

Voice Data Internet Wireless Entertainment

February 8, 2007

Embarq Corporation Mailstop: FLTLH00102 1313 Blair Stone Rd. Tallahassee, FL 32301 EMBARQ.com

Ms. Blanca Bayó, Director Division of the Commission Clerk and Administrative Services Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

RE: Docket No. 060553-TL, Investigation and determination of appropriate method for issuing Service Guarantee Credits to all affected customers of Embarq Florida, Inc.

Dear Ms. Bayó:

Pursuant to Commission Order No. PSC-06-0841-PAA-TL issued October 9, 2006, below is Embarq's final report. The report is to 1) identify the total number of customers that actually received the credit, 2) the total amount of money that was actually credited, including interest, 3) the total number of customers who did not receive the credit, and 4) the total amount of unclaimed funds, including interest, that were placed in the Community Service Fund.

- 1. 1,851
- 2. \$48,368.53
- 3. 27
- 4. \$712.78

Application of the applicable SGP credits and issuance of checks was completed December 4, 2006, which was within 30 days of the November 6, 2006, Consummating Order. Additionally, programming necessary to re-automate the Service Guarantee Program (SGP) credit application associated with the April 1, 2005, to May 31, 2006, credit scenario was completed by September 2006. Furthermore, the programming necessary to re-automate SGP credit applications associated with the September 1, 2005, to June 30, 2006, credit scenario was completed by December 31, 2006.

If you have any questions, please do not hesitate to call me at 850/599-1560.

Sincerely,

Susan S. Masterton

Super & Masterton

Susan S. Masterton

COUNSEL

LAW AND EXTERNAL AFFAIRS- REGULATORY

Voice: (850) 599-1560 Fax: (850) 878-0777

CERTIFICATE OF SERVICE DOCKET NO. 060553-TL

I HEREBY CERTIFY that a true and correct copy of the foregoing was served by electronic mail this 8th day of February, 2007 to the following:

Clayton Lewis Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850 CLEWIS@psc.state.fl.us

Kwanis Curry Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850 KCURRY@psc.state.fl.us

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Susan S. Masterton