# Checklist of Annual Reports Enclosed
# FL 2011 CLEC Questionnaire

## Sent via FedEx or US Mail on March 30, 2011

| Count | COMPANY NAME | Filer ID# | RETURN TYPE |
|-------|--------------|-----------|-------------|
| 1 | Airespring, Inc. | TX 808 | FL CLEC Survey |
| 2 | Benchmark Communications, LLC | TX 827 | FL CLEC Survey |
| 3 | Covista Inc | TX 574 | FL CLEC Survey |
| 4 | DSCI Corporation | TX974 | FL CLEC Survey |
| 5 | Ernest Communications | TX 244 | FL CLEC Survey |
| 6 | First Choice Technology, Inc. | TX 882 | FL CLEC Survey |
| 7 | Intellicall Operator Services, Inc. | TX 181 | FL CLEC Survey |
| 8 | MASScomm, Inc. | TY023 | FL CLEC Survey |
| 9 | Nexus Communications, Inc | TX780 | FL CLEC Survey |
| 10 | NOS Communications, Inc. | TX 227 | FL CLEC Survey |
| 11 | One Voice Communications, Inc. | TX 927 | FL CLEC Survey |
| 12 | PNG Telecommunications, Inc. | TX 409 | FL CLEC Survey |
| 13 | Rosebud Telephone, LLC | TY 011 | FL CLEC Survey |
| 14 | Spectrotel, Inc. | TX 722 | FL CLEC Survey |
| 15 | Telrite Corporation | TX 870 | FL CLEC Survey |
| 16 | Voda Networks, Inc. | TX 964 | FL CLEC Survey |
| 17 | Wholesale Carrier Services, Inc. | TX641 | FL CLEC Survey |

## If the information above is not in the Fed Ex package, please contact Mark Lammert at mark@csilongwood.com

**Compliance Solutions Inc.**

Telcom Tax Services
Sales Tax Services
Tax Rating Services

Mark Lammert, CPA
President

407-260-1011
407-260-1033/fax

mark@csilongwood.com
740 Florida Central Pkwy., Ste. 2028, Longwood, FL 32750

Content
FL Survey Report

Questions or Concerns About the
Enclosed Reports should go to
Mark Lammert at 407-260-1011
or mark@csilongwood.com
Thank you for processing the returns.

# 2011 Competitive Local Exchange Carrier (CLEC) Questionnaire
### *(Due by April 15, 2011)[1]*

Legal Company Name: __Benchmark Communications, Inc. dba ComOne__

D/B/A: __ComOne__

FPSC Company Code (e.g., TX000) ____TX827____

Contact name & title: __Mark Lammert c/o Compliance Solutions, Tax Preparer for Company__

Telephone number: ____407-260-1011____

E-mail address: ____mark@csilongwood.com____

Stock Symbol (if company is publicly traded): __none__

## Services Provided in Florida

1. Do you provide local telephone service in Florida? Please check yes or no.

    | Residential | Business |
    |---|---|
    | __X__ Yes | _____ Yes |
    | _____ No | __X__ No |

2. Please complete all applicable data tables. Please indicate which column on Table 1 commingled loops are included. **See attached**

3. If you submitted data tables in 2010, please provide an explanation below of any differences in the number of access lines by category that occur in your 2011 submission that exceed 10 percent.

4. How is your local service provisioned? Please mark the appropriate response(s).

    ____X__ Resold lines from ILEC
    _____ Wholesale platform (formerly known as UNE-P)
    _____ UNEs (other than wholesale platform) from ILEC
    _____ Elements (e.g., loops, switching) from other than ILEC (e.g., other CLECs)
    _____ Completely self-provisioned
    _____ Other (please describe) _____

---

[1] The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to $25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.

1

5. What services, other than local service, does your company currently provide in Florida? Please check all that apply.

| | |
|---|---|
| ____ Private line/special access | ____ Wholesale loops |
| ____ VoIP | ____ Fiber or copper based video service |
| ____ Wholesale transport | ____ Cable television |
| _X__ Interexchange service | ____ Satellite television |
| ____ Cellular/wireless service | ____ Broadband Internet access |

6. This question concerns **prepaid** local telephone service in Florida. Please place a check by the response that most accurately reflects whether or not you provide **prepaid** local telephone service.

_____ Company provides ONLY prepaid local telephone service in Florida

_____ Company provides prepaid AND non-prepaid local telephone service in Florida

__X___ Company does NOT provide prepaid local telephone service in Florida

## Bundled Services

7. What percentage of your Florida residential and business customers purchase bundled (i.e. voice service packaged with additional services such as internet or video service) offerings? Please provide the percentage below. Do not include bundles of telecom-only services. If you do not offer bundled services, indicate "not applicable."

__X___ Residential

_____ Business

_____ Not applicable

## VoIP

8. Indicate below whether you are providing or offering VoIP service to end users in Florida. VoIP service is defined as IP-based voice service over a digital connection. Please check all that apply.

_____ Not providing VoIP service to end users

_____ Providing VoIP services to business end users

_____ Providing VoIP services to residential end users

_____ Offering business VoIP services, but have no business VoIP end users in Florida

__X__ Offering residential VoIP services, but have no residential VoIP end users in Florida.

2

9. If you are providing VoIP service in Florida, please check all that apply:

_____ Peer-to-Peer only (no interconnection with PSTN)
_____ Use of public Internet
_____ Use of private IP network

## Broadband

10. Do you offer broadband to residential customers in Florida? Please check the applicable answer.

___X___ Yes
_____ No

11. If you do offer broadband to residential customers in Florida, please provide your best estimate of the percentage of residential end user premises in your Florida service area for which your broadband services are available. **73%**

_____

12. How many residential broadband subscribers do you have in Florida?
___57___

13. Please list the method(s) of broadband provisioning utilized in Florida by your company (i.e. DSL, cable modem, fiber, etc.). **Not applicable**

14. What are the typical downstream and upstream speeds for your most subscribed to broadband service? **Not applicable**

15. What is the monthly price for your most subscribed to residential broadband service? **$39.99**

## Fiber Deployment

16. Did you deploy fiber to homes or businesses in Florida between January 1, 2010 and December 31, 2010?

_____ Yes
___X___ No

17. Please provide the number of new residential and business subscribers served by Fiber-to-the-Home, Fiber-to-the-Premises, and/or Fiber-to-the-Curb technology since the last reporting period.

___0___ Residential Subscribers
___0___ Business Subscribers
___0___ Total

3

18.	Please provide your company's total number of residential and business subscribers currently served by Fiber-to-the-Home, Fiber-to-the-Premises, and/or Fiber-to-the-Curb technology.

	__0__	Residential Subscribers
	__0__	Business Subscribers
	__0__	Total

## Miscellaneous

19.	In calendar year 2010, how much money did you invest in your network directly serving Florida's local service customers? Please check the applicable answer.

	1.	_____ $0
	2.	__X__ $1 - $249,999
	3.	_____ $250,000 - $999,999
	4.	_____ $1,000,000 - $9,999,999
	5.	_____ $10,000,000 or more

20.	Are you currently operating under Chapter 7 or Chapter 11 bankruptcy protection? Please check yes or no.
	_____ Yes
	__X__ No

20.	Please provide a copy of the Form 477 you filed with the FCC with data as of **December 31, 2010. See attached**

## Comments

21.	Have you experienced any significant barriers in entering Florida's local exchange markets? Please list and describe any major obstacles or barriers encountered that you believe may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles. Any additional general comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida are welcome. **No comment**

# Table 1: Traditional Retail Switched Access Lines on a Voice-Grade Equivalent (VGE) Basis

**Company Name:** Benchmark Communications, Inc. d/b/a ComOne

**Company Code*:** TX 827

\* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

**THIS TABLE IS TO ONLY CAPTURE TRADITIONAL RETAIL SWITCHED ACCESS LINES. DO NOT INCLUDE LINES REPORTED IN TABLE 5.**

Complete Table 1 if you provided *voice telephone service* to Florida *end users* via one or more *voice-grade equivalent (VGE)* lines or fixed wireless *VGE* channels. See FCC Form 477 definitions and instructions for *Line A.II* and complete this table accordingly.

**Each NPA-NXX and corresponding data must be entered in a separate row.**
**Please combine lines that have the same NPA-NXX.**

Do *not* report special access lines or any high-capacity connections *between two locations of the same* end user, ISP, or telecommunications carrier.

Please include a grand total row in the last row of data. Each cell in the table must be populated. If you have no lines for an exchange in any of the various line types, you must enter a zero. Numbers should be formatted as percentages.

Please report all UNE-P lines in column G including those governed by commercial agreements.

**Please provide data as of December 31, 2010.**

| II.A. *Voice telephone service* provided to *end users*: | (1) NPA-NXX i.e.(850-413) | (a) Total *VGE* lines and *VGE* wireless channels *in* service | (b) Residential lines | (e) Provided over your own local loop facilities or the fixed wireless last-mile equivalent | | (f) Provided over UNE loops obtained without UNE switching | | (g) Provided over UNE-Platform | | (h) Provided by reselling another carrier's service (including Centrex/Centron or channelized special access service) | | (i) Provided over optical fiber facilities used in the part of the line that connects to the end user premises | | (j) Provided over coaxial cable at the end user premises ("cable telephony") | | (k) Provided over fixed wireless at the end user premises | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | | Res | Bus | Res | Bus | Res | Bus | Res | Bus | Res | Bus | Res | Bus | Res | Bus |
| Total lines and channels you provided to *end users*: | | | | | | | | | | | | | | | | | |
| | Pensacola - Main | 72 | 100.00% | | | | | | | 100.00% | | | | | | | |
| Total lines and channels you provided to *end users*: | | 68 | 100.00% | | | | | | | 100.00% | | | | | | | |

\* *We are not asking for information contained in columns (c) and (d) of the FCC Form 477.

## Table 2: Resold Lines Provided to Unaffiliated Telecommunications Carriers on a Voice-Grade Equivalent (VGE) Basis

**Company Name:** Benchmark Communications, Inc. d/b/a ComOne

**Company Code*:** TX 827

\* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

---

### THIS TABLE IS TO ONLY CAPTURE RESOLD LINES PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.

---

Complete Table 2 if you provided one or more *voice-grade equivalent (VGE)* lines or fixed wireless *VGE* channels to *unaffiliated* telecommunications carriers, including those under *commercial* agreements, to enable the *unaffiliated* carriers to provide *voice telephone service* to Florida end users. See FCC Form 477 definitions and instructions for *Line B.II-2* and *Line B.II-3* and complete this table accordingly, except that you should *not* report any UNE-Ps in this table.

**Each NPA-NXX and corresponding data must be entered in a separate row.**
**Please combine lines that have the same NPA-NXX.**

Report all lines and channels under *resale* arrangements with *unaffiliated* carriers, including *other resale* arrangements under *commercial* agreements that replace, or substitute for, UNE arrangements or line-sharing. However, do *not* report any Local Platform (formerly known as UNE-P) loops in this table, as those should be reported in Table 4. Examples of *other resale* arrangements also include *Centrex/Centron* or *Special Access* service to enable the *unaffiliated* carriers to provide *local* telephone service to their end users. However, do *not* report special access lines or any high-capacity connections *between two locations of the same* end user, ISP or telecommunications carrier.

**Please provide data as of December 31, 2010.**

| | (1) NPA-NXX i.e.(850-413) | (2) Res or Bus | (a) Total *VGE* lines and *VGE* wireless channels *in service* |
|---|---|---|---|
| II.B. *Voice telephone service* that you provided to *unaffiliated* telecommunications carriers categorized by: | | | |
| Lines and channels under *Resale* arrangements | | | |

## Table 3: UNE Loops <u>Without</u> Switching Provided to Unaffiliated Telecommunications Carriers <u>- Not</u> on VGE Basis

**Company Name:**  Benchmark Communications, Inc. d/b/a ComOne

**Company Code*:**  TX 827

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

---

**THIS TABLE IS TO ONLY CAPTURE UNE LOOPS <u>WITHOUT</u> SWITCHING PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.**

---

Complete Table 3 if you provided circuits to *unaffiliated* telecommunications carriers under an *unbundled network element (UNE) loop* arrangement, including those under *commercial* agreements, to enable the *unaffiliated* carrier to provide *voice telephone service* to Florida end users. See FCC Form 477 definitions and instructions for *Line C.II-4* and complete this table accordingly.

Each NPA-NXX and corresponding data must be entered in a separate row.
Please combine lines that have the same NPA-NXX.

**Please provide data as of December 31, 2010.**

| II.C. UNE Loops that you provided to *unaffiliated* telecommunications carriers, categorized by: | (1)<br>**NPA-NXX**<br>i.e.(850-413) | (2)<br>Res or Bus | (a)<br>Total lines and wireless channels (do *not* convert to VGEs) |
|---|---|---|---|
| Lines and channels under a UNE loop arrangement, where you *did not provide switching* for the line. | | | |

**Table 4: UNE Loops <u>With</u> Switching (formerly known as UNE-P) Provided to Unaffiliated Telecommunications Carriers - <u>Not</u> on VGE Basis**

Company Name: | Benchmark Communications, Inc. d/b/a ComOne

Company Code*: | TX 827

\* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

| **THIS TABLE IS TO ONLY CAPTURE UNE LOOPS <u>WITH</u> SWITCHING PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.** |

Complete Table 4 if you provided circuits to *unaffiliated* telecommunications carriers under a *Local Platform* (formerly known as *UNE-P* ) arrangement, including those under *commercial* agreements, to enable the *unaffiliated* carriers to provide *voice telephone service* to Florida end users. See FCC Form 477 definitions and instructions for *Line C.II-5* and complete this table accordingly, except that you should include the UNE-Ps governed by *commercial* agreements in this table, not in Table 2.

Each NPA-NXX and corresponding data must be entered in a separate row.
Please combine lines that have the same NPA-NXX.

**Please provide data as of December 31, 2010.**

| | (1)<br>NPA-NXX<br>i.e.(850-413) | (2)<br>Res or Bus | (a)<br>Total lines and wireless channels (do *not* convert to VGEs) |
|---|---|---|---|
| II.C. UNE Loops that you provided to *unaffiliated* telecommunications carriers, categorized by: | | | |
| Lines and channels under a UNE loop arrangement, where you also *provided switching* for the line ("*Local Platform* , formerly *UNE-P*"). | | | |

# Table 5: VoIP Access Lines on a Voice-Grade Equivalent (VGE) Basis

**Company Name:** Benchmark Communications, Inc. d/b/a ComOne

**Company Code*:** TX 827

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

## THIS TABLE IS TO ONLY CAPTURE VoIP LINES. DO NOT INCLUDE LINES REPORTED IN TABLE 1.

Complete Table 5 if you provided VoIP service to Florida *end users* via one or more *voice-grade equivalent (VGE)* lines or wireless *VGE* channels.

An access line connects the end user's customer premises equipment (CPE) to the serving switch and allows the end user to originate and/or terminate local telephone calls on the public switched telephone network (PSTN). The access line counts in Table 5 below must be based on all of your different types of access lines (including fixed wireless) that are used to provide VoIP service.

Each field must be populated. All entries must be made without quotation marks.

The data must include lines of all affiliated companies.

**TABLE COLUMN INSTRUCTIONS:**

Column (a). Reported NPA-NXX data should not be based on secondary service locations (i.e., where service has been moved temporarily to a secondary location such as a vacation home).

Each NPA-NXX and corresponding data must be entered in a separate row.
Please combine lines that have the same NPA-NXX.

Column (b). Enter the abbreviation Res for Residential lines or Bus for Business lines. Residential lines and business lines must be entered in separate rows.

Column (c). Enter line count as *voice-grade equivalents (VGEs)*. Report *VGEs* based on how the customer is billed. If the customer is billed for a dynamic bandwidth VoIP product, the line count would be the maximum number of VoIP lines available. If the customer is billed for a specific number of VoIP lines, or a range of lines, the VoIP line count would be the number of VoIP lines or the highest number of the range, respectively. Each line count must be entered in separate rows.
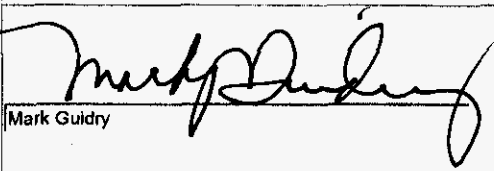
**Please provide data as of December 31, 2010.**

| (a)<br><br>NPA-NXX<br>i.e.(850-413) | (b)<br><br><br>Res or Bus | (c)<br><br>Total *VGE*<br>Lines |
|---|---|---|
|  |  |  |
| Grand Total | |  |

**Form 477 Submission for FRN: 11618238, Company: Benchmark Communications, LLC d/b/a Com One, State: FL, Operations: Non-ILEC, Data as of Dec 31, 2010**

**Status:** On **Feb 22, 2011,** the status for this Form 477 submission was changed to **Original - Submitted**.

All filers must complete Items 1 through 11 below

| Data Description | Value |
|---|---|
| Data as of | **Dec 31, 2010** |
| 1. FRN | **11618238** |
| 2. Company | Benchmark Communications, LLC d/b/a Com One |
| 3. Type of Operations | ○ ILEC ● **Non-ILEC** |
| 4. Use this drop-down list to select a single name, such as the holding company, to identify all commonly-owned or commonly-controlled filers. Commonly-controlled filers with no holding company should decide on a single name to use for this question. Select "not shown" if no appropriate name appears in the list. | Benchmark Communications, LLC |
| If you selected "not shown" above, type in the single name that will identify all commonly-owned or commonly-controlled filers. | |
| 5. State | FL |
| 6. Contact person (person who prepared the submitted data) | Mark Lammert |
| 7. Contact person telephone number and email address | Phone. 407-260-1011<br>Email. mark@csilongwood.com |
| 8. Status of submission | **Original - Submitted** |
| 9. Indicate whether you request non-disclosure of some or all of the information in this submission because you believe that this information is privileged and confidential and public disclosure of such information would likely cause substantial harm to the competitive position of the filer. | ○ No ● Yes |
| 10. Official (corporate officer, managing partner, or sole proprietor) whose signature certifies that he/she has examined the information contained in this Form 477 and that, to the best of his/her knowledge, information and belief, all statements of fact contained in this Form 477 are true and correct. For purposes of this Form 477, the entry of the official's name on this line shall constitute that official's electronic signature to this certification. Persons making willful false statements in a Form 477 can be punished by fine or imprisonment under the Communications Act, 47 U.S.C. 220(e). | Mark Guidry |
| 11. Certifying official telephone number and email address | Phone. 407-260-1011<br>Email. mark@csilongwood.com |

## Part II.A: Local Exchange Telephone Service

| | (1) Voice-grade equivalent lines and voice-grade equivalent wireless channels in service to your end user customers | (2) Voice-grade equivalent lines you provided to unaffiliated communications carriers under resale arrangements Including, among others, commercial agreements that replaced UNE-P and resold services such as local exchange, Centrex, and channelized special access | (3) Lines you provided to unaffiliated communications carriers under any UNE loop arrangement where you did not also provide UNE switching for the line. (Do not convert UNEs to voice-grade equivalents.) | (4) Lines you provided to unaffiliated communications carriers as UNE-P. (Do not convert UNEs to voice-grade equivalents. |
|---|---|---|---|---|
| (a) **Total number.** See instructions on what to include. | 72 | 0 | 0 | 0 |
| (b) **Percentage** of (a) that are residential lines | 0.000 | | | |
| (c) **Percentage** of (a) for which you (Including affiliates) are the presubscribed interstate long distance carrier | 70.000 | | | |
| (d) **Percentage** of (a) used for residential service AND for which you (including affiliates) are the presubscribed interstate long distance carrier | 0.000 | | | |
| (e) **Percentage** of (a) provided over your own (including affiliates) local loop facilities or the equivalent | 0.000 | | | |
| (f) **Percentage** of (a) provided over UNE loops obtained from an unaffiliated carrier without also obtaining that carrier's UNE switching for that line | 0.000 | | | |
| (g) **Percentage** of (a) provided over UNE-Platform (but treat commercial agreements that replaced UNE-P as "provided by reselling," below) | 0.000 | | | |
| (h) **Percentage** of (a) provided by reselling unaffiliated-carrier services including, among others, commercial agreements that replaced UNE-P and resold services such as local exchange, Centrex, and channelized special access | 100.000 | | | |
| (i) **Percentage** of (a) provided over optical fiber at the end user premises | 0.000 | | | |
| (j) **Percentage** of (a) provided over coaxial cable at the end user premises | 0.000 | | | |
| (k) **Percentage** of (a) provided over fixed wireless at the end user premises | 0.000 | | | |

Part V: Zip Code Information -- Local Voice Telephone Service and Interconnected VoIP

If you reported local exchange telephone lines in service to your end user customers, in Part II.A (1), or VoIP subscriptions that end users purchased from you, in Part II.B (1) or (2), you must list the 5-digit ZIP Codes in the state in which you had end user customers. Do not include any ZIP Codes in which you offered your local exchange telephone or VoIP service but had no end user customers, and do not include any out-of-state ZIP Codes.

Type all five digit ZIP codes in the following text box, separated by either commas, spaces, or carriage returns:

32505

Errors / Warnings

No Errors or Warnings found.