

## Section 1 - Bureau of Records Complete

Docket No. 050045-EI Date Docketed: 01/21/2005 Title: Petition for rate increase by Florida Power & Light Company.Company: Florida Power & Light Company

Official Filing Date: \_\_\_\_\_

Expiration: \_\_\_\_\_

Last Day to Suspend: \_\_\_\_\_

Referred to: \_\_\_\_\_

CCA

CMP

(ECR)

FLL

GCL

MMS

PIF

RCA

SCR

("O") indicates OPR)

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
IT IS TENTATIVE AND SUBJECT TO REVISION.  
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

## Staff Assignments

Due Dates

OPR Staff

0 Current CASR revision level

Previous Current

Staff Counsel

OCRs

Recommended assignments for hearing and/or deciding this case:

Full Commission \_\_\_\_\_ Commission Panel \_\_\_\_\_  
Hearing \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with CCA: \_\_\_\_\_

Initials OPR \_\_\_\_\_  
Staff Counsel \_\_\_\_\_

## Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	BZ	DS	BD	DV	ED		

Prehearing Officer

Commissioners					ADM
BZ	DS	BD	DV	ED	

DOCUMENT NO.

12843-05

Where panels are assigned the senior Commissioner is Panel Chairman:  
the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is  
assigned the full Commission decides the case.

Approved: \_\_\_\_\_

Date: \_\_\_\_\_

## Section 1 - Bureau of Records Completes

Jocket No. 050045-EI Date Docketed: 01/21/2005 Title: Petition for rate increase by Florida Power &amp; Light Company.

Company: Florida Power &amp; Light Company

Official Filing Date: \_\_\_\_\_

Expiration: \_\_\_\_\_

Last Day to Suspend: \_\_\_\_\_

Referred to: \_\_\_\_\_

("C") indicates OPR)

CCA	CMP	(ECR)	FLL	GCL	MMS	PIF	RCA	SCR
		X		X			X	

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
IT IS TENTATIVE AND SUBJECT TO REVISION.  
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

## Staff Assignments

Due Dates

OPR Staff		0	Current CASR revision level	Due Dates	
				Previous	Current
	J Slemkewicz				
	T Ballinger, C Kummer				
	B McNulty, M Willis				
		1.	MFRs and Testimony Due	NONE	03/31/2005
		2.	Revised CASR Due	NONE	04/15/2005
		3.			
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		40.			

Recommended assignments for hearing and/or deciding this case:

Full Commission ☒ Commission Panel ☐  
Hearing ☐ Staff ☐

Date filed with CCA: 01/26/2005

Initials OPR \_\_\_\_\_

Staff Counsel \_\_\_\_\_

## Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	BZ	DS	BD	DV	ED		
X							

Prehearing Officer

Commissioners					ADM
BZ	DS	BD	DV	ED	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman:  
the identical panel decides the case.Where one Commissioner, a Hearing Examiner or a Staff Member is  
assigned the full Commission decides the case.

Approved: \_\_\_\_\_

Date: \_\_\_\_\_

BB/Am  
01/26/2005



# Case Scheduling/Rescheduling Advice

Last Revised 04/04/2005 at 14:09

Page 1 of 1

Printed on 04/06/2005 at 08:53

To: ☒ Commissioner Deason ☒ Deputy Executive Director/EXA ☒ Economic Regulation Director  
☐ Commissioner Bradley ☒ General Counsel Director ☐ External Affairs Director  
☒ Commissioner Davidson ☒ Auditing & Safety Director ☒ Court Reporter  
☒ Commissioner Edgar ☒ Comm. Clerk & ADM Services ☒ Staff Contact - Cochran Keating  
☒ Executive Director ☐ Competitive Markets/Enforcement  
☒ Public Information Officer ☒ Consumer Affairs Director

From: Office of Chairman Braulio Baez

Docket Number: 050045-EI

Docket Title: Petition for rate increase by Florida Power & Light Company.

## 1. Schedule Information

Event	Former Date	New Date	Location	Time
Service Hearing		05/11/2005	Daytona Beach	10:00 AM - 2:00 PM
Service Hearing		05/11/2005	Melbourne	6:00 PM - 9:00 PM

## 2. Hearing/Prehearing Assignment Information

### Former Assignments

#### Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	BD	DV	ED		

### Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	BD	DV	ED		
	X	X		X	X		

#### Prehearing Officer

Commissioners					
BZ	DS	BD	DV	ED	ADM

Commissioners					
BZ	DS	BD	DV	ED	ADM
X					

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks: FPL rate case service hearings - Daytona Beach, Melbourne

## Case Scheduling/Rescheduling Advice

Last Revised 04/04/2005 at 14:04

Page 1 of 1

Printed on 04/06/2005 at 08:53

To: ☒ Commissioner Deason ☒ Deputy Executive Director/EXA ☒ Economic Regulation Director  
☒ Commissioner Bradley ☒ General Counsel Director ☐ External Affairs Director  
☒ Commissioner Davidson ☒ Auditing & Safety Director ☒ Court Reporter  
☒ Commissioner Edgar ☒ Comm. Clerk & ADM Services ☒ Staff Contact - Cochran Keating  
☒ Executive Director ☐ Competitive Markets/Enforcement  
☒ Public Information Officer ☒ Consumer Affairs Director

From: Office of Chairman Braulio Baez

Docket Number: 050045-EI

Docket Title: Petition for rate increase by Florida Power & Light Company.

### 1. Schedule Information

Event	Former Date	New Date	Location	Time
Service Hearing		05/12/2005	West Palm Beach	10:00 AM - 2:00 PM
Service Hearing		05/12/2005	Fort Lauderdale	6:00 PM - 9:00 PM

### 2. Hearing/Prehearing Assignment Information

#### Former Assignments

##### Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	BD	DV	ED		

#### Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	BD	DV	ED		
X							

##### Prehearing Officer

Commissioners					
BZ	DS	BD	DV	ED	ADM

Commissioners					
BZ	DS	BD	DV	ED	ADM
X					

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks: FPL rate case service hearings - West Palm Beach, Ft. Lauderdale

# Case Scheduling/Rescheduling Advice

Last Revised 04/04/2005 at 14:06

Page 1 of 1

Printed on 04/06/2005 at 08:53

To: ☐ Commissioner Deason ☒ Deputy Executive Director/EXA ☒ Economic Regulation Director  
☒ Commissioner Bradley ☒ General Counsel Director ☐ External Affairs Director  
☒ Commissioner Davidson ☒ Auditing & Safety Director ☒ Court Reporter  
☒ Commissioner Edgar ☒ Comm. Clerk & ADM Services ☒ Staff Contact - Cochran Keating  
☒ Executive Director ☐ Competitive Markets/Enforcement ☐  
☒ Public Information Officer ☒ Consumer Affairs Director

From: Office of Chairman Braulio Baez

Docket Number: 050045-EI

Docket Title: Petition for rate increase by Florida Power & Light Company.

## 1. Schedule Information

Event	Former Date	New Date	Location	Time
Service Hearing		05/13/2005	Miami	10:00 AM - 2:00 PM

## 2. Hearing/Prehearing Assignment Information

### Former Assignments

#### Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	BD	DV	ED		

### Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	BD	DV	ED		
	X		X	X	X		

#### Prehearing Officer

Commissioners					
BZ	DS	BD	DV	ED	ADM

Commissioners					
BZ	DS	BD	DV	ED	ADM
X					

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks: FPL rate case service hearing - Miami.

# Case Scheduling/Rescheduling Advice

Last Revised 04/04/2005 at 14:12

Page 1 of 1

Printed on 04/06/2005 at 08:53

To: ☒ Commissioner Deason ☒ Deputy Executive Director/EXA ☒ Economic Regulation Director  
☒ Commissioner Bradley ☒ General Counsel Director ☐ External Affairs Director  
☒ Commissioner Davidson ☒ Auditing & Safety Director ☒ Court Reporter  
☒ Commissioner Edgar ☒ Comm. Clerk & ADM Services ☒ Staff Contact - Cochran Keating  
☒ Executive Director ☐ Competitive Markets/Enforcement ☐  
☒ Public Information Officer ☒ Consumer Affairs Director

From: Office of Chairman Braulio Baez

Docket Number: 050045-EI

Docket Title: Petition for rate increase by Florida Power & Light Company.

## 1. Schedule Information

Event	Former Date	New Date	Location	Time
Service Hearing		05/25/2005	Sarasota	10:00 AM - 2:00 PM
Service Hearing		05/25/2005	Fort Myers	6:00 PM - 9:00 PM

## 2. Hearing/Prehearing Assignment Information

### Former Assignments

#### Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	BD	DV	ED		

### Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	BD	DV	ED		
X							

#### Prehearing Officer

Commissioners					
BZ	DS	BD	DV	ED	ADM

Commissioners					
BZ	DS	BD	DV	ED	ADM
X					

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks: FPL rate case service hearings - Sarasota, Ft. Myers

# Case Scheduling/Rescheduling Advice

Last Revised 04/04/2005 at 16:50

Page 1 of 2

Printed on 04/06/2005 at 08:53

To: ☒ Commissioner Deason ☒ Deputy Executive Director/EXA ☒ Economic Regulation Director  
☒ Commissioner Bradley ☒ General Counsel Director ☐ External Affairs Director  
☒ Commissioner Davidson ☒ Auditing & Safety Director ☒ Court Reporter  
☒ Commissioner Edgar ☒ Comm. Clerk & ADM Services ☒ Staff Contact - Cochran Keating  
☒ Executive Director ☐ Competitive Markets/Enforcement ☐  
☒ Public Information Officer ☒ Consumer Affairs Director ☐

From: Office of Chairman Braulio Baez

Docket Number: 050045-EI

Docket Title: Petition for rate increase by Florida Power & Light Company.

## 1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference		08/10/2005	Tallahassee, Room 148	9:30 AM - 11:00 AM
Hearing		08/22/2005	Tallahassee, Room 148	9:30 AM - 5:00 PM
Hearing		08/23/2005	Tallahassee, Room 148	9:30 AM - 5:00 PM
Hearing		08/24/2005	Tallahassee, Room 148	9:30 AM - 5:00 PM
Hearing		08/25/2005	Tallahassee, Room 148	9:30 AM - 5:00 PM
Hearing		08/26/2005	Tallahassee, Room 148	9:30 AM - 5:00 PM

## 2. Hearing/Prehearing Assignment Information

### Former Assignments

#### Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	BD	DV	ED		

### Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	BD	DV	ED		
X							

#### Prehearing Officer

Commissioners					
BZ	DS	BD	DV	ED	ADM

Commissioners					
BZ	DS	BD	DV	ED	ADM
X					

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks: Order PSC-05-0347-PCO-EI, 3/31/05.

# Case Scheduling/Rescheduling Advice

Last Revised 04/04/2005 at 16:50

Page 2 of 2

Printed on 04/06/2005 at 08:53

To: ☒ Commissioner Deason ☒ Deputy Executive Director/EXA ☒ Economic Regulation Director  
☒ Commissioner Bradley ☒ General Counsel Director ☐ External Affairs Director  
☒ Commissioner Davidson ☒ Auditing & Safety Director ☒ Court Reporter  
☒ Commissioner Edgar ☒ Comm. Clerk & ADM Services ☒ Staff Contact - Cochran Keating  
☒ Executive Director ☐ Competitive Markets/Enforcement ☐  
☒ Public Information Officer ☒ Consumer Affairs Director ☐

From: Office of Chairman Braulio Baez

Docket Number: 050045-EI

Docket Title: Petition for rate increase by Florida Power & Light Company.

## 1. Schedule Information

Event	Former Date	New Date	Location	Time
Hearing		08/31/2005	Tallahassee, Room 148	9:30 AM - 5:00 PM
Hearing		09/01/2005	Tallahassee, Room 148	9:30 AM - 5:00 PM
Hearing		09/02/2005	Tallahassee, Room 148	9:30 AM - 5:00 PM

## 2. Hearing/Prehearing Assignment Information

### Former Assignments

#### Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	BD	DV	ED		

### Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	BD	DV	ED		
X							

#### Prehearing Officer

Commissioners					
BZ	DS	BD	DV	ED	ADM

Commissioners					
BZ	DS	BD	DV	ED	ADM
X					

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks: Order PSC-05-0347-PCO-EI, 3/31/05.

## Section 1 - Bureau of Records Complete

Docket No. 050045-EI Date Docketed: 01/21/2005 Title: Petition for rate increase by Florida Power & Light Company.Company: Florida Power & Light CompanyOfficial Filing Date: 03/22/2005Expiration: 11/22/2005Last Day to Suspend: 05/21/2005

Referred to:

("O") indicates OPR)

CCA	CMP	(ECR)	FLL	GCL	MMS	PIF	RCA	SCR
		X		X	X		X	

Section 2 - OPR Completes and returns to CCA in 10 workdays.

## Time Schedule

Program Module A1(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
IT IS TENTATIVE AND SUBJECT TO REVISION.  
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

## Staff Assignments

		Due Dates	
		Previous	Current
OPR Staff	S Merta, T Ballinger	1 Current CASR revision level	
	T Bohrmann, J Breman		
	E Draper, B Gardner	1. FAW Notice Filed For Customer Service Hearings	NONE 04/19/2005
	M Haff, C Hewitt	2. Notice of Service Hearing	NONE 04/19/2005
	S Hudson, T Joyce	3. Staff Recommendation - Suspend Rates	NONE 05/05/2005
	C Kenny, C Kummer	4. Service Hrg(5/11-13/05) Dayt, Melb, WPB, FtLau, Mi	NONE 05/11/2005
	J Kyle, D Lee, P Lester	5. Agenda - Suspend Rates	NONE 05/17/2005
	S Matlock, A Maurey	6. Transcript of Service Hearing Due	NONE 05/18/2005
	B McNulty, J McRoy	7. Service Hearing - Ft. Myers, Sarasota	NONE 05/25/2005
	T Rendell, C Romig	8. Transcript of Service Hearing Due	NONE 06/01/2005
	J Sickel, J Sienkewicz	9. Order Suspending Rates	NONE 06/06/2005
	P Stallcup, B Trapp	10. Testimony - Intervenor	NONE 06/13/2005
Staff Counsel	D Wheeler, M Willis	11. Audit Report Due	NONE 06/13/2005
		12. Testimony - Staff	NONE 07/01/2005
		13. Preliminary List of Issues	NONE 07/06/2005
	C Keating, K Fleming	14. FAW Notice Filed - Prehearing	NONE 07/12/2005
	J Susac	15. Notice of Prehearing	NONE 07/12/2005
		16. Testimony - Rebuttal	NONE 07/25/2005
		17. FAW Notice Filed - Hearing	NONE 07/26/2005
		18. Notice of Hearing	NONE 07/26/2005
OCRs (RCA) (MMS)	R Hicks, D Vandiver	19. Prehearing Statements	NONE 07/28/2005
	R Bass, B Buchan, C Cao	20. Prehearing	NONE 08/10/2005
		21. Transcript of Prehearing Due	NONE 08/12/2005
		22. Prehearing Order	NONE 08/17/2005
		23. Hearing (8/22-26/05)	NONE 08/22/2005
		24. Hearing (8/31-9/02/05)	NONE 08/31/2005
		25. Daily Transcript of Hearing Due	NONE 09/06/2005
		26. Briefs Due	NONE 09/20/2005
		27. FAW Notice Filed For Special Agenda	NONE 10/04/2005
		28. Staff Recommendation - Rev. Reg. & Rates	NONE 10/21/2005
		29. FAW Notice Filed For Special Agenda	NONE 10/25/2005
		30. Special Agenda - Rev. Reg. & Rates	NONE 11/04/2005
		31. Staff Recommendation - Revised Rates	NONE 11/09/2005
		32. Special Agenda - Revised Rates	NONE 11/21/2005
		33. 8-Month Deadline	NONE 11/22/2005
		34. Standard Order	NONE 12/01/2005
		35. Close Docket or Revise CASR	NONE 12/30/2005
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		38.	
		39.	
		40.	

Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel      
Hearing     Staff    Date filed with CCA: 04/06/2005Initials OPR    Staff Counsel    

## Section 3 - Chairman Completes

Assignments are as follows:

## - Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	BZ	DS	BD	DV	ED		
X							

C.S.R.A.  
Prehearing Officer

Commissioners					ADM
BZ	DS	BD	DV	ED	
X					

Where panels are assigned the senior Commissioner is Panel Chairman:  
the identical panel decides the case.  
Where one Commissioner, a Hearing Examiner or a Staff Member is  
assigned the full Commission decides the case.

Approved: B.B./m  
Date: 04/06/2005

# Case Scheduling/Rescheduling Advice

Last Revised 04/20/2005 at 08:04

Page 1 of 1

Printed on 04/20/2005 at 15:27

To: ☒ Commissioner Deason ☒ Deputy Executive Director/EXA ☒ Economic Regulation Director  
☒ Commissioner Bradley ☒ General Counsel Director ☐ External Affairs Director  
☒ Commissioner Davidson ☒ Auditing & Safety Director ☒ Court Reporter  
☒ Commissioner Edgar ☒ Comm. Clerk & ADM Services ☒ Staff Contact - Cochran Keating  
☒ Executive Director ☐ Competitive Markets/Enforcement ☐  
☒ Public Information Officer ☒ Consumer Affairs Director

From: Office of Chairman Braulio Baez

Docket Number: 050045-EI

Docket Title: Petition for rate increase by Florida Power & Light Company.

## 1. Schedule Information

Event	Former Date	New Date	Location	Time
Service Hearing	05/11/2005	06/28/2005	Daytona Beach	4:00 PM - 7:00 PM
Service Hearing	05/11/2005	06/29/2005	Melbourne	9:00 AM - 12:00 PM

## 2. Hearing/Prehearing Assignment Information

### Former Assignments

#### Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	BD	DV	ED		
					1		

### Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	BD	DV	ED		
	X	X	X	X			

#### Prehearing Officer

Commissioners					
BZ	DS	BD	DV	ED	ADM

Commissioners					
BZ	DS	BD	DV	ED	ADM
X					

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks: FPL rate case service hearings - Daytona Beach, Melbourne



# Case Scheduling/Rescheduling Advice

Last Revised 04/20/2005 at 08:23

Page 1 of 1

Printed on 04/20/2005 at 15:27

To: ☒ Commissioner Deason ☒ Deputy Executive Director/EXA ☒ Economic Regulation Director  
☒ Commissioner Bradley ☒ General Counsel Director ☐ External Affairs Director  
☒ Commissioner Davidson ☒ Auditing & Safety Director ☒ Court Reporter  
☒ Commissioner Edgar ☒ Comm. Clerk & ADM Services ☒ Staff Contact - Cochran Keating  
☒ Executive Director ☐ Competitive Markets/Enforcement  
☒ Public Information Officer ☒ Consumer Affairs Director

From: Office of Chairman Braulio Baez

Docket Number: 050045-EI

Docket Title: Petition for rate increase by Florida Power & Light Company.

## 1. Schedule Information

Event	Former Date	New Date	Location	Time
Service Hearing	05/12/2005	06/29/2005	West Palm Beach	6:00 PM - 9:00 PM
Service Hearing	05/12/2005	06/30/2005	Fort Lauderdale	9:00 AM - 12:00 PM

## 2. Hearing/Prehearing Assignment Information

### Former Assignments

#### Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	BD	DV	ED		
					1		

### Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	BD	DV	ED		
	X	X	X	X			

#### Prehearing Officer

Commissioners					
BZ	DS	BD	DV	ED	ADM

Commissioners					
BZ	DS	BD	DV	ED	ADM
X					

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks: FPL rate case service hearings - West Palm Beach, Ft. Lauderdale

# Case Scheduling/Rescheduling Advice

Last Revised 04/20/2005 at 08:25

Page 1 of 1

Printed on 04/20/2005 at 15:27

To: ☒ Commissioner Deason ☒ Deputy Executive Director/EXA ☒ Economic Regulation Director  
☒ Commissioner Bradley ☒ General Counsel Director ☐ External Affairs Director  
☒ Commissioner Davidson ☒ Auditing & Safety Director ☒ Court Reporter  
☒ Commissioner Edgar ☒ Comm. Clerk & ADM Services ☒ Staff Contact - Cochran Keating  
☒ Executive Director ☐ Competitive Markets/Enforcement  
☒ Public Information Officer ☒ Consumer Affairs Director

From: Office of Chairman Braulio Baez

Docket Number: 050045-EI

Docket Title: Petition for rate increase by Florida Power & Light Company.

## 1. Schedule Information

Event	Former Date	New Date	Location	Time
Service Hearing	05/13/2005	06/30/2005	Miami	4:00 PM - 7:00 PM

## 2. Hearing/Prehearing Assignment Information

### Former Assignments

#### Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	BD	DV	ED		
					1		

### Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	BD	DV	ED		
	X	X	X	X			

#### Prehearing Officer

Commissioners					
BZ	DS	BD	DV	ED	ADM

Commissioners					
BZ	DS	BD	DV	ED	ADM
X					

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks: FPL rate case service hearing - Miami.

# Case Scheduling/Rescheduling Advice

Last Revised 04/20/2005 at 15:16

Page 1 of 1

Printed on 04/20/2005 at 15:27

To: ☒ Commissioner Deason ☒ Deputy Executive Director/EXA ☒ Economic Regulation Director  
☒ Commissioner Bradley ☒ General Counsel Director ☐ External Affairs Director  
☒ Commissioner Davidson ☒ Auditing & Safety Director ☒ Court Reporter  
☒ Commissioner Edgar ☒ Comm. Clerk & ADM Services ☒ Staff Contact - Cochran Keating  
☒ Executive Director ☐ Competitive Markets/Enforcement ☐  
☒ Public Information Officer ☒ Consumer Affairs Director

From: Office of Chairman Braulio Baez

Docket Number: 050045-EI

Docket Title: Petition for rate increase by Florida Power & Light Company.

## 1. Schedule Information

Event	Former Date	New Date	Location	Time
Service Hearing	05/25/2005	07/14/2005	Sarasota	11:00 AM - 2:00 PM
Service Hearing	05/25/2005	07/14/2005	Fort Myers	6:00 PM - 9:00 PM

## 2. Hearing/Prehearing Assignment Information

### Former Assignments

#### Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	BD	DV	ED		

### Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	BD	DV	ED		
X							

#### Prehearing Officer

Commissioners					
BZ	DS	BD	DV	ED	ADM

Commissioners					
BZ	DS	BD	DV	ED	ADM
X					

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks: FPL rate case service hearings - Sarasota, Ft. Myers

## Section 1 - Bureau of Records Completed

Docket No. 050045-EI Date Docketed: 01/21/2005 Title: Petition for rate increase by Florida Power & Light Company.Company: Florida Power & Light CompanyOfficial Filing Date: 03/22/2005Expiration: 11/22/2005Last Day to Suspend: 05/21/2005

Referred to:

("O") indicates OPR

CCA	CMP	(ECR)	FLL	GCL	MMS	PIF	RCA	SCR
		X		X	X		X	

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module Al(a)WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
IT IS TENTATIVE AND SUBJECT TO REVISION.

FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

## Staff Assignments

## Due Dates

OPR Staff	Staff Assignments	[2] Current CASR revision level	Due Dates	
			Previous	Current
	S Merta, T Ballinger			
	T Bohrmann, J Breman			
	E Draper, B Gardner	1. Staff Recommendation - Suspend Rates	SAME	05/05/2005
	M Haff, C Hewitt	2. Standard Order - Consolidation of dkts	SAME	05/09/2005
	S Hudson, T Joyce	3. Service Hrg(5/11-13/05) Dayt,Melb,WPB,FtLau,Mi	SAME	05/11/2005
	C Kummer, J Kyle, D Lee	4. Agenda - Suspend Rates	SAME	05/17/2005
	P Lester, S Matlock	5. Transcript of Service Hearing Due	SAME	05/18/2005
	A Maurey, B McNulty	6. Service Hearing - Ft.Myers, Sarasota	SAME	05/25/2005
	J McRoy, T Rendell	7. Transcript of Service Hearing Due	SAME	06/01/2005
	C Romig, J Sichel	8. Order Suspending Rates	SAME	06/06/2005
	J Slemkewicz	9. Testimony - Intervenor	SAME	06/13/2005
	P Stallcup, B Trapp	10. Audit Report Due	SAME	06/13/2005
	D Wheeler, M Willis	11. Testimony - Staff	SAME	07/01/2005
		12. Preliminary List of Issues	SAME	07/06/2005
		13. FAW Notice Filed - Prehearing	SAME	07/12/2005
Staff Counsel	C Keating, K Fleming	14. Notice of Prehearing	SAME	07/12/2005
	J Susac	15. Testimony - Rebuttal	SAME	07/25/2005
		16. FAW Notice Filed - Hearing	SAME	07/26/2005
		17. Notice of Hearing	SAME	07/26/2005
OCRs (RCA)	R Hicks, D Vandiver	18. Prehearing Statements	SAME	07/28/2005
	R Bass, B Buchan, C Cao	19. Prehearing	SAME	08/10/2005
(MMS)	B Lowe	20. Transcript of Prehearing Due	SAME	08/12/2005
		21. Prehearing Order	SAME	08/17/2005
		22. Hearing (8/22-26/05)	SAME	08/22/2005
		23. Hearing (8/31-9/02/05)	SAME	08/31/2005
		24. Daily Transcript of Hearing Due	SAME	09/06/2005
		25. Briefs Due	SAME	09/20/2005
		26. FAW Notice Filed For Special Agenda	NONE	10/04/2005
		27. Staff Recommendation - Rev. Reg. & Rates	NONE	10/21/2005
		28. FAW Notice Filed For Special Agenda	NONE	10/25/2005
		29. Special Agenda - Rev. Reg. & Rates	NONE	11/04/2005
		30. Staff Recommendation - Revised Rates	NONE	11/09/2005
		31. Special Agenda - Revised Rates	NONE	11/21/2005
		32. 8-Month Deadline	SAME	11/22/2005
		33. Standard Order	NONE	12/01/2005
		34. Close Docket or Revise CASR	SAME	12/30/2005
		35.		
		36.		
		37.		
		38.		
		39.		
		40.		

Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel      
Hearing     Staff    Date filed with CCA: 04/25/2005Initials OPR    Staff Counsel    

## Section 3 - Chairman Completes

Assignments are as follows:

CSRA

## - Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	BZ	DS	BD	DV	ED		
X							

## Prehearing Officer

Commissioners					ADM
BZ	DS	BD	DV	ED	
X					

Where panels are assigned the senior Commissioner is Panel Chairman:  
the identical panel decides the case.Where one Commissioner, a Hearing Examiner or a Staff Member is  
assigned the full Commission decides the case.Approved: 1313/hms  
Date: 04/25/2005

## Section 1 - Bureau of Records Complete

Docket No. 050045-EI Date Docketed: 01/21/2005 Title: Petition for rate increase by Florida Power & Light Company.

Company: Florida Power &amp; Light Company

Official Filing Date: 03/22/2005Expiration: 11/22/2005Last Day to Suspend: 05/21/2005

Referred to:

("C") indicates OPR)

CCA	CMP	(ECR)	FLL	GCL	MMS	PIF	RCA	SCR
		X		X	X		X	

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module AI(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
IT IS TENTATIVE AND SUBJECT TO REVISION.  
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

## Staff Assignments

OPR Staff		3	Current CASR revision level	Due Dates	
				Previous	Current
	S Merta, T Ballinger		1. Staff Recommendation - Suspend Rates	SAME	05/05/2005
	T Bohrmann, J Breman		2. Standard Order - Consolidation of dkts	SAME	05/09/2005
	E Draper, B Gardner		3. Agenda - Suspend Rates	SAME	05/17/2005
	M Haff, C Hewitt		4. Transcript of Service Hearing Due	SAME	05/18/2005
	S Hudson, T Joyce		5. FAW Notice-Service Hrgs(Dayt,Melb,WPB,FtLau,Mi	SAME	05/31/2005
	C Kummer, J Kyle, D Lee		6. Agenda Notice	SAME	05/31/2005
	P Lester, S Matlock		7. Transcript of Service Hearing Due	SAME	06/01/2005
	A Maurey, B McNulty		8. Order Suspending Rates	SAME	06/06/2005
	J McRoy, T Rendell		9. Testimony - Intervenor	SAME	06/13/2005
	C Romig, J Sichel		10. Audit Report Due	SAME	06/13/2005
	J Slemkewicz		11. FAW Notice-Service Hearings(Ft. Myers, Sarasot	SAME	06/14/2005
	P Stallcup, B Trapp		12. Agenda Notice	SAME	06/14/2005
	D Wheeler, M Willis		13. Service Hrg(6/28-30/05) Dayt,Melb.WPB,FtLau,Mi	05/11/2005	06/28/2005
Staff Counsel	C Keating, K Fleming		14. Testimony - Staff	SAME	07/01/2005
	J Susac		15. Preliminary List of Issues	SAME	07/06/2005
			16. FAW Notice Filed - Prehearing	SAME	07/12/2005
			17. Notice of Prehearing	SAME	07/12/2005
OCRs (RCA) (MMS)	R Hicks, D Vandiver		18. Service Hearing - Ft.Myers, Sarasota	05/25/2005	07/14/2005
	R Bass, B Buchan, C Cao		19. Testimony - Rebuttal	SAME	07/25/2005
	B Lowe		20. FAW Notice Filed - Hearing	SAME	07/26/2005
			21. Notice of Hearing	SAME	07/26/2005
			22. Prehearing Statements	SAME	07/28/2005
			23. Prehearing	SAME	08/10/2005
			24. Transcript of Prehearing Due	SAME	08/12/2005
			25. Prehearing Order	SAME	08/17/2005
			26. Hearing (8/22-26/05)	SAME	08/22/2005
			27. Hearing (8/31-9/02/05)	SAME	08/31/2005
			28. Daily Transcript of Hearing Due	SAME	09/06/2005
			29. Briefs Due	SAME	09/20/2005
			30. 8-Month Deadline	SAME	11/22/2005
			31. Close Docket or Revise CASR	SAME	12/30/2005
			32.		
			33.		
			34.		
			35.		
			36.		
			37.		
			38.		
			39.		
			40.		

Recommended assignments for hearing and/or deciding this case:

Full Commission ☒ Commission Panel ☐  
Hearing ☐ Staff ☐Date filed with CCA: 04/27/2005

Initials OPR

Staff Counsel

## Section 3 - Chairman Completes

Assignments are as follows:

CSRA

## - Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	BZ	DS	BD	DV	ED		
X							

## Prehearing Officer

Commissioners					ADM
BZ	DS	BD	DV	ED	
X					

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved:

Date:

04/27/2005

## Case Schedule

Last

Printed

## Hearing/Rescheduling Advice

Revised 05/03/2005 at 16:36

Printed on 05/03/2005 at 16:42

Page 1 of 1

To: ☒ Commissioner Deason ☒ Deputy Executive Director/EXA  
☒ Commissioner Bradley ☒ General Counsel Director  
☒ Commissioner Davidson ☒ Planning & Safety Director  
☒ Commissioner Edgar ☒ Financial Clerk & ADM Services  
☒ Executive Director ☒ Competitive Markets/Enforcement  
☒ Public Information Officer ☒ Consumer Affairs Director

☒ Deputy Executive Director/EXA  
☒ General Counsel Director  
☒ Planning & Safety Director  
☒ Financial Clerk & ADM Services  
☒ Competitive Markets/Enforcement  
☒ Consumer Affairs Director

☒ Economic Regulation Director  
☒ External Affairs Director  
☒ Court Reporter  
☒ Staff Contact - Cochran Keating  
☐

From: Office of Chairman Braulio Baez

Docket Number: 050045-EI

Docket Title: Petition for rate increase by Florida Power & Light Company.

### 1. Schedule Information

Event	Former Date
Prehearing Conference	

Date	New Date	Location	Time
	08/10/2005	Tallahassee, Room 152	9:30 AM - 11:00 AM

### 2. Hearing/Prehearing Assignment Information

Former Assignments

#### Hearing Officers

Commissioners					
ALL	BZ	DS	BD	DV	ED

#### Prehearing Officer

Commissioners					
BZ	DS	BD	DV	ED	ADM

Reason for Revision: A. New Assignment

Remarks: Room change only.

#### Current Assignments

Hearing Exam.	Staff

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	BD	DV	ED		
X							

--

Commissioners					
BZ	DS	BD	DV	ED	ADM
X					

Reason for Revision: 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

# Case Scheduling/Rescheduling Advice

Last Revised 05/05/2005 at 13:54

Page 1 of 1

Printed on 05/05/2005 at 14:05

To: ☒ Commissioner Deason ☒ Deputy Executive Director/EXA ☒ Economic Regulation Director  
☒ Commissioner Bradley ☒ General Counsel Director ☐ External Affairs Director  
☒ Commissioner Davidson ☒ Auditing & Safety Director ☒ Court Reporter  
☒ Commissioner Edgar ☒ Comm. Clerk & ADM Services ☒ Staff Contact - Cochran Keating  
☒ Executive Director ☐ Competitive Markets/Enforcement ☐  
☒ Public Information Officer ☒ Consumer Affairs Director ☐

From: Office of Chairman Braulio Baez

Docket Number: 050045-EI

Docket Title: Petition for rate increase by Florida Power & Light Company.

## 1. Schedule Information

Event	Former Date	New Date	Location	Time
Special Agenda		11/10/2005	Tallahassee, Room 148	9:30 AM - 5:00 PM
Special Agenda		11/21/2005	Tallahassee, Room 148	9:30 AM - 9:31 AM

## 2. Hearing/Prehearing Assignment Information

### Hearing Officers

Former Assignments							
Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	BD	DV	ED		

### Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	BD	DV	ED		
X							

### Prehearing Officer

Commissioners					
BZ	DS	BD	DV	ED	ADM

Commissioners					
BZ	DS	BD	DV	ED	ADM
X					

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

### Remarks:

11/10/05 Special Agenda: FPL Revenue Requirements.  
11/21/05 Special Agenda: Item No. 1 - FPL Revised Rates; Item No. 2 - PEF Revenue Requirements.

## Section 1 - Bureau of Records Completes

Docket No. 050045-EI Date Docketed: 01/21/2005 Title: Petition for rate increase by Florida Power &amp; Light Company.

Company: Florida Power &amp; Light Company

Official Filing Date: 03/22/2005

Expiration: 11/22/2005

Last Day to Suspend: 05/21/2005

Referred to:

("O") indicates OPR

CCA	CMP	(ECR)	FLL	GCL	MMS	PIF	RCA	SCR
		X		X	X		X	

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
IT IS TENTATIVE AND SUBJECT TO REVISION.  
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

## Staff Assignments

## Due Dates

OPR Staff	Staff Assignments	4	Current CASR revision level	Due Dates	
				Previous	Current
	S Merta, T Ballinger		1. Agenda - Suspend Rates	SAME	05/17/2005
	T Bohrmann, J Breman		2. FAW Notice-Service Hrgs(Dayt,Melb,WPB,FtLau,Mi	SAME	05/31/2005
	E Draper, B Gardner		3. Agency Notice - Service Hearings	SAME	05/31/2005
	M Haff, C Hewitt		4. Order Suspending Rates	SAME	06/06/2005
	S Hudson, T Joyce		5. Audit Report Due	SAME	06/13/2005
	C Kummer, J Kyle, D Lee		6. FAW Notice-Service Hearings(Ft. Myers, Sarasot	SAME	06/14/2005
	P Lester, S Matlock		7. Agency Notice - Service Hearings	SAME	06/14/2005
	A Maurey, B McNulty		8. Testimony - Intervenor	06/13/2005	06/27/2005
	J McRoy, T Rendell		9. Service Hrg(6/28-30/05) Dayt,Melb,WPB,FtLau,Mi	05/11/2005	06/28/2005
	C Romig, J Sickel		10. Testimony - Staff	07/01/2005	07/08/2005
	J Slemkewicz		11. FAW Notice Filed - Prehearing	SAME	07/12/2005
	P Stallcup, B Trapp		12. Notice of Prehearing	SAME	07/12/2005
	D Wheeler, M Willis		13. Preliminary List of Issues	07/06/2005	07/12/2005
Staff Counsel	C Keating, K Fleming		14. Service Hearing - Ft.Myers, Sarasota	05/25/2005	07/14/2005
	M Stern, J Susac		15. Transcript of Service Hearing (Dayt,Melb,WPB,e	06/01/2005	07/15/2005
			16. FAW Notice Filed - Hearing	SAME	07/26/2005
			17. Notice of Hearing	SAME	07/26/2005
OCRs (RCA)	R Hicks, D Vandiver		18. Testimony - Rebuttal	07/25/2005	07/28/2005
	B Buchan, C Cao, B Lowe		19. Prehearing Statements	SAME	07/28/2005
			20. Transcript of Service Hearing Due (Ft. Myers.S	SAME	07/29/2005
			21. Prehearing	SAME	08/10/2005
(MMS)			22. Transcript of Prehearing Due	SAME	08/12/2005
			23. Prehearing Order	SAME	08/17/2005
			24. Hearing (8/22-26/05)	SAME	08/22/2005
			25. Hearing (8/31-9/02/05)	SAME	08/31/2005
			26. Transcript of Hearing Due	SAME	09/06/2005
			27. Briefs Due	SAME	09/20/2005
			28. FAW Notice Filed For Special Agenda-Rev Req &	SAME	10/11/2005
			29. FAW Notice Filed For Special Agenda-Revised Ra	SAME	10/25/2005
			30. Staff Recommendation-Rev. Req. & Rates	SAME	10/28/2005
			31. Special Agenda-Rev. Req. & Rates	SAME	11/10/2005
			32. Staff Recommendation - Revised Rates	SAME	11/14/2005
			33. Special Agenda - Revised Rates	SAME	11/21/2005
			34. 8-Month Deadline	SAME	11/22/2005
			35. Standard Order	NONE	11/30/2005
			36. Close Docket or Revise CASR	SAME	12/29/2005
			37.		
			38.		
			39.		
			40.		

Recommended assignments for hearing and/or deciding this case:

Full Commission ☒ Commission Panel ☐  
Hearing ☐ Staff ☐

Date filed with CCA: 05/12/2005

Initials OPR

Staff Counsel

## Section 3 - Chairman Completes

Assignments are as follows: CSKA

## - Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	BZ	DS	BD	DV	ED		
X							

## Prehearing Officer

Commissioners					ADM
BZ	DS	BD	DV	ED	
X					

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: 13B/hmr

Date: 05/12/2005



## Case Scheduling/Rescheduling Advice

Last Revised 06/20/2005 at 14:23

Page 1 of 1

Printed on 06/20/2005 at 14:26

To: ☒ Commissioner Deason ☒ Deputy Executive Director/EXA ☒ Economic Regulation Director  
☒ Commissioner Bradley ☒ General Counsel Director ☐ External Affairs Director  
☒ Commissioner Edgar ☒ Auditing & Safety Director ☒ Court Reporter  
☒ Commissioner Davidson ☒ Comm. Clerk & ADM Services ☒ Staff Contact - Cochran Keating  
☒ Executive Director ☐ Competitive Markets/Enforcement  
☒ Public Information Officer ☒ Consumer Affairs Director

From: Office of Chairman Braulio Baez

Docket Number: 050045-EI

Docket Title: Petition for rate increase by Florida Power & Light Company.

### 1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference		08/10/2005	Tallahassee, Room 148	9:30 AM - 11:00 AM

### 2. Hearing/Prehearing Assignment Information

#### Former Assignments

##### Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	BD	ED	--		

#### Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	BD	ED	--		
X							

##### Prehearing Officer

Commissioners					
BZ	DS	BD	ED	--	ADM

Commissioners					
BZ	DS	BD	ED	--	ADM
X					

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks: (Related dockets: 050188). 6/20/05 - Prehearing conference moved from 152 to 148.

11/10/05 Special Agenda: FPL Revenue Requirements.

11/21/05 Special Agenda: Item No. 1 - FPL Revised Rates; Item No

## Section 1 - Bureau of Records Complete

Docket No. 050045-EI Date Docketed: 01/21/2005 Title: Petition for rate increase by Florida Power & Light Company.Company: Florida Power & Light CompanyOfficial Filing Date: 03/22/2005Expiration: 11/22/2005Last Day to Suspend: 05/21/2005

Referred to:

("O" indicates OPR)

CCA CMP (ECR) FLL GCL MMS PIF RCA SCR

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
IT IS TENTATIVE AND SUBJECT TO REVISION.  
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

## Staff Assignments

## Due Dates

OPR Staff	Staff Assignments	[5] Current CASR revision level	Due Dates	
			Previous	Current
	S Merta, T Ballinger			
	T Bohrmann, J Breman			
	E Draper, B Gardner	1.	06/13/2005	06/27/2005
	M Haff, C Hewitt	2.	05/11/2005	06/28/2005
	S Hudson, T Joyce	3.	07/01/2005	07/08/2005
	C Kummer, J Kyle, D Lee	4.	SAME	07/12/2005
	P Lester, S Matlock	5.	SAME	07/12/2005
	A Maurey, B McNulty	6.	07/06/2005	07/12/2005
	J McRoy, T Rendell	7.	05/25/2005	07/14/2005
	C Romig, J Sickel	8.	06/01/2005	07/15/2005
	J Slemkewicz	9.	SAME	07/26/2005
	P Stallcup, B Trapp	10.	SAME	07/26/2005
	D Wheeler, M Willis	11.	07/25/2005	07/28/2005
		12.	SAME	07/28/2005
		13.	SAME	07/29/2005
Staff Counsel	C Keating, K Fleming	14.	SAME	08/10/2005
	M Stern, J Susac	15.	SAME	08/12/2005
		16.	SAME	08/17/2005
		17.	SAME	08/22/2005
OCRs (RCA) (MMS)	R Hicks, D Vandiver	18.	SAME	08/31/2005
	B Buchan, C Cao, B Lowe	19.	SAME	09/06/2005
		20.	SAME	09/20/2005
		21.	SAME	10/11/2005
		22.	SAME	10/25/2005
		23.	SAME	10/28/2005
		24.	SAME	11/10/2005
		25.	11/14/2005	11/18/2005
		26.	SAME	11/21/2005
		27.	SAME	11/22/2005
		28.	SAME	11/30/2005
		29.	SAME	12/29/2005
Recommended assignments for hearing and/or deciding this case:		30.		
		31.		
		32.		
Full Commission <u>X</u> Commission Panel <u>   </u>		33.		
Hearing <u>   </u> Staff <u>   </u>		34.		
		35.		
Date filed with CCA: <u>06/16/2005</u>		36.		
		37.		
Initials OPR <u>   </u>		38.		
Staff Counsel <u>   </u>		39.		
		40.		

## Section 3 - Chairman Completes

Assignments are as follows:

## - Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	BZ	DS	BD	ED	--		
X							

## Prehearing Officer

Commissioners					ADM
BZ	DS	BD	ED	--	
X					

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: BIB/AmDate: Pending 6/20/05

# Case Scheduling/Rescheduling Advice

Last Revised 08/24/2005 at 16:03

Page 1 of 2

Printed on 08/24/2005 at 16:37

To: ☒ Commissioner Deason ☒ Deputy Executive Director/EXA ☒ Economic Regulation Director  
☒ Commissioner Bradley ☒ General Counsel Director ☒ External Affairs Director  
☒ Commissioner Edgar ☒ Auditing & Safety Director ☒ Court Reporter  
☒ Commissioner Davidson ☒ Comm. Clerk & ADM Services ☒ Staff Contact - Cochran Keating  
☒ Executive Director ☐ Competitive Markets/Enforcement ☐  
☒ Public Information Officer ☒ Consumer Affairs Director ☐

From: Office of Chairman Braulio Baez

Docket Number: 050045-EI

Docket Title: Petition for rate increase by Florida Power & Light Company.

## 1. Schedule Information

Event	Former Date	New Date	Location	Time
Hearing	08/25/2005	Cancelled	Tallahassee, Room 148	9:30 AM - 5:00 PM
Hearing	08/26/2005	Cancelled	Tallahassee, Room 148	9:30 AM - 5:00 PM
Hearing	08/31/2005	Cancelled	Tallahassee, Room 148	9:30 AM - 5:00 PM
Hearing	09/01/2005	Cancelled	Tallahassee, Room 148	9:30 AM - 5:00 PM
Hearing	09/02/2005	Cancelled	Tallahassee, Room 148	9:30 AM - 5:00 PM
Special Agenda	11/10/2005	Cancelled	Tallahassee, Room 148	9:30 AM - 5:00 PM

## 2. Hearing/Prehearing Assignment Information

### Former Assignments

#### Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	BD	ED	--		

### Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	BD	ED	--		
X							

#### Prehearing Officer

Commissioners					
BZ	DS	BD	ED	--	ADM

Commissioners					
BZ	DS	BD	ED	--	ADM
X					

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks: (Related dockets: 050188). Bench decision - settlement approved.

## Case Scheduling/Rescheduling Advice

Last Revised 08/24/2005 at 16:03

Page 2 of 2

Printed on 08/24/2005 at 16:37

To: ☒ Commissioner Deason ☒ Deputy Executive Director/EXA ☒ Economic Regulation Director  
☒ Commissioner Bradley ☒ General Counsel Director ☒ External Affairs Director  
☒ Commissioner Edgar ☒ Auditing & Safety Director ☒ Court Reporter  
☒ Commissioner Davidson ☒ Comm. Clerk & ADM Services ☒ Staff Contact - Cochran Keating  
☒ Executive Director ☐ Competitive Markets/Enforcement ☐  
☒ Public Information Officer ☒ Consumer Affairs Director ☐

From: Office of Chairman Braulio Baez

Docket Number: 050045-EI

Docket Title: Petition for rate increase by Florida Power & Light Company.

### 1. Schedule Information

Event	Former Date	New Date	Location	Time
Special Agenda	11/21/2005	Cancelled	Tallahassee, Room 148	9:30 AM - 9:31 AM

### 2. Hearing/Prehearing Assignment Information

#### Former Assignments

##### Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	BD	ED	--		

#### Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	BZ	DS	BD	ED	--		
X							

##### Prehearing Officer

Commissioners					
BZ	DS	BD	ED	--	ADM

Commissioners					
BZ	DS	BD	ED	--	ADM
X					

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks: (Related dockets: 050188). Bench decision - settlement approved.

## Section 1 - Bureau of Records Complete

Docket No. 050045-EI Date Docketed: 01/21/2005 Title: Petition for rate increase by Florida Power &amp; Light Company.

Company: Florida Power &amp; Light Company

Official Filing Date: 03/22/2005

Expiration: 11/22/2005

Last Day to Suspend: 05/21/2005

Referred to:

("C") indicates OPR)

CCA

CMP

(ECR)

GCL

PIF

RCA

SCR

SGA

		X	X		X		X	
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Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
IT IS TENTATIVE AND SUBJECT TO REVISION.  
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

## Staff Assignments

Due Dates

OPR Staff

S Merta, T Ballinger

6 Current CASR revision level

Previous Current

T Bohrmann, J Breman

B Buchan, E Draper

B Gardner, M Haff

C Hewitt, S Hudson

D Jopling, T Joyce

C Kummer, J Kyle, D Lee

P Lester, B Lowe

S Matlock, A Maurey

B McNulty, J McRoy

T Rendell, C Romig

J Sickel, J Slemkewicz

P Stallcup, B Trapp

D Wheeler, M Willis

Staff Counsel

C Keating, K Fleming

M Stern, J Susac

OCRs (RCA)  
(SGA)

R Hicks, D Vandiver

C Cao

Recommended assignments for hearing  
and/or deciding this case:Full Commission ☒ Commission Panel ☐  
Hearing ☐ Staff ☐

Date filed with CCA: 09/02/2005

Initials OPR

Staff Counsel

## Section 3 - Chairman Completes

Assignments are as follows:

CSRA

Prehearing Officer

Commissioners						Hrg Exam	Staff
ALL	BZ	DS	BD	ED	--		
X							

Commissioners					ADM
BZ	DS	BD	ED	--	
X					

Where panels are assigned the senior Commissioner is Panel Chairman:  
the identical panel decides the case.Where one Commissioner, a Hearing Examiner or a Staff Member is  
assigned the full Commission decides the case.

Approved:

Date:

BB/Am  
09/02/2005

STATE OF FLORIDA

COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
J. TERRY DEASON  
RUDOLPH "RUDY" BRADLEY  
CHARLES M. DAVIDSON  
LISA POLAK EDGAR



DIVISION OF REGULATORY  
COMPLIANCE AND CONSUMER  
ASSISTANCE  
DANIEL M. HOPPE, DIRECTOR  
(850) 413-6480

## Public Service Commission

January 27, 2005

Mr. Mason Davis

#A

4105 Washington Avenue *W. A. West*

*FM* - Fort Myers, FL 33916 - 1337

RE: FPSC Inquiry 639926C

Dear Mr. Davis:

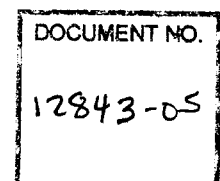
I have been researching the complaint you submitted and it would be beneficial to my investigation if you could provide the following information:

- The name of the utility in question *① Florida Power & Light*  
*② City of Fort Myers Water Works*  
*③ Sprint ④ AT&T ⑤ MCI*

You may send this information to me by mail or by fax at the address and fax number listed below.

Sincerely,

Diana Falise  
Regulatory Specialist  
[dfalise@psc.state.fl.us](mailto:dfalise@psc.state.fl.us)  
Fax 1-800-511-0809



**RECEIVED**

FEB 09 2005

Florida Public Service Commission  
Division of RCA

ORIGINAL

RECEIVED-PPSC

1-18-05 FEB 14 AM 10:28

Florida Public Service Commission,

COMMISSION  
CLERK

Whether in way to high rates should be  
cut no ~~raised~~ raised! I used to pay  
\$19.35 a month now I pay \$11.30 a  
month what the hell! There needs to measures  
to prevent outrageous drug store surcharges  
any and all natural disaster! Plus there should  
not be any taxes or any surcharges!  
Electricity should be a right No light bill  
No phone bill, no water bill no  
bills at all

CMP \_\_\_\_\_  
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CTR \_\_\_\_\_  
ECR 1  
GCL 1  
OPC \_\_\_\_\_  
MMS \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

RECEIVED  
JAN 24 2005  
Florida Public Service Commission  
Division of RCA

Cordy Your reply,

Memo C. J. in

4105 Wagoner Ave. N.W. #A  
East Port Lyma, Florida

33916-1337

339-694-4654

Docid =  
050045E



Mason Davis  
#A  
4105 Washington Ave.  
Fort Myers, FL 33916-1237



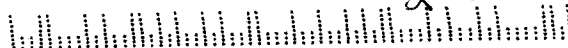
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HONEY  
ENDER  
YOU

Florida Public Service Commission  
3540 Shumard Oak Blvd.  
Tallahassee, Florida

3 2399-0850

3333340850



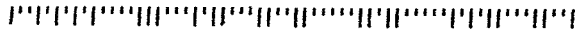
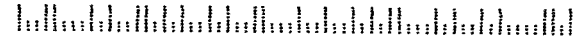


MASS S. DAVIS  
4/65 Winston Ark redacted STA  
CART Fort Myers, Florida  
33916-1337

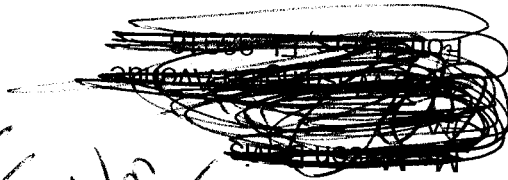


State of Florida  
Public Service Commission  
2540 Shumard OAK Blvd.  
Tallahassee, Florida  
32399-0850

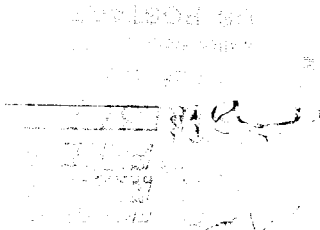
32399+0850



32399+0850



1/3 EC  
to Ream  
10/10/2009



State of Florida  
Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

Name \_\_\_\_\_

Address \_\_\_\_\_



2025

PAR-9 PH 2:51

COMMISSION  
CLERK

[illegible]

*Thank You*

## 👉 TO SIGN YOUR CHECK?

**👉 TO ENCLOSE PAYMENT STUB?**

## 👉 TO NOTE CHANGE OF MAILING ADDRESS?

## 👉 TO NOTE YOUR ACCOUNT NUMBER ON YOUR CHECK?

To: CCA  
Re: FPL Docket  
050045:01

1. *Introduction*

# Growth, Higher Costs Drive FPL To Seek 2006 Base Rate Increase

**JUST SAY NO**

## Serving Florida's Growing Population

(customer accounts in millions)

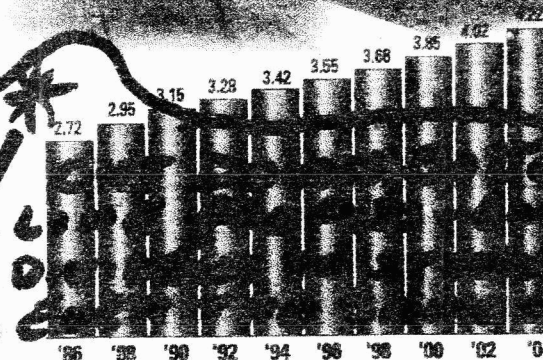
Florida's growth rate is the highest among the nation's largest states. In 2004, FPL added more new customer accounts (107,000) than any year since 1989, and projections call for continued growth. New customers mean adding new wires, transformers, poles, substations, power plants and other facilities to serve them.

After more than 20 years and three rate reductions, FPL is asking the Florida Public Service Commission (PSC) for an increase in its 2006 base rates. The request is driven by the company's need to invest billions of dollars in new power plants and its power delivery system to meet Florida's continued growth. FPL also is being impacted by the increased costs

of doing business. If approved, base rate increases would go into effect when the current rate agreement expires at the end of this year.

The base rate is the portion of your bill that covers our costs of doing business, including operating and maintenance expenses for power plants and power lines, as well as the capital costs associated with these assets. It accounts for about 45 percent of a typical residential bill, excluding franchise fees and municipal taxes. It does not include fuel costs, which have more than doubled over the past several years, or other expenses that are passed on directly to customers at no profit to FPL.

Today's residential base rate is 16% lower than when rates were last increased in 1985. Since then, inflation has risen more than 80 percent. During this 20-year period, FPL has provided cost-effective and reliable electric service to an additional 1.6 million customers and invested approximately \$17 billion in electric infrastructure. Despite the added customers and investments required to serve them, we avoided raising rates by controlling our costs and significantly



A lengthy and comprehensive rate review will soon get underway, and we will keep you informed throughout. We appreciate having you as a customer, and ask for your continued support.

### CPI Vs. FPL Base Rates (1985-2004)



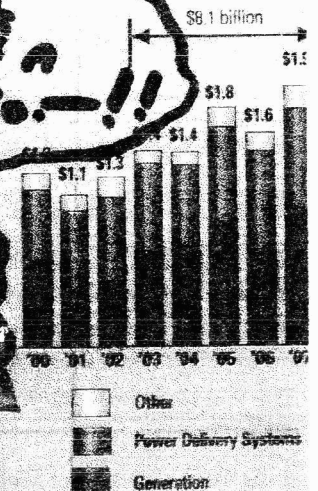
**WE DON'T WANT TO PAY 12% FOR A CERTIFICATE OF DEPOSIT - NOT 18-20% RETURN FOR STOCK HOLDER OF A MONOPOLY CO.!!**

improving productivity. This allowed us to negotiate regulatory agreements in 1999 and 2002 to lower our base rates and provide savings to customers of nearly \$4 billion through the end of this year, including revenue sharing refunds.

Since 2002, Florida's continued growth has required that we build new power plants through 2007 at a rate three times that of the past 15 years. Although we will continue to look for ways to further control costs and improve our operations, productivity efficiencies alone no longer can support the tremendous investment and increased costs we will incur.

### Growth Requires Major Investments In Power Plants, Infrastructure

(billions)



During the five-year period beginning in 2003, FPL expects to spend more than \$8 billion on power plants, power delivery systems and equipment.

**DIVIDENDS SHOULD BE BASED ON THE SAME RATES SOCIAL SECURITY USES TO INCREASE "COLA"**

# Holland Knight

Tel 850 224 7000  
Fax 850 224 8832

Holland & Knight LLP  
315 South Calhoun Street, Suite 600  
Tallahassee, FL 32301  
www.hklaw.com

March 10, 2005

D. BRUCE MAY, JR.  
850-425-5607  
dbmay@hklaw.com

## VIA HAND DELIVERY

Blanca S. Bayò  
Division of Commission Clerk and  
Administrative Services  
Florida Public Service Commission  
Capital Circle Office Center  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED - FPCO  
05 MAR 10 PM 4:56  
COMMISSION  
CLERK

Re: In re: Petition for rate increase by Florida Power & Light Company,  
Docket No. 050045-EI

Dear Ms. Bayò:

Our client, Miami-Dade County Public Schools, has an ongoing interest in the docket referenced above and respectfully requests interested person status. Please place the following representatives on the docket mailing list:

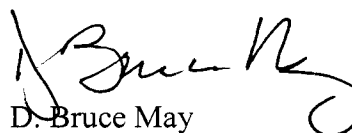
Miami-Dade County Public Schools  
c/o Jaime Torrens  
Dist. Inspections, Operations and  
Emergency Mgt.  
1450 N.E. 2nd Avenue  
Miami, Florida 33132

D. Bruce May, Jr.  
Holland & Knight LLP  
Post Office Drawer 810  
Tallahassee, Florida 32302-0810

Thank you for your consideration.

Sincerely,

HOLLAND & KNIGHT LLP

  
D. Bruce May

Done  
03/11/05  
ck  
MA

Blanca Bayo  
March 10, 2005  
Page 2

DBM/kjg

cc: Parties of Record

# 2679038\_v1

ORIGINAL

Timolyn Henry

050045-ET

**From:** Consumer Contact  
**Sent:** Wednesday, March 23, 2005 6:55 AM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints - 17423

**TRACKING NUMBER - 0017423 March 23, 2005**

**SERVICE ADDRESS**

Account Number:  
 Business Account Name:  
 Name: Darrell Nicolle  
 Address: 4710 NW 13th Ct  
 City: Lauderhill  
 Zip: 33313

**CUSTOMER INFORMATION**

Name: Darrell Nicolle  
 Address: 4710 NW 13th Ct  
 City: Lauderhill  
 State: FL  
 Zip: 33313  
 Primary Phone: 954-260-4305  
 Secondary Phone: 954-260-4305  
 E-mail: lcns@bellsouth.net  
 Contact By: Day Time Phone Number

CMP \_\_\_\_\_  
 COM \_\_\_\_\_  
 CTR \_\_\_\_\_  
 ECR 1 \_\_\_\_\_  
 GCL 1 \_\_\_\_\_  
 OPC \_\_\_\_\_  
 MMS \_\_\_\_\_  
 RCA \_\_\_\_\_  
 SCR \_\_\_\_\_  
 SEC \_\_\_\_\_  
 OTH \_\_\_\_\_

**COMPLAINT INFORMATION**

Utility Name: EI802 Florida Power & Light Company  
 Did customer previously contact the utility?:  
 Did customer previously contact the PSC?:

**PROBLEM INFORMATION**

Problem Type: Other Complaints  
 Complaint Detail: My complaint is about any rate increase for FPL. First of all the reason there were so many power outages after the hurricanes is because FPL was negligent in the regular clearing of power lines prior to the storms. Prior to the storms FPL had not cleared any lines in our neighborhood in over 10 years. 1 month before Francis I contacted FPL and notified them that my neighbors tree was in the power lines only to be told that I was not supposed to call them and that they had regularly scheduled service to clear the lines. During the same time period a repair crews were on the next street over and replaced several power poles. The power lines down the entire street were completely covered by trees yet they did not clear them. Those same lines and the one in my back yard broke during Francis. I asked FPL when the was the last time there records showed that they were in my neighborhood to clear the lines. The rep couldn't answer the question. Clearly FPL was negligent in performing there service. That is the service that we already were paying for. I was also told by a 20 year employee for Aspluhnd that FPL would send them to clear a

3/23/2005

specified area and then have them return to the same exact area only 6 months later to repeat the clearing of the same lines instead of moving to another area to clear lines. It sounds like a little hanky-panky to me. Maybe even fraud. Now they want a general rate increase. That's flat out bullshit. You guys need to investigate what there clearing schedules have been over the last 10 years and I believe you will find blatant fraud.

For PSC Webmaster Use Only:

Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.2; .NET CLR 1.1.4322)

<http://www.floridapsc.com/consumers/complaint/review.cfm>

[www.floridapsc.com](http://www.floridapsc.com)

ORIGINAL

050045

**Timolyn Henry**

**From:** Consumer Contact  
**Sent:** Wednesday, March 23, 2005 11:11 AM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints - 17426

**TRACKING NUMBER - 0017426 March 23, 2005****SERVICE ADDRESS**

Account Number:  
Business Account Name:  
Name: LeRoy Tucker  
Address: 11200 102 Ave #89  
City: Seminole  
Zip: 33778

**CUSTOMER INFORMATION**

Name: LeRoy Tucker  
Address: 11200 102 Ave #89  
City: Seminole  
State: FL  
Zip: 33778  
Primary Phone: 727-393-9441  
E-mail: FLT769@aol.com  
Contact By: E-mail Address

CMP \_\_\_\_\_  
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CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
GCL 1 \_\_\_\_\_  
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SCR \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

**COMPLAINT INFORMATION**

Utility Name: EI802 Florida Power & Light Company  
Did customer previously contact the utility?:  
Did customer previously contact the PSC?:

**PROBLEM INFORMATION**

Problem Type: Other Complaints  
Complaint Detail: Once more I see where Florida Power and Light Company is asking for an increase in rates. Today, the the St. Pete Times, I read where they gave hugh bonses to their CEO's and others, not counting the bonses that were handed down to other employees. ENOUGH IS ENOUGH. NO MORE RATE INCREASES. Thank you for your help in this matter.

For PSC Webmaster Use Only:  
Mozilla/4.0 (compatible; MSIE 6.0; AOL 9.0; Windows NT 5.1; SV1)  
<http://www.psc.state.fl.us/consumers/complaint/review.cfm>  
[www.psc.state.fl.us](http://www.psc.state.fl.us)

3/23/2005



State of Florida



APR 14 2005

EPS.C.  
EXECUTIVE DIRECTOR

# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

✓ OFFICIAL FILE COPY  
DIRECTOR \_\_\_\_\_  
AA \_\_\_\_\_  
HR \_\_\_\_\_  
ASSIST DIR. \_\_\_\_\_  
MS \_\_\_\_\_  
PPS \_\_\_\_\_  
ITS \_\_\_\_\_  
GSS \_\_\_\_\_  
RCH *Kay Flynn*  
REP \_\_\_\_\_

DATE: April 13, 2005  
TO: Mary Andrews Bane, Executive Director  
Timothy J. Devlin, Director, Division of Economic Regulation  
FROM: Christine M. Kenny, Regulatory Analyst IV, Division of Economic Regulation  
RE: Reporting requirement pursuant to APM 5.02(C)

OTHER \_\_\_\_\_  
DATE 4/19/05  
FROM BSB  
*Kay, please handle as appropriate w/ copy to me. Thus*

This is to inform you pursuant to APM 5.02(C), that I was recently contacted by Florida Power & Light regarding potential employment with one of their affiliates, FPL Energy. They have requested a telephonic interview and I have accepted. I am currently assigned to the following FPL dockets:

041291 – FPL Strom Damage Recovery  
050045 – FPL Rate Case  
050188 – FPL Depreciation Study

Additionally, I would like to note that approximately two weeks ago my husband accepted a job transfer and I announced at that time I would be leaving the Commission on or about May 31, 2005.

*Blanca,  
Please take Christine Kenny off of the listed dockets and notify parties, as appropriate.  
Mary Bane  
4/18/05*

Cc: Andrew Maurey, Public Utilities Supervisor

05 APR 18 PM 2:32

COMMISSION CLERK  
ADMINISTRATIVE SERVICES

*I recommend that Ms. Kenny be taken off of the above named cases. Since none of these cases have reached recommendation stage, I do not believe that notification to parties is necessary*

*Tim Devlin  
4-13-05*

ORIGINAL

=== COVER PAGE === RECEIVED-HFSC

00 APR 15 PM 2:52

TO:

COMMISSION  
CLERK

FROM: PROCTOR BARBER

FAX: 7727780899

TEL: 7727780899

COMMENT: CONFIDENTIAL

*Add to Docket  
file*

RECEIVED

APR 14 2005

Florida Public Service Commission  
Division of RCA

050045E

*complaint for for  
customer regarding  
light #649059E*

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FAX TO 800-511-0809

April 14, 2005  
Proctor Barber  
1036 18th St. S.W.  
Vero Beach, Fl. 32962 (772) 778-5833

State Public Service Commission;  
Division Of Regulatory Assistance And Consumer Affairs  
2540 Shumard Oak Boulevard  
Tallahassee, Fl. 32399

To Whom It May Concern;

I am writing this letter, making two separate requests.

#1. Florida Power and Light, Co. (FPL) The company did a really good job during and in the aftermath of the hurricanes, in my opinion and were deserving of the money they requested for their hard, dangerous work and doing a good job bringing their customers back on line quick as possible.

The problem now is, they seem to resent our Indian River County employees asking them too do anything. This is OUR county, I expect our County Employees to be treated with the same respect that FPL's individual customers enjoy and they do not get that respect. FPL is paid WELL for the work they do for the county, act like it, this is our money too.

Example; When the Oslo Road intersection at 43 Ave. was under construction, it involved bridge widening in the intersection while managing heavy traffic. After the intersection was opened to traffic, the county posted stop signs at the four ways until the new street light was brought in and within a few days was hotted up. But it was never mounted for two or three days and was in place for another two days but was not activated. I finally called the County, asked them to call FPL (again) to activate the light, it was done, finally. Certain County employees have told me that FPL gives them a hard time all the time no matter what the problem. I also asked our commissioner to have the county attorney fax FPL a letter stating that they were being held responsible for any accidents at that location.

#2 Well over a year ago along with county commissioner Tom Lowther I asked FPL to install a STREET LIGHT (NOT A STOP LIGHT) at the intersection of 27th Ave. S.W. and 17th Lane S.W., the pole to be mounted East of 27th Ave. This was due to the absence of any light anywhere in that area. The result is, the area is pitch black after dark. The direction of traffic flow coupled with often times people walking in the middle of the road (frequently teenagers in black clothing) makes another fatal accident a matter of time. FPL has told me personally that they would do the installation within two days. Too this date nothing has been done, only FPL employees lying, they think it's funny.

RECEIVED

APR 14 2005

Florida Public Service  
Division of RCA

The facts are, this company is a service company, if they are requested to install a FPL product that will enhance vision in an area where vehicles and people are out for a nighttime walk, it should be done with a minimum of infighting and lying.

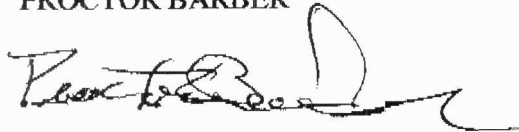
Finally, I read in our local paper where FPL is requesting a rate hike. The facts are, this company has not earned a rate hike, not even close. They are a multibillion dollar service company who does only what they are forced to do.

I noticed in the financial section of our local paper today, FPL stock is up 9.7 percent year to date, thats pretty good for a utility.

There are thousands of people in this area who are barely hanging on to what they now have and many will go for a long time before their lives are back too pre hurricane standards and another hurricane season is on the way. They need a raise in their electric bills like you and I need a cancer.

SINCERELY

PROCTOR BARBER



RECEIVED

APR 14 2005

Florida Public Service Commission  
Division of RCA

050045

STATE OF FLORIDA

COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
RUDOLPH "RUDY" BRADLEY  
CHARLES M. DAVIDSON



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

## Public Service Commission

April 21, 2005

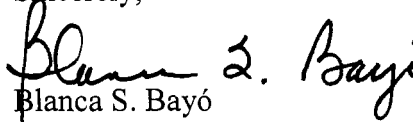
Parties of Record in  
Dockets 041291-EI,  
050045-EI, and 050188-EI

**Re: Reporting Requirement for Employees Exercising Regulatory  
Responsibility**

Dear Sir or Madam:

Pursuant to Section 5.02 C.1.b. of the Commission's Administrative Procedures Manual, you are hereby notified that Christine M. Kenny, Regulatory Analyst IV in the Division of Economic Regulation, has advised the Commission that she was recently contacted by Florida Power & Light Company regarding potential employment with one of its affiliates, FPL Energy.

Sincerely,

  
Blanca S. Bayó

BSB:kf

cc: Mary A. Bane, Executive Director  
Richard Melson, General Counsel  
Charles Hill, Deputy Executive Director  
Tim Devlin, Director, Division of Economic Regulation  
Connie Kummer, Chief, Bureau of Certification, Economics, Tariffs, Finance & Tax  
Andrew Maurey, Public Utilities Supervisor  
Christine M. Kenny, Regulatory Analyst IV

**Kay Flynn**

050045-EZ

**From:** Kay Flynn  
**Sent:** Thursday, April 28, 2005 1:39 PM  
**To:** Manuel Arisso  
**Cc:** Kathleen Stewart; Sandy Moses; Katherine Fleming; Marshall Willis; Sam Merta; Cochran Keating; Nonnye Grant; Rose Thompson; Hong Wang  
**Subject:** RE: Docket 050045-EI - FPL rate case

Manuel, the listed events have been deleted from the docket per your request. I understand from talking with Sam Merta that staff will file a revised CASR reflecting the changes and new event dates with us asap.

Kay

---

**From:** Manuel Arisso  
**Sent:** Thursday, April 28, 2005 11:50 AM  
**To:** Kay Flynn  
**Cc:** Kathleen Stewart; Sandy Moses; Katherine Fleming; Marshall Willis; Sam Merta; Cochran Keating  
**Subject:**

Kay

Can you please remove from the CASR on docket # 050045-EI the following items:

FAW Notice Filed for Special Agenda  
 Staff Rec  
 FAW Notice Filed for Special Agenda  
 Special Agenda  
 Staff Rec  
 Special Agenda  
 Standard Order

These days are in conflict with current Commission Calendar.

Thanks

#### State of Florida

**Manuel A. Arisso**  
 Chief Advisor to the Chairman

marisso@psc.state.fl.us

#### Public Service Commission

2540 Shumard Oak Blvd.  
 Tallahassee, FL 32399

tel: 850 413-6042

fax: 850-412-6029

mobile: 850-321-0898

Add me to your address book...

Want a signature like this?

4/28/2005

ORIGINAL

050045-E1

Timolyn Henry

From: David Brockman [dbrockman@fsfs.net]  
Sent: Thursday, April 28, 2005 9:10 AM  
To: Consumer Contact  
Subject: FPL Rate Hike

Please be advised I am very against the FPL getting another rate hike..... They could stand to be a bit more frugal with their funds.... we are all cutting back.....

David Brockman  
Florida State Fire & Security  
☎ 954-791-1313 X 27  
☐ 954-791-0688 Facsimile  
☎ 954-914-5539 Mobil  
\* [DBROCKMAN@FSFS.NET](mailto:DBROCKMAN@FSFS.NET)  
[WWW.FSFS.NET](http://WWW.FSFS.NET)

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- Florida State Fire & Security -

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECP 1  
GCP 1  
MCP \_\_\_\_\_  
SCP \_\_\_\_\_  
SHC \_\_\_\_\_  
TSC \_\_\_\_\_

ORIGINAL

050045-E1

Timolyn Henry

From: David Brockman [dbrockman@fsfs.net]  
Sent: Thursday, April 28, 2005 9:10 AM  
To: Consumer Contact  
Subject: FPL Rate Hike

Please be advised I am very against the FPL getting another rate hike..... They could stand to be a bit more frugal with their funds.... we are all cutting back.....

David Brockman  
Florida State Fire & Security  
☎ 954-791-1313 X 27  
☐ 954-791-0688 Facsimile  
☎ 954-914-5539 Mobil  
\* [DBROCKMAN@FSFS.NET](mailto:DBROCKMAN@FSFS.NET)  
[WWW.FSFS.NET](http://WWW.FSFS.NET)

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- Florida State Fire & Security -

CMP \_\_\_\_\_  
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VCP \_\_\_\_\_  
WCP \_\_\_\_\_  
XCP \_\_\_\_\_  
YCP \_\_\_\_\_  
ZCP \_\_\_\_\_



ORIGINAL

050045-E1

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Sent: Thursday, April 28, 2005 9:10 AM  
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- Florida State Fire & Security -

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
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GCP 1  
MCP \_\_\_\_\_  
SCP \_\_\_\_\_  
SPC \_\_\_\_\_  
TSP \_\_\_\_\_

**Mayor**  
Joseph Varsallone

**Vice Mayor**  
Frank B. Talerico

**Commissioners**  
Arthur J. Bross  
Pam Donovan  
David McLean



**City Manager**  
Leonard B. Golub

**City Attorney**  
Eugene M. Steinfeld

**City Clerk**  
Judith A. Kilgore

## City of Margate, Florida

April 25, 2005

Cochran Keating, Esquire  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Re: Resolution No. 10-323     A RESOLUTION OF THE CITY OF MARGATE,  
FLORIDA, OBJECTING TO ANY RATE INCREASE  
SOUGHT BY FLORIDA POWER & LIGHT COMPANY  
BEGINNING JANUARY 2006.

Dear Attorney Keating:

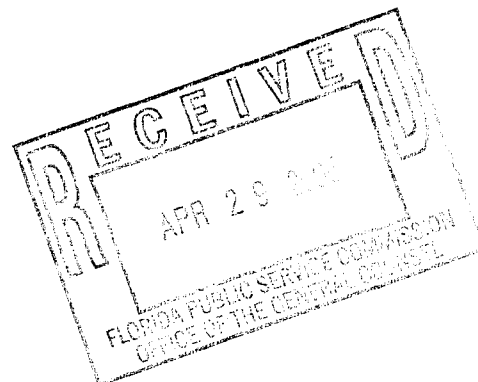
Enclosed is a copy of the above-described Resolution that was adopted by the  
City Commission on April 20, 2005, and is being sent to you on their behalf.

Your consideration and support of this Resolution would be appreciated.

Sincerely,

Judith A. Kilgore, CMC  
City Clerk

JAK/pg  
Enclosure



050045

STATE OF FLORIDA

COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
RUDOLPH "RUDY" BRADLEY  
CHARLES M. DAVIDSON



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYO  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

## Public Service Commission

May 2, 2005

Parties of Record in  
Dockets 041291-EI,  
050045-EI, and 050188-EI

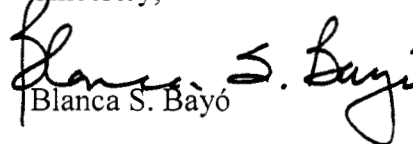
**Re: Reporting Requirement for Employees Exercising Regulatory  
Responsibility**

Dear Sir or Madam:

This letter is to provide additional information regarding a notice sent on April 21, 2005, which stated that a Commission employee, Ms. Christine Kenny, had been contacted regarding potential employment with FPL Energy, an affiliate of Florida Power & Light Company.

This is to clarify that Ms. Kenny initiated this contact by responding to listed job vacancies on the company Website. Also, at the time of the contact, in accordance with Commission policy, Ms. Kenny was removed from all dockets involving this company.

Sincerely,

  
Blanca S. Bayo

BSB:kf

cc: Mary A. Bane, Executive Director  
Richard Melson, General Counsel  
Charles Hill, Deputy Executive Director  
Tim Devlin, Director, Division of Economic Regulation  
Connie Kummer, Chief, Bureau of Certification, Economics, Tariffs, Finance & Tax  
Andrew Maurey, Public Utilities Supervisor  
Christine M. Kenny, Regulatory Analyst IV

MEMORANDUM

May 4, 2005

RECEIVED-PPSC

05 MAY -4 PM 1:49

TO: DIVISION OF THE COMMISSION CLERK AND ADMINISTRATIVE SERVICES

FROM: OFFICE OF THE GENERAL COUNSEL (KEATING) WCK

RE: DOCKET NO. 050045-EI Petition for rate increase by Florida Power & Light Company.

---

Please place the attached documentation on the CORRESPONDENCE side of the above mentioned docket.

DATE DOCUMENT SENT TO CCA

5/4/05

WCK/pz  
Attachment

CITY OF MARGATE, FLORIDA

RESOLUTION NO. 10-323

A RESOLUTION OF THE CITY OF MARGATE, FLORIDA,  
OBJECTING TO ANY RATE INCREASE SOUGHT BY  
FLORIDA POWER & LIGHT COMPANY BEGINNING  
JANUARY, 2006.

---

WHEREAS the City Commission of the City of Margate, Florida,  
is mindful of the cost of living in south Florida today; and

WHEREAS, Florida Power & Light is seeking a rate increase  
totaling \$430,198,000.00 beginning on January 1, 2006; and

WHEREAS, the consumers of south Florida and the City of  
Margate have constantly been asked to absorb increases in  
consumer items, taxes and utility rates;

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COMMISSION OF THE  
CITY OF MARGATE, FLORIDA:

That the City of Margate wishes to go on record as being  
against, and objecting to, any rate increase sought by Florida  
Power & Light beginning January, 2006. That a copy of this  
resolution shall be provided to the Florida Public Service  
Commission.

PASSED, ADOPTED AND APPROVED THIS 20TH DAY OF APRIL, 2005 .

ATTEST:

  
CITY CLERK JUDITH A. KILGORE

  
MAYOR JOSEPH VARSALLONE

RECORD OF VOTE:

Bross	<u>AYE</u>
Donovan	<u>AYE</u>
McLean	<u>AYE</u>
Talerico	<u>AYE</u>
Varsallone	<u>AYE</u>

**Ellen Plendl**

**From:** Governor Jeb Bush [Jeb.Bush@MyFlorida.com]  
**Sent:** Friday, May 06, 2005 4:58 PM  
**To:** Healermj@aol.com  
**Subject:** RE: (no subject)

Governor Bush has received your e-mail and has asked me to respond on his behalf, and I apologize for the delay.

To better assist you, I am forwarding your concerns to the Public Service Commission for review and response. You should hear from someone in that office.

Thank you for writing and do not hesitate to write again on matters of concern or interest to you.

Sincerely,

Rex T. Newman  
 Citizens' Services

-----Original Message-----

**From:** Healermj@aol.com [mailto:Healermj@aol.com]  
**Sent:** Wednesday, April 20, 2005 6:20 PM  
**To:** Governor Jeb Bush  
**Subject:** (no subject)

Governor Bush,

I hope you can help all Florida residents who are trapped having Florida Power as their power provider. FP&L is attempting to raise the rate they charge to make up the difference they had to shell out for storm damage. Well as you know we still have not gotten rid of the temporary fuel charge of the 70's and now they want a hurricane charge.

All damage was a result of trees blowing and knocking out power lines. If FP&L had used its funds properly this would not have occurred. FP&L is a government sponsored monopoly, with guaranteed profits. They chose to spend millions on advertising a monopoly enterprise, they chose to give millions in bonuses to its upper management for providing one of the most expensive per kilowatt rates in the nation. They chose to give millions in severance packages to its upper management for running a poorly run company. Why didn't they chose to trim tree? Why did hundreds of thousands of people have to spend days to weeks in hot sweaty homes without power? Needlessly! Now they want more money so they can do more of the same. They have all the money they need, if they manage it ethically.

The power commissioners are not representing us, most of the issues put before the commission which they pass in favor of the power companies would not pass a referendum by the voters. I wrote AG Crist about the last little increase and one of his people called me and agreed with me and then the increase was passed. A little smoke up the butt I guess.

Please use your influence to insure that the will of Florida residents is upheld. Do not let FP&L get their increase.

Maybe all bonuses or severance packages given by FP&L to its management should be done by referendum of Florida residents. After all, we're held to it so why not them?

I know I'm over simplifying the issues here, but these guys are taking us for a ride with your blessing. I have voted for you every time you have run state wide and I have voted for both President Bushs. I have faith in you and your family, that when something needs to be done, its done because it the right thing to do. What FP&L wants is totally contrary to what right is all about.

Mike Healer

Matilda Sanders

0578-PCD

RECEIVED-FPSC

From: Patti Zellner  
Sent: Wednesday, May 11, 2005 10:22 AM  
To: CCA - Orders / Notices  
Subject: Order / Notice Submitted

15 MAY 11 PM 2:05

Date and Time: 5/11/2005 10:21:00 AM  
Docket Number: 050045-EI;050188-EI  
Filename / Path: 050045revisedOEP 1.wck.doc

COMMISSION  
CLERK

FIRST ORDER REVISING ORDER ESTABLISHING PROCEDURE

712

DOCUMENT NO.
12843-05

State of Florida



# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

MAY 19 PM 4:55

-M-E-M-O-R-A-N-D-U-M-

COMMISSION  
CLERK

**DATE:** May 19, 2005  
**TO:** Chairman Braulio L. Baez  
Commissioner J. Terry Deason  
Commissioner Rudolph "Rudy" Bradley  
Commissioner Lisa Polak Edgar  
**FROM:** Sandy Moses, Scheduling Coordinator *SM*  
**RE:** Docket No. 050045-EI - Petition for rate increase by Florida Power & Light Company.

The facilities listed below have been reserved for the purpose of holding customer service hearings on the dates and times shown.

<b>June 28, 2005</b> <b>4:00 PM – 7:00 PM</b> Daytona Beach City Commission Chambers City Hall 301 S. Ridgewood Avenue, Daytona Beach Contact: Ronette Williams 386-671-8027	
<b>June 29, 2005</b> <b>9:00 AM – 12:00 PM</b> Brevard County Commission Chambers 2725 Judge Fran Jamieson Way, Viera Contact: Nazeefa Jameer 321-633-2082	<b>6:00 PM – 9:00 PM</b> Jane Thompson Memorial Chambers Palm Beach County Governmental Center 301 N. Olive Avenue, West Palm Beach Contact: Tonya Johnson 561-355-6726
<b>June 30, 2005</b> <b>9:00 AM – 12:00 PM</b> Ft. Lauderdale City Commission Chambers City Hall 100 N. Andrews Avenue, Ft. Lauderdale Contact: Sharon Coryell 954-828-5002	<b>4:00 PM – 7:00 PM</b> Miami City Commission Chambers City Hall 3500 Pan American Drive, Miami Contact: Anel Rodriguez 305-416-2037
<b>July 14, 2005</b> <b>11:00 AM – 2:00 PM</b> Commission Chambers, 1 <sup>st</sup> Floor Sarasota County Administration Center 1660 Ringling Blvd., Sarasota Contact: Phyllis Isaacs 941-951-5000	<b>6:00 PM – 9:00 PM</b> School Board of Lee County Board Room Dr. James A. Adams Public Education Center 2055 Central Avenue, Ft. Myers Contact: Denise Mangus 239-337-8303

For your convenience, attached are directions and maps to the locations. If you any questions please contact me at 413-6008.

**Cc:** Office of General Counsel (C. Keating)  
Division of Economic Regulation (Devlin, Willis)  
Division of Regulatory Compliance and Consumer Assistance (DeMello)  
Office of Public Information (Bloom)  
Office of Hearing Reporter Services (Faurot)  
Division of Commission Clerk & Administrative Services (Bayo, Purvis, Thompson, Docket File)

Attachments



ORIGINAL

050045-E1

220 Park Blvd N #101  
Venice, Fl. 34285

P.E. F.P. increased  
rate request

May 17, 65

COMMISSION  
CLERK

MAY 19 AM 9:50

RECEIVED

As our ombudsman, in your  
consideration of this rate request  
we, the public, want each side  
treated fairly. You, our Public Service  
Commission, hold each of our fates  
in your decision; yours is a big  
responsibility. Mary T. Templin

CMP

COM

SEP

SEP

SEP

SEP

SEP

SEP

SEP

SEP

SEP



Ms. Mary T. Templin  
220 Park Blvd N Apt 101  
Venice FL 34285

ORIGINAL

Mr. and Mrs. Valdis Abols  
2386 N. E. Wilkie Court  
Jensen Beach, Florida 34957

DISTRIBUTION CENTER  
05 MAY 20 AM 9:11

May 18, 2005

Director, Division of the Commission  
Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-PPSC  
05 MAY 20 AM 10:40  
COMMISSION  
CLERK

Re: Docket No. 050045-El

To Whom It May Concern:

These are our comments regarding Florida Power and Light's quality of service or proposed rate increase:

1. We have power fluctuations quite frequently, and have had these fluctuations way before the hurricanes hit our area. In fact, your office helped us not get trampled on by Florida Power and Light when they sent a power surge that fried a lot of our electrical stuff and they were only going to give us prorated value based on the age of our stuff, not replacement value. After our complaint to your office and being contacted by your office, they changed their tune and we were able to reach a fair settlement.
2. Florida Power and Light does not perform maintenance and update existing residential lines. Had this been done, we would not have lost power from the hurricanes. Even after the hurricane, my across-the-street neighbor still has an old leaning utility pole in her backyard. Another friend of ours had power failure from the hurricanes because the poles were old and failed, as did her neighbors up the street on the same line because the poles were old and rotten and failed. We know this because we stayed with them during the first hurricane and saw

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GCL 1 \_\_\_\_\_  
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MMS \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SEC \_\_\_\_\_  
OTU \_\_\_\_\_

*this happen. They had installed new hurricane windows a year before the first hurricane hit and we witnessed this first hand.*

*The only time Florida Power and Light upgrades their poles and lines is when they have to because a road is widened, or a new road is being built. They talk a good game, but as long as electricity is being pushed through an existing line, they don't touch it until it fails and causes someone problems.*

3. *They keep raising our rates. We don't care how they sugar coat it, but a rate hike is a rate hike. Base rate hike, "For the first time in more than two decades..." (1) really strips our gears.*

*When we see in the national news that they are in the profit zone and are giving record high dividends on their stock this year, and we also see every year in the newspaper what the CEO is paid annually, it makes me think something is rotten in Denmark.*

*We feel like we are talking to our neighbor and he/she is telling us it is raining when his/her dog is peeing down our legs.*

*Please look into this rate increase very carefully. If they were operating in the red, which apparently they are not, then they should do like the rest of the country, borrow money and pull in their belt, but not by laying off the bread and butter guys, but by chopping off the fat cats.*

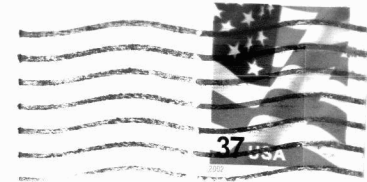
*Thank you for your consideration of these comments on the upcoming proposed rate increase by Florida Power and Light.*

*Sincerely,*

  
*Valdis and Diana Abols*

*<sup>1</sup> Quoted from the enclosed FPL pamphlet in our 05/17/05 electric bill*

Mr. and Mrs. Valdis Abols  
7 N.E. Wilkie Place  
Jensen Beach, Florida 34957



*Director, Division of the Commission  
Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850*

*Docket # 050045-21*

32399-0850



ORIGINAL

May 16, 2005

RECEIVED FPSO

MAY 20 AM 10:35

Director  
Div. of the Commission Clerk & Adm. Svcs.  
FPS Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

050045-E1

COMMISSION  
CLERK

Dear Sir;

I am against the increase in FPL power as they weren't prepared themselves should a hurricane hit. Most trees were left to grow wild and cover wires etc. Had there been more pruning it would have lessened their time to do this after the fact and also less damage from these trees. Homeowners too should have been strongly warned to do their own trees near power lines or would have it done and charge them.

I have my FPL light bill deducted from my checking account. About a month ago FPL decided to update this information and sent me the enclosed form so I sent back a voided check and accidentally put the routing number on your form incorrectly. Back comes the check and a new form showing my error, I redo it all and you acknowledge that it was o.k. First was all this necessary, other utilities haven't done this. Then could the girl not take the proper number off my voided check? Then to add insult to injury, you put \$.60 on a letter that only required \$.37. I am sure the meter machine put alot more through at the incorrect rate beside mine.

The above items all add up to sizeable amounts when multiplied out and especially when you have to do it under pressure and pay outside help to assist you. I find that companies today are very wasteful in many respects, I'm sure you could reduce your postal charges with some sorting by zip codes.

One other item, why do you send political parties a great deal of money as your contribution?

Sincerely,

*Barbara Tilsley*

Barbara Tilsley  
Encl.

Barbara Tilsley  
2600 Ocean Blvd. #JJ-6  
Stuart FL 34996

CMP

COM

OTR

ECP

NO

OP

PRM

PLT

RL

SEC

OTH



April 22, 2005

BARBARA A TILSLEY  
2600 SE OCEAN BLVD APT JJ-6  
STUART FL 34996

Re: BILL ACCOUNT #: 9724234097  
2600 SE OCEAN BLVD APT JJ-6  
STUART FL 34996

Dear Barbara A Tilsley:

Thank you for your returning the FPL Automatic Bill Pay program authorization . Unfortunately, we were unable to process your authorization because:

- Bank Account # invalid on authorization
- Bank Account # missing
- Bank Account information on authorization different than on check
- Bank Routing/Transit # missing
- X Bank Routing/Transit # on authorization is invalid
- Deposit Slip Routing/Transit # invalid
- Invalid number of days after statement date chosen
- Signature does not match bank holder name
- Signature missing
- Voided check missing
- Note: A letter from your bank that provides your routing and account numbers can be sent as an alternative to a voided check.
- Voided savings deposit slip missing
- Note: A letter from your bank that provides your routing and account numbers can be sent as an alternative to a deposit slip.

Please return the enclosed original authorization with the item(s) indicated above to FPL, P.O. Box 025576, Miami, FL 33102-5576.

We appreciate your interest in FPL Automatic Bill Pay, and apologize for any inconvenience.

Should you have any questions regarding this matter, please do not hesitate to contact us at 772-287-5400.

Sincerely,

Marilyn Hogan  
FPL Customer Care Center

17C  
10/4



Florida Power & Light Company, P.O. Box 025576, Miami, FL 33102-5576



34996+3475 02



ORIGINAL

RECEIVED- FPSC

05 MAY 24 2005 MAY 24 AM 10:10

May 17, 2005

COMMISSION  
CLERK

Director  
Division of the Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Docket Number # 050045

Dear Sir,

One of the reasons FPL has stated they need a rate increase is due to the fast growing customer base, "faster than almost any other state". However the cost of power plants and equipment should be less per individual, not more, if spread over more users. I'm sure FPL would also be requesting a rate increase if their customer base was shrinking. They shouldn't be allowed to use both sides of the argument.

In addition, I personally do not believe FPL did a very good job restoring power during last year's hurricane season. The street I live on in western Palm Beach County was without power for 11 days following Hurricane Frances. We did not have power restored until a power trunk from "Pike Electric" of Tennessee drove down our street. It took them just 15 minutes to restore power to the 3 block area. FPL's automated voice outage system had projected at least 2-3 weeks to get power restored. We never did see a FPL truck until weeks later after Hurricane Jeanne arrived, and then it was just to reset a rectifier on a neighboring street. And now they want to raise the rates!

Please call me at 561-923-8986 (work) or 561-793-5612 (home) if you have any questions.

Sincerely,



Ron Engelgau  
11287 46<sup>th</sup> Place North  
West Palm Beach, FL 33411

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1  
GCL 1  
GFC \_\_\_\_\_  
HMS \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

RONALD ENGELGAU  
11287 46TH PL N  
WPB, FL. 33411



are ugly & <sup>cause</sup> can lead to  
people during the hurricanes.  
These lines should be under-  
ground when new developments  
come in. They are underground  
in our development but not  
on the main streets. Why?  
This causes unnecessary  
repair & damage during  
hurricanes & a costly situation.

We have a lot of light  
flickering in our house constantly.

FPL & the stockholders  
should bear the increase not  
the customers. I will be paying  
close to \$200 a month in  
electricity during the summer.  
That is \$2400 a year. How  
much more can we take as  
retirees?

Refuse the increase to save  
retirees to remain in Florida.  
Very truly yours  
Mrs C. Hapke

Mrs C. Hapke  
RECEIVED  
MAY 24 10:57

COMMISSION  
CLERK  
10415 Utopia Rd  
Boynton Beach FL 33437  
May 18, 2005

Fl. Public Serv Comm.  
2540 Shumard Oak Blvd  
Tallahassee, FL 32397

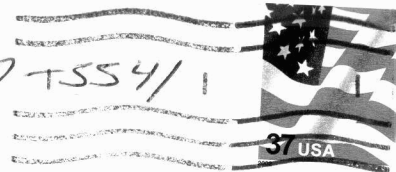
Rec. Docket # 050045-  
EL

Dear Sir:

How much more do  
retired people have to  
be squeezed out of the  
state of Florida with this  
unnecessary electric rate  
increase? We already  
pay \$20 a month more  
which is \$240.00 a year  
more this year.

Also, the power lines

C Halperin  
10475 Utopia  
Boynton Beach



Director, Division of the Commission  
Clerk & Adm Services  
Fla Public Service Comm.  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

**Kay Flynn**

050045-EI

**From:** Filings@psc.state.fl.us  
**Sent:** Tuesday, May 31, 2005 7:45 AM  
**To:** 'Paulson Craig T Maj AFCESA/ULT'  
**Subject:** RE: FEA Discovery 2nd Set of Discovery in Docket No. 050045 - FPL

Good morning and thanks for responding!

Yes, for future filings, all we need is the notice of service. Just be sure the notice of service clearly states WHAT was served (interrogatories, requests for production, for example). You can direct your e-mail to filings@psc and cc: all parties in that e-mail.

Thanks again.

Kay

-----Original Message-----

**From:** Paulson Craig T Maj AFCESA/ULT [mailto:Craig.Paulson@tyndall.af.mil]  
**Sent:** Friday, May 27, 2005 3:08 PM  
**To:** Filings@psc.state.fl.us  
**Subject:** RE: FEA Discovery 2nd Set of Discovery in Docket No. 050045 - FPL

Thanks for the e-mail. I am just trying to make sure that I cover all the bases. As long as I have covered the bases with you as far as providing what you need that is all I want to do. No need to treat it as a filing. Do I send you just the notice of service? Craig -----Original Message-----

**From:** Filings@psc.state.fl.us  
**To:** Paulson Craig T Maj AFCESA/ULT  
**Sent:** 5/27/2005 7:08 AM  
**Subject:** RE: FEA Discovery 2nd Set of Discovery in Docket No. 050045 - FPL

Major Paulson, please advise if my assumption concerning this e-mail is correct, that it was intended as service on the parties, and not as a "filing"....I'm assuming this is the case since we received a few moments before this e-mail an e-mail (time 5:23) with attached notice of service and 2nd discovery request, and the 2nd discovery request is also attached to your 5:30 e-mail.

Is my assumption correct? If it is, we won't treat this 5:30 e-mail as a filing, but simply as correspondence.

Please advise.

Thanks.

Kay Flynn  
FPSC  
850-413-6744  
kflynn@psc.state.fl.us <mailto:kflynn@psc.state.fl.us>

**From:** Paulson Craig T Maj AFCESA/ULT  
[mailto:Craig.Paulson@tyndall.af.mil]  
**Sent:** Thursday, May 26, 2005 5:30 PM  
**To:** Mike Twomey; Ken Hoffman; John McWhirter; Robert Scheffel Wright; CHRISTENSEN.PATTY; Joseph

McGlothlin; John Butler; Natalie Futch-Smith; Wade Litchfield; Katherine Fleming; Cochran Keating; Tim Perry; Bruce May; David Brown; Jeremy Susac; John LaVia; Linda Quick; Kenneth Wiseman; Mark Sundback; Spina, Jennifer; Gloria Halstead; Hayes, Annisha; ROBERTS.BRENDA; Filings@psc.state.fl.us; Charles Beck  
Subject: FEA Discovery 2nd Set of Discovery in Docket No. 050045 - FPL

Attached is FEA's 2nd Set of Discovery (FEA 3 - 22). Craig

AKORN,  
RICHARD R. KING  
3044 INDIAN RIVER DR NE.  
PALM BAY FL 32905

ORIGINAL

RECEIVED-PPSC

05 MAY 31 AM 10:18

TO, FLORIDA PUBLIC SERVICE COMMISSION  
FPL RATE INCREASE  
POCKET # 050045 EL.  
COMMISSION  
CLERK

DEAR SIRs,

ITS HARD TO BELIEVE THAT F.P.L  
HAS THE GAUL TO ASK FOR ANY KIND OF  
RATE INCREASE. AFTER THE POOR PERFORMANCE  
THEY SHOWED IN THE WAKE OF HURRICANES  
FRANCES AND JEANNE. AND HOPEFULLY  
THIS POOR PERFORMANCE IS BEING LOOKED  
INTO BY THE F.E.R.C.

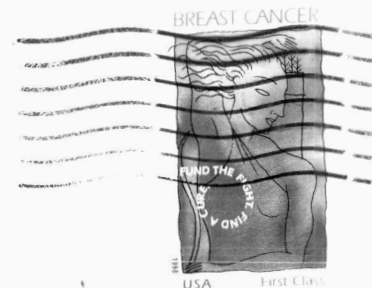
IN MY MOBIKE HOME PARK, WHICH IS A 55  
PLUS PARK. WE WERE OUT OF POWER A TOTAL  
OF 19 DAYS. 13 DAYS AFTER FRANCES, AND  
6 DAYS AFTER JEANNE. I AND MY NEIGHBORS  
CALLED F.P.L, MANY TIMES, AND GOT LITTLE IF  
NO HELPFULL INFORMATION. THE ONLY WAY, WE  
GOT ANY REAL INFORMATION AND ACTION WAS  
FINALLY DUE TO ARE LOCAL CITY AND COUNTY  
OFFICALS.

F.P.L, WITH THE GROWTH, GOING ON IT ALL OF ITS  
SERVICE AREAS, IS DOING A HAND OFFICE  
BUSINESS. AND THIS INCREASED REVENUE  
SHOULD BE MORE THAN SUFFICIENT TO OFFSET  
ANY INCREASES IN THE COST OF DOING  
BUSINESS.

SINCERELY  
R. King

CMP  
COM  
CTR  
ECR 1  
GOL 1  
OPC  
MMS  
RCA  
SCR  
SEC  
OTF

KING  
3044 INDIAN RIVER DR NE  
PALM BAY FL 32905



FLORIDA PUBLIC SERVICE COMMISSION  
2540 SHOMARD OAK BLVD  
TALLAHASSEE FL 32399-0850

ROCKET II 050043FL 0850



ORIGINAL

R. LESLIE PASTRE "LEE"

SR. ASSOC. / I T B

----->>>>>

6510 N. W. 34th Ave., CoCoNut Creek, FL 33073

PH# 954 - 421 - 8011

FAX# 954 - 421 - 4617

AM 10:21

COMMISSION  
CLERK

Wednesday, May 25, 2005

Director, Div. of the Commission Clerk  
and Admin. Services  
FL Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

RE: FPL / ~~Docket No.~~ 050045-E1 \*

SUBJ: OPPOSE RATE INCREASES

The plea from FPL as to the repair costs from last summer is without merit. The vast majority of the damage and repairs were to very aged / poorly maintained equipment to begin with. FPL indirectly "forgot", or, directly chose to IGNORE their own infrastructure for literally decades. This is simply poor asset management. This is inappropriate from a business of it's scope and service responsibility.

Given the very public FPL balance sheets/financials/stock dividends and Gross Cash Profits ( intra-company divisional convenient shell-game allocations notwithstanding ) .... to come now and beg financial relief is unjustifiable debasement greed.

Every business, mine included, should know how to escrow profits for usual and customary repairs and "down-time" from H'Canes, as, this is an on-going FL known risk. FPL knew this before Andrew in '92, and should have learned a lesson or two then; and, they have had another decade that should have left them well prepared. The short-falls and failings are that of FPL ---- NOT THE PUBLIC CONSUMER.

FL, gets H'Canes. FPL knows this. FPL has had & does have the wherewithall to sustain their essential monopoly. They should deal with it accordingly .... a year or two of lower stock dividends will not put them into Chapter; *HOWEVER, HIGHER RATES WILL TAKE FOOD OFF MY TABLE !!!*

Seriously concerned,

R. Leslie Pastre



R. Leslie Pastre  
6510 NW 34th Ave.  
Coconut Creek, FL 33073-3221

40 46 17 16 AM '90

RECEIVED 10:21 AM '05

ORIGINAL

RECEIVED AT THE CENTER

05 MAY 31 AM 9:00

May 24, 2005

Blanca Bayo  
Director  
Division of the Commission Clerk and Administrative Services  
Florida Public Services Commission  
2450 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

MAY 31 AM 10:22

RECEIVED AT THE CENTER

Re: Docket Number 050045-EI Petition for Rate Increase by Florida Power & Light

Dear Ms. Bayo:

I write this letter to ask that the Florida Public Service Commission give the highest level of consideration and hopeful approval for a proposed rate increase by Florida Power & Light.

I have lived in Palm Beach County for ten years. I can say without any reservations, that Florida Power & Light is an outstanding company providing the highest level of responsive service to a growing community. In ten years of service with Florida Power & Light, I have never had a problem with their service. They have the highest level of professional staff and the company is setting the highest level of corporate responsiveness in demonstrating its commitment to the communities it serves thru their active and ongoing involvement by their employees in helping so many worthwhile human service causes.

But, the reason I support their requested rate increase is because I also realize that they are providing very much needed services in areas of the state that are having tremendous growth requiring significant outlays of capital to develop new and to continue to enhance existing capacity stations, electrical generation stations, and develop and enhance infrastructure to meet this need. Furthermore, as they develop the increased capacity to meet this growing need, it is imperative that the growth they must pursue does not come at the expense of their ability to remain as responsive to their current customers as they are today.

SWP  
COM  
CTR  
IEOR  
DOL  
OPC  
MMS  
RCI  
SCB  
SEC  
OTH



The price we pay for living in this land of wonderful year round weather and tropical paradise includes, in my opinion, the need to have reliable and responsive electric service and I do not believe that would continue without the proposed rate increase Florida Power & Light seeks from the Florida Public Service Commission.

I also do not understand why so many of my other utility related costs have gone up such as cable, water and sewer costs, and telephone services, but we are not willing to allow electric companies, which provide life saving electric power to help hospitals, help an older person obtain oxygen in his home, and help an autistic child, like my son, not have to live in a world of darkness which can be so very detrimental to his health and well being. With the cost of gas sky rocketing, and the cost of home materials going up as fast, I would hope and ask that the Public Services Commission realize that Florida Power & Light's valuable services and responsive services to its customers requires that the Commission treat them like other companies which must increase its revenue to keep up with rapidly rising costs and prices.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Scott B. Badesch', with a stylized flourish extending to the right.

Scott B. Badesch  
1214 Lake Avenue  
West Palm Beach, Florida 33401  
561-655-2188

ORIGINAL

RECEIVED - FSC

22841 Chelsea Wood Ct.  
Boca Raton, Fla. 33433  
May 26, 2005

MAY 31 AM 10:24

COMMISSION  
CLERK

Director  
Division of the Commission Clerk &  
Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Fla. 32399-0850

RE: Proposed FPL Rate Increase

Dear Sir:

050045-EI

I am writing you today to express my opposition to the current rate increase FPL is requesting.

They have already received a storm surcharge to recover monies lost due to last summer's hurricane damage and now they are asking for another increase in rates. How much of the hurricane damage costs did the stockholders bear? Where does the stockholders' risk come into play?

Now they are asking for \$430 million in additional annual revenues for "new power plants, adding and expanding other electric equipment and building up our storm reserve". Are the consumers, who are already paying high electric bills due to high fuel costs along with storm surcharges, to pay for these projects? Are the stockholders paying for any of these costs? What are the stock investment monies being used for?

It is for these reasons that I am asking you to turn down FPL's request for a rate increase at the current time.

Thank You,

*Connie Venuti*

Connie Venuti



Connie Venuti  
22841 Chelsea Wood Ct  
Boca Raton, FL 33433

05 MAY 31 AM 10:24

RECEIVED - FSC

CMP  
COM  
CTR  
EQ  
GR  
OFF  
MM  
AD  
SOP  
SEC  
TH

ORIGINAL

CCA Official Filing

6/1/2005 10:48 AM\*\*\*\*\*

10:48 AM\*\*\*\*\*

Timolyn Henry\*\*\*\*\*1

**Timolyn Henry**

---

**From:** Consumer Contact  
**Sent:** Sunday, May 29, 2005 5:33 PM  
**To:** Consumer Contact  
**Subject:** General Comment/Question

May 29, 2005

Contact Information:

Name: Gerald Reuter  
Company:  
Primary Phone: 561 504 1459  
Secondary Phone: 561 266 0229  
E-mail: reuterg@adelphia.net

Comments:

Comments with Reference To FPL Base Rate Increase, Docket No. 050045-El

Given the financial information available from the news media about FPL and their overall business success including any executive salaries that were available it does not appear justified to raise base rates.

The storm increase that was awarded by PSC hopefully was evaluated and found adequate to cover that special need.

As an alternative FPL's proposed new generating facilities anticipating the increasing need for electricity to satisfy our population growth, I propose the following. PSC study and make recommendations to the legislature to promote decentralized photovoltaic generating facilities for multifamily, industrial and commercial buildings.

This generation approach to include both as a retrofit for older buildings and a requirement for new construction. The requirement should have the effect of law equivalent to an Environmental Impact Statement.

Such legislation with appropriate state grants and tax relief to the extent that upwards of 15% or more of the building's power needs may be met by sunlight, Florida's natural attraction. Any power generated not needed by the building would be delivered to the utility.

Thank you,

GMP  
Gerald L. Reuter  
CO 3101 S Ocean Blvd  
DTE Highland Beach, FL 33487 Yes, I wish to be contacted

For PSC Webmaster Use Only:

ECB  
Mozilla/5.0 (Windows; U; Windows NT 5.0; en-US; rv:1.7.5) Gecko/20041107 Firefox/1.0  
G1 [http://www.psc.state.fl.us/contact/contact\\_form/contactform.cfm](http://www.psc.state.fl.us/contact/contact_form/contactform.cfm) www.psc.state.fl.us

ORIGINAL

**HERBERT SHOOCK**

1100 Saint Charles Place, # L18  
Pembroke Pines, FL 33026-3323

Phone (954) 432-7547  
Fax (954) 441-0622

RECEIVED- FPSC

05 JUN -2 AM 10: 09

COMMISSION  
CLERK

Monday, May 30, 2005

Director  
Division of the Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Re: Docket # 050045-EI

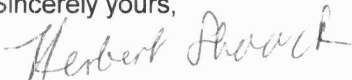
Dear Sir:

It has come to my attention that FPL is seeing a rise in their base rates over and above their substantial surcharge in fuel costs. They say much of which "Would go to building new power plants."

Would these new plants not be servicing additional customers-guaranteed to them by the State?  
And would the additional revenue not accrue to FPL who by law has no competition?

Are you going on record to assist in this boondoggle?

Sincerely yours,



Herbert Shoock

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
EDR | \_\_\_\_\_  
GCL | \_\_\_\_\_  
GPO \_\_\_\_\_  
WMS \_\_\_\_\_  
RCH \_\_\_\_\_  
SIR \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

Herbert Shook #L18  
1100 Saint Charles Place  
Pembroke Pines, FL 33026-3323



Director  
Division of the Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

10/10/05 10:10 AM 10/10/05 10:10 AM 10/10/05 10:10 AM

J.D. Jenkins

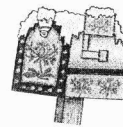
Deputy Director

Mr. Jenkins

RECEIVED-FPSC

JUN -2 PM 4:17

COMMISSION  
CLERK



Mr. Gerald Steen  
4470 NW 18th Ave.  
Oakland Park, FL 33309

Copy to 050045

Thank you for answering my letter of  
Feb 8, 2005 concerning FPL Dividends and  
Storm Recovery.

I do not begrudge The FPL request for  
a rate increase to recover expenses due to  
storm damage. I resent FPL increasing  
dividends at this time. It is in my  
opinion uncomseable to give investors  
an increase in dividends at this time. I  
would not have opposed earlier or at  
least at a later date this increase.

I agree that FPL and all business

2

and employees have the right to do as it  
wishes with its profits. However, in the  
interest of Fairness and Justice the  
dividend increase should be delayed.  
Reason: That increase will reduce the  
cost of electric power to the stockholder  
by the amount of the increase.

Incidentally, the business community  
will pass their increase of the cost of  
electric power to the consumer of their  
goods and services, etc, no cost to them.

Please put this  
copy in the  
locket file 2

DK. NO. 050045.

Thanks  
Marie ECR

Respectfully

Leah Sten

ORIGINAL

RECEIVED FPSC

5-27-05

05 JUN -3 AM 9:54

Director  
Division of Commission Clerk and Administration Services  
Florida Public Service commission  
2540 Shumard Oak Blvd  
Tallahassee FL 323990-0850

COMMISSION  
CLERK

**Docket No. 050045-EL**

FPL is awash in profitability. Last year they spent over 900 million dollars to decrease time to re-connect utilities by 20 minutes – as clearly stated in our March power bill insert.

I have no options in electrical power as I do with cell phone, satellite, cable and every other consumable service or product on this planet.

FPL is not telling it like it is. FPL netted 900 million in 2004 inclusive of 4 hurricanes – This is a travesty. Housing prices combined with utility prices are breaking the bank down here and enough is enough.

**Vote No rate increases for FPL!**

Greg Michael  
3964 NW 73 RD Way  
Coral Springs  
FL 33065



CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR   1    
GCL   1    
OPC \_\_\_\_\_  
MMS \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

*The Michael Family*  
3964 N.W. 73rd Way  
Coral Springs, FL 33065

00 06 00 8- 001 90

UNRECORDED COPY



ORIGINAL

CCA Official Filing  
6/3/2005 9:38 AM\*\*\*\*\*

9:38 AM\*\*\*\*\*

Timolyn Henry\*\*\*\*\*1

## Timolyn Henry

---

**From:** Consumer Contact  
**Sent:** Thursday, June 02, 2005 8:15 PM  
**To:** Consumer Contact  
**Subject:** General Comment/Question

June 02, 2005

### Contact Information:

Name: anthony acierno  
Company:  
Primary Phone:  
Secondary Phone:  
E-mail: multi007@aol.com

050045-E1

### Comments:

I want the public service commision to consider that if you approve an increase to replace the emergency hurricane fund for FPL, that the increase would be stopped once the fund is replenished. IE. FPL claims they have a 500 million deficit in their emergency fund, and they want to increase rates \$2 per resident (a move AARP is against), what I want the PSC to consider is that if the PSC should approve the rate increase, they only do so until the emergency fund is replenished and then the rates should go back to the present 2005 prices. No response is necessary

### For PSC Webmaster Use Only:

Mozilla/4.0 (compatible; MSIE 6.0; Windows 98)  
[http://www.psc.state.fl.us/contact/contact\\_form/contactform.cfm](http://www.psc.state.fl.us/contact/contact_form/contactform.cfm) www.psc.state.fl.us

OMP \_\_\_\_\_  
COM \_\_\_\_\_  
CIR \_\_\_\_\_  
EDR 1  
EOR 1  
OHC \_\_\_\_\_  
MMS \_\_\_\_\_  
ROA \_\_\_\_\_  
SOR \_\_\_\_\_  
SPR \_\_\_\_\_  
OTH \_\_\_\_\_

ORIGINAL

050045-E1

**Timolyn Henry**

**From:** Consumer Contact  
**Sent:** Saturday, June 04, 2005 7:06 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints - 18224

**TRACKING NUMBER - 0018224 June 04, 2005****SERVICE ADDRESS**

Account Number:  
Business Account Name:  
Name: Frank Atkins  
Address: 1509 Goodwood Terrace  
City: Wellington  
Zip: 33414

**CUSTOMER INFORMATION**

Name: Frank Atkins  
Address: 1509 Goodwood Terrace  
City: Wellington  
State: FL  
Zip: 33414  
E-mail: sliides@hotmail.com  
Contact By: E-mail Address

**COMPLAINT INFORMATION**

Utility Name: EI802 Florida Power & Light Company  
Did customer previously contact the utility?:  
Did customer previously contact the PSC?:

**PROBLEM INFORMATION**

Problem Type: Other Complaints  
Complaint Detail: Complaint against proposed Rate and service fee increases.

For PSC Webmaster Use Only:  
Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1)  
<http://www.floridapsc.com/consumers/complaint/review.cfm>  
[www.floridapsc.com](http://www.floridapsc.com)

CMF \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR | \_\_\_\_\_  
GCL | \_\_\_\_\_  
OPC \_\_\_\_\_  
MMS \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

6/6/2005

ORIGINAL

Timolyn Henry

050045 - E1

**From:** Consumer Contact  
**Sent:** Sunday, June 05, 2005 7:09 AM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints - 18226

**TRACKING NUMBER - 0018226 June 05, 2005****SERVICE ADDRESS**

Account Number:  
Business Account Name:  
Name: Frank Vincent  
Address: 423 Briarwood Road  
City: Venice  
Zip: 34293

**CUSTOMER INFORMATION**

Name: Frank Vincent  
Address: 423 Briarwood Road  
City: Venice  
State: FL  
Zip: 34293  
Primary Phone: 941-493-9115  
E-mail: vince721@msn.com  
Contact By: E-mail Address

**COMPLAINT INFORMATION**

Utility Name: EI802 Florida Power & Light Company  
Did customer previously contact the utility?:  
Did customer previously contact the PSC?:

**PROBLEM INFORMATION**

Problem Type: Other Complaints  
Complaint Detail: Once again FPL is asking for a rate increase. how about asking them to cut back their operation? Instead of sending out two trucks and have one stand by in case its needed just send one. Im sure there are many ways they can cut costs instead of always passing them on to consumers.

For PSC Webmaster Use Only:  
Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; STB; 560x384; MSNTV 4.1; THMDR)  
<http://www.floridapsc.com/consumers/complaint/review.cfm>  
[www.floridapsc.com](http://www.floridapsc.com)

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
GCL 1 \_\_\_\_\_  
OPC \_\_\_\_\_  
MMS \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

**ORIGINAL****Ellen Plendl**

RECEIVED-PPSC

JUN -6 PM 2:19

COMMISSION  
CLERK

**From:** Joe Jenkins  
**Sent:** Monday, June 06, 2005 12:54 PM  
**Subject:** FP&L Expenses

Your May 6, 2005 e-mail was forwarded to the Florida Public Service Commission for reply. Your e-mail suggests that money for FP&L executive bonuses and severance packages could be put to better use trimming trees and other preventative measure to reduce power outages. Because, we have open dockets on FP&L's storm recovery costs and a major rate case involving all of FP&L's other costs, including executive bonuses and severance packages, we are restricted from publicly commenting on the merits of FP&L's petitions and the related issues posed in your e-mail. Your, e-mail, will be placed in the correspondence side of these docket files.

You may wish to attend the rate case service hearings scheduled in various locations in FP&L's service area. The locations and times can be found on the PSC's website at [www.psc.state.fl.us](http://www.psc.state.fl.us). Click on the Calendar link and look for Docket No. 050045.

cc:Docket Nos. 041291 & ~~050045~~

6/6/2005

Zeneveva Trujillo  
20235 S.W. 132nd Ave.  
Miami, FL 33177

ORIGINAL

DISTRIBUTION CENTER

RECEIVED FPSC

05 JUN -7 AM 9:03

05 JUN -7 AM 10:20

COMMISSION  
CLERK

June 3, 2005

Director  
Division of the Commission Clerk  
and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Re: Progress Energy and FPL's Request for Rate Increase  
PLEASE DO NOT APPROVE IT

050078-E1  
050045-E1

Dear Director:

It is my opinion, as a taxpayer, that Progress Energy and FPL's request should NOT be approved.

CMP \_\_\_\_\_ If their request is approved, these companies would not only recover their  
COM \_\_\_\_\_ emergency funds used, because of last year's hurricanes, but they would be allowed to  
CTR \_\_\_\_\_ profit from it.

ECR | \_\_\_\_\_ Approving the increase would be UNFAIR to the public, especially since our  
GCL | \_\_\_\_\_ salaries remain the same.

OPC \_\_\_\_\_ Please DO NOT APPROVE IT!

MMS \_\_\_\_\_

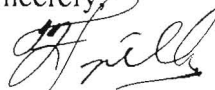
RCA \_\_\_\_\_

SCR \_\_\_\_\_

SEC \_\_\_\_\_

OTH \_\_\_\_\_

Sincerely,



Zeneveva Trujillo  
20235 S.W. 132<sup>nd</sup> Ave.  
Miami, FL 33177

ORIGINAL

RECEIVED-FPSC

05 JUN -7 AM 10:20

COMMISSION  
CLERK

P.O. Box 351054  
Palm Coast, Florida 32135  
(386) 445-5824

June 4, 2005

Director  
Division of the Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

Dear Sir or Madam:

Re: Docket No. 050045-El

Once upon a time when I was a little girl living and growing up in Detroit, Michigan, a light bulb that blew was exchanged for a new one by the electric company that served our city (Con Edison)----*at no charge!*. When our electric toaster failed, my mother would call the company; the appliance would be picked up, repaired and brought back shiny new. Again, *at no charge!* In spite of these services, Con Edison flourished.

This is a new era. I'm all grown up, (born in 1926) widowed and trying to simply maintain, budget tightly, and not fall into debt. Every where I turn, I'm bombarded with the same sad tale of the need for companies to increase their rates due to the higher costs of fuel charges, hurricanes, growth, adding, expanding, etc., etc.

I'm caught in a "Catch 22." Everything that affects your company also impacts me. You're asking me to offset those expenses; I'm on a fixed income! Who am I supposed to turn to?

I won't belabor my point. The future is frightening for people in my circumstances. I urge your understanding and consideration.

Sincerely,

*Charlotte Venetianer*

Charlotte Venetianer

cc: -FPL, City Commission Chambers, City Hall, 301 S. Ridgewood Avenue, Daytona Beach, Florida, 32114

-FPL, P.O. Box 025576, Miami, Florida, 33102-5576





ORIGINAL

RECEIVED FPSC

05 JUN 13 AM 10:25

COMMISSION  
CLERK

June 9, 2005

FPL - Docket # 050045-EL

Fla. Public Service Comm.

Dear Sirs:

I am unable to attend your meeting in Sarasota, Fla. to increase our rates in Sarasota & the State. It may be necessary, but we hate to see an increase when we are on a fixed income and have to worry where the money will come from to pay the increase. I believe the elderly are a large group of customers. We have paid our bills for over 50 yrs. & when we came to Fla., the more electricity we used, the cheaper it was, and they were enticing customers to electrify their new homes. How times change. So of course, we would dislike an increase in rates. Thank you. Acct. # 30440-47805

Mr. & Mrs. Clyde McDaniel

2145-3rd St.

Sarasota, Fla. 34237

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR | \_\_\_\_\_  
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ORIGINAL

85 Ocean Way Drive  
Ponce Inlet, FL 32127-7314  
5 June 2005

Director, Division of the Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

05 JUN 13 AM 10:30

RECEIVED-FPSC

SUBJECT: Docket Number 050045-EI

Dear Sir or Madam:

I have been informed by Florida Power and Light (FPL) that they have filed with you for a rate increase. Their literature justifies this rate increase primarily on the need to provide additional generation capability to meet the needs of a growing population.

I invite you to consider that many areas of government and private utility responsibilities are facing pressures due to the fact that large numbers of persons plan to move to Florida. In many of these areas, these increased demands are funded largely, if not totally, via the use of *impact fees*. The basic philosophy in these cases is that the persons generating the increased needs should be expected to pay for them.

The costs of providing energy to those who will be moving into Florida should not be imposed upon the current residents – whose needs can be met without large expenditures for increased generation capacity.

Best regards,

  
GARY C. COMFORT

Dr. & Mrs. Gary C. Comfort  
85 Ocean Way Drive  
Ponce Inlet, FL 32127-7314

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05 JUN 13 AM 9:18  
DISTRIBUTION CENTER



ORIGINAL

DISTRIBUTION CENTER

05 JUN 13 AM 9:16

June 3, 2005

RECEIVED FPSC  
05 JUN 13 AM 10:33  
COMMISSION  
CLERK

Director, Division of the Commission Clerk  
and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RE: Docket No. 050045-EI

To Whom It May Concern:

I have received in my electric bill Florida Power & Lights notice whereby they are requesting a rate increase to cover their cost of doing business. They state they have not asked for a rate increase in two decades. How come on my bill I have all these "fees" which is to cover the cost of some of the things they are asking for?

If they get a rate increase, they should not have to charge "fees" to cover their costs.

Sincerely,



Georgia A. Kauffman  
3115 Kaileen Circle NE  
Palm Bay, Florida 32905

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ORIGINAL

A. J. Alexander & M. L. Alexander  
8031 S. E. Skylark Ave.  
Hobe Sound, FL 33455  
772-546-4837

DISTRIBUTION CENTER

05 JUN 13 AM 9:17

COMMISSION  
CLERK

05 JUN 13 AM 10:33

RECEIVED-FPSC

June 6, 2005

Florida Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

Att: Director, Division of the Commission Clerk and Administrative Services

Re: Docket No 050045-E1

Dear Sir,

I have lived in Ridgeway Development in Hobe Sound, Martin County, FL since 1979. Electric service here has always been bad. It is the only place I ever lived where it is necessary to have oil lamps in the bedrooms, gas lamps in the kitchen and the living room, a kerosene heater for warmth and a camp stove to cook on. The power goes off with no warning. In the winter when all the people turn on their furnaces the power goes off. One winter we went to the mall to keep warm. Their maintenance is minimal. I called one time to warn them that trees were in danger of knocking out a transformer. I was told it would be 3 months before they could get there to cut the trees back to a safe height.

What happened when the hurricanes blew thru here did not have to happen. If FPL had followed the lead of the phone company and the cable company and put their lines under ground we would not have been without power for the length of time we were. In our development there is a 20 ft. easement between the houses. They have their poles there. The lines are run under ground from the poles to the houses. Now before you say it is too expensive to run lines underground ask yourself how much it cost to repair the damage from the hurricanes? That is without counting the inconvenience to the residents. Those developments that had the lines underground were only without power for a day compared to weeks for others. In our development the poles that went down which carried the power for all of Ridgeway had not been replaced in all the years we lived here. There are poles up on Federal Highway which are still in bad shape.

If you grant them an increase in rates it should be set aside to put lines under ground. If you don't put any restrictions on this increase they will keep on doing exactly what they have always done. Which is nothing!

The nickname for FPL is Florida Plunder & Loot.

Very truly yours,

*Maureen L. Alexander*

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ORIGINAL

ALLAN S. VOLUCK

Docket # 050045-E1.

I object to the rate increase applied for by the PSC.  
Rates are high enough as shown by their profits.  
Why should citizens pay for their inadequacies?  
Please cast my vote of "NO".

Sincerely,

Allan S. Voluck  
P.O. 2, Canine Run  
Boca Raton, FL 33432

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ALLAN S. VOLUCK  
225 North Presidential Blvd.  
Bala Cynwyd, PA 19004

COMMISSION  
CLERK

JUN 13 AM 10:30

RECEIVED - PSC

ORIGINAL

DISTRIBUTION CENTER

05 JUN 13 AM 9:18

June 3, 2005

Florida Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, Fl 32399-0850

COMMISSION  
CLERK

JUN 13 AM 10:31

RECEIVED-FPSC

RE: Florida Power & Light Increases.  
Docket # 050045EL

Dear Commission:

We are under the gun again for increases for two years 2006 and 2007. Also for the additional increase for their losses during Hurricane Charley.

As residents of Florida we also had additional expenses during the bad weather and no electric for 7 days but did our best to survive the heat and foods we lost. No one is giving us an increase in our retirement income.

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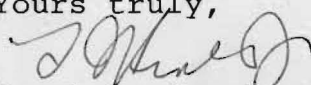
SCR \_\_\_\_\_

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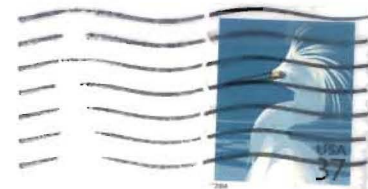
OTH \_\_\_\_\_

Please take these things into consideration before allowing these increases.

Yours truly,

  
Frank J. Hemelgarn, Jr.

NEW ADDRESS:  
*Terrell & Rebecca Hemelgran*  
*Tip Top Terrace*  
*11491 Rebecca Circle*  
*Fort Myers Beach, Florida 33931*



Director, Div of Commission Clerk &  
Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, Fl 32399-0850

32399#0850





ORIGINAL

RECEIVED - FPSC

05 JUN 13 AM 10:31

COMMISSION  
CLERK

June 7/05

Reference Docket No. 050045- EL.

I am writing in regard to  
the proposed rate increase  
for Florida Power & Light.

I am 46 years old, have  
maintained my residence at  
3017 Viviente Way - SARASOTA,  
FL. 34235 for 20 years - I am  
a Florida resident -

I escape the hot summer heat  
by coming to Wisconsin -

Please do not increase our  
utility bills. My average  
bill for summer months in  
Florida is approximately \$36.<sup>00</sup> a mth.

Thank you.

Joan C. Hogan

Joan C. Hogan  
1507 Swan Rd.  
Apt. 3  
De Pere, WI 54115

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State of Florida



## Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

**-M-E-M-O-R-A-N-D-U-M-** CORRESPONDENCE

PPSC, CLK ☒ Administrative ☐ Parties ☐ Consumer

**DATE:** June 13, 2005

DOCUMENT NO. 12843-05

**TO:** Dan Hoppe, Director of Regulatory Compliance & Consumer Assistance *AMH*

DISTRIBUTION:                     

**FROM:** Denise Vandiver; Bureau Chief of Auditing

**RE:** Docket No. 050045-EI, Petition for rate increase by Florida Power & Light Company.

*Pg. 14*  
Pursuant to APM 11.04(C)(6)(c) I request approval to make two copies of Audit Disclosure No. 11 in the rate case audit report. This disclosure is one page from the audit report. This page includes information that the company has requested be held confidential. The formal request is due to be filed July 1, 2005. I am requesting one copy for Mary Bane's review and one copy for Chuck Hill's review.

*(DN 05647-05)*

*(Joanne)*

State of Florida



## Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

~~M-E-M-O-R-A-N-D-U-M~~ FPSC CLK CORRESPONDENCE

☒ Administrative ☐ Parties ☐ Consumer

**DATE:** June 14, 2005

DOCUMENT NO. 12843-05

**TO:** Dan Hoppe, Director of Regulatory Compliance & Consumer Assistance

**FROM:** Denise Vandiver; Bureau Chief of Auditing

**RE:** Docket No. 050045-EI, Petition for rate increase by Florida Power & Light Company; Document Nos. 05648-05 through 05652-05.

Pursuant to APM 11.04(C)(10)(h), at the end of an audit, staff provides a copy of all confidential information that is retained at the Commission to the company. This copy is what the company uses to prepare a claim or request for confidentiality. In the FP&L Rate case audit, just issued, the company claims that it did not receive a copy of work paper 19-3/1. Therefore, pursuant to APM 11.04(C)(6)(c), I request approval to make one copy of work paper 19-3/1. This work paper has 6 pages. I will provide this copy to the company for inclusion in its request for confidentiality.

cc: Division of Commission Clerk and Administrative Services (Lockard)



Request No. 656357E

Name FREAS ,NANCY MS.

Business Name

**Consumer Information**

Name: NANCY J FREAS

Business Name:

Svc Address:

250 ASTRONAUT LANE

County: Brevard

Phone:

City/Zip: Titusville / 32780-

Account Number: 92048-28454

Caller's Name: NANCY J FREAS

Mailing Address:

250 ASTRONAUT LANE

City/Zip: Titusville ,FL 32780-

Can Be Reached:

E-Tracking Number:

**Florida Public Service**  
**Commission - Consumer Request**  
**2540 Shumard Oak Boulevard**  
**Tallahassee, Florida 32399**  
**850-413-6100**

**Utility Information**

Company Code: EI802

Company: FLORIDA POWER &amp; LIGHT COMPANY

Attn. Roseanne Lucas656357E

Response Needed From Company? Y

Date Due: 07/12/2005

Fax: 61,305-552-3849

N

Interim Report Received: / /

Reply Received: / /

Reply Received Timely/Late:

Informal Conf.: N

**PSC Information**

Assigned To: CONNIE KUMMER

Entered By: KSB

Date: 06/20/2005

Time: 13:04

Via: MAIL

Prelim Type: IMPROPER BILLS

PO:

Disputed Amt: 0.00

Supmntl Rpt Req'd: / /

Certified Letter Sent: / /

Certified Letter Rec'd: / /

Closed by:

Date: / /

Closeout Type:

Apparent Rule Violation:

6/20/05 - Meter accuracy complaint - Customer is concerned that her meter is registering inaccurately. She indicated that FPL had made an adjustment to her meter about 2 years ago, and since then, her usage has increased despite no changes to her habits or lifestyle. She also notes that her bills are 30-50% higher than her neighbors who share the same meter panel. She states that she requested that her meter be tested and FPL refused to do so. She also complained about the requested base rate increase, and she will be advised that a copy of her letter will be attached to the correspondence file of Docket No. 050045-EI when acknowledging her meter complaint issue.

Please investigate and provide a complete report to Connie Kummer, ECR concerning the metering issue. Please include (1) what type of adjustment was made by FPL two years ago, (2) if her request for a meter test was refused, why, and (3) if an energy audit was offered or performed for the customer to help explain any change in usage.

Request No. 656357E

Name FREAS ,NANCY MS.

Business Name

**Kay Flynn**

050045-EI

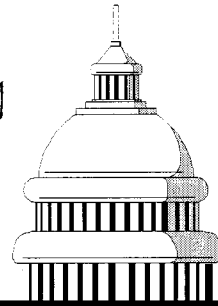
**From:** Denise Karnes  
**Sent:** Tuesday, June 14, 2005 1:19 PM  
**To:** Alina Dieguez; Allen Mortham; Beth Salak; Betty Ashby; Bev DeMello; Blanca Bayo; Bob Trapp; Braulio Baez; Bridget Hoyle; Carlotta Stauffer; Carol Purvis; Cayce Hinton; Chuck Hill; Cindy Miller; Dan Hoppe; Della Fordham; Diane Lee; Dorothy Boone; Eileen Patrick; Hurd Reeves; J. Terry Deason; Jane Fautot; Janet Brunson; Janet Harrison; Kathleen Stewart; Katrina Tew; Kay Flynn; Kay Posey; Kevin Bloom; Larry Harris; Lisa Edgar; Manuel Arisso; Martha Golden; Mary Bane; Mary Macko; Norma Jenkins; Pat Dunbar; Patsy White; Rhonda Hicks; Richard Tudor; Rick Melson; Roberta Bass; Rudy Bradley; Sandy Moses; Sharon Allbritton; Steven Stolting; Susan Howard; Tim Devlin; Todd Brown; Veronica Washington  
**Subject:** Petition for a Rate Increase by FP&L  
**Attachments:** FPL Bulletin.pdf

The attached bulletin is being sent to legislators and local government officials throughout FP&L's service area, notifying them of the upcoming service hearings.

6/14/2005

JUNE/JULY 2005

# FLORIDA PUBLIC SERVICE COMMISSION **BULLETIN**



PROVIDED TO GOVERNMENT OFFICIALS

## Petition for a Rate Increase by **Florida Power & Light Company**

DOCKET NO. 050045-E1

In March of 2005, Florida Power & Light Company (FPL or the company) filed a petition with the Florida Public Service Commission (PSC or Commission) for approval of a permanent increase in rates and charges sufficient to generate additional total annual revenues of \$430,198,000 on an annual basis beginning January 1, 2006. In addition, FPL requested approval of a limited scope adjustment to produce additional incremental gross annual revenues of \$122,757,000 beginning 30 days following the commercial in-service date of Turkey Point Unit 5 in 2007. FPL's request includes a performance incentive of 50 basis points, which the company states is in recognition of its superior overall performance and to encourage continued performance achievements. On March 17, 2005, FPL filed a depreciation study for the Commission's review in Docket No. 050188-E1. The Commission consolidated that review with this rate case docket. The Commission last granted FPL a base rate increase by Order No. 13537, issued July 24, 1984.

In its petition, FPL requests new rates and charges based upon its projected "test year" operations ending December 31, 2006. According to the petition, the requested test year will more accurately depict the conditions FPL will face during the first twelve months new rates will be in effect than would a test year based on a historical period that does not include the investment associated with the new capital additions, discussed below. A "test year" is a 12-month period used in ratemaking proceedings to compute current levels of investment and income in order to determine the amount of revenue that will be required to allow the utility the opportunity to earn a fair return on its investment. The PSC staff adjusts test year data to properly reflect conditions in the future period for which the rates are being fixed.

FPL states that there are several factors that necessitate its request for an increase in base rates. Specifically, the company has identified the following factors: (1) an increase in number and increase in the demand of customers; (2) capital additions of three new power plants, Martin Unit 8 and Manatee Unit 3 power plants in 2006 and Turkey Point Unit 5 in 2007; (3) capital expenditures for its nuclear division, steam generator replacements, and additions to transmission and distribution plant; (4) a requested increase in the annual accrual for storm costs; (5) an increase in operation and maintenance costs of the nuclear units because of increased regulatory

requirements; (6) the projected costs for participation in a regional transmission organization (GridFlorida); and (7) an increase in operation and maintenance costs due to the addition of the new units and due to the aging of FPL's nuclear and steam power plants. According to the company, its present rates are insufficient to support the needs of the company and its customers.

FPL serves approximately 4.2 million retail customers in its service area in Florida. Its service area is comprised of approximately 27,000 square miles in 35 of the state's 67 counties, encompassing the cities of Daytona Beach, Fort Lauderdale, Fort Myers, Miami, Naples, and West Palm Beach and other densely populated areas on the east and west coasts of Florida. FPL also serves a number of less densely populated areas, including all or portions of Martin, Saint Lucie, Indian River, Brevard, Charlotte, Desoto, Columbia, Highlands, Okeechobee, Seminole, and Union Counties.

While FPL's proposed residential rate increase would vary based on kilowatt-hour usage, residential customers who use 1,000 kilowatt-hours a month would pay an additional \$2.75 beginning in January of 2006, excluding any applicable franchise fees and local taxes. Beginning in July of 2007, these residential customers would pay an additional \$1.25 per month, for a total increase from present rates of \$4.00 per month. This represents a total increase of approximately 4.2%.

The PSC has scheduled seven customer service hearings to provide customers an opportunity to comment on the quality of service FPL provides and the proposed rate increase. In accordance with Florida Statutes, the PSC will consider the utility's quality of service and other matters in this case.

A technical hearing is scheduled for August 22-26 and August 31-September 2, 2005 in Tallahassee. In making its final determination, the Commission will consider the evidence and testimony presented by FPL, customers, and other parties.

PSC staff is scheduled to file a recommendation to establish the final revenue requirements on October 28, 2005. The Commissioners are expected to vote on this matter at the November 10, 2005, Special Agenda Conference. A Commission vote on the final rates is scheduled for November 21, 2005.

# CONSUMER ASSISTANCE

Petition for a Rate Increase by  
**Florida Power & Light Company**

DOCKET NO. 050045-EI

Any person who wishes to comment or provide information to the PSC staff regarding this matter may do so at the hearing, orally or in writing.

*Written comments may be sent to:*  
**Florida Public Service Commission  
Division of the Commission Clerk and  
Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850**

Your letter will be placed in the correspondence file of this docket (Docket No. 050045-EI).

You may also contact the Commission toll-free at:  
**1-800-342-3552 (voice)**  
**1-800-511-0809 (fax)**  
Internet E-mail:  
[contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)  
Internet Home Page:  
[www.floridapsc.com](http://www.floridapsc.com)

## **PSC Staff and Reference Numbers**

**For technical questions, contact:**  
Sam Merta (accounting)  
(850) 413-6427

David Wheeler (rates)  
(850) 413-6670

**For legal questions, contact:**  
Cochran Keating  
(850) 413-6193

## **Customer Service Hearings**

### **Tuesday, June 28, 2005**

4:00 p.m.  
City Commission Chambers  
City Hall  
301 South Ridgewood Avenue  
Daytona Beach, Florida

### **Wednesday, June 29, 2005**

9:00 a.m.  
Brevard County Commission Chambers  
Brevard County Governmental Center  
2725 Judge Fran Jamieson Way  
Viera, Florida

6:00 p.m.  
Jane Thompson Memorial Chambers  
Palm Beach Governmental Center  
301 North Olive Avenue  
West Palm Beach, Florida

### **Thursday, June 30, 2005**

9:00 a.m.  
City Commission Chambers  
City Hall  
100 North Andrews Avenue  
Fort Lauderdale, Florida

4:00 p.m.  
City Commission Chambers  
City Hall  
3500 Pan American Drive  
Miami, Florida

### **Thursday, July 14, 2005**

11:00 a.m.  
Commission Chambers  
Sarasota County Administration Center  
1660 Ringling Boulevard  
Sarasota, Florida

6:00 p.m.  
Board Room  
School Board of Lee County  
Dr. James A. Adams Public Education Center  
2055 Central Avenue  
Fort Myers, Florida

ORIGINAL

*Dale G. Robinson, B.A., M.Ed., Ed.S.*

15827 S.W. 99th Terrace  
Miami, Florida 33196  
(305) 408-9884  
dgr40@bellsouth.net

Director, Division of the Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee,  
Florida 32399-0850

June 9, 2005

COMMISSION  
CLERK

JUN 14 AM 10:27

RECEIVED-FPSC

Dear Sir or Madam:

I should like to comment on Florida Power & Light Company's request for a rate increase and on their quality of service. Please refer to **Docket No. 050045-EI**.

I am aware that quality of service is a consideration when a rate increase is requested by a utility. While I consider FP&L's service to be good most of the time, I must comment negatively in the area of brief "flickering" power outages, and resultant power surge protection remedies offered by the company.

I live in a large, recently-completed subdivision (Garden Hills) in extreme west Kendall, Miami-Dade County. Since my retirement about 2 and ½ years ago (I am now at home during the daytime) I have noted many brief, "flickering" power outages. While I have not kept a log of such occurrences, I would say that it would not be unusual to experience one of these outages for a few seconds within any ten-day time span that you would want to observe. These flickering outages are by no means limited to days of peak electrical demand or stormy weather conditions. The motor on my refrigerator already has burned out, probably (according to the repairman) because of these repeated flickering power surges.

When one goes to FPL's website, one sees that they offer the customer (for, from \$5 to \$25 per month) power surge protection insurance. Also on their website, one finds that the customer is offered, for a charge of \$8.95 per

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month (plus tax), a surge protector called "SurgeShield," which FPL would install at the meter on the outside of the house. Enclosed please find copies of information on both these options from FP&L's website. Please note that in their website discussion of the problem, Florida Power and Light Company emphasizes the role played by lightning as a cause of power interruptions. They do not, however, deny that there are flickering power outages caused by FPL equipment malfunction and operator error.

***My objection to FP&L's request for a rate increase is that, by not providing, as standard installation equipment to every customer, the SurgeShield equipment technology which they already have available, they are willfully permitting the delivery of a substandard, appliance-damaging electrical service which is costing their customers (most of whom do not have or cannot afford the surge-protection insurance) millions of dollars annually. FP&L knows and acknowledges that power surges occur, but only offers remedies for those who are willing and able to pay between \$9 and \$34 per month for life to avail themselves of protection. In my opinion, no rate request should be granted until the company agrees to a gradual phase-in of SurgeShield protectors as a part of standard electrical service installation for all customers. The current customer option to have SurgeShield installed for \$8.95 + tax is a "cash cow" for the company which produces approximately \$108 per customer, per year, or \$1,080 for ten years, which I believe must far exceed the company's costs. Any company which is delivering a potentially damaging product to the public should be required to provide all the safeguards available within existing technology to ensure that any damage done by their product is minimized. Reasonable costs for equipment and labor to install and maintain SurgeShield to all customers could be included in the consideration of the company's request for a rate increase.***

*I hope that the Florida Public Service Commission will truly act in the public's best interest in the matter in question. Thank you for the opportunity to comment.*

Sincerely,

A handwritten signature in dark ink, appearing to be "R. S. D.", written in a cursive style.

enclosures





FPL ENERGY SERVICES

[Home Page](#)

FPL Energy Services

Thursday, June 09, 2005

[FPLES Home Page](#)[Readi-Power](#)[SurgeShield](#)[Appliance Protect](#)[UtilityGard](#)[Power Surge](#)[Natural Gas](#)

## Power Surge Protection

[Power Surge pays](#) | [Choose your coverage](#) | [Exclusions](#) | [Take a proactive step](#) | [Enroll today!](#) | [Hear what your neighbors have to say about Power Surge Protection](#) | [Underwriters](#)

FPL Energy Services has had years of experience dealing with lightning strikes and power surges and knows the damage they cause. While there's no way to completely prevent the damage, Power Surge Protection can provide post-surge recovery for your essential electronics and appliances.

Here are some interesting facts about lightning:\*

- Lightning is the most dangerous and most frequent weather hazard experienced by Americans.
- Damage from lightning to home electronics usually occurs from an indirect strike to utility poles or wires nearby entering the building through power, phone and TV lines.
- Lightning causes billions of dollars in property damage every year.
- The state of Florida, the lightning capital, experienced over 300,000 lightning strikes in 2002 alone.
- Over \$1 million in claims have been paid to FPL customers with Power Surge Protection to recover damages caused by lightning and power surges.

**\*Note:** Sources: 2002 Lightning Protection Institute at [www.lightning.org](http://www.lightning.org) ; 2002 National Severe Storms Laboratory at [www.nssl.noaa.gov](http://www.nssl.noaa.gov) ; 2002 Assurant Group® Statistics; National Weather Service.

While you may not be able to avoid damage caused by lightning or power surges, you can help reduce the cost of repairing or replacing your damaged appliances and electronic equipment with optional Power Surge Protection insurance. FPL Energy Services and American Bankers Insurance Company of Florida, a leading insurance provider, have teamed up to provide this optional insurance coverage.

### Power Surge pays

Power Surge Protection covers the cost to repair or replace your appliances and electronic equipment against the risk of financial loss caused by damage from power surges and lightning strikes. You will be reimbursed for the cost of repair or replacement for covered losses, up to the maximum of your policy. And with Power Surge Protection, you won't have to pay a deductible!

### Choose your coverage

You decide on how much coverage is right for you. You can cover your valuable

equipment and appliances up to a total value of \$10,000. The premiums are based on the amount of protection you choose, starting at \$5 per month for \$2,000 of coverage.

Coverage	Monthly Premium
\$10,000	\$25.00
\$ 7,500	\$18.75
\$ 5,000	\$12.50
\$ 3,500	\$ 8.75
\$ 2,500	\$ 6.25
\$ 2,000	\$ 5.00

## Exclusions

Summary of the Power Surge Protection Exclusions provided by American Bankers Insurance Company of Florida:

- Electric appliances and electronic equipment not operational prior to the peril causing the loss or those not owned by the policy owner.
- Electric appliances and electronic equipment that cannot be replaced with one of like kind and quality.
- Additional costs of on-site service such as travel charges.
- Loss resulting directly or indirectly from enforcement of any ordinance or law regulating the construction, repair or demolition of a building or other structure.
- Loss caused by or resulting from depreciation, insects, vermin, corrosion or from the physical environment such as dust, dampness, dryness, cold and heat; mysterious disappearance; error or omission in design or system configuration; faulty construction or any original defect in the covered property; war including undeclared or civil war; repair or service including installment of covered property.
- Additional costs incurred as a result of a loss, such as extra expenses, programming, data reconstruction, data recovery or program installation or reconfiguration.
- Costs recoverable under the product warranty or extended warranty.

## Take a proactive step

Since no one can predict when and where lightning will strike, it pays to be prepared. Join the more than 75,000 FPL customers who have chosen to protect their appliances and electronic equipment against damages caused by lightning strikes and power surges.

## Enroll today!

To enroll or for additional information, including limitations and conditions, call toll-free **1-877-459-5590**, 8 a.m.- 8 p.m., Monday - Friday. Please have your FPL account number handy when you call.



## Here's what your neighbors have to say about Power Surge Protecti

"This is a wonderful program. Over the years, we've lost several electronic devices due to power surges. I wish this program had been in effect then." Maurice VD., Se  
Daytona

"Everyone was very helpful, all information was readily available and all inquiries d  
with promptly. Payment was made without any delays. I find this to be an `invaluab  
program. Recommended highly to friends and family." Julia S., Deltona

"The service was excellent. Without this program, I probably would have had to spe  
between [\$]200 & \$300. It is a great program & everyone should have it ..." Norma  
G., Port St. Lucie.

"I thought the surge program would be like any other insurance program - if I ever  
need it - I would have to pull teeth to use it - but I was `VERY' wrong - one phone c  
one letter -received check." David B., Hobe Sound

"The plan was simple to use. As a busy mother of three, I appreciated the ease of  
obtaining a quote, having the t.v. repaired, and getting reimbursed quickly. This `nc  
hassle' plan is excellent!" Michelle G., Davie

"I was pleasantly surprised at the level of service provided by your group. My  
questions were answered quickly and efficiently and it was very simple to complete  
the documentation required to process my claim. Thank you for your great service.  
Jose D., Miami

"In Florida we experienced a lot of power surges and [lightning] strikes. This was o  
reason we wanted surge protection. We were very satisfied with the service and  
coverage you provided and we recommend it very highly! Thanks for the protection  
Reunet K., Wellington

## Underwriters

Power Surge Protection is underwritten by American Bankers Insurance Company  
Florida, a member company of Assurant Group®, 11222 Quail Roost Drive, Miami,  
Florida 33157-6596.

This is a brief description of Power Surge Protection. Please refer to your policy for  
complete details of coverage and exclusions that apply.

[TOP](#) 

[Legal Notices](#) | [Privacy Policy](#) |  [Printer Friendly](#)



FPL ENERGY SERVICES

[Home Page](#)

FPL Energy Services

Thursday, June 09, 2

FPLES Home Page

[Redit-Power](#)[SurgeShield](#)[Appliance Protect](#)[UtilityGard](#)[Power Surge](#)[Natural Gas](#)

## Keep Your Stuff from Getting Zapped with SurgeShield

[Enroll today before you get zapped!](#) | [Did you know...](#)

### It's all about peace of mind

SurgeShield<sup>SM</sup> provides you and your family with assurance that the things you depend on every day are protected from costly surge-related damage.



### Protect your investment before damage happens

SurgeShield offers two types of protection from surges entering through your home electric lines or other vulnerable points of entry. Choose the best solution for your home.

### Enroll today before you get zapped!

[Large Appliance Protection](#) (must be a single family home, duplex or townhouse)

- Heavy-duty surge protector is installed at your meter
- Protects A/C, refrigerators, washer, dryers and other large household appliances
- Maintained and monitored by FPL
- \$8.95 plus tax/month on your FPL bill
- Free Installation



[Electronics Protection](#) (available to all customers)

- Protects sensitive electronic equipment and smaller appliances, like TVs, DVDs, stereos, computers, fax machines, and more
- Includes special connectors to protect from surges entering through phone, cable and data lines
- Choose from pre-selected packages or customize your solution
- Protects electronics and small appliances
- Prices will vary based on selection




### Did you know....

- Florida is the lightning capital of the U.S.
- Power surges are one of the main causes of damage to A/C systems.
- The electricity flowing within a lightning bolt can reach 2 million volts.
- Electrical storms cause approximately \$100 million in property damage each year.

For more information or to order by phone call 1-888-NO-SURGE (1-888-667-8743)

Visiting [Powerful Solutions to Power Disturbance Problems](#) will help you understand power disturbances how they affect your home and what you can do to protect your electronic equipment and keep it operating smoothly.

FPL Energy Services is a subsidiary of FPL Group, Inc., and an affiliate of Florida Power & Light Company.

[TOP](#) 

[Legal Notices](#) | [Privacy Policy](#) |  [Printer Friendly](#)



ORIGINAL

RECEIVED-FPSC

05 JUN 14 AM 10:28

COMMISSION  
CLERK

Director, Division of Commission Clerk  
and Administrative Services

Florida Public Service Commission

2540 Shumard Oak Blvd.

Tallahassee, FL 32399-0850

Docket No. 050045-EL

JUNE 10<sup>th</sup> 2005

My comment is this, F.P. & L. does  
deserve a rate or rates increase, due  
to a lot of factors. No, one, the  
price of gasoline to run their trucks;  
and there were many times they  
were used during the 4 hurricanes  
2004. Whether this was a one time occ-  
urrence, is debatable. The fact still  
remains — Florida is growing — Look  
around you as you travel the state.

Me? I Live in both N.C. and Florida  
and I see the phenomenal growth each  
time I arrive or depart Florida.

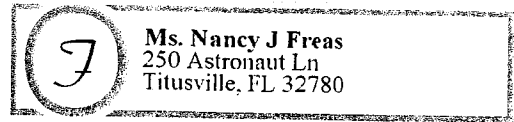
thank you, Ruby Kalogerakis OF;  
28139  
2055 GRASSY KNOB RD, RUTHERFORDTON N.C.  
410 SE 2 ST, Hallandale FL 33009

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
GCL 1 \_\_\_\_\_  
OPC \_\_\_\_\_  
MMS \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

ORIGINAL

05 JUN 14 PM 12:11

COMMISSION  
CLERK



Director  
June 10, 2005  
Division of the Commission  
Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Re: Docket No. 050045-E1.

Dear Sir/Madam: SERVICE AND PROPOSED RATE  
INCREASE

This letter is written pursuant to the invitation to do so, which was distributed in this month's electric bill.

I have read this flyer cover to cover and find SP&L's proposals exorbitant as outlined. Almost 1 1/2 increase for services is quite a hefty increase for base rates.

I find it hard to believe that there have not been increases in the past 2 decades as outlined. Since moving into my home 10 years ago, my electric bill has increased more than double. My

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
GCL 1 \_\_\_\_\_  
OPC \_\_\_\_\_  
MMS \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SEC \_\_\_\_\_  
JTH \_\_\_\_\_

2.

consumption and living habits have remained the same. Explain that! I'm sure hasn't. I've contacted them repeatedly about this to NO avail.

For example! Earlier this year, I called them regarding this only to be told they would not send someone out to check my meter. In essence, I would just be out of luck and there was nothing wrong. This information was transmitted by phone by a RUDE and unprofessional representative. In my conversation with her, I reiterated that FPL had come out, knocked on my door to announce they were going to make some adjustments to my meter; this was done about 2 yrs prior to my call; ever since the adjustment, my bill has been almost double what it was

3.

originally. I also told her that I had made comparison with my previous electric bills to find that my usage had gone way over the first 750 KWH ever since the adjustment to the meter, although my life style has not changed in the slightest.

I also questioned neighbors who share the same meter panel as well as others who did not; my bill was 30% - 50% more than any of them. In addition, I have made many checks of the meters on my panel for comparison. All of them show the wheel that turns inside going at a snail's pace, while mine spins rapidly continuously. I have tried shutting everything off in the house and it still runs rapidly. This is why I called FPL (after my investigation) only having them rudely refuse to have

4

someone come out to check my meter.

Now, they send this flyer with these proposed increases. They're ludicrous!!! and I totally object!!!

I agree that changes occur, and some increases are to be expected.

It's the amount they're asking for that I object to. The \$100 million they're asking for "participation in a regional organization" that they anticipate will be required by the Federal Government. Pay before asked??

I say NO. to the increases as outlined, and the sums requested. They can't even take care of my simple request to check my meter and give me reasons why my electric is double what my neighbors' pay. Not even courtesy in a telephone call.

Sincerely

Nancy J. Lucas

Acc# 92048-28454



Request No. 656357E

Name FREAS ,NANCY MS.

Business Name

**Consumer Information**

Name: NANCY J FREAS

Business Name:

Svc Address:

250 ASTRONAUT LANE

County: Brevard

Phone:

City/Zip: Titusville / 32780-

Account Number: 92048-28454

Caller's Name: NANCY J FREAS

Mailing Address:

250 ASTRONAUT LANE

City/Zip: Titusville ,FL 32780-

Can Be Reached:

E-Tracking Number:

**Florida Public Service**  
**Commission - Consumer Request**  
**2540 Shumard Oak Boulevard**  
**Tallahassee, Florida 32399**  
**850-413-6100**

**Utility Information**

Company Code: EI802

Company: FLORIDA POWER &amp; LIGHT COMPANY

Attn. Roseanne Lucas656357E

Response Needed From Company? Y

Date Due: 07/12/2005

Fax: 61,305-552-3849

N

Interim Report Received: / /

Reply Received: / /

Reply Received Timely/Late:

Informal Conf.: N

**PSC Information**

Assigned To: CONNIE KUMMER

Entered By: KSB

Date: 06/20/2005

Time: 13:04

Via: MAIL

Prelim Type: IMPROPER BILLS

PO:

Disputed Amt: 0.00

Supmntl Rpt Req'd: / /

Certified Letter Sent: / /

Certified Letter Rec'd: / /

Closed by:

Date: / /

Closeout Type:

Apparent Rule Violation:

6/20/05 - Meter accuracy complaint - Customer is concerned that her meter is registering inaccurately. She indicated that FPL had made an adjustment to her meter about 2 years ago, and since then, her usage has increased despite no changes to her habits or lifestyle. She also notes that her bills are 30-50% higher than her neighbors who share the same meter panel. She states that she requested that her meter be tested and FPL refused to do so. She also complained about the requested base rate increase, and she will be advised that a copy of her letter will be attached to the correspondence file of Docket No. 050045-EI when acknowledging her meter complaint issue.

Please investigate and provide a complete report to Connie Kummer, ECR concerning the metering issue. Please include (1) what type of adjustment was made by FPL two years ago, (2) if her request for a meter test was refused, why, and (3) if an energy audit was offered or performed for the customer to help explain any change in usage.

Request No. 656357E

Name FREAS ,NANCY MS.

Business Name

COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
J. TERRY DEASON  
RUDOLPH "RUDY" BRADLEY  
LISA POLAK EDGAR

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 20, 2005

Ms. Nancy J. Freas  
250 Astronaut Lane  
Titusville, Florida 32780

RE: Complaint No. 656357E

Dear Ms. Freas:

Thank you for your letter concerning the base rate increase requested by Florida Power & Light Company (FPL). The Florida Public Service Commission (PSC) staff and other interested parties are still gathering information on the justification for the request. The Commission has scheduled public hearings beginning August 22, 2005, to hear testimony from all parties. A decision on the rate case is expected by November 10, 2005. Your concerns will be included in the correspondence side of Docket No. 050045-EI for consideration by the Commissioners in this matter.

With respect to the meter accuracy issue, I have requested a response from FPL on what adjustments were made to your meter two years ago, and why they refused to perform a meter test at your request. The utility may contact you directly concerning your complaint as well as responding to me. FPL has 15 working days to respond to an PSC complaint. When I receive their response, I will contact you in writing concerning the response. If you have any additional information concerning the meter test, please contact Karla Barnes at (850) 413-6101 and reference the complaint number shown above to add the information to your file.

Sincerely,

A handwritten signature in cursive script, appearing to read "Connie S. Kummer".

Connie S. Kummer, Chief  
Bureau of Certification, Economics & Tariffs

CSK:kb

Cc: Tim Devlin, Director, Division of Economic Regulation  
Katherine Fleming, Senior Attorney, Office of the General Counsel  
Division of Commission Clerk and Administrative Services

TRANSMISSION VERIFICATION REPORT

TIME : 06/20/2005 12:48  
NAME : PSC  
FAX : 4137116  
TEL : 4137116

DATE, TIME  
FAX NO./NAME  
DURATION  
PAGE(S)  
RESULT  
MODE

06/20 12:44  
613055523849  
00:04:20  
07  
OK  
STANDARD  
ECM



PUBLIC SERVICE COMMISSION

2540 Shumard Oak Boulevard  
CAPITAL CIRCLE OFFICE CENTER  
TALLAHASSEE, FLORIDA 32399-0850

FACSIMILE TRANSMITTAL COVER SHEET

DATE: 6/20/05 TIME SUBMITTED: \_\_\_\_:\_\_\_\_.m.

TO: Roseanne Lucas TITLE: \_\_\_\_\_

OFFICE/BUSINESS: FPL

TELEPHONE NO: (\_\_\_\_) \_\_\_\_\_ FAX NO: (305) 552-3849

FROM: Karla Barnes

OFFICE/DIVISION: \_\_\_\_\_

TELEPHONE NO: (850) 413-6101 FAX NO: (850) 413-6102

COMMENTS: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

NUMBER OF PAGES, INCLUDING THIS COVER SHEET: 7

STATE OF FLORIDA

COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
J. TERRY DEASON  
RUDOLPH "RUDY" BRADLEY  
LISA POLAK EDGAR



EXECUTIVE DIRECTOR  
MARY ANDREWS BANE  
(850) 413-6068

## Public Service Commission

July 11, 2005

Ms. Nancy J. Freas  
250 Astronaut Lane  
Titusville, Florida 32780

Dear Ms. Freas,

Florida Power & Light has responded to the Public Service Commission's inquiry regarding your meter. Ms. Keighley indicated that she has spoken with you and that the utility conducted an energy audit and tested your meter for accuracy. The energy audit showed that your thermostat was registering inaccurately and that the air conditioner filter was clogged. You indicated that you would have these matters addressed, which should lower your consumption by increasing the efficiency of your air conditioner. FPL also indicated that it tested your current meter and that the meter tested within acceptable parameters. Mr. Maynard indicated that he spoke with you on behalf of Ms. Keighley, and that you were satisfied with FP&L's response to your complaint. If you are not satisfied with the response, please contact me within 10 working days. As I noted earlier, your concerns about the rate increase will be placed in the correspondence side of the docket for consideration by the Commission during their deliberations.

Sincerely,

A handwritten signature in cursive script, appearing to read "Connie S. Kummer".

Connie S. Kummer, Bureau Chief  
Bureau of Certification, Rates & Economics

CSK:kb

Cc: Florida Power & Light Company  
Division of Commission Clerk and Administrative Services



ORIGINAL

RECEIVED-FPSC

JUN 20 AM 10:25

COMMISSION  
CLERK

## City of Margate, Florida

050045-E1

June 14, 2005

Blanca S. Bayo, Director  
Division of the Commission Clerk and  
Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Dear Ms. Bayo:

The attached position taken by the City Commission on April 20, 2005, is to be acknowledged at the hearings being held by the Florida Public Service Commission on June 28, June 29, and June 30, 2005.

Sincerely,

Joseph Varsallone  
Mayor

OMP  
COM  
CTP  
SCR  
COL  
OPC  
AMS  
RCA  
SCR  
SEC  
OTH

JV/pg  
Attachment

cc: City Commission  
City Manager  
City Attorney

CITY OF MARGATE, FLORIDA

RESOLUTION NO. 10-323

A RESOLUTION OF THE CITY OF MARGATE, FLORIDA,  
OBJECTING TO ANY RATE INCREASE SOUGHT BY  
FLORIDA POWER & LIGHT COMPANY BEGINNING  
JANUARY, 2006.

---

WHEREAS the City Commission of the City of Margate, Florida,  
is mindful of the cost of living in south Florida today; and

WHEREAS, Florida Power & Light is seeking a rate increase  
totaling \$430,198,000.00 beginning on January 1, 2006; and

WHEREAS, the consumers of south Florida and the City of  
Margate have constantly been asked to absorb increases in  
consumer items, taxes and utility rates;

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COMMISSION OF THE  
CITY OF MARGATE, FLORIDA:

That the City of Margate wishes to go on record as being  
against, and objecting to, any rate increase sought by Florida  
Power & Light beginning January, 2006. That a copy of this  
resolution shall be provided to the Florida Public Service  
Commission.

PASSED, ADOPTED AND APPROVED THIS 20TH DAY OF APRIL, 2005.

ATTEST:

  
CITY CLERK JUDITH A. KILGORE

  
MAYOR JOSEPH VARSALLONE

RECORD OF VOTE:

Bross	<u>AYE</u>
Donovan	<u>AYE</u>
McLean	<u>AYE</u>
Talerico	<u>AYE</u>
Varsallone	<u>AYE</u>

TEAM-SERV Inc.

ORIGINAL

O. E. "Gene" Lussier  
CEO

JUN 20 AM 9:38

DISTRIBUTION CENTER

050045-EI

June 13, 2005

Letter MEMO

To: Public Service Commission  
2540 Shumard Boulevard  
Tallahassee, FL 32399-0850

From: Gene Lussier  
CEO  
Team-Serv Inc.

COMMISSION  
CLERK

JUN 20 AM 10:13

RECEIVED-FPSC

Attn: Director  
Division of the Commission Clerk and Administrative services

This letter is intended to register my opposition to the proposal for rate adjustment made to the Commission by Florida Power and Light.

As a business man and creator of over 18 firms over a career I believe that it is the responsibility of management to plan not only business in the "normal course" but also plan for the unexpected. Since Hurricane Andrew it is beyond belief that this company has not taken proper development of reserves for anticipated storms. The company invested in much diversified fields and I believe has spread it self too thin trying to influence share holders and not paying enough attention to their **stakeholders**.

I suggest to you that this rate request be rejected and the management of this company seeks solutions that are more appropiate for the **stakeholders** rather than the stockholders. This is a monopoly utility and we must not for get that.

O. E. Lussier

Team-Serv Inc.  
708 NE 20<sup>th</sup> Street  
Ft. Lauderdale, FL 33305-2216

954-565-0047  
Fax 954-565-5597  
email [glussier@gate.net](mailto:glussier@gate.net)

Consultants

Public Policy-Industry/Government Relations-Technology Development

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
GCL 1 \_\_\_\_\_  
OPC \_\_\_\_\_  
MMS \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_



ORIGINAL

Sat, Jun 11, 2005 10:13 AM

**From:** Clarence Stanfield <stan1029@earthlink.net>  
**To:** "Director,division of the commision" , "Clerk and Administ. Services."  
**Date:** Saturday, June 11, 2005 10:13 AM  
**Subject:** F. P. & L. price increases

Gentlemen; My name is Clarence F. Stanfield and i was employed by F P & L for 45 years, 28 yrs. in Power Plants ans 12 yrs as a Meterman.I retired in 1993, with a small pension check and asmall S.S. check. I recently recieved in my May bill an insert which stated how F. P.& L. intends to price gauge there customers. F. P. & L. is a verry rich company, it pays divends each quarter. I am opposed to these verry high price increases. Clarence F. Stanfield, 15020 Bridgeway Lane, Ft. Myers, FL. 33913 . thank you.

*DocKet No 050095-El.*

*C. F. Stanfield*

RECEIVED-FPSC  
05 JUN 20 AM 10:26  
COMMISSION  
CLERK

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
GCL 1 \_\_\_\_\_  
OPC \_\_\_\_\_  
MMS \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

Account Activity # 41165-33375

Previous Statement Balance	36.01
Payment Received - THANK YOU	36.01CR
Billing for Electric Use on Rate: RS-1 RESIDENTIAL SERVICE	
Electric Service Amount	47.93**
Gross Receipts Tax Increase	0.49
Current Electric Charges	48.42

TOTAL NOW DUE:

\$48.42

FPL Automatic Bill Pay - DO NOT PAY

050045

Director

June 20, 2005

Above you can see too big  
an increase from April billing <sup>#</sup>36.<sup>01</sup>  
to May billing <sup>#</sup>48.<sup>42</sup>. Same weather  
both months. I have <sup>#</sup> new electrical  
appliances. I do not have a computer...  
I do not watch T.V during the day  
or late evening programs -

I live in Collier County and willing  
to do my part to support Collier County  
Power Plant, but not new power plants  
in other Florida Counties -

If the power is off during a hurricane  
this summer like it did last August 2004  
will Florida Power and Light reimburse  
me if I have to buy a generator, as  
many here are now buying a generator?

Thank You

Sincerely  
Louise Noon

Mrs. Louise A. Noon  
15171 Cedarwood Lane #3404  
Naples FL 34110-7602

CMP  
COM  
CTR  
ECR  
GCL  
OPC  
MMS  
RCA  
SCR  
SEC  
OTH

att. P.S.C. Docket #  
050045 E1.

6/20/05

ORIGINAL

I have lived in So. Fla. since 1952

Never have I ever known the P.S.C.

to not grant, any utility, a rate increase  
that they request. The P.S.C. is supposed  
to protect the consumer from excessive  
rate increases. Never happens!!

Fla P&L is a great utility Co, and they  
restore power, when it goes off, rapidly.  
that is there job. F.P.L. does not deserve  
a rate increase, at least not what they are  
asking for. You, P.S.C., should consider  
the hard working citizens, and seniors,  
who have a difficult time making ends  
meet. Please think about this when you  
make your decision. Prove me wrong!!

thank you  
Anthony Costa

Anthony Costa  
2218 Taylor St Apt 4  
Hollywood, FL 33020

954-923-9017

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
GCL 1 \_\_\_\_\_  
OPC \_\_\_\_\_  
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SEC \_\_\_\_\_  
OTH \_\_\_\_\_

RECEIVED-PPSC  
05 JUN 22 AM 10:30  
COMMISSION  
CLERK



ORIGINAL

WILLIAM H. BLOCK  
332 S.W. 184 WAY PEMBROKE PINES, FL 33029

RECEIVED WPSO

05 JUN 24 PM 1:20

COMMISSION  
CLERK

June 20, 2005

Director, Division of the Commission Clerk  
And Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

050045-E1

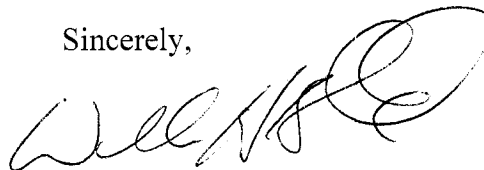
RE: FPL Proposed Rate Increase

Dear Sir/Madam:

The basis for FPL's proposed rate increase is flawed. As Florida grows, so does FPL's customer base AND revenue. Reserves are built up over time until adequate. To raise rates to cover last years' hurricanes is double dipping. The current rates afforded enough for a storm reserve that unfortunately was used. Now is the time to build up the reserve again for future use within the current rate structure, not to replenish it immediately. To raise rates for participation in a nonexistent organization is preposterous. Customer charges are increasing up to 333% under some rate schedules. That has to be obviously outrageous. Florida is known as a business friendly state but if this rate increase is allowed, you will see the harmful effect on businesses throughout the state.

I am hopeful that the commission will review the proposed increase by FPL and see it for what it is, a price gouge.

Sincerely,



William H. Block

332 S.W. 184 Way  
Pembroke Pines, FL 33029

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR I \_\_\_\_\_  
GCL I \_\_\_\_\_  
OPC \_\_\_\_\_  
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RCA \_\_\_\_\_  
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SEC \_\_\_\_\_  
OTH \_\_\_\_\_

ORIGINAL

POSTAL CENTER

05 JUN 24 AM 9:37

RECEIVED-FPSC  
05 JUN 24 PM 1:20  
COMMISSION  
CLERK

June 3, 2005

Director  
Division of the Commission Clerk  
and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

050078-E1  
050045-E1

Re: Progress Energy and FPL's Request for Rate Increase  
PLEASE DO NOT APPROVE IT

Dear Director:

It is my opinion, as a taxpayer, that Progress Energy and FPL's request should NOT be approved.

If their request is approved, these companies would not only recover their emergency funds used, because of last year's hurricanes, but they would be allowed to profit from it.

CMP \_\_\_\_\_ Approving the increase would be UNFAIR to the public, especially since our  
COM \_\_\_\_\_ salaries remain the same.

CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_ Please DO NOT APPROVE IT!  
GCL 1 \_\_\_\_\_

OPC \_\_\_\_\_

MMS \_\_\_\_\_

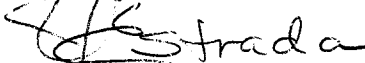
RCA \_\_\_\_\_

SCR \_\_\_\_\_

SEC \_\_\_\_\_

OTH \_\_\_\_\_

Sincerely,



Maria Estrada  
260 N.W. 107<sup>th</sup> Ave, #210  
Miami, FL 33172

Maria Estrada  
260 N.W. 107th Ct.  
Miami, FL 33172

ORIGINAL

Phil Bair  
169 E. Benton St.  
Alexandria, IN 46001-9230

RECEIVED F-SC

05 JUN 24 PM 1:20

6/20/05

Director, Division of the Commission Clerk & Administrative Services  
FL Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

Dear Director:

Reference to: Docket No. 050045-E1

FPL is asking for two increases in their power bills. This will work a hardship on customers already strapped from conditions in the state of FL.

I live now in IN but I have a place in Punta Gorda, 10101 Burnt Store Rd, #72. I am contemplating moving in the near future but with cost ever increasing in FL this may not come to pass.

FPL talks of lower base rates than in 1985 but at that time their costs were not offset by fuel charges and miscellaneous customer charges.

If FPL intends to service even more customers in the near future I am sure that each of the customers they service will be paying a monthly bill that will cover the costs incurred.

In this day and age few businesses have the luxury of adding costs to their services due to increased expenses, etc. They must find a way to compete with today's business world. I don't just charge more so that I can increase my services to again charge more people more monies.

Please consider the thousands of struggling people trying to survive in the great state of FL.

Sincerely,

*Philip N. Bair*  
Philip N. Bair

Phil Bair  
169 E. Benton Street  
Alexandria, IN 46001-9230

CMP \_\_\_\_\_  
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RECEIVED F-SC

ORIGINAL

05 JUN 24 PM 9:33

05 JUN 24 PM 9:33

June 3, 2005

Director  
Division of the Commission Clerk  
and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

05 JUN 24 PM 1:20

RECEIVED-FPSC

050078-E1  
050045-E1

Re: Progress Energy and FPL's Request for Rate Increase  
PLEASE DO NOT APPROVE IT

Dear Director:

It is my opinion, as a taxpayer, that Progress Energy and FPL's request should NOT be approved.

If their request is approved, these companies would not only recover their emergency funds used, because of last year's hurricanes, but they would be allowed to profit from it.

Approving the increase would be UNFAIR to the public, especially since our salaries remain the same.

Please DO NOT APPROVE IT!

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MMS \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

Sincerely,



Jeff Scheinhof  
8005 S.W. 107<sup>th</sup> Ave, #310  
Miami, FL 33173

Jeff Scheinhof  
8005 S.W. 107<sup>th</sup> Ave., #310  
Miami, FL 33173

# Memorandum • ORIGINAL

RECEIVED - 11:30

JUN 27 AM 9:55

**DATE:** June 22, 2003

**FROM:** ~~Toby~~ Arnold Scharfman, 2915 West 5 Street  
Suite 14C Brooklyn, NY 11224-3966

**PHONE** (718) 996-8152

**FAX:** call first

**EMAIL:** juicyarn@yahoo.com

COMMISSION  
CLERK

**TO:** Director  
Division of the Commission Clerk  
and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

**RE:** 415 SOUTHAMPTON A  
West Palm Beach, FL 33417  
Docket #050045-EL.

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Dear Sir:

FPL could easily offset their request for additional funds by curtailing all the advertising funds.

They could just as easily reduce dividends paid to investors.

Why are they trying to place the burden of additional funds on the backs of the customers? Their largest expense to offset the weather claims should be to bury their lines, but their war of "it is not economically feasible" leads to the problem of again rising rates again in the future. Is this what we must look forward to?

Please review their request harshly. Thank You  
D. Scharfman





Scharfman  
2915 West 5th Street  
Suite 14C  
Brooklyn, NY 11224



Director  
Division of the Commission Clerk  
and Administration Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850



ORIGINAL

RECEIVED FSC

JUN 28 AM 10:15

P.O. Box 1488 • Janesville, WI 53547-1488 • (608) 754-2710 • Fax (608) 754-6134 Sales • Fax (608) 754-7583 Corporate

3206 Enterprise Rd. • Ft. Pierce, FL 34982 • (561) 465-1222 • Fax (561) 465-1592 • www.freedomplastics.com

June 24, 2005

COMMISSION  
CLERK

Blanco Bayo, Director  
Division of the Commission Clerk & Admin Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

050045-EI

Re: Docket No. 050045-EI Petition for Rate Increase by Florida Power and Light Company

Mr. Bayo,

The purpose of my letter is to show support for the High Load Factor Time of Use (HLFT) portion of FP&L's rate increase proposal. As a manufacturer with processes that require large electrical use 24/7, we feel the proposed HLFT portion of petition before the commission is a needed addition.

As a high demand customer of FP&L it is some what ironic to be writing the commission in support of a rate increase when in today's economic situation, manufactures like us are in a constant battle to cut costs in order to survive. Even though we feel FP&L needs to improve on some power quality / reliability issues locally, we can not turn a blind eye to ensuring that the overall power infrastructure within Florida is as strong as possible.

The proposed optional HLFT rate was designed for FP&L customers with high load factors. Manufacturers and other businesses that support Florida's economy and create job growth may benefit from this HLFT rate structure.

The survival of our plant is dependent on a supply of high quality reliable power. We hope the commission will favorably consider all factors of the FP&L petition.

Respectfully,

Ed Wood  
Vice President & General Manager  
Freedom Plastics, Inc. - Florida

CMP \_\_\_\_\_  
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CCA Official Filing  
6/29/2005 10:34 AM\*\*\*\*\*

10:34 AM\*\*\*\*\*

Timolyn Henry\*\*\*\*\*1

Timolyn Henry

050045-E1

From: Consumer Contact  
Sent: Tuesday, June 28, 2005 11:11 AM  
To: Consumer Contact  
Subject: General Comment/Question

June 28, 2005

Contact Information:

Name: William Murphy Esq MBA  
Company: NA  
Primary Phone: 7723342270  
Secondary Phone:  
E-mail: bmurphyi@bellsouth.net

Comments:

The purpose of this email is to comment on FPL most recent rate increase for which your are holding public hearings 6/24/2005. I do not live near any of these areas. "The mission of the Florida Public Service Commission is to promote the development of competitive markets." As we know, FPL, fits the definition of a monopoly. Therefore, the only entity that control FPL is the government or one of its arms. You have that duty, to protect consumers. FPL has decided to put, in order, its duties to #1, Upper management, # 2, Bondholders and Shareholders of FPL securities and #3, customers. FPL comes now to the people of FLorida and requests a massive almost \$800 million increase in funds. Who does FPL have a duty to as a monopoly first? Its customers. Last year, FPL paid out \$467,000,000 in dividends to common stockholders, in 2003 this number was \$425,000,000 and in 2002 400,000,000. Is 2005 payouts continue, it is projected they will pay out \$544,824,400 to shareholders. On top of this, they have had record earnings. I won't even go into all the perks they give themselves, and they request a 12% ROE on top of this in an environment where the average person can't get 4% on a CD. This is criminal and outrageous.

First, at most, their return should be no more then 10%, second, if they need money, they should go first to shareholders and reduce the dividend. FPL has had plenty of opportunity before the hurricanes hit to build up capital reserves and retained earnings. This company is managed as if the public is its private piggy bank. This is wrong. I ask you to at least deny their request for an increase and at best, remove the last request and let them pay the \$700,000,000 from bondholders and shareholders as it should be, in every other business. All around the country where there is true competitions companies have been unable to raise prices on consumers, FPL should be treated no differently.

Thank you. No response is necessary

For PSC Webmaster Use Only:

Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1; .NET CLR 1.1.4322)  
[http://www.floridapsc.com/contact/contact\\_form/contactform.cfm](http://www.floridapsc.com/contact/contact_form/contactform.cfm) www.floridapsc.com

OMP  
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To CCA

FPL Rate Increase  
Docket # 050045E

ORIGINAL

RECEIVED-FPSC

JUN 28 AM 11:52

COMMISSION  
CLERK

RECEIVED

JUN 24 2005

Florida Public Service Commission  
Division of RCA

May 31, 2005

1040 Island Manor Dr.

W. Palm Beach, FLA.

To Jane Thompson

I do not own a car so I can't be present at the "Review Service Hearing."

I am 81 1/2 years old, and have only Social Security and a small pension to live on.

My Florida Power and light <sup>Bill</sup> just increased \$30 since last month. I maintain the air conditioning unit at a constant 76°. However when it is hot outside, the <sup>air conditioning</sup> unit has to work harder, and the electricity bill just keeps getting higher and higher.

There is no program for older people (above 80 years) to lower there bills. Unfortunately I find I must have air-conditioning to maintain <sup>my health</sup> me, and I do not want or can afford a rate increase. Please help by denying

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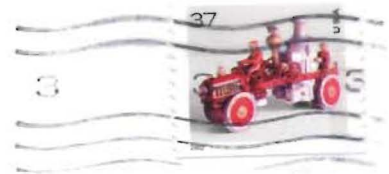
any rate increase ... or at least  
insist on special considerations for  
your elderly (80 years and older)

Thank you

Sincerely yours  
Ruthann Blatt

My Telephone number is 561-642-4814.  
I am always at home, so if there  
is anything further I can do to  
stop the utility increases, please  
call me.

Ruthann Blatt  
1040 Island Manor Drive  
W. Palm Beach, FLA. 33413



Jane Thompson  
Memorial Chambers  
Palm Beach Governmental Center  
301 N. Olive Avenue  
W. Palm Beach, FLA.

Rate Review Commission  
Docket #050075 FLA.

ORIGINAL

Timolyn Henry

050045-21

**From:** Consumer Contact  
**Sent:** Tuesday, June 28, 2005 7:44 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints - 18641

**TRACKING NUMBER - 0018641 June 28, 2005****SERVICE ADDRESS**

Account Number:  
Business Account Name:  
Name: Fred Burnos  
Address:  
City:  
Zip:

**CUSTOMER INFORMATION**

Name: Fred Burnos  
State: FL  
E-mail: FrBurn9@aol.com  
Contact By: E-mail Address

**COMPLAINT INFORMATION**

Utility Name: EI802 Florida Power & Light Company  
Did customer previously contact the utility?:  
Did customer previously contact the PSC?:

**PROBLEM INFORMATION**

Problem Type: Other Complaints  
Complaint Detail: Do not approve rate hike of 480million for FPL

For PSC Webmaster Use Only:  
Mozilla/4.0 (compatible; MSIE 6.0; AOL 9.0; Windows NT 5.1; SV1; .NET CLR 1.1.4322)  
<http://www.floridapsc.com/consumers/complaint/review.cfm>  
[www.floridapsc.com](http://www.floridapsc.com)

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## **Matilda Sanders**

---

**From:** Consumer Contact  
**Sent:** Wednesday, June 29, 2005 2:59 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints - 18650

### **TRACKING NUMBER - 0018650 June 29, 2005**

#### **SERVICE ADDRESS**

Account Number:  
Business Account Name:  
Name: L Luceri  
Address: 47 Solee Road  
City: Palm Coast  
Zip: 32137

#### **CUSTOMER INFORMATION**

Name: L Luceri  
Address: 47 Solee Road  
City: Palm Coast  
State: FL  
Zip: 32137  
Contact By: US Mail

#### **COMPLAINT INFORMATION**

Utility Name: EI802 Florida Power & Light Company  
Did customer previously contact the utility?:  
Did customer previously contact the PSC?:

#### **PROBLEM INFORMATION**

Problem Type: Other Complaints  
Complaint Detail: It is only reasonable and fair that the "explosive growth" FPL spokespersons continuously reference as justification for absurd rate increases pay its own way. FPL can easily do that by increasing all hookup fees. Considering its profits, the rest of us deserve a rate rollback!

For PSC Webmaster Use Only:  
Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1; .NET CLR 1.1.4322)  
<http://www.psc.state.fl.us/consumers/complaint/review.cfm>  
[www.psc.state.fl.us](http://www.psc.state.fl.us)

6/30/2005



Matilda Sanders

---

From: Webmaster  
Sent: Wednesday, June 29, 2005 10:54 AM  
To: Consumer Contact  
Subject: FW: Web Site Comment/Question

FYI

-----Original Message-----

From: Consumer Contact  
Sent: Wednesday, June 29, 2005 8:53 AM  
To: Webmaster  
Subject: Web Site Comment/Question

June 29, 2005

Contact Information:

Name: Joann Kilmer-Cole  
Company: AARP, DeLand Chapter 4029  
Primary Phone: 386-738-9044  
Secondary Phone: none  
E-mail: zookyo13@yahoo.com

Comments:

"I am commenting concerning the Florida Power and Light Co. petition for a rate increase. I read your Special Report on this issue and attended the public Customer Service Hearing June 28, 2005 at Daytona Beach.

I heard many good points for no increase. I also heard much expressed about the wonderful service received from the Power & Light Co. That seemed to be their only defense. To me it sounded like their service is working fine and does not need help with a rate increase.

I am a private citizen with a degree of 80 years Life Experience. I learned that if something is working, don't fix it! I live in a senior, high rise, independent living facility. If the power rates go up, then rents go up, which is a hardship for many senior citizens.

I also heard someone compare professional athletes enormous salaries with that of C.E.O.s of the Power Co. which is ignorant. By choice we do not all pay for the athletes salaries. We do all contribute to the Power Co. salaries.

One more point not addressed is that of the deposits payed to the Power Co. by businesses. Where does all that money go plus the interest accumulated from the deposits? " No response is necessary

For PSC Webmaster Use Only:

Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1; .NET CLR 1.1.4322)  
[http://www.floridapsc.com/contact/contact\\_form/contactform.cfm](http://www.floridapsc.com/contact/contact_form/contactform.cfm) www.floridapsc.com



ORIGINAL

Donald J. Beitler  
69 San Remo Circle  
Naples, FL 34112

239-775-9430  
828-488-9688

COMMISSION  
CLERK

JUN 30 AM 10:27

JUN 30 11:50

Director  
Division of the Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

Re: Docket No. 050045-EL

Gentlemen,

Florida Power and Light Co. is seeking approval for a base rate increase in electricity rates. In their statement enclosures to their customers, they indicate that "much of the \$430 million in additional annual revenues we are seeking in 2006 would go toward the costs of new power plants". This rate increase can be avoided.

I believe the need for new power plants could be reduced and delayed if FPL would allow the installation of photo voltaic cell arrays on customer facilities and provide the means to reverse meter any excess power generated by these photo voltaic cell arrays. Many state utility regulation commissions now allow this reverse metering process. It is past time for the Florida Public Service Commission and FPL to come together to approve this reverse metering procedure and allow consumers to economically install photo voltaic cell arrays on their homes and business'. The use of photo voltaic cell arrays would help reduce air pollution and global warming that is produced by new power plants.

Thank you for providing the opportunity to submit this comment. Please contact me if you would like additional information regarding the above subject.

Sincerely,

Donald J. Beitler

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# ORIGINAL

**Timolyn Henry**

050045-E1

**From:** Consumer Contact  
**Sent:** Thursday, June 30, 2005 1:00 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints - 18682

**TRACKING NUMBER - 0018682 June 30, 2005****SERVICE ADDRESS**

Account Number:  
Business Account Name:  
Name: OUELLETTE WILKINSON  
Address: 705 SW 14 AVENUE  
City: FORT LAUDERDALE  
Zip: 33312

**CUSTOMER INFORMATION**

Name: OUELLETTE WILKINSON  
Address: 705 SW 14 AVENUE  
City: FORT LAUDERDALE  
State: FL  
Zip: 33312  
Primary Phone: 954-764-7681  
Contact By: Day Time Phone Number

**COMPLAINT INFORMATION**

Utility Name: EI802 Florida Power & Light Company  
Did customer previously contact the utility?:  
Did customer previously contact the PSC?:

**PROBLEM INFORMATION**

Problem Type: Other Complaints  
Complaint Detail: I THINK IT IS CRIMINAL THAT FPL WOULD HAVE THE AUDACITY TO REQUEST A RATE INCREASE OVER AND ABOVE THE SO CALLED "HURRICANE INCREASE. STOCKHOLDERS DIVIDENDS HAVE BEEN VERY GOOD AND THE UTILITY COMPANY CERTAINLY IS NOT EXPERIENCING FINANCIAL DIFFICULTIES. PLEASE SAY NO TO THIS RATE HIKE!

For PSC Webmaster Use Only:  
Mozilla/5.0 (X11; U; Linux i686; en-US; rv:1.0.2) Gecko/20030208 Netscape/7.02

[www.floridapsc.com](http://www.floridapsc.com)

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7/5/2005

ORIGINAL

Matilda Sanders

**From:** Ruth McHargue  
**Sent:** Thursday, June 30, 2005 2:15 PM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders  
**Subject:** FW: FPL rate increase docket 050045  
**Attachments:** FW: Web Site Comment/Question; E-Form Other Complaints - 18650

RECEIVED-FFSC  
 03 JUN 30 PM 2:47  
 COMMISSION  
 CLERK

Please add to docket file.

**From:** Diana Falise  
**Sent:** Thursday, June 30, 2005 8:50 AM  
**To:** Ruth McHargue  
**Subject:** FPL rate increase docket 050045

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6/30/2005



# Notice of Rate Case and Service Hearings

## Increase In Base Rates Necessary To Ensure Bright Future For Florida

For the first time in more than two decades, we have asked the Florida Public Service Commission for permission to increase our base rates beginning in 2006. Base rates cover our cost of doing business, and the increase would add \$3 to \$4 to an average residential bill.

Our base rates have been reduced three times and are **16 percent less** than they were 20 years ago. Since then, the cost of living has risen more than 80 percent.

Since 1999 alone, FPL customers have **saved nearly \$4 billion in lower rates and refunds**. Unfortunately, at the same time, fuel charges — which we pass on to customers at no profit — have more than doubled. This has caused a substantial increase to electric bills nationwide. A temporary storm surcharge to recover the costs of restoring power after last year's unprecedented series of hurricanes also has added to FPL bills.

So we know this is not a good time to ask for an increase in base rates — but then, no time is. And we wouldn't be seeking an increase unless it was absolutely necessary to maintain electric reliability that's among the best in the nation and to meet a rapidly growing demand for electricity.

Florida is growing faster than almost any other state, and our customers are using nearly 30 percent more electricity than a

Much of the \$430 million in additional annual revenues we are seeking in 2006 would go toward the costs of **new power plants**, including plants in Manatee and Martin Counties, and **adding and expanding other electric equipment** so we can deliver electricity when and to where our customers need it. We also are seeking a further adjustment in base rates in mid-2007 to cover the costs associated with a new power plant to be built at our Turkey Point site south of Miami.

About \$100 million of the increase in 2006 would go toward **building up our storm reserve** that was depleted by last year's unprecedented series of hurricanes.

Another \$100 million is for participation in a regional transmission organization that we anticipate will be required by the federal government.

Even with the increase we are requesting, **our base rates will still be lower than they were in 1985**, but we will be helping to ensure that Florida's electric future remains bright.

The Public Service Commission, as part of its regulatory oversight of the state's utilities, will be closely examining our request for an increase over the coming months. Technical Hearings will be held in Tallahassee Aug. 22–26, Aug. 31, Sept. 1, and Sept. 7. Commission decisions regarding revenue requirements and rate levels will be

NOTE:

Timolyn Henry

000045 E1

**From:** Consumer Contact  
**Sent:** Friday, July 01, 2005 9:56 AM  
**To:** Consumer Contact  
**Subject:** General Comment/Question

July 01, 2005

Contact Information:

Name: Ramona Boehler  
Company:  
Primary Phone: 954-452-7839  
Secondary Phone: 954-655-5678  
E-mail: rgboehler@aol.com

Comments:

Regarding FPL request to increase rates and collect storm surcharge:  
I feel that I am being overcharged for the inferior service that FPL provides. I lose power weekly and sometimes several times a week. While sitting in my dentist office having my teeth cleaned 2 weeks ago their office lost power. In unison the staff said "Not again!". FPL's poor service affects everyone. We cannot let monopolies rob us blind to return great profits to their stock holders. FPL does NOT deserve a rate increase and I feel I have already paid plenty in storm surcharges over the 27 years I have been an FPL customer (through no choice of my own). No to rate increase. No to storm surcharge. No response is necessary

For PSC Webmaster Use Only:

Mozilla/4.0 (compatible; MSIE 6.0; AOL 9.0; Windows NT 5.1; SV1; .NET CLR 1.1.4322)  
[http://www.psc.state.fl.us/contact/contact\\_form/contactform.cfm](http://www.psc.state.fl.us/contact/contact_form/contactform.cfm) www.psc.state.fl.us

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ORIGINAL

CCA Official Filing

7/5/2005 9:18 AM\*\*\*\*\*

9:18 AM\*\*\*\*\*

Timolyn Henry\*\*\*\*\*1

**Timolyn Henry**

050015-E1

**From:** Consumer Contact  
**Sent:** Friday, July 01, 2005 9:56 AM  
**To:** Consumer Contact  
**Subject:** General Comment/Question

July 01, 2005

Contact Information:

Name: Ramona Boehler  
Company:  
Primary Phone: 954-452-7839  
Secondary Phone: 954-655-5678  
E-mail: rgboehler@aol.com

Comments:

Regarding FPL request to increase rates and collect storm surcharge:  
I feel that I am being overcharged for the inferior service that FPL provides. I lose power weekly and sometimes several times a week. While sitting in my dentist office having my teeth cleaned 2 weeks ago their office lost power. In unison the staff said "Not again!". FPL's poor service affects everyone. We cannot let monopolies rob us blind to return great profits to their stock holders. FPL does NOT deserve a rate increase and I feel I have already paid plenty in storm surcharges over the 27 years I have been an FPL customer (through no choice of my own). No to rate increase. No to storm surcharge. No response is necessary

For PSC Webmaster Use Only:

Mozilla/4.0 (compatible; MSIE 6.0; AOL 9.0; Windows NT 5.1; SV1; .NET CLR 1.1.4322)  
[http://www.psc.state.fl.us/contact/contact\\_form/contactform.cfm](http://www.psc.state.fl.us/contact/contact_form/contactform.cfm) www.psc.state.fl.us

CMP \_\_\_\_\_  
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ORIGINAL

050045-EI

Ellen Plendl

From: Miltfontrumpet@aol.com  
Sent: Friday, July 01, 2005 6:56 AM  
To: Ellen Plendl  
Subject: FPL Hearings

Dear Ms. Plendl:

During the past week hearings have been held by the PSC with regards to the intended rate increase desired by FPL. During one of these hearings (I believe the one that transpired in Daytona), a representative of FPL made reference to the increase being necessary to offset possible unforeseen future needs. I am not quoting the lady, but referring to the substance of the statement she made. This is the most absurd and illegitimate request to be heard, It is not even deserving of a serious hearing. I would like to go on record with the commission as to suggesting that they not only refuse the rate increase but not offer the company (FPL) an audience for a serious hearing based on such an absurdity if in fact the substance of what I heard was correct.

Cordially:  
Milt Farrow  
4430 Elliot Ave  
Titusville Fl 32780

RECEIVED-FPSC  
05 JUL -5 AM 10:29  
COMMISSION  
CLERK

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ORIGINAL

050045-E1

**Timolyn Henry**

**From:** Consumer Contact  
**Sent:** Tuesday, July 05, 2005 6:23 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints - 18748

**TRACKING NUMBER - 0018748 July 05, 2005****SERVICE ADDRESS**

Account Number: 88778-77418  
Business Account Name:  
Name: Howard Terflinger  
Address: 3230 SE. Brook St.  
City: Stuart  
Zip: 34997

**CUSTOMER INFORMATION**

Name: Howard Terflinger  
Address: 3230 SE. Brook St.  
City: Stuart  
State: FL  
Zip: 34997  
Contact By: US Mail

**COMPLAINT INFORMATION**

Utility Name: EI802 Florida Power & Light Company  
Did customer previously contact the utility?:  
Did customer previously contact the PSC?:

**PROBLEM INFORMATION**

Problem Type: Other Complaints  
Complaint Detail: I DO NOT agree with the rate increase FPL wants to induce for hurricane fund replenishment. It is NOT up to us (the citizens) to continue to line their pockets with our hard earned money. Tell the CEO's to reduce their paychecks.....

For PSC Webmaster Use Only:  
Mozilla/4.0 (compatible; MSIE 6.0; Windows 98; Win 9x 4.90)  
<http://www.psc.state.fl.us/consumers/complaint/review.cfm>  
[www.psc.state.fl.us](http://www.psc.state.fl.us)

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7/6/2005



ORIGINAL

Timolyn Henry

050045-E1

**From:** Consumer Contact  
**Sent:** Wednesday, July 06, 2005 6:39 AM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints - 18753

**TRACKING NUMBER - 0018753 July 06, 2005****SERVICE ADDRESS**

Account Number: 4723403418  
Business Account Name:  
Name: Bonnie Mills  
Address: 4941 SW 44 Avenue  
City: Davie  
Zip: 33314

**CUSTOMER INFORMATION**

Name: Bonnie Mills  
Address: 4941 SW 44 Avenue  
City: Davie  
State: FL  
Zip: 33314  
Primary Phone: (954) 327-0323  
Secondary Phone: (954) 327-0323  
E-mail: catkrazy3@netzero.com  
Contact By: E-mail Address

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**COMPLAINT INFORMATION**

Utility Name: EI802 Florida Power & Light Company

Did customer previously contact the utility?: I DO NOT SUPPORT A \$2.00 HURRICANE CHARGE ON MY BILL AS FPL IS NOW REQUESTING. The emergency fund that was depleted by last year's hurricanes should be replenished by those who received the services, NOT everyone whose pockets they think they can dig into! My area in Ft. Lauderdale received very little damage and needed very little repair. I do not want to subsidize the Treasure Coast and other areas. Furthermore, seniors over 55 should be entirely eliminated from any additional payment. Our budgets and retirement incomes are fixed and we cannot afford an increase. And why isn't your commission holding any hearings about this increase in South Florida? Driving to Ft. Myers or Sarasota is too far to express my views.

Did customer previously contact the PSC?:

**PROBLEM INFORMATION**

Problem Type: Other Complaints

Complaint Detail: I DO NOT WANT TO PAY AN ADDITIONAL \$2.00/MONTH AS FPL IS REQUESTING TO REPLENISH ITS HURRICANE FUND FROM LAST YEAR. The areas of the state which were responsible for the depletion of the funds should be the ones who pay since they are the ones who received the services, not all of us. Bills should be prorated according to services rendered. Charging everyone \$2.00/month is a fine way to legalize FPL to

7/6/2005

stick its hand into my purse! Additionally, seniors over 55 should not be required to pay more regardless of where they live. We are living on fixed and retirement incomes and do not get raises the way younger people do.

For PSC Webmaster Use Only:

Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1; .NET CLR 1.1.4322)

<http://www.floridapsc.com/consumers/complaint/review.cfm>

[www.floridapsc.com](http://www.floridapsc.com)

Timolyn Henry

ORIGINAL

050045-E1

**From:** Consumer Contact  
**Sent:** Wednesday, June 29, 2005 9:04 PM  
**To:** Consumer Contact  
**Subject:** Information Request

June 29, 2005

Contact Information:

Name: Alexandria Larson  
Company: N/A  
Primary Phone: 561-791-0875  
Secondary Phone: N/A  
E-mail: daniellarson@earthlink.net

Comments:

Dear PSC,

I am writing with my concerns about Florida Power & Light's recent request for a rate increase. this is absolutely out of the question. I am amazed that you would even consider this do to the fact that FPL has done nothing to deserve this. they seem only concerned with paying dividends to stockholders and good luck to their consumers and the environment. I just received a request in my June bill to invest in windmill power at 10.00 per month I find this request ballsy at best when the FPL and Carlyle Group are buying windmill operations in California. I find this purchase in question because in no way, shape, or form will that benefit anyone in Florida also I see no attempt to invest in solar power and here we live in the sunshine state. I find it unnerving to see articles in the paper saying nuclear power may be okay it is not. I guess they need to read history and learn from the past. Can you say Three Mile Island these guys are extremely GREEDY if you ask me and in no way should you enable them to continue on this path I suggest you tell them to clean up there act and start reinvesting in the future. I think when the hurricanes came thru I learned a valuable lesson FPL does not care because of instead of keeping enough repair crews on, they had to import from other states and I'm sure the cost was enormous to house and feed those crews. Had they not done so many layoffs of repair crews years ago I'm sure it would not have cost them nearly as much in the long run. What is the phrase penny wise and pound foolish that is FPL. Please forward this to the proper people and I do want a response ASAP. Alexandria Larson Yes, I wish to be contacted

For PSC Webmaster Use Only:

Mozilla/4.0 (compatible; MSIE 6.0; Windows

NT) :: ELNSB50::000081100320025803200182000000000507000900000000

[http://www.psc.state.fl.us/contact/contact\\_form/submit.cfm](http://www.psc.state.fl.us/contact/contact_form/submit.cfm) www.psc.state.fl.us

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ORIGINAL

Petition for a Rate Increase by  
**Florida Power & Light Company**

DOCKET NO. 050045-EI

05 JUL -6 AM 10:26

COMMISSION  
CLERK

Name \_\_\_\_\_

Address \_\_\_\_\_

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I was at the Broward meeting this morning, but I was afraid to speak up. After reading your list, I am confident that you must know about all the average citizens, homeowners and small business people that don't get philanthropic dollars from FPL. This is a business and they are asking for an unfair advantage. Please know that there are many of us that oppose this level of rate increase, but share a concern for our future power needs if we are identified. Please, please think about the residents.

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ORIGINAL

050045-E1

RECEIVED-FPSC

05 JUL -6 AM 10:31

Re. Docket #05-0155  
COMMISSION  
CLERK 5-E1655 Woodlawn Drive  
Bradenton, Florida  
June 13, 2005

Greetings,

As a residential customer of FPL for over 25 years, I would like to ask you to refuse their request for a rate increase in 2006.

In particular I find the requested returned payment increases and the increased late payment fees to be excessive.

As consumers we are asked to conserve electricity & then when we do the FPL cries that they need to increase our rates to make up lower returns.

I'd like to ask @ how are industrial customers' rates being affected?

② what salary (increments) do the upper echelons of management make.

③ what attempts are being made to find alternative sources to generate electricity?

It would appear \$1 million for an "anticipated" participation in a "proposed" regional transmission organization is premature & excessive & purposeless if it costs us consumers \$1,000,000 just to belong!!

CMP

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Please deny any rate request -  
Another burden on the residents back.

Please this  
include  
in public  
hearing  
record.

Thank you

Sileen McDermott

RECEIVED

05 JUL -6 AM 9:10

2010  
K. J.



## SUMMARY OF RATE SCHEDULE CHARGES

Current Rate Schedule	Type of Charge	Current Rate	Proposed Rate January 2006	Proposed Rate July 2007
<b>RS-1</b>	<b>Residential Service</b>			
	Customer Charge/Minimum	\$5.25	\$7.00	\$7.00
	Base Energy Charge (¢ per kWh) First 750 kWh	3.264	N/A	N/A
	All additional kWh	4.194	N/A	N/A
	Base Energy Charge (¢ per kWh) First 1,000 kWh	N/A	3.481	3.603
	All additional kWh	N/A	4.481	4.603
<b>RST-1</b>	<b>Residential Service - Time of Use</b>			
	Customer Charge/Minimum	\$8.32	\$9.00	\$9.00
	with \$147.82 Lump-sum metering payment made prior to December 31, 2005	\$5.25	\$7.00	\$7.00
	Base Energy Charge (¢ per kWh)			
	On-Peak	7.020	9.757	9.879
	Off-Peak	2.155	1.287	1.409
<b>OL-1</b>	<b>Outdoor Lighting</b>			
	Charges for FPL-Owned Units			
	Total Charge - Fixtures, Maintenance & Energy			
	Sodium Vapor 5,800 lu 70 watts	\$6.02	\$7.29	\$7.30
	Sodium Vapor 9,500 lu 100 watts	\$6.39	\$7.72	\$7.74
	Sodium Vapor 16,000 lu 150 watts	\$6.95	\$8.40	\$8.42
	Sodium Vapor 22,000 lu 200 watts	\$9.87	\$11.96	\$11.99
	Sodium Vapor 50,000 lu 400 watts	\$11.89	\$14.43	\$14.49
	* Sodium Vapor 12,000 lu 150 watts	\$7.41	\$9.00	\$9.02
	* Mercury Vapor 6,000 lu 140 watts	\$5.63	\$6.82	\$6.84
	* Mercury Vapor 8,600 lu 175 watts	\$5.96	\$7.22	\$7.25
	* Mercury Vapor 21,500 lu 400 watts	\$10.21	\$12.38	\$12.43
	Charges for Customer Owned Units			
	Total Charge-Relamping & Energy			
	Sodium Vapor 5,800 lu 70 watts	\$1.29	\$1.52	\$1.53
	Sodium Vapor 9,500 lu 100 watts	\$1.55	\$1.83	\$1.84
	Sodium Vapor 16,000 lu 150 watts	\$1.94	\$2.29	\$2.31
	Sodium Vapor 22,000 lu 200 watts	\$2.51	\$2.96	\$2.98
	Sodium Vapor 50,000 lu 400 watts	\$4.17	\$4.92	\$4.95
	* Sodium Vapor 12,000 lu 150 watts	\$2.17	\$2.56	\$2.62
	* Mercury Vapor 6,000 lu 140 watts	\$1.97	\$2.32	\$2.34
	* Mercury Vapor 8,600 lu 175 watts	\$2.28	\$2.69	\$2.72
	* Mercury Vapor 21,500 lu 400 watts	\$4.02	\$4.74	\$4.79
	Energy Only			
	Sodium Vapor 5,800 lu 70 watts	\$0.60	\$0.73	\$0.74
	Sodium Vapor 9,500 lu 100 watts	\$0.85	\$1.03	\$1.05
	Sodium Vapor 16,000 lu 150 watts	\$1.24	\$1.51	\$1.53
	Sodium Vapor 22,000 lu 200 watts	\$1.81	\$2.22	\$2.25
	Sodium Vapor 50,000 lu 400 watts	\$3.46	\$4.23	\$4.29
	* Sodium Vapor 12,000 lu 150 watts	\$1.24	\$1.51	\$1.53
	* Mercury Vapor 6,000 lu 140 watts	\$1.28	\$1.56	\$1.58
	* Mercury Vapor 8,600 lu 175 watts	\$1.59	\$1.94	\$1.97
	* Mercury Vapor 21,500 lu 400 watts	\$3.30	\$4.03	\$4.08
	Non-Fuel Energy (¢ per kWh)	2.062	2.520	2.553
	Other Charges			
	Wood Pole	\$3.18	\$6.46	\$6.46
	Concrete Pole	\$4.29	\$8.72	\$8.72
	Fiberglass Pole	\$5.03	\$6.07	\$6.07
	Underground conductors excluding Trenching per foot	\$0.015	\$0.026	\$0.026
	Down-guy, Anchor and Protector	\$1.85	\$3.29	\$3.29

\* These units are closed to new FPL installations

## SUMMARY OF SERVICE CHARGES

Type of Service Charge	Present Charge	Proposed 2006 Charge	Proposed 2007 Charge
<b>Returned Payment</b>	Greater of \$23.24 or 5% of the amount of payment	\$25 if 0 - \$50.00 \$30 if \$50.01 - \$300.00 \$40 if \$300.01 - \$800.00 5% if > \$800.00	\$25 if 0 - \$50.00 \$30 if \$50.01 - \$300.00 \$40 if \$300.01 - \$800.00 5% if > \$800.00
<b>Late Payment</b>	1.5% applied to any past due unpaid balance	Greater of \$5 or 1.5% applied to any past due unpaid balance	Greater of \$5 or 1.5% applied to any past due unpaid balance
<b>Unauthorized Use of Energy</b>	Reimbursement of all extra expenses	Reimbursement of all extra expenses	Reimbursement of all extra expenses
<b>Reconnection Charge</b>	\$17.66	\$40.50	\$40.50
<b>Initial Connection New Premise</b>	\$14.88	\$39.20	\$39.20
<b>Field Collection</b>	\$5.11	\$14.00	\$14.00
<b>Connect/Disconnect Existing Premise</b>	\$14.88	\$14.60	\$14.60

## Copies Of Rate Review Information Are Available

As part of our request for a rate increase, FPL provides vast amounts of supporting data to the staff of the Florida Public Service Commission. Copies of information provided, and a summary of the rate request, are available for review at the following locations:

**FPL Miami General Office**  
9250 West Flagler  
Miami, FL 33174

**Brevard County Main Public Library**  
219 Indian River Drive  
Cocoa, FL 32922

**Miami-Dade County Main Public Library**  
101 W. Flagler Street  
Miami, FL 33130

**FPL Juno Beach Headquarters**  
700 Universe Blvd.  
Juno Beach, FL 33408

**Palm Beach County Main Public Library**  
3650 Summit Blvd.  
West Palm Beach, FL 33406

**Sarasota County Selby Library**  
1333 1st St  
Sarasota, FL 34236

**Volusia County Main Public Library**  
City Island  
105 E. Magnolia Ave.  
Daytona Beach, FL 32114

**Broward County Main Public Library**  
100 S. Andrews Avenue  
Fort Lauderdale, FL 33301

**Lee County Main Public Library**  
2050 Central Avenue  
Fort Myers, FL 33901

Information about FPL's rate request also may be found at [www.FPL.com/rateresponse](http://www.FPL.com/rateresponse)



# RATE REVIEW SERVICE HEARING DATES

During a rate review, public hearings are held to give utility customers an opportunity to provide their views or to make any general statements before members of the Florida Public Service Commission. Customers who wish to present testimony are urged to appear at the beginning of the hearing, since the hearing may be adjourned early if no witnesses are present to testify. Hearings will be held at the following locations and times:

## June 29, 2005

Viera  
9:00 a.m.  
Brevard County  
Commission Chambers

Brevard County  
Governmental Center  
2725 Judge Fran Jamieson Way

## June 30, 2005

Fort Lauderdale  
9:00 a.m.  
City Commission Chambers

City Hall  
100 N. Andrews Avenue

## July 14, 2005

Sarasota  
11:00 a.m.  
Commission Chambers

Sarasota County Administration Center  
1660 Ringling Boulevard

Customer comments regarding Florida Power & Light's quality of service or proposed rate increase may also be submitted to the following address: Director, Division of the Commission Clerk and Administrative Services, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850. Such comments should refer to Docket No. 050045-EI. In addition, customers may contact Florida Power & Light with questions or comments relating to the request through its Web site at [www.FPL.com/raterequest](http://www.FPL.com/raterequest).

Any person requiring some accommodation at the service hearings because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at 1-850-413-6770 at least 48 hours prior to the meeting. Any person who is hearing or speech impaired, please contact the Florida Public Service Commission using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

## June 28, 2005

Daytona Beach  
4:00 p.m.  
City Commission Chambers

City Hall  
301 S. Ridgewood Avenue

## June 29, 2005

West Palm Beach  
6:00 p.m.  
Jane Thompson  
Memorial Chambers

Palm Beach  
Governmental Center  
301 N. Olive Avenue

## June 30, 2005

Miami  
4:00 p.m.  
City Commission Chambers

City Hall  
3500 Pan American Drive

## July 14, 2005

Fort Myers  
6:00 p.m.  
Board Room  
School Board of Lee County

Dr. James A. Adams Public Education Center  
2055 Central Avenue



# Notice of Rate Case and Service Hearings

## Increase In Base Rates Necessary To Ensure Bright Future For Florida

For the first time in more than two decades, we have asked the Florida Public Service Commission for permission to increase our base rates beginning in 2006. Base rates cover our cost of doing business, and the increase would add \$3 to \$4 to an average residential bill.

Our base rates have been reduced three times and are **16 percent less** than they were 20 years ago. Since then, the cost of living has risen more than 80 percent.

Since 1999 alone, FPL customers have **saved nearly \$4 billion in lower rates and refunds**. Unfortunately, at the same time, fuel charges — which we pass on to customers at no profit — have more than doubled. This has caused a substantial increase to electric bills nationwide. A temporary storm surcharge to recover the costs of restoring power after last year's unprecedented series of hurricanes also has added to FPL bills.

So we know this is not a good time to ask for an increase in base rates — but then, no time is. And we wouldn't be seeking an increase unless it was absolutely necessary to maintain electric reliability that's among the best in the nation and to meet a rapidly growing demand for electricity.

**Florida is growing** faster than almost any other state, and our customers are using nearly 30 percent more electricity than a generation ago. To meet these increasing demands, we must invest billions of dollars.

Much of the \$430 million in additional annual revenues we are seeking in 2006 would go toward the costs of **new power plants**, including plants in Manatee and Martin Counties, and **adding and expanding other electric equipment** so we can deliver electricity when and to where our customers need it. We also are seeking a further adjustment in base rates in mid-2007 to cover the costs associated with a new power plant to be built at our Turkey Point site south of Miami.

About \$100 million of the increase in 2006 would go toward **building up our storm reserve** that was depleted by last year's unprecedented series of hurricanes.

Another \$100 million is for participation in a regional transmission organization that we anticipate will be required by the federal government.

Even with the increase we are requesting, our **base rates will still be lower than they were in 1985**, but we will be helping to ensure that Florida's electric future remains bright.

The Public Service Commission, as part of its regulatory oversight of the state's utilities, will be closely examining our request for an increase over the coming months. Technical Hearings will be held in Tallahassee Aug. 22 - 26, Aug. 31, Sept. 1, and Sept. 2. Commission decisions regarding revenue requirements and rate levels will be made on Nov. 4 and Nov. 21, 2005, respectively.



→ CHARGE High usage customers at a higher rate  
Please do NOT punish the average user. - Use more

Petition for a Rate Increase by

**Florida Power & Light Company**

Ecologically-friendly fuels. Wind and sun are free and safe.  
Use of petroleum is a bad choice. FPL needs to explore alternatives

DOCKET NO. 050045-E1

COMMISSION  
CLERK

Name

CONSUELO ARTORA DellaValle

Address

334 Ellamar Road

West Palm Beach Florida 33405

ORIGINAL

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket

- Allow me to choose my own charitable contributions.

**CONSUMER COMMENTS**

"Continue to provide reliable electric service"  
— Armando Olivera, President FPL

I am not receiving excellent service.

ON 06/21/05 I experienced a surge and brownout  
specific to my house because there were  
three connections on the pole instead of one.

FPL DOES NOT REMUNERATE me for my time effecting  
new power plants: please utilize wind and  
hydroelectric power. Try solar. Petroleum  
is not necessary. Atomic energy is not safe.

"Predicting" storms. Impossible. It is my  
understanding FPL enjoyed a twelve per  
cent profit to shareholders last year. Unconscionable.  
My savings account offers less than .5 one  
half percent. My money market fund pays  
about 4.5% (less than five percent).

I am not experiencing adequate power. It  
was out twelve days during one of the

Fold and tape - see back for address

hurricanes last summer. Additional outages during other storms

7 BAD REPAIR After hurricane  
last summer, per three FPL  
repairs

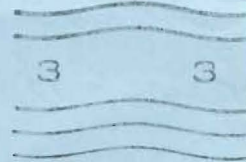
(11.8%)  
Current  
12.8+%

7 5/24/05  
same business

IRREGULARITY of power caused my grid to burn fuses.  
Monopolies are not choices.



334 Ellamar Road  
N Palm Beach FL  
33405



Your duty is to please serve the public, not big business  
Thank you. TO

Florida Public Service Commission  
Division of the Commission Clerk and Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

CLERK  
COMMISSION

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32399-0850

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ORIGINAL

Petition for a Rate Increase by  
**Florida Power & Light Company**

DOCKET NO. 050045-E1

05 JUL -6 AM 10:46

Name JOANN KILMER-COLECOMMISSION  
CLERKAddress 101 No. Amelia Ave. #1404, DELAND, FL, 32724

If you want to let the Public Service Commission know how you feel about this case,  
 you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

## CONSUMER COMMENTS

Public Service Commission :

June 29, 2005

I read your Special Report and attended the C.S. hearing on June 28, 2005 at Daytona Beach. I heard many good points for no increase. I also heard many praises of the Power & Light Co. services, that seemed to be their only defense. To me it sounded like their services are working fine and do not need help with an increase of rates.

I am a private citizen with a degree of 80 years life experience. I have learned that if something is working, DO NOT FIX IT! I live in a senior, highrise, independent living facility. If power rates go up, then rents go up, which is a hardship for many senior citizens.

I also heard someone compare professional athletes salaries with that of C.E.O.s of the Power Co., which is ignorant. By choice we do not all pay for the athletes salaries. We do all contribute to the Power Co. Salaries!

One more point not addressed is that of the deposits payed to the Power Co. by businesses. Where does all that money go, plus the interest accumulated from the deposits?

So far I have not been convinced that this rate increase is needed nor necessary!

Joann Kilmer-Cole

Fold and tape -- see back for address

**Kay Flynn**

050045

**From:** Christi Cao  
**Sent:** Thursday, July 07, 2005 3:18 PM  
**To:** Kay Flynn; Dorothy Menasco  
**Cc:** Sam Merta; Lee Fulcher; Hong Wang  
**Subject:** RE: FPL Rate Case

Brenda and Bill are in ECR, and I am in SGA. Thanks.

-----Original Message-----

**From:** Kay Flynn  
**Sent:** Thursday, July 07, 2005 2:01 PM  
**To:** Dorothy Menasco  
**Cc:** Sam Merta; Christi Cao; Lee Fulcher; Hong Wang  
**Subject:** RE: FPL Rate Case

Christi, are you, Brenda Buchan and Bill Lowe now in ECR? Staff assignment in CMS still has you in MMS, so I need to update to correct reassigned division. Is ECR correct for all 3?

Kay

-----Original Message-----

**From:** Dorothy Menasco  
**Sent:** Thursday, July 07, 2005 1:58 PM  
**To:** Kay Flynn  
**Cc:** Lee Fulcher; Sam Merta; Christi Cao  
**Subject:** FW: FPL Rate Case

Kay, Can you assist me in this matter?

Lee, Thank you for forwarding this to me.

-----Original Message-----

**From:** Lee Fulcher  
**Sent:** Thursday, July 07, 2005 1:55 PM  
**To:** Dorothy Menasco  
**Subject:** FW: FPL Rate Case

Dorothy, Can you help Sam with this one?

-----Original Message-----

**From:** Sam Merta  
**Sent:** Thursday, July 07, 2005 1:45 PM  
**To:** Lee Fulcher  
**Cc:** Christi Cao  
**Subject:** FW: FPL Rate Case

Hi Lee - Could you check this out for me, please? If you are not the one to handle it, please forward it to the right person.

Thanks. As always, I appreciate your help.

-----Original Message-----

From: Christi Cao

Sent: Thursday, July 07, 2005 1:40 PM

To: Sam Merta

Subject: FPL Rate Case

Sam,

For some reason I haven't been receiving the FPL Rate Case docket emails that come from the clerk's office today. Brenda Buchan forwarded me an email from this morning (it came from Dorothy Menasco), and I noticed that I am not on the distribution list. I checked the 'FPL Rate Case' email group in Outlook, and I am on that list. I am also on the CASR. Is there someone I should contact to get back on the email list? Thanks.

Christi N. Cao

Florida Public Service Commission

2540 Shumard Oak Blvd.

Tallahassee, FL 32399-0850

ph - 850.413.6852

fax - 850.413.6853





**Public Service Commission**  
**-M-E-M-O-R-A-N-D-U-M-**

---

**DATE:** July 8, 2005

**TO:** Blanca S. Bayó, Director, Division of the Commission Clerk and Administrative Services

**FROM:** Jane Faurot, Chief, Office of Hearing Reporter Services, Division of the Commission Clerk and Administrative Services

**RE:** DOCKET NO. 050045-EI, SERVICE HEARING HELD 06/28/05 (Daytona).

---

RE: PETITION FOR RATE INCREASE BY FLORIDA POWER & LIGHT COMPANY.

DOCUMENT No: 06325-05, 07/06/05

The transcript for the above proceedings has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, ECR

Acknowledged BY:

A handwritten signature in black ink, appearing to be "JF", written over a horizontal line.

JF/rlm



**Public Service Commission**  
**-M-E-M-O-R-A-N-D-U-M-**

---

**DATE:** July 8, 2005

**TO:** Blanca S. Bayó, Director, Division of the Commission Clerk and Administrative Services

**FROM:** Jane Faurot, Chief, Office of Hearing Reporter Services, Division of the Commission Clerk and Administrative Services

**RE:** DOCKET NO. 050045-EI, SERVICE HEARING HELD 06/29/05 (Melbourne).

---

**RE:** PETITION FOR RATE INCREASE BY FLORIDA POWER & LIGHT COMPANY.

**DOCUMENT No:** 06411-05, 07/07/05

The transcript for the above proceedings has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, ECR

Acknowledged BY:

A handwritten signature, likely of the person acknowledging the document, written in black ink.

---

JF/rlm



ORIGINAL

Kummer  
From Jenkins -

1/8

FYI

JUL 06 2005

Florida Public Service Commission  
Orlando, Florida

Petition for a Rate Increase by  
**Florida Power & Light Company**

DOCKET NO. 050045-EI

Name John Knop - JDS Enterprises  
Address P.O. Box 31432  
Palm Beach Gardens, FL 33420

COMMISSION  
CLERK

JUL - 8 PM 2:53

RECEIVED FPSC

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Our business is Utility Management, we manage utilities for other small businesses such as convenience stores, liquor stores, Dry Cleaners, Restaurants, & other retail stores. Most of our clients are on the GSD-1 rate and the increase requested by FPL will cause their monthly electric bills to increase in the range of 20% to 30%. Presently they are not charged for the 1st 10 Kw of demand and under the new rate they will pay for all of the demand. This portion of the increase alone will cost our clients approximately \$100.00/month for the added 10 Kw + taxes. But this is not the only thing that is increasing. FPL encouraged many of them to combine services to get from GS to GSD rate and now they are going penalized for doing it and can't get back to the GS rate.

J. Knop

Fold and tape - see back for address

LMP  
COM  
CTR  
ECR  
GCL  
OPC  
MMS  
RCA  
SCR  
SEC  
JTH

State of Florida



**Public Service Commission**  
CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

RECEIVED-PPSC  
JUL 11 2005 PM 2:22  
COMMISSION  
CLERK

**-M-E-M-O-R-A-N-D-U-M-**

---

**DATE:** July 11, 2005  
**TO:** Blanca S. Bayó, Commission Clerk and Administrative Services Director  
**FROM:** Connie S. Kummer, Chief of Certification & Tariffs, Division of Economic Regulation  
**RE:** Documents to be included in Docket 050045-EI correspondence file

---

Please include the written correspondence from Ms. Freas and Mr. Knop in the correspondence side of Docket No. 050045-EI, Petition for a rate increase by Florida Power & Light.

CSK:kb

COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
J. TERRY DEASON  
RUDOLPH "RUDY" BRADLEY  
LISA POLAK EDGAR

STATE OF FLORIDA



EXECUTIVE DIRECTOR  
MARY ANDREWS BANE  
(850) 413-6068

## Public Service Commission

July 11, 2005

Mr. John Knop  
JDS Enterprise  
P.O. Box 31432  
Palm Beach Gardens, Florida 33420

Dear Mr. Knop:

Thank you for your comments concerning the rate increase requested by Florida Power & Light Company (FPL). Your letter will be included in the correspondence side of Docket 050045-EI for Commission review during the case. A public hearing on the merits of FPL's case is scheduled to begin August 22, 2005 in Tallahassee. Parties, including the Office of Public Counsel, will present evidence and witnesses to support their case during that hearing. The Commission will carefully consider all evidence presented, including your comments and the comments of all other customers received both in writing and orally during the service hearings. At the conclusion of the hearing, staff will prepare a written recommendation for the Commission's consideration on November 21, 2005. Final rates will be presented for Commission approval on November 29, 2005.

Sincerely,

Connie S. Kummer, Bureau Chief  
Bureau of Certification, Economics & Tariffs

CSK:kb

Cc: Division of Commission Clerk and Administrative Services

**Kay Flynn**

050045

**From:** Denise Karnes

**Sent:** Tuesday, July 12, 2005 9:55 AM

**To:** Alina Dieguez; Allen Mortham; Beth Salak; Betty Ashby; Bev DeMello; Blanca Bayo; Bob Trapp; Braulio Baez; Bridget Hoyle; Carlotta Stauffer; Carol Purvis; Cayce Hinton; Chuck Hill; Cindy Miller; Dan Hoppe; Della Fordham; Diane Lee; Dorothy Boone; Hurd Reeves; J. Terry Deason; Jane Faurot; Janet Brunson; Janet Harrison; Kathleen Stewart; Katrina Tew; Kay Flynn; Kay Posey; Kevin Bloom; Larry Harris; Lisa Edgar; Manuel Arisso; Martha Golden; Mary Bane; Mary Macko; Norma Jenkins; Pat Dunbar; Patsy White; Rhonda Hicks; Richard Tudor; Rick Melson; Roberta Bass; Rudy Bradley; Sandy Moses; Sharon Allbritton; Steven Stolting; Susan Howard; Tim Devlin; Todd Brown; Veronica Washington

**Subject:** Customer Service Hearings Set For FP&L Rate Request

A press release was issued this morning to media throughout Southwest Florida, and is available on the PSC web site:  
<http://www.psc.state.fl.us/general/news/pressrelease.cfm?release=21>

7/12/2005



State of Florida  
**Public Service Commission**  
**NEWS RELEASE**

---

July 12, 2005

Contact: 850-413-6482

---

**Customer Service Hearings Set For FP&L Rate Request**

**TALLAHASSEE** — Members and staff of the Florida Public Service Commission will conduct two customer service hearings on July 14, 2005, in connection with a petition by Florida Power & Light, Inc. to raise electric rates. The date, times and locations of the hearings are:

**Thursday, July 14, 2005**

11:00 a.m.

Commission Chambers  
Sarasota County Administration Center  
1660 Ringling Boulevard  
Sarasota, Florida

6:00 p.m.

Board Room  
School Board of Lee County  
Dr. James A. Adams Public Education Center  
2055 Central Avenue  
Fort Myers, Florida

###

Website - <http://www.floridapsc.com>

Kevin Bloom, Director, Office of Public Information

Additional Press Contact: Todd Brown

2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850



**Public Service Commission**  
**-M-E-M-O-R-A-N-D-U-M-**

---

**DATE:** July 12, 2005

**TO:** Blanca S. Bayó, Director, Division of the Commission Clerk and Administrative Services

**FROM:** Jane Faurot, Chief, Office of Hearing Reporter Services, Division of the Commission Clerk and Administrative Services

**RE:** DOCKET NO. 050045-EI, SERVICE HEARING HELD 06/29/05 (W. Palm Beach).

---

**RE:** PETITION FOR RATE INCREASE BY FLORIDA POWER & LIGHT COMPANY.

**DOCUMENT No:** 06479-05, 07/11/05

The transcript for the above proceedings has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, ECR

Acknowledged BY:

A handwritten signature, likely of Jane Faurot, written in black ink.

JF/rlm



**Public Service Commission**  
**-M-E-M-O-R-A-N-D-U-M-**

---

**DATE:** July 12, 2005

**TO:** Blanca S. Bayó, Director, Division of the Commission Clerk and Administrative Services

**FROM:** Jane Faurot, Chief, Office of Hearing Reporter Services, Division of the Commission Clerk and Administrative Services

**RE:** DOCKET NO. 050045-EI, SERVICE HEARING HELD 06/30/05 (Ft. Lauderdale).

---

**RE:** PETITION FOR RATE INCREASE BY FLORIDA POWER & LIGHT COMPANY.

DOCUMENT No: 06507-05, 07/11/05

The transcript for the above proceedings has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, ECR

Acknowledged BY:

A handwritten signature, likely of Jane Faurot, written in black ink. The signature is stylized and appears to be "JF".

---

JF/rIm



P James Perry  
1664 Stonerup St  
Sebastian, FL 32958-6008

ORIGINAL

Director, Division of the Commission and Clerk  
and Administrative Ser.

RECEIVED - FPSC

05 JUL 13 AM 10:42

COMMISSION  
CLERK RECEIVED

JUL 13 2005

Florida Public Service Commission  
Division of RCA

Fla. Public Service Comm.  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

RE. DOCKET #050095-FL

FLA. POWER STATES THAT THEY NEED A  
RATE INCREASE TO ENSURE A BRIGHT FUTURE FOR  
FLORIDA. WHAT THEY MEAN IS A BRIGHT FUTURE  
FOR FPL AND THEIR VIPS AND STOCKHOLDERS.

AS FOR THE STORM SURCHARGE, THE FAULT LIES  
WITH FPL. FOR THE LACK OF MAINTENANCE OVER AN  
8-10 YEAR PERIOD; WHEN THEY THOUGHT THEY HAD  
A BUYER. ZERO FOR MAINTENANCE, ALL THE PROFIT  
TO THE STOCK HOLDERS TO MAKE THE CO. LOOK GOOD

I TALKED WITH SEVERAL OF THE OUT OF STATE  
REPAIR CREWS THAT CAME TO HELP RESTORE POWER  
AND ALL DEMARKED AS TO THE NEGLECT BY FPL  
ON ALL THE LINES. THE POWERS TO BE AT FPL,  
JUST THROW THE MILLIONS & BILLION AROUND LIKE  
GEORGE BUSH; JUST PULL A BIG NUMBER OUT OF THE SKY  
AND THAT'S IT. THE PUBLIC SERVICE COMM, AS PART  
OF ITS REGULATORY OVERSIGHT OF THE STATE UTILITIES,  
SHOULD CLOSELY LOOK INTO THE MANAGEMENT OF FPL.

VOTE NO ON NOV 4 & NOV 21 - 2005

James Perry - 1664 Stonerup St.

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
GCL 1 \_\_\_\_\_  
OPC \_\_\_\_\_  
MMS \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_



ORIGINAL

DISTRIBUTION CENTER

05 JUL 13 AM 8:41

July 9, 2005

Catherine Hessler  
FPH Customer  
541 S.E. Wallace Terrace  
Port St. Lucie, FL 34983

RECEIVED-FPSC  
05 JUL 13 AM 10:09  
COMMISSION  
CLERK

050045-E1

Director, Division of the Commissioner  
Clerk & Admin. Svcs.  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

I would like to comment on FPH's request for a rate increase. I would also like an answer to my question.

Comment: It is my understanding that, in part, this request is being made to "restore" funds exhausted due to 2004 hurricanes. FPH needs to rebuild their reserves for this year, 2005, and future disasters.

Question:

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
GCL 1 \_\_\_\_\_  
OPC \_\_\_\_\_  
MMS \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SEC \_\_\_\_\_

While 2004 was an unprecedented Hurricane season with huge expenditure by FPH, the State & government, I would like to know what FPH did with their reserves from previous years when they did not have to spend exorbitant amounts of monies due to disaster/hurricanes? Why was money from previous years not held in reserve to avoid exhausting funds in one season?

~~9TH~~ Thank you

Catherine Hessler

ORIGINAL

RECEIVED-PPSC

6825 Davis Blvd., # 405.

Naples, FL, 34104.

10 July 2005.

05 JUL 13 AM 10: 08

COMMISSION  
CLERK

05 JUL 13 AM 8:41

Director,  
Division of the Commission Clerk and Administrative Services,  
Florida Public Service Commission,  
2540 Shumard Oak Boulevard,  
Tallahassee, FL, 32399-0850.

Re: Docket # 050045-EI (request by FPL for rate increase),

Dear Sir:

Florida Power & Light's request for a general rate increase is somewhat justified by recent circumstances; however, I would like to suggest an alternative proposal:

The Company seeks a general rate increase, which would be permanent in its character; however, what the Company advances in support thereof are incidents wholly of temporary character --

MP

OM

TR

CR

ICL

IPC

IMS

ICA

SCR

SEC

OTH

Increases in fuel charges, which already are passed to customers;

A temporary storm surcharge occasioned by last summer's four hurricanes, also apparently already passed to customers;

The need to build additional power-generating facilities to service an increasing customer base;

Replenishing the storm reserve, which was depleted by the hurricanes (I gather this is not covered by the storm surcharge).

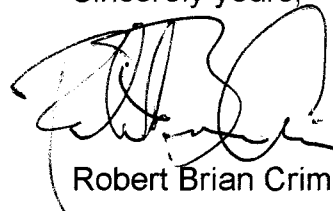
History has taught us that *none* of these reasons cited to justify a *permanent* rate increase -- not even the *current high price of oil* -- has of itself any permanence at all. I therefore cannot agree that the company needs to be granted a *permanent* rate increase.

The Commission instead should consider granting the Company an appropriate *temporary* rate increase, say for two or three years, with an option for the Company to make new application thereafter, if conditions warrant.

We certainly want to assure that Florida has adequate electric power in the decades to come, and the Commission should not be hostile to efforts by the Company to insure this. Since effecting such insurance appears to be the principal reason for the requested increase, I believe a temporary increase sculpted to guaranteeing success in the Company's efforts is an appropriate remedy for the Commission to authorize.

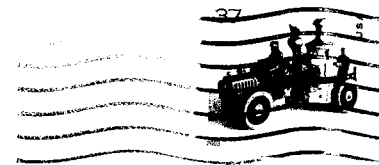
Thank you for listening.

Sincerely yours,

A handwritten signature in black ink, appearing to read "R. Crim", with a large, stylized flourish at the end.

Robert Brian Crim

Robert Bruno Grim  
6825 Davis Blvd., #405,  
Naples, FL, 34104



DIRECTOR  
DIV. OF THE COMIN. CLERK & ADM. SERVICES,  
FLORIDA PUBLIC SERVICE COMMISSION,  
2540 SUMNER OAK BLVD.,  
TALLAHASSEE, FL,  
32399-0850.

COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
J. TERRY DEASON  
RUDOLPH "RUDY" BRADLEY  
LISA POLAK EDGAR

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

July 14, 2005

RECEIVED-PSC  
05 JUL 14 PM 4:02  
COMMISSION  
CLERK

Ms. Ellen McDermott  
655 Woodlawn Drive  
Bradenton, Florida 34210

Dear Ms. McDermott:

Your letter dated June 13, 2005 was forwarded to me for reply. Because we have an open rate case docket with FP&L we are restricted from publicly commenting on the merits of its petition that you comment on in your letter. We can, however, answer the three factual questions you posed:

**How are industrial rates being affected?**

Answer: FP&L is proposing that the percentage increase for industrial rates be higher than for residential rates.

**What salaries do the upper echelons of management make?**

Answer: For 2004, the salaries for FP&L's top five executives are reported to be \$2,538,984.

**What attempts are being made to find alternate sources to generate electricity?**

Answer: A 2003 Florida Public Service Commission report on renewable energy shows what is being done in Florida regarding alternate electric sources. The complete report can be found on the Florida Public Service Commission website at [www.psc.state.fl.us](http://www.psc.state.fl.us). Click on Publications at the bottom or top of the website, then click on Reports and Other Resources, and scan down to find the report.

I hope the above is responsive to the questions you posed, but if not, please do not hesitate to write us again.

Sincerely,

Joseph D. Jenkins  
Deputy Director - ECR  
Cc: Docket No. 050045-EI



**Public Service Commission**  
**-M-E-M-O-R-A-N-D-U-M-**

---

**DATE:** July 15, 2005

**TO:** Blanca S. Bayó, Director, Division of the Commission Clerk and Administrative Services

**FROM:** Jane Faurot, Chief, Office of Hearing Reporter Services, Division of the Commission Clerk and Administrative Services

**RE:** DOCKET NO. 050045-EI, SERVICE HEARING HELD 06/30/05 (Miami).

---

**RE:** PETITION FOR RATE INCREASE BY FLORIDA POWER & LIGHT COMPANY.

**DOCUMENT No:** 06677-05, 07/14/05

The transcript for the above proceedings has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, ECR

Acknowledged BY:

A handwritten signature, likely of Jane Faurot, written in black ink over a horizontal line.

JF/rlm



ORIGINAL



Director, Div. of the Comm. Clerk & Adm. Serv.  
Fla. Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Mr. & Mrs. James W. Graf  
1540 Wakefield Ter  
Titusville, FL 32796

FROM:



CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
GCL 1 \_\_\_\_\_  
OPC \_\_\_\_\_  
MMS \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

From the desk of

Mr. & Mrs. James W. Graf

1540 Wakefield Ter  
Titusville, FL 32796

7.5.05

RE: Rocket #050045-E1

Please, we need no rates,  
surcharge, or any other increases.  
FPH is always a hard bill  
to swallow, plus we pay again  
when the astronomical commercial  
utility costs are passed along to  
us. So much so that FPH already  
offers Budget Billing; asks us to help  
the needy with energy assistance,  
etc. WHOA! Please!

Thank you!

COMMISSION  
CLERK

RECEIVED FPSC  
JUL 15 AM 10:35

ORIGINAL

RECEIVED-FPSC

05 JUL 18 AM 10:29

COMMISSION  
CLERK

1

July 12, 2005

Director  
Div of Comm. Clerk + Adm. Service  
FL Public Service Comm.  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399 0850

Subject: Docket # 050045-E1

To Whom It May Concern:

In regards to F.P.+L's petition for rate increase (base) our family is against such policy.

Our experience during the storms of 9/04 with F.P.L.'s service were negative in all respects. We were given "no clue" the length of outage, the wealthier neighborhoods were given "top priority" and after 8 days we established power (called a friend that worked at F.P.+L).

The electrical company needs to reorganize, keep the local linecrew in our area in such emergencies, and speak personally to upset customers.

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1  
GCL 1  
OPC \_\_\_\_\_  
MMS \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

Hopefully you will listen to the citizens  
of FL. TH

Sincerely,  
Purtis & Carole Maney  
5395 Parter RD.  
St. Aug, FL 32095

ORIGINAL

# Florida Power and Light Company

Docket No. 050045-EI

RECEIVED-FPSC

05 JUL 18 AM 10:26

COMMISSION  
CLERK

My name is Cheryl Netherly and I work for Goodwill Industries Manasota at

7501 15<sup>th</sup> Street East Sarasota FL 34243. I am a Housing Case Manager and

work with low to moderate income families assisting them to buy their first

homes. Over the years we have worked very closely with Florida Power and

Light and have received nothing but excellent customer service. It is

unusual to hear that a utility company can help families to buy a home but

that is exactly what has happened. FPL has provided many of my clients

with proof of payment / payment history's that were used as alternative

sources of credit with a mortgage company / bank. Due to these payment

CMP \_\_\_\_\_ history's, my clients were able to receive a mortgage and buy their homes.

COM \_\_\_\_\_

CTR \_\_\_\_\_

ECR | \_\_\_\_\_

GCL | \_\_\_\_\_

QPC \_\_\_\_\_

WMS \_\_\_\_\_

RCA \_\_\_\_\_

SCR \_\_\_\_\_

SEC \_\_\_\_\_

OTH \_\_\_\_\_

My clients and I have also spent a great deal of time speaking with customer

service representatives when there have been issues with paying their bills.

These representatives have always shown a great deal of respect and

compassion for my clients and have offered their assistance to resolve any

issues. I have much respect for the people I have spoken with over the years

and will continue to work with in the years to come.



Goodwill Industries - Manasota, Inc.  
7501 15th Street East  
Sarasota, FL 34243



ORIGINAL

Date: July 15, 2005

RECEIVED-FPSC

To: Director/Division of the Commission Clerk and Administrative Services  
Florida Public Service Commission

05 JUL 18 AM 10:26

COMMISSION  
CLERK

From: John H. Yancey  
710 N. W. 10<sup>th</sup> Ave.  
Dania Beach, Fl. 33004-2344

Subject: Docket No. 050045-El

This letter is written to advise you of the status of F.P. & L. as it pertains to problems and personal observations by myself over the last several years.

Last year, after the second hurricane had gone by and I had to throw out my food for the second time, caused by a secondary line behind my house falling again which had been patched for the third time with some type of Chinese finger sleeves, I was assured that the line would be replaced.

This year, several weeks before Charlie, I called F.P. & L. to come out and replace the line that had caused all my problems the year before. I was given a voice automated service that was totally useless. After a long time, I finally reached a real person. She advised me that she had nothing in her list of things she could report that matched my problem. She assured me that she would find something that would bring someone out to check the line.

One week later, I found F.P. & L. in my yard and I thought they were here to solve a year old problem. At the same time, Charlie from 2 houses to my North told me they were here because he had fluctuating power. I guess she couldn't find anything that matched my problem.

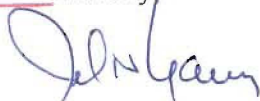
I got into a conversation with one of the lineman, and he advised that they were short on linemen and that was probably why they never came back from last year. They were putting out fires instead of having the personnel to prevent them.

If they want to cover the rise and fall of oil in my bill then I fully understand that. If they want an increase in the base price, they can get it from their stock holders. They have already increased their base price by not providing enough personnel to do any preventative maintenance or tree trimming in their easements which causes most of our outages. The infrastructures in the old sections are falling apart. We have poles leaning, transformers shaking, and who knows what else.

Show some kind of preventative maintenance and take care of the existing systems and then and only then can they expect a rise in their base charge.

By the way, we lost power from hurricane Charlie for 12 hours, just like clockwork.

Sincerely,



John H. Yancey  
954-920-6186

J. YANCEY  
710 N.W. 10th AVENUE  
DANIA, FL 33004

92 06 MW 81 700 50

DISTRIBUTION CENTER

ORIGINAL

Petition for a Rate Increase by  
**Florida Power & Light Company**

DOCKET NO. 050045-EI

05 JUL 18 AM 10:34

Name ANONAMOUS

COMMISSION  
CLERK

Address PUNTA GORDA FL

FPL CUSTOMER

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

1. A Couple of THINGS, WE ARE NEED electric  
and we all want reliable, dependable power.  
You get what you pay for... especially with  
FPL. Everything we went through with  
hurricane Charley, the one thing we did not  
have to ask about was when the electric  
would be back on. FPL WAS working day  
& night with their crews AND foreign crews.  
FPL Deserves A RATE INCREASE!!

CMP

COM

CTR 2

ECR 1

GCL 1

OPC

MMS

RCA

SCR

SEC

OTH

2. ASK Charlie Beck, IF he thinks A rate  
decrease would be reflected in the prices  
we pay AT Publix, WALMART, TARGET  
etc. ... I DON'T THINK SO EITHER!!  
BECK IS A WACK Job, FPL does A great  
job AT ALL Aspects. it has been 20 years  
since the last increase. THANKS FOR  
"LISTENING".

Fold and tape -- see back for address



ORIGINAL

Petition for a Rate Increase by  
**Florida Power & Light Company**

DOCKET NO. 050045-EI

RECEIVED-FPSC

05 JUL 18 AM 11:00

COMMISSION  
CLERK

Name Paul Andersen  
Address 4838 Bernwood Pl  
Dr #310 Fort Myers FL

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Onset an pro rata increase of rates  
of electrical supply of needs of  
an minimal floor space and cubic  
yard measurement have an excessive  
debit expense of my "found holes plugged  
in to not get"

An ready resource with indis-  
pensable usage of household "dependant"  
appliances ought instill sufficient  
service quality with a reasonable monetary  
expectation therefore

Pre-ficient and genial atmosphere  
might be more the equation which pre-  
sents itself of home energy efficiency  
checks, accuracy & efficiency of meter  
reading with a transmutation of  
responsibility to people whose resources  
are presented to the company and whose  
the corporation serves

Fold and tape - see back for address



ORIGINAL

050045

RECEIVED-FPSC

05 JUL 18 AM 10:45

COMMISSION  
CLERK

In Sept., 2004, I was without electricity for 10½ days because of Hurricane Francis, and for 5 days because of Hurricane Jeanne!!! F.P.L. did a slow, lousy job of restoring electricity. They are just incompetent!! They don't deserve a rate hike!! And force them to bury cables!! Thank you.



Mr. Michael W. Thom #11  
5101 Webster Ave.  
West Palm Beach, FL 33405-3244

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR | \_\_\_\_\_  
GCL | \_\_\_\_\_  
OPC \_\_\_\_\_  
NMS \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_



Div. of the Comm. Clerk & Admin. Services  
Florida Public Service Comm.  
2540 Shumard Oak Blvd.  
Tallahassee, Flor. 32399-0850

2003-0850  
Attn: Director -

ORIGINAL

Date: July 15, 2005

RECEIVED-FPSC

To: Director/Division of the Commission Clerk and Administrative Services  
Florida Public Service Commission

05 JUL 18 AM 10:26

COMMISSION  
CLERK

From: John H. Yancey  
710 N. W. 10<sup>th</sup> Ave.  
Dania Beach, Fl. 33004-2344

Subject: Docket No. 050045-EI

This letter is written to advise you of the status of F.P. & L. as it pertains to problems and personal observations by myself over the last several years.

Last year, after the second hurricane had gone by and I had to throw out my food for the second time, caused by a secondary line behind my house falling again which had been patched for the third time with some type of Chinese finger sleeves, I was assured that the line would be replaced.

This year, several weeks before Charlie, I called F.P. & L. to come out and replace the line that had caused all my problems the year before. I was given a voice automated service that was totally useless. After a long time, I finally reached a real person. She advised me that she had nothing in her list of things she could report that matched my problem. She assured me that she would find something that would bring someone out to check the line.

One week later, I found F.P. & L. in my yard and I thought they were here to solve a year old problem. At the same time, Charlie from 2 houses to my North told me they were here because he had fluctuating power. I guess she couldn't find anything that matched my problem.

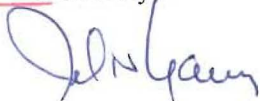
I got into a conversation with one of the lineman, and he advised that they were short on linemen and that was probably why they never came back from last year. They were putting out fires instead of having the personnel to prevent them.

If they want to cover the rise and fall of oil in my bill then I fully understand that. If they want an increase in the base price, they can get it from their stock holders. They have already increased their base price by not providing enough personnel to do any preventative maintenance or tree trimming in their easements which causes most of our outages. The infrastructures in the old sections are falling apart. We have poles leaning, transformers shaking, and who knows what else.

Show some kind of preventative maintenance and take care of the existing systems and then and only then can they expect a rise in their base charge.

By the way, we lost power from hurricane Charlie for 12 hours, just like clockwork.

Sincerely,



John H. Yancey  
954-920-6186

J. YANCEY  
710 N.W. 10th AVENUE  
DANIA, FL 33004

05 JUL 18 AM 9:26

DISTRIBUTION CENTER

**Ellen Plendl**

---

**From:** Miltfontrumpet@aol.com  
**Sent:** Tuesday, July 19, 2005 9:28 AM  
**To:** Ellen Plendl  
**Subject:** Re: July's Bill

Thank you so very much, I have begun to understand the need for the vigilance in the works of the PSC as the actions of Public Utilities sometimes defies belief. The other day a consumer, who did his homework discovered that FPL gave 21, 000.00 to a charity-It is totally without understanding. It appears that they wish to be treated as a nominal Corporation unassociated with their role in the state- and the various concessions that state government gives them. The question is:

Who will really pay for this folly? Corporate misbehavior is not limited issue today. I would hope that the PSC maintains it's designated position as watch guard ombudsman for the consumer.

Respectfully Submitted:  
Milt Farrow

7/20/2005



**Public Service Commission**  
**-M-E-M-O-R-A-N-D-U-M-**

---

**DATE:** July 19, 2005

**TO:** Blanca S. Bayó, Director, Division of the Commission Clerk and Administrative Services

**FROM:** Jane Faurot, Chief, Office of Hearing Reporter Services, Division of the Commission Clerk and Administrative Services

**RE:** DOCKET NO. 050045-EI, SERVICE HEARING HELD 07/14/05 (Sarasota).

---

RE: PETITION FOR RATE INCREASE BY FLORIDA POWER & LIGHT COMPANY.

DOCUMENT No: 06885-05, 07/19/05

The transcript for the above proceedings has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, ECR

Acknowledged BY:

A handwritten signature, likely of Jane Faurot, written in black ink. The signature is stylized and appears to be "JF".

JF/rlm

**Matilda Sanders**

*Kumar, Please  
Reply*  
04/29/05

**From:** Consumer Contact  
**Sent:** Wednesday, July 20, 2005 11:35 AM  
**To:** Consumer Contact  
**Subject:** E-Form Improper Billing - 18956

**TRACKING NUMBER - 0018956 July 20, 2005**

**SERVICE ADDRESS**

Account Number:  
Business Account Name:  
Name: Joan Narrow  
Address: 2480 Presidential Way, No. 1203  
City: West Palm Beach  
Zip: 33401

**CUSTOMER INFORMATION**

Name: Joan Narrow  
Address: 2480 Presidential Way, No. 1203  
City: West Palm Beach  
State: FL  
Zip: 33401  
Primary Phone: 561 689-8199  
Secondary Phone: 561 689-8199  
E-mail: najoja@aol.com  
Contact By: Day Time Phone Number

**COMPLAINT INFORMATION**

Utility Name: EI802 Florida Power & Light Company  
Did customer previously contact the utility?:  
Did customer previously contact the PSC?:

**PROBLEM INFORMATION**

Problem Type: Improper Billing  
Complaint Detail: My complaint with FPL is lack of information regarding the monthly surcharge. We have been paying \$2.09/month since February, but FPL has not listed it as a monthly surcharge. They do list Gross Receipts Tax Increase, Franchise Charge, and Utility Tax, so why not the surcharge? I would greatly appreciate a response to this question.

For PSC Webmaster Use Only:  
Mozilla/4.0 (compatible; MSIE 6.0; AOL 9.0; Windows NT 5.1; SV1; .NET CLR 1.1.4322)  
<http://www.psc.state.fl.us/consumers/complaint/review.cfm>  
[www.psc.state.fl.us](http://www.psc.state.fl.us)

7/21/2005



ORIGINAL

050045-27

Ellen Plendl

From: Carlotta Stauffer  
Sent: Monday, July 11, 2005 2:35 PM  
To: Ellen Plendl  
Cc: Roberta Bass; Margaret Hilton  
Subject: FW: FPL

RECEIVED-FPSC

05 JUL 20 PM 4:07

COMMISSION  
CLERK

for handling, thank you

Carlotta

-----Original Message-----

From: Lisa Edgar  
Sent: Friday, July 08, 2005 6:03 PM  
To: Carlotta Stauffer  
Subject: Fw: FPL

Lisa Polak Edgar, Commissioner  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850  
Ph (850) 413-6044  
Fax (850) 413-6019  
Lisa.Edgar@psc.state.fl.us

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
GCL 1 \_\_\_\_\_  
OPC \_\_\_\_\_  
NMS \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

-----  
Sent from my BlackBerry Wireless Handheld

-----Original Message-----

From: deedeekay@aol.com <deedeekay@aol.com>  
To: Lisa Edgar <Lisa.Edgar@PSC.STATE.FL.US>  
Sent: Fri Jul 08 17:11:49 2005  
Subject: FPL

I am extremely disappointed that the PSC's resolution to FPL's request is to ask FPL to, among other thing, reduce its payroll. Basically you are saying that instead of each homeowner paying a couple dollars more, entire families should be devastated due to layoffs. Believe me, FPL is very adept at laying off their people, and they would not hesitate in doing so - especially now that they can hide behind the PSC's recommendation to "reduce payroll".

And I hope that when the next hurricane comes, that FPL crews do not work overtime, and that FPL does not accept and pay for help from neighboring power companies. Let the community sweat it out for months while FPL returns power during normal business hours. And I hope that you and your family are last on the list to have your power returned.



ORIGINAL

030045-E7  
RECEIVED-FPSC

Ellen Plendl

**From:** Miltfontumpet@aol.com  
**Sent:** Friday, July 15, 2005 1:02 PM  
**To:** Ellen Plendl  
**Subject:** Wooden Utility Poles

05 JUL 20 PM 4: 07

COMMISSION  
CLERK

It is Truly the height of "Chutzpah" for FPL to deny responsibility for removing older and rotted poles before the Hurricanes take them down over homes and cause more damage than necessary. The recent writer and article shows that there are one million poles and that FPL has not done their due diligence in depicting where and which poles need service. This is not a negative statement about the workers, but rather a display of inept management. I would hope that we do not reward incompetence with any undue subsidy. Instead of dealing with the issue, the FPL spokesperson attacked the messenger. The American public has had to assume the "downsides" of the Bank's failures in the savings & loan scandals, and of late the insurance companies which have extorted monies from the general public as a subsidy which was not justifiable. Why do we not debit these companies when they are profitable?

Most Respectfully:  
 Milt Farrow

CMP \_\_\_\_\_  
 COM \_\_\_\_\_  
 CTR \_\_\_\_\_  
 ECR \_\_\_\_\_  
 GCL \_\_\_\_\_  
 OPC \_\_\_\_\_  
 MMS \_\_\_\_\_  
 RCA \_\_\_\_\_  
 SCR \_\_\_\_\_  
 SEC \_\_\_\_\_  
 OTH \_\_\_\_\_

7/19/2005

**ORIGINAL****Timolyn Henry**041291 - E1  
050045 - E1

**From:** Consumer Contact  
**Sent:** Thursday, July 21, 2005 3:38 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints - 18975

**TRACKING NUMBER - 0018975 July 21, 2005****SERVICE ADDRESS**

Account Number:  
Business Account Name:  
Name: Shirley Barton  
Address: 1280 Wilson Drive  
City: Englewood  
Zip: 34224

CMP \_\_\_\_\_

COM \_\_\_\_\_

CTR \_\_\_\_\_

ECR 1GCL 1

OPC \_\_\_\_\_

RCA \_\_\_\_\_

SCR \_\_\_\_\_

SGA \_\_\_\_\_

SEC \_\_\_\_\_

OTH \_\_\_\_\_

**CUSTOMER INFORMATION**

Name: Shirley Barton  
Address: 1280 Wilson Drive  
City: Englewood  
State: FL  
Zip: 34224  
E-mail: smb1280@aol.com  
Contact By: E-mail Address

**COMPLAINT INFORMATION**

Utility Name: EI802 Florida Power & Light Company  
Did customer previously contact the utility?: I have a REAL problem with FPL getting approved for a rate increase..After the hurricanes last year...FPL provided FREE newspapers for charlotte county residents, for 15 days...I subscribe to the paper and I called them and told them I wanted 15 fre days on my subscription..and I got it...BUT I think providing newspapers for everyone in Charlotte Co. for 15 days was a WASTE of OUR money....What do you think???

Did customer previously contact the PSC?:

**PROBLEM INFORMATION**

Problem Type: Other Complaints  
Complaint Detail: FPL rate increase...

For PSC Webmaster Use Only:

Mozilla/4.0 (compatible; MSIE 6.0; AOL 9.0; Windows 98; FunWebProducts)

<http://www.psc.state.fl.us/consumers/complaint/review.cfm>

[www.psc.state.fl.us](http://www.psc.state.fl.us)

From: Jenkins 7123  
I guess this can handle.  
Anyway to 000045-ET  
fix it?

**ORIGINAL**

RECEIVED FP

July 19, 2005 05 JUL 22 AM 9:

Director, Div of Comm Clerk & Admin  
FL Public Service Comm  
2540 Skumard Oak Blvd  
Tallahassee FL 32399-0850

COMMISSION  
CLERK

Re Docket #050045-EL

Dear Members:

If it isn't too late, here is my comment re FPL's  
rate change request.

I agree that a 1.5% payment surcharge for late-  
ness in paying is not much of a deterrent. But I  
do worry about a person who inadvertently trans-  
poses digits on his check - for example writing \$59.23  
rather than \$59.32, and ends up with a \$5 charge  
for being off less than 10¢. (I know that could  
happen in the dollar amounts too, and that would  
be a greater amount of difference, & I don't really  
object in that situation.)

However, I do think there should be a tolerance,  
so that underpayments of less than \$1 are not  
assessed a \$5 penalty.

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
GCL 1 \_\_\_\_\_  
OPC \_\_\_\_\_  
WMS \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

Yours truly,  
Arlene Fusik  
4106 24 Ave W  
Bradenton FL 34205



THE OCEAN CONSERVANCY  
A 501(c)(3) Non-Profit Organization

Miss Arlene Flisik  
4106 24th Ave W  
Bradenton FL 34205-1326



Director  
Div. of the Commission Clerk & Admin Services  
FL Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee FL 32399-0850

32399-0850

ORIGINAL

July 17, 2005

050045-E1

To Whom It May Concern: RECEIVED FPSO

What is Florida Power and Light Thinking? Rates increase - I cannot afford that!

JUL 22 AM 9:4

COMMISSION CLERK

I am a mother raising a teenage son on my own. I am unable to work due to a work related injury. I may never be able to go back. I am on their budget plan and even then that is a struggle! I have had my power shut off many times in the 11 years I've been on my own. I know it will happen again.

CMP

COM

CTR

ECR

GCL

OPC

MMS

RCA

SCR

SEC

OTH

Child support pays most of our rent. My Worker's Comp. has to be paid to FPL, water, car insurance, etc.. I may have \$20.00 left to buy food. - I'm lucky! I receive \$40.00 in Food Stamps a month - so we are good for two gallons of milk a month.

I sit in front of a fan and my son has his own



fan, aren't we lucky!  
I cannot afford to use  
our air-conditioner at  
do you know what it's  
like when the temperature  
is 92° outside and the  
inside temperature is 98° or  
more and all you have  
is a fan? Not good folks

If the rates are increased  
I won't be using the fan  
anymore. Then what do we

Florida Power and Light  
is supposed to be customer  
friendly. Does increasing  
rates sound customer  
friendly? It doesn't to me

At the rate things are  
going, my son and I may  
be homeless one day. It  
seems bills are increasing  
but since I am on Workers  
Comp., that check is only  
66 2/3 percent of the salary  
once was receiving.

Last year I lost all my  
food due to two hurricanes



So did everyone else. It was very difficult to replace even a small portion of what I lost. For some people, it was not a problem. It was a major problem for me. Still

I know there are so many FPL customers like me who live in sheer panic of rate increases.

I wish that the person from FPL who is proposing this increase (Docket #050045) could read my letter to get a better understanding of what things are really like for people like me.

A Won - Happy  
FPL Customer  
Marylen Powell  
2274 Autumn Ln  
Melbourne, FL 32931

P.S. Why should customers have to pay more, because of the hurricanes? The FPL workers had to work anyway due to these disasters. That

problem of paying those workers for their long hours, should fall to FPL - their employer - not us - the customers.

FPL does not listen to the customer and that is wrong. I hope that will change.

MARYLEN POWELL  
2224 Autumn Way  
Melbourne, Florida  
32935-1474



Director  
Div. of the Commission Clerk & Admin. Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

32399-0850



ORIGINAL

July 12, 2005

Director  
Division of the Commission Clerk and Administrative Services  
Florida Public Service Communication  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

Ref: Docket No. 050045-E1

RECEIVED-FPSC  
06 JUL 22 AM 9:36  
COMMISSION  
CLERK

Dear Director:

I happen to have saved copies of my FPL statements since 1997 which show that the kilowatts-per-hour have raised steadily from:

835 KPH in 1997 (August - September) to 1543 KPH in 2003 (August - September).

Especially in the cold month of December, it goes from:

608 KPH in 1997 (December) to 1042 KPH in 2003 (December).

No one at FPL was able to give me an answer except that "the earth is getting hotter". All my appliances were set brand new in 1988. Later, I got a new energy-saving central air unit and water heater. The same two persons live here and I follow the same habits. My roof is flat with reflective material and my accordion shutters are always closed when the sun rises against my back windows.

The Earth cannot get THAT much hotter since 1997 to justify the raise in my KPH, because if it did, we would have DIED. I feel the same heat in the summer.

I'm sending you copies of my bills. If you can give me a credible explanation, I would appreciate it, and so will my neighbors. No one believes the story of the Earth getting hotter.

Thank you,  
Amor Ruso

I CANNOT APPROVE THE RAISE IN THE PRICE OF THE KILOWATT, BECAUSE  
NO ONE CAN GIVE A BELIEVABLE EXPLANATION FOR THE ABOVE AT FPL.

CMP  
COM  
CTR  
ECR  
GCL  
OPC  
MMS  
RCA  
SCR  
SEC  
OTH

**CUSTOMER STATEMENT**

Statement Date: SEP 25 1997  
 Customer Name: AMOR RUSO  
 Service Address: 1261 SW 131 PL CIR #W

Account Number: 4288-60588

Service Dates: AUG 6 97 to SEP 25 97

Service Days: 30

Next Scheduled Read Date: OCT 27 1997

Previous Statement Balance	Payments (-)	Additional Activity (+ or -)	Balance Before NEW Charges (=)	NEW Charges (+)	NEW Charges Past Due	Total Now Due (=)
65.45	65.45CR	0.00	0.00	72.53	OCT 16 1997	\$72.53

**Meter Reading**-Meter 5C95560

Current Reading **02723**  
 Previous Reading **-01888**  
 KWH Used **835**

**Energy Usage**

	Last Year	This Year
KWH This Month	1571	835
Service Days	30	30
KWH/Day	52	28

**Account Activity**

Previous Statement Balance 65.45  
 Payment Received - THANK YOU 65.45CR

**Billing for Electric Use on Rate: RS-1 RESIDENTIAL SERVICE**

Electric Service Amount 64.19\*\*  
 Gross Receipts Tax Increase 0.66  
 Franchise Charge 2.20  
 Utility Tax 5.48  
 Current Electric Charges 72.53

**TOTAL NOW DUE:****\$72.53****\*Amt includes the following charges:**

Customer Charge: \$5.65 per Month  
 Non-Fuel Energy Charge:  
   First 750 KWH \$0.04713 per KWH  
   Over 750 KWH \$0.05713 per KWH  
 Fuel Charge: \$0.02196 per KWH

**Messages**

- A late payment charge of 1.5% will apply if not paid by OCT 16.
- The FPSC has approved new fuel and non-fuel energy charges effective September 26. A typical 1,000 kwh residential bill will be \$74.33, a decrease of \$3.70.
- Transactions involving connects, disconnects, name changes and payment extensions may require positive identification.

OCT  
1997

Florida Power & Light Company  
 PO Box 025576  
 Miami, FL 33102

**USEFUL TELEPHONE NUMBERS**

Customer Service: (305) 442-8770  
 Hearing/Speech Impaired: 1-800-432-6554 (TTY/TDD)  
 Visit FPL's Web Site at <http://www.fpl.com>

**CUSTOMER STATEMENT**

Statement Date: SEP 29 2003

Customer Name: AMOR RUSO

Service Address: 1261 SW 131ST PLACE CIR W

Account Number: 42988-60588

Service Dates: AUG 03 to SEP 29 03

Service Days: 32

NEXT SCHEDULED READ DATE: OCT 28 2003

OCT  
2003

Previous Statement Balance	Payments (-)	Additional Activity (+ or -)	Balance Before NEW Charges (-)	NEW Charges (+)	NEW Charges Past Due	Total Now Due (=)
283.48	283.48 CR	0.00	0.00	148.55	OCT 30 2003	\$148.55

**Meter Reading**-Meter 5C95580

Current Reading 72771  
 Previous Reading - 71228  
 KWH Used 1543

**Energy Usage**

	Last Year	This Year
KWH This Month	1443	1543
Service Days	30	32
KWH/Day	48	48

**Account Activity**

Previous Statement Balance 283.48  
 Payments Received - THANK YOU 283.48CR

**Billing for Electric Use on Rate: RS-1 RESIDENTIAL SERVICE**

Electric Service Amount 133.40\*\*  
 Gross Receipts Tax Increase 1.37  
 Franchise Charge 4.49  
 Utility Tax 9.29  
 Current Electric Charges 148.55

**TOTAL NOW DUE:****\$148.55****\*Amt includes the following charges:**

Customer Charge: \$5.25 per Month  
 Non-Fuel Energy Charge:  
     First 750 KWH \$0.041180 per KWH  
     Over 750 KWH \$0.050480 per KWH  
 Fuel Charge: \$0.037110 per KWH

**Messages**

- A late payment charge of 1.5% will apply if not paid by OCT-30, 2003, and your account may be subject to being billed an additional deposit.
- Take our Online Home Energy Survey. Get a personalized, expert analysis of your home's energy use and specific ways to save. Try it at [www.FPL.com](http://www.FPL.com).
- Transactions involving connects, disconnects, name changes and payment extensions may require positive identification.

Please have your account number ready when calling FPL.



Florida Power & Light Company  
 PO Box 025576  
 Miami, FL 33102

**USEFUL TELEPHONE NUMBERS**

Customer Service: (305) 442-8770  
 Outside Florida: 1-800-228-3545  
 To Report Power Outages: 1-800-4OUTAGE (468-8243)  
 Hearing/Speech Impaired: 1-800-432-6554 (TTY/TDD)  
 Visit FPL's Web Site at <http://www.fpl.com>



**CUSTOMER STATEMENT**

Statement Date: NOV 26 1997  
 Customer Name: AMOR RUSO  
 Service Address: 1261 SW 131 PL CIR #W

Account Number: 4208-60588

Service Dates: OCT 27 97 to NOV 26 97

Service Days: 30

Next Scheduled Read Date: DEC 30 1997

DEC  
1997

Previous Statement Balance	Payments (-)	Additional Activity (+ or -)	Balance Before NEW Charges (≐)	NEW Charges (+)	NEW Charges Past Due	Credit Amount DO NOT PAY (=)
66.14	66.14CR	173.46CR	173.46CR	51.65		\$121.81CR

**Meter Reading**-Meter 5C95580

Current Reading **04127**  
 Previous Reading **-03519**  
 KWH Used **608**

**Energy Usage**

	Last Year	This Year
KWH This Month	856	608
Service Days	32	30
KWH/Day	27	20

**Account Activity**

Previous Statement Balance 66.14  
 Payment Received - THANK YOU 66.14CR  
 Additional Activity:  
   Deposit Refund/Reduction 165.00CR  
   Deposit Interest 8.46CR  
**BALANCE BEFORE NEW CHARGES 173.46CR**

**Billing for Electric Use on Rate: RS-1 RESIDENTIAL SERVICE**

Electric Service Amount 45.43\*\*  
 Gross Receipts Tax Increase 0.47  
 Franchise Charge 1.56  
 Utility Tax 4.19

**Current Electric Charges 51.65****TOTAL NEW CHARGES 51.65****TOTAL NOW DUE:****\$121.81CR****Credit Amount - DO NOT PAY****Messages**

- Because you have paid your account in an excellent manner, we are refunding your deposit. We appreciate your prompt payment.
- From all of us at FPL, thank you for your business in 1997. Have a safe and happy holiday season!



Florida Power & Light Company  
 PO Box 025576  
 Miami, FL 33102

\*REPLACEMENT BILL\*

**USEFUL TELEPHONE NUMBERS**

Customer Service: (305) 442-8770

Hearing/Speech Impaired: 1-800-432-6554 (TTY/TDD)

Visit FPL's Web Site at <http://www.fpl.com>

**CUSTOMER STATEMENT**

FOLD ON PERFORATION BEFORE TEARING

Account Number: 42988-60588

Statement Date: NOV 26 2003  
Customer Name: AMOR RUSO  
Service Address: 1261 SW 131ST PLACE CIR W

Service Dates: 28 03 to NOV 26 03

Service Days: 29

NEXT SCHEDULED READ DATE: DEC 31 2003

Previous Statement Balance	Payments (-)	Additional Activity (+ or -)	Balance Before NEW Charges (=)	NEW Charges (+)	NEW Charges Past Due	Total Now Due (=)
268.22	148.55 CR	0.00	119.67	100.54	DEC 29 2003	\$220.21

**Meter Reading**-Meter 5C95560

Current Reading 75060  
Previous Reading - 74018  
KWH Used 1042

**Energy Usage**

	Last Year	This Year
KWH This Month	1070	1042
Service Days	29	29
KWH/Day	37	36

**\*Amt includes the following charges:**

Customer Charge: \$5.25 per Month  
Non-Fuel Energy Charge:  
First 750 KWH \$0.041160 per KWH  
Over 750 KWH \$0.050460 per KWH  
Fuel Charge: \$0.037110 per KWH

**Account Activity**

Previous Statement Balance 268.22  
Payment Received - THANK YOU 148.55CR  
**BALANCE BEFORE NEW CHARGES** 119.67  
Billing for Electric Use on Rate: RS-1 RESIDENTIAL SERVICE  
Electric Service Amount 89.53\*\*  
Gross Receipts Tax Increase 0.92  
Franchise Charge 3.79  
Utility Tax 6.30  
Current Electric Charges 100.54  
**TOTAL NEW CHARGES:** 100.54

**TOTAL NOW DUE:****\$220.21****Messages**

- A late payment charge of 1.5% will apply if not paid by DEC 29, 2003, and your account may be subject to being billed an additional deposit.
- From all of us at FPL, have a safe and happy holiday season -- and a prosperous new year.

Please have your account number ready when calling FPL



Florida Power & Light Company  
PO Box 025576  
Miami, FL 33102

**USEFUL TELEPHONE NUMBERS**

Customer Service: (305) 442-8770  
Outside Florida: 1-800-226-3545  
To Report Power Outages: 1-800-4OUTAGE (468-8243)  
Hearing/Speech Impaired: 1-800-432-6554 (TTY/TDD)  
Visit FPL's Web Site at <http://www.fpl.com>

**FPL**

A. RUso  
TRAIL RUN TOWNHOMES  
1261 S.W. 131 PL. Ctr. W.  
MIAMI, FL 33184-2028



DIRECTOR  
DIVISION OF THE COMMISSION CLERK AND  
ADMINISTRATIVE SERVICES  
FLORIDA PUBLIC SERVICE COMMUNICATION  
2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

REF: DOCKET NO. 050045-E1

ORIGINAL

050045-EL

RECEIVED-FPSC

July 19, 2005 05 JUL 22 AM 9:37

COMMISSION  
CLERK

Director, Div of Comm Clerk & Admin  
FL Public Service Comm  
2540 Shumard Oak Blvd  
Tallahassee FL 32399-0850

Re Docket #050045-EL

Dear Members:

If it isn't too late, here is my comment re FPL's  
rate change request

I agree that a 1.5% payment surcharge for late-  
ness in paying is not much of a deterrent. But I  
do worry about a person who inadvertently trans-  
poses digits on his check - for example writing \$59.23  
rather than \$59.32, and ends up with a \$5 charge  
for being off less than 10¢. (I know that could  
happen in the dollar amounts too, and that would  
be a greater amount of difference, & I don't really  
object in that situation.)

However, I do think there should be a tolerance,  
so that underpayments of less than \$1 are not  
assessed a \$5 penalty.

Yours truly,  
Arlene Flisik  
4106 24 Ave W  
Bradenton FL 34205

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
GCL 1 \_\_\_\_\_  
OPC \_\_\_\_\_  
NMS \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
J. TERRY DEASON  
RUDOLPH "RUDY" BRADLEY  
LISA POLAK EDGAR

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

August 1, 2005

Miss Arlene Flisik  
4106 24<sup>th</sup> Avenue West  
Bradenton, Florida 34205-1326

Dear Miss, Flisik:

Thank you for your comments concerning the change Florida Power & Light Company has proposed in its late payment charge. The original charge of 1.5 percent of the overdue balance was approved by the Commission in 1991. The implementation of a minimum charge of \$5.00 or 1.5 percent of the overdue balance, whichever is greater, will be discussed as part of FPL's overall request for an increase in rates and charges. Hearings on the rate case are currently scheduled beginning August 22, 2005. Your letter will be entered into the correspondence side of the docket file in Docket No. 050045-EI for consideration by the Commissioners in making their decision on the requested increase.

Sincerely,

A handwritten signature in cursive script, reading "Connie S. Kummer".

Connie S. Kummer, Chief  
Bureau of Certification, Economics & Tariffs

CSK:kb

Cc: Docket No. 050045-EI

ORIGINAL

**Timolyn Henry**

**From:** Ruth McHargue  
**Sent:** Monday, July 25, 2005 9:31 AM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders  
**Subject:** FW: E-Form Other Complaints - 18987

Please add to docket file 050045

**From:** Consumer Contact  
**Sent:** Friday, July 22, 2005 4:57 PM  
**To:** Ruth McHargue  
**Subject:** FW: E-Form Other Complaints - 18987

Progress Energy Rate Case

**From:** Consumer Contact  
**Sent:** Friday, July 22, 2005 4:09 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints - 18987

**TRACKING NUMBER - 0018987 July 22, 2005**

**SERVICE ADDRESS**

Account Number: 92140 94577  
 Business Account Name:  
 Name: Dearldean Hall  
 Address: 861 65th St. So.  
 City: Saint Petersburg  
 Zip: 33707

**CUSTOMER INFORMATION**

Name: Dearldean Hall  
 Address: 861 65th St. So.  
 City: Saint Petersburg  
 State: FL  
 Zip: 33707  
 Primary Phone: 727 381 3084  
 Secondary Phone: none  
 E-mail: sheelfl@earthlink.net  
 Contact By: Day Time Phone Number

**COMPLAINT INFORMATION**

Utility Name: EI801 Progress Energy Florida, Inc.

**CMP** \_\_\_\_\_  
**COM** \_\_\_\_\_  
**CTR** \_\_\_\_\_  
**ECR** I \_\_\_\_\_  
**GCL** I \_\_\_\_\_  
**OPC** \_\_\_\_\_  
**RCA** \_\_\_\_\_  
**SCR** \_\_\_\_\_  
**SGA** \_\_\_\_\_  
**SEC** \_\_\_\_\_  
**OTH** \_\_\_\_\_

7/25/2005



Did customer previously contact the utility?: I understand that progress energy is asking for still another rate hike. I honestly don't know what we will do if they do that. I am on SSI, I just don't have enough money to pay anymore. My Husband is elderly and disabled, and if the rates keep going up, we will have to do without electricity. Is there nothing you can do to keep this from happening. We realize that the electric company needs money to run, but we need money to just live. We are not asking for much, just that our Electric rates stay where we can reach them. Please help the elderly and disabled of this state to be able to live in some little comfort, without the monster electric company taking all we have. Thank y ou Mrs. Dearldean Hall, 7273813084

Did customer previously contact the PSC?:

## **PROBLEM INFORMATION**

Problem Type: Other Complaints

Complaint Detail: Please, Don't let Progress energy raise our rates yet again, if they do, we won't be able to buy food, or pay other utilities. Please help the elderly and disadvantaged, and disabled of the state of Florida, to be able to afford electricity. Mrs. Dearldean Hall 727 381 3084 email.... sheelfl@earthlink.net

For PSC Webmaster Use Only:

Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1; FunWebProducts; .NET CLR 1.1.4322)

<http://www.psc.state.fl.us/consumers/complaint/review.cfm>

[www.psc.state.fl.us](http://www.psc.state.fl.us)

ORIGINAL

**Timolyn Henry**

---

**From:** Ruth McHargue  
**Sent:** Monday, July 25, 2005 9:16 AM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders; Angie Calhoun  
**Subject:** FW: E-Form Other Complaints - 19001

Please add to docket file 050045 for FPL and 030869-TL for Bellsouth.

Thanks

---

**From:** Consumer Contact  
**Sent:** Monday, July 25, 2005 8:58 AM  
**To:** Ruth McHargue  
**Subject:** FW: E-Form Other Complaints - 19001

Please advise.

---

**From:** Consumer Contact  
**Sent:** Sunday, July 24, 2005 1:41 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints - 19001

**TRACKING NUMBER - 0019001 July 24, 2005**

**SERVICE ADDRESS**

Account Number:  
Business Account Name:  
Name: Thomas Ciulla Jr  
Address: 750 SE 6th Ave. #325  
City: Deerfield Beach  
Zip: 33441

**CUSTOMER INFORMATION**

Name: Thomas Ciulla Jr  
Address: 750 SE 6th Ave. #325  
City: Deerfield Beach  
State: FL  
Zip: 33441  
Primary Phone: 954 426 0155  
E-mail: tomciullajr@excite.com  
Contact By: E-mail Address

**COMPLAINT INFORMATION**

CMP   1    
COM         
CTR         
ECR   1    
GCL   1    
OPC         
RCA         
SCR         
SGA         
SEC         
OTH       

7/25/2005

Utility Name: EI802 Florida Power & Light Company

Did customer previously contact the utility?:

Did customer previously contact the PSC?:

## PROBLEM INFORMATION

Problem Type: Other Complaints

Complaint Detail: I would like to know what regulations the Public Service Commission adheres to in overseeing Florida Power & Light and Bellsouth? Bellsouth is on the top fifty's list of the most profitable companies in the USA. FP&L most recently reported profits for the first quarter of \$130 million dollars. The previous year showed a stellar performance of \$887 million in profit. How can you possibly support the position for validating further increases in the cost of these services? Most of the residents that reside in our complex, and in Deerfield Beach for that matter are on fixed incomes. We have no means of keeping parity with these constant increases when the Public Service Commission keeps agreeing to these unwarranted and abusive rate hikes. We can cut spending on food and clothing, but the basic electric and phone services are indispensable. I don't know who's interests your suppose to be serving, obviously it not the people who live here. Sincerely, Thomas Ciulla Jr.

For PSC Webmaster Use Only:

Mozilla/5.0 (Windows; U; Windows NT 5.1; en-US; rv:1.6) Gecko/20040206 Firefox/0.8

<http://www.psc.state.fl.us/consumers/complaint/review.cfm>

[www.psc.state.fl.us](http://www.psc.state.fl.us)

ORIGINAL

DISTRIBUTION CENTER  
05 JUL 26 AM 9:04

Howard & Connie Fichtl  
59 Westview Lane  
Cocoa Beach, FL 32931  
(321)783-7648

July 21, 2005

Director, Division of the Commission Clerk  
and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

RE: Docket #050045-EI

Dear Sirs and Madams,

We write to you today in hopes that our voices can be heard. As an owner of a business, we understand the need to pass on additional costs of the business to the customer. This is necessary in order to remain as profitable as possible. We do realize, that FPL says a long time has passed since a rate increase was necessary for their customers.

The problem that we have with this rate increase is that it follows the profit making companies very recent request to pass on to their customers their outlay of expenses for the hurricane recovery from last season. There were a lot of businesses, as well as individuals that had to incur these same expenses and had no resources for recovering those charges. That is part of the expected catastrophic events that can happen to a business or individual. We are certain that FPL also had insurance to protect their investments and that this covered a large portion of their expenses.

FPL is a publicly traded company listed on the stock market meaning that they are "for profit". The board of directors for this company just wants more profit at the expense of the consumer. The consumer is at the mercy of the electric company because we have no other source for our needs. This is definitely taking advantage of the public.

We had very severe damage to our business during the hurricanes last year and were forced to close the business. If we had made the decision to rebuild, we could have tried to pass on this expense to the customer; however, they would have not been willing to pay it. We owned and operated the small ten unit motel for 22 years. Our customers could not afford to incur the amount of increase that would have been necessary to recoup our expense. They would just go to other establishments that did not need to impose this increase in cost. With our energy requirements, the customers have no where else to go for the service. This definitely takes advantage of the situation forcing us to pay this increase.

We respectfully request that this be taken into consideration when reviewing the request of FPL for a base rate increase. There are a lot of retired individuals in the state of Florida who can not afford to incur multiple types of increases for these services, no matter what you want to label the name of the increase. Please help the little guys in this wonderful state.

Sincerely,

  
Howard J. K. Fichtl

  
Connie A. Fichtl

COMMISSION  
CLERK

JUL 26 AM 11:05

RECEIVED-FPSC

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR | \_\_\_\_\_  
GCL | \_\_\_\_\_  
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_



Docket #050045-EI.

**HOT! HOT! HOT! Hope you are  
finding a way to beat the heat!**

As a lifelong customer of FPL, I  
oppose the rate increase. Just as they  
don't offer customer rebates when  
they've had very profitable years,  
neither should they claim an increase  
when natural disasters (in abundance)  
afflict our state. Daily, I watch the  
helicopter deposit the FPL executive on the top  
of the Miami headquarters bldg. as I  
drive to work. That's a clear sign of their  
financial standing. Thanks. L. Nolan



RECEIVED-PPSC

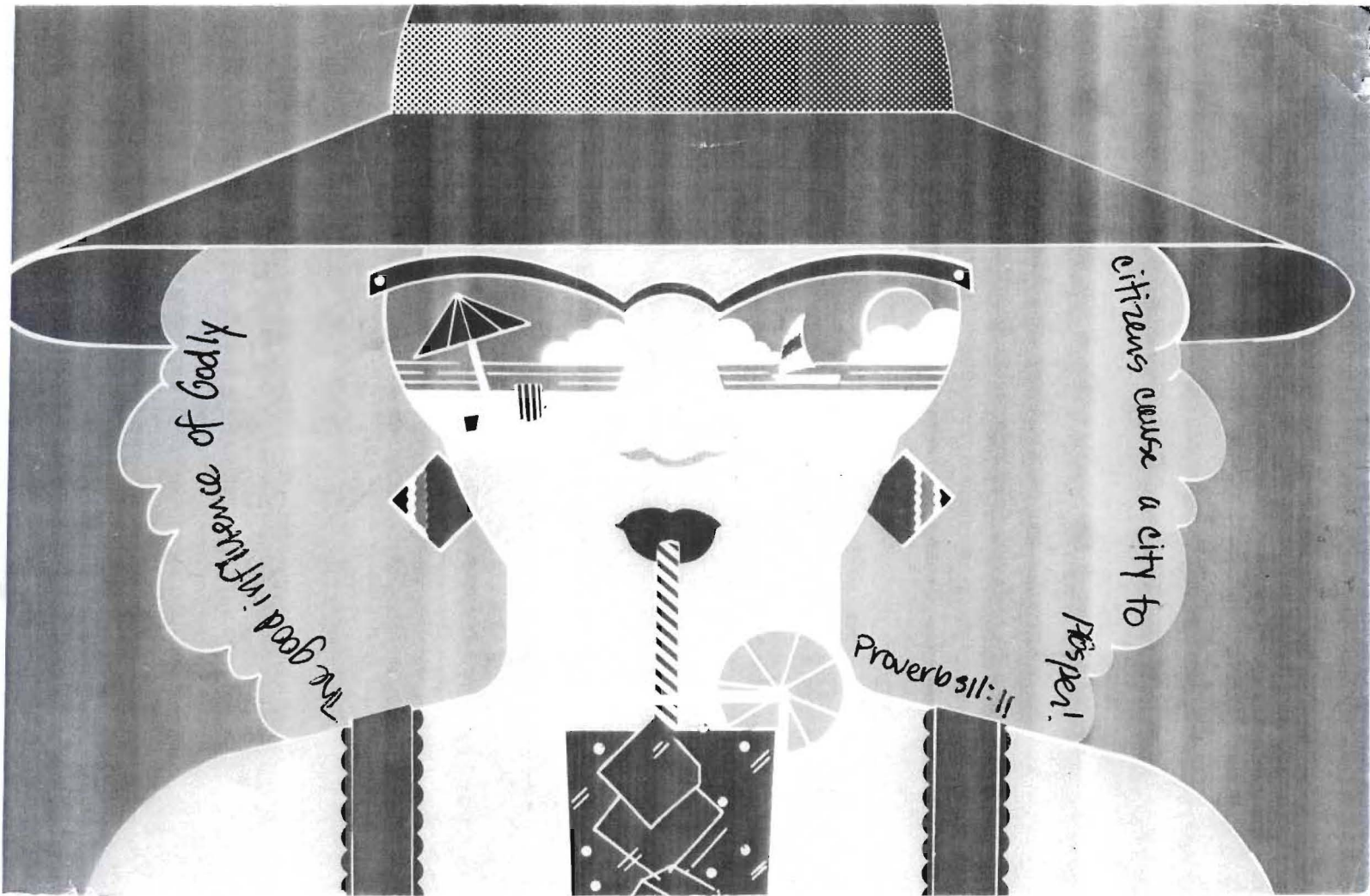
JUL 26 AM 10:30

COMMISSION  
CLERK

Director

Div. of the Commission Clerk  
and Administrative Services  
Fla. Public Service Com.  
2540 Shumard Oak Blvd.  
Tallahassee FL

32399-0850



The good influence of Godly

Proverbs 11:11

citizens cause a city to prosper.



ORIGINAL

RECEIVED FPSC

JUL 26 AM 11:04

COMMISSION  
CLERK

Dick Wagner  
2057 Panama Blvd.  
Englewood, Fl. 32224  
July 21, 2005

Director

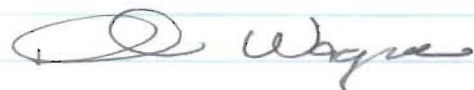
Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Fl. 32399-0850

Dear Director:

With reference to Docket No. 050045-EI, I would like to comment Florida Power and Light's quality of service and proposed rate increases.

I have lived in many parts of this country during my life and had electric service with many different utility companies. Florida Power and Light is as good as they come.

With the quality service they provide, they should not be denied a rate increase.



CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR   1    
GCL   1    
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_



**Public Service Commission**  
**-M-E-M-O-R-A-N-D-U-M-**

---

**DATE:** July 26, 2005

**TO:** Blanca S. Bayó, Director, Division of the Commission Clerk and Administrative Services

**FROM:** Jane Faurot, Chief, Office of Hearing Reporter Services, Division of the Commission Clerk and Administrative Services

**RE:** DOCKET NO. 050045-EI, SERVICE HEARING HELD 07/14/05 (Ft. Myers).

---

**RE:** PETITION FOR RATE INCREASE BY FLORIDA POWER & LIGHT COMPANY.

DOCUMENT No: 07115-05, 07/26/05

The transcript for the above proceedings has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, ECR

Acknowledged BY:

A handwritten signature, likely of Jane Faurot, written in black ink.

---

JF/rIm

ORIGINAL

Director, Division of the Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

RECEIVED-FPSC

JUL 26 AM 11:04

COMMISSION  
CLERK

RE: Docket #050045-E1  
FPL Petition

To all whom it may concern:

I am completely against the petition for base rate increase requested by Florida Power & Light Company.

I have many friends here on the Treasure Coast that work for FPL and know a few things about how they spend their money.

They claim that they spent all this money on the hurricane recovery in this and other areas, yet they do not disclose the fact that they spend thousands of dollars a year on gourmet catered meals for their meetings and their executives and upper management take home thousands of dollars a year in bonuses. They don't cut down on their spending; instead they want to make their customers pay more while they munch on gourmet steak dinners and lobster. I know at FPL they order catering for their meetings and know the kind of catering bills that they pay. So, to FPL, I say order pizza or bag your lunch like the rest of us and stop trying to squeeze more money out of the customers!!!! Why should I have to pay more while they eat steak and lobster! I don't eat gourmet meals, why pay for them to! Cut back on spending and leave us out of it!

It is also not right that we have no other choices for electricity service other than FPL. My parents live in Citrus County and they have a choice over whom they have for electric service. There are 3 companies on the west coast of Florida, but on this coast it is use FPL and take whatever rates and lousy service they dish out or live in the dark!

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR |  
GCL |  
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

I think it is time Tallahassee take a serious look at FPL and redefine PUBLIC Utility! They are a greedy, money hungry monopoly and I say tell them NO!! They make enough money off of Floridians! Do some company restructuring, reevaluate how you spend what you have and leave the customers pocket book out of it!!

Signed,

An FPL Customer AND TAX PAYER!!!

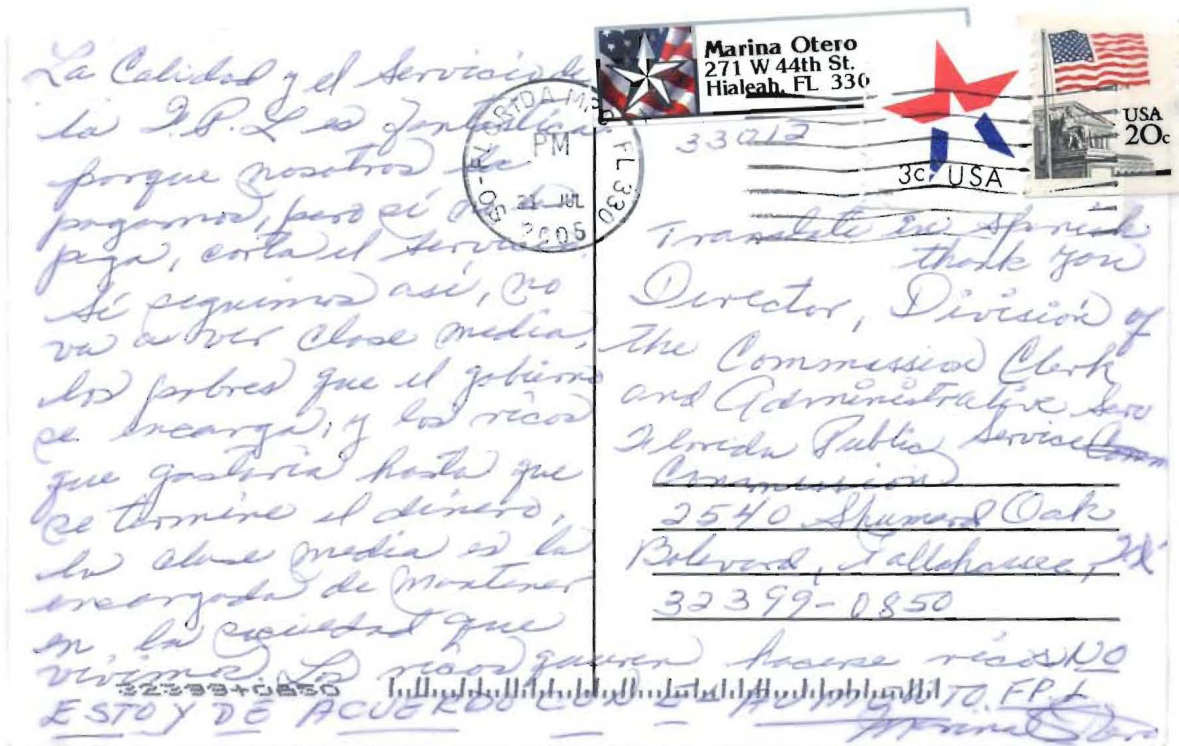
ORIGINAL

050045 - E7

RECEIVED-FPSC

JUL 26 AM 11:09

COMMISSION  
CLERK



CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
GCL 1 \_\_\_\_\_  
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_



ORIGINAL

DISTRIBUTION CENTER

05 JUL 27 AM 8:42

Director, Division of the Commission Clerk  
and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Docket No. 050045-EI

To Everyone concerned:

While I sympathize with the extra work and man-hours given in the recovery effort in the aftermath of last year's devastating hurricane season, FPL certainly enjoyed many years of profits prior to these events. If they did not prepare for a "rainy day", they were derelict in their budget duties. Considering the cast amount of volunteer help from other states, coupled with FEMA and other government financial help, I fail to see the need for yet another rate increase.

Because FPL had a greater-than-normal capital outlay, their profit margin did not reach its estimated goal. In view of Florida residents' hurricane losses and expenses (exorbitant insurance deductions, cost of general repair contractors, etc.), who's was? The hurricanes hit us all hard. With so many other costs that pertain to daily existence escalating at an alarming rate, who can afford to live here?

If awarded this increase, will FPL expect another after every storm that threatens Florida? My suggestion is that, when they send my bill they can save money in time, paper and personnel by eliminating all the additional paperwork that I find stuffed in the envelope.

I have to watch my budget, they need to watch theirs. There is no other electric company available in my area from which I can choose.

Sincerely,



Betsey Phillips  
taxpayer and registered voter

July 23, 2005

RECEIVED-FPSC  
JUL 27 AM 9:34  
COMMISSION  
CLERK

CMP \_\_\_\_\_

COM \_\_\_\_\_

CTR \_\_\_\_\_

ECR 1 \_\_\_\_\_

GCL 1 \_\_\_\_\_

OPC \_\_\_\_\_

RCA \_\_\_\_\_

SCR \_\_\_\_\_

SGA \_\_\_\_\_

SEC \_\_\_\_\_

OTH \_\_\_\_\_

ORIGINAL

7-27-05

Director, Division of the Commission Clerk and Administrative Services, Florida Public  
Services Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Fl 32399-0850

I writing in reference to Docket No. 050045-el which regards the proposed rate increase  
for Florida Power and Light. I AM TOTALLY AGAINST THIS RATE INCREASE!!!!  
I feel like I have been already been sold out by St. Johns County, for changing my power  
provider from JEA to FPL to appease Winn Dixie by redistricting the power in St. Johns  
County. My power bill is 100 dollars higher a month right now compared to last year's  
bill and I used about 200 more kilowatts per month last year also. SO I AM USING  
LESS POWER NOW AND BEING BILLED MORE ALREADY!!!!!!

Please do not approve FPL'S proposed rate increase.

Concern Citizen at 1956 Eventide Ave.  
Jacksonville, Fl 32259  
Michael J. Harp

*Michael J. Harp*

RECEIVED-FPSC  
JUL 29 AM 10:50  
COMMISSION  
CLERK

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR   1  \_\_\_\_\_  
GCL   1  \_\_\_\_\_  
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_



ORIGINAL



CONSTANCE W. HOUSER

8338 S.E. COCONUT ST. HOBE SOUND, FL. 33455 (1-772-545-3874)

RECEIVED-FPSC

05 JUL 29 AM 10:55

COMMISSION  
CLERK

7/24/05  
Director Florida Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Fl. 32399-0850

Docket No. 050045-El.

Gentlemen and Ladies:

I am enclosing an article from the Palm Beach Post-Times from 7/19/05 which states that electricity had been restored to that area one day after their hurricane.

CMP \_\_\_\_\_ WHY DID IT TAKE F.P.L. WEEKS TO RESTORE OUR ELECTRICITY AFTER  
COM \_\_\_\_\_ THE HURRICANES HERE?!

CTR \_\_\_\_\_ We are supposed to be the most advanced nation in the world but evidently  
ECR \_\_\_\_\_ Florida Power and Light does not know that! If their excuse is that they are overloaded  
GCL \_\_\_\_\_ with customers then make them allow competition—they blew Duke Electric away when  
it wanted to come to Fl.

OPC \_\_\_\_\_ Years ago when we had hurricane season, one would see FPL trucks out fixing  
RCA \_\_\_\_\_ lines and Aspludt out trimming trees in preparation. NO MORE. You could also let the  
SCR \_\_\_\_\_ electric company know when electricity was severely needed and get quicker help-NO  
SGA \_\_\_\_\_ MORE. A woman on our street requires oxygen and was found sitting in her pool  
SEC \_\_\_\_\_ outside, gasping for air unable to start her generator. Not an unusual case—no she didn't  
go to special services. Members of her generation were taught to take care of  
themselves—a fact FPL exploits.

OTH \_\_\_\_\_ The management of the company needs changing. It has carried a third world  
attitude into Florida, that favors wealth over the needs of all of our citizens and has made  
FPL into a heartless conglomerate, that does not recognize its responsibility to the  
common, good. MAKE Florida Power and Light PAY THE BILLS THEY CREATED  
DUE TO THEIR INDOLENCE AND NEGLIGENCE AND YOU WILL SEE A  
CHANGE IN THE WAY EMERGENCIES ARE HANDLED. If their customers  
continue to pick up the bills, what will change?

YOUR COMMISSION WAS CREATED TO PROTECT THE PEOPLE OF FLORIDA  
from exactly what has happened to all of us. WHEN DID YOU DESERT US Too?

Sincerely,

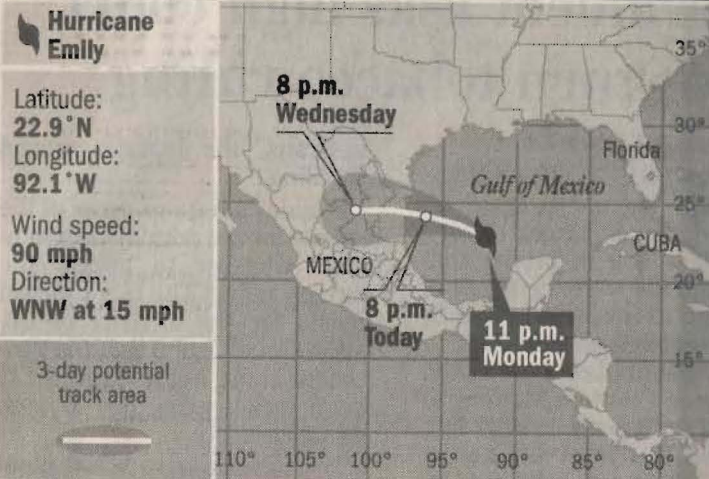
*Constance W. Houser*  
Constance W. Houser

cc: Gov. Jeb Bush



P.B. Post-Times

# TRACKING THE STORM



Latest maps, advisories and free e-mail alerts. [PalmBeachPost.com](http://PalmBeachPost.com)

STAFF GRAPHIC

## Yucatan rallies as rest of Mexico, Texas brace

*The peninsula hit is lighter than expected and nobody dies.*

Los Angeles Times

PLAYA DEL CARMEN, Mexico — As work crews cleared away debris and thousands of tourists prepared to resume their vacations, officials and residents across Mexico's Yucatan peninsula breathed a sigh of relief Monday that damage from Hurricane

communities.

Emily's winds, which at times have reached nearly 150 mph, had diminished to around 110 mph after striking land. But the storm was expected to regain strength as it tracked northwest across the gulf's warm waters.

In the Yucatan town of Playa del Carmen on Monday, Luis Manuel Huchin, supervisor of a beachfront hotel and souvenir shop compound, shoveled up heaps of broken glass, tiles and wooden molding.

Emily appeared less severe than many had feared.

No lives were reported lost as the storm swept across the popular resort area and into the Gulf of Mexico, felling power lines, uprooting trees, smashing windows, flooding streets, and tearing the roofs off some houses and small buildings.

By Monday afternoon, signs of recovery were evident. Many businesses along the white-sand beaches had reopened, Cancun's international airport was operating and work crews were sweeping up broken glass and carting away fallen palm trees. Electricity had been restored to much of the area.

But Mexican officials were hardly rejoicing. If Emily continues on its present course, forecasters expect it to make landfall again in northeastern Mexico or southern Texas late today or early Wednesday. In Tamaulipas state, federal troops and emergency personnel were evacuating a number of small fishing com-

have been worse,"

Authorities reported similar damage throughout a 100-mile stretch of the Mexican coastline extending south from the tourist mecca of Cancun to the island of Cozumel and the ancient Mayan site of Tulum, where the storm made landfall early Monday.

Some of the area's many poor residents returned from emergency shelters to find their homes filled with water and their roofs gone. Roberto Vargas Arzate, Cancun's director of civil protection, said authorities were working to supply food and medicine to hardest-hit areas.

Vargas could not estimate how many residents had been left homeless, but said it was "much less than we were expecting."

Some tourists who had passed the night at makeshift shelters in sweltering gymnasiums scrambled to find outward-bound flights. Others prepared to head to the beach or the bar.

ORIGINAL

# RENAISSANCE II

Condominium

RECEIVED-FF

AUG -1 AM 9

COMMISSION  
CLERK

July 27, 2005

Blanco Bayo, Director  
Division of the Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

050045

Re: Docket No. 050045-EI Petition for Rate Increase by Florida Power  
& Light Company

Dear Mr. Bayo:

On July 14 a meeting was held in Sarasota to discuss the quality of service provided to its customers.

Since the day the first owner moved in (December, 2000), the Renaissance has received excellent service from Florida Power and Light. FPL has assisted the Association in an energy audit and reviewed billing to reflect lower rates.

CMP \_\_\_\_\_

COM \_\_\_\_\_

CTR \_\_\_\_\_

ECR \_\_\_\_\_

GCL \_\_\_\_\_

GPC \_\_\_\_\_

RCA \_\_\_\_\_

SCR \_\_\_\_\_

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SEC \_\_\_\_\_

OTH \_\_\_\_\_

Renaissance I Association, Inc. is very satisfied with the service provided by Florida Power and Light.

Sincerely,



Patricia J. Rogers, CMCA,PCAM  
Property Manager

05 JUL 32 AM 9:01

DISTRIBUTION CENTER



ORIGINAL

RECEIVED-FPSC

05 AUG -1 AM 9:57

COMMISSION  
CLERK

William R. Bottcher  
17535 Brinkerhoff Ln.  
Okeechobee, FL 34974

Re: Docket No. 050045-E1 petition for rate increase by FPL

July 26, 2005

050045

Florida Public Service Commission:

I would like my input considered during your proceedings to determine the merit of FPL's petition for a rate increase. Firstly, I just paid my July electric bill in the amount of \$103.91. Sir, I live in a sixty by twelve mobile home with a twelve by twenty-four addition, and we do not air condition the addition. In addition, the air conditioner is shut off entirely between 9:30 p.m. and 7:30 a.m. each and every day. My thermostat is set at 80 degrees. Just how much am I supposed to pay to air condition such a modest abode?

Additionally, please consider that FPL has the ability to pass all fuel increases onto their customers. Let's not forget that we, the customer, must also now pay for production equipment damaged by last year's hurricanes. What does this proposed rate increase do - increase the bottom line?

The level of service also leaves something to be desired with frequent power outages and long delays during outages. When you call to find out when the repair will be done you get to hear a recording that is usually highly inaccurate.

Their bill averaging program which would help costs two dollars a month extra, so all that does is increase your total bill. Oh yes, they also sell insurance to fix your appliances that might be damaged by their equipment.

I think FPL already has a really sweet deal. I hope your panel will agree.

Sincerely yours,

  
William R. Bottcher  
FPL Customer

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
GCL 1 \_\_\_\_\_  
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
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SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

For PSC Webmaster Use Only:

Mozilla/5.0 (Windows; U; Windows NT 5.1; en-US; rv:1.7) Gecko/20040707 Firefox/0.9.2

<http://floridapsc.com/consumers/complaint/review.cfm>

floridapsc.com

COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
J. TERRY DEASON  
RUDOLPH "RUDY" BRADLEY  
LISA POLAK EDGAR

STATE OF FLORIDA



*(Kerk's office)*  
TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

05 AUG -1 PM 3:10

Public Service Commission

COMMISSION  
CLERK

August 1, 2005

Amor Ruso  
Trail Run Townhomes  
1261 SW 131 Pl. Cir. W.  
Miami, Florida 33184-2028

Dear Mr. Ruso:

Thank you for your letter concerning your increased usage of electricity. While I cannot provide any conclusive answers to the increase in usage you have experienced, there are several possible explanations. If the central air conditioning unit replaced room air conditioners, you may be using more electricity because you are cooling the entire house rather than one or two rooms. Likewise, as houses age, they often develop air leaks around windows or doors, or experience compression of insulation which could contribute to the need to set the thermostat lower to achieve the same cooling level. You may not even be aware that you are gradually turning the thermostat down, which would result in more electrical usage.

Some of the change in usage could be weather related if the weather in the months you are comparing is not similar. For example, August and September in 1997 may have been cooler than the same months in 2003, and the month of December in 1997 may have been warmer than the same month in 2003. Without a complex statistical analysis, it is not possible to determine how much of the change in usage was related to different weather conditions in the two years you cited.

If you have not done so, I would recommend you request a home energy audit by Florida Power & Light Company to determine where you may be able to conserve energy. If the energy audit yields no specific recommendations, you may request that FPL test your meter. Your letter opposing the increase will be placed in the correspondence side of Docket No. 050045-EI, FPL's request for a rate increase for consideration by the Commission in making its final decision on any increase.

Sincerely,

A handwritten signature in cursive script, reading "Connie S. Kummer".

Connie S. Kummer, Chief  
Bureau of Certification, Economics & Tariffs

CSK:kb

Cc: Docket No. 050045-EI



COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
J. TERRY DEASON  
RUDOLPH "RUDY" BRADLEY  
LISA POLAK EDGAR

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

August 1, 2005

Ms. Joan Narrow  
2840 Presidential Way, No. 1203  
West Palm Beach, Florida 33401

Dear Ms. Narrow,

Thank you for your letter concerning the storm damage surcharge recently approved for Florida Power & Light Company. First of all, let me explain that the \$2.09 charge cited is an illustrative figure for a customer using a 1,000 kilowatt hours (kWh) per month. The actual tariffed charge is \$0.00209 per kWh used. A person using 500 kWh per month would be charged \$1.05. Similarly, a person using 1,500 kWh would be charged \$3.14. For simplicity, the storm charge is included in the kWh energy charge shown on your bill. Most utility billing systems are quite complex and adding another line item to the bill would be extremely expensive. Since the storm charge is a temporary charge, it was not required to be shown separately. Utility taxes and Franchise Fees are required to be shown separately on a customer's bill because they can vary, depending the customer's location, and State law requires that Gross Receipts Tax be shown separately. If you have additional questions, please feel free to contact me directly by e-mail at [ckummer@psc.state.fl.us](mailto:ckummer@psc.state.fl.us).

Sincerely,

A handwritten signature in cursive script that reads "Connie S. Kummer".

Connie S. Kummer, Chief  
Bureau of Certification, Economics & Tariffs

CSK:kb

Cc: Rhonda Hicks  
Matilda Sanders  
Tim Devlin

Director, Division of the Commission Clerk and  
Administrative Services,  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

ORIGINAL

RECEIVED-FPSC

AUG - 2 AM 10: 19

COMMISSION  
CLERK

Dear Sirs:

Concerning Docket No. 050045-E1,  
Florida Power and Light's proposed rate  
increase. This will be a hardship for  
Senior Citizens, who are enduring many  
expenses from the 3 hurricanes of 2004.  
Plus, we expect a tremendous increase  
in our insurance rate for the same  
reason. Unfortunately, Senior Citizens' fixed  
income has not and will not increase to  
help cover these situations. Where will we  
cut back? - Our food? - Our medicine? - Our  
insurance? - Our heating and cooling?

Please seriously consider your decision  
on the power rate increase. We Senior  
Citizens can't afford it. Thank you.

Joyce Kern  
1265 Flintlock Dr.  
Daytona Beach  
FL 32119  
July 30, 2005



Director  
Division of the Commission Clerk and  
Administrative Services  
Florida Public Service Commission  
2540 Shumard Blvd.  
Tallahassee, FL 32399-0850

32399-0850



ORIGINAL

RECEIVED-FPSC

AUG -2 AM 10: 22

COMMISSION  
CLERK

July 29, 2005

Director  
Division of the Commission clerk & Administrative Svcs  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Fl 32399-0850

050045

Dear Director,

I am writing to you in reference to the hearings being held in November for the proposed FPL rate increase. **We the public are dead set against.** We understand that the hurricanes last year caused a lot of damage to all of us but that comes with living in or doing business in the State of Florida.

FPL is a publicly traded company and therefore should **not** put the full burden on their customers. The stockholders can take the hit the same way we all do in our investments and retirement funds. Many of my neighbors called FPL for months before hurricane season, to have the trees trim away from the power lines. They never came. And now I have to pay for their lack of preventive measures.

CMP \_\_\_\_\_ Property taxes, gas prices and our electric bill are all sky high. Where is it going to stop?  
COM \_\_\_\_\_ What happens if another hurricane hits this year or next year? What happens to those on  
CTR \_\_\_\_\_ fixed incomes? The rate increases are outpacing most people cost of living increases.  
ECR | \_\_\_\_\_ Are we supposed to make the board of directors of FPL wealthy?  
GCL | \_\_\_\_\_ Please vote against it any additional rate increases.  
OPC \_\_\_\_\_  
RCA \_\_\_\_\_ Thank you,  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

*Juanita Blanco*

Juanita Blanco  
480 NW 73 Ave  
Miami, Fl 33126

RECEIVED  
FEDERAL RESERVE BANK  
ATLANTA  
AUG -2 AM 10: 22

ORIGINAL

RECEIVED-FPSC

AUG -2 AM 10:23

COMMISSION  
CLERK

July 29, 2005

Director  
Division of the Commission clerk & Administrative Svcs  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Fl 32399-0850

050045

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FPL is a publicly traded company and therefore should **not** put the full burden on their customers. The stockholders can take the hit the same way we all do in our investments and retirement funds. Many of my neighbors called FPL for months before hurricane season, to have the trees trim away from the power lines. They never came. And now I have to pay for their lack of preventive measures.

CMP \_\_\_\_\_ Property taxes, gas prices and our electric bill are all sky high. Where is it going to stop?  
COM \_\_\_\_\_ What happens if another hurricane hits this year or next year? What happens to those on  
CTR \_\_\_\_\_ fixed incomes? The rate increases are outpacing most people cost of living increases.  
ECR   I   \_\_\_\_\_ Are we supposed to make the board of directors of FPL wealthy?

GCL   I   \_\_\_\_\_ Please vote against it any additional rate increases.

OPC \_\_\_\_\_ Thank you,  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_



Angel Blanco  
480 NW 73 Ave  
Miami, Fl 33126

RECEIVED  
DISTRIBUTION CENTER  
AUG -2 AM 9:12



ORIGINAL

Nancy S. Smith  
4401 Palmarito St.  
Coral Gables, Fl. 33146

Director  
Division of the Commission Clerk  
and Administrative Services  
2540 Sumard Oak Blvd.  
Tallahassee, FL 32399-0850

July 29, 2005

RE: FPL's Base Rate Increase

Dear Director,

I am in favor of FPL receiving a base rate increase. This company has not had an increase in many years. Meanwhile, the State of Florida's population has ballooned and the electrical infrastructure must be increased and modernized.

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This utility company has been a great asset to Florida and has made great strides in providing help to this State in times of hurricanes. These extra expenses have come from FPL's reserves.

The request for an increase in base rate is small to most homeowners, but will provide the company with what it deserves. This utility company is not a non-profit organization.

For those families who are at the poverty level, our State will have to help them subsidize the extra \$5/per month or so.

Speaking of undeserved increases, the Cable Companies and Insurance Companies have been awarded extraordinary increases and no one says no to them.

Thank you for your attention and assistance in this matter.

Sincerely,



COMMISSION  
CLERK

AUG - 2 AM 10:23

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050045

AUG - 2 AM 9:11

ORIGINAL

RECEIVED-FPSC

05 AUG -2 AM 10: 24

COMMISSION  
CLERK

Richard A. Greene

July 28, 2005

Director, Division of the Commission Clerk & Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Fl. 32399-8050

Re: Comment on proposed rate increase, Docket #050045-EL

Dear Sirs:

Relative to the proposed increase, I would like to voice my opinion as vehemently, NO.

As consumers, we do not have a choice of electric company suppliers. We are at their mercy for service and price and while electricity is not necessary for life, it is necessary in our modern living.

The electric company, in organizing as a public company has an advantage over normal businesses in being able to petition for profit ranges, instead of letting the market forces dictate returns. Where I might have to struggle to make 8% return and indeed have the potential to lose money, it seems the electric company has some State guaranteed yield.

For those of us who have to pay the bills, it is getting harder and harder to make ends meet, and the State should rein in the profit margin and make the electric company more like a real investment, subject to the possibility of low returns too. Remember the little guy.

Yours truly, Richard A. Greene



Realtor with Coldwell Banker Residential Real Estate  
Insurance Agent/Owner of Southwest Insurance Associates  
1733 Pine Harrier Circle, Sarasota, Florida 34231  
(941) 923-2925 Fax: (941) 923-2935

CMP \_\_\_\_\_  
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ECR | \_\_\_\_\_  
GCL | \_\_\_\_\_  
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RECEIVED-FPSC

05 AUG -2 AM 10:24

COMMISSION  
CLERK

July 29, 2005

Director  
Division of the Commission clerk & Administrative Svcs  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

050045

Dear Director,

I am writing to you in reference to the hearings being held in November for the proposed FPL rate increase. **We the public are dead set against.** We understand that the hurricanes last year caused a lot of damage to all of us but that comes with living in or doing business in the State of Florida.

FPL is a publicly traded company and therefore should **not** put the full burden on their customers. The stockholders can take the hit the same way we all do in our investments and retirement funds. Many of my neighbors called FPL for months before hurricane season, to have the trees trim away from the power lines. They never came. And now I have to pay for their lack of preventive measures.

Property taxes, gas prices and our electric bill are all sky high. Where is it going to stop? What happens if another hurricane hits this year or next year? What happens to those on fixed incomes? The rate increases are outpacing most people cost of living increases. Are we supposed to make the board of directors of FPL wealthy?

Please vote against it any additional rate increases.

Thank you,



Janet Blanco  
6510 SW 44 St  
Miami, FL 33155

ORIGINAL

RECEIVED-FPSC

05 AUG -3 AM 10:12

COMMISSION  
CLERK

*Edith Sherman*

7883 Exeter Boulevard East  
Tamarac, Florida 33321

Aug. 1, 2005  
Gentlemen, Docket # 050045-E1

Since FPL is a monopoly,  
they should be aware that  
consumers are at their mercy  
when it comes to providing  
electricity to the population.

The rates are at a high  
level at this time and no  
rate increase should be  
allowed to FPL.

As a senior citizen living  
on a fixed income, I and  
millions like me would find  
ourselves in more of a  
financial crush than we  
are already in.

*Edith Sherman*

CMP \_\_\_\_\_  
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ORIGINAL

Jul 29, 2005

RECEIVED-PPSC

To Whom it may concern  
or Docket No 050045-E1,

05 AUG -3 AM 10:16

COMMISSION  
CLERK

Rate increases are not fair  
at all. Every thing is going up, how  
do you think people can live. Shame  
on you people.

I AM very much  
Against this.

Debbie Lesser  
127 Manlin Dr  
Ormond Beach, Fl.

If you want to write back to  
me address is

321 Turkey Run  
Winter Park, Fl.

32789

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
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ORIGINAL

**Timolyn Henry**

---

**From:** Ruth McHargue  
**Sent:** Wednesday, August 03, 2005 10:59 AM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders  
**Subject:** FW: E-Form Other Complaints - 19153

Please add to docket file 050045

---

**From:** Consumer Contact  
**Sent:** Wednesday, August 03, 2005 9:57 AM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints - 19153

**TRACKING NUMBER - 0019153 August 03, 2005****SERVICE ADDRESS**

Account Number:  
Business Account Name:  
Name: Ernest Guillou  
Address: 416 Oxford Dr.  
City: Nokomis  
Zip: 34275

**CUSTOMER INFORMATION**

Name: Ernest Guillou  
Address: 416 Oxford Dr.  
City: Nokomis  
State: FL  
Zip: 34275  
E-mail: ErnieGui@JUNO.com  
Contact By: E-mail Address

**COMPLAINT INFORMATION**

Utility Name: EI802 Florida Power & Light Company  
Did customer previously contact the utility?:  
Did customer previously contact the PSC?:

**PROBLEM INFORMATION**

Problem Type: Other Complaints  
Complaint Detail: For the Commissioners, I wish to express my contempt for the proposed FP&L rate hike. After receiving one justifiable rate hike earlier this year they, FP&L, are way out of line with this request. I have spent a lot of money making my home more energy efficient, this past year, and yet my electric bills remain about the same. This I

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OTH \_\_\_\_\_

8/3/2005

assume is due to the earlier rate hike. I can hardly afford to pay more based on FP&L's desire to appease their stock holders.

For PSC Webmaster Use Only:

Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1; .NET CLR 1.1.4322)

<http://www.floridapsc.com/consumers/complaint/review.cfm>

[www.floridapsc.com](http://www.floridapsc.com)



ORIGINAL

050045-EL

RECEIVED-FPSC

Pl/1/05

My name is

05 AUG -3 AM 10:14

COMMISSION  
CLERK

Lance Wiener - #06 N. 46<sup>th</sup> St  
Hollywood Fl 33024

I am not in favor of the Rate  
increase.

Please Do Not Raise The FPL  
Rates. I find it very difficult  
to meet my monthly expenses.

Thank you

for me

CMP \_\_\_\_\_

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OTH \_\_\_\_\_



ORIGINAL

**Timolyn Henry**

**From:** Ruth McHargue  
**Sent:** Wednesday, August 03, 2005 11:02 AM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders  
**Subject:** docket file 050045

Please add to docket file. Thanks

**From:** Consumer Contact  
**Sent:** Monday, August 01, 2005 10:48 AM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints - 19106

**TRACKING NUMBER - 0019106 August 01, 2005**

**SERVICE ADDRESS**

Account Number:  
 Business Account Name:  
 Name:  
 Address:  
 City:  
 Zip:

**CUSTOMER INFORMATION**

State: FL  
 E-mail: lincdot@comcast.net  
 Contact By: E-mail Address

**COMPLAINT INFORMATION**

Utility Name: EI802 Florida Power & Light Company  
 Did customer previously contact the utility?:  
 Did customer previously contact the PSC?:

**PROBLEM INFORMATION**

Problem Type: Other Complaints

Complaint Detail: I wish to voice my complaint about the latest increase requested by FP&L. I should think that the \$2.00 a month surcharge increase earlier this year, would be enough. I completely agree with the editorial in the Charlotte Sun on July 31, 2005. I've never heard of a utility with such a large profit margin. Please DO NOT APPROVE this latest highway robbery. Thank you. Dorothy B. Messick, 22125 Breezeswept Ave., Port Charlotte, FL 33952

CMP \_\_\_\_\_  
 COM \_\_\_\_\_  
 CTR \_\_\_\_\_  
 ECR \_\_\_\_\_  
 GCL \_\_\_\_\_  
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 OTH \_\_\_\_\_

For PSC Webmaster Use Only:

Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1)

<http://floridapsc.com/consumers/complaint/review.cfm>

floridapsc.com

ORIGINAL

July 28, 2005

RECEIVED CPSC

AUG -4 AM 9:56

COMMISSION  
CLERK

Director, Division of the Commission Clerk and  
Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Refer to Docket No. 050045-E1 Petition for Rate Increase By  
Florida Power and Light Company

To Director,

I would like to lodge a formal complaint against the rate  
increase for FPL.

I am a resident of Century Village, senior citizen low income  
housing in Deerfield Beach, Florida. On behalf of my mother  
and the 17,000 residents in this development who are on very  
small fixed incomes, I feel it is a tremendous hardship for the  
members of this community to be hit with a rate increase by  
FPL. We are barely surviving due to the increased costs  
including but not limited to: medical, drugs, gas, food,  
telephone, homeowners insurance, and repair and  
maintenance of our apartments. Slapping additional costs  
onto our FPL bill is totally unacceptable.

It seems very unfair that a rich power company like FPL expects  
the low income people to absorb their bills.

Thank you for listening.

*Carol Lerner*  
Carol Lerner  
Century Village  
Deerfield Beach, FL

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR | \_\_\_\_\_  
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ORIGINAL

**Timolyn Henry**

---

**From:** Ruth McHargue  
**Sent:** Thursday, August 04, 2005 1:04 PM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders  
**Subject:** FW: My complaint

Please add to **docket file 050045.**  
Thanks

-----Original Message-----

From: contactform@psc.state.fl.us [mailto:contactform@psc.state.fl.us]  
Sent: Wednesday, August 03, 2005 4:15 PM  
To: Consumer Contact  
Cc: pandcphillips@earthlink.net  
Subject: My complaint

Contact from a Web user

Contact Information:  
Name: Connie Phillips  
Company:  
Primary Phone: 941-833-0739  
Secondary Phone:  
Email: pandcphillips@earthlink.net

Response requested? No  
CC Sent? Yes

Comments:

WE are writing to suggest you hold off on the raising of electric/gas rates for FPL at this time. Most of my neighbors are still waiting for repairs and trying to make it one day at a time without extra expenses. I can not believe you need this increase at this time as my electric bill is higher than it has ever been since we moved to Florida. I think you are already over charging so why the increase? I appreciate all you did after Charlie, but we all pitched in and helped each other. This is a way you can again help those in need.  
Please consider holding off for a year or so, please.

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
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ECR   1    
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OPC \_\_\_\_\_  
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ORIGINAL

CCA Official Filing  
8/4/2005 1:16 PM\*\*\*\*\*

1:16 PM\*\*\*\*\*

Timolyn Henry\*\*\*\*\*1

**Timolyn Henry**

050045

**From:** Ruth McHargue  
**Sent:** Thursday, August 04, 2005 1:03 PM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders  
**Subject:** FW: Proposed rate increase for FPL

Please add to docket file.

-----Original Message-----

From: Maia Morrison [mailto:maiamorrison@hotmail.com]  
Sent: Wednesday, August 03, 2005 10:42 AM  
To: Consumer Contact  
Subject: Proposed rate increase for FPL

I do not believe FPL is entitled to a rate increase. It is making more than adequate profit and another rate increase will be an onerous and unfair burden for its customers. Please do not approve their latest increase for a rate increase.  
Sincerely,  
Maia Morrison

CMP \_\_\_\_\_

COM \_\_\_\_\_

CTR \_\_\_\_\_

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GCL \_\_\_\_\_

OPC \_\_\_\_\_

RCA \_\_\_\_\_

SCR \_\_\_\_\_

SGA \_\_\_\_\_

SEC \_\_\_\_\_

OTH \_\_\_\_\_





1501 N. Orange Avenue  
Sarasota, FL 34236  
(941) 365-0250  
Fax: (941) 366-9798  
www.pinesofsarasota.org

## MISSION STATEMENT

# ORIGINAL

Pines of Sarasota is a charitable non-profit community dedicated to providing to adults with limited resources excellent care encompassing health, social, and support services and programs which enhance quality of life in a residential setting.

### BOARD OF DIRECTORS

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Blanco Bayo, Director  
Division of the Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

Re: Docket No. 050045-EI

Petition for Rate Increase by Florida Power & Light Company

Dear Mr. Blanco,

I have a long history with Mr. Mark A. Thomson, a Major Customer Manager of Florida Power and Light Company. Over the past years I have operated two major senior communities and have enjoyed outstanding customer service from Mr. Thompson, his staff, and FPL in general. Electrical service by its very nature has its problems, voltage issues, outages due to any number of reasons- weather, vehicle accidents and the like. The important issue is how these incidents are dealt with.

FPL has been exceptional. They have kept me informed and have responded quickly to my needs. They always seem to be well organized and ready with the necessary knowledge, manpower and equipment.

Our relationship has been mutually beneficial, and although I never welcome increased costs, I always feel I get my money's worth with Florida Power & Light Company.

It is my pleasure to commend Florida Power and Light for the job they do for me year in and out

Very truly yours,

Paul Hartman  
Director of Plant Operations  
Pines of Sarasota

COMMISSION  
CLERK

AUG - 4 AM 9:56

RECEIVED-FHSC

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
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A non-profit charitable nursing/care center operating since 1948

A COPY OF THE OFFICIAL REGISTRATION AND FINANCIAL INFORMATION MAY BE OBTAINED FROM THE DIVISION OF CONSUMER SERVICES BY CALLING TOLL-FREE WITHIN THE STATE 1-800-435-7352. REGISTRATION DOES NOT IMPLY ENDORSEMENT, APPROVAL, OR RECOMMENDATION BY THE STATE.  
Florida Department of Agriculture & Consumer Service Reg. # SC-04198



ORIGINAL

050045-E1  
RECEIVED FPSC

**ALLEN & DOROTHY CRAMER**

2576 NW 64TH BLVD.  
BOCA RATON, FL 33496  
(561) 995-8855 FAX; (561)995-8888

AUG -5 AM 9:30

COMMISSION  
CLERK

August 3, 2005

Director, Division of the  
Commission Clerk & Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Gentlemen:

My husband and I are Senior Citizens living on a FIXED INCOME and are vey distressed that you are considering a raise in our electric service. We are struggling now to pay our bills.

It seems to us that having the hearing in Tallahassee makes it impossible for most Floridians to attend the hearings. We are using this letter to express our strong opposition to your even considering a raise.

You should take into consideration the financial status of most Floridians and think of the stress you would be putting on their lives. There is enough going on in this world right now and for you to put another burden on our lives is most cruel.

We hope you will reconsider your intention of puttiing in a raise. Please let us know that you have heard our plea.

Most sincerely,

CMP            *Dorothy Cramer*  
COM            (Mrs. Allen) Dorothy Cramer

CTR           

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RECEIVED

AUG 5 2005

ORIGINAL

WATERWAY - UNIT #1  
8135 CRESPI BLVD  
MIAMI BEACH - FL 33141-PPSC  
8-2-'05

05 AUG -5 AM 9:33

DEAR FLORIDA POWER & LIGHT COMPANY -

COMMISSION  
CLERK

REGARDING DOCKET NO. 050045-E1 PETITION FOR RATE INCREASE  
BY FLORIDA POWER & LIGHT COMPANY. AND PROCEEDINGS GOVERNED BY  
CHAPTER 120 F.S. AND CHAPTER 25-28, FLORIDA ADMINISTRATIVE CODE,  
I WOULD LIKE TO ASK; IF YOU PLEASE, ARE WE PURCHASING POWER  
FROM OTHER SOURCES; OUT-OF-STATE OR ELSEWHERE?

IF SO - WHO ARE THESE SOURCES? ... WHAT ARE THE POWER SOURCES?  
WHY ARE WE DOING SO?! WHERE CAN WE MAKE CHANGES?? WHEN DID  
ALL THIS BEGIN?

IF SO... ARE WE PERHAPS INVOLVED IN A SIMILAR CALIFORNIA-TEXAS  
ENRON-LIKE CORPORATE VIOLATION? WILL THERE BE POWER BLACK-OUTS?  
HOW MUCH IS SUCH AN ENDEAVOR COSTING ON AN AVERAGE EACH  
CONSUMER IN MIAMI-DADE COUNTY. WE THE INVESTING CUSTOMERS,  
BECAUSE OF OUR LIFE-LONG INVESTMENT IN FLORIDA POWER AND LIGHT  
COMPANY, HAVE A RIGHT AND A NEED TO KNOW ALL.

IF FLORIDA POWER AND LIGHT COMPANY EVER NEEDS A TAX  
EXEMPTION, I RECOMMEND THAT WE CONTRIBUTE FREELY TOWARD S.H.A.R.E.,  
A COMMUNITY RESOURCE IN MIAMI-DADE COUNTY WHICH PROVIDES  
ASSISTANCE IN THE WAY OF FOOD TO THE POOR WHO FAITHFULLY PAY  
OUTRAGEOUSLY HIGH MONTHLY FPL COMPANY ELECTRIC BILLS.

SINCERELY YOURS,

JMY  
MIAMI BEACH

CMP  
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ORIGINAL

RECEIVED-FISC

AUG -5 AM 9:01

AUG -5 AM 9:34

DISTRIBUTION CENTER

COMMISSION  
CLERK

Director, Division of the Commission and Administrative Services,  
Florida Public Service,  
2540 Shumard Oak Boulevard,  
Tallahassee, Florida 32399-0850  
Reference: Docket No. 050045-EL

August 01, 2005

Sirs;

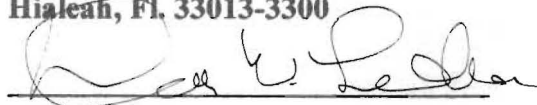
I am a 74 year old resident and have lived in this great state for most of 40 years and I wonder if you will consider comments and publish the same.

Right off the top want to say that I AM TOTALLY IN FAVOR OF THE " FPL RATE REQUEST"  
DOCKET NO. 050045-EL.

"FLORIDA POWER & LIGHT COMPANY" is the best run and efficient utility in our great state of "Florida"

Due to bad weather we have had in the past two to three years, "FPL" needs this rate increase to maintain it's high degree of service, their facilities are at the breaking point and they need this rate increase to provide their high degree service.

David W. Leddon  
431 East 30<sup>th</sup>. Street  
Apt. 102  
Hialeah, Fl. 33013-3300



CMP \_\_\_\_\_  
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ORIGINAL

050045-E

RECEIVED

05 AUG -5 AM 9:36

COMMISSION  
CLERK

August 1, 2005

Director, Division of the  
Commission Clerk and  
Administrative Services

To whom it may concern:

I do not think FPL deserves  
a rate increase.

Sincerely,

William & Carol Allen

2745 Grebe Lane

Englewood, FL 34224

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
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SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

Ms. Carol Allen  
2745 Grebe Ln  
Englewood, FL 34224-4709



Director, Division of the  
Commission Clerk & Administrative  
Services, Florida Public Service  
Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

32399+0850



ORIGINAL

050045-EI

Timolyn Henry

**From:** Consumer Contact  
**Sent:** Sunday, August 07, 2005 1:22 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints - 19194

**TRACKING NUMBER - 0019194 August 07, 2005**

**SERVICE ADDRESS**

Account Number: N/A  
 Business Account Name: RETIRED  
 Name: MARVIN COHEN  
 Address: 23125 ADDISON LAKES CIRCLE  
 City: BOCA RATON  
 Zip: 33433

**CUSTOMER INFORMATION**

Business Account Name: RETIRED  
 Name: MARVIN COHEN  
 Address: 23125 ADDISON LAKES CIRCLE  
 City: BOCA RATON  
 State: FL  
 Zip: 33433  
 Primary Phone: 561-451-0772  
 Secondary Phone: CELL 954 328-7761  
 E-mail: LOUMACOHEN@AOL.COM  
 Contact By: E-mail Address

CMP \_\_\_\_\_  
 COM \_\_\_\_\_  
 CTR \_\_\_\_\_  
 ECR 1 \_\_\_\_\_  
 GCL 1 \_\_\_\_\_  
 OPC \_\_\_\_\_  
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 SGA \_\_\_\_\_  
 SEC \_\_\_\_\_  
 OTH \_\_\_\_\_

**COMPLAINT INFORMATION**

Utility Name: EI802 Florida Power & Light Company  
 Did customer previously contact the utility?: I READ THE OPENING REMARKS CONCERNING THE "MISSION" OF THE PUBLIC SERVICE COMMISSION AND WONDER WHAT THE GROUP OF PEOPLE REFER TO WHEN THEY CAN AWARD AN INCREASE IN FPL FAVOR AT THE EXPENSE OF THE AVERAGE PERSON WHO MUST ACCEPT WHAT THE COMMISSION DECIDES. HOW IN GOOD CONSCIOUS CAN YOU AWARD AND INCREASE BECAUSE OF HURRICANE DAMAGE TO A PUBLIC COMPANY MAKING TREMENDOUS PROFITS AS A RESULT OF YOUR DECISIONS AND A THE SAME TIME THE TOP MANAGEMENT DRAWS SUCH EXCESSIVE SALARIES, PERKS AND LIFE STYLE THAT YOU ON THE COMMISSION AS WELL AS 98% OF THE US POPULATION CAN'T EVEN FATHOM. IN MY OPINION YOU ARE NOT DOING YOUR JOB AND YOU ARE NOT FOLLOWING THE "MISSION" THAT YOU SHOULD. HOW CORRUPT DOES THIS GOVERNMENT HAVE TO GET BEFORE WE SEE THIS COUNTRY, ALREADY NOT LIKED BY MANY, AND IT NOW SEEMS THE MAJORITY. DOES ANY ONE OF THE COMMISSIONERS WISH TO ANSWER THE COMPLAINT, OR DO YOU ALL FEEL THAT YOU TOO, LIKE KARL ROVE ARE UNTOUCHABLE. WHEN I SPEAK TO PEOPLE OF YOUR APPROACH, NAUSEA SETS IN. I WELCOME YOUR REPLY, IF YOU HAVE THE GUTS TO REPLY.  
 Did customer previously contact the PSC?:

8/8/2005

## **PROBLEM INFORMATION**

Problem Type: Other Complaints

Complaint Detail: THE DECISION TO AUTHORIZE FP-L TO CHARGE THEIR CUSTOMERS DUE TO THE HURRICANE DAMAGE. WHY THE PUBLIC, THE GOV?T SHOULD STEP IN. THAT IS WHY WE POOR PEOPLE PAY TAXES IN THE FIRST PLACE. THIS IS FEMA EXPENSE, WHY WAS THERE MONEY FOR MIAMI DADE WITH NO DAMAGE AND THERE ARE STILL BLUE TARPS IN PALM BEACH COUNTY, AS WELL AS MARTIN COUNTY

For PSC Webmaster Use Only:

Mozilla/4.0 (compatible; MSIE 6.0; AOL 9.0; Windows NT 5.1; SV1)

<http://www.psc.state.fl.us/consumers/complaint/review.cfm>

[www.psc.state.fl.us](http://www.psc.state.fl.us)



ORIGINAL

050045-EI

Timolyn Henry

**From:** Consumer Contact  
**Sent:** Sunday, August 07, 2005 2:53 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints - 19195

**TRACKING NUMBER - 0019195 August 07, 2005****SERVICE ADDRESS**

Account Number: 66644-46991  
Business Account Name: none  
Name: David Thomas  
Address: 2600 Via Veneto Drive  
City: Punta Gorda  
Zip: 33950

**CUSTOMER INFORMATION**

Business Account Name: none  
Name: David Thomas  
Address: 2600 Via Veneto Drive  
City: Punta Gorda  
State: FL  
Zip: 33950  
Primary Phone: 941 637-9463  
Secondary Phone: same  
E-mail: dthom16@comcast.net  
Contact By: E-mail Address

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
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GCL 1 \_\_\_\_\_  
OPC \_\_\_\_\_  
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SEC \_\_\_\_\_  
OTH \_\_\_\_\_

**COMPLAINT INFORMATION**

Utility Name: EI802 Florida Power & Light Company  
Did customer previously contact the utility?:  
Did customer previously contact the PSC?:

**PROBLEM INFORMATION**

Problem Type: Other Complaints  
Complaint Detail: The \$430 million rate increase now being considered by you with a decision scheduled by November is not justified. Many of us retirees have fixed income and already pay monthly FP&L bills over \$200.

For PSC Webmaster Use Only:  
Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1)  
<http://www.floridapsc.com/consumers/complaint/review.cfm>  
[www.floridapsc.com](http://www.floridapsc.com)

8/8/2005

ORIGINAL

RECEIVED-FPSC

05 AUG -8 AM 10:13

COMMISSION  
CLERK

August 5, 2005

Director  
Division of the Commission Clerk and  
Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RE: **Docket No. 050045-Ei**  
Petition for Rate Increase by Florida Power & Light Company

Dear Director:

I am writing this letter because I am not in favor of a rate increase from Florida, Power and Light Company. FP&L already has tremendous revenues and profit growth. It should not be the consumer's responsibility to pay for FP&L's lack of maintaining their system according to the standards of their communities forecast needs. If the poles were not so old and wires installed with spacers to avoid arching, the power would not be interrupted as frequently. I lived in a community where it was a weekly occurrence to be without power for hours because of bad transformers. I would call to have trees cut due to wires touching, they never showed up. I am aware that FP&L has brought in contractors to do work, at a much higher cost, rather than hiring staff to accommodate their needs. I have watched my electrical bill go up year after year and there is no relief for the consumer. If they are not generating a profit, maybe they should absorb the cost of their failure to make proper repairs.

Therefore, I would hope that the Commission will put the consumer first and avoid an increase in their electrical bills. I think it is time to let the big companies lose their shirts to pay for their own mistakes. Besides, isn't this considered an act of god, why should I have to pay for it.

CMP \_\_\_\_\_

COM \_\_\_\_\_ Sincerely,

CTR \_\_\_\_\_

ECR | \_\_\_\_\_ A Broke FP&L Customer

GCL | \_\_\_\_\_

OPC \_\_\_\_\_

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DISTRIBUTION CENTER

00 6 AM 8 - 00



Zeta Tau Alpha  
Florida State University  
Gail A. Ward

Aug 3, 2005

ORIGINAL

RECEIVED-FPSC

AUG -8 AM 10:13

COMMISSION  
CLERK

050045

Dear Director;

Please consider very carefully the excessive rate hike requested by FPL. I feel it is totally unwarranted. My bill increased \$100.00 this month just because of the increase in temperature now which seems to be the new norm. With all the extra houses being built in this town and more usage, FPL should have an excess not need more.

Thank you.

Gail Meloni  
1820 Orange Drive  
Brynton Beach, FL  
33436

Citrus Glen  
Community

CMP \_\_\_\_\_  
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OTH \_\_\_\_\_



Timolyn Henry

050045-E1

**From:** contactform@psc.state.fl.us  
**Sent:** Saturday, August 06, 2005 12:54 PM  
**To:** Consumer Contact  
**Cc:** mary32092@comcast.net  
**Subject:** My complaint

Contact from a Web user

## Contact Information:

Name: mary nissen  
Company:  
Primary Phone: 904-284-5780  
Secondary Phone: 904-501-0488  
Email: mary32092@comcast.net

Response requested? Yes  
CC Sent? Yes

## Comments:

This is in feference to up-coming FPL rate increases.  
I have all my electric bills dateing back to 1981.  
Would any one there be interested in seeing how much our rates have increased since then?  
It is quite interesting how FLP has slid in the rate changes without anyone noticeing it.  
Thank you.  
Mary nissen  
5200 river Paek villa Dr.  
St Augustine (Orangedale) , Fla.  
32092

CMP \_\_\_\_\_

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ORIGINAL

3611 27<sup>th</sup> Avenue SW  
Naples, FL 34117  
August 6, 2006

AUG 10 AM 9:58

COMMISSION  
CLERK

Director, Division of the Commission Clerk  
And Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Re: FP&L Rate Hearing 8/22-9/2/05  
Docket No. 050045-EI

Dear Sir:

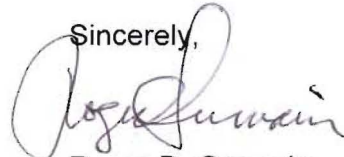
As a long-term (46 years) residential customer of Florida Power & Light, I submit the following comments for your evaluation and consideration:

1) FP&L's quality of service is well beyond merely satisfactory, it is really unsurpassed. South Florida has been described as having the most severe exposure to lightning strikes in the country; the company's distribution network is so well constructed and operated that we rarely experience outages more than momentary during the worst local storms. During peak load periods caused by unusually hot or cold weather, the voltage is maintained without brownouts or rolling blackouts. The company should not be denied the revenues required to continue this stellar performance.

2) Hurricane recovery is another area in which FP&L is outstanding—despite the massive repeated damage sustained in the 2004 season, power was restored quickly and under trying conditions. The company should be granted permission to collect sufficient revenue to offset this tremendous expense, and to replenish emergency funds.

3) The capital required to construct electrical power facilities needed to meet the demands of future development should not be a factor in FP&L's base rate. As is now the case where public infrastructure needed for growth can be funded by impact fees collected when construction permits are issued, some mechanism requiring new development to provide the capital should be devised. One way to do this would be to require a connection fee commensurate with the cost of constructing new power plants and distribution systems.

Sincerely,

  
Roger D. Germain

RDG/sig

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ORIGINAL

RECEIVED -PSC

AUG 10 AM 10:01

COMMISSION  
CLERK

Docket # 050045-EL

FPL Rate Increase

8/6/05

During hurricanes Francis and Jeanne 2004 we were without all power (electric) for 6 days 1st. hurricane and power not restored until 7th day after hurricane Jeanne.

We've already had an increase in our electric rates and are opposed to another rate increase.

FPL can cut the dividend they pay their share holders and cut back the high saliered top people employed.

Let them cut back on the

Dividends and big employee salaries.

Stop passing all the increase on to the customers! And work on restoring power faster!

Mrs. T. Gorman

Mr. Thomas Gorman

CMP \_\_\_\_\_  
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050045-E1  
**ORIGINAL**  
RECEIVED TFG

AUG 10 AM 9:58

COMMISSION  
CLERK

Director, Division of the Commission Clerk and Administrative Services Florida Public  
Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, Fl 32399-0850

Anthony Biasillo  
3388 Floral Palm Blvd  
Melbourne, Fl 32901

Dear Director of Commissions

I understand FPL is petitioning for another based rate increase. I am opposed to this increase or any other increase they are wanting to impose on Brevard County. There was a rate increase not too long ago.

There is a tremendous amount of technology available, which could be implemented which would actually save tax payers a great deal of money. I don't feel they are diligently taking steps for the future to cut costs or working smart enough to help save dollars where they could, but only impose increases when they wish to.

CMP \_\_\_\_\_

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Regards,

  
Anthony Biasillo

DISTRIBUTION CENTER

42 6 W 01 5

*This is a 2nd letter* 030045-21 Pg 1023  
*I am 80 yrs old & the wife 78 Just a bit different* RECEIVED FPSC

ORIGINAL

AUG 10 AM 10:05

To Whom It may concern;

This is to complain about the request for a rate increace and also about power surges.

COMMISSION  
CLERK

First the rate increase. They just authorized incentive payments to employees. That usually goes to a very few low level employees it generally goes to management and what few lower level personell do recieve some are thier bosses favorite. I have seen this many times from the co that I worked for in the past.

Next enclosed is a copy of my elect bill and also a copy of a brochure telling their subscriber to purchase proection for power surges. Now they are aware of that and it is thier plant and they should be held responsible for the protection of thier subscribers and plant. thier grounding system should be EVALUATED AND UP DATED TO THE TIMES and not passed onto the public. They more than likely have all the proper equipement sitting in thier warehouse.

My wife and I are disabled and with part of our health problem we wash and dry laundry w/elect. My wife can do very little she can do with one arm and I cant carry it out and hang it on a line anymore. We have nurses aids that gives the wife and I showers and work inside the house and that costs \$15 an hour so to pay them to do laundry, hang it up wait to let it dry and put it away cost's a lot more than elect.

We got a small raise from S.S and they took most of it back for medicaid. So if I have to tighten my belt lets evaluate the salary's within the Power Co. and let them tighten thiers.

Also the wife and I can't drive and we need the Aids to take us shopping for grocery's and to the Dr.

You will say why not Council Of Ageing well it is not easy to get thier transportaion to where we live and at times they will want to take you 2 hrs. ahead of time and slow in picking you up. One time I had someone drop me off and I called to be picked up and the reply was we did not deliver you so we won't pick you up. Here I thought I was helping th and got shafted. Which is the way I feel w/FP&L is doing he same to thier customers.

I worked for the Diamond State Tel Co in Delaware and there it was arraigned by the state that the power co, tel.

CMP \_\_\_\_\_  
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SEC \_\_\_\_\_  
OTH \_\_\_\_\_

co and cable TV to co-ordinate together plcing it all underground at all new construction when possible and I worked with that operation for eight years before I retired

I understand that now the power Co does the digging for all the projects and the others pay for thier share in using the same ditch,as the power Co. is the deepest and I understand the coordination with the builders and the public is a lot better plus less maint problems.

You wi;; have to fogive me if I have some problems as I do not see to well .

This is just added info about us and others

The wife had a brain enerysm on Jan 01 and on the 16th she was sent from the Daytona hosp to the Ponce DeLeon care center .An ambulance w/a driver and snother person in the back monorting her all the way.they signed my wife over to the center,my wife does not know what happened after they left but she heard a lady say O K who dropped her? The next morning when I visited her I found her in a coma w/a stomach tube to feed her no one knmew anything as to what happened.She was in the coma for quite a few weeks,later she told me she heard me some times but could not reply in any way.She finaly came out of it and she could not walk and her left hand was closed like a fist plus she could not move her left arm to this day her hand is still a fist and she can only lift the arm onto her lap she can now walk but tires very easily.She came home in Sept 01 and I took care of her day and night in the end of 02 I broke down and from the flagler hospital Feb,14,03 I wound up in the Mariner care center.The next morning I was woken by the theropist she asked me if I had a stroke I answered that I don't know why.She replied well you can't walk and you can't raise your right arm .Well it took nearly a year before I could walk with a walker and raise my arm 3/4 of a way ,today I walk w/a cane and still have trbl trying to raise the arm all the way.While in the home I had my hip replaced some of my colon removed plus a hernia repaire and all this time till I was released near the end of Oct,I had to hire people to take care of my wife 24 hrs a day.In 04 again I wound up in the hospital and had a disk fused in my spine,4 inches of colon removed my appendix removed also my gall blader and tlere was a small operation near my groin there was some sort of fluid blockage there.Again 24 hr. care for the wife needless to say there went more of our money.

We know that there are many people that are worse off than



us as we can get around a bit and have each other. Which the nurses aid's that are taking care of the wife tells us about. Thank God I do have a pension and we have social security altho that is mostly gone before we get it.

We are not alone as there are many many others worse than us, so if we have to tighten our belts then the Power Co. can most certainly do the same.

You have to excuse me for any mistakes as I'm 80 years old and my wife is 78 plus I do'nt see to well.

It seems that prices keep going up and we are just about hanging on not just us but many others also that have less than we do. The power co. in the past had paid for power surges damage and now that they have a system they want us to pay for thier plant equipement that they have avaiable..

I just recieved a notice that my hurricain deductabl will be increased from \$500 to \$2,000, I'm not sure what the premium will be from Allstate. I have had no claim in the past 24 years and w/Ivan this was our first one. About \$6,000 + our deductible.

"HEY"; I'm sorry in saying all this ;but we need help not just us but many other's

Sincerly

*LeRoy and Erika Miller*

LeRoy and Erika Miller  
5317 Second Street  
St. Augustine, Fl. 32080-7242  
Te. 1-904-471 0842

# Technical Hearings Set For Base Rate Increase

A technical hearing will be conducted before the Florida Public Service Commission in **Docket No. 050045-EI Petition for Rate Increase by Florida Power & Light Company** for the purpose of permitting FPL and other parties to present sworn, expert testimony and exhibits relative to FPL's petition for a base rate increase. The proceedings will be governed by the provisions of Chapter 120 F.S., and Chapter 25-28, Florida Administrative Code (FAC).

## Technical Hearing

**August 22-26, 31, September 1-2, 2005**

9:30 am Commission Hearing Room 148  
The Betty Easley Conference Center  
4075 Esplanade Way  
Tallahassee, FL 32399-0850

Customer comments regarding Florida Power & Light's quality of service or proposed rate increase may be submitted to the following address: Director, Division of the Commission Clerk and Administrative Services, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, FL 32399-0850. Such comments should refer to Docket No. 050045-EI. In addition, customers may contact Florida Power & Light with questions or comments relating to the request through its Web site at [www.FPL.com/raterequest](http://www.FPL.com/raterequest).

*After consideration of the evidence in the record and a review by its staff, the Public Service Commission will establish revenue and rate requirements for FPL at the following public meetings:*

## Special Agendas

### Revenue Requirements

**November 10, 2005**

9:30 am Commission Hearing Rm 148  
The Betty Easley Conference Center  
4075 Esplanade Way  
Tallahassee, FL 32399-0850

### Revised Rates

**November 21, 2005**

9:30 am Commission Hearing Rm 148  
The Betty Easley Conference Center  
4075 Esplanade Way  
Tallahassee, FL 32399-0850

Any person requiring some accommodation at the hearing or special agendas because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at 1-850-413-6770 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired, please contact the Florida Public Service Commission using the Florida Relay Service which can be reached at 1-800-955-8771 (TDD) or 1-800-955-8770 (VOICE).



FPL

# Energy News

For Customers Of Florida Power & Light Company

[www.FPL.com](http://www.FPL.com)

July 2005

## Nobody Wants A Hurricane. But We All Can Be Ready For The Next One.

In the last issue of *Energy News*, we shared information about improvements we are making at FPL to get your lights back on as quickly as possible after a hurricane. For instance,

- Making estimated time of restoration available and more precise at 24, 48 and 72 hour intervals.
- Expanding our mutual aid alliances with utilities so more skilled helping hands can work on power restoration.
- Working hand-in-hand with county emergency officials to identify the facilities in your community most needed to support, protect and care for all of us in a disaster.
- Improving our logistics practices to feed, house and dispatch thousands of service employees in a more efficient manner.

As Floridians, we are all in this together. We know you count on us to bring power back to the most people in the fewest

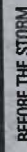
hours. It's even more important to us that you stay safe before, during and after a storm. As the National Hurricane Survival Initiative says, even when a storm is over, the dangers from it are not. It may not be easy to plan ahead — but for safety's sake, please make your family's storm preparations now. To help, we have enclosed the wallet card below as a handy reference.

As we all learned last year, Mother Nature is unpredictable. It's never too soon to be ready for her arrival!

Please detach the wallet card and place in your wallet for safekeeping. For more tips and information, log on to [www.FPL.com/storm](http://www.FPL.com/storm).

Para más consejos de seguridad sobre huracanes o para obtener una versión electrónica de la tarjeta de preparación para un huracán en Español, visite nuestra página de Internet en [www.FPL.com/storm](http://www.FPL.com/storm).

### STORM PREPARATION



FPL

BEFORE THE STORM

- Develop an emergency plan including evacuation routes and special medical needs.
- Update your FPL account phone number at [www.FPL.com](http://www.FPL.com). This will expedite the response time to your phone call in the event of an outage.
- Turn off and unplug a TV set before lowering a TV antenna or satellite dish. Avoid power lines.
- Turn off and unplug any non-essential electrical equipment.
- To keep food fresh in the event of a power outage, turn refrigerators and freezers to their coldest settings ahead of time.
- In the event of a power outage, make sure you have a battery-operated radio, multiple flashlights, and a battery-operated fan along with extra batteries.
- Put important documents in a waterproof container.

Visit [www.FPL.com/storm](http://www.FPL.com/storm) FOR ADDITIONAL TIPS ON STORM PREPARATION



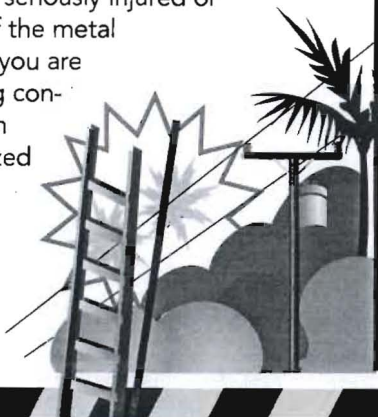
## Your Safety Comes First This Summer

Your safety is always important to us, especially during the summer when a lot of our customers are outdoors. To avoid electricity-related accidents, now's a good time to review some important safety tips.

**STOP**

### Ladders And Power Lines Don't Mix

Before raising or extending any kind of ladder, metal pole or other tool or equipment, make sure to check in all directions for power lines. You can be seriously injured or killed if the metal object you are holding contacts an energized power line.

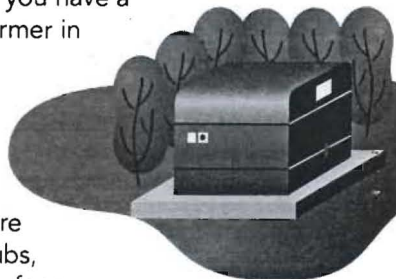


Even non-metallic ladders can conduct electricity if they are dirty or wet. The best rule – whether picking fruit, installing a satellite dish or just working around the house – is: if you can't avoid a power line, don't do the work!

### Stay Clear Of Pad-Mounted Transformers

Stay away from those green metal boxes you commonly see in neighborhoods and tell your kids to stay away, too. Pad-mounted transformers contain equipment necessary to provide underground electrical service and should be avoided at all times.

Also, if you have a transformer in your yard, please make sure there are no shrubs, trees or fences blocking it. This will allow FPL crews to safely and quickly maintain or repair the equipment as we work to provide you with the most reliable service possible.



## Call Before You Dig: It's The Law



Before you start any outdoor home improvement project, hold off on digging until you find out if any utility lines are buried on your property. Before you dig deeper than 10 inches, call Sunshine State One Call at 1-800-432-4770, and utility company representatives will come to your home free of charge to make sure your excavation path is clear of underground lines. Florida law requires that you call and-



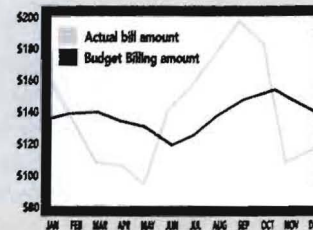
## Want More Predictable Electric Bills? Sign Up For The FPL Budget Billing® Program

High summer bills due to air conditioning can be hard on your household budget. Now, opening your electric bill doesn't have to be stressful.

With the FPL Budget Billing® program, you'll have the comfort of knowing what to expect to pay each month.

Many things can cause your electric bill to fluctuate, such as weather, houseguests, and new electronics or appliances. The FPL Budget Billing program prevents major fluctuations in your bill amount and evens out your energy costs

over the course of a year, so you pay about the same amount each month.



To learn more about the FPL Budget Billing program, visit our Web site at [www.FPL.com](http://www.FPL.com). You'll discover that it's a great way to help manage your monthly energy budget.

## FPL Helping Outlet

"Summer storms can be dangerous, especially when high winds blow down power lines. Assume all overhead wires and cables are energized and potentially dangerous. Never touch or move them. If you see a downed line or other electrical equipment that has been damaged, be sure to stay away and call us at 1-800-4OUT-AGE (1-800-468-8243). Also never walk in standing water or venture out in the dark after a storm. There could be a downed power line hidden in the puddles."

**Zane Miller**  
FPL Restoration Specialist



**Hey Kids!** Stay safe this summer and have fun, too. Visit





So Forgive  
me

It has been several years since I typed

8,10,05

5317 Second Street  
St. Augustine Fl 32080-7242  
tel, 1-904-471 0842

RECEIVED-FPSC

AUG 10 AM 10:06

COMMISSION  
CLERK

To Whom it May Concern

This letter is in reference to rate increase and of power surges.

First enclosed is a note they sent out about power surges in past they made settlements on damage done. Now they want us to pay for this. Yet they have the equipment and knowledge to prevent this. They are the supplier and it is thier equipment and it is thier grounding system that they would be up dateing but now they wish us to pay out like an insurance premium for thier product that they are supplying to the public

Next the rate increase for incentive for thier employe's. you can bet the biggest will be for managers .I have seen these in the past w/ the Co. that I worked with and most of went to upper level or whom was liked, not so much to the common laborer in most cases it stinks. case and point look at Winn Dixie. Sure the big guy gets the bundle while the little one gets some what MAY-BE.

As far as the rate increase where do they expect the average pewrson to get this extra money. Social Security gave us a raiee and took most of it back for medicare. I'm disabled with my back fused and trying tg care for my wieh 24 hrs a day. As in 1/1/01 My wife was operated on for a Brain eneresym, on 1/16 she was released by the Dr for a care center.

The following day I found her in a coma with a stonach tube and she was this way for six weeks .In Sept 01 she was released with her left arm motionless and her hand a fist and I had to care dor her 24 hrs a day atthe end of the year I broke down and wound up in a care center till Oct 02 and the wife had to have therapy and someone to care for her 24 hrs a day that took care of a lot of our savings. Now we have someone come from the hospital a nurses aid 4 hrs a day every6 day to give her a shower and help her. She and I have a problem with our urine. I can help myself but she needs help to lower her padded panties, and at night sometimes she wets the bed and it has to be changed even with pads. This

happens at times when she is sittin or walking some where and this creates a lot of laundry every day. I have a solor hot water heater but we still need the elect to help heat and also we use our elect dryer also I can't carry stuff out to hang on a line or bring it in so again elect. Now there are maqny like us with a large water and elect. bill. and we don't get any rate increases we have to use our savings just like they should use thiers . so let them tighten thier just like we have to.

**St. Johns County Utility Department**

(904) 471-2161



**SERVICE ADDRESS: 5317 SECOND ST**

ACCOUNT NUMBER	READING DATE	PREVIOUS BALANCE	CURRENT CHARGES	TOTAL AMOUNT DUE
0049041014	05/10/05	\$0.00	\$80.61	\$80.61

PAST DUE

DUE DATE 06/09/05

LE ROY MILLER  
5317 2ND ST  
SAINT AUGUSTINE FL 32080-7242

POST OFFICE DRAWER 3006  
ST. AUGUSTINE, FLORIDA  
32085-3006

*Sub. Held & Pd By BANK*  
**CREDIT CARD ACCOUNT/AUTOMATIC PAY**

DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT

**St. Johns County Utility Department**

(904) 471-2161



**SERVICE ADDRESS: 5317 SECOND ST**

ACCOUNT NUMBER	READING DATE	PREVIOUS BALANCE	CURRENT CHARGES	TOTAL AMOUNT DUE
0049041014	07/12/05	\$0.00	\$31.59	\$31.59

PAST DUE

DUE DATE 08/11/05

LE ROY MILLER  
5317 2ND ST  
SAINT AUGUSTINE FL 32080-7242

*Pd Bank Card*

POST OFFICE DRAWER 3006  
ST. AUGUSTINE, FLORIDA  
32085-3006

**CREDIT CARD ACCOUNT/AUTOMATIC PAY**

DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT

FOLD ON PERFORATION BEFORE TEARING

**CUSTOMER STATEMENT**

Statement Date: JUL 27 2005  
 Customer Name: LEROY MILLER  
 Service Address: 5317 2ND ST # OCN PK

**Account Number: 20068-05564**

Service Dates: JUN 27 05 to JUL 27 05  
 Service Days: 30

**Next Scheduled Read Date: AUG 25 2005**

Previous Statement Balance	Payments (-)	Additional Activity (+ or -)	Balance Before NEW Charges (=)	NEW Charges (+)	NEW Charges Past Due	Total Now Due (=)
103.18	103.18 CR	0.00	0.00	117.23	AUG 17 2005	\$117.23

**Meter Reading**-Meter 5C01406

Current Reading **00972**  
 Previous Reading - **99703**  
 KWH Used **1269**

**Energy Usage**

	Last Year	This Year
KWH This Month	1387	<b>1269</b>
Service Days	32	<b>30</b>
KWH/Day	43	<b>42</b>

**\*\*Amt includes the following charges:**

Customer Charge: \$5.25 per Month  
 Non-Fuel Energy Charge:  
   First 750 KWH \$0.043410 per KWH  
   Over 750 KWH \$0.052710 per KWH  
 Fuel Charge: \$0.040090 per KWH

Sign up for FPL Budget Billing by paying \$98.40 by the past due date, instead of your actual bill of \$117.23. If you sign up, your bill will be about the same each month, and will make budgeting easier.

**Account Activity**

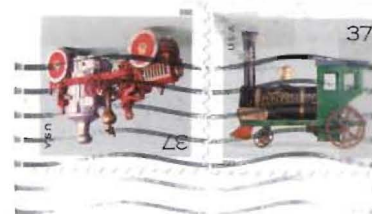
Previous Statement Balance 103.18  
 Payment Received - THANK YOU 103.18CR

**Billing for Electric Use on Rate: RS-1 RESIDENTIAL SERVICE**

Electric Service Amount 116.04\*\*  
 Gross Receipts Tax Increase 1.19  
**Current Electric Charges 117.23**

**TOTAL NOW DUE:****\$117.23**

*Pd. Check # 1564 8/4/05*



Director of the Commission Clerk  
& Administrative Services.

Florida Public Service Commission  
2540 Shammard Oak Blvd.  
Tallahassee, FL 32399-0856

Refer to Docket # 050045-EL323099. 32399-0856



**ORIGINAL**

RECEIVED-FPSC

AUG 10 AM 10:05

To: Director

Division of the Commission Clerk and Administrative Services  
Florida Public Service Commission

Re: Docket No. 050045-EL

I am against any rate increase, bonus or want of money for programs they have come up with.  
Florida Power and Light (FP-L) has had it's hand out to the consumer for over a year.

COMMISSION  
CLERK

Enclosed are copies of:

The Sunshine Program-- FP-L should have been of top of this one in the Carter Administration. They don't need our money to find alternative energy resources. It's all over the internet for free, commercial and residential applications. Number two under the post script bothers me to. You pay the better part of a ten dollar bill, but should not expect anything directly from it. Not only are most of the elderly in our area on set incomes, we had barely recovered from the storms when these requests started. I understand how mailings work, but someone somewhere should have thought about their fellow Floridian and what was going on at the time these went out.

Surge Protection-- It's an insurance policy. I had enough problems with insurance adjusters after the storms. I don't need to add more squabbling to my life to prove lightning was my problem. I had one of these policies on a stereo and television set through Circuit City. Lightning is very easily argued. I do wonder how fast these policies cap at \$12.50. We are the lightning capital.

As for the bonus-- No one from FP-L came by our house, called to see if everything was as it should be. Nothing. I truly have not felt FP-L has been a caring or good neighbor to it's fellow citizens

Thank you for your time,  
Grace Spjotom

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
GCL 1 \_\_\_\_\_  
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

DISTRIBUTION CENTER

AUG 10 AM 10:05

## POWER SURGE PROTECTION

The easy way to repair or replace items damaged by power surges or lightning strikes.

Power Surge is optional insurance coverage offered to you by American Bankers Insurance Company of Florida on behalf of FPL Energy Services.

It covers the cost to repair or replace your appliances and electronic equipment – everything from the air conditioner to your computer's hard drive – damaged from power surges and lightning strikes.

Take a proactive step.

Since no one can predict when and where lightning will strike, it pays to be prepared. Join the more than 80,000<sup>1</sup> FPL customers who have chosen to protect their appliances and electronic equipment against damages caused by lightning or power surges.

Here are some interesting facts about lightning:

- Lightning is the most dangerous and frequent weather hazard experienced.<sup>2</sup>
- Lightning causes billions of dollars in property damage every year.<sup>3</sup>
- Damage from lightning to home electronics usually occurs from an indirect strike to utility poles or the wires nearby that enter the building through power, phone and TV lines.<sup>4</sup>
- Florida, the lightning capital, experienced over half a million lightning strikes in 2004 alone.<sup>5</sup>
- Over \$3,000,000 in claims have been paid to FPL customers with Power Surge Protection to recover damages caused by lightning and power surges.<sup>5</sup>

Choose the coverage that's right for you.

You can cover all of your electronic equipment and appliances from \$2,000 up to a total value of \$5,000. The reasonable premiums are based on the amount of protection you choose, starting at \$5.00 per month for \$2,000 of coverage. And for your convenience, the premium will be added to your monthly FPL statement, so there are no extra bills or checks to write.

<sup>1</sup> FPL statistics

<sup>2</sup> 2004 [www.nssl.noaa.gov/researchitems/lightning](http://www.nssl.noaa.gov/researchitems/lightning)

<sup>3</sup> 2004 [www.lightning.org/protect.htm](http://www.lightning.org/protect.htm)

<sup>4</sup> 2004 [www.lightningstorm.com/tux/jsp/faq/index.jsp](http://www.lightningstorm.com/tux/jsp/faq/index.jsp)

<sup>5</sup> 2005 Assurant Solutions statistics



FPL Energy Services

### Summary of Exclusions provided by American Bankers Insurance Company of Florida

- Electric appliances and electronic equipment not operational just prior to the peril causing the loss or not owned by the policy owner.
- Electric appliances and electronic equipment that cannot be replaced with other of like kind and quality.
- Additional costs of on-site service, such as travel charges.
- Loss resulting directly or indirectly from enforcement of any ordinance or law regulating the construction, repair or demolition of a building or other structure.
- Loss caused by or resulting from depreciation, insects, vermin, corrosion or rust; physical environment such as dust, dampness, dryness, cold and heat; mysterious disappearance; error or omission in design or system configuration; faulty construction or any original defect in the covered property; war including undeclared or civil war; repair or service, including installment of covered property.
- Additional costs incurred as a result of a loss such as extra expenses, programming, data reconstruction, data recovery or program installation or reconfiguration.
- Costs recoverable under the product warranty or extended warranty.

This is a brief description of Power Surge Protection. Please refer to your policy, which you will receive after you enroll, for complete details of coverage and exclusions that apply.

Power Surge Protection is underwritten by American Bankers Insurance Company of Florida, an Assurant Solutions<sup>SM</sup> company, 11222 Quail Roost Drive, Miami, Florida 33157-6596.

Power Surge Protection is available only to RESIDENTIAL customers.



ASSURANT Solutions

## POWER SURGE PROTECTION

The easy way to repair or replace items damaged by power surges or lightning strikes.

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<sup>2</sup> 2004 [www.nssl.noaa.gov/researchitems/lightning](http://www.nssl.noaa.gov/researchitems/lightning)

<sup>3</sup> 2004 [www.lightning.org/protect.htm](http://www.lightning.org/protect.htm)

<sup>4</sup> 2004 [www.lightningstorm.com/tux/jsp/faq/index.jsp](http://www.lightningstorm.com/tux/jsp/faq/index.jsp)

<sup>5</sup> 2005 Assurant Solutions statistics



FPL Energy Services



Let optional Power Surge Protection take care of the cost of repair or replacement when power surges or lightning strikes.

*Sign and return your enrollment form in your bill envelope today!*

*Please choose one of the following plans:*

- ☐ \$ 5,000 / \$ 12.50 per month
- ☐ \$ 3,500 / \$ 8.75 per month
- ☐ \$ 2,500 / \$ 6.25 per month
- ☐ \$ 2,000 / \$ 5.00 per month

(Call toll-free 1-877-459-5590 for rates on other coverages from \$1,000 – \$10,000.)

☒ **YES!** Please enroll me in the Power Surge Protection program. I understand that the purchase of this insurance is voluntary and I'm free to cancel at any time.

For additional information or immediate enrollment, call toll-free 1-877-459-5590 8 a.m.-8 p.m., Monday through Friday – mention offer #321. *Se habla español.*

I hereby give permission to charge my FPL account monthly for the coverage I am purchasing.

ACCOUNT HOLDER'S SIGNATURE	
X	
DAYTIME PHONE # (     )	TODAY'S DATE /     /

*Please Print*

FPL BILL ACCOUNT NUMBER
PRINT NAME (REQUIRED)
FPL SERVICE ADDRESS
CITY, STATE, ZIP

Any person who knowingly and with intent to injure, defraud or deceive any insurer files a statement of claim or an application containing any false, incomplete or misleading information is guilty of a felony of the third degree. (Applicable in FL.)

LICENSED RESIDENT AGENT NAME	LICENSE NUMBER
------------------------------	----------------

PP20172-R0305 jaao/mdhp  
Power Surge Protection  
© Assurant, Inc. 2005

3757-0005-285-I-O-M-FL-220298T1

# Protect Your Investment Before Damage Happens

**SurgeShield** offers two types of protection from surges entering through your home's electric lines or other vulnerable points of entry. Sign up today to provide you and your family with peace of mind that things you depend on every day are protected.



## Electric Meter Protection

*(Must be a single family home, duplex or townhouse)*

- Heavy-duty surge protector is installed at your meter
- Protects A/C, refrigerators and other large household appliances
- Maintained and monitored by FPL
- \$8.95 plus tax/month on your FPL bill
- Free installation



## Plug-in Protection

*(Available to all customers)*

- Protects sensitive electronic equipment and smaller appliances
- Includes special connectors to protect from surges entering through phone, cable and data lines
- Choose from pre-selected packages or customize your solution (customer installation required)
- Prices will vary based on selection

Choose the best solution, visit:  
**[www.FPL.com/SurgeShield](http://www.FPL.com/SurgeShield)**  
**1-888-N0-SURGE** (1-888-667-8743)

Promotional Code: SSW1



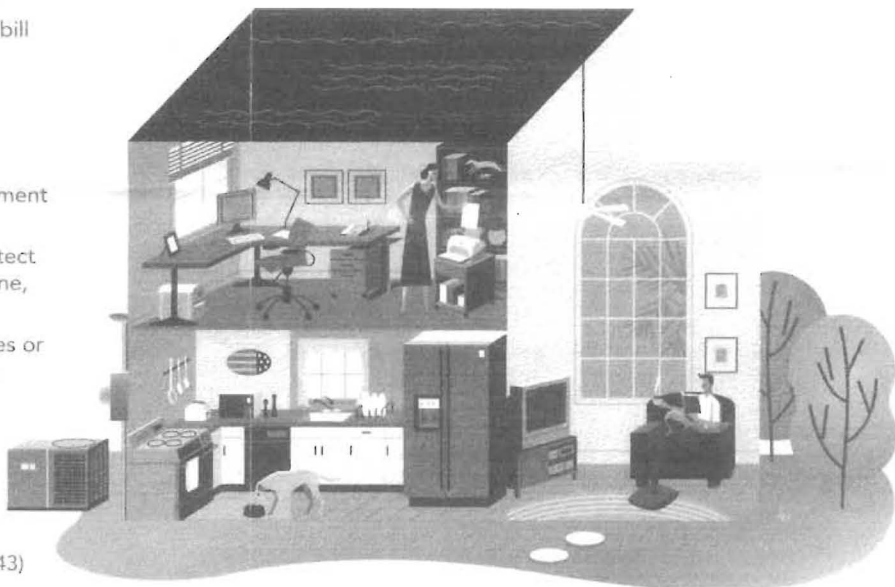
## Protects Large Appliances

A/C systems, washers, dryers, dishwashers, ovens/ranges, ceiling fans, garage door openers and more



## Protects Electronics & Small Appliances

TVs, VCRs, DVDs, stereos, computers, printers, fax machines, microwaves, cordless phones and more





\*\*\*\*\*AUTO\*\*5-DIGIT 32128

Grace Sjoblom  
1903 Poinsettia Dr  
Port Orange FL 32128-3735



Dear Grace Sjoblom,

It's sometimes difficult to find an easy way to do your part for the environment. So we're proud to offer you the *Sunshine Energy*<sup>®</sup> program, a renewable electricity option for FPL customers.

*Sunshine Energy* uses cleaner energy sources<sup>1</sup> that are less polluting than the fossil fuel sources most widely used to generate electricity across the United States. Many customers have already signed up for the program. And as more people choose *Sunshine Energy*, more solar facilities will be built in Florida.

Plus, by purchasing *Sunshine Energy* from FPL, a Florida household can avoid over 8,000 pounds of carbon dioxide (CO<sub>2</sub>) emissions<sup>2</sup> - as much as a car would produce in over 9,000 miles of driving.

**Less expensive than you might think.**

Doing your part costs just a small amount. You pay only \$9.75 extra per month, and you're helping to preserve the environment for future generations.

**Sign up today**

Make a difference beginning today and help build new solar facilities in Florida. To enroll, simply complete and return the enrollment form below, or sign up online at [www.fplsunshineenergy.com](http://www.fplsunshineenergy.com), or give us a call today at **1-888-749-5206**.

Thanks for helping preserve the environment by purchasing *Sunshine Energy*!

Sincerely,

John R. Haney  
Director of Marketing, Florida Power & Light

P. S. Remember, sign up for *Sunshine Energy* today to make a difference in two ways: reduce air pollution now and help build pollution-free solar energy facilities for Florida's future.

<sup>1</sup> These cleaner generation sources include wind power, bioenergy produced from organic material, as well as modest amounts of solar power.

<sup>2</sup> You will not have electricity from a specific generation facility delivered to your home. Regardless of your actual electricity usage each month, *Sunshine Energy* ensures that 1,000 kWh of electricity is produced by cleaner generators, including bioenergy, wind, and solar, serving Florida and other states nationwide. Your purchase represents the environmental benefits to the regions where the cleaner generators are located.

☒ I'd like to sign up for cleaner electricity! FPL Account Number \_\_\_\_\_

Customer Name \_\_\_\_\_

Address (not a P.O. Box) \_\_\_\_\_ Apt. No. \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_

Email Address \_\_\_\_\_

By signing below, I agree to enroll for the *Sunshine Energy* program from Florida Power & Light. I am 18 years or older and am authorized to make a change to this FPL account. I understand I will pay a monthly surcharge of \$9.75 for the environmental credits associated with cleaner generation sources of electricity including bioenergy, wind and solar. You will not receive electricity from a specific generation facility delivered to your home. Regardless of your actual electricity usage each month, your *Sunshine Energy* purchase represents the environmental credits associated with 1,000 kWh of electricity produced by cleaner electric generators serving Florida and other states nationwide. Your purchase supports the environmental benefits to the regions where the cleaner generators are located.

Signature **X** \_\_\_\_\_ Date \_\_\_\_\_

Simply include this form with your monthly FPL payment, or mail separately to: FPL, P.O. Box 3070, Tequesta, FL 33469. For more information about Sunshine Energy, call 1-888-FPL-GREEN (1-888-375-4733) or visit [www.FPL.com/sunshine](http://www.FPL.com/sunshine).





Sjoblom  
1903 Poinsettia Dr.  
Pt. Orange, FL 32128



Director  
Division of The Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard OAK Blvd.  
Tallahassee, FL

32399-0850

32399-0850





**ORIGINAL****Timolyn Henry**

050045-E1

**From:** Consumer Contact  
**Sent:** Wednesday, August 10, 2005 11:36 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints - 19254

**TRACKING NUMBER - 0019254 August 10, 2005****SERVICE ADDRESS**

Account Number:  
Business Account Name:  
Name: Erick Quiroz  
Address: 20893 Avenel Run  
City: Boca Raton  
Zip: 33428

**CUSTOMER INFORMATION**

Name: Erick Quiroz  
Address: 20893 Avenel Run  
City: Boca Raton  
State: FL  
Zip: 33428  
E-mail: theadmiralq@hotmail.com  
Contact By: E-mail Address

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
GCL 1 \_\_\_\_\_  
OPC \_\_\_\_\_  
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SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

**COMPLAINT INFORMATION**

Utility Name: EI802 Florida Power & Light Company  
Did customer previously contact the utility?:  
Did customer previously contact the PSC?:

**PROBLEM INFORMATION**

Problem Type: Other Complaints  
Complaint Detail: I am outraged at the proposed 16 percent increase in my electric bill next year because of FPL's claim that the rising cost of fuel, particularly natural gas and oil, is forcing it to pass its skyrocketing energy costs on to consumers. Isn't this the third request this year to the PSC, that FPL feels it needs to charge for fuel adjustments. What Public Service do you provide? Do you provide relief to your consumers by opposing requests like this?

For PSC Webmaster Use Only:  
Mozilla/5.0 (Windows; U; Windows NT 5.1; en-US; rv:1.7.10) Gecko/20050716 Firefox/1.0.6  
<http://www.psc.state.fl.us/consumers/complaint/review.cfm>  
[www.psc.state.fl.us](http://www.psc.state.fl.us)

8/12/2005



Timolyn Henry

050045-E7

**From:** Consumer Contact  
**Sent:** Thursday, August 11, 2005 9:05 AM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints - 19256

**TRACKING NUMBER - 0019256 August 11, 2005****SERVICE ADDRESS**

Account Number:  
Business Account Name:  
Name: ERNEST HUBLER  
Address: 10760 NW 21 ST  
City: SUNRISE  
Zip: 33322

**CUSTOMER INFORMATION**

Name: ERNEST HUBLER  
Address: 10760 NW 21 ST  
City: SUNRISE  
State: FL  
Zip: 33322  
E-mail: ernehubl@comcast.net  
Contact By: E-mail Address

**COMPLAINT INFORMATION**

Utility Name: EI802 Florida Power & Light Company  
Did customer previously contact the utility?:  
Did customer previously contact the PSC?:

**PROBLEM INFORMATION**

Problem Type: Other Complaints  
Complaint Detail: FPL'S RATE HIKES I THINK THE COMMISSION NEEDS TO LOOK INTO HOW MUCH MONEY FPL HAS GENERATED FROM CHARGING CUSTOMERS 2 MONTHS OR MORE OF DEPOSITS FOR BEING LATE WITH THEIR PAYMENTS OCCASOINALLY. I HAVE NUMEROUS FRIENDS AND NEIGHBORS WHOM I HAVE SPOKEN TO WHO HAD TO GIVE FPL DEPOSITS NOW WHO NEVER HAD TO BEFORE. THEY HAVE COLLECTED A LOT OF MONEY THIS WAY AND ARE COLLECTING ALOT OF INTEREST ON THIS MONEY.

For PSC Webmaster Use Only:  
Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1; .NET CLR 1.1.4322)  
<http://www.psc.state.fl.us/consumers/complaint/review.cfm>  
[www.psc.state.fl.us](http://www.psc.state.fl.us)

8/12/2005

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
GCL 1 \_\_\_\_\_  
OPC \_\_\_\_\_  
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SEC \_\_\_\_\_  
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# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

## -M-E-M-O-R-A-N-D-U-M-

FPSC CLK CORRESPONDENCE

☒ Administrative ☐ Parties ☐ Consumer

DOCUMENT NO. 12843-05

DISTRIBUTION: CCA

**DATE:** August 12, 2005

**TO:** Mary Anne Helton, Attorney Supervisor, Office of the General Counsel

**FROM:** William C. Keating, Senior Attorney, Office of the General Counsel

Katherine E. Fleming, Senior Attorney, Office of the General Counsel

**RE:** Docket No. 050045-EI - Copying of Confidential Documents

We request that Patti Zellner or Janice Banka be given permission to check out the following confidential documents to make six copies<sup>1</sup> for the Commissioners and staff in preparation for the upcoming hearing scheduled for August 22 through September 2, 2005. The copied documents will be returned to CCA at the conclusion of the hearing. The confidential documents are:

- **Donna DeRonne (OPC)**  
Direct (Document No. 06071-05)
- **Kimberly H. Dismukes (OPC) (Document No. 06074-05)**  
Direct -
  - KHD-3
  - KHD-4
  - KHD-5
  - KHD-6
  - KHD-7
  - KHD-8
  - KHD-9
  - KHD-10
  - KHD-11
  - KHD-13
  - KHD-14
  - KHD-15
  - KHD-16

6 cys destroyed  
8/30/05 rm

ok for both Patti & Janice to copy.  
Next

- **Hugh Larkin, Jr.**  
Direct (Document No. 06076-05)
- **Kathy L. Welch (Document No. 06445-05)**  
Direct - KLW-2
- **William L. Yeager (FPL) (Document No. 07243-05)**  
WLY-10

10 cys destroyed 8/30/05

cc: Marguerite Lockard

<sup>1</sup> Except that Patti Zellner or Janice Banka will make 16 copies of KATHY WELCH'S testimony and exhibit. She is the staff's witness and staff must provide confidential copies to the parties, as well as Commissioners, for use at the hearing.

ORIGINAL

Ellen Plendl

**From:** Miltfontumpet@aol.com  
**Sent:** Thursday, August 04, 2005 5:16 PM  
**To:** Ellen Plendl  
**Subject:** Attorney General's notification

*Docket  
050045-81*

Hi Ms. Plendl. Today I received an e-mail from the A.G's office thanking me for my letter of concern with regards to the Sunshine Fund of the FPL Utility. It came as no surprise to me that there are substantial issues of excessive profiteering by the company which lead the AG to file a petition against any additional increase. I understand that the CEO is to receive 33 Million of a bonus. I do not know if that figure is correct, But at a time that the public is being so heavily burdened with the excesses of all the other amenities with hands outstretched I would hope that the PSC in it's wisdom denies any preparatory rate increase that FPL asks for. When will the utility pass on a reasonable refund for surplus?

Perhaps the PSC has to re evaluate the utilities formula. It appears to be a one way street primarily. Despite the unusual guarantees of dividend which are grand fathered into the formula, this company can't even find the wooden light poles needing replacement( about one million I understand)

Thank you Charlie Crist

Cordially:  
Milt Farrow

RECEIVED-FPSC  
AUG 12 AM 9:56  
COMMISSION  
CLERK

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COM \_\_\_\_\_  
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SCR \_\_\_\_\_  
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OTH \_\_\_\_\_

8/5/2005

ORIGINAL

050045-E

Timolyn Henry

**From:** Consumer Contact  
**Sent:** Friday, August 12, 2005 7:07 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints - 19287

**TRACKING NUMBER - 0019287 August 12, 2005**

### SERVICE ADDRESS

Account Number:  
 Business Account Name:  
 Name: andrew siters  
 Address: 1080 sw payne ave  
 City: port saint lucie  
 Zip: 34953

CMP \_\_\_\_\_

COM \_\_\_\_\_

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RCA \_\_\_\_\_

SCR \_\_\_\_\_

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SEC \_\_\_\_\_

OTH \_\_\_\_\_

### CUSTOMER INFORMATION

Name: andrew siters  
 Address: 1080 sw payne ave  
 City: port saint lucie  
 State: FL  
 Zip: 34953  
 Secondary Phone: 772-340-4480  
 Contact By: Evening/Alternate Phone Number

### COMPLAINT INFORMATION

Utility Name: EI802 Florida Power & Light Company  
 Did customer previously contact the utility?: Hello, I have contacted FPL, but I was not able to speak to a human. I vehemently oppose their request for a rate increase to add to their profits. My bill increased forty dollars over the last month, while using FPL's suggestions to help lower my bill. Also during almost every thunderstorm my electricity goes off or flickers, I would think that with the hard earned money I am paying that this problem could be atleast decreased some. Lastly, if there was proper and timely maintenance on the electric service, the power outages may have been less? Thank You, Andrew Siters  
 Did customer previously contact the PSC?: I vehemently oppose FPL's request for and rate increase. Thank You, Andrew Siters

### PROBLEM INFORMATION

Problem Type: Other Complaints  
 Complaint Detail: I called FPL on tuesday august 2nd to inquire why my bill increased by forty dollars from june to july. I was not able to speak to a human. Thank You, Andrew Siters

For PSC Webmaster Use Only:  
 Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; .NET CLR 1.0.3705)

8/15/2005

<http://www.floridapsc.com/consumers/complaint/review.cfm>  
[www.floridapsc.com](http://www.floridapsc.com)



ORIGINAL

RECEIVED-FPSC

050045-EI

AUG 15 AM 10:19

8/11/05

COMMISSION  
CLERK

Dear Sir,

I am against another FPL rate hike for higher fuel costs. When fuel prices rise, I have to pay the price at the pump, and I can't pass the cost to anyone else. FPL should absorb the higher fuel costs and not pass it on to consumers. Please do not approve the latest rate hike. I cannot afford my electricity bill now - we have had enough rate increases from FPL in the past year. No more! Thank you for your attention in this matter.

Sincerely,  
Talant B. Fizar

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SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_



Robert B. Fazar  
P.O. Box 542571  
Gainesville, FL.  
33454



Docket File / protest

Florida Public Service Commission  
2540 Shumard oak Blvd.  
Tallahassee, Florida

attn: Board of Directors

3233347013 32399

ORIGINAL

RECEIVED-FPSC

AUG 15 AM 11:33

COMMISSION  
CLERK

DOCKET No. 050045-E1.

8-10-05

FLA POWER + LIGHT SHOULD ONLY BE  
ALLOWED A RATE INCREASE IF THE  
COMPANY USES THE MONEY FOR  
INVESTMENT IN RENEWABLE ENERGY  
SOURCES, I.E. WIND + SUN. THE FPL  
PROGRAM ASKING THE PUBLIC TO DONATE  
TO AN ELECTRICITY-FROM-THE-SUN FUND  
IS OUTRAGEOUS. THE PUBLIC INTEREST  
REQUIRES THE STATE ACT NOW. J.R. SMITH  
P.O. Box 330851  
MIAMI, FL 33233-0851

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
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SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

JRSMITH  
P.O. Box 330851  
MIAMI, FL  
33233-0851



DIRECTOR, DIVISION OF THE COMMISSION CLERK  
AND ADMINISTRATIVE SERVICES  
FLA PUBLIC SERVICE COMMISSION  
2540 SHUMARD OAK BLVD.  
TALLAHASSEE, FL 32399-0850

2339-0850



DISTRIBUTION CENTER

05 AUG 15 AM 9:40

RECEIVED FPSC

AUG 15 AM 10:19

COMMISSION  
CLERK

120 Lakeshore Dr. #235  
North Palm Beach, FL 33408  
August 12, 2005

Re: FPL Base Rate Increase

Director, Division of Commission Clerk  
and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

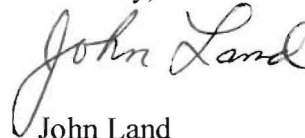
Dear Director:

We are strongly opposed to FPL receiving a base rate increase for residential services. This company is being amply compensated by its customers at current rates.

We have lived in New York, Ohio, and North Carolina, and power and light rates were all lower than FPL's rate structure, factoring in inflation. We just moved from Marco Island after living there for 18 years, and Lee County Electric rates are significantly lower. We realize they are a co-op and FPL is not, but FPL should not be using last summer's hurricanes to justify a large increase like this.

Please rule in favor of the consumer by denying a rate increase to FPL at this time. Folks are paying FPL very well as it is.

Sincerely,



John Land



Jeanette O. Land

CMP \_\_\_\_\_  
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**Public Service Commission**  
**-M-E-M-O-R-A-N-D-U-M-**

---

**DATE:** August 15, 2005

**TO:** Blanca S. Bayó, Director, Division of the Commission Clerk and Administrative Services

**FROM:** Jane Faurot, Chief, Office of Hearing Reporter Services, Division of the Commission Clerk and Administrative Services

**RE:** DOCKET NOS. 050045-EI & 050188-EI, PREHEARING HELD 08/10/05

---

**RE:** PETITION FOR RATE INCREASE BY FLORIDA POWER & LIGHT COMPANY.

2005 COMPREHENSIVE DEPRECIATION STUDY BY FLORIDA POWER & LIGHT COMPANY.

DOCUMENT No: 07855-05, 08/12/05

The transcript for the above proceedings has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, ECR

Acknowledged BY:

A handwritten signature, possibly "Oh", written in black ink.

---

JF/rlm

**Timolyn Henry**

---

**From:** Ruth McHargue  
**Sent:** Tuesday, August 16, 2005 9:14 AM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders  
**Subject:** FW: My complaint

Please add to docket file 050045.

-----Original Message-----

**From:** contactform@psc.state.fl.us [mailto:contactform@psc.state.fl.us]  
**Sent:** Monday, August 15, 2005 4:04 PM  
**To:** Consumer Contact  
**Cc:** suzwatkins@bellsouth.net  
**Subject:** My complaint

Contact from a Web user

Contact Information:

**Name:** Suzanne Robinson  
**Company:**  
**Primary Phone:** 561-253-5834  
**Secondary Phone:**  
**Email:** suzwatkins@bellsouth.net

Response requested? Yes

CC Sent? Yes

Comments:

No more rate hikes for FPL!!! They've already had too many and they don't need it! My power bill was over \$330 last month -- for a 1,200 sf house! When their rates go up prices for everything else goes up so business can recoup the cost! It's unfair, extortionary (you try not paying your light bill) and an extreme burden for average, working people!

Just so you know, this is NOT playing well with the people in Peoria! Everyone I speak with from the postman to people at the grocery store are OUTRAGED that this is even being CONSIDERED!

The cafeteria for employees at the FPL campus in Jupiter is bigger than the food courts at most malls! THEY DON'T NEED THE MONEY AND IT'S KILLING THE AVERAGE CONSUMER! DON'T PASS THIS RATE HIKE UNLESS YOU WANT RIOTS IN THE STREETS!

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
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SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_



ORIGINAL

**Matilda Sanders**

**From:** Ruth McHargue  
**Sent:** Wednesday, August 17, 2005 4:32 PM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders  
**Subject:** FW: E-Form Other Complaints - 19344

Please add to docket file 050045

**From:** Consumer Contact  
**Sent:** Wednesday, August 17, 2005 2:36 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints - 19344

**TRACKING NUMBER - 0019344 August 17, 2005**

**SERVICE ADDRESS**

Account Number:  
 Business Account Name:  
 Name: Paul Acquisto  
 Address: 2455 Aldridge Avenue  
 City: Fort Myers  
 Zip: 33907

**CUSTOMER INFORMATION**

Name: Paul Acquisto  
 Address: 2455 Aldridge Avenue  
 City: Fort Myers  
 State: FL  
 Zip: 33907  
 Contact By: US Mail

**COMPLAINT INFORMATION**

Utility Name: EI802 Florida Power & Light Company  
 Did customer previously contact the utility?: I object to the rate increases for Florida Power & Light.  
 FPL should issues stock for these increases to their customers.  
 Did customer previously contact the PSC?:

**PROBLEM INFORMATION**

Problem Type: Other Complaints  
 Complaint Detail: I object to the increases for Florida Power & Light. They should be issuing their stock to their customer for these rate increases.

8/18/2005

CMP  
COM  
CTR

ECR

GCL

OPC

RCA

SCR

SGA

SEC



## Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

**-M-E-M-O-R-A-N-D-U-M- CORRESPONDENCE**

☒ Administrative ☐ Parties ☐ Consumer

**DATE:** August 17, 2005

DOCUMENT NO. 12843-05

**TO:** Mary Anne Helton, Attorney Supervisor, Office of the General Counsel

DISTRIBUTION: CCA

**FROM:** William C. Keating, Senior Attorney, Office of the General Counsel *WCK*

**RE:** Docket No. 050045-EI - Copying of Confidential Documents

We request that Patti Zellner or Janice Banka be given permission to check out the following confidential documents to make sixteen copies for the Commissioners and staff in preparation for the upcoming hearing scheduled for August 22 through September 2, 2005. The copied documents will be returned to CCA at the conclusion of the hearing. The confidential documents are:

- **Certain portions of MFR Schedule D-2 (Document No. 02784-05);** *am 8/30/05 - 16 cys destroyed*
- **Certain documents filed in response to Staff's First Request for Production of Documents, Nos. 1 and 2 (Document No. 07236-05)** *am 8/30/05*

*OK to copy.*

*Me*

cc: Marguerite Lockard

ORIGINAL

**Timolyn Henry**

**From:** Ruth McHargue  
**Sent:** Thursday, August 18, 2005 12:13 PM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders  
**Subject:** docket file 050045E

Please add to the above docket file.  
 Thanks

---

**From:** Island Guy [mailto:pro.announcer@verizon.net]  
**Sent:** Wednesday, August 17, 2005 4:30 PM  
**To:** Consumer Contact  
**Subject:** Opposition to FPL rate increase

I oppose allowing Florida Power and Light to increase their electricity rates to the extent they are proposing. If they need more money share the increase between a smaller rate increase and reduced profits. Thank you.

David Cartee  
 304 60<sup>th</sup> Street  
 Holmes Beach, FL 34217  
 941-779-1142

CMP \_\_\_\_\_  
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 SEC \_\_\_\_\_  
 OTH \_\_\_\_\_

8/18/2005

ORIGINAL

**Timolyn Henry**

---

**From:** Ruth McHargue  
**Sent:** Thursday, August 18, 2005 12:14 PM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders  
**Subject:** docket file 050045

Please add to the above docket file.  
Thanks

---

**From:** FSharp1111@aol.com [mailto:FSharp1111@aol.com]  
**Sent:** Wednesday, August 17, 2005 6:38 PM  
**To:** Consumer Contact  
**Subject:** Re: PSC Hearing Regarding Florida Power & Light Rate Increases

To Whom it may concern:

I do NOT want my rates raised.

Sincerely,  
Lisa Sharp

CMP \_\_\_\_\_

COM \_\_\_\_\_

CTR \_\_\_\_\_

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OPC \_\_\_\_\_

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SGA \_\_\_\_\_

SEC \_\_\_\_\_

OTH \_\_\_\_\_

---

8/18/2005

ORIGINAL

**Timolyn Henry**

---

**From:** Ruth McHargue  
**Sent:** Thursday, August 18, 2005 5:02 PM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders  
**Subject:** FW: FPL rate increase

Please add to docket file 050045

---

**From:** Consumer Contact  
**Sent:** Thursday, August 18, 2005 4:36 PM  
**To:** Ruth McHargue  
**Subject:** FPL rate increase

---

**From:** Karen Dockham  
**Sent:** Thursday, August 18, 2005 3:42 PM  
**To:** 'www.contact@psc.state.fl.us'  
**Subject:** FPL

I would like to voice my opposition to FPL's rate increases, the expense should be born by both the company & consumers.  
Marie Cole

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR   1    
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SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

8/19/2005



ORIGINAL

RECEIVED-FPSC

05 AUG 19 AM 10:49

COMMISSION  
CLERK

Aug-17, 05

To whom it may concern:

Dear Person, in Regard to  
The Rate increase Docket No.  
050045-EL, Florida Power & Light  
do a good Job, However I am retired  
And live on a Fixed income, with  
To day's GAS AND Food Price that I  
mean (gasoline) with electric Rate  
increase, it really hurts my Income  
IF I had a vote I'd have to vote NO  
However will except what is best  
for ALL. I have Faith in the commission  
At Least think of elderly, Poor, cost  
of living on them now.

Thank you  
Dan Hall

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
GCL 1 \_\_\_\_\_  
OPC \_\_\_\_\_  
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ORIGINAL

RECEIVED-FPSC

Ellen Plendl

**From:** Governor Jeb Bush [Jeb.Bush@MyFlorida.com]**Sent:** Thursday, August 18, 2005 12:49 PM**To:** C070849@aol.com**Cc:** Ellen Plendl**Subject:** RE: Gas price situation

AUG 19 PM 4:01

COMMISSION  
CLERK

Thank you for writing Governor Bush. I appreciate the opportunity to respond on his behalf.

I will relay your concerns about gasoline pricing to Governor Bush's attention. He is aware of the situation and will keep your comments in mind.

I will also forward your concerns about a projected price increase by Florida Power and Light to the Public Service Commission for review and response. You should hear from someone in that office.

Thank you for writing and do not hesitate to write again on matters of concern or interest to you.

Sincerely,

Rex T. Newman  
Citizens' Services

-----Original Message-----

**From:** C070849@aol.com [mailto:C070849@aol.com]**Sent:** Wednesday, August 17, 2005 4:57 PM**To:** Governor Jeb Bush**Cc:** C070849@aol.com**Subject:** Gas price situation

Sunday the price was 2.49 at the local Hess station. Monday AM its 2.59. Well \$.10 may not seem a lot but when you look back in the not so future past, it's RAPE. I happen to have to use my personal car for business. I do get reimbursed at 40.5/mile but this doesn't even put a dent in the added expense. My choices..almost none. I think I'll get food for the family 1st.. pay my Electric bill which FPL has the nerve to want an increase so that the stockholders are happy.

It's amazing..record BILLION \$\$ profits reported by the major oil companies! I'm sure they sit back & laugh at us like fools. "We'll people will pay..like it or not". I hope I keep my job!

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Docket  
050045-EI

8/18/2005

**ORIGINAL**

050045-ET

**Timolyn Henry**

**From:** Consumer Contact  
**Sent:** Friday, August 19, 2005 4:19 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints - 19381

**TRACKING NUMBER - 0019381 August 19, 2005****SERVICE ADDRESS**

Account Number:  
Business Account Name:  
Name: Bart Chernoff  
Address: 840 7th St NW  
City: Naples  
Zip: 34120

**CUSTOMER INFORMATION**

Name: Bart Chernoff  
Address: 840 7th St NW  
City: Naples  
State: FL  
Zip: 34120  
Primary Phone: 2397939393  
E-mail: icandive@aol.com  
Contact By: E-mail Address

**COMPLAINT INFORMATION**

Utility Name: EI802 Florida Power & Light Company  
Did customer previously contact the utility?:  
Did customer previously contact the PSC?:

**PROBLEM INFORMATION**

Problem Type: Other Complaints  
Complaint Detail: I do not agree with the 17% rate increase that FPL is proposing.

For PSC Webmaster Use Only:  
Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.0; .NET CLR 1.1.4322)  
<http://www.psc.state.fl.us/consumers/complaint/review.cfm>  
[www.psc.state.fl.us](http://www.psc.state.fl.us)

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8/22/2005

**ORIGINAL**

050045-E1

**Timolyn Henry**

**From:** Consumer Contact  
**Sent:** Friday, August 19, 2005 6:39 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints - 19383

**TRACKING NUMBER - 0019383 August 19, 2005****SERVICE ADDRESS**

Account Number:  
Business Account Name:  
Name: Paul J. Koola  
Address: 14713 SW 177 Ter  
City: Miami  
Zip: 33187

CMP \_\_\_\_\_  
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**CUSTOMER INFORMATION**

Name: Paul J. Koola  
Address: 14713 SW 177 Ter  
City: Miami  
State: FL  
Zip: 33187  
E-mail: pjkoola@gmail.com  
Contact By: E-mail Address

**COMPLAINT INFORMATION**

Utility Name: EI802 Florida Power & Light Company  
Did customer previously contact the utility?: This is to express my protest against the possible rate increase of charges to the consumers. Please do not approve the request. The FPL can cover the extra expenses from the profit. Thanks.  
Yours truly, Paul J. Koola  
Did customer previously contact the PSC?:

**PROBLEM INFORMATION**

Problem Type: Other Complaints  
Complaint Detail: Please do not grant the request to increase the utility charges.

For PSC Webmaster Use Only:  
Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1)  
<http://www.floridapsc.com/consumers/complaint/review.cfm>  
[www.floridapsc.com](http://www.floridapsc.com)

8/22/2005



ORIGINAL

15 August 2005

DISTRIBUTION CENTER

05 AUG 19 AM 8:50

Director,  
Division of the Commission Clerk & Admin  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850  
Docket # 050045-EI

050045-EI

Orest M. Logusz  
1629 Northeast First St.  
Ft. Lauderdale, Florida 33301

COMMISSION  
CLERK

AUG 19 AM 10:38

RECEIVED-FPSC

Dear Sir/Ma'am,

We are writing to you to express our concern about the proposal to raise the price of electricity. We firmly feel that this would be an additional hardship in consideration that already, taxes and the average cost of living along with escalating fuel prices are already hurting many citizens.

We know that the previous hurricane's, along with rising energy needs, are forcing the prospect of raising the prices. However, we propose another alternative - a massive energy saving campaign to save electricity.

As evident, many shops, stores and other business centers are wasting electricity. To cite an example, recently I walked into a department type store in Ft. Lauderdale. Do they have to have 50 of the same kind of TV's to play? As for their light department, every lamp and light fixture is on. And multiply such a store with hundreds of others throughout Florida and one can see what a huge waste is occurring.

People should also be informed to use dryers and other such items to a minimum. I actually witnessed a case were a tenant threw just one pair of underwear into a dryer, and spun it. She had access to a clothes line. It was a hot summer day. This clothing could have been hung on the line and dried in a healthy sun in a matter of minutes.

I also lived in Europe. A typical European city compatible to a U.S. city utilizes approximately half of the electrical rates which an American city uses.

Perhaps, a strong energy saving policy should at first be implemented and prior to any increases. Most Sincerely,

*Orest M. Logusz*  
*Zacarias Logusz*

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ORIGINAL

15 August 2005

Director,  
Division of the Commission Clerk & Admin  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850  
Docket # 050045-EI

DISTRIBUTION CENTER

05 AUG 19 AM 8:47

650045-EI

COMMISSION  
CLERK

AUG 19 AM 10:48

RECEIVED-FPSC

Dear Sir/Ma'am,

We are writing to you to express our concern about the proposal to raise the price of electricity. We firmly feel that this would be an additional hardship in consideration that already, taxes and the average cost of living along with escalating fuel prices are already hurting many citizens.

We know that the previous hurricane's, along with rising energy needs, are forcing the prospect of raising the prices. However, we propose another alternative - a massive energy saving campaign to save electricity.

As evident, many shops, stores and other business centers are wasting electricity. To cite an example, recently I walked into a department type store in Ft. Lauderdale. Do they have to have 50 of the same kind of TV's to play? As for their light department, every lamp and light fixture is on. And multiply such a store with hundreds of others throughout Florida and one can see what a huge waste is occurring.

People should also be informed to use dryers and other such items to a minimum. I actually witnessed a case where a tenant threw just one pair of underwear into a dryer, and spun it. She had access to a clothes line. It was a hot summer day. This clothing could have been hung on the line and dried in a healthy sun in a matter of minutes.

I also lived in Europe. A typical European city comparable to a U.S. city utilizes approximately half of the electrical rates which an American city uses.

Perhaps, a strong energy saving policy should at first be implemented and prior to any increases.

Most Sincerely,

CMP

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ORIGINAL

8/16/05

Director, Division of the C.C. & Adm. Serv.  
FL Public Service Comm.  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

RECEIVED-FPSC

AUG 19 AM 10:48

COMMISSION  
CLERK

Docket No. 050045-E1

FPL is a profit making Company.

They sell surge suppressors, probably costs \$100-\$200 for \$8.95 + tax a month-forever. These will last 10, 20, 30 years. TALK about windfall profit. Except the problem isn't surges.

It's low voltage problems - BROWNOUTS & BLACKOUTS.

Unless these have a voltage regulator in them, which I doubt, they are useless. When I first moved to TARPOW RIVER area of FORT LAUDERDALE, The brownouts were in the AM & at NOON, which I attributed to large business's coming online. Now. they are any-time, sometimes 6-8 x a day. I have surge suppressors. Myself & my neighbors have lost refrigerators, TVs, VCRs,

Computers, etc. With 3000 more units approved for this area, single family homes replaced with duplexes, & 13,000 units sought, FPL's old coal-fired power plant is not keeping up with demand. I found it

really cute when FPL tried to get us to donate \$10 a month to build clean plants elsewhere, while with my asthma I'm choking on coal dust while my white roof & vehicle are covered with black soot.

unless funds are appropriated to the area they are collected, i.e., Fort Lauderdale customers pay to increase FPL's PORT Everglades plant's capacity & clean up the COAL emissions, then NO, they do not deserve to make even more profits to put in stockholder's pockets.

(954) 524-0171

Debra Boudreau  
1142 SW 8th TERRACE  
FORT LAUDERDALE, FL 33315

CMP  
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## Protect Your Investment Before Damage Happens

SurgeShield offers two types of protection from surges entering through your home's electric lines or other vulnerable points of entry. Sign up today to provide you and your family with peace of mind that things you depend on every day are protected.



### Electric Meter Protection

(Must be a single family home, duplex or townhouse)

- Heavy-duty surge protector is installed at your meter
- Protects A/C, refrigerators and other large household appliances
- Maintained and monitored by FPL
- **\$8.95 plus tax/month on your FPL bill**
- Free installation



### Plug-in Protection

(Available to all customers)

- Protects sensitive electronic equipment and smaller appliances
- Includes special connectors to protect from surges entering through phone, cable and data lines
- Choose from pre-selected packages or customize your solution (customer installation required)
- Prices will vary based on selection

**SIGN UP ONLINE** and receive your first month **FREE!\***

[www.FPL.com/SurgeShield](http://www.FPL.com/SurgeShield)

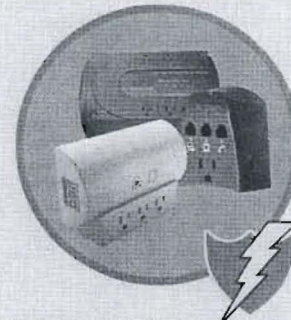
Promotional Code: SSW3

1-888-NO-SURGE (1-888-667-8743)



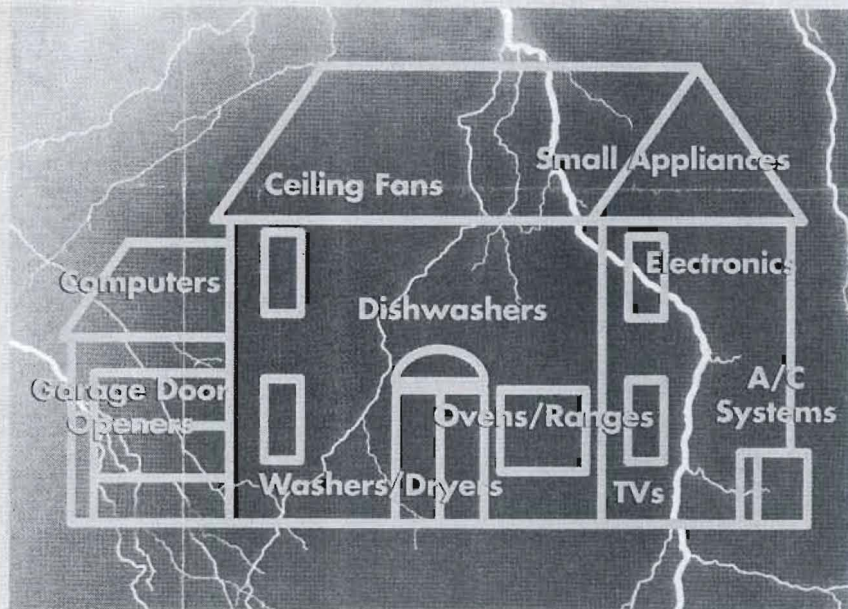
### Protects Large Appliances

A/C systems, washers, dryers, dishwashers, ovens/ranges, ceiling fans, garage door openers and more



### Protects Electronics & Small Appliances

TVs, VCRs, DVDs, stereos, computers, printers, fax machines, microwaves, cordless phones and more



## Did You Know...

Florida is the lightning capital of the U.S.

The electricity flowing within a lightning bolt can reach 2 million volts.

Electrical storms cause approximately \$100 million in property damage each year.

Power surges are one of the main causes of damage to A/C systems.



**Enroll today before you get Zapped!**

**SIGN UP ONLINE and receive your first month FREE!\***

**Visit: [www.FPL.com/SurgeShield](http://www.FPL.com/SurgeShield)**

**\*Only valid with online sign up  
Promotional Code: SSW3**



**FPL  
Energy Services.**

**1-888-NO-SURGE  
1-888-667-8743**

FPL Energy Services is a subsidiary of FPL Group, Inc., and an affiliate of Florida Power & Light Company

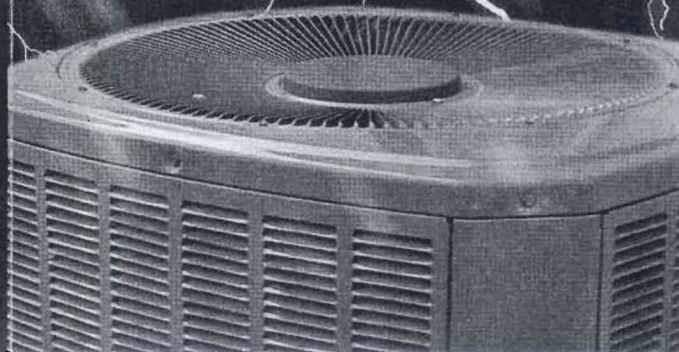


**FREE  
INSTALLATION**

**Save  
Your Stuff  
Before It Gets  
Zapped  
With  
SurgeShield**



**FPL  
Energy Services**





**ORIGINAL****Timolyn Henry**

050015-E1

**From:** Consumer Contact  
**Sent:** Saturday, August 20, 2005 11:36 AM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints - 19388

**TRACKING NUMBER - 0019388 August 20, 2005****SERVICE ADDRESS**

Account Number:  
Business Account Name:  
Name: Stanley Kornblum  
Address: 2252 Riverbluff Parkway V-262  
City: Sarasota  
Zip: 34231

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**CUSTOMER INFORMATION**

Name: Stanley Kornblum  
Address: 2252 Riverbluff Parkway V-262  
City: Sarasota  
State: FL  
Zip: 34231  
Primary Phone: 941-922-0591  
Secondary Phone: 941-922-0591  
E-mail: stancorn16@comcast.net  
Contact By: E-mail Address

**COMPLAINT INFORMATION**

Utility Name: EI802 Florida Power & Light Company  
Did customer previously contact the utility?: I am against the reported requested raise by FPL in it?s rates. It is to much at one time. S.A. Kornblum Sarasota  
Did customer previously contact the PSC?:

**PROBLEM INFORMATION**

Problem Type: Other Complaints  
Complaint Detail: I am against the reorted request by FPL to raise it?s rates.

For PSC Webmaster Use Only:  
Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1; .NET CLR 1.1.4322)  
<http://www.psc.state.fl.us/consumers/complaint/review.cfm>  
[www.psc.state.fl.us](http://www.psc.state.fl.us)

8/22/2005



ORIGINAL

Timolyn Henry

050045-E1

**From:** Consumer Contact  
**Sent:** Sunday, August 21, 2005 7:33 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints - 19401

**TRACKING NUMBER - 0019401 August 21, 2005**

### SERVICE ADDRESS

Account Number:  
 Business Account Name:  
 Name: Steven Lott  
 Address: 95 S Davis St.  
 City: LaBELLE  
 Zip: 33935

### CUSTOMER INFORMATION

Name: Steven Lott  
 Address: 95 S Davis St.  
 City: LaBELLE  
 State: FL  
 Zip: 33935  
 Primary Phone: 239-246-8119  
 E-mail: curiouslonone@aol.com  
 Contact By: E-mail Address

### COMPLAINT INFORMATION

Utility Name: EI802 Florida Power & Light Company  
 Did customer previously contact the utility?:  
 Did customer previously contact the PSC?:

### PROBLEM INFORMATION

Problem Type: Other Complaints

Complaint Detail: F.P.L. is asking for ANOTHER rate increase. The fact that they added another 100,000 customers in 2004 shows that business is booming for power and utilities. With more homes being built on existing grids, they are making a huge profit as it is. Hurricane recovery fee: I?m sorry to hear they had to fix their SHIT!!! SO DID I!!! Last, Energy cost adjustment: Yes, my costs are rising due the oil situation, but F.P.L. knows where the best cost of a kilowatt hour is, but is not trying to use this technology. They have been leaving coal and nuclear replacing it with fossil fuels which THEY knew were finite. The USA has over 24% of the coal reserves worldwide. A growing number of companies are trying to meet energy demand in China by the use of liquefied coal, which can be moved via pipeline instead of trucks or rail. This liquefied coal burns much cleaner than that which we are used to. For example, this coal technology is much cleaner and cost effective than waste incinerators, and can produce 10,000 KW more than fossil fuel use. I?m sure you gave these energy companies billions to convert to natural gas, but don?t make the mistake again... they are just asking for a raise due to their own supidity.

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8/22/2005

For PSC Webmaster Use Only:

Mozilla/4.0 (compatible; MSIE 6.0; AOL 9.0; Windows NT 5.0; .NET CLR 1.1.4322)

<http://www.psc.state.fl.us/consumers/complaint/review.cfm>

[www.psc.state.fl.us](http://www.psc.state.fl.us)

ORIGINAL

050045-ET

Timolyn Henry

**From:** Consumer Contact  
**Sent:** Sunday, August 21, 2005 8:54 AM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints - 19393

**TRACKING NUMBER - 0019393 August 21, 2005****SERVICE ADDRESS**

Account Number:  
Business Account Name:  
Name: Linda Gaines  
Address: 1830 9th ave w  
City: Bradenton  
Zip: 34205

**CUSTOMER INFORMATION**

Name: Linda Gaines  
Address: 1830 9th ave w  
City: Bradenton  
State: FL  
Zip: 34205  
E-mail: wltd@aol.com  
Contact By: E-mail Address

**COMPLAINT INFORMATION**

Utility Name: EI802 Florida Power & Light Company  
Did customer previously contact the utility?:  
Did customer previously contact the PSC?:

**PROBLEM INFORMATION**

Problem Type: Other Complaints  
Complaint Detail: I am against the proposed rate hike.

For PSC Webmaster Use Only:

Mozilla/4.0 (compatible; MSIE 6.0; AOL 9.0; Windows NT 5.1; SV1; .NET CLR 1.0.3705; .NET CLR 1.1.4322)  
<http://www.floridapsc.com/consumers/complaint/review.cfm>  
[www.floridapsc.com](http://www.floridapsc.com)

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8/22/2005

ORIGINAL

050045-E7

Timolyn Henry

**From:** Steven Horwitz [stevemh@adelphia.net]  
**Sent:** Monday, August 22, 2005 8:55 AM  
**To:** Consumer Contact  
**Subject:** Fw: FPL rate increases

----- Original Message -----

**From:** Steven Horwitz  
**To:** contact@psc.st.fl.us  
**Sent:** Monday, August 22, 2005 8:40 AM  
**Subject:** FPL rate increases

Dear Sir:

I have a very simple question about the rate increases Florida Power and Light Co. is asking for. Why does FPL need to raise our rates because of last year's hurricanes and now because of the rising cost of fuel when it has continued to show a profit and pay dividends to its shareholders? When one buys stock in a corporation, the risk of profit or loss is inherent. By allowing FPL to show a profit and declare dividends and to raise their rates to the consumer, you are eliminating the risk of loss which is contrary to our capitalistic society.

I would appreciate an answer to my questions.

Thank you.

Sincerely,

Susan Horwitz  
 stevemh@adelphia.net

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8/22/2005

ORIGINAL

050045 - E1

Timolyn Henry

**From:** Consumer Contact  
**Sent:** Monday, August 22, 2005 10:03 AM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints - 19406

**TRACKING NUMBER - 0019406 August 22, 2005****SERVICE ADDRESS**

Account Number:  
Business Account Name:  
Name: Larry Woodward  
Address: 2045 NE 308 St  
City: Okeechobee  
Zip: 34972

**CUSTOMER INFORMATION**

Name: Larry Woodward  
Address: 2045 NE 308 St  
City: Okeechobee  
State: FL  
Zip: 34972  
E-mail: lawoodward2@msn.com  
Contact By: E-mail Address

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**COMPLAINT INFORMATION**

Utility Name: EI802 Florida Power & Light Company  
Did customer previously contact the utility?: I am opposed to their rate increase before the PSC. They have been given enough increases & do not need more! they need to cut down on their spending like the rest of us are having to do!  
Did customer previously contact the PSC?:

**PROBLEM INFORMATION**

Problem Type: Other Complaints  
Complaint Detail: against any rate increases!

For PSC Webmaster Use Only:  
Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.0; {EEF23651-F72B-4252-BE0B-F462470EB656})  
<http://www.flpsc.com/consumers/complaint/review.cfm>  
[www.flpsc.com](http://www.flpsc.com)

8/22/2005



ORIGINAL

050045-E7

Timolyn Henry

**From:** Consumer Contact  
**Sent:** Monday, August 22, 2005 12:48 PM  
**To:** Consumer Contact  
**Subject:** My complaint

Contact from a Web user

Contact Information:  
Name: Annette Deering  
Company:  
Primary Phone: 561 968-5974  
Secondary Phone:  
Email: anetdeer@aol.com

Response requested? Yes  
CC Sent? No

Comments:  
Regarding another FPL rate increase to build a new power plant. Why can't FPL float a bond like other companies do? Or better still, if they are granted a rate increase to build another power plant, then wouldn't the FPL customers be quais-shareholders...? If so, when can we expect better then 10% on our dollar return?

Thank you

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ORIGINAL

050045-ET

RECEIVED

August 19, 2005

AUG 22 2005

Florida Public Service Commission  
Division of RCA

Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850

I would like to protest the request for a rate increase by Florida Power and Light Company. I think that it is very unfair for another increase be allowed. We have already been required to pay for their increased expenses after the hurricanes in 2004. I think it is sensible to assume that the power company would have prepared for this over the many years that we did not have any major hurricanes to hit Florida.

Florida Power and Light and the stockholders in the company should bear some of this burden instead of passing it on to the consumers. We should not have to pay to insure that they are able to receive larger dividends.

The Public Service Commission is appointed to make certain the public is protected. Florida Power and Light does not have competition. We have no choice except to receive power from them.

Respectfully,

*Ruth M. Milton*

Ruth M. Milton

RECEIVED-FPSC  
05 AUG 23 PM 1:12  
COMMISSION  
CLERK

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8/22/05

# Buzy and the Public Service Commission

Politically, I know the commission is at risk if you vote your true convictions on the cases brought before you. The entire Bush family have never put the people ahead of their agenda. The fact is the Bush family never found a corporation they didn't love. It's their culture. They control the Nation and Florida. Help us.

FPL (I refuse to use the word "Florida" in referring to these pirates) is a greedy monopoly, got it? They have a license sanctioned by you to abuse the public. They are not like Home Depot, Target or Lowe's where the people can shop for bargains. We are forced to take their product at their price. MONOPOLY.

In less than a year FPL has been in front of the commission with their hands out like you are an ATM. Recently they begged for something over a \$500 Million gift. You thought you made a great concession by giving them over \$400 Million increase in rates. That's their charade ask for a figure they know is stealing and settle for still one that more than fits their needs, or greed. You play their game, Bush's game and the public be damned. FPL tells you black is white and you agree. You are sworn to protect us from these bandit corporations. Think about it.

FPL failed all of Florida during 2004. Prior years, six or seven, even more were calm hurricane years. FPL sat on their fat bums and did nothing to prepare for the storms that happened. They had no serious emergency plan in place. Florida suffered.

My last bill from FPL included a message about a power surge and unexpected repairs and a form for insurance protection of course at a price. I thought this was FPL's responsibility. Instead their pumping for some insurance companies.

On top of all the other insults, someone named Olivera from FPL keeps full page ads in all Florida newspapers pledging to Floridians what he really can not deliver.

My budget feels the pain of the Bush family and their oil patch cronies mismanagement of the gasoline crisis. I have no one to appeal to. But FPL and all the other corporations run to you, are they kidding? The crooks.

FPL is an monopoly, we are stuck with them. Their bottom line, bonuses, perks are more important than the people suffering through FPL mismanagement. Stock holders are more important than paying consumers. Why? And why is FPL in the equity market anyway? FPL should be like most municipalities only in the bond market with customer billings backing the bonds.

But as long as there are political contributions there will never be justice to the Florida citizens.

James R. Frangino

CRIST - How ABOUT THIS!

# Drop ethics charges, PSC members ask

## Consumer advocates want violations upheld

BY JOHN KENNEDY  
TALLAHASSEE BUREAU

TALLAHASSEE • State utilities regulators accused of ethics violations for partying at conference events paid for by telephone companies are looking to have the charges thrown out, saying that a new law clears them of any wrongdoing.

But consumer advocates and an assistant Florida attorney general are urging that violations be upheld against four Public Service Commission members who attended industry-

sponsored events at a 2002 conference in Miami Beach.

They say the state ethics panel, when it meets Thursday, should not accept the commissioners' argument: that a new standard concerning gifts to regulators can be applied to the 3-year-old case. Gov. Jeb Bush signed the measure into law in June.

"To me, the law was clear before — that what they did was contrary to what they are allowed to do," said Mike Twomey, an attorney who has represented the AARP before the Public Service Commission on utility matters. "They are not supposed to take anything of value from the utilities."

Formal complaints against PSC members Braulio Baez, Rudy Bradley, Terry Deason and Lila Jaber, who has since left the regulatory board, came

after the *Orlando Sentinel* reported that commissioners attended the Southeastern Association of Regulatory Commissioners conference in June 2002 at a Miami Beach oceanfront resort.

A luncheon, golf tournament and other events were partially paid for by Florida phone companies, while nearly a dozen utility firms were listed as corporate sponsors of the meeting.

The conference occurred at a pivotal time for Florida phone companies.

Only a month before, Bush had vetoed legislation allowing the biggest rate increase in Florida history. After the veto, phone lobbyists immediately began pushing a similar proposal, which ultimately was approved by the Legislature the following year and signed into law by Bush.

The rate increase, challenged by the AARP, was upheld last month by the Florida Supreme Court. BellSouth, Sprint and Verizon are now allowed to boost rates by as much as \$6.86 a month in a bid to increase local phone competition.

Lloyd Brumfield, a retired educator from Stuart who filed the ethics complaints, said he thinks the Miami Beach conference was part of the lobbying effort by the phone companies.

"It was a violation of the law at that time, and they know it," Brumfield said.

In a preliminary ruling, the Florida Commission on Ethics found last year that regulators might have violated a state prohibition against regulators accepting gifts from utilities.

Since then, a state administrative

hearing officer has investigated the case, concluding that the chief items of value received by the four commissioners were reduced rates for attending the conference along with several industry-paid meals.

"None of our guys took part in the golf tournament," Mark Herron, attorney for the four commissioners, said.

Legislators last spring approved a measure allowing commissioners to attend conferences and take part in related meals and events without paying more than the conference fee.

"Now the Legislature has said it is clear that the law against gifts never envisioned covering this kind of stuff at conferences. That's our perspective, and we'll make that case to the [ethics] commission," Herron said.





James R. Franzino  
1595 Spring Harbor Dr Apt F  
Delray Beach, FL 33445-6887



Public Service Commission  
2540 SHUMARD OAK BLVD  
Tallahassee, Florida 32399 -

0850

32399+0850

# ORIGINAL

P.O. Box 31432  
Palm Beach Gardens, FL 33420  
Phone: 561-694-8150  
Fax: 561-627-5909  
Email: jdsenterprises@dsl.com

**JDS Enterprises**

# Fax

RECEIVED

AUG 23 2005

Florida Public Service Commission  
Division of FCA

**To:** Public Service Commission **From:** John Knop  
**Fax:** 800-511-0809 **Pages:** 1  
**Phone:** **Date:** 8/23/2005  
**Re:** FPL Rate Increase, Docket 050045-E1 **CC:** [Click here and type name]  
☒ Urgent ☐ For Review ☐ Please Comment ☐ Please Reply ☐ Please Recycle

05 AUG 23 PM 1:12

RECEIVED FPSC

To Whom It May Concern:

We presented information at the public hearing in West Palm Beach and have written before, but I must make one last attempt to correct what will be a devastating increase and burden to all of the smaller GSD-1 rate FPL commercial customers. **The elimination of the exemption for the first 10 KW of use for GSD-1 customers with taxes included will alone amount to a monthly increase of approximately \$100.00 for each and every customer on this rate.** This rate covers all commercial customers who at least one time per year reaches a demand ranging from 21Kw minimum up to 499Kw. I don't know how many customers fall into this category, but it is a high percentage of FPL's non-residential business and **will result in windfall profits for FPL.** This \$100.00 monthly increase may not have a devastating effect on the customers in the high end of this rate range, but to the smaller customers this increase could easily put them out of business. This increase along with the fuel increases and other charges will amount to a total increase for this group in the range of 30% to 50% more than they are paying today!

The people who signed off on the proposed increase appear to be concerned with the residential rates but ignore the commercial rates and the effect that the elimination of this 10Kw exemption will have on them. I agree that FPL deserves to increase prices to cover fuel costs, but I don't agree that they need an increase that will improve their already lofty profits. All of us were affected by the hurricane, but we didn't get an increase in our salaries to cover what it cost us! We just lost and had to live with it.

Please take this into consideration before giving final approval and eliminate this one item from the increase before approving it. This is a live or die decision for many small commercial customers.

Respectfully,

John W. Knop

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# ORIGINAL

**Timolyn Henry**

---

**From:** Ruth McHargue  
**Sent:** Tuesday, August 23, 2005 10:22 AM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders  
**Subject:** FW: Florida Power Proposed Rate Increase

Please add to docket file 050045E.

---

**From:** Jdrennon@aol.com [mailto:Jdrennon@aol.com]  
**Sent:** Thursday, August 18, 2005 6:34 PM  
**To:** Consumer Contact  
**Subject:** Florida Power Proposed Rate Increase

I strongly oppose any approval of a rate increase for Florida Power and Light which would raise the base utility rates for their customers, while protecting the profits of the owners. SHARE THE BURDEN.

Judy C. Drennon  
3200 Gulf Boulevard #104  
St. Pete Beach, FL 33706

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8/23/2005

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**ORIGINAL****Timolyn Henry**

---

**From:** Ruth McHargue  
**Sent:** Tuesday, August 23, 2005 10:30 AM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders  
**Subject:** FW: E-Form Delay in Service - 19380

We think this is a protest against docket 050045.

---

**From:** Consumer Contact  
**Sent:** Friday, August 19, 2005 2:11 PM  
**To:** Consumer Contact  
**Subject:** E-Form Delay in Service - 19380

**TRACKING NUMBER - 0019380 August 19, 2005****SERVICE ADDRESS**

Account Number:  
Business Account Name: MEEK  
Name: FPL GREED  
Address:  
City: FLORIDA  
Zip:

**CMP** \_\_\_\_\_  
**COM** \_\_\_\_\_  
**CTR** \_\_\_\_\_  
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**SGA** \_\_\_\_\_  
**SEC** \_\_\_\_\_  
**OTH** \_\_\_\_\_

**CUSTOMER INFORMATION**

Business Account Name: MEEK  
Name: FPL GREED  
City: FLORIDA  
State: FL  
Primary Phone: yellow pages  
E-mail: everyone@net.com  
Contact By: US Mail

**COMPLAINT INFORMATION**

Utility Name: EI802 Florida Power & Light Company  
Did customer previously contact the utility?: GREED!!!!!!  
Did customer previously contact the PSC?: GREED!!!!!!

**PROBLEM INFORMATION**

Problem Type: Delay in Service  
Complaint Detail: GREED!!!!

8/23/2005

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For PSC Webmaster Use Only:

Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.0; .NET CLR 1.1.4322)

<http://www.psc.state.fl.us/consumers/complaint/review.cfm>

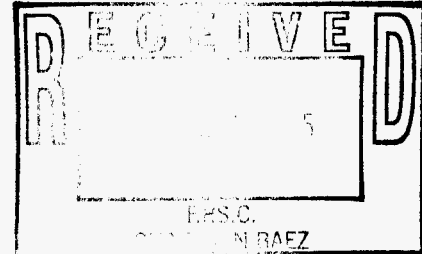
[www.psc.state.fl.us](http://www.psc.state.fl.us)



William R. Cwynar  
2701 SW 8<sup>th</sup> Street  
Boynton Beach, FL 33435  
561-921-0265

Commissioner Braulio L. Baez  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

050045-E1



Re: FP&L Rate Increase Hearings

Dear Mr. Baez:

As a small business owner, I find it hard to understand how the State of Florida can allow an almost "monopolistic" utility such as FP&L, just raise their rates whenever they feel the need. If I suffer a loss during the course of the year, I have to look within my business as to how we will make it up, if at all. The first thing I know for sure is that any bonuses will be smaller or non-existent. I wonder how many bonuses, that FP&L gave out or will give, were refused or returned to offset any unexpected business costs.

FP&L states that they have depleted their disaster funds. How many of the power transmission lines that were repaired were put underground. If their power lines were underground they might not need to set aside disaster funds. In the 32 years that I have lived in Florida I have yet to see any hurricane related damage to any utility that is located underground.

I urge you to vote against any rate increases for FP&L and any other utility. Maybe they should not give out any bonuses for the next 10 or so years, and come back to you when they have a concrete plan to put their power lines underground. FP&L are one of the largest lobbyists in Tallahassee and are large contributors, directly or indirectly, to many of our elected officials. I hope this does not have any influence on the Commission.

Thank you for your time and consideration. The Commission has done a good job in the past of protecting the public, and I hope that you will continue to do so.

Respectfully,

William R. Cwynar

RECEIVED - FPSC  
AUG 25 AM 11:58  
COMMISSION  
CLERK

Ellen Plendl

RECEIVED-PPSC

AUG 26 AM 8:43

COMMISSION  
CLERK

**From:** Miltfontrumpet@aol.com  
**Sent:** Tuesday, August 23, 2005 8:08 AM  
**To:** Ellen Plendl  
**Subject:** Freeze/Fuel Increase

Dear Ms Plendl:

While the movement by Charlie Crist to stop the proposed increase of some 430 million dollars by FPL was in the best interests of the public sector, it is obvious that the wilful intent by this company, who has been spoiled feeding at the public trough with substantial subsidy and guarantees. ( guaranteed investor dividend) Perhaps the PSC may want to evaluate some sort of Impact fee on newly built homes, as these are the increased needs that everyone else who has been absorbing these fees for years have been paying. This is social and financial inequity. Many of these homes, like the 500,000 dollar Condos dotting Titusville's riverfront as spec homes should be asked to pay these fees-as these homes were built and designed for speculative investment primarily. This information was offered by the developers themselves in the media, There should be no question as who the benefactors are.

Respectfully Submitted:  
Milt Farrow.

Docket

050045-EI

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8/23/2005

ORIGINAL

6400 S12207  
ELKTON FL 32033  
904-692-2455  
8-26-05

DIRECTOR, DIV OF THE COMM CLK & ADMIN SERVICES  
FL PUB SERVICE COMM

2540 SHUMARD OAK BLVD

TALLA FL 32399-0850

RECEIVED-FPSC

AUG 30 PM 2:24

COMMISSION  
CLERK

RE: DOCKET #050045-E1

ACCT # RS-1 RESID SERV 08012-08539 RESIDENCE  
# RS1 " " 88991-01539 RESIDENCE  
# RS1 " " 19563-79240 RESIDENCE  
# GS1 NON DEMAND 53829-29296 SECURITY  
# GS1 " " 08022-06565 GEN UTILITY

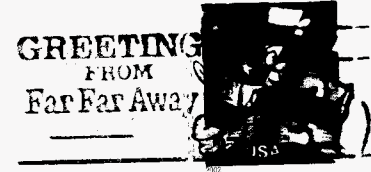
CMP \_\_\_\_\_ I AM PRESENTING MY INTEREST IN YOUR BASE INCREASE BECAUSE OF  
COM \_\_\_\_\_ MY RESPONSIBILITY FOR THESE 5 ACCTS, I DERIVE NO INCOME FM  
C.R. \_\_\_\_\_ THESE ACCTS. THIS IS A DEAD EXPENSE FOR ME FOR YOUR SERVICE.  
ECR \_\_\_\_\_ I  
GCL \_\_\_\_\_ I HAVE BEEN AT THIS ADDRESS SINCE 1967, I HAVE BEEN PAYING  
OPC \_\_\_\_\_ FOR YOUR SERVICE - NO LATE PAYMENT THAT I RECALL - WITH ALL  
RCA \_\_\_\_\_ YOUR RATE HIKE & CHGS OVER THE YEARS. I AM NOW LIVING ON  
SCR \_\_\_\_\_ A FIXED INCOME. I HAVE A GUN TO MY HEAD - INCREASE TAXES  
SGA \_\_\_\_\_ INCREASE INS INCREASE RATE HIKE. I AM NOT ASKING  
SEC \_\_\_\_\_ FOR WELFARE OR A HAND OUT, JUST ASKING FOR A BREAK  
OTH \_\_\_\_\_ FOR US OLD FOLKS - AFTER ALL WE PAID OUR SHARE OVER  
THE YRS AND TO STILL BE HERE AT THIS STAGE OF THE GAME  
AND STILL HAVING TO PAY.

PLEASE DO NOT FORGET US OLD FOLKS,

Yours Truly  
Lyle a Curtis

0850  
CLEAR

6400 SR207  
- ELKTON FL  
32033



DIRECTOR, DIV OF THE COMM CLK + ADMIN SERVICES  
FL PUB SERVICE COMM  
2540 SHUMARD OAK BLVD  
TALLA FL 32399-0850

32399-0850



050045- E7

ORIGINAL

Ellen Plendl

RECEIVED- FPSC

**From:** Governor Jeb Bush [Jeb.Bush@MyFlorida.com]  
**Sent:** Monday, August 29, 2005 4:55 PM  
**To:** Barbara Brodbeck  
**Cc:** Ellen Plendl  
**Subject:** RE: FPL

05 SEP -1 PM 4:13

COMMISSION  
CLERK

Governor Bush has received your e-mail and has asked me to respond on his behalf, and I apologize for the delay.

To better assist you with this concern, I am forwarding your correspondence to the Public Service Commission, which is the government agency that regulates privately owned utilities in Florida.

Thank you for writing and do not hesitate to write again on matters of concern or interest to you.

Sincerely,

Rex T. Newman  
 Citizens' Services

-----Original Message-----

**From:** Barbara Brodbeck [mailto:barbarabrodbeck@mindspring.com]  
**Sent:** Friday, August 26, 2005 10:08 AM  
**To:** Governor Jeb Bush  
**Subject:** FPL

Dear Honorable Governor Jeb Bush:

I do not always agree with all your policies but find you generally are a fair and prudent person. Therefore, I believe you need to look at the monopoly of electrical power in So. FL. who always is wanting to raise rates, but service is terrible. We have no one to complain to, we have no other option but to use FPL. This is not a new problem here in the South Florida that I have loved and lived in for forty years. Broward and Dade county are without power, where are the 1700 contractors who FPL says they have hired to restore power. I understand the cost of fuel, but a 10 percent return to their share holders, that is crazy, this is a huge monopoly, people have no choice. I believe at least 5 percent of that profit could be used to improve the facilities of FPL for the people of Florida. Your home use to be Dade County...don't forget it. With global warming we will all need a/c to survive in South Florida...I know I have covered many areas but I am hoping you will do something to help us here in South Florida. Florida Plunder and Loot must stop raping South Florida customers.

CMP \_\_\_\_\_

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SEC \_\_\_\_\_

OTH \_\_\_\_\_

God Bless you and do the right thing.

Barbara Brodbeck  
 622-6099 (561)  
 3942 Flag Drive  
 Palm Beach Gardens, FL 33410

8/30/2005





CHARLIE CRIST  
ATTORNEY GENERAL  
STATE OF FLORIDA

To CCA:  
FPL Rate Case  
Docket  
050045E

ORIGINAL

OFFICE OF THE ATTORNEY GENERAL

Office of Citizen Services  
The Capitol  
Tallahassee, Florida 32399-1050

Telephone (850) 414-3990 SUNCOM 994-3990  
FAX (850) 410-1630 SUNCOM 210-1630

August 29, 2005

Mr. Howard W. Evirs  
716 Sandpiper Way  
North Palm Beach, Florida 33408

Dear Mr. Evirs:

Attorney General Charlie Crist's Office is in receipt of your letter regarding Florida Power and Light.

In an effort to be of assistance, we have taken the liberty of forwarding your correspondence to the Florida Public Service Commission, the state agency which regulates investor-owned utilities including long distance carriers. The telephone number is (850) 413-6100, or toll-free (800) 342-3552 from within Florida.

We hope this referral proves helpful. Thank you for contacting the Florida Attorney General's Office.

If you would like to keep current with news on Attorney General Crist's efforts to fight fraud please visit our website and subscribe to the Attorney General's weekly and monthly electronic newsletters: <http://myfloridalegal.com/NewsBrief.nsf/Subscriber>

Sincerely,

OFFICE OF CITIZEN SERVICES

CMP \_\_\_\_\_ Florida Attorney General's Office

COM \_\_\_\_\_ OES/ac

CTR \_\_\_\_\_

ECR | cc: Public Service Commission  
Consumer Services

GCL | 2540 Shumard Oak Boulevard

OPC \_\_\_\_\_ Tallahassee, Florida 32399-0850

RCA \_\_\_\_\_

SCR \_\_\_\_\_

SGA \_\_\_\_\_

SEC \_\_\_\_\_

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RECEIVED-FPSC  
SEP - 2 PM 1:52  
COMMISSION  
CLERK

RECEIVED

AUG 31 2005

Florida Public Service Commission  
Division of CCA

Howard W. Evirs, Jr.

August 6, 2005

The Honorable Charlie Crist, Attorney General  
Office of the Attorney General of Florida  
The Capitol PL-01  
Tallahassee, FL 32399-1050

Dear Mr. Crist:

Re. Florida Power & Light – Rate Increase Request

I was happy to learn that you have decided to intervene in FPL's forthcoming rate case. I wish you luck where many others have failed.

As a former utility executive (retired President of a small investor-owned gas and electric company), I try to see and understand both sides of a rate issue. To this end, I testified at one of the public hearings held in West Palm Beach regarding the hurricane expense recovery. Whereas I applauded FP&L for its recovery efforts following the two hurricanes that affected my area, I attempted to distinguish the difference between hurricane expenses and hurricane prompted capital replacements. Much of FPL's overhead plant that was destroyed during the hurricanes consisted of old, deteriorated and highly depreciated equipment, such as poles, insulators, cross arms, transformers and wires. This could account for some of the oft expressed "excessive depreciation reserve". Good utility accounting practices, as depicted in the FERC accounting journals, requires plant that is replaced to be retired and the new plant to be capitalized, thus offsetting much of the cost with adjustments to the depreciation reserve account. Utility accountants, on the other hand, are tempted to charge many of these costs to expense, as these expenses can result in income tax reductions and, in the case of hurricanes, in revenue recovery. I appealed to the commission staff and to the public interveners to carefully investigate whether proper accounting procedures were followed. If they were, this would tend to reduce some of the excess depreciation reserve and reduce the amount of rate relief required. I don't know the extent to which this was done.

Now, as to the current rate case, much publicity has been offered by FPL to the effect that these rate increases are needed to build future power plants to cope with the influx of population. Nonsense! The same argument should prevail here, that new plant is capital, not expense, and is not paid for out of current revenue. To build new power plants, transmission and distribution facilities, FPL will issue new securities to raise capital in the form of equity and debt. During the planning and construction periods, no burden should be put on the ratepayer's revenue, as short and long term financing, with the interest thereon capitalized as "Interest During Construction" provide all needed construction funds. After the plant is then put into service, the funds and the interest accrued thereon become rate base, which must be supported by operating revenue from present and prospective customers. Then, and only then, should FPL be entitled to revenue recovery through a rate case if then current operating revenues are not sufficient to support the new

August 6, 2005  
Page 2

I hope your involvement in the rate case will assure that all of the foregoing will be given full consideration and that FPL will then receive what is truly needed in the form of rate increases.

Sincerely,



Howard W. Evirs, Jr.

Management & Financial Advisor

✓ P. S. I am enclosing a copy of this letter for Harold M. McLean, Esquire, Office of Public Counsel, if you are so inclined to offer it to him.

Management & Financial Advisor

Howard W. Evirs, Jr.

August 6, 2005

The Honorable Charlie Crist, Attorney General  
Office of the Attorney General of Florida  
The Capitol PL-01  
Tallahassee, FL 32399-1050

Dear Mr. Crist:

Re. Florida Power & Light – Rate Increase Request

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rate base

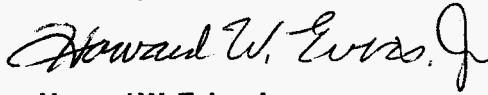
.....

August 6, 2005

Page 2

I hope your involvement in the rate case will assure that all of the foregoing will be given full consideration and that FPL will then receive what is truly needed in the form of rate increases.

Sincerely,

A handwritten signature in cursive script, reading "Howard W. Evirs, Jr.", with a large, stylized initial "H".

Howard W. Evirs, Jr.

Management & Financial Advisor

P. S. I am enclosing a copy of this letter for Harold M. McLean, Esquire, Office of Public Counsel, if you are so inclined to offer it to him.

Management & Financial Advisor



ORIGINAL

FPL Rate Case  
050045E

August 29, 2005  
509 Flamingo Ln.  
Osteen, Fl. 32764

State of Florida  
Public Service Commission  
Dear Members;

I feel that the Florida Power and Light Company is overcharging me for electric for the months of August and September 2004. The times during the hurricanes when we were without electric. During Charles the electric was out from August 13<sup>th</sup> to August 21<sup>st</sup>. During Frances on September 5 the electric was out for several more days and during Jeanne September 26<sup>th</sup> the electric was out for several more days.

I am enclosing August, September and October bills. As you can see in the same period last year I used 3520 KWH. This year I used 3598 KWH, 78 more KWH without electric for approximately 20 days. There were no changes in the house or appliances during that period.

Now they want to charge more because of the hurricanes. They should have to take the loss just like everyone else. I don't expect a refund from FP&L. I do think the state should make them stop advertising before they raise their rates.

Another thing, why are they allowed to calibrate their own meters? The state calibrates gasoline pumps and scales. Why do they advertise, when you can not buy electric from any one else?

Sincerely;

Joseph H. McGovern

SEP 07 2005

Florida Public Service Commission  
FPC/REG-100

SEP - 7 PM 4:02

COMMISSION  
CLERK

RECEIVED-FPSC

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
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**Public Service Commission**  
**-M-E-M-O-R-A-N-D-U-M-**

---

**DATE:** August 23, 2005

**TO:** Blanca S. Bayó, Director, Division of the Commission Clerk and Administrative Services

**FROM:** Jane Faurot, Chief, Office of Hearing Reporter Services, Division of the Commission Clerk and Administrative Services

**RE:** DOCKET NOS. 050045-EI & 050188-EI, HEARING HELD 08/22/05

---

**RE:** PETITION FOR RATE INCREASE BY FLORIDA POWER & LIGHT COMPANY.

2005 COMPREHENSIVE DEPRECIATION STUDY BY FLORIDA POWER & LIGHT COMPANY.

**DOCUMENT No:** 08146-05, 08/23/05 - Volume 1

The transcript for the above proceedings has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, ECR

Acknowledged BY:

A handwritten signature, likely of Jane Faurot, written in black ink. The signature is stylized and appears to be a cursive "JF".

---

JF/rlm

State of Florida



## Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

RECEIVED-PPSC

AUG 25 AM 9:59

**-M-E-M-O-R-A-N-D-U-M-**

COMMISSION

050045-EP CLERK

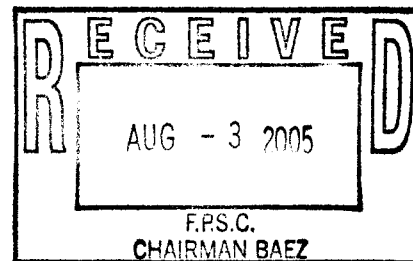
---

**DATE:** August 24, 2005  
**TO:** Blanca S. Bayó, Commission Clerk and Administrative Services Director  
**FROM:** Manuel A. Arisso, Chief Advisor to Chairman Baez  
**RE:** Correspondence

---

Please add the attached letter to the correspondence side of the appropriate docket file.

**Florida Public Service Commission  
Tallahassee, Fl 32399-0850**



**Re: Florida Power and Light Rate Increase  
Docket No. 050045-EI**

**To whom it may concern,**

**Florida Power and Light's yearly income should be sufficient as it currently stands. It seems to me that if the company did not give the CEO a ridiculous "bonus" at year's end, that money, and any monies given to other officers as bonuses, would suffice to cover anything the company wanted to do, including operating expenses, building new plants and rebuilding their hurricane slush fund. Cut those bonuses or put a moratorium on them for a period of time and FPL will have more than enough money.**

**We do not get unearned bonuses at year's end and struggle monthly on income that is only a small fraction of what the FPL officers get (and really don't deserve). And there are still people hurting badly from the hurricanes who can't afford a penny more.**

**If their request is approved then someone(or more than one) is getting their pockets lined with a kickback(a special bonus??). And perhaps an investigation is in order.**

**cc Governor Bush**

**Kay Flynn**

050045

**From:** Denise Karnes

**Sent:** Thursday, August 25, 2005 3:59 PM

**To:** Alina Dieguez; Allen Mortham; Beth Salak; Betty Ashby; Bev DeMello; Blanca Bayo; Bob Trapp; Braulio Baez; Bridget Hoyle; Carlotta Stauffer; Carol Purvis; Cayce Hinton; Chuck Hill; Cindy Miller; Dan Hoppe; Della Fordham; Diane Lee; Dorothy Boone; Hurd Reeves; J. Terry Deason; Jane Faurot; Janet Brunson; Janet Harrison; Kathleen Stewart; Katrina Tew; Kay Flynn; Kay Posey; Kevin Bloom; Larry Harris; Linda Duggar; Lisa Edgar; Manuel Arisso; Martha Golden; Mary Bane; Mary Macko; Norma Jenkins; Pat Dunbar; Patsy White; Rhonda Hicks; Richard Tudor; Rick Melson; Roberta Bass; Rudy Bradley; Sandy Moses; Sharon Allbritton; Steven Stolting; Susan Howard; Tim Devlin; Todd Brown; Veronica Washington

**Subject:** PSC Approves FPL Settlement

A news release was posted to the PSC web site this afternoon, 8/25/05:  
<http://www.psc.state.fl.us/general/news/pressrelease.cfm?release=27>

8/25/2005





State of Florida

# Public Service Commission NEWS RELEASE

---

August 25, 2005

Contact: 850-413-6482

---

## PSC Approves FPL Settlement

**TALLAHASSEE** — The Florida Public Service Commission unanimously voted on Wednesday to accept a settlement agreement in a pending Florida Power and Light (FPL) rate case.

Under the settlement, FPL agrees to withdraw its request to increase base rates \$430 million on Jan. 1, 2006 and continues a revenue sharing plan, which may result in refunds to consumers. During the period of the agreement, FPL would be able to recover the cost of new power plants through adjustments to base rates upon date of commercial operation.

FPL serves approximately 4.2 million retail customers in its service area in Florida. Its service area is comprised of approximately 27,000 square miles in 35 of the state's 67 counties, encompassing the cities of Daytona Beach, Fort Lauderdale, Fort Myers, Miami, Naples, and West Palm Beach and other densely populated areas on the east and west coasts of Florida. FPL also serves a number of less densely populated areas, including all or portions of Martin, Saint Lucie, Indian River, Brevard, Charlotte, Desoto, Columbia, Highlands, Okeechobee, Seminole, and Union Counties.

###

Website - <http://www.floridapsc.com>

Kevin Bloom, Director, Office of Public Information

Additional Press Contact: Todd Brown

2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850



**Public Service Commission**  
**-M-E-M-O-R-A-N-D-U-M-**

---

**DATE:** August 25, 2005

**TO:** Blanca S. Bayó, Director, Division of the Commission Clerk and Administrative Services

**FROM:** Jane Faurot, Chief, Office of Hearing Reporter Services, Division of the Commission Clerk and Administrative Services

**RE:** DOCKET NOS. 050045-EI & 050188-EI, HEARING HELD 08/22/05

---

RE: PETITION FOR RATE INCREASE BY FLORIDA POWER & LIGHT COMPANY.

2005 COMPREHENSIVE DEPRECIATION STUDY BY FLORIDA POWER & LIGHT COMPANY.

DOCUMENT Nos: 08176-05, 08/24/05 - Volume 2  
08177-05, 08/24/05 - Volume 3  
08178-05, 08/24/05 - Volume 4  
08179-05, 08/24/05 - Volume 5  
08180-05, 08/24/05 - Volume 6  
08181-05, 08/24/05 - Volume 7  
08182-05, 08/24/05 - Volume 8  
08183-05, 08/24/05 - Volume 9

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LEGAL, ECR

Acknowledged BY:

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---

JF/rlm



**Public Service Commission**  
**-M-E-M-O-R-A-N-D-U-M-**

---

**DATE:** August 25, 2005

**TO:** Blanca S. Bayó, Director, Division of the Commission Clerk and Administrative Services

**FROM:** Jane Faurot, Chief, Office of Hearing Reporter Services, Division of the Commission Clerk and Administrative Services

**RE:** DOCKET NOS. 050045-EI & 050188-EI, HEARING HELD 08/24/05

---

RE: PETITION FOR RATE INCREASE BY FLORIDA POWER & LIGHT COMPANY.

2005 COMPREHENSIVE DEPRECIATION STUDY BY FLORIDA POWER & LIGHT COMPANY.

DOCUMENT No: 08215-05, 08/25/05 - Volume 10

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Please note that Staff distribution of this transcript was made to:

LEGAL, ECR

Acknowledged BY:

A handwritten signature, likely of Jane Faurot, written in black ink. The signature is stylized and appears to be a cursive "JF".

---

JF/rlm

Correspondence  
File

DOCKET NO. 050045-EI DATE 06/28-30/05 CASE NAME FPL - Rate Case  
Daytona Beach, Viera (Melbourne), W. Palm Beach, Ft. Lauderdale & Miami

[illegible]

MEETING June 24TH, 1961, 8:05 VERA CLIMBERG

**We the undersigned say  
NO**

**✓FPL price increases**

Cassie Shiel 2982 Crystal Ct.  
William E. Byr 1005 Knox McLaie Dr.

John Delaney 973 Kaufman

Jeanne Webb 6960 Cairo

Christine V. Darr 5500 Burgess

F. Malt 6885 Blue Bonnet

M. J. Gault 688 Oakway

Alicia Thomas 7002 Ash Dr

Kelly Dabo 6996 Chestnut Dr.

Robert 147 Fairview

58 Overton 6869 Blue Bonnet Dr.

~~~~~~~~~ 433-0695

Bellie Brooks 6991 Chestnut Dr.

Paula Hognatos 6854 Blue Bonnet Dr.

Jim Latka 5460 Burgess Ave.

Jr Henderson

John White 7006 Aster Dr

Thomas Denny LuAnne He

Ex 1  
05005-21  
FD-540050



Brandy Schults 555 Quarno Rd. Cocoa  
~~Brandy Schults~~

Edward Engleat 311 Wixie Dr COCOA  
Carolyn Thomas 399 MacArthur Circle

John M Carle 399 MACARTHUR CIR COCOA

B. Roberts 7007 Aster Dr. COCOA

R. Whitman 6946 Columbine Dr. COCOA

John McLean 5355 BURGESS AVE COCOA

Jan C Brann 306 Iris St Cocoa FL 32927

Anthony J. J. 355 Nicklaus Cir. 32927

Christina J. Dwyer 6864 Blue Bonnet Dr. COCOA

Edlin E. Dwyer 6931 BLUE BONNET DR COCOA

Sheila Roman 252 Quarno Pt.

John J. — 354 Camp R. COCOA FL 32927

James E. — 417 CHAUDIN LANE COCOA FL 32927

Theresa J. — 4050 Royal Palm Dr COCOA FL 32927

John — 176 FAIRVIEW AVE COCOA FL 32927

325 GARVIN St COCOA

325 GARVIN St COCOA

Vicky Little  
Sherry Butler

Carolyn Kaylor 914 Clearlake Rd W-1  
Cocoa

Timothy Ferguson 313 Ronald St.  
Cocoa.

GEORGE GRATALES

Elois Ellenburg

Rose Ross

Jeni Sutherland

Jay Kell

Adam Gufar

Jeff M. Ad

Stu Bahr

Teresa Commander

Kyle Commander

David Burkett

Lee Benton

Ray Scarborough

Sherry Butler

Jack Watson

Tom Cullen

6970 DAHLIA DR COCOA FL  
32927

6868 Aster Cocoa 32927

4370 Piedras St, Cocoa 32927

6989 Ash dr. COCOA 32927

7001 Chestnut Dr

COCOA  
32927

211 Caroline St  
Cocoa

6987 Dogwood St 11

4135 Luciano Ave Cocoa

351 Spring St. Cocoa 32927

351 Spring St. Cocoa FL 32927

351 Spring St. Cocoa FL 32927

6943 Blue Bonnet Dr. COCOA 32927

325 GARVIN ST. COCOA, FL 32927

" " " " " "  
6627 Columbine dr. COCOA, FL 32927

6988 Ash Dr 1111

Richard J. Peetz 6857 Columbine Dr.  
Judy Dodd & Family 336 Camp Rd

Chuck McAllister 6969 McAllister

Fred LEWARK  
Jacquelyn E. Ruthers

6964 DAHLIA DR COCOA  
401 Seahorse Ln COCOA

Mary Gregory

6995 Ash Ct  
6991 Chestnut Dr COCOA

Jimmy Rite

7003 Dogwood DR COCOA

W. S. Bell

5165 Fruit Port St COCOA 32926

Pat She

6964 DAHLIA DR COCOA

Jammy Frank

4130 E. Railroad Ave

Sena Reese

306 Churchill Dr

Shirley Bolick Clafflin

6982 Chestnut St

Mike & Sally Bergeron

6998 Birch Dr

Laura Taylor

4110 CROSS RD

~~James H. Hester~~

~~4110 CROSS RD~~

~~John H. Hester~~

6931 MEALUCA DR.

~~John H. Hester~~

~~Richard J. Peetz~~

Tanya Dasher 6875 Columbine Dr

Barbara & Paul 366 AKORD ST COCOA, FL 32927

Fred Evans

Linda Evans

Katrina Humphrey  
Louise Barnes

CORA GRAYES

Jonathan Shea

David Aquino

Judy Van Dorp

Jacky Carter

Cy M. Ma

J. W. Stokesberry

Dyottus J. Spier

Sara Duncanson

S. M. K. Kuning

Ellyett Crawford

Reby Attle

Crystal McCarthy

Ginger Gieckbarn

Daphney Maff (😊)

Taman R. S. S.

Horsthal Zimbro 341 Broadman Blvd 32927

5340 Beck Dr.

5340 Beck Dr.

6993 Ash Court

3650 W.R.R. Av.

3650 W.R.R. Av.

4060 Morris Ave. Cocoa.

6932 Astley Dr. Cocoa

3530 Orleans St Cocoa  
550 Camp Rd Cocoa

6991 FERN DR. COCOA

3927 East Ridgewood DR. Cocoa

675 Convent Graves Blvd Cocoa

7001 Sun Dr Cocoa Fla

7001 Sun Dr Cocoa

614 Crystal Lake Dr

6987 Melanee Dr Cocoa

6994 Evergreen Dr Cocoa 32927

4011 EAST R.R. AVE COCOA FL 32922

7001 Evergreen Dr COCOA 32927

Supervisor

Deanna Jones 344 Camp Rd Cocoa FL 32927  
Norman Mick 7001 Astruc  
Ramona Gannon 5275 Cocoa FL



**We the undersigned say  
NO  
FPL price increases**

|                    |                                                         |
|--------------------|---------------------------------------------------------|
| M. KATHERINE McCOY | 5377 BECK DR. COCOA FLA.                                |
| STEVEN McCall      | 4665 S. Friday Cir. COCOA, FL                           |
| Don Jones          | 569 MICHAELS Circle, Cocoa FL                           |
| Dick Cook          | 569 " " "                                               |
| Leanna Jones       | 344 Camp Rd Cocoa FL 32927                              |
| Amber Hayden       | 915 PARK Ave. apt #1                                    |
| Nichole Schmeiske  | 5055 Canon. Pl. COCOA, FL.                              |
| Bill Rye           | 6735 N. Hwy 1 COCOA, FL.                                |
| DAVID BODINUCK     | 6950 Hundred Acre DR COCOA FL.                          |
| KEVIN HARRING      | 239 CAPRON Rd COCOA, FL                                 |
| DAVE FAVELT        | 500 CATALINA RD #202<br>COCOABeach                      |
| MIKE WALLACH       | 3 PINEAPPLE AVE #1 32931                                |
| Adrian KERR        | Cocoa FL 32922<br>3 Pineapple ave #1<br>COCOA, FL 32927 |
| EVE SHERRY         | 4355 CURTIS BLVD<br>COCOA, FL 32927                     |
| Luan Bishop        |                                                         |
| DONALD MEINERT     | 2898 MOURNING DOVE WAY<br>TITUSVILLE FL 32780           |
| Josh Vance         | 245 Ash DR.                                             |
| Ray Janne          | NEAR T J Island FL 32953<br>58 East Mt. Osage           |

**We the undersigned say  
NO  
FPL price increases**

Barb Puskas 680 Sunset Ln Merritt Isl, FL  
Brandy Majors 825 Indianola DR Merritt Island, FL 32952  
Roland Majors 825 Indianola DR. Merritt Island, FL 32953

• • Public Hearing 9AM June 29 Viera Complex.

PETITION

Say No to FPL proposed Rate Increase

~~Scotch A. Gynn~~

Michael Lindsey

Jason Tyler

Kevin Mulligan

Christina Gynn

Shannon Tucker

~~Shannon Tucker~~

Cary P. Esch

Robert Hopper

Cheryl Bell

Burnie Carbram

Joe Lusk

Brian Moore

DEAN TROSSET

Michael Darling

~~Scotch A. Gynn~~

Match DeCello

6864 Blue Bonnet Dr. Cocoa FL.

3139 Finsterwald Dr. Titusville

4790 Sherry Lane Cocoa FL.

928 OSPREY, <sup>SW</sup> Rockledge, FL.

6864 Blue Bonnet Dr. Cocoa, FL.

326 Iris St Cocoa FL 32927

5186 Bridge Rd Cocoa FL.

3755 Macbert Rd Mims 32754

4274 Kipling Dr Cocoa 32926

5626 Jamaica Rd Cocoa FL 32927

1770 Windover Oaks Apartments #144, B. 12

176 FAIRVIEW AVE Cocoa FL

5585 Curtis Blvd

1074 COCONADO DR ROCKLEDGE FL.

6992 Chestnut Dr.

6612 Emil Ave Cocoa FL, 32927

145 JABLO Ave PSS 32927

PETITION

Say No to FPL proposed Rate Increase

Tom Tran

MARK OTTO

James Fagan

John Wallace

Ryan H. H. H.

John H. H.

John H. H.

John H. H.

John H. H.

John H. H.

John H. H.

John H. H.

John H. H.

John H. H.

John H. H.

John H. H.

John H. H.

John H. H.

John H. H.

John H. H.

John H. H.

4755 Dorsey RD Cocoa FL

5560 Florida Palm Ave Cocoa FL

6862 HARTFORD RD COCOA

4820 Sherry Ln Cocoa FL

4130 Fay BLVD Cocoa FL 32927  
"VOTE NO"

4370 PIEDRAS ST  
COCOA FLA 32927

332 Belknap Dr. Cocoa, FL. 32922

4360 PIEDRAS ST. PST. 32927

2600 S. S. S. RD Cocoa, FL, 32922.

683Y Colombine FL.

1910 South St.

1910 South St.

409 F. Street

409 F. Street

1555 Anchor Ln.

1555 Anchor Ln.

6989 Ash Dr.

PETITION

Say No to FPL proposed Rate Increase

Kimberly A Booth  
Vince D. Lane

Susan Sloan

Robin Williams  
Dena Williams

Kyle C. Burton

Maion E. Murphy

E. Hodge

Dan William

NEIL LARKIN

GREG A POWNEY

ADA BOY

Willie Palmer

Jared Baldock

Jerry Bane

Kan Boy

Mindy Wolfe

Ross Wolfe

Mark Carter

Dana R. Johnson

4565 Sugartown St Cocoa FL  
48 Columbine Cocoa FL.

7130 Hartman St. Cocoa, FL.

660 South BANANA River Dr.  
McMitt Island FL. 32952

1026 Fay Blvd. P.S. 5 FL. 32927

348 Camp Rd Cocoa FL 32927

412 Sand Dollar Lane 32927

4145 Cocoa coral grove Blvd

1046 Albion St Pt St John FL 32927

134 INDIAN CIRCLE COCOA  
32922

1970 Alexander Dr. Titusville FL. 32796

645 Altur Pk Pt St John FL 32927

4720 Miramar Dr Pt St John 32927

6780 Spring St Pt St John

420 Hump Rd

41525 Seattle St. Cocoa FL.

PT 55  
4525 Seattle St Cocoa FL.

4570 SUGARTOWN ST COCOA FL.

4250 BETTY AVE COCOA, FL (P5J)



**PETITION**

**Say No to FPL proposed Rate Increase**

Carl McClintock  
235-4 Spring Dr  
Merritt Island, Fla  
32953

Alan Soman  
286 Camilla Dr  
Merritt Island FL 32920

LeAnn Smith-Lambert  
757 Greenboro Rd.  
Cocoa, FL 32926

Barbara Saile  
8401 N Atlantic Ave. H9  
CC FL 32922

Gregory James Bauman  
6383 Augsburg Ave  
Port St John 32927

Jonathan Jones  
5960 Grissom Pkwy  
CoCo FL 32927.

Kris Abbott  
108 Roosevelt Ave.  
Cocoa Bch, FL 32931  
Ampaire Clark

Ralph Soman  
286 Camilla Dr  
Merritt Isl. FL 32952

**Timolyn Henry**

---

**From:** Ruth McHargue  
**Sent:** Tuesday, August 30, 2005 4:16 PM  
**To:** Timolyn Henry  
**Cc:** Matilda Sanders  
**Subject:** FW: E-Form Other Complaint TRACKING NUMBER: 108

Please add to docket file 050045E.

-----Original Message-----

**From:** Consumer Contact  
**Sent:** Monday, August 29, 2005 7:30 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 108

Complaint filed with PSC

**CUSTOMER INFORMATION**

**Name:** Robert Freeman  
**Telephone:** 954-572-9832  
**Email:** Friedarob@juno.com  
**Address:** 8950 Sunrise Lakes Blvd.#308 Sunrise 33322-6071

**BUSINESS INFORMATION**

**Business Account Name:** Wiederspiel,Edward  
**Account Number:**  
**Address:** 2781 North Pine Island Rd. Sunrise Fl. 33322

**COMPLAINT INFORMATION**

**Complaint:** Other Complaint against Florida Power & Light Company  
**Details:**

I note at this time that F.P.L. is seeking permission from PSC to raise rates to their customers. This is a "slap in the face" for the service they do not provide us currently. I am using the names of Mr. & Mrs. Wiederspiel as complainants at this time due to the situation they are in. Currently, they have no source of power since last Thursday. I realize that a hurricane has passed through here with negligible damage to property. There are no power lines down nor are there any uprooted trees so, it would appear that the wind was the chief obstacle to our loss of power. When power was restored to this area (after a 22 hour loss of same), I called FPL to inform them that the 2781 locale was still without power. They at first denied it by telling me that all buildings on that grid were restored with power. I called them once more informing them that the building was still down. I was amazed at the response of FPL telling me that they had a priority list for restoring service. I was told that hospitals and emergency service was restored first and that individual buildings was last on the list as larger service grids demanded priority. I explained to the FPL employee that this building was in a senior community and many of the 36 occupied units in the building had health problems. This drew no immediate action in telling me "that FPL has to get the most bang for their buck" by clearing the largest areas out first. At this time, some of the building occupants have been taken in by others in our development fortunate to have power. My wife and I are currently bringing food and medicine to a family on the 3rd floor of the building who cannot make their way down 3 flights of stairs. We have had several problems with FPL. I called them a few months back to tell them that an entire street was without lighting (7 street lamps) and they advised me that the wires were being covered by tree growth. It took 6 weeks to get the growth cut. Aren't they required to have a maintenance program to prevent this type of occurrence after the fact? We are constantly having outages here, even when the weather presents no problem. I see advertising on TV on a continual basis by FPL. Why does a monopoly need to advertise? I would ask you to come down hard on FPL before granting them their request. Thank you. Robert Freeman

**CMP** \_\_\_\_\_  
**COM** \_\_\_\_\_  
**CTR** \_\_\_\_\_  
**ECR** 1  
**GCL** 1  
**OPC** \_\_\_\_\_  
**RCA** \_\_\_\_\_  
**SCR** \_\_\_\_\_  
**SGA** \_\_\_\_\_  
**SEC** \_\_\_\_\_  
**OTH** \_\_\_\_\_

ORIGINAL

050045

8/5/05

Director, Division of Commission Clerk & Administrative Svc.  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Attn: Docket # 050045-EI

COMMISSION  
CLERK

AUG 31 AM 10:44

RECEIVED FPC

To Whom it May Concern:

I strenuously object to any rate ~~increase~~ ~~increase~~  
increase. My bill seems to have gone up  
this year compared to last year even  
when the usage is the same or less.

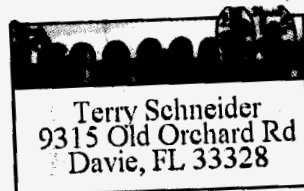
With all the hurricanes and temperature increases  
everyones bills are higher. Increasing rates  
when peoples salaries don't go up and their costs  
do makes it very difficult. Plus, many  
may increase their thermostats to

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR   1    
GCL   1    
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

save money (like me) and end up with  
a severe mold problem. Others may  
just die from the heat.

Thanks for listening.

Terry Schneider  
9315 Old Orchard Rd.  
Davie, FL 33328



**Timolyn Henry**

050046

RECEIVED-FPSC

10 SEP -1 AM 8:38

COMMISSION  
CLERK

**From:** Sam Merta  
**Sent:** Wednesday, August 31, 2005 3:11 PM  
**To:** 'stevemh@adelphia.net'  
**Cc:** Timolyn Henry; Troy Rendell  
**Subject:** FPL Rate Case

Dear Ms. Horwitz:

Thank you for your recent correspondence in which you expressed concern regarding a requested rate increase by Florida Power & Light Company (FPL). As you may know, the Public Service Commission approved a settlement agreed to and signed by all parties to the FPL rate case. The parties included the Office of Public Counsel, which represents consumers in rate cases, and Attorney General Charlie Crist, among others. As a result, the utility's base rates will not be increased for at least two years. In mid-2007, FPL will be allowed to raise rates to recover the costs of a new power plant at its Turkey Point facility.

Again, thank you for writing and I hope this addresses your concerns.

9/1/2005

**Timolyn Henry**

050046

RECEIVED-FPSC

SEP -1 AM 8:38

COMMISSION  
CLERK

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**Sent:** Wednesday, August 31, 2005 3:11 PM  
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**Cc:** Timolyn Henry; Troy Rendell  
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Again, thank you for writing and I hope this addresses your concerns.

9/1/2005



**Timolyn Henry**

050045

RECEIVED-FPSC

**From:** Sam Merta  
**Sent:** Wednesday, August 31, 2005 3:07 PM  
**To:** 'anetdeer@aol.com'  
**Cc:** Timolyn Henry; Troy Rendell  
**Subject:** FPL Rate Increase

SEP -1 AM 8:38

COMMISSION  
CLERK

Thank you for your recent correspondence in which you expressed concern regarding a requested rate increase by Florida Power & Light Company (FPL). As you may know, the Public Service Commission approved a settlement agreed to and signed by all parties to the FPL rate case. The parties included the Office of Public Counsel, which represents consumers in rate cases, and Attorney General Charlie Crist, among others. As a result, the utility's base rates will not be increased for at least two years. In mid-2007, FPL will be allowed to raise rates to recover the costs of a new power plant at its Turkey Point facility.

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9/1/2005

**Timolyn Henry**

050045

RECEIVED-FPSC

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**Sent:** Wednesday, August 31, 2005 3:07 PM  
**To:** 'anetdeer@aol.com'  
**Cc:** Timolyn Henry; Troy Rendell  
**Subject:** FPL Rate Increase

SEP -1 AM 8:38

COMMISSION  
CLERK

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Again, thank you for writing and I hope this addresses your concerns.

9/1/2005

050045-27

ORIGINAL

Ellen Plendl

RECEIVED-FPSC

**From:** Governor Jeb Bush [Jeb.Bush@MyFlorida.com]**Sent:** Monday, August 29, 2005 4:55 PM**To:** Barbara Brodbeck**Cc:** Ellen Plendl**Subject:** RE: FPL

05 SEP -1 PM 4:13

COMMISSION  
CLERK

Governor Bush has received your e-mail and has asked me to respond on his behalf, and I apologize for the delay.

To better assist you with this concern, I am forwarding your correspondence to the Public Service Commission, which is the government agency that regulates privately owned utilities in Florida.

Thank you for writing and do not hesitate to write again on matters of concern or interest to you.

Sincerely,

Rex T. Newman  
Citizens' Services

-----Original Message-----

**From:** Barbara Brodbeck [mailto:barbarabrodbeck@mindspring.com]**Sent:** Friday, August 26, 2005 10:08 AM**To:** Governor Jeb Bush**Subject:** FPL

Dear Honorable Governor Jeb Bush:

I do not always agree with all your policies but find you generally are a fair and prudent person. Therefore, I believe you need to look at the monopoly of electrical power in So. FL. who always is wanting to raise rates, but service is terrible. We have no one to complain to, we have no other option but to use FPL. This is not a new problem here in the South Florida that I have loved and lived in for forty years. Broward and Dade county are without power, where are the 1700 contractors who FPL says they have hired to restore power. I understand the cost of fuel, but a 10 percent return to their share holders, that is crazy, this is a huge monopoly, people have no choice. I believe at least 5 percent of that profit could be used to improve the facilities of FPL for the people of Florida. Your home use to be Dade County...don't forget it. With global warming we will all need a/c to survive in South Florida...I know I have covered many areas but I am hoping you will do something to help us here in South Florida. Florida Plunder and Loot must stop raping South Florida customers.

CMP \_\_\_\_\_

COM \_\_\_\_\_

CTR \_\_\_\_\_

ECR   I  GCL   I  

OPC \_\_\_\_\_

RCA \_\_\_\_\_

SCR \_\_\_\_\_

SGA \_\_\_\_\_

SEC \_\_\_\_\_

OTH \_\_\_\_\_

God Bless you and do the right thing.

Barbara Brodbeck  
622-6099 (561)  
3942 Flag Drive  
Palm Beach Gardens, FL 33410

8/30/2005



CHARLIE CRIST  
ATTORNEY GENERAL  
STATE OF FLORIDA

To CCA:  
FPL Rate Case  
Docket  
050045E

ORIGINAL

OFFICE OF THE ATTORNEY GENERAL

Office of Citizen Services  
The Capitol  
Tallahassee, Florida 32399-1050

Telephone (850) 414-3990 SUNCOM 994-3990  
FAX (850) 410-1630 SUNCOM 210-1630

August 29, 2005

Mr. Howard W. Evirs  
716 Sandpiper Way  
North Palm Beach, Florida 33408

Dear Mr. Evirs:

Attorney General Charlie Crist's Office is in receipt of your letter regarding Florida Power and Light.

In an effort to be of assistance, we have taken the liberty of forwarding your correspondence to the Florida Public Service Commission, the state agency which regulates investor-owned utilities including long distance carriers. The telephone number is (850) 413-6100, or toll-free (800) 342-3552 from within Florida.

We hope this referral proves helpful. Thank you for contacting the Florida Attorney General's Office.

If you would like to keep current with news on Attorney General Crist's efforts to fight fraud please visit our website and subscribe to the Attorney General's weekly and monthly electronic newsletters: <http://myfloridalegal.com/NewsBrie.nsf/Subscriber>

Sincerely,

OFFICE OF CITIZEN SERVICES  
Florida Attorney General's Office

CMP \_\_\_\_\_

COM \_\_\_\_\_ OCS/ac

CTR \_\_\_\_\_

ECR | cc: Public Service Commission  
Consumer Services

GCL | 2540 Shumard Oak Boulevard

OPC \_\_\_\_\_ Tallahassee, Florida 32399-0850

RCA \_\_\_\_\_

SCR \_\_\_\_\_

SGA \_\_\_\_\_

SEC \_\_\_\_\_

OTH \_\_\_\_\_

RECEIVED - FPSC  
05 SEP - 2 PM 1:52  
COMMISSION  
CLERK

RECEIVED

AUG 31 2005

Florida Public Service Commission  
Division of RCA



## Howard W. Evirs, Jr.

August 6, 2005

The Honorable Charlie Crist, Attorney General  
Office of the Attorney General of Florida  
The Capitol PL-01  
Tallahassee, FL 32399-1050

Dear Mr. Crist:

Re. Florida Power & Light – Rate Increase Request

I was happy to learn that you have decided to intervene in FPL's forthcoming rate case. I wish you luck where many others have failed.

As a former utility executive (retired President of a small investor-owned gas and electric company), I try to see and understand both sides of a rate issue. To this end, I testified at one of the public hearings held in West Palm Beach regarding the hurricane expense recovery. Whereas I applauded FP&L for its recovery efforts following the two hurricanes that affected my area, I attempted to distinguish the difference between hurricane expenses and hurricane prompted capital replacements. Much of FPL's overhead plant that was destroyed during the hurricanes consisted of old, deteriorated and highly depreciated equipment, such as poles, insulators, cross arms, transformers and wires. This could account for some of the oft expressed "excessive depreciation reserve". Good utility accounting practices, as depicted in the FERC accounting journals, requires plant that is replaced to be retired and the new plant to be capitalized, thus offsetting much of the cost with adjustments to the depreciation reserve account. Utility accountants, on the other hand, are tempted to charge many of these costs to expense, as these expenses can result in income tax reductions and, in the case of hurricanes, in revenue recovery. I appealed to the commission staff and to the public interveners to carefully investigate whether proper accounting procedures were followed. If they were, this would tend to reduce some of the excess depreciation reserve and reduce the amount of rate relief required. I don't know the extent to which this was done.

Now, as to the current rate case, much publicity has been offered by FPL to the effect that these rate increases are needed to build future power plants to cope with the influx of population. Nonsense! The same argument should prevail here, that new plant is capital, not expense, and is not paid for out of current revenue. To build new power plants, transmission and distribution facilities, FPL will issue new securities to raise capital in the form of equity and debt. During the planning and construction periods, no burden should be put on the ratepayer's revenue, as short and long term financing, with the interest thereon capitalized as "Interest During Construction" provide all needed construction funds. After the plant is then put into service, the funds and the interest accrued thereon become rate base, which must be supported by operating revenue from present and prospective customers. Then, and only then, should FPL be entitled to revenue recovery through a rate case if then current operating revenues are not sufficient to support the new rate base.

August 6, 2005

Page 2

I hope your involvement in the rate case will assure that all of the foregoing will be given full consideration and that FPL will then receive what is truly needed in the form of rate increases.

Sincerely,

A handwritten signature in cursive script, appearing to read "Howard W. Evirs, Jr.", written in dark ink.

Howard W. Evirs, Jr.

Management & Financial Advisor

✓ P. S. I am enclosing a copy of this letter for Harold M. McLean, Esquire, Office of Public Counsel, if you are so inclined to offer it to him.

Management & Financial Advisor



# Howard W. Evirs, Jr.

August 6, 2005

The Honorable Charlie Crist, Attorney General  
Office of the Attorney General of Florida  
The Capitol PL-01  
Tallahassee, FL 32399-1050

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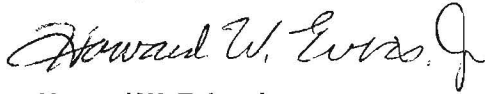
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August 6, 2005

Page 2

I hope your involvement in the rate case will assure that all of the foregoing will be given full consideration and that FPL will then receive what is truly needed in the form of rate increases.

Sincerely,

A handwritten signature in cursive script, reading "Howard W. Evirs, Jr.", with a large, stylized initial "H" and a long, sweeping underline.

Howard W. Evirs, Jr.

Management & Financial Advisor

P. S. I am enclosing a copy of this letter for Harold M. McLean, Esquire, Office of Public Counsel, if you are so inclined to offer it to him.

Management & Financial Advisor

"Nobody Escapes"

5790 N.E. 18<sup>TH</sup> AVENUE, SUITE 725  
FT. LAUDERDALE, FLORIDA 33334  
954-331-0047 PHONE/FAX  
954-205-3724 CELL

ORIGINAL

SEP 02 2005

Florida Department of Transportation  
Division of FWA

James Kerris- Legal Services Investigator

To: 7 P+L Fax: 1-800 511 0809  
From: James Kerris Date: 9-03-05  
Re: \_\_\_\_\_ Pages: One  
CC: \_\_\_\_\_

☒ Urgent ☐ For Review ☐ Please Comment ☐ Please Reply ☐ Please Recycle

Notes:

Since we have no other supplier  
in this state, we are over the  
barrel since F.P.+L is a.

MONOPOLY!



To EEA  
FPL Rate Increase  
050045E

NOBODY ESCAPES.....

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
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GCL 1  
OPC \_\_\_\_\_  
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SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

RECEIVED-FPSC  
15 SEP 7 PM 4:02  
COMMISSION  
CLERK

"Nobody Escapes"

5790 N.E. 18<sup>TH</sup> AVENUE, SUITE 725  
FT. LAUDERDALE, FLORIDA 33334  
954-331-0047 PHONE/FAX  
954-205-3724 CELL

ORIGINAL

SEP 02 2005

Florida Department of Transportation  
Division of FWA

James Kerris- Legal Services Investigator

To: 7 P+L Fax: 1-800 511 0809  
From: James Kerris Date: 9-03-05  
Re: \_\_\_\_\_ Pages: One  
CC: \_\_\_\_\_

☒ Urgent ☐ For Review ☐ Please Comment ☐ Please Reply ☐ Please Recycle

Notes:

Since we have no other supplier  
in this state, we are over the  
barrel since F.P.+L is a.

MONOPOLY!



To EEA  
FPL Rate Increase  
050045E

NOBODY ESCAPES.....

CMP \_\_\_\_\_  
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RECEIVED-FPSC  
15 SEP 7 PM 4:02  
COMMISSION  
CLERK

**Marguerite Lockard**

**From:** Patti Zellner  
**Sent:** Wednesday, September 07, 2005 2:07 PM  
**To:** Marguerite Lockard  
**Subject:** 050045-EI - Confidential Documents  
**Attachments:** Memo - copy confidential documents-EXHIBIT 4.doc; Memo - copy confidential documents.doc

FPSC, CLK - CORRESPONDENCE  
✓ Administrative Parties Consumer  
DOCUMENT NO. 12843-05  
DISTRIBUTION: -

**Please be advised that because of the settlement of the 050045-EI - FPL docket....the confidential documents listed on attached memos were not used at hearing. They were not even reviewed or taken to the hearing. Please let me know if you need additional information.**

**Thank you,  
Patti Z.  
Phone: (850) 413-6208**

\*\*\*\*\*

9/9/2005

①

ORIGINAL

FPL Rate Case  
050045E

August 29, 2005  
509 Flamingo Ln.  
Osteen, Fl. 32764

State of Florida  
Public Service Commission  
Dear Members;

I feel that the Florida Power and Light Company is overcharging me for electric for the months of August and September 2004. The times during the hurricanes when we were without electric. During Charles the electric was out from August 13<sup>th</sup> to August 21<sup>st</sup>. During Frances on September 5 the electric was out for several more days and during Jeanne September 26<sup>th</sup> the electric was out for several more days.

I am enclosing August, September and October bills. As you can see in the same period last year I used 3520 KWH. This year I used 3598 KWH, 78 more KWH without electric for approximately 20 days. There were no changes in the house or appliances during that period.

Now they want to charge more because of the hurricanes. They should have to take the loss just like everyone else. I don't expect a refund from FP&L. I do think the state should make them stop advertising before they raise their rates.

Another thing, why are they allowed to calibrate their own meters? The state calibrates gasoline pumps and scales. Why do they advertise, when you can not buy electric from any one else?

Sincerely;

Joseph H. McGovern

SEP 07 2005

Florida Public Service Commission  
FPC/REG-100

SEP - 7 PM 4:02

COMMISSION  
CLERK

RECEIVED-FPSC

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OTH \_\_\_\_\_



**CUSTOMER STATEMENT**

Statement Date: AUG 24 2004  
 Customer Name: JOSEPH MCGOVERN  
 Service Address: 509 FLAMINGO LN

**Account Number: 82982-93344**

Service Dates: JUL 21 04 to AUG 20 04

Service Days: 30

NEXT SCHEDULED READ DATE: SEP 20 2004

| Previous Statement Balance | Payments (-) | Additional Activity (+ or -) | Balance Before NEW Charges (=) | NEW Charges (+) | NEW Charges Past Due | Total Now Due (=) |
|----------------------------|--------------|------------------------------|--------------------------------|-----------------|----------------------|-------------------|
| 137.76                     | 137.76 CR    | 0.00                         | 0.00                           | 97.48           | SEP 14 2004          | \$97.48           |

**Meter Reading**-Meter 5C39608Estimated Reading **63562**Previous Reading - **62504**KWH Used **1058****Energy Usage**

|                | Last Year | This Year |
|----------------|-----------|-----------|
| KWH This Month | 1270      | 1058      |
| Service Days   | 29        | 30        |
| KWH/Day        | 44        | 35        |

**\*\*Amt includes the following charges:**

|                         |                    |
|-------------------------|--------------------|
| Customer Charge:        | \$5.25 per Month   |
| Non-Fuel Energy Charge: |                    |
| First 750 KWH           | \$0.040470 per KWH |
| Over 750 KWH            | \$0.049720 per KWH |
| Fuel Charge:            | \$0.037500 per KWH |

This is a special estimated bill. This bill is only for the time your power was on. Differences between estimated and actual use will be corrected when we read your meter again. Thank you for your patience during our restoration efforts.

**Account Activity****\*ESTIMATED BILL\***

Previous Statement Balance 137.76  
 Payment Received - THANK YOU 137.76CR

**Billing for Electric Use on Rate: RS-1 RESIDENTIAL SERVICE**

Electric Service Amount 90.61\*\*  
 Gross Receipts Tax Increase 0.93  
 Utility Tax 5.94

**Current Electric Charges 97.48****TOTAL NOW DUE: \$97.48****Messages**

-- A late payment charge of 1.5% will apply if not paid by **SEP 14, 2004**, and your account may be subject to being billed an additional deposit.

*pd 8/30/04  
ck #1994*

Please have your account number ready when calling FPL



Florida Power & Light Company  
 PO Box 025576  
 Miami, FL 33102

**USEFUL TELEPHONE NUMBERS**

Customer Service: 1-800-226-3545

Outside Florida: 1-800-226-3545

To Report Power Outages: 1-800-4OUTAGE (468-8243)

Hearing/Speech Impaired: 1-800-432-6554 (TTY/TDD)

Visit FPL's Web Site at <http://www.fpl.com>

**CUSTOMER STATEMENT**

Statement Date: SEP 20 2004  
 Customer Name: JOSEPH MCGOVERN  
 Service Address: 509 FLAMINGO LN

**Account Number: 82982-93344**

Service Dates: AUG 20 04 to SEP 20 04

Service Days: 31

NEXT SCHEDULED READ DATE: OCT 19 2004

| Previous Statement Balance | Payments (-) | Additional Activity (+ or -) | Balance Before NEW Charges (=) | NEW Charges (+) | NEW Charges Past Due | Total Now Due (=) |
|----------------------------|--------------|------------------------------|--------------------------------|-----------------|----------------------|-------------------|
| 97.48                      | 97.48 CR     | 0.00                         | 0.00                           | 113.45          | OCT 11 2004          | \$113.45          |

**Meter Reading**-Meter 5C39608

Current Reading **64790**  
 Previous Reading - **63562**  
 KWH Used **1228**

**Energy Usage**

|                | Last Year | This Year |
|----------------|-----------|-----------|
| KWH This Month | 1229      | 1228      |
| Service Days   | 30        | 31        |
| KWH/Day        | 41        | 40        |

**Account Activity**

Previous Statement Balance 97.48  
 Payment Received - THANK YOU 97.48CR

**Billing for Electric Use on Rate: RS-1 RESIDENTIAL SERVICE**

Electric Service Amount 105.45\*\*  
 Gross Receipts Tax Increase 1.08  
 Utility Tax 6.92  
**Current Electric Charges 113.45**

**TOTAL NOW DUE:****\$113.45****\*Amt includes the following charges:**

Customer Charge: \$5.25 per Month  
 Non-Fuel Energy Charge:  
   First 750 KWH \$0.040470 per KWH  
   Over 750 KWH \$0.049770 per KWH  
 Fuel Charge: \$0.037500 per KWH

**Messages**

-- A late payment charge of 1.5% will apply if not paid by **OCT 11, 2004**, and your account may be subject to being billed an additional deposit.

*pd 10/3/04  
 ck # 2010*

Please have your account number ready when calling FPL.



Florida Power & Light Company  
 PO Box 025576  
 Miami, FL 33102

**FPL****USEFUL TELEPHONE NUMBERS**

Customer Service: 1-800-226-3545  
 Outside Florida: 1-800-226-3545  
 To Report Power Outages: 1-800-4OUTAGE (468-8243)  
 Hearing/Speech Impaired: 1-800-432-6554 (TTY/TDD)  
 Visit FPL's Web Site at <http://www.fpl.com>

**CUSTOMER STATEMENT**

Statement Date: OCT 19 2004

Customer Name: JOSEPH MCGOVERN

Service Address: 509 FLAMINGO LN

**Account Number: 82982-93344**

Service Dates: SEP 20 04 to OCT 19 04

Service Days: 29

**Next Scheduled Read Date: NOV 17 2004**

| Previous Statement Balance | Payments (-) | Additional Activity (+ or -) | Balance Before NEW Charges (=) | NEW Charges (+) | NEW Charges Past Due | Total Now Due (=) |
|----------------------------|--------------|------------------------------|--------------------------------|-----------------|----------------------|-------------------|
| 113.45                     | 113.45 CR    | 0.00                         | 0.00                           | 121.33          | NOV 09 2004          | \$121.33          |

**Meter Reading**-Meter 5C39608

Current Reading **66102**  
 Previous Reading - **64790**  
 KWH Used **1312**

**Energy Usage**

|                | Last Year | This Year |
|----------------|-----------|-----------|
| KWH This Month | 1021      | 1312      |
| Service Days   | 29        | 29        |
| KWH/Day        | 35        | 45        |

**Account Activity**

Previous Statement Balance 113.45  
 Payment Received - THANK YOU 113.45CR

**Billing for Electric Use on Rate: RS-1 RESIDENTIAL SERVICE**

Electric Service Amount 112.77\*\*  
 Gross Receipts Tax Increase 1.16  
 Utility Tax 7.40  
**Current Electric Charges 121.33**

**\*\*Amt includes the following charges:**

Customer Charge: \$5.25 per Month  
 Non-Fuel Energy Charge:  
   First 750 KWH \$0.040470 per KWH  
   Over 750 KWH \$0.049770 per KWH  
 Fuel Charge: \$0.037500 per KWH

**TOTAL NOW DUE:****\$121.33****Messages**

- A late payment charge of 1.5% will apply if not paid by **NOV 09, 2004**, and your account may be subject to being billed an additional deposit.
- To even out your bill over the year sign up for Budget Billing. Just pay \$109.54 by the past due date instead of your actual bill of \$121.33. It will make your bill amount about the same each month, and will make budgeting easier.
- Transactions involving connects, disconnects, name changes and payment extensions may require positive identification.

*Pd 10/30/04*  
*Chd 2023*

Please have your account number ready when calling FPL.

**FPL**

Florida Power & Light Company  
 PO Box 025576  
 Miami, FL 33102

**USEFUL TELEPHONE NUMBERS**

Customer Service: 1-800-226-3545

Outside Florida: 1-800-226-3545

To Report Power Outages: 1-800-4OUTAGE (468-8243)

Hearing/Speech Impaired: 1-800-432-6554 (TTY/TDD)

Visit FPL's Web Site at <http://www.fpl.com>

Joseph H. McGovern  
509 Flamingo Lane  
Osteen, FL 32764



The Florida Public Service Commissi  
2540 Shumard Oak Boulevard  
Tallahassee,, FL 32399-8153



32399+0850



ORIGINAL

RECEIVED-PPSC

05 SEP -7 PM 4:48

COMMISSION  
CLERK

To The 8/23/05  
Commission.

Today's newspaper had  
a story that FPL has  
made some concessions  
to the beleaguered Florida  
consumers.

It reeks of a guilty  
conscience and a failed  
commission - please get  
to you.

But my complaint still  
stands as per attached

James R. Frangino

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
GCL 1 \_\_\_\_\_  
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

SEP 07 2005

707-711-1111  
D. J. HARRIS

FPL Rat Case  
050045E



James R. Franzino  
1595 Spring Harbor Dr Apt F  
Delray Beach, FL 33445-6887



Public Service Commission  
2540 SHUMARD OAK BLVD  
Tallahassee, Florida 32399-  
0850

32399-0850



COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
RUDOLPH "RUDY" BRADLEY  
CHARLES M. DAVIDSON

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

REC-17PSC  
05 SEP 19 AM 10:38

Public Service Commission  
COMMISSION CLERK

September 19, 2005

Mr. Howard W. Evirs  
716 Sandpiper Way  
North Palm Beach, Florida 33408

Dear Mr. Evirs:

Your letter of August 6, 2005 to the Attorney General was copied to the Florida Public Service Commission for reply. The attached settlement entered into by the Attorney General and other parties addresses the many concerns expressed in your letter. Also attached is the Commission Order approving the settlement.

You can keep current with FPSC activities at our website at [www.psc.state.fl.us](http://www.psc.state.fl.us).

Sincerely,

A handwritten signature in black ink, appearing to read "Joseph D. Jenkins".

Joseph D. Jenkins  
Deputy Director  
Division of Economic Regulation

JDJ/ms  
Attachments

cc: Attachments  
✓ Docket File No. 050045

ORIGINAL

Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida  
32399-0850

RECEIVED FPSC  
Saturday Sept 17th, 2005

SEP 22 AM 10:34

050045-E1 COMMISSION  
CLERK

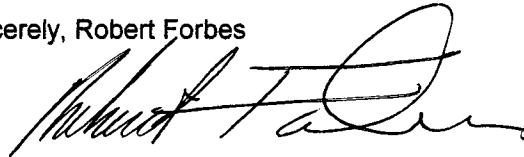
Dear Sirs,

It is my understanding that FPL has requested a rate increase. Under no circumstances are you or anyone else to grant them any kind of a rate increase ! ! ! ! For years, they have handed out their customers money in the form of "Donations" to various organizations.....and large pay & benefit increases to their management and employees. Now, time and "Mother Nature" have caught up with their spend thrift ways and they are crying that they need more money. I have nothing against the giving of donations to worthy organizations but the money should have come out of the dividends that they pay their stock holders and the large salaries that are paid to the top executives etc....**NOT** the money paid by customers to the company for services. If FPL needs more money, then let them go to their stock holders and explain that dividends need to be cut for a while or cut back until they are in a better position to hand out dividends again. I am sick and tired of paying, paying, and paying for services....only to have the providers cry and whimper that they need more money....while practicing very bad and/or deceptive money management. It is time to put a stop to the constant rate requests and rate hikes. It is also time to stop "guaranteeing" a specific rate of return. It was extremely deceptive of Florida Electric Utilities to ask people to "cut back" and "use less"....knowing darn well that when people tried to "help out by using less (practicing conservation)" the utilities would be inline for a rate increase based on this outdated method of guaranteeing a specific rate of return. Let their family's tighten their belts, let them do without, let them get their act together....FPL needs to come into the 21st century and realize that those of us who are customers do not have a money tree from which to continue paying for their errant ways. Absolutely **NO** rate increase of any kind for **ANY** reason ! ! ! ! ! ! ! !

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
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RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

Sincerely, Robert Forbes

Home address: Robert Forbes  
2829 Webber Place  
Sarasota, Florida  
34232



91 8 17 22 25 50

SEP 22 2005

Robert G. Forbes  
2829 Webber Pl.  
Sarasota, FL 34232



FLORIDA PUBLIC SERVICE COMMISSION  
2540 SHUMARD OAK BLVD.  
TALLAHASSEE, FLORIDA  
32399-0850

NO POSTAGE REQUIRED IF MAILED IN THE UNITED STATES

COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
J. TERRY DEASON  
RUDOLPH "RUDY" BRADLEY  
LISA POLAK EDGAR

STATE OF FLORIDA



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

## Public Service Commission

September 26, 2005

(CERTIFIED MAIL NO. 7002-0860-0001-1760-9890)

Natalie F. Smith, Esquire  
Florida Power & Light Company  
700 Universe Boulevard  
Juno Beach, Florida 33408-0420

**Re: Return of Confidential Document to the Source, Docket Nos. 050045-EI  
and 050188-EI**

Dear Ms. Smith:

Commission staff have advised that Document No. 07236-05, filed on behalf of Florida Power & Light Company can be returned to the source. The document is enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kay Flynn".

Kay Flynn, Chief  
Bureau of Records

KF:mhl  
Enclosure

cc: Cochran Keating, Office of the General Counsel  
Sam Merta, Division of Economic Regulation  
Mike Haff, Division of Economic Regulation

COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
J. TERRY DEASON  
RUDOLPH "RUDY" BRADLEY  
LISA POLAK EDGAR

STATE OF FLORIDA



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYO  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

## Public Service Commission

September 26, 2005

(CERTIFIED MAIL NO. 7002-0860-0001-1760-9890)

Natalie F. Smith, Esquire  
Florida Power & Light Company  
700 Universe Boulevard  
Juno Beach, Florida 33408-0420

**Re: Return of Confidential Document to the Source, Docket Nos. 050045-EI  
and 050188-EI**

Dear Ms. Smith:

Commission staff have advised that Document No. 08081-05, filed on behalf of Florida Power & Light Company can be returned to the source. The document is enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kay Flynn".

Kay Flynn, Chief  
Bureau of Records

KF:mhl  
Enclosure

cc: Cochran Keating, Office of the General Counsel  
Sam Merta, Division of Economic Regulation  
Mike Haff, Division of Economic Regulation

COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
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STATE OF FLORIDA



DIVISION OF THE COMMISSION CLERK &  
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# Public Service Commission

September 26, 2005

(CERTIFIED MAIL NO. 7002-0860-0001-1760-9890)

Natalie F. Smith, Esquire  
Florida Power & Light Company  
700 Universe Boulevard  
Juno Beach, Florida 33408-0420

**Re: Return of Confidential Document to the Source, Docket Nos. 050045-EI  
and 050188-EI**

Dear Ms. Smith:

Commission  
& Light Company

Please do not  
material.

**SENDER: COMPLETE THIS SECTION**

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:  
0808-05; 07490-05  
0808-05; 0723605

NATALIE F SMITH ESQUIRE  
DAVID M LEE ESQUIRE  
FLORIDA POWER & LIGHT CO  
700 UNIVERSE BLVD  
JUNO BEACH FL 33408-0420

2. Article Number  
(Transfer from service label)

**COMPLETE THIS SECTION ON DELIVERY**

A. Received by (Please Print Clearly) B. Date of Delivery

C. Signature  
X *G. Adams*

D. Is delivery address different from item 1? ☐ Yes  
If YES, enter delivery address below: ☐ No

3. Service Type  
☒ Certified Mail ☐ Express Mail  
☐ Registered ☒ Return Receipt for Merchandise  
☐ Insured Mail ☐ C.O.D.

4. Restricted Delivery? (Extra Fee) ☐ Yes

7002 0860 0001 1760 9890

KF:mhl  
Enclosure

PS Form 3811, March 2001

Domestic Return Receipt

102595-01-41-1424

cc: Cochran Keating, Office of the General Counsel  
Sam Merta, Division of Economic Regulation  
Mike Haff, Division of Economic Regulation



COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
J. TERRY DEASON  
RUDOLPH "RUDY" BRADLEY  
LISA POLAK EDGAR

STATE OF FLORIDA



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

## Public Service Commission

September 26, 2005

(CERTIFIED MAIL NO. 7002-0860-0001-1760-9890)

David M. Lee, Esquire  
Florida Power & Light Company  
700 Universe Boulevard  
Juno Beach, Florida 33408-0420

**Re: Return of Confidential Document to the Source, Docket Nos. 050045-EI  
and 050188-EI**

Dear Mr. Lee:

Commission staff have advised that Document No. 07490-05, filed on behalf of Florida Power & Light Company can be returned to the source. The document is enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kay Flynn".

Kay Flynn, Chief  
Bureau of Records

KF:mhl  
Enclosure

cc: Cochran Keating, Office of the General Counsel  
Sam Merta, Division of Economic Regulation  
Mike Haff, Division of Economic Regulation

COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
J. TERRY DEASON  
RUDOLPH "RUDY" BRADLEY  
LISA POLAK EDGAR

STATE OF FLORIDA



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

# Public Service Commission

September 26, 2005

(CERTIFIED MAIL NO. 7002-0860-0001-1760-9890)

David M. Lee, Esquire  
Florida Power & Light Company  
700 Universe Boulevard  
Juno Beach, Florida 33408-0420

**Re: Return of Confidential Document to the Source, Docket Nos. 050045-EI  
and 050188-EI**

Dear Mr. Lee:

Commissioners  
& Light Company

Please do not  
material.

| SENDER: COMPLETE THIS SECTION                                                                                                                                                                                                                                                                                                |  | COMPLETE THIS SECTION ON DELIVERY                                                                                                                                                                                                                                                              |  |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| <ul style="list-style-type: none"><li>■ Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.</li><li>■ Print your name and address on the reverse so that we can return the card to you.</li><li>■ Attach this card to the back of the mailpiece, or on the front if space permits.</li></ul> |  | A. Received by (Please Print Clearly) <b>G. ADAMS</b> B. Date of Delivery                                                                                                                                                                                                                      |  |
| 1. Article Addressed to: <b>07490-05</b><br><b>08081-05; 0723605</b>                                                                                                                                                                                                                                                         |  | C. Signature <b>G. Adams</b> <input type="checkbox"/> Agent <input type="checkbox"/> Addressee                                                                                                                                                                                                 |  |
| NATALIE F SMITH ESQUIRE<br>DAVID M LEE ESQUIRE<br>FLORIDA POWER & LIGHT CO<br>700 UNIVERSE BLVD<br>JUNO BEACH FL 33408-0420                                                                                                                                                                                                  |  | D. Is delivery address different from item 1? <input type="checkbox"/> Yes<br>If YES, enter delivery address below: <input type="checkbox"/> No                                                                                                                                                |  |
| 2. Article Number<br>(Transfer from service label)                                                                                                                                                                                                                                                                           |  | 3. Service Type<br><input checked="" type="checkbox"/> Certified Mail <input type="checkbox"/> Express Mail<br><input type="checkbox"/> Registered <input checked="" type="checkbox"/> Return Receipt for Merchandise<br><input type="checkbox"/> Insured Mail <input type="checkbox"/> C.O.D. |  |
| PS Form 3811, March 2001                                                                                                                                                                                                                                                                                                     |  | 4. Restricted Delivery? (Extra Fee) <input type="checkbox"/> Yes                                                                                                                                                                                                                               |  |
|                                                                                                                                                                                                                                                                                                                              |  | 7002 0860 0001 1760 9890                                                                                                                                                                                                                                                                       |  |
|                                                                                                                                                                                                                                                                                                                              |  | Domestic Return Receipt 102595-01-41-1424                                                                                                                                                                                                                                                      |  |

KF:mhl  
Enclosure

cc: Cochran Keating, Office of the General Counsel  
Sam Merta, Division of Economic Regulation  
Mike Haff, Division of Economic Regulation

# ORIGINAL

Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida  
32399-0850

RECEIVED-FPSC  
Saturday Sept 17th, 2005  
05 SEP 26 AM 10:11

050045-21

COMMISSION  
CLERK

Dear Sirs,

It is my understanding that FPL has requested a rate increase. Under no circumstances are you or anyone else to grant them any kind of a rate increase ! ! ! ! For years, they have handed out their customers money in the form of "Donations" to various organizations.....and large pay & benefit increases to their management and employees. Now, time and "Mother Nature" have caught up with their spend thrift ways and they are crying that they need more money. I have nothing against the giving of donations to worthy organizations but the money should have come out of the dividends that they pay their stock holders and the large salaries that are paid to the top executives etc....**NOT** the money paid by customers to the company for services. If FPL needs more money, then let them go to their stock holders and explain that dividends need to be cut for a while or cut back until they are in a better position to hand out dividends again. I am sick and tired of paying, paying, and paying for services....only to have the providers cry and whimper that they need more money....while practicing very bad and/or deceptive money management. It is time to put a stop to the constant rate requests and rate hikes. It is also time to stop "guaranteeing" a specific rate of return. It was extremely deceptive of Florida Electric Utilities to ask people to "cut back" and "use less"....knowing darn well that when people tried to "help out by using less (practicing conservation)" the utilities would be inline for a rate increase based on this outdated method of guaranteeing a specific rate of return. Let their family's tighten their belts, let them do without, let them get their act together....FPL needs to come into the 21st century and realize that those of us who are customers do not have a money tree from which to continue paying for their errant ways. Absolutely **NO** rate increase of any kind for **ANY** reason ! ! ! ! ! ! ! !

CMP \_\_\_\_\_

COM \_\_\_\_\_

CTR \_\_\_\_\_

ECR 1 \_\_\_\_\_

GCL 1 \_\_\_\_\_

OPC \_\_\_\_\_

RCA \_\_\_\_\_

SCR \_\_\_\_\_

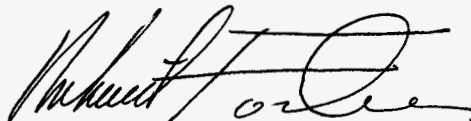
SGA \_\_\_\_\_

SEC \_\_\_\_\_

OTH \_\_\_\_\_

Sincerely, Robert Forbes

Home address: Robert Forbes  
2829 Webber Place  
Sarasota, Florida  
34232



05 SEP 26 AM 8:58

INFORMATION CENTER



JEB BUSH  
GOVERNOR

STATE OF FLORIDA  
**Office of the Governor**

THE CAPITOL  
TALLAHASSEE, FLORIDA 32399-0001

www.flgov.com  
850-488-7146  
850-487-0801 fax

September 19, 2005

**ORIGINAL**

RECEIVED-FPSC

SEP 26 PM 4:22

COMMISSION  
CLERK

Mr. and Mrs. Dory Auerbach  
701 Paradiso Avenue  
Coral Gables, Florida 33146

Dear Mr. and Mrs. Auerbach:

Thank you for sending me the news article regarding underground cables. I appreciate your concern about this important issue.

The agency that regulates utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government. One of my aides has contacted PSC staff, and I am forwarding a copy of your letter to them. Someone in Division Director Dan Hoppe's office will be glad to respond to your inquiry.

Meanwhile, if you have questions, please call the Division of Regulatory Compliance and Consumer Assistance at 1-800-342-3552, or write to them at the address below. You may also wish to bring your concerns to the attention of your local legislators.

If I can assist you with any issue or concern under my jurisdiction, I hope you will let me know.

Sincerely,

*Jeb Bush*  
Jeb Bush

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1  
GCL 1  
GPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

JB/hlw

cc/enc: Mr. Dan Hoppe, Director ✓  
Division of Regulatory Compliance  
and Consumer Assistance  
Public Service Commission  
2540 Schumard Oak Boulevard  
Tallahassee, Florida 32399-0850  
850/413-6100

*Dockets*  
*041291-EL*  
*+ 050045-EL*

**RECEIVED**

SEP 22 2005

Florida Public Service Commission  
Division of RCA



Governor's Mentoring Initiative  
BE A MENTOR. BE A BIG HELP.  
1-800-825-3786

Aug 31, 2005

CAS-LCW

ON OUR 59<sup>th</sup> ANNIVERSARY  
DEAR JEB,  
PLEASE MAKE THIS A PRIORITY  
FROM THE MIAMI HERALD.

AMONG MANY PRIORITIES,

THIS IS A

PRIORITY.

### Prevent outages

After Hurricane Andrew, government agencies quickly mobilized to determine how to improve the building code so that homes would be safer. Improvements were made. Now it is time to do the same with our electrical power-grid system.

Why should more than a million people have to lose electricity from a Category 1 storm? With our lives and economy tied to electricity, it is past time that programs are implemented to secure our electric-distribution system against the hurricanes that are inevitable in South Florida.

We do not have to accept these outages. It is not compulsory that our power is unavailable due to these storms.

Let's have the government work with FPL to upgrade the system.

-ALAN SIKETA, Miami

The consequences of having a monopoly control a vital service such as electric power are obvious — especially when such services are antiquated, cables are exposed to the whims of nature, the price of such continues to rise each time we are exposed to a hurricane and the time it takes for repairs is intolerable.

Solutions are not easy, but here are a few suggestions: Demand that Florida Power & Light bury all its cables underground; reject any FPL rate increase; promote the creation of a competing company more attuned to residents' needs.

-JOSEPH SHUMAN, Miami

DEMAND ALL THREE!

HORTENSE AUERBACH, AGE 81, 12/21/05  
DORY AUERBACH, AGE 86, 9/18/05

#572302 Auerbach, Dory  
Recd: 9/8/2005 DEO: CNS  
To: CAS-N/A-LCW -- PLEASE HANDLE  
Due: 9/22/2005



JEB BUSH  
GOVERNOR

STATE OF FLORIDA

# Office of the Governor

THE CAPITOL  
TALLAHASSEE, FLORIDA 32399-0001

www.flgov.com  
850-488-7146  
850-487-0801 fax

September 19, 2005

**ORIGINAL**  
RECEIVED-TFSC

05 SEP 26 PM 4:22

COMMISSION  
CLERK

Mr. Larry Willard Hartmann  
Apartment 4  
1301 Southwest 32nd Avenue  
Miami, Florida 33145-1060

Dear Mr. Hartmann:

Thank you for sending me the news article about the FPL surcharge. I appreciate your concern about this important issue.

As you may know, the agency that regulates utilities is the Public Service Commission (PSC), which is an arm of the legislative branch of government. Within the Public Service Commission, there is a Division of Regulatory Compliance and Consumer Assistance, and I am forwarding a copy of your letter to them. Someone in Division Director Dan Hoppe's office will be glad to respond to your inquiry.

Meanwhile, if you have questions, please call the Division of Regulatory Compliance and Consumer Assistance at 1-800-342-3552, or write to them at the address below. You may also wish to bring your concerns to the attention of your local legislators.

If I can assist you with any issue or concern under my jurisdiction, I hope you will let me know.

CMP \_\_\_\_\_

COM \_\_\_\_\_

CTR \_\_\_\_\_

ECR 1

GCL 1 JB/hlw

cc/enc:

OPC \_\_\_\_\_

RCA \_\_\_\_\_

SCR \_\_\_\_\_

SGA \_\_\_\_\_

SEC \_\_\_\_\_

OTH \_\_\_\_\_

Sincerely,

Jeb Bush

Mr. Dan Hoppe, Director  
Division of Regulatory Compliance  
and Consumer Assistance  
Public Service Commission  
2540 Schumard Oak Boulevard  
Tallahassee, Florida 32399-0850  
850/413-6100

*Docket*  
*050045-21*

**RECEIVED**

SEP 22 2005

Florida Public Service Commission  
Division of RCA



Governor's Mentoring Initiative

BE A MENTOR. BE A BIG HELP.

1-800-825-3786



OFFICE OF THE GOVERNOR  
CITIZEN SERVICES  
05 SEP -9 PM 2:19

# Slow-cooking Florida's electricity consumers

BY RICK MCALLISTER  
rick@frf.org

There's an old folk tale that says that if you put a frog in a pot of boiling water, it will jump out immediately. But if you put the frog in a pot of cold water, then raise the temperature gradually, it won't notice it's being cooked until it's too late.

I thought about that tale when I read the news that Florida Power & Light, the state's largest electric utility, wants to charge its customers \$579 million for higher fuel prices.

News of this increase came only months after FPL asked the Florida Public Service Commission for a \$430 million increase in its base rates start-

ing next year. That's a decision the PSC will consider after hearings that begin on Monday.



MCALLISTER

On top of that, the Florida Public Service Commission has already voted to allow FPL to impose a three-year surcharge on customers to collect an extra \$442 million for costs relating to restoring service following the hurricanes of 2004. This measure will result in FPL's customers effectively paying for all of the costs from a series of devastating hurricanes while

\*TURN TO MCALLISTER, 5L

#572608 Hartmann, Larry Willard  
Recd: 9/9/2005 DEO: CNS  
To: CAS-N/A-LCW -- PLEASE HANDLE  
Due: 9/23/2005

C SERVICE COMMISSION

## Florida's electricity consumers

the average electric bill, for what most of us consider a fair increase. The average residential customer would mean about a year more for electric-

Unfortunately, FPL isn't with its strategy of slowly raising Florida's electricity prices. Progress Energy, the state's second-largest utility, is using a strategy to push up its rates and has mirrored every move made by

Progress Energy Florida and they say publicly that they

reasonable, but the truth is that in Florida's electric industry, customer growth has paid for itself, and it will likely continue to. When more people move to Florida, the utilities get more customers, and revenues rise.

FPL states that it has not had a base rate increase in more than 20 years. What FPL doesn't say is that because of Florida's population growth and higher per capita electricity consumption, FPL's base rate revenues have nearly doubled over the same 20-year period — from nearly \$2 billion in 1985 to more than \$3.8 billion in 2005.

In addition, nearly two-thirds of FPL's revenues consist of pass-through charges and add-ons that are collected

on top of base rates. Those other charges have increased steadily over the past 20 years, and are going up even more this year.

That, together with the PSC's protective treatment of the electric monopolies, is why FPL and Progress Energy have seen generous profits over the past year, even while our state's residents have suffered through a devastating series of hurricanes.

Business has been so good for FPL that several groups representing FPL ratepayers are currently pursuing a petition with the state Public Service Commission to force the utility to decrease its rates by \$679 million a year beginning in 2006.

If granted by the PSC, the consumer groups' petition would reduce an average FPL residential customer's bill by about \$100 a year, more than enough to offset FPL's claims for increased storm and fuel costs.

So far, the state's utility regulators on the Public Service Commission have been very accommodating to FPL and Progress Energy, allowing them to crank up the heat a bit at a time.

We think FPL has turned up the heat on its captive customers long enough. This summer, it's time for some relief.

Rick McAllister is president and CEO of the Florida Retail Federation.

ers will be paying about \$900 million more annually for at least the next two years. That's an increase of close to 10 per-

need more money from customers to accommodate Florida's population growth. On its face, this almost sounds rea-

766  
Please read this.  
Thanks Larry  
why do we pay a cost chg?  
11 x 11 2 LAXS  
A Franchising chg?  
Gross revenue 1111.

ORIGINAL  
DISTRIBUTION CENTER  
05 OCT -7 AM 9:04

Oct. 03, 2005  
5909 59 WAY  
WEST PALM BEACH, FL.

RATE REVIEW SERVICE  
PUBLIC SERVICE COMMISSION:

050045

COMMISSION  
CLERK

05 OCT -7 AM 10:07

RECEIVED-FPSC

|     |       |
|-----|-------|
| CMP | _____ |
| COM | _____ |
| CTR | _____ |
| ECR | 1     |
| ECL | 1     |
| OPC | _____ |
| RCA | _____ |
| SCR | _____ |
| SGA | _____ |
| SEC | _____ |
| OTH | _____ |

Please do not vote for EPL to raise their rates.

I think 'if they need more operating capital they should cut back on their Board of Directors' Bonuses.

Having heard from line repairmen how the day to day maintenance was not performed in 2003/2004, prior to 2004's hurricanes, 'it's no wonder why there was so much destruction and so many power lines down after the storms.

Thank you.

Sincerely

Lisa B. Glass

LISA B. GLASS



Ms. Lisa B. Glass  
5909 59th Way  
West Palm Beach, FL 33409

ASPCA



PUBLIC SERVICE COMM.  
2540 Shumard Oak Blvd.  
Tallahassee, FL., 32399-0850

32399-7019 

**Marguerite Lockard**

**From:** Marguerite Lockard  
**Sent:** Monday, October 24, 2005 3:05 PM  
**To:** Cochran Keating; Andrew Maurey  
**Cc:** Patsy White  
**Subject:** FW: Confidential DN 07806-05

050045-EI

FYI:

✓ FPSC, CLK - CORRESPONDENCE

✓ Administrative Parties Consumer

DOCUMENT NO. 12843-05

DISTRIBUTION: —

**From:** Patsy White  
**Sent:** Monday, October 24, 2005 3:04 PM  
**To:** Marguerite Lockard  
**Subject:** RE: Confidential DN 07806-05

I had been told By John Slemkewicz's group to return it. I guess they didn't realize Andrew would need it later. Thanks, Marguerite.

**From:** Marguerite Lockard  
**Sent:** Monday, October 24, 2005 2:53 PM  
**To:** Patsy White  
**Cc:** Cochran Keating; Andrew Maurey  
**Subject:** RE: Confidential DN 07806-05

Patsy,  
please see the below e-mails. Staff is recommending that we retain confidential document No. 07806-05.  
(the directive to return this document was from your responses in the Aug/Sept. Closed Dockets Confidential Report)  
Marguerite.

**From:** Cochran Keating  
**Sent:** Monday, October 24, 2005 2:44 PM  
**To:** Andrew Maurey  
**Cc:** Marguerite Lockard  
**Subject:** RE: Confidential DN 07806-05

It's my understanding that we will probably see a securitization petition from FPL in the near future. I don't see any reason to return the document if we know it will be relevant to the proceeding on that petition. It seems inefficient to return it, ask for it again, wait for a response, have the company file a response and a request for confidential treatment, then issue another order granting confidential treatment for it - a lot of time and resources for the same end result. Let's hold on to it.

**From:** Andrew Maurey  
**Sent:** Monday, October 24, 2005 1:49 PM  
**To:** Marguerite Lockard  
**Cc:** Cochran Keating  
**Subject:** RE: Confidential DN 07806-05

Marguerite

I was hoping to hold on to DN 07806-05 until after the Commission rules on FPL's petition for securitization of storm damage restoration expenses. The petition hasn't been filed yet but I know the information in this conf. doc. from the rate case will be relevant to FPL's pending securitization filing.

10/28/2005

Cochran, what do you recommend? Keep it or give it back and ask for it again in the new docket?

---

**From:** Marguerite Lockard  
**Sent:** Monday, October 24, 2005 1:31 PM  
**To:** Andrew Maurey  
**Subject:** Confidential DN 07806-05

Hi Andrew.

Staff has directed me to return confidential document No. 07806-05 back to the source. When you are finished with your review of this document, please return for processing.

thanks,  
Marguerite.

10/28/2005

ORIGINAL

RECEIVED PSC  
OCT 20, 2005

Re: Rates Doc# 050045 - OCT 27 AM 10:20

COMMISSION  
CLERK

To Whom This may concern:  
I don't think this is fair at all. I'm on a fixed income that does not go up if your rates go up! I don't think us poor people are in a position to pay more for elec. I can barely pay bills now, and there never in full cause I never have enough money to pay it. This is very unfair, please don't up the bills.

This is from a single mom on a fixed income.

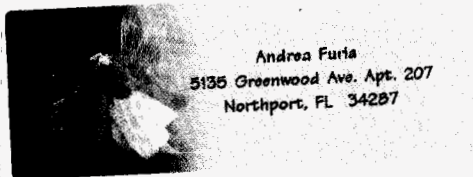


Andrea Furia  
5155 Greenwood Ave. Apt. 207  
Northport, FL 34287

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
GCL 1 \_\_\_\_\_  
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

Please NO increase

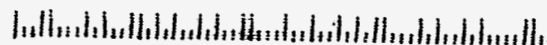




RIO GRANDE USA 37

Division of the Commission Clerk  
and Administrative Service  
Florida Public Service Commission  
2540 Shumard oak Blvd.  
Tallahassee, FL 32399 -- 0850

32399-0850



05 OCT 27 AM 8 26  
MAIL ROOM CENTER

COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
J. TERRY DEASON  
RUDOLPH "RUDY" BRADLEY  
LISA POLAK EDGAR  
ISILIO ARRIAGA

STATE OF FLORIDA



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

## Public Service Commission

November 15, 2005

(CERTIFIED MAIL NO. 7002-0860-0001-1760-9968)

Natalie F. Smith, Esquire  
Florida Power & Light Company  
700 Universe Boulevard  
Juno Beach, Florida 33408-0420

**Re: Return of Confidential Documents to the Source, Docket No. 050045-EI**

Dear Ms. Smith:

Commission staff have advised that Document Nos. 02784-05 and 07240-05, filed on behalf of Florida Power & Light Company can be returned to the source. The documents are enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kay Flynn".

Kay Flynn, Chief  
Bureau of Records

KF:mhl  
Enclosure

cc: Sam Merta, Division of Economic Regulation  
Cochran Keating, Office of the General Counsel

COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
J. TERRY DEASON  
RUDOLPH "RUDY" BRADLEY  
LISA POLAK EDGAR  
ISILIO ARRIAGA

STATE OF FLORIDA



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYO  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

# Public Service Commission

November 15, 2005

(CERTIFIED MAIL NO. 7002-0860-0001-1760-9968)

Natalie F. Smith, Esquire  
Florida Power & Light Company  
700 Universe Boulevard  
Juno Beach, Florida 33408-0420

**Re: Return of Confidential Documents to the Source, Docket No. 050045-EI**

Dear Ms. Smith:

Commission  
of Florida Power &

Please do not  
material.

**SENDER: COMPLETE THIS SECTION**

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to: **02784-05 +  
07240-05**

NATALIE F SMITH ESQUIRE  
FLORIDA POWER & LIGHT COMPANY  
700 UNIVERSE BLVD  
JUNE BEACH FL 33408-0420

**COMPLETE THIS SECTION ON DELIVERY**

A. Received by (Please Print Clearly) **McLary** B. Date of Delivery **11-18-05**

C. Signature **X B. McLary** ☐ Agent  
☐ Addressee

D. Is delivery address different from item 1? ☐ Yes  
If YES, enter delivery address below: ☐ No

3. Service Type  
☒ Certified Mail ☐ Express Mail  
☐ Registered ☒ Return Receipt for Merchandise  
☐ Insured Mail ☐ C.O.D.

4. Restricted Delivery? (Extra Fee) ☐ Yes

2. Article Number  
(Transfer from service label)

**7002 0860 0001 1760 9968**

KF:mhl  
Enclosure

PS Form 3811, March 2001

Domestic Return Receipt

102595-01-M-1424

cc: Sam Merta, Division of Economic Regulation  
Cochran Keating, Office of the General Counsel

STATE OF FLORIDA

COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
J. TERRY DEASON  
RUDOLPH "RUDY" BRADLEY  
LISA POLAK EDGAR  
ISILIO ARRIAGA



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

## Public Service Commission

November 15, 2005

Charles J. Beck, Deputy Public Counsel  
Office of Public Counsel  
c/o The Florida Legislature  
111 West Madison Street, Room 812  
Tallahassee, Florida 32399-1400

**Re: Return of Confidential Documents to the Source, Docket Nos. 050045-EI  
and 050188-EI**

Dear Mr. Beck:

Commission staff have advised that Confidential Document Nos. 06071-05, 06074-05, 06076-05, and 07465-05, filed on behalf of the Citizens of the State of Florida can be returned to the source. The documents are enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

A handwritten signature in black ink, appearing to read "KF".

Kay Flynn, Chief  
Bureau of Records

KF:mhl  
Enclosure

cc: Sam Merta, Division of Economic Regulation  
Cochran Keating, Office of the General Counsel

SIGNED FOR BY

A handwritten signature in black ink, appearing to read "Michael R. Jenkins".

DATE

11/18/05

ORIGINAL

050045-E1

November 10, 2005

RECEIVED-FISC

NOV 16 PM 1:18

COMMISSION  
CLERK

Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Re: Increase in rates approved for FPL

To Whom It May Concern:

I understand that the main reason for your existence is to "protect" the public from abuse from the different utility companies. Through the years I have seen you approve some measures that have left much to be desired but this last one literally "takes the cake"!

I can not, for a second, understand the reason WHY you have approved a rate increase for FPL and even more so at this very precarious time in the life of all South Floridians who at this time are being affected by:

- ✓ Increase in gasoline prices
- ✓ Lack of salaries being paid because job sites unable to operate
- ✓ Attempting to recover from damage done to residences
- ✓ Increase in insurance prices
- ✓ Increase in Alarm Permit prices
- ✓ Potential large increases in property taxes for 2006
- ✓ Increase in foodstuff due to increase in transportation due to increase in fuel prices

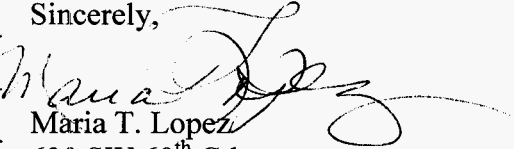
*Need I continue?????????*

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
GCL 1 \_\_\_\_\_  
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

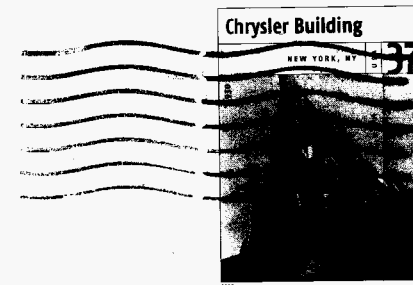
Maybe the middle class with some restructuring of their budgets may be able to handle this increase; how about the lower class who unfortunately lives on a day to day basis and are the ones most heavily affected by all of the above? Or how about the retirees most of whom have a hard time, as is, meeting their day to day needs?

I can only assume that you did not consider these people AT ALL when you approved the increase and now that it has been done the very LEAST you can do is to consider placing a moratorium on it until at least the latter part of next year so as to give people a chance to recover from the hurricane damages.

Sincerely,

  
Maria T. Lopez  
630 SW 60<sup>th</sup> Ctl  
Miami, FL 33144

Lopez  
630 SW 60 Ct.  
Miami, FL 33144



**Florida Public Service Commission**  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

[illegible]





**solé**

power grow

Terra Flowers, L.L.C.  
D/b/a Solé Farms  
2600 NW 79<sup>th</sup> Avenue, First Floor  
Miami, FL 33122  
Phone 305 592-3377; Fax 305 592-3378  
www.SoleFarms.com

**ORIGINAL**

DISTRIBUTION CENTER

06 FEB 13 AM 9:29

February 8, 2006

Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

570047-11

COMMISSION  
CLERK

06 FEB 13 AM 10:38

RECEIVED 11:00

To Whom It May Concern:

I am a flower importer and a member of the Association of Floral Importers of Florida (AFIF). I am writing in regard to the rate increase that you approved for Florida Power & Light to enact on South Florida businesses. Miami International Airport brings in 88% of the flowers that are imported into this country and approximately 85% of that product belongs to AFIF members. Member companies directly employ over 7,000 people in the Miami area. Our flowers are then sold and shipped to wholesale and retail florists throughout the United States.

Our industry is extremely dependent on refrigeration from the airport, to the trucks, to the cooler facilities and the outgoing truck lines. The rate increase of up to 40% could potentially put some member companies out of business. Wholesale florists, retail florists nor consumers of flowers in the United States are willing to pay for the increases that you would be imposing on our businesses. The global flower industry is intensely competitive- margins are very thin-with operating profits for most businesses only 2-4 percent.

My company and members of AFIF, are located within a 10 mile radius of the west side of the airport and in Doral. Collectively we are asking, what can we do to preserve the businesses that we have spent 10, 20 or 30 years in building? Is it the Public Service Commission's intention to hit businesses the hardest so that companies move out of South Florida or have to shut their doors? Will it be good for the economy to lay off workers to pay for the increases?

I am asking you to review the rate increase and how it is going to negatively affect our vital industry to the South Florida area.

Please feel free to contact me if you have any questions.

Sincerely,

*Boris R. Cordisco*

Boris R. Cordisco  
Treasurer/C.F.O.

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 \_\_\_\_\_  
GCL 1 \_\_\_\_\_  
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
JTH \_\_\_\_\_

**Marguerite Lockard**

**From:** Hayes, Annisha [AnnishaHayes@andrewskurth.com]  
**Sent:** Tuesday, February 14, 2006 4:47 PM  
**To:** Filings@psc.state.fl.us  
**Subject:** Notification of Change of Address  
**Attachments:** Change of Address.PDF

&lt;&lt;Change of Address.PDF&gt;&gt;

**Electronic Filing**

a. Person responsible for this electronic filing:

George E. Humphrey  
Florida Reg. No. 0007943  
Andrews & Kurth, LLP  
600 Travis, Suite 4200  
Houston, Texas 77002-3092

b. Docket No. 050045-EI and Docket No. 05188-EI

c. Document being filed on behalf of South Florida Hospitals and Healthcare Association (SFHHA).

d. There is a total of 1 page.

e. The document attached for electronic filing is Change of Address.

(See attached Change of Address.pdf)

Thank you for your attention and cooperation to this request.

Regards.

Annisha Hayes  
AndrewsKurth, LLP  
1350 I Street, NW  
Suite 1100  
Washington, DC 20005  
202-662-2783  
202-662-2739 (fax)  
ahayes@andrewskurth.com  
www.andrewskurth.com

COMMISSION  
CLERKRECEIVED FPSC  
06 FEB 14 AM 4:47  
4:47/14  
(14)

The information contained in this e-mail and any attachments to it may be legally privileged and include confidential information intended only for the recipient(s) identified above. If you are not one of those intended recipients, you are hereby notified that any dissemination, distribution or copying of this e-mail or its attachments is strictly prohibited. If you have received this e-mail in error, please notify the sender of that fact by return e-mail and permanently delete the e-mail and any attachments to it immediately. Please do not retain, copy or use this e-mail or its attachments for any purpose, nor disclose all or any part of its contents to any other person. Thank you.

Treasury Circular 230 Disclosure - To comply with requirements imposed by the Internal Revenue Service, we inform you that any tax advice contained in this written communication (including any attachment) is not intended or written to be used, and cannot be used, by any person for the purpose of avoiding tax penalties that may be imposed on the

2/14/2006

Done 2/14/06



person. If this written communication contains any tax advice that is used or relied to in connection with the promoting, marketing or recommending of any transaction(s) or matter(s), this written communication should be construed as written to support the promoting, marketing or recommending of the transaction(s) or matter(s) addressed by this written communication, and the taxpayer should seek advice based on the taxpayer's particular circumstances from an independent tax advisor. No limitation has been imposed by Andrews Kurth LLP on disclosure of the tax treatment or tax structure of the transaction(s) or matter(s).

**ANDREWS**  
ATTORNEYS **KURTH** LLP

1350 I Street, NW  
Suite 1100  
Washington, DC 20005  
202.662.2700 Phone  
202.662.2739 Fax  
andrewskurth.com

Kenneth L. Wiseman  
202.662.2715 Phone  
kwiseman@andrewskurth.com

February 14, 2006

Blanca S. Bayó, Director  
Division of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

*Re: Change of Address re: Docket No. 050045-EI and Docket No. 05188-EI*

Dear Ms. Bayó:

The law firm of Andrews Kurth LLP has moved. Thus, please update the address of record for the following attorneys in the above referenced proceedings. The telephone numbers, fax numbers and email addresses for the referenced attorneys are unchanged.

**OLD ADDRESS**

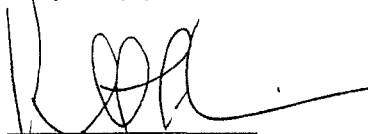
Kenneth L. Wiseman  
Mark F. Sundback  
Andrews Kurth LLP  
1701 Pennsylvania Ave., NW  
Suite 300  
Washington, DC 20006  
202-662-2700  
202-662-2739 (fax)

**NEW ADDRESS**

Kenneth L. Wiseman  
Mark F. Sundback  
Andrews Kurth LLP  
1350 I Street, NW  
Suite 1100  
Washington, DC 20005  
202-662-2700  
202-662-2739 (fax)

Copies of this request have been served upon parties in the referenced dockets.

Very truly yours,



Kenneth L. Wiseman

Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Fl. 32399-0850

ORIGINAL

RECEIVED: FPSC

FEB 23 AM 10:25

February 19, 2006

COMMISSION  
CLERK

050045-E1

Dear Sirs:

This letter is in protest to the recent cost increase for Florida Power & Light Co. electricity, which the COMMISSION has permitted.

The general increase for 1000 KWH of electricity was excessive, as was the increase in the fuel charge.

The additional charge for using over 1000 KWH per month places an extreme burden on families with children. It is unrealistic to assume that a family with two or more children can stay below the 1000 KWH per month.

The commission and the power co. have imposed these increases which directly DISCRIMINATES AGAINST FAMILIES WITH CHILDREN.

The commission and the power company have committed a deplorable and UN-AMERICAN deed, which needs to be corrected forthwith.

We all pay taxes, with a large portion to help children all over the WORLD, let us not forsake AMERICAN FAMILIES WITH CHILDREN.

\*\*\*\*\*

Eliminate the additional charge for using over 1000 KWH per month NOW.

Sincerely:

American Military Veteran and Father, (who helped to keep this country free)

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR   |    
GCL   |    
OPC \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

cc Governor's Office  
Florida Power & Light Co.  
D/B News Journal



2006 FEB 23 AM 9:46  
DISTRIBUTION CENTER

no name or address

COMMISSIONERS:  
LISA POLAK EDGAR, CHAIRMAN  
MATTHEW M. CARTER II  
KATRINA J. MCMURRIAN

STATE OF FLORIDA



OFFICE OF COMMISSION CLERK  
ANN COLE  
COMMISSION CLERK  
(850) 413-6770

Public Service Commission

April 6, 2007

(CERTIFIED MAIL NO. 7006-0810-0002-3488-0104)

David M. Lee, Esquire  
Florida Power & Light Company  
700 Universe Boulevard  
Juno Beach, Florida 33408-0420

**Re: Return of Confidential Document to the Source, Docket Nos. 050045-EI and  
050188-EI**

Dear Mr. Lee:

Commission staff have advised that confidential Document No. 07806-05, filed on behalf of Florida Power & Light Company, can be returned to the source. The document is enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

A handwritten signature in cursive script, appearing to read "Ann Cole".

Ann Cole  
Chief of Records

AC:mhl  
Enclosure

cc: Sam Merta, Division of Economic Regulation  
Office of the General Counsel



COMMISSIONERS:  
LISA POLAK EDGAR, CHAIRMAN  
MATTHEW M. CARTER II  
KATRINA J. MCMURRIAN

STATE OF FLORIDA



OFFICE OF COMMISSION CLERK  
ANN COLE  
COMMISSION CLERK  
(850) 413-6770

# Public Service Commission

April 6, 2007

(CERTIFIED MAIL NO. 7006-0810-0002-3488-0104)

David M. Lee, Esquire  
Florida Power & Light Company  
700 Universe Boulevard  
Juno Beach, Florida 33408-0420

**Re: Return of Confidential Document to the Source, Docket Nos. 050045-EI and  
050188-EI**

Dear Mr. Lee:

Commission staff  
Florida Power & Light Co

Please do not hesi  
material.

**SENDER: COMPLETE THIS SECTION**

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to: 07806-05

DAVID M LEE ESQUIRE  
FLORIDA POWER & LIGHT CO  
700 UNIVERSE BLVD  
JUNO BEACH FL 33408-0420

**COMPLETE THIS SECTION ON DELIVERY**

A. Signature [Signature] ☐ Agent  
☒ Addressee

B. Received by (Printed Name) C. Date of Delivery 4/12

D. Is delivery address different from item 1? ☐ Yes  
If YES, enter delivery address below: ☐ No

3. Service Type  
☒ Certified Mail ☐ Express Mail  
☐ Registered ☐ Return Receipt for Merchandise  
☐ Insured Mail ☐ C.O.D.

4. Restricted Delivery? (Extra Fee) ☐ Yes

2. Article Number 7006 0810 0002 3488 0104  
(Transfer from service label)

AC:mhl  
Enclosure

PS Form 3811, February 2004

Domestic Return Receipt

102595-02-M-1540

cc: Sam Merta, Division of Economic Regulation  
Office of the General Counsel

COMMISSIONERS:  
LISA POLAK EDGAR, CHAIRMAN  
MATTHEW M. CARTER II  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF COMMISSION CLERK  
ANN COLE  
COMMISSION CLERK  
(850) 413-6770

# Public Service Commission

May 8, 2007

Patrick M. Bryan, Esquire  
Florida Power & Light Company  
700 Universe Boulevard  
Juno Beach, Florida 33408-0420

Attn: Lynne Adams – Tallahassee Office

**Re: Return of Confidential Documents to the Source, Docket Nos. 050045-EI  
and 050188-EI**

Dear Mr. Bryan:

Commission staff have advised that confidential Document Nos. 06228-05, 06761-05, and 08444-05, filed on behalf of Florida Power & Light Company, can be returned to the source. The documents are enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

A handwritten signature in cursive script, appearing to read "AC", representing Ann Cole.

Ann Cole  
Commission Clerk

AC:mhl  
Enclosure

cc: Denise Vandiver, Division of Regulatory Compliance and Consumer Assistance  
Office of the General Counsel

**DOCUMENT NO.    DATE**  
12843-05 / 1 / 1  
**FPSC - COMMISSION CLERK**

RECEIVED

A handwritten signature in cursive script, appearing to read "Denise Vandiver", representing Denise Vandiver.

DATE

6/26/07