

EAST MARION SANITARY SYSTEMS INC.
G4225 Miller Road #190
Flint, Michigan 48507
(352) 625-0117 or (810) 733-6342

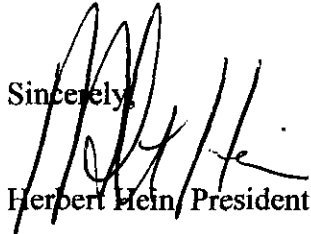
Ann Cole, Commission Clerk
Division of the Commission Clerk
and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Re: Response to audit & letter from Richard Redemann
Audit Control No. 07-290-1-1
Docket # 080064-WU

To whom it may concern,

The Utility has reviewed the findings of the audit and will make refunds on all items except for the bounced check charges. The Utility does have a tariff for bounced checks. The refund for account #187 has been made and the other refunds will be made. The Utility has had an incline rate ever since the staff assisted rate case was approved. All customers are charged the incline rate anytime their usage exceeds 10,000 gallons of water usage. The Utility was unsure as how to implement the incline rate for customers with irrigation meters and after discussions with the PSC staff after the commission hearing the proper procedure is being followed. For customer with 2 meters the adjustment will show as an adjustment as the billing program does not add usage on two meters, whereas on a single meter the adjustment is made automatically.

Sincerely,


Herbert Hein, President

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