COMMISSIONERS: LISA POLAK EDGAR, CHAIRMAN J. TERRY DEASON ISILIO ARRIAGA MATTHEW M. CARTER II KATRINA J. TEW STATE OF FLORIDA



OFFICE OF THE GENERAL COUNSEL MICHAEL G. COOKE GENERAL COUNSEL (850) 413-6199

Hublic Service Commizzion

February 5, 2008

RECEIVED-FPSC 08 FEB -6 AM 10: 03 COMMISSION

Ms. Bonnie Taylor 2524 Caprice Lane Fernandina Beach, FL 32034

Re: Docket No. 070304-EI – Petition for a Rate Increase by Florida Public Utilities

Dear Ms. Taylor:

Thank you for your correspondence received on February 4, 2008 regarding the above-referenced application by Florida Public Utilities (FPUC). Your letter will be placed in the correspondence side of the docket file in this case, where your concerns will be available for review by the Commissioners, Commission staff, and anyone interested in the case.

We appreciate the effort you took to attend the customer meeting held on December 6, 2007, at the Fernandina Beach City Hall. These meetings are held to provide customers and other interested persons an opportunity to offer comments to the Florida Public Service Commission regarding FPUC's service and rates. The Commission recognizes that some customers are unable to attend our customer service hearings and other customers that may attend a meeting, do not wish to offer comments publicly. As a result, the Commission encourages customers, to write or e-mail any concerns they may have with their utility company. The Commission seriously considers customer input when determining whether a rate increase is warranted.

If you have friends or relatives that wish to provide comments, please let them know that the Commission welcomes their input. Correspondence should be mailed to:

Florida Public Service Commission Office of the Commission Clerk Shumard Oak Boulevard Tallahassee, Florida 32399-0850 00928 FEB-6 3

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To ensure that the comments are directed to the correct case, please note Docket No. 070304 on the correspondence.

If you have any additional questions or require further assistance regarding this matter, please contact me at (850) 413-6642, <u>cbulecza@psc.state.fl.us</u> or John Slemkewicz at (850) 413-6420, <u>jslemkew@psc.state.fl.us</u>.

Sincerely,

Cheryl Bulecza-Banks

Chief, Bureau of Rate Filings Surveillance, Finance & Tax

cc: Division of the Commission Clerk and Administrative Services John Slemkewicz, Supervisor, Division of Economic Regulation Martha Brown, Attorney, Office of the General Counsel Norman H. Horton, Jr., Attorney for Florida Public Utilities Patricia Christensen, Office of Public Counsel