#### Section 1 - Bureau of Records and Hearing Services Completes

Docket	No	031038_TI

Date Docketed:

11/07/2003

Title: Petition for approval to revise customer contact

protocol by BellSouth Telecommunications, Inc.

Commissioners

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Approved: \_

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Date:

Company:

BellSouth Telecommunications, Inc.

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Where panels are assigned the senior Commissioner is Panel Chairman:

Where one Commissioner, a Hearing Examiner or a Staff Member is

**Exam** 

Staff

#### Section 1 - Bureau of Records and Hea

Services Completes

031038-TL Date Docketed: 11/07/2003

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Company:

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BellSouth Telecommunications, Inc.

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- Prehearing Officer

PSC/CCA015-C (Rev. 01/03)

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### Section 1 - Bureau of Records and Hear

Services Completes

Docket No.  $\underline{031038\text{-TL}}$  Date Docketed:  $\underline{11/07/2003}$  Title: Petition for approval to revise customer contact protocol by BellSouth Telecommunications, Inc.

Company:

BellSouth Telecommunications, Inc.

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 - Hearing Officer(s)

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#### Section 1 - Bureau of Records Complet

Docket No. 031038-TL

Date Docketed:

11/07/2003

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Company:

BellSouth Telecommunications, Inc.

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- Prehearing Officer										
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Approved: 13/3/ hur

Date: 05/24/2004

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## STATE OF FLORIDA

COMMISSIONERS: LILA A. JABER, CHAIRMAN J. TERRY DEASON BRAULIO L. BAEZ RUDOLPH "RUDY" BRADLEY CHARLES M. DAVIDSON



DIVISION OF THE COMMISSION CLERK & ADMINISTRATIVE SERVICES BLANCA S. BAYÓ DIRECTOR (850) 413-6770 (CLERK) (850) 413-6330 (ADMIN)

# Hublic Service Commission

November 14, 2003

Nancy B. White, General Counsel-Florida BellSouth Telecommunications, Inc. 150 South Monroe Street. Room 400 Tallahassee, Florida 32301

Re: Docket No. 031038-TL

Dear Ms. White:

This will acknowledge receipt of a petition for approval to revise customer contact protocol by BellSouth Telecommunications, Inc., which was filed in this office on November 7, 2003, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

> Division of the Commission Clerk and Administrative Services Florida Public Service Commission

> > DOCUMENT NO.

PSC Website: http://www.floridapsc.com

To: Marguerite Lockard

From: Kay Flynn

Date: 1/30/04

Re: Orders Ready for Issuance

04-0115

Per phone call from Jackie Schindler in GCL, the following orders have been moved to GCORDERS and are ready to issue:

031077JPR.DOC

031038PAA.DOC

991222OR.JPR.DOC

5 pg.

1 mailed

## Kimberley Pena

To: Cc: Jeremy Susac Kay Flynn

Subject:

RE: Docket 031038

Per this e-mail and Section 120.52(12)(b), Florida Statutes , we will change their status to "Party of Record." Thank you for your prompt attention on this matter.

----Original Message----

**From: Jeremy Susac** 

Sent: Thursday, April 22, 2004 10:27 AM

**To: Kimberley Pena** 

Subject-RE-Becket 991990

Although I do not believe they have a substantial interest, they petitioned the PAA and therefore under section 120.52(12)(b), Florida Statutes, they are a "party."

----Original Message----

From: Kimberley Pena

Sent: Thursday, April 22, 2004 9:56 AM

**To: Jeremy Susac** 

Subject: FW: Docket 031038

**Importance: High** 

Sir, would you like us to change Americatel's status to Party of Record?

----Original Message-----From: Kimberlev Pena

Sent: Friday, February 20, 2004 1:23 PM

Te: Jeremy Susac

**Subject: Docket 031038** 

Jeremy, Americatel Corporation, through counsel, has filed a protest to PAA Order PSC-04-8115-PAA-TL. We've entered them in CMS as "interested persons. Would you please let me know whether and when I should change their status to "party or record?"

CCA Official Filing 5/19/2004\*\*\*\*\*\*\*\*\*

9:58 AM\*\*\*\*\*\*\*\*\*

Matilda Sanders\*\*\*\*1

**Matilda Sanders** 

PSC-04-0115A-PAA-TL

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From:

Jackie Schindler

Sent:

Wednesday, May 19, 2004 9:51 AM

To: Subject: CCA - Orders / Notices Order / Notice Submitted

Date and Time:

5/19/2004 9:51:00 AM

**Docket Number:** 

031038-tl

Filename / Path:

031038amend.jls.doc

an amendatory order has been moved to gc orders for issuance today

js

2/1

CCA Official Filing 7/1/2004\*\*\*\*\*\*\*\*\*

1:09 PM\*\*\*\*\*\*\*\*\*

Matilda Sanders\*\*\*\*1

0636 - FOF

**Matilda Sanders** 

From:

Jackie Schindler

**Sent:** Thursday, July 01, 2004 1:09 PM

To: CCA - Orders / Notices
Subject: Order / Notice Submitted

**Date and Time:** 7/1/2004 1:08:00 PM

Docket Number: 031038-tl

Filename / Path: 031038.ord.jls.doc

an order dismissing americatel corporation's petition for initiation of proceedings for failure to state a cause of action has been moved to gc orders for issuance today - thanks

js