



BellSouth Public Communications, Inc.  
75 Bagby Drive  
Homewood, Alabama 35209

December 21, 2000

Ms. Blanca S. Bayo  
Director, Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Betty Easley Conference Center, Rm. 110  
Tallahassee, Florida 32399-0850

MAIL ROOM  
00 DEC 26 PM 3 45  
SERIALIZED  
DEC 26 2000

Dear Ms. Bayo:

RE: Docket No. 001816-TC  
Waiver of Rule 25-24.515(13), F.A.C.

Enclosed please find the original and 5 copies of our request for a two-year waiver of Rule 25-24.515(13), F.A.C. which we ask you file in the above captioned matter.

We request that the pay telephones located at the addresses below be exempt for a period of two years from the provisions of Rule 25-24.515(13), Florida Administrative Code, which requires that all pay telephone stations must allow incoming calls to be received "with the exception of those located at penal institutions, hospitals and schools and at locations specifically exempted by the Commission." The locations and numbers of the public telephones are as follows:

City of St. Augustine (904) 808-9921 City Public Restrooms  
40 St. George Street  
St. Augustine, FL 32084

City of St. Augustine (904) 808-9976 City Public Restrooms  
40 St. George Street  
St. Augustine, FL 32084

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City of St. Augustine  
75 King Street  
St. Augustine, FL 32084

(904) 829-9189

City Hall Building

City of St. Augustine  
150 Charlotte Street  
St. Augustine, FL 32084

(904) 829-9457

City's Downtown Plaza

City of St. Augustine  
24 Cathedral Place  
St. Augustine, FL 32084

(904) 824-0890

City's Downtown Plaza

City of St. Augustine  
24 Cathedral Place  
St. Augustine, FL 32084

(904) 829-9278

City's Downtown Plaza

This waiver is being requested in accordance with the requirements of Florida State Statutes Section 120.542(2). Granting this waiver will not impede the continued provision of pay telephone service to the using public as intended by the underlying Statute (Section 364.345).

In addition, as explained below, granting this waiver will lift the "substantial hardship" that the rule imposes on law enforcement, the location provider and the law abiding using public. The Police Department has requested that we submit this request for a waiver of the rule because of the use of the pay telephones at these locations for allegedly illegal activities. They believe the waiver will restrict the usefulness of the pay telephones for these individuals. This location does not fit within the delineated exceptions to the rule and therefore this request for waiver is appropriate. The location provider for the location(s) identified above has either joined in or agreed to this request for waiver which is attached.

Please advise by Order if our request for the waiver has been accepted.

Sincerely,



Manager – Business Office  
BellSouth Public Communications, Inc.

Enclosure

**FLORIDA PUBLIC SERVICE COMMISSION**

**REQUEST TO BLOCK INCOMING CALLS**

Original Request (check one)     Subsequent Request

PAY TELEPHONE NUMBER: (ONE NUMBER PER REQUEST, NO EXCEPTIONS) 904-808-9921

PHYSICAL LOCATION OF PAY TELEPHONE (ADDRESS): 40 St. George Street  
St. Augustine, FL 32084

NAME OF BUSINESS WHERE PAY TELEPHONE IS LOCATED: City Public Restrooms

To deter criminal activity facilitated by individuals receiving incoming calls at the pay telephone listed above, I request that I be granted an exemption from the requirement that incoming calls be received at the pay telephone location (Rule 25-24.515(13), F.A.C. I agree to provide central office based intercept at no charge to the end-user and to prominently display a written notice directly above or below the telephone number which states: "Incoming calls blocked at request of law enforcement."

I, the undersigned owner or officer of the pay telephone company named below, have read the foregoing and declare that to the best of my knowledge and belief, the above information is a true and correct statement. I am aware that pursuant to Section 837.06, Florida Statutes, whoever knowingly makes a false statement in writing with the intent to mislead a public-servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree.

SIGNATURE OF OWNER/OFFICER OF PAY TELEPHONE COMPANY: Richard H. Holmes      DATE: 12/19/00

NAME OF OWNER/OFFICER OF PAY TELEPHONE COMPANY (PRINT OR TYPE): Richard H. Holmes

NAME OF PAY TELEPHONE COMPANY: BellSouth Public Communications, Inc.

MAILING ADDRESS & TELEPHONE NUMBER: 75 Ragby Drive  
Homewood, AL 35209      (205) 943-2500

I, the undersigned owner of the above referenced pay telephone location, declare that to the best of my knowledge and belief, criminal activity is associated with and facilitated by incoming calls being received at the pay telephone number and location referenced above. It is my belief that allowing incoming calls to be blocked at the pay telephone will eliminate or help control that activity and attest to this fact by my signature below. I am aware that pursuant to Section 837.06, Florida Statutes, whoever knowingly makes a false statement in writing with the intent to mislead a public-servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree.

SIGNATURE OF LOCATION OWNER: [Signature]      DATE: 12/13/00

NAME OF PAY TELEPHONE LOCATION OWNER (PRINT OR TYPE): City of St. Augustine

MAILING ADDRESS & TELEPHONE NUMBER: P.O. Box 210 St. Augustine, FL 32085-0210  
904-825-1010

I, the undersigned Chief of the law enforcement agency in the jurisdiction in which the above-referenced pay telephone is located, declare that to the best of my knowledge and belief, criminal activity is associated with and facilitated by incoming calls being received at the pay telephone number and location referenced above. It is my belief that allowing incoming calls to be blocked at the pay telephone will eliminate or help control that activity and attest to this fact by my signature below. I am aware that pursuant to Section 837.06, Florida Statutes, whoever knowingly makes a false statement in writing with the intent to mislead a public-servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree.

SIGNATURE OF CHIEF OF RESPONSIBLE LAW ENFORCEMENT AGENCY: [Signature]      DATE: 12/20/00

NAME & POSITION/TITLE (PRINT OR TYPE): David B. Shoar, Police Chief

NAME OF LAW ENFORCEMENT AGENCY: St. Augustine Police Department

MAILING ADDRESS & TELEPHONE NUMBER: P.O. Box 210 St. Augustine, FL 32085-0210  
904-825-1075      DOCUMENT NUMBER-DATE

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**FLORIDA PUBLIC SERVICE COMMISSION**

**REQUEST TO BLOCK INCOMING CALLS**

Original Request (check one)     Subsequent Request

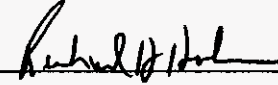
PAY TELEPHONE NUMBER: (ONE NUMBER PER REQUEST, NO EXCEPTIONS) 904-808-9976

PHYSICAL LOCATION OF PAY TELEPHONE (ADDRESS): 40 St. George Street  
St. Augustine, FL 32084


NAME OF BUSINESS WHERE PAY TELEPHONE IS LOCATED: City Public Restrooms

To deter criminal activity facilitated by individuals receiving incoming calls at the pay telephone listed above, I request that I be granted an exemption from the requirement that incoming calls be received at the pay telephone location (Rule 25-24.515(13), F.A.C. I agree to provide central office based intercept at no charge to the end-user and to prominently display a written notice directly above or below the telephone number which states: "Incoming calls blocked at request of law enforcement."

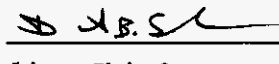
I, the undersigned owner or officer of the pay telephone company named below, have read the foregoing and declare that to the best of my knowledge and belief, the above information is a true and correct statement. I am aware that pursuant to Section 837.06, Florida Statutes, whoever knowingly makes a false statement in writing with the intent to mislead a public-servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree.

SIGNATURE OF OWNER/OFFICER OF PAY TELEPHONE COMPANY:  DATE: 12/19/00  
NAME OF OWNER/OFFICER OF PAY TELEPHONE COMPANY (PRINT OR TYPE): Richard H. Holmes  
NAME OF PAY TELEPHONE COMPANY: BellSouth Public Communications, Inc.  
MAILING ADDRESS & TELEPHONE NUMBER: 75 Bagby Drive  
Homewood, AL 35209 (205) 943-2500

I, the undersigned owner of the above referenced pay telephone location, declare that to the best of my knowledge and belief, criminal activity is associated with and facilitated by incoming calls being received at the pay telephone number and location referenced above. It is my belief that allowing incoming calls to be blocked at the pay telephone will eliminate or help control that activity and attest to this fact by my signature below. I am aware that pursuant to Section 837.06, Florida Statutes, whoever knowingly makes a false statement in writing with the intent to mislead a public-servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree.

SIGNATURE OF LOCATION OWNER:  DATE: 12/13/00  
NAME OF PAY TELEPHONE LOCATION OWNER (PRINT OR TYPE): City of St. Augustine  
MAILING ADDRESS & TELEPHONE NUMBER: P.O. Box 210 St. Augustine, FL 32085-0210  
904-825-1010

I, the undersigned Chief of the law enforcement agency in the jurisdiction in which the above-referenced pay telephone is located, declare that to the best of my knowledge and belief, criminal activity is associated with and facilitated by incoming calls being received at the pay telephone number and location referenced above. It is my belief that allowing incoming calls to be blocked at the pay telephone will eliminate or help control that activity and attest to this fact by my signature below. I am aware that pursuant to Section 837.06, Florida Statutes, whoever knowingly makes a false statement in writing with the intent to mislead a public-servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree.

SIGNATURE OF CHIEF OF RESPONSIBLE LAW ENFORCEMENT AGENCY:  DATE: 2/20/00  
NAME & POSITION/TITLE (PRINT OR TYPE): David B. Shoar, Police Chief  
NAME OF LAW ENFORCEMENT AGENCY: St. Augustine Police Department  
MAILING ADDRESS & TELEPHONE NUMBER: P.O. Box 210 St. Augustine, FL 32085-0210  
904-825-1075

**FLORIDA PUBLIC SERVICE COMMISSION**

**REQUEST TO BLOCK INCOMING CALLS**

Original Request (check one)     Subsequent Request

PAY TELEPHONE NUMBER: (ONE NUMBER PER REQUEST, NO EXCEPTIONS) 904-829-9189

PHYSICAL LOCATION OF PAY TELEPHONE (ADDRESS): 75 King Street  
St. Augustine, FL 32084

NAME OF BUSINESS WHERE PAY TELEPHONE IS LOCATED: City Hall Building

To deter criminal activity facilitated by individuals receiving incoming calls at the pay telephone listed above, I request that I be granted an exemption from the requirement that incoming calls be received at the pay telephone location (Rule 25-24.515(13), F.A.C. I agree to provide central office based intercept at no charge to the end-user and to prominently display a written notice directly above or below the telephone number which states: "Incoming calls blocked at request of law enforcement."

I, the undersigned owner or officer of the pay telephone company named below, have read the foregoing and declare that to the best of my knowledge and belief, the above information is a true and correct statement. I am aware that pursuant to Section 837.06, Florida Statutes, whoever knowingly makes a false statement in writing with the intent to mislead a public-servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree.

SIGNATURE OF OWNER/OFFICER OF PAY TELEPHONE COMPANY: Richard H. Holmes      DATE: 12/19/02  
NAME OF OWNER/OFFICER OF PAY TELEPHONE COMPANY (PRINT OR TYPE): Richard H. Holmes  
NAME OF PAY TELEPHONE COMPANY: BellSouth Public Communications, Inc.  
MAILING ADDRESS & TELEPHONE NUMBER: 75 Bagby Drive  
Homewood, AL 35209      (205) 943-2500

I, the undersigned owner of the above referenced pay telephone location, declare that to the best of my knowledge and belief, criminal activity is associated with and facilitated by incoming calls being received at the pay telephone number and location referenced above. It is my belief that allowing incoming calls to be blocked at the pay telephone will eliminate or help control that activity and attest to this fact by my signature below. I am aware that pursuant to Section 837.06, Florida Statutes, whoever knowingly makes a false statement in writing with the intent to mislead a public-servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree.

SIGNATURE OF LOCATION OWNER: Director, General Services      DATE: 12/13/00  
NAME OF PAY TELEPHONE LOCATION OWNER (PRINT OR TYPE): City of St. Augustine  
MAILING ADDRESS & TELEPHONE NUMBER: P.O. Box 210 St. Augustine, FL 32085-0210  
904-825-1010

I, the undersigned Chief of the law enforcement agency in the jurisdiction in which the above-referenced pay telephone is located, declare that to the best of my knowledge and belief, criminal activity is associated with and facilitated by incoming calls being received at the pay telephone number and location referenced above. It is my belief that allowing incoming calls to be blocked at the pay telephone will eliminate or help control that activity and attest to this fact by my signature below. I am aware that pursuant to Section 837.06, Florida Statutes, whoever knowingly makes a false statement in writing with the intent to mislead a public-servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree.

SIGNATURE OF CHIEF OF RESPONSIBLE LAW ENFORCEMENT AGENCY: D. B. Shoar      DATE: 12/20/01  
NAME & POSITION/TITLE (PRINT OR TYPE): David B. Shoar, Police Chief  
NAME OF LAW ENFORCEMENT AGENCY: St. Augustine Police Department  
MAILING ADDRESS & TELEPHONE NUMBER: P.O. Box 210 St. Augustine, FL 32085-0210  
904-825-1075

**FLORIDA PUBLIC SERVICE COMMISSION**

**REQUEST TO BLOCK INCOMING CALLS**

Original Request (check one)     Subsequent Request

PAY TELEPHONE NUMBER: (ONE NUMBER PER REQUEST, NO EXCEPTIONS) 904-829-9457

PHYSICAL LOCATION OF PAY TELEPHONE (ADDRESS): 150 Charlotte St.  
St. Augustine, FL 32084

NAME OF BUSINESS WHERE PAY TELEPHONE IS LOCATED: City's Downtown Plaza

To deter criminal activity facilitated by individuals receiving incoming calls at the pay telephone listed above, I request that I be granted an exemption from the requirement that incoming calls be received at the pay telephone location (Rule 25-24.515(13), F.A.C. I agree to provide central office based intercept at no charge to the end-user and to prominently display a written notice directly above or below the telephone number which states: "Incoming calls blocked at request of law enforcement."

I, the undersigned owner or officer of the pay telephone company named below, have read the foregoing and declare that to the best of my knowledge and belief, the above information is a true and correct statement. I am aware that pursuant to Section 837.06, Florida Statutes, whoever knowingly makes a false statement in writing with the intent to mislead a public-servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree.

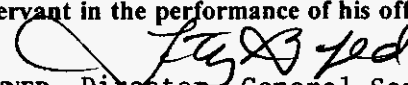
SIGNATURE OF OWNER/OFFICER OF PAY TELEPHONE COMPANY:       DATE: 12/19/00

NAME OF OWNER/OFFICER OF PAY TELEPHONE COMPANY (PRINT OR TYPE): Richard H. Holmes

NAME OF PAY TELEPHONE COMPANY: BellSouth Public Communications, Inc.

MAILING ADDRESS & TELEPHONE NUMBER: 75 Bagby Drive  
Homewood, AL 35209      (205) 943-2500

I, the undersigned owner of the above referenced pay telephone location, declare that to the best of my knowledge and belief, criminal activity is associated with and facilitated by incoming calls being received at the pay telephone number and location referenced above. It is my belief that allowing incoming calls to be blocked at the pay telephone will eliminate or help control that activity and attest to this fact by my signature below. I am aware that pursuant to Section 837.06, Florida Statutes, whoever knowingly makes a false statement in writing with the intent to mislead a public-servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree.

SIGNATURE OF LOCATION OWNER:       DATE: 12/13/00

NAME OF PAY TELEPHONE LOCATION OWNER (PRINT OR TYPE): City of St. Augustine

MAILING ADDRESS & TELEPHONE NUMBER: P.O. Box 210 St. Augustine, FL 32085-0210  
904-825-1010

I, the undersigned Chief of the law enforcement agency in the jurisdiction in which the above-referenced pay telephone is located, declare that to the best of my knowledge and belief, criminal activity is associated with and facilitated by incoming calls being received at the pay telephone number and location referenced above. It is my belief that allowing incoming calls to be blocked at the pay telephone will eliminate or help control that activity and attest to this fact by my signature below. I am aware that pursuant to Section 837.06, Florida Statutes, whoever knowingly makes a false statement in writing with the intent to mislead a public-servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree.

SIGNATURE OF CHIEF OF RESPONSIBLE LAW ENFORCEMENT AGENCY:       DATE: 12/20/00

NAME & POSITION/TITLE (PRINT OR TYPE): David B. Shoar, Police Chief

NAME OF LAW ENFORCEMENT AGENCY: St. Augustine Police Department

MAILING ADDRESS & TELEPHONE NUMBER: P.O. Box 210 St. Augustine, FL 32085-0210  
904-825-1075

**FLORIDA PUBLIC SERVICE COMMISSION**

**REQUEST TO BLOCK INCOMING CALLS**

Original Request (check one)     Subsequent Request

PAY TELEPHONE NUMBER: (ONE NUMBER PER REQUEST, NO EXCEPTIONS) 904-824-0890

PHYSICAL LOCATION OF PAY TELEPHONE (ADDRESS): 24 Cathedral Place  
St. Augustine, FL 32084

NAME OF BUSINESS WHERE PAY TELEPHONE IS LOCATED: City's Downtown Plaza

To deter criminal activity facilitated by individuals receiving incoming calls at the pay telephone listed above, I request that I be granted an exemption from the requirement that incoming calls be received at the pay telephone location (Rule 25-24.515(13), F.A.C. I agree to provide central office based intercept at no charge to the end-user and to prominently display a written notice directly above or below the telephone number which states: "Incoming calls blocked at request of law enforcement."

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SIGNATURE OF OWNER/OFFICER OF PAY TELEPHONE COMPANY: *Richard H. Holmes*      DATE: 12/19/00  
 NAME OF OWNER/OFFICER OF PAY TELEPHONE COMPANY (PRINT OR TYPE): Richard H. Holmes  
 NAME OF PAY TELEPHONE COMPANY: BellSouth Public Communications, Inc.  
 MAILING ADDRESS & TELEPHONE NUMBER: 75 Bagby Drive      (205) 943-2500  
Homewood, AL 35209

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SIGNATURE OF LOCATION OWNER: *[Signature]*      DATE: 12/13/00  
Director, General Services  
 NAME OF PAY TELEPHONE LOCATION OWNER (PRINT OR TYPE): City of St. Augustine  
 MAILING ADDRESS & TELEPHONE NUMBER: P.O. Box 210 St. Augustine, FL 32085-0210  
904-825-1010

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SIGNATURE OF CHIEF OF RESPONSIBLE LAW ENFORCEMENT AGENCY: *D. B. Shoar*      DATE: 12/20/00  
David B. Shoar, Police Chief  
 NAME & POSITION/TITLE (PRINT OR TYPE): David B. Shoar, Police Chief  
 NAME OF LAW ENFORCEMENT AGENCY: St. Augustine, Police Department  
 MAILING ADDRESS & TELEPHONE NUMBER: P.O. Box 210 St. Augustine, FL 32085-0210  
904-825-1075

FLORIDA PUBLIC SERVICE COMMISSION

REQUEST TO BLOCK INCOMING CALLS

Original Request (check one)     Subsequent Request

PAY TELEPHONE NUMBER: (ONE NUMBER PER REQUEST, NO EXCEPTIONS) 904-829-9278

PHYSICAL LOCATION OF PAY TELEPHONE (ADDRESS): 24 Cathedral Place  
St. Augustine, FL 32084

NAME OF BUSINESS WHERE PAY TELEPHONE IS LOCATED: City's Downtown Plaza

To deter criminal activity facilitated by individuals receiving incoming calls at the pay telephone listed above, I request that I be granted an exemption from the requirement that incoming calls be received at the pay telephone location (Rule 25-24.515(13), F.A.C. I agree to provide central office based intercept at no charge to the end-user and to prominently display a written notice directly above or below the telephone number which states: "Incoming calls blocked at request of law enforcement."

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SIGNATURE OF OWNER/OFFICER OF PAY TELEPHONE COMPANY: *Richard H. Holmes*    DATE: 12/19/00  
 NAME OF OWNER/OFFICER OF PAY TELEPHONE COMPANY (PRINT OR TYPE): Richard H. Holmes  
 NAME OF PAY TELEPHONE COMPANY: BellSouth Public Communications, Inc.  
 MAILING ADDRESS & TELEPHONE NUMBER: 75 Bagby Drive  
Homewood, WL 35209 (205) 943-2500

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SIGNATURE OF LOCATION OWNER: *J. D. ...*    DATE: 12/13/00  
 NAME OF PAY TELEPHONE LOCATION OWNER (PRINT OR TYPE): City of St. Augustine  
 MAILING ADDRESS & TELEPHONE NUMBER: P.O. Box 210 St. Augustine, FL 32085-0210  
904-825-1010

I, the undersigned Chief of the law enforcement agency in the jurisdiction in which the above-referenced pay telephone is located, declare that to the best of my knowledge and belief, criminal activity is associated with and facilitated by incoming calls being received at the pay telephone number and location referenced above. It is my belief that allowing incoming calls to be blocked at the pay telephone will eliminate or help control that activity and attest to this fact by my signature below. I am aware that pursuant to Section 837.06, Florida Statutes, whoever knowingly makes a false statement in writing with the intent to mislead a public-servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree.

SIGNATURE OF CHIEF OF RESPONSIBLE LAW ENFORCEMENT AGENCY: *D. B. Shoar*    DATE: 12/12/00  
 NAME & POSITION/TITLE (PRINT OR TYPE): David B. Shoar, Police Chief  
 NAME OF LAW ENFORCEMENT AGENCY: St. Augustine Police Department  
 MAILING ADDRESS & TELEPHONE NUMBER: P.O. Box 210 St. Augustine, FL 32085-0210  
904-825-1075