



Susan S. Masterton  
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May 11, 2005

Ms. Blanca Bayó  
Director  
Division of Administrative Services and Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

RE: Docket No. 030430-TL  
Sprint-Florida, Incorporated's Request for Approval of Extension of Service  
Guarantee Plan (SGP)

Dear Ms. Bayó:

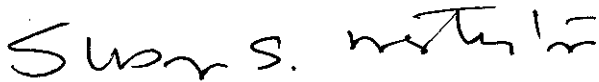
Pursuant to paragraph D. 4. of the Service Guarantee Plan (SGP) of Sprint-Florida, Incorporated ("Sprint"), approved by the Commission in Order No. PSC-03-0733-PAA-TL, issued June 19, 2003, by this letter Sprint is seeking the approval of the Commission for a three (3) month extension of its current SGP. Without the extension, the plan will expire on May 31, 2005. Sprint is currently involved in internal discussions and preparations regarding the terms of revisions to the current SGP to replace its existing plan.

Sprint will file a petition to request approval of its revised plan, pursuant to Rule 25-4.085, F.A.C., by July 15, 2005, so that the petition may be considered and acted upon by the Commission prior to the expiration of the extension period for Sprint's current SGP. The requested extension will benefit Sprint's customers by allowing them to continue to receive any applicable credits under the current plan, pending the Commission's consideration and action upon Sprint's proposal for a revised plan.

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If you have any questions concerning this letter or the requested extension of Sprint's current SGP, please do not hesitate to call me or Ben Poag, who can be reached at 599-1027.

Sincerely,

A handwritten signature in black ink that reads "Susan S. Masterton". The signature is written in a cursive, slightly slanted style.

Susan S. Masterton

Attachments

Cc: Beth Salak  
Rick Moses  
Charles Rehwinkel  
Ben Poag  
Harvey Spears  
Charles Beck