	Disconnect		BST Default			
7	Work Group	Description	JFC / JG / WS	Source	Time Hrs	Time Hrs	Time Hrs	Time Hrs					
8	COMPLEX RESALE SUPPORT GROUP (CRSG)	Service Inquiry	SDWC	Network	0.0000	0.0000	0.0000	0.0000		2.0000	0.0000	0.0000	0.0000
9	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000		0.0600	0.1800	0.0600	0.1800
10	CIRCUIT PROVISIONING GROUP (CPG)	Engineering	4N4X	Network	0.0112	0.0000	0.0000	0.0000		0.1118	0.0412	0.0000	0.0000
11	WORK MANAGEMENT CENTER	Connect & Test	4WXX	Network	0.0000	0.0000	0.0000	0.0000		0.2500	0.0000	0.0500	0.0000
12	CO INSTALL & MTCE-SWITCH EQUIP	Connect & Test	430X	Network	0.0133	0.0117	0.0083	0.0117		0.1333	0.1166	0.0833	0.1166
13	NETWORK PLANNING & ENGINEERING (FG20)	Service Inquiry	34XX	Network	0.0000	0.0000	0.0000	0.0000		8.0000	0.0000	0.0000	0.0000
14	NETWORK PLANNING & ENGINEERING (PICS)	Engineering	3A2X	Network	0.0033	0.0000	0.0000	0.0000		0.0333	0.0333	0.0000	0.0000
15	CO INSTALL & MTCE CKT & FAC (NTEL)	Connect & Test	431X	Network	0.3833	0.2500	0.3000	0.1667		3.7300	1.5966	3.7300	1.5966
16	CIRCUIT PROVISIONING GROUP (CPG)	Engineering	4N4X	Network	0.0000	0.0000	0.0000	0.0000		1.6640	0.2626	1.6640	0.2626
17	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000		1.9000	0.0000	1.9000	0.0000
18													
19													
20	Cost element Life (Months) =	43		Network									
21													
22													
23	Assumes Engineering manual work at a fallout of. 10% Install Only												
24	Network & Engineering Planning (FG20) is recovered thru recurring charges. No charge for Service Inquiry with direct CLEC access to OSS.												
25	UNEC/ACAC and CRSG are intermediary work groups not utilized in BST's own processing.												
26	No justification for work group duplication without description of work function performed.												
27	CO I&M - 5 minutes to process and complete order. 10 minutes to install SONET Mux card, 5 minutes to test, 3 minutes to tag.												
28	SONET Infrastructure												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Florida												
2	Non Recurring Labor												
3	Study Period: 01/2000 - 12/2002				ADJUSTED								
4													
5	Element #: D.10				First	First	Additional	Additional					
6	Item/Description				Install	Disconnect	Install	Disconnect					
7	Work Group	Description	JFC/JG/WS	Source	Time Hrs	Time Hrs	Time Hrs	Time Hrs		BST Default			
8													
9	COMPLEX RESALE SUPPORT GROUP (CRSG)	Service Inquiry	SDWC	Network	0.0000	0.0000	0.0000	0.0000		2.0000	0.0000	0.0000	0.0000
10	ACCESS CUSTOMER ADVOCATE CENTER (UNEC	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000		0.0600	0.1800	0.0600	0.1800
11	CIRCUIT PROVISIONING GROUP (CPG)	Engineering	4N4X	Network	0.0112	0.0000	0.0000	0.0000		0.1118	0.0412	0.0000	0.0000
12	WORK MANAGEMENT CENTER	Connect & Test	4WXX	Network	0.0000	0.0000	0.0000	0.0000		0.2500	0.0000	0.0500	0.0000
13	CO INSTALL & MTCE-SWITCH EQUIP	Connect & Test	430X	Network	0.0133	0.0117	0.0083	0.0117		0.1333	0.1166	0.0833	0.1166
14	NETWORK PLANNING & ENGINEERING (FG20)	Service Inquiry	34XX	Network	0.0000	0.0000	0.0000	0.0000		2.2500	0.0000	0.2500	0.0000
15	NETWORK PLANNING & ENGINEERING (PICS)	Engineering	3A2X	Network	0.0033	0.0000	0.0000	0.0000		0.0333	0.0333	0.0000	0.0000
16	CO INSTALL & MTCE CKT & FAC (NTEL)	Connect & Test	431X	Network	0.3833	0.2500	0.3000	0.1667		3.7300	1.5966	3.7300	1.5966
17	CIRCUIT PROVISIONING GROUP (CPG)	Engineering	4N4X	Network	0.0000	0.0000	0.0000	0.0000		1.6640	0.2626	1.6640	0.2626
18	ACCESS CUSTOMER ADVOCATE CENTER (UNEC	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000		1.9000	0.0000	1.9000	0.0000
19													
20													
21	Cost element Life (Months) =	43		Network									
22													
23	Assumes Engineering manual work at a fallout of: 10% Install Only												
24	Network & Engineering Planning (FG20) is recovered thru recurring charges. No charge for Service Inquiry with direct CLEC access to OSS.												
25	UNEC/ACAC and CRSG are intermediary work groups not utilized in BST's own processing.												
26	No justification for work group duplication without description of work function performed.												
27	CO I&M - 5 minutes to process and complete order. 10 minutes to install SONET Mux card, 5 minutes to test, 3 minutes to tag.												
28	SONET Infrastructure												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Florida												
2	Non Recurring Labor												
3	Study Period: 01/2000 - 12/2002				ADJUSTED								
4													
5	Element #: D.2				First	First	Additional	Additional					
6	Item/Description				Install	Disconnect	Install	Disconnect					
7	Work Group	Description	JFC/JG/WS	Source	Time Hrs	Time Hrs	Time Hrs	Time Hrs		BST Default			
8													
9	ACCESS CUSTOMER ADVOCATE CENTER (UNEC	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000		0.0600	0.1800	0.0600	0.1800
10	CIRCUIT PROVISIONING GROUP (CPG)	Engineering	4N4X	Network	0.0190	0.0000	0.0000	0.0000		0.1900	0.1280	0.0000	0.0000
11	WORK MANAGEMENT CENTER	Connect & Test	4WXX	Network	0.0000	0.0000	0.0000	0.0000		0.2500	0.0000	0.0500	0.0000
12	NETWORK PLANNING & ENGINEERING (PICS)	Engineering	3A2X	Network	0.0033	0.0000	0.0000	0.0000		0.0330	0.0000	0.0000	0.0000
13	CO INSTALL & MTCE CKT & FAC (NTEL)	Connect & Test	431X	Network	0.3167	0.1833	0.2333	0.1000		0.4160	0.3330	0.1660	0.0830
14	ACCESS CUSTOMER ADVOCATE CENTER (UNEC	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000		1.0600	0.0000	1.0600	0.0000
15													
16													
17	Cost element Life (Months) =	43		Network									
18													
19	Assumes Engineering manual work at a fallout of: 10% install only												
20	UNEC/ACAC are intermediary work groups not utilized in BST's own processing.												
21	CO I&M - 5 minutes to process and complete order. 6 minutes to install x-connect, 5 minutes to test, 3 minutes to tag.												
22	SONET Infrastructure												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Florida												
2	Non Recurring Labor												
3	Study Period: 01/2000 - 12/2002				ADJUSTED								
4													
5	Element #: D.12				First	First	Additional	Additional					
6	Item/Description				Install	Disconnect	Install	Disconnect					
7	Work Group	Description	JFC/JGWS	Source	Time Hrs	Time Hrs	Time Hrs	Time Hrs		BST Default			
8													
9	ACCESS CUSTOMER ADVOCATE CENTER (UNEC	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000		0.0600	0.1800	0.0600	0.1800
10	CIRCUIT PROVISIONING GROUP (CPG)	Engineering	4N4X	Network	0.0190	0.0000	0.0000	0.0000		0.1900	0.1280	0.0000	0.0000
11	WORK MANAGEMENT CENTER	Connect & Test	4WXX	Network	0.0000	0.0000	0.0000	0.0000		0.2500	0.0000	0.0500	0.0000
12	NETWORK PLANNING & ENGINEERING (PICS)	Engineering	3A2X	Network	0.0033	0.0000	0.0000	0.0000		0.0330	0.0000	0.0000	0.0000
13	CO INSTALL & MTCE CKT & FAC (NTEL)	Connect & Test	431X	Network	0.3833	0.2500	0.3000	0.1667		0.4160	0.3330	0.1660	0.0830
14	ACCESS CUSTOMER ADVOCATE CENTER (UNEC	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000		1.0600	0.0000	1.0600	0.0000
15													
16													
17	Cost element Life (Months) =		43	Network									
18													
19	Assumes Engineering manual work at a fallout of: 10% Install only												
20	UNEC/ACAC are intermediary work groups not utilized in BST's own processing.												
21	CO I&M - 5 minutes to process and complete order. 10 minutes to install x-connect, 5 minutes to test, 3 minutes to tag.												
22	SONET Infrastructure												

	A	B	C	D	E	F	G	H	
1	Florida								
2	Development of Nonrecurring Unit Labor Per Originating Point Code Established or Changed								
3	Study Period: 01/2000-12/2002								
4									
5	Element #:	E.2.3							
6	Item/Description			Amount	Amount				
7	Description	JFC	Source	Connect Hours	Disconnect Hours				
8	Unit Labor Hours								
9									
10	Connect & Test, Hours	432X	Input Data, L47F	0.133	0.133		1.33	1.33	
11									
12									
13	LIDB Database connections have all been capitalized and should not require any I&M Admin work. Provided allowance for fallout:								10%

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	Florida														
2	Inputs for Nonrecurring Costs														
3	Study Period: 01/2000 - 12/2002														
4	FL														
5	Time in Hours (Hrs)														
6	Item / Description			Cost Element	(For use w/ one NR)		First		Additional		Nonrecurring				
7	Element	Description	JFC / JG / WS	Source	Life (mos.)	Install	Disconnect	Install	Disconnect	Install	Disconnect	Additive			
8															
9	J.4	LINE SHARING SPLITTER - DATA										BST Default			
10															
11	J.4.1	Line Sharing Splitter - per Splitter System 96 Line Capacity			43										
12		Engineering	34XX	Circuit Capacity Management		0.3000	0.3000	0.0000	0.0000	3.0000	3.0000	0.0000	0.0000		
13		Engineering	221X	Complex Resale Support Group		0.0000	0.0000	0.0000	0.0000	0.7400	0.7400	0.0000	0.0000		
14		Engineering	SDWC	Complex Resale Support Group		0.0000	0.0000	0.0000	0.0000	0.6700	0.6700	0.0000	0.0000		
15															
16	J.4.2	Line Sharing Splitter - per Splitter System 24 Line Capacity			43										
17		Engineering	34XX	Circuit Capacity Management		0.3000	0.3000	0.0000	0.0000	3.0000	3.0000	0.0000	0.0000		
18		Engineering	221X	Complex Resale Support Group		0.0000	0.0000	0.0000	0.0000	0.7400	0.7400	0.0000	0.0000		
19		Engineering	SDWC	Complex Resale Support Group		0.0000	0.0000	0.0000	0.0000	0.6700	0.6700	0.0000	0.0000		
20															
21	J.4.3	Line Sharing Splitter - per Line Activation			43										
22		Engineering	34XX	Circuit Capacity Management		0.0833	0.0833	0.0208	0.0208	0.0833	0.0833	0.0208	0.0208		
23		Engineering (8 min x 35% fallout)	4M1X	Assignment Facility Inventory Group		0.0467	0.0467	0.0467	0.0467	0.0467	0.0467	0.0467	0.0467		
24		Connect & Test	4WXX	Work Management Center		0.0500	0.0500	0.0500	0.0500	0.0500	0.0500	0.0500	0.0500		
25		Connect & Test	431X	CO Install & Mtce Field - Ckt & Fac		0.4167	0.2000	0.1667	0.0833	0.4167	0.2000	0.1667	0.0833		
26		Engineering	221X	Complex Resale Support Group		0.0000	0.0000	0.0000	0.0000	0.0308	0.0308	0.0000	0.0000		
27		Engineering	SDWC	Complex Resale Support Group		0.0000	0.0000	0.0000	0.0000	0.0279	0.0279	0.0000	0.0000		
28		LST - Engineering (15 min x 10%)	34XX	Circuit Capacity Management		0.0000	0.0000	0.0000	0.0000	0.0250	0.0000	0.0250	0.0000		
29		LST - Eng (8 min x 35% fallout x 10%)	4M1X	Assignment Facility Inventory Group		0.0000	0.0000	0.0000	0.0000	0.0047	0.0000	0.0047	0.0000		
30		LST - Connect & Test (# min x 10%)	431X	CO Install & Mtce Field - Ckt & Fac		0.0000	0.0000	0.0000	0.0000	0.0550	0.0000	0.0550	0.0000		
31		LST - Connect & Test (60 min x 10%)	410X	Installation & Maintenance		0.0000	0.0000	0.0000	0.0000	0.1000	0.0000	0.1000	0.0000		
32		LST - Travel (30 min x 10%)	410X	Installation & Maintenance		0.0000	0.0000	0.0000	0.0000	0.0500	0.0000	0.0500	0.0000		
33															
34	J.4.4	Line Sharing Splitter per Subsequent Activity per Line Rearrangement			43										
35		Engineering (8 min x 35% fallout)	4M1X	Assignment Facility Inventory Group		0.0047	0.0000	0.0047	0.0000	0.0467	0.0000	0.0467	0.0000		
36		Connect & Test	4WXX	Work Management Center		0.0000	0.0000	0.1000	0.0000	0.1000	0.0000	0.1000	0.0000		
37		Connect & Test	431X	CO Install & Mtce Field - Ckt & Fac		0.6167	0.0000	0.2500	0.0000	0.6167	0.0000	0.2500	0.0000		
38		Engineering	221X	Complex Resale Support Group		0.0000	0.0000	0.0000	0.0000	0.0308	0.0000	0.0308	0.0000		
39		Engineering	SDWC	Complex Resale Support Group		0.0000	0.0000	0.0000	0.0000	0.0279	0.0000	0.0279	0.0000		
40															
41	Engineering Fallout:		10%												
42	UNEC/ACAC and CRSG are intermediary work groups not utilized in BST's own processing.														

	A	B	C	D	E	F	G	H	I	J	K	L
1	Florida											
2	NONRECURRING WORKTIMES											
3	Study Period: 2000-2002											
4				ADJUSTED								
5	Element #: A.9.1											
6	Item/Description			First	First	Additional	Additional					
7	Work Group	Description	JFC / JG / WS	Install	Disconnect	Install	Disconnect					
8				Time Hrs	Time Hrs	Time Hrs	Time Hrs	Source	BST Default			
9	CIRCUIT PROVISIONING GROUP (CPG)	Engineering	4N4X	0.0000	0.0000	0.0000	0.0000	Network	0.1333	0.0333	0.0000	0.0000
10	NETWORK PLUG-IN ADMINISTRATION (PICS)	Engineering	3A2X	0.0033	0.0000	0.0000	0.0000	Network	0.0333	0.0000	0.0000	0.0000
11	WORK MANAGEMENT CENTER (WMC)	Connect & Test	4WXX	0.0000	0.0000	0.0000	0.0000	Network	0.2500	0.0000	0.0500	0.0000
12	ACCESS CUSTOMER ADVOCATE CENTER (ACAC)	Connect & Test	4AXX	0.0000	0.0000	0.0000	0.0000	Network	0.3933	0.1800	0.0600	0.1800
13	INSTALL & MTCE-SPEC SVCS (SSIM)	Connect & Test	411X	0.0000	0.0000	0.0000	0.0000	Network	0.2500	0.1667	0.1667	0.0833
14												
15	ADDRESS & FACILITY INVENTORY (AFIG)	Engineering	4M1X	0.0017	0.0000	0.0017	0.0000	Network	0.0167	0.0167	0.0167	0.0167
16	CIRCUIT PROVISIONING CENTER (CPG)	Engineering	4N4X	0.0492	0.0000	0.0492	0.0000	Network	0.4917	0.0250	0.4917	0.0250
17	OUTSIDE PLANT ENGINEERING (FG30)	Engineering	32XX	0.0000	0.0000	0.0000	0.0000	Network	3.0000	0.0000	3.0000	0.0000
18												
19	CO INSTALL & MTCE FIELD-CIRCUIT & FAC	Connect & Test	431X	0.3833	0.2500	0.3000	0.1667	Network	0.4167	0.3330	0.1667	0.0633
20	ACCESS CUSTOMER ADVOCATE CENTER (ACAC)	Connect & Test	4AXX	0.0000	0.0000	0.0000	0.0000	Network	1.9000	0.0000	1.9000	0.0000
21	INSTALL & MTCE-SPEC SVCS (SSIM)	Connect & Test	411X	0.1667	0.0833	0.1667	0.0833	Network	3.6670	0.5000	1.2500	0.0633
22												
23	INSTALL & MTCE-SPEC SVCS (SSIM)	Travel	411X	0.0000	0.0000	0.0000	0.0000	Network	0.3000	0.3000	0.0000	0.0000
24	CO INSTALL & MTCE FIELD-CIRCUIT & FAC	Travel	431X	0.0691	0.0000	0.0000	0.0000	Network	0.3750	0.0000	0.0000	0.0000
25												
26	COST ELEMENT LIFE IN MONTHS											
27			43									
28	No justification for Work Group duplication.											
29	Assumes Engineering manual work at a fallout of: 10% Install only											
30	UNEC/ACAC and LCSC are intermediary work groups not utilized in BST's own processing.											
31	OSP Engineering is recovered thru recurring rates.											
32	CO I&M - 5 minutes to process and complete order. 10 minutes to install x-connect, 5 minutes to test, 3 minutes to tag.											
33	SSIM - Cross box connection in recurring. 5 minutes to process and complete order, 5 minutes to test.											
34	Copper Plant: 21%											

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Florida												
2	NONRECURRING WORKTIMES												
3	Study Period: 2000-2002				ADJUSTED								
4													
5	Element #: D.5.13 & D.5.14				First	First	Additional	Additional					
6	Item/Description				Install	Disconnect	Install	Disconnect					
7	Work Group	Description	JFC / JG / WS	Source	Time Hrs	Time Hrs	Time Hrs	Time Hrs		BST Default			
8													
9	COMPLEX RESALE SUPPORT GROUP (CRSG)	Service Inquiry	SDWC	NETWORK	0.0000	0.0000	0.0000	0.0000		2.0000	0.0000	0.0000	0.0000
10	NETWORK & ENGINEERING PLANNING (FG20)	Service Inquiry	34XX	NETWORK	0.0000	0.0000	0.0000	0.0000		12.0000	0.0000	0.0000	0.0000
11													
12	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	NETWORK	0.0000	0.0000	0.0000	0.0000		0.0600	0.1800	0.0600	0.1800
13	CIRCUIT PROVISIONING GROUP (CPG)	Engineering	4N4X	NETWORK	0.0000	0.0000	0.0000	0.0000		0.1118	0.0412	0.0000	0.0000
14	WORK MANAGEMENT CENTER	Connect & Test	4WXX	NETWORK	0.0000	0.0000	0.0000	0.0000		0.2500	0.0000	0.0500	0.0000
15	CO INSTALL & MTCE-SWITCH EQUIP	Connect & Test	430X	NETWORK	0.0133	0.0117	0.0083	0.0117		0.1333	0.1166	0.0833	0.1166
16													
17	OUTSIDE PLANT ENGINEERING (FG30)	Engineering	32XX	NETWORK	0.2083	0.0000	0.2083	0.0000		2.0833	0.0000	2.0833	0.0000
18	NETWORK PLANNING & ENGINEERING (PICS)	Engineering	3A2X	NETWORK	0.0033	0.0000	0.0000	0.0000		0.0333	0.0333	0.0000	0.0000
19	CIRCUIT PROVISIONING CENTER (CPG)	Engineering	4N4X	NETWORK	0.1664	0.0000	0.1664	0.0000		1.6640	0.2626	1.6640	0.2626
20													
21	CO INSTALL & MTCE CKT & FAC (INTEL)	Connect & Test	431X	NETWORK	0.3833	0.0833	0.3000	0.0833		3.7300	1.5966	3.7300	1.5966
22	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	NETWORK	0.0000	0.0000	0.0000	0.0000		1.9000	0.0000	1.9000	0.0000
23													
24	COST ELEMENT LIFE IN MONTHS		43										
25													
26	No justification for Work Group duplication.												
27	Service Inquiry process is mechanized. Planning functions are recovered in recurring rate.												
28	Assumes Engineering manual work at a fallout of: 10% Also for manual WMC coordination.												
29	UNEC/ACAC and CRSG are intermediary work groups not utilized in BST's own processing.												
30	CO I&M - 5 minutes to process and complete order. 10 minutes to install SONET Mux card, 5 minutes to test, 3 minutes to tag.												
31	Local Channel infrastructure is all fiber to staffed CO. No incremental Travel required.												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Florida												
2	NONRECURRING WORKTIMES												
3	Study Period: 2000-2002				ADJUSTED								
4													
5	Element #: A.16.7 & A.16.8				First	First	Additional	Additional					
6	Item/Description				Install	Disconnect	Install	Disconnect					
7	Work Group	Description	JFC / JG / WS	Source	Time Hrs	Time Hrs	Time Hrs	Time Hrs		BST Default			
8													
9	COMPLEX RESALE SUPPORT GROUP (CRSG)	Service Inquiry	SDWC	NETWORK	0.0000	0.0000	0.0000	0.0000		2.0000	0.0000	0.0000	0.0000
10	NETWORK & ENGINEERING PLANNING (FG20)	Service Inquiry	34XX	NETWORK	0.0000	0.0000	0.0000	0.0000		12.0000	0.0000	0.0000	0.0000
11													
12	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	NETWORK	0.0000	0.0000	0.0000	0.0000		0.0600	0.1800	0.0600	0.1800
13	CIRCUIT PROVISIONING GROUP (CPG)	Engineering	4N4X	NETWORK	0.0000	0.0000	0.0000	0.0000		0.1118	0.0412	0.0000	0.0000
14	WORK MANAGEMENT CENTER	Connect & Test	4WXX	NETWORK	0.0000	0.0000	0.0000	0.0000		0.2500	0.0000	0.0500	0.0000
15	CO INSTALL & MTCE-SWITCH EQUIP	Connect & Test	430X	NETWORK	0.0133	0.0117	0.0083	0.0117		0.1333	0.1166	0.0833	0.1166
16													
17	OUTSIDE PLANT ENGINEERING (FG30)	Engineering	32XX	NETWORK	0.2083	0.0000	0.2083	0.0000		2.0833	0.0000	2.0833	0.0000
18	NETWORK PLANNING & ENGINEERING (PICS)	Engineering	3A2X	NETWORK	0.0033	0.0000	0.0000	0.0000		0.0333	0.0333	0.0000	0.0000
19	CIRCUIT PROVISIONING CENTER (CPG)	Engineering	4N4X	NETWORK	0.1664	0.0000	0.1664	0.0000		1.6640	0.2626	1.6640	0.2626
20													
21	CO INSTALL & MTCE CKT & FAC (INTEL)	Connect & Test	431X	NETWORK	0.3833	0.0833	0.3000	0.0833		3.7300	1.5966	3.7300	1.5966
22	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	NETWORK	0.0000	0.0000	0.0000	0.0000		1.9000	0.0000	1.9000	0.0000
23													
24	COST ELEMENT LIFE IN MONTHS		43										
25													
26	No justification for Work Group duplication.												
27	Service Inquiry process is mechanized. Planning functions are recovered in recurring rate.												
28	Assumes Engineering manual work at a fallout of 10%												
29	UNEC/ACAC and CRSG are intermediary work groups not utilized in BST's own processing.												
30	Clerical work is inefficient in mechanized process (e.g., CLEC should have direct OSS access).												
31	CO I&M - 5 minutes to process and complete order, 10 minutes to install SONET Mux card, 5 minutes to test, 3 minutes to tag.												
32	Local Channel Infrastructure is all fiber.												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Florida												
2	NONRECURRING WORKTIMES												
3	Study Period: 2000-2002				ADJUSTED								
4													
5	Element #: D.5.10 & D.5.11				First	First	Additional	Additional					
6	Item/Description				Install	Disconnect	Install	Disconnect					
7	Work Group	Description	JFC / JG / WS	Source	Time Hrs	Time Hrs	Time Hrs	Time Hrs		BST Defaults			
8													
9	COMPLEX RESALE SUPPORT GROUP (CRSG)	Service Inquiry	SDWC	NETWORK	0.0000	0.0000	0.0000	0.0000		2.0000	0.0000	0.0000	0.0000
10	NETWORK & ENGINEERING PLANNING (FG20)	Service Inquiry	34XX	NETWORK	0.0000	0.0000	0.0000	0.0000		8.0000	0.0000	0.0000	0.0000
11													
12	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	NETWORK	0.0000	0.0000	0.0000	0.0000		0.0600	0.1800	0.0600	0.1800
13	CIRCUIT PROVISIONING GROUP (CPG)	Engineering	4N4X	NETWORK	0.0000	0.0000	0.0000	0.0000		0.1118	0.0412	0.0000	0.0000
14	WORK MANAGEMENT CENTER	Connect & Test	4WXX	NETWORK	0.0000	0.0000	0.0000	0.0000		0.2500	0.0000	0.0500	0.0000
15	CO INSTALL & MTCE-SWITCH EQUIP	Connect & Test	430X	NETWORK	0.0133	0.0117	0.0083	0.0117		0.1333	0.1166	0.0833	0.1166
16													
17	OUTSIDE PLANT ENGINEERING (FG30)	Engineering	32XX	NETWORK	0.2083	0.0000	0.2083	0.0000		2.0833	0.0000	2.0833	0.0000
18	NETWORK PLANNING & ENGINEERING (PICS)	Engineering	3A2X	NETWORK	0.0033	0.0000	0.0000	0.0000		0.0333	0.0333	0.0000	0.0000
19	CIRCUIT PROVISIONING CENTER (CPG)	Engineering	4N4X	NETWORK	0.1664	0.0000	0.1664	0.0000		1.6640	0.2626	1.6640	0.2626
20													
21	CO INSTALL & MTCE CKT & FAC (INTEL)	Connect & Test	431X	NETWORK	0.3833	0.0833	0.3000	0.0833		3.7300	1.5966	3.7300	1.5966
22	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	NETWORK	0.0000	0.0000	0.0000	0.0000		1.9000	0.0000	1.9000	0.0000
23													
24	COST ELEMENT LIFE IN MONTHS		43										
25													
26	No justification for Work Group duplication.												
27	Service Inquiry process is mechanized. Planning functions are recovered in recurring rate.												
28	Assumes Engineering manual work at a fallout of: 10%												
29	UNEC/ACAC and CRSG are intermediary work groups not utilized in BST's own processing.												
30	Clerical work is inefficient in mechanized process (e.g. CLEC should have direct OSS access).												
31	CO I&M - 5 minutes to process and complete order. 10 minutes to install SONET Mux card, 5 minutes to test, 3 minutes to tag.												
32	Local Channel infrastructure is all fiber to staffed CO. No incremental Travel required.												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Florida												
2	NONRECURRING WORKTIMES												
3	Study Period: 2000-2002				ADJUSTED								
4													
5	Element #: A.16.4 & A.16.5				First	First	Additional	Additional					
6	Item/Description				Install	Disconnect	Install	Disconnect					
7	Work Group	Description	JFC / JG / WS	Source	Time Hrs	Time Hrs	Time Hrs	Time Hrs					
8													
9	COMPLEX RESALE SUPPORT GROUP (CRSG)	Service Inquiry	SDWC	NETWORK	0.0000	0.0000	0.0000	0.0000		2.0000	0.0000	0.0000	0.0000
10	NETWORK & ENGINEERING PLANNING (FG20)	Service Inquiry	34XX	NETWORK	0.0000	0.0000	0.0000	0.0000		8.0000	0.0000	0.0000	0.0000
11													
12	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	NETWORK	0.0000	0.0000	0.0000	0.0000		0.0600	0.1800	0.0600	0.1800
13	CIRCUIT PROVISIONING GROUP (CPG)	Engineering	4N4X	NETWORK	0.0000	0.0000	0.0000	0.0000		0.1118	0.0412	0.0000	0.0000
14	WORK MANAGEMENT CENTER	Connect & Test	4WXX	NETWORK	0.0000	0.0000	0.0000	0.0000		0.2500	0.0000	0.0500	0.0000
15	CO INSTALL & MTCE-SWITCH EQUIP	Connect & Test	430X	NETWORK	0.0133	0.0117	0.0083	0.0117		0.1333	0.1166	0.0833	0.1166
16													
17	OUTSIDE PLANT ENGINEERING (FG30)	Engineering	32XX	NETWORK	0.2083	0.0000	0.2083	0.0000		2.0833	0.0000	2.0833	0.0000
18	NETWORK PLANNING & ENGINEERING (PICS)	Engineering	3A2X	NETWORK	0.0033	0.0000	0.0000	0.0000		0.0333	0.0333	0.0000	0.0000
19	CIRCUIT PROVISIONING CENTER (CPG)	Engineering	4N4X	NETWORK	0.1664	0.0000	0.1664	0.0000		1.6640	0.2626	1.6640	0.2626
20													
21	CO INSTALL & MTCE CKT & FAC (INTEL)	Connect & Test	431X	NETWORK	0.3833	0.0833	0.3000	0.0833		3.7300	1.5966	3.7300	1.5966
22	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	NETWORK	0.0000	0.0000	0.0000	0.0000		1.9000	0.0000	1.9000	0.0000
23													
24	COST ELEMENT LIFE IN MONTHS		43										
25													
26	No justification for Work Group duplication.												
27	Service Inquiry process is mechanized. Planning functions are recovered in recurring rate.												
28	Assumes Engineering manual work at a fallout of: 10%												
29	UNEC/ACAC and CRSG are intermediary work groups not utilized in BST's own processing.												
30	Clerical work is inefficient in mechanized process (e.g., CLEC should have direct OSS access).												
31	CO I&M - 5 minutes to process and complete order. 10 minutes to install SONET Mux card; 5 minutes to test, 3 minutes to tag.												
32	Local Channel infrastructure is all fiber.												

A	B	C	D	E	F	G	H	I	J	K	L	M
1	Florida											
2	NONRECURRING WORKTIMES											
3	Study Period: 2000-2002			ADJUSTED								
4												
5	Element #: D.5.16, D.5.17 & D.5.19			First	First	Additional	Additional					
6	Item/Description			Install	Disconnect	Install	Disconnect					
7	Work Group	Description	JFC / JG / WS	Source	Time Hrs	Time Hrs	Time Hrs	Time Hrs	BST Defaults			
8												
9	COMPLEX RESALE SUPPORT GROUP (CRSG)	Service Inquiry	SDWC	NETWORK	0.0000	0.0000	0.0000	0.0000	2.0000	0.0000	0.0000	0.0000
10	NETWORK & ENGINEERING PLANNING (FG20)	Service Inquiry	34XX	NETWORK	0.0000	0.0000	0.0000	0.0000	12.0000	0.0000	0.0000	0.0000
11												
12	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	NETWORK	0.0000	0.0000	0.0000	0.0000	0.0600	0.1800	0.0600	0.1800
13	CIRCUIT PROVISIONING GROUP (CPG)	Engineering	4N4X	NETWORK	0.0000	0.0000	0.0000	0.0000	0.1118	0.0412	0.0000	0.0000
14	WORK MANAGEMENT CENTER	Connect & Test	4WXX	NETWORK	0.0000	0.0000	0.0000	0.0000	0.2500	0.0000	0.0500	0.0000
15	CO INSTALL & MTCE-SWITCH EQUIP	Connect & Test	430X	NETWORK	0.0133	0.0117	0.0083	0.0117	0.1333	0.1166	0.0833	0.1166
16												
17	OUTSIDE PLANT ENGINEERING (FG30)	Engineering	32XX	NETWORK	0.2083	0.0000	0.2083	0.0000	2.0833	0.0000	2.0833	0.0000
18	NETWORK PLANNING & ENGINEERING (PICS)	Engineering	3A2X	NETWORK	0.0033	0.0000	0.0000	0.0000	0.0333	0.0333	0.0000	0.0000
19	CIRCUIT PROVISIONING CENTER (CPG)	Engineering	4N4X	NETWORK	0.1664	0.0000	0.1664	0.0000	1.6640	0.2626	1.6640	0.2626
20												
21	CO INSTALL & MTCE CKT & FAC (INTEL)	Connect & Test	431X	NETWORK	0.3833	0.0833	0.3000	0.0833	3.7300	1.5966	3.7300	1.5966
22	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	NETWORK	0.0000	0.0000	0.0000	0.0000	1.9000	0.0000	1.9000	0.0000
23												
24	FEATURE ACTIVATION											
25	ACCESS CUSTOMER ADVOCATE CENTER (ACAC)	Connect & Test	4AXX	NETWORK	0.0000	0.0000	0.0000	0.0000	0.0600	0.1800	0.0600	0.1800
26	CIRCUIT PROVISIONING GROUP (CPG)	Engineering	4N4X	NETWORK	0.0000	0.0000	0.0000	0.0000	0.1118	0.0412	0.0000	0.0000
27	WORK MANAGEMENT CENTER	Connect & Test	4WXX	NETWORK	0.0000	0.0000	0.0000	0.0000	0.2500	0.0000	0.0500	0.0000
28	CO INSTALL & MTCE-SWITCH EQUIP	Connect & Test	430X	NETWORK	0.0000	0.0000	0.0000	0.0000	0.1333	0.1166	0.0833	0.1166
29												
30	NETWORK & ENGINEERING PLANNING (FG20)	Engineering	34XX	NETWORK	0.0000	0.0000	0.0000	0.0000	4.0000	0.0000	0.0000	0.0000
31	NETWORK PLANNING & ENGINEERING (PICS)	Engineering	3A2X	NETWORK	0.0000	0.0000	0.0000	0.0000	0.0333	0.0333	0.0000	0.0000
32	CIRCUIT PROVISIONING CENTER (CPG)	Engineering	4N4X	NETWORK	0.0000	0.0000	0.0000	0.0000	1.6640	0.2626	1.6640	0.2626
33												
34	CO INSTALL & MTCE CKT & FAC (INTEL)	Connect & Test	431X	NETWORK	0.0000	0.0000	0.0000	0.0000	3.7300	1.5966	3.7300	1.5966
35	ACCESS CUSTOMER ADVOCATE CENTER (ACAC)	Connect & Test	4AXX	NETWORK	0.0000	0.0000	0.0000	0.0000	1.9000	0.0000	1.9000	0.0000
36												
37	COST ELEMENT LIFE IN MONTHS		43									
38												
39	No justification for Work Group duplication.											
40	Service inquiry process is mechanized. Planning functions are recovered in recurring rate.											
41	Assumes Engineering manual work at a fallout of 10%											
42	UNEC/ACAC and CRSG are intermediary work groups not utilized in BST's own processing.											
43	CO I&M - 5 minutes to process and complete order, 10 minutes to install SONET Mux card, 5 minutes to test, 3 minutes to tag											
44	Local Channel infrastructure is all fiber to staffed CO. No incremental Travel required.											
45	Zeroed out 'Interface OC-12 on OC-48' activation NRC since cost is already capitalized.											

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Florida												
2	NONRECURRING WORKTIMES												
3	Study Period: 2000-2002				ADJUSTED								
4													
5	Element #: A.6.10, A.6.11 & A.6.13				First	First	Additional	Additional					
6	Item/Description				Install	Disconnect	Install	Disconnect					
7	Work Group	Description	JFC / JG / WS	Source	Time Hrs	Time Hrs	Time Hrs	Time Hrs		BST Default			
8													
9	COMPLEX RESALE SUPPORT GROUP (CRSG)	Service Inquiry	SDWC	NETWORK	0.0000	0.0000	0.0000	0.0000		2.0000	0.0000	0.0000	0.0000
10	NETWORK & ENGINEERING PLANNING (FG20)	Service Inquiry	34XX	NETWORK	0.0000	0.0000	0.0000	0.0000		12.0000	0.0000	0.0000	0.0000
11													
12	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	NETWORK	0.0000	0.0000	0.0000	0.0000		0.0600	0.1800	0.0600	0.1800
13	CIRCUIT PROVISIONING GROUP (CPG)	Engineering	4N4X	NETWORK	0.0000	0.0000	0.0000	0.0000		0.1118	0.0412	0.0000	0.0000
14	WORK MANAGEMENT CENTER	Connect & Test	4WXX	NETWORK	0.0000	0.0000	0.0000	0.0000		0.2500	0.0000	0.0500	0.0000
15	CO INSTALL & MTCE-SWITCH EQUIP	Connect & Test	430X	NETWORK	0.0133	0.0117	0.0083	0.0117		0.1333	0.1166	0.0833	0.1166
16													
17	OUTSIDE PLANT ENGINEERING (FG30)	Engineering	32XX	NETWORK	0.2083	0.0000	0.2083	0.0000		2.0833	0.0000	2.0833	0.0000
18	NETWORK PLANNING & ENGINEERING (PICS)	Engineering	3A2X	NETWORK	0.0033	0.0000	0.0000	0.0000		0.0333	0.0333	0.0000	0.0000
19	CIRCUIT PROVISIONING CENTER (CPG)	Engineering	4N4X	NETWORK	0.1664	0.0000	0.1664	0.0000		1.6640	0.2626	1.6640	0.2626
20													
21	CO INSTALL & MTCE CKT & FAC (INTEL)	Connect & Test	431X	NETWORK	0.3833	0.0833	0.3000	0.0833		3.7300	1.5966	3.7300	1.5966
22	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	NETWORK	0.0000	0.0000	0.0000	0.0000		1.9000	0.0000	1.9000	0.0000
23													
24	FEATURE ACTIVATION												
25	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	NETWORK	0.0000	0.0000	0.0000	0.0000		0.0600	0.1800	0.0600	0.1800
26	CIRCUIT PROVISIONING GROUP (CPG)	Engineering	4N4X	NETWORK	0.0000	0.0000	0.0000	0.0000		0.1118	0.0412	0.0000	0.0000
27	WORK MANAGEMENT CENTER	Connect & Test	4WXX	NETWORK	0.0000	0.0000	0.0000	0.0000		0.2500	0.0000	0.0500	0.0000
28	CO INSTALL & MTCE-SWITCH EQUIP	Connect & Test	430X	NETWORK	0.0000	0.0000	0.0000	0.0000		0.1333	0.1166	0.0833	0.1166
29													
30	NETWORK & ENGINEERING PLANNING (FG20)	Engineering	34XX	NETWORK	0.0000	0.0000	0.0000	0.0000		4.0000	0.0000	0.0000	0.0000
31	NETWORK PLANNING & ENGINEERING (PICS)	Engineering	3A2X	NETWORK	0.0000	0.0000	0.0000	0.0000		0.0333	0.0333	0.0000	0.0000
32	CIRCUIT PROVISIONING CENTER (CPG)	Engineering	4N4X	NETWORK	0.0000	0.0000	0.0000	0.0000		1.6640	0.2626	1.6640	0.2626
33													
34	CO INSTALL & MTCE CKT & FAC (INTEL)	Connect & Test	431X	NETWORK	0.0000	0.0000	0.0000	0.0000		3.7300	1.5966	3.7300	1.5966
35	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	NETWORK	0.0000	0.0000	0.0000	0.0000		1.9000	0.0000	1.9000	0.0000
36													
37	COST ELEMENT LIFE IN MONTHS		43										
38													
39	No justification for Work Group duplication.												
40	Service Inquiry process is mechanized. Planning functions are recovered in recurring rate.												
41	Assumes Engineering manual work at a fallout of: 10%												
42	UNEC/ACAC and CRSG are intermediary work groups not utilized in BST's own processing.												
43	CO I&M - 5 minutes to process and complete order. 10 minutes to install SONET Mux card, 5 minutes to test, 3 minutes to tag.												
44	Local Channel infrastructure is all fiber.												
45	Zeroed out 'Interface OC-12 on OC-48' activation NRC since cost is already capitalized.												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Florida												
2	Non-recurring Worktimes												
3	Study Period: 01/2000-12/2002												
4													
5					ADJUSTED								
6	Item/Description				First	First	Additional	Additional					
7	Item/Description				Install	Disconnect	Install	Disconnect					
8	Work Group	Description	JFC / JG / WS	Source	Time Hrs	Time Hrs	Time Hrs	Time Hrs	BST Default				
9	OUTSIDE PLANT ENGINEERING (FG30)	Engineering	32XX	Network	0.0000	0.0000	0.0000	0.0000	3.0000	0.0000	3.0000	0.0000	
10	INSTALL & MTCE-SPEC SVCS (SSIM)	Connect & Test	411X	Network	0.1667	0.0833	0.0833	0.0167	0.2500	0.1667	0.1667	0.0833	
11	INSTALL & MTCE-SPEC SVCS (SSIM)	Connect & Test	411X	Network	0.0000	0.0000	0.0000	0.0000	4.6000	1.5000	2.3000	0.7500	
12	INSTALL & MTCE-SPEC SVCS (SSIM)	Travel	411X	Network	0.0000	0.0000	0.0000	0.0000	0.3000	0.3000	0.0000	0.0000	
13													
14													
15	OSP Engineering is recovered in recurring rates												
16	SSIM - X-box connection in recurring: 5 minutes to process and complete order, 5 minutes to test												
17	No justification for work group duplication without description of work function performed.												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Florida												
2	Non-recurring Worktimes												
3	Study Period: 01/2000-12/2002												
4													
5					ADJUSTED								
6	Item/Description				First	First	Additional	Additional					
7	Item/Description				Install	Disconnect	Install	Disconnect		BST Default			
8	Work Group	Description	JFC / JG / WS	Source	Time Hrs	Time Hrs	Time Hrs	Time Hrs					
9	NETWORK & ENGINEERING PLANNING (FG20)	Engineering	34XX	Network	0.0000	0.0000	0.0000	0.0000		0.5000	0.0000	0.0800	0.0000
10	NETWORK PLANNING & ENGINEERING (PICS)	Engineering	3A2X	Network	0.0033	0.0000	0.0000	0.0000		0.0333	0.0333	0.0000	0.0000
11	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000		0.4716	0.0000	0.1383	0.0000
12	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000		3.9519	0.3783	3.9519	0.3783
13	CIRCUIT PROVISIONING CENTER (CPG)	Engineering	4N4X	Network	0.0000	0.0000	0.0000	0.0000		0.1333	0.0000	0.0333	0.0000
14	CIRCUIT PROVISIONING CENTER (CPG)	Engineering	4N4X	Network	0.0492	0.0000	0.0492	0.0000		0.4917	0.0250	0.4917	0.0250
15	CO INSTALL & MTCE CKT & FAC (NTEL)	Connect & Test	431X	Network	0.3833	0.2500	0.3000	0.1667		1.2500	1.0000	0.5000	0.2500
16	WORK MANAGEMENT CENTER	Connect & Test	4VXX	Network	0.0000	0.0000	0.0000	0.0000		0.2500	0.0000	0.0500	0.0000
17													
18	Assumes Engineering manual work at a fallout of: 10% Install only												
19	Network & Engineering Planning is recovered thru recurring charges.												
20	UNEC/ACAC are intermediary work groups not utilized in BST's own processing.												
21	No justification for work group duplication without description of work function performed.												
22	CO I&M - 5 minutes to process and complete order, 10 minutes to install DCS & SONET Mux card, 5 minutes to test, 3 minutes to tag.												
23	SONET Infrastructure												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Florida												
2	Non-recurring Worktimes												
3	Study Period: 01/2000-12/2002												
4					ADJUSTED								
5													
6	Item/Description				First	First	Additional	Additional					
7	Item/Description				Install	Disconnect	Install	Disconnect	BST Default				
8	Work Group	Description	JFC / JG / WS	Source	Time Hrs	Time Hrs	Time Hrs	Time Hrs					
9	COMPLEX RESALE SUPPORT GROUP (CRSG)	Service Inquiry	SDWC	Network	0.0000	0.0000	0.0000	0.0000	4.0000	0.0000	0.0000	0.0000	0.0000
10	NETWORK & ENGINEERING PLANNING (FG20)	Engineering	34XX	Network	0.0000	0.0000	0.0000	0.0000	2.2500	0.0000	0.2500	0.0000	0.0000
11	NETWORK PLANNING & ENGINEERING (PICS)	Engineering	3A2X	Network	0.0050	0.0000	0.0000	0.0000	0.0500	0.0500	0.0000	0.0000	0.0000
12	CO INSTALL & MTCE CKT & FAC (NTEL)	Connect & Test	431X	Network	0.3833	0.2500	0.3000	0.1667	0.8333	0.6667	0.3333	0.1667	0.1667
13	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000	0.1200	0.3600	0.1200	0.3600	0.3600
14	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000	3.8000	0.0000	3.8000	0.0000	0.0000
15	CIRCUIT PROVISIONING GROUP (CPG)	Engineering	4N4X	Network	0.0000	0.0000	0.0000	0.0000	0.1118	0.0412	0.0000	0.0000	0.0000
16	CIRCUIT PROVISIONING CENTER (CPG)	Engineering	4N4X	Network	0.1664	0.0000	0.1664	0.0000	1.6640	0.2626	1.6640	0.2626	0.2626
17	WORK MANAGEMENT CENTER	Connect & Test	4WXX	Network	0.0000	0.0000	0.0000	0.0000	0.2500	0.0000	0.0500	0.0000	0.0000
18													
19	Assumes Engineering manual work at a fallout of:		10% Install only										
20	Network & Engineering Planning is recovered thru recurring charges.												
21	UNEC/ACAC and CRSG are intermediary work groups not utilized in BST's own processing.												
22	No justification for work group duplication without description of work function performed.												
23	CO I&M - 5 minutes to process and complete order. 10 minutes to install SONET Mux card, 5 minutes to test, 3 minutes to tag.												
24	SONET Infrastructure												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Florida												
2	Non-recurring Worktimes												
3	Study Period: 01/2000-12/2002												
4					ADJUSTED								
5													
6	Item/Description				First	First	Additional	Additional					
7	Item/Description				Install	Disconnect	Install	Disconnect	BST Default				
8	Work Group	Description	JFC / JG / WS	Source	Time Hrs	Time Hrs	Time Hrs	Time Hrs					
9	COMPLEX RESALE SUPPORT GROUP (CRSG)	Service Inquiry	SDWC	Network	0.0000	0.0000	0.0000	0.0000	6.0000	0.0000	0.0000	0.0000	
10	NETWORK & ENGINEERING PLANNING (FG20)	Engineering	34XX	Network	0.0000	0.0000	0.0000	0.0000	2.2500	0.0000	0.2500	0.0000	
11	NETWORK PLANNING & ENGINEERING (PICS)	Engineering	3A2X	Network	0.0186	0.0000	0.0186	0.0000	0.1855	0.0583	0.1855	0.0583	
12	CO INSTALL & MTCE CKT & FAC (NTEL)	Connect & Test	431X	Network	0.4667	0.3333	0.3833	0.2500	1.2500	1.0000	0.5000	0.2500	
13	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000	0.1200	0.3600	0.1200	0.3600	
14	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000	5.9500	0.0000	5.8667	0.0000	
15	CIRCUIT PROVISIONING CENTER (CPG)	Engineering	4N4X	Network	0.0000	0.0000	0.0000	0.0000	0.1118	0.0412	0.0000	0.0000	
16	CIRCUIT PROVISIONING CENTER (CPG)	Engineering	4N4X	Network	0.1664	0.0000	0.1664	0.0000	1.6640	0.2626	1.6640	0.2626	
17	Work Management Center (WMC)	Connect & Test	4WXX	Network	0.0000	0.0000	0.0000	0.0000	0.2500	0.0000	0.0500	0.0000	
18													
19	Assumes Engineering manual work at a fallout of:		10%	Install only									
20	Network & Engineering Planning is recovered thru recurring charges.												
21	UNEC/ACAC and CRSG are intermediary work groups not utilized in BST's own processing.												
22	No justification for work group duplication without description of work function performed.												
23	CO I&M - 5 minutes to process and complete order, 10 minutes to install SONET Mux card, 5 minutes for plug-in, 5 minutes to test, 3 minutes to tag.												
24	SONET Infrastructure												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Florida												
2	Non-recurring Worktimes												
3	Study Period: 01/2000-12/2002												
4					ADJUSTED								
5													
6	Item/Description				First	First	Additional	Additional					
7	Item/Description				Install	Disconnect	Install	Disconnect		BST Default			
8	Work Group	Description	JFC / JG / WS	Source	Time Hrs	Time Hrs	Time Hrs	Time Hrs					
9	OUTSIDE PLANT ENGINEERING (FG30)	Engineering	32XX	Network	0.0000	0.0000	0.0000	0.0000		3.0000	0.0000	3.0000	0.0000
10	ADDRESS & FACILITY INVENTORY (AFIG)	Engineering	4M1X	Network	0.0150	0.0000	0.0000	0.0000		0.1500	0.0058	0.0000	0.0000
11	INSTALL & MTCE-SPEC SVCS (SSIM)	Connect & Test	411X	Network	0.1667	0.0833	0.0833	0.0167		0.2500	0.1667	0.1667	0.0833
12	INSTALL & MTCE-SPEC SVCS (SSIM)	Connect & Test	411X	Network	0.0000	0.0000	0.0000	0.0000		3.6670	1.0000	1.2500	0.3750
13	INSTALL & MTCE-SPEC SVCS (SSIM)	Travel	411X	Network	0.0000	0.0000	0.0000	0.0000		0.3000	0.3000	0.0000	0.0000
14													
15	OSP Engineering is recovered in recurring rates												
16	SSIM - X-box connection in recurring: 5 minutes to process and complete order, 5 minutes to test												
17	No justification for work group duplication without description of work function performed.												
18	Assumes AFIG fallout for install only: 10%												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Florida												
2	Non-recurring Worktimes												
3	Study Period: 01/2000-12/2002												
4													
5													
6	Item/Description					First Install	First Disconnect	Additional Install	Additional Disconnect		BST Default		
7	Item/Description					Time Hrs	Time Hrs	Time Hrs	Time Hrs				
8	Work Group	Description	JFC / JG / WS	Source	0.2333	0.1833	0.1500	0.1000		0.2500	0.2500	0.2500	0.2500
9	CO INSTALL & MTCE CKT & FAC (NTEL)	Connect & Test	431X	Network									
10													
11	CO I&M - 5 minutes to process and complete order, 6 minutes to install x-connect, 3 minutes to tag.												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Florida												
2	Non-recurring Worktimes												
3	Study Period: 01/2000-12/2002												
4													
5													
6	Item/Description												
7	Item/Description				First	First	Additional	Additional					
8	Work Group	Description	JFC / JG / WS	Source	Install	Disconnect	Install	Disconnect		BST Default			
9	NETWORK & ENGINEERING PLANNING (FG20)	Engineering	34XX	Network	0.0000	0.0000	0.0000	0.0000		0.2500	0.0000	0.0800	0.0000
10	NETWORK PLANNING & ENGINEERING (PICS)	Engineering	3A2X	Network	0.0014	0.0000	0.0000	0.0000		0.0140	0.0140	0.0000	0.0000
11	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000		0.1283	0.0183	0.0733	0.0183
12	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	Network	0.0000	0.0000	0.0000	0.0000		1.5360	0.3783	1.2657	0.3783
13	CIRCUIT PROVISIONING CENTER (CPG)	Engineering	4N4X	Network	0.0000	0.0000	0.0000	0.0000		0.0375	0.0000	0.0375	0.0000
14	CIRCUIT PROVISIONING CENTER (CPG)	Engineering	4N4X	Network	0.0045	0.0000	0.0045	0.0000		0.0450	0.0067	0.0450	0.0067
15	CO INSTALL & MTCE CKT & FAC (NTEL)	Connect & Test	431X	Network	0.3167	0.1833	0.2333	0.1000		1.2500	1.0000	0.5000	0.2500
16	WORK MANAGEMENT CENTER	Connect & Test	4WXX	Network	0.0000	0.0000	0.0000	0.0000		0.2500	0.0000	0.0500	0.0000
17													
18	Assumes Engineering manual work at a fallout of 10% Install only												
19	Network & Engineering Planning is recovered thru recurring charges.												
20	UNEC/ACAC are intermediary work groups not utilized in BST's own processing.												
21	No justification for work group duplication without description of work function performed.												
22	CO I&M - 5 minutes to process and complete order. 6 minutes to install x-connect, 5 minutes to test, 3 minutes to tag.												
23	SONET Infrastructure												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Florida												
2	Non-recurring Worktimes												
3	Study Period: 01/2000-12/2002												
4					ADJUSTED								
5													
6	Item/Description				First	First	Additional	Additional					
7	Item/Description				Install	Disconnect	Install	Disconnect		BST Default			
8	Work Group	Description	JFC / JG / WS	Source	Time Hrs	Time Hrs	Time Hrs	Time Hrs					
9	OUTSIDE PLANT ENGINEERING (FG30)	Engineering	32XX	Network	0.0000	0.0000	0.0000	0.0000		1	0	0.0167	0
10	SSIM makes x-conn @ x-box, tests circuit w/CO @ prem & x-box, tags circuit & completes order	CONNECT & TEST	411X	Network	0.1667	0.0833	0.0833	0.0167		2.7148	1.0083	1.9065	0.2
11	SSIM (incidental travel time which is not captured in NID/drop investment)	TRAVEL	411X	Network	0.0000	0.0000	0.0000	0.0000		0.3333	0.3333	0	0
12	ADDRESS & FACILITY INVENTORY (AFIG)	Engineering	4M1X	Network	0.0009	0.0000	0.0000	0.0000		0.0093	0.0023	0	0
13													
14	OSP Engineering is recovered in recurring rates												
15	SSIM - X-box connection in recurring: 5 minutes to process and complete order, 5 minutes to test												
16	Assumes AFIG fallout for install only: 10%												

	A	B	C	D	E	F	G	H	I	J	K	L
1	FLORIDA											
2	NONRECURRING INPUTS											
3	Study Period: 01/2000-12/2002											
4							ADJUSTED					
5												
6							Element	Install	Disconnect			
7					Labor Expense		Life	Time	Time			
8	STATE	ITEM#	Description	Source	Description	JFC	(months)	(Hours)	Hours		BST Default	
9												
10	FL	G.9.1	Selective Routing Per Unique Line Class Code, Per Request Per Switch	Equip Bill Accuracy Cont (EBAC)	Translation	4N3X	60	0.175			1.75	
11	FL	G.9.1	Selective Routing Per Unique Line Class Code, Per Request Per Switch	Switch & Trunk Based Translations	Translation	4N2X	60	0.225	0		2.25	0.5
12												
13	BST provides no worktime explanation for EBAC.											
14	LCC activity is like developing a macro once per switch and then have capability to perform activity for multiple LCC requests.											
15	Disconnect translations should be mechanized with no fallout.											

	A	B	C	D	E	F	G	H
1	Florida							
2	Service Order							
3	Input Data							
4				ADJUSTED				
5	Element #:	N.1.1	N.1.2					
6	Item/Description			Amount				
7	Description	JFC / JG / WS	Source	Connect	Disconnect		BST Default	
8	N.1.1							
9	Electronic Service Order, Per LSR							
10	Service Order Processing	230X	Marketing	0.000	0.000		0.083	0.011
11								
12								
13	N.1.2							
14	Manual Service Order, Per LSR							
15	Service Order Processing	230X	Marketing	0.000	0.000		0.650	0.100
16								
17								
18								
19								
20								
21								
22								
23	Study Mid Point		Study Assumption	06/2001				
24								
25	Service Location Life, Months			43				
26								
27	ALEC should have direct OSS interface to provisioning and will clear own service order errors.							

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Florida												
2	NONRECURRING WORKTIMES												
3	Study Period: 2000-2002				ADJUSTED								
4													
5	Element #: D.5.21 & D.5.23				First	First	Additional	Additional					
6	Item/Description				Install	Disconnect	Install	Disconnect					
7	Work Group	Description	JFC / JG / WS	Source	Time Hrs	Time Hrs	Time Hrs	Time Hrs		BST Default			
8													
9	COMPLEX RESALE SUPPORT GROUP (CRSG)	Service Inquiry	SDWC	NETWORK	0.0000	0.0000	0.0000	0.0000		2.0000	0.0000	0.0000	0.0000
10	NETWORK & ENGINEERING PLANNING (FG20)	Service Inquiry	34XX	NETWORK	0.0000	0.0000	0.0000	0.0000		2.2500	0.0000	0.0000	0.0000
11													
12	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	NETWORK	0.0000	0.0000	0.0000	0.0000		0.0600	0.1800	0.0600	0.1800
13	CIRCUIT PROVISIONING GROUP (CPG)	Engineering	4N4X	NETWORK	0.0000	0.0000	0.0000	0.0000		0.1118	0.0412	0.0000	0.0000
14	WORK MANAGEMENT CENTER	Connect & Test	4WXX	NETWORK	0.0000	0.0000	0.0000	0.0000		0.2500	0.0000	0.0500	0.0000
15	CO INSTALL & MTCE-SWITCH EQUIP	Connect & Test	430X	NETWORK	0.0133	0.0117	0.0083	0.0117		0.1333	0.1166	0.0833	0.1166
16													
17	OUTSIDE PLANT ENGINEERING (FG30)	Engineering	32XX	NETWORK	0.2083	0.0000	0.2083	0.0000		2.0833	0.0000	2.0833	0.0000
18	NETWORK PLANNING & ENGINEERING (PICS)	Engineering	3A2X	NETWORK	0.0033	0.0000	0.0000	0.0000		0.0333	0.0333	0.0000	0.0000
19	CIRCUIT PROVISIONING CENTER (CPG)	Engineering	4N4X	NETWORK	0.1664	0.0000	0.1664	0.0000		1.6640	0.2626	1.6640	0.2626
20													
21	CO INSTALL & MTCE CKT & FAC (INTEL)	Connect & Test	431X	NETWORK	0.3833	0.0833	0.3000	0.0833		3.7300	1.5966	3.7300	1.5966
22	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	NETWORK	0.0000	0.0000	0.0000	0.0000		1.9000	0.0000	1.9000	0.0000
23													
24	INSTALL & MTCE-SPEC SVCS (SSIM)	Connect & Test	411X	Network	0.2500	0.1667	0.1667	0.0833		0.2500	0.1667	0.1667	0.0833
25	INSTALL & MTCE-SPEC SVCS (SSIM)	Connect & Test	411X	Network	0.0000	0.0000	0.0000	0.0000		4.6000	1.5000	2.3000	0.7500
26	INSTALL & MTCE-SPEC SVCS (SSIM)	Travel	411X	Network	0.0000	0.0000	0.0000	0.0000		0.3000	0.3000	0.0000	0.0000
27	COST ELEMENT LIFE IN MONTHS		43										
28													
29													
30	No justification for Work Group duplication.												
31	Service Inquiry process is mechanized. Planning functions are recovered in recurring rate.												
32	Assumes Engineering manual work at a fallout of 10%												
33	UNEC/ACAC and CRSG are intermediary work groups not utilized in BST's own processing												
34	Clerical work is inefficient in mechanized process (e.g., CLEC should have direct OSS access).												
35	CO I&M - 5 minutes to process and complete order. 10 minutes to install DCS card & SONET Mux card. 5 minutes to test, 3 minutes to tag.												
36	Local Channel Infrastructure is all fiber to staffed CO. No incremental Travel required.												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Florida												
2	NONRECURRING WORKTIMES												
3	Study Period: 2000-2002				ADJUSTED								
4													
5	Element #: A.16.15 & A.16.16				First	First	Additional	Additional					
6	Item/Description				Install	Disconnect	Install	Disconnect					
7	Work Group	Description	JFC / JG / WS	Source	Time Hrs	Time Hrs	Time Hrs	Time Hrs		BST Default			
8													
9	COMPLEX RESALE SUPPORT GROUP (CRSG)	Service Inquiry	SDWC	NETWORK	0.0000	0.0000	0.0000	0.0000		2.0000	0.0000	0.0000	0.0000
10	NETWORK & ENGINEERING PLANNING (FG20)	Service Inquiry	34XX	NETWORK	0.0000	0.0000	0.0000	0.0000		2.2500	0.0000	0.0000	0.0000
11													
12	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	NETWORK	0.0000	0.0000	0.0000	0.0000		0.0600	0.1800	0.0600	0.1800
13	CIRCUIT PROVISIONING GROUP (CPG)	Engineering	4N4X	NETWORK	0.0000	0.0000	0.0000	0.0000		0.1118	0.0412	0.0000	0.0000
14	WORK MANAGEMENT CENTER	Connect & Test	4WXX	NETWORK	0.0000	0.0000	0.0000	0.0000		0.2500	0.0000	0.0500	0.0000
15	CO INSTALL & MTCE-SWITCH EQUIP	Connect & Test	430X	NETWORK	0.0133	0.0117	0.0083	0.0117		0.1333	0.1166	0.0833	0.1166
16													
17	OUTSIDE PLANT ENGINEERING (FG30)	Engineering	32XX	NETWORK	0.2083	0.0000	0.2083	0.0000		2.0833	0.0000	2.0833	0.0000
18	NETWORK PLANNING & ENGINEERING (PICS)	Engineering	3A2X	NETWORK	0.0033	0.0000	0.0000	0.0000		0.0333	0.0333	0.0000	0.0000
19	CIRCUIT PROVISIONING CENTER (CPG)	Engineering	4N4X	NETWORK	0.1664	0.0000	0.1664	0.0000		1.6640	0.2626	1.6640	0.2626
20													
21	CO INSTALL & MTCE CKT & FAC (INTEL)	Connect & Test	431X	NETWORK	0.3833	0.0833	0.3000	0.0833		3.7300	1.5966	3.7300	1.5966
22	ACCESS CUSTOMER ADVOCATE CENTER (UNEC)	Connect & Test	4AXX	NETWORK	0.0000	0.0000	0.0000	0.0000		1.9000	0.0000	1.9000	0.0000
23													
24	INSTALL & MTCE-SPEC SVCS (SSIM)	Connect & Test	411X	Network	0.2500	0.1667	0.1667	0.0833		0.2500	0.1667	0.1667	0.0833
25	INSTALL & MTCE-SPEC SVCS (SSIM)	Connect & Test	411X	Network	0.0000	0.0000	0.0000	0.0000		4.6000	1.5000	2.3000	0.7500
26	INSTALL & MTCE-SPEC SVCS (SSIM)	Travel	411X	Network	0.0667	0.0667	0.0000	0.0000		0.3000	0.3000	0.0000	0.0000
27													
28	COST ELEMENT LIFE IN MONTHS		43										
29													
30	No justification for Work Group duplication.												
31	Service Inquiry process is mechanized. Planning functions are recovered in recurring rate.												
32	Assumes Engineering manual work at a fallout of: 10%												
33	UNEC/ACAC and CRSG are intermediary work groups not utilized in BST's own processing.												
34	Clerical work is inefficient in mechanized process (e.g., CLEC should have direct OSS access).												
35	CO I&M - 5 minutes to process and complete order; 10 minutes to install DCS card & SONET Mux card; 5 minutes to test; 3 minutes to tag.												
36	Local Channel infrastructure is all fiber. Non-Staffed CO: 20%												

