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January 16, 2002

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COMMISSION
CLERK

Via Hand Delivery

Blanca S. Bayo, Director
Division of Commission Clerk &
Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Betty Easley Building, Room 110
Tallahassee, FL 32399-0850

Re: Docket No. 950387-WS
Application for a rate increase for North Ft. Myers Division in Lee County by
Florida Cities Water Company – Lee County Division

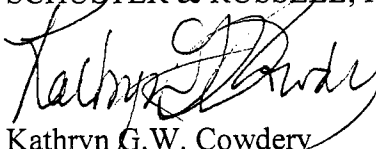
Dear Ms. Bayo:

Pursuant to Order No. PSC-01-0945-FOF-SU, enclosed on behalf of Florida Cities Water
Company are an original and fifteen (15) copies of a final refund report.

Please acknowledge receipt of the foregoing by stamping the enclosed extra copy of this
letter and returning same to my attention.

Sincerely,

RUDEN, McCLOSKEY, SMITH,
SCHUSTER & RUSSELL, P.A.


Kathryn G.W. Cowdery
Attorney

RECEIVED & FILED
Man
KGC/lv
FPSC-BUREAU OF RECORDS
Enclosures

AUS
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cc: Tricia Merchant (via hand delivery)
Ralph Jaeger (via hand delivery)

DOCUMENT NUMBER: 00593
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FPSC-COMMISSION CLERK

January 16, 2002

Florida Public Service Commission
2450 Shurmard Oak Blvd.
Tallahassee, FL 32399

**Florida Cities Water
Company**
4837 Swift Road,
Suite 100
Sarasota, Florida
34231

Re: Docket 950387-SU North Ft. Myers Refund – Final Report

Tel 941 925 3088
Fax 941 924 7203

In accordance with the April 16, 2001 Order, a refund of \$1,030,401.16, including interest of \$183,502.31 was calculated for former customers of the North Ft. Myers Division of Florida Cities Water Company. Refunds and interest were calculated in accordance with the Order and Rules for Refunds.

Refund checks were mailed to 2,117 customers on the system as of November 13, 1999 on May 16, 2001 in accordance with the Order. These refund checks totaled \$745,897.64, including interest of \$132,839.13.

Additionally during May the Refund was advertised, on May 3, 10, 17 and 24 in the Ft. Myers News-Press, in accordance with the Order. Former customers who did not receive a refund check because they were not on the system as of November 13, 1999 had their refund calculated, with interest, and a refund check was mailed to them in accordance with the Order. As of October 15, 2001, 27 customers had contacted us regarding a refund and as a result additional refund checks, including interest; totaling \$5,416.55 has been mailed.

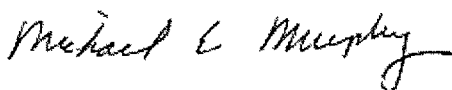
As of October 15, 2001, 2,144 checks totaling \$751,314.19 have been issued. As of December 31, 2001, 45 checks totaling \$10,011.57 had not cleared the bank account. As of October 15, 2001 9 checks, totaling \$2,542.04, were returned as undeliverable and we were unsuccessful at finding alternative addresses. These are included in the outstanding checks.

As of December 31, 2001, a total of 98.6% of the checks mailed have either cleared the bank or been returned as undeliverable.

A check in the amount of \$278,929.36 representing 1,998 accounts was issued to the Office of the Comptroller representing all refunds for which an initial check was not prepared in accordance with the Order, less any customers that requested a refund. Also a check in the amount of \$2,542.04 representing 9 checks that were mailed but returned and we could not find a better address was also issued to the Office of the Comptroller. A copy of both checks is attached. The Office of the Comptroller was subsequently supplied a listing of these refund checks in the manner and on the media they required.

This is our final report. If there are any questions or anything further is required, please call.

Sincerely,



Michael E. Murphy, VP
Florida Cities Water Company

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