

STATE OF FLORIDA

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

July 3, 2007

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 08965-07		
DISTRIBUTION _____		

RECEIVED FPSC
07 JUL -3 PM 3:31
COMMISSIONER
CLERK

Mr. & Mrs. John Ankner
9093 Pinchaven Way
Englewood, FL 34224

Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven - Docket No. 060285-SU

Dear Mr. & Mrs. Ankner:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven) To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. However, when expansions are undertaken that provide benefits to existing customers, the Commission may consider including some costs in the base rates of the utility. Costs incurred for growth are typically included in the utility's service availability charge. This charge is assessed on new customers to obtain wastewater service. Service availability charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable

Mr. & Mrs. Ankner
July 3, 2007
Page 2 of 2

return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

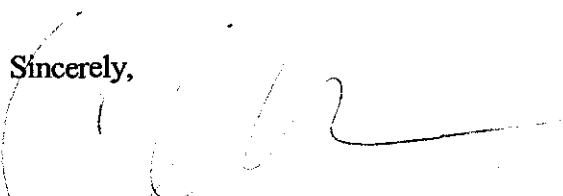
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed, staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on August 16, 2007 and is scheduled to be heard by the Commissioners at the August 28, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Steve Reilly, Office of Public Counsel
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

June 27, 2007

John & Rhoda Ankner
9093 Pinehaven Way
Englewood FL 34224

Mr. Bart Fletcher
Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Blvd.
Tallahassee, FL 32339-0850

RE: 300% Increase of Sandlehaven Utilities
Docket No: 060284-SU

Dear Mr. Fletcher:

We are writing this letter to contest the proposed **300 percent** increase of Sandlehaven Utilities. It is our understanding that the increase in fees is to provide adequate services to future customers. Since the Wildflower Condo project fell through, there will be less call for utilities than originally requested.

The residents of The Pines of Sandlehaven as well as Sandlehaven are all retired and living on fixed incomes in manufactured housing. We have paid our impact fees that were to go for the "negative impact" we would have on the local area. Where have all of those fees gone? Why should we have to pay for the developers/speculators who are getting rich building these expensive condos? It definitely appears that this area, Placida/Cape Haze/Englewood is overbuilt. Weren't impact studies conducted to see if all those extra condos and additional people could be accommodated in this area? Obviously water wasn't an issue when they were given approval to build these units.

We have no problem paying our *fair share* but an increase of 300 percent is obsessive and totally unfair. Let the developers/speculators pay for this and then pass the expense on to their rich customers.

Thank you for your consideration. I hope that you can help in stopping this increase.

Sincerely,


Rhoda & John Ankner

Summer Residence: 111 Horizon Drive, Tiverton RI 02878

RECEIVED
PUBLIC UTILITIES SERVICE
COMMISSION
07 JUN 32 AM 9:54
OFFICE OF
ECONOMIC REGULATION

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. McMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

July 2, 2007

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 08965-07
DISTRIBUTION _____

RECEIVED-FPSC
07 JUL -2 PM 4:12
COMMISSIONER
CLERK

Mr. Frank A. Cergnol
6800 Placida Road TH-4C
Englewood, FL 34224

Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven - Docket No. 060285-SU

Dear Mr. Cergnol:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. However, when expansions are undertaken that provide benefits to existing customers, the Commission may consider including some costs in the base rates of the utility. Costs incurred for growth are typically included in the utility's service availability charge. This charge is assessed on new customers to obtain wastewater service. Service availability charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable

accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

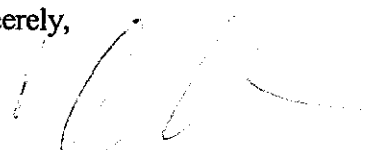
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed, staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on August 16, 2007 and is scheduled to be heard by the Commissioners at the August 28, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Steve Reilly, Office of Public Counsel
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 080285 -SU

Name Frank A. CERGACIL

Address 6800 Placida Road TH-4C

Englewood, Fl. 34224

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
I don't feel we as customers for years would have to finance the new condo's with the increase of 304.30% for their wastewater system. We (existing) customers should not have to bear the cost for you to recover the cost of interconnecting with the Englewood Water District.
Through the years we paid for our hook-ups now let NEW Condo developments pay for theirs.
Zlt e, l
1-989-631-8938

STATE OF FLORIDA

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

June 28, 2007

EPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 08965-07
DISTRIBUTION _____

COMMISSION
CLERK

07 JUN 29 AM 11:17

RECEIVED-EPSC

Ms. Sandra Ouderkirk
28106 Stony Point Road
Cape Vincent, NY 13618

Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Ms. Ouderkirk:

080285-5 u

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. However, when expansions are undertaken that provide benefits to existing customers, the Commission may consider including some costs in the base rates of the utility. Costs incurred for growth are typically included in the utility's service availability charge. This charge is assessed on new customers to obtain wastewater service. Service availability charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less

Ms. Ouderkirkt
June 28, 2007
Page 2 of 2

accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

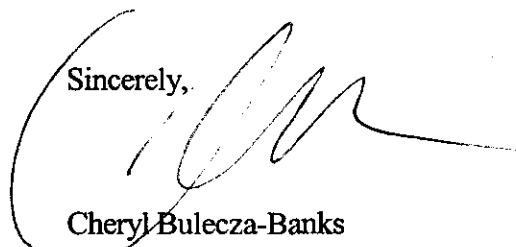
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed, staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on August 16, 2007 and is scheduled to be heard by the Commissioners at the August 28, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Steve Reilly, Office of Public Counsel
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

9234 Pinehaven Way
Englewood, FL 34224
June 5, 2007

Mr. Bart Fletcher
Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Blvd.
Tallahassee, FL 32339-0850

RE: 300% Increase of Sandlehaven Utilities
Docket No: ~~060284-SU~~

060285-SU

Dear Mr. Fletcher:

- DM

I am writing this letter to contest the proposed **300 percent** increase of Sandlehaven Utilities. It is my understanding that the increase in fees is to provide adequate services to future customers. Since the Wildflower Condo project fell through, there will be less call for utilities than originally requested.

The residents of The Pines of Sandlehaven as well as Sandlehaven are all retired and living on fixed incomes in manufactured housing. We have paid our impact fees that were to go for the 'negative impact' we would have on the local area. Where have all of those fees gone? Why should we have to pay for the developers who are getting rich building these expensive condos? It seems that this area, Placida/Cape Haze/Englewood is getting overbuilt. Weren't impact studies conducted to see if all those extra condos and people could be accommodated in this area? Obviously water wasn't an issue when they were given approval to build these units.

I have no problem paying my 'fair share' but an increase of 300 percent is obsessive and totally unfair. Let the developers pay for this and then pass the expense on to their rich customers.

Thank you for your consideration. I hope that you can help in stopping this increase.

Sincerely,

Sandra Ouderkirk

Sandra Ouderkirk
(Summer address is 28106 Stony Point Road, Cape Vincent, NY 13618)

REGULATION

07 JUN 19 AM 9:38

STATE OF FLORIDA

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

June 19, 2007

Mr. & Mrs. Billy Stovall
6800 Placida Road, Apt. 248
Englewood, Florida 34224

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 08965-07		
DISTRIBUTION:		

RECEIVED-FPSC
07 JUN 19 PM 4:28
COMMISSION CLERK

Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Mr. & Mrs. Stovall:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. However, when expansions are undertaken that provide benefits to existing customers, the Commission may consider including some costs in the base rates of the utility. Costs incurred for growth are typically included in the utility's service availability charge. This charge is assessed on new customers to obtain wastewater service. Service availability charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate

Mr. & Mrs. Stovall
June 19, 2007
Page 2 of 2

rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

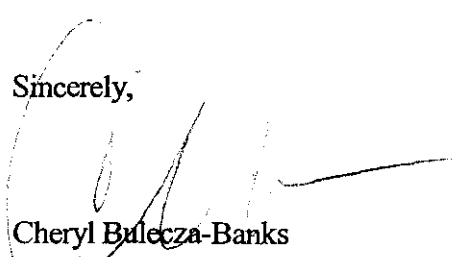
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed, staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on August 16, 2007 and is scheduled to be heard by the Commissioners at the August 28, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Steve Reilly, Office of Public Counsel
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

ORIGINAL

07 JUN 15 AM 10:11
ECC REGULATION

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

RECEIVED-FPSC

07 JUN 14 AM 9:59

DOCKET NO. 060285-SU

COMMISSION
CLERK

Name Billy & Nancy Stalall

Address 6800 Placida Rd #248

Englewood, FL 34224

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS	
We are totally opposed to Utilities, Inc of Sandalhaven	
permanent revenue increase of 304.30% for its	
wastewater system.	
It is not the responsibility of the current customers to	
recover the cost of interconnecting with the	
Englewood water district because of approximately 2000	
new condominiums being constructed on Placida Road.	
The developers of the new condominiums should	CMP _____
be responsible for this cost.	COM _____
We request that you deny this rate increase.	CTR _____
	ECR <u>1</u>
	GCL <u>1</u>
	OPC _____
	RCA _____
	SCR _____
	SGA _____
	SEC _____
	OTH _____

Fold and tape - see back for address

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



RECEIVED - FPSC
TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900
07 JUN 19 AM 9:22
COMMISSION
CLERK

Public Service Commission

June 18, 2007

Ms. Florence Briggs
3022 Audubon Avenue
Englewood, Florida 34224

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08965-07</u>		
DISTRIBUTION: _____		

Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Ms. Briggs:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. However, when expansions are undertaken that provide benefits to existing customers, the Commission may consider including some costs in the base rates of the utility. Costs incurred for growth are typically included in the utility's service availability charge. This charge is assessed on new customers to obtain wastewater service. Service availability charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

Ms. Briggs
June 18, 2007
Page 2 of 2

rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.


There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed, staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on June 27, 2007 and is scheduled to be heard by the Commissioners at the July 10, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Steve Reilly, Office of Public Counsel
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

June 11, 2007

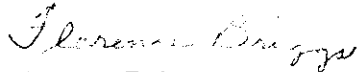
Mr. Bart Fletcher
Florida Public Service Commission
Office Of Commission Clerk
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
docket #060285-SU
Dear Mr. Fletcher –

I am a 90-year-old widow living on a very fixed income. My health care costs, insurance, and expenses to maintain my home already exceed my monthly income. It is necessary to spend some of my limited savings on a regular basis to make ends meet.

I absolutely cannot afford for you to allow the Utilities Inc. Of Sandalhaven to raise their rates by the outrageous 300% they have asked for.

I love living in my Florida home. I almost had to give up on my home when my insurance rates went sky high several years ago. I decided to keep the home by spending my savings – I can't do it again. I urge you to refuse this terrible 300% rate increase.

Sincerely,



Florence Briggs
3022 Audubon Avenue
Englewood, FL 34224

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



RECEIVED-FPSC
TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6988
07 JUN 19 AM 9:22

COMMISSION
CLERK

Public Service Commission

June 18, 2007

Mr. & Mrs. John Briggs
9222 Pinehaven Way
Englewood, Florida 34224

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 08965-07		
DISTRIBUTION: _____		

Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Mr. & Mrs. Briggs:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. However, when expansions are undertaken that provide benefits to existing customers, the Commission may consider including some costs in the base rates of the utility. Costs incurred for growth are typically included in the utility's service availability charge. This charge is assessed on new customers to obtain wastewater service. Service availability charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

Mr. & Mrs. Briggs

June 18, 2007

Page 2 of 2

rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

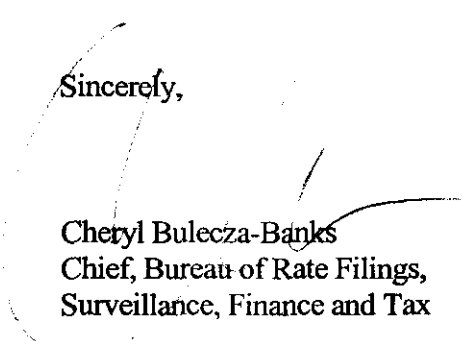
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed; staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on June 27, 2007 and is scheduled to be heard by the Commissioners at the July 10, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,


Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Steve Reilly, Office of Public Counsel
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

June 11, 2007

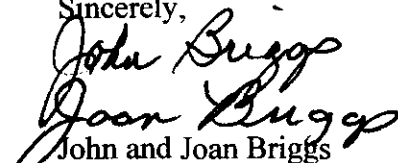
Mr. Bart Fletcher
Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
Docket #060285-SU

Dear Mr. Fletcher –

I am writing to oppose in the strongest possible terms the proposed exorbitant 300% rate increase for Utilities Inc. of Sandalhaven . Not only is this request outrageous, their timing of the request that results in public hearings after most of us have left for the summer is at best, suspect. I have recently purchased land and have had a mobile home placed on that land. My wife and I have visited Englewood for years and hoped at retirement to make it our home. We considered (briefly) the new condos down the street and never even bothered to take the tour – we can't afford anything like the half-million to million dollar price tags. We made our choice of the Pines at Sandalhaven based on what we can afford. With impact fees, taxes, very high insurance rates and living on a fixed income we are urging you not to be responsible for the outrageous rate increase that could cause us to abandon our retirement dream.

I urge Florida Public Service Commission to deny this outrageous 300% increase. The Commission and the Utility must work to find another means to expand services to million dollar condo's without a punitive rate increase to senior citizens who can't afford the increase not to mention those million dollar condo's.

Sincerely,


John and Joan Briggs
9222 Pinehaven Way
Englewood, FL 34224

ORIGINAL

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285-SU

RECEIVED-PPSC

07 JUN 14 AM 9:59

COMMISSION
CLERK

Name Billy & Nancy Stovall

Address 6800 Placida Rd #248

Englewood, FL 34224

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

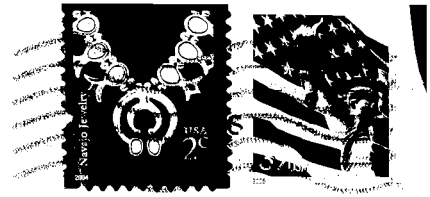
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS	
We are totally opposed to Utilities, Inc of Sandalhaven	
PERMANENT REVENUE INCREASE OF 304.30% FOR ITS	
WASTEWATER SYSTEM.	
IT IS NOT THE RESPONSIBILITY OF THE CURRENT CUSTOMERS TO	
RECOVER THE COST OF INTERCONNECTING WITH THE	
ENGLEWOOD WATER DISTRICT BECAUSE OF APPROXIMATELY 2000	
NEW CONDOMINIUMS BEING CONSTRUCTED ON PLACIDA ROAD.	
THE DEVELOPERS OF THE NEW CONDOMINIUMS SHOULD	CMP _____
BE RESPONSIBLE FOR THIS COST.	COM _____
WE REQUEST THAT YOU DENY THIS RATE INCREASE.	CTR _____
	ECR <u>1</u>
	GCL <u>1</u>
	OPC _____
	RCA _____
	SCR _____
	SGA _____
	SEC _____
	OTH _____

Billy & Nancy Stovall
6800 Placida Rd. #248
Englewood FL 34224

MANASOTA 342

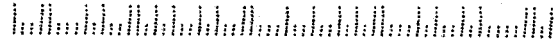
11 JUN 2007 PM 3 T



DISTRIBUTION
07 JUN 14 AM 3

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

32399-0850



Fold Here

Tape

Fold Here

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

RECEIVED FPSC
07 JUN 14 AM 9:55

COMMISSION
CLERK

Public Service Commission

060285-54

June 12, 2007

Ms. Sandra Majdanik
6800 Placid Road Apt. 1016
Englewood, Florida 34224

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08965-07</u>		
DISTRIBUTION: _____		

Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Ms. Majdanik:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. However, when expansions are undertaken that provide benefits to existing customers, the Commission may consider including some costs in the base rates of the utility. Costs incurred for growth are typically included in the utility's service availability charge. This charge is assessed on new customers to obtain wastewater service. Service availability charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less

accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

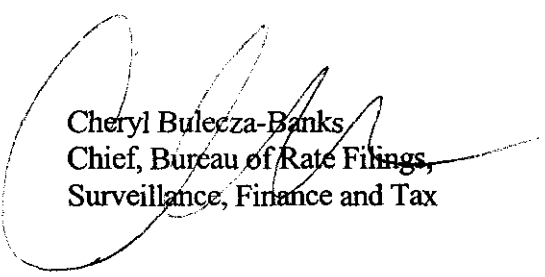
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed, staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on August 16, 2007 and is scheduled to be heard by the Commissioners at the August 28, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Steve Reilly, Office of Public Counsel
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

ORIGINAL

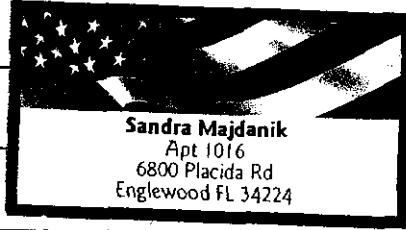
Application for a Rate Increase in Charlotte County by **Utilities, Inc. of Sandalhaven**

DOCKET NO. 080285 -SU

RECEIVED-F 10
07 JUN 11 AM 10:49
COMMISSION
CLERK

Name _____

Address _____



If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

It is ridiculous to charge the fl. residents these huge sums.

The blint of New construction should go to the developer for infrastructure needed to build their condo's etc.

Go to the developers!

This should be your first step —

Developers pay for infrastructure. If their not willing to pay — let them go elsewhere.

Wake up!

CMP _____
COM _____
CTR _____
ECR |
GCL |
OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
OTH _____

Fold and tape — see back for address

ORIGINAL

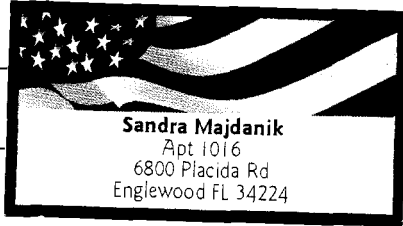
Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285 -SU

RECEIVED-PT
07 JUN 11 AM 10:49
COMMISSION
CLERK

Name _____

Address _____



If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

It is ridiculous to charge the fl. residents
these huge sums.

The blurt of new construction should go
to the developer for infrastructure needed
to build their condo's etc.

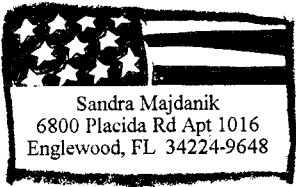
Go to the developers!

This should be your first step —

Developers pay for infrastructure.
If their not willing to pay — let them
go elsewhere.

Wake up!

CMP _____
COM _____
CTR _____
ECR 1 _____
GCL 1 _____
OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
OTH _____



DISTRIBUTION CENTER
07 JUN 11 AM 7:59

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Fold Here

Tape

Fold Here

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

RECEIVED FPSC
JUN - 7 AM 10:27
COMMISSION
CLERK

Public Service Commission

June 6, 2007

060285-54

Mr. & Mrs. Roberts
198 Vinewood
Avon Lake, Ohio 44012

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 28965-07
DISTRIBUTION

Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Mr & Mrs. Roberts:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. However, when expansions are undertaken that provide benefits to existing customers, the Commission may consider including some costs in the base rates of the utility. Costs incurred for growth are typically included in the utility's service availability charge. This charge is assessed on new customers to obtain wastewater service. Service availability charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367,

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

Sandalhaven Complaint

June 6, 2007

Page 2 of 2

Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

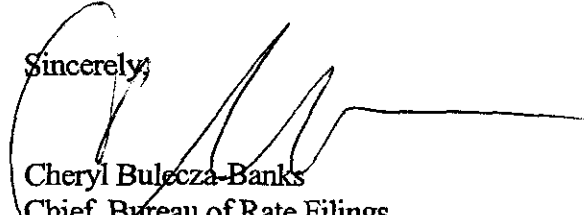
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed, staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on June 27, 2007 and is scheduled to be heard by the Commissioners at the July 10, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,


Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Steve Reilly, Office of Public Counsel
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

Bart Fletcher
Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

Dear Mr. Fletcher,

This letter is regarding property owned by my wife and I located in the Pines at Sandalhaven, i.e. 9241 Pinehaven Way, Englewood Florida. I am writing to protest the proposed increase in our utilities by Utilities, Inc. of Sandalhaven. My objection is based on the unfairness of assessing us for the new development costs. We bought our home in good faith, knowing approximately what our monthly costs would be to own in Florida. If the developers want to build, the utility increase should be in their estimation of costs. This is why so many people are forced to sell and give up their retirement dreams. We cannot continue to absorb the increases in taxes, insurance and now this.

The developers are speculating profit. The added costs would affect their profit line, as it should. We cannot absorb the additional costs for them. We bought and were responsible for our little piece of Florida. They should do the same. This would be a very unequal and unfair increase if it passes.

Thank you for your consideration in this matter.

Gerald Roberts
Brenda Roberts

GR/br

07 MAY 32 AM 10:53
DIVISION OF
ECONOMIC REGULATION
FLORIDA PUBLIC SERVICE
COMMISSION

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

RECEIVED FROM
UT/WH-7 AM 10:27
COMMISSION
CLERK

Public Service Commission

June 6, 2007

060285-54

Ms. Susan Eldridge
9032 Kestral Circle
Englewood, Florida 34224

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08965-07</u>		
DISTRIBUTION: _____		

Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Ms. Eldridge:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

In your letter, you asked for clarification regarding the potential for rate increases on current customers. Sandalhaven has requested an increase in its current rates and charges. The FPSC Special Report reflects the rates as proposed by Sandalhaven. Sandalhaven has also requested an increase in its service availability charges. You referenced a staff recommendation dated March 1, 2007. This recommendation addressed Sandalhaven's proposal to implement an interim increase in its service availability charges. Service availability charges are assessed on new customers to obtain wastewater service. As an existing customer, the service availability charges do not apply to you.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. However, when expansions are undertaken that provide benefits to existing customers, the Commission may consider including some costs in the base rates of the utility. Costs incurred for growth are typically included in the utility's service availability charge. As stated above, this charge is assessed on new customers to obtain wastewater service. Service availability charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

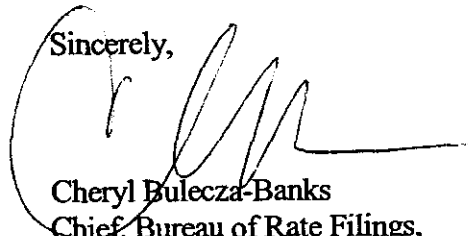
Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed, staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on June 27, 2007 and is scheduled to be heard by the Commissioners at the July 10, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

Ms. Eldridge
June 6, 2007
Page 3 of 3

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'Cheryl Bulecza-Banks', written over a large, faint circular stamp or watermark.

Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Steve Reilly, Office of Public Counsel
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

ORIGINAL

Docket 060285

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven
DOCKET NO. 060285 - SU

Susan Eldridge
9032 Kestral Circle
Englewood, FL 34224
May 24, 2007

RECEIVED FPSC
07 MAY 30 AM 10:05
COMMISSION
CLERK

According to FPSC *SPECIAL REPORT*, dated May, 2007, Utilities, Inc. of Sandalhaven has "requested a permanent revenue increase of 304.30% for its wastewater system", **raising the average residential bill** from about \$20 to over \$70. With the proposed rates, my most recent bill (\$35.33) would have been \$118!

On your website, in a PSC memorandum dated March 1, 2007, in the "Case Background" section called "Staff Analysis", it states "that the proposed charges will **not affect current customers...**"

So which is it? This is certainly confusing! We have definitely not been adequately informed about this issue. Most of the current customers of Sandalhaven are 55+ and on fixed incomes. We should not be required to pay for the cost of extending sewer services, necessary only because the utility agreed to provide service to new condo developments which it could not provide without an expensive expansion. Isn't that what impact fees are for?

Please do not allow Sandalhaven Utilities to have the highest sewer rates in SW Florida. (See: "Jan. 2006 Rate Survey", Immokalee Water & Survey District -- <http://www.iw-sd.com/id19.html>) Currently, according to that survey, Sandalhaven rates are approximately the same as Lee County.

This sewer expansion will not benefit the current customers in any way. Is it realistic or fair to expect us to pay triple our current sewer charges for -- nothing?!

Sincerely,

Susan Eldridge

Susan Eldridge

- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

RECEIVED

MAY 24 2007

Florida Public Service Commission
Division of RCA

Angie Calhoun

From: NET SatisFAXtion [postmaster]
To: Consumer Contact
Subject: 941 698 0999, 1 page(s)

Attachments: FAX.TIF

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 5/24/2007 3:16 PM
Number of Pages: 1
From (CSID): 941 698 0999
From (ANI):
Sent to DID:

Duration of Fax: 0:00:26
Transfer Speed: 26400

Received Status: Success
Number of Errors: 0
Port Received On: RockForceOCTO+ Port 6



FAX.TIF (16
KB)

RECEIVED

MAY 24 2007

Florida Public Service Commission
Division of RCA

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

RECEIVED 11:50
07 JUN -7 AM 10:21
COMMISSION
CLERK

Public Service Commission

June 6, 2007

060285-54

Ms. Barbara Rezendes
9116 Kestral Circle
Englewood, Florida 34224

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 08965-07		
DISTRIBUTION: _____		

Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Ms. Rezendes:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. However, when expansions are undertaken that provide benefits to existing customers, the Commission may consider including some costs in the base rates of the utility. Costs incurred for growth are typically included in the utility's service availability charge. This charge is assessed on new customers to obtain wastewater service. Service availability charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367,

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

Sandalhaven Complaint

June 6, 2007

Page 2 of 2

Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed, staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on June 27, 2007 and is scheduled to be heard by the Commissioners at the July 10, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Steve Reilly, Office of Public Counsel
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

ORIGINAL

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285 - SU

COMMISSION
CLERK

07 JUN -4 AM 8:36

RECEIVED

Name Barbara Reynolds
Address 9116 Kestrel Cir
Englewood, Ill

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I am totally opposed to any rate increase for water & sewer.

I am on a fixed income and may have to sell my home because of all the increased cost incurred over the past year.

- CMP
- COM
- CTR
- ECR
- CONSUMER SERVICES
- SEC
- OTH

07 JUN -5 AM 9:36
DIVISION OF
ECONOMIC REGULATION

ORIGINAL

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285 - SU

COMMISSION
CLERK

07 JUN -4 AM 8:36

RECEIVED

Name Barbara Rezendes
Address 9116 Kestral Cir
Englewood, Fla

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I am totally opposed to any rate increase for water & sewer.

I am on a fixed income and may have to sell my home because of all the increased cost incurred over the past year.

- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____



Mr. Ingram F. Byrne
P.O. Box 759
Raynham Center, MA 02768-0759

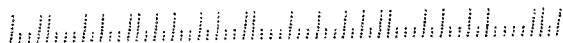
PROVIDENCE 0289

31 MAY 2007 PM 2 L



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

32399-0850



Fold Here

Tape

Fold Here

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

RECEIVED
07 JUN -1 AM 11:36

Public Service Commission

COMMISSION
CLERK

May 31, 2007

Mr. & Mrs. Wilson
9038 Kestral Circle
Englewood, Florida 34224-9751

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08965-07</u>		
DISTRIBUTION _____		

Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Mr. & Mrs. Wilson:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. Costs incurred for growth are typically included in the utility's Service Availability Charge. This charge is assessed on new customers to obtain wastewater service. Service Availability Charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

May 30, 2007

for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

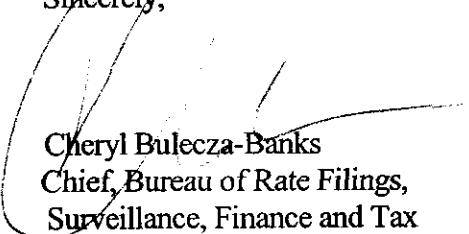
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are *disallowed for recovery from the ratepayers*.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed; staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on June 27, 2007 and is scheduled to be heard by the Commissioners at the July 10, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Office of Public Counsel (Reilly)
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

ORIGINAL

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285 - SU

RECEIVED-FPS
07 MAY 25 PM 3:46
COMMISSION
CLERK

Name John & Marcia Wilson

Address 9038 Kestral Cir.

Englewood, FL - 34224-9751

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

To Whom it may concern -

When we purchased our property here in Sandalhaven,
we paid impact fees for water, sewer & streets.
Now, with the proposal of new condos to be built on the
old Wildflower Golf course property, we will be faced with
a rate increase of over 300%. We see no reason for
those of us residing here to have to pay such an increase.
If our system is in need of change, then let those
responsible pay for it. It certainly is not fair for
us to have to incur this expense.

We constantly hear "Conserve Water", & yet,
they keep building condos in our area, which
absolutely adds to the problem. When will it end?

- CMP _____
- COM _____
- CTR 1
- ECR 1
- GCL 1
- OPC _____
- TRCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

RECEIVED - FPSC
07 JUN - 1 AM 11:36

Public Service Commission

COMMISSION
CLERK

May 31, 2007

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08965-07</u>		
DISTRIBUTION: _____		

Mr. Jack Courter
9074 Kestral Circle
Englewood, Florida 34224

Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Mr. Courter:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. Costs incurred for growth are typically included in the utility's Service Availability Charge. This charge is assessed on new customers to obtain wastewater service. Service Availability Charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

May 30, 2007

for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

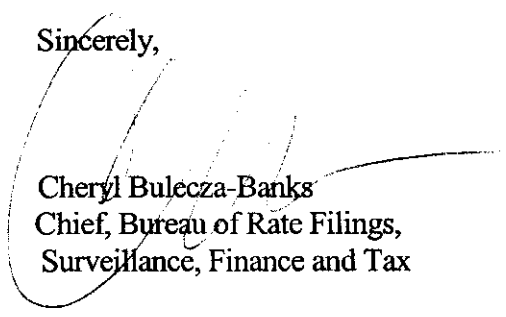
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed; staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on June 27, 2007 and is scheduled to be heard by the Commissioners at the July 10, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Office of Public Counsel (Reilly)
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

ORIGINAL

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285-SU

RECEIVED-FF
MAY 25 11 04 AM '46
COMMISSION
CLERK

Name Jack Courter
Address 9874 Kestral Circle
Englewood, FL 34224

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

We are retirees living on a fixed income and don't feel like we should pay for the newly proposed condo developments that are coming to Wild Flower Community and Florida Road area. Why should we have water and sewer increases to pay for developers to come in. Increases like your trying to propose are causing people to leave Florida.

- CMP _____
- COM _____
- GTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. McMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

07 JUN -1 AM 11:36

COMMISSION
CLERK

Public Service Commission

May 31, 2007

Mr. Melvin Lee
9033 Kestral Circle
Englewood, Florida 34224

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08965-07</u>		
DISTRIBUTION: _____		

Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Mr. Lee:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. Costs incurred for growth are typically included in the utility's Service Availability Charge. This charge is assessed on new customers to obtain wastewater service. Service Availability Charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

May 30, 2007

for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

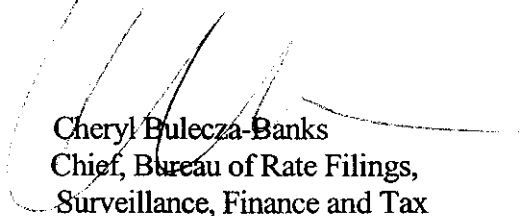
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed; staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on June 27, 2007 and is scheduled to be heard by the Commissioners at the July 10, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Office of Public Counsel (Reilly)
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

ORIGINAL

RECEIVED-FPSC

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

17 MAY 21 PM 3:31

DOCKET NO. 080285-SU

COMMISSION
CLERK

Name Melvin L Lee

Address 9033 Kestral Cir.

Englewood Fl. 34224-9766

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CMP _____

COM _____

CTR _____

ECR 1

GCL 1

OPC _____

PCA _____

SCR _____

SCA _____

SEC _____

OTH _____

CONSUMER COMMENTS

I have been a customer for 14 yrs. and
feel that I have paid my dues. And if the
system is ^{needed} of expansion, then those who
created this should pay for it.

07 MAY 21 PM 3:31
PUBLIC SERVICE
COMMISSION

INDUSTRIAL SERVICE
COMMISSION

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

07 JUN -1 AM 11:36

COMMISSION
CLERK

Public Service Commission

May 31, 2007

Ms. Eleanor Stewart
10031 Franklin Drive
Englewood, Florida 34224

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08965-07</u>		
DISTRIBUTION: _____		

Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Ms. Stewart:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. Costs incurred for growth are typically included in the utility's Service Availability Charge. This charge is assessed on new customers to obtain wastewater service. Service Availability Charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

May 30, 2007

for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

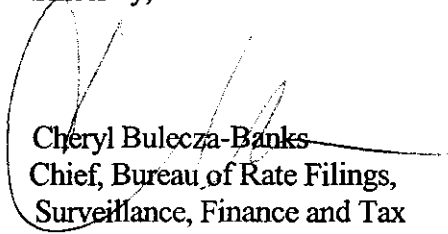
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed; staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on June 27, 2007 and is scheduled to be heard by the Commissioners at the July 10, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

- cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
- Office of Commission Clerk
- Office of Public Counsel (Reilly)
- Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

ORIGINA

Application for a Rate Increase in Charlotte County by

Utilities, Inc. of Sandalhaven

DOCKET NO. 080286 -SU

RECEIVED - PSC

07 MAY -9 AM 9:06

COMMISSION CLERK

Name Ms. Eleanor Stewart

10031 Franklin Dr.
Englewood, FL 34224

Address

ECONOMIC REGULATION

07 MAY 22 PM 3:36

PUBLIC SERVICE

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Priorities: I oppose the 70% increase.

① Needed upgrades of Sandalhaven at affordable rates.

② Consider impact on customers when all rates are going higher - utilities, taxes insurance, etc - the cumulative effect on Florida residents.

③ Mandatory - intelligent growth management with all necessary considerations - include people, environment, Sandalhaven

Eleanor Stewart

- CMP
- COM
- CTR
- ECR 1
- GCL 1
- OPC
- RCA
- SCR
- SGA
- SEC
- OTH

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

RECEIVED
07 JUN -1 AM 11:35
COMMISSIONER
CLERK

Public Service Commission

May 31, 2007

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08965-07</u>		
DISTRIBUTION: _____		

Ms. Sue Muscarella
9039 Kestral Circle
Engelwood, Florida 34224

Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Ms. Muscarella:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. Costs incurred for growth are typically included in the utility's Service Availability Charge. This charge is assessed on new customers to obtain wastewater service. Service Availability Charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

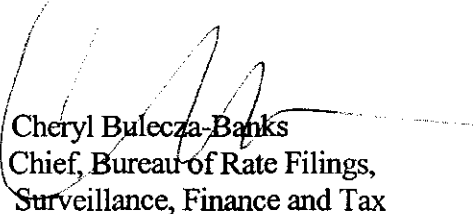
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed; staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on June 27, 2007 and is scheduled to be heard by the Commissioners at the July 10, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Office of Public Counsel (Reilly)
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

Timolyn Henry

From: Ruth McHargue
Sent: Thursday, May 10, 2007 10:16 AM
To: Timolyn Henry
Cc: Matilda Sanders
Subject: FW: Rate Increase

-----Original Message-----
From: Consumer Contact
Sent: Thursday, May 10, 2007 9:28 AM
To: Ruth McHargue
Subject: FW: Rate Increase

To CLK Docket 060285
-----Original Message-----
From: Sue Ann Muscarella [mailto:muscarella2@peoplepc.com]
Sent: Thursday, May 10, 2007 8:54 AM
To: Consumer Contact
Subject: Rate Increase

UTILITIES, INC. OF SANDALHAVEN

DEAR SIR,

This new rate increase is not fair to senior citizens, who live on a fixed income. There would be a hardship put on the budget to pay this.

If you would stop allowing new Condos and Homes being built the need for all theses new cost would stop.

Please take this in to consideration before you vote.

I KNOW I WILL.

SueAnn Muscarella
9039 Kestral Cir
Englewood FL 34224

PeoplePC Online
A better way to Internet
<http://www.peoplepc.com>

- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

STATE OF FLORIDA

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

RECEIVED-FPS

07 JUN -1 AM 11:36

COMMISSION
CLERK

Public Service Commission

May 31, 2007

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 08965-07		
DISTRIBUTION: _____		

Mr. & Mrs. William Chaston
250 Sunset Road
Rotonda West, Florida 33947

Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Mr. & Mrs. Chaston:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. Costs incurred for growth are typically included in the utility's Service Availability Charge. This charge is assessed on new customers to obtain wastewater service. Service Availability Charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

Sandalhaven Complaint

Page 2

May 30, 2007

for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

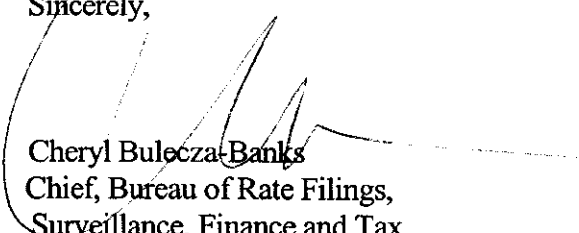
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed; staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on June 27, 2007 and is scheduled to be heard by the Commissioners at the July 10, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,


Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Office of Public Counsel (Reilly)
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

ORIGINAL

Kestral Circle Owners Association
9080 Kestral circle
Englewood Fla 23442
941-697-3205

DISTRIBUTION CENTER
07 MAY 14 AM 7:59

5/9/07

To the Public Service Commission,

The Kestral Circle Owners Association members and the entire Board of Directors are opposed to any rate increases for water and sewer for our community. All of our members are retirees and on a fixed income. If the newly proposed condo development for the Wild Flower Golf Course property wants to tie into the new Englewood system, let them do so and not involve us by asking our community to incur any expenses on there behalf. We feel that if new development wants to come to town, let them pay an impact fee to offset the expense rather than put it on the backs of retirees who have lived here for some time. This is a gross injustice and we as Englewood retirees are outraged.

President
William R Chaston

*Mr. & Mrs. W. R. Chaston
250 Sunset Rd.
Rotonda West, Fla.
33042*

RECEIVED-PPSC
07 MAY 14 AM 9:39
COMMISSION
CLERK

- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SSD _____
- OTD _____

07 MAY 14 PM 3:32

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

07 JUN -1 AM 11:36

COMMISSION
CLERK

Public Service Commission

May 31, 2007

Mrs. Helen Wilde
6601 Gasparilla Pines Boulevard
Englewood, Florida 34224

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 08965-07		
DISTRIBUTION: _____		

Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Mrs. Wilde:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. Costs incurred for growth are typically included in the utility's Service Availability Charge. This charge is assessed on new customers to obtain wastewater service. Service Availability Charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

Sandalhaven Complaint

Page 2

May 30, 2007

for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.


There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed; staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on June 27, 2007 and is scheduled to be heard by the Commissioners at the July 10, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,


Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Office of Public Counsel (Reilly)
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

ORIGINAL RECEIVED P.S.C.
07 MAY 16 AM 9:59
COMMISSION CLERK

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285-SU

Name MRS HELEN L. WILDC
Address 6601 Gasparilla Pines Blvd
Englewood Fl 34224

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

IF SANDALHAVEN MUST INCREASE RATES, DO IT
IN A REASONABLE & SUSTAINABLE WAY.
KEEP AN INCREASE IN LINE WITH WADL,
COST OF LIVING DATA FURNISHED BY FEDERAL
GUIDELINES.

- CMP _____
- COM _____
- CTR _____
- ECR 1 _____
- GCL 1 _____
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

07 MAY 18 PM 1:32
DIVISION OF
ECONOMIC REGULATION

RECEIVED SERVICE
FLORIDA PUBLIC SERVICE
COMMISSION

STATE OF FLORIDA

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

07 JUN -1 AM 11:36

COMMISSIONER
CLERK

Public Service Commission

May 31, 2007

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 08965-07
DISTRIBUTION: _____

Mr. Donald Wollenbecker
9080 Kestral Circle
Engelwood, Florida 34224

Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Mr. Wollenbecker:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. Costs incurred for growth are typically included in the utility's Service Availability Charge. This charge is assessed on new customers to obtain wastewater service. Service Availability Charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

Sandalhaven Complaint

Page 2

May 30, 2007

for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

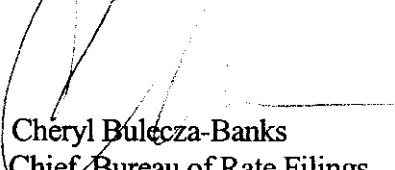
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed; staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on June 27, 2007 and is scheduled to be heard by the Commissioners at the July 10, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Office of Public Counsel (Reilly)
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

DISTRIBUTION CENTER

ORIGINAL

RECEIVED FPSC

07 MAY 21 PM 12:13

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

COMMISSION
CLERK

DOCKET NO. 060285 SU

Name DONALD E WOLLENBECKER

Address 9080 KESTRAL CIRCLE

ENGLEWOOD FLORIDA 34224

CMP _____

COM _____

CTR _____

ECR 1

GCL 1

OPC _____

RCA _____

SCR _____

SGA _____

SEC _____

OTH _____

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

HOW CAN YOU EVEN THINK ABOUT GIVING SOME ONE
A 300% INCREASE WHEN YOU ARE LIVING ON A
(FIXED INCOME) MAKE ALL THESE CONDO.
OWNER'S AND BUILDERS PAY FOR THIS INCREASE.
OUR WATER AND SEWER SYSTEMS WERE FINE
UNTIL YOU APPROVED ALL THESE NEW UNITS.
WHAT ABOUT THE PEOPLE THAT ~~ARE~~ THAT HAVE
BOUGHT WILDFLOWER GOLF COURSE. MAKE
ALL THE CONDO BUILDERS PAY A IMPACT FEE, OR
IF THEY DO PAY A IMPACT FEE INCREASE THEIR AMOUNT
OF IMPACT FEE

Donald E. Wollenbecker

MAY 21 PM 3:31
COMMISSION OF
PUBLIC REGULATION

PUBLIC SERVICE

Mr. Donald E Wollenbecker
9080 Kestral Cir
Englewood, FL 34224-9751

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

07 JUN -1 AM 11:36

Public Service Commission

COMMISSION
CLERK

May 31, 2007

Ms. Patsy Dazell
9080 Kestral Circle
Engelwood, Florida 34224

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08965-07</u>		
DISTRIBUTION _____		

Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Ms. Dazell:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. Costs incurred for growth are typically included in the utility's Service Availability Charge. This charge is assessed on new customers to obtain wastewater service. Service Availability Charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

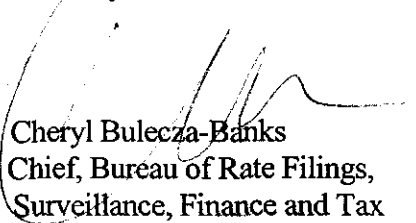
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed; staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on June 27, 2007 and is scheduled to be heard by the Commissioners at the July 10, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Office of Public Counsel (Reilly)
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

ORIGINAL

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060235-50

RECEIVED - FPSC
07 MAY 21 PM 12:13

COMMISSION
CLERK

Name PATSY L. DAZELL
Address 9080 Kestral Circle
Englewood, Fl. 34224

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Just to say that I'm "AGAINST" this 300%
increase. The "Condo" builders & owners of those
\$300,000+ Condos ^{should} pay a bigger impact fee.

I'm on a "widows Pension" & this will
probably run me out of Florida.

Tell me who ever gets a 300% increase
on anything??

What about the people that bought
Wildflower Golf Course? Let them pay for
all of these increases.

I'm against this !!

Patsy L. Dazell



Patsy L. Dazell
9080 Kestral Cir.
Englewood, FL 34224-9751

CMP _____
COM _____
CTR _____
ECR
GCL
DPO _____
RCA _____
SCR _____
EGA _____
SEC _____
OTH _____

ECONOMIC REGULATION

07 MAY 21 PM 3:41

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

07 JUN -1 AM 11:36

COMMISSION
CLERK

Public Service Commission

May 31, 2007

Mr. & Mrs. Paul Senna
9129 Kestral Circle
Englewood, Florida 34224

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08965-07</u>		
DISTRIBUTION _____		

Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Mr. & Mrs. Senna:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. Costs incurred for growth are typically included in the utility's Service Availability Charge. This charge is assessed on new customers to obtain wastewater service. Service Availability Charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

Sandalhaven Complaint

Page 2

May 30, 2007

for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

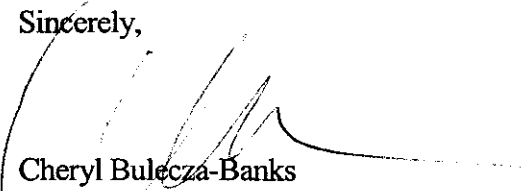
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed; staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on June 27, 2007 and is scheduled to be heard by the Commissioners at the July 10, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Office of Public Counsel (Reilly)
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

RECEIVED
07 JUN -1 AM 11:36

COMMISSION
CLERK

Public Service Commission

May 31, 2007

Mr. Anthony Contino
6800 Placida Road #250
Englewood, Florida 34224

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08965-07</u>		
DISTRIBUTION: _____		

Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Mr. Contino:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. Costs incurred for growth are typically included in the utility's Service Availability Charge. This charge is assessed on new customers to obtain wastewater service. Service Availability Charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

May 30, 2007

for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

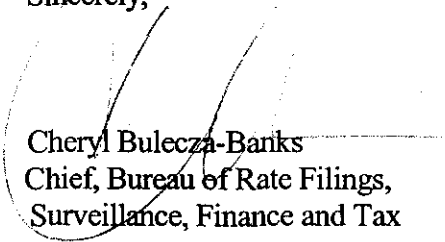
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed; staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on June 27, 2007 and is scheduled to be heard by the Commissioners at the July 10, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,


Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Office of Public Counsel (Reilly)
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

ORIGINAL

RECEIVED-FPSC

07 MAY 21 AM 9:53

COMMISSION CLERK

Application for a Rate Increase in Charlotte County by Utilities, Inc. of Sandalhaven

DOCKET NO. 060285 -SU

- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

Name ANTHONY J. CONTINO
 Address 6800 PLACIDA RD., #250
ENGLEWOOD, FL. 34224

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

AN AVERAGE MONTHLY BILL INCREASE OF 254% (#19.82 TO \$40.21) AS PROPOSED FOR RESIDENTIAL CUSTOMERS IS LUDICROUS. THE RECOVERY OF EXPENSES TO INTERCONNECT WITH EWD SHOULD HAVE BEEN ANTICIPATED BY INCREASED CONSTRUCTION OF CONDOS IN SERVED AREA AND THEREFORE FUNDED OVER SEVERAL YEARS AND PERHAPS BY IMPACT FEES. I, AS A RETIREE, KNOW OF NO SOCIAL SECURITY OR PRIVATE PENSION INCOME INCREASES EVEN CLOSE TO THE MAGNITUDE OF UTIL. OF SANDALHAVEN'S PROPOSED INCREASE. I AM NOT NAIVE AND DO RECOGNIZE THAT RATE INCREASES ARE NECESSARY TO MAINTAIN THE FINANCIAL HEALTH OF SERVICE COMPANYS. I ALSO RECOGNIZE THAT SERVICE COMPANYS MUST BE PRUDENT WHEN IT COMES TO INCOME VS. EXPENSES AND I DO NOT HAVE A WARM, COMFORTABLE FEELING THAT UTIL. OF S. IS BEING MANAGED EFFECTIVELY!

Fold and tape - see back for address

PUBLIC SERVICE COMMISSION
 REGULATORY DIVISION
 100 N. GUY WOOD BLVD
 TALLAHASSEE, FL 32301-1700
 TEL: 904.438.2200
 FAX: 904.438.2201
 WWW.PSC.FL.GOV

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

07 JUN -1 AM 11:36

COMMISSION
CLERK

Public Service Commission

May 31, 2007

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08965-07</u>		
DISTRIBUTION _____		

Mr. Vincent Muscarella
9039 Kestral Circle
Englewood, Florida 34224

Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Mr. Muscarella:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. Costs incurred for growth are typically included in the utility's Service Availability Charge. This charge is assessed on new customers to obtain wastewater service. Service Availability Charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

Sandalhaven Complaint
Page 2
May 30, 2007

for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

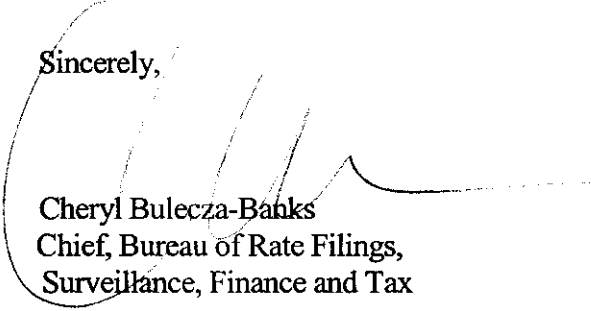
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed; staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on June 27, 2007 and is scheduled to be heard by the Commissioners at the July 10, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Office of Public Counsel (Reilly)
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

ORIGINAL

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 080285-SU

RECEIVED-FPSC

07 MAY 21 AM 10:02

COMMISSION
CLERK

Name VINCENT MUSCARELLA
Address 9039 KESTRAL CIR
ENGLEWOOD FL 34224

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

TO THE PUBLIC SERVICE COMMISSION,
AS A HOMEOWNER IN KESTRAL CIR
I OPPOSE ANY RATE INCREASE FOR
WATER & SEWER UTILITIES

AS I LIVE ON A FIXED INCOME
THIS WOULD CAUSE A HANDSHIP ON
MY FAMILY.

IF ANY NEW CONDOS WISH TO
TIE INTO THE NEW ENGLEWOOD SYSTEM
LET THE EXPENSES BE ON THEIR
BEHALF PERHAPS A IMPACT FEE TO
PAY THE FEES.

THIS IS AN INJUSTICE TO US
RETIRES WHO LIVE HERE NOW.

THANK YOU

Vincent Muscarella

CMP _____
COM _____
CTR _____
ECR 1
ECL 1
OPC _____
RCA _____
SCR _____
SQA _____
SEC _____
OTH _____
3:01

DEPARTMENT OF
PUBLIC UTILITIES REGULATION

PUBLIC SERVICE

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

07 JUN -1 AM 11:35

Public Service Commission

COMMISSION
CLERK

May 31, 2007

Ms. Debbie Hunt
6593 Gasprilla Pines Boulevard
Englewood, Florida 34224

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08965-07</u>		
DISTRIBUTION: _____		

Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Ms. Hunt:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. Costs incurred for growth are typically included in the utility's Service Availability Charge. This charge is assessed on new customers to obtain wastewater service. Service Availability Charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

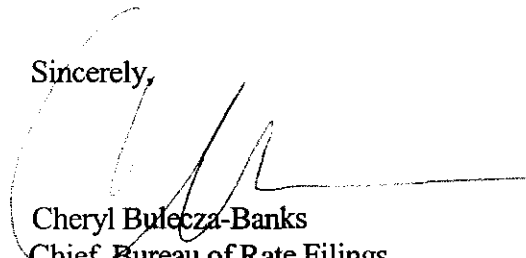
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed; staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on June 27, 2007 and is scheduled to be heard by the Commissioners at the July 10, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Office of Public Counsel (Reilly)
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

We Received This notice On Wed May 2, 2007. After the Customer meeting was scheduled - NOT A Very timely notice were they hoping that no one would show - so they could say that no one objected to the increase very sneaky + underhanded approach

Utilities, Inc. of Sandalhaven

DOCKET NO. 060285 -SU

ORIGINAL

RECEIVED PSC

07 MAY 21 PM 12:14

COMMISSION CLERK

Name Debbie Hunt

Address 6593 Casparr Ln Pines Blud

Englewood FL 34224 (941 6974998)

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS	
We feel that an increase of \$36.30 for meters per month is an extreme increase. The majority of the 90 customers are on low fixed incomes + that this would be a hard ship for the customers considering that - were talking wastewater also increasing average wastewater bills to \$21 - an increase of \$50.33 is way too much - Englewood Water District Base Charge per month is \$19.33 - The increase of \$36.30 out of line for the area. Maybe Englewood Water District should buy out Utilities Inc of Sandalhaven - At least the rates would not be sky high. We are very much against the 304.30% increase. Hopefully PSC. Will be pressured OR misinformed by Utilities Inc. of Sandalhaven -	<p>CMP _____</p> <p>COM _____</p> <p>CTR _____</p> <p>ECR <u>1</u></p> <p>GCE <u>1</u></p> <p>OPC _____</p> <p>RCA _____</p> <p>SCR _____</p> <p>SGA _____</p> <p>SEC _____</p> <p>OTH _____</p>



STATE OF FLORIDA

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

07 JUN -1 AM 11:35

COMMISSIONER
CLERK

Public Service Commission

May 31, 2007

Mr. & Mrs. Jimmy Coughenour
6665 Gasprilla Pines Boulevard
Englewood, Florida 34224

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08965-07</u>		
DISTRIBUTION: _____		

Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Mr. & Mrs. Coughenour:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. Costs incurred for growth are typically included in the utility's Service Availability Charge. This charge is assessed on new customers to obtain wastewater service. Service Availability Charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

May 30, 2007

for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

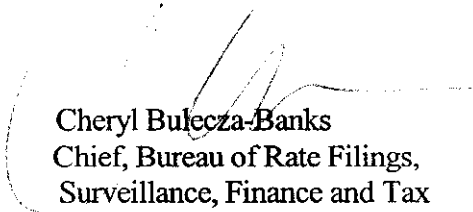
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed; staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on June 27, 2007 and is scheduled to be heard by the Commissioners at the July 10, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Office of Public Counsel (Reilly)
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

ORIGINAL

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285 -SU

RECEIVED-PPSC
07 MAY 21 PM 12:13
COMMISSION
CLERK

Name Marcellyn + Jimmy Conaghanour
Address 6665 Gasparilla Lines Blvd.
Englewood Fl 34224

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS	
<p>This proposed rate increase for Utilities of Sandalhaven services of 304.30% is unconstitutional, undemocratic, and totally absurd. Of the 910 customers in Charlotte County more than half are on a fixed *10 retired income. We will find it difficult if not impossible to pay this disproportionate rate hike against the annual cost of living.</p>	
<p>Please consider these comments and adjust your filed application to reflect an increase more reasonable and attainable for your existing customers.</p>	
<p>We would like to obtain a copy of the Commission staff's recommendations on the Commission's order mailed to the address above.</p>	
<p>Thank you</p>	

CMP _____
COM _____
CTR _____
ECR 1
GCL 1
OPC _____
RCA _____
SCR _____
EGA _____
SEC _____
OTH _____



.

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

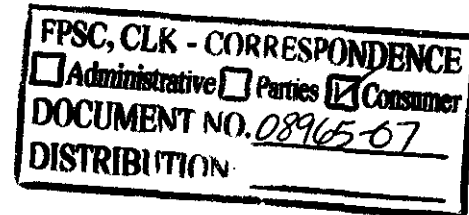
07 JUN -1 AM 11:35

COMMISSION
CLERK

Public Service Commission

May 31, 2007

Mr. & Mrs. Alfred Raigue
9014 Kestral Circle
Englewood, Florida 34224



Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Mr. & Mrs. Raigue:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. Costs incurred for growth are typically included in the utility's Service Availability Charge. This charge is assessed on new customers to obtain wastewater service. Service Availability Charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

May 30, 2007

for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

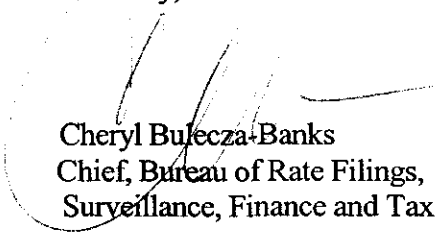
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed; staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on June 27, 2007 and is scheduled to be heard by the Commissioners at the July 10, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Office of Public Counsel (Reilly)
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

ORIGINAL

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285 -SU

RECEIVED-FPSC

07 MAY 21 PM 12:13

COMMISSION
CLERK

Name Alfred & Thelma RAIGUE
Address 9014 Kestrel Cir. / Sandalhaven Estate
Englewood, FL 34224

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CMP _____

COM _____

CTR _____

ECR 1

GCL 1

OPC _____

RCA _____

SCR _____

SGA _____

SEC _____

OTH _____

CONSUMER COMMENTS

A water rate increase of the amounts being quoted in various articles would be an absolute hardship to many of us on fixed incomes.

We are speaking out against such rates!

Alfred & Thelma Rague



COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

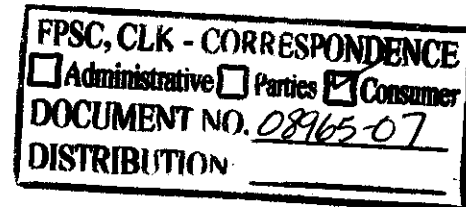
RECEIVED FPSC
07 JUN -1 AM 11:35

COMMISSION
CLERK

Public Service Commission

May 31, 2007

Mr. & Mrs. Theodore Morin
9049 Kestral Circle
Englewood, Florida 34224



Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Mr. & Mrs. Morin:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. Costs incurred for growth are typically included in the utility's Service Availability Charge. This charge is assessed on new customers to obtain wastewater service. Service Availability Charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

May 30, 2007

for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

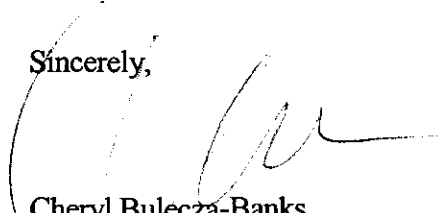
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed; staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on June 27, 2007 and is scheduled to be heard by the Commissioners at the July 10, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Office of Public Counsel (Reilly)
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

ORIGINAL

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285 - SU

RECEIVED-FPSC
07 MAY 21 PM 12:13

COMMISSION
CLERK

Name Mr. and Mrs. Theodore Morin

Address 9049 Kestral Circle

Englewood, Florida 34224

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS		CMP
<p>Dear PSC Commissioners,</p> <p>my husband and I were shocked to receive the information for the outrageous request for a permanent rate increase of 304.30%. How would each of you like to have over a 300% increase on any one of your household bills? Whatever happened to a 5% or 10% increase? Most of us in this neighborhood are on a fixed income and will be struggling to keep up with our bills.</p> <p>We love living in this community and feel we have been supportive of it and would like to continue doing so.</p> <p>Do give strong consideration to not granting this increase.</p> <p>Sincerely - Jane E. Morin</p>	COM	
	CTR	
	ECR	1
	GCL	1
	OPC	
	RCA	
	SCR	
	SGA	
	SEC	
	OTH	
	<p>07 MAY 21 PM 3:31</p> <p>RECEIVED PUBLIC SERVICE COMMISSION</p>	



STATE OF FLORIDA

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

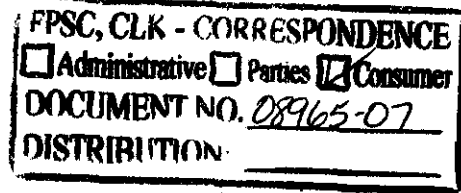
07 JUN -1 AM 11:35

COMMISSION
CLERK

Public Service Commission

May 31, 2007

Mr. Bernard Uhlmann
251 Donahue Beach Drive
Bay City, Michigan 48706



Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Mr. Uhlmann:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven) To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. Costs incurred for growth are typically included in the utility's Service Availability Charge. This charge is assessed on new customers to obtain wastewater service. Service Availability Charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

May 30, 2007

for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

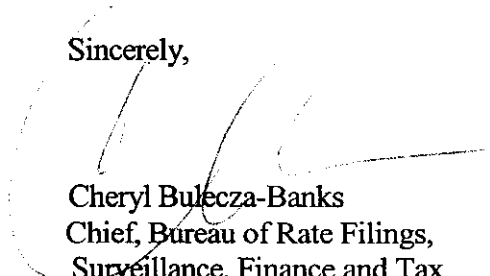
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed; staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on June 27, 2007 and is scheduled to be heard by the Commissioners at the July 10, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Office of Public Counsel (Reilly)
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

ORIGINAL

RECEIVED-PSC
07 MAY 29 AM 9:43
COMMISSION
CLERK

251 Donahue Beach
Bay City, MI
48706
May 21st 2007

Public Service Commission
Capital Circle Office Center
2540 Shumard Oak Boulevard
Tallahassee, Florida
32300-0950

060285-SU *OR*


Re: Docket No ~~060385-SU~~ Application for increase in wastewater rates in Charlotte County by Utilities Inc. of Sandalhaven

07 MAY 20 PM 5:11
RECEIVED-PSC
COMMISSION
CLERK

As a resident of Sandalhaven at 3304 Goldfinch Lane, I am requesting that the purposed increases affect only those customers who are being added to the system. Customers of the system, as it exist presently, should not be penalized for any additions or changes to the system that are made now or in the future. These changes are made to accommodate the growth of additional residences not part of the original plan. It is the responsibility of those developers to provide sewer service to their developments. They should bear the costs of the changes to the infrastructure. They should bear the cost of increases that occur because of the changes their development generated.

Thank you.

Bernard H. Uhlmann

 Mr. Bernard H. Uhlmann
251 Donahue Beach Dr.
Bay City, MI 48706

- CMP _____
- COM _____
- CTR _____
- ECR |
- GCL |
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____



COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

RECEIVED 11:50
07 JUN -1 AM 11:35

Public Service Commission

COMMISSION
CLERK

May 31, 2007

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 08965-07		
DISTRIBUTION: _____		

Ms. Regina Windisch
9015 Kestral Circle
Engelwood, Florida 34224

Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Ms. Windisch:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. Costs incurred for growth are typically included in the utility's Service Availability Charge. This charge is assessed on new customers to obtain wastewater service. Service Availability Charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

May 30, 2007

for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

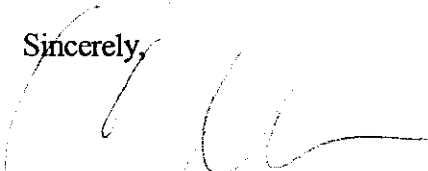
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed ~~for recovery~~ from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed; staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on June 27, 2007 and is scheduled to be heard by the Commissioners at the July 10, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Office of Public Counsel (Reilly)
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

ORIGINAL

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285 -SU

RECEIVED-7-10
07 MAY 29 AM 9:38
COMMISSION
CLERK

Name REGINA WINDISCH
Address 9015 KESTRAL CIRCLE
ENGLEWOOD, FL. 34224

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

*I am in Florida for 4 months.
Water and sewer bill come 12 month
Now you want to raise the rate of these bills.
Does that seem fair.
I am opposed to that large amount.*

CMP _____
COM _____
CTR _____
ECR 1 _____
GCL 1 _____
OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
OTH _____



STATE OF FLORIDA

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

07 JUN -1 AM 11:35

COMMISSION
CLERK

Public Service Commission

May 31, 2007

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 08965-07		
DISTRIBUTION: _____		

Mr. & Mrs. Donald Solometo
9105 Kestral Circle
Englewood, Florida 34224

Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Mr. & Mrs. Solometo:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. Costs incurred for growth are typically included in the utility's Service Availability Charge. This charge is assessed on new customers to obtain wastewater service. Service Availability Charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

May 30, 2007

for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

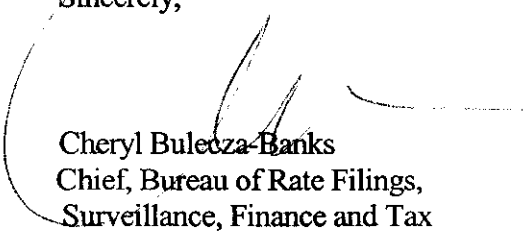
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed; staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on June 27, 2007 and is scheduled to be heard by the Commissioners at the July 10, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Office of Public Counsel (Reilly)
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285 -SU

RECEIVED - PSC
07 MAY 29 AM 9:33
COMMISSION
CLERK

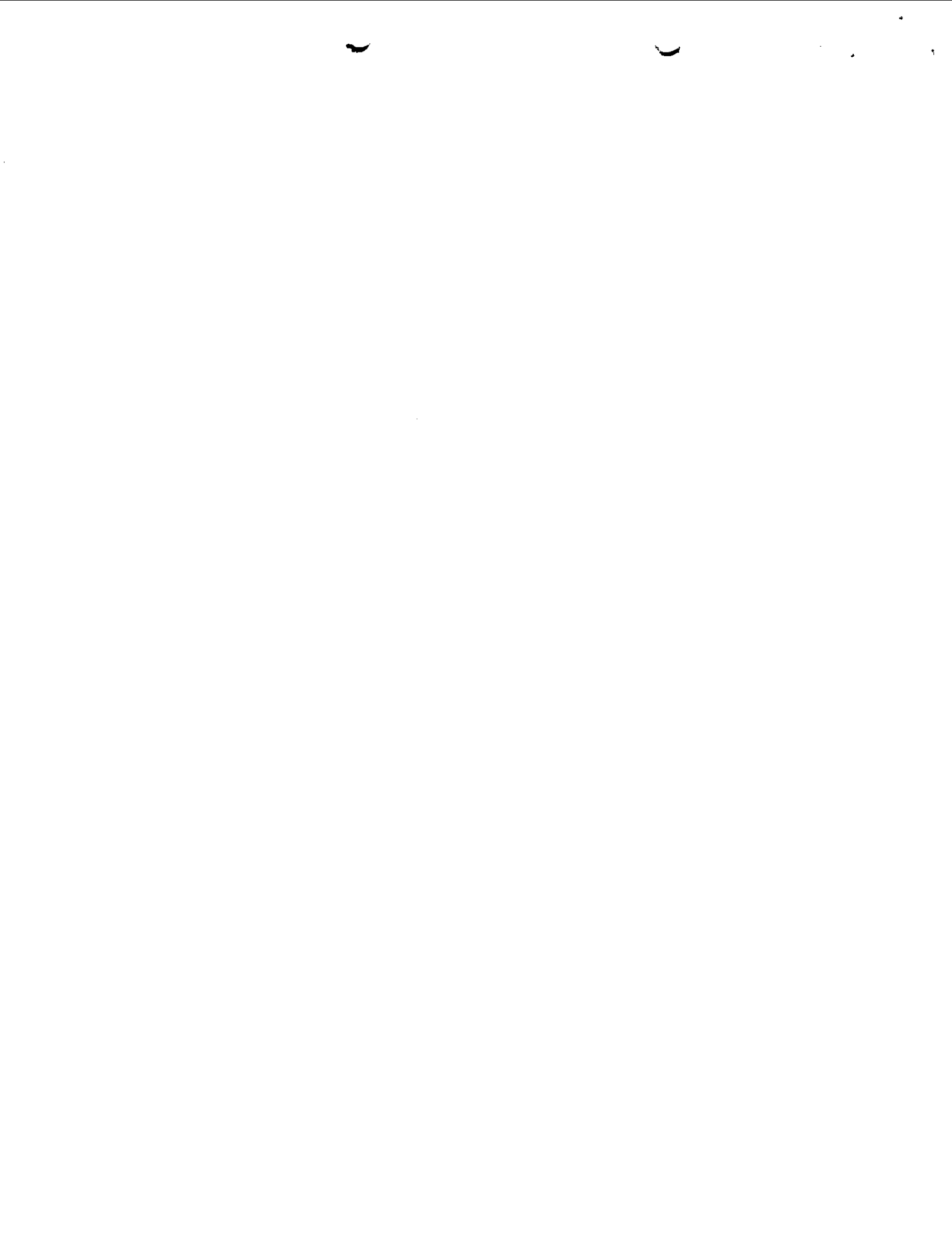
Name DONALD + SALLY Solometo
Address 9105 KESTRAL CR.
ENGLewood, FL 34224

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS	
why charge present property owners for new construction.	
new construction is what makes the existing system out dated.	
If it needs to be updated then the ^{NEW} people or houses/cords should pay any and all costs.	
This is another reason why people want to move out. taxes, Insurance and now this.	
Tennessee and Georgia are looking better to us now.	
NO TO ANY INCREASE TO present Home owners	

- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____



COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

RECEIVED
07 JUN -1 AM 11:35

Public Service Commission

COMMISSION
CLERK

May 31, 2007

Ms. Patricia Monahan
6800 Placida Road - TH-3-C
Englewood, Florida 34224

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 08965-07		
DISTRIBUTION _____		

Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Ms. Monahan:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. Costs incurred for growth are typically included in the utility's Service Availability Charge. This charge is assessed on new customers to obtain wastewater service. Service Availability Charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

May 30, 2007

for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

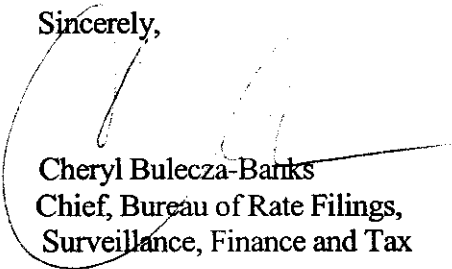
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed; staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on June 27, 2007 and is scheduled to be heard by the Commissioners at the July 10, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Office of Public Counsel (Reilly)
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

ORIGINAL

RECEIVED
07 MAY -7 AM 10:59
COMMISSION
CLERK

Application for a Rate Increase in Charlotte County by

Utilities, Inc. of Sandalhaven

DOCKET NO. 060285 -SU

07/12/07
20
1000

Name PATRICIA B. MONAHAN
Address 6800 PLACIDA RD. - TH-3-C
Englewood, FL, 34224

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Consideration must be given to the people who have lived here for 10 or more years.

Just because there are 6 new developments of high-priced homes, condos + townhomes - is no reason for all of us to pay the same rate - We are not using any more water than ever. I do understand every thing cost more - But your proposal is over the top - 300% increase is unacceptable -

Sincerely -
Mrs. P.B. Monahan

- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____



COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

07 JUN -1 AM 11:35

Public Service Commission

COMMISSION
CLERK

May 31, 2007

Mr. & Mrs. Alan Smith
3309 Goldfinch Lane
Engelwood, Florida 34224

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 08965-07		
DISTRIBUTION		

Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Mr. & Mrs. Smith:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you expressed concern with paying for the expansion of Sandalhaven's system that is being undertaken for the benefit of future customers. The Commission staff is aware that a significant portion of Sandalhaven's proposed rate increase is for expansion of its system to serve future development. When evaluating a utility's petition for rate relief, staff evaluates the utility's proposed expansions and determines whether such expansion is necessary to serve existing customers or whether the expansion is being undertaken for future growth. Costs incurred or projected to be incurred to serve future growth have historically been removed in determining the appropriate rates for existing customers. Costs incurred for growth are typically included in the utility's Service Availability Charge. This charge is assessed on new customers to obtain wastewater service. Service Availability Charges are not assessed on existing customers unless the customer undertakes an expansion that would place additional demands on the wastewater facilities. An example of such a situation would be where an existing commercial customer expanded his restaurant and added additional restroom facilities.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

May 30, 2007

for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

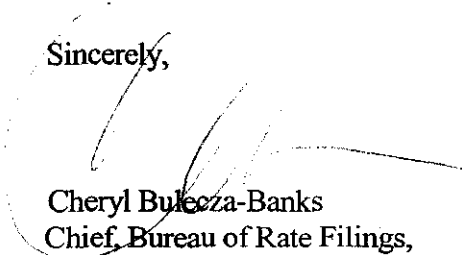
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed; staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on June 27, 2007 and is scheduled to be heard by the Commissioners at the July 10, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Office of Public Counsel (Reilly)
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

May 27 2007

Public Service Commission

Capital Circle Office Center

2540 Shumard Oak Boulevard

Tallahassee, Florida

32300-0950

RECEIVED
MAY 29 2007
Florida Public Service Commission
Division of RCA

RECEIVED-PTSC
07 MAY 30 AM 10:05
COMMISSION
CLERK

07 MAY 29 2007
COMMUNICATIONS SECTION

Re: Docket No 060385-SU Application for increase in wastewater rates in Charlotte County by Utilities inc. of Sandalhaven

As a resident of Sandalhaven at 3309 Goldfinch Lane, I am requesting that the purposed increases affect only those customers who are being added to the System. Customers of the system, as it exist presently, should not be penalized for and additions or changes to the system that Are made now or in the future. These changes are made to accommodate the growth of additional residences not part of the original plan. It is the responsibility of those developers to provide sewer service to their developments. They should bear the costs of the changes to the infrastructure. They should bear the cost of increases that occur because of the changes their development generated.

Thank You.

Alvin E. Smith *Alvin E. Smith*
Mary W. Smith *Mary W. Smith*
3309 Goldfinch Lane
Englewood, Fl. 34224

- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

May 30, 2007

Mr. and Mrs. James Sutton
9020 Kestral Circle
Englewood, Florida 34224-9751

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08965-07</u>		
DISTRIBUTION _____		

RECEIVED
07 MAY 31 AM 9:36
COMMISSION
CLERK

Re: Your Letter to the Commission Regarding Utilities, Inc. of Sandalhaven

Dear Mr. and Mrs. Sutton:

Thank you for your recent correspondence in which you expressed concerns regarding a rate increase requested by Utilities Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As you are aware, a customer meeting was held in Englewood on May 2, 2007. During the meeting, customers were given an opportunity to express their opinions and concerns regarding the rates and service of Sandalhaven. Customers provided verbal comments while others, like yourself, have submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

In your letter, you stated that you are paying for service every month of the year even though the house is occupied only three months of the year. I would like to take this opportunity to explain why you are assessed charges even when you are away. The water lines that bring water to your home must be continually maintained to ensure they function properly everyday. The utility faces costs to maintain the system and to ensure service is available whenever you turn on a faucet. While you may not require service every day of the year, service must be available at your demand. Most utilities, whether water, electric, or natural gas, operate the same way. A bill will be issued to the customer for a base charge that represents the costs necessary to maintain the system and meet its obligation to provide service whenever the customer requires it.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

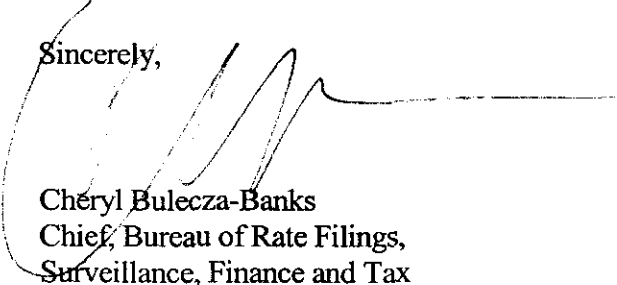
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine the utility's financial information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Sandalhaven's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed, staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Sandalhaven's case, the staff recommendation is scheduled to be submitted on June 27, 2007 and is scheduled to be heard by the Commissioners at the July 10, 2007 Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6642 or e-mail me at cbulecza@psc.state.fl.us.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of Economic Regulation (Willis, Rendell, Fletcher)
Office of Commission Clerk
Steve Reilly, Office of Public Counsel
Martin S. Friedman, Esq. (Counsel for Utilities Inc. of Florida)

ORIGINAL

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285 - SU

RECEIVED-FPSC

07 MAY 23 AM 11:24

COMMISSION
CLERK

Name MALENA + JIM SUTTON
Address 9020 KESTRAL CIR
ENGLEWOOD FL 34224 - 9751

DEPARTMENT OF
ECONOMIC REGULATION

07 MAY 23 PM 3:35

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS	
WE ARE PAYING EVERY MONTH OF THE YEAR FOR WATER + SEWER FOR A HOUSE THAT IS OCCUPIED ONLY THREE MONTHS OF THE YEAR. THE HOUSE IS UNOCCUPIED FOR NINE MONTHS OF THE YEAR.	
WE FEEL WE ARE PAYING MORE NOW FOR WHAT WE ARE USING AND DO NOT WANT TO HAVE OUR PAYMENTS INCREASED.	
THANK YOU.	
<i>James Sutton</i>	
<i>Malena Sutton</i>	

- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

ORIGINAL

Docket # 060385-2

May 27 2007

Public Service Commission

Capital Circle Office Center

2540 Shumard Oak Boulevard

Tallahassee, Florida

32300-0950

RECEIVED
07 MAY 30 AM 10:05
COMMISSION
CLERK

Re: Docket No 060385²-SU Application for increase in wastewater rates in Charlotte County by Utilities inc. of Sandalhaven

As a resident of Sandalhaven at 3309 Goldfinch Lane, I am requesting that the purposed increases affect only those customers who are being added to the System. Customers of the system, as it exist presently, should not be penalized for and additions or changes to the system that Are made now or in the future. These changes are made to accommodate the growth of additional residences not part of the original plan. It is the responsibility of those developers to provide sewer service to their developments. They should bear the costs of the changes to the infrastructure. They should bear the cost of increases that occur because of the changes their development generated.

Thank You.

Alvin E. Smith

Alvin E. Smith

Mary W. Smith

Mary W. Smith

3309 Goldfinch Lane

Englewood, Fl. 34224

- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

mw
05/31/07

ORIGINAL

Docket 060285

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven
DOCKET NO. 060285 - SU

Susan Eldridge
9032 Kestral Circle
Englewood, FL 34224
May 24, 2007

COMMISSION
CLERK

07 MAY 30 AM 10:05

RECEIVED

According to FPSC SPECIAL REPORT, dated May, 2007, Utilities, Inc. of Sandalhaven has
"requested a permanent revenue increase of 304.30% for its wastewater system", raising the
average residential bill from about \$20 to over \$70. With the proposed rates, my most recent
bill (\$35.33) would have been \$118!

On your website, in a PSC memorandum dated March 1, 2007, in the "Case Background"
section called "Staff Analysis", it states "that the proposed charges will not affect current
customers..."

So which is it? This is certainly confusing! We have definitely not been adequately informed
about this issue. Most of the current customers of Sandalhaven are 55+ and on fixed incomes.
We should not be required to pay for the cost of extending sewer services, necessary only
because the utility agreed to provide service to new condo developments which it could not
provide without an expensive expansion. Isn't that what impact fees are for?

Please do not allow Sandalhaven Utilities to have the highest sewer rates in SW Florida.
(See: "Jan. 2006 Rate Survey", Immokalee Water & Survey District -- http://www.iw-
sd.com/id19.html) Currently, according to that survey, Sandalhaven rates are approximately
the same as Lee County.

This sewer expansion will not benefit the current customers in any way. Is it realistic or fair
to expect us to pay triple our current sewer charges for -- nothing?!

Sincerely,

Susan Eldridge (handwritten signature)

Susan Eldridge

- CMP
COM
CTR
ECR
GCL
OPC
RCA
SCR
SGA
SEC
OTH

RECEIVED

Handwritten notes and stamps at the bottom right.

Angie Calhoun

From: NET SatisFAXtion [postmaster]
To: Consumer Contact
Subject: 941 698 0999, 1 page(s)

Attachments: FAX.TIF

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 5/24/2007 3:16 PM
Number of Pages: 1
From (CSID): 941 698 0999
From (ANI):
Sent to DID:

Duration of Fax: 0:00:26
Transfer Speed: 26400

Received Status: Success
Number of Errors: 0
Port Received On: RockForceOCTO+ Port 6



FAX.TIF (16
KB)

RECEIVED

RockForceOCTO+ Port 6

ORIGINAL

RECEIVED
MAY 29 AM 9:13
COMMISSION
CLERK

251 Donahue Beach
Bay City, MI
48706
May 21st 2007

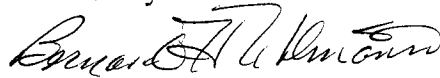
Public Service Commission
Capital Circle Office Center
2540 Shumard Oak Boulevard
Tallahassee, Florida
32300-0950

060285-SU *JR*

Re: Docket No ~~060385-SU~~ Application for increase in wastewater rates in Charlotte County by Utilities Inc. of Sandalhaven

As a resident of Sandalhaven at 3304 Goldfinch Lane, I am requesting that the purposed increases affect only those customers who are being added to the system. Customers of the system, as it exist presently, should not be penalized for any additions or changes to the system that are made now or in the future. These changes are made to accommodate the growth of additional residences not part of the original plan. It is the responsibility of those developers to provide sewer service to their developments. They should bear the costs of the changes to the infrastructure. They should bear the cost of increases that occur because of the changes their development generated.

Thank you.



Bernard H. Uhlmann



Mr. Bernard H. Uhlmann
251 Donahue Beach Dr.
Bay City, MI 48706

- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

ORIGINAL

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285 -SU

RECEIVED
07 MAY 29 AM 9:30
COMMISSION
CLERK

Name REGINA WINDISCH
Address 9015 KESTRAL CIRCLE
ENGLEWOOD, FL. 34224

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

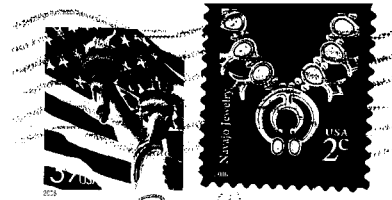
CONSUMER COMMENTS	
<i>I am in Florida for 4 months.</i>	
<i>Water and sewer bills come 12 months</i>	
<i>Now you want to raise the rate of these bills.</i>	
<i>Does that seem fair.</i>	
<i>I am opposed to that large amount.</i>	
	CMP _____
	COM _____
	CTR _____
	ECR <u>1</u>
	GCL <u>1</u>
	OPC _____
	RCA _____
	SCR _____
	SGA _____
	SEC _____
	OTH _____



Ms. Regina Windisch
 10555 Marina Star Rd.
 Chestertown, MD 21620

EASTON MD 216

24 MAY 2007 PM 2 T

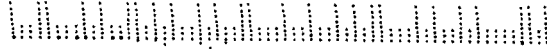


07 MAY 29 AM 7:34

STATION CENTER

Florida Public Service Commission
 Office of Commission Clerk
 2540 Shumard Oak Boulevard
 Tallahassee, Florida 32399-0850

32399-0850



Fold Here

Tape

Fold Here

ORIGINAL

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285 -SU

RECEIVED
07 MAY 29 AM 9:33
COMMISSION
CLERK

Name DONALD + SALLY Solometo
Address 9105 KESTRAL CR.
ENGLewood, FL 34224

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS	
why charge present property owners for new construction.	
new construction is what makes the existing system out dated.	
If it needs to be updated then the new people or houses/condo should pay any and all costs.	
This is another reason why people want to move out. taxes, Insurance and now this.	
Tennessee and Georgia are looking better to us now.	
NO TO ANY INCREASE TO present Home owners	

- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

Solometo
9105 Kestral CR
Englewood, FL 34224

ROCHESTER NY 146

22 MAY 2007 PM 2 L



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Fold Here

DISTRIBUTION CENTER

07 MAY 29 AM 7:35

Tape

Fold Here

ORIGINAL

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285 -SU

RECEIVED
MAY 25
COMMISSION
CLERK

Name Jack Courter
Address 9074 Kestral Circle
Englewood, FL 34224

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

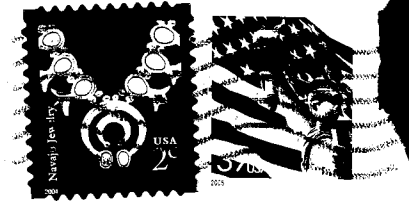
CONSUMER COMMENTS		
<p>We are retirees living on a fixed income and don't feel like we should pay for the newly proposed condo developments that are coming to Wild Flower Community and Florida Road area. Why should we have water and sewer increases to pay for developers to come in. Increases like your trying to propose are causing people to leave Florida.</p>	CMP _____	
	COM _____	
	GTR _____	
	ECR <u>1</u>	
	GCL <u>1</u>	
	OPC _____	
	RCA _____	
	SCR _____	
	SGA _____	
	SEC _____	
	OTH _____	



Mr. Jack & Corrine Courter
4479 Mills Rd.
Plymouth, OH 44865-9623

MANSFIELD

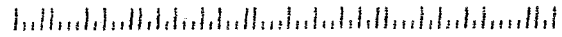
22 MAY 2007 PM 1 L



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

DISPATCH CENTER
07 MAY 25 AM 7:37

32399+0850



Fold Here

Tape

Fold Here

1000
1000
1000
1000

ORIGINAL

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285 -SU

RECEIVED-TSP
17 MAY 25 11 13 AM
COMMISSIONER
CLERK

Name John & Marcia Wilson

Address 9038 Kestral Cir.

Englewood, FL - 34224-9751

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS	
<i>To Whom it may concern -</i>	
<i>When we purchased our property here in Sandalhaven,</i>	
<i>we paid impact fees for water, sewer & streets.</i>	
<i>Now, with the proposal of new condos to be built on the</i>	
<i>old Wildflower Golf course property, we will be faced with</i>	
<i>a rate increase of over 300%. We see no reason for</i>	
<i>those of us residing here to have to pay such an increase.</i>	
<i>If our system is in need of change, then let those</i>	
<i>responsible pay for it. It certainly is not fair for</i>	
<i>us to have to incur this expense.</i>	
<i>We constantly hear "Conserve Water", & yet,</i>	
<i>they keep building condos in our area, which</i>	
<i>absolutely adds to the problem. When will it end?</i>	

- CMP
- COM
- CTR
- ECR
- GCL
- OPC
- RCA
- SCR
- SGA
- SEC
- OTH



Mr. & Mrs. John Wilson
9038 Kestral Cir.
Englewood, FL 34224

MANASOTA FL 312
23 MAY 2007 PM 3 L



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

32399-0850 0001



Fold Here

Tape

Fold Here

ORIGINAL

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285 -SU

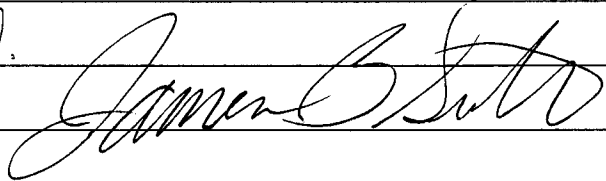
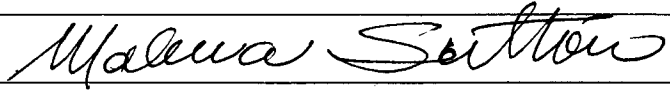
RECEIVED-EDOC
07 MAY 23 AM 11:24

COMMISSIONER
CLERK

Name MALENA + JIM SUTTON
Address 9020 KESTRAL CIR.
ENGLEWOOD FL 34224 -9751

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS	
WE ARE PAYING EVERY MONTH OF THE YEAR FOR WATER + SEWER FOR A HOUSE THAT IS OCCUPIED ONLY THREE MONTHS OF THE YEAR. THE HOUSE IS UNOCCUPIED FOR NINE MONTHS OF THE YEAR.	
WE FEEL WE ARE PAYING MORE NOW FOR WHAT WE ARE USING AND DO NOT WANT TO HAVE OUR PAYMENTS INCREASED.	
THANK YOU.	
	
	

CMP _____
COM _____
CTR _____
ECR 1
GCL 1
OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
OTH _____

MALENA & JIM SUTTON
9020 KESTRAL CIR
ENGLEWOOD FL 34224-9751

STAMP
DISTRICT CENTER
07 MAY 23 AM 8:03

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Fold Here

Tape

Fold Here

MALENA & JIM SUTTON
9020 KESTRAL CIR

We Received this notice on
Wed May 2, 2007. After the Customer meeting
was scheduled - NO + A VOY timely notice

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285 -SU

ORIGINAL

Were they hoping
that no one would
show - so they
could say that
no one objected
to the increase
Very sneaky
+ underhanded
Approach

RECEIVED

07 MAY 21 PM 12:14

COMMISSION
CLERK

Name Debbie Hunt

Address 6593 CASPARITA Pines Blvd

Englewood FL 34224 (941 697 4998)

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

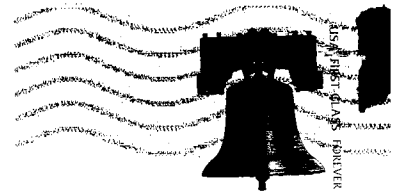
We feel that an increase of \$36.30 for
meters per month is an extreme increase
The majority of the 910 customers
are on low fixed incomes + that this
would be a hard ship for the customers
considering that - we're talking wastewater
also. Increasing average wastewater bills
to \$221 - an increase of \$50.33 is way
too much - Englewood Water District Base
charge per month is \$19.33 - The increase
of \$36.30 out of line for the area
Maybe Englewood Water District should
buy out Utilities Inc. of Sandalhaven -
At least the Rates would not be sky high
we are very much against the 304.30%
increase. Hopefully PSC will be ^{not} pressured
OR misinformed by Utilities Inc. of Sandalhaven

- COMP _____
- COM _____
- DIR _____
- OP 1 _____
- OP 1 _____
- OP _____
- OP _____
- OP _____
- OP _____
- OP _____
- OP _____



Debra L. Pennington
6593 Gasparilla Pines Blvd
Englewood FL 34224-9533

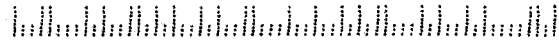
MANASOTA FL 342
19 MAY 2007 PM 4 T



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

07 MAY 21 AM 8:02
DISTRIBUTION CENTER

32399-0850



Fold Here

Tape

Fold Here

Vertical text on the right edge of the page, possibly a barcode or tracking information.

ORIGINAL

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285 -SU

RECEIVED
07 MAY 21 PM 12:13
COMMISSION
CLERK

Name Marcellyn & Jimmy Coughenour
Address 6665 Gasparilla Pines Blvd.
Englewood Fl 34224

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

This proposed rate increase for Utilities of Sandalhaven services of 304.30% is unconstitutional, undemocratic, and totally absurd. Of the 910 customers in Charlotte County more than half are on a fixed *to retired income. We will find it difficult if not impossible to pay this disproportionate rate hike against the annual cost of living.

Please consider these comments and adjust your filed application to reflect an increase more reasonable and attainable for your existing customers.

We would like to obtain a copy of the Commission staff's recommendations or the Commission's order mailed to the address above.

Thank You



1308 Saint Marys Rd.
Chester, MD 21619

MANASOTA FL 342

16 MAY 2007 PM 3 T



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

32399-0850



Fold Here

DISTRIBUTION CENTER
07 MAY 21 AM 7:53

Tape

Fold Here

ORIGINAL

Application for a Rate Increase in Charlotte County by **Utilities, Inc. of Sandalhaven**

DOCKET NO. 060285 - SU

RECEIVED-FPSO
MAY 21 PM 12:13
COMMISSIONER
CLERK

Name Mr. and Mrs. Theodore Morin

Address 9049 Kestral Circle

Englewood, Florida 34224

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

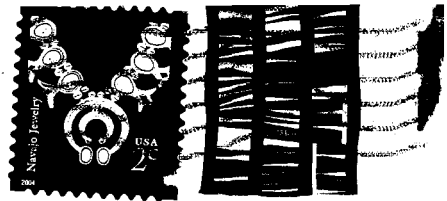
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS	
Dear PSC Commissioners,	CIP
my husband and I were shocked to receive	CON
the information for the outrageous request for a	CRS
permanent rate increase of 334.30%. How would	ST
each of you like to have over a 300% increase on	CL
anyone of your household bills? Whatever	ST
happened to a 5% or 10% increase? Most of us	DA
in this neighborhood are on a fixed income and	CRS
will be struggling to keep up with our bills.	DA
We love living in this community and feel we	ST
have been supportive of it and would like to	CRS
continue doing so.	DA
Do give strong consideration to not granting	ST
this increase.	CRS
Sincerely -	DA
Jane E. Morin	ST

Jane Morin
9049 Kestral Cir.
Englewood, FL 34224

MANASOTA FL 342

17 MAY 2007 PM 1 T



SEE'S BEND QUILT 39 USA
2006

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

07 MAY 21 AM 7:58
INSTRUMENT METER

32399-0850 0001



Fold Here

Tape

Fold Here

ORIGINAL

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285 -SU

RECEIVED - FPSC
MAY 21 PM 12:13

COMMISSION
CLERK

Name Alfred + Thelma RAIGUE
Address 9014 Kestral Cir. / Sandalhaven Estates
Englewood, FL 34224

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

A water rate increase of the
amounts being quoted in
various articles would be an
absolute hardship to many
of us on fixed incomes.

We are speaking out
against such rates!!

Alfred + Thelma Raigue



Mrs Thelma Raigue
 9014 Kestral Cir
 Englewood, FL 34224-9751

FLORIDA FL 342

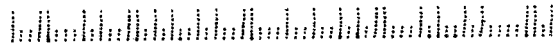
17 MAY 2007 PM 1 L



Florida Public Service Commission
 Office of Commission Clerk
 2540 Shumard Oak Boulevard
 Tallahassee, Florida 32399-0850

07 MAY 21 AM 7:58
 DISTRIBUTION CENTER

32399-0850



Fold Here

ORIGINAL

RECEIVED-PPSC

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

MAY 21 1998

COMMISSION
CLERK

DOCKET NO. 060285 -SU

Name Melvin G Lee

Address 9033 Kestral Cir.

Englewood Fl 34224-9766

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CCP
CCL

CONSUMER COMMENTS

I have been a customer for 14 yrs. and
feel that I have paid my dues. And if the
system is ^{needed} expansion, then those who
created this should pay for it.

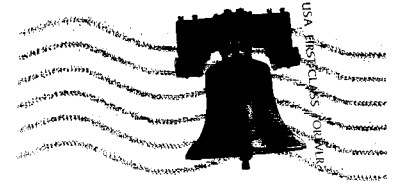
1
1



Melvin G Lee
 9033 Kestral Cir
 Englewood, FL 34224-9766

MANASOTA FL 342

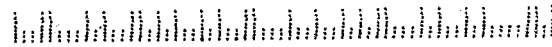
MAY 2007 PM 4 T



Florida Public Service Commission
 Office of Commission Clerk
 2540 Shumard Oak Boulevard
 Tallahassee, Florida 32399-0850

DISTRIBUTION CENTER
 07 MAY 21 AM 7:58

32399+0850



Fold Here

Tape

Fold Here

ORIGINAL

Application for a Rate Increase in Charlotte County by **Utilities, Inc. of Sandalhaven**

DOCKET NO. 060285 - SU

RECEIVED - PFSO
07 MAY 21 PM 12:13

COMMISSION
CLERK

Name PATSY L. DAZELL
Address 9080 Kestral Circle
Englewood, Fl. 34224

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Just to say that I'm "AGAINST" this 300% increase. The "Condo" builders & owners of these \$300,000+ condos ^{should} pay a bigger impact fee.

I'm on a "Widows Pension" & this will probably run me out of Florida.

Tell me who ever gets a 300% increase on anything??

What about the people that bought Wildflower Golf Course? Let them pay for all of these increases.

I'm against this!!

Patsy L. Dazell



Patsy L. Dazell
9080 Kestral Cir.
Englewood, FL 34224-9751

CMP _____
COM _____
CTR _____
EOR _____
BCL _____
CPC _____
POA _____
COR _____
SBA _____
SSO _____
DTH _____

DISTRIBUTION CENTER

ORIGINAL

RECEIVED FRSU
07 MAY 21 PM 12:13

07 MAY 21 AM 7:45

Application for a Rate Increase in Charlotte County by

Utilities, Inc. of Sandalhaven

COMMISSION
CLERK

DOCKET NO. 060285 - SU

Name DONALD E WOLLENBECKER

Address 9080 KESTRAL CIRCLE

ENGLEWOOD FLORIDA 34224

CMP _____
COM _____
CTR _____
ECR 1
SCL 1
CPC _____
RCA _____
SCR _____
SBA _____
SEC _____
OTH _____

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

HOW CAN YOU EVEN THINK ABOUT GIVING SOME ONE A 300% INCREASE WHEN YOU ARE LIVING ON A (FIXED INCOME) MAKE ALL THESE CONDO. OWNER'S AND BUILDERS PAY FOR THIS INCREASE. OUR WATER AND SEWER SYSTEMS WERE FINE UNTIL YOU APPROVED ALL THESE NEW UNITS. WHAT ABOUT THE PEOPLE THAT ~~ARE~~ THAT I HAVE BOUGHT WILDFLOWER GOLF COURSE. MAKE ALL THE CONDO BUILDERS PAY A IMPACT FEE, OR IF THEY DO PAY A IMPACT FEE INCREASE THEIR AMOUNT OF IMPACT FEE

Donald E Wollenbecker

Mr. Donald E Wollenbecker
9080 Kestral Cir
Englewood, FL 34224-9751

ORIGINAL

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285 -SU

RECEIVED-PPSC

07 MAY 21 AM 10:02

COMMISSION
CLERK

Name VINCENT MUSCARIELLA
Address 9039 KESTRAL CIR
ENGLEWOOD FL 34224

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

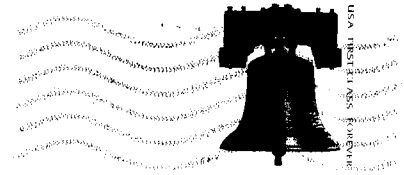
CONSUMER COMMENTS	
TO THE PUBLIC SERVICE COMMISSION,	
AS A HOME OWNER IN KESTRAL CIR	
I OPPOSE ANY RATE INCREASE FOR	
WATER & SEWER UTILITIES	
AS I LIVE ON A FIXED INCOME	
THIS WOULD CAUSE A HANDSHIP ON	
MY FAMILY.	
IF ANY NEW CONDOS WISH TO	
TIE INTO THE NEW ENGLEWOOD SYSTEM	
LET THE EXPENSES BE ON THEIR	
BEHALF PERHAPS A IMPACT FEE TO	
PAY THE FEES.	
THIS IS AN INJUSTICE TO US	
RETIRES WHO LIVE HERE NOW.	
THANK YOU	
Vincent Muscarella	

CMP _____
 COM _____
 CTR _____
 ECR 1
 ECL 1
 EPO _____
 ECA _____
 ECR _____
 ECA _____
 EEO _____
 CTR _____



Vincent N Muscarella
 9039 Kestral Cir
 Englewood FL 34224-9766

FLORIDA FL 342
 18 MAY 2007 4PM 7 L



Florida Public Service Commission
 Office of Commission Clerk
 2540 Shumard Oak Boulevard
 Tallahassee, Florida 32399-0850

32399-0850 0001



DISTRIBUTION CENTER
 07 MAY 21 AM 8:04

Tape

Fold Here

ORIGINAL

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285 -SU

RECEIVED PASC
MAY 21 AM 9:53

COMMISSION
CLERK

Name ANTHONY J. CONTINO
Address 6800 PLACIDA RD., #250
ENGLEWOOD, FL. 34224

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

AN AVERAGE MONTHLY BILL INCREASE OF 254% (#19.82 TO \$70.21) AS PROPOSED FOR RESIDENTIAL CUSTOMERS IS LUDICROUS. THE RECOVERY OF EXPENSES TO INTERCONNECT WITH EWD SHOULD HAVE BEEN ANTICIPATED BY INCREASED CONSTRUCTION OF CONDOS IN SERVED AREA AND THEREFORE FUNDED OVER SEVERAL YEARS AND PERHAPS BY IMPACT FEES. I, AS A RETIREE, KNOW OF NO SOCIAL SECURITY OR PRIVATE PENSION INCOME INCREASES EVEN CLOSE TO THE MAGNITUDE OF UTIL. OF SANDALHAVEN'S PROPOSED INCREASE. I AM NOT NAIVE AND DO RECOGNIZE THAT RATE INCREASES ARE NECESSARY TO MAINTAIN THE FINANCIAL HEALTH OF SERVICE COMPANYS. I ALSO RECOGNIZE THAT SERVICE COMPANYS MUST BE PRUDENT WHEN IT COMES TO INCOME VS. EXPENSES AND I DO NOT HAVE A WARM, COMFORTABLE FEELING THAT UTIL. OF S. IS BEING MANAGED EFFECTIVELY!

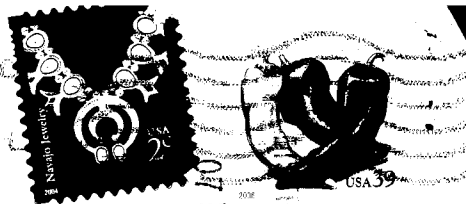
Fold and tape -- see back for address



Mr. Anthony J Contino
 6800 Placida RD #250
 Englewood, FL 34224

LUNBUS ON 430

10 MAY 2007 PM 7

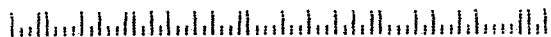


MAY 21 AM 8:11

COMMISSION CENTER

Florida Public Service Commission
 Office of Commission Clerk
 2540 Shumard Oak Boulevard
 Tallahassee, Florida 32399-0850

32399+0850



Fold Here

Tape

Fold Here

ORIGINAL

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285 - SU

RECEIVED-PBSC
07 MAY 21 AM 9:52

COMMISSION
CLERK

Name Paul - Jean Serra
Address 9129 Kestral Cir.
Englewood, FL 34224

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

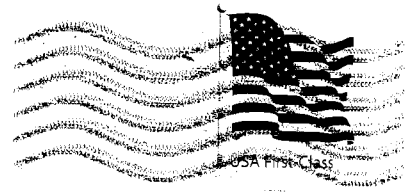
CONSUMER COMMENTS

As a Kestral Circle Owner and member
of the Association we oppose any rate
increases for water and sewer for our
community. As a retired person and on
a fixed income I feel this would be
an added expense we cannot afford.
We feel if new developers want to
come to town, let them pay the
impact fee to offset the expenses
rather than putting it on the retired
who live here. I feel this is
an injustice to us retirees.

Paul and Jean Senna
9129 Kestral Circle
Englewood, FL 34224

WY (WAS) FL 342

17 MAY 2007 PM 12 TL

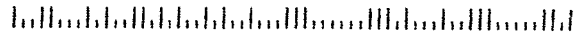


07 MAY 21 AM 8:15

DISTRIBUTION CENTER

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

32399+7019-40 0001



Fold Here

Tape

Fold Here

ORIGINAL RECEIVED
07 MAY 16 AM 9:59
COMMISSION CLERK

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285 -SU

Name MRS HELEN L. WILDE

Address 6601 Gasparilla Pines Blvd
Englewood FL 34224

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS	
	<u>IF SANDALHAVEN MUST INCREASE RATES, DO IT</u>
	<u>IN A REASONABLE & SUSTAINABLE WAY.</u>
	<u>KEEP AN INCREASE IN LINE WITH U.S.</u>
	<u>COST OF LIVING DATA FURNISHED BY FEDERAL</u>
	<u>GUIDELINES.</u>
CMP	
COM	
CTR	
BOB	
GCL	
OFC	
RCA	
SCR	
SSA	
BBC	
OTH	

Fold and tape -- see back for address



Mrs. Helen Wilde
6601 Gasparilla Pines Blvd.
Englewood, FL 34224-9534

DISTRIBUTION CENTER

07 MAY 16 AM

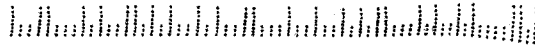
FLORIDA, FL 32399-0850

14 MAY 2007 PM 1 T



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

32399-0850



Fold Here

Tape

Fold Here

ORIGINAL

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285 -SU

RECEIVED
07 MAY 15 AM 10:03
COMMISSION
CLERK

Name Carolyn Furman
Address 6800 Pleach Rd. # TH 4-B
Englewood, Florida 39224

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

It appears the "Cart is before the horse". All this building has been allowed with no thought to infrastructure. I have owned here for 17 years and paid my way, it's not my responsibility to pay for others.

The Sandalhaven Utility is antiquated and could never be built today without many upgrades.

It's time to close it down and move forward to a modern facility able to handle the increasing demands, which are getting worse by the year. I have had to endure the sewer smell coming from the Plant and feel this problem cannot be solved even though the Utility has tried to accommodate the complaints. In many instances I have had to close my house to stop the terrible smell from entering. Not a healthy situation.

- CMP _____
- COM _____
- CTR _____
- CCR 1
- SCL 1
- OFC _____
- RCA _____
- SCR _____
- SOA _____
- SEC _____
- OTH _____

Fold and tape -- see back for address

The Builders should be held responsible for this increase + our Commissioners should be held responsible for allowing this to happen.



Ms. Carolyn Furman
6800 Placida Rd. Unit Th4B
Englewood, FL 34224



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Fold Here

DISTRIBUTION CENTER
07 MAY 15 AM 7:27

Tape

Fold Here

ORIGINAL

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285 -SU

RECEIVED PPSO
07 MAY 14 AM 9:38

COMMISSIONER
CLERK

Name Walter G. Overton Jr
Seis B. Overton
Address 9064 Bantrey Bay Blvd.
Englewood FL 34224

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

As a utility of Sandalhaven
customer for twenty three years,
we object to this proposed
rate increase.

The explosive growth in this
area (Cape Naze) is the direct
fault of the Charlotte County
Commissioners. There doesn't
seem to be any consideration
for the residents now strug-
gling with the effects of the
poor decisions made by the
above named commission.

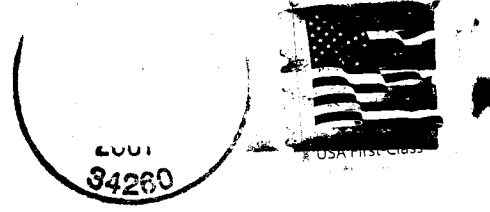
Thank you

Seis B. Overton
Walter G. Overton

- CMP
- COM
- CTR
- ECR
- GCL
- OPC
- RCA
- SCR
- SGA
- SEC
- OTH



Mr. & Mrs. Walter G. Overton, Jr.
9064 Banyon Bay Blvd.
Englewood, FL 34224



07 MAY 14 AM 11

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Fold Here

Tape

Fold Here

ORIGINAL

Kestral Circle Owners Association
9080 Kestral circle
Englewood Fla 23442
941-697-3205

DISTRIBUTION CENTER
07 MAY 14 AM 7:59

5/9/07

To the Public Service Commission,

The Kestral Circle Owners Association members and the entire Board of Directors are opposed to any rate increases for water and sewer for our community. All of our members are retirees and on a fixed income. If the newly proposed condo development for the Wild Flower Golf Course property wants to tie into the new Englewood system, let them do so and not involve us by asking our community to incur any expenses on there behalf. We feel that if new development wants to come to town, let them pay an impact fee to offset the expense rather than put it on the backs of retirees who have lived here for some time. This is a gross injustice and we as Englewood retirees are outraged.

President
William R Chaston

*Mr. & Mrs. W. R. Chaston
250 Sunset Rd.
Rotonda West, Fla.
33947*

COMMISSION
CLERK

07 MAY 14 AM 9:39

RECEIVED 0930

- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- STC _____
- TRK _____

Timolyn Henry

From: Ruth McHargue
Sent: Thursday, May 10, 2007 10:16 AM
To: Timolyn Henry
Cc: Matilda Sanders
Subject: FW: Rate Increase

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08965-07</u>		
DISTRIBUTION: _____		

-----Original Message-----
From: Consumer Contact
Sent: Thursday, May 10, 2007 9:28 AM
To: Ruth McHargue
Subject: FW: Rate Increase

To CLK Docket 060285
-----Original Message-----
From: Sue Ann Muscarella [mailto:muscarella2@peoplepc.com]
Sent: Thursday, May 10, 2007 8:54 AM
To: Consumer Contact
Subject: Rate Increase

UTILITIES, INC. OF SANDALHAVEN

DEAR SIR,

This new rate increase is not fair to senior citizens, who live on a fixed income. There would be a hardship put on the budget to pay this.

If you would stop allowing new Condos and Homes being built the need for all theses new cost would stop.

Please take this in to consideration before you vote.

I KNOW I WILL.

SueAnn Muscarella
9039 Kestral Cir
Englewood FL 34224

PeoplePC Online
A better way to Internet
<http://www.peoplepc.com>

- CMP _____
- COM _____
- CTR _____
- ECR 1
- ECL 1
- OPC _____
- PCA _____
- ECR _____
- SGA _____
- SEC _____
- OTH _____

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285 -SU

Name _____

Address _____

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

ORIGINAL

Application for a Rate Increase in Charlotte County by
Utilities, Inc. of Sandalhaven

DOCKET NO. 060285-SU

RECEIVED - SC

07 MAY -9 AM 9:06

COMMISSION
CLERK

Name _____ Ms. Eleanor Stewart _____
10031 Franklin Dr.
Address _____ Englewood, FL 34224 _____

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Priorities: I oppose the 70% increase.

① Needed upgrades of Sandalhaven at affordable rates

② Consider impact on customers when all rates are going higher - utilities, taxes insurance, etc - the cumulative effect on Florida residents.

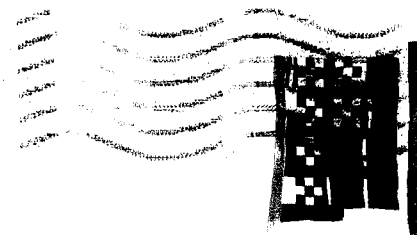
③ Mandatory - intelligent growth management with all necessary considerations - include people, environment, Sandalhaven

Eleanor Stewart

CMP _____
COM _____
CTR _____
ECR 1 _____
GCL 1 _____
OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
OTH _____

FLORIDA FL 32399

NOV 9 2007 PM 11



2005 SEE'S BEND QUILT 39 USA

Ms Eleanor Stewart
10031 Franklin Dr
Englewood FL 34224



DISTRIBUTION OFFICE

07 NOV -9 AM 8

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Fold Here



rape

Fold Here

ORIGINAL

Application for a Rate Increase in Charlotte County by **Utilities, Inc. of Sandalhaven**

DOCKET NO. 060285 -SU

RECEIVED
07 MAY -7 AM 10:59
COMMISSION
CLERK

Name PATRICIA B MOUHAN
Address 6800 PLACIDA RD. - TH-3-C
Englewood, FL, 34224

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Consideration must be given to the people who
have lived here for 10 or more years.

Just because there are a few developments of
high-priced homes, condos + townhomes - is no reason
for all of us to pay the same rate. We are not
using any more water than ever. I do understand
every thing cost more, but your proposal is
on the top - 300% increase is unacceptable -

Sincerely -
Mrs. P. B. Mouhan

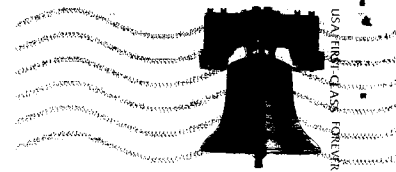
OMP
COM
CTR
BOR |
GCL |
GPC
PCA
COR
SGR
SEC
OTH



Patricia B Monahan
6800 Placida Rd Th3C
Englewood, FL 34224-9174

MANASOTA FL 342

05 MAY 2007 PM 3 T



DISTRIBUTION CENTER

07 MAY -7 AM 7:39

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

32399-0850



Fold Here

Tape

Fold Here

ORIGINAL

060285-52
RECEIVED
07 MAY -7 AM 10:59
COMMISSION
CLERK

FLORIDA PUBLIC SERVICE COMMISSION 5/3/07

OFFICE OF COMMISSION CLERK
2540 SHUMARD OAK BLVD.
TALLAHASSEE, FL. 32399-0850

TO WHOM IT MAY CONCERN;

We are customers of Utilities, Inc. of Sandalhaven and so very upset to even think that our monthly bill can be raised at such a level.

We were unable to attend the meeting May 2, 2007 at the Tringali Center as we were out of town. WHY are only 910 rate payers going to be raised....300% ?????? Why not make all these NEW CONDO BUILDER pay higher impact fees. They are the people that are going to make a lot of money, as we still live on a fixed income. It seems that the Sandalhaven Utilities, Inc. are trying to make all of their money all at once.

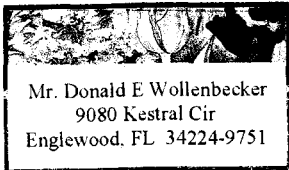
As I said, WE ARE ON A FIXED INCOME AND CAN NOT AFFORD A 300% INCREASE.

This is my comment, and also speaking for our Association (Kestral Circle Association) with homeowner of 55+.

Sincerely,

Donald E. Wollenbecker

Donald E. Wollenbecker
9080 Kestral Circle
Englewood, Fl. 34224



- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

RECEIVED FPSC
07 APR 27 PM 2:37
COMMISSION
CLERK

Public Service Commission

April 27, 2007

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>07965-07</u>		
DISTRIBUTION _____		

Mr. James W. Tschantz
Fiddler's Green II
Bldg. 26 Unit 1003
6800 Placida Road
Englewood, Florida 34224

Re: Complaint Regarding Utilities, Inc. of Sandalhaven – Docket No. 060285-SU

Dear Mr. Tschantz:

Thank you for your letter dated April 17, 2007 in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Sandalhaven. (Sandalhaven) To ensure that the Commission staff, Commissioners, and interested parties have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

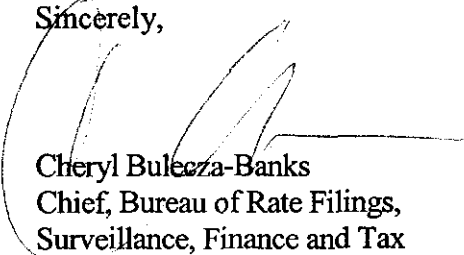
If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. The meeting will take place at 6 p.m. on May 2, 2007, at the Tringali Recreation Center located at 3460 McCall Road South, Englewood, Florida.

The purpose of the service hearing is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission staff regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public.

Mr. Tschantz
Page 2
April 27, 2007

If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6934, or Bart Fletcher at (850) 413-7017.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Office of Commission Clerk
Division of Economic Regulation (Rendell, Lingo, Massoudi, Fletcher)
Office of the General Counsel (Brown)
Office of Public Counsel (Reilly)
Martin S. Friedman, Attorney for Utilities Inc. Sandalhaven

ORIGINAL

RECEIVED-PPSC

07 APR 25 AM 8:43

COMMISSION
CLERK

James W. Tschantz
Fiddler's Green II
Bldg 26 Unit 1003
6800 Placida Rd
Englewood, FL 34224

April 21, 2007

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Subj: Docket No. 06285-SU Utilities of Sandalhaven Rate Increase

I am writing to you to forcefully ask for your disapproval of the above mentioned request. I am no major mathematician, but by my calculations the increase for a 5/8" x 3/4" meter is an increase of \$36.30 or approximately 276 %. In addition they are asking for an increase in reuse rates of 274%.

I feel these increases are totally unreasonable and should not be allowed. I feel this type of request from a company shows the complete lack of management ability to operate a business. I do not feel I as a condo owner in Florida should be penalized for their obvious total ineptness in managing their business.

CMP _____ Thank you for your review of this impassioned request for some reality
COM _____ in the realm of increasing taxes, fees, insurance and expenses in the
CTR _____ state of Florida.

ECR 1 James W. Tschantz

GCL 1

OPC _____

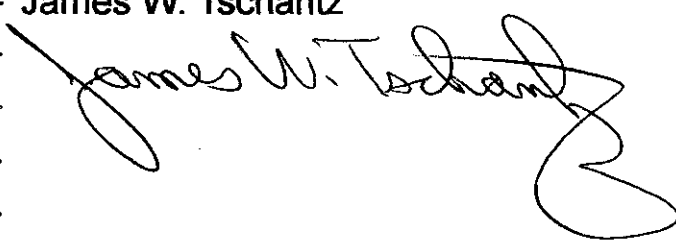
RCA _____

SCR _____

SGA _____

SEC _____

OTH _____



ORIGINAL

RECEIVED-11800
07 APR 27 AM 9:40
COMMISSION
CLERK

APRIL 25, 2007

OFFICE OF COMMISSION CLERK
FLORIDA PUBLIC SERVICE COMMISSION
2540 SHUMARD OAK BLVD,
TALLAHASSEE, FL 32399-0850

REF: DOCKET NO. 060285-SU
UTILITIES, INC. OF SANDALHAVEN

GENTLEMEN -

WE RECENTLY RECEIVED FROM UTILITIES INC. OF SANDALHAVEN A NOTICE OF PROPOSED RATE INCREASES FOR WASTEWATER.

OUR CURRENT MONTHLY BILL FROM UTILITIES, INC. IS \$27.93 FOR 4000 GALLONS OF WATER USED. UNDER THE PROPOSED INCREASE OUR BILL WOULD BE \$95.43, OR A 342% INCREASE. THIS IS ABSOLUTELY OUTRAGEOUS! EVEN MORE SO BECAUSE ONLY ABOUT 1000 GALLONS MONTHLY ENTERS OUR SEWER, THE REST IS USED FOR WATERING LANDSCAPE PLANTS. ALSO, WE SPEND THE SUMMER IN MICHIGAN AND WILL BE REQUIRED TO SPEND \$49.43 PER MONTH FOR THE SIX MONTHS WE ARE AWAY EACH YEAR WITH NO WATER USAGE AT ALL.

- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

THERE ARE HUNDREDS OF NEW, UPSCALE
CONDOS BEING BUILT ALONG PLACIDA ROAD
THAT SHOULD BEAR THE BURDEN OF ANY INCREASE,
SINCE THEY ARE THE REASON FOR THE LACK
OF SEWER CAPACITY - NOT EXISTING HOMES
AND CONDOS OWNED BY PEOPLE LIKE US WHO
ARE STRUGGLING TO GET BY ON FIXED INCOMES.

PLEASE DO NOT ALLOW THIS PROPOSED
RATE INCREASE TO BE APPROVED.

THANK YOU


Gail Wagner

DON CORNA
GAIL WAGNER
6761 GASPARILLA PINES BL.
ENGLEWOOD, FL 34224

Timolyn Henry

From: Ruth McHargue
Sent: Thursday, April 26, 2007 2:09 PM
To: Timolyn Henry
Cc: Matilda Sanders; Cheryl Bulecza-Banks
Subject: 060285

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 8965-07		
DISTRIBUTION: _____		

Please add to docket file.
Thanks,
Ruth

-----Original Message-----

From: Consumer Contact
Sent: Thursday, April 26, 2007 1:43 PM
To: Ruth McHargue
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 8945

To CCA for docket 060285

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Thursday, April 26, 2007 11:34 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 8945

Complaint filed with PSC

Select County: CHARLOTTE
CUSTOMER INFORMATION

Name: Bob Jager
Telephone: 941-766-1046
Email: bobjager@earthlink.net
Address: 13857 long lake lane port charlotte 33953

BUSINESS INFORMATION

Business Account Name: bob jager
Account Number: 00690 005609 0
Address: 9971 eagle preserve drive Englewood fl. 34224

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Sandalhaven
Details:

Regarding water increase rate request Docket No. 060285-SU. The current rate for me is \$13.13, an increase to \$49.43 is crazy!!!! I have no meter, it is an empty lot....Why should any company be allowed to charge for (as a practical matter) nothing? I think this proposed rate increase is unnecessary and should be denied altogether. The reason given for the increase is inadequate earning.....I also have the same complaint about my earnings. HELP STOP THIS GREED!!!!

CMP _____
 COM _____
 CTR _____
 ECR 1
 GCL 1
 OPC _____
 RCA _____
 SCR _____
 SGA _____
 SEC _____
 OTH _____

ORIGINAL

RECEIVED-PPSC

07 APR 25 AM 8:43

COMMISSION
CLERK

James W. Tschantz
Fiddler's Green II
Bldg 26 Unit 1003
6800 Placida Rd
Englewood, FL 34224

April 21, 2007

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Subj: Docket No. 06285-SU Utilities of Sandalhaven Rate Increase

I am writing to you to forcefully ask for your disapproval of the above mentioned request. I am no major mathematician, but by my calculations the increase for a 5/8" x 3/4" meter is an increase of \$36.30 or approximately 276 %. In addition they are asking for an increase in reuse rates of 274%.

I feel these increases are totally unreasonable and should not be allowed. I feel this type of request from a company shows the complete lack of management ability to operate a business. I do not feel I as a condo owner in Florida should be penalized for their obvious total ineptness in managing their business.

CMP _____ Thank you for your review of this impassioned request for some reality
COM _____ in the realm of increasing taxes, fees, insurance and expenses in the
CTR _____ state of Florida.

EDR 1 James W. Tschantz

GCL 1

OPC _____

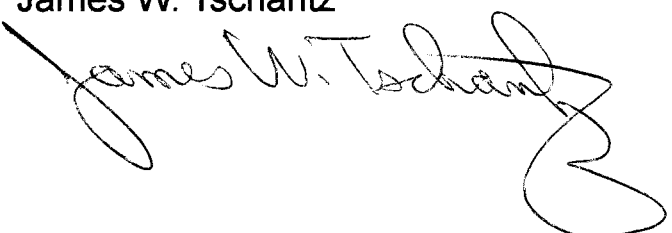
RCA _____

SCR _____

SGA _____

SEC _____

OTH _____



COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

RECEIVED
07 APR 24 PM 4:54
COMMISSION
CLERK

Public Service Commission

April 24, 2007

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08965-07</u>		
DISTRIBUTION: _____		

Mr. Robert White
6641 Gasparilla Pines Blvd.
Englewood, Florida 34224

Re: Docket No. 060285-SU – Application for increase in wastewater rates in Charlotte County by Utilities Inc, of Sandalhaven.

Dear Mr. White:

Thank you for your letter dated April 17, 2007 in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Sandalhaven. (Sandalhaven) To ensure that the Commission staff, Commissioners, and interested parties have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

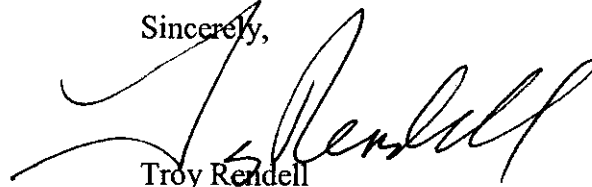
If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. The meeting will take place at 6 p.m. on May 2, 2007, at the Tringali Recreation Center located at 3460 McCall Road South, Englewood, Florida.

The purpose of the service hearing is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission staff regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public.

Mr. White
Page 2
April 24, 2007

If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6934, or Bart Fletcher at (850) 413-7017.

Sincerely,

A handwritten signature in black ink, appearing to read "Troy Rendell". The signature is fluid and cursive, with a large initial "T" and "R".

Troy Rendell
Public Utilities Supervisor

cc: Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Bulecza-Banks, Massoudi, Fletcher)
Office of the General Counsel (Brown)
Office of Public Counsel (Reilly)
Martin S. Friedman, Attorney for Utilities Inc. Sandalhaven

ORIGINAL

RECEIVED

07 APR 23 AM 8:5

April 17, 2007
COMMISSION CLERK

Dear Commission Clerk

Re: Docket No. 060285-34

We reside in Charlotte county during the winter as we are snowbirds. We have been doing so for seventeen years.

We own our own home for the past eight years.

We also understand that expenses have risen quite a bit in the past years in taxes and insurance.

Our concern is that your increase request is over three times the current rate. Shouldn't the Commission be satisfied with

- OMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

A nominal increase, based on a percentage, such as 25% would not strain our budget so seriously.

It is becoming more difficult for us Seniors to winter in Florida, something we had looked forward to most of our working lives.

Thank you for your consideration.

Yours truly,

Mr + Mrs Robert White

6641 Gasparilla Pines Blvd
Englewood, FL
34224



Robert White
6641 Gasparilla Pines Blvd
Englewood, FL 34224

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

RECEIVED
APR 23 AM 9:59
COMMISSION
CLERK

Public Service Commission

April 20, 2007

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08965-07</u>		
DISTRIBUTION: _____		

Mr. James Corcoran
6760 Long Moss Lane
Englewood, Florida 34224

Re: Complaint Regarding Utilities, Inc. of Sandalhaven – Docket No. 060285-SU

Dear Mr. Corcoran:

Thank you for your letter dated April 11, 2007 in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Sandalhaven. (Sandalhaven) To ensure that the Commission staff, Commissioners, and interested parties have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

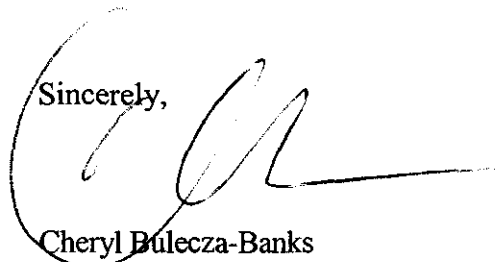
If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. The meeting will take place at 6 p.m. on May 2, 2007, at the Tringali Recreation Center located at 3460 McCall Road South, Englewood, Florida.

The purpose of the service hearing is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public. One or more Commissioners of the Florida Public Service Commission will also attend and participate in the meeting.

Mr. Corcoran
Page 2
April 20, 2007

If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6642, or Bart Fletcher at (850) 413-7017.

Sincerely,

A handwritten signature in black ink, appearing to read 'Cheryl Bulecza-Banks', written over a circular stamp or seal.

Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Devlin, Willis, Rendell, Lingo, Massoudi, Fletcher)
Office of the General Counsel (Brown)
Office of Public Counsel (Reilly)
Martin S. Friedman, Attorney for Utilities Inc. Sandalhaven

Re: DOCKET no. 060285-50

HIS IS REQUESTING A 375% RATE INCREASE THIS IS EITHER A MISTAKE OR FRAUD.

DISTRIBUTION LETTER
07 APR 17 AM

WASTEWATER

<u>Residential and Multi-Residential</u>	<u>Present Rates</u>	<u>Requested Interim Rates</u>	<u>Requested Final Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Class/Meter Size</u>				
All Meter Sizes	MONTHLY \$13.13	N/A	QUARTERLY? \$49.43	N/A
Gallage Charge (per 1,000 gallons - 10,000 gallon maximum)	\$3.70	N/A	\$11.50	N/A

375%

<u>General Service</u>	<u>Present Rates</u>	<u>Requested Interim Rates</u>	<u>Requested Final Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Class/Meter Size</u>				
5/8" x 3/4"	\$13.13	N/A	\$49.43	N/A
1"	\$32.85	N/A	\$123.66	N/A
1 1/2"	\$65.69	N/A	\$247.29	N/A
2"	\$105.10	N/A	\$395.65	N/A
3"	\$197.06	N/A	\$741.83	N/A
4"	\$328.42	N/A	\$1,236.33	N/A
	\$656.85	N/A	\$2,472.70	N/A
Gallage Charge (per 1,000 gallons)	\$4.43	N/A	\$13.80	N/A

<u>Reuse Rates</u>	<u>Rates Prior to Filing</u>	<u>Utility's Requested Interim Rates*</u>	<u>Utility's Requested Final Rates</u>	<u>Commission Approved Interim Rates*</u>
<u>March 31</u>	\$1,035.80	N/A	\$1,299.76	N/A
<u>June 30</u>	\$1,035.80	N/A	\$1,299.76	N/A
<u>September 30</u>	\$1,035.80	N/A	\$1,299.76	N/A
<u>December 31</u>	\$1,035.80	N/A	\$1,299.76	N/A

THIS SEWAGE SYSTEM WAS RECENTLY SOLD TO THIS COMPANY AND THIS LOOKS LIKE AN ATTEMPT TO SET IT UP AGAIN. PLEASE LOOK INTO THE NUMBERS IN THIS REQUEST AND TRY TO KEEP IT IN LINE WITH INFLATION, DON'T LET THIS GET OUT OF HAND LIKE THE HOMEOWNERS INSURANCE DID

James Carcoran
6760 Long Mass

ADDRESS
OF SERVICE

Lucy M. Carcoran
6760 LONG MASS LN
ENGLEWOOD FL 34224
① Fid Party
② — Property Appraiser Office

ORIGINAL

RECEIVED- FPSC

07 APR 17 AM 9:38

COMMISSION CLERK

BEFORE THE PUBLIC SERVICE COMMISSION

INITIAL CUSTOMER NOTICE

TO THE CUSTOMERS OF UTILITIES, INC. OF SANDALHAVEN AND ALL OTHER INTERESTED PERSONS

RE: DOCKET NO.: 060285-SU

APPLICATION FOR INCREASE IN WASTEWATER RATES AND CHARGES IN CHARLOTTE COUNTY, FLORIDA BY UTILITIES, INC. OF SANDALHAVEN

DATED: April 2, 2007

BACKGROUND

On December 28 2006, Utilities, Inc. of Sandalhaven (Utility) filed a revised application with the Florida Public Service Commission (Commission) for increased wastewater rates and charges for its customers in Seminole County. The application was assigned Docket No. 060285-SU and February 9, 2007, was established as the official date of filing. The general reason for the requested increases is because of inadequate earnings.

CMP _____ because of inadequate earnings.
COM _____
CTR _____ available for inspection during normal office hours at the Utility's offices and as follows:

ECR 1
GCL 1 Englewood Charlotte Library Utilities, Inc. of Florida
2450 McCall Road 200 Weathersfield Avenue
OPC _____ Englewood, FL 34224 Altamonte Springs, FL 32714
Hours of Operation:
RCA _____ Monday, Tuesday & Thursday 9:00 a.m. to 6:00 p.m.
SCR _____ Wednesday 9:00 a.m. to 8:00 p.m. Office Hours: Monday through Friday
SGA _____ Thursday & Saturday 9:00 a.m. to 1:00 p.m. 8:00 a.m. to 4:30 p.m.

SEC _____
OTH _____

CURRENT AND PROPOSED RATES AND CHARGES

The current, requested and Commission approved rates and charges follow. These rates are subject to change based on information gathered at the customer meeting, further Commission Staff review, and the final decision by the Commissioners.

J. Corum
615 Wilcox Ln
Hollywood, FL 33460

OVER ↓

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

RECEIVED 1700
07 APR 23 AM 9:59
COMMISSION
CLERK

Public Service Commission

April 20, 2007

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 08965-07		
DISTRIBUTION _____		

Mr. Joseph Plummer
3301 Dove Lane
Englewood, Florida 34224

Re: Complaint Regarding Utilities, Inc. of Sandalhaven – Docket No. 060285-SU

Dear Mr. Plummer:

Thank you for your letter dated April 11, 2007 in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Sandalhaven. (Sandalhaven) To ensure that the Commission staff, Commissioners, and interested parties have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

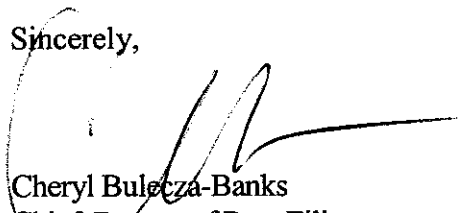
If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. The meeting will take place at 6 p.m. on May 2, 2007, at the Tringali Recreation Center located at 3460 McCall Road South, Englewood, Florida.

The purpose of the service hearing is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public. One or more Commissioners of the Florida Public Service Commission will also attend and participate in the meeting.

Mr. Plummer
Page 2
April 20, 2007

If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6642, or Bart Fletcher at (850) 413-7017.

Sincerely,



Cheryl Bulecza-Banks
Chief, Bureau of Rate Filings,
Surveillance, Finance and Tax

cc: Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Devlin, Willis, Rendell, Lingo, Massoudi, Fletcher)
Office of the General Counsel (Brown)
Office of Public Counsel (Reilly)
Martin S. Friedman, Attorney for Utilities Inc. Sandalhaven

ORIGINAL

060285 84

JOSEPH PLUMMER
3301 DOVE LANE
ENGLEWOOD, FL.

DISTRIBUTION CENTER
07 APR 17 AM 7:38

April 11, 2007

BEING A CONCERNED RESIDENT IN THE SANDLEHAVEN UTILITIES DISTRICT. I WOULD LIKE TO COMENT ON THE PROPOSED INCREASES IN RATES. IT STATES THE GENERAL REASON FOR AN INCREASE IS BECAUSE OF INADEQUATE EARNINGS. A RAISE IN RESIDENTAL RATES FROM \$13.13 TO \$49.43 A MONTH IS A 376% INCREASE. I SUPPOSE THAT INCREASE A MONTH WOULD IMPROVE THEIR EARNINGS. ALSO A RAISE FROM \$3.70 TO 11.50 PER 1000 GALLONS IS A 310% INCREASE. I WISH MY RETIREMENT WOULD INCREASE AT THAT RATE! I BELIEVE THAT THEIR EARNINGS ARE ADEQUATE, AND THIS HUGE INCREASE IS TO INCREASE CAPACITY, BY BUYING CAPACITY FROM ENGLEWOOD WATER DISTRICT, BECAUSE OF THE NEARLY 2900 CONDOS PERMITTED SOUTH OF ROTUNDA BLVD. ON PLACIDA RD. THE CAPACITY THEY HAVE IS SUFFICIENT FOR THE HOMES THEY NOW SERVICE. I BELIEVE IF THEY NEED THE EXTRA CAPACITY FOR THE NEW CONDOS THAT THE NEW CONDO DEVELOPERS SHOULD PAY FOR THAT CAPACITY. THE EXISTING HOMES ALREADY PAID FOR THEIR SEWAGE INFRASTRUCTURE. IT'S FAIR FOR THE NEW PEOPLE TO PAY FOR THEIRS !!

- CMP _____
- COM _____
- CTR _____
- ECR
- GCL
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

SINCERLEY,

JOSEPH PLUMMER

RECEIVED 4/17/07
07 APR 17 AM 9:39
COMMISSION
CLERK

ORIGINAL

RECEIVED

07 APR 23 AM 8:5

April 17, 2007
COMMISSION
CLERK

Dear Commission Clerk

Re: Docket No. 060285-SU

We reside in Charlotte county during the winter as we are snowbirds. We have been doing so for seventeen years.

We own our own home for the past eight years.

We also understand that expenses have risen quite a bit in the past years i.e. taxes and insurance.

Our concern is that your increase request is over three times the current rate. Shouldn't the Commission be satisfied with

- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

A nominal increase, based on a percentage, such as 25% would not strain our budget so seriously.

It is becoming more difficult for us Seniors to winter in Florida, something we had looked forward to most of our working lives.

Thank you for your consideration.

Yours truly,

Mr + Mrs Robert White

6641 Gasparilla Pines Blvd
Englewood, FL
34224



Robert White
6641 Gasparilla Pines Blvd
Englewood, FL 34224

ORIGINAL

BEFORE THE PUBLIC SERVICE COMMISSION

INITIAL CUSTOMER NOTICE

TO THE CUSTOMERS OF
UTILITIES, INC. OF SANDALHAVEN
AND
ALL OTHER INTERESTED PERSONS

RE: DOCKET NO.: 060285-SU

APPLICATION FOR INCREASE IN WASTEWATER RATES AND CHARGES
IN CHARLOTTE COUNTY, FLORIDA
BY UTILITIES, INC. OF SANDALHAVEN

DATED: April 2, 2007

BACKGROUND

On December 28 2006, Utilities, Inc. of Sandalhaven (*Utility*) filed a revised application with the Florida Public Service Commission (*Commission*) for increased wastewater rates and charges for its customers in Seminole County. The application was assigned Docket No. 060285-SU and February 9, 2007, was established as the official date of filing. The general reason for the requested increases is

- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL L
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

because of inadequate earnings. Copies of the petition, the minimum filing requirements (*MFRs*) and rate case synopsis are available for inspection during normal office hours at the Utility's offices and as follows:

Englewood Charlotte Library	Utilities, Inc. of Florida
2450 McCall Road	200 Weathersfield Avenue
Englewood, FL 34224	Altamonte Springs, FL 32714
Hours of Operation:	
Monday, Tuesday & Thursday 9:00 a.m. to 6:00 p.m.	Office Hours: Monday through Friday
Wednesday 9:00 a.m. to 8:00 p.m.	8:00 a.m. to 4:30 p.m.
Thursday & Saturday 9:00 a.m. to 1:00 p.m.	

CURRENT AND PROPOSED RATES AND CHARGES

The current, requested and Commission approved rates and charges follow. These rates are subject to change based on information gathered at the customer meeting, further Commission Staff review, and the final decision by the Commissioners.

J. Corum
615 W. ...
Altamonte Springs, FL 32714

RECEIVED-PPSC
07 APR 17 AM 9:38
COMMISSION
CLERK

OVER ↓

Re: DOCKET No. 060285-50

THIS IS REQUESTING A 375% RATE INCREASE THIS IS EITHER A MISTAKE OR FRAUD.

DISTRIBUTION LETTER
07 APR 17 AM 11:17

WASTEWATER

<u>Residential and Multi-Residential</u>	<u>Present Rates</u>	<u>Requested Interim Rates</u>	<u>Requested Final Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Class/Meter Size</u>				
All Meter Sizes	MONTHLY \$13.13	N/A	QUARTERLY? \$49.43	N/A
Gallage Charge (per 1,000 gallons - 10,000 gallon maximum)	\$3.70	N/A	\$11.50	N/A

← 375% →

<u>General Service</u>	<u>Present Rates</u>	<u>Requested Interim Rates</u>	<u>Requested Final Rates</u>	<u>Commission Approved Interim Rates</u>
<u>Class/Meter Size</u>				
5/8" x 3/4"	\$13.13	N/A	\$49.43	N/A
1"	\$32.85	N/A	\$123.66	N/A
1 1/2"	\$65.69	N/A	\$247.29	N/A
2"	\$105.10	N/A	\$395.65	N/A
3"	\$197.06	N/A	\$741.83	N/A
4"	\$328.42	N/A	\$1,236.33	N/A
	\$656.85	N/A	\$2,472.70	N/A
Gallage Charge (per 1,000 gallons)	\$4.43	N/A	\$13.80	N/A

<u>Reuse Rates</u>	<u>Rates Prior to Filing</u>	<u>Utility's Requested Interim Rates*</u>	<u>Utility's Requested Final Rates</u>	<u>Commission Approved interim Rates*</u>
<u>March 31</u>	<u>\$1,035.80</u>	<u>N/A</u>	<u>\$1,299.76</u>	<u>N/A</u>
<u>June 30</u>	<u>\$1,035.80</u>	<u>N/A</u>	<u>\$1,299.76</u>	<u>N/A</u>
<u>September 30</u>	<u>\$1,035.80</u>	<u>N/A</u>	<u>\$1,299.76</u>	<u>N/A</u>
<u>December 31</u>	<u>\$1,035.80</u>	<u>N/A</u>	<u>\$1,299.76</u>	<u>N/A</u>

THIS SEWAGE SYSTEM WAS RECENTLY SOLD TO THIS COMPANY AND THIS LOOKS LIKE AN ATTEMPT TO SET IT UP AGAIN. PLEASE LOOK INTO THE NUMBERS IN THIS REQUEST AND TRY TO KEEP IT IN LINE WITH INFLATION, DON'T LET THIS GET OUT OF HAND LIKE THE HOMEOWNERS INSURANCE DID

Sincerely,
James M. Conroy
6760 LONG MOSS LN
ENGLEWOOD FL 34224
ADDRESS OF SERVICE

ORIGINAL

06285-21

JOSEPH PLUMMER
3301 DOVE LANE
ENGLEWOOD, FL.

07 APR 17 AM 7:38
DISTRIBUTION CENTER

CONSUMER

April 11, 2007

BEING A CONCERNED RESIDENT IN THE SANDLEHAVEN UTILITIES DISTRICT. I WOULD LIKE TO COMENT ON THE PROPOSED INCREASES IN RATES. IT STATES THE GENERAL REASON FOR AN INCREASE IS BECAUSE OF INADEQUATE EARNINGS. A RAISE IN RESIDENTAL RATES FROM \$13.13 TO \$49.43 A MONTH IS A 376% INCREASE. I SUPPOSE THAT INCREASE A MONTH WOULD IMPROVE THEIR EARNINGS. ALSO A RAISE FROM \$3.70 TO 11.50 PER 1000 GALLONS IS A 310% INCREASE. I WISH MY RETIREMENT WOULD INCREASE AT THAT RATE! I BELIEVE THAT THEIR EARNINGS ARE ADEQUATE, AND THIS HUGE INCREASE IS TO INCREASE CAPACITY, BY BUYING CAPACITY FROM ENGLEWOOD WATER DISTRICT, BECAUSE OF THE NEARLY 2900 CONDOS PERMITTED SOUTH OF ROTUNDA BLVD. ON PLACIDA RD. THE CAPACITY THEY HAVE IS SUFFICIENT FOR THE HOMES THEY NOW SERVICE. I BELIEVE IF THEY NEED THE EXTRA CAPACITY FOR THE NEW CONDOS THAT THE NEW CONDO DEVELOPERS SHOULD PAY FOR THAT CAPACITY. THE EXISTING HOMES ALREADY PAID FOR THEIR SEWAGE INFRASTRUCTURE. IT'S FAIR FOR THE NEW PEOPLE TO PAY FOR THEIRS !!

- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

SINCERLEY,

JOSEPH PLUMMER



COMMISSION
CLERK

07 APR 17 AM 9:39

RECEIVED 11:00

DOCUMENT NUMBER-DATE

08965 OCT-15

FPSC-COMMISSION CLERK

Timolyn Henry

From: Ruth McHargue
Sent: Thursday, April 12, 2007 5:00 PM
To: Timolyn Henry
Cc: Matilda Sanders
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 8737

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. <u>08965-07</u>		
DISTRIBUTION: _____		

Please add to docket file.
-----Original Message-----

From: Consumer Contact
Sent: Thursday, April 12, 2007 2:29 PM
To: Ruth McHargue
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 8737

CMP _____
 COM _____
 CTR _____
 ECR 1
 GCL 1
 OPC _____
 RCA _____
 SCR _____
 SGA _____
 SEC _____
 OTH _____

To CCA Docket 060285
-----Original Message-----
From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Thursday, April 12, 2007 1:14 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 8737

Complaint filed with PSC

Select County: CHARLOTTE
CUSTOMER INFORMATION

Name: Timothy and Jennifer Hessler
Telephone: 941-697-9856
Email: timjnhenes@aol.com
Address: 6713 Gasparilla Pines Blvc Englewood 34224

BUSINESS INFORMATION

Business Account Name: Timothy and Jennifer Hessler Account Number: 00690 100706 2
Address: 6713 Gasparilla Pines Blvc Englewood Florida 34224

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Sandalhaven
Details:
Reference "Docket No. 060285-SU"

If Utilities, Inc. of Sandalhaven need a rate increase because of "inadequate earnings" does it need to be nearly 400%. We understand a rate increase, but the amount of the increase does not seem necessary. The letter we received regarding this will increase our rates from \$13.13 to \$49.43 a month with no expaination of improvements to the system, just "inadequate earnings". There are many in our area that are on a fixed income and this will result in a \$435.60 annual increase in the cost of living for their existing home. Along with the increase in insurance and taxes a lot of these people cannot continue to be independent and live in their own home.

I think a smaller increase is in order.

Thank you,

Tim and Jenny Hessler

Matilda Sanders

From: Ruth McHargue
Sent: Monday, April 09, 2007 4:38 PM
To: Timolyn Henry
Cc: Matilda Sanders
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 8629

060285-WU

Please add to docket file.
-----Original Message-----

From: Consumer Contact
Sent: Monday, April 09, 2007 9:01 AM
To: Ruth McHargue
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 8629

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>08965-07</u>		
DISTRIBUTION: _____		

To CCA - Docket 060285
-----Original Message-----
From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Friday, April 06, 2007 5:05 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 8629

- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

Complaint filed with PSC

Select County: CHARLOTTE
CUSTOMER INFORMATION

Name: Edward Sheahan
Telephone: 941-828-2670
Email: budandcarol@earthlink.net
Address: 9146 Pinehaven Way Englewood 34224

BUSINESS INFORMATION

Business Account Name: Edward Sheahan
Account Number:
Address: 9146 Pinehaven Way Englewood Florida 34224

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Sandalhaven
Details:

I received a letter today advising of a requested rate increase for my sewer service. It appears that using the requested rate increase my most recent sewer bill would increase from \$24.23 to \$83.93 or in other terms an increase of 246%. Am I correct in my figures? Do you really expect an increase of this magnitude? I worked hard all my life and I fully understand the difficulties of "inadequate earnings". When I experienced "inadequate earnings" I became more careful in my spending habits. That seemed to work for me. I suggest you take a hard look at your spending habits before asking homeowners to bear the burden of this outrageous rate hike request.

Could you also advise me as to where and when these customer meetings will be held?

Thank you.