

**Collin Roehner**

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**From:** Collin Roehner on behalf of Records Clerk  
**Sent:** Thursday, July 28, 2016 10:25 AM  
**To:** 'Mark Bivings'  
**Subject:** RE: Docket # 160021-E1

Good morning Mr. Bivings,

We will be placing your comments below in consumer correspondence in Docket No. 160021-E1 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Collin D. Roehner  
Commission Deputy Clerk I  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida, 32301  
(850) 413-7123

-----Original Message-----

From: Mark Bivings [<mailto:markbivings@aol.com>]  
Sent: Thursday, July 28, 2016 9:54 AM  
To: Records Clerk  
Subject: Docket # 160021-E1

Ref: Florida Power & Light Rate Increase Request

Dear Commisioners,

As a resident and home owner and retired business owner in this great state, I'm appalled that FP&L, while making and paying out huge profits, would in turn ask for the public to pay for the needed improvements to infrastructure in order to maintain or increase their profit margin?

What kind of business model is this?

If maintenance and upgrades are not already included in FP&L forecast, what exactly are we paying for? This is not like buying a car. FP&L is supposed to factor in energy costs, maintenance, upgrades, and THEN profits! This a Public Utility and as such we expect it to operate within it's budget with profits for good management. NOT, Profits for being there then ask the public to pay for the company to do it's job!

Please politely inform FP&L representatives to cut their profit margin and reinvest that money back into their failing infrastructure.

Serving the Public Good is not a For Profit Venture!

Mark Bivings  
2008 NE 6th Terrace  
Wilton Manors, Fl 33305