

Raquel Tully

090057-TL

From: Melinda Watts
Sent: Thursday, October 29, 2009 4:33 PM
To: Raquel Tully
Subject: Windstream

DEPOSIT DATE

0966 NOV 04 2009

CHK# 57 0787 + 570786
1.04 + 1.27

10-26-09
RT

Raquel,

The checks you have from Windstream should total \$2.31 and are for a refund docket, No. 090057-TL. The \$2.31 was the amount that they were unable to refund to former customers and should be deposited in the General Revenue Fund. Also, a copy of the payment should be put in the docket file.

Thanks.

Melinda Watts
Florida Public Service Commission
(850) 413-6952 (voice)
(850) 413-6953 (fax)

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09 NOV -4 AM 9:13
COMMISSION
CLERK

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11100 NOV-4 8

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10/30/2009

Windstream Communications, Inc.
4001 Rodney Parham Road
1170 - B1F03-53A
Little Rock, AR 72212

Betty J. Willis
Vice President - State Government Affairs

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September 30, 2009

Ms. Ann Cole
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Re: Docket No. 090057-TL

Dear Ms. Cole:

Pursuant to Order No. PSC-09-0359-PAA-TL in the above referenced docket, following is the final report regarding out-of-service refunds made by Windstream Florida.

In its initial report, Windstream stated that it would provide a total of \$1,374.73 in out-of-service rebates to 1,492 customers, in accord with Rule 25-4.110(6), F.A.C., for the period July 2006 through June 2008, and would provide automatic rebates consistent with the rule going forward. Windstream provided a total of \$1,372.42 in refunds via credits to customer bills or checks to customer who were no longer in Windstream's billing system. To date none of the checks remitted by Windstream have been returned. Windstream was unable to provide refunds to two customers for a total of \$2.31 that will be remitted to the FPSC.

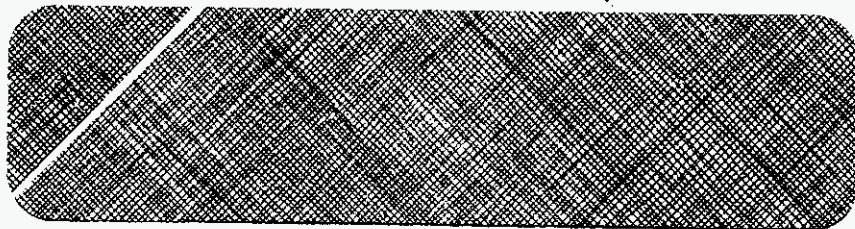
Any questions should be directed to my attention.

Sincerely,


Betty Willis

DOCUMENT NUMBER-DATE
10104 SEP 30 8
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WINDSTREAM COMMUNICATIONS
ACCOUNTS PAYABLE
PO BOX 18313
LITTLE ROCK AR 72222



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