#### **Matlida Sanders**

## PSC-09-0836-FOF-TC

090241

From:

Gloria Ross

Sent:

Monday, December 21, 2009 12:21 PM

To:

**CLK - Orders / Notices** 

Cc:

Jamie Morrow; Adam Teitzman

Subject:

Order / Notice Submitted

Date and Time:

12/21/2009 12:19:00 PM

Docket Number:

090241-TC

Filename / Path:

1:\2009\090241\090241 Final Order.jlm.doc

# FINAL ORDER DISMISSING PROTEST AND REINSTATING PROPOSED AGENCY ACTION

Gloría Ross Commission Deputy Clerk II Office of the General Counsel Florida Public Service Commission 850-413-6214

nailed o enailed 11

Meg 5

FPSC, CLK - CORRESPONDENCE XAdministrative Parties Consumer DOCUMENT NO. 04923-09 DISTRIBUTION:

# FLORIDA PUBLIC SERVICE COMMISSION CASE MANAGEMENT SYSTEM PARTICIPATING EMAIL ADDRESSES FOR DOCKET 090241

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AT&T Florida	TL720	greg.follensbee@att.com	Yes
CenturyLink	TL727	sandy.khazraee@embarq.com	Yes
FairPoint Communications	TL719	lwood@fairpoint.com	Yes
Frontier Communications of the South, LLC	TL732	AmcCall@czn.com	Yes
ITS Telecommunications Systems, Inc.	TL712	maryannh@itstelecom.net	Yes
NEFCOM	TL715	dnobles@townes.net	Yes
Protocall Communications, Inc.		mljett@comcast.net	No
Smart City Telecom	TL731	lbhall@smartcity.com	Yes
TDS Telecom/Quincy Telephone	TL718	Thomas.mccabe@tdstelecom.com	Yes
Verizon Florida LLC	TL710	david.christian@verizon.com	Yes
Windstream Florida, Inc.	TL716	bettye.j.willis@windstream.com	Yes

## **Commission Clerk**

From: Commission Clerk

Sent: Monday, December 21, 2009 2:21 PM

**Subject:** Order or Notice issued by the Public Service Commission (Email ID = 532178)

Attachments: 12130-09.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

090241-TC

			VAII IU
	CASE MANAG	ERVICE COMMISSION EMENT SYSTEM ESSES FOR EMAIL ID 863723	
PARTY NAME	COMPANY	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Future Talk TG966 futuretalk@comcast.net		No	
JLW Technical Communications, Inc.	TE804	jlwtechcomm@worldnetatt.net	No
Protocall Communications, Inc.	protocall@istal.com	No	

faxed 5/18/09 PSC-09-0336-PAA-TC

FPSC, CLK - CO	RRESPO	NDENCE
Administrative		
DOCUMENT NO.	0492	3-09
DISTRIBUTION:		

## Cathi Lindsley

# PSC-09-0336-PAA-TC

090241-TC

From:

Nonnye Grant

Sent:

Thursday, May 14, 2009 2:26 PM

To:

Cathi Lindsley, Ruth Nettles; Kimberley Pena; Dorothy Menasco; Matilda Sanders

Subject:

FW: Order / Notice Submitted

Date and Time:

5/14/2009 2:20:00 PM

Docket Number:

090234-TC

Filename / Path:

I:\2009\090234\090234.PAA.ord.doc

Order Type:

Imposes Fine

**ADMINISTRATIVE** 

090234-TC, 090235-TC, 090236-TC, 090238-TC, 090239-TC, 090241-TC, 090247-TC, 090248-TC, 090259-TC, 090251-TC, 090252-TC. PAA for RAF Compliance imposing penalty, 7 pages. Will go Friday, 5-15-09 certified mail.

From:

Gloria Ross

Sent: To:

Thursday, May 14, 2009 12:21 PM

Cc:

CLK - Orders / Notices

Subject:

Jamie Morrow; Adam Teitzman Order / Notice Submitted

## (Multiple Dockets)

NOTICE OF PROPOSED AGENCY ACTION ORDER IMPOSING PENALTIES AND COLLECTION COSTS, AND REQUIRING PAYMENT OF DELINQUENT REGULATORY ASSESSMENT FEES, OR CANCELLING PAY TELEPHONE SERVICE CERTIFICATES FOR VIOLATION OF RULE 25-4.0161, FLORIDA ADMINISTRATIVE CODE

12 12 Certified

## **Nonnye Grant**

PSC-09-0336-PAA-7C

To: Subject: Cathi Lindsley; Ruth Nettles; Kimberley Pena; Dorothy Menasco; Matilda Sanders

FW: Order / Notice Submitted

Date and Time:

5/14/2009 2:20:27 PM

**Docket Number:** 

090234-TC

Filename / Path:

I:\2009\090234\090234.PAA.ord.doc

Order Type:

Imposes Fine

090234-TC, 090235-TC, 090236-TC, 090238-TC, 090239-TC, 090241-TC, 090247-TC, 090248-TC, 090250-TC, 090251-TC, 090252-TC. PAA for RAF Compliance imposing penalty, 7 pages. Will go Friday, 5-15-09 certified mail.

From:

Gloria Ross

Sent:

Thursday, May 14, 2009 12:21 PM

To:

CLK - Orders / Notices

Cc: Subject: Jamie Morrow; Adam Teitzman

Order / Notice Submitted

## (Multiple Dockets)

NOTICE OF PROPOSED AGENCY ACTION ORDER IMPOSING PENALTIES AND COLLECTION COSTS, AND REQUIRING PAYMENT OF DELINQUENT REGULATORY ASSESSMENT FEES, OR CANCELLING PAY TELEPHONE SERVICE CERTIFICATES FOR VIOLATION OF RULE 25-4.0161, FLORIDA ADMINISTRATIVE CODE

## FLORIDA PUBLIC SERVICE COMMISSION CASE MANAGEMENT SYSTEM PARTICIPATING EMAIL ADDRESSES

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY	
DEBTEL Communications, Incorporated	TG757	DForgione@bellsouth.net	No	
Future Talk	TG966	futuretalk@comcast.net	No	
JLW Technical Communications, Inc.	TE804	jlwtechcomm@worldnetatt.net	No	
Omega One Telecommunications, Inc.	TG528	hopetravels@comcast.net	No	
PhoneWorks	TH067	darrellshouse@aol.com	No	
Protocall Communications, Inc.		protocall@istal.com	No	

## **Commission Clerk**

From:

Commission Clerk

Sent:

Friday, May 15, 2009 1:07 PM

Subject:

Order or Notice issued by the Public Service Commission (Email ID = 863723)

Attachments: 04699-09.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

Docket No. 090241-TC Date Docketed: <u>04/27/2009</u> Title: Compliance investigation of PATS Certificate No. 7989, issued to Protocall Communications, Inc., for apparent first-time violation of Rule 25-4.0161, F.A.C., Regulatory Assessment Fees; Company: Protocall Communications, Inc. Telecommunications Companies. FPSC, CLK - CORRESPONDENCE Administrative Parties Consumer DOCUMENT NO. 04923-09 DISTRIBUTION: Official Filing Date: Expiration: Last Day to Suspend: Referred to: ADM CLK GCL (RCP) SGA SSC ("()" indicates OPR) Section 2 - OPR Completes and returns to CLK in 10 workdays. Time Schedule WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT Program Module A18(a);A10 IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770 Staff Assignments Due Dates OPR Staff 0 Current CASR revision level Previous Current 1. 2. 3. 4. 5. 6. 7. Staff Counsel 8. 9. 10. **OCRs** 11. 12. 13. 14. 15. 16. 17. 18. 19. 20. 21. 22. 23. 24. 25. 26. 27. 28. 29. Recommended assignments for hearing 30. and/or deciding this case: 31. 32. Full Commission Commission Panel 33. Hearing Examiner Staff 34. 35. Date filed with CLK: 36. 37. Initials: OPR 38. Staff Counsel 39. 40. Section 3 - Chairman Completes Assignments are as follows: - Hearing Officer(s) Prehearing Officer Commissioners Hrg Staff Commissioners ADM Exam ALL CT ED MM AG SK CT SK Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case. Approved: Where one Commissioner, a Hearing Examiner or a Staff Member is Date:

PSC/CLK015-C (Rev. 04/07)

assigned the full Commission decides the case.

\* COMPLETED EVENTS

Docket No. <u>090241-TC</u> Date Docketed: <u>04/27/2009</u> Title:

Compliance investigation of PATS Certificate No. 7989, issued to Protocall Communications. Inc., for apparent first-time

to Protocall Communications, Inc., for apparent first-time violation of Rule 25-4.0161, F.A.C., Regulatory Assessment

Fees; Telecommunications Companies.

Company: Protocall Communications, Inc.

	Date:		Expiratio	n:							
	pend:										
Referred to:			ADM	CLK	ECR	GCL	PIF	(RCP)	SGA	SSC	
("()" indicate			X			X		X			
	<u>Completes</u> and returns to								<u>chedule</u>		
Program Module	A18(a);A10		NG: THIS					DOCUMEN	Τ		
	Staff Assignments		TENTATIV PDATES CO					413-6770			
									D	ue Dat	es
OPR Staff	P Isler	0	Current	: CASR re	evision 1	level			Previo	us	Current
		1.	Request	to Estab	lish Do	cket			NONE	0	4/27/2009
		2.				Investiga	ition		NONE	0	5/18/2009
		3.	Close Do	cket or	Revise (	CASR			NONE	0	7/10/2009
		4.									
		5.									
		6.									
C+- 66 C	7	7.								_	
Staff Counsel	J Morrow	8. 9.								-	
		10.	9								
OCRs		11.									
-		12.									
		13.									
		14.	-							_	
		15. 16.	-								
		17.									
		18.									
		19. 20.									
		21.									
		22.									
		23.	-								
		24. 25.								_	
		26.	,								
		27.	5								
		28. 29.	77							_	
Recommended ass	ignments for hearing	30.									
and/or deciding		31.					0				
	_	32.									
Full Commission	Commission Panel	33.	7							_	
Hearing Examine	r = Staff = X	34.	99							_	
Date filed with	CLK: 04/30/2009	35. 36.	-								
Date THEU WILL	CLR: 04/30/2003	37.	-								
Initials OPR		38.	7								
Staff	Counsel	39.									
Section 3 - Cha	irman Completes	40.	Assignment	s are as	follows	s:					
- Hoani	ng Officer(s)					Proho	aring Of	ficer			
- near n	ווא טווונכו (ז)					. i che	a. ing UI				

Where panels are assigned the senior Commissioner is Panel Chairman:

Hrg

Exam

Staff

X

the identical panel decides the case.

MM

AG

Commissioners

ED

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

SK

Approved: Date:

Commissioners

MM

AG

SK

ED

CT

04/30/2009

ADM

X

ALL

CT

Docket No. 090241-TC Date Docketed: 04/27/2009 Title:

Compliance investigation of PATS Certificate No. 7989, issued

to Protocall Communications, Inc., for apparent first-time violation of Rule 25-4.0161, F.A.C., Regulatory Assessment

Fees; Telecommunications Companies.

Company: Protocall Communications, Inc.

Official Cilina	Data												
	Date: pend:		Expiratio	on:									
Referred to:	pena.		A DM	CLV	ECD	CCI	DIE	(DCD)	SCA	ccc			
("()" indicate	s ODB)		ADM	CLK	ECR	GCL	PIF	(RCP)	SGA	SSC			
	<u>Completes</u> and returns to	CIV in		daye		X		X Time C	chadula				
Program Module			LK in 10 workdays. <u>Time Schedule</u> WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT										
110gram Modure	A10(a), A10	IT IS TENTATIVE AND SUBJECT TO REVISION.											
	Staff Assignments		PDATES CO					413-6770					
	Staff Assignments												
				Du	e Dates	S							
OPR Staff	N Pruitt	1 Current CASR revision level							Previous	. Cı	ırrent		
									St. N. Proposition		<b>*</b>		
		1.		ecommenda	tion		F1		NONE		29/2009		
		2.	Agenda		2				NONE		10/2009		
		3.	Standard						NONE		30/2009		
		4.	Close Do	ocket or	Revise (	CASR			10/15/200	9   12/	18/2009		
		5.											
		6.											
		7.											
Staff Counsel	J Morrow	8.								_			
		9.	0							_			
OCDs		10. 11.								_			
<u>OCRs</u>		12.	-										
										-			
		13. 14.								_			
		15.											
		16.											
		17.											
		18.	N.							_			
		19. 20.											
		21.	W										
		22.	0.										
	-2	23.	6.										
		24.								_			
		25. 26.								_			
		27.											
		28.	7										
		29.	·							_			
	ignments for hearing	30.								_			
and/or deciding	this case:	31.								_			
Full Commission	X Commission Panel	33.								_			
Hearing Examine	r Staff	34.	15										
g		35.	( <u> </u>										
Date filed with	CLK: 10/15/2009	36.	-										
		37.											
Initials OPR	3	38.											
Staff	Counsel	39.											
C - + 1 2 - C'		40.			C-17								
Section 3 - Cha-	irman Completes	А	ssignment	is are as	TOILOWS								

- Hearing Officer(s) Commissioners Hrg Staff Exam ALL CF ED AG SK NC

Prehearing Officer Commissioners ADM CTED AG SK NC X

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is

assigned the full Commission decides the case.

Approved: Date:

Docket No. 090241-TC Date Docketed: 04/27/2009 Title: Compliance investigation of PATS Certificate No. 7989, issued

to Protocall Communications, Inc., for apparent first-time violation of Rule 25-4.0161, F.A.C., Regulatory Assessment

Fees; Telecommunications Companies.

Company: Protocall Communications, Inc.

Official Filing Date: \_\_\_\_ Expiration: Last Day to Suspend: \_\_ Referred to: ADM CLK **ECR** GCL PIF (RCP) SGA SSC ("()" indicates OPR) X X Section 2 - OPR Completes and returns to CLK in 10 workdays. Time Schedule Program Module A18(a);A10 WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770 Staff Assignments Due Dates OPR Staff N Pruitt 2 Current CASR revision level **Previous** Current 1. Staff Recommendation 10/29/2009 11/17/2009 11/10/2009 2. Agenda 12/01/2009 Standard Order 11/30/2009 3. 12/21/2009 01/04/2010 4. Close Docket or Revise CASR 12/18/2009 5. 6. 7. Staff Counsel J Morrow 8. 9. 10. **OCRs** 11. 12. 13. 14. 15. 16. 17. 18. 19. 20. 21. 22. 23. 24. 25. 26. 27. 28. 29. Recommended assignments for hearing 30. and/or deciding this case: 31. 32. Full Commission  $\underline{X}$  Commission Panel Hearing Examiner  $\underline{\phantom{A}}$  Staff 33. 34. 35. Date filed with CLK: 10/28/2009 36. 37. Initials OPR 38. Staff Counsel 39.

Section 3 - Chairman Completes

Assignments are as follows:

	- He	aring	ı Offi	cer(s)	)			
Commissioners						Hrg Exam	Staff	
ALL	СТ	ED	AG	SK	KL			
X								

Commissioners ADM CT ED AG SK KL X

Approved:

Date:

Prehearing Officer

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

40.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.