COMMISSIONERS: MATTHEW M. CARTER II, CHAIRMAN LISA POLAK EDGAR KATRINA J. MCMURRIAN NANCY ARGENZIANO NATHAN A. SKOP



OFFICE OF THE GENERAL COUNSEL PATRICK L. "BOOTER" IMHOF GENERAL COUNSEL (850) 413-6199

Hublic Service Commission

February 9, 2009

Jim Beasley & Lee Willis Ausley & McMullen P.O. Box 391 Tallahassee, Florida 32302

STAFF DATA REQUEST

Re: Docket No. 080435-EI - Complaint of Terence K. Wolfe against Tampa Electric Company for alleged improper billing.

Dear Mr. Beasley and Mr. Willis:

By this letter, the Commission staff requests that Tampa Electric Company provide responses to the following data requests:

- 1. Did Mr. Wolfe ever confirm or state that he agreed with TECO's assessment that \$310.86 was the total amount in dispute?
- 2. On the billing summary, there is a charge of \$80.68 shown on line for February 20, 2008. Does this represent the charges for the period between January 19, 2008 and February 20, 2008?
- 3. Mr. Wolfe stated repeatedly that he was protesting charges for all usage prior to February 7, 2008. If the February bill of \$80.68 represented usage between January 19 and February 20, what portion of that bill would fall in the "disputed" time frame of January 19 to February 6?
- 4. The first credit on the billing history, apart from the \$165 deposit and \$16 connection fee, is for \$58.27, which corresponds to the March 19 billing period. Was \$80.68 bill paid by Mr. Wolfe or otherwise forgiven by TECO?
- 5. Was Mr. Wolfe ever specifically informed that the February bill of \$80.68 contained usage which he was not contesting and was therefore obligated to pay to avoid possible disconnection?
- 6. What was the basis for the disconnection on July 2, 2008?
 - (1) what amounts were past due,
 - (2) what time period did the past due amounts represent

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7. How was the \$455.67 noted in TECO's response to Neal Forsman dated July 18, 2008 derived? Why did TECO change the amount in dispute?

Please file the original and five copies of the requested information by February 16, 2009, with Ms. Ann Cole, Commission Clerk, Office of Commission Clerk, 2540 Shumard Oak Boulevard, Tallahassee, Florida, 32399-0850. Please feel free to call me at (850) 413-6199 if you have any questions.

Sincere Keino Young Senior Attorney

KY/amv

cc: Office of Commission Clerk Paula K. Brown, Tampa Electric Company Terence K. Wolfe