

Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 031038-TL Date Docketed: 11/07/2003 Title: Petition for approval to revise customer contact protocol by BellSouth Telecommunications, Inc.

Company: BellSouth Telecommunications, Inc.

Official Filing Date: _____ Expiration: _____

Last Day to Suspend: _____

Referred to: _____

("O") indicates OPR

AUS	CAF	CCA	(CMP)	ECR	EXT	GCL	MMS	PIF
			X			X		

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module B11

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff

Staff Counsel

OCRs

Recommended assignments for hearing and/or deciding this case:

Full Commission _____ Commission Panel _____
Hearing Examiner _____ Staff _____

Date filed with CCA: _____

Initials: OPR _____
Staff Counsel _____

Current CASR revision level

Due Dates
Previous Current

1.			
2.			
3.			
4.			
5.			
6.			
7.			
8.			
9.			
10.			
11.			
12.			
13.			
14.			
15.			
16.			
17.			
18.			
19.			
20.			
21.			
22.			
23.			
24.			
25.			
26.			
27.			
28.			
29.			
30.			
31.			
32.			
33.			
34.			
35.			
36.			
37.			
38.			
39.			
40.			

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg	Staff
ALL	JB	DS	BZ	BD	DV	Exam	

- Prehearing Officer

Commissioners						DOCUMENT NO.
JB	DS	BZ	BD	DV		

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____
Date: _____

14190-04

Section 1 - Bureau of Records and Hear Services Completes

Docket No. 031038-TL Date Docketed: 11/07/2003 Title: Petition for approval to revise customer contact protocol by BellSouth Telecommunications, Inc.

Company: BellSouth Telecommunications, Inc.

Official Filing Date: _____ Expiration: _____

Last Day to Suspend: _____

Referred to: _____

("C") indicates OPR

AUS CAF CCA (CMP) ECR FLL GCL MMS PIF

			X			X	
--	--	--	---	--	--	---	--

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module B11

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff

N Pruitt

1 Current CASR revision level

Due Dates
Previous Current

1. Staff Recommendation	NONE	05/20/2004
2. Agenda	NONE	06/01/2004
3. Standard Order	NONE	06/21/2004
4.		
5.		
6.		
7.		
8.		
9.		
10.		
11.		
12.		
13.		
14.		
15.		
16.		
17.		
18.		
19.		
20.		
21.		
22.		
23.		
24.		
25.		
26.		
27.		
28.		
29.		
30.		
31.		
32.		
33.		
34.		
35.		
36.		
37.		
38.		
39.		
40.		

Staff Counsel

J Susac

OCRs

Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel _____
Hearing Examiner _____ Staff _____

Date filed with CCA: 04/06/2004

Initials: OPR _____
Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg	Staff
ALL	BZ	DS	JB	BD	DV	Exam	
X							

- Prehearing Officer

Commissioners					ADM
BZ	DS	JB	BD	DV	
					X

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: BB/RW
Date: 04/06/2004

STATE OF FLORIDA

COMMISSIONERS:
LILA A. JABER, CHAIRMAN
J. TERRY DEASON
BRAULIO L. BAEZ
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON



DIVISION OF THE COMMISSION CLERK &
ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770 (CLERK)
(850) 413-6330 (ADMIN)

Public Service Commission

November 14, 2003

Nancy B. White, General Counsel-Florida
BellSouth Telecommunications, Inc.
150 South Monroe Street, Room 400
Tallahassee, Florida 32301

Re: Docket No. 031038-TL

Dear Ms. White:

This will acknowledge receipt of a petition for approval to revise customer contact protocol by BellSouth Telecommunications, Inc., which was filed in this office on November 7, 2003, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

Division of the Commission Clerk and Administrative Services
Florida Public Service Commission

DOCUMENT NO.

14190-04

To: Marguerite Lockard

From: Kay Flynn

Date: 1/30/04

Re: Orders Ready for Issuance

04-0115

Per phone call from Jackie Schindler in GCL, the following orders have been moved to GCORDERS and are ready to issue:

031077JPR.DOC

~~031038~~PAA.DOC

991222OR.JPR.DOC

5 pg.

1 mailed

Kimberley Pena

To: Jeremy Susac
Cc: Kay Flynn
Subject: RE: Docket 031038

**Per this e-mail and Section 120.52(12)(b), Florida Statutes , we will change their status to "Party of Record."
Thank you for your prompt attention on this matter.**

-----Original Message-----

**From: Jeremy Susac
Sent: Thursday, April 22, 2004 10:27 AM
To: Kimberley Pena
Subject: RE: Docket 031038**

Although I do not believe they have a substantial interest, they petitioned the PAA and therefore under section 120.52(12)(b), Florida Statutes, they are a "party."

-----Original Message-----

**From: Kimberley Pena
Sent: Thursday, April 22, 2004 9:56 AM
To: Jeremy Susac
Subject: FW: Docket 031038
Importance: High**

Sir, would you like us to change Americatel's status to Party of Record?

-----Original Message-----

**From: Kimberley Pena
Sent: Friday, February 20, 2004 1:23 PM
To: Jeremy Susac
Subject: Docket 031038**

Jeremy, Americatel Corporation, through counsel, has filed a protest to PAA Order PSC-04-0115-PAA-TL. We've entered them in CMS as "interested persons. Would you please let me know whether and when I should change their status to "party or record?"

Matilda Sanders

PSC-04-0115A-PAA-TL

From: Jackie Schindler
Sent: Wednesday, May 19, 2004 9:51 AM
To: CCA - Orders / Notices
Subject: Order / Notice Submitted

2

Date and Time: 5/19/2004 9:51:00 AM
Docket Number: 031038-tl
Filename / Path: 031038amend.jls.doc

an amendatory order has been moved to gc orders for issuance today

js

2/1

Matilda Sanders

0636 - FOF

From: Jackie Schindler
Sent: Thursday, July 01, 2004 1:09 PM
To: CCA - Orders / Notices
Subject: Order / Notice Submitted

Date and Time: 7/1/2004 1:08:00 PM
Docket Number: 031038-tl
Filename / Path: 031038.ord.jls.doc

an order dismissing americatel corporation's petition for initiation of proceedings for failure to state a cause of action has been moved to gc orders for issuance today - thanks

js

2/1