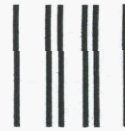


UNITED STATES POSTAL SERVICE



First-Class Mail
Postage & Fees Paid
USPS
Permit No. G-10

Sender: Please print your name, address, and ZIP+4 in this box •

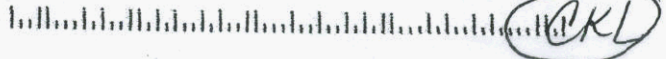
Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

COMMISSION CLERK

10 NOV -9 AM 10:17

RECEIVED-FPSC

100432-TP



SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

AT&T Florida
Mr. Gregory Follensbee
150 South Monroe Street, Suite 400
Tallahassee FL 32301-1561

100432-TP Complaint

2. Article Number

(Transfer from service label)

7010 0780 0002 2867 6938

PS Form 3811, February 2004

Domestic Return Receipt

102595-02-M-1540

COMPLETE THIS SECTION ON DELIVERY

A. Signature

X *Greg Follensbee*

- Agent
- Addressee

B. Received by (Printed Name)

Greg Follensbee

C. Date of Delivery

D. Is delivery address different from item 1? Yes
If YES, enter delivery address below: No

3. Service Type

- Certified Mail Express Mail
- Registered Return Receipt for Merchandise
- Insured Mail C.O.D.

4. Restricted Delivery? (Extra Fee)

Yes

DOCUMENT NUMBER-DATE

09239 NOV-9e

FPSC-COMMISSION CLERK