

**Brandy Butler**

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**From:** Brandy Butler on behalf of Records Clerk  
**Sent:** Thursday, November 02, 2017 8:56 AM  
**To:** 'Heather Diehl'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket number 20170166

Good morning Ms. Diehl-Scribner,

We will be placing your comments below in consumer correspondence in Docket No. 20170166 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

*Brandy Butler*

Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-7123

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**From:** Heather Diehl [<mailto:heatherdiehl@bellsouth.net>]  
**Sent:** Thursday, November 02, 2017 8:40 AM  
**To:** Records Clerk  
**Subject:** Docket number 20170166

To whom it may concern,

I'm writing to dispute the water rate increase from Pluris. We have water that we already pay outrageous rates for that we can't even use. We have to fill 5 gallon water jugs and use it for everything from washing vegetables, drinking to boiling pasta. In no way should Pluris be allowed to increase our rate that we pay for water we cannot use.

Please do not allow this.

Thank you,  
Dawn Diehl-Scribner  
407-219-8344