



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: December 7, 2000
TO: Division of Records and Reporting
FROM: Division of Legal Services (Van Leuven) *DTV*
RE: Docket No. 990080-WS - Complaint and request for hearing by Linda J. McKenna and 54 petitioners regarding unfair rates and charges of Shangri-La by the Lake Utilities, Inc. in Lake County.

Please file the attached letter dated November 30, 2000, in the docket file for the above-referenced docket.

DTV/dm

cc: Division of Regulatory Oversight (Rieger)
Division of Policy Analysis & Interagency Liaison (Golden)

E:\990080FM.DTV

APP _____
CAF _____
CMP _____
COM _____
CTR _____
ECR _____
LEG _____
OPC _____
PAI _____
RGO _____
SEC _____
SER _____
OTH _____

DOCUMENT NUMBER-DATE

15746 DEC-78

FPSC-RECORDS/REPORTING

LAW OFFICES

ROSE, SUNDBSTROM & BENTLEY, LLP

2548 BLAIRSTONE PINES DRIVE
TALLAHASSEE, FLORIDA 32301

(850) 877-6555

CHRIS H. BENTLEY, P.A.
F. MARSHALL DETERDING
MARTIN S. FRIEDMAN, P.A.
JOHN R. JENKINS, P.A.
STEVEN T. MINDLIN, P.A.
JOSEPH P. PATTON
DAREN L. SHIPPY, LL.M. TAX
WILLIAM E. SUNDBSTROM, P.A.
DIANE D. TREMOR, P.A.
JOHN L. WHARTON

MALING ADDRESS
POST OFFICE BOX 1567
TALLAHASSEE, FLORIDA 32302-1567

TELECOPIER (850) 656-4029

November 30, 2000

ROBERT M. C. ROSE
OF COUNSEL

VIA HAND DELIVERY

**Tyler Van Leuven, Esquire
Florida Public Service Commission
Division of Legal Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850**

**Re: Shangri-La by the Lake Utilities, Inc.; Docket No. 990080-WS
Our File No. 28087.04**

Dear Tyler:

In accordance with Public Service Commission Order No. PSC-00-2244-AS-WS entered by the Commission in the above-referenced docket, I have enclosed a proposed Notice to the customers and the following proposed revised tariff sheets:

Water Tariff

Wastewater Tariff

First Revised Sheet No. 16.0

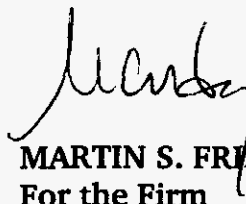
First Revised Sheet No. 16.0

First Revised Sheet No. 17.0

First Revised Sheet No. 17.0

Please advise me of your comments with regard to the Customer Notice at your earliest opportunity so that we may provide it to the customers in a timely manner.

Very truly yours,



**MARTIN S. FRIEDMAN
For the Firm**

MSF/brm

**cc: Mr. Jay Werner (w/ enclosure)
Mr. Andy Werner (w/ enclosure)**

NAME OF COMPANY SHANGRI-LA BY THE LAKE UTILITIES, INC.

WATER TARIFF

GENERAL SERVICE

RATE SCHEDULE GS

- AVAILABILITY - Available throughout the area served by the Company.
- APPLICABILITY - For water service to all customers for which no other schedule applies.
- LIMITATIONS - Subject to all of the Rules and Regulations of this Tariff and General Rules and Regulations of the Commission.
- BILLING PERIOD - Monthly

RATE

<u>Meter Size</u>	<u>Base Facility Charge</u>
5/8 x 3/4"	\$ 12.87
3/4"	19.31
1"	32.19
1 1/2"	64.37
2"	103.00
3"	205.99
4"	321.87
6"	643.73

- GALLONAGE CHARGE - \$1.22 (Per 1,000 Gallons)
- MINIMUM CHARGE - Equals Base Facility Charge above
- TERMS OF PAYMENT - Bills are due and payable when rendered and become delinquent if not paid within twenty (20) days. After five (5) working days written notice is mailed to the customer separate and apart from any other bill, service may then be discontinued.
- EFFECTIVE DATE -
- TYPE OF FILING - Complaint Proceeding

JAY WERNER
ISSUING OFFICER

PRESIDENT
TITLE

NAME OF COMPANY SHANGRI-LA BY THE LAKE UTILITIES, INC.

WATER TARIFF

RESIDENTIAL SERVICE

RATE SCHEDULE RS

- AVAILABILITY - Available throughout the area served by the Company.
- APPLICABILITY - For water service for all purposes in private residences and individually metered apartment units.
- LIMITATIONS - Subject to all of the Rules and Regulations of this Tariff and General Rules and Regulations of the Commission.
- BILLING PERIOD - Monthly

<u>RATE</u> -	<u>Meter Size</u>	<u>Rate</u>
	5/8 x 3/4"	\$ 12.87
	3/4"	19.31
	1"	32.19
	1 1/2"	64.37
	2"	103.00
	3"	205.99
	4"	321.87
	6"	643.73

GALLONAGE CHARGE - \$1.22 (Per 1,000 Gallons)

MINIMUM CHARGE - Equals Base Facility Charge above

TERMS OF PAYMENT - Bills are due and payable when rendered and become delinquent if not paid within twenty (20) days. After five (5) working days written notice is mailed to the customer separate and apart from any other bill, service may then be discontinued.

EFFECTIVE DATE -

TYPE OF FILING - Complaint Proceeding

JAY WERNER
ISSUING OFFICER

NAME OF COMPANY SHANGRI-LA BY THE LAKE UTILITIES, INC.

WASTEWATER TARIFF

GENERAL SERVICE

RATE SCHEDULE GS

- AVAILABILITY - Available throughout the area served by the Company.
- APPLICABILITY - For wastewater service to all customers for which no other schedule applies.
- LIMITATIONS - Subject to all of the Rules and Regulations of this Tariff and General Rules and Regulations of the Commission.
- BILLING PERIOD - Monthly

RATE

<u>Meter Size</u>	<u>Base Facility Charge</u>
5/8 x 3/4"	\$ 9.91
3/4"	14.87
1"	24.79
1 1/2"	49.57
2"	79.32
3"	158.63
4"	247.86
6"	495.73

- GALLONAGE CHARGE - \$2.92 (Per 1,000 Gallons)
- MINIMUM CHARGE - Equals Base Facility Charge above
- TERMS OF PAYMENT - Bills are due and payable when rendered and become delinquent if not paid within twenty (20) days. After five (5) working days written notice is mailed to the customer separate and apart from any other bill, service may then be discontinued.
- EFFECTIVE DATE -
- TYPE OF FILING - Complaint Proceeding

JAY WERNER
ISSUING OFFICER

PRESIDENT
TITLE

NAME OF COMPANY SHANGRI-LA BY THE LAKE UTILITIES, INC.

WASTEWATER TARIFF

RESIDENTIAL SERVICE

RATE SCHEDULE RS

- AVAILABILITY - Available throughout the area served by the Company.
- APPLICABILITY - For wastewater service for all purposes in private residences and individually metered apartment units.
- LIMITATIONS - Subject to all of the Rules and Regulations of this Tariff and General Rules and Regulations of the Commission.
- BILLING PERIOD - Monthly

<u>RATE</u> -	<u>Meter Size</u>	<u>Rate</u>
	All Sizes	\$ 9.91

- GALLONAGE CHARGE - \$2.43 (Per 1,000 Gallons up to a maximum of 6,000 gallons)
- MINIMUM CHARGE - Equals Base Facility Charge above
- TERMS OF PAYMENT - Bills are due and payable when rendered and become delinquent if not paid within twenty (20) days. After five (5) working days written notice is mailed to the customer separate and apart from any other bill, service may then be discontinued.
- EFFECTIVE DATE -
- TYPE OF FILING - Complaint Proceeding

JAY WERNER
ISSUING OFFICER

PRESIDENT
TITLE

**NOTICE TO CUSTOMERS
(Date)**

As a result of a complaint filed by customers of Shangri-La By the Lake Utilities, Inc., the Florida Public Service Commission ("PSC") opened Docket No. 990080-WS to investigate the basis of the complaint. That proceeding was concluded through a Settlement Agreement entered between the Utility and the Office of Public Counsel representing the customers. That Settlement Agreement was approved by the PSC and results in a reduction in rates, a refund, and the Utility agreeing not to file for a rate case earlier than January, 2002. The new monthly rates, which are effective immediately are set forth as follows:

**WATER
Monthly Rates**

	<u>Existing Rates</u>	<u>Commission Approved Rates</u>
Residential and General Service Base Facility Charge		
Meter Size 5/8 x 3/4"	\$ 12.86	\$ 12.87
3/4"	19.29	19.31
1"	32.15	32.19
1 1/2"	64.30	64.37
2"	102.88	103.00
3"	205.75	205.99
4"	321.49	321.87
6"	642.98	643.73
Gallage Charge per 1,000 gallons (up to a maximum of 6,000 gallons):	\$ 1.27	\$ 1.22

**WASTEWATER
Monthly Rates**

	<u>Existing Rates</u>	<u>Commission Approved Rates</u>
Residential Base Facility Charge		
All Meter Sizes	\$ 11.05	\$ 9.91
Gallage Charge per 1,000 gallons (up to a maximum of 6,000 gallons):	\$ 2.84	\$ 2.43

Shortly, you will receive a check from the Utility representing a refund of the difference between the rates which you were previously billed and the new rates approved as a result of the Settlement Agreement.

If you have any questions, contact the Utility office at 352-351-8700.

SHANGRI-LA BY THE LAKES UTILITIES, INC.