

Eric Fryson

From: Mike Smallridge <utilityconsultant@yahoo.com>
Sent: Wednesday, April 10, 2013 3:43 PM
To: Filings@psc.state.fl.us
Subject: Docket # 120269-WU
Attachments: postage letter.doc

Dear Commission Clerk:

Attached please find a document for Docket# 120269WU.

This email was sent by Mike Smallridge on 4/10/2013

s/mike smallridge
352-302-7406

DOCUMENT NUMBER-DATE

01859 APR 10 2013

FPSC-COMMISSION CLERK

PINECREST UTILITIES, LLC
P.O. BOX 1798
EATON PARK, FL. 33840
863-904-5574

April 10, 2013

Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL. 32399

RE: Docket # 120269-WU. Application for a staff assisted rate case for Pinecrest Utilities, LLC in Polk County.

Dear Commission Clerk:

The purpose of this letter is to ask for an increase in customer monthly billing expense.

In the short time I have owned Pinecrest Utilities, LLC there have been occasions where customers have called the office and told us they have not received the monthly invoices.

Currently, I send the monthly customer invoices via pre stamped post card from the United States Postal Service. The current cost of this postcard not including labor or printing costs is \$.37

I am asking for an increase to mail the monthly customer invoice in an envelope as part of this SARC. I have prepared the following:

Current pre stamped USPS postcard mailing costs \$.37 per piece X 145 customers = \$ 54 per month x 12 months per year = \$648

Envelope Mailing costs. \$.46 (Stamp) + .03 (envelope) = \$.49 x 145 Customers = \$71.00 per month X 12 months per year = \$852.

\$852- \$648 = \$ 204 yearly increased cost to mail envelopes.

I request a yearly cost increase of \$204 to mail monthly customer invoices in an envelope.

On behalf of the utility,

s/ Mike Smallridge

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