

**Dorothy Menasco**

**From:** Morgan, Robert [RobertMorgan@dwt.com]  
**Sent:** Friday, May 08, 2009 4:48 PM  
**To:** Filings@psc.state.fl.us  
**Subject:** Comcast Business Communications, LLC  
**Attachments:** FL - CBC Discontinuance Filing.pdf

Please find the attached application for Comcast Business Communications, LLC.

Thank you,

Rob  
<<FL - CBC Discontinuance Filing.pdf>>

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May 8, 2009

Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

**Re: Comcast Business Communications, LLC – Application to Discontinue Certain Telecommunications Services**

Dear Clerk of the Commission:

Enclosed please find a scanned copy of Comcast Business Communications, LLC's ("CBC") Application to Discontinue Certain Telecommunications Services and Request For Cancellation of Registration. A copy of the notice CBC provided each affected customer is attached to the Application. CBC submits its Petition in accordance with Section 25-24.474 of the Florida Administrative Code.

Please do not hesitate to contact me if you have any questions regarding this matter.

Very truly yours,

Davis Wright Tremaine LLP

Robert Morgan  
*Counsel for Comcast Business Communications, LLC*

Enclosure

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**BEFORE THE  
FLORIDA PUBLIC SERVICE COMMISSION**

In Re: Application of Comcast Business            )  
          Communications, LLC to                    )  
          Discontinuance Certain                 ) Docket No. \_\_\_\_\_  
          Telecommunications Services            )  
  )  
  )

**REQUEST FOR CANCELLATION OF REGISTRATION**

Pursuant to Section 25-24.474 of the Florida Administrative Code, Comcast Business Communications, LLC (“CBC”) hereby files this request for cancellation of registration. CBC is discontinuing the provision of all services listed in its Florida P.S.C. Tariff Number 1 (collectively, “Discontinued Services”), which it requests permission to withdraw. CBC plans to discontinue the Discontinued Services throughout Florida on July 1, 2009. CBC also requests that the Commission cancel CBC’s registration (Number TI203) to provide interexchange telecommunications services.<sup>1</sup> CBC has 25 customers in Florida that will be affected by the discontinuance. CBC has sent notice of the discontinuance to all affected customers, a copy of which is attached hereto as Exhibit 1. *Other Comcast entities are not affected by this discontinuance, as CBC is the only Comcast entity discontinuing any service.*

In support of its request, CBC states the following:

**Current and Any Past Due Regulatory Assessment Fees**

CBC states that it does not owe any current or past due Regulatory Assessment Fees.

<sup>1</sup> The Commission originally granted Comcast’s certificate of authority to GlobalCom Telecommunications, Inc. (“GlobalCom”) pursuant to Order PSC-94-0418-FOF-TI.

## **Treatment of Customer Deposits and Final Bills**

CBC does not hold any customer deposits, and will work with its customers to resolve final bills and facilitate transition to an alternate carrier of their choice prior to the discontinuance.

**WHEREFORE**, Comcast Business Communications, LLC requests approval to discontinue the provision of resold interexchange telecommunications service in the state and, accordingly, cancel its registration with the Commission.

An extra copy of this application is enclosed. Please date-stamp and return in the self-addressed envelope included with this filing. If you have any questions regarding this notice, please do not hesitate to contact me.



Robert Morgan  
Davis Wright Tremaine LLP  
1919 Pennsylvania Ave NW Suite 200  
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***Counsel for Comcast Business  
Communications, LLC***

May 8, 2009

**EXHIBIT 1**

**Customer Notice**



May 4, 2009

Account Number:

Dear Customer:

We regret to inform you that Comcast Business Communications ("CBC") will discontinue your long distance voice service in Florida.<sup>23</sup> Other Comcast entities are working to provide new voice services to Florida in the near future.

*Your action is required! You must select a new provider for long distance service as soon as possible, because your long distance telephone service will be shut down on July 1, 2009.*

- Find new provider of long distance service by: **as soon as possible**
- Service will be shut down: **July 1, 2009**

Where to find a new provider? Your long distance telephone directory typically have lists of such providers.

#### Customer Service

Our customer service representatives are ready to assist you and your new provider in this process, and may be contacted at the addresses and numbers below. Please note that in order to protect your privacy, if you call CBC to request certain account information, the customer service representative may need to mail this information to your address of record, or call you back at the telephone number of record in order to provide the information.<sup>24</sup>

**Customer Service**  
**Comcast Business Communications, LLC**  
**650 Centerton Road**  
**Moorestown, NJ 08057**

**Email: Voice\_Requests@cable.comcast.com**

**Fax: (856) 638-4051**

**Telephone: (888) 262-7300, option 3**

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<sup>23</sup> Specifically, CBC is discontinuing the provision of resold retail and toll-free long distance services.

<sup>24</sup> CBC is required to provide certain privacy protections under the FCC's customer privacy rules.

**FCC Notice**

The discontinuance of your long distance service is subject to regulatory approval by the Federal Communication Commission ("FCC"). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Comcast Business Communications, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

Comcast Business Communications regrets any inconvenience these changes may cause you.

Very truly yours,

Comcast Business Communications, LLC, Customer Service