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STATE OF FLORIDA



DALE MAILHOT, DIRECTOR  
OFFICE OF AUDITING & PERFORMANCE  
ANALYSIS  
(850) 413-6854

Public Service Commission

May 11, 2012

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12 MAY 11 AM 11:05  
COMMISSION  
CLERK

Ms. Lounette Joyner  
Joyland Water System  
311 Paul Thompson Road  
Monticello, FL 32344

**Re: Docket No. 120082-WU; A1b Staff-Assisted Rate Case; Audit Control No: 12-132-1-1**

Dear Ms. Joyner;

The Florida Public Service Commission will conduct an audit, in accordance with Commission audit procedures. Access will be requested to documents and records of the utility and, if necessary, supporting records for affiliate company transactions that affect regulated operations. Staff auditors may also request to review the utility's external audit working papers for the most recent independent audit. Ms. Lynn Deamer, the Tallahassee district office supervisor, will coordinate this audit. Ms. Deamer can be reached at (850) 413-6416. Questions regarding the audit or audit staff should be directed to the district supervisor or myself. My phone number is (850) 413-6946.

The Audit Access to Records rule for each industry states: "In those instances where the utility disagrees with the auditor's assessment of a reasonable response time to the audit request, the utility shall first attempt to discuss the disagreement with the auditor and reach an acceptable revised date. If agreement cannot be reached, the utility shall discuss the issue with successive levels of supervisors at the Commission until an agreement is reached."

A formal report is expected to be issued for internal Commission use on July 9, 2012. A copy of the final report will be mailed to the company liaison listed on the Commission Mailing Directory.

Sincerely,

Handwritten signature of Clarence J. Prestwood in black ink.

Clarence J. Prestwood, Chief of Auditing  
Office of Auditing and Performance Analysis

CJP:klh

Cc: Office of Auditing and Performance Analysis (File Folder)  
Office of Commission Clerk

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